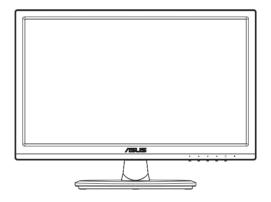


# VT169HE Series LCD Monitor

# **User Guide**





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#### TCO certified

A third-party certification according to ISO 14024





# Say hello to a more sustainable product

IT products are associated with a wide range of sustainability risks throughout their life cycle. Human rights violations are common in the factories. Harmful substances are used both in products and their manufacture. Products can often have a short lifespan because of poor ergonomics, low quality and when they are not able to be repaired or upgraded.

This product is a better choice. It meets all the criteria in TCO Certified, the world's most comprehensive sustainability certification for IT products. Thank you for making a responsible product choice, that help drive progress towards a more sustainable future!

Criteria in TCO Certified have a life-cycle perspective and balance environmental and social responsibility. Conformity is verified by independent and approved verifiers that specialize in IT products, social responsibility or other sustainability issues. Verification is done both before and after the certificate is issued, covering the entire validity period. The process also includes ensuring that corrective actions are implemented in all cases of factory non-conformities. And last but not least, to make sure that the certification and independent verification is accurate, both TCO Certified and the verifiers are reviewed regularly.

#### Want to know more?

Read information about TCO Certified, full criteria documents, news and updates at **tcocertified.com**. On the website you'll also find our Product Finder, which presents a complete, searchable listing of certified products.

#### **Notices**

#### **Federal Communications Commission Statement**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- · This device may not cause harmful interference
- This device must accept any interference received including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with manufacturer's instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### **Canadian Department of Communications Statement**

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

This class B digital apparatus complies with Canadian ICES-003.

The device may fall, causing serious personal injury or death. To prevent injury, this device must be securely attached to the floor/wall in accordance with the installation instructions.





#### NOTE: This monitor is ENERGY STAR certified.

This product qualifies for ENERGY STAR in the factory default setting which can be restored by "Factory Reset" function in the OSD menu. Changing the factory default settings or enabling other features may increase power consumption that could exceed the ENERGY STAR specified limits.

#### **Declaration of Conformity**

This device complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (2014/30/EU), Low-voltage Directive (2014/35/EU), ErP Directive (2009/125/EC) and RoHS directive (2011/65/EU). This product has been tested and found to comply with the harmonized standards for Information Technology Equipment, these harmonized standards published under Directives of Official Journal of the European Union.

#### **WEEE Symbol Statement**

This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product.



EEE yönetmeliğine uygundur

# Safety information

- Before setting up the monitor, carefully read all the documentation that came with the package.
- To prevent fire or shock hazard, never expose the monitor to rain or moisture.
- Never try to open the monitor cabinet. The dangerous high voltages inside the monitor may result in serious physical injury.
- If the power supply is broken, do not try to fix it by yourself. Contact a qualified service technician or your retailer.
- Before using the product, make sure all cables are correctly connected and the power cables are not damaged. If you detect any damage, contact your dealer immediately.
- Slots and openings on the back or top of the cabinet are provided for ventilation. Do not block these slots. Never place this product near or over a radiator or heat source unless proper ventilation is provided.
- The monitor should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
- Use the appropriate power plug which complies with your local power standard.
- Do not overload power strips and extention cords. Overloading can result in fire or electric shock.
- Avoid dust, humidity, and temperature extremes. Do not place the monitor in any area where it may become wet. Place the monitor on a stable surface.
- Unplug the unit during a lightning storm or if it will not be used for a long period of time. This will protect the monitor from damage due to power surges.
- Never push objects or spill liquid of any kind into the slots on the monitor cabinet.
- To ensure satisfactory operation, use the monitor only with UL listed computers which have appropriate configured receptacles marked between 100-240V AC.
- If you encounter technical problems with the monitor, contact a qualified service technician or your retailer.
- The wall socket shall be installed near the equipment and shall be easily accessible.

Remark: Suitable for entertainment purposes at specially controlled luminous indoor environments, to avoid disturbing reflections from the screen.

#### WARNING

Usage of other than specified head- or earphones can result in hearing loss due to excessive sound pressures.

Please confirm the distribution system in building installation shall provide the circuit breaker rated 120/240V, 20A (maximum).

If provided with a 3-pin attachment plug on the power cord, plug the cord into a grounded (earthed) 3-pin outlet. Do not disable the power cord grounding pin, for example, by attaching a 2-pin adapter. The grounding pin is an important safety feature.

Stability Hazard.

The product may fall, causing serious personal injury or death. To prevent injury, this product must be securely attached to the floor/wall in accordance with the installation instructions.

A product may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

ALWAYS use cabinets or stands or installation methods recommended by the manufacturer of the product set.

ALWAYS use furniture that can safely support the product.

ALWAYS ensure the product is not overhanging the edge of the supporting furniture.

ALWAYS educate children about the dangers of climbing on furniture to reach the product or its controls.

ALWAYS route cords and cables connected to your product so they cannot be tripped over, pulled or grabbed.

NEVER place a product in an unstable location.

NEVER place the product on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the product to a suitable support.

NEVER place the product on cloth or other materials that may be located between the product and supporting furniture.

NEVER place items that might tempt children to climb, such as toys and remote controls, on the top of the product or furniture on which the product is placed.

If the existing product is going to be retained and relocated, the same considerations as above should be applied.

Excessive sound pressure from earphones and headphones can cause hearing loss. Adjustment of the equalizer to maximum increases the earphones and headphones output voltage and therefore the sound pressure level.

Restriction on Hazardous Substances statement (India) This product complies with the "India E-Waste (Management) Rules, 2016" and prohibits use of Lead, Mercury, Hexavalent Chromium, polybrominated biphenyls(PBBs) and polybrominated diphenyl ethers(PBDEs) in concentration exceeding 0.1% by weight in homogenous materials and 0.01% by weight in homogenous materials for cadmium, except of exemptions listed in Schedule 2 of the Rule.

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Fax	+886-2-2894-7798	Website	http://usa.asus.com/	Online Contact	http://www.asus.de/sales
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		Online Support	http://support.asus.com/	Online Support	http://support.asus.com/

## **Care & Cleaning**

- Before you lift or reposition your monitor, it is better to disconnect the
  cables and power cord. Follow the correct lifting techniques when
  positioning the monitor. When lifting or carrying the monitor, grasp the
  edges of the monitor. Do not lift the display by the stand or the cord.
- Cleaning. Turn your monitor off and unplug the power cord. Clean the monitor surface with a lint-free, non-abrasive cloth. Stubborn stains may be removed with a cloth dampened with mild cleaner.
- Avoid using a cleaner containing alcohol or acetone. Use a cleaner intended for use with the LCD. Never spray cleaner directly on the screen, as it may drip inside the monitor and cause an electric shock.

#### The following symptoms are normal with the monitor:

- The screen may flicker during the initial use due to the nature of the fluorescent light. Turn off the Power Switch and turn it on again to make sure that the flicker disappears.
- You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
- When the same image is displayed for hours, an afterimage of the previous screen may remain after switching the image. The screen will recover slowly or you can turn off the Power Switch for hours.
- When the screen becomes black or flashes, or cannot work anymore, contact your dealer or service center to fix it. Do not repair the screen by yourself!

#### Conventions used in this guide



WARNING: Information to prevent injury to yourself when trying to complete a task.



CAUTION: Information to prevent damage to the components when trying to complete a task.



IMPORTANT: Information that you MUST follow to complete a task.



NOTE: Tips and additional information to aid in completing a task.

#### Where to find more information

Refer to the following sources for additional information and for product and software updates.

#### 1. ASUS websites

The ASUS websites worldwide provide updated information on ASUS hardware and software products. Refer to http://www.asus.com

#### 2. Optional documentation

Your product package may include optional documentation that may have been added by your dealer. These documents are not part of the standard package.

#### 3. Protect your eyes with ASUS EYE CARE Monitors

The latest ASUS monitors feature exclusive Blue Light Filter and Flicker free technologies to keep your eyes healthy in today's digital world. Refer to

https://www.asus.com/Microsite/display/eye\_care\_technology/

#### **Takeback Services**

ASUS recycling and takeback programs come from our commitment to the highest standards for protecting our environment. We believe in providing solutions for our customers to be able to responsibly recycle our products, batteries and other components as well as the packaging materials. Please go to http://csr.asus.com/english/Takeback.htm for detail recycling information in different region.

#### Product information for EU energy label



#### 1.1 Welcome!

Thank you for purchasing the ASUS® VT169HE Series LCD monitor!

The latest widescreen LCD monitor from ASUS provides a crisper, broader, and brighter display, plus a host of features that enhance your viewing experience.

With these features, you can enjoy the convenience and delightful visual experience that the VT169HE Series brings you!

# 1.2 Package contents

Check your VT169HE Series LCD package for the following items:

- ✓ LCD monitor
- ✓ Monitor base
- ✓ Quick start guide
- ✓ 1 x Power cord
- √ 1 x VGA cable (optional)
- √ 1 x HDMI cable (optional)
- √ 1 x USB cable (optional)
- √ 1 x Warranty card



If any of the above items is damaged or missing, contact your retailer immediately.

ASUS LCD Monitor VT169HE 1-1

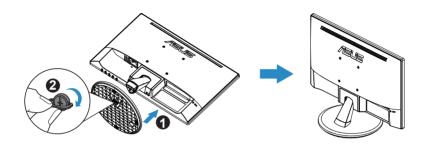
# 1.3 Assembling the monitor base

#### To assemble the monitor base:

- Place the display on a cloth on the table. Then attach the base to the arm and fix with the screw to join them tightly. You can easily tighten the screw by fingers.
- 2. Adjust the monitor to the angle that is most comfortable for you.



We recommend that you cover the table surface with soft cloth to prevent damage to the monitor.

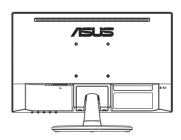


\*Base screw size: M6 x 13mm

# 1.4 Connecting cables

#### To connect cables:

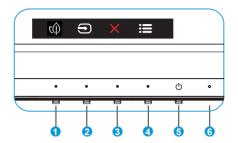
Connect the cables you need based on chapter 1.5.2, page 1-4.



1-2

#### 1.5 Monitor introduction

#### 1.5.1 Front of the LCD monitor



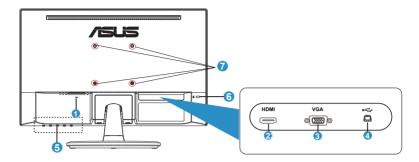
- - This is a Energy Saving key.
- 2. 

   Input Select:
  - Input Select: Use this hotkey to switch from input signal.
- 3. X Close Button:
  - Exit the OSD menu.
- 4. **≡** MENU Button:
  - Press this button to enter the OSD menu.
- 5. U Power Button:
  - Press this button to turn the monitor on/off.
- 6. Power Indicator:
  - The color definition of the power indicator is as the table below.

Status	Description		
White	ON		
Amber	Standby mode		
OFF	OFF		

ASUS LCD Monitor VT169HE 1-3

#### 1.5.2 Rear of the LCD monitor



- 1. AC-IN port
- 2. HDMI port
- 3. VGA port
- 4. USB 2.0 port
- 5. Control buttons
- 6. Kensington Lock
- 7. Screw holes for VESA Wall Mount

# 2.1 Detaching the base/stand (for VESA wall mount)

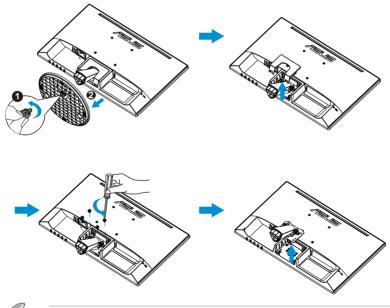
The detachable stand of the LCD monitor is specially designed for VESA wall mount.

#### To detach the arm/stand:

- Disconnect power and signal cables. Carefully put the front of the monitor face down on a clean table.
- 2. Use your finger to loosen the screw located at the bottom of the base, and remove the base from the stand. And then remove the hinge cover from monitor body by using your fingers.
- 3. Use a screwdriver to remove the four screws on the arm, and then detach the arm/stand from the monitor.



- We recommend that you cover the table surface with soft cloth to prevent damage to the monitor.
- Hold the stand of the monitor while removing the screws.



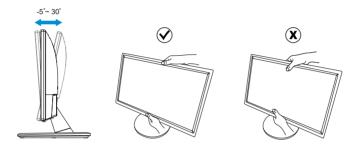


- The VESA wall mount kit (75 x 75 mm) is purchased separately.
- Use only the UL Listed Wall Mount Bracket with minimum weight/ load 4.8kg according to the model listed in the specification table (Screw size: M4 x 10 mm).

ASUS LCD Monitor VT169HE 2-1

# 2.2 Adjusting the monitor

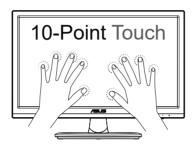
- For optimal viewing, we recommend that you look at the full face of the monitor, then adjust the monitor to the angle that is most comfortable for you.
- Hold the stand to prevent the monitor from falling while changing its angle.
- You can adjust the monitor's angle from -5° to 30°.
- Do not touch the Touch screen when you change the angle. It may cause damage or break the Touch screen and LCD screen.



2-2 Chapter 2: Setup

# 3.1 Touch Operation

- ASUS VT169HE is a touch monitor which uses 10 point touch panel technology. Please use with latest OS like Windows 10.
- You can use either single finger touch, or multi-finger touch up to maximum simultaneous 10 touch points.

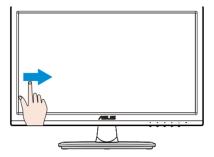


- To activate touch functionality, you need to connect the display with the provided USB type B cable to your computer.
- You do not need to install any other software.
- ASUS VT169HE offers you groovy touch gestures like tap, grab, pinch, rotate, zoom, swipe, etc. The gestures allow you to launch programs and access the setting of your ASUS VT169HE Display. The functions can be activated by using the hand gestures to ASUS VT169HE.

ASUS LCD Monitor VT169HE 3-1

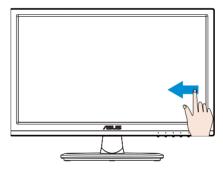
#### Left edge swipe (on Windows 7/8/8.1/10/11 only)

Swipe from the left edge of the screen to shuffle your running apps.



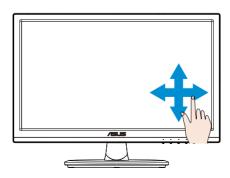
#### Right edge swipe (on Windows 7/8/8.1/10/11 only)

Swipe from the right edge of the screen to launch the Charm bar.



#### Finger slide (on Windows 7/8/8.1/10/11 only)

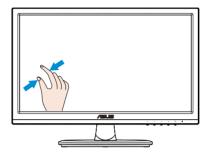
Slide your finger to scroll up and down and slide your finger to pan the screen left or right.



3-2 Chapter 3: Touch operation

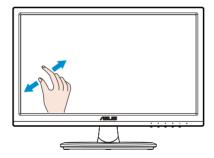
#### Zoom out

Bring together your two fingers on the touch panel.



#### Zoom in

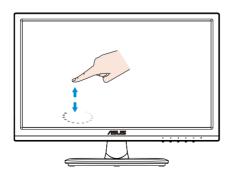
Spread apart your two fingers on the touch panel.



#### Single Tap/Double tap

#### Single Tap

Touch the target on the screen with one fingertip for one quick tap, then release.



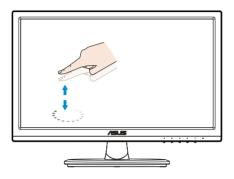
ASUS LCD Monitor VT169HE 3-3

#### **Double Tap**

Touch the target on the screen with one fingertip for two quick taps, then release.

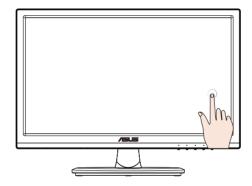
Tap an app to launch it (on Windows 7/8/8.1/10/11 only).

Double-tap an item to launch it.



#### Tap and hold

To move an app, tap and hold the app tile and drag it to a new location. To close an app (on Windows 7/8/8.1/10/11 only), tap and hold the top side of the running app and drag it down to the bottom of the screen to close it.



3-4



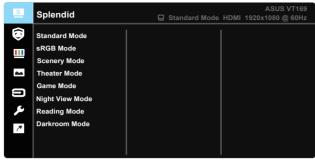
#### NOTE:

- You can access to OS website to get more description on touch operation.
- Do not touch the screen with sharp objects, it may result in damage, and void warranty.
- Do not push hard, or rest anything on the glass surface (if in horizontal position) as it will damage the screen and void warranty.
- Please keep your hands clean and dry before touching the screen to ensure fluid touch operation.
- The touch function works only on OS and applications which support touch functions.

ASUS LCD Monitor VT169HE 3-5

# 4.1 OSD (On-Screen Display) menu

#### 4.1.1 How to reconfigure



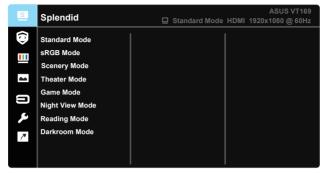


- 1. Press the [MENU] button to activate the OSD menu.
- Press ▼ and ▲ buttons to toggle between options in the Menu. As you move from one icon to another, the option name is highlighted.
- 3. To select the highlighted item on the menu press the ✓ button.
- 4. Press ▼ and ▲ buttons to select the desired parameter.
- Press the 
   button to return to previous menu or 
   to close OSD menu.

#### 4.1.2 OSD Function Introduction

#### 1. Splendid

This function contains eight sub-functions that you can select for your preference. Each mode has the Reset selection, allowing you to maintain your setting or return to the preset mode.





- Standard Mode: This is the best choice for document editing with SPLENDID™ Video Enhancement.
- sRGB: This is the best choice for viewing photos and graphics from PCs.
- Scenery Mode: This is the best choice for scenery photo displaying with SPLENDID™ Video Enhancement.
- Theater Mode: This is the best choice for movie watching with SPLENDID™ Video Enhancement.
- Game Mode: This is the best choice for game playing with SPLENDID™ Video Enhancement.
- Night View Mode: This is the best choice for playing darkscene game or watching movie with SPLENDID™ Video Enhancement.
- **Reading Mode**: This is the best choice for book reading.
- **Darkroom Mode**: This is the best choice for a weak ambient light environmen.

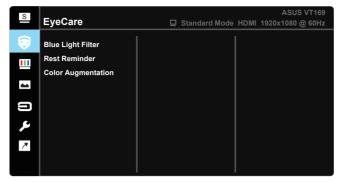


In the **Standard Mode**, the **Saturation**, **Skin Tone**, **Sharpness**, and **ASCR** functions are not user-configurable.

In the sRGB, the Brightness, Contrast, Saturation, Color Temp., Skin Tone, Sharpness, and ASCR functions are not user-configurable.

ASUS LCD Monitor VT169HE 4-2

#### 2. EyeCare





Blue Light Filter: In this function, you can adjust the blue light filter from 0 to max. 0: no changes; Max: The higher the level, the less blue light is scattered. When blue light filter is activated, the default settings of Standard Mode will be automatically imported. Besides maximum level, the brightness is userconfigurable. Maximum is the optimized setting. It is compliance with TUV low blue light certification\*. The brightness function is not user configurable.



- When the user adjusts blue light filter bar to maximum level.
- \*When color augmentation is in default value (50).



Please refer to the following to alleviate eye strains:

- Users should take some time away from the display if working for long hours. It is advised to take short breaks (at least 5 mins) after around 1 hour of continuous working at the computer. Taking short and frequent breaks is more effective than a single longer break.
- To minimize eye strain and dryness in your eyes, users should rest the eye periodically by focusing on objects that are far away.
- Eye exercises can help to reduces eye strain. Repeat these
  exercises often. If eye strain continues please consult a physician.
  Eye exercises: (1) Repeating look up and down (2) Slowly roll your
  eyes (3) Move your eyes diagonal.
- High energy blue light may lead to eye strain and AMD (Age-Related Macular Degeneration). Blue light filter to reduce 70% (max.) harmful blue light to avoiding CVS (Computer Vision Syndrome).
- Rest Reminder: This function provides you a rest reminder according to how long you set for your working time. For example, a user sets 60 minutes working time and there will be a pop up reminder appeared on the upper left corner of the monitor for 5 seconds. Press any key to make this reminder OSD disappeared.



- When this function is enable, the following functions are not available: Splendid Demo Mode, GamePlus and QuickFit.
- Color Augmentation: The adjusting range of color enhancement is from 0 to 100.

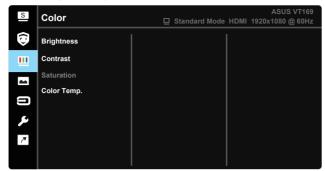


This function is not available in sRGB mode under Splendid.

ASUS LCD Monitor VT169HE 4-4

#### 3. Color

Select the image color you like from this function.





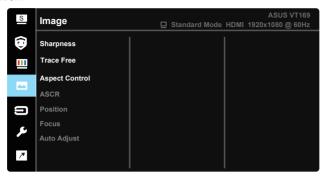
- Brightness: The adjusting range is from 0 to 100.
- Contrast: The adjusting range is from 0 to 100.
- Saturation: The adjusting range is from 0 to 100.
- Color Temp.: Contain three preset color modes (Cool, Normal, Warm) and one User Mode.



In the **User Mode**, colors of **R (Red)**, **G (Green)**, and **B (Blue)** are userconfigurable; the adjusting range is from  $0 \sim 100$ .

#### 4. Image

You can adjust the image Sharpness, Trace Free, Aspect Control, VividPixel, ASCR, Position, Focus and Auto Adjust from this main function.





- Sharpness: Adjust the picture sharpness. The adjusting range is from 0 to 100. (Only disable for selecting "Standard Mode" and "sRGB Mode" in Splendid menu.)
- Trace Free: Speeds up the response time by Over Drive technology. The adjusting range is from lower 0 to faster 100.
- Aspect Control: Adjust the aspect ratio to "Full", "4:3".
- ASCR: Select ON or OFF to enable or disable dynamic contrast ratio function. (ASCR: ASUS Smart Contrast Ratio. Disabled at "Standard Mode", "sRGB Mode" and "Reading Mode.)
- Position: Adjust the horizontal position (H-Position) and the vertical position (V-Position) of the image. The adjusting range is from 0 to 100. (Only available for VGA input.)
- Focus: Reduce Horizonal-line noise and Vertical-line noise of the image by adjusting (Phase) and (Clock) separately. The adjusting range is from 0 to 100. (Only available for VGA input.)
- Auto Adjust: Automatically adjust the image to its optimized position, clock, and phase. (Only available for VGA input.)

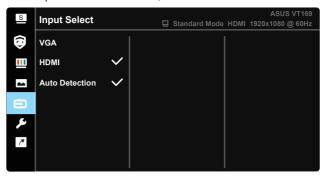


4:3 is only available when input source is in 4:3 format.

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#### 5. Input Select

Select the input source from VGA, HDMI.



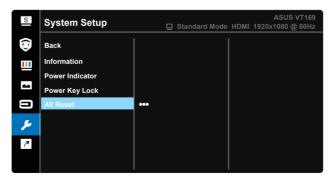


#### 6. System Setup

Adjust the system configuration.





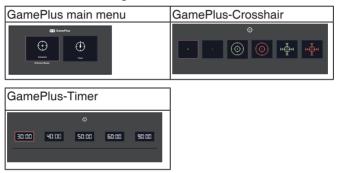




- **Touch Screen**: To enable/disable the touch function.
- GamePlus: The GamePlus Function provides a toolkit and creates a better gaming environment for users when playing different types of games. Particularly, Crosshair function is specially designed for new gamers or beginners interested in First Person Shooter (FPS) games.

To active GamePlus:

- Select ON to enter the GamePlus main menu.
- Press ✓ to confirm the function you choose. Press ๖ to go back. Press X to go off, and exit.

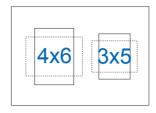


- QuickFit: Contains two patterns: (1) Grid (2) Photo size.
  - Grid patterns: The grid patterns facilitate designers and users to organize content and layout on a page and achieve a consistent look and feel.



 Photo size: The various real photo sizes displayed in the QuickFit function provides photographers and other users to accurately view and edit their photos in real size on the screen.

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- Power Saving: Reduces power consumption. The default setting is "Deep Level". When "Deep Level" is selected, the maximum brightness value is fixed and Splendid mode is fixed at "Standard Mode".
- OSD Setup: Adjusts the OSD Timeout, DDC/CI, and Transparency of the OSD screen.
- Language: Select OSD language. The selections are: English, French, German, Spanish, Italian, Dutch, Russian, Poland, Czech, Croatia, Hungary, Romania, Portugal, Turkey, Simplified Chinese, Traditional Chinese, Japanese, Korean, Persian, Thai, Indonesian, Ukrainian, Vietnamese.
- Key Lock: Disable all key functions. Pressing the second button on the right for more than five seconds to disable key lock function.
- More: Return the next page of System Setup.
- Back: Return the previous page of System Setup.
- **Information**: Displays the monitor information.
- **Power Indicator**: Turn the power LED indicator on/off.
- Power Key Lock: To disable / enable power key.
- All Reset: Selects "Yes" to revert all settings to the factory default mode.

#### 7. Shortcut

Selecting this option allows you to set one shortcut key.





- Shortcut 1: User can select from "Blue Light Filter" "Splendid", "Brightness", "Contrast", "Input Select", "Color Temp.", "QuickFit", "More", "Back", "GamePlus", "Rest Reminder", "Color Augmentation", "Energy Saving" and set as shortcut key. The default setting is Brightness.
- Shortcut 2: User can select from "Blue Light Filter" "Splendid",
   "Brightness", "Contrast", "Input Select", "Color Temp.",
   "QuickFit", "More", "Back", "GamePlus", "Rest Reminder", "Color
   Augmentation", "Energy Saving" and set as shortcut key. The
   default setting is Energy Saving.

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# 4.2 Specifications

Model	VT169HE	
Panel Size	15.6"W(39.62 cm)	
Max. Resolution	1920 x 1080	
Brightness (Typ.)	220cd/m <sup>2</sup>	
Intrisinc Contrast Ratio (Typ.)	1000:1	
Viewing Angle (CR=10) (Typ.)	≥ 170°(H) / ≥ 170°(V)	
Display Colors	262,144	
Response Time(Typ.)	5ms	
HDMI input	Yes	
D-Sub input	Yes	
USB port	Yes (Touch function only)	
Power ON Consumption	7.38 W**	
Power Saving Mode	< 0.5 W	
Power OFF Mode	< 0.3 W	
Tilt	-5° ~ +30°	
VESA Wall Mounting	Yes (75mm x 75mm)	
Phys. Dimension (WxHxD)	377.8 x 280.7 x 189.4mm	
Box Dimension (WxHxD)	434 x 350 x 122mm	
Net Weight (Esti.)	1.46Kg	
Gross Weight (Esti.)	2.93Kg	
Voltage Rating	AC 100~240V(Built-in)	

<sup>\*</sup>Specifications are subject to change without notice.
\*\*Measuring a screen brightness of 200 nits wighout audio/USB/Card reader connection.

# 4.3 Troubleshooting (FAQ)

Problem	Possible Solution			
Power LED is not ON	<ul> <li>Press the  button to check if the monitor is in the ON mode.</li> <li>Check if the power cord is properly connected to the monitor and the power outlet.</li> </ul>			
The power LED lights Amber and there is no screen image	Check if the monitor and the computer are in the ON mode. Make sure the signal cable is properly connected the monitor and the computer. Inspect the signal cable and make sure none of the pins are bent. Connect the computer with another available monitor to check if the computer is properly working.			
Screen image is too light or dark	Adjust the Contrast and Brightness settings via OSD.			
Screen image is not centered or sized properly	<ul> <li>Press the auto button to automatically adjust the image.</li> <li>Adjust the H-Position or V-Position settings via OSD.</li> </ul>			
Screen image bounces or a wave pattern is present in the image	Make sure the signal cable is properly connected to the monitor and the computer.     Move electrical devices that may cause electrical interference.			
Screen image has color defects (white does not look white)	<ul> <li>Inspect the signal cable and make sure that none of the pins are bent.</li> <li>Perform Reset via OSD.</li> <li>Adjust the R/G/B color settings or select the Color Temperature via OSD.</li> </ul>			
Screen image is blurry or fuzzy	Press the auto button to automatically adjust the image (for VGA mode only). Adjust the Phase and Clock settings via OSD.			

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# 4.4 Supported Timing List

### **Supported Primary Timing**

Timing	Resolution	HDMI1.4	VGA
	640x480-60Hz	V	V
	800x600-60Hz	V	V
	1024x768-60Hz	V	V
DO Timin	1280x720-60Hz	V	V
PC Timing	1280x960-60Hz	V	V
	1280x1024-60Hz	V	V
	1600x1200-60Hz	V	V
	1920x1080-60Hz	V	V
	640x480P-60Hz	V	
Video Timing	720x480P-60Hz	V	
Video Timing	1280x720P-60Hz	V	
	1920x1080P-60Hz	V	

#### 16:9 Timing

Timing	Resolution	HDMI1.4	VGA
Detail Timing	1920x1080-60Hz	V	V

<sup>\*</sup> The modes not listed in the above tables may not be supported. For optimal resolution, we recommend that you choose a mode listed in the above tables.