2N

2N IP Force 2.0

User Manual

Table of Contents

Symbols and Terms Used

The following symbols and pictograms are used in the manual:

DANGER
Always abide by this information to prevent persons from injury.

WARNING
Always abide by this information to prevent damage to the device.

CAUTION
Important information for system functionality.

TIP
Useful information for quick and efficient functionality.

NOTE
Routines or advice for efficient use of the device.

Product Description

In this section, we introduce the **2N IP Force 2.0** product, outline its application options and highlight the advantages following from its use.

Basic Features

2N IP Force 2.0 is a highly durable and reliable IP intercom equipped with a number of useful features that are not common in devices in this category. It is built on the powerful ARTPEC-8 processor.Thanks to the SIP standard support and compatibility with renowned IP PBX and phone manufacturers, it can use all the VoIP network services.

2N IP Force 2.0 can work as a standard or emergency door access intercom for buildings, entrances to premises or garages, manufacturing halls, highways and so on.

The main advantages of this device are:

Two highly sensitive microphones and one speakerphone (up to 10 W) – thanks to an integrated acoustic echo cancelling (AEC) system, the product provides mutual audibility even if the calling persons are talking at the same time under normal conditions.

Color Wide Angle Camera – the device can be equipped with a color wide angle camera, which allows the calling persons to be displayed on the called user's phone or PC monitor.

Keypad – the device can be equipped with a numeric keypad module, which allows the user to use the device as a code lock for lock switch activation and/or dialing a defined phone number or user number.

Card Reader – the device can be equipped with a card reader module, which provides access control functionality based on RFID cards or chips. With additional software features, functions other than the door lock can be RFID card controlled too.

Speed Dial Buttons – can be provided with pre-programmed buttons. You can set up to three telephone numbers and time profiles for each of the buttons to increase the accessibility of the called party.

Electric Lock Switch – this switch can be can be controlled via a any phone during a call.If necessary, the device can be supplemented with an additional switch module.

Device Installation – is very easy, all you have to do is connect the system into your LAN via a network cable. The device can be supplied either from a 12 V DC power source or using PoE if supported by your LAN.

Device Configuration – use a PC equipped with any Internet browser for configuration. Use **2N Access Commander** to configure extensive installations of multiple intercoms.

Other advantages of the device

- uncompromising Antivandal design,
- variable mounting options (brick/plasterboard flush mounting, surface mounting),
- sensitive microphone and loud speaker
- bidirectional communication – acoustic echo cancellation,
- integrated color FullHD camera with a wide-angle lens,
- selectable number of speed dial buttons with nametags and backlight,
- optional numeric keypad with backlight,
- integrated electronic lock switches with wide setting options,
- optional RFID reader module with OSDP / Wiegand support

- VBUS connector for connecting an extending module from the 2N IP Verso product line (e.g. Bluetooth module with Wavekey support)
- LAN (PoE+) or external 12 V / 4 A power supply
- configuration via web interface,
- QR code reading support, face zooming
- SIP 2.0 support
- up to 10,000 users to be added,
- up to 20 user time profiles,
- video codecs H.264 (Main or Baseline profile), MJPEG
- audio codecs G.711a/u, G.722, G.729, L16/16 kHz
- HTTPS server for configuration,
- SNTP client for server time synchronization,
- SMTP client for e-mail sending,
- RTSP server for video streaming,
- TFTP/HTTP client for automated configuration update.

Product Versions

Part No. 9151301C

Axis Part No. 03361-001

Main Unit 2N IP Force 2.0 – 1 button, HD camera, 10 W loudspeaker

- IP69K
- 1 button
- HD camera
- 10 W loudspeaker
- Extra robust version
- Control of two electric locks
- Additional switch connection option

A frame is included in the main unit package.

Part No. 9151301CRP

Axis Part No. 03364-001

Main Unit 2N IP Force 2.0 – 1 button, HD camera, pictograms, 10 W speaker, read

- IP69K
- 1 button
- HD camera
- Pictograms
- 10 W loudspeaker
- Extra robust version
- Control of two electric locks
- Card reader connection option
- Additional switch connection option
- Night vision

Part No. 9151301CK

Axis Part No. 03362-001

Main Unit 2N IP Force 2.0 – 1 button, HD camera, keypad, 10 W loudspeaker

- IP69K
- 1 button
- HD camera
- Keypad
- 10 W loudspeaker
- Control of two electric locks
- Additional switch connection option
- Night vision

Part No. 9151302CR

Axis Part No. 03367-001

Main Unit 2N IP Force 2.0 – 2 buttons, HD camera, 10 W loudspeaker, reader ready

- IP69K
- 2 buttons with camera
- HD camera
- 10 W loudspeaker
- Card reader connection option
- Control of two electric locks
- Additional switch connection option

Part No. 9151304C

Axis Part No. 03369-001

Main Unit 2N IP Force 2.0 – 4 buttons, HD camera, 10 W loudspeaker

- IP69K
- 4 buttons
- 10 W loudspeaker
- Control of two electric locks
- Additional switch connection option
- Night vision

Accessories

Accessories for Installation
2N IP Force 2.0 is designed for both outdoor and indoor applications.

Choose the proper frame and, if necessary, other accessories for your particular installation needs.

All **2N IP Force 2.0** units can be used without additional accessories for flush and surface installation, however, the appropriate mounting kit must be used for plasterboard or hollow brick masonry installations.

Part No. 9151001

Axis Part No. 01348-001

Flush mounting box for walls

The box material is stainless steel.

Part No. 9151002

Axis Part No. 01349-001

Flush mounting box for plasterboard

Part No. 9151005

Axis Part No. 01351-001

Stand installation spacer

The spacer allows for installation to a height of 120 cm to the top device edge.

Part No. 9151007

Axis Part No. 01550-001

Double mounting spacer

The double spacer allows for double installation at heights of 115 cm and 203 cm to the top device edge.

Part No. 9151006

Axis Part No. 01352-001

Installation adapter (US)

Part No. 9151018

Axis Part No. 01345-001

Security screws

This is a safer alternative to regular screws.

The screw head type is torx with pin (supplied with matching handle).

Extenders

Part No. 9155030

Axis Part No. 01252-001

2N IP Verso – Infopanel

The Infopanel module helps you place such information into the device installation as house number, opening hours and similar data.

The Infopanel backlight is software controlled.

Part No. 9155031

Axis Part No. 01253-001

2N IP Verso – Keypad

The numeric keypad module helps you dial users via their phonebook positions or phone numbers. Also, it helps you control the lock and other functions via a numeric code.

The digits and symbols are backlit.

Part No. 9155031B

Axis Part No. 01254-001

2N IP Verso – Keypad – black

The numeric keypad module helps you dial users via their phonebook positions or phone numbers. Also, it helps you control the lock and other functions via a numeric code.

The digits and symbols are backlit.

Part No. 9155035

Axis Part No. 01258-001

2N IP Verso – 5-button

A module with 5 mechanical speed dial buttons.

The buttons are backlit and can include nametags.

Part No. 9155041

Axis Part No. 01263-001

2N IP Verso – Induction Loop

The induction loop is used for transmitting audio signals directly into hearing aids via a magnetic field.

Part No. 9155047

Axis Part No. 01277-001

2N IP Verso – Touch Keypad

The numeric touch keypad module helps you dial users via their phone-book positions or phone numbers, Also, it helps you control the lock and other functions via a numeric code.

The digits and symbols are backlit.

Part No. 9155036

Axis Part No. 01275-001

2N IP Verso – Touch Display

The touch display module allows visitors to dial users in a smartphone-like way.

In addition the display also features a keypad.

Part No. 91550941

2N IP Verso 125 kHz

It provides access control via contactless cards or key fobs.

Supported RFID cards 125 kHz:

- EM4x02
- NXP HiTag2

Part No. 91550941US

Axis Part No. 02140-001

2N IP Verso 125 kHz

It provides access control via contactless cards or key fobs.

Supported RFID cards 125 kHz:

- EM4x02
- NXP HiTag2

Part No. 91550942

Axis Part No. 02139-001

2N IP Verso 13.56 MHz, NFC ready

It provides access control via contactless cards or key fobs. The module supports the following 13.56 MHz cards or other carriers:

Supported RFID cards 13.56 MHz:

- **ISO14443A** (MIFARE Classic, MIFARE Plus, MIFARE Mini, MIFARE Ultralight, MIFARE DESFire CSN only)
- **PicoPass** (HID iClass CSN, Picopass)
- **FeliCa** (Standard, Lite)
- **ST SR** (SR, SRI, SRIX)
- **My2N**
- **2N PICard**

Part No. 91550942-S

Axis Part No. 02141-001

2N IP Verso 13.56 MHz, secured NFC ready

It provides access control via contactless cards or key fobs. The module supports the following 13.56 MHz cards or other carriers:

Supported RFID cards 13.56 MHz:

- **ISO14443A** (MIFARE Classic, MIFARE Plus, MIFARE Mini, MIFARE Ultralight, MIFARE DESFire CSN only)
- **PicoPass** (HID iClass CSN, Picopass)
- **FeliCa** (Standard, Lite)
- **ST SR** (SR, SRI, SRIX)
- **HID PAC** (HID SEOS, HID iClass SE, iClass SR, HID MIFARE DESFire with SIO, HID MIFARE Classic with SIO)
- **My2N**
- **2N PICard**

Part No. 9155045

Axis Part No. 01276-001

2N IP Verso – Biometric Fingerprint Reader

Used for verification of human fingerprints for access control and inter-com/third party equipment control.

Part No. 9155086

Axis Part No. 01712-001

2N IP Verso RFID – secured 13.56 MHz, NFC

It provides access control via contactless cards or key fobs. The module supports the following 13.56 MHz cards or other carriers:

Compatible with firmware version 2.13 and higher.

Supported RFID cards 13.56 MHz:

- **ISO14443A** (MIFARE Classic, MIFARE Plus, MIFARE Mini, MIFARE Ultralight, MIFARE DESFire CSN only)
- **PicoPass** (HID iClass CSN, Picopass)
- **FeliCa** (Standard, Lite)
- **ST SR** (SR, SRI, SRIX)
- **My2N**
- **2N PICard**

Part No. 91550945

Axis Part No. 02778-001

2N IP Verso Bluetooth & RFID – 125 kHz, 13.56 MHz, NFC

A combined Bluetooth & card reader module helps you control access using a numeric code, contactless cards or key fobs. The module supports the 125 kHz and 13.56 MHz cards and/or other carriers.

Supported RFID cards 125 kHz:

- EM4x02
- NXP HiTag2

Supported RFID cards 13.56 MHz:

- **ISO14443A** (MIFARE Classic, MIFARE Plus, MIFARE Mini, MIFARE Ultralight, MIFARE DESFire CSN only)
- **PicoPass** (HID iClass CSN, Picopass)
- **FeliCa** (Standard, Lite)
- **ST SR** (SR, SRI, SRIX)
- **My2N**
- **2N PICard**

Part No. 91550945-S

Axis Part No. 02444-001

2N IP Verso Bluetooth & RFID – 125 kHz, secured 13.56 MHz, NFC

A combined Bluetooth – card reader module helps you control access using an access code, **My2N** in your smartphone or an access card. The module supports the 125 kHz and 13.56 MHz cards and/or other carriers.

Supported RFID cards 125 kHz:

• EM4x02
• NXP HiTag2

Supported RFID cards 13.56 MHz:

• **ISO14443A** (MIFARE Classic, MIFARE Plus, MIFARE Mini, MIFARE Ultralight, MIFARE DESFire CSN only)
• **PicoPass** (HID iClass CSN, Picopass)
• **FeliCa** (Standard, Lite)
• **ST SR** (SR, SRI, SRIX)
• **HID PAC** (HID SEOS, HID iClass SE, iClass SR, HID MIFARE DESFire with SIO, HID MIFARE Classic with SIO)
• **My2N**
• **2N PICard**

Part No. 91550946

Axis Part No. 02779-001

2N IP Verso Touch keypad & RFID – 125 kHz, 13.56 MHz, NFC

A combined touch keypad – card reader module helps you control access using a numeric code, contactless cards or key fobs. The module supports the 125 kHz and 13.56 MHz cards and/or other carriers.

Supported RFID cards 125 kHz:

• EM4x02
• NXP HiTag2

Supported RFID cards 13.56 MHz:

• **ISO14443A** (MIFARE Classic, MIFARE Plus, MIFARE Mini, MIFARE Ultralight, MIFARE DESFire CSN only)
• **PicoPass** (HID iClass CSN, Picopass)
• **FeliCa** (Standard, Lite)
• **ST SR** (SR, SRI, SRIX)
• **My2N**
• **2N PICard**

Part No. 91550946-S

Axis Part No. 02443-001

2N IP Verso Touch keypad & RFID – 125 kHz, secured 13.56 MHz, NFC

A combined touch keypad – card reader module helps you control access using a numeric code, contactless cards or key fobs. The module supports the 125 kHz and 13.56 MHz cards and/or other carriers.

Supported RFID cards 125 kHz:

- EM4x02
- NXP HiTag2
- HID Prox

Supported RFID cards 13.56 MHz:

- **ISO14443A** (MIFARE Classic, MIFARE Plus, MIFARE Mini, MIFARE Ultralight, MIFARE DESFire CSN only)
- **PicoPass** (HID iClass CSN, Picopass)
- **FeliCa** (Standard, Lite)
- **ST SR** (SR, SRI, SRIX)
- **HID PAC** (HID SEOS, HID iClass SE, iClass SR, HID MIFARE DESFire with SIO, HID MIFARE Classic with SIO)
- **My2N**
- **2N PICard**

Part No. 91550947

Axis Part No. 02781-001

2N IP Verso Touch keypad & Bluetooth & RFID – 125 kHz, 13.56 MHz, NFC

A combined touch keypad – Bluetooth – card reader module helps you control access using an access code, **My2N** in your smartphone or an access card. The module supports the 125 kHz and 13.56 MHz cards and/or other carriers.

Supported RFID cards 125 kHz:

- EM4x02
- NXP HiTag2

Supported RFID cards 13.56 MHz:

- **ISO14443A** (MIFARE Classic, MIFARE Plus, MIFARE Mini, MIFARE Ultralight, MIFARE DESFire CSN only)
- **PicoPass** (HID iClass CSN, Picopass)
- **FeliCa** (Standard, Lite)
- **ST SR** (SR, SRI, SRIX)
- **My2N**
- **2N PICard**

Part No. 91550947-S

Axis Part No. 02782-001

2N IP Verso Touch keypad & Bluetooth & RFID - 125 kHz, secured 13.56 MHz, NFC

A combined touch keypad – Bluetooth – card reader module helps you control access using an access code, **My2N** in your smartphone or an access card. The module supports the 125 kHz and 13.56 MHz cards and/or other carriers.

Supported RFID cards 125 kHz:

• EM4x02
• NXP HiTag2
• HID Prox

Supported RFID cards 13.56 MHz:

• **ISO14443A** (MIFARE Classic, MIFARE Plus, MIFARE Mini, MIFARE Ultralight, MIFARE DESFire CSN only)
• **PicoPass** (HID iClass CSN, Picopass)
• **FeliCa** (Standard, Lite)
• **ST SR** (SR, SRI, SRIX)
• **HID PAC** (HID SEOS, HID iClass SE, iClass SR, HID MIFARE DES-Fire with SIO, HID MIFARE Classic with SIO)
• **My2N**
• **2N PICard**

Part No. 9151010

Axis Part No. 01350-001

Additional Switch

Allows you to control another appliance (active output of 12 V DC / max. 600 mA) or such non-critical equipment as lights (passive relay output of 30 V / 1 A for an indefinite time).

It also comes with a tamper switch indicating that the **2N IP Force 2.0** front panel is open.

Part No. 9151324

Axis Part No. 03355-001

Internal RFID card reader 125kHz, 13.56MHz, NFC ready & Wiegand

Supported RFID cards 125 kHz:

- EM4x02
- NXP HiTag2

Supported RFID cards 13.56 MHz:

- **ISO14443A** (MIFARE Classic, MIFARE Plus, MIFARE Mini, MIFARE Ultralight, MIFARE DESFire CSN only)
- **PicoPass** (HID iClass CSN, Picopass)
- **FeliCa** (Standard, Lite)
- **ST SR** (SR, SRI, SRIX)
- **My2N**
- **2N PICard**

NFC/HCE preparation.

It also comes with a tamper switch indicating that the **2N IP Force 2.0** front panel is open.

Two more switches, two more logical inputs and a Wiegand interface are available.

Part No. 9151324-S

Axis Part No. 03356-001

Internal RFID card reader 125kHz, Seos® Compatible 13.56MHz, NFC ready & Wie

Supported RFID cards 125 kHz:

• EM4x02
• NXP HiTag2
• HID Prox

Supported RFID cards 13.56 MHz:

• **ISO14443A** (MIFARE Classic, MIFARE Plus, MIFARE Mini, MIFARE Ultralight, MIFARE DESFire CSN only)
• **PicoPass** (HID iClass CSN, Picopass)
• **FeliCa** (Standard, Lite)
• **ST SR** (SR, SRI, SRIX)
• **HID PAC** (HID SEOS, HID iClass SE, iClass SR, HID MIFARE DES-Fire with SIO, HID MIFARE Classic with SIO)
• **My2N**
• **2N PICard**

NFC/HCE preparation.

It also comes with a tamper switch indicating that the **2N IP Force 2.0** front panel is open.

Two more switches, two more logical inputs and a Wiegand interface are available.

Part No. 9151325

Axis Part No. 03357-001

Internal RFID card reader 125kHz, 13.56MHz, NFC ready & OSDP

Supported RFID cards 125 kHz:

- EM4x02
- NXP HiTag2

Supported RFID cards 13.56 MHz:

- **ISO14443A** (MIFARE Classic, MIFARE Plus, MIFARE Mini, MIFARE Ultralight, MIFARE DESFire CSN only)
- **PicoPass** (HID iClass CSN, Picopass)
- **FeliCa** (Standard, Lite)
- **ST SR** (SR, SRI, SRIX)
- **My2N**
- **2N PICard**

NFC/HCE preparation.

It also comes with a tamper switch indicating that the **2N IP Force 2.0** front panel is open.

Two more switches, two more logical inputs and an OSDP interface are available.

Part No. 9151325-S

Axis Part No. 03358-001

Internal RFID card reader 125kHz, Seos® Compatible 13.56MHz, NFC ready & OSD

Supported RFID cards 125 kHz:

- EM4x02
- NXP HiTag2
- HID Prox

Supported RFID cards 13.56 MHz:

- **ISO14443A** (MIFARE Classic, MIFARE Plus, MIFARE Mini, MIFARE Ultralight, MIFARE DESFire CSN only)
- **PicoPass** (HID iClass CSN, Picopass)
- **FeliCa** (Standard, Lite)
- **ST SR** (SR, SRI, SRIX)
- **HID PAC** (HID SEOS, HID iClass SE, iClass SR, HID MIFARE DES-Fire with SIO, HID MIFARE Classic with SIO)
- **My2N**
- **2N PICard**

NFC/HCE preparation.

It also comes with a tamper switch indicating that the **2N IP Force 2.0** front panel is open.

Two more switches, two more logical inputs and an OSDP interface are available.

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Part No. 9151321

Axis Part No. 03399-001

Internal Induction Loop

The internal induction loop transmits sound wirelessly from
2N IP Force 2.0 to the hearing aids of the people with hearing disabilities enabling them to hear and perceive sounds better.

....

Part No. 9159050

Axis Part No. 01391-001

External Induction Loop

The external induction loop transmits sound wirelessly from
2N IP Force 2.0 to the hearing aids of the people with hearing disabilities and enables them to hear and perceive sounds better.

....

Part No. 9159010

Axis Part No. 01386-001

Security Relay

A handy add-on that significantly enhances security. It prevents lock tampering.

To be installed between the protected device from which it is also powered and the lock controlled by it.

Part No. 9159011

Axis Part No. 01387-001

Wiegand Isolator

The Wiegand isolator is designed for galvanic isolation of two separately supplied devices interconnected via a Wiegand bus.

The Wiegand isolator protects the interconnected devices against communication errors and/or damage.

Part No. 9155198SET

Axis Part No. 01975-001

Security Package for 2N Devices

The security package provides increased door security.

The safety package includes a safety relay, a protection switch and an I/O module.

Licenses

Part No. 9137909

Axis Part No. 01380-001

Gold License

Includes the Enhanced Video, Enhanced Integration and Lift Control licenses.

Part No. 9137910

Axis Part No. 01381-001

InformaCast License

Part No. 9137921

Axis Part No. 03160-001

MS Teams license

> 💡 **TIP**
>
> - Refer to the Configuration Manual for 2N IP Intercoms, Subs. 3.2 Function Licensing for details.
> - Please refer to the local 2N distributor for more accessories and recommendations.

Other accessories

Part No. 91513901

Axis Part No.

2N IP Force 2.0 – Camera dome

Package Completeness Check

Please check the product delivery before installation. Contents:

1x	**2N IP Force 2.0**
1x	Certificate of ownership
1x	Quick Start manual
1x	installation drilling template

1x	Torx 10 / Torx 20 double-ended wrench

1x	frame (of the corresponding color)

1x   Bushings (enclosed):

- 1x big two-hole sealed bushing with nut
- 1x spare sealing for big bushing for a thick cable, one hole
- 1 big blank with nut
- 1x small bushing with nut
- 1x bushing plug, big size
- 2x bushing plugs, small size

1x	A5 transparent name plate foil

1x	spare name tag

1x	grounding connector with the screw

4x	screws (5 x 90) mm

4x	"intelligent" (8 x 50) mm dowels

Installation

Mechanical Installation

Installation Conditions

Make sure that the following 2N IP Force 2.0 installation conditions are met.

- There must be enough space for the device installation.
- Make sure that the dowel holes have the required diameter. If the diameters are too large, the dowels may get loose! Use the mounting glue to secure the dowels if necessary.
- Do not use low-quality dowels to avoid their falling out of the wall!
- Make sure that the depths of the dowel holes are accurate!
- Before starting the mechanical installation on a selected place, make sure carefully that the preparations associated with it (drilling, wall cutting) cannot damage the electrical, gas, water and other existing wires and pipes.
- The device is not designed for environments with increased vibrations such as means of transport, machine rooms and so on.
- The device may not be exposed to aggressive gas, acid vapors, solvents, etc.
- The device is not intended for direct connection into the Internet/WAN. The device must be connected to the Internet/WAN via a separating active network element (switch/router).
- Avoid strong electromagnetic radiation on the installation site.

> ⚠ **CAUTION**
>
> - When the proper installation instructions are not met, water might get in and destroy the electronics. As the device circuits are constantly under voltage water leakage causes electrochemical reaction. The manufacturer's warranty shall be void for products damaged in this way!
> - Exceeding the allowed operating temperature may not affect the device immediately but leads to premature ageing and lower reliability. For the acceptable range of operating temperatures and relative humidity values refer to S..
> - Any intentional mechanical damage to the device (drilling, main unit tampering, etc.) results in a loss of warranty.

Flush Mounting

Surface Installation
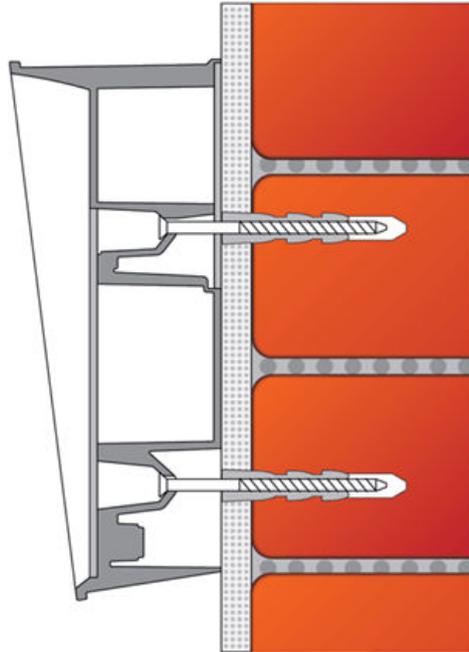
What you need for mounting:

* **2N IP Force 2.0**

> ⚠️ **WARNING**
> Eliminate the risk of personal injury! Surface installation is not recommended for narrow passages or places where people's attention is distracted by something else. The manufacturer shall not be liable for injuries in such cases!

> **CAUTION**
>
> • Surface mounting always poses a problem where the installation is exposed to potential vandalism (such as public garages, etc.). Therefore, use steel fixing elements instead of the dowels and screws included in the delivery.
> • Be sure to insert plugs into unused bushing holes to avoid water leakage during facade cleaning, for example. Never leave the holes open for even a short time (one day delay between mounting and cable connection, e.g.).

> **TIP**
> Download the drilling template from 2N.com.

1. Select position with respect to the supply cables. Where the cables are installed inside a structure or wall, use the hole at the device bottom.
2. Drill holes of the depth of 70 mm for dowels in the wall as shown in the figure. Push or hammer the enclosed dowels into the drilled holes. Use some suitable building adhesive if the dowels are too loose. Use fixing elements of your own for steel structure surface mounting (metric screws + nuts, e.g.).
3. Remove the front panel from the device.
4. Select the holes for cable supply. Select and mount the bushings depending on the cables: 2-hole bushing or 1-hole bushing or both. Insert the included blanks into the other holes.
5. Put the device on the wall/structure while introducing cables inside. Leave some of the cables inside as a reserve. Insert the plugs in the unused bushings and tighten the bushing nuts carefully.
6. Do not complete mounting until you have finished electrical installation – refer to Mounting Completion. Where cables lead along the surface, use the bushings included in the delivery.
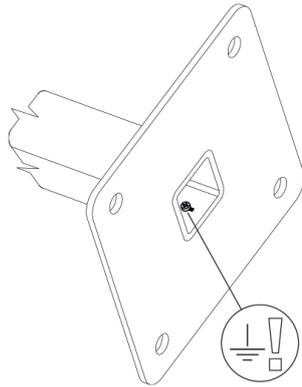
Stand Installation
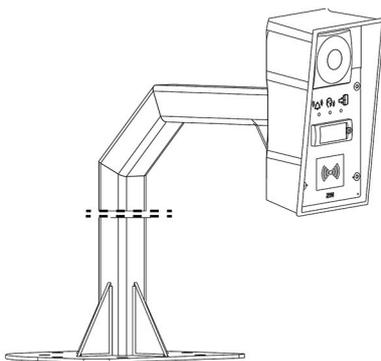
What you need for mounting:

• **2N IP Force 2.0**
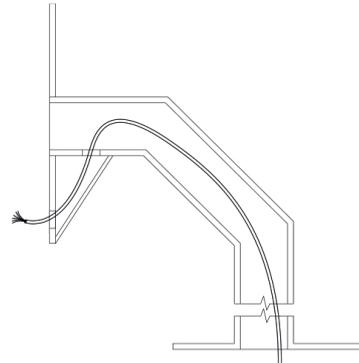• stand installation spacer (9151005, 01351-001)

> **CAUTION**
> Remember to fit the stand to the base thoroughly especially if there is a risk of vandalism (public garages, etc.). Steel fitting elements are recommended.
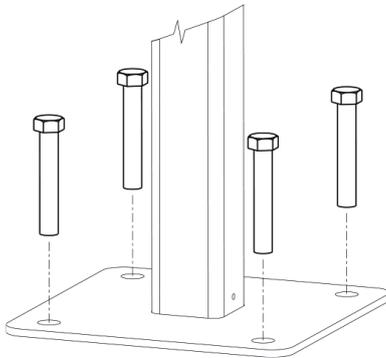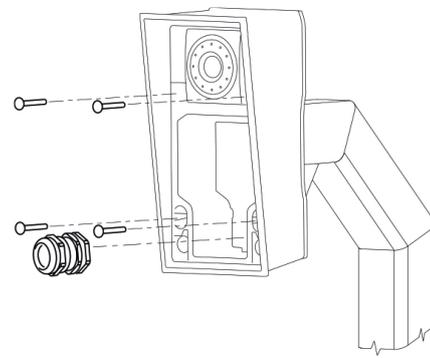
1.

2.

3.

4.

1. Connect grounding.
2. Pull the cable through the stand.
3. Fit the stand to the base Refer to the base drilling template for the dimensions of the fitting elements. The screws are not included in the package. Use screws of your own according to the type of surface.
4. Use a cable bushing for the **2N IP Force 2.0** cable fee-out!

Use of Cable Bushings

The cable bushings are designed for the following cables:

• big bushing: for two cables of the diameter of 5–6 mm (UTP cable), or, upon insert replacement, for one thick cable/tube of the diameter of up to 14 mm
• small bushing: for one cable of the diameter of 5–8 mm

> **TIP**
> Even a LAN cable including the RJ-45 connector can go through the big bushing. See below for instructions.

How to Pull a RJ-45 Terminated Cable through a Bushing

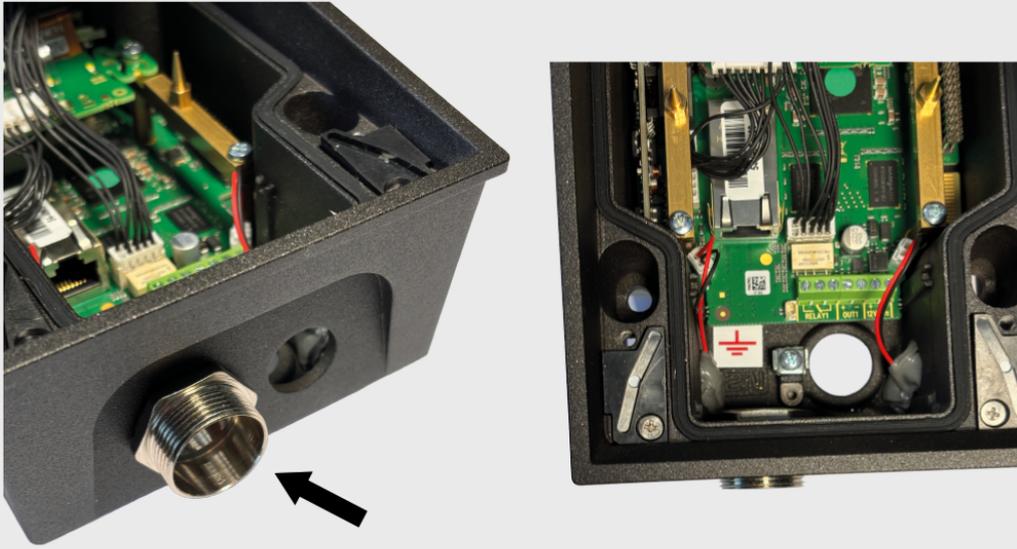1. The cable wiring holes are located on the bottom of the device.

2. Place the nuts on the inside of the holes.
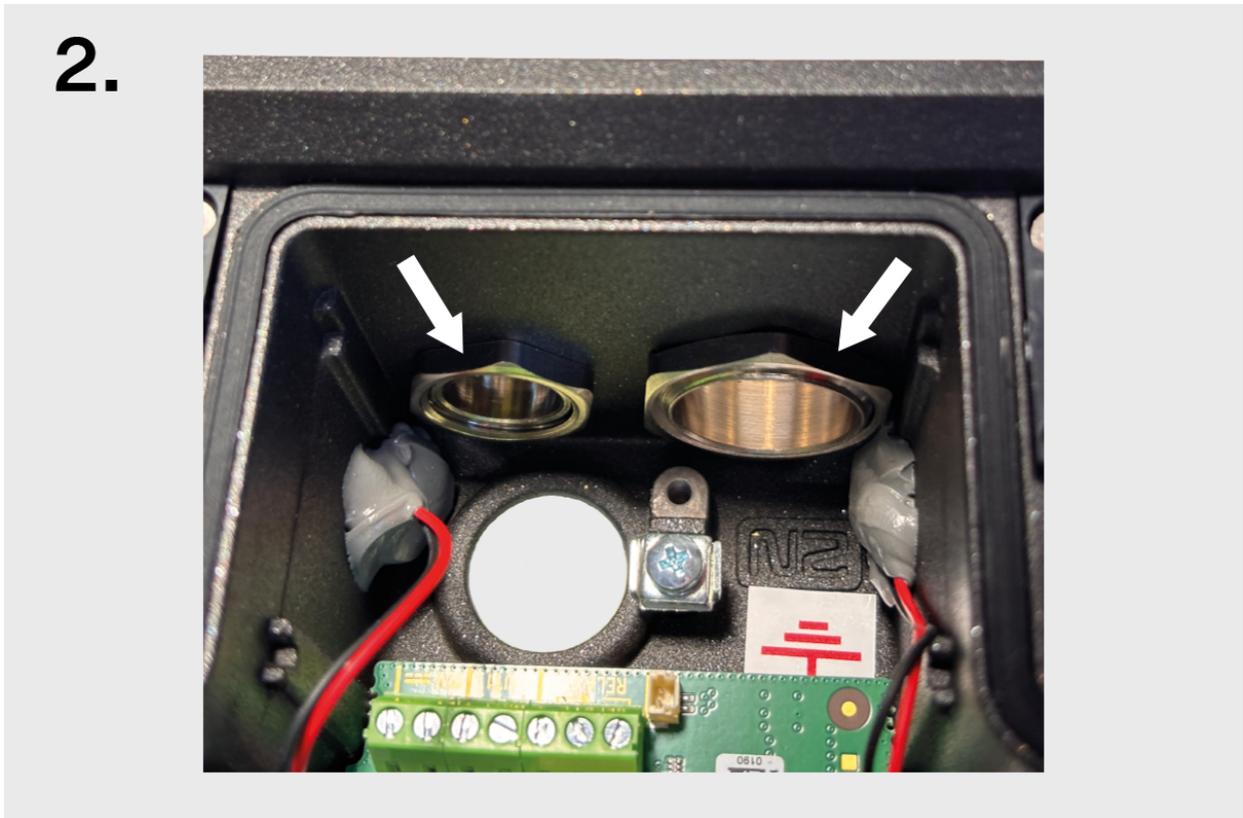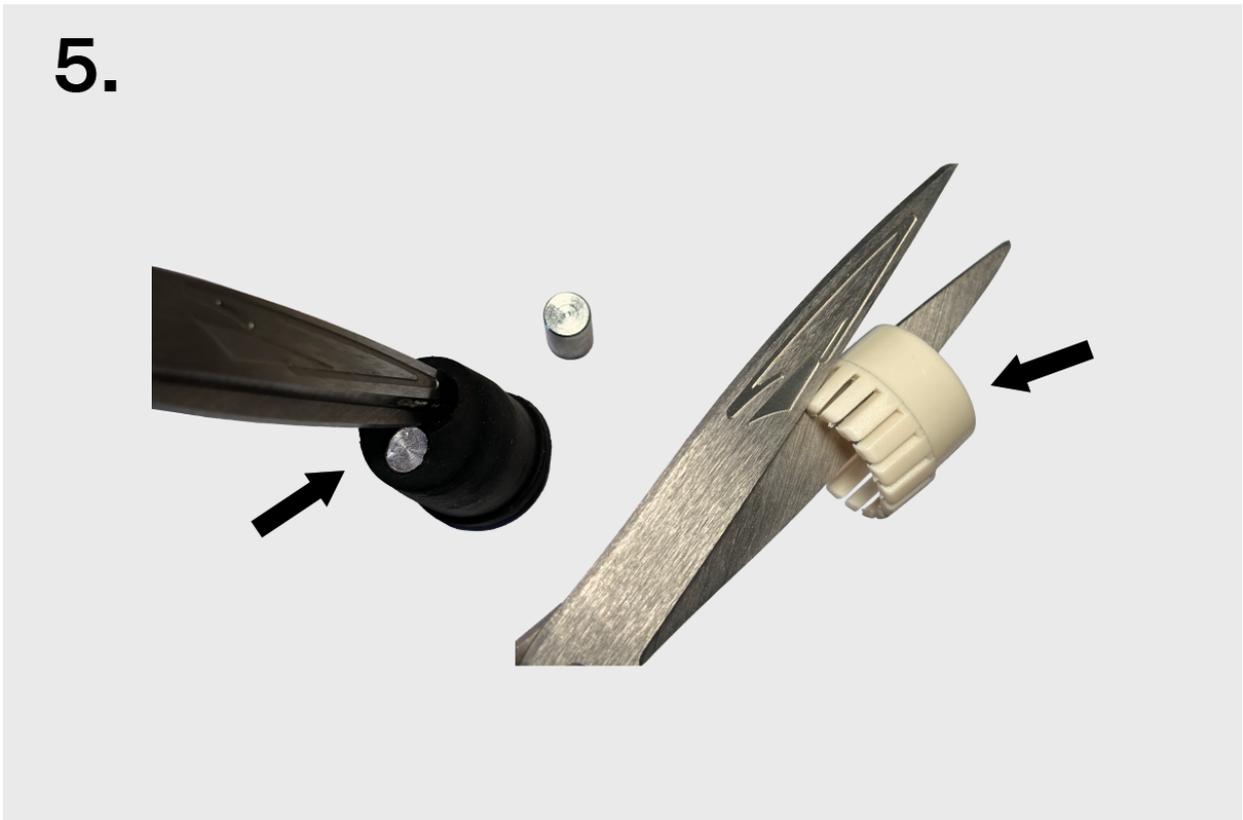
3. Screw on and tighten the bushing.

4. Screw on and tighten the blank.

5. Remove the necessary number of cable glands from the seal.Place the nuts on the inside of the holes. Cut the case as shown.

6. To ensure tightness, follow the correct order and orientation of the case, seal and nut.

7. Attach the bushing nut, case and seal to the cable.

7.

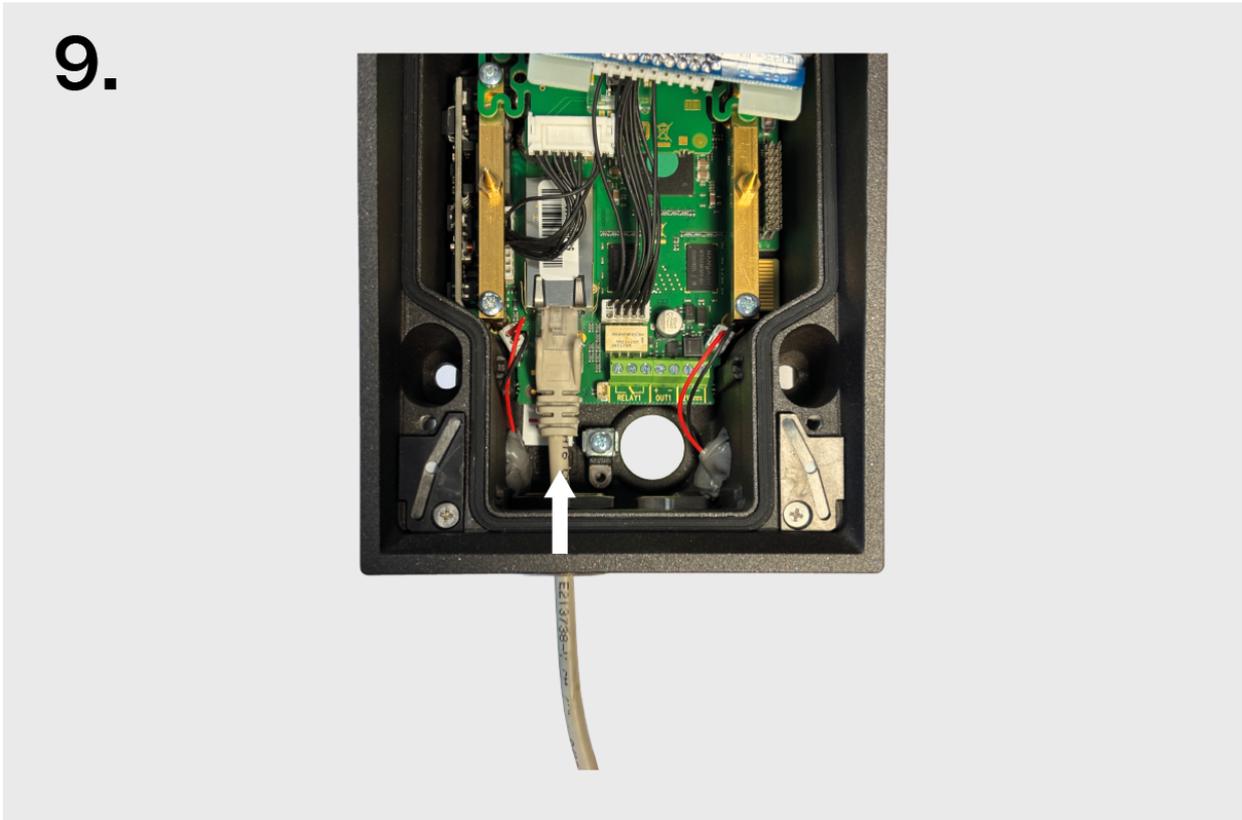**8.** Pull the cable end through the bushing body into the intercom.

8.

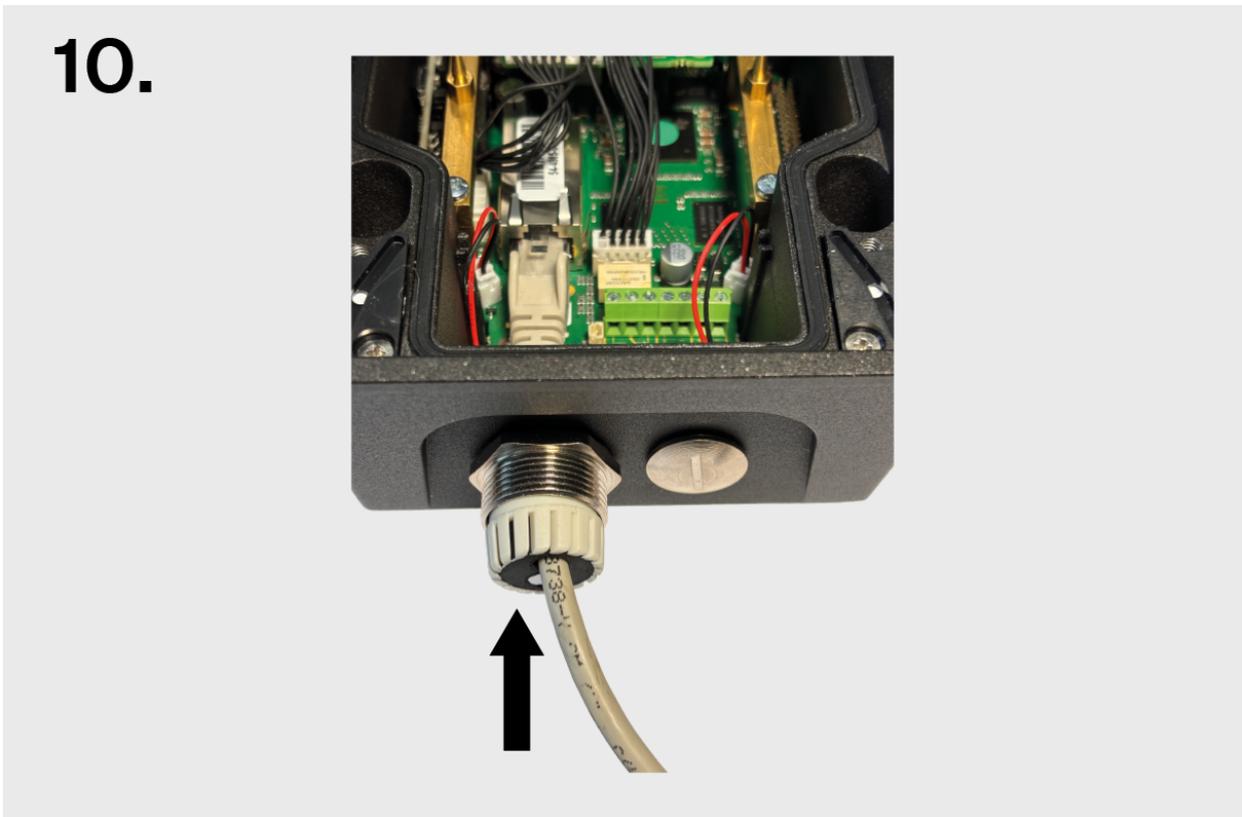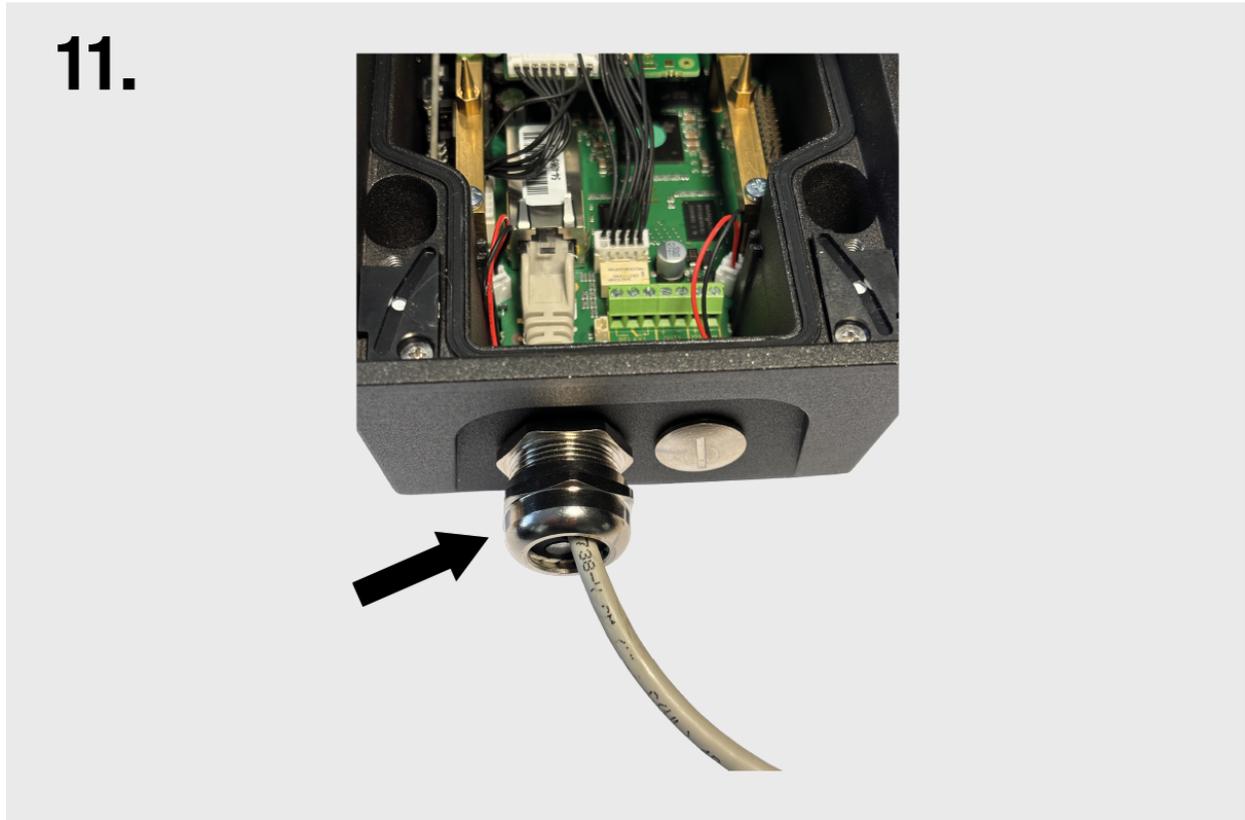**9.** Snap the cable end into the motherboard connector.

10. Move the sealing including the case along the cable as far as the bushing body.

11. Screw on and tighten the nut.

Electric Installation

Power Supply

2N IP Force 2.0 can be fed either an external 12 V / DC power supply.

> **CAUTION**
>
> • Make sure that the external power supply meets the power supply class 2 (PS2/LPS) .

PoE Supply

2N IP Force 2.0 is compatible with the PoE+ 802.3at (Class 4–25,5 W) and can be supplied directly from the LAN via compatible network elements. If your LAN does not support this technology, insert a PoE+ injector, between **2N IP Force 2.0** and the nearest network element.

External Power Supply

Use a 12 V SELV supply dimensioned to the current consumption to make your device work reliably.

> **CAUTION**
>
> Make sure that the wires are firmly attached to the terminal to avoid any free contact.

Adapter Connection (1341481, 02520-001)

The white wire at the end of the adapter carries the positive charge (+), the black wire carries the negative charge (−).

LAN Connection

2N IP Force 2.0 is connected to the LAN by inserting a SSTP cable (category Cat-6 or higher) terminated with RJ-6 (connector X14) in the dedicated LAN connector on the device. As the device is equipped with the Auto-MDIX function, you can use either the straight or crossed cable version.

> ⚠ **WARNING**
>
> This device cannot be connected directly to telecom lines (or public wireless networks) of any telecom service providers (i.e. mobile providers, landline providers or Internet providers). A router has to be used for the device Internet connection.

> ⓘ **CAUTION**
>
> • We recommend the use of a LAN surge protection (p. 41).
> • We recommend the use of a shielded SSTP Ethernet cable.

Device Connectors

The diagram below shows the connector layout on the printed circuit board (PCB). The diagram includes the connectors to which cables, accessories and other device components are connected.

Connector	Description
X1	Logical Input 1
X2	Switching contact SSR relay
	Used for connection of non-critical devices only (lights, e.g.).
X3	Active output
X4	Power input 12 V ±15 % / 4 A DC
X5	Left-hand microphone
X6	Right-hand microphone
X7	Speaker

Connector	Description
X8	Button 1
X9	Button 2
X10	Button 3
X11	Keypad module
X12	Buttons 1 through 4
X14	LAN connection
X15	External VBUS line connector
X16	Extending modules (RFID card reader, additional switch, etc.)
X17	Camera module
LED1	PWR Status LEDs
LED2	STAT Status LEDs
LED3	LAN connection activity
SW3	CTRL button (factory reset button)
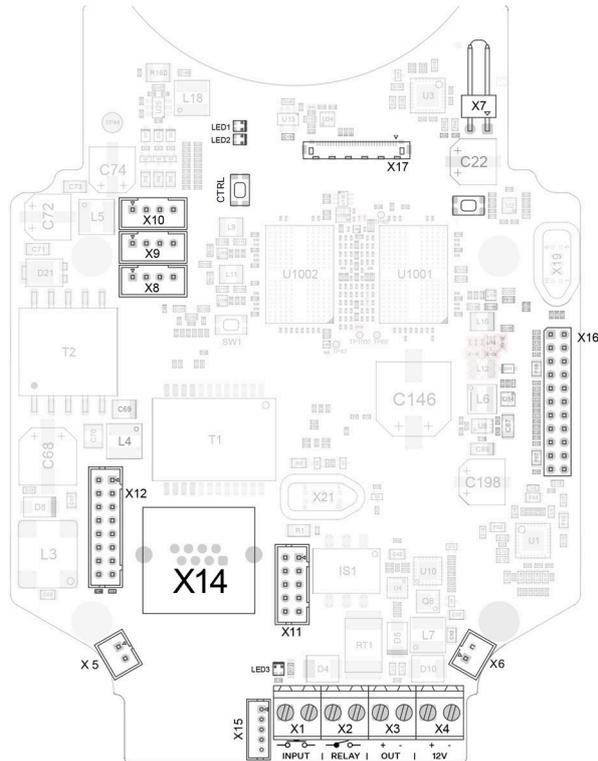
Available switches

Location	Name	Description
Main unit	RELAY1	**Passive switch:** • NO contact • max. 30 V / 1 A AC/DC • only used to connect non-critical devices (e.g. lights)

	OUTPUT1	**Active switch output:**
		
		• 8 – 12 V DC depending on the power supply, max. 600 mA
		  • PoE: 11.6 V
		  • adapter: source voltage -0.4 V

Location	Name	Description
Additional switch (9151010, 01350-001)	RELAY2	**Passive switch:** • make and break contact • max. 30 V / 1 A AC/DC • only used to connect non-critical devices (e.g. lights)
	OUTPUT2	Active switch output: • 8 – 12 V DC depending on the power supply, max. 600 mA • PoE: 11.6 V • adapter: source voltage -0.4 V
Internal RFID card readers	RELAY 2	Passive switch: • NO contact • max. 30 V / 1 A AC/DC
	OUTPUT 2	Active switch output: • 9.8 – 13.8 V DC depending on the power supply, max. 400 mA • PoE: 11.6 V • adapter: source voltage -0.4 V

DANGER

If a coil containing device is connected, e.g. relays/electromagnetic locks, it is necessary to protect the device output against voltage peak while switching off the induction load. For this way of protection we recommend a 1 A / 1000 V diode (e.g., 1N4007, 1N5407, 1N5408) connected antiparallel to the device.

1. Terminals
2. Coil. e.g. relay or electromagnetic lock

> ⚠️ **WARNING**
> The 12V output is used for lock connection. If the device is installed in a location where there is a danger of unauthorized access (building front, e.g.), we strongly recommend the use of the 2N Security Relay (9159010, 01386-001) to ensure the maximum installation security.
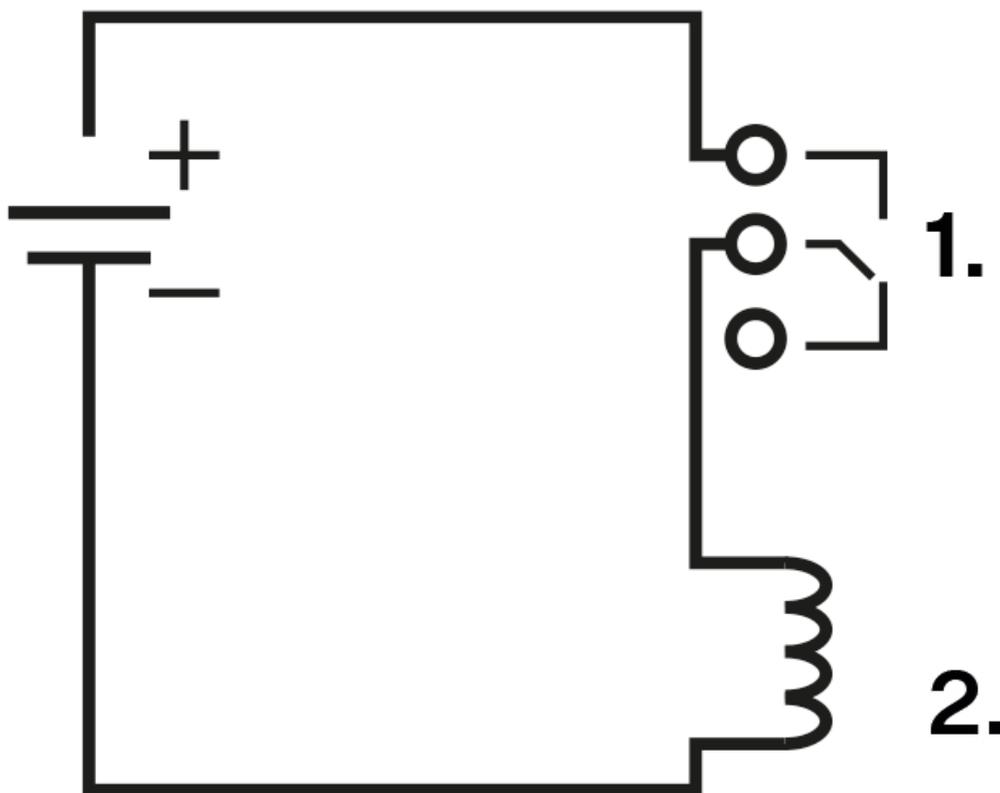
Relay Terminal Wiring Diagrams

It is possible to connect a device to the **2N IP Force 2.0** relay terminals to be controlled by this relay, e.g. an electric/electromechanical door lock.
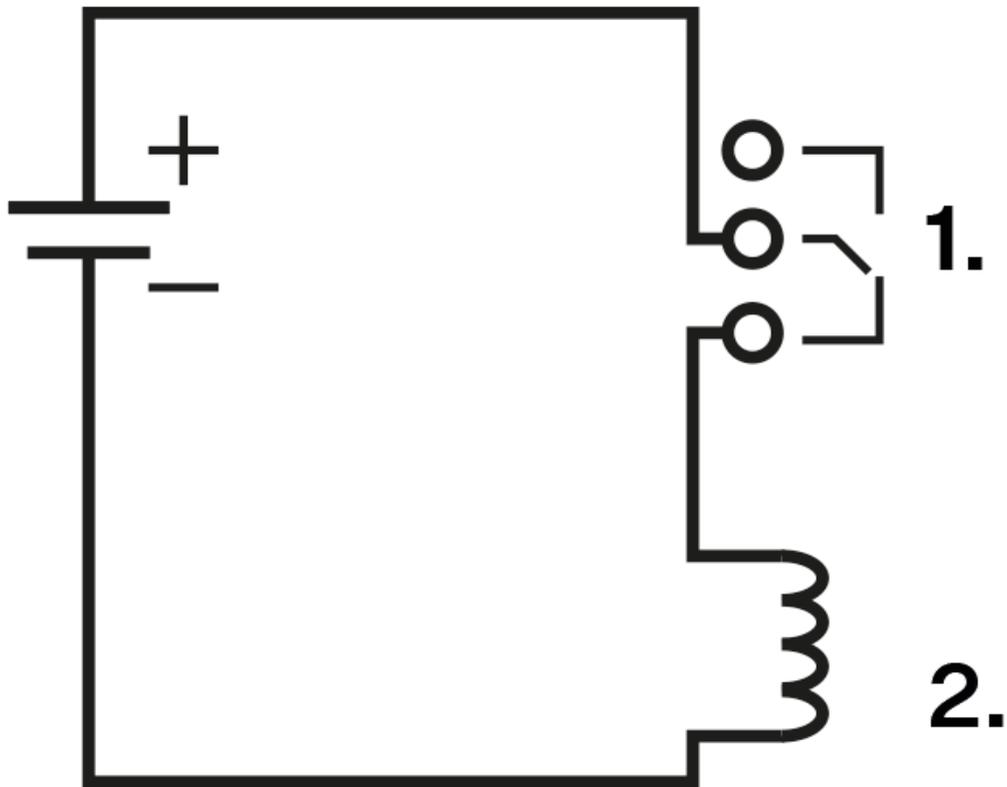
The elements are designated as follows in the diagrams below:

1. Device relay
2. Controlled device

Wiring diagram for closing the electric circuit of the controlled device

Wiring diagram for opening the electric circuit of the controlled device
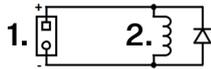

Electric Lock Connection

2N IP Force 2.0 is equipped with a galvanically isolated relay switch with a connected normally open and normally closed contact (terminals X17, max. 30 V / 1 A AC/DC) and a switched output of 9 to 13 V DC depending on the power supply (PoE: 9 V; adapter: source voltage minus 1 V), max. 600 mA (terminals X18), to which a conventional electric lock or another suitable appliance can be connected.

2N IP Force 2.0 is equipped with a galvanically isolated NO contact (terminals X2) and an active output with the nominal voltage of 12 V DC (terminals X3), to which a conventional electric lock or another suitable appliance can be connected.

DANGER

If a coil containing device is connected, e.g. relays/electromagnetic locks, it is necessary to protect the device output against voltage peak while switching off the induction load. For this way of protection we recommend a 1 A / 1000 V diode (e.g., 1N4007, 1N5407, 1N5408) connected antiparallel to the device.

1. Terminals
2. Coil. e.g. relay or electromagnetic lock

Grounding

To increase the static electricity resistance, you need a cable of the minimum cross-section of 4 mm^2. Connect the cable to the terminal in the bottom part of the device as shown in the figure below. The terminal is included in the delivery.
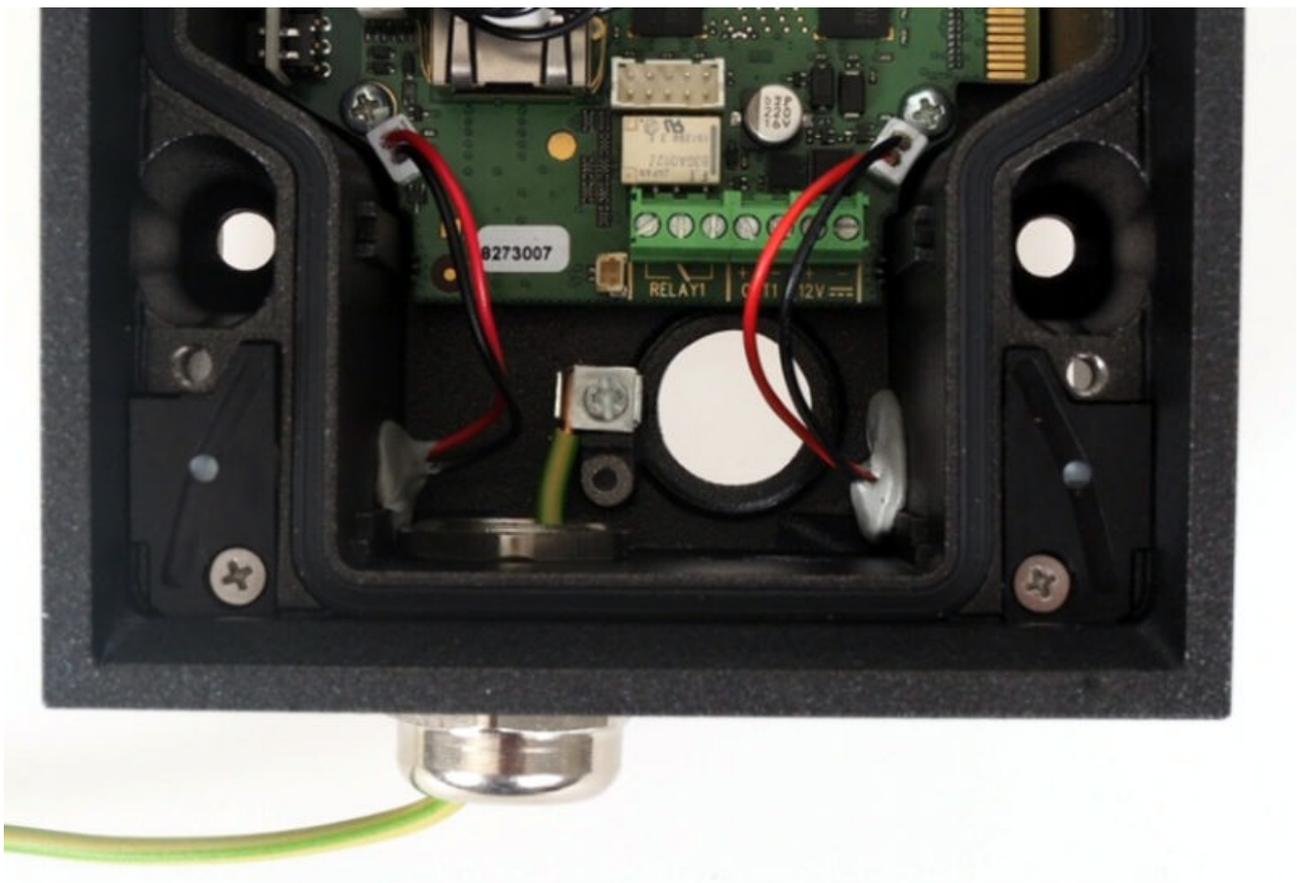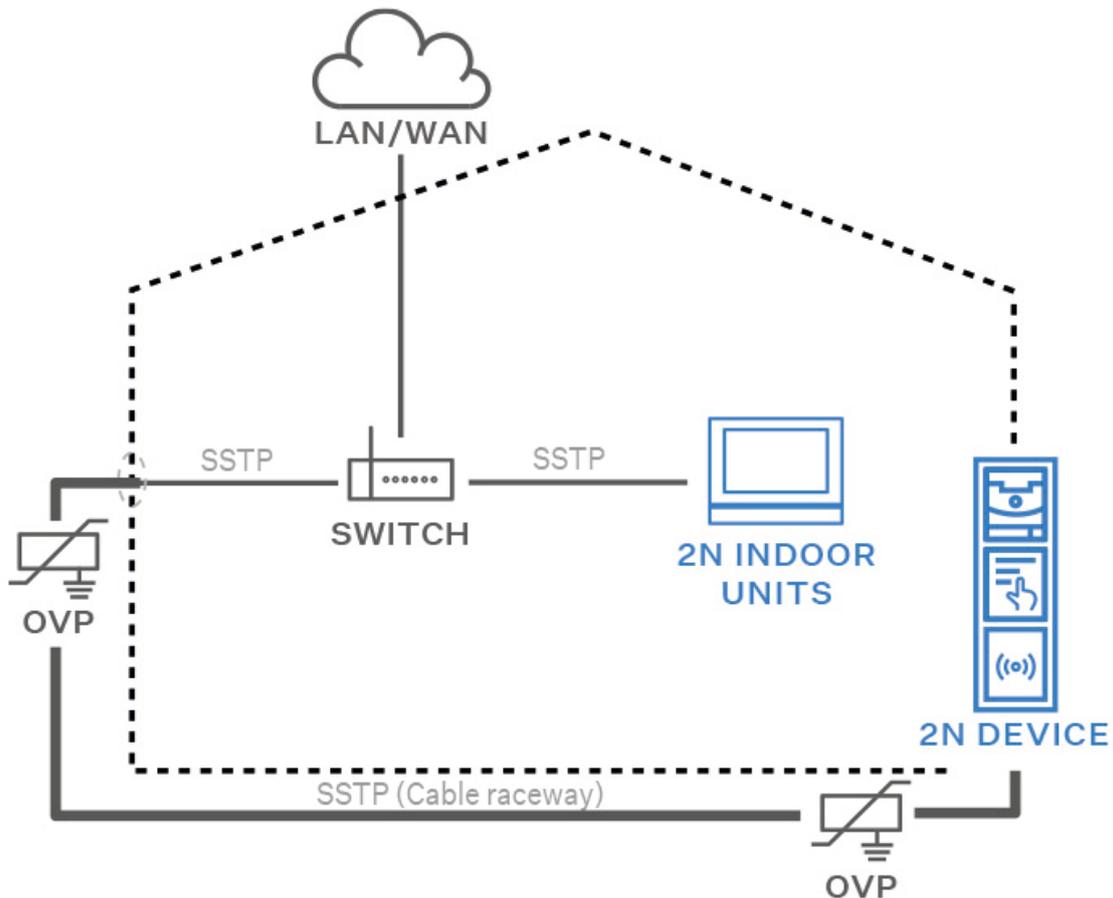
Overvoltage Protection

The 2N device cables have to be protected against atmospheric overvoltage caused by external causes (lightning, e.g.). A surge can damage a device installed outside/inside the building if the wires are unprotected.

Therefore, we recommend that additional overvoltage protectors (OVP) be installed on the outer walls or roof for all the wires leading outside the building. Keep the following instructions while installing overvoltage protectors:

- Make sure that the overvoltage protector is installed as close as possible to the device installed outside the building.
- Make sure that the overvoltage protector is installed as close as possible to the device installed on an external part of the building.
- Make sure that the overvoltage protector is installed as close as possible to the point where the cabling leaves the building.

Examples of Overvoltage Protection Installation

Overvoltage protection installation diagram for a device installed on the building facade and cables outside the building

Overvoltage protection installation diagram for a device installed on the building facade and cables inside the building
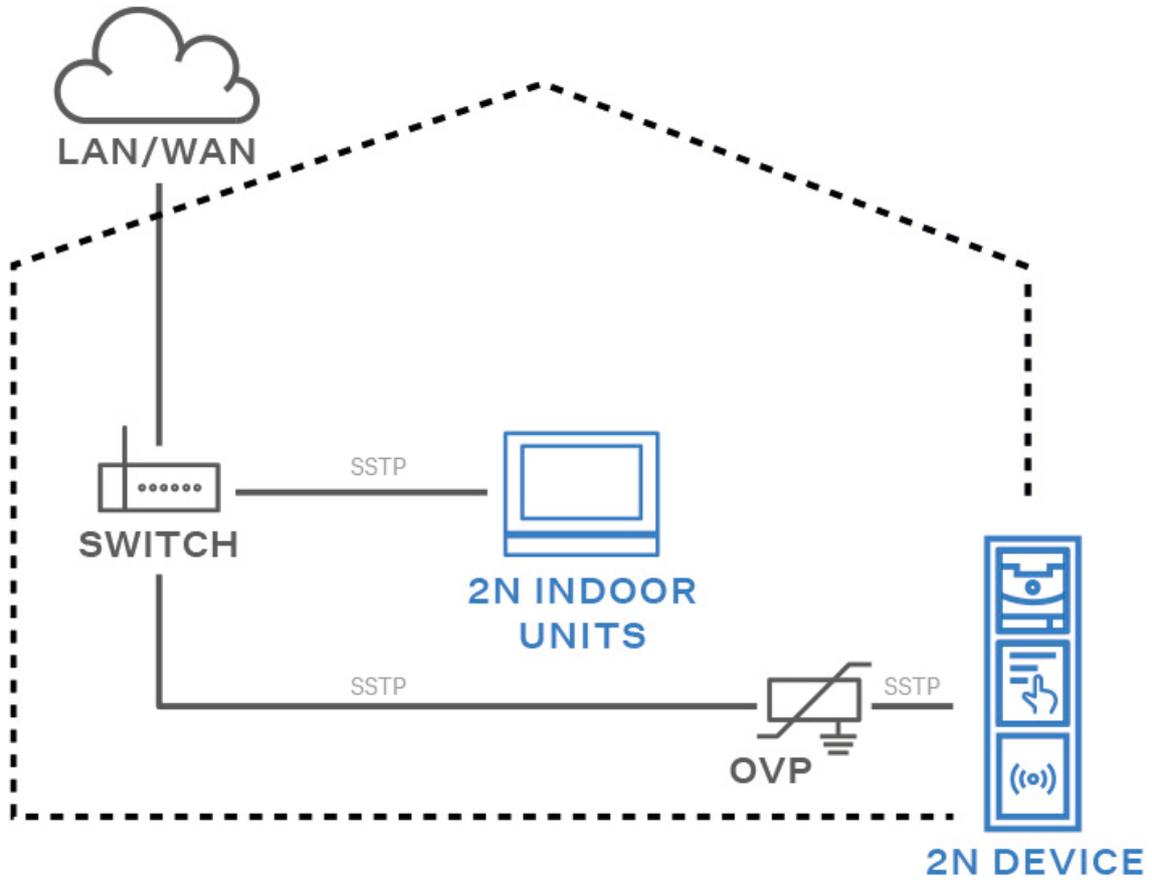
Overvoltage protection installation diagram for a device and cables installed outside the building
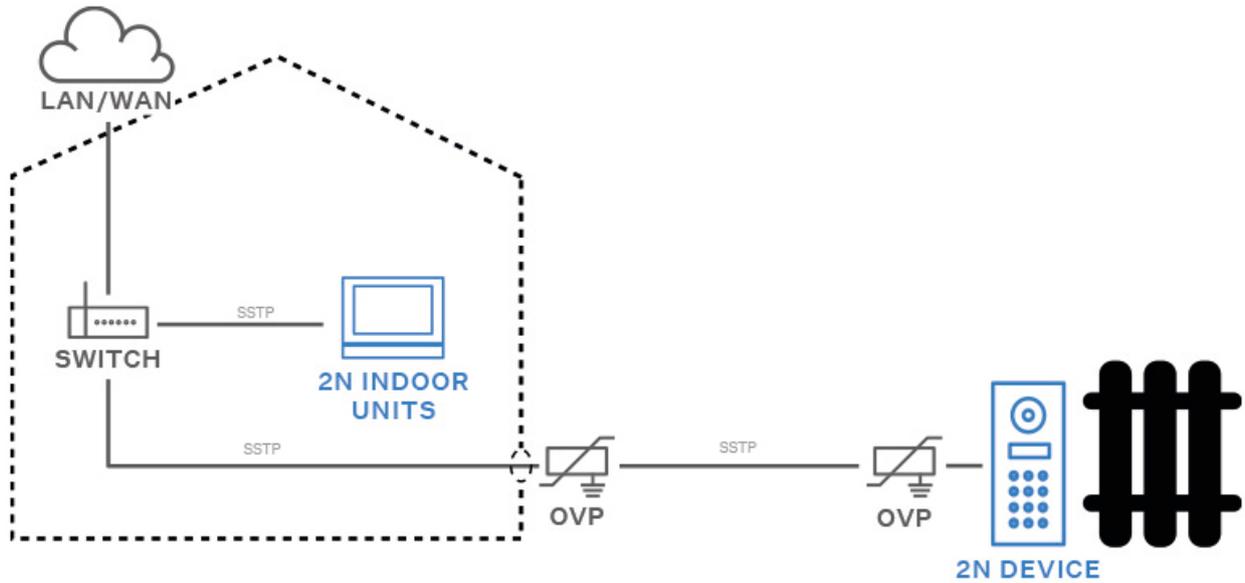
Main and Extending Modules

> ⚠ **CAUTION**
> In case the firmware versions of the module to be connected and the main unit are incompatible, the module will not be detected. Therefore, update the device firmware after connecting the modules. Update firmware via the web configuration interface in System > Maintenance.

2N IP Force 2.0 can be interconnected with the following modules:

Internal RFID card readers

Internal RFID card readers are designed for mounting in the **2N IP Force 2.0** main unit, see Compatibility below.

The Internal RFID Card Reader is used for reading RFID card Ids in the 125kHz and 13.56 MHz band, NFC supported. Provides communication between a connected Wiegand/OSDP device (control panel, door controller) and 2N device via the Wiegand/OSDP.

The **2N IP Force 2.0** Internal RFID Card Reader adds two logical inputs, an active output, an SSR Relay and a tamper switch to the main unit **2N IP Force 2.0**.

The purpose of the tamper switch is to signal any unauthorized opening of the device (to prevent a theft, e.g.). It is recommended to use the tamper switch.
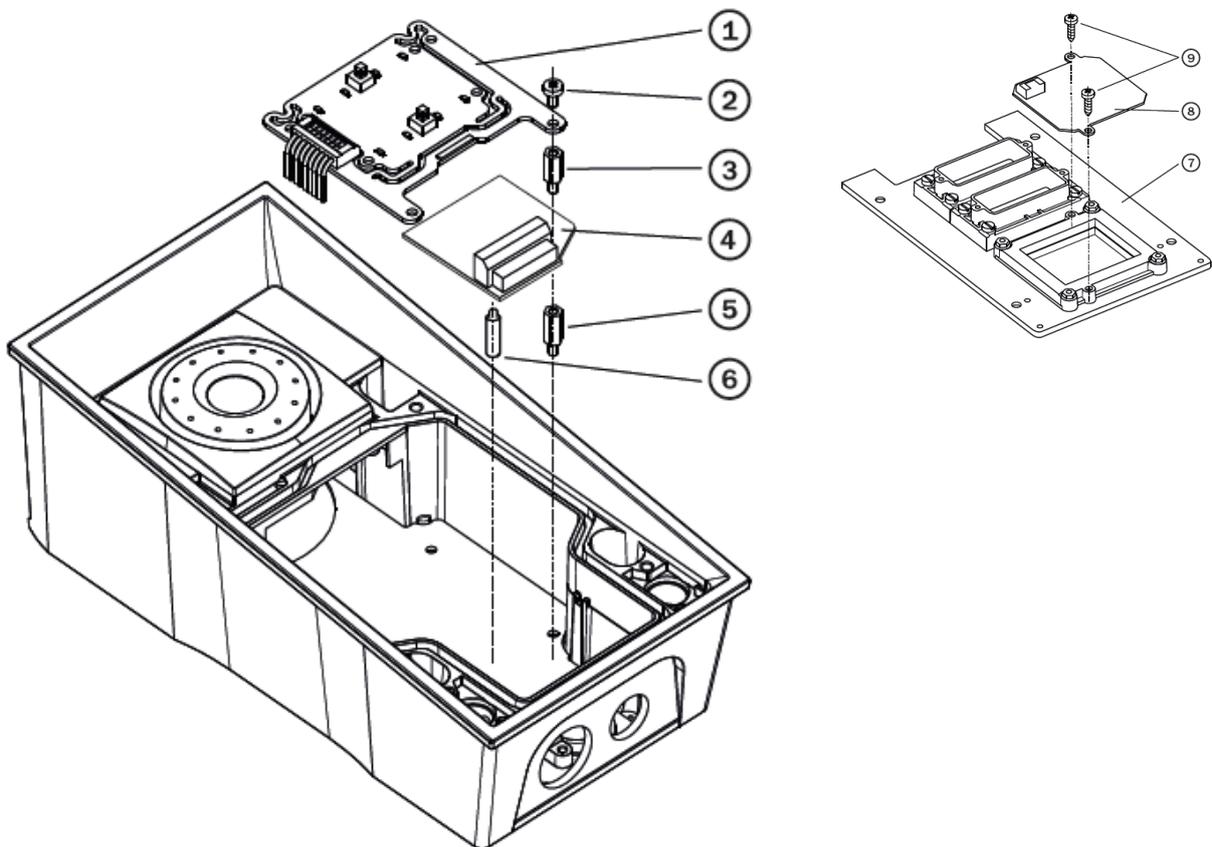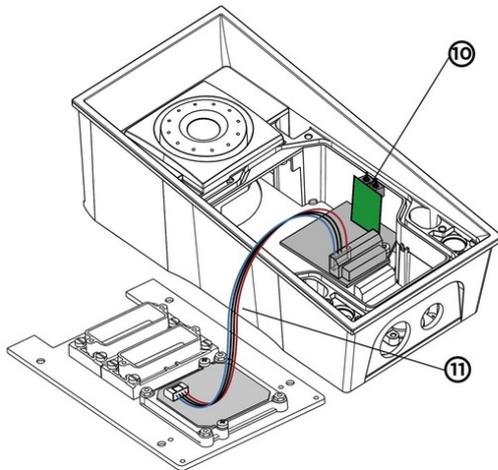
Compatibility

> (!) **CAUTION**
>
> - If you use the induction loop, you cannot put an RFID card reader inside the device.
> - If the Internal RFID Card Reader is installed, it is not possible to install an Additional Switch.

The module is compatible with the basic units with Part No.:

- 9151301CRP
- 9151302CR

Installation

1. Turn off the device.
2. Remove the front panel (7) from the device.
3. Mount the antenna board (8). Use the two enclosed screws (9).
4. Plug the enclosed cable (11) to the antenna board connector.
5. Demount the button PCB (1). Do not disconnect its cable!
6. Dismount the right-hand bottom spacer (there are four spacers altogether).
7. There are two short metal spacers enclosed to the reader. Take the longer, 12 mm long spacer (5). Screw it into the free hole.
8. Plug the enclosed plastic support (6) into the reader board from the bottom side.
9. Put the reader board (4) in the motherboard connector. Make sure that the screw hole is directly above the spacer.
10. Screw in the remaining metal spacer (3), which is 10.5 mm long.
11. Fit the button PCB (1) back to its position using the original screws.
12. If you want to use the tamper switch (to detect unauthorized case opening for theft protection), insert the tamper board (10) in the connector located in the right-hand bottom part of the switch board (4). As the tamper switch shares the Relay2 NO and NC terminals, you cannot use the RELAY2 output and the tamper switch at the same time.
13. Plug the antenna cable (11) to its connector at the reader board (4).
14. Replace the front panel and tighten all the four screws.

> **NOTE**
> FAQ: Tamper Switch - How to Connect It to 2N IP Intercom

Module Settings

Refer to the Configuration Manual for Wiegand/OSDP, output and reader setting details. Refer to the Automation Manual for input, red LED and tamper switch settings and use.

Technical Specifications

Supported cards

Part No. 9151324 and 9151325	Part Nos. 9151324-S and 9151325-S

Supported RFID cards 125 kHz:

- EM4x02
- NXP HiTag2

Supported RFID cards 13.56 MHz:

- **ISO14443A** (MIFARE Classic, MIFARE Plus, MIFARE Mini, MIFARE Ultralight, MIFARE DESFire CSN only)
- **PicoPass** (HID iClass CSN, Picopass)
- **FeliCa** (Standard, Lite)
- **ST SR** (SR, SRI, SRIX)
- **My2N**
- **2N PICard**

Supported RFID cards 125 kHz:

- EM4x02
- NXP HiTag2
- HID Prox

Supported RFID cards 13.56 MHz:

- **ISO14443A** (MIFARE Classic, MIFARE Plus, MIFARE Mini, MIFARE Ultralight, MIFARE DESFire CSN only)
- **PicoPass** (HID iClass CSN, Picopass)
- **FeliCa** (Standard, Lite)
- **ST SR** (SR, SRI, SRIX)
- **HID PAC** (HID SEOS, HID iClass SE, iClass SR, HID MIFARE DESFire with SIO, HID MIFARE Classic with SIO)
- **My2N**
- **2N PICard**

Relay (SSR A, SSR B)

- NO contact max. 30 V / 1 A AC/DC

Active output (OUT)

- 9.8 to 13.8 V DC according to power supply (PoE: 11.6 V; adapter: power supply voltage minus 0.4 V), up to 400 mA

Logical inputs (IN1, IN2)
Active mode – requires external voltage (jumper JP1 for IN1, pins 3–4 are open, jumper JP1 for IN2, pins 1–2 are open)

- U_{IN}-ON = min. +2.5 V
- U_{IN}-OFF = max. +1.5 V
- U_{IN} max. = +48 V
- I_{IN} (U_{IN} +48 V) = max. 1 mA

Passive mode – requires external contact only (jumper JP1 for IN1, pins 3–4 are closed, jumper JP1 for IN2, pins 1–2 are closed)

- U_{IN1} = approx. 8.3 V
- U_{IN2} = approx. 8.3 V
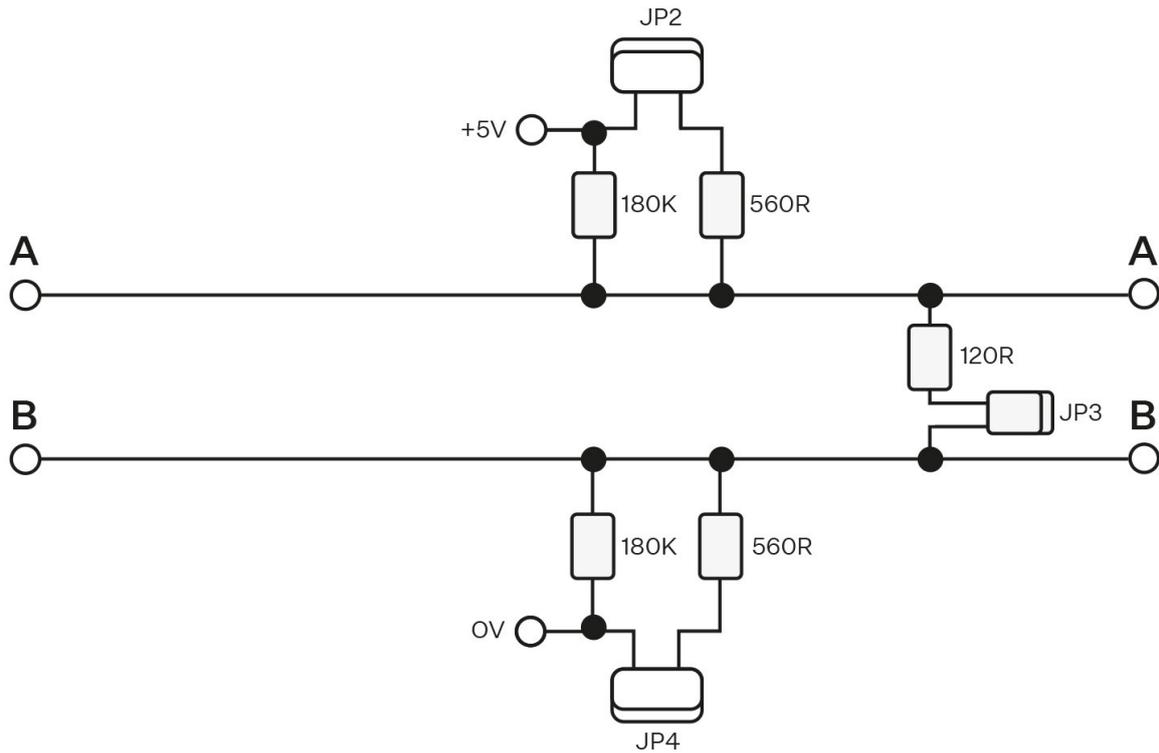- I_{LOOP} = approx. 0.5 mA

Signaling output

- Internal red LED under the intercom front panel

Power Supply

- For external RFID card reader
- 12 V DC ± 15% / 350 mA

OSDP Interface

- OSDP reader (software configurable)

> ⚠ **CAUTION**
>
> - Mounting jumpers JP2 and JP4 results in a connection of strong pull-up/pull-down resistors (560 ohms) to the RS-485 bus. These jumpers must be mounted/unmounted together, i.e. one jumper cannot be mounted alone. Strong pull-up and pull-down resistors can be connected only and exclusively to one arbitrary device on the OSDP bus.
> - Mounting JP3 results in a connection of the terminating 120 ohm resistor between wires A and B of the OSDP bus. The terminating resistors may be connected exclusively on the first and last modules on the OSDP bus. We recommend the connection of these resistors on the first and last modules.

Connection Recommendations

Wiring diagram for two-wire connection

Wiring diagram for three-wire connection
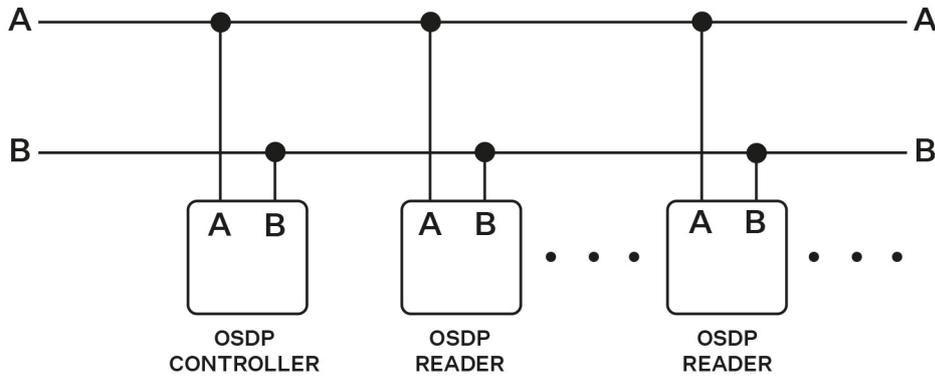
Wiegand Interface

• Off/Input/Output (as programmed)
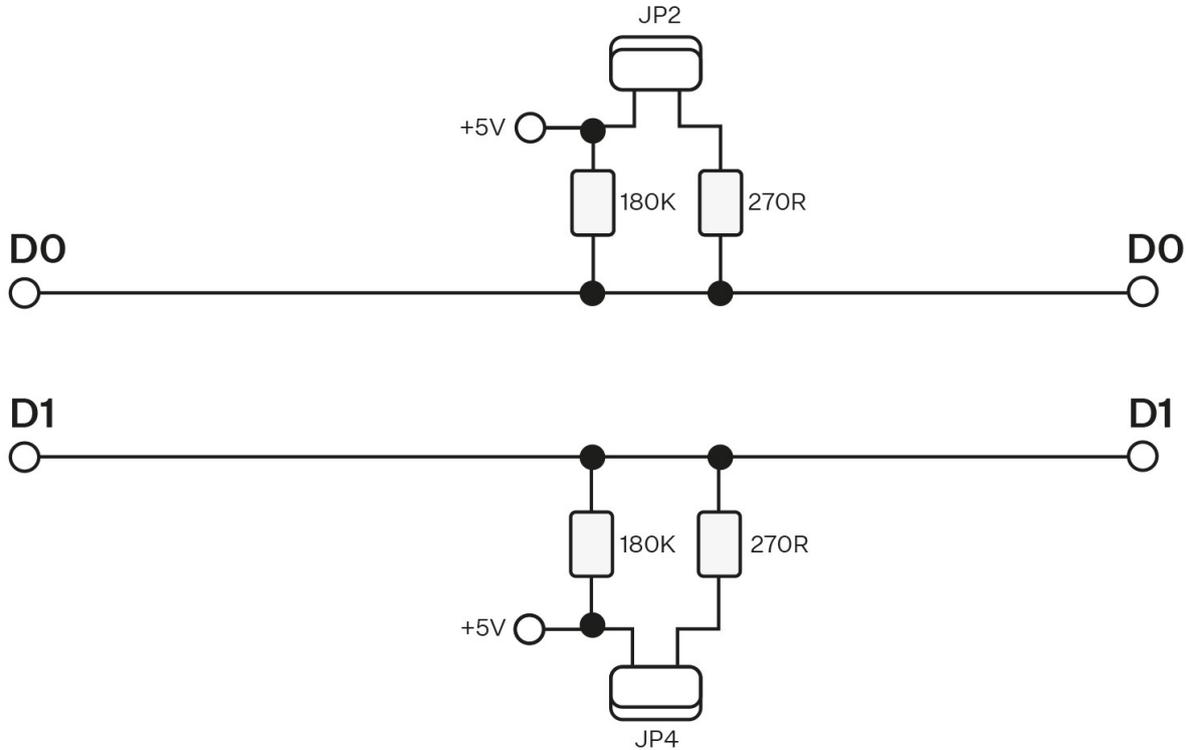
> **CAUTION**
>
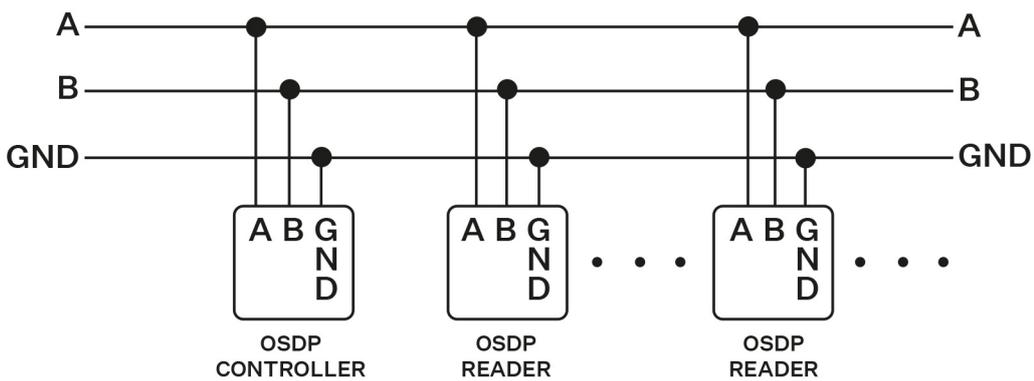> Mounting jumpers JP2 and JP4 results in a connection of strong pull-up resistors (270 Ω) to the Wiegand bus. These jumpers must be mounted/unmounted together, i.e. one jumper cannot be mounted alone. We recommend installing jumpers on the units operating in the transmitter mode and leaving jumpers uninstalled on the units operating in the receiver mode.

Connection Recommendations

Recommended Wiegand bus wiring diagram, 2N device as a receiver.

1. **2N IP Force 2.0**
2. External RFID Card Reader
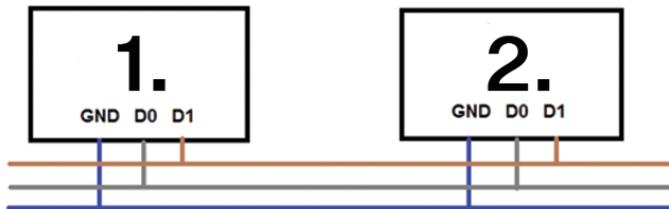
Recommended Wiegand bus wiring diagram, 2N device as a transmitter.

1. External RFID Card Reader
2. **2N IP Force 2.0**
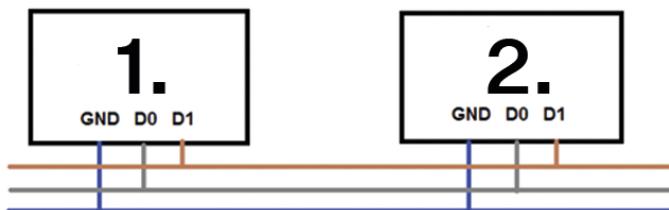
Internal Induction Loop

The internal induction loop (Part No. 9151321) is one of the **2N IP Force 2.0** extending modules, which is used for people with disabled hearing equipped with a special hearing aid that receives reproduced sound via a magnetic field sensor.

Compatibility

> ⚠️ **CAUTION**
>
> - If you use the induction loop, you cannot put an RFID card reader inside the device.
> - If the Internal RFID Card Reader is installed, it is not possible to install an Additional Switch.

The module is compatible with the basic units with Part No.:

- 9151301CRP
- 9151302CR

Installation

1. Turn off the device.
2. Remove the front panel (7) from the device.
3. Mount the antenna board (8). Use the two enclosed screws (9).
4. Plug the enclosed cable (11) to the antenna board connector.
5. Demount the button PCB (1). Do not disconnect its cable!
6. Dismount the right-hand bottom spacer (there are four spacers altogether).
7. There are two short metal spacers enclosed to the reader. Take the longer, 12 mm long spacer (5). Screw it into the free hole.
8. Plug the enclosed plastic support (6) into the reader board from the bottom side.
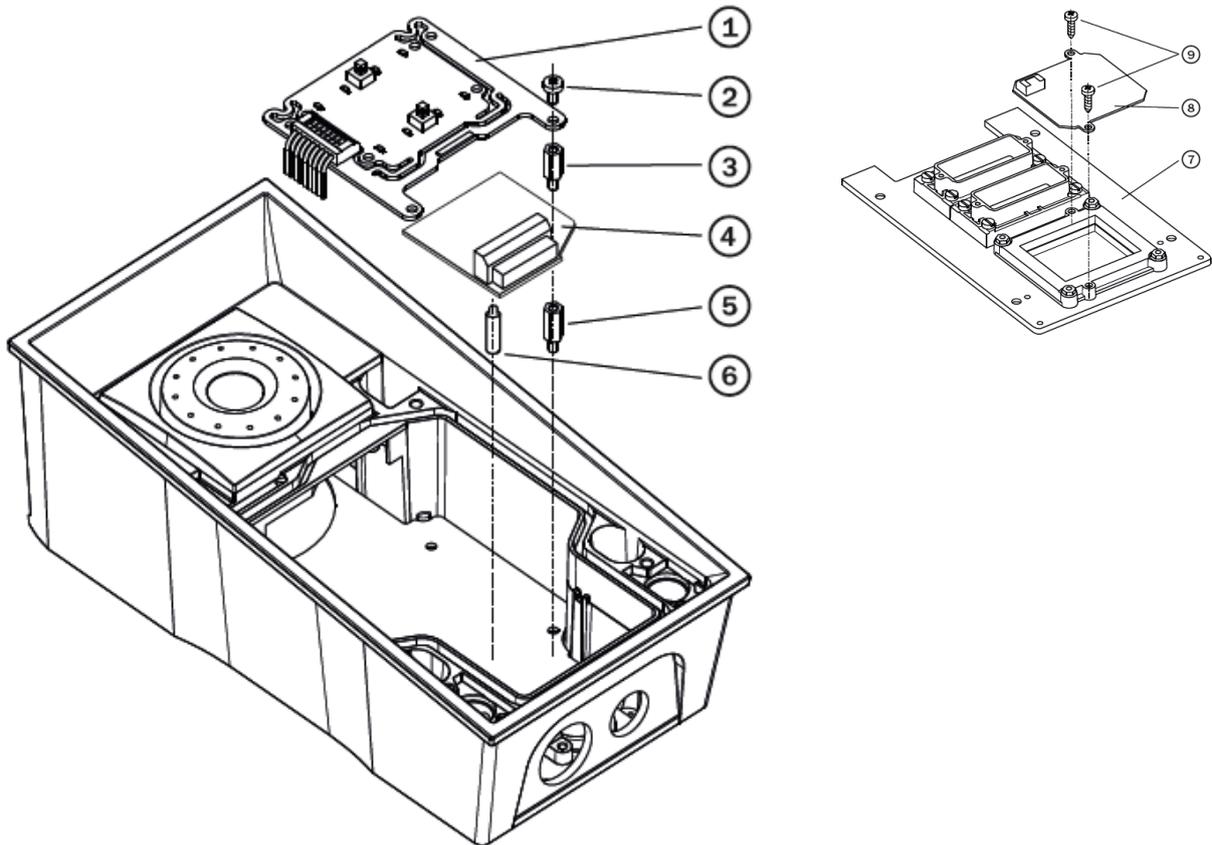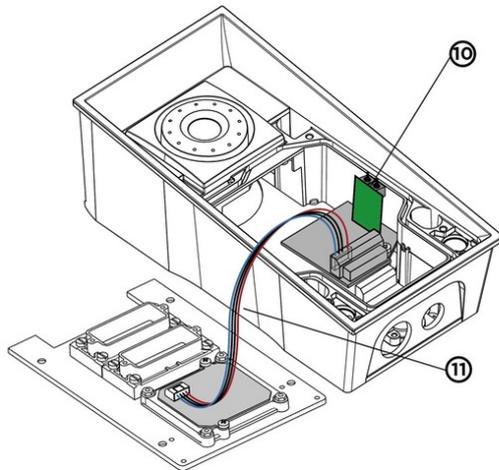9. Put the reader board (4) in the motherboard connector. Make sure that the screw hole is directly above the spacer.
10. Screw in the remaining metal spacer (3), which is 10.5 mm long.
11. Fit the button PCB (1) back to its position using the original screws.
12. If you want to use the tamper switch (to detect unauthorized case opening for theft protection), insert the tamper board (10) in the connector located in the right-hand bottom part of the switch board (4). As the tamper switch shares the Relay2 NO and NC terminals, you cannot use the RELAY2 output and the tamper switch at the same time.
13. Plug the antenna cable (11) to its connector at the reader board (4).
14. Replace the front panel and tighten all the four screws.

Additional Switch

The Additional Switch (Part No. 9151010, 01350-001) is used for extending the count of inputs/outputs.

> ⚠ **CAUTION**
> If the Additional Switch is installed, it is not possible to install the Internal RFID Card Reader.

Features

- The **2N IP Force 2.0** Additional Switch adds two additional switches, one logical input and a tamper switch to the main unit.
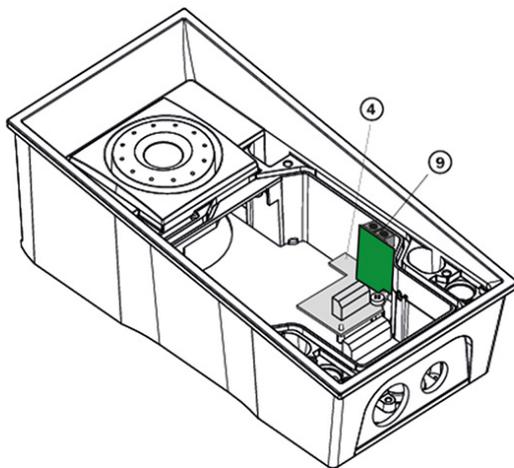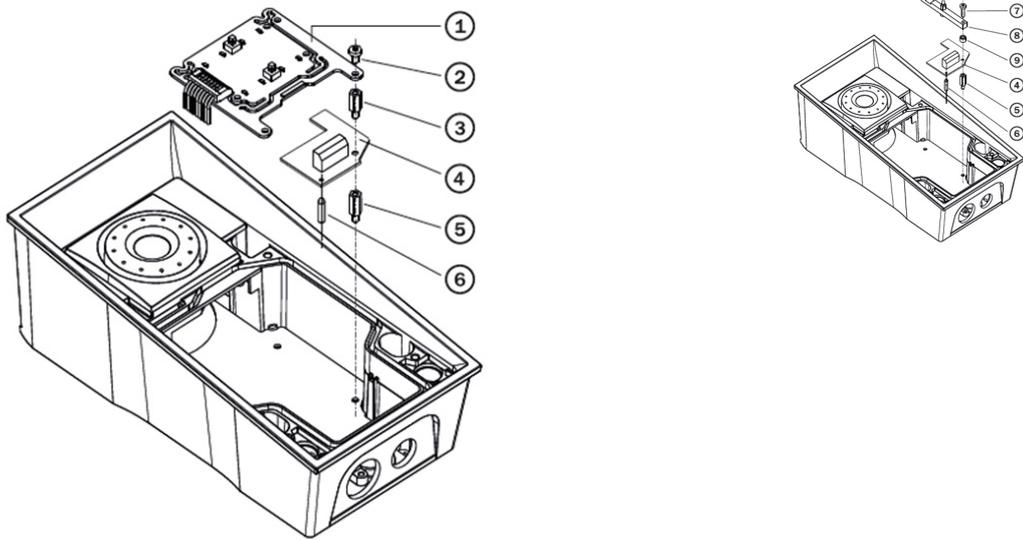
- The purpose of the tamper switch is to signal any unauthorized opening of the device (to prevent a theft, e.g.). It is recommended to use the tamper switch.

> **TIP**
> FAQ: Tamper Switch - How to Connect It to 2N IP Intercom

Installation

1. Turn off the device.
2. Remove the front panel from the device.

3. According to your model:
   a. If you are mounting the switch into a two-nameplate model, demount the button PCB (1) and remove the right-hand bottom spacer (there are four PCB fitting spacers altogether).
   b. If you are mounting the switch into a keypad model, take the keypad out of the holder. Demount the right-hand keypad holder - beam with a pin (8) – remembering its position. Demount the right-hand bottom spacer. Do not disconnect the button cable!
   c. If you are mounting the switch into a model other than the two ones mentioned in items 3a and 3b above, remove the right-hand bottom screw from the motherboard.
4. Screw the enclosed 12 mm spacer (5) into the vacated motherboard slot.
5. Mount the enclosed plastic support (6) onto the switch board bottom side.
6. Put the switch board (4) in the motherboard connector. Make sure that the screw hole is directly above the spacer.
7. According to your model:
   a. If you are mounting the switch into a two-nameplate model, fit the switch board with the enclosed 10.5 mm spacer (3) and reinstall the button PCB (1).
   b. If you are mounting the switch into a keypad model, reinstall the beam (8) of the keypad holder (the pin is on the top). Insert the enclosed 4.5 mm washer (9) between the beam and the switch board, fitting the assembly with the 15 mm screw enclosed (7).
   c. If you are mounting the switch into a model other than the two ones mentioned in items 7a and 7b, fit the switch board with the original 6 mm screw (2).
8. If you want to use the tamper switch, insert the tamper board (9) in the connector located in the right-hand bottom part of the switch board (4). As the tamper switch shares the RELAY2 NO and NC terminals, you cannot use the RELAY2 output and the tamper switch together.
9. Replace the front panel and tighten all the four screws.

Module Settings
Refer to the Configuration Manual for details.

Connection

Version 5
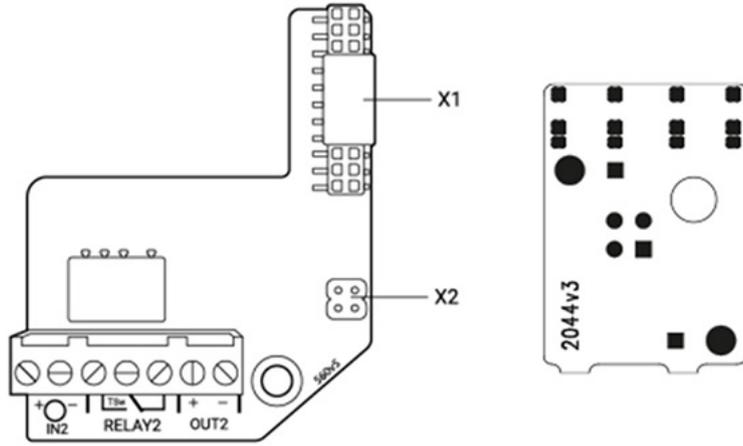
Version 4 and lower
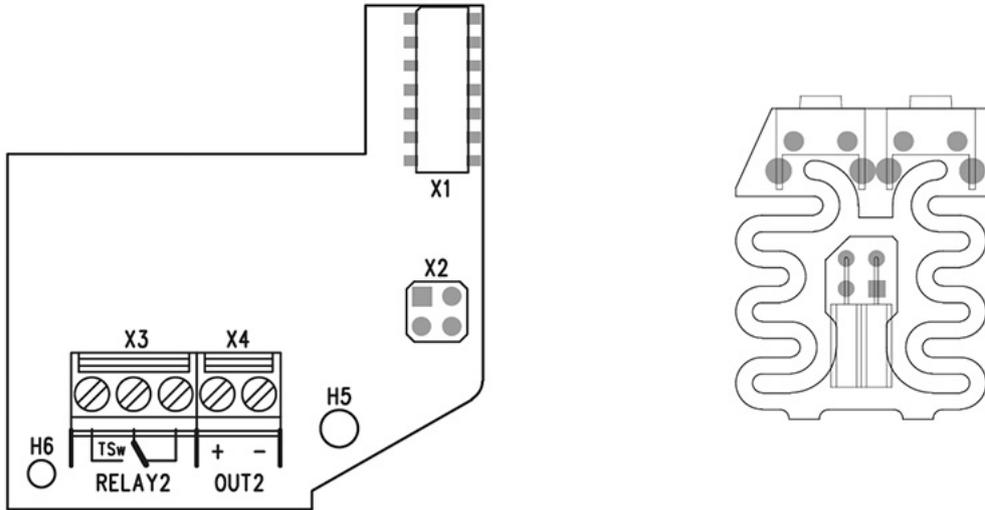
Security Relay

The Security Relay (9159010, 01386-001) is used for enhancing security between **2N IP Force 2.0** and the connected electric lock. The Security Relay significantly enhances security of the connected electric lock by preventing unlocking due to device tampering.

> 💡 **TIP**
> FAQ: 2N Security Relay – description of the device and use with the 2N intercoms

Specification

Passive switch	NO/NC contact, up to 30 V / 1 A AC/DC
Switched output	• Where the Security Relay is fed from the device, 8 to 12 V DC is available on the output depending on the power supply, 400 mA DC. • adapter: source voltage of minus 2 V • Where the Security Relay is fed from an external power supply, 12 V / 700 mA DC is available on the output.

Dimensions	66.5 × 32.5 × 20.5 mm

Weight	24 g

Connectors and Installation

The Security Relay is installed between the device (outside the secured area) and the electric lock (inside the secured area). The Security Relay includes a relay that can only be activated if a valid access card/code is detected on the unit.

The Security Relay is installed on a two-wire cable between the device and the electric lock inside the area to be secured (typically behind the door). The Security Relay is powered and controlled via this two-wire cable and can thus be added to an existing installation. Thanks to its compact dimensions, the device can be installed into a standard mounting box.

The Security Relay is designed with holes for surface anchoring. It is recommended that a screw of the diameter of 3 mm with a lens head of the diameter of 6 mm is used. Using a countersunk head may cause irreversible damage to the plastic cover!

Connect the Security Relay to the access unit as follows:

• To the Active output

Connect the electric lock to the Security Relay as follows:

• to the switched output
• to the passive output in series with the external power supply

The Security Relay also supports the Departure button connected to the 'PB' and '– 2N IP intercom' terminals. Once the Departure button is pressed, the output is activated for 5 seconds.

https://www.youtube.com/embed/ardukvQzw5A

Status Signaling

Green LED	Red LED	State
flashing	off	Operational mode
on	off	Activated output
flashing	flashing	Programming mode – waiting for initialization
on	flashing	Error – wrong code

Configuration

1. Connect the Security Relay to the properly set Security output of the device. Refer to the Configuration Manual for details. Make sure that one LED at least is on or flashing.

2. Press and hold the Relay RESET button for 5 seconds to switch the device in the programming mode (red and green LEDs flashing).
3. Activate the output switch using the keypad, telephone, etc. The first code sent from the device will be stored in the memory and considered valid. After code initialization, the Security Relay will pass into the operational mode (green LED flashing).

> ⚠ **CAUTION**
> Having reset the factory defaults on a device with firmware 2.18 or higher, remember to reprogram Security Relay using the instructions above.

Installation Completion

1. Having connected all the wires, make sure that the bushings, if used, are tightened properly and the RJ-45 connector is inserted in the PCB connector.
2. Replace the front cover carefully. Make sure that the connector is inserted correctly and the wires inside the device leave enough space for the board if you are installing a four-button board. Tighten the four screws thoroughly to push the panel by about 1 mm to fit tightly to the metal chassis. You can use the wrench included in package for tightening (Torx 20). Keep the maximum tightening torque of 1.5 Nm.

> ⚠ **WARNING**
>
> • Properly installed device is waterproof. An incorrectly made installation may compromise the device waterproofness. Water infiltration may damage the electronic part.
> • Stainless steel screws are used for the **2N IP Force 2.0** assembly. Other screws than stainless steel ones corrode soon and may aesthetically deteriorate the surrounding environment!

Brief Guidelines

Device Configuration Interface Access

2N IP Force 2.0 is configured via the web configuration interface. You have to know the device IP address.

Web Configuration Interface Login

1. The login screen is now displayed.
   If the login screen is not displayed, check the IP address, . The login screen is not displayed if the web interface server is off. If no certificate has been generated for the IP address , a security certificate invalidity notification may appear. In that case, confirm that you want to go to the web configuration interface.
2. Enter the login data.
   The default login data are:
   Username: **Admin**
   Password: **2n**
   It is necessary to change the password immediately upon the first login.
   After login using the default password, the access to the web configuration interface functions is limited.

> **TIP**
> It is recommended that a password is used that is difficult to break. It is not recommended that names, places or things, especially those closely related to the user, are used in the password.
>
> For increased password security, it is recommended that:
>
> - the random password generator is used,
> - the password length is 12 characters at least,
> - various characters from different character sets are combined (small/capital letters, digits, special characters, etc.).

IP Address Retrieval

To retrieve the device IP address, take the following steps:

- Use the freely accessible **2N Network Scanner**.

IP Address Retrieval Using 2N Network Scanner

The application helps you find the IP addresses of all the 2N devices in the LAN. Download **2N Network Scanner** from the 2N.com website. Make sure that Microsoft .NET Framework 2.0 is installed for successful app installation.

1. Run the **2N Network Scanner** installer.
2. The Installation Wizard will help you with the installation.
3. Having installed **2N Network Scanner**, start the application using the Microsoft Windows Start menu. Once started, the application begins to automatically search the LAN for all the 2N devices which have been DHCP/statically assigned IP addresses. These devices are then shown in a table.

4. Select the device to be configured and right-click it. Select *Browse...* to open the device administration web interface login box for configuration.

> **CAUTION**
>
> If the found device is grey highlighted, its IP address cannot be configured using this application. In that case, click Refresh to find the device again and check whether multicast is enabled in your network.

> **TIP**
>
> • Double click the selected row in the **2N Network Scanner** list to access the device web interface easily.
> • To change the device IP address, select *Config* and enter the required static IP address or activate DHCP.

The default login data are:
Username: **Admin**
Password: **2n**
It is necessary to change the password immediately upon the first login.

> **TIP**
>
> It is recommended that a password is used that is difficult to break. It is not recommended that names, places or things, especially those closely related to the user, are used in the password.
>
> For increased password security, it is recommended that:
>
> - the random password generator is used,
> - the password length is 12 characters at least,
> - various characters from different character sets are combined (small/capital letters, digits, special characters, etc.).

Dynamic/Static IP Address Switching

1. Connect the device to the power supply (if connected, disconnect and reconnect it).
2. Wait for the first sound signal .
3. Press the Quick dial button 15 times on the main unit.

> **CAUTION**
>
> The 15 times 1 sequence must be entered within 30 seconds after the first sound signal for security reasons. Up to 2 s intervals are allowed between the presses.

4. The acoustic signal indicates mode switching.

> **NOTE**
>
> After the static address mode is switched on, the basic network parameters are reset to the following default values:
>
> - IP address: 192.168.1.100
> - Network mask: 255.255.255.0
> - Default gateway: 192.168.1.1

Device Restart

To restart the device choose one of the following options:

- using disconnection from the power supply,
- via the web configuration interface.

> **NOTE**
>
> The device restart does not result in any change in the configuration settings.

Restart Using Web Configuration Interface,

You can restart the device via the web configuration interface. Refer to Web Configuration Interface Login (p. 59) for login details. Restart the device in System > > System using Restart .

Firmware Update

We recommend that the firmware is also updated during the **2N IP Force 2.0** installation. Refer to 2N.com for the latest FW version.

Once the firmware is uploaded successfully, the device is restarted automatically.

> ⚠️ **WARNING**
> Firmware downgrade in ARTPEC equipped devices results in factory reset and loss of the whole configuration including the license keys. Therefore, we recommend that you back up the configuration and save the valid license key before such downgrade.

> 💡 **TIP**
> You can make bulk updates for multiple devices via **2N Access Commander**.

Factory Default Reset

Reset the device factory default values via software in System > Maintenance Default reset.

Follow the instructions below **2N IP Force 2.0** to reset the factory default values via hardware:

Factory Default Reset

1. Disconnect the device from the power supply.
2. Press and hold the CONTROL (CTRL) button.
   a. Reconnect the device to the power supply while holding the button.
3. Release the button in 5 seconds.

> ⚠️ **CAUTION**
> If powered from an external power supply using terminals, the device will be reset to the factory settings only if it is also disconnected from the LAN.

> ⚠️ **CAUTION**
> In case the factory default values are reset on the device with a firmware version 2.18 or higher, it is necessary to reprogram the 2N Security Relay using the instructions given in Security Relay (p. 56).

Call Connection

To make calls with other terminal devices in IP networks, it is necessary to assign the device to a contact in the Directory.

Connection with 2N Devices in LAN

1. Make sure that Local calls is enabled on both the 2N devices.
2. Click Find device above the table. Check the listed device that you want to establish connection to. Once the device is added, editing becomes available.
3. Edit the following:
   • a virtual number to start a call by entering the number via your numerical keypad
   • basic information.
4. To dial calls using a device button, assign the selected user to the speed dial button in **Calls > Dialing**, refer to Speed dial buttons.
5. Make sure that Local calls is enabled on the called 2N device to make a successful call.

Connection with Other Devices

1. Click Add user or open the existing contact detail to create a new contact.

2. Click the pencil icon next to the Phone number ✏ to open phone number editing.
3. Enter the calling destination address into the destination field to which the call is to be routed. Complete the target IP address or SIP URI in the format " user_name@host" (e.g.: "johana@2.255.4.255" or "johana@calls.2N.com"). For local calls, fill in the called 2N device ID as specified in the Local calls tab in the called device web configuration interface.
4. Edit the following:
   • a virtual number to start a call by entering the number via your numerical keypad
   • basic information.
5. To dial calls using a device button, assign the selected user to the speed dial button in **Calls > Dialing**, refer to Speed dial buttons.
6. Make sure that the call transmitting service is enabled on the called 2N device to make a successful call.

> **TIP**
>
> • Each user can be assigned up to 3 phone numbers. In case the first user fails to answer, the call is forwarded to the next number. Alternatively, you can set calling to multiple phone numbers simultaneously. Check Call in group between the selected numbers to set such multiple phone number calling for one user.
> • In case all the user phone numbers are unavailable, you can set call forwarding to **Deputy**.
> • Users can be gathered in calling groups. The calling group name is shown in the phone book on the device display. You can assign a calling group to a quick dial button. To terminate an outgoing group call after the first rejection from any of the called users, set this function in Calls > General Settings.

Device Control

2N IP Force 2.0 is an intercom allowing you to:

- call other devices
  - use quick dial buttons
  - dial phone number
- receive and reject incoming calls
- activate switch (e.g. door opening, lift control, etc.)
  The device works as an authorization intermediary, which authenticates the user access rights and, if the user access is valid, activates the switch. The door lock, lifts etc. can be controlled by the switch.

  The device control depends on the product version:

  - using RFID cards and chips – by tapping a card/chip on the device,
  - using NFC,
  - using a QR code
  - by entering a numeric access code via a keypad application

Troubleshooting

65

Refer to https://www.2n.com/faqs for the most frequently solved problems.

Technical Parameters

Power Supply Types	
PoE	IEEE PoE+ 802.3at (Class 4–25,5 W)
External supply	12 V / DC

Signaling protocol	
SIP	UDP, TCP, TLS

Buttons	
Button design	Transparent, white backlit buttons with easily replaceable nametags
Button count	1, 2 or 4
Numeric Keypad	Optional

Audio	
Microphone	2 integrated
Amplifier	10W / 4 Ω (class D)
Speaker	10 W
Sound pressure level (SPL max)	94 dB (for 1 kHz, distance 1 m)

Technical Parameters

Audio	
Volume Control	Adjustable with automatic adaptive mode
Full duplex	Yes (AEC)
Audio power output	

Audio stream	
Protocols	• RTP
Codecs and Used Bandwidth	• G.711 (PCMA, PCMU) – 64 kbps (with 85.6 kbps headers) • G.729 – 16 kbps (with 29.6 kbps headers) • G.722 – 64 (with 85.6 kbps headers) • L16/16kHz – 256 kbps (with 277.6 kbps headers)

Camera	
Sensor	1/3" color CMOS
JPEG resolution	Up to 2592 × 1944
Video resolution	2560 × 1920
Frame rate	30 fps
Sensor sensitivity	14000 e^-/Lux-sec
Viewing angle	133° (H), 112° (V)
Infrared illumination	Yes
Sensor sensitivity without IR light	0.1 Lux ± 20 %
Focal length	1.935 mm

Video stream	
Protocols	• RTP • RTSP • SRTP • HTTP
ONVIF/RTSP streaming codecs	• H.264 • H.265 • MJPEG
IP Camera Function	Yes – compatible profiles: • ONVIF v2.4 profile S • ONVIF Profile T

Interface	
LAN	10/100BASE-TX with Auto-MDIX, RJ-45
Recommended cabling	Cat6 (MPTL)
Supported protocols	SIP2.0, SIPS, DHCP opt. 66, SMTP, SNMP, TR069, 802.1x, RTSP, RTP, SRTP, TFTP, HTTP, HTTPS, Syslog, ONVIF
Passive switch (relay)	SSR NO, max. 30 V / 1A AC/DC
Active switch output	8 to 12 V DC according to power supply, up to 600 mA • PoE: 10 V • adapter: source voltage –2 V

Interface	

US LTE bandwidths
 	
Part Nos. **9155401C-U1**, **9155401CB-U1**
	Telit LE910-NA1 module
	
	• LTE bandwidths:
	  • B2 (1900 MHz)
	  • B4 (AWS 1700 MHz)
	  • B5 (850 MHz)
	  • B12/B13 (700 MHz)
	• UMTS bandwidths:
	  • B2 (1900 MHz)
	  • B5 (850 MHz)
	• Connection rate:
	  • Uplink up to 5 Mbps
	  • Downlink up to 10 Mbps

Mechanical Parameters	
Cover	Robust aluminum cast product Color: • metallic black, semi-matt (not RAL)
Front Panel	Aluminum cast • Fiberglass FR4

Body material	• Black version:
	  • Material - Zamak 410 - Zn95Al4Cu1
	  • Surface treatment – PUR Wet coating 15–25 µm, RAL 25 Jet black, inner side - passivated zinc

Body material	ADC12 ALUMINIUM
Device dimensions	217 × 109 × 83 mm
Weight	2 kg
Operating temperature	−30 °C to 55 °C

Mechanical Parameters	
Relative humidity	10 to 95 % (non-condensing)
Storing temperature	−40 °C to 70 °C
Recommended altitude	up to 2000 m
Protection class	IP69
Resistance level	• Frame: IK10 • Camera: IK08 • Front panel: IK08

General Instructions and Cautions

Please read this User Manual carefully before using the product and follow the instructions and recommendations included therein.

Any use of the product that is in contradiction with the instructions provided herein may result in malfunction, damage or destruction of the product.

The manufacturer shall not be liable and responsible for any damage incurred as a result of a use of the product other than that included herein, namely undue application and disobedience of the recommendations and warnings.

Any use or connection of the product other than those included herein shall be considered undue and the manufacturer shall not be liable for any consequences arisen as a result of such misconduct.

Moreover, the manufacturer shall not be liable for any damage or destruction of the product incurred as a result of misplacement, incompetent installation and/or undue operation and use of the product in contradiction herewith.

The manufacturer assumes no responsibility for any malfunction, damage or destruction of the product caused by incompetent replacement of parts or due to the use of reproduction parts or components.

The manufacturer shall not be liable and responsible for any loss or damage incurred as a result of a natural disaster or any other unfavorable natural condition.

The manufacturer shall not be held liable for any damage of the product arising during the shipping thereof.

The manufacturer shall not make any warrant with regard to data loss or damage.

The manufacturer shall not be liable and responsible for any direct or indirect damage incurred as a result of a use of the product in contradiction herewith or a failure of the product due to a use in contradiction herewith.

All applicable legal regulations concerning the product installation and use as well as provisions of technical standards on electric installations have to be obeyed. The manufacturer shall not be liable and responsible for damage or destruction of the product or damage incurred by the consumer in case the product is used and handled contrary to the said regulations and provisions.

The consumer shall, at its own expense, procure software protection of the product. The manufacturer shall not be held liable for any damage incurred as a result of the use of deficient security software.

The consumer shall, without delay, change the access password for the product after installation. The manufacturer shall not be held liable or responsible for any damage incurred in connection with the use of the original password.

The manufacturer also assumes no responsibility for additional costs incurred by the consumer as a result of making calls to increased tariff lines.

Directives, Laws and Regulations

2N IP Force 2.0 conforms to the following directives and regulations:

EU

• 2012/19/EU on waste electrical and electronic equipment

- 2014/35/EU for electrical equipment designed for use within certain voltage limits
- 2014/53/EU for radio equipment
- 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment

Industry Canada

This Class B digital apparatus complies with Canadian ICES-003/NMB-003.

Contains an RFID IC module: 22140-NFC2F.

US

Contains an RFID module FCC ID: 2AQPZNFC2F.

FCC

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

NOTE: These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit other than that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Compliance with DDA:

The 2N Telekomunikace devices comply with the Disability Discrimination Act (DDA) of 2005 stipulating the following conditions:

1. The devices are mounted in such a manner that their bottom edges are 100 to 120 centimeters above the ground.
2. The devices use keypads with a mechanical protrusion on digit 5.
3. The devices use an electromagnetic loop as the hearing aid.

Legislation of Thailand

เครื่องโทรคมนาคมและอุปกรณ์นี้มี
ความสอดคล้องตามมาตรฐานหรือข้อ
กำหนดทางเทคนิคของ กสทช.

เครื่องวิทยุคมนาคมนี้ ได้รับยกเว้น ไม่ต้องได้
รับใบอนุญาตให้มี ใช้ซึ่งเครื่องวิทยุคมนาคม
หรือตั้งสถานีวิทยุคมนาคมตามประกาศ กสทช.
เรื่อง เครื่องวิทยุคมนาคม และสถานีวิทยุ
คมนาคมที่ได้รับยกเว้นไม่ต้องได้รับใบอนุญาต
วิทยุคมนาคมตามพระราชบัญญัติวิทยุคมนาคม
พ.ศ. 2498

กสทช. โทรคมนาคม
กำกับดูแลเพื่อประชาชน
Call Center 1200 (โทรฟรี)

Legislation of Japan

この装置は、クラス B 機器です。この装置は、住宅環境で使用この装置は、クラス B 機器です。この装置は、住宅環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。 取扱説明書に従って正しい取り扱いをして下さい。VCCI – B

本製品は、シールドネットワークケーブル(STP)を使用して接続してください。また適切に接地してください。

本製品は電気通信事業者（移動通信会社、固定通信会社、インターネットプロバイダ等）の通信回線（公衆無線 LAN を含む）に直接接続することができません。本製品をインターネットに接続する場合は、必ずルータ等を経由し接続してください。

Electric Waste and Used Battery Pack Handling

Do not place used electric devices and battery packs into municipal waste containers. An undue disposal thereof might impair the environment!

Deliver your expired household electric appliances and battery packs removed from them to dedicated dumpsites or containers or give them back to the dealer or manufacturer for environmental-friendly disposal. The dealer or manufacturer shall take the product back free of charge and without requiring another purchase. Make sure that the devices to be disposed of are complete.

Do not throw battery packs into fire. Battery packs may not be taken into parts or short-circuited either.

2N.com/manuals

2N IP Force 2.0 – User Manual

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2N.com