

Dell Pro 5 Keyboard

KB526

User's Guide

Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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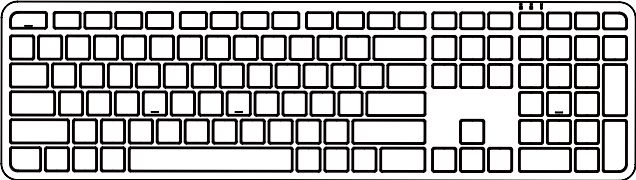
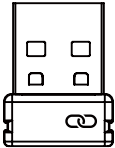
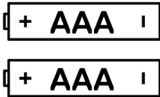
About your keyboard

Package contents

The following table provides the list of components that are shipped with your keyboard. If any component is missing, contact Dell. For more information, see [Contacting Dell](#).

NOTE: Some items may be optional and may not ship with your keyboard. Some features may not be available in certain countries.

Table 1. Package components and descriptions

Component image	Component description
	Dell KB526 Keyboard
	Dell Secure Link USB receiver NOTE: The Dell Secure Link USB receiver is placed in the USB receiver storage compartment. NOTE: The Dell Secure Link USB receiver is referred to as USB receiver in the rest of the document.
	AAA-type batteries (2)
	Document NOTE: Scan the QR code to access the information about setting up, features, specifications, and troubleshooting.

Information available on the packaging

The product is compatible with the following operating systems:

- Windows 10
- Windows 11
- macOS 11 or later
- Linux
- Ubuntu
- ChromeOS
- iPadOS 14 or later
- Android 9.0 or later

The following are the accessories that ship within the box:

- Dell Secure Link USB receiver
- Batteries (AAA-type x2)

For information about recycling, see the [Dell recycling](#) website.

Features

Wireless keyboard

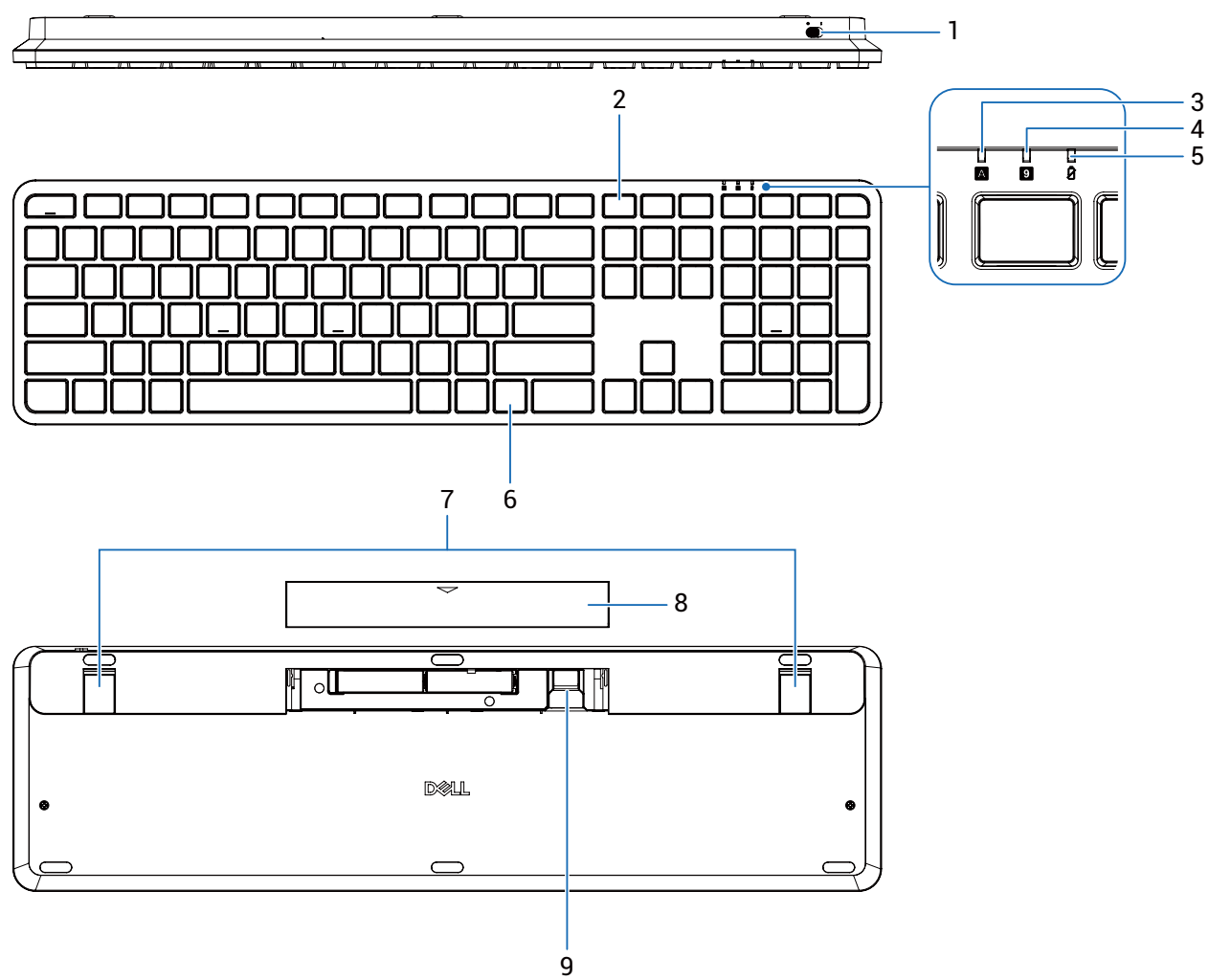


Figure 1. Keyboard top and bottom view

Table 2. Keyboard features

Callout	Description
1	Power switch
2	Snipping tool
3	Caps lock LED
4	Num lock LED
5	Battery-status light
6	Copilot key
7	Keyboard feet
8	Battery cover
9	USB receiver storage compartment

① **NOTE:** The Num Lock and Caps Lock LEDs remain on for five seconds after pressing the respective key. The LEDs turn off, even if you continue typing in their current state. The LEDs light up again upon pressing the keys. The lock state is reflected in the On-Screen Display (OSD) on computers with Dell Display and Peripheral Manager.

① **NOTE:** The key  function is for partial screenshot, using the hotkey combination Shift + Windows + S.

NOTE: Open the battery cover to access the PPID or Regulatory label location.

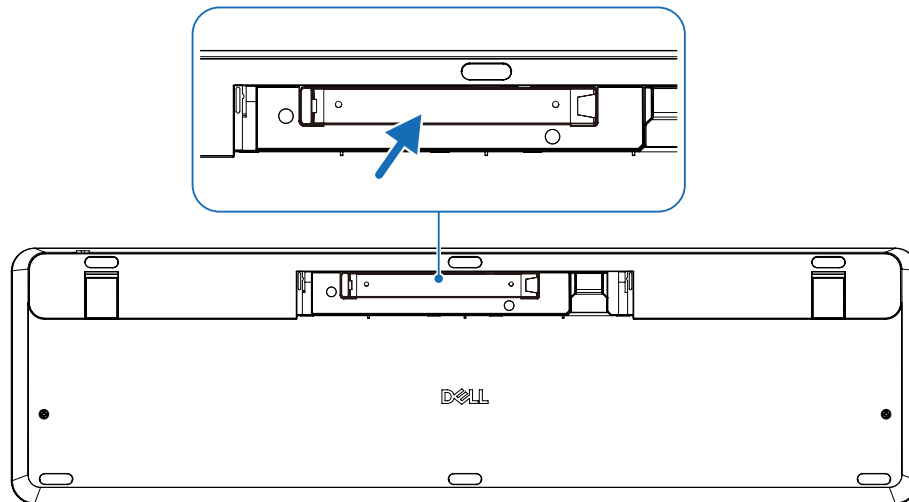


Figure 2. Keyboard PPID or regulatory label location

Launch Copilot in Windows

NOTE: Use the **I** key with supported Windows 11 devices. The feature availability varies by device and market, see aka.ms/KeySupport.

NOTE: Copilot in Windows is available only in approved markets.

Dell Display and Peripheral Manager

The Dell Display and Peripheral Manager is an app that helps you set up and configure your Dell monitors and peripherals. With this app you can:

- Assign program shortcuts to device programmable keys through **Key Customization** tab. You can even set shortcuts specific to an app with App settings.
- View device information such as firmware version and battery status for wireless devices.
- Upgrade to the latest firmware for your device.
- Pair or unpair to the USB receiver.

Installing the Dell Display and Peripheral Manager

When you connect the device to your computer for the first time, you may be prompted to download and install the app.

① **NOTE:** If the download prompt does not appear within a few minutes, you can manually install the software from [Dell.com/support/DDPM](https://dell.com/support/DDPM).

For more information, expand **Support Resources** and click **Manuals & Documents** to access the *Dell Display and Peripheral Manager User's Guide*.

Setting up your wireless keyboard

1. Using your fingertip, slide the battery cover down to open the battery cover.

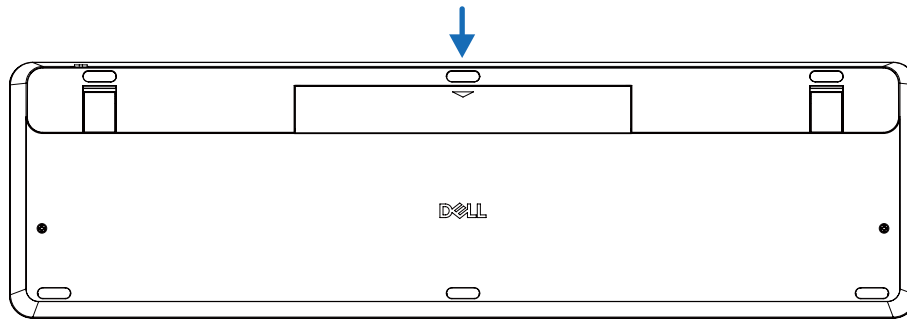


Figure 3. Removing the battery cover

2. Take out the USB receiver from the USB receiver storage compartment and then install the AAA batteries into the battery compartment.

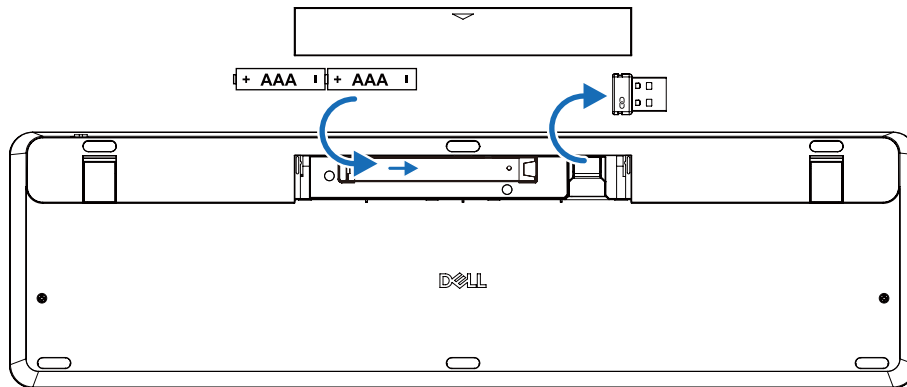


Figure 4. Taking out the USB receiver and installing the batteries

3. Replace the battery cover.

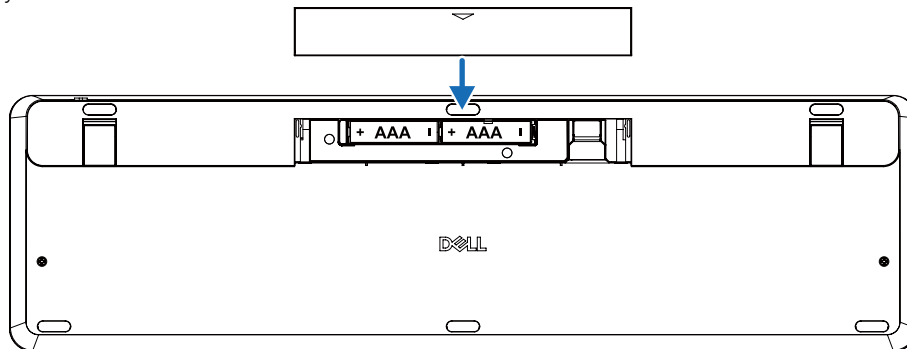


Figure 5. Replacing the battery cover

4. Slide the power switch to the right to turn on the keyboard.

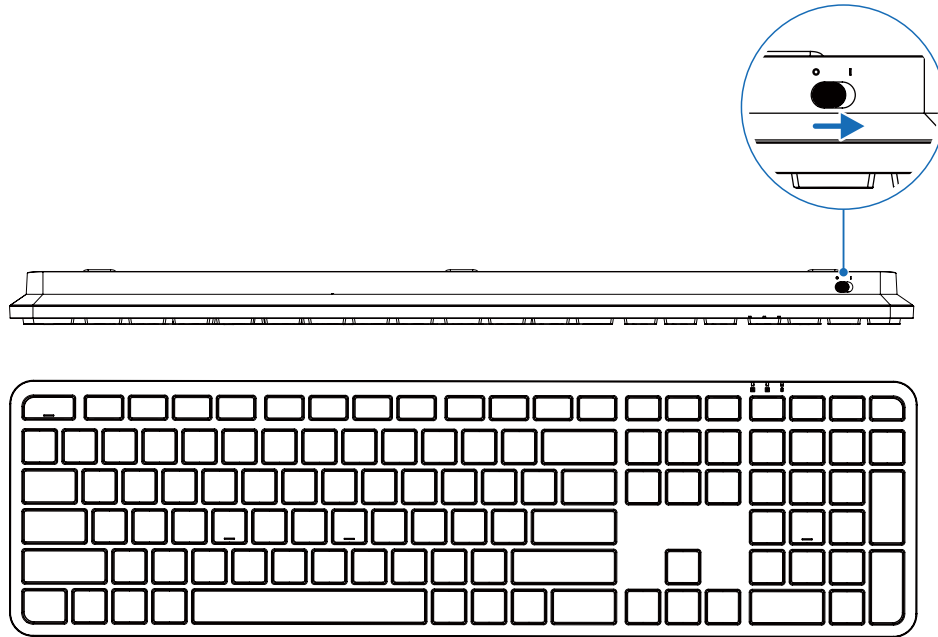


Figure 6. Turning on the keyboard

- ① **NOTE:** Ensure that the distance between your computer and wireless keyboard is within ten meters.
- ① **NOTE:** Tilt the keyboard vertically to access the power button at the top-right corner of the keyboard. Slide the power switch to the right to turn on the keyboard. For Windows-only keyboards, move the power switch towards the right to turn on the device, and back to the left to turn off.

Pairing your wireless keyboard

Your Dell wireless keyboard can be paired using the USB receiver. You can pair and switch between a laptop, desktop, or any compatible mobile device.

Pairing your wireless keyboard using the USB receiver

Connect the USB receiver to the USB port on your computer.

NOTE: The USB receiver is placed in the USB receiver storage compartment.

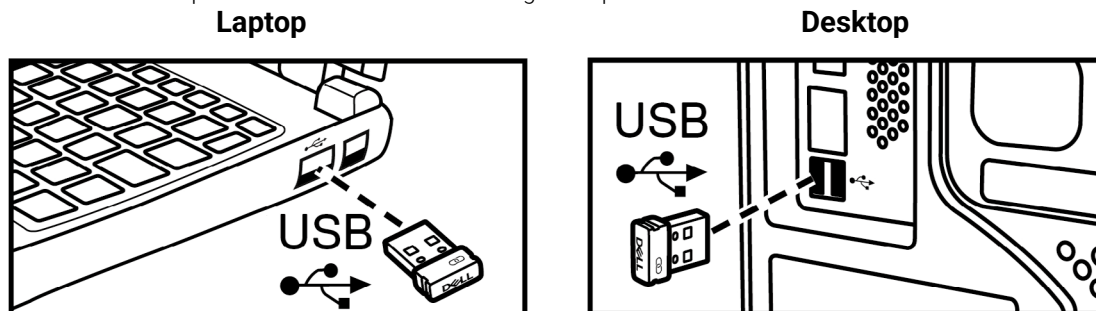


Figure 7. Connecting the USB receiver to your computer

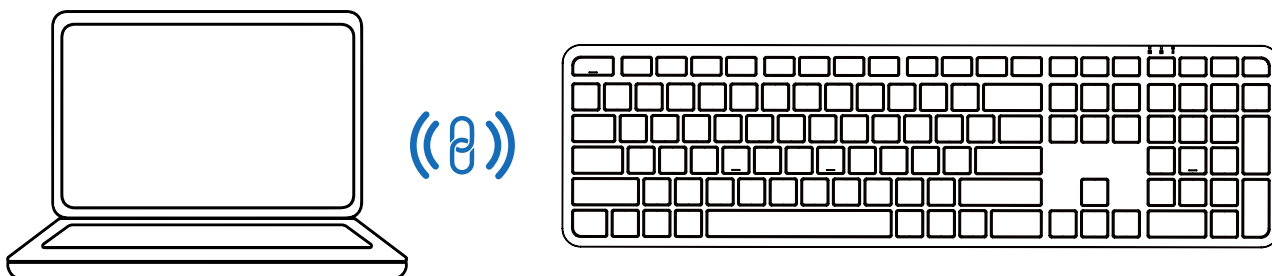


Figure 8. Pairing the keyboard with your computer

- NOTE:** If your computer does not support an USB-A port, a USB-C to USB-A adapter (sold separately) is required.
- NOTE:** The RF device is pre-paired in the factory. If it is accidentally unpaired, you can pair your keyboard again using Dell Display and Peripheral Manager.
- NOTE:** Once the USB receiver is connected to your computer, the keyboard connects automatically when turned on.

Specifications

Table 3. Wireless keyboard specifications

Specifications	Value
Model number	KB526
Connection type	Wireless 2.4 GHz with Dell Secure Link USB receiver
Supported operating systems	• Windows 10 • Windows 11 • macOS 11 or later • Linux • Ubuntu • ChromeOS • iPadOS 14 or later • Android 9.0 or later
Operating voltage	2.00 V ~ 3.20 V
Battery type	Two AAA alkaline batteries
Weight (with battery)	426.15 g (0.94 lb)
Weight (without battery)	405.99 g (0.90 lb)
Length	432.68 mm (17.03 in.)
Width	122.08 mm (4.80 in.)
Height	26.21 mm (1.03 in.)
Operating	0°C to 40°C (32°F to 104°F)
Storage	–40°C to 65°C (–40°F to 149°F)
Storage humidity	95% maximum relative humidity; non-condensing
RF protocol	2.4 GHz RF
Transmission range	• Up to 10 m radio range. • No performance degradation up to maximum radio range (10 m). Keep the area between the USB receiver and the keyboard clear for stable connection.

Troubleshooting

Table 4. Troubleshooting

Problems	Possible solutions
Unable to find USB receiver for the wireless keyboard.	1. Locate the USB receiver inside your keyboard. The USB receiver is shipped and placed inside the wireless keyboard USB receiver storage compartment. 2. If you have accidentally unpaired the wireless keyboard, use the Dell Display and Peripheral Manager to pair the wireless keyboard again.
Unable to use the wireless keyboard.	1. Check if the batteries are inserted in the correct orientation. The "+" and "-" ends of the battery must be placed as indicated on the battery compartment. 2. Check the battery level. • If the wireless keyboard uses rechargeable batteries, ensure that the batteries are fully charged. • If the batteries are exhausted, replace them with the new batteries. 3. Turn the wireless keyboard off, and then turn it on again. Check if the battery-status light is flashing white, indicating that the battery power is low. If the battery is fully depleted, the low battery LED indicator does not turn on. 4. Ensure that the USB receiver is directly connected to your computer. 5. Change the USB port. Connect the USB receiver to another USB port on your computer. 6. Ensure that the distance between the computer and your wireless keyboard is within 10 m distance. Avoid placing metal objects, thick items, or your computer between the USB receiver and the devices to maintain a stable signal.
Keyboard buttons do not work.	1. Ensure that the battery is fully charged. 2. Turn off the keyboard, and then turn it on. 3. Restart your computer. 4. Check for interference that may affect USB receiver connectivity, such as nearby Wifi and USB 3.0 devices. • Check for any wireless devices that are in near such as wireless networking devices (Bluetooth printer and USB 3.0 device), wireless pointing devices, and microwave ovens. • Move away from these devices. • Connect the USB receiver directly to your laptop or desktop USB port that do not have other USB device next to each other.
Unable to pair the wireless keyboard with the computer.	1. Check the battery level. • If the wireless keyboard uses rechargeable batteries, ensure that the batteries are fully charged. • If the batteries are exhausted, replace them with the new batteries. 2. Turn the wireless keyboard off, and then turn it on again. Check if the battery-status light is flashing white, indicating that the battery power is low. If the battery is fully depleted, the battery-status light does not turn on. 3. Restart your computer. 4. If you have accidentally unpaired the wireless keyboard, use the Dell Display and Peripheral Manager to pair the wireless keyboard again.
Unable to use function keys (F1 to F12) without holding Fn key.	1. The keyboard function keys (F1 to F12) are by default set to media keys and other specific functions. 2. To switch to standard function keys, press Fn + Esc to lock the function key mode. Once locked, F1 to F12 can be used directly without holding Fn. 3. To unlock and revert to media keys, press Fn + Esc again.

Problems	Possible solutions
Wireless connection is lost.	1. Ensure that the USB receiver is connected to your computer. 2. Check the battery level. • If the wireless keyboard uses rechargeable batteries, ensure that the batteries are fully charged. • If the batteries are exhausted, replace them with the new ones. 3. Turn the wireless keyboard off, and then turn it on again. Check if the low battery LED indicator is flashing white, indicating that the battery power is low. If the battery is fully depleted, the low battery LED indicator does not turn on. 4. Check for interference that may affect USB receiver connectivity, such as nearby Wifi and USB 3.0 devices. • Check for any wireless devices that are in near such as wireless networking devices (Bluetooth printer and USB 3.0 device), wireless pointing devices, and microwave ovens. • Move away from these devices. 5. Ensure that the distance between your laptop, desktop, or a compatible mobile device where the USB receiver is connected is within one meter. 6. Ensure that the USB-A port where the USB receiver is connected is not close to the USB-A ports where other devices are connected. 7. If necessary, connect the USB receiver to the USB receiver extender and check the wireless connection again.
Keyboard key presses are lagging, auto-repeating, and erratic.	1. Check for interference that may affect RF connectivity, such as nearby Wifi and USB 3.0 devices. • Check for any wireless devices that are in near such as wireless networking devices (Bluetooth printer and USB 3.0 device), wireless pointing devices, and microwave ovens. • Move away from these devices. 2. Ensure that the distance between your laptop, desktop, or a compatible mobile device where the USB receiver is connected is within one meter. 3. Ensure that the USB-A port where the USB receiver is connected is not close to the USB-A ports where other devices are connected. 4. If necessary, connect the USB receiver to the USB receiver extender and check the wireless connection again.
Dell Display and Peripheral Manager software features are not working as intended.	Dell Display and Peripheral Manager features are dependent on the operating system and the processor of your computer. For more information, see the documentation for Dell Display and Peripheral Manager at Dell Support Site .

Statutory information

Warranty

Limited warranty and return policies

Dell Pro 5 Keyboard KB526 carry a three-year limited hardware warranty. If purchased together with a Dell computer, it will follow the computer warranty.

For U.S. customers:

This purchase and your use of this product are subject to Dell's end user agreement, which you can find at [Terms of Sale](#). This document contains a binding arbitration clause.

For European, Middle Eastern and African customers:

Dell Pro 5 Keyboard KB526 is sold and used is subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which applies between you and the retailer) and Dell's end user contract terms.

Dell may also provide an additional hardware warranty – full details of the Dell end user contract and warranty terms can be found by going to [Terms of Sale](#), selecting your country from the list at the bottom of the “home” page and then clicking the “terms and conditions” link for the end user terms or the “support” link for the warranty terms.

For non-U.S. customers:

Dell Pro 5 Keyboard KB526 is sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which applies between you and the retailer) and Dell's warranty terms. Dell may also provide an additional hardware warranty – full details of Dell's warranty terms can be found by going to [Dell Site](#), selecting your country from the list at the bottom of the “home” page, and then clicking the “terms and conditions” link or the “support” link for the warranty terms.

Revision history

The following table provides the revision history of this document:

Table 5. Revision history

Revision	Date	Description
A01	May 2026	Updated the supported operating system list.
A00	May 2026	Original publish date.