

ENTERPRISE TABLET

ET401

Quick Start Guide

MN-005280-03EN Rev. B



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Model Numbers

This guide applies to the following model numbers:

- ET4010A (WLAN)
- ET4010B (WLAN)
- ET401EA (WWAN)
- ET401EB (WWAN)
- ET4015A (WLAN)
- ET4015B (WLAN)

Unpacking the Device

This section describes how to unpack the ET401.

1. Carefully remove all protective material from the device and save the shipping container for later storage and shipping.
2. Verify the following items are in the box:
 - ET401 Tablet
 - Regulatory Guide
3. Inspect the equipment for damage. Contact the Global Customer Support Center immediately if any equipment is missing or damaged.
4. Before using the device for the first time, remove the protective shipping film covering the scanner, display, and camera windows.

Repair or Replacement

To purchase a new battery or for repair and replacement services, go to [Request a Repair](#).

You can purchase repair and replacement services for the device from [One Care Support Services](#) for 3 to 5 years from the date of sale.

Device Features

This section lists and describes the features of the device.

Figure1 8 in. Front View

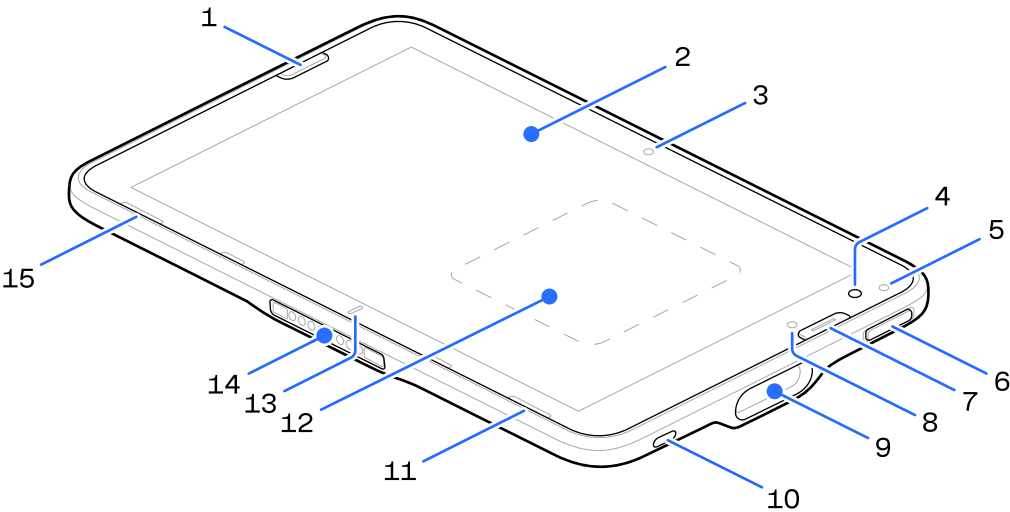


Figure2 10 in. Front View

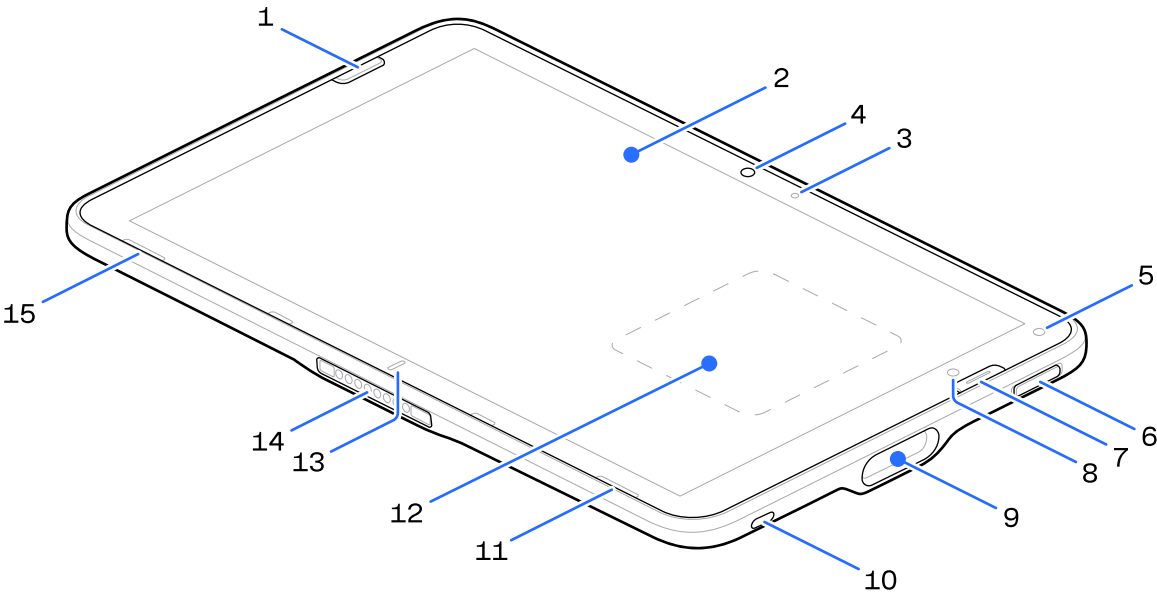
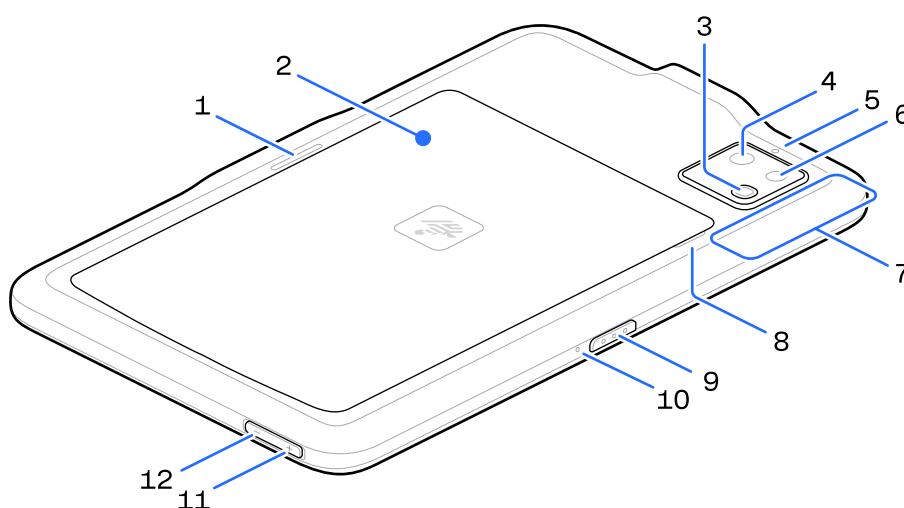


Table1 8 in. and 10 in. Front View

Number	Item	Description
1	Front scan button	Initiates barcode data capture when a scan-enabled application is active.
2	Touch screen	Displays all information needed to operate the device.

Table 1 8 in. and 10 in. Front View (Continued)

Number	Item	Description
3	Charging indicator LED	Indicates power state and battery charging status while charging and application-generated notifications.
4	Front camera	Captures video for video conferencing.
5	Light sensor	Determines ambient light for controlling display backlight intensity.
6	Power button	Turns the display on and off. Press and release to power on the device. Press and hold to reset the device or power off.
7	Programmable button	Supports custom configuration for use with specific applications.
8	Data capture LED	Illuminates during data capture.
9	Scan window (optional, based on the specific model)	Provides data capture using the imager.
10	USB-C port	Provides USB host and client communications.
11	Right speaker	Provides audio output.
12	NFC antenna	Enables short-range wireless data exchange with NFC-enabled devices.
13	Cradle alignment indicator	Assists in aligning the device with a cradle.
14	Interface connector	Provides communication to the device from the dock.
15	Left speaker	Provides audio output.

Figure 3 8 in. and 10 in. Rear View**Table 2** 8 in. and 10 in. Rear View

Number	Item	Description
1	Cradle latching slot	Secures the device to the cradle.

Table 2 8 in. and 10 in. Rear View (Continued)

Number	Item	Description
2	Battery cover	Provides access to the replaceable battery.
3	Rear camera LED flash	Provides illumination for the camera.
4	Ultra-Wide-Angle (UWA) rear camera	Captures a wider field of view for detailed photos. Captures a wider field of view for detailed photos (available on premium SKUs only).
5	Rear microphone	Captures audio for recordings.
6	Rear camera	Takes high-resolution photos using autofocus.
7	Integrated RFID (optional, based on the specific model)	Reads ultra-high frequency (UHF) RFID tags.
8	Battery cover notch	Provides a lift point for removing the battery cover.
9	Top scan button	Initiates barcode data capture when a scan-enabled application is active (programmable).
10	Top microphone	Captures audio for voice communications or recordings.
11	Volume up button	Increases audio volume.
12	Volume down button	Decreases the audio volume.

Setting Up the Device

Set up the device before using it for the first time.

1. Install the nano SIM card (WAN devices only).
2. Insert the microSD card (if required for your application).
3. Charge the device.
4. Power on the device.

Installing a SIM Card

This section describes the steps to install a SIM card in your ET401. The slot is located within the battery well and is found after removing the battery.



NOTE: Only use a nano SIM card.



CAUTION: Do not attempt to remove the battery while the device is powered on.

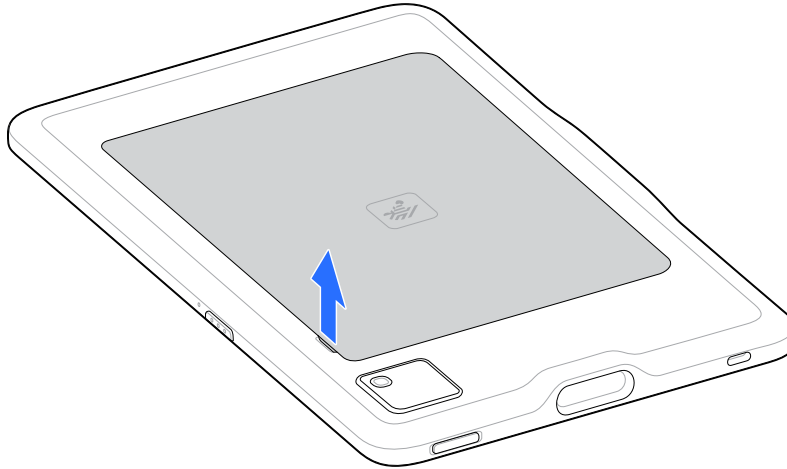
Video: Installing a microSD card and a SIM card

1. Press and hold the Power button until the menu appears. Touch **Power off**.

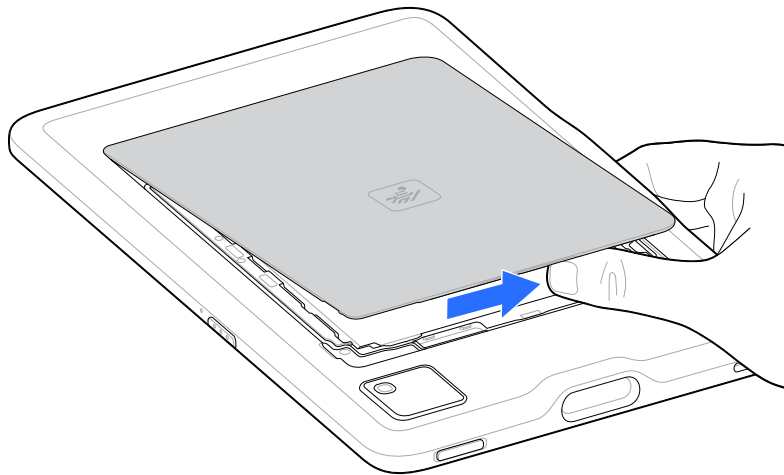
2. Hold the device down with one hand and lift the corner of the battery cover up from the notched area.



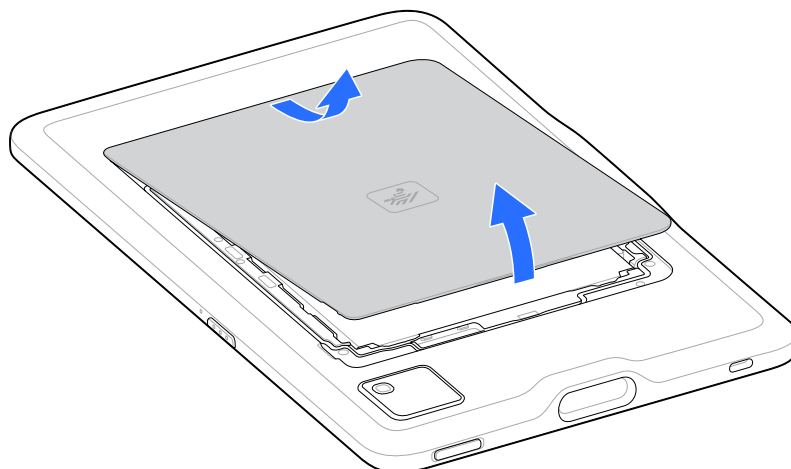
CAUTION: Do not use any tools for battery cover or battery removal. Puncturing the battery or seal may cause a hazardous condition and a potential risk of injury.



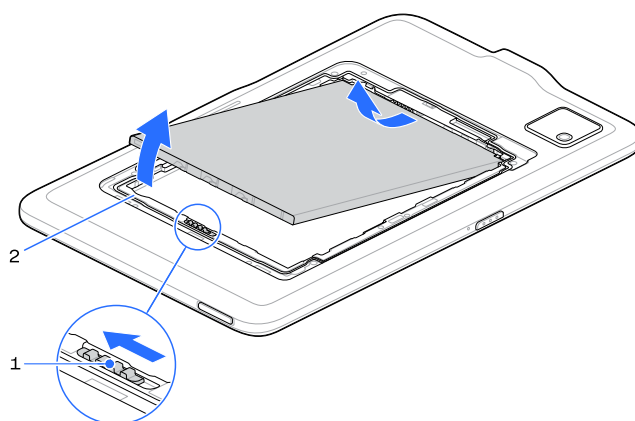
3. Place your thumb under the cover and slide your thumb along the short edge of the cover toward the other side.



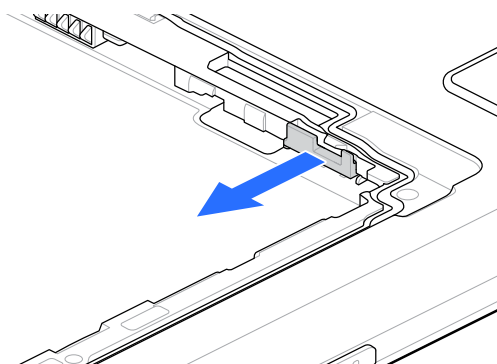
4. Carefully lift the edges of the cover, releasing the clips.



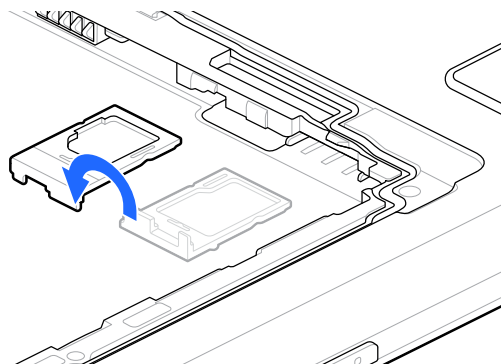
5. Remove the cover from the back housing.
6. Using your fingernail, slide and hold the battery lock switch in the unlock position (1). While the switch is in the unlock position, lift the battery from the notched area (2), rotate the battery up, and then remove it from the battery well.



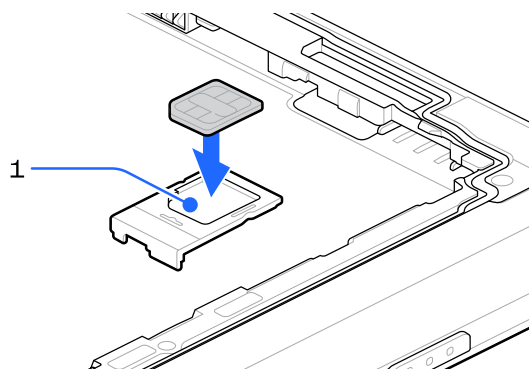
7. After removing the battery from the device, release the battery lock switch.
8. Pull the card holder out of the device.



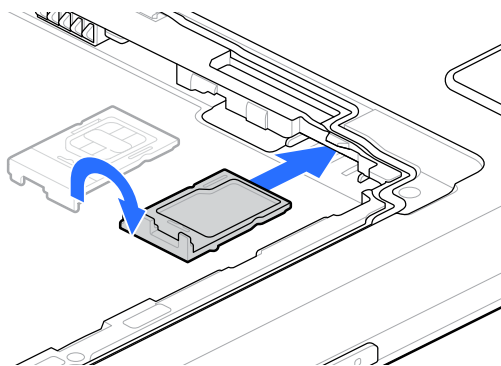
9. Flip the card holder.



10. Insert the nano SIM card (1) at the bottom of the tray with the contacts facing up.

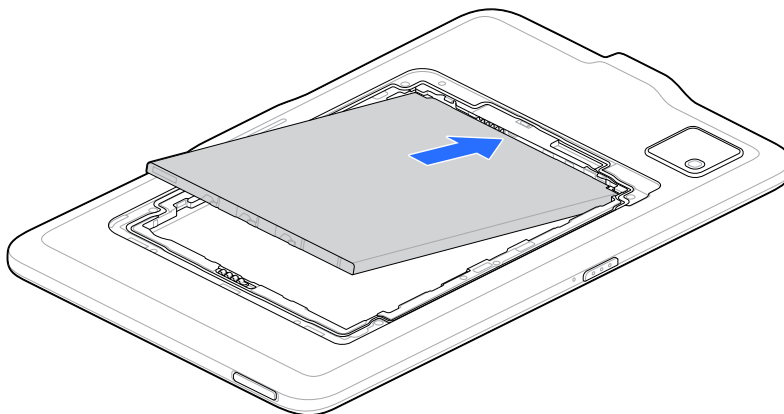


11. Flip the cardholder again and insert it into the device

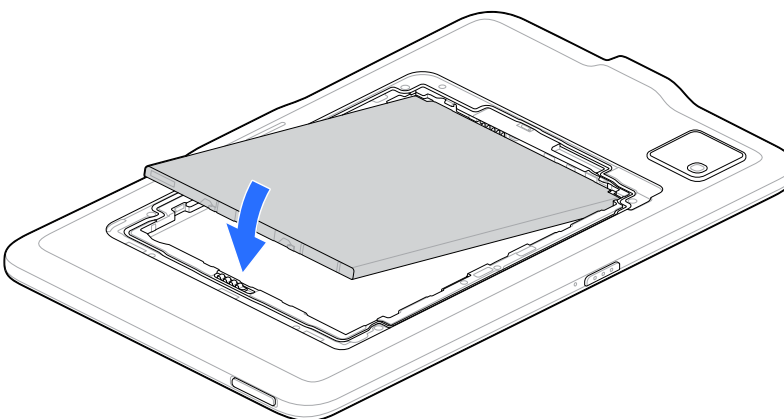


NOTE: Press the card down into the cardholder and ensure that it seats properly.

12. Replace the battery, contacts side first.

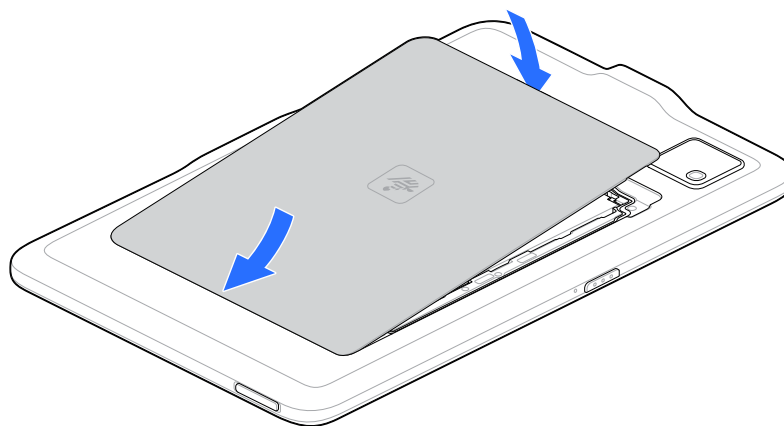


13. Gently push the battery towards the contacts while rotating it down into the battery well, ensuring it is seated properly.

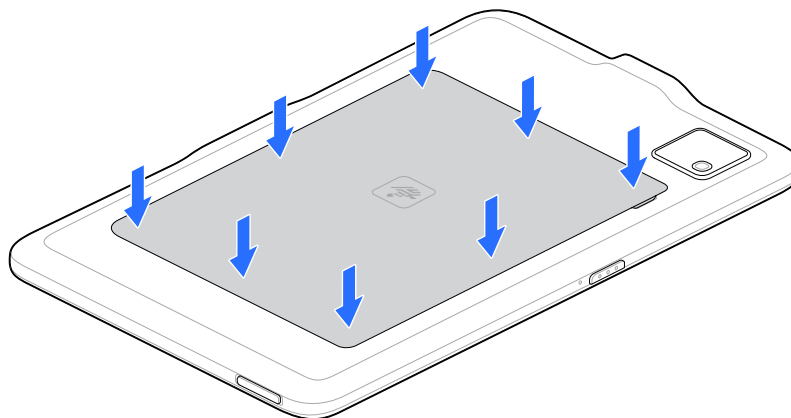


CAUTION: Ensure the battery cover is correctly oriented before replacement to prevent damage.

14. Insert the tabbed end of the battery cover into the slots in the battery well.
15. Rotate the cover down.



16. Carefully press down around the edges of the cover to ensure that it is seated properly.



Installing the microSD Card

This section describes the steps to install a microSD card in your ET401. The slot is located within the battery well and is found after removing the battery.



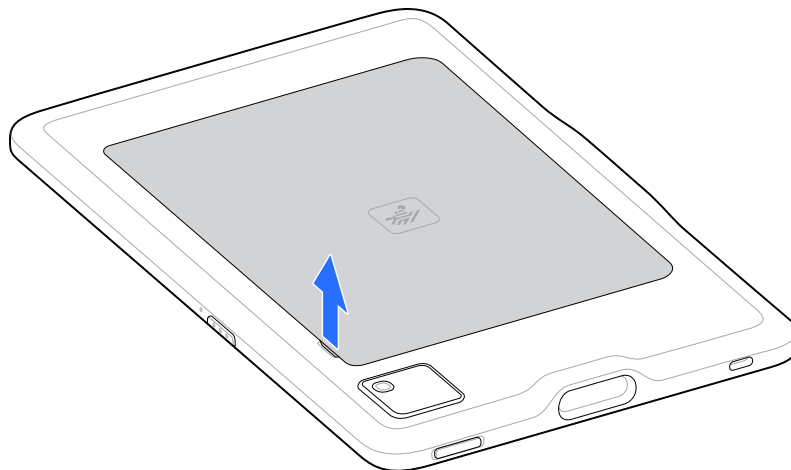
CAUTION: Do not attempt to remove the battery while the device is powered on.

Video: Installing a microSD card and a SIM card

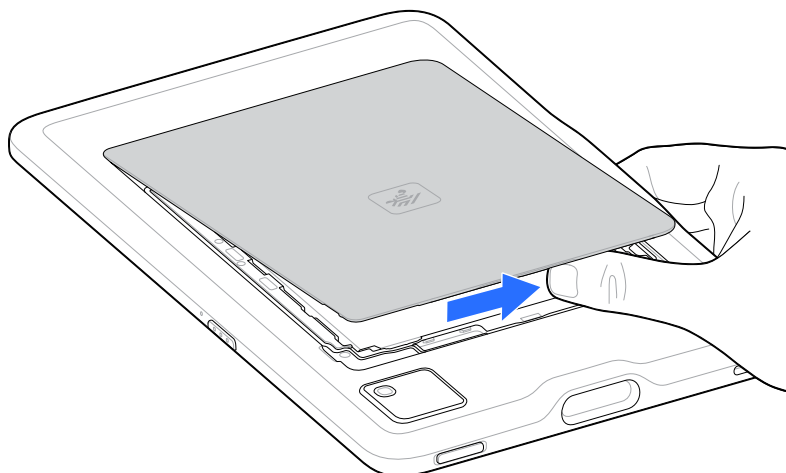
1. Press and hold the Power button until the menu appears. Touch **Power off**.
2. Hold the device down with one hand and lift the corner of the battery cover up from the notched area.



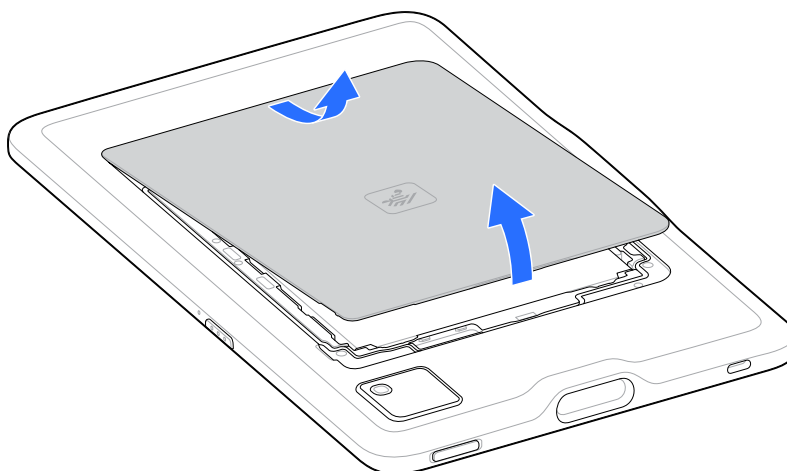
CAUTION: Do not use any tools for battery cover or battery removal. Puncturing the battery or seal may cause a hazardous condition and a potential risk of injury.



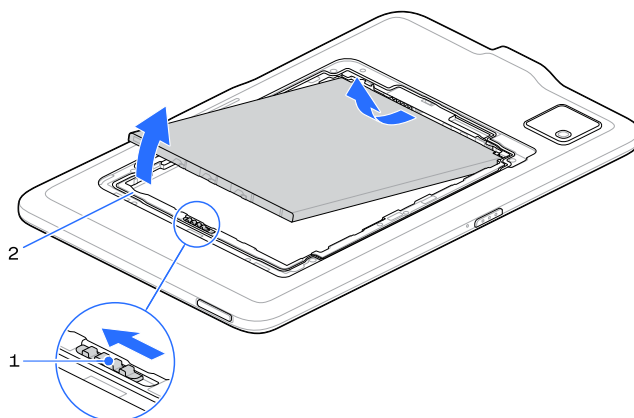
3. Place your thumb under the cover and slide your thumb along the short edge of the cover toward the other side.



4. Carefully lift the edges of the cover, releasing the clips.

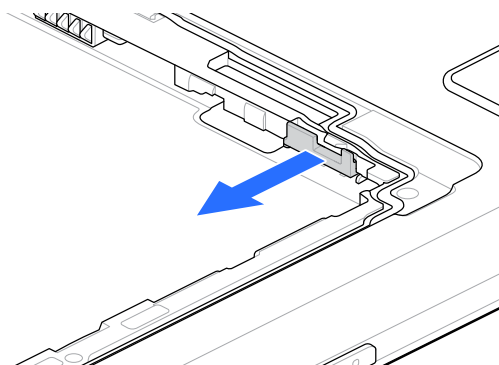


5. Remove the cover from the back housing.
6. Using your fingernail, slide and hold the battery lock switch in the unlock position (1). While the switch is in the unlock position, lift the battery from the notched area (2), rotate the battery up, and then remove it from the battery well.

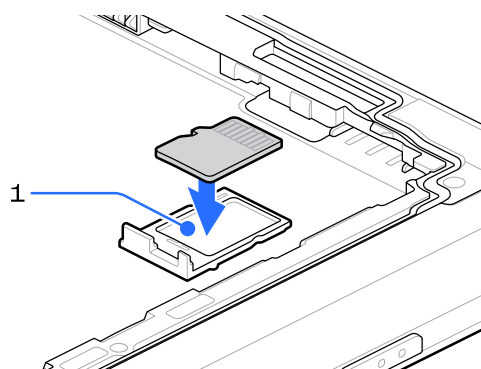


7. After removing the battery from the device, release the battery lock switch.

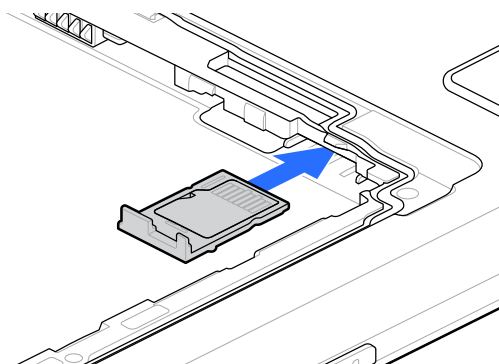
8. Pull the card holder out of the device.



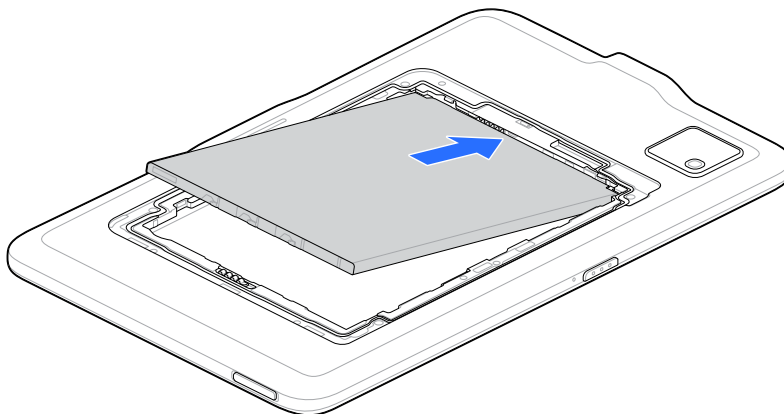
9. Place the microSD card (1) into the card holder with the contacts facing up.



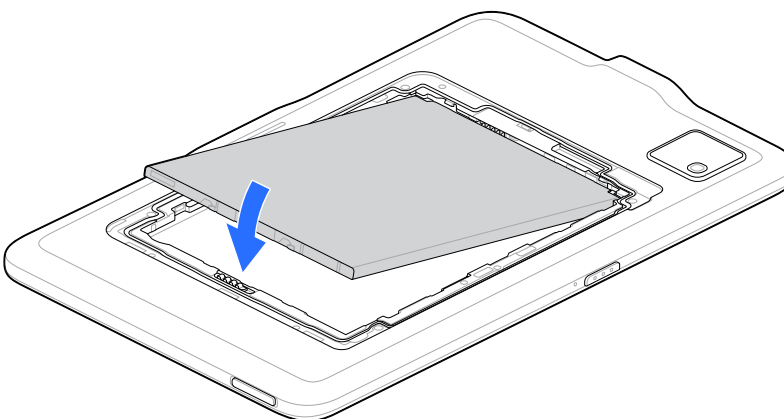
10. Insert the card holder back into the device.



11. Replace the battery, contacts side first.

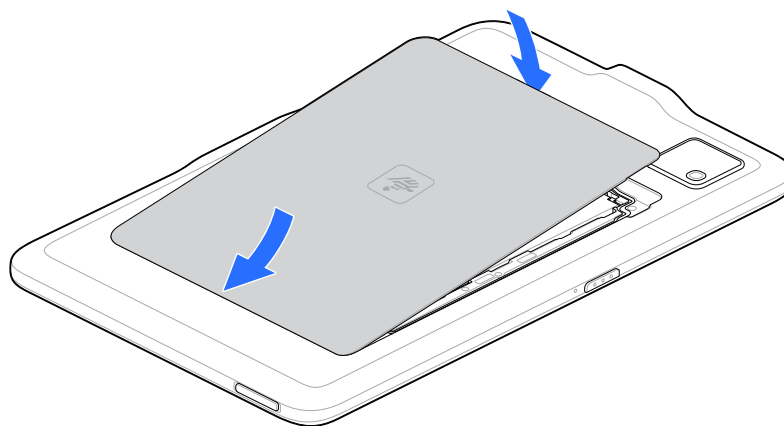


12. Gently push the battery towards the contacts while rotating it down into the battery well, ensuring it is seated properly.

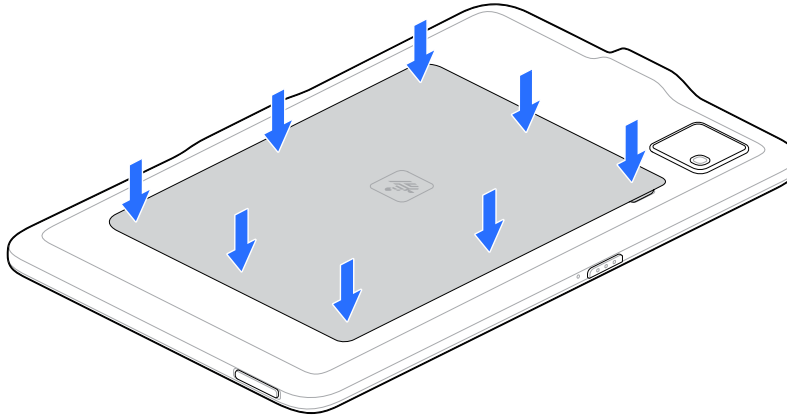


CAUTION: Ensure the battery cover is correctly oriented before replacement to prevent damage.

13. Insert the tabbed end of the battery cover into the slots in the battery well.
14. Rotate the cover down.



15. Carefully press down around the edges of the cover to ensure that it is seated properly.



Activating an eSIM

This section describes activating an eSIM.



NOTE: Before adding an eSIM, contact your carrier to obtain the eSIM service and its activation or QR code.

1. On the device, establish an internet connection via Wi-Fi or cellular data with an installed SIM card.
2. Go to **Settings > Network & internet**.
3. Tap **SIMs**.
 - If a SIM card is not already installed, the **Mobile Network** screen displays.
 - If a SIM card is already installed, tap **+ Add more**. The **Mobile network** screen displays.
4. Select:
 - **MANUAL CODE ENTRY** to enter the activation code, or
 - **SCAN** to scan the QR code to download the eSIM profile.

The Confirmation dialog box displays.

5. Tap **OK**.
6. Enter the activation code or scan the QR code.
7. Tap **NEXT**.

The Confirmation dialog box displays.

8. Tap **ACTIVATE**, and then **Done**.

The eSIM is now activated.

Deactivating an eSIM

Turn off an eSIM temporarily and re-activate it later.

1. On the device, establish an internet connection via Wi-Fi or cellular data with an installed SIM card.
2. Tap **Settings > Network & internet > SIMs**.
3. In the **Downloaded SIM** section, tap the name of the eSIM to deactivate.

4. Tap the **Use this SIM** switch to turn off the eSIM.
The Confirmation dialog box displays.
5. Tap **Turn off**.
The eSIM is deactivated.

Erasing an eSIM Profile

Erasing an eSIM profile removes it completely from the device.



NOTE: After erasing an eSIM from the device, you cannot use it again.

1. On the device, establish an internet connection via Wi-Fi or cellular data with an installed SIM card.
2. Tap **Settings > Network & internet > SIMs**.
3. In the **Downloaded SIM** section, tap the name of the eSIM.
4. Tap **Erase eSIM**.
The **Erase this eSIM?** message displays.
5. Tap **Erase**.
The eSIM profile is now erased from the device.

Charging the Device

Before using the device for the first time, connect it to an external power source and keep it connected until fully charged. The Charging Indicator LED turns green when the device is fully charged. You can use the device while it is charging.



NOTE: Do not use multiple charging sources when using batteryless mode. The device may not operate properly if several power sources are connected.

The device can operate when connected to the DC input, when no battery is installed. The valid DC inputs are:

- USB-C PD input (12 VDC)
- Bottom I/O PD input (12 VDC)
- Bottom I/O 12 VDC input
- Back I/O 12 VDC input

Charging Temperature

Charge batteries in ambient temperatures from 0°C to +40°C (32°F to 104°F) as reported by the battery. Charging is intelligently controlled by the charger. To accomplish this, for small periods of time, the charger alternately enables and disables battery charging to keep the battery at acceptable temperatures.

Charging Indicators

Charge the device's battery fully before using the device for the first time.

The 8 in. device battery charges from fully depleted to 80% in approximately 3 hours.

The 10 in. device battery charges from fully depleted to 80% in approximately 4 hours.



NOTE: The Power Pack does not charge when charging the tablet using a USB cable.

Table 3 Charging Indicators

LED	Indication
Off	Device is not in the cradle; not seated properly, or cradle is not powered.
Slow blinking orange (1 blink every 4 seconds)	Device is charging.
Slow blinking red (1 blink every 4 seconds)	Device is charging, but the battery is at the end of useful life.
Fast blinking orange (2 blinks/second)	Charging error. Possible charging errors include: • Temperature is too low or too high. • Charging has gone on too long without completion (typically eight hours).
Fast blinking red (2 blinks/second)	Charging error and the battery is at the end of useful life. Possible charging errors include: • Temperature is too low or too high. • Charging has gone on too long without completion (typically eight hours).
Solid Green	Charging complete.
Solid Red	Charging is complete, but the battery is at the end of useful life.

Charging Accessories

For the optimum charging experience, use a Zebra approved charging accessory.

Charging accessories include:

Description	Part Number	Charging		Communication	
		Battery (In device)	Expansion Battery	USB	Ethernet
1-Slot PD Charging Cradle	CRD-ET4A-1SCG1-01	Yes	Yes	No	No
4-Slot Charge-Only Cradle (8 in. devices)	CRD-ET4X-4S8I1-01	Yes	Yes	No	No
4-Slot Charge-Only Cradle (10 in. devices)	CRD-ET4X-4S10I1-01	Yes	Yes	No	No

Description	Part Number	Charging		Communication	
		Battery (In device)	Expansion Battery	USB	Ethernet
USB-A to USB-C Data Cable	CBL-TC5X-USBC2A-01	No	No	Yes (up to USB 2.0 speeds only)	No
USB-C to USB-C Data and Charging Cable	CBL-EC5X-USBC3A-01	Yes	No	Yes	No
PD 45W Power Supply	PWR-WUA5V45W1XX	Yes	Yes	No	No



NOTE: Power Delivery (PD) 45W Power Supply requires CBL-EC5X-USBC3A-01 for compatibility. Replace XX as follows to get the right plug style based on region: US (United States) • GB (United Kingdom) • EU (European Union) • AU (Australia) • CN (China) • IN (India) • KR (Korea) • BR (Brazil)

Other accessories:

- Protective Boots (4 variations): Available in 8 and 10 inch sizes, with scanner or no scanner versions.
- Screen protectors are available in 8-inch and 10-inch variants.
- Adapter Boot.

1-Slot Power Delivery (PD) Charging Cradle

Use a 1-Slot PD Charging Cradle to charge an 8 in. or 10 in. device.



NOTE: This accessory is not compatible with Essentials SKUs.

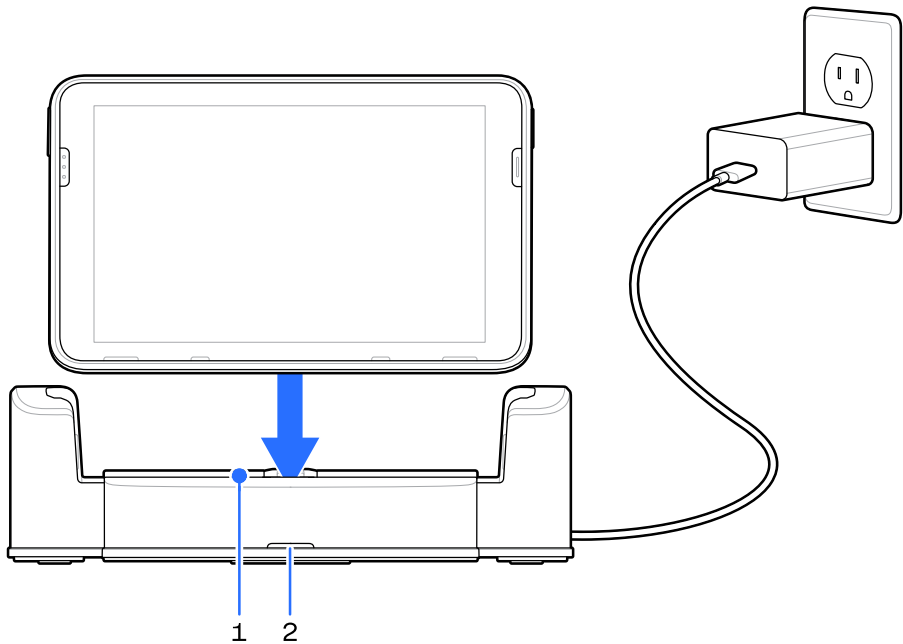


CAUTION: Ensure that you follow the guidelines for battery safety described in the Product Reference Guide.

The 1-Slot PD Charging Cradle:

- Provides power for operating the device.
- Charges the device's battery and optional PowerPack installed in an Expansion Back.

Figure 4 1-Slot PD Charging Cradle



1	Device charging slot
2	Power LED



NOTE: Insert the device properly in the slot to charge it.

4-Slot Charge-Only Cradle

Use the 4-Slot Charge-Only Cradle to charge up to four 8 in. or 10 in. devices and up to four PowerPack batteries.



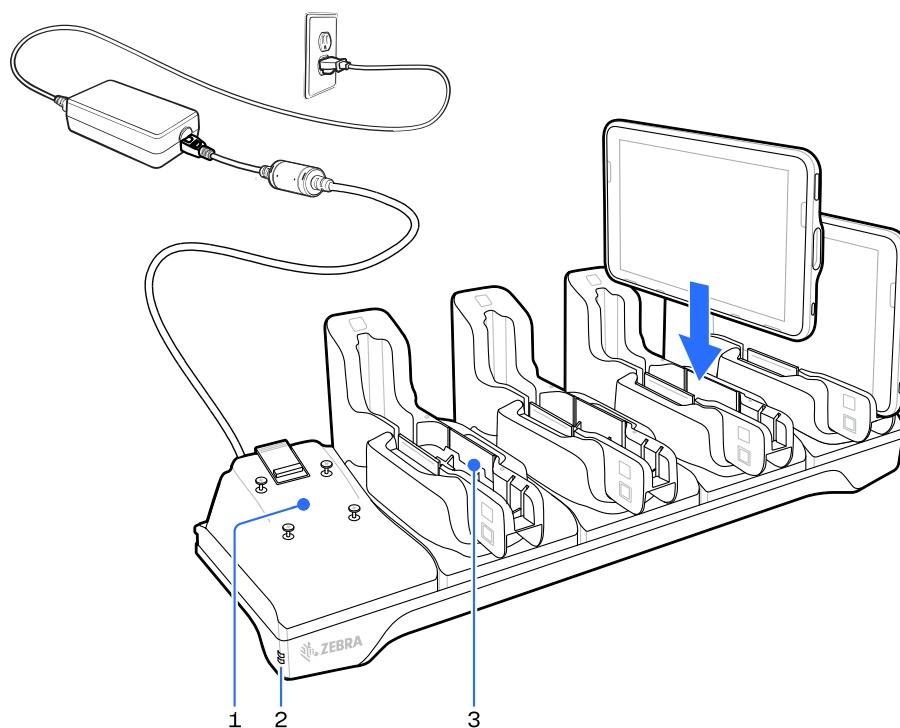
NOTE: This accessory is not compatible with Essentials SKUs.



CAUTION: Ensure that you follow the guidelines for battery safety described in the Product Reference Guide.

The 4-Slot Charge-Only Cradle:

- Provides power for operating the device.
- Simultaneously charges up to four devices and up to four PowerPack batteries using the optional Battery Charger Adapter.
- There are two separate 4-Slot Charge-Only Cradles: one for 8-inch device and one for 10-inch device.

Figure 5 4-Slot Charge-Only Cradle

1	Battery charger mount
2	Power LED
3	Device charging slot



NOTE: Insert the device properly in the slot to charge it.

4-Slot PowerPack Battery Charger

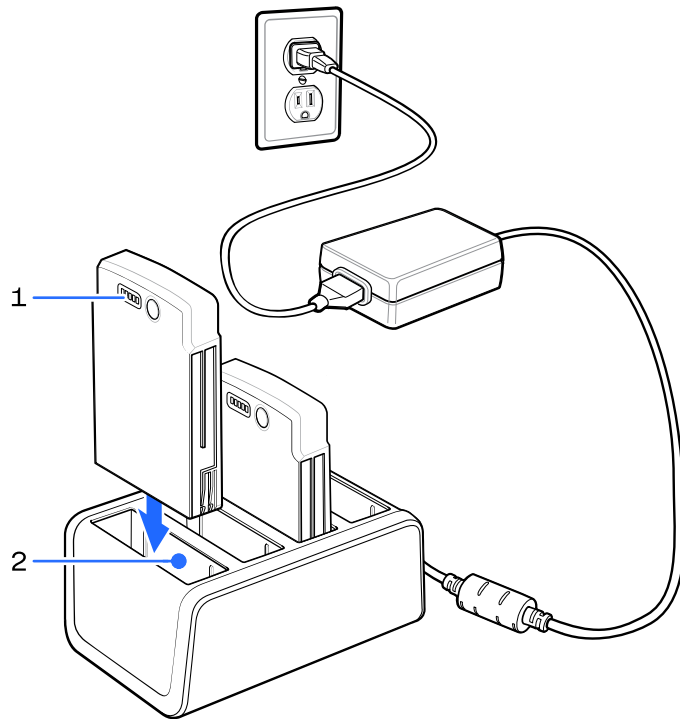
Use the 4-Slot PowerPack Battery Charger to charge up to four PowerPack batteries.



CAUTION: Ensure that you follow the guidelines for battery safety described in the Product Reference Guide.

The 4-Slot PowerPack Battery Charger:

- Provides 12 VDC power for charging the PowerPack batteries.
- Simultaneously charges up to four PowerPack batteries.

Figure 6 4-Slot PowerPack Battery Charger

1	Battery charge LED
2	Battery slot

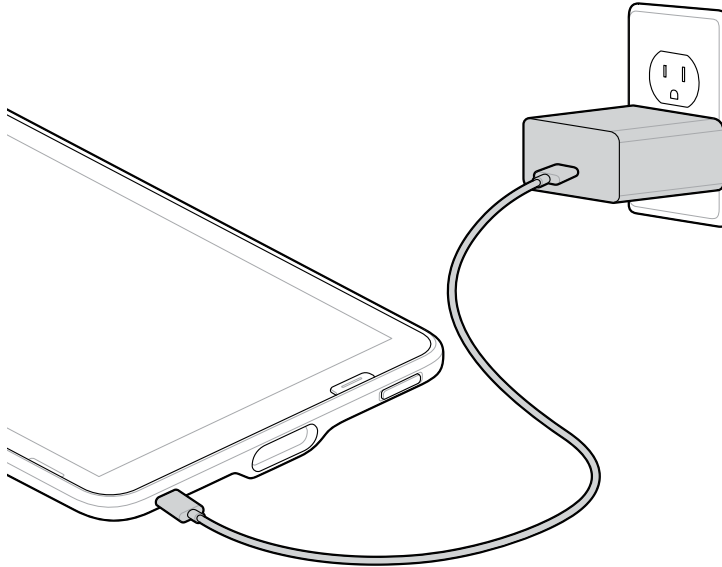


NOTE: Insert the PowerPack battery properly in the slot to charge it.

USB PD 45 W Power Supply

Use the USB PD 45 W Power Supply and the CBL-EC5X-USBC3A-01 USB-C cable to charge the device.

Figure 7 USB PD 45 W Power Supply



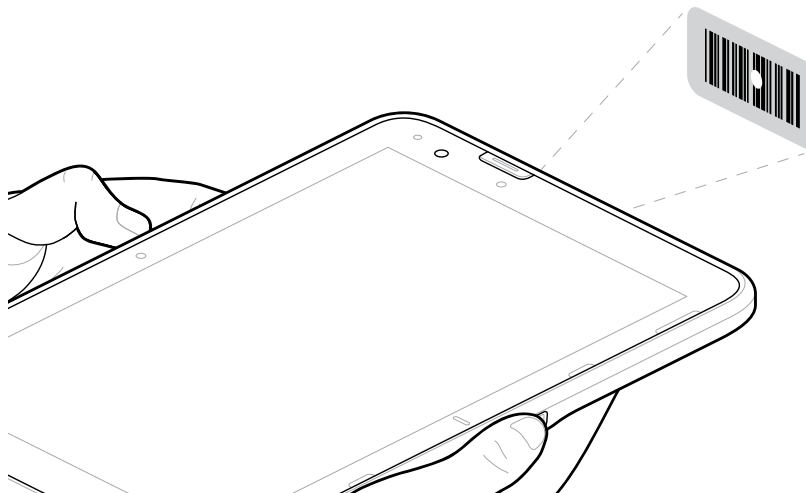
Scanning with an Internal Scanner

Use the internal scanner to capture barcode data.



NOTE: To read a barcode, a scan-enabled app is required. The device contains the DataWedge app that allows you to enable the scanner to decode barcode data and display the barcode content.

1. Ensure that an app is open on the device and a text field is in focus (text cursor in the text field).
2. Point the exit window of the device at a barcode.



3. Press and hold one of the scan buttons.

The aiming dot with illumination turns on to assist in aiming.



NOTE: In Pick List Mode, which is enabled by default, the device only decodes the barcode when the center of the aiming dot touches the barcode.

4. Ensure the barcode is within the area formed by the aiming pattern.

The Data Capture LED lights green and a beep sounds to indicate the barcode was decoded successfully.

Scanning with Integrated RFID

The RFID reader uses the device's capabilities to communicate with RFID tags in an open environment. By emitting radio waves, the reader can detect, read, or write data to the tags within its range.



NOTE: The RFID functionality is disabled when the device is connected to a charging source (for example, charging cradles and charging cables).

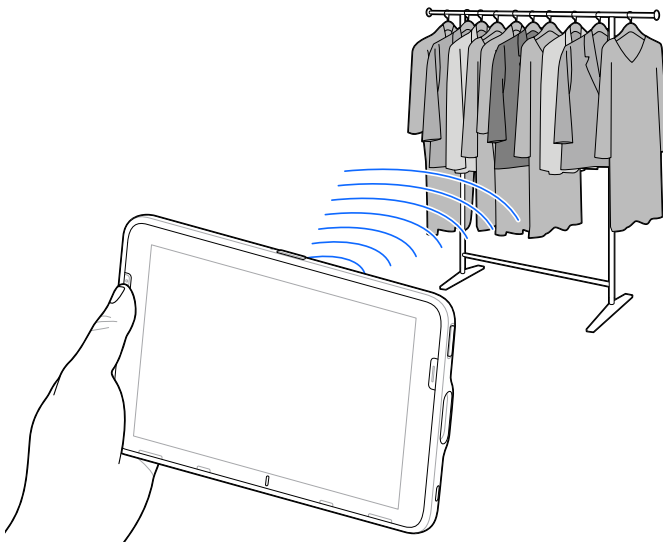
The RFID reader features a built-in encoder/reader, plus:

- RFID tag maximum read range of 1.2 m (4 ft).
- RFID read speed of 90 tags per second.
- RFID is disabled (default) and enabled/disabled via RFID SDK APIs.
- RFID and WWAN can co-exist.

Using the 123RFID app

The 123RFID app demonstrates the device's functionality to read RFID tags.

- When opening the 123RFID app for the first time, it automatically connects to your device. Follow the prompts to complete regulatory requirements.
- From the **RFID** tab, start tag reading from the **Rapid** (Read) or **Inventory** screen.
- For more information on the 123RFID app, go to the [Zebra 123RFID Mobile Support](#).



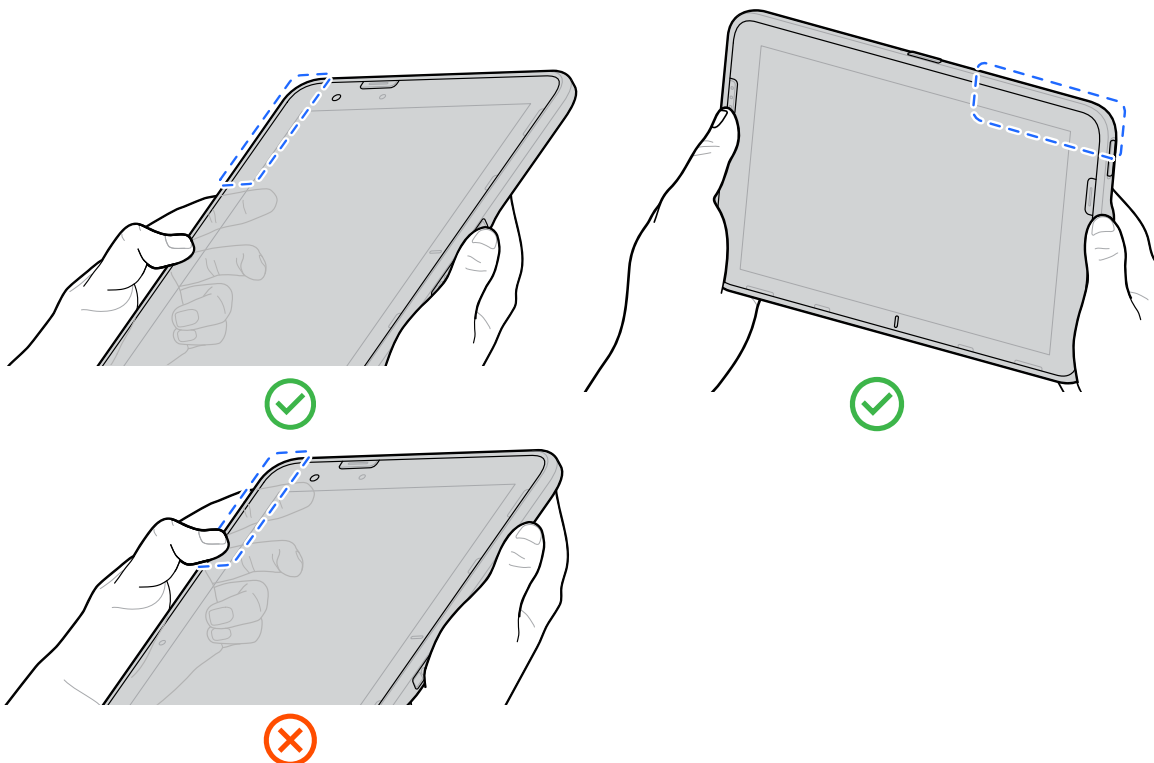
RFID Scanning Considerations

The following hand grips are recommended to ensure the RFID function works properly.

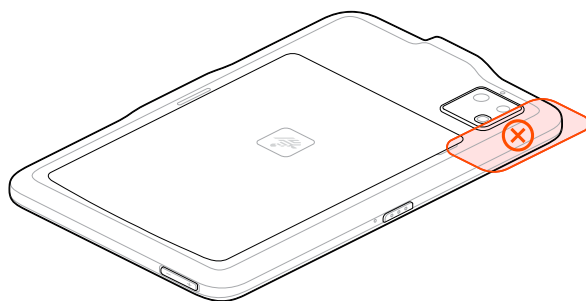
Optimal Hand Grips



NOTE: When holding the device, ensure your hand and fingers are below the RFID antenna.



IMPORTANT: For optimal RFID performance, avoid placing hands and fingers on the RFID antenna.

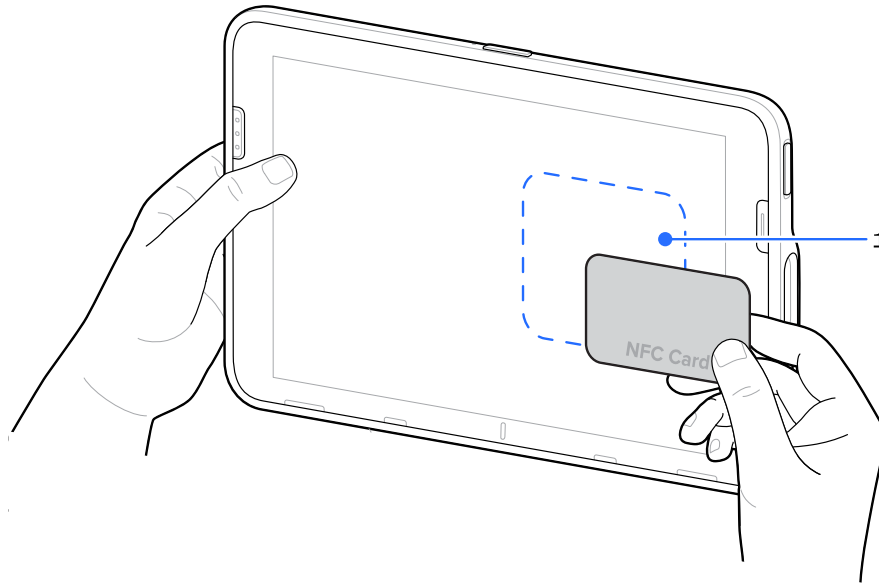


Reading NFC Cards

Read contactless cards using the NFC antenna.

1. Launch an NFC-enabled application.
2. Hold the device as shown.

3. Align the NFC card with the NFC antenna (1) on the front of the device.



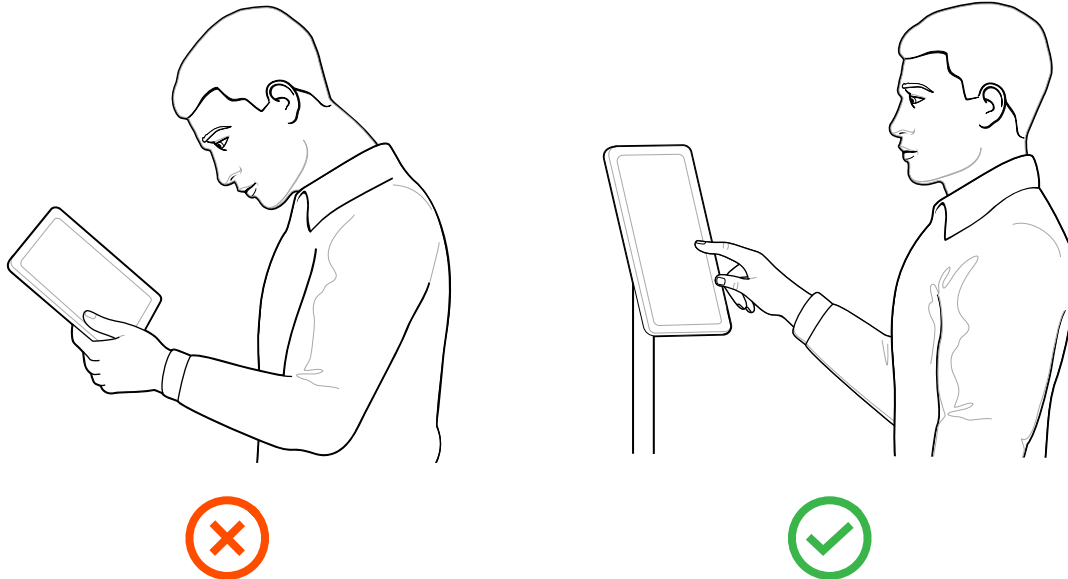
4. Hold the card steadily until the transaction is complete (usually indicated by the application).

Ergonomic Recommendations

Follow these ergonomic recommendations when using the device.

- Maintain a neutral posture: Keep your neck, back, and shoulders relaxed and upright. Avoid hunching or craning your neck forward.
- Raise the screen: Use a stand or case to elevate the device to eye level, reducing neck strain.

Figure 8 Proper Posture



- Elbows and shoulders: Keep your elbows close to your body and your shoulders relaxed while interacting with the device. Avoid raising your shoulders to prevent strain.

Figure 9 Relaxed Shoulders

