Connect Your Large Format Printers User Guide

SUMMARY

Leanr more about connecting to large-format printers.

About this edition

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Connect your large-format printers

If no printers appear in your account, it may be because the printer has not yet been associated with your HP account, or because the available options for accessing data do not apply to your specific printer model.

This document outlines the different paths by which you can try to access your printer data.

Option 1: Claim the printer through a supported portal

To access printer data, the printer must be associated with your HP account through one of various portals.

The appropriate portal depends on your printer type. Not all printers are compatible with all portals.

- **HP PrintOS:** https://www.hp.com/go/printos

  For HP Latex printers. You can use your HP PrintOS credentials to register and manage supported devices.

- **HP Smart app:** https://hpsmart.com/

  For the HP DesignJet T100/T200/T500/T600/T700/T800 series.

- **HP Smart admin portal:** https://hpsmart.com/admin

  For the HP DesignJet T850/T870/T950 series. You can connect by using the **Printer Pairing** option in the printer's Embedded Web Server or control panel.

- **HP Command Center:** https://hp-commandcenter.com

  For the HP DesignJet XL 3800 series. You can connect by using the **Printer Pairing** option in the printer's Embedded Web Server or control panel.

After claiming your printer in one of these portals, return to the data portal and refresh the page. If the printer is compatible with the selected portal, it should now appear there.

Option 2: Access data through HP SDKs and APIs

If the portals above are not appropriate for your printer, you may be able to access data using HP's developer tools. They are designed for IT professionals and developers.

Developer tools you can explore

- **HP LFP SDK:** https://developers.hp.com/lfp

Enables integration with HP multifunction printers. Useful for retrieving device data and building custom workflows.

This option is ideal for advanced use cases or when portal-based claiming is not available for your printer model.

Need additional help?

Before contacting support, make sure:

- You are signed in with the correct HP account.
- The printer is connected to the Internet.
- You have tried all applicable portals and tools listed above.

If you still need assistance, contact HP Support.