ViewSonic®

LDS136-152

All-in-One Direct View LED Display Solution Kit
User Guide

IMPORTANT: Please read this User Guide to obtain important information on installing and using your product in a safe manner, as well as registering your product for future service. Warranty information contained in this User Guide will describe your limited coverage from ViewSonic® Corporation, which is also found on our web site at http://www.viewsonic.com in English, or in specific languages using the Regional selection box of our website.

Model No. VS21380
P/N: LDS136-152

Thank you for choosing ViewSonic®

As a world-leading provider of visual solutions, ViewSonic® is dedicated to exceeding the world's expectations for technological evolution, innovation, and simplicity. At ViewSonic®, we believe that our products have the potential to make a positive impact in the world, and we are confident that the ViewSonic® product you have chosen will serve you well.

Once again, thank you for choosing ViewSonic®!

Safety Precautions

Please read the following **Safety Precautions** before you start using the device.

- Keep this user guide in a safe place for later reference.
- Read all warnings and follow all instructions.
- Ensure there is no direct airflow from air conditioning blowing on the display.
- Do not use the device near water. To reduce the risk of fire or electric shock, do not expose the device to moisture.
- Avoid exposing the device to direct sunlight or other sources of sustained heat.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other devices (including amplifiers) that may increase the temperature of the device to dangerous levels.
- When moving the device, be careful not to drop or bump the device on anything.
- Do not place the device on an uneven or unstable surface. The device may fall over resulting in an injury or a malfunction.
- Do not place any heavy objects on the device or connection cables.
- If smoke, an abnormal noise, or a strange odor is present, immediately turn the device off and call your dealer or ViewSonic®. It is dangerous to continue using the device.
- Do not attempt to circumvent the safety provisions of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade and the third prong are provided for your safety. If the plug does not fit into your outlet, obtain an adapter and do not attempt to force the plug into the outlet.
- When connecting to a power outlet, DO NOT remove the grounding prong. Please ensure grounding prongs are NEVER REMOVED.
- Protect the power cord from being treaded upon or pinched, particularly at the plug, and at the point where it emerges from the equipment. Ensure that the power outlet is located near the equipment so that it is easily accessible.
- Only use attachments/accessories specified by the manufacturer.
- When a cart is used, use with caution when moving the cart/equipment combination to avoid injury from tipping over.



- Disconnect the power plug from the AC outlet if the device is not being used for a long period of time.

- Place the device in a well-ventilated area.
- Do not cover the surface of the display with any material.
- Do not block the air circulation around the display.
- Keep flammable materials away from the display.
- Refer all servicing to qualified service personnel. Service will be required when the unit has been damaged in any way, such as:
  - » if the power supply cord or plug is damaged;
  - » if liquid is spilled onto or objects fall in the unit;
  - » if the unit is exposed to moisture;
  - » if the unit does not operate normally or has been dropped.
- Do not assemble the display by yourself.
- This panel is an advanced product that contains millions of pixels. You may occasionally see pixel spots when viewing the screen. Since these deactivated pixels are not a defect, the performance and reliability of the product is not affected.

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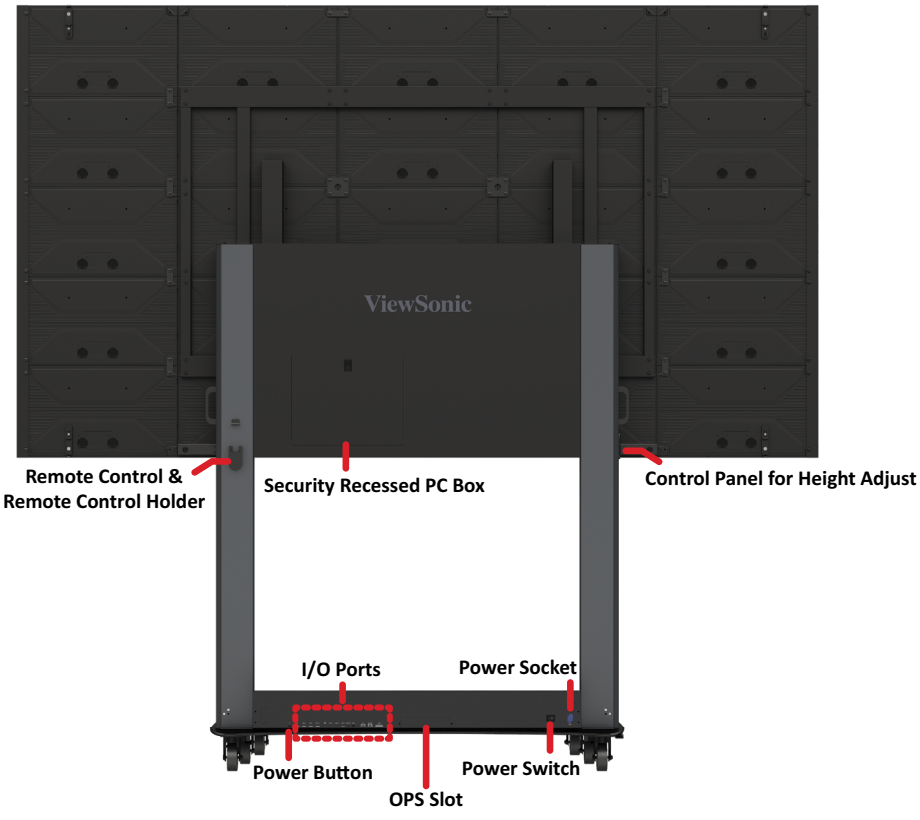
Introduction

Product Overview

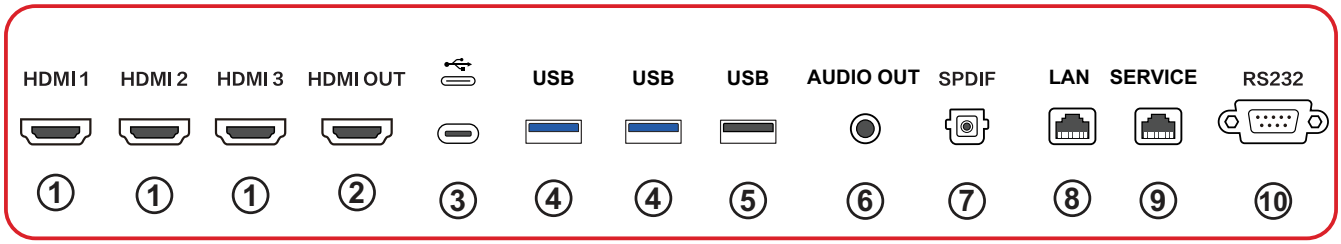
Front View



Rear View

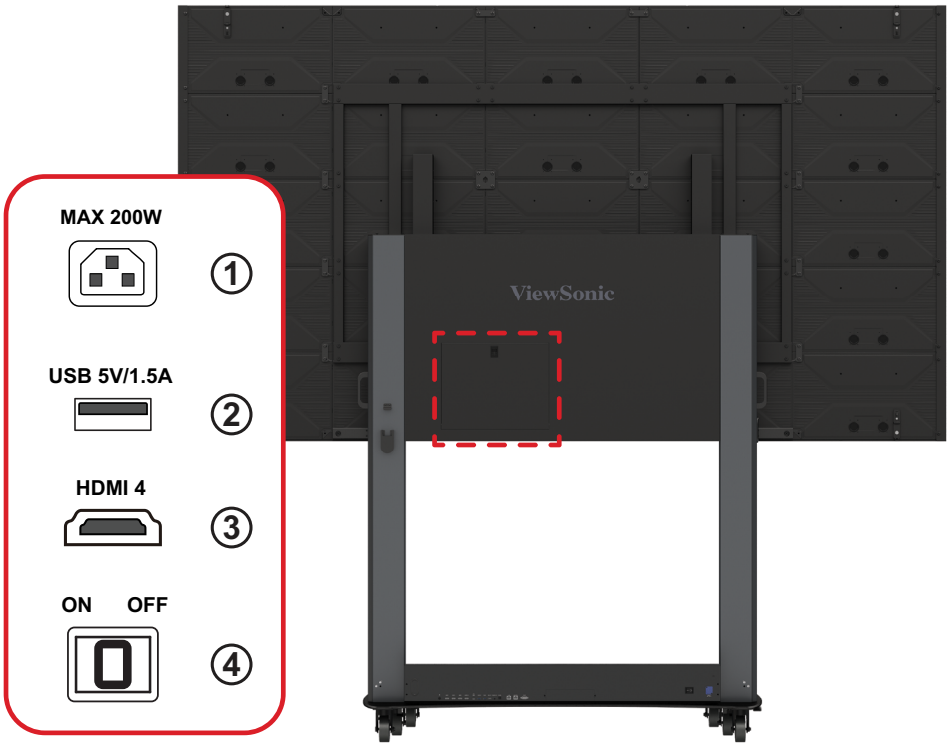


I/O Ports



Item		Description
1	HDMI	High definition input: PIP/PBP, connect to PC with HDMI output, set-top box, or other video device.
2	HDMI Out	HDMI output for external device input.
		Video only: audio is not supported.
3	USB Type C	For data transfer only.
		Support 5V/1A (5W) output.
4	USB Type A	For peripheral devices (e.g., storage device, keyboard, mouse).
		Support 5V/1A (5W) output.
5	USB Type A	For peripheral devices (e.g., storage device, keyboard, mouse).
		Support 5V/0.5A (2.5W) output.
6	Audio Out	Audio output to an external audio device.
7	SPDIF	Multi-channel optical audio signal.
8	LAN	Standard RJ45 (10M/100M/1000M) Internet connection interface.
9	RJ45	For servicing only.
10	RS-232	Serial control port.

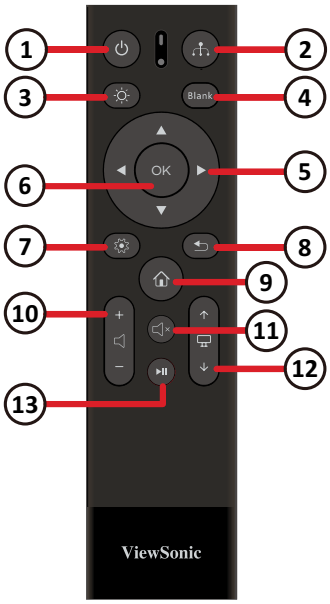
Security Recessed PC Box



Item		Description
1	AC Out	Support up to 200W output.
2	USB Type A	Support 5V/1.5A (7.5W) output only.
3	HDMI	High definition input: PIP/PBP, connect to PC with HDMI output, set-top box, or other video device.
4	Power Switch for Motorized Trolley	Turn the motorized trolley cart on or off.

Remote Control

Button		Description
1	Power	Turn the display on or off.
2	Source	Select the input source.
3	Brightness	Adjust the screen's brightness level.
4	Blank	Change the current screen to a black screen.
5	Directional	Navigate menus and make adjustments.
6	OK	Confirm the selection.
7	Menu	Open the display settings or On-Screen Display Menu.
8	Return	Return to the previous screen or exit a menu.
9	Home	Go to the Home screen.
10	Volume Control	Adjust the volume level.
11	Mute	Turn off the display's sound.
12	Up/Down	Lift or lower the display. **Note:** The display beeps when you adjust it to its highest or lowest position.
13	Play/Pause	Play or pause content.



Bluetooth Remote Control Pairing

To pair the remote control:

1. Make sure Bluetooth is enabled, go to: **Settings** > **Network** > **Bluetooth** > **Enable**.

2. Press and hold the **Menu** and **Return** buttons for approximately three seconds until the indicator on the remote control flashes blue.

3. If the pairing is successful, a pop-up message will appear on the screen.

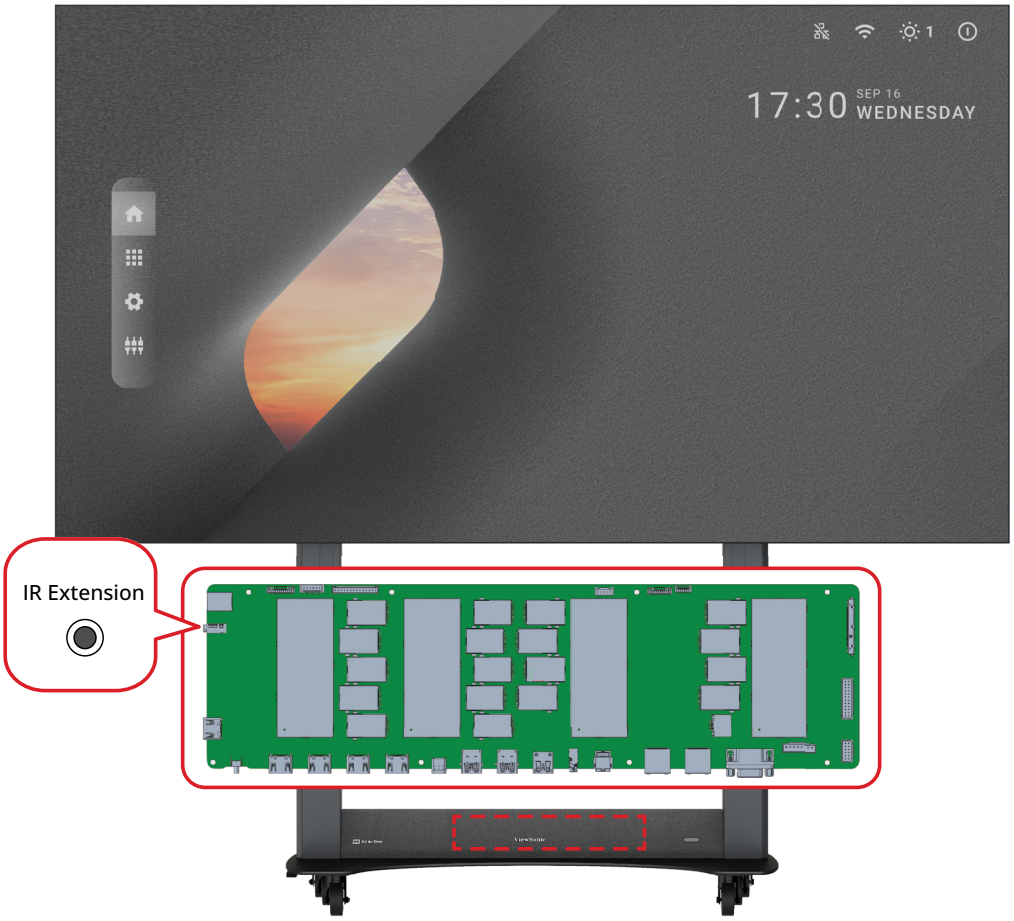
Note: If the pairing is unsuccessful after one minute, please try again by repeating **Step 1** above.

Remote Control Receiver Range

The operating range of the remote control is shown here. It has an effective range of 6 meters (20 feet), 30° degrees left and right. Make sure there is nothing obstructing the remote control's signal to the receiver.



IR Extension



If an additional IR Receiver is needed, an IR extension cable can be connected to the **IR Extension** port on the system control board. Refer to "IR Extension" for how to connect an IR extension cable.

Inserting Remote Control Batteries

The remote control is powered by two 1.5V "AAA" batteries.

To insert batteries into the remote control:

1. Remove the cover on the rear of the remote control.

2. Insert two “AAA” batteries, ensuring the “+” symbol on the battery matches the “+” on the battery post.

3. Replace the cover by aligning it with the slot on the remote control and snapping the latch shut.

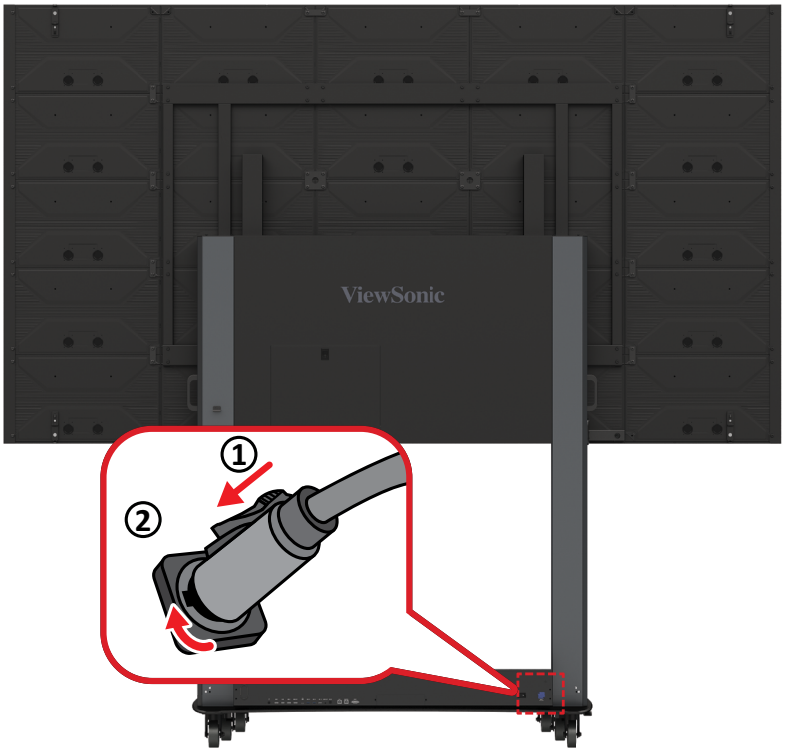
Warning: There is a risk of explosion if batteries are installed with incorrect polarity.

Note:

- It is recommended that you do not mix battery types.
- Avoid exposure to heat or steam.
- Do not allow water or other liquids to splash on the remote control. If the remote control becomes wet, wipe it dry immediately.
- Always dispose of old batteries in an environmentally friendly way. Contact your local government for more information on how to dispose of batteries safely.

Making Connections

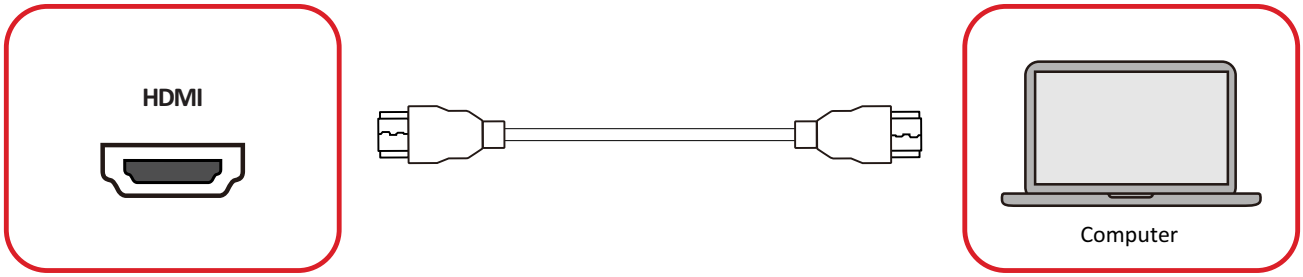
Connecting to Power



1. Connect the flight plug of the power cord to the **Power** socket at the base of the trolley cart.
2. Rotate the plug clockwise until it clicks into place.
3. Plug the other end of the power cord into a power outlet.

Video Connections

HDMI



Connect an HDMI cable from your external device to the **HDMI 1**/**HDMI 2**/**HDMI 3**/ **HDMI 4** port at the base of the trolley cart.

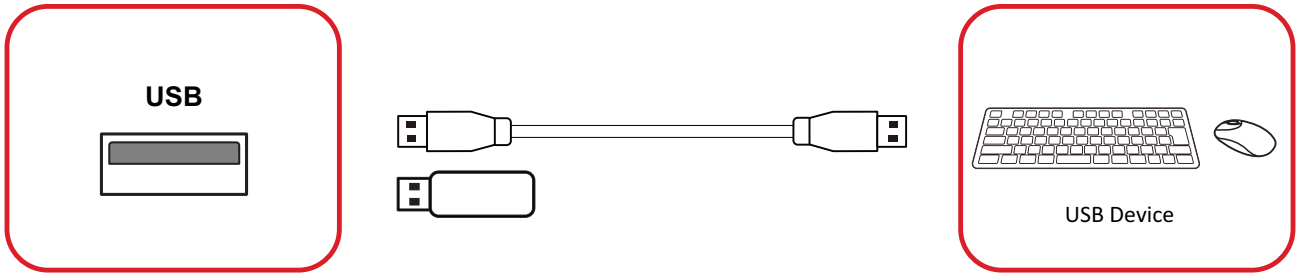
HDMI Out



To output video via an external display device, connect an HDMI cable to the **HDMI IN** port of your external display device, and the other end to the **HDMI OUT** port on the display.

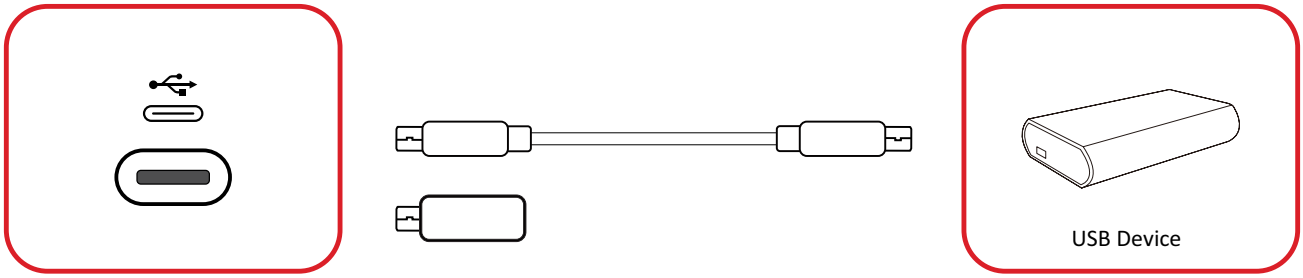
USB Connections

USB Type A



Plug the USB device or storage drive into a USB Type A port on the display.

USB Type C



Plug the USB device or storage drive into the **USB Type C** port on the display.

Note: The **USB Type C** port is for data transfer only.

Network Connection

LAN



When you use an Ethernet cable to connect the display to an external computer or control system, certain functions can be controlled remotely such as: power on and off, volume adjustment, input select, brightness, and more.

Control Connections

RS-232 (DB 9-pin)

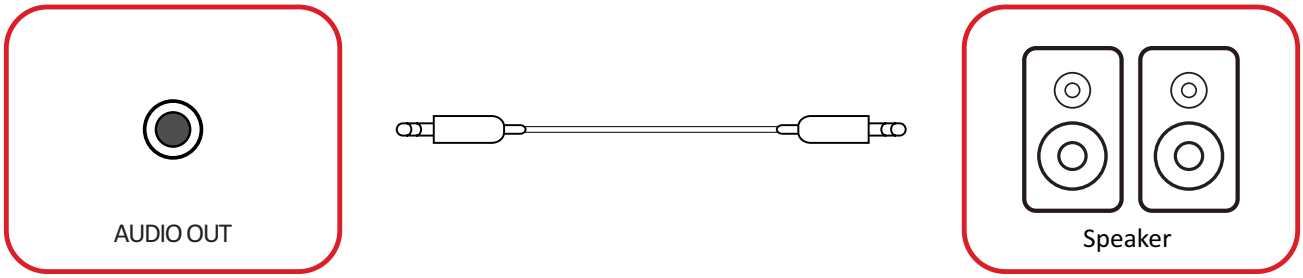


When you use a RS-232 serial cable to connect the display to an external computer or control system, certain functions can be controlled remotely such as: power on and off, volume adjustment, input select, brightness, and more.

Audio Connections

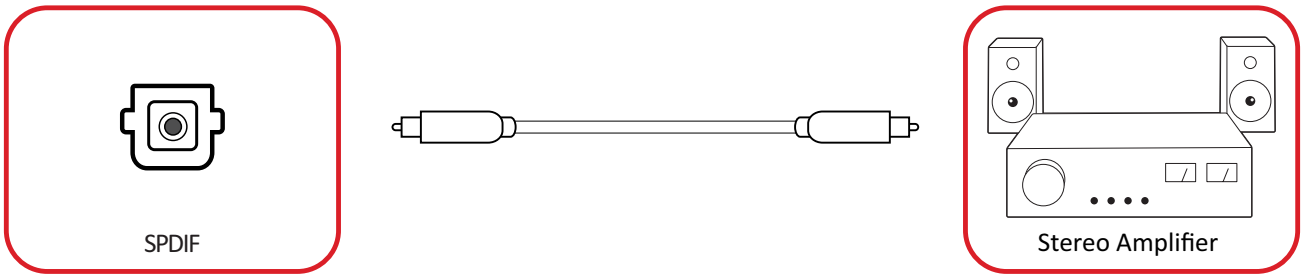
Audio Out

To play audio from the display through an external speaker, connect one end of an audio cable to the external speaker, and the other end to one of the **Audio Out** ports on the display.



SPDIF

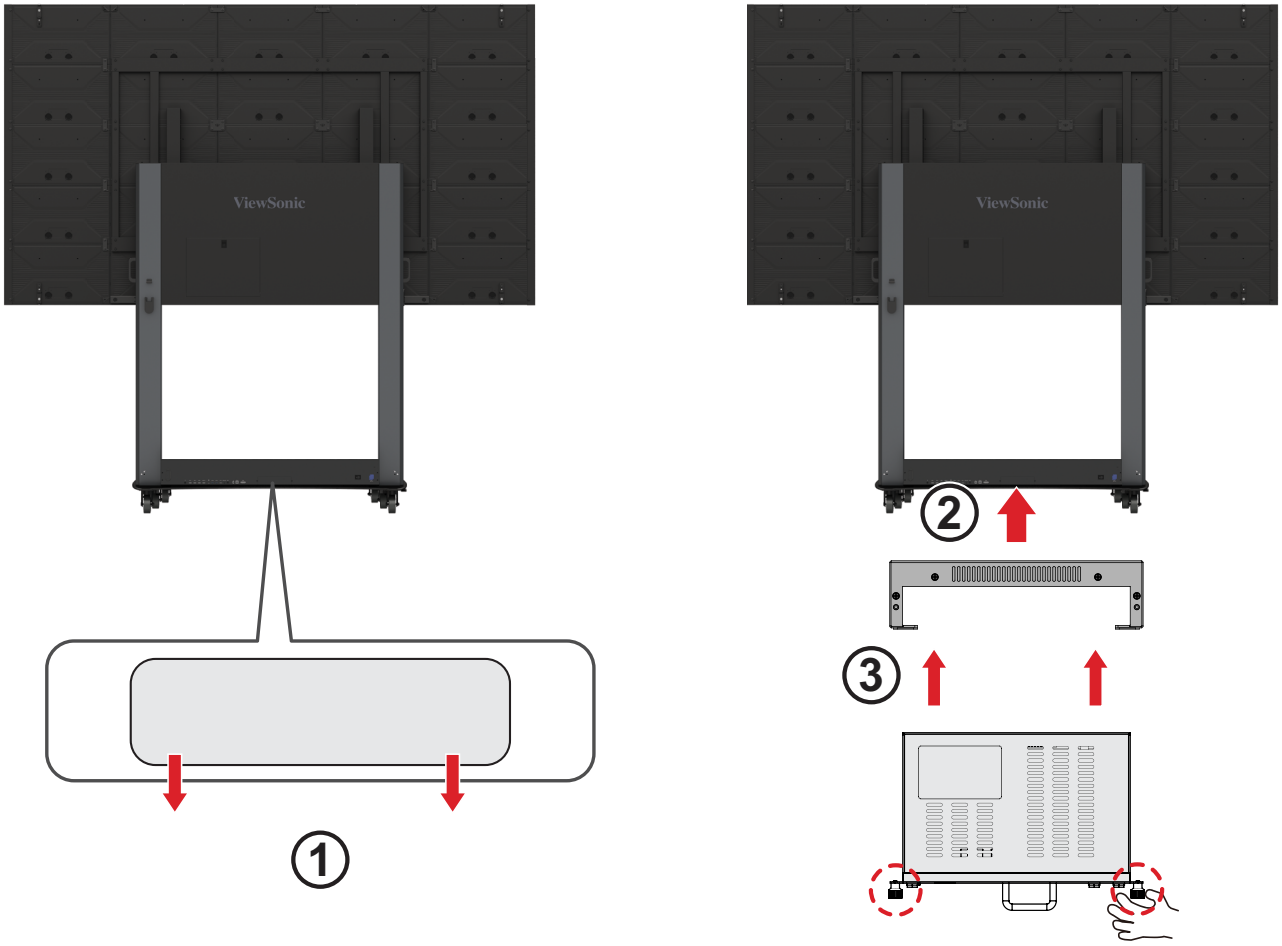
To play audio from the display through an external speaker, connect one end of an optical cable to the external speaker, and the other end to the **SPDIF Out** port on the display.



Optional Connections

Note: Make sure the display is turned off before connecting the optional accessories.

Slot-in PC (OPS Slot)



1. Remove the **OPS Slot** cover.

2. Attach the adapter bracket to the **OPS Slot**.

3. Carefully insert the slot-in PC, then secure it using the provided screws.

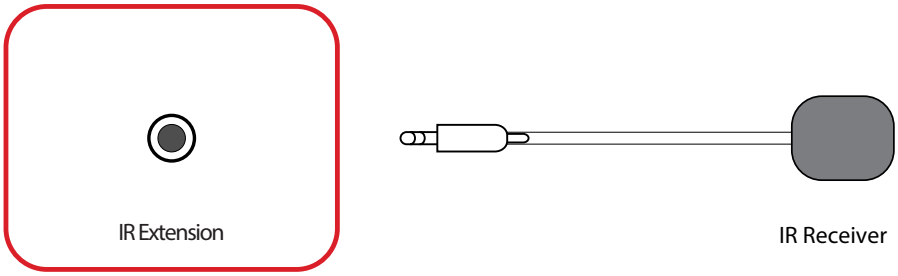
IR Extension



1. Remove the two thumb screws at the base of the trolley.

2. Carefully pull the system control board cover forward.

3. Connect an IR extension cable to the **IR Extension** port.



4. Replace the cover and secure it with the thumb screws.

Using Your Display

Before Turning the LED Display On

Conduct a visual walkaround inspection for any uneven LED modules. If uneven modules are found, please wear the included anti-static gloves and gently press the LED modules back into place.

Note: Make sure to use minimal force, and do not press too hard on the LED modules. Applying undue force may damage the modules and, possibly, the Cabinets.

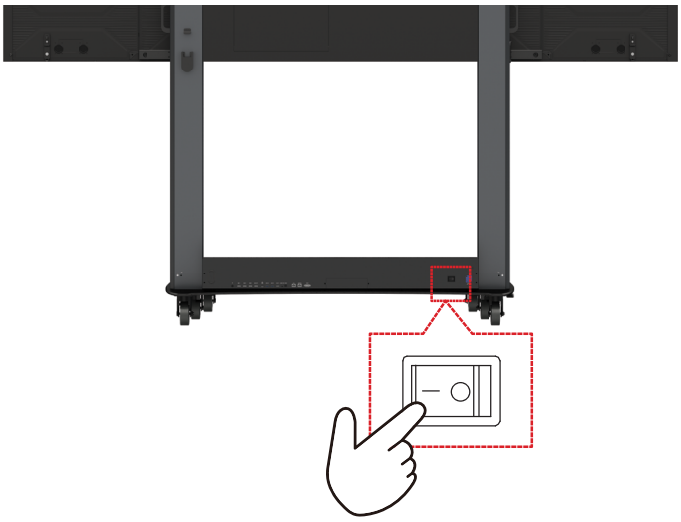
Important

If your LED display has been stored in a low temperature (below 0° C [32° F]) location, move the display to a location with an ambient temperature within the Operating Temperature range (0° C~40° C [32° F~104° F]) first. Leave the display off there for **at least 30 minutes** before turning it on. Once the display temperature has warmed up enough, follow the steps on page 23 to turn the LED Display on and let it run for **20 minutes**.

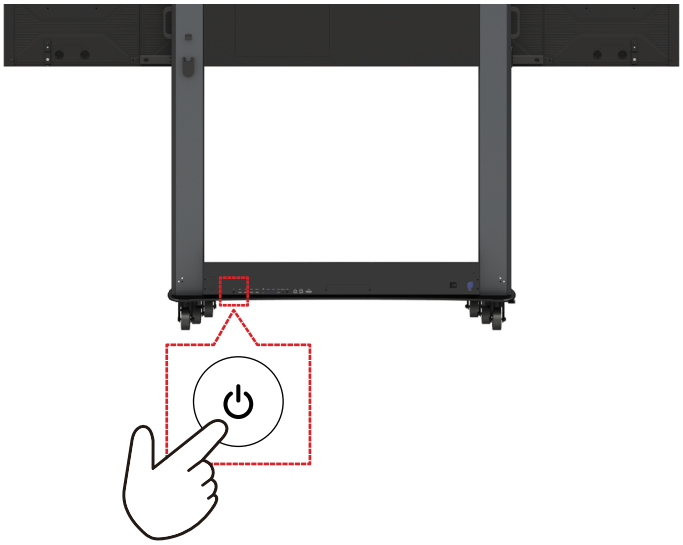
If the normal operation of the display does not resume or the display temperature remains low after you followed the instructions, contact ViewSonic® for technical support.

Turning the LED Display On/Off

1. Make sure the power cord is connected, plugged into a power outlet, and the Power Switch is in the “on“ position.

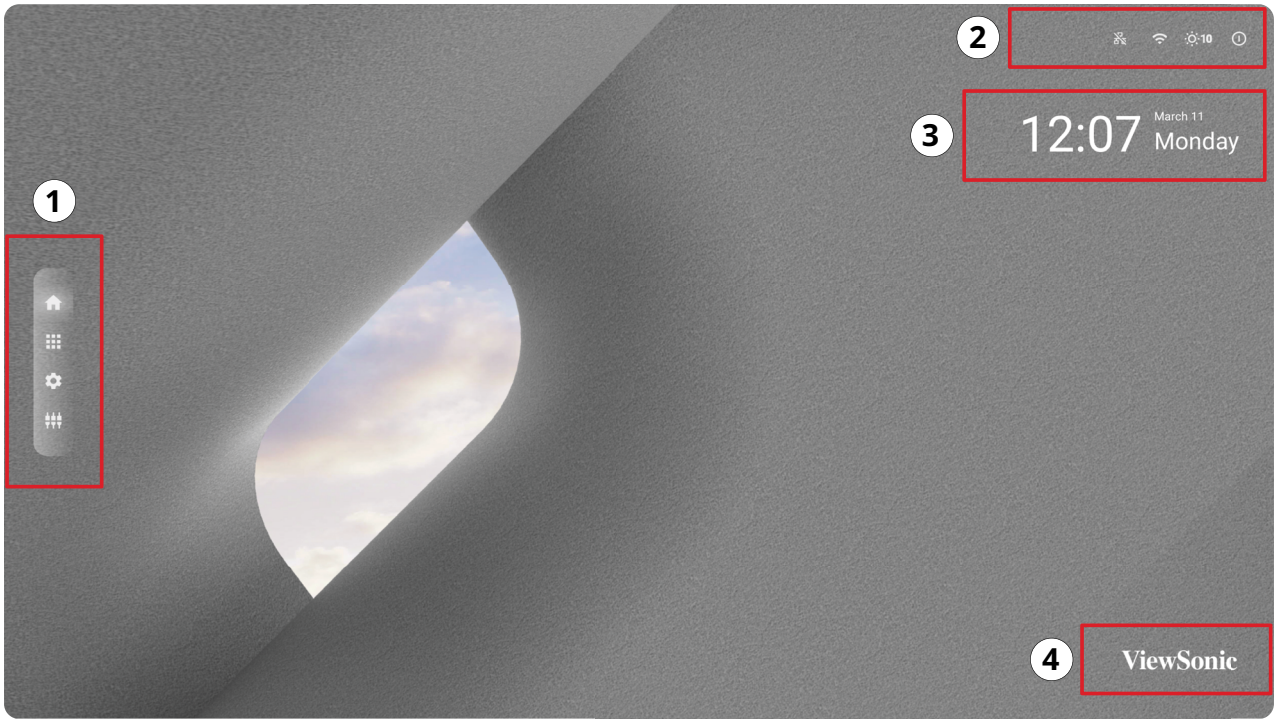


2. Press the **Power** button on the display or remote control to turn on the display.



3. To turn the display off, press the **Power** button again.

Home Screen

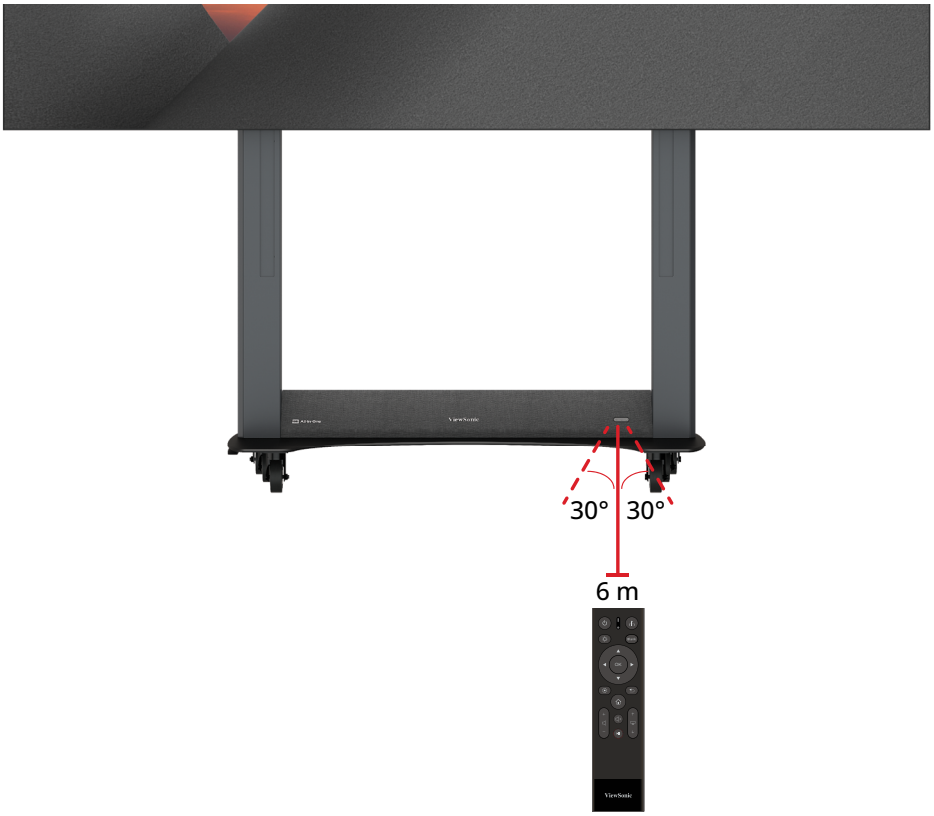


Number	Item	Description
1	Main Menu	Access the Home Screen, App Center, Settings, and Input Source.
2	Quick Access	Quick access to WAN/LAN, Wi-Fi, Brightness, and Power. **Note:** Only supported by keyboard and mouse.
3	Date & Time	Adjust and show or hide the Date & Time by going to: **Settings** > **Device** > **Launcher settings** > **Date and time**.
4	ViewSonic Logo	Show or hide the logo by going to: **Settings** > **Device** > **Launcher settings** > **ViewSonic Logo**.

Navigating the Home Screen

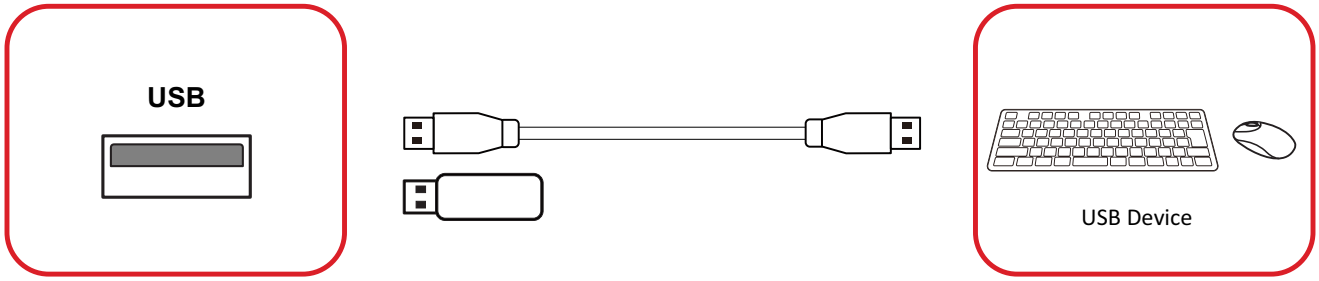
Remote Control

The remote control can be used to easily navigate the Home Screen. When using the remote control, making sure it is kept within the IR receiver range.

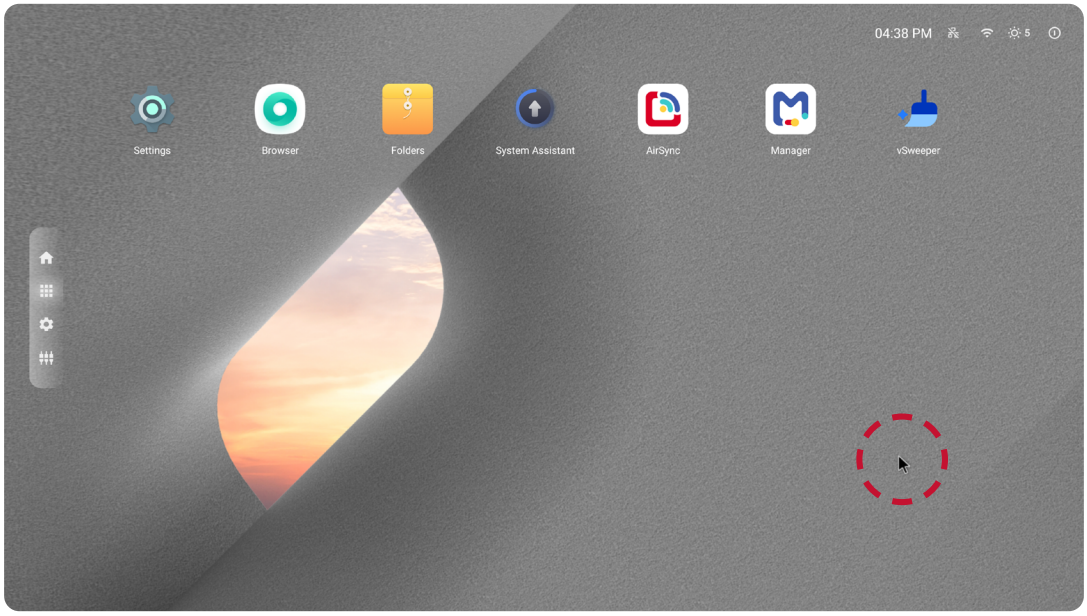


Keyboard and Mouse

When connected to the USB Type A port of the display, a keyboard and mouse can also be used to navigate the Home Screen.



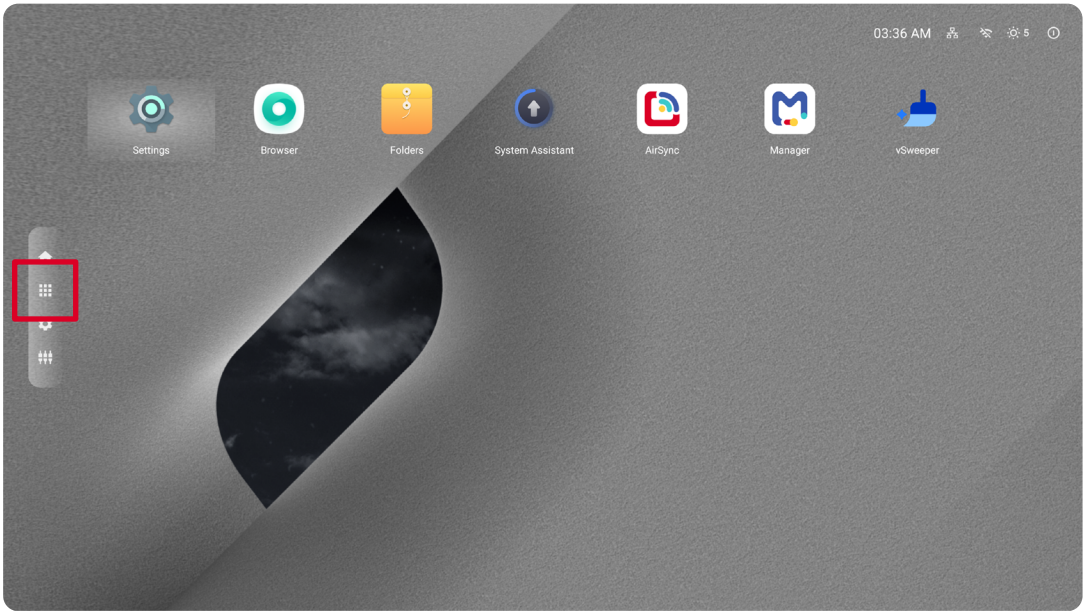
A black mouse pointer will appear on the display when used.



- The left mouse button will confirm actions.
- The right mouse button will go back to the previous layer.

App Center

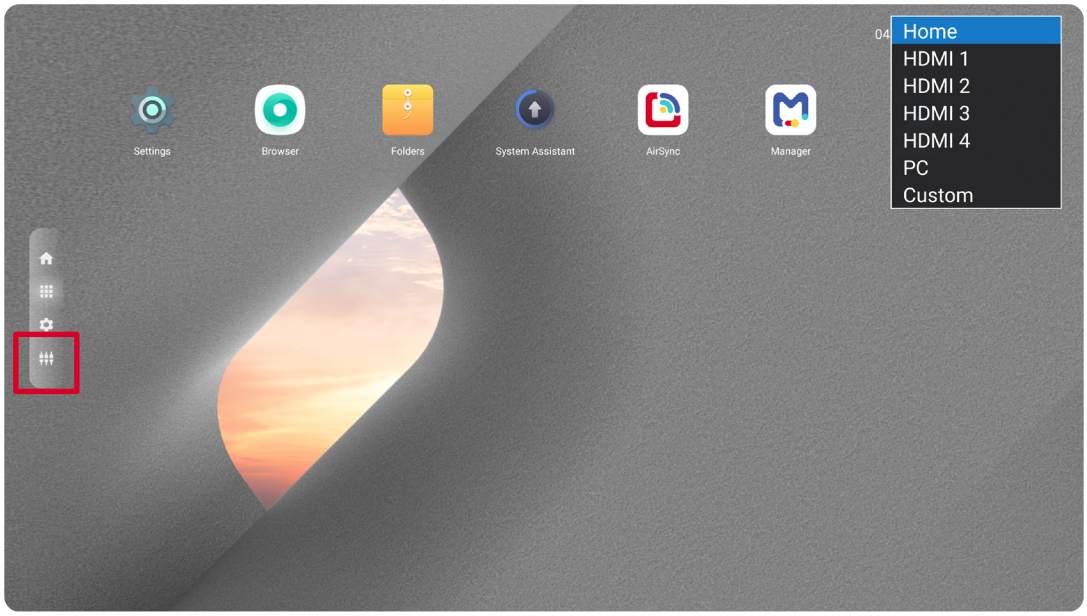
Installed applications will be in the App Center.



Icon	Name	Description
	Settings	Adjust and view the display's settings.
	Browser	Web browser.
	Folders	File explorer.
	System Assistant	System update shortcut.
	AirSync	Universal wireless casting.
	Manager	Display device management.
	vSweeper	Resource management tool.

Note: Pre-installed applications are subject to change without notice.

Input Source

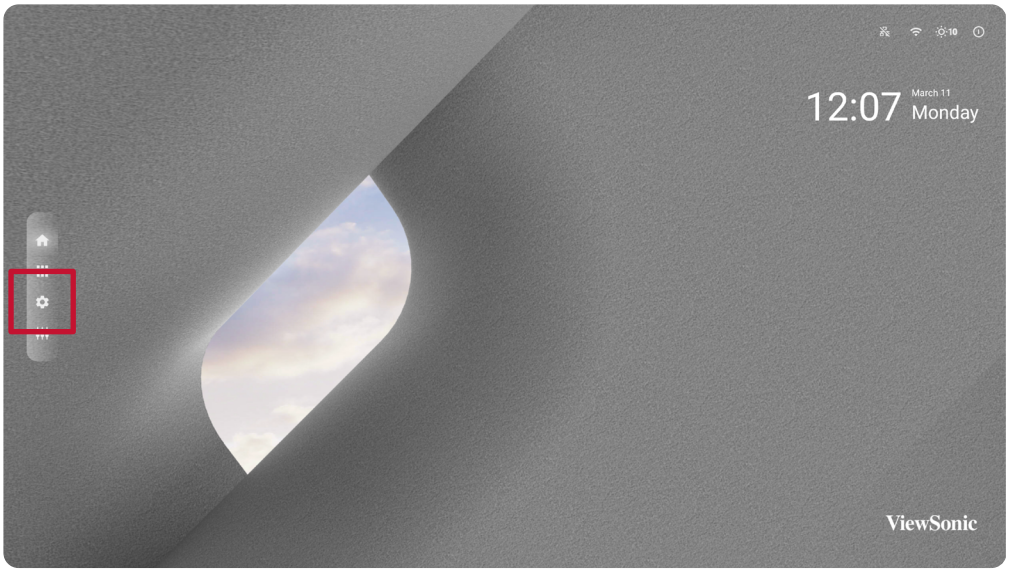


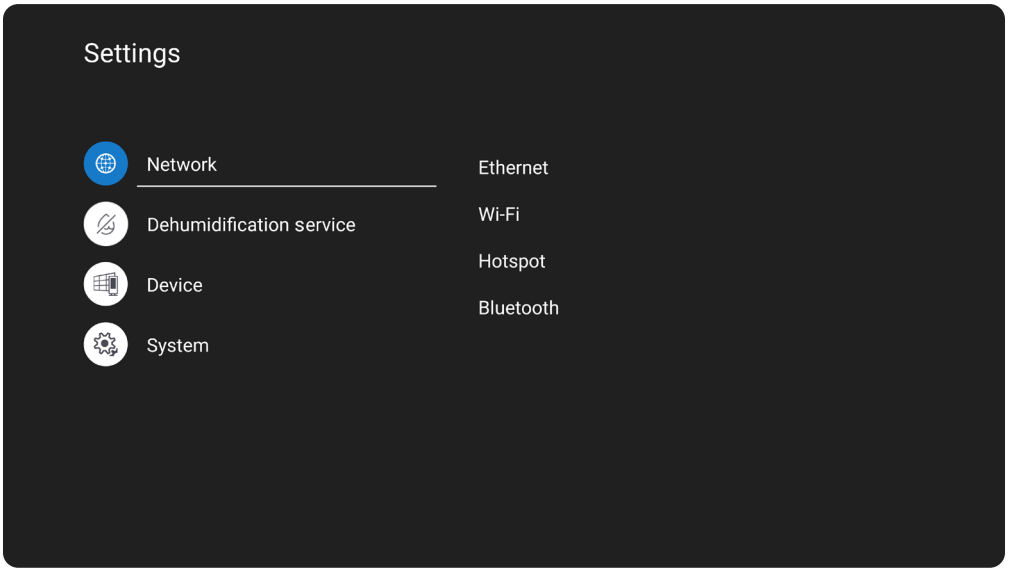
The display supports seven input sources: **Home**, **HDMI 1**, **HDMI 2**, **HDMI 3**, **HDMI 4**, PC, and **Custom**.

Note: The **Custom** input source is used to quickly access custom applications. To select the custom application, go to: **Settings** > **Device** > **Signage display** > **Source settings** > **Custom app**.

Settings

Adjust and view the display's settings.





Menu	Description
Network	View and adjust Ethernet, Wi-Fi, Wireless hotspot, and Bluetooth settings.
Dehumidification service	View and adjust dehumidification settings and start the dehumidification process.
Device	View and adjust **Signage display**, **System tools**, **Display**, **Apps**, **Physical keyboard**, **Input method**, **Launcher settings**, and **Crestron**.
System	View and adjust the **Date and time** and **About** settings.

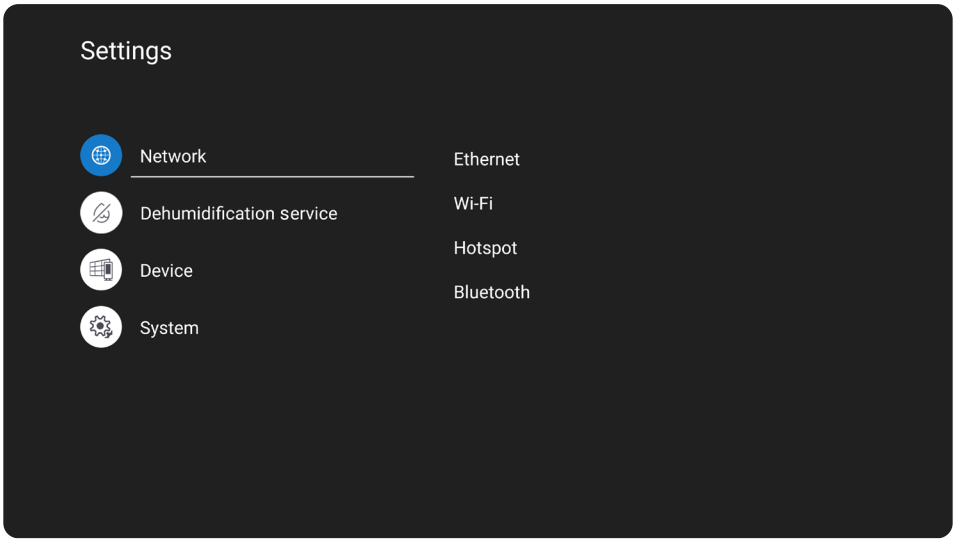
Settings Menu Tree

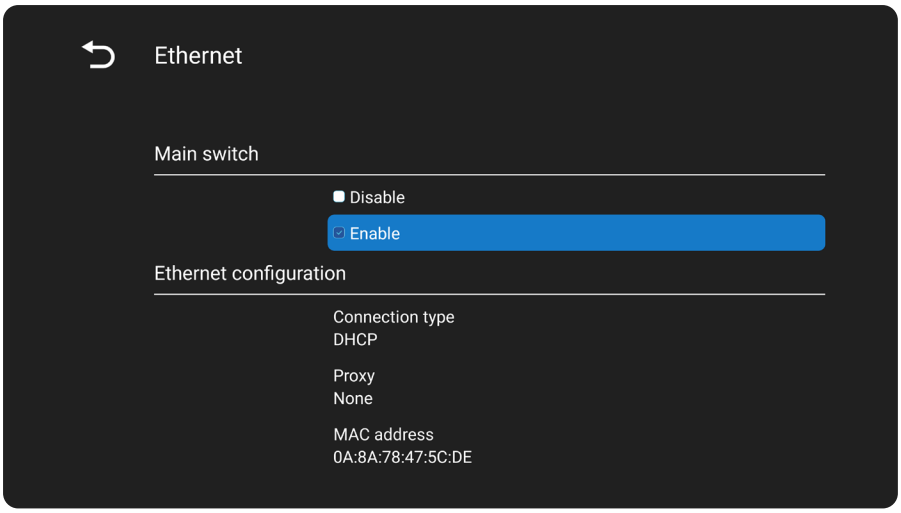
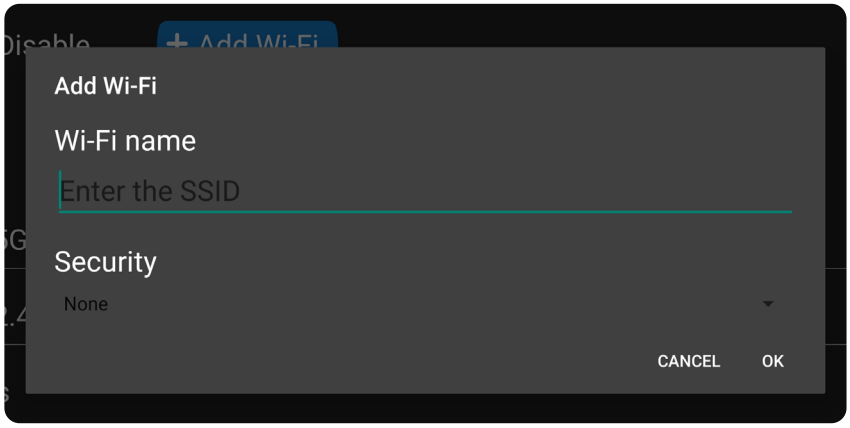
Main Menu	Sub-menu	Menu Option	
Network	Ethernet	Main switch	Disable
			Enable
		Ethernet configuration	Connection type
			Proxy
			Mac address
	Wi-Fi	Disable	
		Enable	Add Wi-Fi
			My network
			Other network
	Hotspot	Main switch	Disable
			Enable
		Hotspot configuration	Network name
			Security type
	Bluetooth	Bluetooth	Disable
			Enable
		Available device	
Dehumidification Service	Dehumidification settings	Automatic dehumidification	Off
			Low
			Middle
			High
	Start dehumidification now		

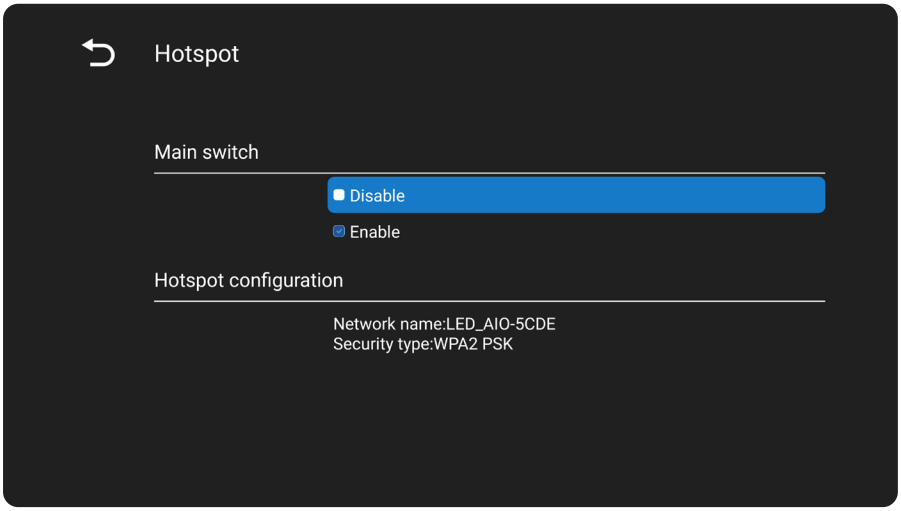
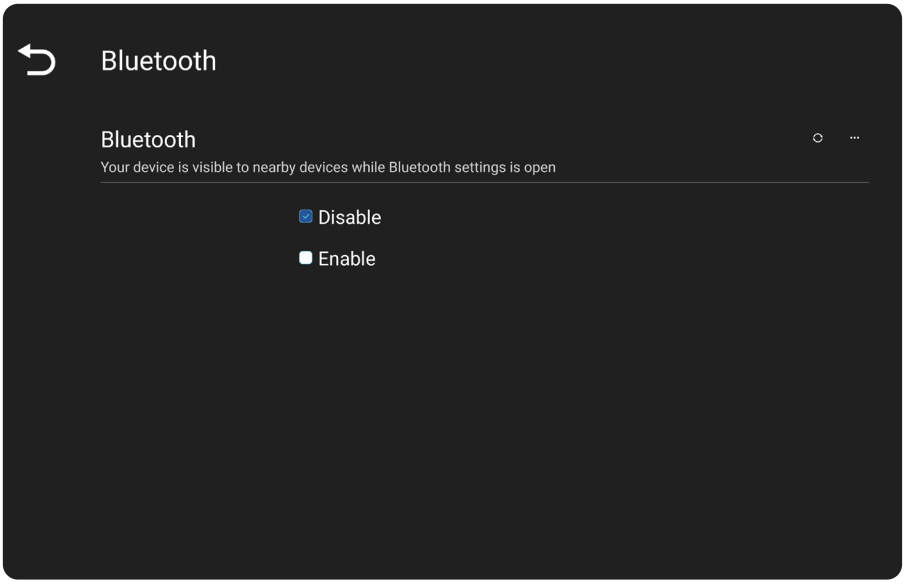
Main Menu	Sub-menu	Menu Option	
Device	Signage display	General settings	Signage display name
			Boot logo
			Boot on animation
		Source settings	Custom app
		Credential settings	Trusted credentials
			User credentials
			Install from storage
			Clear credentials
		Security	External storage
			Unknown sources
			Privacy and copyright protection
			App authority
	System tools	Clear storage	All
			Internal storage
			USB storage
		Reset	Factory reset
		Import and export	Export signage display settings
			Import signage display settings
		Clone	Clone media files
	Display	Display	Font size
			Screen saver
	Apps	Running	
		All	
		Download	
	Physical keyboard		
	Launcher settings	ViewSonic logo	On
			Off
		Date and time	On
			Off
		Theme	
	Input method	Switch the default input method	

Main Menu	Sub-menu	Menu Option	
Device	Crestron	Control system	Control system switch
			IP address
			Port
			IPID
			Virtual control room ID
			Use SSL
			User name
			Password
			Verify certificate
			Manage certificate
		XiO cloud	XiO cloud
			Cloud URL
			Model name
			MAC address
		Auto discovery	Auto discover switch
		Confirm to reset	
System	Date and time	Date and time	Select time zone
			NTP server
	About	About	Asset tagging
			Local system updates
			Online system updates
			Legal information
			Android version
			Usage hours
			Kernel version
			Build number
			HDMI firmware version

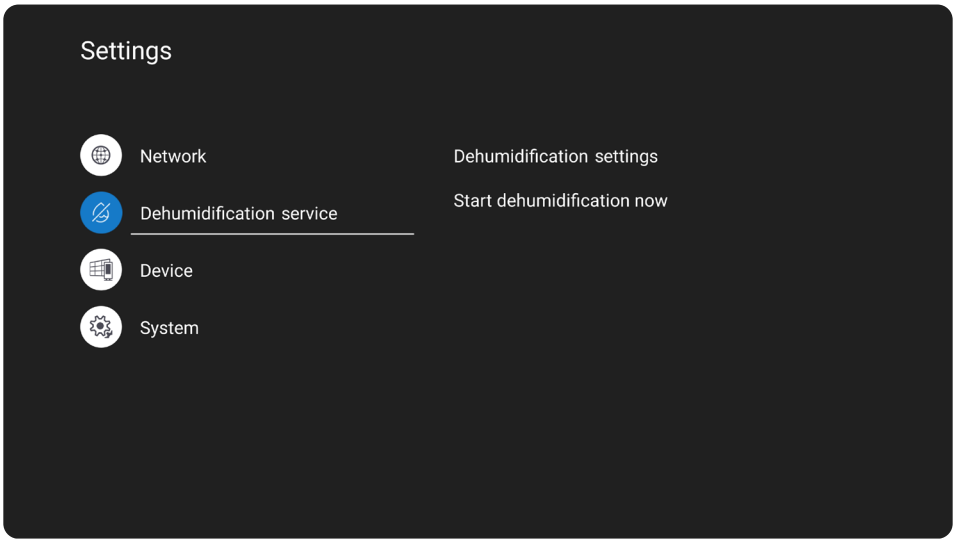
Network

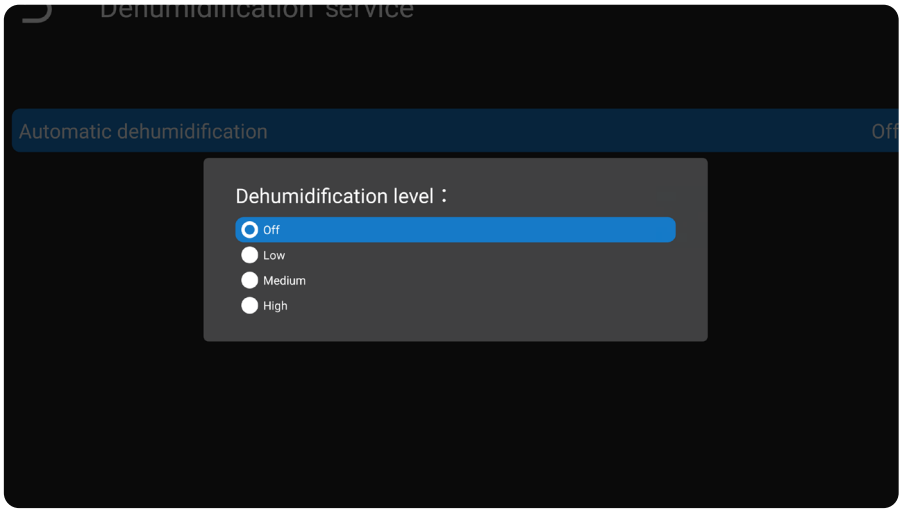
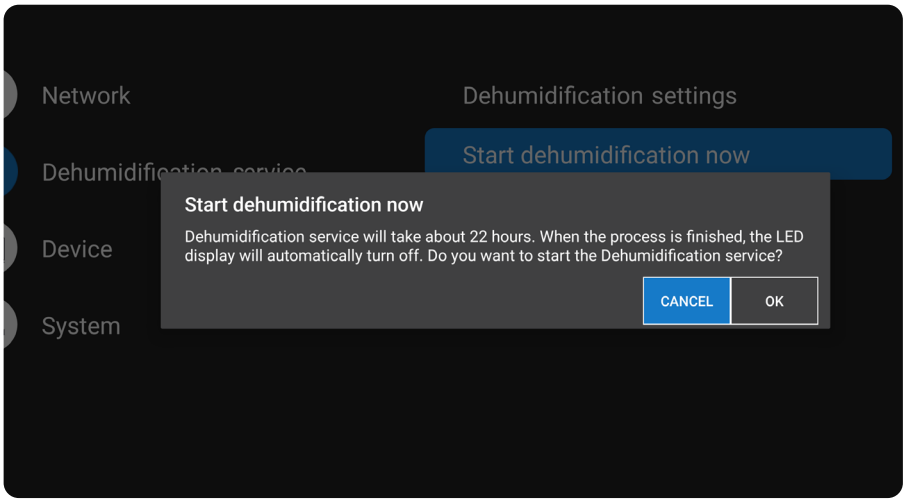


Sub-menu	Description
Ethernet	Enable or disable Ethernet and configure it. 
Wi-Fi	Open the Wi-Fi selection interface to enable or disable Wi-Fi and connect to a Wi-Fi network. You can also select **Add network** in the Wi-Fi selection screen to manually add a Wi-Fi network. 

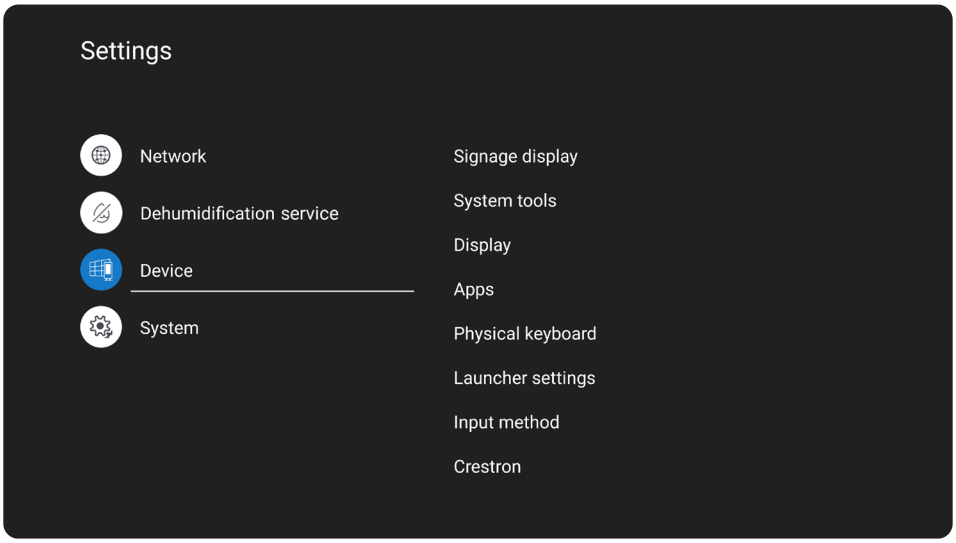
Sub-menu	Description
Hotspot	Enable or disable **Hotspot**. Once enabled, the hotspot name will be displayed and can be connected to. 
Bluetooth	Enable or disable **Bluetooth**. Once enabled, available devices will be displayed and can be connected to.  **Note:** The volume of a connected Bluetooth speaker cannot be adjusted with the remote control.

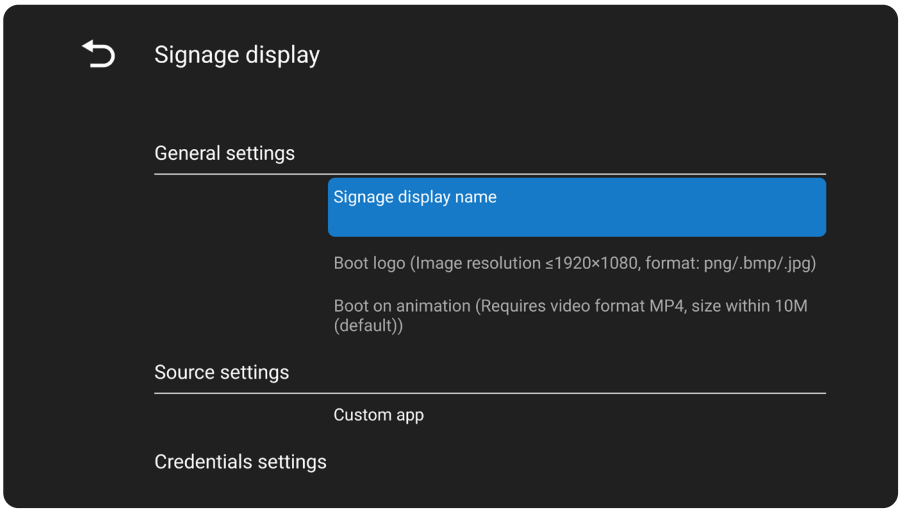
Dehumidification Service

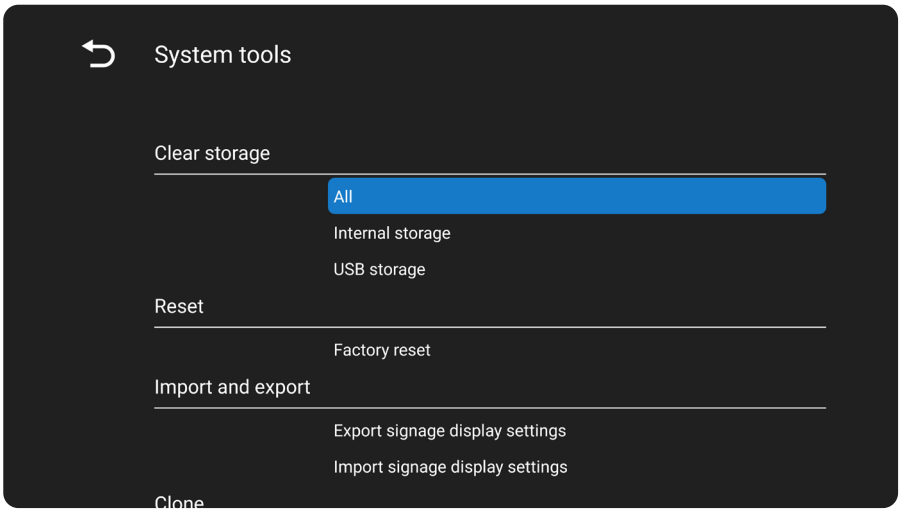
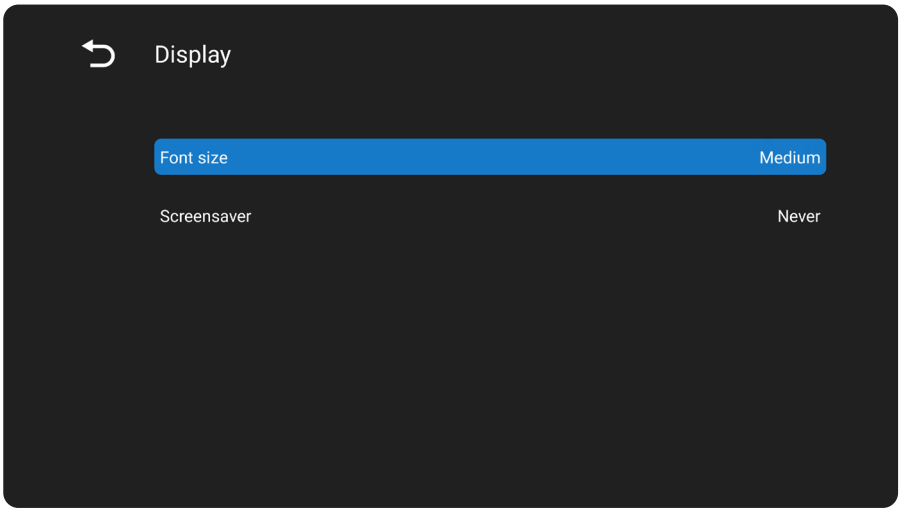


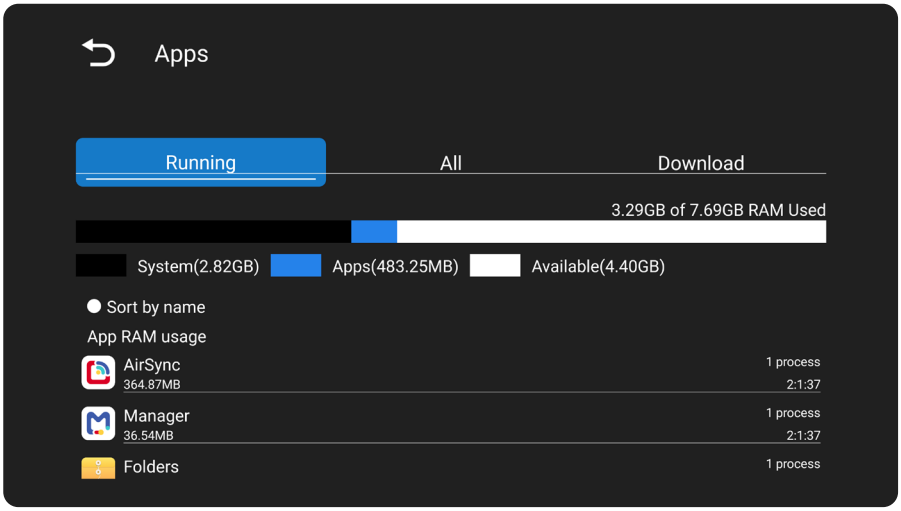
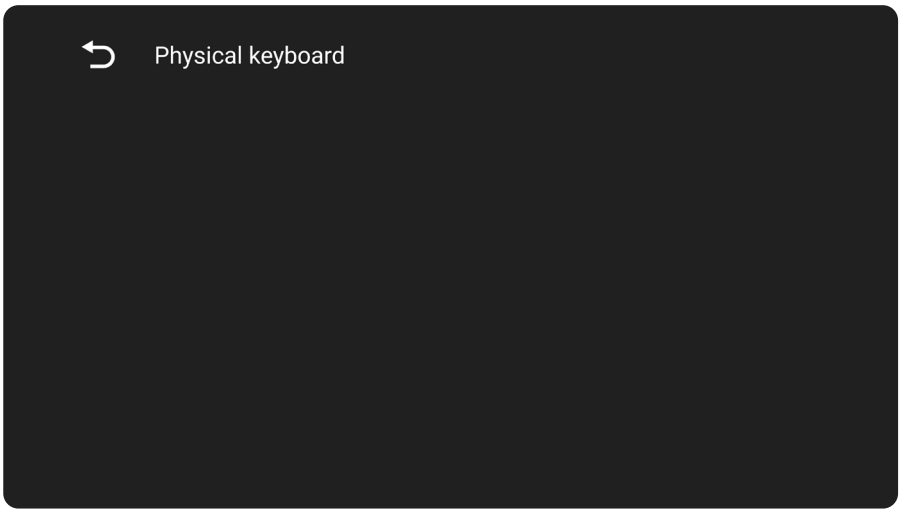
Sub-menu	Description
Dehumidification settings	Set the dehumidification level or shut it down. 
Start dehumidification now	Manually start the dehumidification process. 

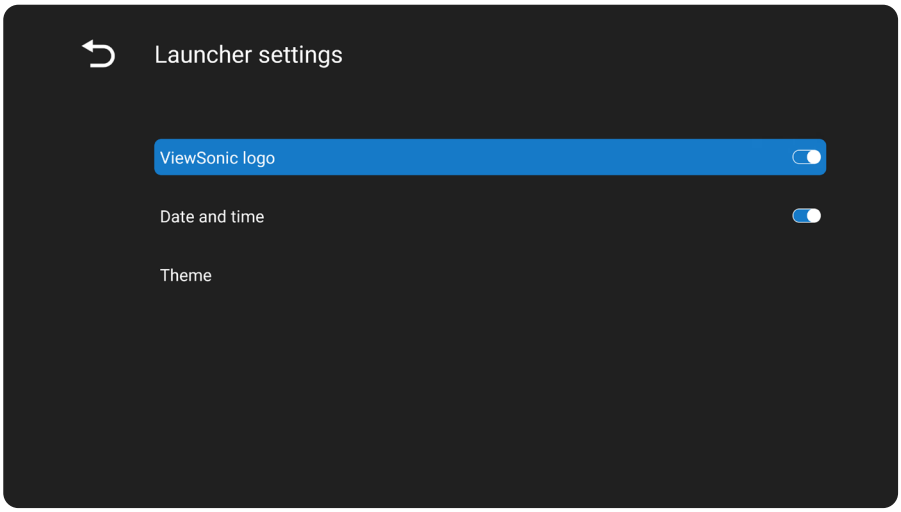
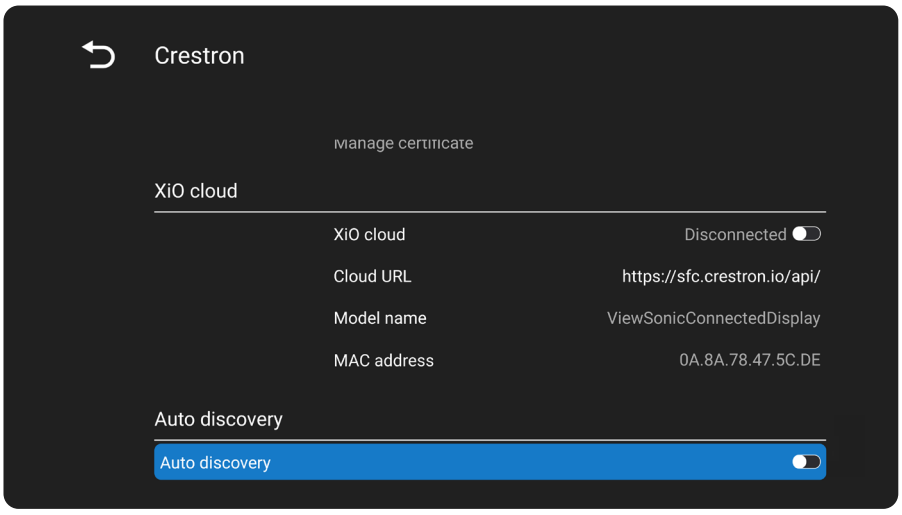
Device



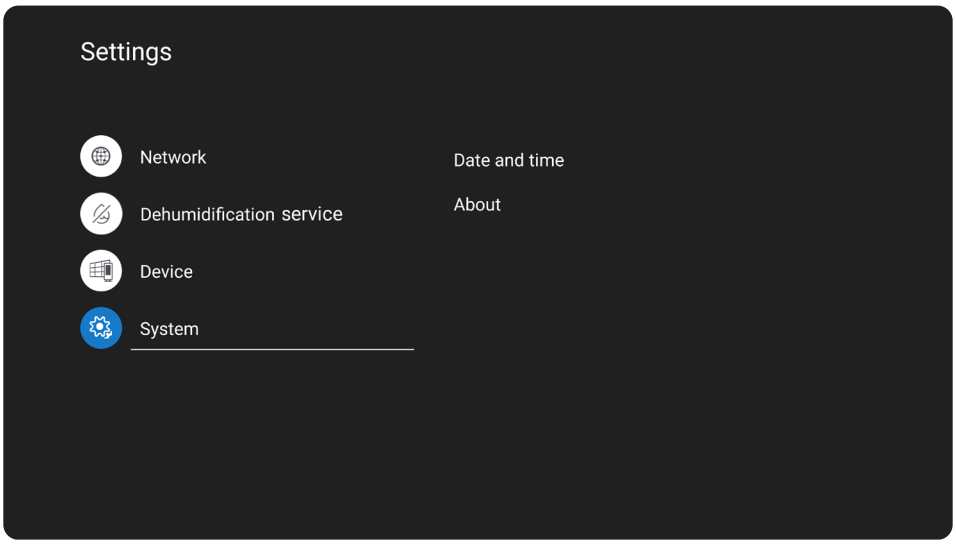
Sub-menu	Description
Signage display	 General settings Set the **Signage display name**, **Boot logo**, and **Boot on animation**. Source settings Set the application to open when the **Custom** input source is selected. Credential settings View and clear credentials and install from storage. Security Review privacy and copyright protections, allow external USB storage and installing applications from unknown sources.

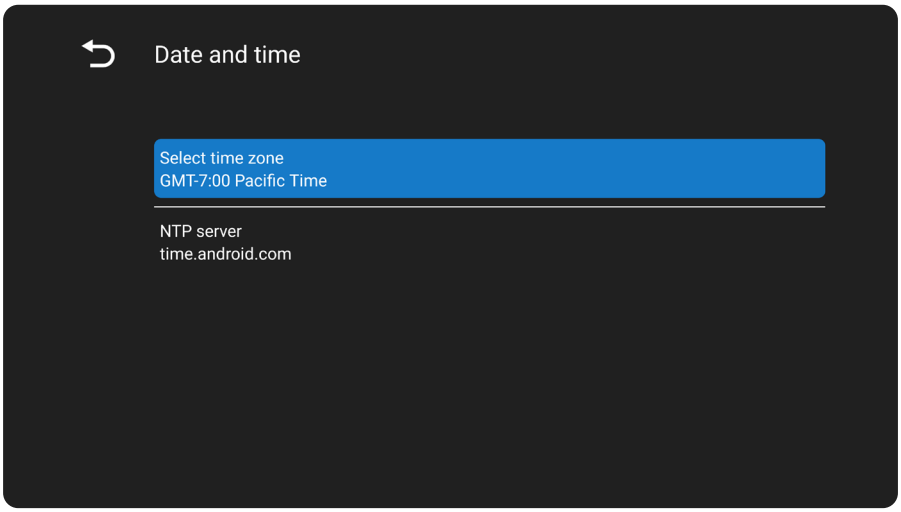
Sub-menu	Description
System tools	 Clear storage Clear storage space from both internal and external storage. Reset Reset the display to its default factory values. Import and export Import or export the display's settings. Clone Copy media files from the display.
Display	 Font Size Set the font size for the display. Screensaver Enable or disable a screensaver.

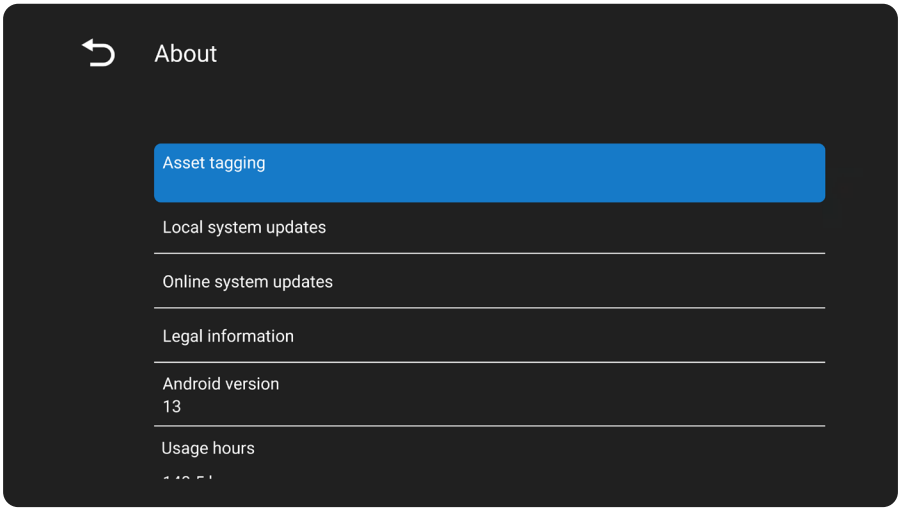
Sub-menu	Description
Apps	View information about the display's running, downloaded, or all applications. 
Physical keyboard	View and select a keyboard input method. 

Sub-menu	Description
Launcher settings	 ViewSonic Logo Display or hide the ViewSonic logo on the Home Screen. Date and time Display or hide the Date & Time on the Home Screen. Theme Set the theme for the Home Screen.
Input method	View and select an input method.
Crestron	 Crestron system Monitor and manage the display remotely when it is connected to a Crestron control network XiO cloud Monitor and manage the display remotely from a web browser. Auto discovery Find Crestron control systems automatically on your local network. Confirm to reset Return the **Crestron** settings to their default values.

System



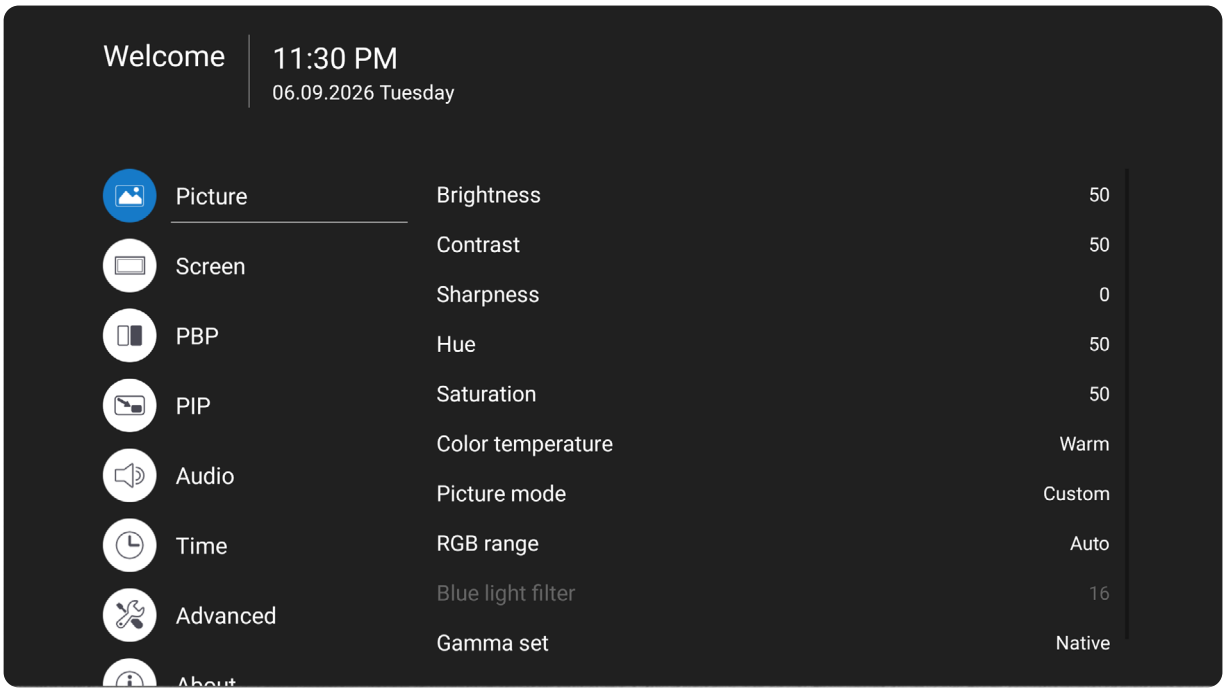
Sub-menu	Description
Date and time	 Select time zone Set the display's time zone. NTP server View NTP service information.

Sub-menu	Description
About	View information about the display and update the system locally or online. 

On-Screen Display Menu

Use the On-Screen Display (OSD) Menu to adjust settings.

Note: The OSD Menu is only available when there is an active input source (e.g., HDMI).



To open and operate the OSD Menu:

1. Press the **MENU** button on the remote control.
2. Press ▼/▲/◀/▶ on the remote control to select menu items or adjust values.
3. Press **OK** to confirm your selection.
4. Press the **RETURN** button to go back to the previous menu level.
5. Press the **MENU** button to exit the OSD Menu.

On-Screen Display Menu Tree

Main Menu	Sub-menu	Menu Option
Picture	Brightness	(-/+, 0~100)
	Contrast	(-/+, 0~100)
	Sharpness	(-/+, 0~100)
	Hue	(-/+, 0~100)
	Saturation	(-/+, 0~100)
	Color temperature	Warm
		Normal
		Cool
		Custom
	Picture mode	Normal
		Dynamic
		Soft
		Custom
	RGB range	Full Range
		Limited Range
		Auto
	Blue light filter	(-/+, 0~100)
	Gamma set	Native
		2.2
		2.4
	Picture reset	Cancel
		Reset
Screen	Zoom mode	Full
		Original
	Screen reset	Cancel
		Reset
PBP	PBP mode	Off
		Dual screen (Top/ Bottom)
		Dual screen (Left/ Right)
		Triple screen
		Centered screen
		Quad screen
	Zoom mode	Full
		Original

Main Menu	Sub-menu	Menu Option	
PBP	Picture 1 source	Home	
		HDMI 1	
		HDMI 2	
		HDMI 3	
		HDMI 4	
		PC	
	Picture 2 source	Home	
		HDMI 1	
		HDMI 2	
		HDMI 3	
		HDMI 4	
		PC	
	Picture 3 source	Home	
		HDMI 1	
		HDMI 2	
		HDMI 3	
		HDMI 4	
		PC	
	Picture 4 source	Home	
		HDMI 1	
		HDMI 2	
		HDMI 3	
		HDMI 4	
		PC	
	PBP audio	Picture 1	
		Picture 2	
		Picture 3	
		Picture 4	
	PBP reset	Cancel	
		Reset	

Main Menu	Sub-menu	Menu Option	
PIP	PIP mode	Off	
		Top left	
		Top right	
		Bottom left	
		Bottom right	
	Picture main	Home	
		HDMI 1	
		HDMI 2	
		HDMI 3	
		HDMI 4	
		PC	
	Picture sub	Home	
		HDMI 1	
		HDMI 2	
		HDMI 3	
		HDMI 4	
		PC	
	PIP audio	Picture main	
		Picture sub	
	PIP reset	Cancel	
		Reset	
Audio	Treble	(-/+, 0~24)	
	Bass	(-/+, 0~24)	
	Volume	(-/+, 0~100)	
	Maximum volume	(-/+, 0~100)	
	Minimum volume	(-/+, 0~99)	
	Mute	Off	
		On	
	Volume control	Internal speaker	
		SPDIF	
		Audio out	
	Audio reset	Cancel	
		Reset	

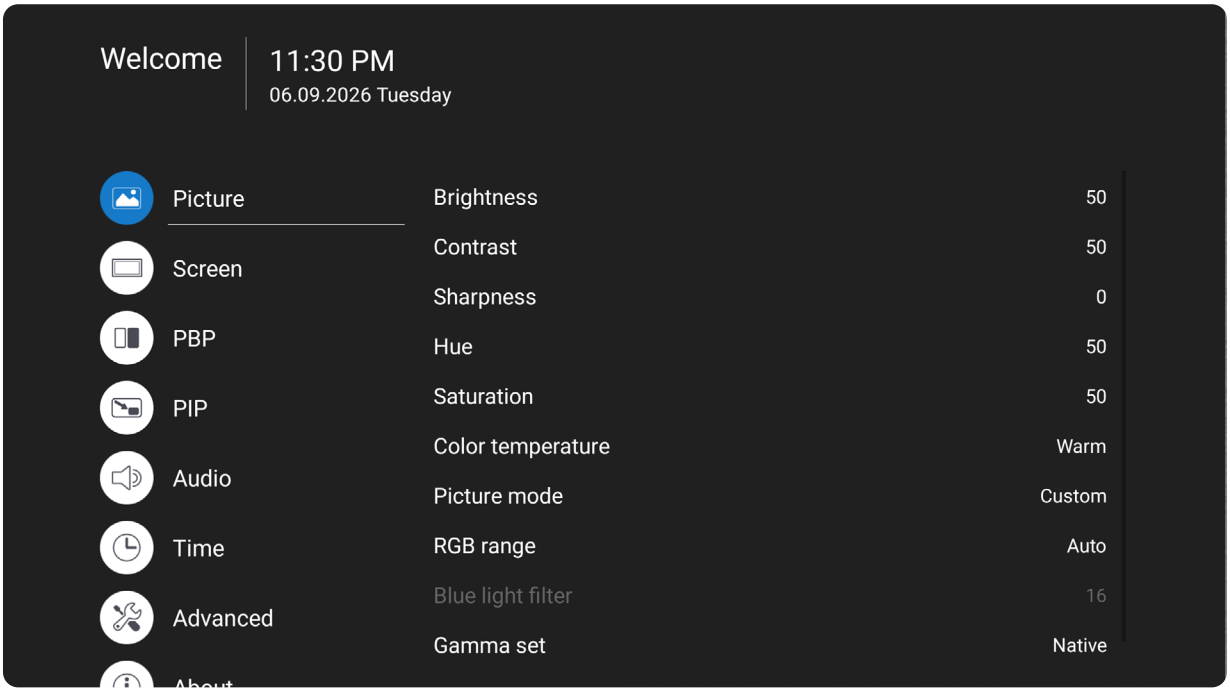
Main Menu	Sub-menu	Menu Option
Time	Auto power off	Off
		10 min
		20 min
		30 min
		60 min
		90 min
		120 min
		180 min
		240 min
	Date and time	Use network-provided time
		Set date
		Set time
		Use 24-hour format
		Set date format
	Schedule	Schedule list
		Enable
		Power on
		Power off
		Input
		Repeat
	Slideshow interval	1 sec
		3 sec
		5 sec
		10 sec
		15 sec
		20 sec
		25 sec
		30 sec
	OSD timeout	Off
		(-/+, 5~120 sec)
	OSD information	Off
		(-/+, 1~60 sec)
	Time reset	Cancel
		Reset

Main Menu	Sub-menu	Menu Option	
Advanced	Saving	Standby mode	Sleep
			Hibernate
		Light sensing	Off
			On
	Boot	Boot on source	Last Source
			Input
		Boot on logo and animation	ViewSonic
			Blue
			Black
			Custom
	Signal	Auto signal detection	Off
			On
		Wake on active source	Off
			On
		No signal standby	Off
			5 min
			15 min
			30 min
	Port	HDMI with device control	Off
			On
		HDMI version	1.4
			2.0
			Auto
		USB cloning	Import
			Export
		USB auto play	Off
			On
	Others	Auto power off reminder	Off
			On
		Power on state	Power off
			Last status
			Forced on
		Wake-on-LAN	Off
			On
		Display ID	(-/+, 1~98)

Main Menu	Sub-menu	Menu Option	
Advanced	Others	HDMI output resolution	Auto
			4K
			1080P
		Language	English
			French
			Spanish
			Russian
			Dutch
			Traditional Chinese
			Simplified Chinese,
			Turkish
			Arabic
			German
			Japanese
		Region	
		OSD reset	Cancel
			Reset
		Advanced reset	Cancel
			Reset
About	Heat status	xx° C / xx° F	
	Display information	Model name	
		Serial no.	

Menu Options

Picture



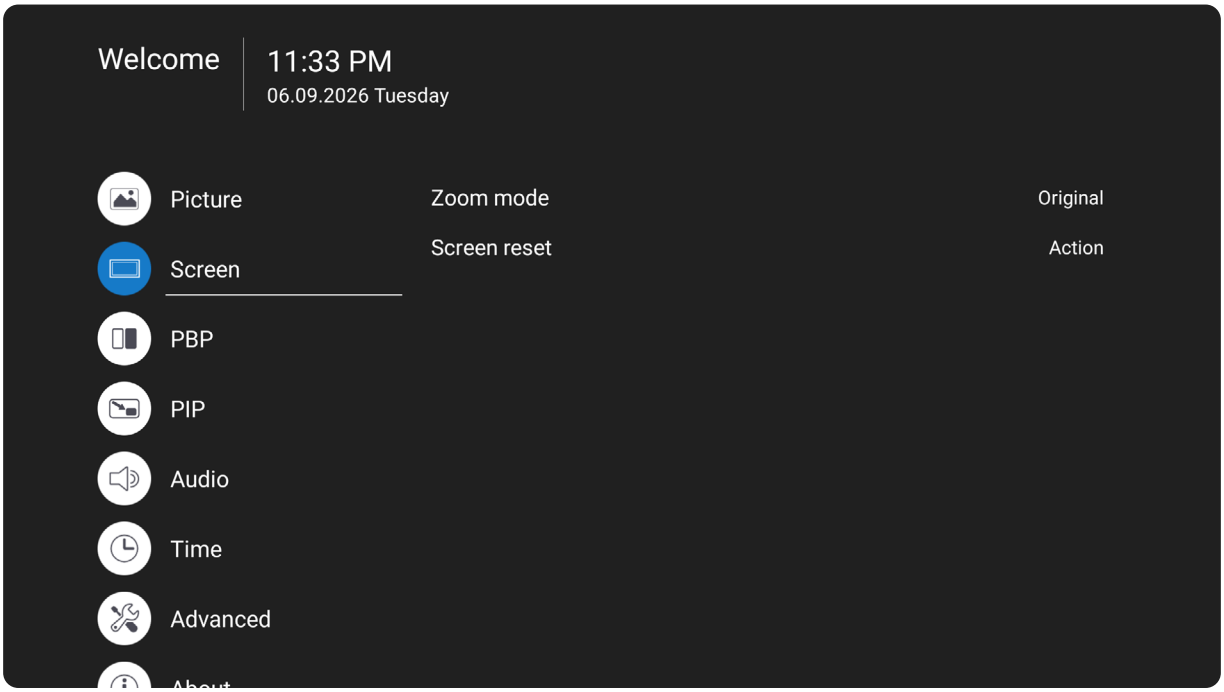
1. Press the **MENU** button on the remote control to display the OSD Menu.
2. Then press **OK** or use ▼/▲/◀/▶ on the remote control to select the **Picture** menu.
3. Press ▼/▲ to select the menu option. Then press **OK** to display its sub-menu, or press ◀/▶ to adjust/select the setting.

   Note: Some sub-menu options may have another sub-menu layer.

Sub-menu	Description
Brightness	Adjust the background black levels of the screen image.
Contrast	Adjust the degree of difference between the lightest and darkest parts of the picture and changes the amount of black and white in the image.
Sharpness	Adjust the on-screen image's clarity.
Hue	Fine-tune the colors displayed.
Saturation	Adjust the amount of brilliance and intensity in the image.
Color temperature	Set how color appears on screen using the Kelvin scale.
Picture mode	Select the mode that best fits the display's environment.
RGB range	Select from Full Range (black and white levels are full [0~255]), Limited Range (Black and white levels are limited [16~235]), or Auto.
Blue Light filter	Block high-energy blue light for a more comfortable viewing experience.

Sub-menu	Description
Gamma set	Manually adjust the brightness level of the monitor’s grayscale levels.
Picture reset	Reset the **Picture** settings to their default values.

Screen

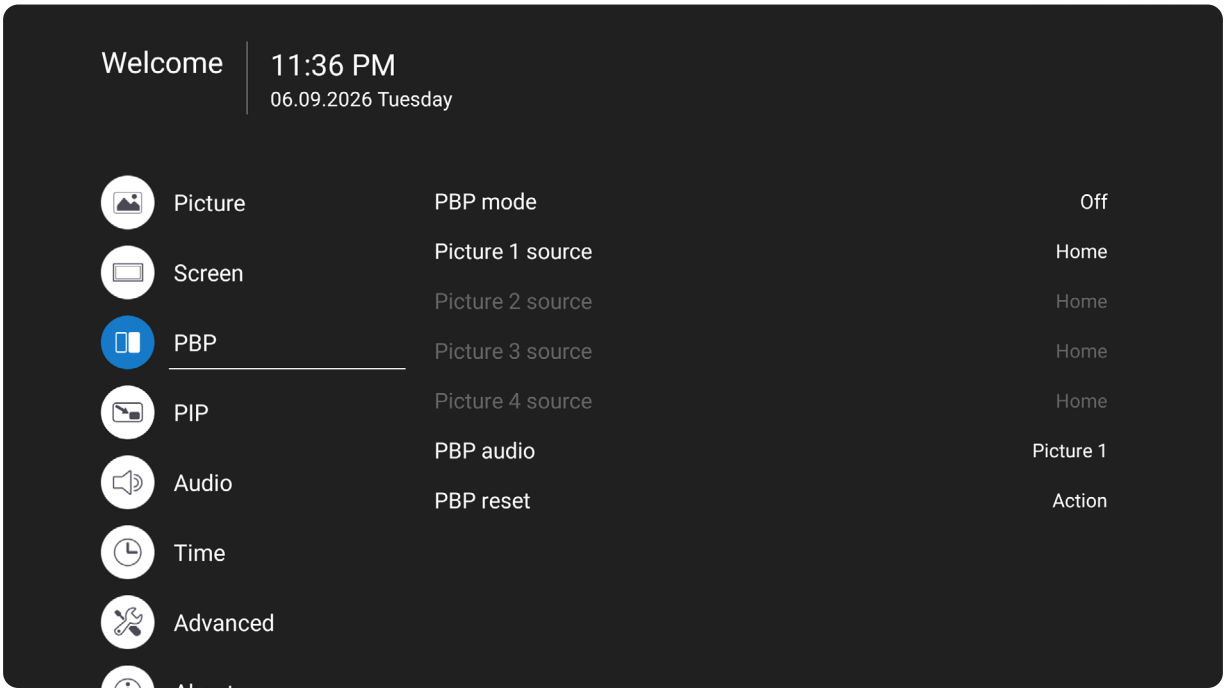


1. Press the **MENU** button on the remote control to display the OSD Menu.
2. Then press **OK** or use ▼/▲/◀/▶ on the remote control to select the **Screen** menu.
3. Press ▼/▲ to select the menu option. Then press **OK** to display its sub-menu, or press ◀/▶ to adjust/select the setting.

   Note: Some sub-menu options may have another sub-menu layer.

Sub-menu	Description
Zoom mode	Set the on-screen image's width and height.
Screen reset	Reset the **Screen** settings to their default values.

PBP (Picture-by-Picture)



1. Press the **MENU** button on the remote control to display the OSD Menu.

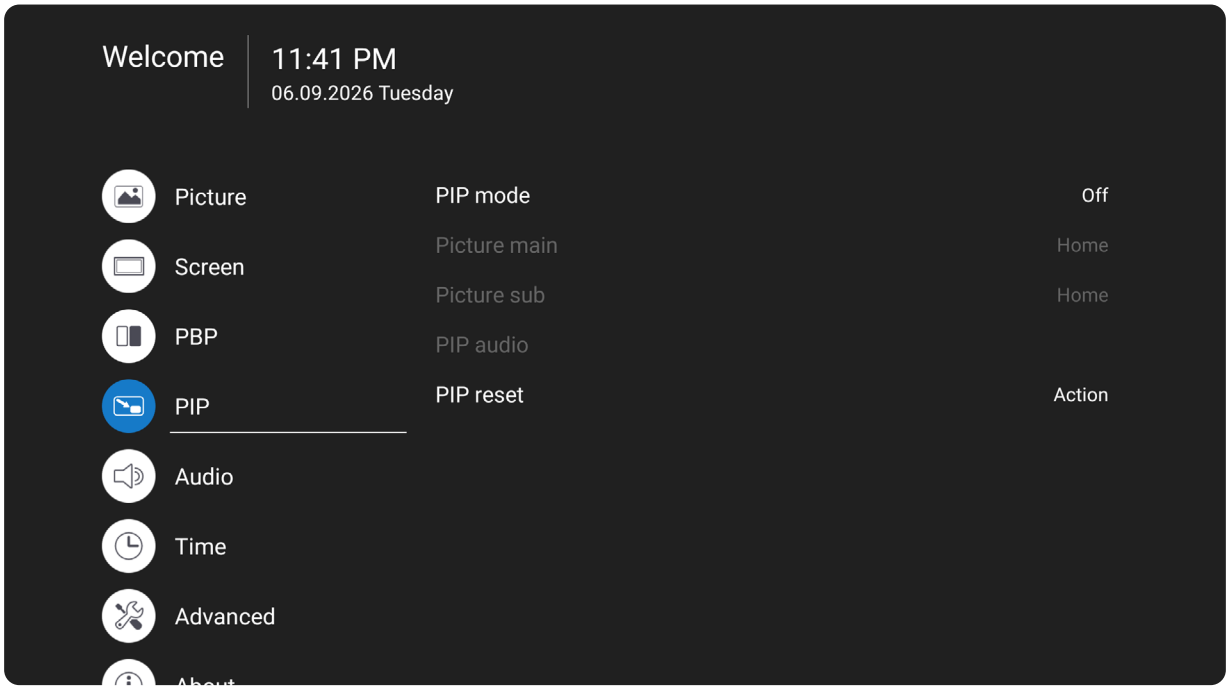
2. Then press **OK** or use ▼/▲/◀/▶ on the remote control to select the **PBP** menu.

3. Press ▼/▲ to select the menu option. Then press **OK** to display its sub-menu, or press ◀/▶ to adjust/select the setting.

Note: Some sub-menu options may have another sub-menu layer.

Sub-menu	Description
PBP mode	Select the type of PBP screen: Off, Dual screen (top/bottom), Dual screen (left/right), Triple screen, Centered screen, and Quad screen.
PBP source	Set the video source for the PBP.
PBP audio	Set the audio source for the PBP.
PBP reset	Reset the **PBP** settings to their default values.

PIP (Picture-in-Picture)



1. Press the **MENU** button on the remote control to display the OSD Menu.

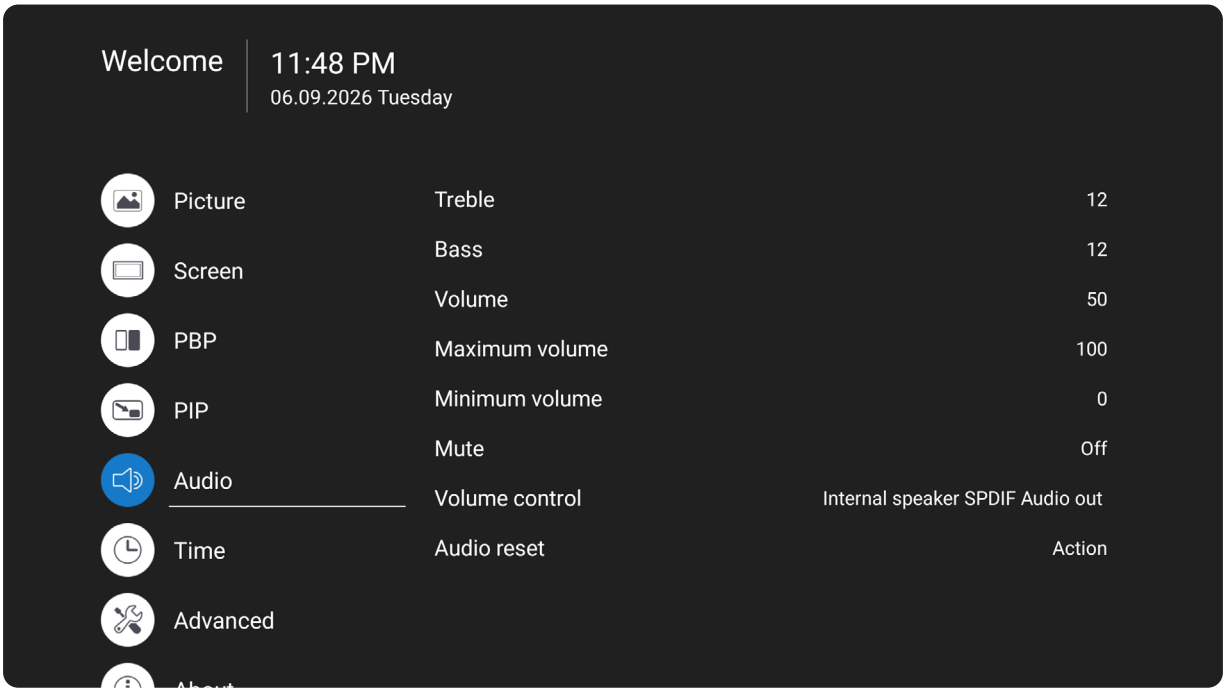
2. Then press **OK** or use ▼/▲/◀/▶ on the remote control to select the **PIP** menu.

3. Press ▼/▲ to select the menu option. Then press **OK** to display its sub-menu, or press ◀/▶ to adjust/select the setting.

Note: Some sub-menu options may have another sub-menu layer.

Sub-menu	Description
PIP mode	Select the location of the PIP screen: Top left, Top right, Bottom left, and Bottom right.
Picture main	Set the video input source of the main screen.
Picture sub	Set the video input source of the sub-screen.
PIP audio	Set the audio source for the PIP.
PIP reset	Reset the **PIP** settings to their default values.

Audio

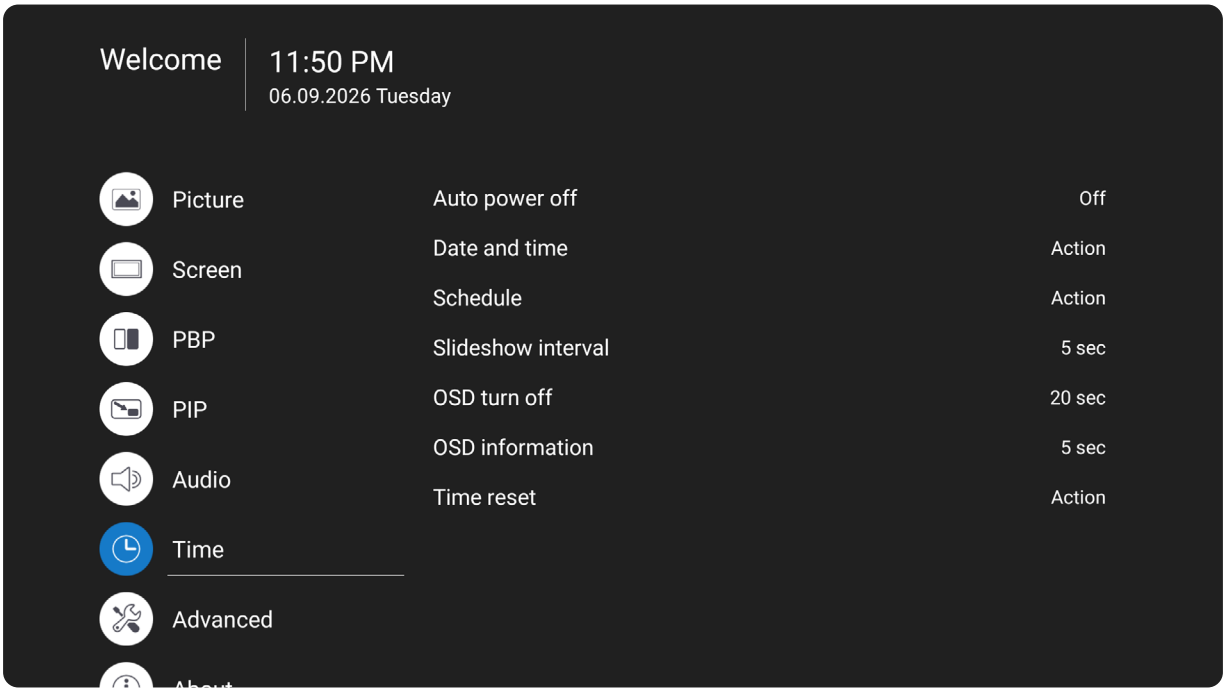


1. Press the **MENU** button on the remote control to display the OSD Menu.
2. Then press **OK** or use ▼/▲/◀/▶ on the remote control to select the **Audio** menu.
3. Press ▼/▲ to select the menu option. Then press **OK** to display its sub-menu, or press ◀/▶ to adjust/select the setting.

   Note: Some sub-menu options may have another sub-menu layer.

Sub-menu	Description
Treble	Adjust the display's treble level (higher-pitched sounds).
Bass	Adjust the display's bass level (lower-pitched sounds).
Volume	Adjust the display's sound level.
Maximum volume	Set a maximum sound level.
Minimum volume	Set a minimum sound level.
Mute	Turn off the display's sound.
Volume control	Select the audio source: the display's Speakers, SPDIF port, or Audio Out port.
Audio reset	Reset the **Audio** settings to their default values.

Time

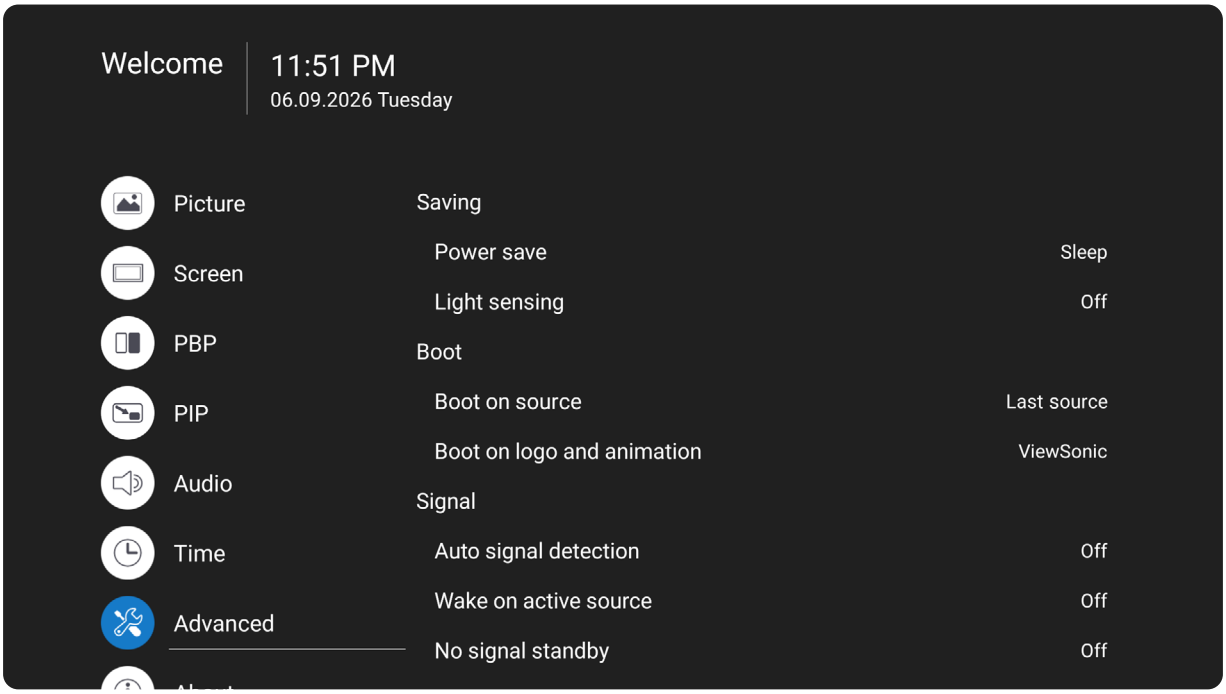


1. Press the **MENU** button on the remote control to display the OSD Menu.
2. Then press **OK** or use ▼/▲/◀/▶ on the remote control to select the **Time** menu.
3. Press ▼/▲ to select the menu option. Then press **OK** to display its sub-menu, or press ◀/▶ to adjust/select the setting.

   Note: Some sub-menu options may have another sub-menu layer.

Sub-menu	Description
Auto power off	Set a time for the display to turn off.
Date and time	Set the date and time of the display.
Schedule	Set a schedule to turn the display on and off.
Slideshow interval	Set the time interval to change between images for a photo slide show.
OSD turn off	Set the length of time the OSD Menu remains on screen.
OSD information	Set the length of time the volume, brightness, and input source menu remain on screen.
Time reset	Reset the **Time** settings to their default values.

Advanced



1. Press the **MENU** button on the remote control to display the OSD Menu.
2. Then press **OK** or use ▼/▲/◀/▶ on the remote control to select the **Advanced** menu.
3. Press ▼/▲ to select the menu option. Then press **OK** to display its sub-menu, or press ◀/▶ to adjust/select the setting.

   Note: Some sub-menu options may have another sub-menu layer.

<table>
<tr><th>Sub-menu</th><th>Description</th></tr>
<tr><td>Saving</td><td>Standby mode
Select a predefined Power Save setting.
<table>
<tr><th>Mode</th><th>Description</th></tr>
<tr><td rowspan="2">Sleep</td><td>Turn off the screen. The Power LED indicator turns solid red.</td></tr>
<tr><td>Support Wake-on-LAN.</td></tr>
<tr><td>Hibernate</td><td>Turn off the screen. The Power LED indicator turns solid red.</td></tr>
</table>
Light sensing
Adjust screen brightness based on surrounding light conditions.</td></tr>
<tr><td>Boot</td><td>Boot on source
Select the input source to enter automatically after the display is turned on.
Boot on logo and animation
Show or hide a logo and animation when the display is turned on.</td></tr>
</table>

Sub-menu	Description
Signal	Auto signal detection Allow the display to detect and display available input sources automatically. Wake on active source Turn on the display automatically when an HDMI signal is detected. No signal standby Set the time period for the display to enter standby mode when there is no input signal.
Port	HDMI with device control Enable or disable CEC (Consumer Electronics Control). CEC synchronizes power on/off operation via HDMI connection. That is, if a device that also supports CEC is connected to the HDMI input of the display, when the display's power is turned off, the power of the connected device will also be turned off automatically. When the power of the connected device is turned on, the display's power will be turned on automatically. HDMI version Select the HDMI version. USB cloning Save the OSD Menu configuration to a USB storage device. USB autoplay If enabled, the display will copy media files from a connected external USB storage device to the display's internal storage then play the media files automatically. **Note:** If power is lost during the file transfer, please remove the files from the internal storage and try again.

<table>
<tr><th>Sub-menu</th><th>Description</th></tr>
<tr><td>Other</td><td>
<u>Auto power off reminder</u>
Show or hide a countdown pop-up window during the shutdown process.

<u>Power on state</u>
Set the display’s behavior when power is supplied.
<table>
<tr><th>Behavior</th><th>Description</th></tr>
<tr><td>Power off</td><td>Keep the display off.</td></tr>
<tr><td>Last status</td><td>Return the display to the previous power status.</td></tr>
<tr><td>Forced on</td><td>Turn the display on.</td></tr>
</table>
<u>Wake-on-LAN</u>
Turn on the display remotely over a local network.

<u>Display ID</u>
Assign a number to the display.

<u>HDMI output resolution</u>
Set the video resolution for the HDMI OUT port.

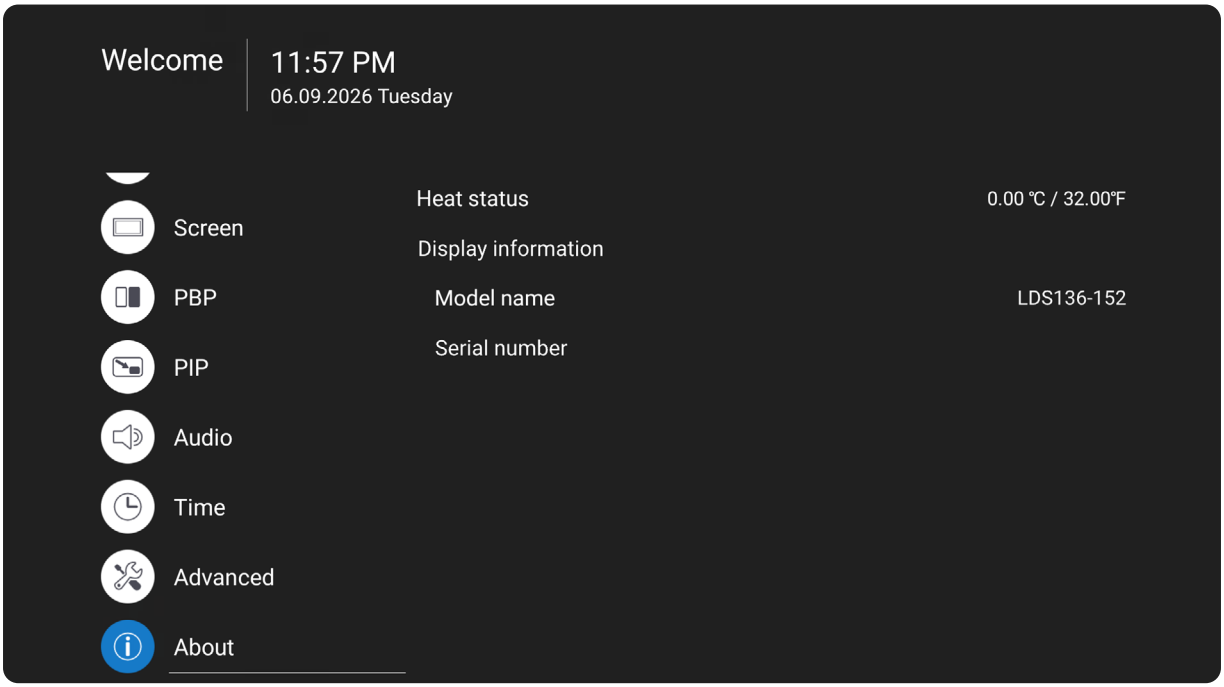
<u>Language</u>
Set the language for the OSD Menu.

<u>Region</u>
Set your geographic region.

<u>Factory reset</u>
Return all OSD Menu settings to their default values.

<u>Advanced reset</u>
Return the Advanced settings to their default values.
</td></tr>
</table>

About



1. Press the **MENU** button on the remote control to display the OSD Menu.
2. Then press **OK** or use ▼/▲/◀/▶ on the remote control to select the **About** menu.
3. Press ▼/▲ to select the menu option. Then press **OK** to display its sub-menu, or press ◀/▶ to adjust/select the setting.

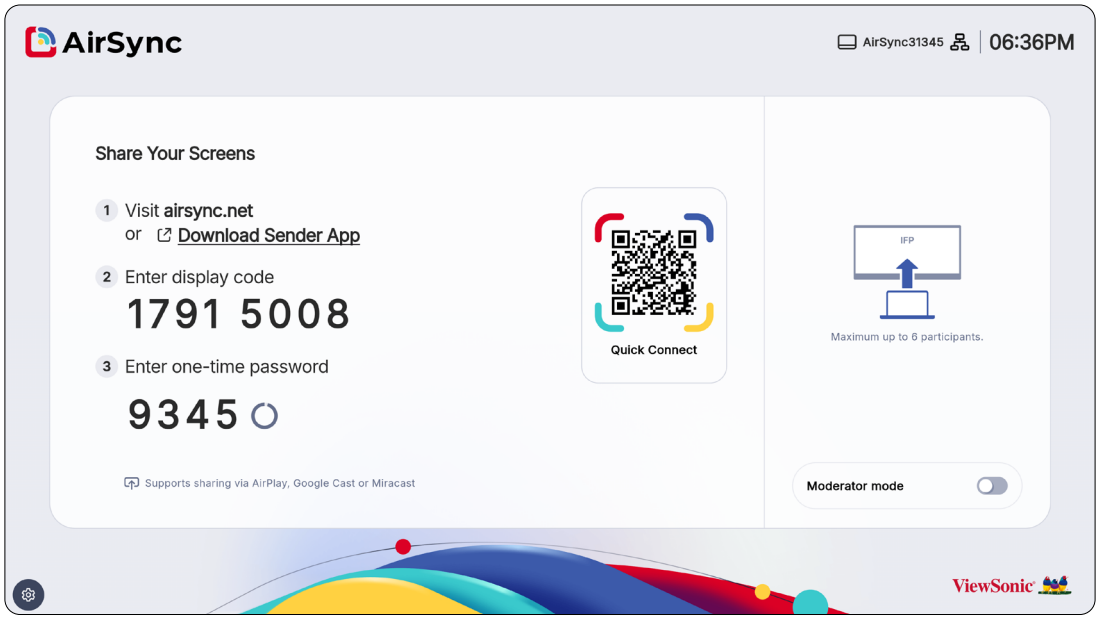
   Note: Some sub-menu options may have another sub-menu layer.

Sub-menu	Description
Heat status	View the maximum temperature of the display.
Display information	View information about the Display such as: Model name and Serial number.

Pre-installed Applications

AirSync

Wirelessly share a device's screen to a large display.



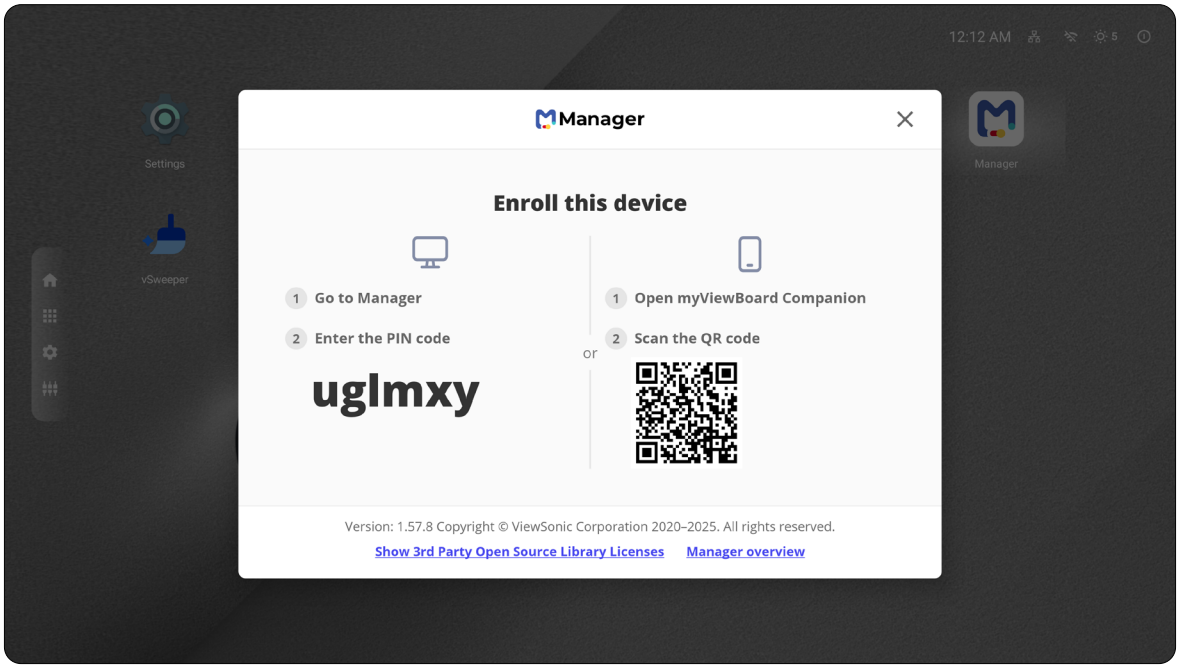
Note:

- To learn more about AirSync, visit the ViewSonic Knowledge Base.
- Miracast is not supported.

Manager

Remotely manage multiple ViewSonic device installations.

Note: Only Entity Admins, after logging into myviewboard.com, have access to this feature. To learn more about Manager, visit the ViewSonic Software Knowledge Base.



After setting up devices and installing Manager, you can add them to an entity and manage them remotely from the Manager web application.

Other Default Applications

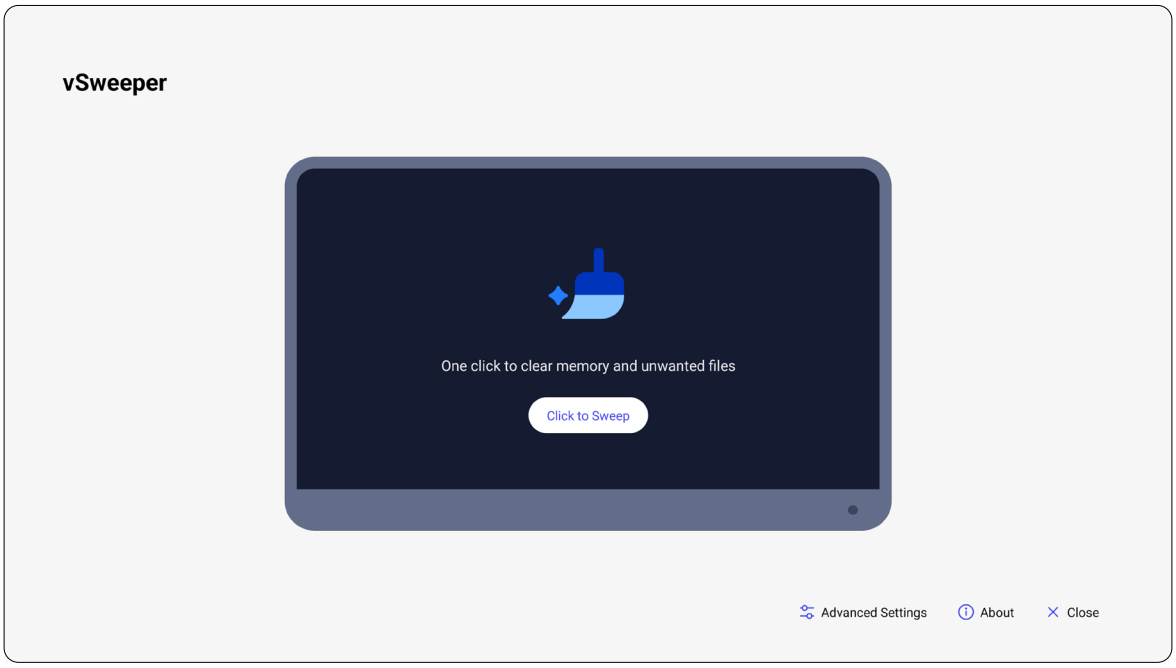
Browser

Web browser for surfing the Internet.

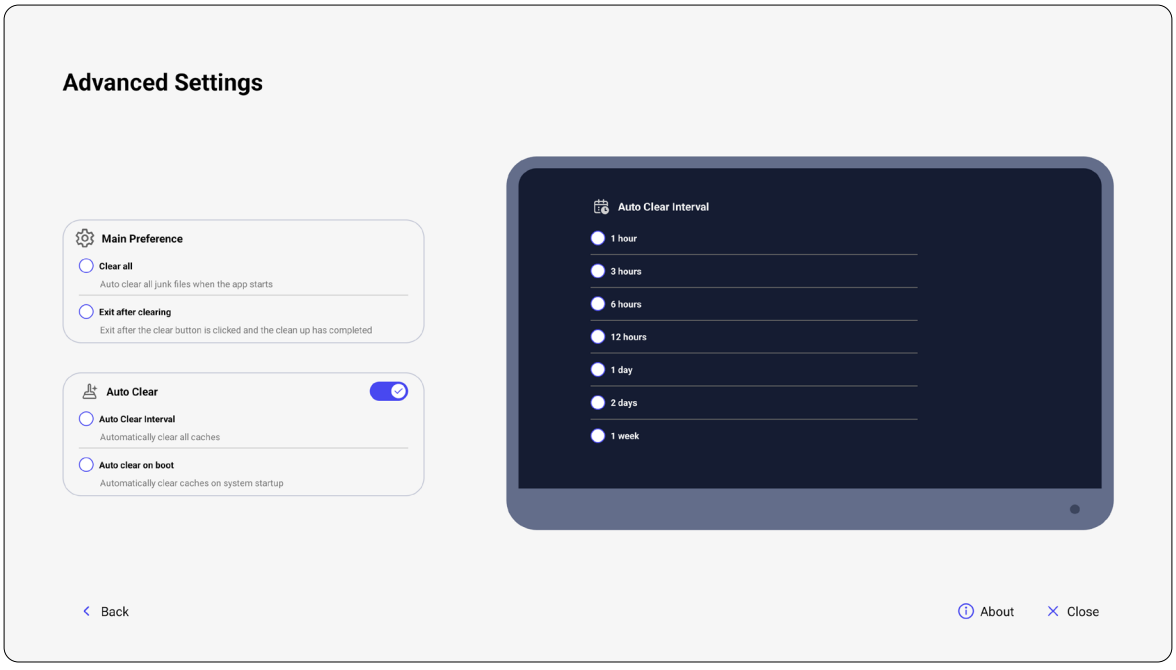


vSweeper

Remove unnecessary data and unwanted files.



Advanced Settings can also be customized to the user’s needs.



Appendix

Specifications

Item	Category	Specifications
Model		LDS136-152
LED Screen	Type	Direct View LED Display
	Size	136”
	Active Size (H x V)	3,000 x 1,688 mm
		118.11” x 66.44”
	Pitch Size	1.56 mm
	Resolution	FHD, 1920 x 1080
	Refresh Frequency	3840 Hz
	Contrast Ratio	6500:1 (Typical)
	Brightness	100-600 cd/m2 (100 levels of adjustment)
	LED Lifespan	100,000 hours
Input Signal		4 x HDMI (v. 2.0; HDCP 1.4)
		3 x USB Type A
		1 x LAN (RJ45, shared with LAN control)
		1 x IR in
		1 x USB Type C (data only)
		1 x RS-232 (for control)
		1 x RJ45 (for service only)
		1 x Wi-Fi Input (2.4 G/5 G Hz)
Output Signal		1 x HDMI Out
		1 x Audio Out (1 x 3.5 mm)
		1 x SPDIF
		1 x USB Type A (Shared) [5V/1.5A]
Speaker Output		2 x 30W
Power	Voltage	100-120V/20A ~ 50/60Hz 220-240V/10A ~ 50Hz (will vary by country)
Operating Conditions	Altitude	≤ 5,000 m
		≤ 16,404 ft
	Relative Humidity	10%~80% non-condensing
	Temperature	0° C to 40° C
		32° F to 104° F

Item	Category	Specifications
Storage Conditions	Altitude	≤ 5,000 m
		≤ 16,404 ft
	Relative Humidity	10%~85% non-condensing
	Temperature	-10° C to 60° C
		14° F to 140° F
Physical Dimensions (W x H x D)	Without Flight Case	1,821~3,012 x 1,948~2,848 x 780 mm
		71.69”~118.58” x 76.69”~112.13” x 30.71”
	With Flight Case	1,971 x 1,989 x 873 mm
		77.60” x 78.29” x 34.37”
Weight	Physical	269.5 kg
		594.15 lb
Power Consumption	On	609W (Normal) 1892W (Max)
	Off	< 0.5W

Note: Product specifications are subject to change without notice.

Power LED Indicator List

Light Color	Status
Solid blue	The display is turned on.
Solid red	The display is in standby mode.

Timing Chart

HDMI (PC)

Resolution	Refresh Rate
640 x 480	60 Hz
800 x 600	60 Hz
1024 x 768	60 Hz
1280 x 768	60 Hz
1280 x 800	60 Hz
1280 x 960	60 Hz
1280 x 1024	60 Hz
1360 x 768	60 Hz
1366 x 768	60 Hz
1400 x 1050	60 Hz
1440 x 900	60 Hz
1600 x 1200	60 Hz
1680 x 1050	60 Hz
1920 x 1080	60 Hz
3840 x 2160	60 Hz

HDMI (Video)

Video	Resolution	Refresh Rate
480p	640 x 480	60 Hz
576p	720 x 576	50 Hz
800 x 600	800 x 600	60 Hz
1024 x 768	1024 x 768	60 Hz
720p	1280 x 720	50, 60 Hz
1080p	1920 x 1080	24, 25, 30, 50, 60 Hz
2560 x 1080	2560 x 1080	60 Hz
3440 x 1440	3440 x 1440	60 Hz
2160p	3840 x 2160	24, 25, 30, 50, 60 Hz

Note:

- The computer text quality is optimal in HD 1080 mode (1920 x 1080, 60 Hz).
- Your computer display screen might appear different depending on the manufacturer and your operating system.
- Consult your computer's instructional manual on how to connect to an external display.
- If a vertical and horizontal frequency-select mode exists, select 60 Hz (vertical) and 67.5 kHz (horizontal). In some cases, abnormal signals (such as stripes) might appear on the screen when the computer power is turned off (or if the computer is disconnected). If this is the case, press the [INPUT SOURCE] button to enter the video mode and supply an active signal.
- The display timings conform to VESA and CTA standards.
- For 4:3 content, the screen will display them in the center of the screen and maintain a 4:3 aspect ratio.
- The optimal vertical frequency for each mode is 60Hz.
- **HDMI 3** does not support YUV420.

Supported Media Formats

Type	File Type	Codec	Ability
Photo	.jpeg	JFIF file format 1.02	Max Resolution: 8176 x 8176 Min Resolution: 48 x 48
	.jpg	JFIF file format 1.02	Max Resolution: 8176 x 8176 Min Resolution: 48 x 48
	.bmp	BMP	Max Resolution: 8176 x 8176 Min Resolution: 48 x 49
	.gif	GIF	Max Resolution: 8176 x 8176 Min Resolution: 48 x 50
	.png	PNG	Max Resolution: 8176 x 8176 Min Resolution: 48 x 51
Audio	.mp3	MPEG 1/2 Layer 1/2/3	Bit rate: 8 kbps~320 kbps, CBR and VBR Sampling rate: 8 kHz~48 kHz
	.wav	PCM	Sampling rate: 8 kHz~48 kHz Support 4 bit MS-ADPCM, IMA-ADPCM
	.flac	Compress Level 0~8	Sampling rate: 8 kHz~48 kHz
	.aac	ADIF ,ATDS Header AAC-LC and AAC-HE, AAC-ELD (AAC)	Sampling rate: 8 kHz~48 kHz
	.m4a		Sampling rate: 8 kHz~48 kHz
Video	.3gp	MPEG4	Supported Image Size: 48 x 48 pixels to 1920 x 1080 pixels Maximum Frame Rate: 30 fps Maximum Bit Rate: 38.4 Mbps Not supported: MS MPEG4 v1, v2, v3 Not supported: GMC
		H.263	Supported Image Size: SQCIF (128 x 96), QCIF (176 x 144), CIF (352 x 288), 4CIF (704 x 576) Maximum Frame Rate: 30 fps Maximum Bit Rate: 38.4 Mbps Not supported: H.263+
		H.264	Supported Image Size: 48 x 48 pixels to 4096 x 2304 pixels Maximum Frame Rate: 2304p @ 30 fps, 1080p @ 60 fps Maximum Bit Rate: 100 Mbps Supported: Field Coding Supported: MBAFF

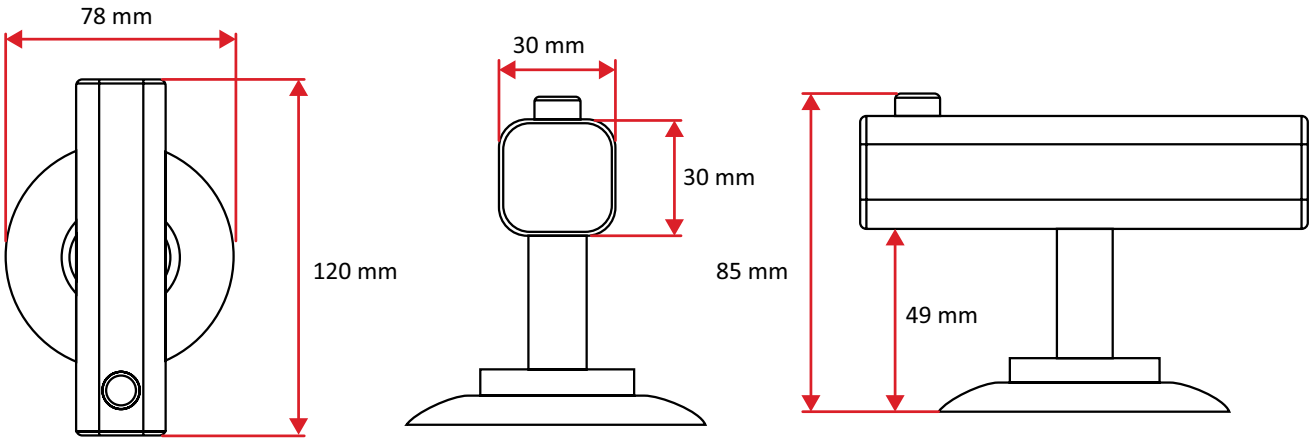
Type	File Type	Codec	Ability
	.avi	H.264	Supported Image Size: 48 x 48 pixels to 4096 x 2304 pixels Maximum Frame Rate: 2304p @ 30 fps, 1080p @ 60 fps Maximum Bit Rate: 100 Mbps Supported: Field Coding Supported: MBAFF
	.flv	H.264	Supported Image Size: 48 x 48 pixels to 4096 x 2304 pixels Maximum Frame Rate: 2304p @ 30 fps, 1080p @ 60 fps Maximum Bit Rate: 100 Mbps Supported: Field Coding Supported: MBAFF
	.mkv	H.264/AVC	Supported Image Size: 48 x 48 pixels to 4096 x 2304 pixels Maximum Frame Rate: 2304p @ 30 fps, 1080p @ 60 fps Maximum Bit Rate: 100 Mbps Supported: Field Coding Supported: MBAFF
		H.264 MVC	Supported Image Size: 48 x 48 pixels to 4096 x 2304 pixels Maximum Frame Rate: 2304p @ 30 fps, 1080p @ 60 fps Maximum Bit Rate: 50 Mbps Supported: Stereo High Profile only
		H.265/HEVC	Supported Image Size: 64 x 64 pixels to 4096 x 2304 pixels Maximum Frame Rate: 2304p @ 60 fps Maximum Bit Rate: 100 Mbps Supported: Main Profile & Main10 Profile Supported: Tile & SLIC

Type	File Type	Codec	Ability
Video	.mkv	VP8	Supported Image Size: 48 x 48 pixels to 1920 x 1080 pixels Maximum Frame Rate: 30 fps Maximum Bit Rate: 38.4 Mbps
		VP9	Supported Image Size: 48 x 48 pixels to 4096 x 2304 pixels Maximum Frame Rate: 2304p @ 60fps Maximum Bit Rate: 100 Mbps
	.mov	MPEG4	Supported Image Size: 48 x 48 pixels to 1920 x 1080 pixels Maximum Frame Rate: 30 fps Maximum Bit Rate: 38.4 Mbps Not supported: MS MPEG4 v1, v2, v3 Not supported: GMC
		H.264/AVC	Supported Image Size: 48 x 48 pixels to 4096 x 2304 pixels Maximum Frame Rate: 2304p @ 30 fps, 1080p @ 60 fps Maximum Bit Rate: 100 Mbps Supported: Field Coding Supported: MBAFF
		H.265/HEVC	Supported Image Size: 64 x 64 pixels to 4096 x 2304 pixels Maximum Frame Rate: 2304p @ 60 fps Maximum Bit Rate: 100 Mbps Supported: Main Profile & Main10 Profile Supported: Tile & SLIC
	.mp4	MPEG4	Supported Image Size: 48 x 48 pixels to 1920 x 1080 pixels Maximum Frame Rate: 30 fps Maximum Bit Rate: 38.4 Mbps Not supported: MS MPEG4 v1, v2, v3 Not supported: GMC

Type	File Type	Codec	Ability
Video	.ts	H.264	Supported Image Size: 48 x 48 pixels to 4096 x 2304 pixels Maximum Frame Rate: 2304p @ 30 fps, 1080p @ 60 fps Maximum Bit Rate: 100 Mbps Supported: Field Coding Supported: MBAFF
		H.265/HEVC	Supported Image Size: 64 x 64 pixels to 4096 x 2304 pixels Maximum Frame Rate: 2304p @ 60 fps Maximum Bit Rate: 100 Mbps Supported: Main Profile & Main10 Profile Supported: Tile & SLIC
	.webm	VP8	Supported Image Size: 48 x 48 pixels to 1920 x 1080 pixels Maximum Frame Rate: 30 fps Maximum Bit Rate: 38.4 Mbps
		VP9	Supported Image Size: 48 x 48 pixels to 4096 x 2304 pixels Maximum Frame Rate: 2304p @ 60 fps Maximum Bit Rate: 100 Mbps
	.mpg	MPEG-2	Supported Image Size: 48 x 48 pixels to 1920 x 1088 pixels Maximum Frame Rate: 30 fps Maximum Bit Rate: 80 Mbps Supported: Field Coding

Maintenance Tool

Dimensions



Specifications

Item	Description
Model	LD-MK-006
Product Dimension	120 x 87 x 80 mm
	4.72” x 3.43” x 3.15”
Weight	0.2 kg
	0.44 lb

Troubleshooting

General

Problem or Issue	Possible Solutions
Remote Control is not working	**1.** Check whether something is obstructing the display's remote control receiver. **2.** Check whether the battery polarities in the remote control are installed correctly. **3.** Check whether the batteries need to be replaced.
The unit turns off unexpectedly	**1.** Check whether Sleep mode is enabled. **2.** Check if there is a power outage in your area. **3.** Turn on the display, provide an active signal, and see if the problem is with the signal or external control system. **4.** Check whether the Ethernet cables inside the cabinets are connected properly.
The power indicator is off, and there is no response	**1.** Ensure the power cable is connected and not loose. **2.** Check that the power outlet is functioning properly and meets the required electrical requirement.
The display does not recognize the USB storage device	**1.** Ensure the drive is either formatted for FAT32 or NTFS. **2.** If the USB storage device needs external power, connect its power adapter to an electrical outlet.

Video Not Working Properly

Problem or Issue	Possible Solutions
No picture/No sound	**1.** Check the Power status. **2.** Check the signal cable. **3.** Use the remote control to ensure the input source setting is the same as the connected device.
Picture is unclear or cuts in and out	**1.** Check the signal cable. **2.** Check if other electronics or different signal types are interrupting the signal. **3.** An optional active video cable or optional video extender is required for a long distance source.
Poor picture	**1.** Adjust chroma and/or brightness settings in the menu. **2.** Check the signal cable. **3.** Use the display's native resolution for the source.

Audio Not Working Properly

Problem or Issue	Possible Solutions
No sound	**1.** Press the Mute/Unmute button. **2.** Adjust the volume. **3.** Check the audio cable connection (if used). **4.** If using a computer digital video with embedded audio, ensure the computer speakers are set to external speakers.
One speaker only	**1.** Adjust the sound balance in the menu. **2.** Check the left and right sound control panel settings of the computer or media player source. **3.** Check the audio cable connection (if used). **4.** Ensure the content has two audio channels and not mono.

Trolley Not Working Properly

Problem or Issue	Possible Solutions
No Power/No movement	**1.** Check the display is turned on. **2.** Check if the **Power** switch for the Motorized Trolley Cart is in the “on” position. **3.** If using the remote control, ensure the current batteries have power. **4.** Ensure the remote control is aimed directly at the display’s IR receiver within the effective distance and angles.

Maintenance

General Precautions

- The LED lights used in the modules are susceptible to ESD (Electrostatic discharge). To prevent damage to the LED lights, do not touch them with bare hands or with conductive materials when handling.
- Wear anti-static gloves and wrist strap when installing and servicing the display.
- It is recommended to regularly inspect all installed components.
- Do not bring objects close to the ventilation holes of the display. Burns or personal injuries may occur if any body parts are brought too close.
- Be sure to power off and disconnect all cables before moving the display. Moving the display with its cables attached may damage the cables and thus cause fire or electric shock.
- Power off and disconnect the power plug from the wall outlet as a safety precaution before performing any type of cleaning or maintenance.

Initial Operation

- If a new screen has been stowed for less than three months, it can be used at normal brightness during its first use.
- If a new screen has been stowed for more than three months, the brightness should be set at 30% for its first use and allowed to operate for two hours continuously. After two hours of use, power off for 30 minutes. The new screen is now ready for normal brightness usage.

Front Panel Cleaning Instructions

- Use cool, compressed air to remove dust when the power is off. If the dust cannot be removed, the LED module should be replaced.
- Do not scratch and do not put pressure on the panel surface with fingers or any abrasive object.
- Do not use volatile substances such as sprays, solvents, or thinners.

Cabinet Cleaning Instructions

- Do not allow water or detergent to come into contact with the surface of the display. If water or moisture gets inside the unit, a system malfunction or electrical shock may occur.
- Do not scratch and do not put pressure on the cabinet with any abrasive objects of any kind.
- Do not use volatile substances such as sprays, solvents, or thinners on the cabinet.
- Do not place anything made from rubber or PVC near the cabinet for any extended periods of time.

Regular Use

- It is recommended to turn on the display at least once a month for more than eight hours. During a wet and rainy season, it is recommended to turn on the display at least once a week.
- Avoid using full white, full red, full blue, or full green content for an extended period to avoid excessive power usage thus affecting the LED lifespan.

RS-232 Protocol

This document describes the hardware interface and software protocols of RS-232 interface communication between the ViewSonic LED Display and computers or other control units with RS-232 protocol.

Description

RS-232 Hardware Specification

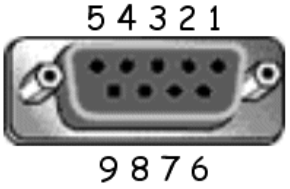
ViewSonic RS-232 serial port on the lower left side:

1. Connector type: DB 9-Pin Female.

2. Use of straight-through parallel cable for connection

3. Pin Assignment:

Female DB 9-Pin



Pin #	Signal	Remark
1	NC	
2	RXD	Input to Display
3	TXD	Output from Display
4	NC	
5	GND	GND
6	NC	
7	NC	
8	NC	
9	NC	
frame	GND	

RS-232 Communication Setting

- Baud Rate Select: 115200bps (fixed)
- Data bits: 8 bits (fixed)
- Parity: None (fixed)
- Stop Bits: 1 (fixed)

LAN Communication Setting

- Type: Ethernet
- Protocol: TCP/IP
- Port: 5000 (fixed)
- Cross subnet: No
- Logon Credentials: No

Command Table

Set Function	Command		Description	Send Command		Data Range
	ASCII	HEX		ASCII	HEX	
Power on /off(standby)	s!	21	000: STBY	801s!000	38 30 31 73 21 30 30 30 0D	
			001: ON	801s!001	38 30 31 73 21 30 30 31 0D	
Input Select	s"	22	00A:HOME	801s"00A	38 30 31 73 22 30 30 33 0D	
			004: HDMI1	801s"004	38 30 31 73 22 30 30 34 0D	
			014: HDMI2	801s"014	38 30 31 73 22 30 31 34 0D	
			024: HDMI3	801s"024	38 30 31 73 22 30 32 34 0D	
			034: HDMI4	801s"034	38 30 31 73 22 30 33 34 0D	
			007: PC	801s”007	38 30 31 73 22 30 30 37 0D	
Brightness	s$	24	000 ~ 100	801s$XXX (XXX:000-100)	38 30 31 73 24 3X 3X 3X 0D	000-100
			900: Bright down (-1)	801s$900	38 30 31 73 24 39 30 30 0D	
			901: Bright up (+1)	801s$901	38 30 31 73 24 39 30 31 0D	
Power lock	s4	34	000: Unlock	801s4000	38 30 31 73 34 30 30 30 0D	
			001: Lock	801s4001	38 30 31 73 34 30 30 31 0D	
Volume	s5	35	000 ~ 100	801s5XXX (XXX:000-100)	38 30 31 73 35 3X 3X 3X 0D	000-100
			900: Volume down(-1)	801s5900	38 30 31 73 35 39 30 30 0D	
			901:Volume up(+1)	801s5901	38 30 31 73 35 39 30 31 0D	
Mute	s6	36	000: OFF	801s6000	38 30 31 73 36 30 30 30 0D	
			001: ON (mute)	801s6001	38 30 31 73 36 30 30 31 0D	
Menu lock	s>	3E	000: Unlock	801s>000	38 30 31 73 3E 30 30 30 0D	
			001: Lock	801s>001	38 30 31 73 3E 30 30 31 0D	

Set Function	Command		Description	Send Command		Data Range
	ASCII	HEX		ASCII	HEX	
Key Pad	sA	41	000: UP	801sA000	38 30 31 73 41 30 30 30 0D	
			001: DOWN	801sA001	38 30 31 73 41 30 30 31 0D	
			002: LEFT	801sA002	38 30 31 73 41 30 30 32 0D	
			003: RIGHT	801sA003	38 30 31 73 41 30 30 33 0D	
			004: ENTER	801sA004	38 30 31 73 41 30 30 34 0D	
			005: INPUT	801sA005	38 30 31 73 41 30 30 35 0D	
			006: MENU/ (EXIT)	801sA006	38 30 31 73 41 30 30 36 0D	
			007: EXIT	801sA007	38 30 31 73 41 30 30 37 0D	
			008: power on/ off	801sA008	38 30 31 73 41 30 30 38 0D	
			009: input list	801sA009	38 30 31 73 41 30 30 39 0D	
			010: brightness	801sA010	38 30 31 73 41 30 31 30 0D	
			011: blank	801sA011	38 30 31 73 41 30 31 31 0D	
			012: home	801sA012	38 30 31 73 41 30 31 32 0D	
			013: volume+	801sA013	38 30 31 73 41 30 31 33 0D	
			014: volume-	801sA014	38 30 31 73 41 30 31 34 0D	
			017: mute	801sA017	38 30 31 73 41 30 31 37 0D	
			018: play	801sA018	38 30 31 73 41 30 31 38 0D	
Remote Control	sB	42	000: Disable	801sB000	38 30 31 73 42 30 30 30 0D	
			001: Enable	801sB001	38 30 31 73 42 30 30 31 0D	
Restore default	s~	7E	000	801s~000	38 30 31 73 7E 30 30 30 0D	
Input Select: Cycle	s"	22	00Z	801s"00Z	38 30 31 73 22 30 30 5A 0D	
Contrast	s#	23	000 ~ 100	801s#XXX (XXX:000-100)	38 30 31 73 23 3X 3X 3X 0D	000-100
Sharpness	s%	25	000 ~ 100	801s%XXX (XXX:000-100)	38 30 31 73 25 3X 3X 3X 0D	000-100
Saturation	s&	26	000 ~ 100	801s&XXX (XXX:000-100)	38 30 31 73 26 3X 3X 3X 0D	000-100

Set Function	Command		Description	Send Command		Data Range
	ASCII	HEX		ASCII	HEX	
Hue	s‘	27	000 ~ 100	801s'XXX (XXX:000-100)	38 30 31 73 27 3X 3X 3X 0D	000-100
Color temp	s)	29	000: Normal	801s)000	38 30 31 73 29 30 30 30 0D	
			001: Warm	801s)001	38 30 31 73 29 30 30 31 0D	
			002: Cold	801s)002	38 30 31 73 29 30 30 32 0D	
			003: Custom	801s)003	38 30 31 73 29 30 30 33 0D	
Freeze On_Off	s*	2A	000: Off	801s*000	38 30 31 73 2A 30 30 30 0D	
			001: On	801s*001	38 30 31 73 2A 30 30 31 0D	
Bass	s.	2E	000 ~ 024	801s.XXX (XXX:000-024)	38 30 31 73 2E 3X 3X 3X 0D	000-024
Treble	s/	2F	000 ~ 024	801s/XXX (XXX:000-024)	38 30 31 73 2F 3X 3X 3X 0D	000-024
Zoom mode	s1	31	000: FULL (full screen)	801s1000	38 30 31 73 31 30 30 30 0D	
			002: REAL (1:1)	801s1002	38 30 31 73 31 30 30 32 0D	
OSD language	s2	32	000: English	801s2000	38 30 31 73 32 30 30 30 0D	
			001: French	801s2001	38 30 31 73 32 30 30 31 0D	
			002: Spanish	801s2002	38 30 31 73 32 30 30 32 0D	
			003: German	801s2003	38 30 31 73 32 30 30 33 0D	
			004: Russian	801s2004	38 30 31 73 32 30 30 34 0D	
			005: Dutch	801s2005	38 30 31 73 32 30 30 35 0D	
			006: T-Chinese	801s2006	38 30 31 73 32 30 30 36 0D	
			007: S-Chinese	801s2007	38 30 31 73 32 30 30 37 0D	
			008: Turkish	801s2008	38 30 31 73 32 30 30 38 0D	
			009: Arabic	801s2009	38 30 31 73 32 30 30 39 0D	
			00A: Japanese	801s200A	38 30 31 73 32 30 30 41 0D	

Set Function	Command		Description	Send Command		Data Range
	ASCII	HEX		ASCII	HEX	
PBP-Mode	s9	39	000: OFF	801s9000	38 30 31 73 39 30 30 30 0D	
			001: PIP	801s9001	38 30 31 73 39 30 30 31 0D	
			002: PBP	801s9002	38 30 31 73 39 30 30 32 0D	
			004: Dual Screen (Left/ Right)	801s9004	38 30 31 73 39 30 30 34 0D	
			005: Three-part Screen	801s9005	38 30 31 73 39 30 30 35 0D	
			006: Quad Screen	801s9006	38 30 31 73 39 30 30 36 0D	
			007: Center Screen	801s9007	38 30 31 73 39 30 30 37 0D	
			008: Dual Screen (Top/ Down)	801s9008	38 30 31 73 39 30 30 38 0D	
PIP-Mode	s;	3B	000: Up	801s;000	38 30 31 73 3B 30 30 30 0D	
			001: Down	801s;001	38 30 31 73 3B 30 30 31 0D	
			002: Left	801s;002	38 30 31 73 3B 30 30 32 0D	
			003: Right	801s;003	38 30 31 73 3B 30 30 33 0D	
			004: Top-Left	801s;004	38 30 31 73 3B 30 30 34 0D	
			005: Top-Right	801s;005	38 30 31 73 3B 30 30 35 0D	
			006: Bottom-Left	801s;006	38 30 31 73 3B 30 30 36 0D	
			007: Bottom-Right	801s;007	38 30 31 73 3B 30 30 37 0D	
PIP Input	s7	37	004: HDMI1	801s7004	38 30 31 73 37 30 30 34 0D	
			014: HDMI2	801s7014	38 30 31 73 37 30 31 34 0D	
			024: HDMI3	801s7024	38 30 31 73 37 30 32 34 0D	
			034: HDMI4	801s7034	38 30 31 73 37 30 33 34 0D	
			00A: HOME	801s700A	38 30 31 73 37 30 30 41 0D	
			007: PC	801s7007	38 30 31 73 37 30 30 37	

Set Function	Command		Description	Send Command		Data Range
	ASCII	HEX		ASCII	HEX	
PBP/PIP-Sound select	s:3A	3A	000: Pic1	801s:000	38 30 31 73 3A 30 30 30 0D	
			001: Pic2	801s:001	38 30 31 73 3A 30 30 31 0D	
			002: Pic3	801s:002	38 30 31 73 3A 30 30 32 0D	
			003: Pic4	801s:003	38 30 31 73 3A 30 30 33 0D	
Date: Year	sV	56	Y17~Y99	801sVYXX (XX:17-99)	38 30 31 73 56 59 3X 3X 0D	17-99
Date: Month			M01~M12	801sVMXX (XX:01-12)	38 30 31 73 56 4D 3X 3X 0D	
Date: Day			D01~D31	801sVDXX (XX:01-31)	38 30 31 73 56 44 3X 3X 0D	
Time: Hour	sW	57	H00~H23	801sWHXX (XX:00-23)	38 30 31 73 57 48 3X 3X 0D	
Time: Min			M00~M59	801sWMXX (XX:00-59)	38 30 31 73 57 4D 3X 3X 0D	
Time: Sec			S00~S59	801sWSXX (XX:00-59)	38 30 31 73 57 53 3X 3X 0D	
Get-Brightness	gb	62		801gb000	38 30 31 67 62 30 30 30 0D	
Get-Volume	gf	66		801gf000	38 30 31 67 66 30 30 30 0D	
Get-Mute	gg67	67		801gg000	38 30 31 67 67 30 30 30 0D	
Get-Input select	gj6	6A		801gj000	38 30 31 67 6A 30 30 30 0D	
Get-Power status: ON/ STBY	gl	6C		801gl000	38 30 31 67 6C 30 30 30 0D	
Get-Remote control	gn	6E		801gn000	38 30 31 67 6E 30 30 30 0D	
Get-Power lock	go	6F		801go000	38 30 31 67 6F 30 30 30 0D	
Get-Menu lock	gq	71		801gq000	38 30 31 67 71 30 30 30 0D	
Get-ACK	gz	7A		801gz000	38 30 31 67 7A 30 30 30 0D	
Get-Thermal	g0	30		801g0000	38 30 31 67 30 30 30 30 0D	
Get-Operation hour	g1	31		801g1000	38 30 31 67 31 30 30 30 0D	
Get-Device name	g4	3		801g4000	38 30 31 67 34 30 30 30 0D	
Get-MAC address	g5	35		801g5000	38 30 31 67 35 30 30 30 0D	

Set Function	Command		Description	Send Command		Data Range
	ASCII	HEX		ASCII	HEX	
Get-IP address	g6	36		801g6000	38 30 31 67 36 30 30 30 0D	
Get-Serial number	g7	37		801g7000	38 30 31 67 37 30 30 30 0D	
Get-FW version	g8	38		801g8000	38 30 31 67 38 30 30 30 0D	
Get-Contrast	ga	61		801ga000	38 30 31 67 61 30 30 30 0D	
Get-Sharpness	gc	63		801gc000	38 30 31 67 63 30 30 30 0D	
Get-Saturation	gd	64		801gd000	38 30 31 67 64 30 30 30 0D	
Get-Hue	ge	65		801ge000	38 30 31 67 65 30 30 30 0D	
Get Freeze	gi	69		801gi000	38 30 31 67 69 30 30 30 0D	
Get-PBP mode	gt	74		801gt000	38 30 31 67 74 30 30 30 0D	
Get-Date: Year	g2	32		801g2Y00	38 30 31 67 32 59 30 30 0D	
Get-Date: Month				801g2M00	38 30 31 67 32 4D 30 30 0D	
Get-Date: Day				801g2D00	38 30 31 67 32 44 30 30 0D	
Get-Time: Hour	g3	33		801g3H00	38 30 31 67 33 48 30 30 0D	
Get-Time: Min				801g3M00	38 30 31 67 33 4D 30 30 0D	
Get-Time: Sec				801g3S00	38 30 31 67 33 53 30 30 0D	

Get Operation Time Example

Assumed the accumulated operation time is 00,123,456 hrs.

Send: 38 30 31 67 31 30 30 30 0D (Get Operation time)

Reply: 32 30 31 72 31 31 32 33 34 35 36 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 0D

Regulatory and Service Information

Compliance Information

This section addresses all connected requirements and statements regarding regulations. Confirmed corresponding applications shall refer to nameplate labels and relevant markings on the unit.

FCC Compliance Statement

This device complies with part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The antenna(s) used for this transmitter must not be collocated or operating in conjunction with any other antenna or transmitter.

The device was tested and complies to measurement standards and procedures specified in FCC CFR Tile 47 Part 15 Subpart C.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

The users manual or instruction manual for an intentional or unintentional radiator shall caution the user that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Warning: You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

Operations in the 6GHz bands:

(1) Operation of transmitters in the 5.925-7.125 GHz band is prohibited for control of or communications with unmanned aircraft systems.

Industry Canada Statement

This Class A digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de classe A est conforme à la norme NMB-003 du Canada.

IC Warning Statement

This device complies with Industry Canada license- exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, méme si le brouillage est susceptible d'en compromettre le fonctionnement.

Country Code Statement

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

Pour les produits disponibles aux États-Unis/Canada du marché, seul le canal 1 à 11 peuvent être exploités. Sélection d'autres canaux n'est pas possible.

IC Radiation Exposure Statement

This equipment complied with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body. The device for the band 5150-5825 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems.

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlê. Cet équipement doit être installé et utilize avec un minimum de 20cm de distance entre la source de rayonnement et votre corps. les dispositifs fonctionnant dans la bande 5150-5825 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

CE Conformity for European Countries

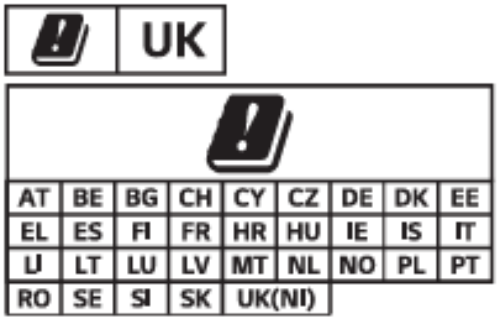
CE The device complies with the EMC Directive 2014/30/EU, Low Voltage Directive 2014/35/EU, and Radio Equipment Directive 2014/53/EU.

Operating frequency bands:

- 2.4 GHz band:
  - » 2402–2480 MHz (Bluetooth)
  - » 2412–2472 MHz (WLAN)
- 5 GHz band:
  - » 5180–5320 MHz
  - » 5500–5700 MHz
  - » 5745–5825 MHz
- 6 GHz band:
  - » 5955–6415 MHz

- Maximum RF output power:
  - » 2.4 GHz: < 20 dBm EIRP
  - » 5 GHz (5150–5320 MHz): < 23 dBm EIRP
  - » 5 GHz (5500–5700 MHz): < 30 dBm EIRP
  - » 5.8 GHz (5745–5825 MHz): < 14 dBm EIRP
  - » 6 GHz (5955–6415 MHz): < 23 dBm EIRP

This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This device meets the EU requirements on the limitation of exposure of the general public to electromagnetic fields by way of health protection. WLAN channel availability varies by country/ region.



Restrictions on putting into service to Europe:
5150–5250 MHz: Indoor use.
5250–5350 MHz: Indoor use: inside buildings only.
5945–6425 MHz: Low Power Indoor use.

The following information is only for EU-member states:

The mark shown to the right is in compliance with the Waste Electrical and Electronic Equipment Directive 2012/19/EU (WEEE). The mark indicates the requirement NOT to dispose of the equipment as unsorted municipal waste, but use the return and collection systems according to local law.



Declaration of RoHS2 Compliance

This product has been designed and manufactured in compliance with Directive 2011/65/EU of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS2 Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

Substance	Proposed Maximum Concentration	Actual Concentration
Lead (Pb)	0.1%	< 0.1%
Mercury (Hg)	0.1%	< 0.1%
Cadmium (Cd)	0.01%	< 0.01%
Hexavalent Chromium ($Cr6^{+}$)	0.1%	< 0.1%
Polybrominated biphenyls (PBB)	0.1%	< 0.1%
Polybrominated diphenyl ethers (PBDE)	0.1%	< 0.1%
Bis (2-ethylhexyl) phthalate (DEHP)	0.1%	< 0.1%
Butyl benzyl phthalate (BBP)	0.1%	< 0.1%
Dibutyl phthalate (DBP)	0.1%	< 0.1%
Diisobutyl phthalate (DIBP)	0.1%	< 0.1%

Certain components of products as stated above are exempted under the Annex III of the RoHS2 Directives as noted below. Examples of exempted components are:

- Copper alloy containing up to 4% lead by weight.
- Lead in high melting temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
- Electrical and electronic components containing lead in a glass or ceramic other than dielectric ceramic in capacitors, e.g. piezoelectronic devices, or in a glass or ceramic matrix compound.
- Lead in dielectric ceramic in capacitors for a rated voltage of 125V AC or 250V DC or higher.

European Union Regulatory Conformance

The equipment complies with the RF Exposure Requirement 2014/53/EU, Council Recommendation of 16 April 2014 on the limitation of exposure of the general public to electromagnetic fields (0-300 GHz). This equipment meets the following conformance standards: EN301489-1, EN301489-17, EN62368-1, EN300328.

We, hereby, declare that this Wi-Fi radio is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

Indian Restriction of Hazardous Substances

Restriction on Hazardous Substances statement (India). This product complies with the “India E-waste Rule 2011” and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

Product Disposal at End of Product Life

ViewSonic® respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit the ViewSonic® website to learn more.

USA & Canada:

https://www.viewsonic.com/us/go-green-with-viewsonic

Europe:

https://www.viewsonic.com/eu/environmental-social-governance/recycle

Taiwan:

https://recycle.moenv.gov.tw/

For EU users, please contact us for any safety/accident issue experienced with this product:

ViewSonic Europe Limited
Flevolaan 38, 1382JZ, Weesp,
the Netherlands

+31 08000232999

EPREL@viewsoniceurope.com

https://www.viewsonic.com/eu/

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Disclaimer: ViewSonic® Corporation shall not be liable for technical or editorial errors or omissions contained herein; nor for incidental or consequential damages resulting from furnishing this material, or the performance or use of this product.

In the interest of continuing product improvement, ViewSonic® Corporation reserves the right to change product specifications without notice. Information in this document may change without notice.

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Customer Service

For technical support or product service, see the table below or contact your reseller.

Note: You will need the product's serial number.

Country/ Region	Website	Country/ Region	Website
Asia Pacific & Africa			
Australia	www.viewsonic.com/au/	Bangladesh	www.viewsonic.com/bd/
中国 (China)	www.viewsonic.com.cn	香港 (繁體中文)	www.viewsonic.com/hk/
Hong Kong (English)	www.viewsonic.com/hk-en/	India	www.viewsonic.com/in/
Indonesia	www.viewsonic.com/id/	Israel	www.viewsonic.com/il/
日本 (Japan)	www.viewsonic.com/jp/	Korea	www.viewsonic.com/kr/
Malaysia	www.viewsonic.com/my/	Middle East	www.viewsonic.com/me/
Myanmar	www.viewsonic.com/mm/	Nepal	www.viewsonic.com/np/
New Zealand	www.viewsonic.com/nz/	Pakistan	www.viewsonic.com/pk/
Philippines	www.viewsonic.com/ph/	Singapore	www.viewsonic.com/sg/
臺灣 (Taiwan)	www.viewsonic.com/tw/	ประเทศไทย	www.viewsonic.com/th/
Việt Nam	www.viewsonic.com/vn/	South Africa & Mauritius	www.viewsonic.com/za/
Americas			
United States	www.viewsonic.com/us	Canada	www.viewsonic.com/us
Latin America	www.viewsonic.com/la		
Europe			
Europe	www.viewsonic.com/eu/	France	www.viewsonic.com/fr/
Deutschland	www.viewsonic.com/de/	Қазақстан	www.viewsonic.com/kz/
Россия	www.viewsonic.com/ru/	España	www.viewsonic.com/es/
Türkiye	www.viewsonic.com/tr/	Україна	www.viewsonic.com/ua/
United Kingdom	www.viewsonic.com/uk/		

Limited Warranty

ViewSonic® Commercial Display

What the warranty covers:

ViewSonic® warrants its products to be free from defects in material and workmanship during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic® will, at its sole option, and as your sole remedy, repair or replace the product with a similar product. Replacement Product or parts may include remanufactured or refurbished parts or components. The repair or replacement unit or parts or components will be covered by the balance of the time remaining on the customer's original limited warranty and the warranty period will not be extended. ViewSonic® provides no warranty for any third-party software whether included with the product or installed by the customer, installation of any unauthorized hardware parts or components (e.g. Projector Lamps). (Please refer to: "What the warranty excludes and does not cover" section).

Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

What the warranty excludes and does not cover:

- Any product on which the serial number has been defaced, modified, or removed.
- Damage, deterioration, or malfunction resulting from:
  - » Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
  - » Repair or attempted repair by anyone not authorized by ViewSonic®.
  - » Damage to or loss of any programs, data, or removable storage media.
  - » Normal wear and tear.
  - » Removal or installation of the product.
- Software or data loss occurring during repair or replacement.
- Any damage of the product due to shipment.
- Causes external to the product, such as electric power fluctuations or failure.
- Use of supplies or parts not meeting ViewSonic's specifications.
- Failure of owner to perform periodic product maintenance as stated in the User Guide.

- Any other cause which does not relate to a product defect.
- Damage caused by static (non-moving) images displayed for lengthy periods of time (also referred to as image burn-in).
- Software - Any third-party software included with the product or installed by the customer.
- Hardware/Accessories/Parts/Components – Installation of any unauthorized hardware, accessories, consumable parts or components (e.g. Projector Lamps).
- Damage to, or abuse of, the coating on the surface of the display through inappropriate cleaning as described in the product User Guide.
- Removal, installation, and set-up service charges, including wall-mounting of the product.

How to get service:

- For information about receiving service under warranty, contact ViewSonic® Customer Support (Please refer to the “Customer Service” page). You will need to provide your product’s serial number.
- To obtain warranty service, you will be required to provide: (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
- Take or ship the product, freight prepaid, in the original container to an authorized ViewSonic® service center or ViewSonic®.
- For additional information or the name of the nearest ViewSonic® service center, contact ViewSonic®.

Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic® shall not be liable for:

- Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
- Any other damages, whether incidental, consequential or otherwise.
- Any claim against the customer by any other party.
- Repair or attempted repair by anyone not authorized by ViewSonic®.

Effect of state law:

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

Sales outside the U.S.A. and Canada:

For warranty information and service on ViewSonic® products sold outside of the U.S.A. and Canada, contact ViewSonic® or your local ViewSonic® dealer.

The warranty period for this product in mainland China (Hong Kong, Macao, and Taiwan Excluded) is subject to the terms and conditions of the Maintenance Guarantee Card.

For users in Europe and Russia, full details of warranty provided can be found at: http://www.viewsonic.com/eu/ under "Support/Warranty Information".

Mexico Limited Warranty

ViewSonic® Commercial Display

What the warranty covers:

ViewSonic® warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic® will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components & accessories.

Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

What the warranty excludes and does not cover:

- Any product on which the serial number has been defaced, modified or removed.
- Damage, deterioration, or malfunction resulting from:
  - » Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, unauthorized attempted repair, or failure to follow instructions supplied with the product.
  - » Causes external to the product, such as electrical power fluctuations or failure.
  - » Use of supplies or parts not meeting ViewSonic®'s specifications.
  - » Normal wear and tear.
  - » Any other cause which does not relate to a product defect.
- Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
- Removal, installation, insurance, and set-up service charges.

How to get service:

For information about receiving service under warranty, contact ViewSonic® Customer Support (Please refer to the attached "Customer Service" page). You will need to provide your product's serial number, so please record the product information in the space provided below on your purchase for your future use. Please retain your receipt of proof of purchase to support your warranty claim.

For Your Records

Product Name: _____ Model Number: _____

Document Number: _____ Serial Number: _____

Purchase Date: _____ Extended Warranty Purchase? _____(Y/N)

If so, what date does warranty expire? _____

- To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
- Take or ship the product, in the original container packaging, to an authorized ViewSonic® service center.
- Round trip transportation costs for in-warranty products will be paid by ViewSonic®.

Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:

ViewSonic®'s liability is limited to the cost of repair or replacement of the product. ViewSonic® shall not be liable for:

- Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
- Any other damages, whether incidental, consequential or otherwise.
- Any claim against the customer by any other party.
- Repair or attempted repair by anyone not authorized by ViewSonic®.

Contact Information for Sales & Authorized Service (Centro Autorizado de Servicio) within Mexico:	
Name, address, of manufacturer and importers: México, Av. de la Palma #8 Piso 2 Despacho 203, Corporativo Interpalmas, Col. San Fernando Huixquilucan, Estado de México Tel: (55) 3605-1099 http://www.viewsonic.com/la/soporte/index.htm	
NÚMERO GRATIS DE ASISTENCIA TÉCNICA PARA TODO MÉXICO: 001.866.823.2004	
Hermosillo: Distribuciones y Servicios Computacionales SA de CV. Calle Juarez 284 local 2 Col. Bugambilias C.P: 83140 Tel: 01-66-22-14-9005 E-Mail: disc2@hmo.megared.net.mx	***Villahermosa:*** Compumantenimietnos Garantizados, S.A. de C.V. AV. GREGORIO MENDEZ #1504 COL, FLORIDA C.P. 86040 Tel: 01 (993) 3 52 00 47 / 3522074 / 3 52 20 09 E-Mail: compumantenimientos@prodigy.net.mx
Puebla, Pue. (Matriz): RENTA Y DATOS, S.A. DE C.V. Domicilio: 29 SUR 721 COL. LA PAZ 72160 PUEBLA, PUE. Tel: 01(52).222.891.55.77 CON 10 LINEAS E-Mail: datos@puebla.megared.net.mx	***Veracruz, Ver.:*** CONEXION Y DESARROLLO, S.A DE C.V. Av. Americas # 419 ENTRE PINZÓN Y ALVARADO Fracc. Reforma C.P. 91919 Tel: 01-22-91-00-31-67 E-Mail: gacosta@qplus.com.mx
Chihuahua: Soluciones Globales en Computación C. Magisterio # 3321 Col. Magisterial Chihuahua, Chih. Tel: 4136954 E-Mail: Cefeo@soluglobales.com	***Cuernavaca:*** Compusupport de Cuernavaca SA de CV Francisco Leyva # 178 Col. Miguel Hidalgo C.P. 62040, Cuernavaca Morelos Tel: 01 777 3180579 / 01 777 3124014 E-Mail: aquevedo@compusupportcva.com
Distrito Federal: QPLUS, S.A. de C.V. Av. Coyoacán 931 Col. Del Valle 03100, México, D.F. Tel: 01(52)55-50-00-27-35 E-Mail : gacosta@qplus.com.mx	***Guadalajara, Jal.:*** SERVICRECE, S.A. de C.V. Av. Niños Héroes # 2281 Col. Arcos Sur, Sector Juárez 44170, Guadalajara, Jalisco Tel: 01(52)33-36-15-15-43 E-Mail: mmiranda@servicrece.com
Guerrero Acapulco: GS Computación (Grupo Sesicomp) Progreso #6-A, Colo Centro 39300 Acapulco, Guerrero Tel: 744-48-32627	***Monterrey:*** Global Product Services Mar Caribe # 1987, Esquina con Golfo Pérsico Fracc. Bernardo Reyes, CP 64280 Monterrey N.L. México Tel: 8129-5103 E-Mail: aydeem@gps1.com.mx
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Tijuana: STD Av Ferrocarril Sonora #3780 L-C Col 20 de Noviembr Tijuana, Mexico	***FOR USA SUPPORT:*** ViewSonic® Corporation 381 Brea Canyon Road, Walnut, CA. 91789 USA Tel: 800-688-6688 E-Mail: http://www.viewsonic.com


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