

User guide

ICD (IC012D IC025D IC033D)

The colour and the appearance may differ depending on the product, and the content in the manual is subject to change without prior notice to improve the performance.

An administration fee may be charged in the following situations:

- (a) An engineer is called out at your request, but it is found that the product has no defect (i.e., where the user manual has not been read).
- (b) You bring the unit to a repair centre, but it is found that the product has no defect (i.e., where the user manual has not been read).

You will be informed of the administration fee amount before a technician visits.

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Chapter 01

Before Using the Product

Safety Precautions

The following safety instructions are to ensure your personal safety and prevent property damage. Please read the following to ensure the proper use of the product.

Safety symbols

Symbol	Name	Meaning
	Warning	A serious or fatal injury may result if instructions are not followed.
	Caution	Personal injury or damage to properties may result if instructions are not followed.
	Prohibition	Do NOT attempt.
	Instruction	Follow directions.

CAUTION

RISK OF ELECTRIC SHOCK. DO NOT OPEN.

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). THERE ARE NO USER SERVICEABLE PARTS INSIDE. REFER ALL SERVICING TO QUALIFIED PERSONNEL.

	This symbol indicates that high voltage is present inside. It is dangerous to make any kind of contact with any internal part of this product.		AC voltage: Rated voltage marked with this symbol is AC voltage.
	This symbol indicates that this product has included important literature concerning operation and maintenance.		DC voltage: Rated voltage marked with this symbol is DC voltage.
	Class II product: This symbol indicates that a safety connection to electrical earth (ground) is not required. If this symbol is not present on a product with a mains lead, the product MUST have a reliable connection to protective earth (ground).		Caution. Consult instructions for use: This symbol instructs the user to consult the user manual for further safety related information.

Electricity and Safety

Warning

-  Do not use a damaged power cord or plug, or a loose power socket.
An electric shock or fire may result.
-  Do not use multiple products with a single power socket.
Overheated power sockets may cause a fire.
-  Do not handle the power plug with a wet body part. Otherwise, an electric shock may result.
-  Do not bend or pull the power cord with force. Be careful not to leave the power cord under a heavy object.
Damage to the cord may result in a fire or electric shock.
-  Do not place the power cord or product near heat sources.
A fire or electric shock may result.
-  Insert the power plug all the way in so it is not loose.
An unsecure connection may cause a fire.
-  Connect the power plug to a grounded power socket (type 1 insulated devices only).
An electric shock or injury may result.
-  Clean any dust around the pins of the power plug or the power socket with a dry cloth.
A fire may result.

Caution

-  Do not disconnect the power cord while the product is being used.
The product may become damaged by an electric shock.
-  Only use the power cord provided with your product by Samsung. Do not use the power cord with other products.
A fire or electric shock may result.
-  Keep the power socket where the power cord is connected unobstructed.
When a problem occurs with the product, the power cord must be unplugged to completely cut off power to the product. Note that the product is not completely powered down by using only the power button on the remote.
-  Hold the plug when disconnecting the power cord from the power socket.
An electric shock or fire may result.

Installation

Warning

-  DO NOT PLACE CANDLES, INSECT REPELLANTS OR CIGARETTES ON TOP OF THE PRODUCT. DO NOT INSTALL THE PRODUCT NEAR HEAT SOURCES.
A fire may result.
-  Do not install the product in poorly ventilated spaces such as a bookcase or closet.
An increased internal temperature may cause a fire.
-  Do not install the product on an unstable or vibrating surface (insecure shelf, sloped surface, etc.)
 - The product may fall and become damaged or cause an injury.
 - Using the product in an area with excess vibration may damage the product or cause a fire.
-  Do not expose the product to direct sunlight, heat, or a hot object such as a stove.
The product lifespan may be reduced or a fire may result.
-  Edible oil, such as soybean oil, can damage or deform the product. Do not install the product in a kitchen or near a kitchen counter.
-  Have a technician install the wall-mount hanger.
 - Installation by an unqualified person can result in an injury.
 - Only use approved cabinets.
-  Install the product at least 10 cm away from the wall to allow ventilation.
An increased internal temperature may cause a fire.
-  Discard the plastic packaging that the product is packaged in, immediately after unpacking.
Plastic packaging material can cause suffocation if it is handled improperly.
-  Do not install the product in a vehicle or a place exposed to dust, moisture (water drips, etc.), oil, or smoke.
A fire or electric shock may result.

-  Following installation, it is recommended to dehumidify the LED Signage product before use.
 - This helps prevent moisture damage and maintain optimal performance.
 - For product dehumidification, refer to the supplied installation manual.
The installation manual is available for download at www.samsung.com/business.

Caution

-  Do not set down the product on its front.
The screen may become damaged.
-  When installing the product on a cabinet or shelf, make sure that the bottom edge of the front of the product is not protruding.
 - The product may fall and become damaged and/or cause an injury.
 - Install the product only on cabinets or shelves of the right size.
-  Prolonged exposure to direct sunlight may discolour the surface of the screen display.
-  Do not place heavy objects on the product.
 - The screen may become damaged.
-  Do not drop the product while moving. Product failure or personal injury may result.
-  Set down the product gently.
Product failure or personal injury may result.
-  Installing the product in an unusual place (a place exposed to a lot of fine dust, chemical substances, extreme temperatures or a significant presence of moisture, or a place where the product will operate continuously for an extended period of time) may seriously affect its performance.
Be sure to consult Samsung Customer Service Centre if you want to install the product at such a place.

Operation

Warning

-  There is a high voltage inside the product. Never disassemble, repair or modify the product yourself.
 - A fire or electric shock may result.
 - Contact Samsung Customer Service Centre for repairs.
-  If the product is dropped or the outer case is damaged, turn off the power switch and disconnect the power cord. Then contact Samsung Customer Service Centre.

Continued use can result in a fire or electric shock.
-  Do not put heavy objects, toys or snacks on top of the product.

Hanging on to the product to get a toy or snack may cause heavy objects to fall or the product to tip over, resulting in injury or death.
-  Do not move the product by pulling the power cord or any cable.

Product failure, an electric shock or fire may result from a damaged cable.
-  Do not lift or move the product by pulling the power cord or any cable.

Product failure, an electric shock or fire may result from a damaged cable.
-  Ensure the vents are not blocked by tablecloths or curtains.

An increased internal temperature may cause a fire.
-  Do not insert metallic objects (chopsticks, coins, hairpins, etc) or objects that burn easily (paper, matches, etc) into the product (through the vent or input/output ports, etc).
 - Be sure to power off the product and disconnect the power cord when water or other foreign substances have entered the product. Then contact Samsung Customer Service Centre.
 - Product failure, an electric shock or fire may result.

-  Do not place objects containing liquid (vases, pots, bottles, etc) or metallic objects on top of the product.
 - Be sure to power off the product and disconnect the power cord when water or other foreign substances have entered the product. Then contact Samsung Customer Service Centre.
 - Product failure, an electric shock or fire may result.
-  Do not use liquid fumigators containing chemicals, such as mosquito repellent or aerial freshener, around the product.
 - If steam comes in contact with the product surface or enters the product, it may cause stains or malfunction.
-  Before moving the product, turn off the power switch and disconnect the power cord and all other connected cables.

Damage to the cord may result in a fire or electric shock.
-  If the product generates abnormal sounds, a burning smell or smoke, disconnect the power cord immediately and contact Samsung Customer Service Centre.

An electric shock or fire may result.
-  During a lightning or thunderstorm, power off the product and remove the power cord.

A fire or electric shock may result.
-  Do not drop objects on the product or apply impact.

A fire or electric shock may result.
-  If a gas leakage is found, do not touch the product or power plug. Also, ventilate the area immediately.

Sparks can cause an explosion or fire.
-  Do not use or keep combustible spray or an inflammable substance near the product.

An explosion or fire may result.

Caution

-  The screen is bright. Keep a sufficient distance from the screen.
 - Continuously looking at the screen up close is bad for your eyes.
 - Watch the screen 6 to 8 meters away from the first row of the movie theater.
-  Do not use humidifiers or stoves around the product.

A fire or electric shock may result.
-  Do not touch the screen when the product has been turned on for an extended period of time as it will become hot.
-  Do not place heavy objects on the product.

Product failure or personal injury may result.
-  Disconnect the power cord from the power socket if you do not plan on using the product for an extended period of time (vacation, etc).

Dust accumulation combined with heat can cause a fire, electric shock or electric leakage.
-  Exercise caution when storing the remote control batteries and small accessories, so they are not swallowed.

If swallowed, consult a physician immediately.
-  Take a break for at least 5 minutes after using the product for 1 hour.
-  LED display brightness deviation (deterioration) may occur.
 - LED display brightness deviation may occur due to differences in on-screen video playback conditions if fixed patterns are displayed for extended periods of time, and is a normal phenomenon that occurs as the LED lights age over time.
 - To prevent LED display brightness deviation, we recommend playing a video with moving patterns. When not using the monitor, display a black screen or disconnect the power supply.

Cleaning

The LED structure is revealed on the front of the monitor. Exercise caution to ensure that you do not touch the structure. There is a risk that the LED element may fall or become damaged.

To clean the exterior, use the soft cleaning cloth that came with the monitor to wipe the exterior gently.

(The installation manual is available for download at www.samsung.com/business.)

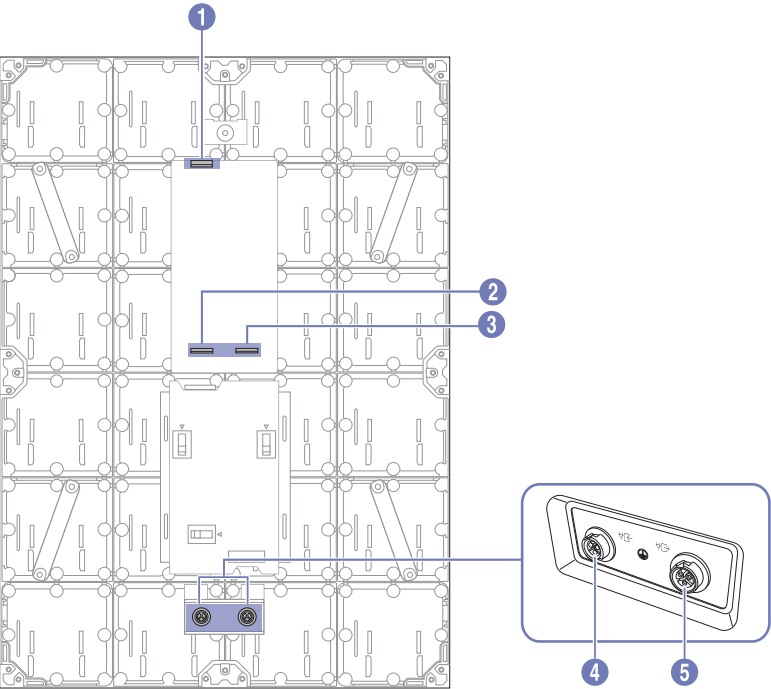
Contact Customer Service Centre if the inside of the product needs cleaning (service fee will be charged).

Chapter 02

Preparations

Ports

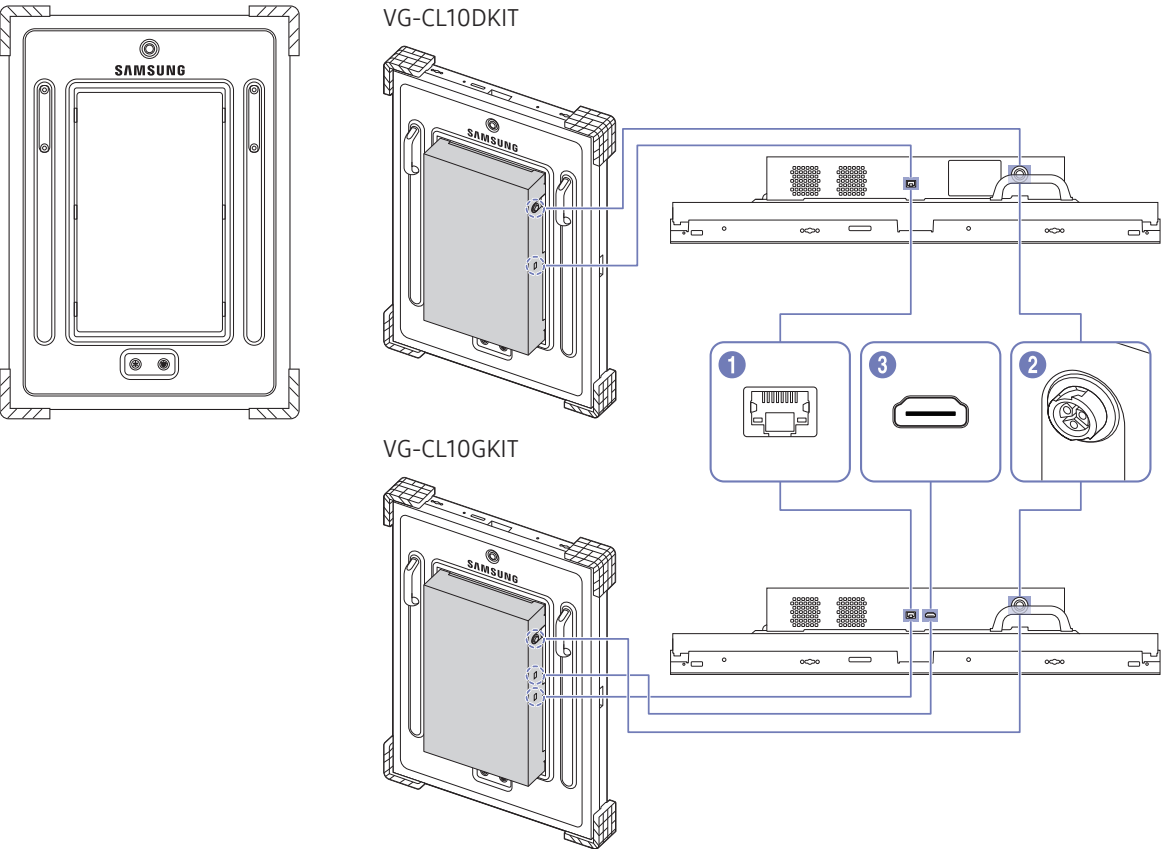
 The colour and shape of parts may differ from what is shown. Specifications are subject to change without notice to improve quality.



Parts	Description
1 FFC port (Tx)	Connects to the FFC port (Rx) on the next cabinet using an FFC cable for video signal output.  Use it when connecting cabinets vertically.
2 FFC port (Rx)	Connects to the FFC port (Tx) on the previous cabinet using an FFC cable for video signal input.
3 FFC port (Tx)	Connects to the FFC port (Rx) on the next cabinet using an FFC cable for video signal output.  Use it when connecting cabinets horizontally.
4 	Connects to an AC power.
5 	Connects the power cable to the next cabinet to support AC power.

Ports (when the LPU is installed)

-  This LPU is sold separately and is compatible with Dolby IMS-3000 / GDC SR-5520.
-  The colour and shape of parts may differ from what is shown. Specifications are subject to change without notice to improve quality.

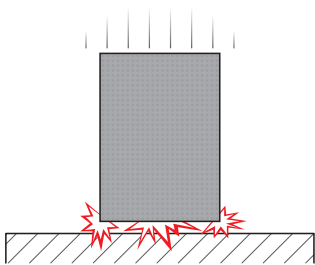


Parts	Description
1 LAN	Connects to MDC and the Internet using a LAN cable. (10/100 Mbps)  To connect a LAN cable, use a CAT 7 (*STP type) cable for the connection. (10/100 Mbps) *Shielded Twisted Pair
2 POWER IN	Connects to an AC power.
3 HDMI	Connects to a source device using a HDMI cable.  LPU(VG-CL10GKIT) model only.

Chapter 03

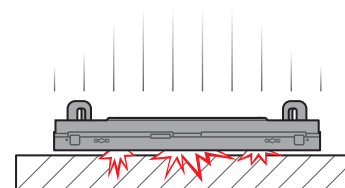
Connecting Devices

Precautions when handling the cabinets



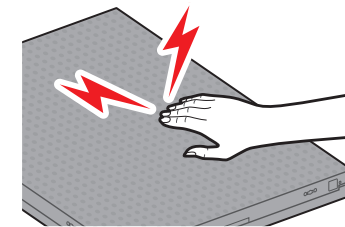
[Caution to prevent external shock and dropping of the product]

After removing the protective brackets, be careful not to expose the product to external shocks or vibrations. Make sure that the product is not dropped from any height.



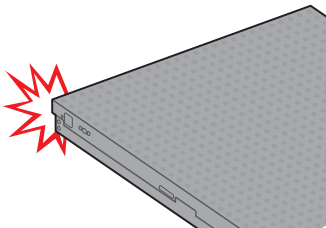
[Caution to prevent damage to the LED]

After removing the protective brackets, do not place the product on the floor with the LED facing down.



[Caution to prevent damage to the LED from static]

Be sure to use anti-static equipment when touching the product.



[Caution to prevent damage to corners]

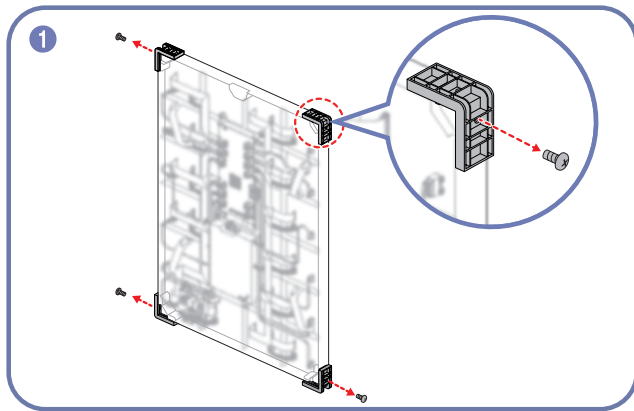
Take extra care to ensure that the corners of a cabinet do not get damaged.

Installing the cabinets

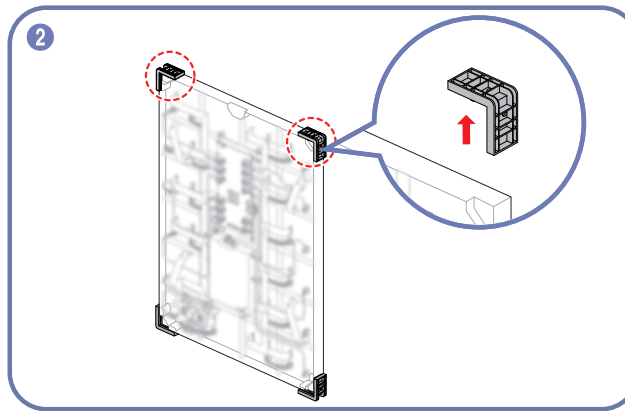
- Make sure you entrust the installation to a professional installation service provider. For further information regarding installation, contact the dealer you purchased the product from.
- Install the cabinet using the frame kit provided by the manufacturer.
For more information about how to install the frame kit, refer to the user manual that comes with it.
- Samsung shall not be liable for any damage to the product and any injury to the users or others that may be incurred while the users install the product by themselves.
- Due to the nature of the product, natural light or strong indoor lighting may cause differences in brightness between the LED modules.

Removing the protective brackets

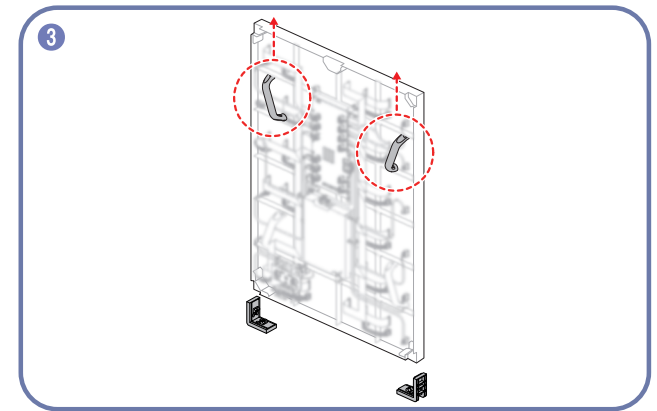
Remove the safety bracket before proceeding to installation.



Remove the screws from the sides of the product.



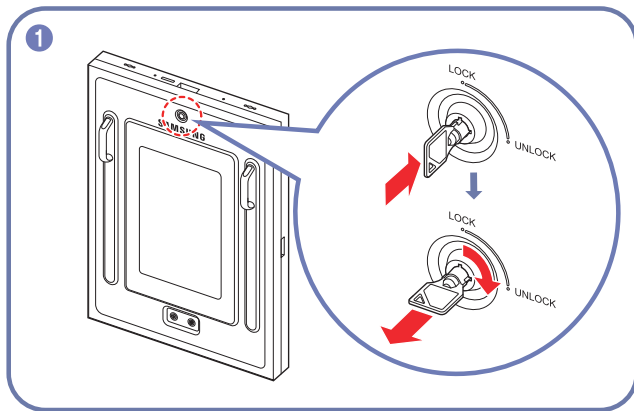
Remove the upper bracket.



Grab the handle and lift the product. The lower bracket is released naturally.

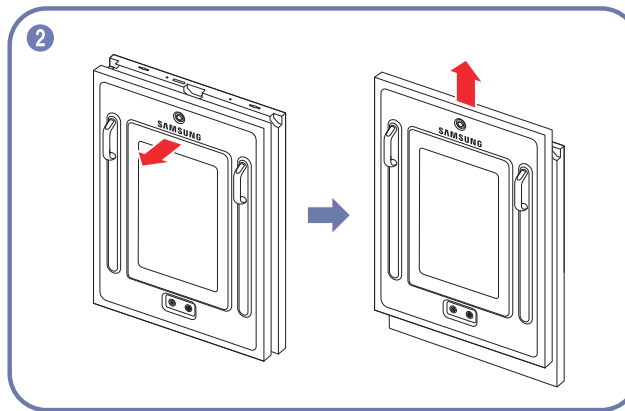
Opening the Cover Rear

Remove the Cover Rear before mounting the product on the frame.



Insert the key, and then rotate it 90° to the right.

 The key can be removed even when in the **LOCK** position.



Pull the handle on the rear cover towards you, and then lift the rear cover upwards to remove it.

Arranging the cabinets

- Make sure that a professional installer installs the cabinets. For more information about installation, contact your product distributor.
- Make sure that different models are installed in different floors. To identify the model name, see the label on the back of the product.
LH012ICD** (3rd to 8th floors) : 24 units
LH025ICD** (6th to 16th floors) : 96 units
LH033ICD** (8th to 22nd floors) : 176 units

 Install in order from the center to outside to distribute the load.

[Installation order when looking from the back side]

For example) IC025D 16 x 6

015	014	013	012	011	010	009	008	007	006	005	004	003	002	001	000
															
031	030	029	028	027	026	025	024	023	022	021	020	019	018	017	016
															
047	046	045	044	043	042	041	040	039	038	037	036	035	034	033	032
															
063	062	061	060	059	058	057	056	055	054	053	052	051	050	049	048
															
079	078	077	076	075	074	073	072	071	070	069	068	067	066	065	064
															
095	094	093	092	091	090	089	088	087	086	085	084	083	082	081	080
															

LPU Installation Location

For video signal transmission, install the LPU in an installed cabinet.

- LH012ICD**
 - The LPU can be installed in only one of the 24 cabinets.
 - After installation of all cabinets, install the LPU in the 4th cabinet from the right on the first floor of the rear panel.
- LH025ICD**
 - The LPU can be installed in only one of the 96 cabinets.
 - After installation of all cabinets, install the LPU in the 8th cabinet from the right on the first floor of the rear panel.
- LH033ICD**
 - The LPU can be installed in only one of the 176 cabinets.
 - After installation of all cabinets, install the LPU in the 11th cabinet from the right on the first floor of the rear panel.

 The LPU is not provided by default with the product. Purchase and install one separately.

[LPU installation location when looking from the back side]

For example) IC025D 16 x 6

16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1

LPU

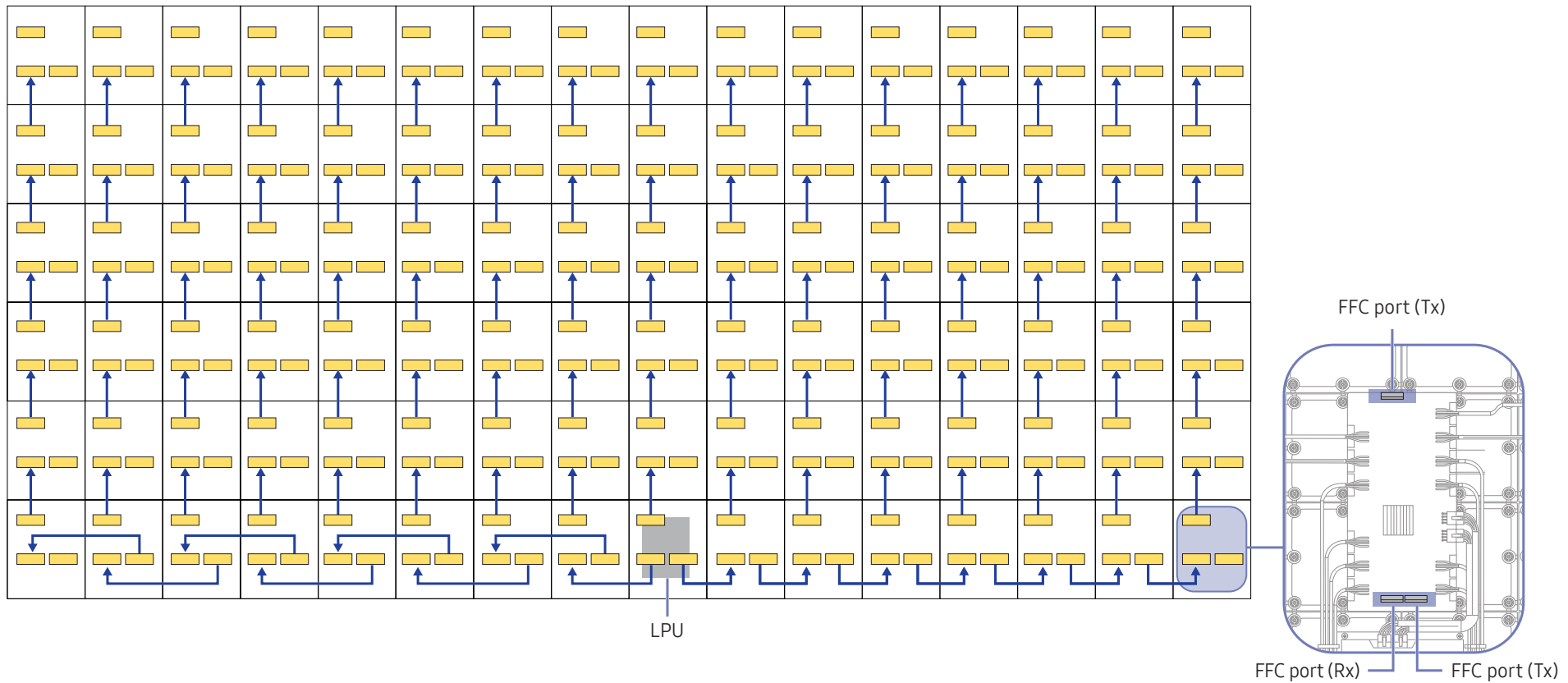
Cable Connection Diagram

Connect the FFC cable between two cabinets.

[Cable Connection Diagram on the Rear Panel]

FFC Connector : 

For example) IC025D 16 x 6



Connecting the Power Cable

- Connect the power cable after all cables are connected.
- Before connecting external devices, be sure to disconnect the power cable.
- AC power cords may not be provided depending on the model. Contact the dealer from whom you purchased the product if you want to be purchased separately.
- Connect the power cable connected to the power distribution board to the cabinets in the first left and right columns from the center of the screen.

Connecting to 110 V power

⚠ Precautions when connecting power

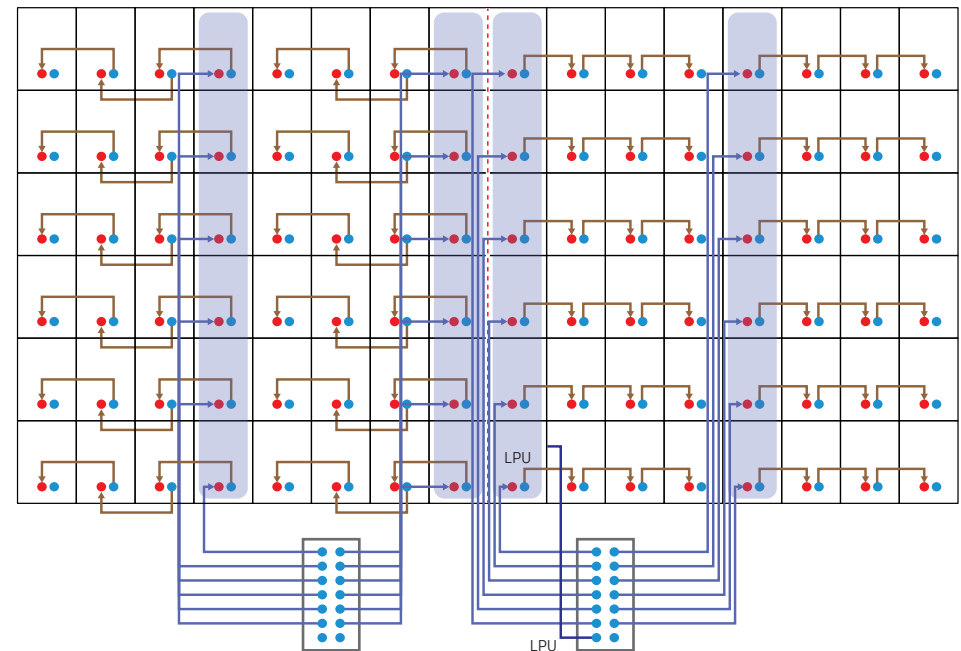
- Do not connect the power cable connected to the power distribution board to the  port.
- Connection is allowed up to 4 cabinets when the 110 V power supply is used.
- For detailed information, visit the install guide.
- Exceeding the recommended maximum number of devices may produce overvoltage, causing the circuit breaker to trip down or the product to be damaged. Make sure that the number of connected devices does not exceed the recommended maximum number.
- ✎ Samsung is not liable for any problems incurred by connecting devices that exceed the recommended maximum number.

- for W/W except USA, Canada : 110 Volts, 8 A, 50/60 Hz, 
for USA, Canada : 110 Volts, 4 A, 50/60 Hz, 
- LH012ICD**
Before installation, be sure to prepare 7 / 13 AC power cables to connect to the distribution board and 18 / 12 power cables to make connections between the cabinets.
- LH025ICD**
Before installation, be sure to prepare 25 / 37 AC power cables to connect to the distribution board and 72 / 60 power cables to make connections between the cabinets.
- LH033ICD**
Before installation, be sure to prepare 49 / 65 AC power cables to connect to the distribution board and 128 / 112 power cables to make connections between the cabinets.

[Power cable connection order when looking from the back side]

 :  /  / where AC power is connected : 

For example) IC025D 16 x 6



Connecting to 220 V power

⚠ Precautions when connecting power

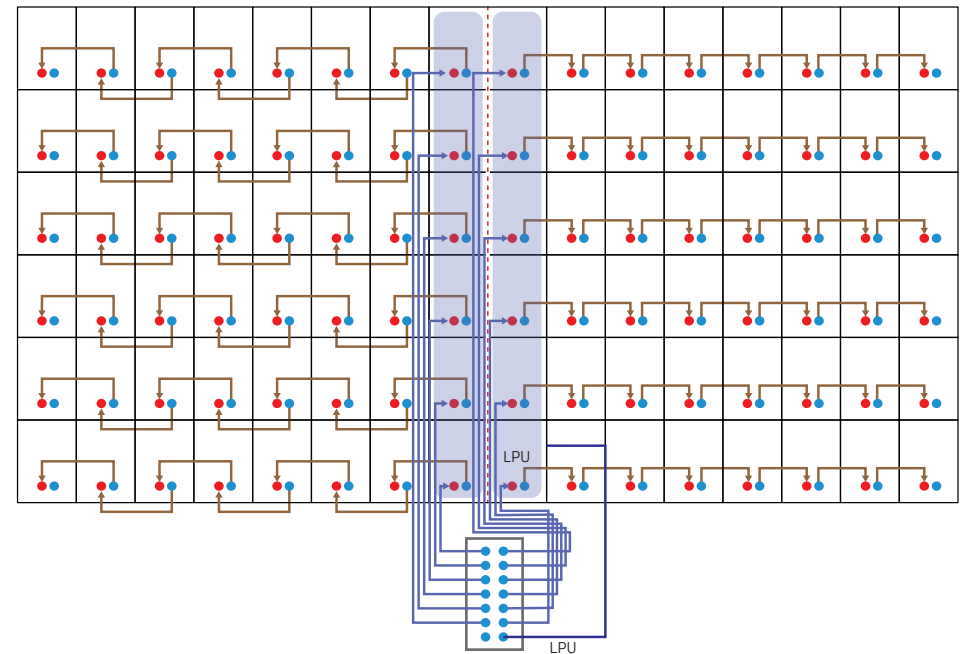
- Do not connect the power cable connected to the power distribution board to the ⚡ port.
- Connection is allowed up to 8 cabinets when the 220 V power supply is used.
- For detailed information, visit the install guide.
- Exceeding the recommended maximum number of devices may produce overvoltage, causing the circuit breaker to trip down or the product to be damaged. Make sure that the number of connected devices does not exceed the recommended maximum number.
- ✎ Samsung is not liable for any problems incurred by connecting devices that exceed the recommended maximum number.

- 220 Volts, 8 A, 50/60 Hz
- LH012ICD**
Before installation, be sure to prepare 4 AC power cables to connect to the distribution board and 21 power cables to make connections between the cabinets.
- LH025ICD**
Before installation, be sure to prepare 13 AC power cables to connect to the distribution board and 84 power cables to make connections between the cabinets.
- LH033ICD**
Before installation, be sure to prepare 33 AC power cables to connect to the distribution board and 144 power cables to make connections between the cabinets.

[Power cable connection order when looking from the back side]

⚡ : ● / ⚡ : ● / where AC power is connected : □

For example) IC025D 16 x 6



Chapter 04

Specifications

General

Model Name		IC012D	IC025D	IC033D
Cabinet	Pixel Pitch	1.25 mm	2.5 mm	3.33 mm
	LED pixel configuration	3 in 1 1010 PKG	3 in 1 2121 PKG	
	Pixels (Row x Column)	512 x 720 pixels	256 x 360 pixels	192 x 270 pixels
	Aspect ratio (W:H)	0.71:1		
Power Supply		Refer to the label at the back of the product as the standard voltage can vary in different countries.		
Environmental considerations	Operating	Temperature : 0 °C to 40 °C (32 °F to 104 °F) * For installing the enclosure, keep the internal temperature at 40 °C or below. Humidity : 10% to 80%RH, non-condensing		
	Storage	Temperature : -20 °C to 45 °C (-4 °F to 113 °F) Humidity : 5% to 95%RH, non-condensing * Applicable before the product package is unpacked.		

- For detailed device specifications, visit the Samsung website.

Chapter 05

Appendix

Responsibility for the Pay Service (Cost to Customers)

 When the service is requested, in spite of in warranty, we may charge you for a visit from a service technician in the following cases.

Not a product defect

Cleaning of the product, Adjustment, Explanation, Re-installation and etc.

- If a service technician gives instructions on how to use product or simply adjusts options without disassembling product.
- If a defect is caused by external environmental factors (Internet, Antenna, Wired Signal, etc.)
- If a product is reinstalled or devices are connected additionally after installing the purchased product for the first time.
- If a product is reinstalled to move to a different spot or to move to a different house.
- If customer requests instructions on how to use because of another company's product.
- If customer requests instructions on how to use the network or another company's programme.
- If customer requests software installation and setup for the product.
- If a service technician removes/cleans dusts or foreign materials inside of the product.
- If customer requests an installation additionally after purchasing a product through home-shopping or online.

A Product damage caused by customer's fault

Product damage caused by customer's mishandling or wrong repair

If a product damage is caused by;

- External impact or drop.
- Use of supplies or separately sold product unspecified by Samsung.
- Repair from a person besides an engineer of outsourcing service company or partner of Samsung Electronics Co., Ltd.
- Remodeling or repairing the product by customer.
- Using it with incorrect voltage or non-authorized electrical connections.
- Not following the "cautions" in User guide.

Others

- If product fails by natural disaster. (lightning, fire, earthquake, flood damage, etc)
 - If consumable components are all used up. (Battery, Toner, Fluorescent lights, Head, Vibrator, Lamp, Filter, Ribbon, etc.)
 - Brightness has decreased due to aging of the product.
 - The product is faulty due to sulphur (S), phosphorus (P) or other chemical substances.
-  If customer requests a service in case the product has no defect, service fee may be charged. So please read User guide first.

Licence

Open Source License Notice

Open Source used in this product can be found on the following webpage (<https://opensource.samsung.com>).

LPU(VG-CL10GKIT) model only.



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