Poly Voyager Legend 50/30 mobile charge case User Guide

SUMMARY

This guide provides task-based user information for the named product.

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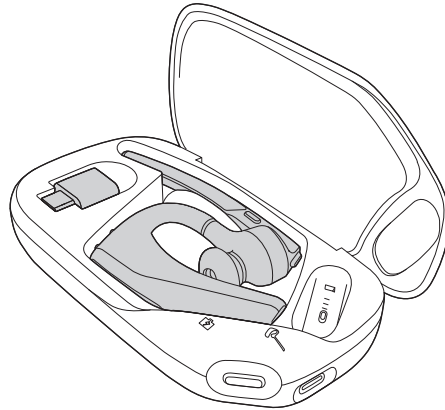
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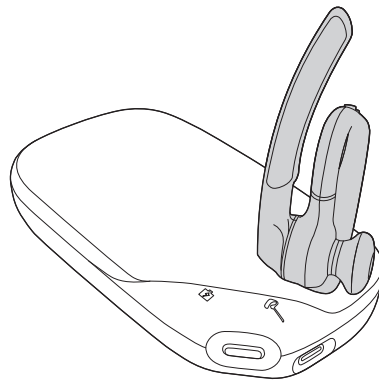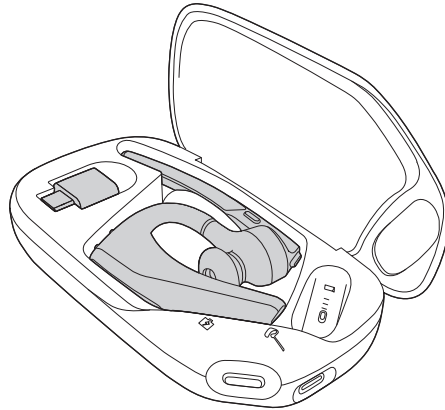
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Charge case overview

Use the charge case to charge and store your headset. The LEDs display the case and headset battery status.

Charge headset

A fully charged case can recharge your headset fully two times for an additional 14 hours of headset talk time.

1. Place your headset inside the charge case or connect it to the charge port on the top of the case.
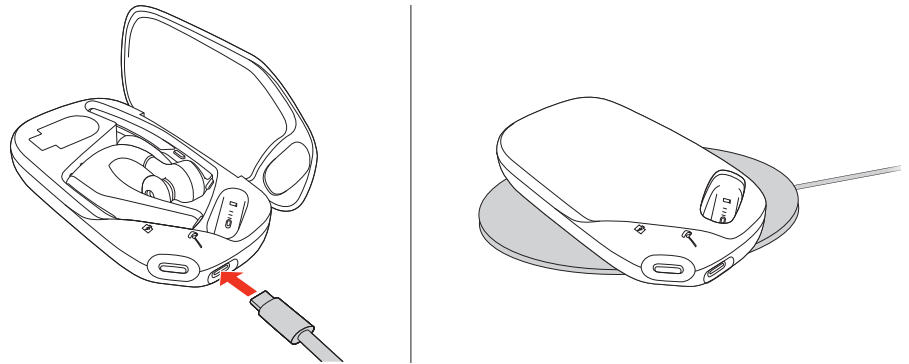
2. Your charge case LEDs blink every 10 seconds when charging and turn off when fully charged.

Charge case LEDs	Status
🟢	Battery high
🟡	Battery medium
🔴	Battery low

Recharge the case

Recharge the charge case with the provided USB-C charge cable. Alternatively, recharge using a third-party Qi certified wireless charger (not included).

1. Insert the USB-C charge cable into the charge case and connect to a computer or USB charging device.

☀ **TIP:** For fastest charging, plug your charge case into a power outlet.

2. Your charge case LEDs blink every 10 seconds when charging and turn off when fully charged.

Load software

Download the Poly Lens app to get the most out of your device. Some softphones require the installation of Poly software to enable device call control (answer or end a call and mute) functionality.

> **NOTE:** Administrative privileges may be required to download the desktop application. If you don't have administrator privileges on your system, contact your system administrator.

- Download the Poly Lens Desktop app at hp.com/lens-app.

- Download the Poly Lens Mobile app at hp.com/lens-app, the App Store, or Google Play.

Table 4-1 Supported Poly Lens features

Feature	Poly Lens Mobile	Poly Lens Desktop
Configure call control for softphones	Available for some softphones	√
Change headset language	√	√
Enable features	√	√
Choose preferred Equalizer setting	√	√
Battery meter	√	√
Update device firmware	√	√
Manage notifications and alerts	√	√
Schedule health and wellness reminders	√	√
View user guide	√	√
FindMyHeadset	√	

Update your Poly device

Keep your firmware and software up to date to improve performance and add new features to your Poly device.
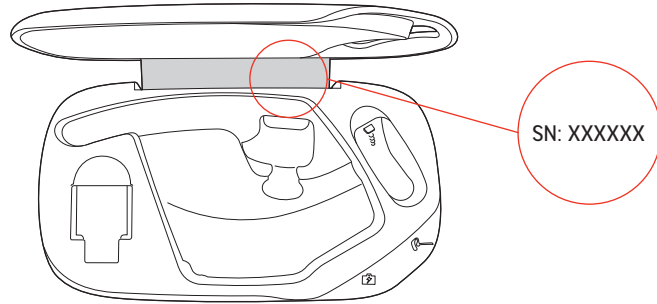
Update your device using Poly Lens. Download the app at hp.com/lens-app.

Locate the serial number on your charge case

Find the serial number on the inside of the charge case lid.

The serial number is located on the inside of the charge case lid.

■ Open the charge case to find the serial number **SN: XXXXXX** (typically 6 digits).

SN: XXXXXX

TIP: Take a photo with your smartphone for a better view of the serial number.

Support

NEED MORE HELP?

support.hp.com/poly

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