



OWNER'S MANUAL

LED LCD MONITOR

(LED Monitor*)

* LG LED Monitor applies LCD screen with LED backlights.

Please read this manual carefully before operating your set and retain it for future reference.

24BA850

27BA850

www.lg.com

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LICENSE

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LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com. This offer is valid to anyone in receipt of this information for a period of three years after our last shipment of this product.

ASSEMBLING AND PREPARING



CAUTION

- Always use genuine LG components to ensure safety and product performance.
- The product warranty will not cover damage or injury caused by the use of unauthorized components.
- It is recommended that use the supplied components.
- If you use generic cables not certified by LG, the screen may not display or there may be image noises.
- Illustrations in this document represent typical procedures, so they may look different from the actual product.
- Do not apply foreign substances (oils, lubricants, etc.) to the screw parts when assembling the product. (Doing so may damage the product.)
- Applying excessive force when tightening screws may cause damage to the monitor. Damage caused in this way will not be covered by the product warranty.
- Do not carry the monitor upside down by just holding the base. This may cause the monitor to fall off the stand and could result in personal injury.
- When lifting or moving the monitor, do not touch the monitor screen. The force applied to the monitor screen may cause damage to it.

NOTE

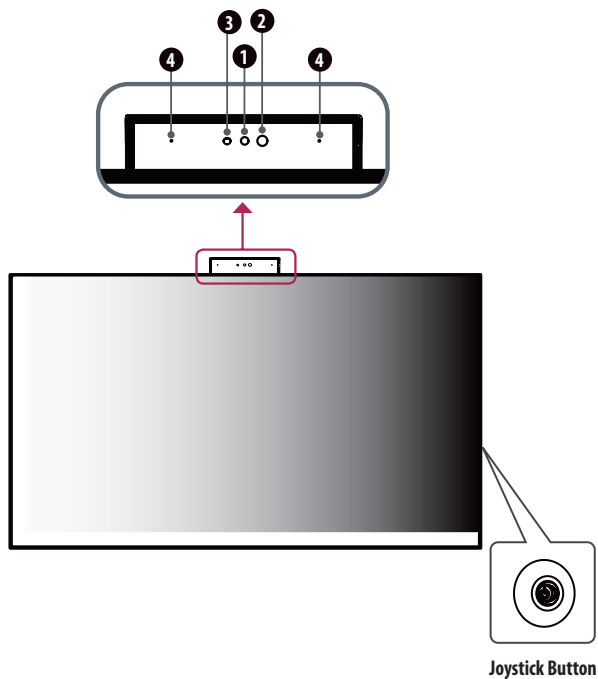
- The components may look different from those illustrated here.
- Without prior notice, all product information and specifications contained in this manual are subject to change to improve the performance of the product.
- To purchase optional accessories, visit an electronics store or an online shopping site, or contact the retailer from which you purchased the product.
- The power cord provided may differ depending upon the region.

Supported Drivers and Software

You can download and install the latest version from the LGE website (www.lg.com).

Drivers and Software	Installation Priority
Monitor Driver	Recommended
LG Switch	Recommended
Dual Controller	Optional

Product and Button Description



Front Adjust Button Functions Information

- | | |
|----------|------------------------------------|
| 1 Webcam | 3 Webcam activity status indicator |
| 2 IR LED | 4 MIC |

Webcam activity status indicator

Mode	LED Color
Webcam enabled	Blue
Webcam disabled	Off

NOTE

- The joystick button is located on the right back of the monitor.

How to Use the Joystick Button

You can easily control the functions of the monitor by pressing the joystick button or moving it left/right/up/down with your finger.

Basic Functions

		Power on	Press the joystick button once with your finger to turn on the monitor.
		Power off	Press and hold the joystick button once more than 3 seconds with your finger to turn off the monitor.
		Volume control	You can control the volume by moving the joystick button left/right.

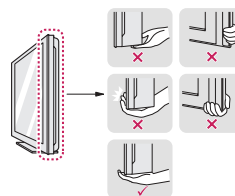
! NOTE

- The direction of the button changes with the direction of the display.

Moving and Lifting the Monitor

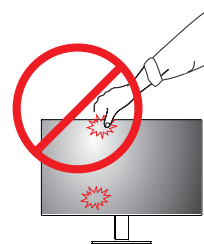
When moving or lifting the monitor, follow these instructions to prevent the monitor from being scratched or damaged and to ensure safe transportation, regardless of its shape or size.

- Place the monitor in the original box or packing material before attempting to move it.
- Before moving or lifting the monitor, disconnect the power cord and all other cables.
- Hold the bottom and side of the monitor frame firmly. Do not hold the panel itself.
- When holding the monitor, the screen should face away from you to prevent it from being scratched.
- When transporting the monitor, do not expose the monitor to shock or excessive vibration.
- When moving the monitor, keep it upright and never turn the monitor on its side or tilt it sideways.



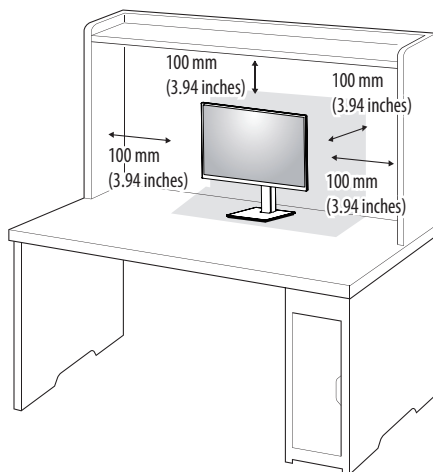
! CAUTION

- Avoid touching the monitor screen as much as possible.
 - This may result in damage to the screen or some of the pixels used to create images.
- If you use the monitor panel without the stand base, its button may cause the monitor to become unstable and fall, resulting in damage to the monitor or human injury. In addition, this may cause the button to malfunction.



Installing on a Table

- Lift the monitor and place it on the table in an upright position. Place the monitor at least 100 mm (3.94 inches) away from the wall to ensure sufficient ventilation.

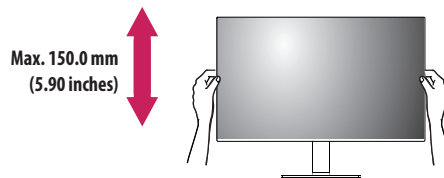


CAUTION

- Unplug the power cord before moving or installing the monitor. There is risk of electric shock.
- Make sure to use the power cord that is provided in the product package and connect it to a grounded power outlet.
- If you need another power cord, please contact your local dealer or the nearest retail store.

Adjusting the Stand Height

- 1 Place the monitor mounted on the stand base in an upright position.
- 2 Handle the monitor with both hands for safety.



WARNING

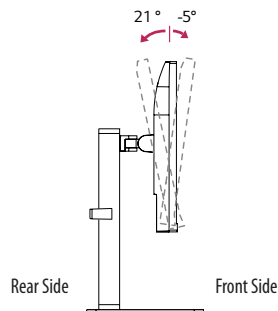
- Do not put your fingers or hand between the screen and the base (chassis) when adjusting the screen's height.

Adjusting the Angle

1 Place the monitor mounted on the stand base in an upright position.

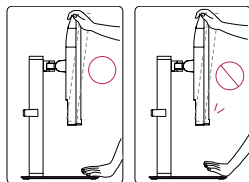
2 Adjust the angle of the screen.

The angle of the screen can be adjusted forward or backward from -5° to 21° for a comfortable viewing experience.



⚠ WARNING

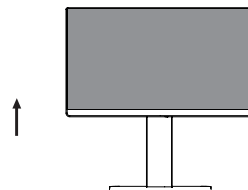
- To avoid injury to the fingers when adjusting the screen, do not hold the lower part of the monitor's frame as illustrated below.
- Be careful not to touch or press the screen area when adjusting the angle of the monitor.



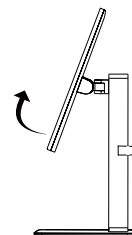
Pivot Feature

The pivot feature allows the monitor to rotate 90° clockwise and -90° counter clockwise.

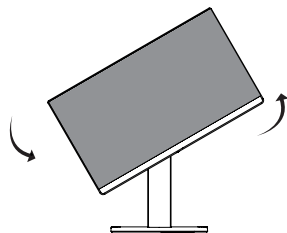
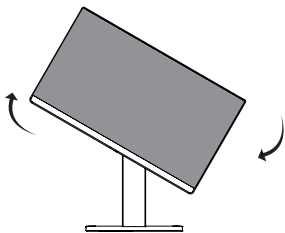
1 Raise the monitor to the maximum height.



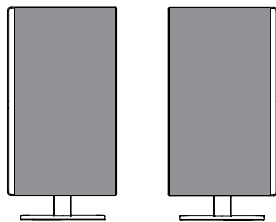
2 Adjust the angle of the monitor in the direction of the arrow as shown in the figure.



- 3 Rotate the monitor 90° clockwise and -90° counter clockwise as shown in the figure.

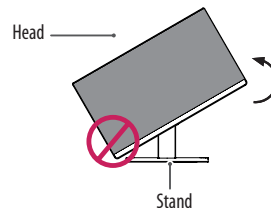
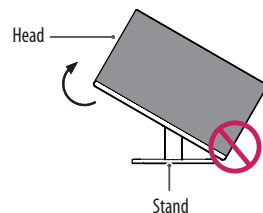


- 4 Complete the installation by rotating the monitor 90° clockwise and -90° counter clockwise as shown below.



NOTE

- Auto Pivot feature of the display is not supported.
- The screen can be rotated easily using the screenpivot shortcut key provided with your Windows operating system. Note that some Windows versions and some graphics card drivers may use different settings for the screen pivot key or may not support the pivot key at all.
- Windows screen pivot shortcut keys
 - 0°: Ctrl + Alt + Up arrow key (↑)
 - 90°: Ctrl + Alt + Left arrow key (←)
 - 180°: Ctrl + Alt + Down arrow key (↓)
 - 270°: Ctrl + Alt + Right arrow key (→)

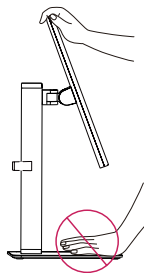


WARNING

- To avoid scratching the stand base, make sure that when rotating the monitor using the pivot feature, the stand does not make contact with the monitor.

WARNING

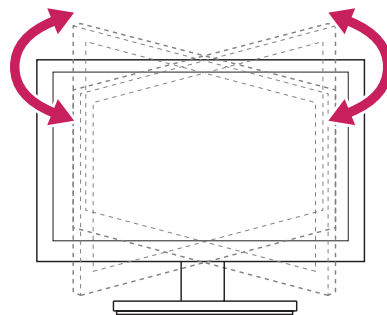
- Take care when rotating the monitor if the cable is connected.
- To avoid injury when rotating the display, do not place your fingers between the display and the stand base.



Swivel stand

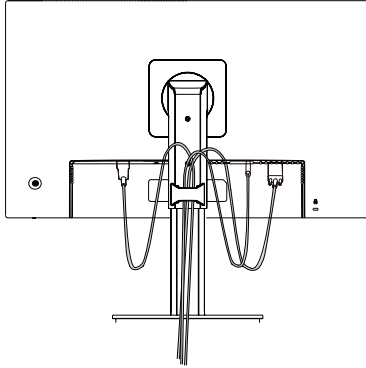
- Image shown may differ from your Monitor set.

- 1 Swivel 90 degrees and adjust the angle of the Monitor set to suit your view.

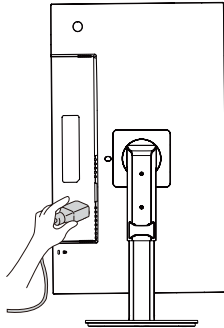


Using the cable holder

Arrange the cables using the cable holder as shown in the illustration.



Rotate Set(Pivot) and put connectors. It is easy to put connectors and manage cables using cable holder.

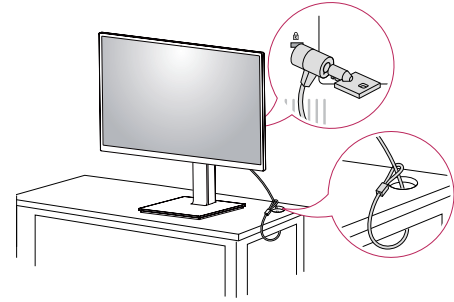


Using the Kensington Lock

The connector for the Kensington security system is located at the back of the monitor.

For more information on installation and usage, refer to the Kensington lock owner's manual or visit the website at <http://www.kensington.com>.

Connect the monitor to a table using the Kensington security system cable.



! NOTE

- The Kensington security system is optional. You can obtain optional accessories from most electronics stores.

Installing the Wall Mount Plate

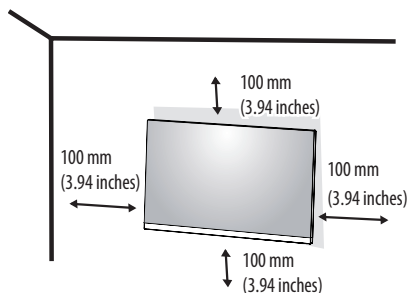
This monitor meets the specifications for the wall mount plate or other compatible devices.

! NOTE

- The wall mount plate is sold separately.
- For more information on installation, refer to the wall mount plate's installation guide.
- Be careful not to apply too much force while mounting the wall mount plate as it may cause damage to the screen.
- Remove the stand before installing the monitor on a wall mount by performing the stand attachment in reverse.

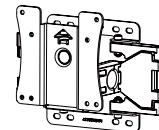
Installing on the Wall

Install the monitor at least 100 mm (3.94 inches) away from the wall and leave about 100 mm (3.94 inches) of space at each side of the monitor to ensure sufficient ventilation. Detailed installation instructions can be obtained from your local retail store. Alternatively, please refer to the manual for how to install and set up a tilting wall mounting bracket.



To install the monitor to a wall, attach a wall mounting bracket (optional) to the back of the monitor. Make sure that the wall mounting bracket is securely fixed to the monitor and to the wall.

Wall Mount (mm)	100 x 100
Standard screw	M4 x L10
Number of screws	4
Wall Mount Plate (Optional)	LSW 149

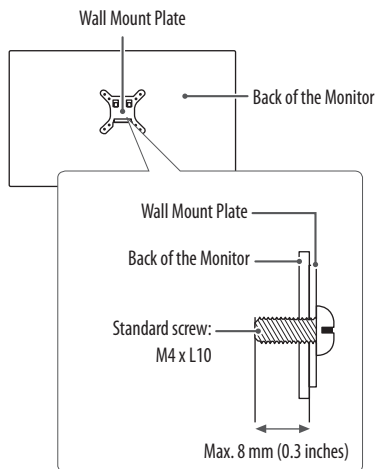


! NOTE

- A non-VESA standard screw may damage the product and cause the monitor to fall. LG Electronics is not liable for any accidents relating to the use of non-standard screws.
- The wall mount kit includes the installation guide and all necessary parts.
- The wall mounting bracket is optional. You can obtain optional accessories from your local dealer.
- The length of the screw may differ for each wall mounting bracket. If you use screws longer than the standard length, it may damage the inside of the product.
- For more information, please refer to the user manual for the wall mounting bracket.

 CAUTION

- Unplug the power cord before moving or installing the monitor to avoid electric shock.
- Installing the monitor on the ceiling or on a slanted wall may result in the monitor falling off, which could lead to injury. Use an authorized LG wall mount and contact the local dealer or qualified personnel.
- Applying excessive force when tightening screws may cause damage to the monitor. Damage caused in this way will not be covered by the product warranty.
- Use the wall mounting bracket and screws that conform to VESA standards. Damage caused by the use or misuse of inappropriate components will not be covered by the product warranty.
- When measured from the back of the monitor, the length of each installed screw must be 8 mm (0.3 inches) or less.



USING THE MONITOR

- Illustrations in this manual may differ from actual product.
- Press the tact key button, go to **Settings** → **Input**, and then select the input option.

CAUTION

- Do not press the screen for a prolonged time. This may cause image distortion.
- Do not display a still image on the screen for a prolonged time. This may cause image retention. Use a PC screensaver if possible.
- When connecting the power cord to the outlet, use a grounded (3-hole) power strip or a grounded power outlet.
- The monitor may flicker when turned on in an area where the temperature is low. This is normal.
- Sometimes red, green, or blue spots may appear on the screen. This is normal.

Connecting to a PC

- This monitor supports the *Plug and Play feature.

* Plug and Play: A feature that allows you to add a device to your computer without having to reconfigure anything or install any manual drivers.

HDMI Connection

Transmits digital video and audio signals from your PC to the monitor.

CAUTION

- Using a DVI to HDMI / DP (DisplayPort) to HDMI cable may cause compatibility issues.
- Use a certified cable with the HDMI logo attached. If you do not use a certified HDMI cable, the screen may not display or a connection error may occur.
- Recommended HDMI cable types
 - High-Speed HDMI™ cable
 - High-Speed HDMI™ cable with Ethernet

DisplayPort Connection

Transmits digital video and audio signals from your PC to the monitor.

NOTE

- There may be no video or audio output depending on the DP (DisplayPort) version of the PC.
- If you are using a Mini DisplayPort output graphics card, use a Mini DP to DP (Mini DisplayPort to DisplayPort) cable or gender that supports DisplayPort 1.4. (Sold separately)

USB-C connection

Transmits digital video and audio signals and USB data from your PC to the monitor. Press the menu button and then select the input option from the input menu.

NOTE

- PD (Power Delivery) and DP Alternate Mode (DP over USB-C) are supported via USB-C Port.
- Features may not work properly depending on the connected device's specifications and the environment.
- USB-C port is not for the Monitor Power source but for a PC power source.

Connect Adapter to supply power to the Monitor

Connecting LAN

LAN connection

Connect the router or switch to the monitor.

! NOTE

- The LAN cable is sold separately.
- The following LAN cable type can be used: Standard: IEEE 802.3 ETHERNET
- Connect the LAN cable and the peripheral devices to use the monitor.
 - In order to use Ethernet in the PC, the USB-C cable must be connected to the PC.
- The monitor and PC must be connected with a USB-C cable or USB-B cable to use wired LAN.

Connecting AV Devices

HDMI Connection

HDMI transmits digital video and audio signals from your AV device to the monitor.

! NOTE

- Using a DVI to HDMI / DP (DisplayPort) to HDMI cable may cause compatibility issues.
- Use a certified cable with the HDMI logo attached. If you do not use a certified HDMI cable, the screen may not display or a connection error may occur.
- Recommended HDMI cable types
 - High-Speed HDMI™ cable
 - High-Speed HDMI™ cable with Ethernet

USB Device connection

The USB port on the product functions as a USB hub.

! NOTE

- It is recommended you install all Windows Updates to keep your Windows up-to-date before connecting to the product for use.
- Peripheral devices are sold separately.
- A keyboard, mouse, or USB device can be connected to the USB port.
- The charging speed may vary depending on the device.
- To use the monitor's downstream USB port, connection to the host PC must be established by using a USB C-C or USB C-A cable for the USB-C port, or a USB B-A cable for the USB-B port.
- When the USB C-C cable is connected between Upstream port of monitor and Host PC, the Downstream port of monitor support USB 2.0 device.
- When the USB C-A cable is connected between Upstream port of monitor and Host PC, the Downstream port of monitor support USB 3.0 device.
However, Host PC & USB C-A cable must support USB 3.0 function.



CAUTION

Cautions When Using a USB Device

- A USB device with an automatic recognition program installed, or that uses its own driver, may not be recognized.
- Some USB devices may not be supported or may not work properly.
- It is recommended to use a USB hub or hard disk drive with power supplied. (If the power supply is not adequate, the USB device may not be recognized properly.)

Connecting Peripherals

Headphones Connection

Connect peripherals to the monitor via the headphones port.



NOTE

- Peripheral devices are sold separately.
- Depending on the audio settings of the PC and external device, headphones and speaker functions may be limited.
- If you use angled earphones, it may cause a problem with connecting another external device to the monitor. Therefore, it is recommended to use straight earphones.



Angled



Straight
(Recommend)

- Headphone Port (4-pole ear microphone port)
 - The 4-pole ear microphone port supports US 4-pole standards, but not the European 4-pole ear microphone.
 - When using ear microphone (or Bluetooth® headset), audio input and output are directed to the connected device and the microphone and speaker on PC do not work.
 - The 4-pole ear microphone port does not support external microphone.
 - The monitor and PC must be connected with a USB-C cable or USB-B cable to use the headphone's microphone.
 - The volume buttons included in the 4-pole headphones do not work.

WebCAM Connection

You can use the WebCAM by connecting the USB-C cable or USB-B cable to a PC.



NOTE

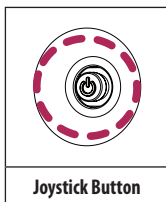
- You need to pull up by the WebCAM module at the top of the back of the product to use WebCAM.
- The webcam microphone is the default device and when a 4-pole headset is plugged in, it is converted into 4-pole headphone.

USER SETTINGS

! NOTE

- Your monitor's OSD (On Screen Display) may differ slightly from that shown in this manual.
- When **Beep Guide** is activated, pressing the joystick button will take you to **Settings** right away.

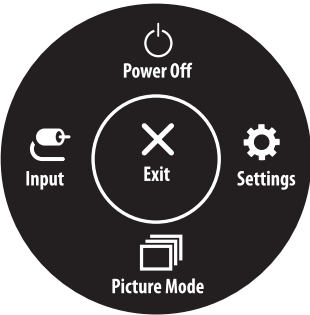
Activating the Main Menu



- 1 Press the joystick button on the right back of the monitor.
- 2 Move the joystick up/down and left/right to set the options.
- 3 Press the joystick button once more to exit the main menu.

Button	Menu Status		Description
	Main menu disabled		Enables the main menu.
	Main menu enabled		Exits the main menu. (Holding down the button more than 3 seconds to turn off the monitor. You can turn off the monitor this way at any time, including when the OSD is on.)
	◀	Main menu disabled	Adjusts the monitor volume level.
		Main menu enabled	Enters the Input features.
	▶	Main menu disabled	Adjusts the monitor volume level.
		Main menu enabled	Enters the Settings feature.
	▲	Main menu disabled	Enters the Accessibility menu.
		Main menu enabled	Turns off the monitor.
	▼	Main menu disabled	Enters the Accessibility menu.
		Main menu enabled	Enters the Picture Mode feature.

Main Menu Features



Main Menu	Description
Input	Sets input mode.
Power Off	Turns off the monitor.
Settings	Configures the screen settings.
Picture Mode	Sets the picture mode.
Exit	Exits the main menu.

Menu Settings

- 1 To view the OSD menu, press the joystick button on the right back of the monitor and then enter the **Settings**.
- 2 Move the joystick up/down and left/right to set the options.
- 3 To return to the upper menu or set other menu items, move the joystick to ◀ or pressing (⏮) it.
- 4 If you want to exit the OSD menu, move the joystick to ◀ until you exit.



Quick Settings



Input



Picture



General

! NOTE

- : On
- : Off

Quick Settings

Settings > Quick Settings		Description
Brightness		Adjusts the contrast and brightness of the screen.
Contrast		
Volume		Adjusts the volume.
	 NOTE You can adjust Mute / Unmute by Pressing the ▼ button in the Volume menu.	
Color Temp	Custom	The user can adjust it to red, green, or blue by customization.
	Warm	Sets the screen color to a reddish tone.
	Medium	Sets the screen color between a red and blue tone.
	Cool	Sets the screen color to a bluish tone.
	Manual	The user can fine-tune the color temperature.

Input

Settings > Input	Description	
Input List	Selects the input mode.	
Auto Input Switch	When automatic input switch is set to On , display will automatically switch to new input when connected.	
	On	Enables Auto Input Switch .
	Off	Disables Auto Input Switch .
Aspect Ratio	Adjusts the aspect ratio of the screen.	
	Full Wide	Displays the video in widescreen, regardless of the video signal input.
	4:3	Displays the video in 4:3.
	 NOTE • The display may look the same for Full Wide and 4:3 options at the recommended resolution. (1920 x 1080)	

Picture

Settings > Picture		Description
Picture Mode	Custom	Allows the user to adjust each element.
	Vivid	Heightens contrast, brightness and sharpness to display vivid images.
	Reader	Optimizes the screen for viewing documents. You can brighten the screen in the OSD menu.
	Cinema	Optimizes the screen to improve the visual effects of a video.
	FPS	This mode is optimized for FPS games.
	RTS	This mode is optimized for RTS Game.
	Color Weakness	This mode is for users who cannot distinguish between red and green. It enables users with color weakness to easily distinguish between the two colors.
	 NOTE - The Picture Mode that can be set depends on the Input signal. - If the Picture Mode is changed in the DP (DisplayPort) input, the screen may flicker or the resolution of your PC screen may be affected.	

Settings > Picture		Description	
Picture Adjust	Brightness	Adjusts the contrast and brightness of the screen.	
	Contrast		
	Sharpness	Adjusts the sharpness of the screen.	
	SUPER RESOLUTION+	High	Optimizes the screen for crystal clear images. Best for high-definition video or games.
		Middle	Optimizes the screen for comfortable viewing, with images at the middle level between the low and high modes. Best for UCC or SD videos.
		Low	Optimizes the screen for smooth and natural images. Best for still images or images with less movement.
		Off	Displays in the most common setting. Disables SUPER RESOLUTION+ .
		 NOTE • Because this is a function to increase the sharpness of low resolution pictures, it is not recommended to use the function for normal text or for desktop icons. Doing so may result in unnecessarily high sharpness.	
	Black Level	Sets the offset level (for HDMI only).	
		• Offset: as a reference for a video signal, this is the darkest color the monitor can display.	
		High	Keeps the current contrast ratio of the screen.
		Low	Lowers the black levels and raises the white levels from the current contrast ratio of the screen.
	DFC	On	Adjusts the brightness automatically according to the screen.
		Off	Disables the DFC feature.

Settings > Picture		Description	
Game Adjust	Response Time	Sets a response time for displayed pictures based on the movement of the picture on the screen. For a normal environment, it is recommended that you use Fast . When there is a lot of motion, it is recommended that you use Faster . Setting to Faster may cause image sticking.	
		Faster	Sets the response time to faster.
		Fast	Sets the response time to fast.
		Normal	Sets the response time to normal.
		Off	Does not use the response time improvement feature.
	Black Stabilizer	You can control the black contrast to have better visibility in dark scenes. Increasing the Black Stabilizer value brightens the low gray level area on the screen. (You can easily distinguish objects on dark game screens.) Reducing the Black Stabilizer value darkens the low gray level area and increases the dynamic contrast on the screen.	

Settings > Picture		Description	
Color Adjust	Gamma	Mode 1, Mode 2, Mode 3	The higher the gamma value, the darker the image becomes. Likewise, the lower the gamma value, the lighter the image becomes.
		Mode 4	If you do not need to adjust the gamma settings, select Mode 4 .
		DICOM Gamma Curve	This product has been approved as an IT device and not as a medical device. It is intended for office use only. (It may be used for education and reference purpose but not for medical diagnosis.)
			 NOTE • Function may vary by model.
	Color Temp	Set your own color temperature.	
		Custom	The user can adjust it to red, green, or blue by customization.
		Warm	Sets the screen color to a reddish tone.
		Medium	Sets the screen color to between a red and blue tone.
		Cool	Sets the screen color to a bluish tone.
		Manual	The user can fine-tune the color temperature.
	Red/Green/Blue	You can customize the picture color using red, green, and blue colors.	
	Six Color	Meets the user requirements for colors by adjusting the hue and saturation of the six colors and then saving the settings.	
		Hue	Adjusts the tone of the screen colors.
		Saturation	Adjusts the saturation of the screen colors. The lower the value, the less saturated and brighter the colors become. The higher the value, the more saturated and darker the colors become.
Picture Reset	Do you want to reset your picture settings?	No	Cancel the select.
		Yes	Returns to the default settings.

General

Settings > General	Description	
Language	Sets the menu screen to the desired language.	
USB Selection	Select the USB upstream cable connection port to use USB hub of the monitor.	
SMART ENERGY SAVING	Conserve energy by using luminance compensation algorithm.	
	High	Saves energy using the high-efficiency SMART ENERGY SAVING feature.
	Low	Saves energy using the low-efficiency SMART ENERGY SAVING feature.
	Off	Disables the feature.
	NOTE - The value of energy saving data may differ depending on panel and panel suppliers. - If you select the option of SMART ENERGY SAVING is High or Low, monitor luminance become lower or higher depend on source.	
Deep Sleep Mode	When Deep sleep mode is enabled, power consumption is minimized while the monitor is in standby mode.	
	On	Enables Deep sleep Mode .
	Off	Disables Deep sleep Mode .
Automatic Standby	If there is no operation on the monitor for a certain period of time, the monitor will automatically switch to standby mode. (8 H, 6 H, 4 H and Off)	
Input Compatibility Version	Set Input Compatibility Version to the same version as the connected external device. - If the connected device does not support HDMI 2.0, the screen or sound may not work properly. - Some older graphics cards do not support HDMI 2.0, but you can select HDMI 2.0 resolution in the control panel of window.	
DP OUT	Set DP OUT for Multi Stream Transport.	
	On	Enables DP OUT(MST) function
	Off	Disables DP OUT(MST) function.
	NOTE - Make sure that the graphics card supports the MST function. - Mac OS does not support DP OUT.	

Settings > General	Description	
Buzzer	This feature lets you set the sound generated from Buzzer when your monitor powers on.	
	On	Enables your monitor's Buzzer .
	Off	Disables your monitor's Buzzer .
OSD Lock	This feature disables the configuration and adjustment of menus.	
	On	Enables OSD Lock .
	Off	Disables OSD Lock .
	 NOTE - The menus except the menus below are disabled. Brightness Contrast Volume Input List Auto Input Switch Aspect Ratio OSD Lock Information Open Source Software License	
Information	The following display information will be shown; Total Power On Time, Resolution .	
Open Source Software License	You can check the Open Source Software notice information.	
Reset to Initial Settings	Do you want to reset your settings?	
	No	Cancel the reset.
	Yes	Returns to the default settings.

TROUBLESHOOTING

Nothing is displayed on the screen.	
Is the monitor's power cord plugged in?	Check if the power cord is correctly plugged into the power outlet.
Is the No Signal message being displayed?	- This is displayed when the signal cable between the PC and the monitor is missing or disconnected. Check the cable and reconnect it. - If Settings -> General -> DP OUT is On, execute Settings -> General -> Reset to Initial Settings. It may be a PC that does not support DP OUT (MST).
Is the Out of Range message being displayed?	This occurs when signals transferred from the PC (graphics card) are out of the horizontal or vertical frequency range of the monitor. Please see the Product Specification section of this manual to set the appropriate frequency.
Screen display is unstable and shaky. / Images displayed on the monitor leave shadow trails.	
Did you select the appropriate resolution?	- If the selected resolution is HDMI 1080i 60/50 Hz (interlaced), the screen may be flickering. Change the resolution to 1080p or the recommended resolution. - Not setting the graphics card to the recommended (optimal) resolution may result in blurred text, a dimmed screen, a truncated display area or misalignment of the display. - The setting methods may be different depending on the computer or operating system, and some resolutions may not be available depending on the performance of the graphics card. If this is the case, contact the manufacturer of the computer or graphics card for assistance.
Does image sticking occur even when the monitor is turned off?	- Displaying a still image for a prolonged time may cause damage to the screen, resulting in the retention of the image. - To extend the lifetime of the monitor, use a screensaver.
Are there spots on the screen?	When using the monitor, pixilated spots (red, green, blue, white, or black) may appear on the screen. This is normal for an LCD screen. It is not an error, nor is it related to the monitor's performance.
Some features are disabled.	
Are some functions not available when you press the Menu button?	The OSD is locked. Disable OSD Lock in General.

Do you see an "Unrecognized monitor, Plug and Play (VESA DDC) monitor found" message?	
Have you installed the display driver?	• Be sure to install the display driver from our web site: http://www.lg.com. • Make sure to check if the graphics card supports Plug and Play function.
No sound from the headphone port.	
Are images displayed without sound?	• Make sure that the headphone port connections are made properly. • Try increasing the volume with the ► button. • Set the audio output of the PC to the monitor you are using. (The settings may differ depending on the operating system (OS) you use.)

PRODUCT SPECIFICATION

ENGLISH

24BA850

Color Depth	DisplayPort /USB-C	10-bit color is supported.	
	HDMI	8-bit/10-bit/12-bit color is supported.	
Resolution	Max Resolution	1920 x 1080 @ 100 Hz	
	Recommended Resolution	1920 x 1080 @ 60 Hz	
Power Sources	Power Rating	100-240 V ~50/60 Hz 2.5A	
Environmental Conditions	Operating Conditions	Temperature	0 °C to 40 °C (32 °F to 104 °F)
		Humidity	Less than 80 %
	Storing Conditions	Temperature	-20 °C to 60 °C (-4 °F to 140 °F)
		Humidity	Less than 85 %
Dimensions	Monitor Size (Width x Height x Depth)		
	With Stand	539.6 x 517.5 x 250 (mm)	21.2 x 20.3 x 9.8 (inches)
	Without Stand	539.6 x 323 x 50 (mm)	21.2 x 12.7 x 1.9 (inches)
Weight (Without Packaging)	With Stand	6.5 kg	14.3 lbs
	Without Stand	3.9 kg	8.5 lbs

The specifications are subject to change without notice.
The symbol ~ means alternating current, and the symbol — means direct current.

PRODUCT SPECIFICATION

27BA850

Color Depth	DisplayPort /USB-C	10-bit color is supported.	
	HDMI	8-bit/10-bit/12-bit color is supported.	
Resolution	Max Resolution	1920 x 1080 @ 100 Hz	
	Recommended Resolution	1920 x 1080 @ 60 Hz	
Power Sources	Power Rating	100-240 V ~50/60 Hz 2.5A	
Environmental Conditions	Operating Conditions	Temperature	0 °C to 40 °C (32 °F to 104 °F)
		Humidity	Less than 80 %
	Storing Conditions	Temperature	-20 °C to 60 °C (-4 °F to 140 °F)
		Humidity	Less than 85 %
Dimensions	Monitor Size (Width x Height x Depth)		
	With Stand	611.7 x 538 x 250 (mm)	24.0 x 21.1 x 9.8 (inches)
	Without Stand	611.7 x 364.1 x 50.3 (mm)	24.0 x 14.3 x 1.9 (inches)
Weight (Without Packaging)	With Stand	7.9 kg	17.4 lbs
	Without Stand	5.3 kg	11.6 lbs

The specifications are subject to change without notice.
The symbol ~ means alternating current, and the symbol — means direct current.

Factory Support Mode (Preset Mode, PC)

HDMI

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Polarity (H/V)	Remarks
640 x 480	31.469	59.940	-/-	
800 x 600	37.879	60.317	+/+	
1024 x 768	48.363	60.004	-/-	
1920 x 1080	67.500	60.000	+/+	
1280 x 720	44.444	59.979	+/-	
1920 x 1080	66.587	59.934	+/-	Recommended Timing - Input Compatibility Version : 1.4 - Input Compatibility Version : 2.0
1920 x 1080	113.221	99.930	+/-	

DP / USB-C

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Polarity (H/V)	Remarks
640 x 480	31.469	59.940	-/-	
800 x 600	37.879	60.317	+/+	
1024 x 768	48.363	60.004	-/-	
1920 x 1080	67.500	60.000	+/+	
1280 x 720	44.444	59.979	+/-	
1920 x 1080	66.587	59.934	+/-	Recommended Timing - Input Compatibility Version : 1.2 - Input Compatibility Version : 1.4
1920 x 1080	113.221	99.930	+/-	

HDMI Timing (Video)

Factory support mode (Preset Mode)	Horizontal Frequency(kHz)	Vertical Frequency(Hz)	Remarks
480p	31.5	60	
720p	45.0	60	
1080p	67.5	60	
2160p	135	60	

Beep Guide

24BA850

Menu	Location
Quick Settings	1
Quick Settings - Brightness	1 1
Quick Settings - Brightness	1 1 1 Slider
Quick Settings - Contrast	1 2
Quick Settings - Contrast	1 2 1 Slider
Quick Settings - Volume	1 3
Quick Settings - Volume	1 3 1 Slider
Quick Settings - Color Temp	1 4
Quick Settings - Color Temp - Custom	1 4 1
Quick Settings - Color Temp - Warm	1 4 2
Quick Settings - Color Temp - Medium	1 4 3
Quick Settings - Color Temp - Cool	1 4 4
Quick Settings - Color Temp - Manual	1 4 5
Quick Settings - Color Temp - Manual	1 4 5 1 Slider
Quick Settings - Waves MaxxAudio®	1 5 Toggle
Input	2
Input - Input List	2 1
Input - Input List - HDMI	2 1 1
Input - Input List - DisplayPort	2 1 2
Input - Input List - USB-C	2 1 3
Input - Auto Input Switch	2 2 Toggle
Input - Aspect Ratio	2 3

Menu	Location
Input - Aspect Ratio - Full Wide	2 3 1
Input - Aspect Ratio - Original	2 3 2
Picture	3
Picture - Picture Mode	3 1
Picture - Picture Mode - Custom	3 1 1
Picture - Picture Mode - Vivid	3 1 2
Picture - Picture Mode - HDR Effect	3 1 3
Picture - Picture Mode - Reader	3 1 4
Picture - Picture Mode - Cinema	3 1 5
Picture - Picture Mode - FPS	3 1 6
Picture - Picture Mode - RTS	3 1 7
Picture - Picture Mode - Color Weakness	3 1 8
Picture - Picture Adjust	3 2
Picture - Picture Adjust - Brightness	3 2 1
Picture - Picture Adjust - Brightness	3 2 1 1 Slider
Picture - Picture Adjust - Contrast	3 2 2
Picture - Picture Adjust - Contrast	3 2 2 1 Slider
Picture - Picture Adjust - Sharpness	3 2 3
Picture - Picture Adjust - Sharpness	3 2 3 1 Slider
Picture - Picture Adjust - SUPER RESOLUTION+	3 2 4
Picture - Picture Adjust - SUPER RESOLUTION+ - High	3 2 4 1

Menu	Location
Picture - Picture Adjust - SUPER RESOLUTION+ - Middle	3 2 4 2
Picture - Picture Adjust - SUPER RESOLUTION+ - Low	3 2 4 3
Picture - Picture Adjust - SUPER RESOLUTION+ - Off	3 2 4 4
Picture - Picture Adjust - Black Level	3 2 5
Picture - Picture Adjust - Black Level - High	3 2 5 1
Picture - Picture Adjust - Black Level - Low	3 2 5 2
Picture - Picture Adjust - DFC	3 2 6 Toggle
Picture - Game Adjust	3 3
Picture - Game Adjust - Response Time	3 3 1
Picture - Game Adjust - Response Time - Faster	3 3 1 1
Picture - Game Adjust - Response Time - Fast	3 3 1 2
Picture - Game Adjust - Response Time - Normal	3 3 1 3
Picture - Game Adjust - Response Time - Off	3 3 1 4
Picture - Game Adjust - Black Stabilizer	3 3 2
Picture - Game Adjust - Black Stabilizer	3 3 2 1 Slider
Picture - Color Adjust	3 4
Picture - Color Adjust - Gamma	3 4 1
Picture - Color Adjust - Gamma - Mode 1	3 4 1 1
Picture - Color Adjust - Gamma - Mode 2	3 4 1 2
Picture - Color Adjust - Gamma - Mode 3	3 4 1 3

Menu	Location
Picture - Color Adjust - Gamma - Mode 4	3 4 1 4
Picture - Color Adjust - Color Temp	3 4 2
Picture - Color Adjust - Color Temp - Custom	3 4 2 1
Picture - Color Adjust - Color Temp - Warm	3 4 2 2
Picture - Color Adjust - Color Temp - Medium	3 4 2 3
Picture - Color Adjust - Color Temp - Cool	3 4 2 4
Picture - Color Adjust - Color Temp - Manual	3 4 2 5
Picture - Color Adjust - Color Temp - Manual	3 4 2 5 1 Slider
Picture - Color Adjust - Red	3 4 3
Picture - Color Adjust - Red	3 4 3 1 Slider
Picture - Color Adjust - Green	3 4 4
Picture - Color Adjust - Green	3 4 4 1 Slider
Picture - Color Adjust - Blue	3 4 5
Picture - Color Adjust - Blue	3 4 5 1 Slider
Picture - Color Adjust - Six Color	3 4 6
Picture - Color Adjust - Six Color - Red Hue	3 4 6 1
Picture - Color Adjust - Six Color - Red Hue	3 4 6 1 1 Slider
Picture - Color Adjust - Six Color - Red Saturation	3 4 6 2
Picture - Color Adjust - Six Color - Red Saturation	3 4 6 2 1 Slider
Picture - Color Adjust - Six Color - Green Hue	3 4 6 3
Picture - Color Adjust - Six Color - Green Hue	3 4 6 3 1 Slider
Picture - Color Adjust - Six Color - Green Saturation	3 4 6 4

Menu	Location
Picture - Color Adjust - Six Color - Green Saturation	3 4 6 4 1 Slider
Picture - Color Adjust - Six Color - Blue Hue	3 4 6 5
Picture - Color Adjust - Six Color - Blue Hue	3 4 6 5 1 Slider
Picture - Color Adjust - Six Color - Blue Saturation	3 4 6 6
Picture - Color Adjust - Six Color - Blue Saturation	3 4 6 6 1 Slider
Picture - Color Adjust - Six Color - Cyan Hue	3 4 6 7
Picture - Color Adjust - Six Color - Cyan Hue	3 4 6 7 1 Slider
Picture - Color Adjust - Six Color - Cyan Saturation	3 4 6 8
Picture - Color Adjust - Six Color - Cyan Saturation	3 4 6 8 1 Slider
Picture - Color Adjust - Six Color - Magenta Hue	3 4 6 9
Picture - Color Adjust - Six Color - Magenta Hue	3 4 6 9 1 Slider
Picture - Color Adjust - Six Color - Magenta Saturation	3 4 6 10
Picture - Color Adjust - Six Color - Magenta Saturation	3 4 6 10 1 Slider
Picture - Color Adjust - Six Color - Yellow Hue	3 4 6 11
Picture - Color Adjust - Six Color - Yellow Hue	3 4 6 11 1 Slider
Picture - Color Adjust - Six Color - Yellow Saturation	3 4 6 12
Picture - Color Adjust - Six Color - Yellow Saturation	3 4 6 12 1 Slider
Picture - Picture Reset	3 5
Picture - Picture Reset - No	3 5 1
Picture - Picture Reset - Yes	3 5 2

Menu	Location
Sound	4
Sound - Volume	4 1
Sound - Volume	4 1 1 Slider
Sound - Waves MaxxAudio®	4 2 Toggle
General	5
General - Language	5 1
General - Language - English	5 1 1
General - Language - German	5 1 2
General - Language - French	5 1 3
General - Language - Spanish	5 1 4
General - Language - Italian	5 1 5
General - Language - Swedish	5 1 6
General - Language - Finnish	5 1 7
General - Language - Portuguese	5 1 8
General - Language - Portuguese (Brazil)	5 1 9
General - Language - Polish	5 1 10
General - Language - Russian	5 1 11
General - Language - Greek	5 1 12
General - Language - Ukrainian	5 1 13
General - Language - Chinese	5 1 14
General - Language - Traditional Chinese	5 1 15
General - Language - Japanese	5 1 16
General - Language - Korean	5 1 17
General - USB Selection	5 2

Menu	Location
General - USB Selection - HDMI	5 2 1
General - USB Selection - HDMI - USB-B	5 2 1 1
General - USB Selection - HDMI - USB-C	5 2 1 2
General - USB Selection - DisplayPort	5 2 2
General - USB Selection - DisplayPort - USB-B	5 2 2 1
General - USB Selection - DisplayPort - USB-C	5 2 2 2
General - USB Selection - USB-C	5 2 3
General - USB Selection - USB-C - USB-B	5 2 3 1
General - USB Selection - USB-C - USB-C	5 2 3 2
General - SMART ENERGY SAVING	5 3
General - SMART ENERGY SAVING - High	5 3 1
General - SMART ENERGY SAVING - Low	5 3 2
General - SMART ENERGY SAVING - Off	5 3 3
General - Deep Sleep Mode	5 4 Toggle
General - Automatic Standby	5 5
General - Automatic Standby - 8H	5 5 1
General - Automatic Standby - 6H	5 5 2
General - Automatic Standby - 4H	5 5 3
General - Automatic Standby - Off	5 5 4
General - Input Compatibility Version	5 6
General - Input Compatibility Version - DP:1.4 / HDMI : 2.0	5 6 1
General - Input Compatibility Version - DP: 1.2 / HDMI : 1.4	5 6 2

Menu	Location
General - DP OUT	5 7 Toggle
General - Buzzer	5 8 Toggle
General - OSD Lock	5 9 Toggle
General - Information	5 10
General - Information	5 10 1
General - Reset to Initial Settings	5 11
General - Reset to Initial Settings - Yes	5 11 1
General - Reset to Initial Settings - No	5 11 2

Menu	Location
Quick Settings	1
Quick Settings - Brightness	1 1
Quick Settings - Brightness	1 1 1 Slider
Quick Settings - Contrast	1 2
Quick Settings - Contrast	1 2 1 Slider
Quick Settings - Volume	1 3
Quick Settings - Volume	1 3 1 Slider
Quick Settings - Color Temp	1 4
Quick Settings - Color Temp - Custom	1 4 1
Quick Settings - Color Temp - Warm	1 4 2
Quick Settings - Color Temp - Medium	1 4 3
Quick Settings - Color Temp - Cool	1 4 4
Quick Settings - Color Temp - Manual	1 4 5
Quick Settings - Color Temp - Manual	1 4 5 1 Slider
Input	2
Input - Input List	2 1
Input - Input List - HDMI	2 1 1
Input - Input List - DisplayPort	2 1 2
Input - Input List - USB-C	2 1 3
Input - Auto Input Switch	2 2 Toggle
Input - Aspect Ratio	2 3
Input - Aspect Ratio - Full Wide	2 3 1

Menu	Location
Input - Aspect Ratio - 4:3	2 3 2
Picture	3
Picture - Picture Mode	3 1
Picture - Picture Mode - Custom	3 1 1
Picture - Picture Mode - Vivid	3 1 2
Picture - Picture Mode - Reader	3 1 3
Picture - Picture Mode - Cinema	3 1 4
Picture - Picture Mode - FPS	3 1 5
Picture - Picture Mode - RTS	3 1 6
Picture - Picture Mode - Color Weakness	3 1 7
Picture - Picture Adjust	3 2
Picture - Picture Adjust - Brightness	3 2 1
Picture - Picture Adjust - Brightness	3 2 1 1 Slider
Picture - Picture Adjust - Contrast	3 2 2
Picture - Picture Adjust - Contrast	3 2 2 1 Slider
Picture - Picture Adjust - Sharpness	3 2 3
Picture - Picture Adjust - Sharpness	3 2 3 1 Slider
Picture - Picture Adjust - SUPER RESOLUTION+	3 2 4
Picture - Picture Adjust - SUPER RESOLUTION+ - High	3 2 4 1
Picture - Picture Adjust - SUPER RESOLUTION+ - Middle	3 2 4 2

Menu	Location
Picture - Picture Adjust - SUPER RESOLUTION+ - Low	3 2 4 3
Picture - Picture Adjust - SUPER RESOLUTION+ - Off	3 2 4 4
Picture - Picture Adjust - Black Level	3 2 5
Picture - Picture Adjust - Black Level - High	3 2 5 1
Picture - Picture Adjust - Black Level - Low	3 2 5 2
Picture - Picture Adjust - DFC	3 2 6 Toggle
Picture - Game Adjust	3 3
Picture - Game Adjust - Response Time	3 3 1
Picture - Game Adjust - Response Time - Faster	3 3 1 1
Picture - Game Adjust - Response Time - Fast	3 3 1 2
Picture - Game Adjust - Response Time - Normal	3 3 1 3
Picture - Game Adjust - Response Time - Off	3 3 1 4
Picture - Game Adjust - Black Stabilizer	3 3 2
Picture - Game Adjust - Black Stabilizer	3 3 2 1 Slider
Picture - Color Adjust	3 4
Picture - Color Adjust - Gamma	3 4 1
Picture - Color Adjust - Gamma - Mode 1	3 4 1 1
Picture - Color Adjust - Gamma - Mode 2	3 4 1 2
Picture - Color Adjust - Gamma - Mode 3	3 4 1 3
Picture - Color Adjust - Gamma - Mode 4	3 4 1 4
Picture - Color Adjust - Color Temp	3 4 2

Menu	Location
Picture - Color Adjust - Color Temp - Custom	3 4 2 1
Picture - Color Adjust - Color Temp - Warm	3 4 2 2
Picture - Color Adjust - Color Temp - Medium	3 4 2 3
Picture - Color Adjust - Color Temp - Cool	3 4 2 4
Picture - Color Adjust - Color Temp - Manual	3 4 2 5
Picture - Color Adjust - Color Temp - Manual	3 4 2 5 1 Slider
Picture - Color Adjust - Red	3 4 3
Picture - Color Adjust - Red	3 4 3 1 Slider
Picture - Color Adjust - Green	3 4 4
Picture - Color Adjust - Green	3 4 4 1 Slider
Picture - Color Adjust - Blue	3 4 5
Picture - Color Adjust - Blue	3 4 5 1 Slider
Picture - Color Adjust - Six Color	3 4 6
Picture - Color Adjust - Six Color - Red Hue	3 4 6 1
Picture - Color Adjust - Six Color - Red Hue	3 4 6 1 1 Slider
Picture - Color Adjust - Six Color - Red Saturation	3 4 6 2
Picture - Color Adjust - Six Color - Red Saturation	3 4 6 2 1 Slider
Picture - Color Adjust - Six Color - Green Hue	3 4 6 3
Picture - Color Adjust - Six Color - Green Hue	3 4 6 3 1 Slider
Picture - Color Adjust - Six Color - Green Saturation	3 4 6 4
Picture - Color Adjust - Six Color - Green Saturation	3 4 6 4 1 Slider
Picture - Color Adjust - Six Color - Blue Hue	3 4 6 5

Menu	Location
Picture - Color Adjust - Six Color - Blue Hue	3 4 6 5 1 Slider
Picture - Color Adjust - Six Color - Blue Saturation	3 4 6 6
Picture - Color Adjust - Six Color - Blue Saturation	3 4 6 6 1 Slider
Picture - Color Adjust - Six Color - Cyan Hue	3 4 6 7
Picture - Color Adjust - Six Color - Cyan Hue	3 4 6 7 1 Slider
Picture - Color Adjust - Six Color - Cyan Saturation	3 4 6 8
Picture - Color Adjust - Six Color - Cyan Saturation	3 4 6 8 1 Slider
Picture - Color Adjust - Six Color - Magenta Hue	3 4 6 9
Picture - Color Adjust - Six Color - Magenta Hue	3 4 6 9 1 Slider
Picture - Color Adjust - Six Color - Magenta Saturation	3 4 6 10
Picture - Color Adjust - Six Color - Magenta Saturation	3 4 6 10 1 Slider
Picture - Color Adjust - Six Color - Yellow Hue	3 4 6 11
Picture - Color Adjust - Six Color - Yellow Hue	3 4 6 11 1 Slider
Picture - Color Adjust - Six Color - Yellow Saturation	3 4 6 12
Picture - Color Adjust - Six Color - Yellow Saturation	3 4 6 12 1 Slider
Picture - Picture Reset	3 5
Picture - Picture Reset - No	3 5 1
Picture - Picture Reset - Yes	3 5 2
General	4
General - Language	4 1
General - Language - English	4 1 1

Menu	Location
General - Language - German	4 1 2
General - Language - French	4 1 3
General - Language - Spanish	4 1 4
General - Language - Italian	4 1 5
General - Language - Swedish	4 1 6
General - Language - Finnish	4 1 7
General - Language - Portuguese	4 1 8
General - Language - Portuguese (Brazil)	4 1 9
General - Language - Polish	4 1 10
General - Language - Russian	4 1 11
General - Language - Turkey	4 1 12
General - Language - Ukrainian	4 1 13
General - Language - Chinese	4 1 14
General - Language - Traditional Chinese	4 1 15
General - Language - Japanese	4 1 16
General - Language - Korean	4 1 17
General - USB Selection	4 2
General - USB Selection - HDMI	4 2 1
General - USB Selection - HDMI - USB-B	4 2 1 1
General - USB Selection - HDMI - USB-C	4 2 1 2
General - USB Selection - DisplayPort	4 2 2
General - USB Selection - DisplayPort - USB-B	4 2 2 1
General - USB Selection - DisplayPort - USB-C	4 2 2 2

Menu	Location
General - USB Selection - USB-C	4 2 3
General - USB Selection - USB-C - USB-B	4 2 3 1
General - USB Selection - USB-C - USB-C	4 2 3 2
General - SMART ENERGY SAVING	4 3
General - SMART ENERGY SAVING - High	4 3 1
General - SMART ENERGY SAVING - Low	4 3 2
General - SMART ENERGY SAVING - Off	4 3 3
General - Deep Sleep Mode	4 4 Toggle
General - Automatic Standby	4 5
General - Automatic Standby - 8H	4 5 1
General - Automatic Standby - 6H	4 5 2
General - Automatic Standby - 4H	4 5 3
General - Automatic Standby - Off	4 5 4
General - Input Compatibility Version	4 6
General - Input Compatibility Version - DP:1.4 / HDMI : 2.0	4 6 1
General - Input Compatibility Version - DP: 1.2 / HDMI : 1.4	4 6 2
General - DP OUT	4 7 Toggle
General - Buzzer	4 8 Toggle
General - OSD Lock	4 9 Toggle
General - Information	4 10
General - Information	4 10 1
General - Open Source Software License	4 11

Menu	Location
General - Open Source Software Notice Information	4 11 1
General - Reset to Initial Settings	4 12
General - Reset to Initial Settings - No	4 12 1
General - Reset to Initial Settings - Yes	4 12 2

LIMITED WARRANTY (USA)

THE PRODUCT'S FULL LIMITED WARRANTY TERMS AND CONDITIONS ARE AVAILABLE AT <https://www.lg.com/us> AND/OR YOUR WARRANTY.

ARBITRATION NOTICE: THIS LIMITED WARRANTY CONTAINS AN ARBITRATION PROVISION THAT REQUIRES YOU AND LG ELECTRONICS ("LG") TO RESOLVE DISPUTES BY BINDING ARBITRATION INSTEAD OF IN COURT, UNLESS YOU CHOOSE TO OPT OUT. IN ARBITRATION, CLASS ACTIONS AND JURY TRIALS ARE NOT PERMITTED. PLEASE SEE THE SECTION TITLED "PROCEDURE FOR RESOLVING DISPUTES" BELOW.

PROCEDURE FOR RESOLVING DISPUTES:

ALL DISPUTES BETWEEN YOU AND LG ARISING OUT OF OR RELATING IN ANY WAY TO THIS LIMITED WARRANTY OR THE PRODUCT SHALL BE RESOLVED EXCLUSIVELY THROUGH BINDING ARBITRATION, AND NOT IN A COURT OF GENERAL JURISDICTION. BINDING ARBITRATION MEANS THAT YOU AND LG ARE EACH WAIVING THE RIGHT TO A JURY TRIAL AND TO BRING OR PARTICIPATE IN A CLASS ACTION.

Definitions. For the purposes of this section, references to "LG" mean LG Electronics U.S.A., Inc., its parents, subsidiaries and affiliates, and each of their officers, directors, employees, agents, beneficiaries, predecessors in interest, successors, assigns and suppliers; references to "dispute" or "claim" shall include any dispute, claim or controversy of any kind whatsoever (whether based in contract, tort, statute, regulation, ordinance, fraud, misrepresentation or any other legal or equitable theory) arising out of or relating in any way to the sale, condition or performance of the product or this Limited Warranty.

Notice of Dispute. In the event you intend to commence an arbitration proceeding, you must first notify LG in writing at least 30 days in advance of initiating the arbitration by sending a letter to LG at LG Electronics, USA, Inc. Attn: Legal Department- Arbitration 111 Sylvan Avenue, Englewood Cliffs, NJ 07632. You and LG agree to engage in good faith discussions in an attempt to amicably resolve your claim. The notice must provide your name, address, and telephone number; identify the product that is the subject of the claim; and describe the nature of the claim and the relief being sought. If you and LG are unable to resolve the dispute within 30 days, either party may proceed to file a claim for arbitration.

Agreement to Binding Arbitration and Class Action Waiver. Upon failure to resolve the dispute during the 30 day period after sending written notice to LG, you and LG agree to resolve any claims between us only by binding arbitration on an individual basis, unless you opt out as provided below. Any dispute between you and LG shall not be combined or consolidated with a dispute involving any other person's or entity's product or claim. More specifically, without limitation of the foregoing, any dispute between you and LG shall not under any circumstances proceed as part of a class or representative action. Instead of arbitration, either party may bring an individual action in small claims court, but that small claims court action may not be brought on a class or representative basis.

Arbitration Rules and Procedures. To begin arbitration of a claim, either you or LG must make a written demand for arbitration. The arbitration will be administered by the American Arbitration Association ("AAA") and will be conducted before a single arbitrator under the AAA's Consumer Arbitration Rules that are in effect at the time the arbitration is initiated (referred to as the "AAA Rules") and under the procedures set forth in this section. The AAA Rules are available online at www.adr.org/consumer. Send a copy of your written demand for arbitration, as well as a copy of this provision, to the AAA in the manner described in the AAA Rules. You must also send a copy of your written demand to LG at LG Electronics, USA, Inc. Attn: Legal Department- Arbitration 111 Sylvan Avenue, Englewood Cliffs, NJ 07632. If there is a conflict between the AAA Rules and the rules set forth in this section, the rules set forth in this section will govern. This arbitration provision is governed by the Federal Arbitration Act. Judgment may be entered on the arbitrator's award in any court of competent jurisdiction. All issues are for the arbitrator to decide, except that issues relating to the scope and enforceability of the arbitration provision and to the arbitrability of the dispute are for the court to decide. The arbitrator is bound by the terms of this provision.

Governing Law. The law of the state of your residence shall govern this Limited Warranty and any disputes between us except to the extent that such law is preempted by or inconsistent with applicable federal law.

Fees/Costs. You do not need to pay any fee to begin an arbitration. Upon receipt of your written demand for arbitration, LG will promptly pay all arbitration filing fees to the AAA unless you seek more than \$25,000 in damages, in which case the payment of these fees will be governed by the AAA Rules. Except as otherwise provided for herein, LG will pay all AAA filing, administration and arbitrator fees for any arbitration initiated in accordance with the AAA Rules and this arbitration provision. If you prevail in the arbitration, LG will pay your attorneys' fees and expenses as long as they are reasonable, by considering factors including, but not limited to, the purchase amount and claim amount. Notwithstanding the foregoing, if applicable law allows for an award of reasonable attorneys' fees and expenses, an arbitrator can award them to the same extent that a court would. If the arbitrator finds either the substance of your claim or the relief sought in the demand is frivolous or brought for an improper purpose (as measured by the standards set forth in Federal Rule of Civil Procedure 11(b)), then the payment of all arbitration fees will be governed by the AAA Rules. In such a situation, you agree to reimburse LG for all monies previously disbursed by it that are otherwise your obligation to pay under the AAA Rules. Except as otherwise provided for, LG waives any rights it may have to seek attorneys' fees and expenses from you if LG prevails in the arbitration.

Hearings and Location. If your claim is for \$25,000 or less, you may choose to have the arbitration conducted solely on the basis of (1) documents submitted to the arbitrator, (2) through a telephonic hearing, or (3) by an in-person hearing as established by the AAA Rules. If your claim exceeds \$25,000, the right to a hearing will be determined by the AAA Rules. Any in-person arbitration hearings will be held at a location within the federal judicial district in which you reside unless we both agree to another location or we agree to a telephonic arbitration.

Opt Out. You may opt out of this dispute resolution procedure. If you opt out, neither you nor LG can require the other to participate in an arbitration proceeding. To opt out, you must send notice to LG no later than 30 calendar days from the date of the first consumer purchaser's purchase of the product by either: (i) sending an e-mail to optout@lge.com, with the subject line: "Arbitration Opt Out" or (ii) calling 1-800-980-2973. You must include in the opt out e-mail or provide by telephone: (a) your name and address; (b) the date on which the product was purchased; (c) the product model name or model number; and (d) the serial number (the serial number can be found (i) on the product; or (ii) online by accessing <https://www.lg.com/us/support> and clicking on "How do I find my model number?").

You may only opt out of the dispute resolution procedure in the manner described above (that is, by e-mail or telephone); no other form of notice will be effective to opt out of this dispute resolution procedure.

Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the full benefits of the Limited Warranty. If you keep this product and do not opt out, then you accept all terms and conditions of the arbitration provision described above.

LIMITED WARRANTY (CANADA)

THE PRODUCT'S FULL LIMITED WARRANTY TERMS AND CONDITIONS ARE AVAILABLE AT https://www.lg.com/ca_en/ AND/OR YOUR WARRANTY.

ARBITRATION NOTICE: THIS LIMITED WARRANTY CONTAINS AN ARBITRATION PROVISION THAT REQUIRES YOU AND LG TO RESOLVE DISPUTES BY BINDING ARBITRATION INSTEAD OF IN COURT, UNLESS THE LAWS OF YOUR PROVINCE OR TERRITORY DO NOT PERMIT THAT, OR, IN OTHER JURISDICTIONS, IF YOU CHOOSE TO OPT OUT. FOR FURTHER CLARITY, THIS ARBITRATION PROVISION IS NOT APPLICABLE TO CONSUMERS RESIDING IN ONTARIO AND QUÉBEC. IN ARBITRATION, CLASS ACTIONS AND JURY TRIALS ARE NOT PERMITTED. PLEASE SEE THE SECTION TITLED "PROCEDURE FOR RESOLVING DISPUTES" BELOW.

• **DISCLAIMER:**

IF YOU ARE A CONSUMER SUBJECT TO QUÉBEC AND ONTARIO'S CONSUMER PROTECTION ACT, THE EXCLUSION OF WARRANTIES CONTAINED IN THIS SECTION DO NOT EXCLUDE OR LIMIT THE RIGHTS AND REMEDIES THAT YOU MAY HAVE UNDER SUCH ACT, INCLUDING THE RIGHT TO MAKE A CLAIM UNDER ANY OF THE STATUTORY WARRANTIES PROVIDED THEREUNDER.

PROCEDURE FOR RESOLVING DISPUTES:

EXCEPT WHERE PROHIBITED AT LAW (INCLUDING WITH RESPECT TO QUÉBEC AND ONTARIO CONSUMERS), ALL DISPUTES BETWEEN YOU AND LG ARISING OUT OF OR RELATING IN ANY WAY TO THIS LIMITED WARRANTY OR THE PRODUCT SHALL BE RESOLVED EXCLUSIVELY THROUGH BINDING ARBITRATION, AND NOT IN A COURT OF GENERAL JURISDICTION. EXCEPT WHERE PROHIBITED AT LAW (INCLUDING WITH RESPECT TO QUÉBEC AND ONTARIO CONSUMERS), YOU AND LG BOTH IRREVOCABLY AGREE TO WAIVE THE RIGHT TO A JURY TRIAL AND TO BRING OR PARTICIPATE IN A CLASS ACTION.

Definitions. For the purposes of this section, references to "LG" mean LG Electronics Canada, Inc., its parents, subsidiaries and affiliates, and each of their officers, directors, employees, agents, beneficiaries, predecessors in interest, successors, assigns and suppliers; references to "dispute" or "claim" shall include any dispute, claim or controversy of any kind whatsoever (whether based in contract, tort, statute, regulation, ordinance, fraud, misrepresentation or any other legal or equitable theory) arising out of or relating in any way to the sale, condition or performance of the product or this Limited Warranty.

Notice of Dispute. In the event you intend to commence an arbitration proceeding, you must first notify LG in writing at least 30 days in advance of initiating the arbitration by sending a letter to LGECI Legal Team at 20 Norelco Drive, North York, Ontario, Canada M9L 2X6 (the "Notice of Dispute"). You and LG agree to engage in good faith discussions in an attempt to amicably resolve your claim. The notice must provide your name, address, and telephone number; identify the product that is the subject of the claim; and describe the nature of the claim and the relief being sought. If you and LG are unable to resolve the dispute within 30 days of LG's receipt of the Notice of Dispute, the dispute shall be resolved by binding arbitration in accordance with the procedure set out herein. You and LG both agree that, during the arbitration proceeding, the terms (including any amount) of any settlement offer made by either you or LG will not be disclosed to the arbitrator until the arbitrator determines the dispute.

Agreement to Binding Arbitration and Class Action Waiver. Upon failure to resolve the dispute during the 30 day period after LG's receipt of the Notice of Dispute, you and LG agree to resolve any claims between you and LG only by binding arbitration on an individual basis, unless you opt out as provided below, or you reside in a jurisdiction that prevents full application of this clause in the circumstances of the claims at issue (in which case if you are a consumer, this clause will only apply if you expressly agree to the arbitration). To the extent permitted by applicable law, any dispute between you and LG shall not be combined or consolidated with a dispute involving any other person's or entity's product or claim. More specifically, without limitation of the foregoing, except to the extent such a prohibition is not permitted at law, any dispute between you and LG shall not under any circumstances proceed as part of a class or representative action. Instead of arbitration, either party may bring an individual action in small claims court, but that small claims court action may not be brought on a class or representative basis except to the extent this prohibition is not permitted at law in your province or territory of jurisdiction as it relates to the claims at issue between you and LG. This does not apply to consumers in Ontario and Québec. In accordance with provincial legislation, the consumer and LG may agree to resolve the dispute using any procedure available, including commencing the action before the competent courts of those provinces.

Arbitration Rules and Procedures. To begin arbitration of a claim, either you or LG must make a written demand for arbitration. The arbitration will be private and confidential, and conducted on a simplified and expedited basis before a single arbitrator chosen by the parties under the provincial or territorial commercial arbitration law and rules of the province or territory of your residence. You must also send a copy of your written demand to LG at LG Electronics, Canada, Inc., Attn: Legal Department- Arbitration, 20 Norelco Drive, North York, Ontario M9L 2X6. This arbitration provision is governed by your applicable provincial or territorial commercial arbitration legislation. For consumers in Ontario and Québec, the applicable arbitration legislation only applies if consumers agree to submit the dispute to arbitration. Judgment may be entered on the arbitrator's award in any court of competent jurisdiction. All issues are for the arbitrator to decide, except that, issues relating to the scope and enforceability of the arbitration provision and to the arbitrability of the dispute are for the court to decide. The arbitrator is bound by the terms of this provision.

Governing Law. The law of the province or territory of your purchase shall govern this Limited Warranty and any disputes between you and LG except to the extent that such law is preempted by or inconsistent with applicable federal or provincial/territorial law. Should arbitration not be permitted for any claim, action, dispute or controversy between you and LG, you and LG attorn to the exclusive jurisdiction of the courts of the province or territory of your purchase for the resolution of the claim, action, dispute or controversy between you and LG.

Fees/Costs. You do not need to pay any fee to begin an arbitration. Upon receipt of your written demand for arbitration, LG will promptly pay all arbitration filing fees unless you seek more than \$25,000 in damages, in which case the payment of these fees will be governed by the applicable arbitration rules. Except as otherwise provided for herein, LG will pay all filing, administration and arbitrator fees for any arbitration initiated in accordance with the applicable arbitration rules and this arbitration provision. If you prevail in the arbitration, LG will pay your attorneys' fees and expenses as long as they are reasonable, by considering factors including, but not limited to, the purchase amount and claim amount. Notwithstanding the foregoing, if applicable law allows for an award of reasonable attorneys' fees and expenses, an arbitrator can award them to the same extent that a court would. If the arbitrator finds either the substance of your claim or the relief sought in the demand is frivolous or brought for an improper purpose (as measured by the applicable laws), then the payment of all arbitration fees will be governed by the applicable arbitration rules. In such a situation, you agree to reimburse LG for all monies previously disbursed by it that are otherwise your obligation to pay under the applicable arbitration rules. Except as otherwise provided for, LG waives any rights it may have to seek attorneys' fees and expenses from you if LG prevails in the arbitration.

Hearings and Location. If your claim is for \$25,000 or less, you may choose to have the arbitration conducted solely (1) on the basis of documents submitted to the arbitrator, (2) through a telephonic hearing, or (3) by an in-person hearing as established by the applicable arbitration rules. If your claim exceeds \$25,000, the right to a hearing will be determined by the applicable arbitration rules. Any in-person arbitration hearings will be held at the nearest, most mutually-convenient arbitration location available within the province or territory in which you reside unless you and LG both agree to another location or agree to a telephonic arbitration.

Severability and Waiver. If any portion of this Limited Warranty (including these arbitration procedures) is unenforceable, the remaining provisions will continue in full force and effect to the maximum extent permitted by applicable law. Should LG fail to enforce strict performance of any provision of this Limited Warranty (including these arbitration procedures), it does not mean that LG intends to waive or has waived any provision or part of this Limited Warranty.

Opt Out. The arbitration provision requires you and LG to resolve disputes by binding arbitration instead of court, unless the laws of your province or territory do not permit that, or, in other jurisdictions, if you choose to opt out. The arbitration provision does not apply to consumers in Ontario and Québec.

For individuals that fall within the binding arbitration provisions, you may opt out of this dispute resolution procedure. If you opt out, neither you nor LG can require the other to participate in an arbitration proceeding. To opt out, you must send notice to LG no later than 30 calendar days from the date of the first consumer purchaser's purchase of the product by either (i) sending an e-mail to optout@lge.com, with the subject line: "Arbitration Opt Out;" or (ii) calling 1-800-980-2973. You must include in the opt out e-mail or provide by telephone: (a) your name and address; (b) the date on which the product was purchased; (c) the product model name or model number; and (d) the serial number (the serial number can be found (i) on the product; or (ii) online by accessing https://www.lg.com/ca_en/findmodel_serial/).

In the event that you "Opt Out", the law of the province or territory of your residence shall govern this Limited Warranty and any disputes between you and LG except to the extent that such law is preempted by or inconsistent with applicable federal or provincial/territorial law. Should arbitration not be permitted for any claim, action, dispute or controversy between you and LG, you and LG agree to attorn to the exclusive jurisdiction of the courts of the province or territory of your residence for the resolution of the claim, action, dispute or controversy between you and LG.

You may only opt out of the dispute resolution procedure in the manner described above (that is, by e-mail or telephone); no other form of notice will be effective to opt out of this dispute resolution procedure. Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the full benefits of the Limited Warranty. If you keep this product and do not opt out, then you accept all terms and conditions of the arbitration provision described above.

Conflict of Terms. In the event of a conflict or inconsistency between the terms of this Limited Warranty and the End User License Agreement ("EULA") in regards to dispute resolution, the terms of this Limited Warranty shall control and govern the rights and obligations of the parties and shall take precedence over the EULA.



Supplier's Declaration of Conformity

Trade Name	LG
Responsible Party	LG Electronics USA, Inc.
Address	111 Sylvan Avenue, North Building, Englewood Cliffs, NJ 07632
E-mail	lg.environmental@lge.com

The model and serial number of the product are located on the back and on one side of the product.
Record them below in case you ever need service.

Model _____

Serial No. _____



This Product qualifies for ENERGY STAR®

Changing the factory default configuration and settings or enabling certain optional features and functionalities may increase energy consumption beyond the limits required for ENERGY STAR® certification.

Refer to ENERGYSTAR.gov for more information on the ENERGY STAR® program.