User Guide

ThinkStation P3 Tower Gen 2

First Edition (May 2025)

Contents

About this documentation

This documentation applies to the ThinkStation® product models listed below.

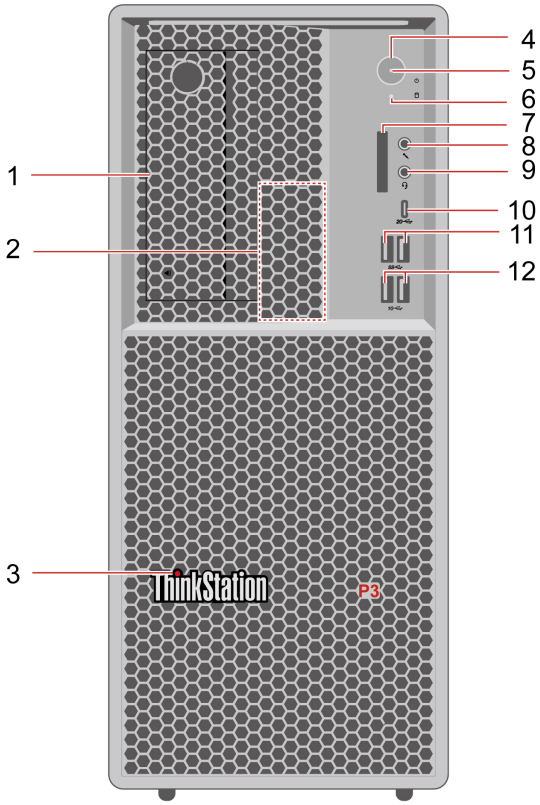
Model name	Machine types (MT)
ThinkStation P3 Tower Gen 2	30HT, 30HS, 30HX, 30J0

Before using this documentation, please read the following information:

- *Setup Guide*
- *Safety and Warranty Guide*
- For more compliance information, refer to https://www.lenovo.com/compliance, *Regulatory Notice* at https://support.lenovo.com/docs/common_commercial_rn, and *Generic Safety and Compliance Notices* at https://pcsupport.lenovo.com/docs/generic_notices.
- Hardware configurations and software programs vary by machine type. Some statements or illustrations in this documentation might be slightly different from your computer.
- Microsoft® makes periodic feature changes to the Windows® operating system through Windows Update. As a result, some information in this documentation might become outdated. Refer to Microsoft resources for the latest information.
- Documentation content is subject to change without notice. To get the latest documentation, go to https://pcsupport.lenovo.com.

Chapter 1. Overview

Front



Item	Description	Item	Description
1	Flex bay	2	Internal speaker
3	ThinkStation LED	4	Power button
5	Power indicator	6	Storage indicator
7	Secure Digital (SD™) card slot	8	Microphone connector
9	Headset connector	10	USB-C® connector (USB 20 Gbps)
11	USB-A® connectors (USB 5 Gbps)	12	USB-A connectors (USB 10 Gbps)

* for selected models

Note: For more information about the USB connector name update, see Appendix A “Notice for USB connector name update” on page 85.

Flex bay

Depending on your computer model, the flex bay can be empty or installed with one of the following devices:

- Front-access storage enclosure*
- Optional storage drive cage*

- Slim optical drive (ODD) cage*

For more details, see “Storage drive” on page 13.

Power indicator

Show the system status of your computer.

- **On:** The computer is starting up or working.
- **Off:** The computer is off or in hibernation mode.
- **Blinking:** The computer is in sleep mode.

Storage indicator

The storage indicator blinks when a storage drive is being reading from or writing to. However, it does not blink when creating a RAID volume with only SATA drives using the Broadcom 940-8i configuration utility.

SD-card slot

The SD-card slot can be empty or installed with a 3-in-1 card reader that supports the following three types of SD card:

- SD card
- SD High Capacity (SDHC™) card
- SD Extended Capacity (SDXC™) card

Headset connector

The headset connector is compatible with:

- Headphones or earphones with a 3.5 mm (0.14 inches), TRS (3-pole) plug
- Headsets with a 3.5 mm (0.14 inches), CTIA-compliant TRRS (4-pole) plug, or OMTP-compliant TRRS (4-pole) plug

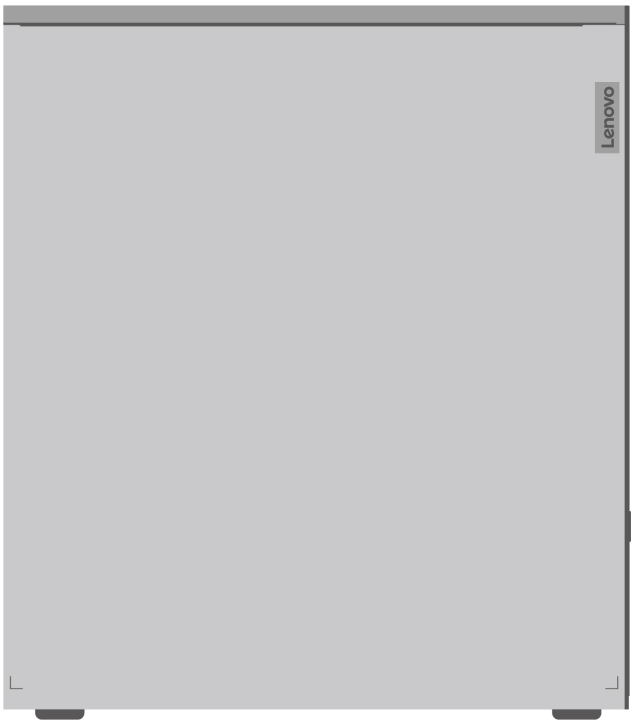
Note: This headset connector does not support standalone external microphones with a TRS (3-pole) plug.

Related topics

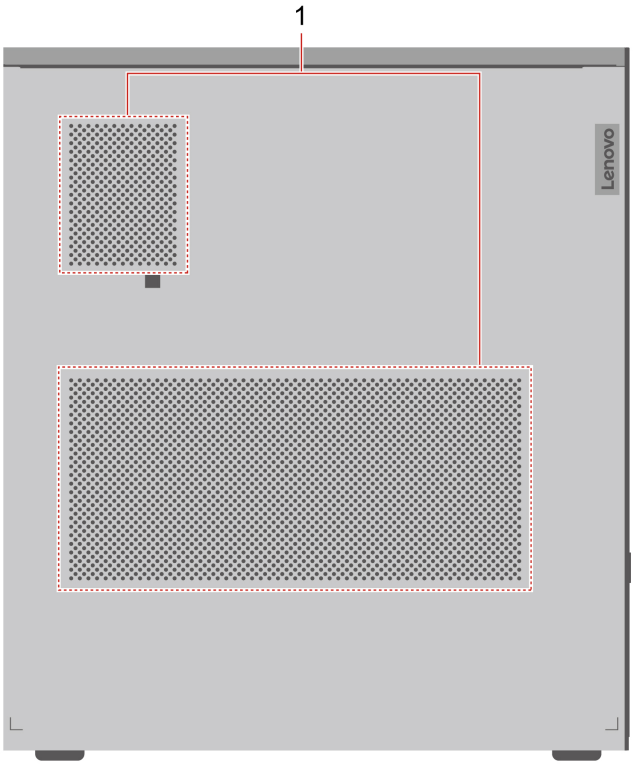
- “USB specifications” on page 6
- Chapter 2 “Specification and expansion” on page 9
- “Transfer data” on page 17
- Appendix A “USB naming rule” on page 85

Left

For models with 500-watt power supply



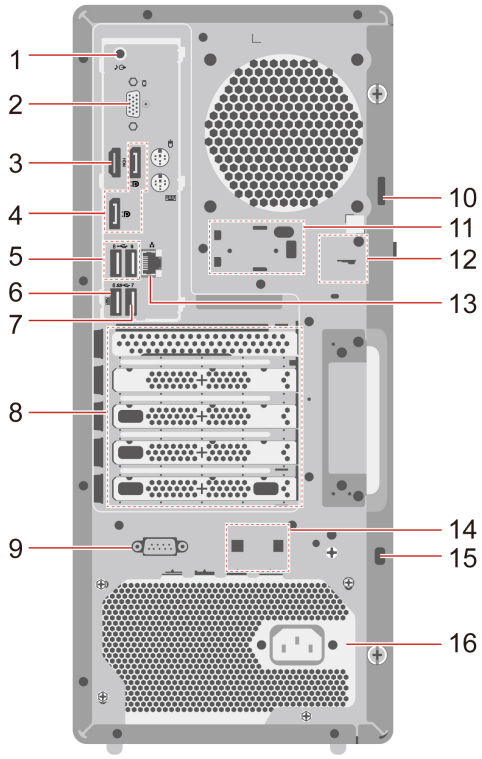
For models with 750-watt or 1100-watt power supply



Item	Description
1	Side air vents

Attention: Do not block air vents on the side cover. To ensure heat dissipation, do not place any objects within 30 mm (1.18 inches) from the side cover.

Rear



Item	Description	Item	Description
1	Audio line-out connector	2	Flexible I/O port
3	HDMI™ out connector	4	DisplayPort™ out connectors
5	USB-A connectors (Hi-Speed USB)	6	USB-A connector (USB 5 Gbps) (with smart power-on feature)
7	USB-A connector (USB 5 Gbps)	8	PCIe card area
9	Serial out connector*	10	Padlock loop
11	Wifi antenna cover slot	12	E-lock slots
13	Ethernet connector	14	Smart cable clip slots
15	Security-lock slot	16	Power cord connector

* for selected models

Flexible I/O port

Depending on the computer model, the flexible I/O port can be one of the following video output connectors:

- DisplayPort out connector*
- HDMI out connector*
- VGA out connector*
- USB-C out connector*

PCIe card area

Install PCIe cards into this area to improve the operating performance of the computer. Depending on the PCIe cards installed, connectors in this area might be Ethernet connectors, video output connectors, or other connectors. If a graphic card is installed into this area, there can be the following video out connectors:

- HDMI out connectors*
- DisplayPort out connectors*
- MiniDisplayPort™ out connectors*
- DVI out connectors*

Serial out connector

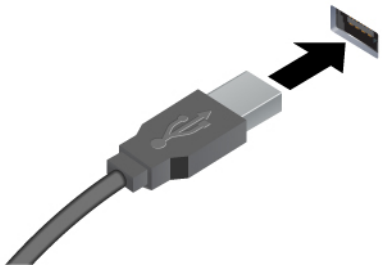
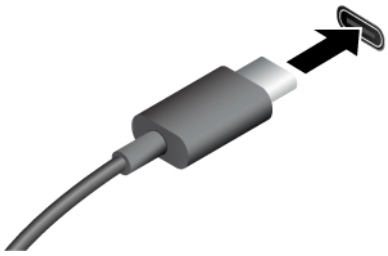
Connect an external modem, a serial printer, or other devices that use a serial out connector.

Related topics

- “USB specifications” on page 6
- Chapter 2 “Specification and expansion” on page 9
- “Connect to an external display” on page 17
- “Use physical locks” on page 20.
- Appendix A “USB naming rule” on page 85

USB specifications

Note: Depending on the model, some USB connectors might not be available on your computer.

Connector name	Description
 • USB-A connector (Hi-Speed USB) • USB-A connector (USB 5 Gbps) • USB-A connector (USB 10 Gbps)	Connect USB-A compatible devices, such as a USB-A keyboard, USB-A mouse, USB-A storage device, or USB-A printer.
 USB-C connector (USB 20 Gbps)	• Charge USB-C compatible devices with the output voltage and current of 5 V and 5 A. • Connect to an external display using the USB-C connector (USB 5 Gbps) on the rear panel: – USB-C to VGA: 1920 x 1200 pixels, 60 Hz – USB-C to DP: 3840 x 2160 pixels, 60 Hz • Connect to USB-C accessories to help expand your computer functionality. To purchase USB-C accessories, go to https://www.lenovo.com/accessories.

Chapter 2. Specification and expansion

Your computer may come with the specifications and expansion possibilities introduced in this chapter.

Basic specifications

Chassis

- Form factor: 27 L tower
- Width: 180 mm (7 inches)
- Depth: 370 mm (15 inches)
- Height (with feet): 415 mm (16 inches)
- Weight (maximum configuration as shipped without packaging): 14 kg (30 lb)

Hardware configuration

Type `Device Manager` in the Windows search box and then press Enter. Type the administrator password or provide confirmation, if prompted.

Power supply

Your computer comes with one of the following power supplys:

- 1100-watt automatic voltage-sensing power supply
- 750-watt automatic voltage-sensing power supply
- 500-watt automatic voltage-sensing power supply

Electrical input

- Input voltage: From 100 V ac to 240 V ac
- Input frequency: 50/60 Hz

Video features

The integrated graphics card supports the following video output connectors:

- Two DisplayPort out connectors
- One HDMI out connector
- Flexible I/O port* that can be one of the following connectors:
  - DisplayPort out connector*
  - HDMI out connector*
  - VGA out connector*
  - USB-C out connector*

Your computer supports up to two discrete graphics cards, which provide an enhanced video experience and extended capabilities. Depending on the graphics card installed, there can be the following video output connectors:

- HDMI out connectors*
- DisplayPort out connectors*
- MiniDisplayPort out connectors*

- DVI out connectors*

* for selected models

Network features

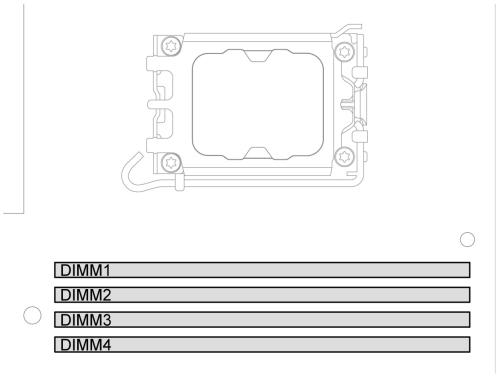
- Bluetooth*
- Ethernet LAN
- Wireless LAN*

* for selected models

Operating environment

- Maximum altitude (without pressurization):
  - Operating: From 0 m (0 ft) to 3048 m (10 000 ft)
  - Storage: From 0 m (0 ft) to 12192 m (40 000 ft)
- Temperature:
  - Operating: From 10°C (50°F) to 35°C (95°F)
  - Storage: From -40°C (-40°F) to 60°C (140°F)
- Relative humidity:
  - Operating: 20% to 80% (non-condensing)
  - Storage: 10% to 90% (non-condensing)

Memory



Quantity

1, 2, or 4 memory modules

Capacity and type

Capacity	Type
8 GB, 16 GB, 32 GB, or 48 GB	DDR5-5600 non-ECC UDIMM
16 GB, 32 GB, or 48 GB	DDR5-5600 ECC UDIMM
64 GB	DDR5-6400 non-ECC CUDIMM

System memory speed

Your computer can come with one of the following types of memory modules and will run up to the following speed:

Memory module capacity	Memory module quantity	Memory module speed
8 GB, 16 GB, 32 GB, 48 GB, or 64 GB	1 or 2	5600 MT/s
8 GB or 16 GB	4	4800 MT/s
32 GB, 48 GB, or 64 GB	4	4400 MT/s

To avoid unexpected frequency reduction, ensure that you install memory modules following the replacement steps and rules.

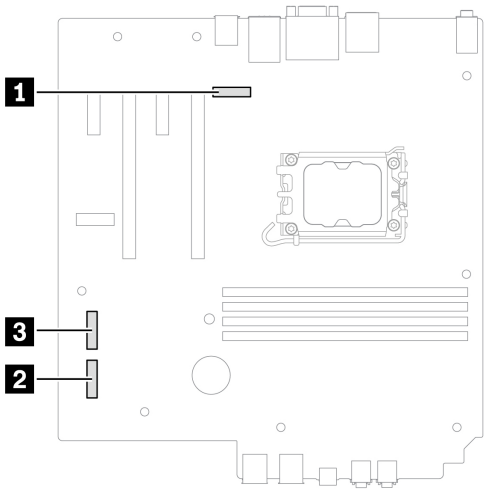
Notes:

- The actual system memory speed of the memory modules varies depending on the microprocessor model. For example, your computer comes with 6400 MT/s memory modules, but the microprocessor only supports up to 5600 MT/s memory modules. Then the system memory speed will be no faster than 5600 MT/s. For microprocessor models supported in your computer, contact the Lenovo Customer Support Center.
- If you install memory modules of different speed, the actual system memory speed will be set to the lowest speed of all the memory modules.

Replacement steps and rules

To install or replace a memory module, see “Memory module” on page 78 for replacement steps and rules.

On-board M.2 SSD



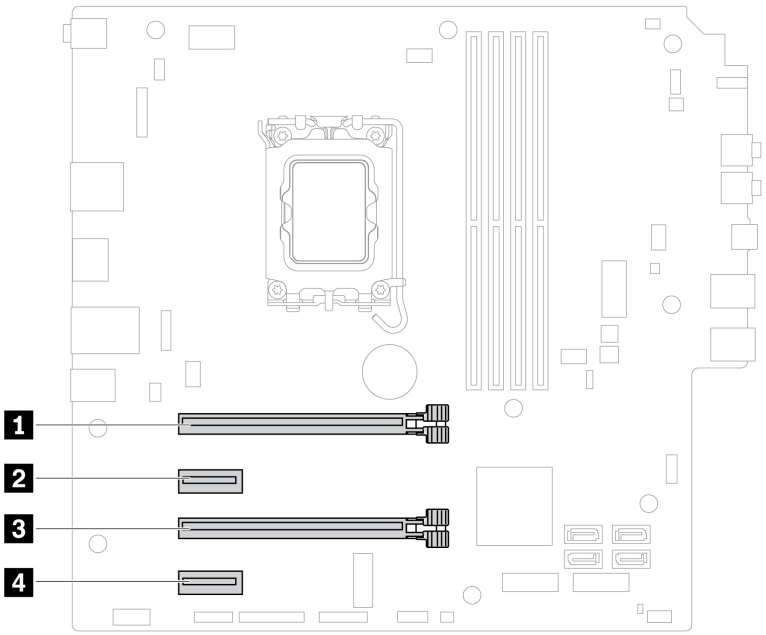
Type

Slot	Supported M.2 solid-state drive (SSD) type
1 M.2 SSD slot (Gen 5)	• 2280 Gen 4 M.2 SSD • 2280 Gen 5 M.2 SSD
2 3 M.2 SSD slots (Gen 4)	2280 Gen 4 M.2 SSD

Replacement steps and rules

To install or replace an on-board M.2 SSD, see “On-board M.2 SSD and heat sink” on page 55 for replacement steps and rules.

PCIe card



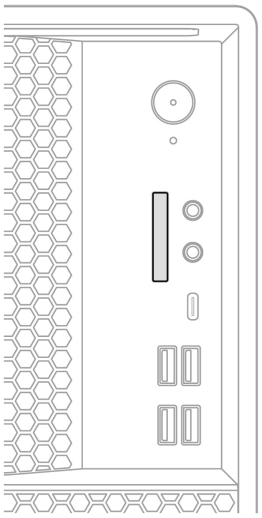
Your computer has four PCIe slots to install PCIe cards such as graphics card, M.2 SSD PCIe adapter card, Broadcom 940-8i RAID card, and other kinds of PCIe adapter card.

Slot	Type
1	PCIe x16 Gen 5 slot
2	PCIe x1 Gen 3 slot
3	PCIe x4 Gen 4 slot (physical link width x16 and negotiable link width x4)
4	PCIe x1 Gen 3 slot

Replacement steps and rules

To install or replace a PCIe card, see “PCIe cards” on page 64 for replacement steps and rules.

SD card



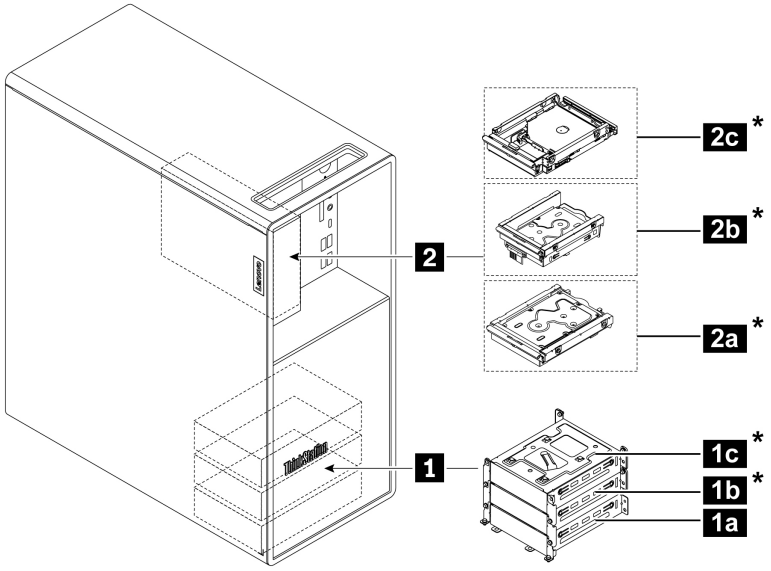
Your computer has an SD-card slot on the front panel. In the SD-card slot, you can install a 3-in-1 card reader that supports one of the following three types of SD card:

- SD card
- SD High Capacity (SDHC™) card
- SD Extended Capacity (SDXC™) card

To add or replace a 3-in-1 card reader, see “3-in-1 card reader” on page 63 for replacement steps and rules.

Storage drive

Supported storage cages in the storage bays



* for selected models

Item	Storage bay name	Supported storage cages
1	Internal storage drive bay	1a, 1b, 1c: internal storage drive cages • 1a is standard for all models. • 1c is not an available option when the computer comes with a 750-watt or 1100-watt power supply or when the M.2 SSD slot (Gen 4) is occupied.
2	Flex bay	Zero (empty) or one of the following storage drive cages: • 2a: Optional storage drive cage • 2b: Front-access storage enclosure • 2c: Slim ODD cage

Supported drives in the storage cages

Storage cages	Supported drives
1a, 1b, 1c, 2a, 2b	Zero (empty) or one of the following storage drives with a compatible storage drive tray: • 3.5-inch hard-disk drive (HDD) • 2.5-inch SSD with a compatible storage drive converter **Note:** Compatible storage drive tray and converter vary by storage cages. See the compatibility in the table below.
2c	A slim ODD

Compatible storage drive trays and converters in storage cages

Storage cages	Compatible storage drive tray	Compatible storage drive converter
1a, 1b, 1c, 2a		
2b		

Priority of storage cages

- For 2b or 2c, there is no required priority order.
- For 1a, 1b, 1c, and 2a, follow this priority order:

Priority	Storage drive cage
1	1a
2	1b
3	2a
4	1c

Replacement steps and rules of devices in the storage bays

To add or replace a device in the storage bays, see “Storage” on page 43 and “Slim-ODD-relevant parts” on page 39 for replacement steps and rules.

Chapter 3. Get started with your computer

Connect to an external display

Connect to a wired display

The integrated graphics card of your computer supports at least three and up to four video output connectors. When two four-port discrete graphics cards are installed, there can be up to eight video output connectors. Therefore, you can connect your computer to up to 12 wired displays. To connect to a wired display:

1. Connect one end of the display cable or adapter to the HDMI, Mini DisplayPort, DisplayPort, or other video output connectors on your computer.
2. Connect the other end of the cable or adapter to the external display.

Note: When switching the display from a discrete graphics card to the integrated graphics card, press Windows logo key + P to quickly detect the display.

Connect a wireless display

Ensure that both your computer and the wireless display support Miracast®.

1. Press Windows logo key + K.
2. Select the display you want to connect to, and then follow the on-screen instructions.

Change display settings

1. Right-click a blank area on the desktop and select display settings.
2. Select the display that you want to configure and change display settings of your preference.

Transfer data

Quickly share your files using the built-in Bluetooth technology among devices with the same features. You also can install a slim ODD or an SD card to transfer data.

Connect to a Bluetooth device

You can connect all types of Bluetooth-enabled devices to your computer, such as a keyboard, a mouse, a smartphone, or speakers. To ensure successful connection, place the devices at most 10 meters (33 feet) from the computer.

Conventional pair

This topic helps you connect to a Bluetooth device by conventional pair.

Step 1. Type `Bluetooth` in the Windows search box and then press Enter.

Step 2. Turn on both the Bluetooth on your computer and the Bluetooth device. Make sure the device is discoverable.

Step 3. Select the device when it is displayed on the **Add a device** list, and then follow the on-screen instructions.

Notes: If the Bluetooth connection failed, do the following:

1. Type **Device Manager** in the Windows search box and then press Enter.

2. Locate the Bluetooth adapter. Right-click and select **Update driver**.
3. Select **Search automatically for drivers**, and then follow the on-screen instructions.

Use the slim ODD

If your computer has a slim ODD, read the following information.

Know the type of your slim ODD

1. Type `Device Manager` in the Windows search box and then press Enter. Type the administrator password or provide confirmation, if prompted.
2. Select a slim ODD, and then follow the on-screen instructions.

Install or remove a disc

1. With the computer on, press the eject button on the slim ODD. The tray slides out of the drive.
2. Insert a disc into the tray or remove a disc from the tray, and then push the tray back into the drive.

Note: If the tray does not slide out of the drive when you press the eject button, turn off the computer. Then, insert a straightened paper clip into the emergency-eject hole adjacent to the eject button. Use the emergency eject only in an emergency.

Record a disc

1. Insert a recordable disc into the slim ODD that supports recording.
2. Do one of the following:
   - Type `AutoPlay` in the Windows search box and then press Enter. Turn on **Use AutoPlay for all media and devices**.
   - Open Windows Media Player.
   - Double-click the ISO file.
3. Follow the on-screen instructions.

Use the SD card

If your computer has an SD-card slot, read the following information.

Install an SD card

1. Locate the SD-card slot.
2. Ensure that the metal contacts on the card are facing the ones in the SD-card slot. Insert the card firmly into the SD-card slot until it is secured in place.

Remove an SD card

Attention: Before removing the card:

1. Click the triangular icon in the Windows notification area to show hidden icons. Right-click the icon prompting you to safely remove hardware and eject media.
2. Select the corresponding item to eject the card from the Windows operating system.
3. Press the card and remove it from your computer. Store the card safely for future use.

Set the power plan

For ENERGY STAR® compliant computers, the following power plan takes effect when your computers have been idle for a specified duration:

- Turn off the display: After 10 minutes
- Put the computer to sleep: After 25 minutes

To awaken the computer from Sleep mode, press any key on your keyboard.

To set the power plan:

1. Type `Power Options` in the Windows search box and then press Enter.
2. Choose or customize a power plan of your preference.

Smart power-on feature (for selected models)

The smart power-on feature helps you start up or wake up the computer from the hibernation mode simply by pressing Alt+P.

Note: Ensure that the keyboard is connected to a USB connector supporting the smart power-on feature.

Enable or disable the smart power-on feature

To enable or disable the smart power-on feature:

Step 1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.

Step 2. Select **Power → Smart Power On** and press Enter.

Step 3. Enable or disable the feature as desired.

Step 4. Press F10 or Fn+F10 to save the changes and exit.

The Vantage app

The Vantage app is a customized one-stop solution to help you maintain your computer with automated updates and fixes, configure hardware settings, and get personalized support.

To access the Vantage app, type `Vantage` in the Windows search box.

Notes:

- The available features vary depending on the computer model.
- The Vantage app makes periodic updates of the features to keep improving your experience with your computer. The description of features might be different from that on your actual user interface. You can download the latest version of Vantage app from Microsoft Store.

The Vantage app enables you to:

- Know the device status easily and customize device settings.
- Download and install UEFI BIOS, firmware, and driver to keep your computer up-to-date.
- Monitor your computer health, and secure your computer against outside threats.
- Scan your computer hardware and diagnose hardware problems.
- Look up warranty status (online).
- Access *User Guide* and helpful articles.

Security solutions

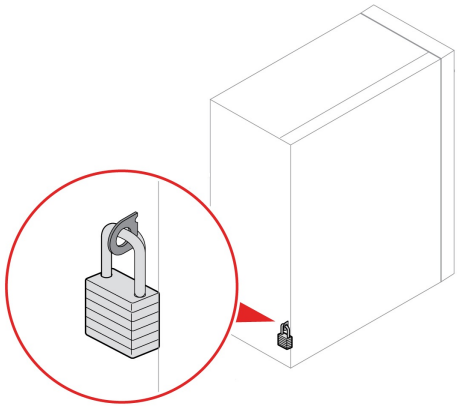
Lenovo values your information security. Your computer can be secured by physical locks, software solutions, and BIOS solutions. They can protect your computer from harm, theft, or unauthorized use.

Use physical locks

Note: Lenovo makes no comments, judgments, or warranties about the function, quality, or performance of the locking device and security feature. You can purchase a padlock or a security lock from Lenovo.

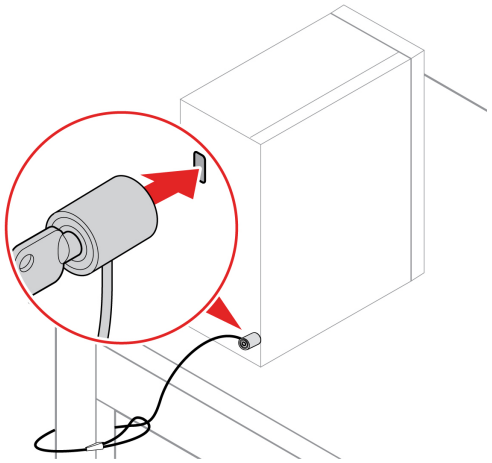
Padlock

Lock the computer cover through a padlock prevents unauthorized access to the inside of your computer.



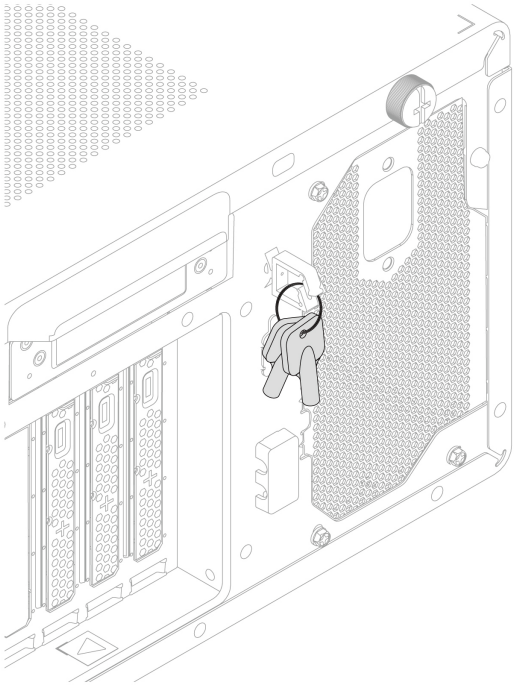
Security lock

Lock your computer to a desk, table, or other fixtures through a security lock.



Lock of the front-access storage enclosure

Your computer might have a front-access storage enclosure with lock. The lock prevents any unexpected removal or data loss. The keys are attached at the rear panel of the computer.

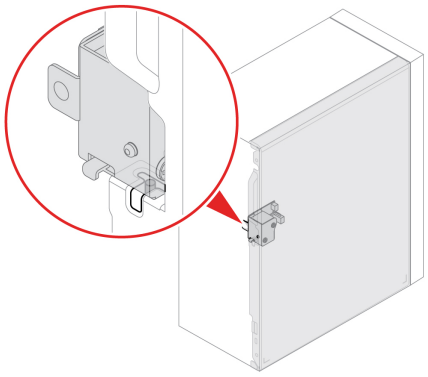


To unlock the front-access storage enclosure to install or replace the storage drive, see Storage drive in the front-access storage enclosure.

E-lock

Your computer might have an E-lock installed to protect the computer from unauthorized tampering of the internal components. Using the E-Lock, you can mechanically lock or unlock the computer cover. To enable or disable the E-Lock:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Security → Electronic Lock** to enable or disable the E-lock.
3. Press F10 or Fn+F10 to save the changes and exit. Your computer will restart automatically and then changes take effect.



Use software security solutions

The following software solutions help secure your computer and information.

- **Windows Security**

  Windows Security is a software built-in to the operating system. It continually scans for malicious software, viruses, and other security threats. Besides, Windows updates are downloaded automatically to help keep your computer safe. Windows Security also enables you to manage tools including firewall, account protection, application and browser control, and so on.

- **Antivirus programs**

  Lenovo preinstalls a full-version antivirus software on selected models of computer. It helps defend the computer against viruses, safeguard your identity, and keep your personal information secured.

Note: For more information about how to use these software solutions, refer to their help systems respectively.

Use BIOS security solutions

This section provides BIOS solutions to secure your computer and information.

Wipe the storage drive data (for selected models)

It is recommended that you wipe the storage drive data before recycling the storage drive or the computer.

To wipe the storage drive data:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Security → secure wipe → Enabled**.
3. Press F10 or Fn+F10 to save the changes and exit.
4. Restart the computer. When the logo screen is displayed, press F12 or Fn+F12.
5. Select **App Menu → secure wipe** and press Enter.
6. Select the storage drive you will wipe and click **NEXT**.
7. Select the entire storage drive or partition to wipe as desired.
8. Select the method as desired and click **NEXT**.
9. Click **Yes** to confirm your option when the prompting window is displayed.
10. If you have set a hard disk password for the storage drive, enter the password. Otherwise, set a temporary password following the on-screen instructions. Then, click **NEXT**. The wiping process begins.

    Note: Duration of the wiping process varies depending on the storage drive capacity.
11. Click **Reboot** when you are prompted to reset the system, and then one of the following will happen:
    - If the system storage drive data is wiped, you will be prompted that no operating system is found.
    - If the non-system storage drive data is wiped, the computer restarts automatically.

Cover presence switch

The cover presence switch prevents the computer from logging in to the operating system when the computer cover is not properly installed or closed.

To enable or disable the cover presence switch connector on the system board:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Security → Cover Tamper Detected** and press Enter.
3. Select **Enabled** or **Disabled** and press Enter.
4. Press F10 or Fn+F10 to save the changes and exit.

If the cover presence switch is enabled and the computer cover is not correctly installed or closed, an error message will be displayed when you turn on the computer. To bypass the error message and log in to the operating system, properly install and close the computer cover, and then enable the cover presence switch connector again in the BIOS menu.

Intel BIOS guard

The Intel® BIOS Guard module cryptographically verifies all BIOS updates. This hardware-based security helps prevent software and malware attacks on the computers BIOS.

Smart USB Protection

The Smart USB Protection function is a security function that helps prevent data from being copied from the computer to USB storage devices connected to the computer. You can set the Smart USB Protection function to one of the following modes:

- **Disabled** (default setting): You can use the USB storage devices without limitation.
- **Read Only**: You cannot copy data from the computer to the USB storage devices. However, you can access data on the USB storage devices.
- **No Access**: You cannot access the USB storage devices from the computer.

To configure the Smart USB Protection function:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Security → Smart USB Protection** and press Enter.
3. Select the desired setting and press Enter.
4. Press F10 or Fn+F10 to save the changes and exit.

Absolute Persistence (for computers purchased outside mainland China)

Absolute Persistence technology is embedded in BIOS. It detects changes that happen on the hardware, software, or the call-in location. It keeps you always knowing what condition the computer is in. To activate the technology, you have to purchase a subscription to Absolute.

UEFI BIOS passwords

You can set passwords in UEFI (Unified Extensible Firmware Interface) BIOS (Basic Input/Output System) to strengthen the security of your computer.

Password types

You can set a power-on password, supervisor password, system management password, or hard disk password in UEFI BIOS to prevent unauthorized access to your computer. However, you are not prompted to enter any UEFI BIOS password when your computer resumes from sleep mode.

- Power-on password

  When a power-on password is set, you are prompted to enter a valid password each time the computer is turned on.

- Supervisor password

  Setting a supervisor password deters unauthorized users from changing configuration settings. If you are responsible for maintaining the configuration settings of several computers, you might want to set a supervisor password.

  When a supervisor password is set, you are prompted to enter a valid password each time you try to enter the BIOS menu.

  If both the power-on password and supervisor password are set, you can enter either password. However, you must use your supervisor password to change any configuration settings.

- Hard disk password

  Setting a hard disk password prevents unauthorized access to the data on the storage drive. When a hard disk password is set, you are prompted to enter a valid password each time you try to access the storage drive.

  Note: After you set a hard disk password, your data on the storage drive is protected even if the storage drive is removed from one computer and installed in another.

- System management password (for selected models)

  You can enable the system management password to have the same authority as the supervisor password to control security related features. To customize the authority of the system management password through the UEFI BIOS menu:

  1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
  2. Select **Security → System Management Password Access Control**.
  3. Follow the on-screen instructions.

  If you have set both the supervisor password and the system management password, the supervisor password overrides the system management password.

Set, change, and remove a password

Before you start, print these instructions.

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Security**.
3. Depending on the password type, select **Set Supervisor Password**, **Set Power-On Password**, **Set System Management Password**, or **Hard Disk Password** and press Enter.
4. Follow the on-screen instructions to set, change, or remove a password.
5. Press F10 or Fn+F10 to save the changes and exit.

You should record your passwords and store them in a safe place. If you forget the passwords, contact a Lenovo-authorized service provider.

Note: If the hard disk password is forgotten, Lenovo cannot remove the password or recover data from the storage drive.

Chapter 4. Explore your computer

Lenovo AI Now or Lenovo Xiaotian (for selected models)

Lenovo AI Now or Lenovo Xiaotian is a personal and private AI assistant to help with inspiration, writing, summarizing, and quick settings for your computer. Depending on the country or region, either of them might be available.

Access the apps

- Use the Lenovo AI Now icon or Lenovo Xiaotian icon if present on the taskbar.
- Or type the app name in the Windows search box and press Enter.

Explore key features

- Import files to create your personal knowledge base and start searching, Q&A, summarization, and generation based on it.
- Set up your computer or find service information. For example, you can ask it to help turn on the Eye Care mode or find the nearest service center.

Notes:

- For more information about Lenovo AI Now or Lenovo Xiaotian, see the User Guide in the apps' Help Center.
- Software features may vary by computer model and be subject to change. Explore the apps based on your actual user interface.

UEFI BIOS

UEFI BIOS is the first program that the computer runs. When the computer turns on, the UEFI BIOS performs a self test to make sure that various devices in the computer are functioning properly.

Enter the UEFI BIOS menu

Turn on or restart the computer. When the logo screen is displayed, press F1 or Fn+F1 to enter the UEFI BIOS menu.

Note: If you have set UEFI BIOS passwords, enter the correct passwords when prompted. You also can select **No** or press Esc to skip the password prompt and enter the UEFI BIOS menu. However, you cannot change the system configurations that are protected by passwords.

Navigate the UEFI BIOS menu

Follow the on-screen instructions to navigate in the UEFI BIOS menu.

The table below introduces the available settings of the UEFI BIOS menu. You can follow the on-screen instruction to navigate in the UEFI BIOS menu.

Note: The UEFI BIOS menu might vary depending on system configurations.

Menu	Introduction
Main	This category provides the general product-related and firmware information including system summary, machine type, product serial number, UUID number, etc.
Devices	This category introduces how to configure various devices such as USB ports and audio controllers.
Advanced	This category provides advanced information about the computer such as the CPU features.
Power	This category introduces power and thermal management solutions.
Security	This category introduces various passwords, locks, and software to protect your computer.
Startup	This category introduces how to set the boot priority order.
Exit	This category introduces how to exit as you prefer.

You can go to Lenovo BIOS Simulator Center https://download.lenovo.com/bsco/index.html to explore the detailed settings by your product name.

Note: The Lenovo BIOS Simulator Center makes periodic updates of the settings. The UEFI BIOS simulator interface and description of settings might be different from that on your actual user interface.

Enable or disable the ErP LPS compliance mode

Lenovo computers meet the eco-design requirements of the ErP Lot 3 regulation. Follow the instruction to enable or disable the ErP LPS compliance mode.

For more information about the eco-design requirements, go to: https://www.lenovo.com/us/en/compliance/eco-declaration.

You can enable the ErP LPS compliance mode to reduce the consumption of electricity when the computer is off. To enable or disable the ErP LPS compliance mode:

Step 1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.

Step 2. Select **Power → Enhanced Power Saving Mode** and press Enter.

Step 3. Enable or disable the feature as desired.

Note: Please note that when the Enhanced Power Saving Mode is disabled, the power consumption might be increased when the computer is off.

Step 4. Press F10 or Fn+F10 to save the changes and exit.

When the ErP LPS compliance mode is enabled, you can wake up the computer by doing one of the following:

- Press the power button.
- Enable the Wake Up on Alarm feature to make the computer wake up at a set time.

To meet the off mode requirement of ErP compliance, you need to disable the Fast Startup function.

1. Go to **Control Panel** and view by large icons or small icons.
2. Click **Power Options → Choose what the power buttons do → Change settings that are currently unavailable**.
3. Clear the **Turn on fast startup (recommended)** option from the **Shutdown settings** list.

Update the UEFI BIOS

When you install a new program, device driver, or hardware component, you might need to update the UEFI BIOS.

Download and install the latest UEFI BIOS update package by one of the following methods:

From the Vantage app

Follow the instructions to update the UEFI BIOS from the Vantage app.

Step 1. Open the Vantage app, and then click **Device → System Update**.

Step 2. If the latest UEFI BIOS update package is available, follow the on-screen instructions to download and install the package.

From the Lenovo Support Web site

Follow the instructions to update the UEFI BIOS from the Lenovo Support Web site.

Step 1. Go to https://pcsupport.lenovo.com and select the entry for your computer.

Step 2. Click **Drivers & Software → Manual Update → BIOS/UEFI**.

Step 3. Follow the on-screen instructions to download and install the latest UEFI BIOS update package.

From the Windows Update

Follow the instructions to update the UEFI BIOS from the Windows Update.

Step 1. Type `Settings` in the Windows search box and press Enter.

Step 2. Click **Windows Update → Check for Updates**.

Step 3. If a BIOS update package appears in your update list, click **Download or Install** to initiate the update.

RAID

What is RAID

Redundant Array of Independent Disks (RAID) is a technology that provides increased storage functions and reliability through redundancy. It also can improve data storage reliability and fault tolerance compared with single-drive storage systems. Data loss resulting from a drive failure can be prevented by reconstructing missing data from the remaining drives.

When a group of independent physical storage drives is set up to use RAID technology, they are in a RAID array. This array distributes data across multiple storage drives, but the array appears to the host computer as one single storage unit. Creating and using RAID arrays provides high performance, such as the expedited I/O performance, because several drives can be accessed simultaneously.

Configure RAID with Intel RST configuration utility

Your computer comes with the Intel RST configuration utility. You can follow the sections below to configure RAID with Intel RST configuration utility.

Storage drive requirements for RAID levels

Your computer must have the minimum number of SATA or NVMe storage drives installed for the supported level of RAID below:

- RAID 0: striped disk array
  - Consists of at least two SATA or NVMe storage drives
  - Supported strip size: 4 KB, 8 KB, 16 KB, 32 KB, 64 KB, or 128 KB
  - Better performance without fault tolerance
- RAID 1: mirrored disk array
  - Consists of two SATA or NVMe storage drives
  - Improved reading performance and 100% redundancy
- RAID 5: block-level striped disk array with distributed parity
  - Consists of at least three SATA or NVMe storage drives
  - Supported strip size: 16 KB, 32 KB, 64 KB, or 128 KB
  - Better performance and fault tolerance
- RAID 10: striped and mirrored disk array
  - Consists of at least four SATA storage drives
  - Supported strip size: 4 KB, 8 KB, 16 KB, 32 KB, or 64 KB
  - Better performance without fault tolerance
  - Improved reading performance and 100% redundancy

Enable the SATA RAID functionality

To enable SATA RAID functionality:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Devices → Storage Setup** and press Enter.
3. Select **Configure Storage as** and press Enter.
4. Select **RAID** and press Enter.
5. Press F10 or Fn+F10 to save the changes and exit.

Create RAID volumes

Attention: All the existing data stored on the selected drives will be erased while the RAID volume is being created.

To create RAID volumes:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Devices → Storage Setup** and press Enter.
3. Select **Intel (R) Rapid Storage Technology** and press Enter.
4. Select **Create RAID Volume** and press Enter.
5. Select **Name** and press Enter. When prompted, type a proper RAID Volume name in the field.
6. Select **RAID Level** and press Enter. When prompted, select a RAID level in the field.
7. Use the arrow keys and the space key to mark individual physical storage drives to be added in the RAID volume.
8. Select **Strip Size** and press Enter. When prompted, select a strip size in the field.
9. Select **Capacity** and type a volume size in the field.
10. Select **Create Volume** and press Enter to initiate volume creation.

Delete RAID volumes

Attention: All the existing data stored on the selected drives will be erased after you delete RAID volumes.

To delete RAID volumes:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Devices → Storage Setup** and press Enter.
3. Select **Intel (R) Rapid Storage Technology** and press Enter.
4. Select the RAID volume to be deleted and press Enter.
5. Select **Delete** and press Enter.
6. Select **Yes** to confirm the deletion of the selected RAID volume. Deleting a RAID volume will reset the storage drives to non-RAID.

Reset storage drives to non-RAID

To reset your storage drives to non-RAID:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Devices → Storage Setup** and press Enter.
3. Select **Intel (R) Rapid Storage Technology** and press Enter.
4. Select the RAID volumes and press Enter to view the detailed information. Select the storage drives you want to reset to non-RAID and then press Enter.
5. Select **Reset to Non-RAID** and press Enter.
6. Select **Yes** to reset the storage drives to non-RAID.

Configure RAID with BROADCOM 940-8i Configuration Utility

To configure RAID with BROADCOM 940-8i Configuration Utility, ensure that:

- A Broadcom 940-8i RAID card is installed in your computer.
- The storage drives used for RAID configuration are connected to the installed Broadcom 940-8i RAID card instead of the system board.

Storage drive requirements for RAID levels

Your computer supports the following RAID levels:

- RAID 0: striped disk array
  - Consists of at least two SATA storage drives
  - Supported strip size: 64 KB, 128 KB, 256 KB, 512 KB, or 1 MB
  - Better performance without fault tolerance
- RAID 1: mirrored disk array
  - Consists of two or four SATA storage drives
  - Improved read performance and 100% redundancy
- RAID 5: block-level striped disk array with distributed parity
  - Consists of at least three SATA storage drives
  - Supported strip size: 64 KB, 128 KB, 256 KB, 512 KB, or 1 MB
  - Better performance and fault tolerance

Create a RAID volume

Attention: All the existing data stored on the selected drives will be erased while the RAID volume is being created.

To create a RAID volume:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Advanced → BROADCOM <RAID 940-8i 4GB Flash> Configuration Utility - 07.30.02.00** and press Enter.
3. Select **Main Menu** and press Enter.
4. Select **Configuration Management** and press Enter.
5. Select **Create Virtual Drive** and press Enter.
6. Select the drives that you want to use for RAID volume.
7. Select **OK** and press Enter.
8. Select **Confirm** and press Enter.
9. Select **Yes** and press Enter.
10. Select and configure the options one by one.
    a. **Select RAID Level**: You can set the RAID level to one of the following:
        - **RAID0**
        - **RAID1**
        - **RAID5**

        Note: Some of the RAID levels might not be displayed because the number of installed storage drives and the model of the BROADCOM <RAID 940-8i 4GB Flash> adapter vary.
    b. **Select Drives From**: Select **Unconfigured capacity** or **Free capacity** depending on your needs and press Enter.
    c. **Select Drives**: Select a storage drive and press Enter. After selecting all storage drives for creating the RAID volume, select **Apply Changes** and press Enter. When promoted, select **Confirm** and press Enter. Then, select **Yes** and press Enter to save the storage drive selection. Finally, select **OK** and press Enter.
    d. **Virtual Drive Name**: You can type a preferred name for the volume name.
    e. **Virtual Drive Size**: You can type a size for the volume.
    f. **Strip Size** (if applicable): Select a strip size and press Enter.
11. Select **Save Configuration** and press Enter. When promoted, select **Confirm** and press Enter. Then, select **Yes** and press Enter to confirm the creation of the RAID volume.
12. Press F10 or Fn+F10 to save the changes and exit.

View the information about a RAID volume

To view the information about a RAID volume:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Advanced → BROADCOM <RAID 940-8i 4GB Flash> Configuration Utility - 07.30.02.00** and press Enter.
3. Select **Main Menu** and press Enter.
4. Select **Virtual Drive Management** and press Enter.
5. Select a RAID volume and press Enter to view the detailed information.
6. Press F10 or Fn+F10 to save the changes and exit.

Delete a RAID volume

Attention: All the existing data stored on the selected drives will be erased after you delete RAID volumes.

To delete a RAID volume:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Advanced → BROADCOM <RAID 940-8i 4GB Flash> Configuration Utility - 07.30.02.00**.
3. Select **Main Menu** and press Enter.
4. Select **Virtual Drive Management** and press Enter.
5. Select the RAID volume that is not needed and press Enter.
6. Under **Operation**, select **Delete Virtual Drive** and press Enter.
7. Select **Go** and press Enter. When prompted, select **Confirm** and press Enter. Then, select **Yes** and press Enter to delete the RAID volume.
8. Press F10 or Fn+F10 to save the changes and exit.

Chapter 5. CRU replacement

Learn about how to remove or install the hardware components in your computer.

Before CRU replacement

Before replacing hardware of your computer, read this section first. You will get to know what is CRU, the CRU list, system board connectors, and prerequisites for CRU replacement.

What is CRU

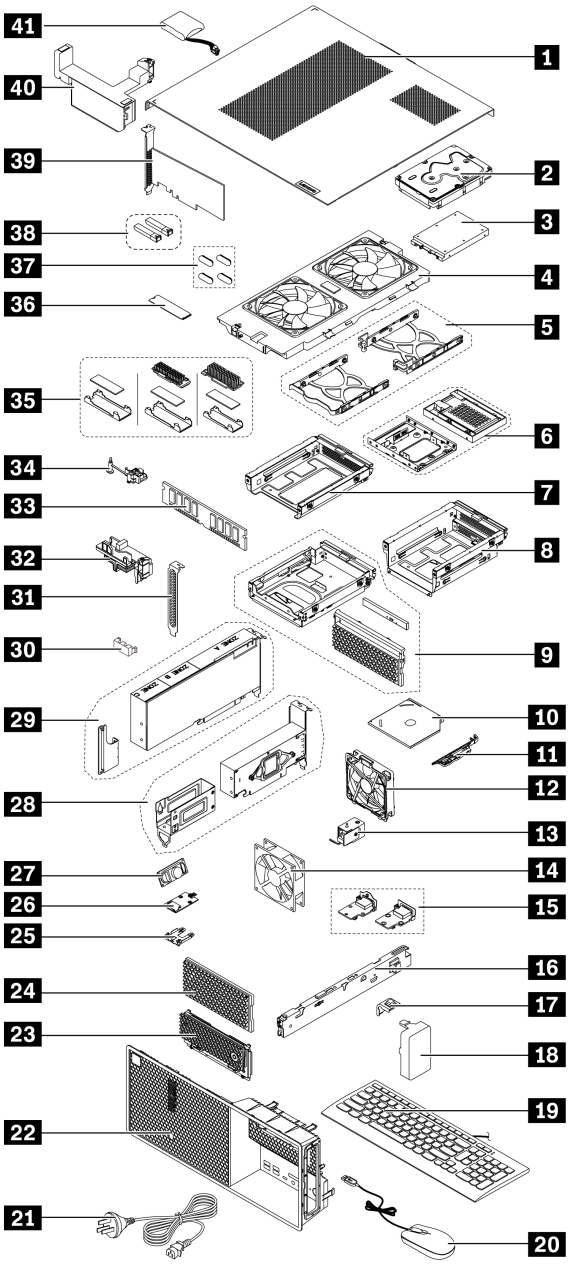
Customer Replaceable Units (CRUs) are parts that can be replaced by the customer. Lenovo computers contain the following types of CRUs:

- **Self-service CRUs:** Refer to parts that can be replaced easily by customer themselves or by trained service technicians at an additional cost.
- **Optional-service CRUs:** Refer to parts that can be replaced by customers with a greater skill level. Trained service technicians can also provide service to replace the parts under the type of warranty designated for the customer's machine.

If you intend on installing the CRU, Lenovo will ship the CRU to you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. You might be required to return the defective part that is replaced by the CRU. When return is required: (1) return instructions, a prepaid shipping label, and a container will be included with the replacement CRU; and (2) you might be charged for the replacement CRU if Lenovo does not receive the defective CRU within thirty (30) days of your receipt of the replacement CRU. For full details, see the Lenovo Limited Warranty documentation at:
https://www.lenovo.com/warranty/llw_02

CRU list

Exploded view



Part list

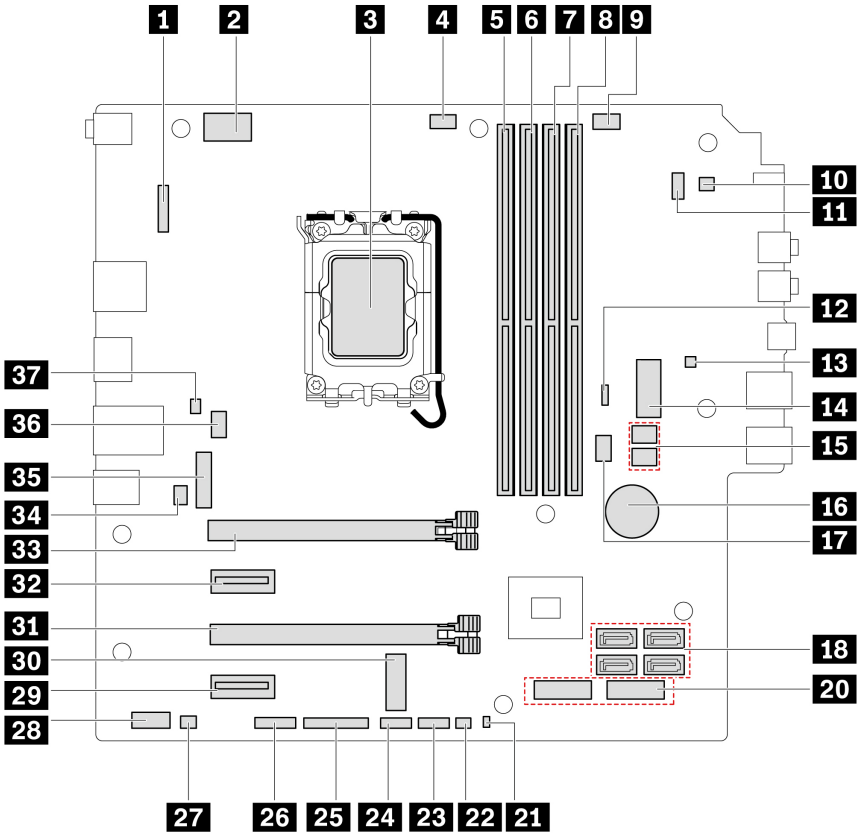
Self-service CRUs:

- 1 Left side cover
- 2 3.5-inch HDD*
- 3 2.5-inch SSD*
- 4 Side fan with bracket*
- 5 Storage drive tray*
- 6 Storage drive converter*
- 7 Optional storage drive cage*
- 8 Front-access storage enclosure*
- 9 Slim-ODD bezel, cage, and front cover assembly*
- 10 Slim ODD*
- 11 Slim-ODD latch*
- 12 Front fan*
- 14 Rear fan*
- 16 Chassis beam
- 17 Cover presence switch*
- 18 Wi-fi antenna cover
- 19 Keyboard*
- 20 Mouse*
- 21 Power cord
- 22 Front bezel
- 23 Front-access storage enclosure bezel*
- 24 Front-access storage enclosure dummy bezel*
- 30 Smart cable clip*
- 31 PCIe card bracket*
- 33 Memory module
- 35 On-board M.2 SSD bracket, heat sink, and thermal pad*
- 36 M.2 SSD*
- 37 Chassis rubber feet

Optional-service CRU:

- 13 E-lock*
- 15 Flexible I/O port card with bracket*
- 25 3-in-1 card reader bracket*
- 26 3-in-1 card reader*
- 27 Internal speaker
- 28 Graphics card and extender*
- 29 Graphics card and extender*
- 32 Graphics card retainer*
- 34 On-board M.2 SSD holder*
- 38 Fiber modules of Ethernet PCIe adapter card*
- 39 PCIe adapter card*
- 40 Broadcom 940-8i RAID card battery box*
- 41 Broadcom 940-8i RAID card battery*

System board illustration



Item	Item
1 Flexible I/O port card connector	2 8-pin microprocessor power connector
3 Microprocessor socket	4 Microprocessor fan connector
5 Memory slot (DIMM1)	6 Memory slot (DIMM2)
7 Memory slot (DIMM3)	8 Memory slot (DIMM4)
9 Auxiliary fan connector 2 (side fan)	10 Internal speaker connector
11 Power button and power indicator connector	12 Clear CMOS (Complementary Metal Oxide Semiconductor)/Recovery jumper
13 ThinkStation LED connector	14 10-pin system board power connector
15 SATA power connectors	16 Coin-cell battery
17 Auxiliary fan connector 1 (front fan)	18 SATA connectors
20 M.2 SSD slots (Gen 4)	21 Management engine (ME) disabling connector
22 Thermal sensor connector	23 Front USB connector 1
24 Front USB connector 2	25 Line printer terminal (LPT) header
26 Serial (COM) connector	27 Thunderbolt™ connector 2
28 Thunderbolt connector 1	29 PCIe x1 Gen 3 slot
30 Wi-Fi card slot	31 PCIe x4 Gen 4 slot (physical link width x16 and negotiable link width x4)

Item	Item
32 PCIe x1 Gen 3 slot	33 PCIe x16 Gen 5 slot
34 E-lock connector	35 M.2 SSD slot (Gen 5)
36 System fan connector (rear fan)	37 Cover presence switch connector

Prerequisites for hardware replacement

General prerequisites

Read *Generic Safety and Compliance Notices*.

Prerequisites for opening left side cover of the computer

- 

  During operation, some components become hot enough to burn the skin. Before you open the computer cover, remove any media from the drives, turn off the computer and connected devices, disconnect power, remove all cables and locking devices, and wait approximately 10 minutes until the computer is cool.
- Unlock any locking device that secures the computer.
- Lay down the computer to place the left side cover facing up.
- Before reaching parts with cables, record the cable routing for future reference and then disconnect its cable from the system board.

Prerequisites for replacing storage drives

Attention: The internal storage drives are sensitive. Inappropriate handling might cause damage and loss of data. When handling the internal storage drives observe the following guidelines:

- Replace the internal storage drives only for repair. The internal storage drive is not designed for frequent changes or replacement.
- Before replacing the internal storage drives, make backup copy of all the data that you want to keep and safely eject the old storage drives from the operating system. For more information, see the operating system help system.
- Do not touch the contact edge of the internal storage drives. Otherwise, the internal storage drives might get damaged.
- Do not apply pressure to the internal storage drives.
- Do not make the internal storage drives subject to physical shocks or vibration. Put the internal storage drives on soft material, such as a cloth, to absorb physical shocks.

Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure

The storage drive in the front-access storage enclosure can be hot-swappable when certain requirements are met. It means that you can open the front-access storage enclosure bezel to install or replace the drive inside without even turning off your computer. Therefore, lock the enclosure cover to prevent any unexpected removal or data loss. The keys are attached at the rear panel of the computer. Store the keys in a secure place.

Attention: The storage drive in the front-access storage enclosure is hot-swappable only when the following requirements are met. If any of the requirements are not met, do not install or replace the storage drive when the computer is turned on. Otherwise, data on the storage drive might get damaged.

- The eSATA mode of the SATA 4 connector is enabled in BIOS by doing the following:
  1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
  2. Select **Devices → Storage Setup → SATA Drive 4 Hot-Plug Support** and press Enter.
  3. Select **Enabled** and press Enter.
  4. Press F10 or Fn+F10 to save the changes and exit.
- The SATA cable of the front-access storage enclosure is connected to the SATA 4 connector on the system board.
- The operating system of your computer does not reside on the storage drive in the front-access storage enclosure.

Prerequisites for replacing power supply assembly

Although there are no moving parts in the computer after the power cord has been disconnected, the following warnings are required for your safety.

Keep fingers and other parts of your body away from hazardous, moving parts. If you suffer an injury, seek medical care immediately. Never remove the cover on a power supply or any part that has the following label attached.

Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

Left side cover

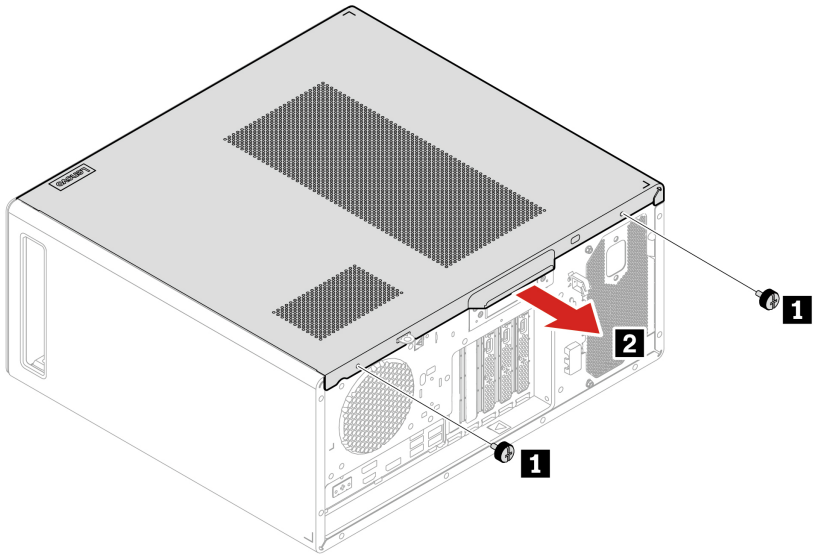
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

Remove the left side cover.



Step	Screw (quantity)	Torque
1	#6-32 × 7.5 mm (0.3 inches), Nickel coated (2)	0.56 ± 0.05 Nm (5.75 ± 0.57 kgf-cm)

Installation notice

If a locking device is available, use it to lock the computer after installing the left side cover.

Slim-ODD-relevant parts

By reading this section, you will learn to replace slim-ODD relevant parts, including slim ODD, slim-ODD latch, and slim-ODD cage, bezel, and front cover assembly.

Slim ODD

Prerequisite

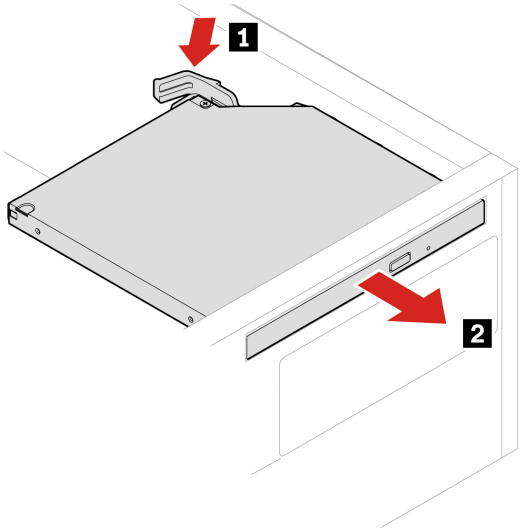
Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the “Left side cover” on page 38.

2. Remove the slim ODD.



Slim-ODD latch

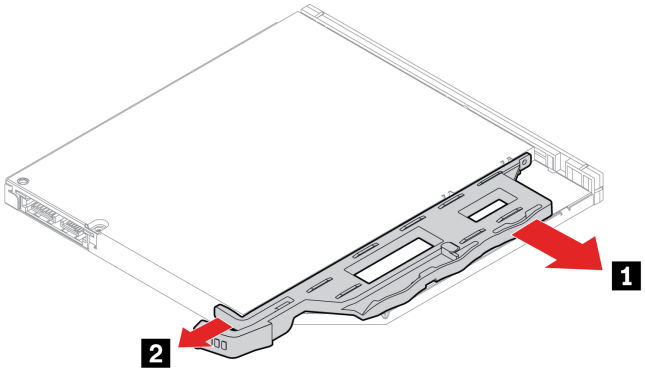
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the following parts:
   a. “Left side cover” on page 38
   b. “Slim ODD” on page 39
2. Remove the slim-ODD latch.



Slim-ODD bezel

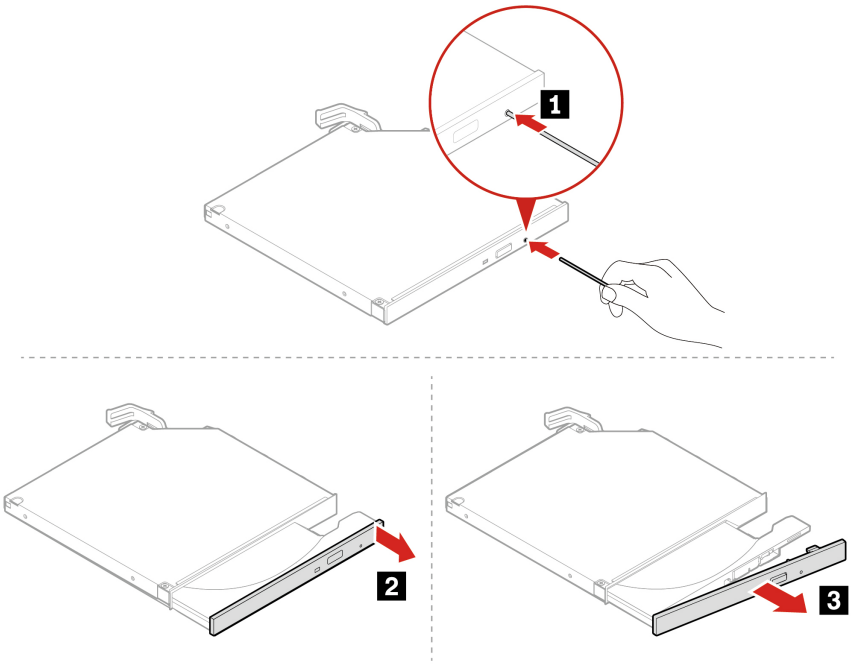
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the following parts:
   a. “Left side cover” on page 38
   b. “Slim ODD” on page 39
2. Remove the slim-ODD bezel.



Slim-ODD cage

Prerequisite

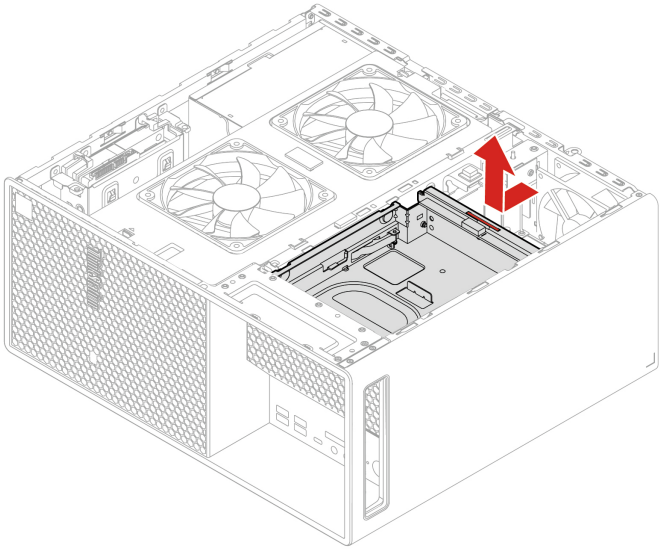
Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives

- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the following parts:
   a. “Left side cover” on page 38
   b. “Slim ODD” on page 39
2. Remove the slim-ODD cage.



Slim-ODD front cover

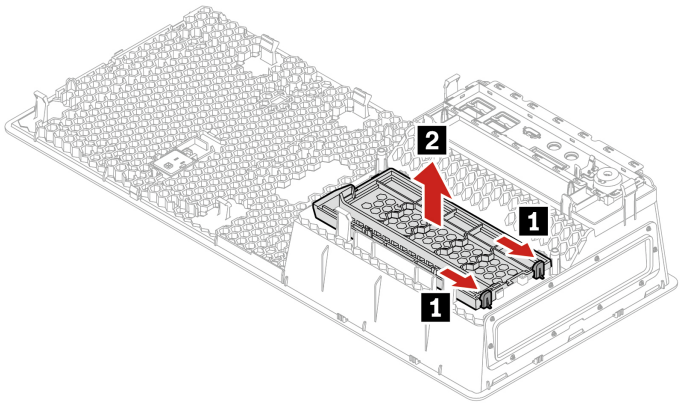
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the following parts:
   a. “Left side cover” on page 38
   b. “Slim ODD” on page 39
   c. “Front bezel” on page 61
2. Remove the slim-ODD front cover.



Storage

By reading this section, you will learn to replace storage drives, storage drive cages, and front-access storage enclosure in your computer.

Storage drives in the internal storage drive cages

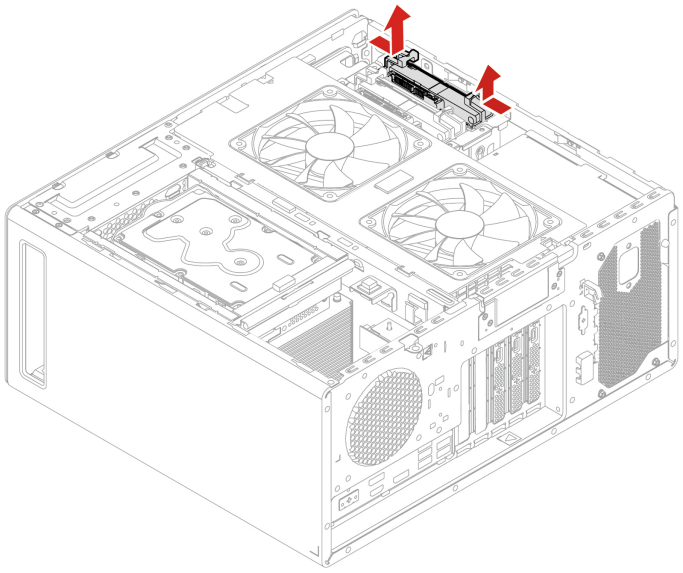
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

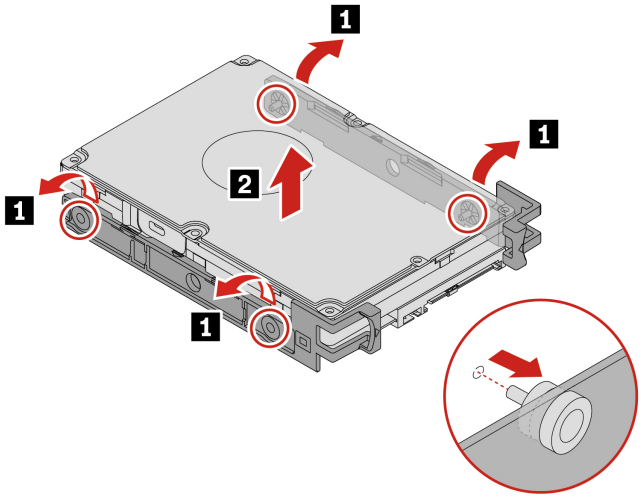
- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps of the 3.5-inch HDD

1. Remove the “Left side cover” on page 38.
2. Remove the 3.5-inch HDD with tray from the internal storage drive cage.

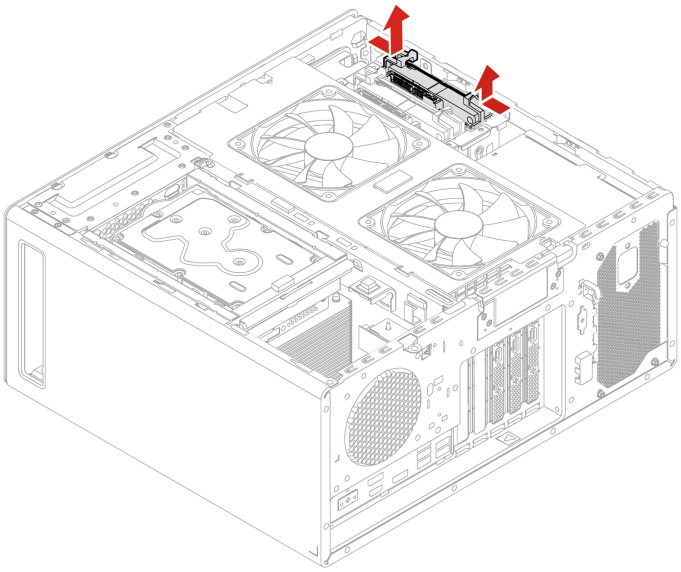


3. Remove the 3.5-inch HDD from the tray.

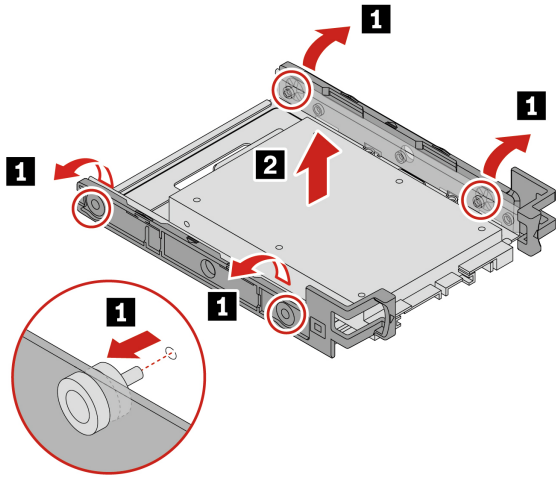


Removal steps of the 2.5-inch SSD

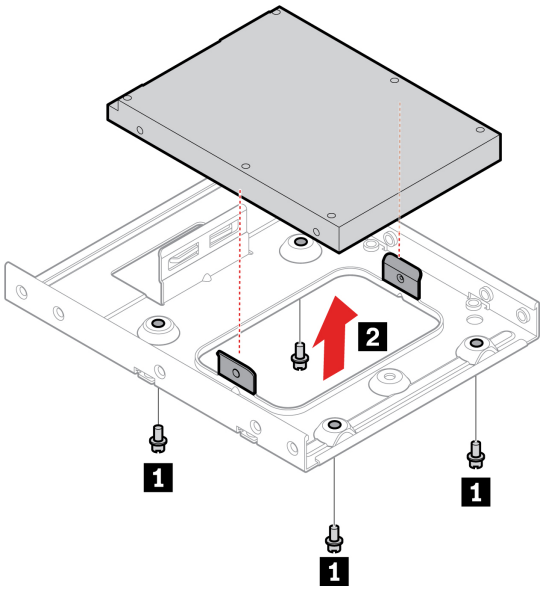
1. Remove the “Left side cover” on page 38.
2. Remove the 2.5-inch SSD with tray from the internal storage drive cage.



3. Remove the 2.5-inch SSD with storage drive converter from the tray.



4. Remove the 2.5-inch SSD from the storage drive converter.



Step	Screw (quantity)	Torque
1	#6-32 × 5 mm (0.2 inches), Nickel coated (4)	0.56 ± 0.05 Nm (5.75 ± 0.57 kgf-cm)

Optional storage drive cage

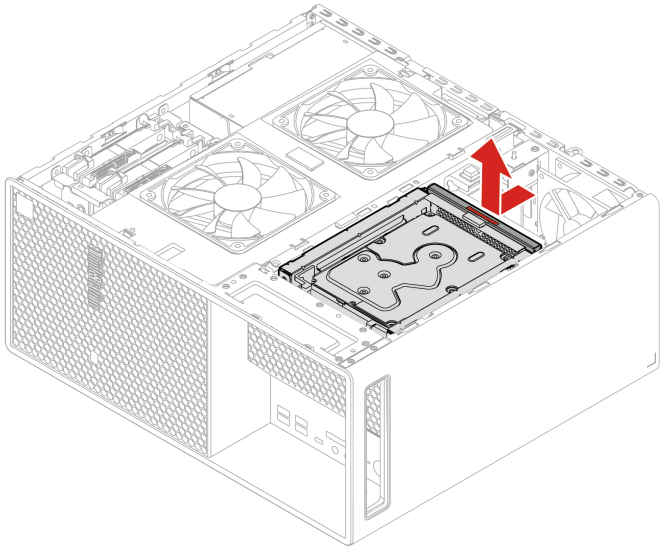
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the “Left side cover” on page 38.
2. Remove the optional storage drive cage.



Storage drive in the optional storage drive cage

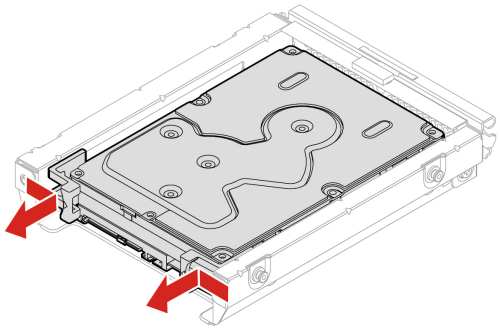
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

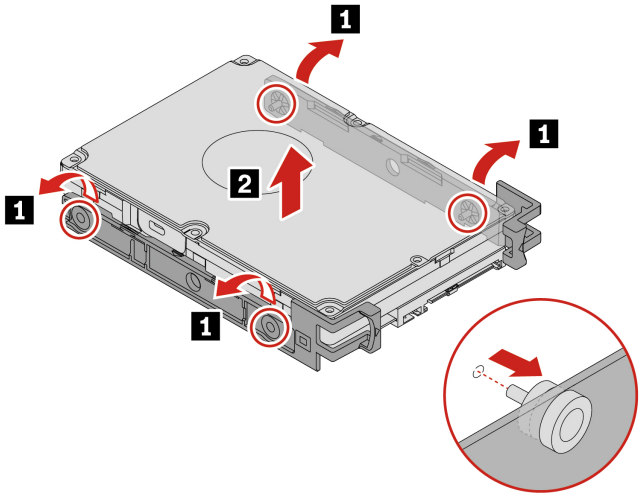
- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps of the 3.5-inch HDD

1. Remove the following parts:
   a. “Left side cover” on page 38
   b. “Optional storage drive cage” on page 46
2. Remove 3.5-inch HDD with tray from the optional storage drive cage.

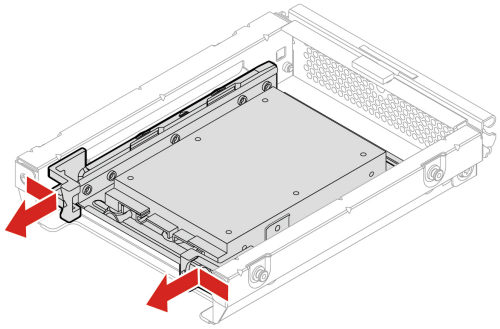


3. Remove the 3.5-inch HDD from the tray.

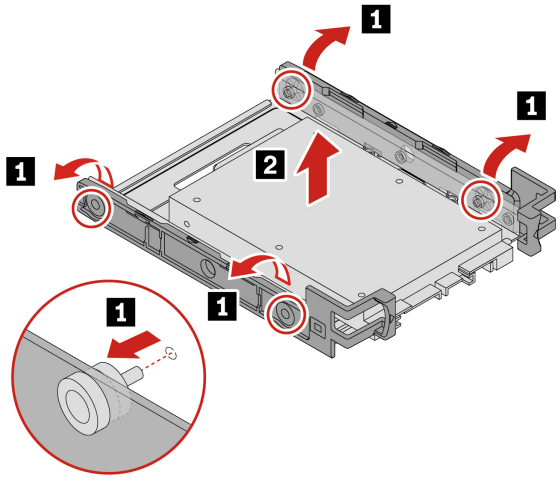


Removal steps of the 2.5-inch SSD

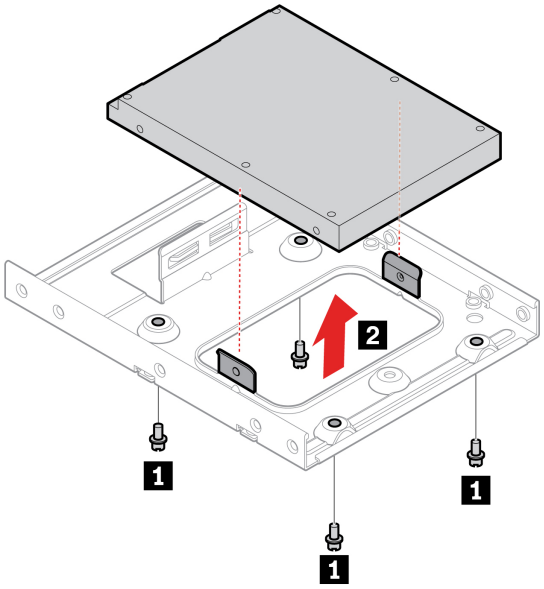
1. Remove the following parts:
   a. “Left side cover” on page 38
   b. “Optional storage drive cage” on page 46
2. Remove the 2.5-inch SSD with tray from the optional storage drive cage.



3. Remove the 2.5-inch SSD with storage drive converter from the tray.



4. Remove the 2.5-inch SSD from the storage drive converter.



Step	Screw (quantity)	Torque
1	#6-32 × 5 mm (0.2 inches), Nickel coated (4)	0.56 ± 0.05 Nm (5.75 ± 0.57 kgf-cm)

Storage drive in the front-access storage enclosure

Prerequisite

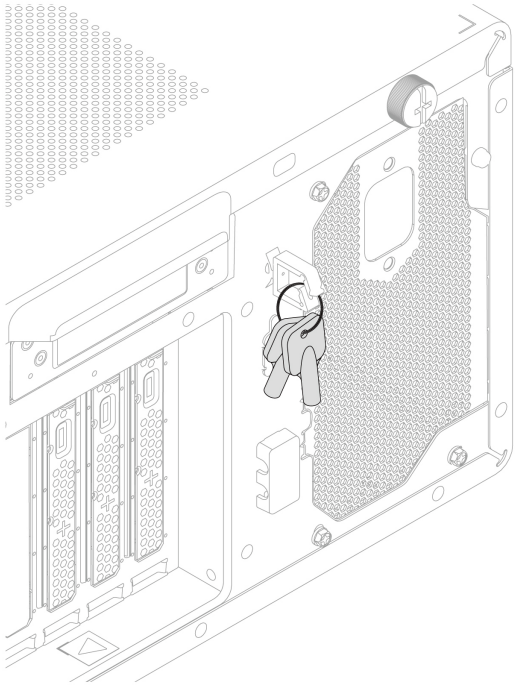
Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer

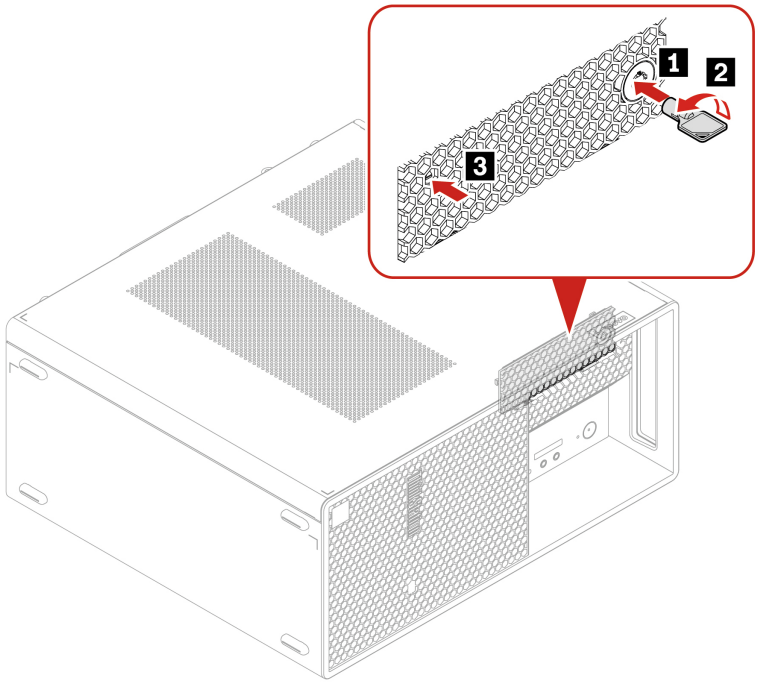
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps of the 3.5-inch HDD

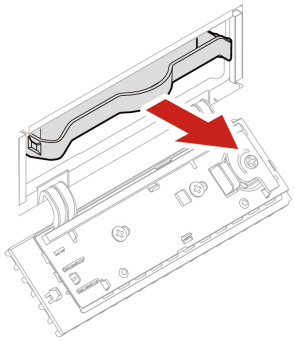
1. Find the key to the front-access storage enclosure attached at the rear panel of the computer.



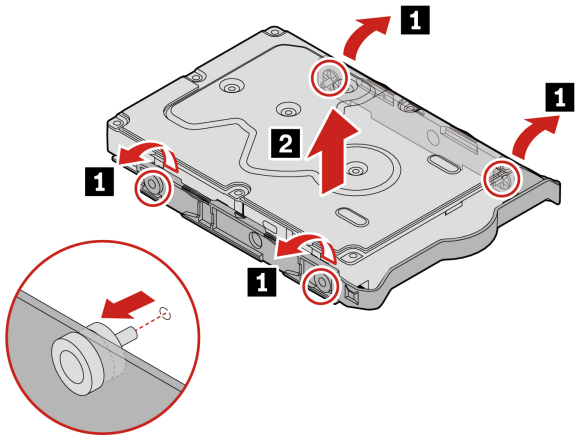
2. Open the front-access storage enclosure bezel.



3. Pull the 3.5-inch HDD with tray out of the front-access storage enclosure.

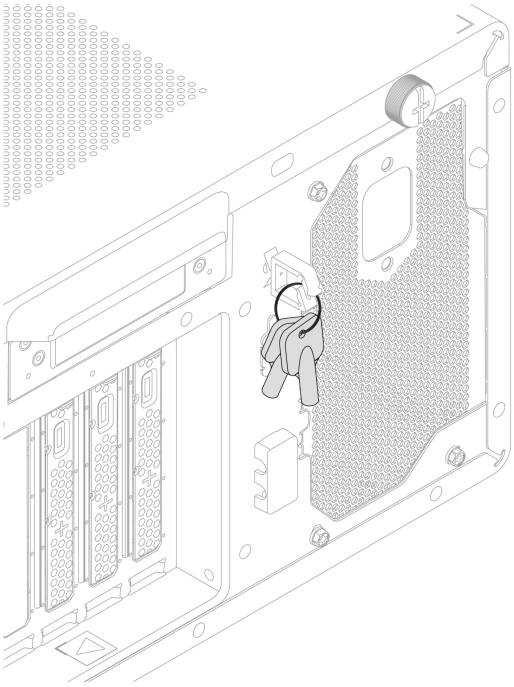


4. Remove the 3.5-inch HDD from the tray.

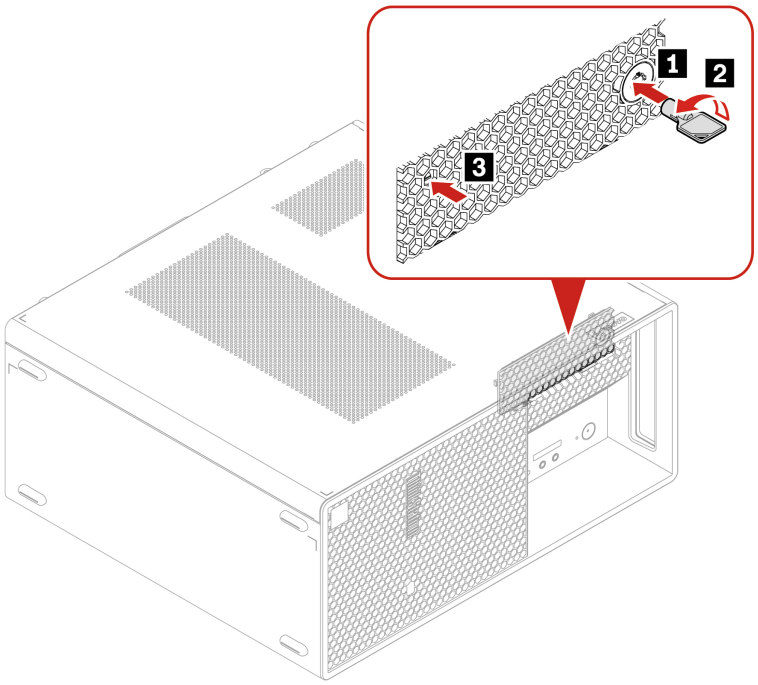


Removal steps of the 2.5-inch SSD

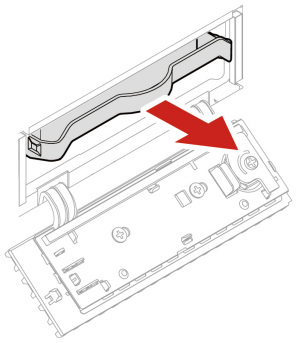
1. Find the key to the front-access storage enclosure attached at the rear panel of the computer.



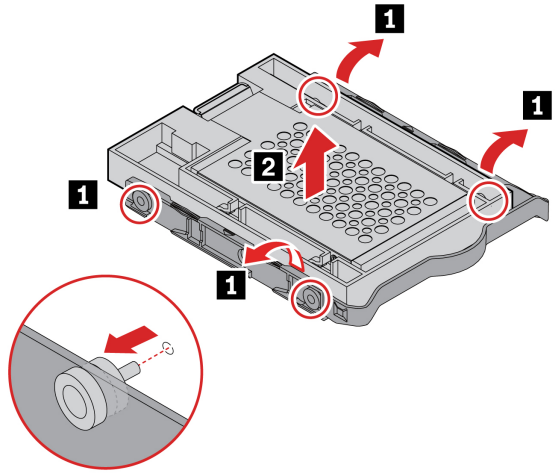
2. Open the front-access storage enclosure bezel.



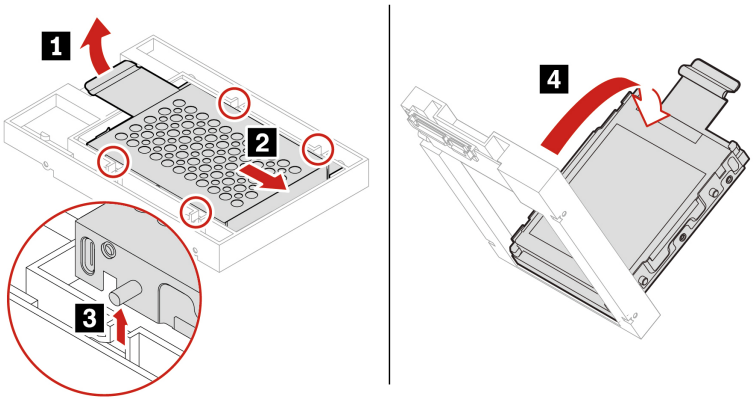
3. Pull the 2.5-inch SSD with tray out of the front-access storage enclosure.



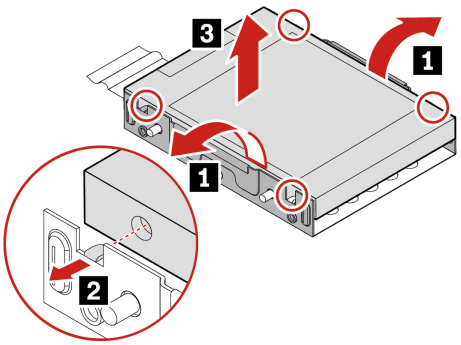
4. Remove the 2.5-inch SSD with storage drive converter from the tray.



5. Remove the 2.5-inch SSD adapter from the storage drive converter.



6. Remove the 2.5-inch SSD from the adapter.



Front-access storage enclosure

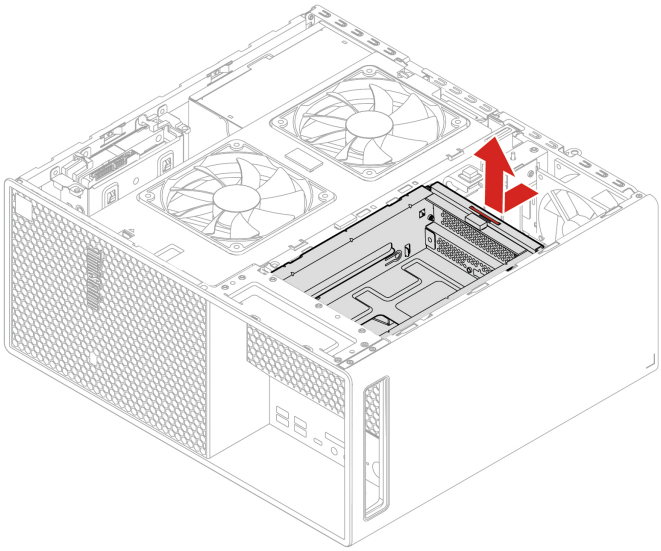
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the following parts:
   a. “Left side cover” on page 38
   b. “Storage drive in the front-access storage enclosure” on page 49
2. Remove the front-access storage enclosure.



On-board M.2 SSD and heat sink

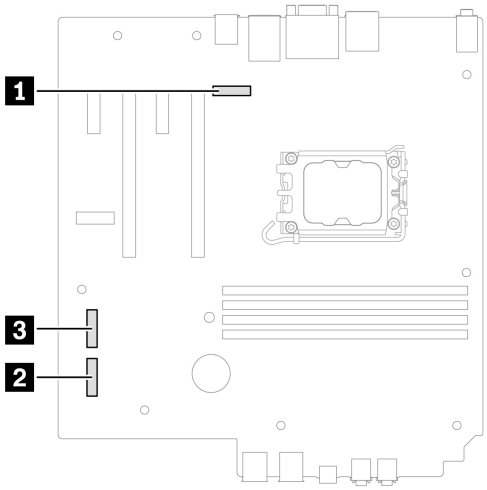
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

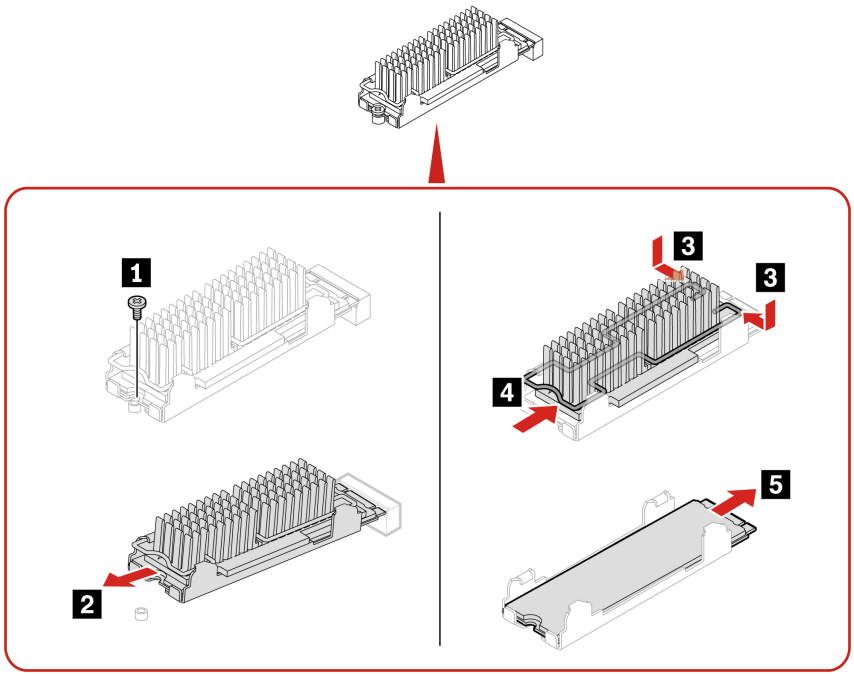
- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

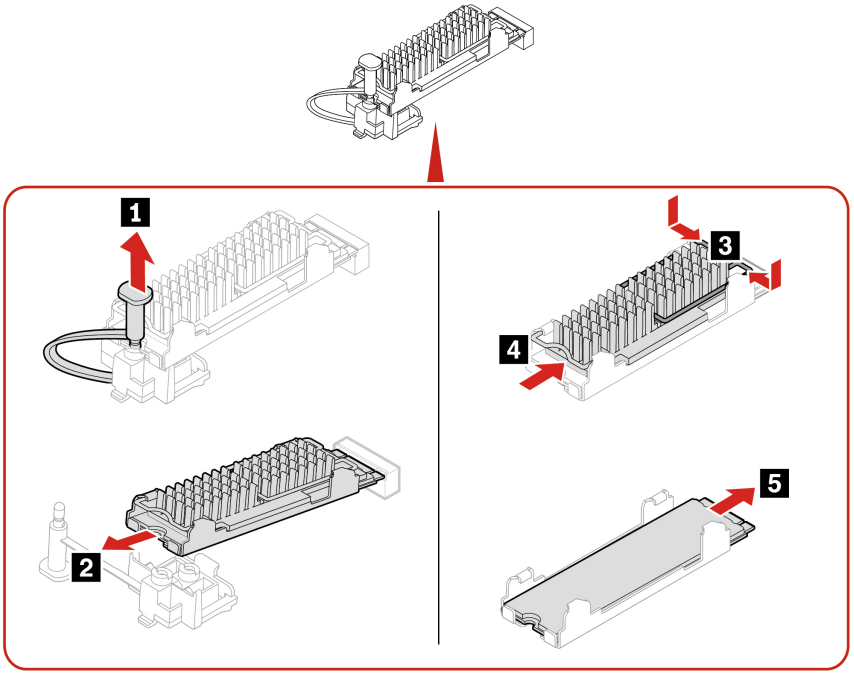
1. Remove the “Left side cover” on page 38.
2. Remove the on-board M.2 SSD and the heat sink.



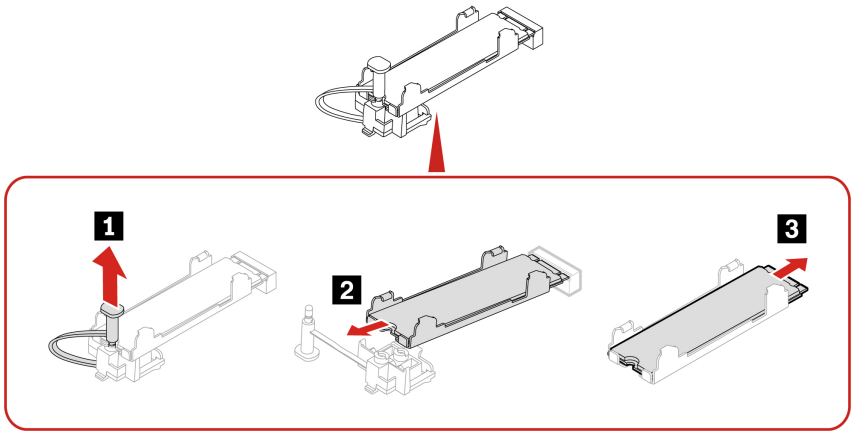
- From the slot 1:



- From the slot 2 or the slot 3:
  - Type 1



  - Type 2



On-board M.2 SSD holder

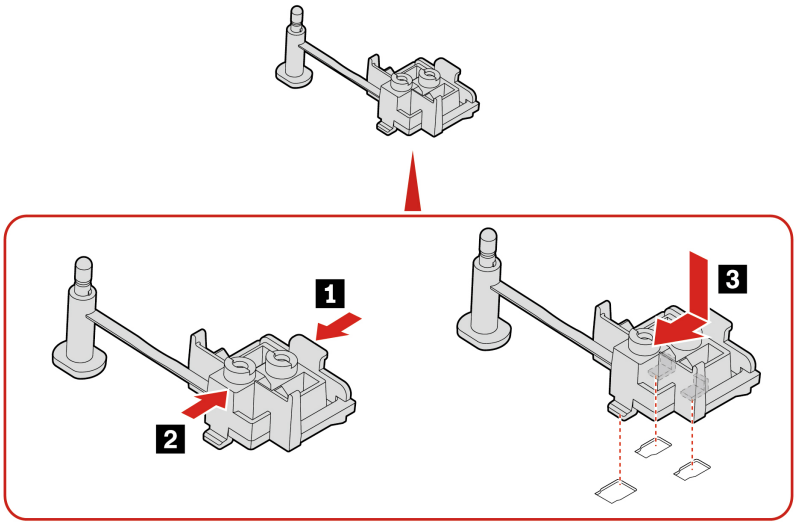
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the following parts:
   a. “Left side cover” on page 38
   b. “On-board M.2 SSD and heat sink” on page 55
2. Remove the M.2 SSD holder.



M.2 SSD and heat sink in an M.2 SSD PCIe adapter card

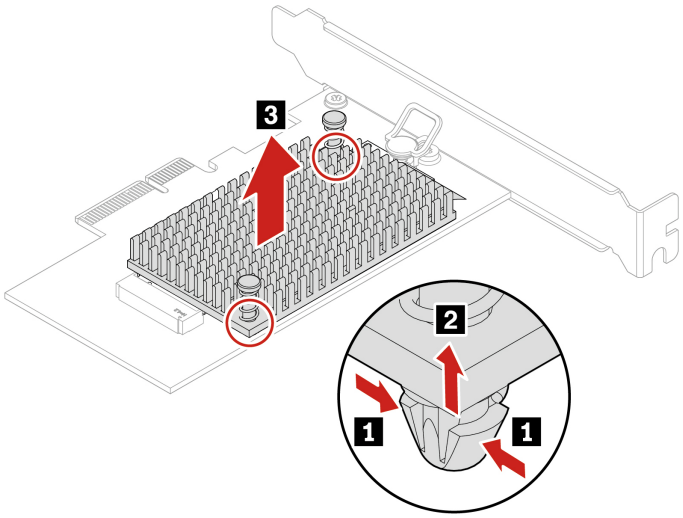
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

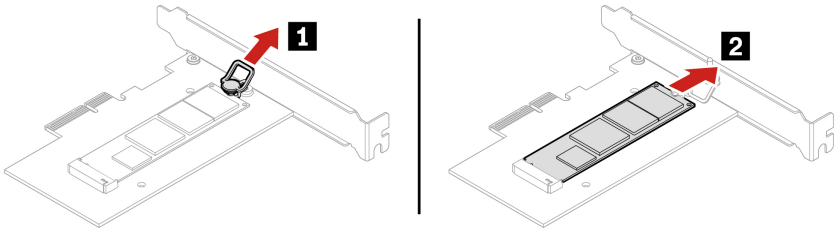
- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Replacement steps

1. Remove the “Left side cover” on page 38.
2. Locate and remove the M.2 SSD PCIe adapter card from the PCIe slot. See “PCIe cards” on page 64.
3. Replace the heat sink.

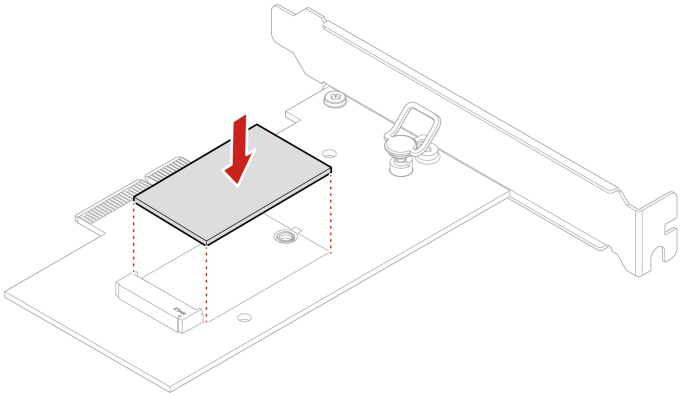


4. Remove the M.2 SSD.

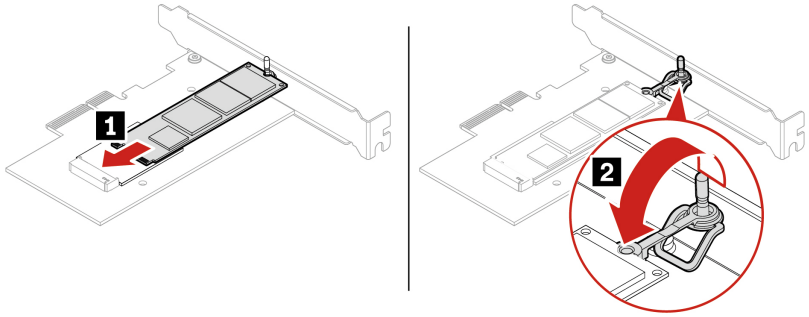


Installation steps

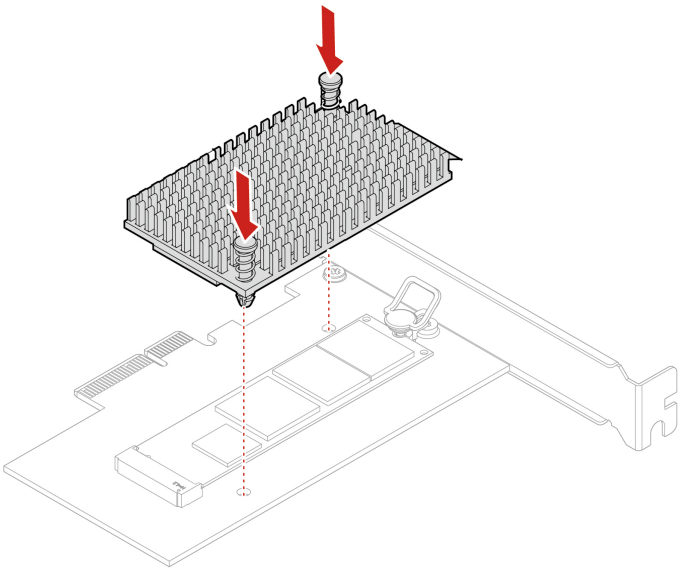
1. Install the thermal pad.



2. Install the M.2 SSD.



3. Install the heat sink.



Side fan with bracket

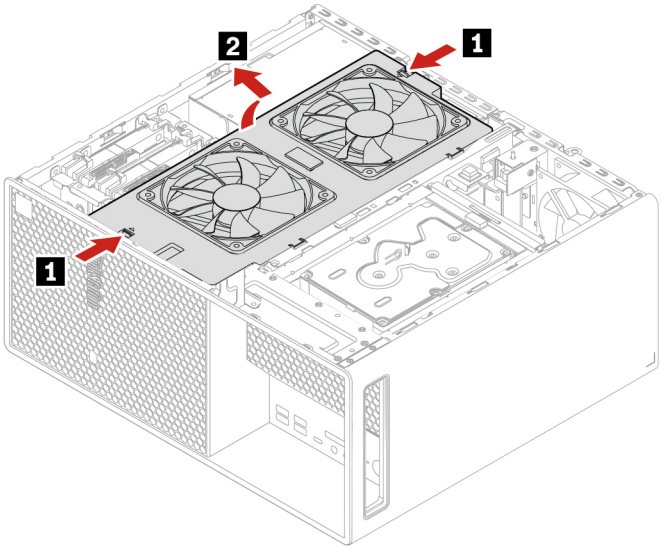
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the “Left side cover” on page 38.
2. Remove the side fan with bracket.



Front fan

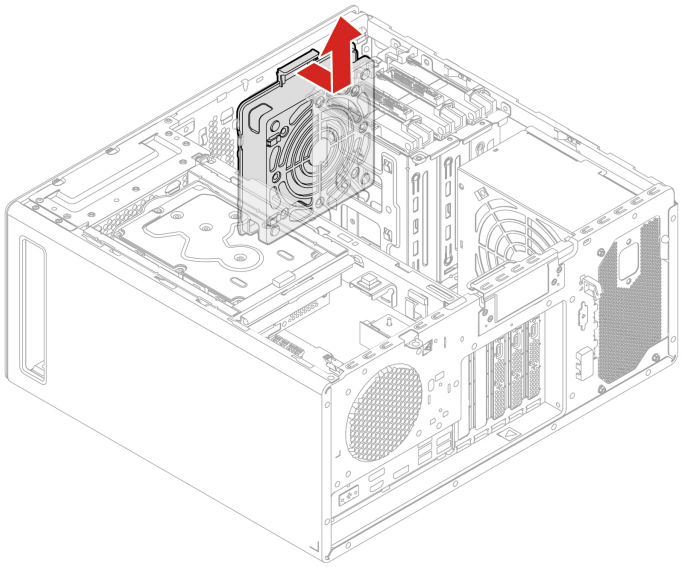
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the following parts:
   a. “Left side cover” on page 38
   b. “Side fan with bracket” on page 60
2. Remove the front fan.



Front bezel

Prerequisite

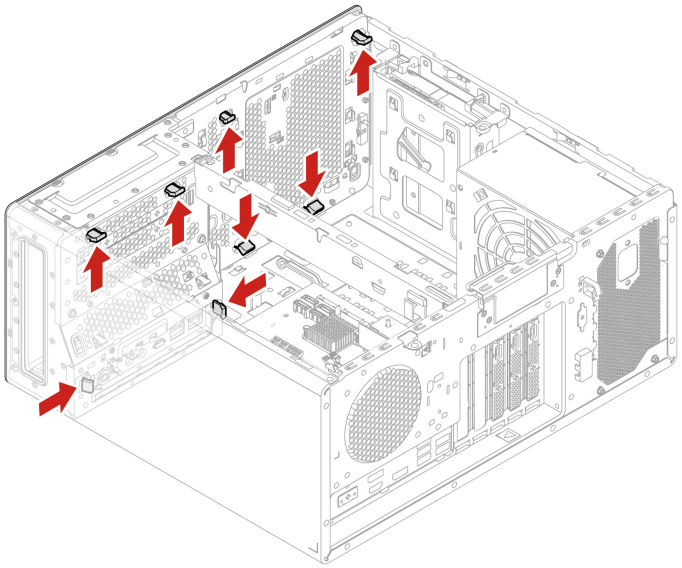
Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

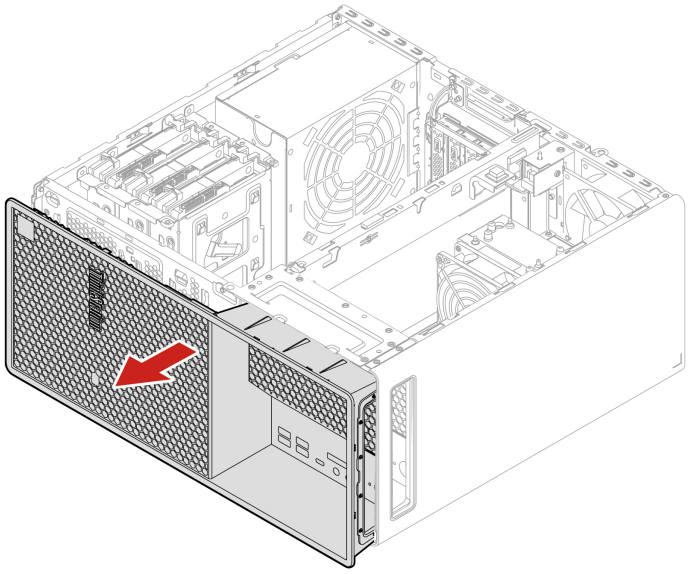
Removal steps

1. Remove the following parts, if any:
   a. “Left side cover” on page 38
   b. “Slim-ODD-relevant parts” on page 39
   c. “Optional storage drive cage” on page 46
   d. “Storage drive in the front-access storage enclosure” on page 49
   e. “Front-access storage enclosure” on page 54
   f. “Side fan with bracket” on page 60
   g. “Front fan” on page 60

2. Press and push the hooks.



3. Remove the front bezel.



3-in-1 card reader

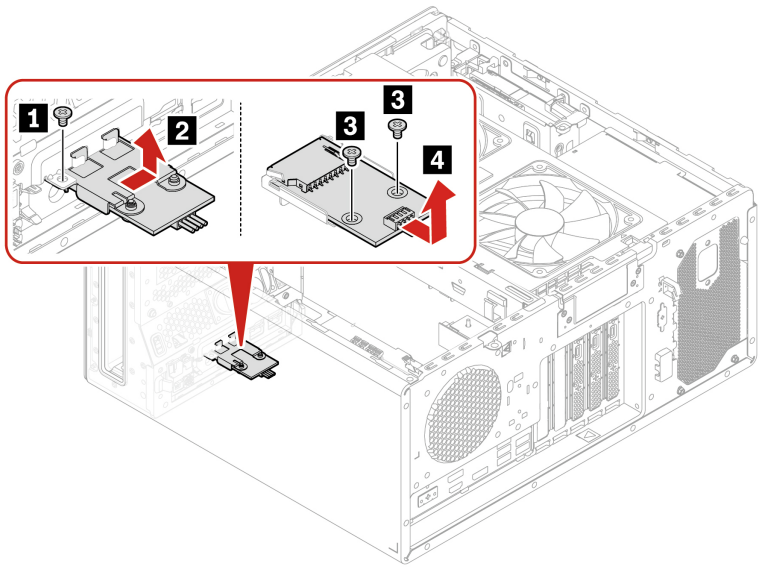
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the following parts, if any:
   a. “Left side cover” on page 38
   b. “Slim-ODD-relevant parts” on page 39
   c. “Optional storage drive cage” on page 46
   d. “Storage drive in the front-access storage enclosure” on page 49
   e. “Front-access storage enclosure” on page 54
2. Remove the 3-in-1 card reader.

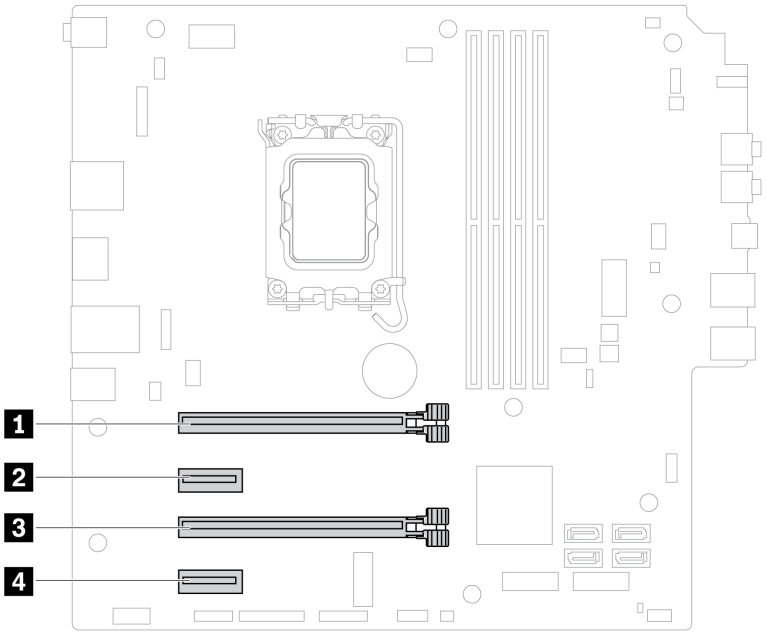


Step	Screw (quantity)	Torque
1	#6-32 × 5 mm (0.2 inches), Nickel coated (1)	0.56 ± 0.05 Nm (5.75 ± 0.57 kgf-cm)
3	M3 × 5 mm (0.2 inches), Zn coated (2)	0.56 ± 0.05 Nm (5.75 ± 0.57 kgf-cm)

PCIe cards

By reading this section, you will learn to replace PCIe cards in your computer, including graphics cards, M.2 SSD PCIe adapter cards, Broadcom 940-8i RAID card, and other kinds of PCIe adapter cards.

PCIe card replacement rule



- If there is only one graphics card, install it in the slot 1.
- When there are two graphics cards,
  - the two graphics cards should be the same.
  - install the graphics cards in the slot 1 first and then in the slot 3.
  - remove the graphics cards from the slot 3 first and then from the slot 1 .
- Install the following PCIe cards in the slot 3, if any:
  - Broadcom 940-8i RAID card
  - M.2 SSD PCIe adapter card
  - Rear USB-C connector (USB 20 Gbps) PCIe adapter card
- Before installing a PCIe card, you need to remove “PCIe card bracket” on page 64.

PCIe card bracket

Note: Some computer models might not be shipped with PCIe card. In this case, the PCIe card bracket in the following illustration is removable.

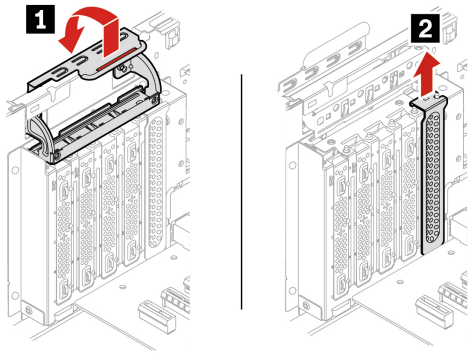
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the “Left side cover” on page 38.
2. Remove the PCIe card bracket.



Broadcom 940-8i RAID card battery and box

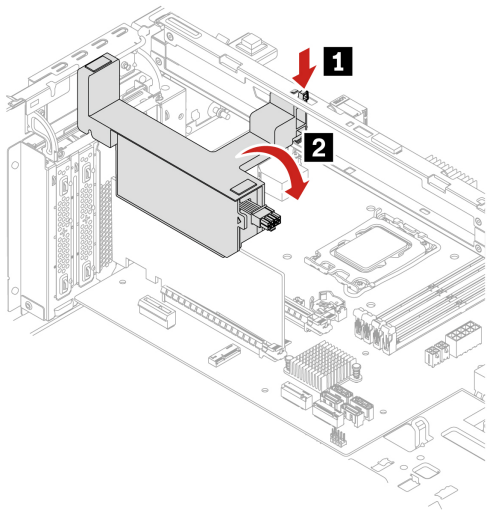
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

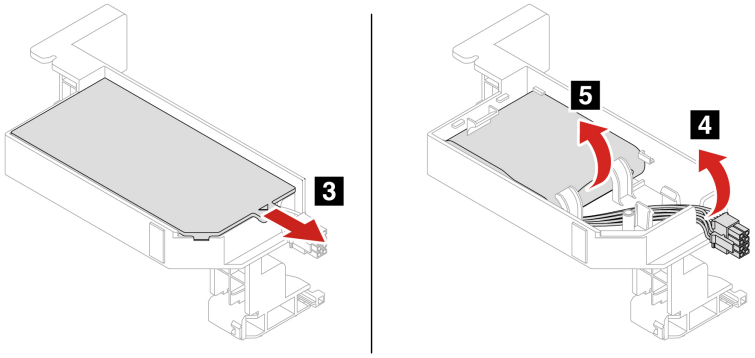
- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the “Left side cover” on page 38.
2. Remove the Broadcom 940-8i RAID card battery box.



3. Remove the Broadcom 940-8i RAID card battery from the box.



PCIe adapter card

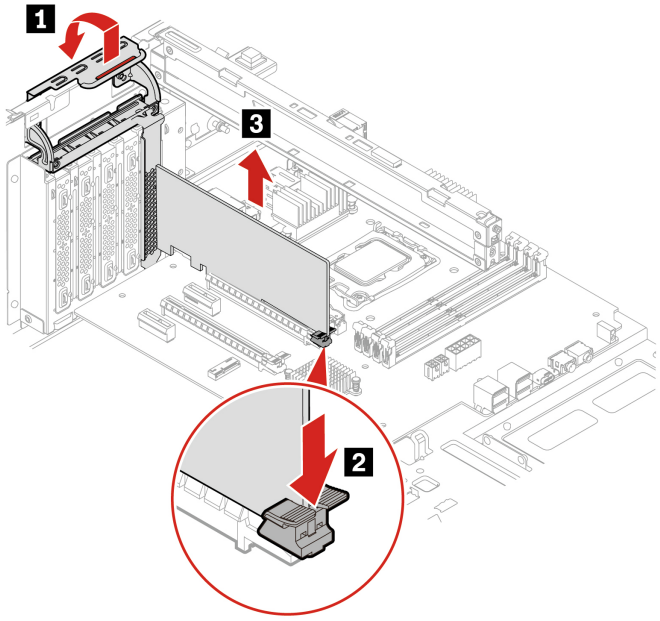
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

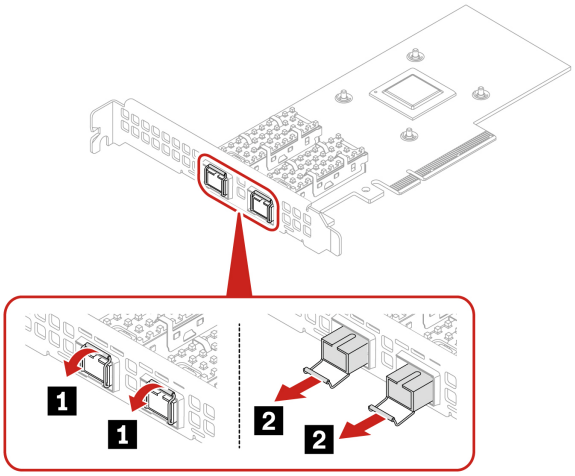
- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the following parts, if any:
   a. “Left side cover” on page 38
   b. “Broadcom 940-8i RAID card battery and box” on page 65
2. Remove the PCIe adapter card.



3. For some Ethernet PCIe adapter cards, the following fiber modules can be removed.



Graphics card

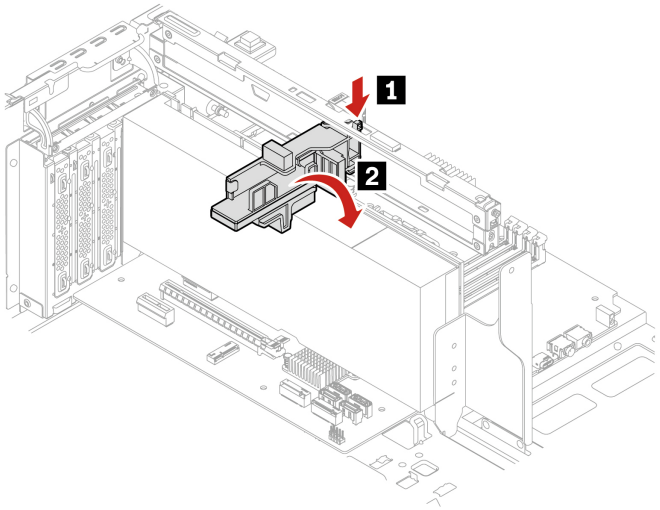
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

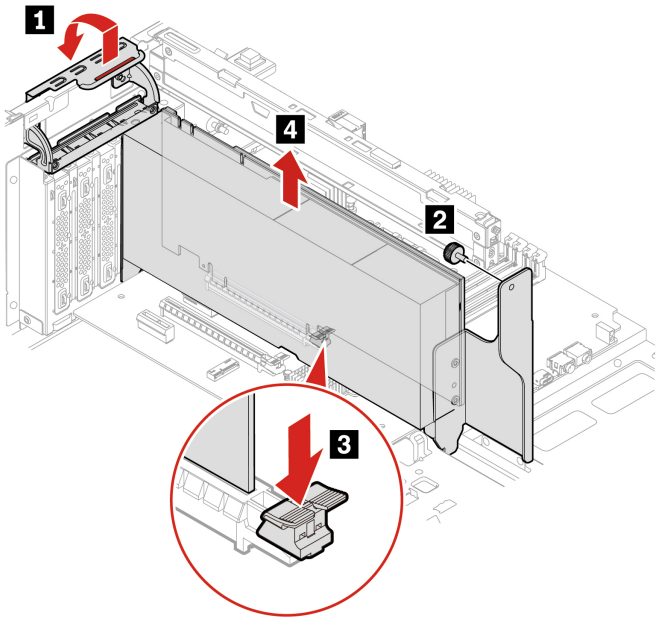
- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps of type-1 graphics card

1. Remove the “Left side cover” on page 38.
2. Remove the graphics card retainer, if any.

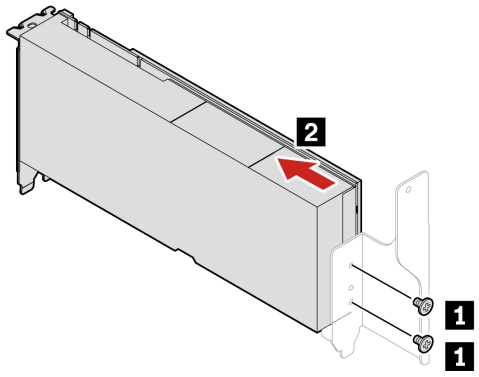


3. Remove the graphics card with the extender.



Step	Screw (quantity)	Torque
2	#6-32 × 7.5 mm (0.3 inches), Nickel coated (1)	0.33 ± 0.05 Nm (3.45 ± 0.57 kgf-cm)

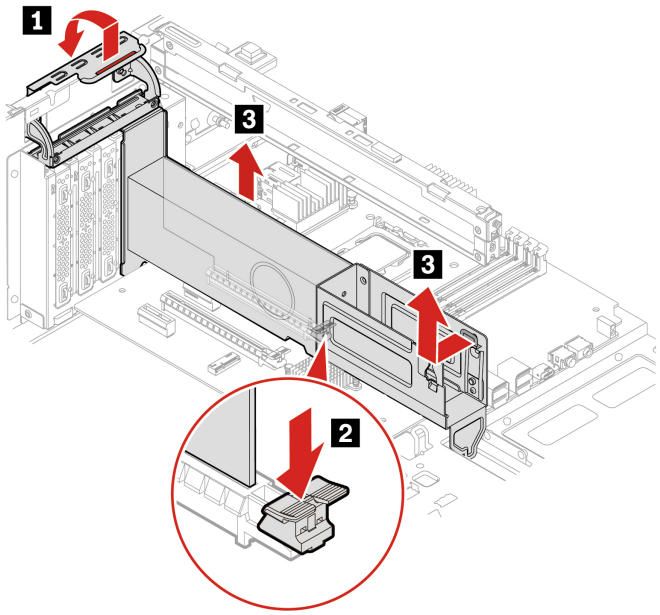
4. Remove the graphics card from the extender.



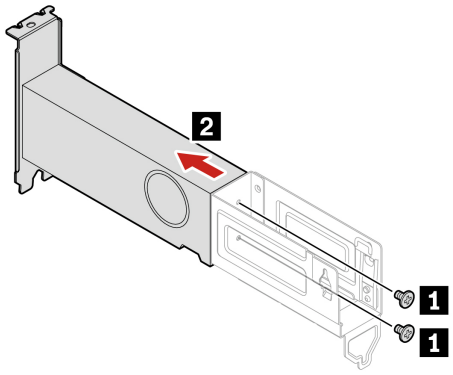
Step	Screw (quantity)	Torque
1	M3 × 5 mm (0.2 inches), Zn coated (2)	0.56 ± 0.05 Nm (5.75 ± 0.57 kgf-cm)

Removal steps of type-2 graphics card

1. Remove the “Left side cover” on page 38.
2. Remove the graphics card with the extender.



3. Remove the graphics card from the extender.



Step	Screw (quantity)	Torque
1	M3 × 5 mm (0.2 inches), Zn coated (2)	0.56 ± 0.05 Nm (5.75 ± 0.57 kgf-cm)

Flexible I/O port card

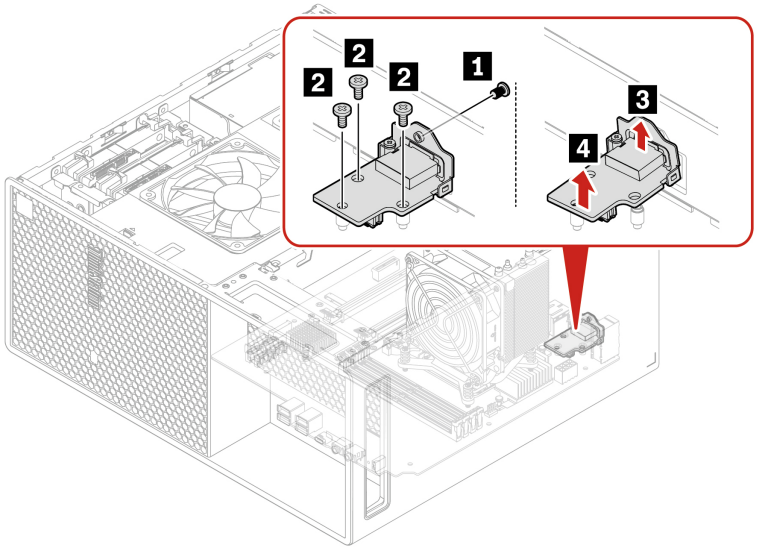
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

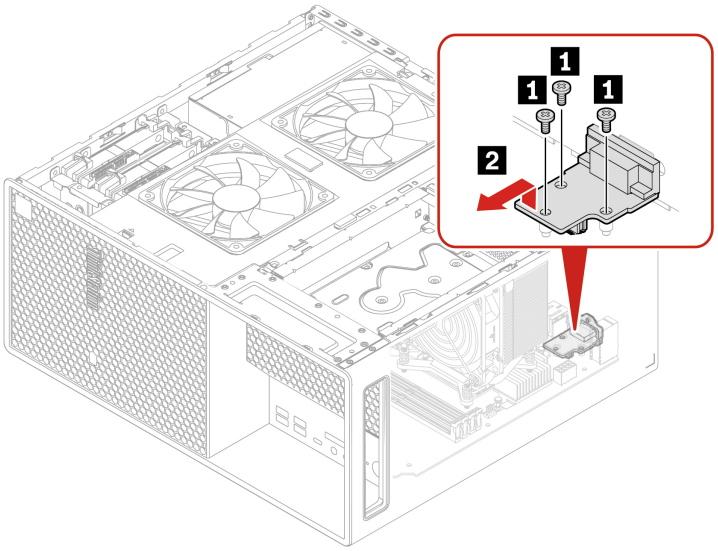
Removal steps

1. Remove the “Left side cover” on page 38.
2. Remove the flexible I/O port card.
   - Type 1



Step	Screw (quantity)	Torque
1	M2-5 × 4 mm (0.16 inches), Nickel coated (1)	0.16 ± 0.05 Nm (1.72 ± 0.57 kgf-cm)
2	M3 × 3.2 mm (0.13 inches), Nickel coated (3)	0.56 ± 0.05 Nm (5.75 ± 0.57 kgf-cm)

- Type 2



Step	Screw (quantity)	Torque
1	M3 × 3.2 mm (0.13 inches), Nickel coated (3)	0.56 ± 0.05 Nm (5.75 ± 0.57 kgf-cm)

Chassis beam

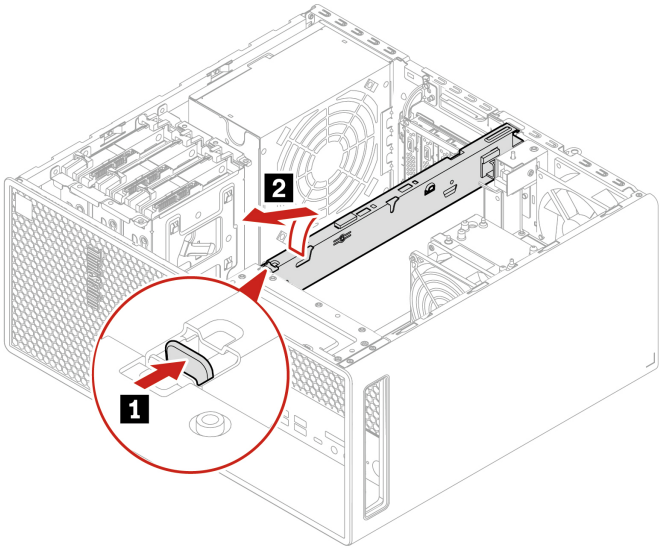
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

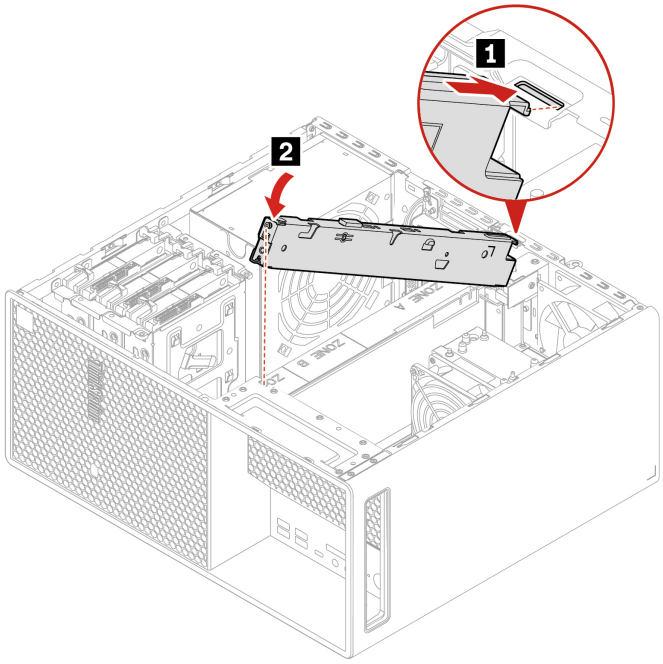
Removal steps

1. Remove the following parts, if any:
   a. “Left side cover” on page 38
   b. “Side fan with bracket” on page 60
   c. “PCIe card bracket” on page 64
   d. “PCIe adapter card” on page 66
   e. “Graphics card” on page 67
2. Remove the chassis beam.



Installation step

Install the chassis beam.



Rear fan

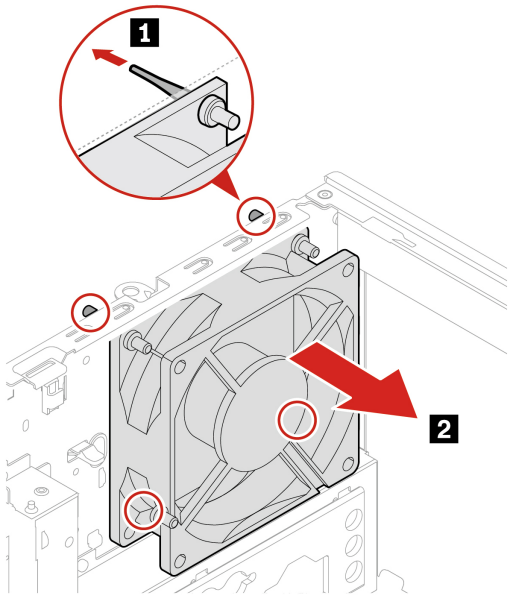
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

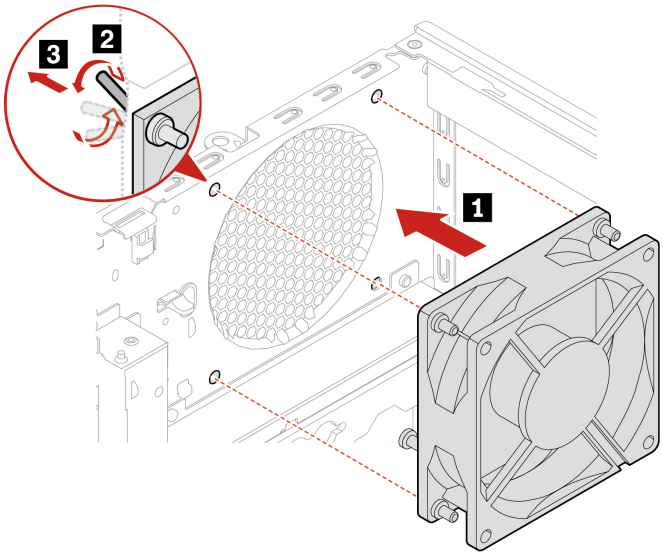
Removal steps

1. Remove the “Left side cover” on page 38.
2. The rear fan is attached to the chassis by four rubber mounts. Stretch the tips of the rubber mounts and gently pull the rear fan assembly out of the chassis.



Installation steps

Align the rubber mounts with the corresponding holes in the chassis and push the rubber mounts through the holes. Rotate and pull the tips of the rubber mounts until the rear fan assembly is secured.



Cover presence switch

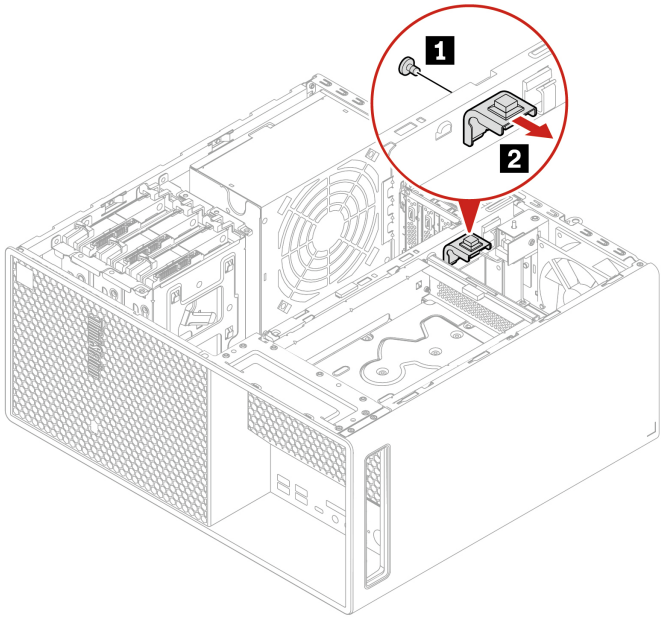
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the “Left side cover” on page 38.
2. Remove the cover presence switch.



Step	Screw (quantity)	Torque
1	#6-32 × 5 mm (0.2 inches), Nickel coated (1)	0.56 ± 0.05 Nm (5.75 ± 0.57 kgf-cm)

Internal speaker

Prerequisite

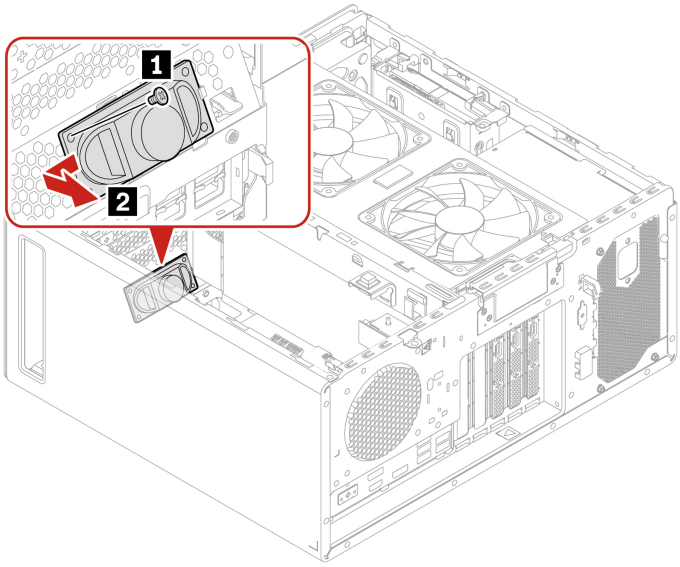
Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer

- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the “Left side cover” on page 38.
2. Remove the internal speaker.



Step	Screw (quantity)	Torque
1	#6-32 × 5 mm (0.2 inches), Nickel coated (1)	0.56 ± 0.05 Nm (5.75 ± 0.57 kgf-cm)

Wi-Fi antenna cover

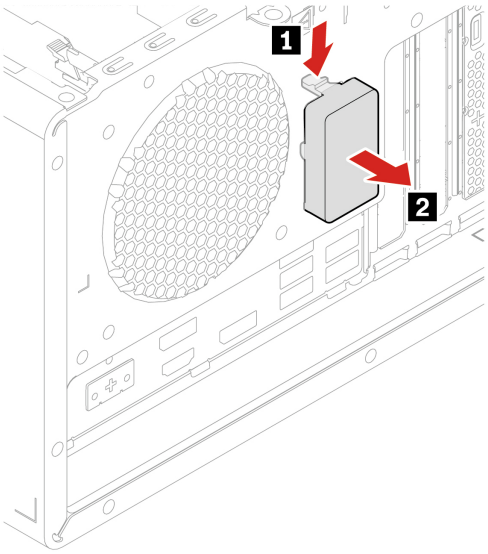
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the “Left side cover” on page 38.
2. Remove the Wi-Fi antenna cover.



Smart cable clip

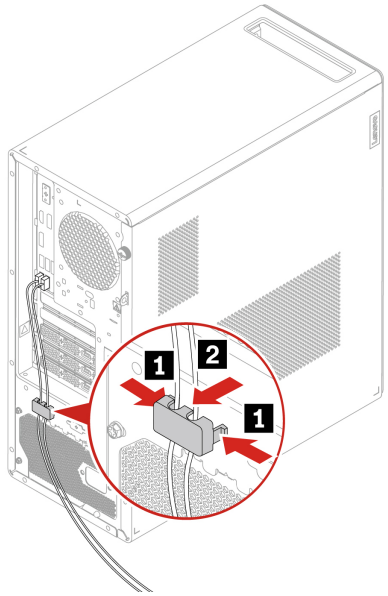
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the “Left side cover” on page 38.
2. Remove the smart cable clip.



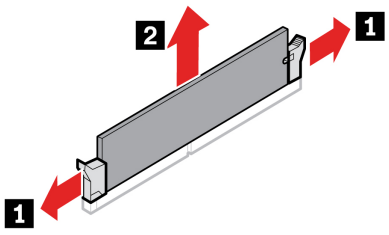
Memory module

Prerequisite

- Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:
  - General prerequisites
  - Prerequisites for opening left side cover of the computer
  - Prerequisites for replacing storage drives
  - Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
  - Prerequisites for replacing power supply assembly
- Ensure that you remove or install memory modules at least one minute after disconnecting power cords from the system. It allows the system to be completely discharged of electricity and safe for handling memory modules.

Removal steps

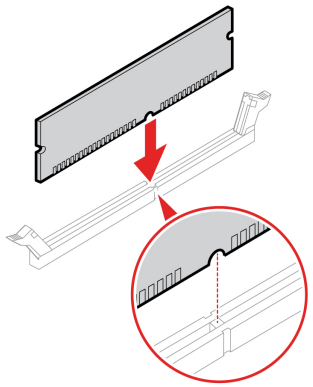
1. Remove the “Left side cover” on page 38.
2. Remove the memory module.



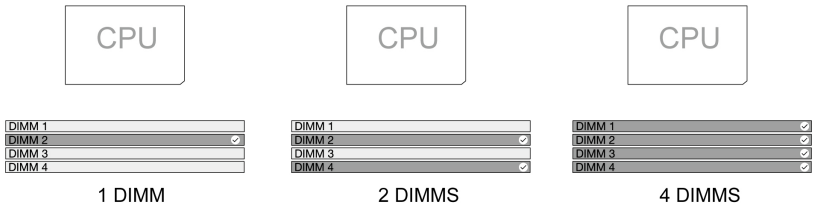
Installation steps and rules

- **Installation step**

Align the memory module to the slot and press down on both ends until the latches are fully engaged with a click.



- **Installation rules**
  - Install memory modules in the correct order shown in the following illustration.



  - Install memory modules of the same type, the same capacity, and the same DRAM densities. For example, ECC UDIMMS and non-ECC UDIMMs can't be used together.
  - The four memory slots support 2DPC (two DMIMs per channel). DIMM1 and DIMM2 is one channel. DIMM3 and DIMM4 is another channel. Symmetric configurations are required within one channel. Ensure that the two DIMMs installed in one channel are from the same manufacturer.

E-lock

Prerequisite

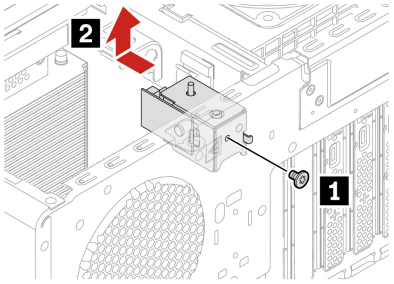
Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

1. Remove the "Left side cover" on page 38.
2. Remove the E-lock.

   Note: To remove the screws, you need a special tool (T15 star wrench).



Step	Screw (quantity)	Torque
1	M3 × 5 mm (0.2 inches), Nickel coated (1)	0.56 ± 0.05 Nm (5.75 ± 0.57 kgf-cm)

Chassis rubber foot

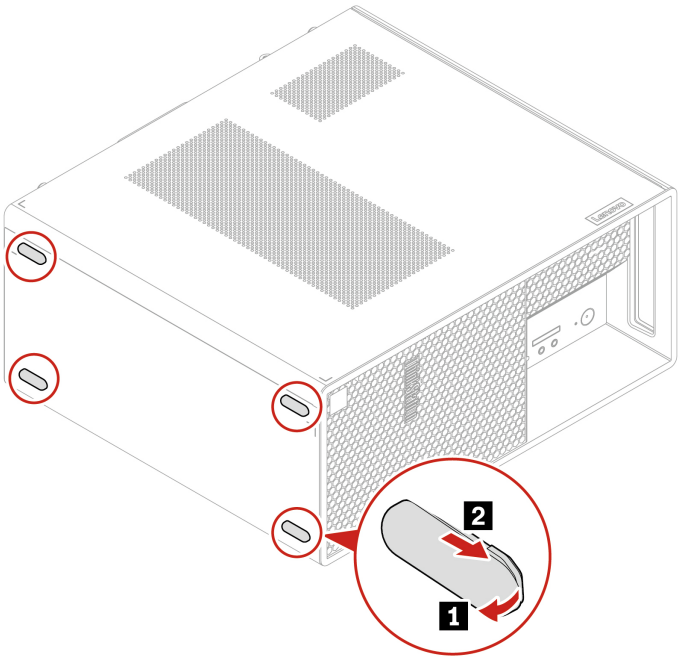
Prerequisite

Before you start, ensure that you have read the relevant sections in Prerequisites for hardware replacement, which includes:

- General prerequisites
- Prerequisites for opening left side cover of the computer
- Prerequisites for replacing storage drives
- Prerequisites for replacing hot-swappable storage drives in the front-access storage enclosure
- Prerequisites for replacing power supply assembly

Removal steps

Remove the chassis rubber foot.



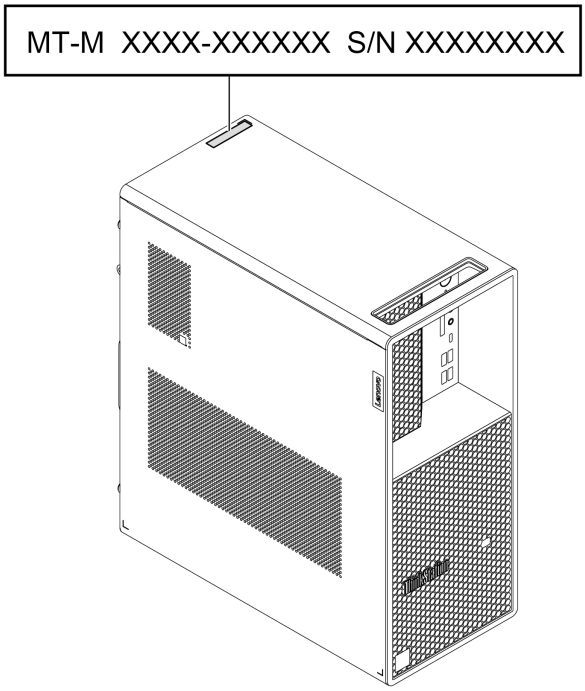
Chapter 6. Help and support

Find your serial number

This topic helps you find computer serial number.

You can find your serial number via:

- **Dashboard** or **Device** in the **Vantage** app
- Machine-type and serial-number label of your computer (shown as below illustration)



Note: On the label, TWR represents Tower and G2 represents Gen 2. Therefore, P3 TWR G2 represents P3 Tower Gen 2.

Diagnose and troubleshoot your computer

This section provides introduction to a set of diagnostics and troubleshooting tools at Lenovo Support Web site and the Vantage app. They can help you diagnose common software and hardware issues.

The following table lists these diagnostics tools and the recommended conditions for each tool.

Diagnostics tool	Recommended scenario
Troubleshoot and diagnose at Lenovo Support Web site	You want to have an online troubleshooting or scan of hardware and drivers on your computer.
Hardware scan	• Your computer is installed with the Vantage app. • You want to perform basic examinations of the hardware components.
Use ThinkStation diagnostic tool	You want to use diagnostic solutions to test hardware components and report operating-system-controlled settings that interfere with the correct operation of your computer.

Troubleshoot and diagnose at Lenovo Support Web site

Lenovo provides two different diagnosing solutions to help you identify and resolve problems on your computer.

Step 1. Go to https://www.pcsupport.lenovo.com/ and enter your product name in the search box.

Step 2. Click **Troubleshoot & Diagnose** and select the option that fits your need.

Notes:

- Before launching any automatic diagnosing process, a pop-up window will be prompted to install Lenovo Service Bridge. Lenovo Service Bridge helps to connect your computer with Lenovo diagnosing tools.
- Lenovo Support Web site makes periodic updates of the sections to keep improving your experience with your computer. The Web site interface and descriptions of sections might be different from that on your actual interface.

- If you are unaware of what problem your computer goes with, it is recommended that you select **Easy** and follow on-screen instructions to get your firmware updated and obtain the hardware status.
- If you have identified the problem on your computer, you can select **Custom** and follow on-screen instructions to resolve the problem.

If solutions can not resolve problems on your computer, you can follow on-screen instructions to submit an e-ticket or contact Lenovo for professional assistance.

Hardware scan

Hardware scan is an effective hardware testing tool to help you identify existing hardware issues.

To run the Hardware scan:

Step 1. Type **Vantage** in the Windows search box and then press Enter.

Step 2. Click **Hardware scan** or **Support → Hardware scan**.

Step 3. Select **QUICK SCAN** or **CUSTOMIZE** and then follow the on-screen instructions to run the hardware scan.

Notes:

- The Quick Scan tool contains a pre-selected suite of tests that performs basic examinations of the hardware components found in the system. The Customize tool enables you to select one or several hardware components to perform the examinations.

- Before selecting **QUICK SCAN**, click **Refresh Modules** to ensure that the list of hardware components is the components currently available for the computer.

Step 4. If any hardware failure is detected, the result varies depending on the warranty status and varies by country or region. Follow the on-screen instructions to resolve the issue.

Recover your Windows operating system

When you encounter some unexpected issues with your operating system, you can choose to recover your operating system by yourself or call Lenovo Customer Support Center.

Note: Microsoft constantly makes updates to the Windows operating system. Before installing a particular Windows version, check the compatibility list for the Windows version. For details, go to https://support.lenovo.com/us/en/solutions/ht512575.

To recover your operating system to...	See.
Factory defaults	Refer to the instructions in https://support.lenovo.com/HowToCreateLenovoRecovery
A previous system point	Refer to the instructions in Popular Topics: https://support.lenovo.com/solutions/ht118590

Call Lenovo

If you have tried to correct the problem yourself and still need help, you can call Lenovo Customer Support Center.

Before you contact Lenovo

Prepare the needed information before you contact Lenovo.

1. Record the problem symptoms and details:
   - What is the problem? Is it continuous or intermittent?
   - Any error message or error code?
   - What operating system are you using? Which version?
   - Which software applications were running at the time of the problem?
   - Can the problem be reproduced? If so, how?
2. Record the system information:
   - Product name.
   - Machine type and “Find your serial number” on page 81.

Lenovo Customer Support Center

During the warranty period, you can call Lenovo Customer Support Center for help.

Telephone numbers

For a list of the Lenovo Support phone numbers for your country or region, go to: https://pcsupport.lenovo.com/supportphonelist

Note: Phone numbers are subject to change without notice. If the number for your country or region is not provided, contact your Lenovo reseller or Lenovo marketing representative.

Self-help resources

Use the following self-help resources to learn more about the computer and troubleshoot problems.

Resources	How to access?
Lenovo Support Web Site	https://pcsupport.lenovo.com
Tips	https://www.lenovo.com/tips
Lenovo Community	https://forums.lenovo.com
Accessibility information	https://www.lenovo.com/accessibility
Windows help information	• Open the Start menu and click **Get Help** or **Tips**. • Use Windows Search. • Microsoft support Web site: https://support.microsoft.com

Purchase accessories or additional services

This topic provides instructions on how to purchase accessories or additional services.

Accessories

Lenovo has a number of hardware accessories and upgrades to help expand the functionalities of your computer. Accessories include memory modules, storage devices, network cards, power adapters, keyboards, mice, and so on.

To shop at Lenovo, go to https://www.lenovo.com/accessories.

Additional services

During and after the warranty period, you can purchase additional services from Lenovo at https://pcsupport.lenovo.com/warrantyupgrade.

Service availability and service names might vary by country or region.

Accessibility features

Lenovo is committed to making information technology accessible to everyone, including individuals with hearing, vision, mobility, cognitive, or speech disabilities. To get the most up-to-date and detailed accessibility features information for the product, go to https://support.lenovo.com/docs/product_accessibility_features.

Appendix A. Notice for USB connector name update

The USB Implementers Forum published a revision of the guideline for USB connector names in September, 2022. Lenovo follows the revised guideline and updates USB connector names accordingly. You can refer to the table below for naming update details.

Current name	Previous name
USB-A connector (Hi-Speed USB)	USB-A 2.0 connector
USB-A connector (USB 5Gbps)	USB-A 3.2 Gen 1 connector
USB-A connector (USB 10Gbps)	USB-A 3.2 Gen 2 connector
USB-A connector (USB 5Gbps, Always On USB)	Always on USB-A 3.2 Gen 1 connector
USB-A connector (USB 10Gbps, Always On USB)	Always on USB-A 3.2 Gen 2 connector
USB-C connector (USB 5Gbps)	USB-C (3.2 Gen 1) connector
USB-C connector (USB 10Gbps)	USB-C (3.2 Gen 2) connector
USB-C connector (USB 20Gbps)	USB 3.2 Gen 2x2
USB-C connector (USB4 20Gbps)	USB 4 Gen 2x2
USB-C connector (USB4 40Gbps)	USB-C (USB 4) connector
USB-C connector (Thunderbolt 3)	USB-C (Thunderbolt 3) connector
USB-C connector (Thunderbolt 4)	USB-C (Thunderbolt 4) connector

Appendix B. Notices and trademarks

Notices

Lenovo may not offer the products, services, or features discussed in this document in all countries. Consult your local Lenovo representative for information on the products and services currently available in your area. Any reference to a Lenovo product, program, or service is not intended to state or imply that only that Lenovo product, program, or service may be used. Any functionally equivalent product, program, or service that does not infringe any Lenovo intellectual property right may be used instead. However, it is the user's responsibility to evaluate and verify the operation of any other product, program, or service.

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