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## DUAL MONITOR MOUNT WITH GAS SPRING ARMS



**HAVE QUESTIONS?**

Monday - Friday from 8:00am - 4:00pm PST



support@mount-it.com



(855) 925-5668



www.mount-it.com

# Thank you for choosing Mount-It!

**EN** Read the entire instruction manual before you start installation and assembly. If you have any questions regarding any of the instructions or warnings, please contact Mount-It! for assistance.

- CAUTION:** Use with products heavier than the rated weights indicated may result in instability causing possible injury.
- Please closely follow the assembly instructions. Improper installation may result in damage or serious personal injury.
  - Safety gear and proper tools must be used. This product should only be installed by professionals.
  - This product is designed to be installed on solid concrete walls, masonry walls or wood stud walls.
  - Make sure that the supporting surface will safely support the combined weight of the equipment and all attached hardware and components.
  - Use the mounting screws provided and DO NOT OVER-TIGHTEN mounting screws.
  - This product contains small items that could be a choking hazard if swallowed. Keep these items away from children.
  - This product is intended for indoor use only. Using this product outdoors could lead to product failure and personal injury.
- IMPORTANT:** Ensure that you have received all parts according to the component checklist prior to installation. If any parts are missing or faulty, contact Mount-It! for a replacement.

**DE** Lesen Sie die gesamte Bedienungsanleitung, bevor Sie mit der Installation und Montage beginnen. Wenn Sie Fragen zur Anleitung oder Warnungen haben, wenden Sie sich bitte an Ihren örtlichen Händler.

- VORSICHT:** Die Verwendung mit Produkten, die schwerer als die angegebenen Nenngewichte sind, kann zu Instabilität führen und zu möglichen Verletzungen führen.
- Bitte befolgen Sie die Montageanleitung genau. Eine unsachgemäße Installation kann zu Schäden oder schweren Verletzungen führen.
  - Sicherheitsausrüstung und geeignete Werkzeuge müssen verwendet werden. Dieses Produkt sollte nur von Fachleuten installiert werden.
  - Dieses Produkt ist auf massiven Betonwänden oder Mauerwerkswänden zu montieren.
  - Stellen Sie sicher, dass die Auflagefläche des Gesamtgewichts des Geräts und aller angeschlossenen Hardware und Komponenten sicher trägt.
  - Verwenden Sie die mitgelieferten Befestigungsschrauben und die Befestigungsschrauben NICHT ZU FEST ANZIEHEN.
  - Dieses Produkt enthält Kleinteile, die beim Verschlucken eine Erstickungsgefahr darstellen können. Halten Sie diese Gegenstände von Kindern fern.
  - Dieses Produkt ist nur für den Innenbereich bestimmt. Die Verwendung dieses Produkts im Freien kann zu Produktversagen und Verletzungen führen.
- WICHTIG:** Stellen Sie vor der Installation sicher, dass Sie alle Teile gemäß der Komponenten-Checkliste erhalten haben. Bei beschädigten oder fehlenden Teilen, wenden Sie sich an Ihre Verkaufsstelle, um Ersatz zu erhalten.
- WARTUNG:** Überprüfen Sie das Produkt in regelmäßigen Abständen auf Sicherheit und Stabilität (am besten alle drei Monate).

**FR** Lisez entièrement le guide d'utilisateur avant de commencer l'installation et le montage. Si vous avez des questions concernant les instructions ou les avertissements, veuillez contacter votre distributeur local pour une assistance.

- ATTENTION:** L'utilisation de produits plus lourds que les poids nominaux indiqués peut entraîner une instabilité causant des blessures potentielles.
- Les supports doivent être joints comme spécifié dans les instructions de montage. Une mauvaise installation peut entraîner des dommages ou de graves blessures aux personnes.
  - Un équipement de sécurité et les outils appropriés doivent être utilisés. Ce produit devrait être installé uniquement par des professionnels.
  - Ce produit est conçu pour être installé sur des murs avec poteaux en bois, des murs en béton massif ou murs en brique.
  - Assurez-vous que la surface de soutien supporte en sécurité le poids combiné de l'équipement et de tous les matériaux et composants associés.
  - Utilisez les vis de montage fournies et NE SERREZ PAS TROP les vis de montage.
  - Ce produit contient de petites pièces qui peuvent causer un étouffement si elles sont avalées. Éloignez ces pièces des enfants.
  - Ce produit est prévu uniquement pour une utilisation à l'intérieur. L'utilisation de ce produit à l'extérieur peut entraîner une défaillance du produit ou des blessures aux personnes.
- IMPORTANT:** Avant l'installation, assurez-vous que vous avez reçu toutes les pièces selon la liste de vérification des composants. Si une pièce est manquante ou endommagée, téléphonez à votre distributeur local pour qu'il la remplace.
- MAINTENANCE:** A intervalles réguliers (au moins tous les trois mois) vérifiez que le support est d'utilisation sûre et fiable.

**RU** Перед началом установки и сборки прочитайте руководство по установке. Если у Вас возникли какие-либо вопросы относительно инструкции или предупреждений, свяжитесь с Вашим локальным распространителем для получения помощи.

- Внимание:** Использование продукта, вес которых превышает указанный расчетный вес, может привести к неустойчивости и возможным травмам.
- Опоры должны быть установлены, как это показано в монтажных инструкциях. Неправильная установка может привести к получению серьезных травм.
  - Необходимо использовать предохранительное устройство и специальные инструменты. Продукт должен устанавливаться только профессионалами.
  - Продукт предназначен для установки на деревянные каркасные стены, твердые цементные стены или кирпичные стены.
  - Убедитесь, что несущая поверхность выдержит вес всего установленного оборудования и комплектующих.
  - Необходимо использовать монтажные винты, входящие в комплект поставки, и НЕ ПЕРЕТЯГИВАТЬ монтажные винты.
  - Данный продукт содержит маленькие детали, которые представляют опасность удушья при проглатывании. Такие детали необходимо хранить в недоступном для детей месте.
  - Данный продукт предназначен только для эксплуатации в помещениях. Использование данного продукта на улице может привести к поломке продукта и получению травм.
- ВАЖНО:** Перед установкой убедитесь, что Вы получили все детали в соответствии со списком комплектующих. Если не хватает каких-либо деталей или они поломаны, свяжитесь с Вашим местным распространителем по вопросу замены.
- ТЕХНИЧЕСКОЕ ОБСЛУЖИВАНИЕ:** Необходимо регулярно проверять (как минимум, раз в три месяца), чтобы крепеж был зафиксирован, и его использование было безопасным.

**ES** Lea todo el manual de instrucciones antes de comenzar la instalación y ensamble de la unidad. Si tiene alguna inquietud con respecto a las instrucciones o advertencias, comuníquese con su distribuidor local.

- PRECAUCIÓN:** utilizar con productos de mayor peso al indicado en los límites de peso podría ocasionar inestabilidad y posibles heridas personales.
- Los soportes deben instalarse tal como se indica en las instrucciones de ensamble. Una incorrecta instalación podría ocasionar daños y serias heridas personales.
  - Utilice las herramientas y equipo de seguridad adecuados. Este producto solo debe ser instalado por profesionales.
  - Este producto está diseñado para instalaciones en paredes de madera sólida, concreto sólido o bloques.
  - Asegúrese de que la superficie de fijación sostenga de manera segura el peso total del equipo y todos sus componentes y hardware.
  - Utilice los tornillos de ensamble suministrados y NO aplique demasiada tensión a los tornillos.
  - Este producto contiene piezas pequeñas que representan un riesgo de asfixia. Mantenga estas piezas fuera del alcance de los niños.
  - Este producto está diseñado para uso en interiores solamente. Utilizar este producto en exteriores podría ocasionar fallas y heridas personales.
- IMPORTANTE:** Asegúrese de que haya recibido todas las piezas según la lista de verificación de componentes para la instalación. Si falta alguna de las partes, o está dañada, comuníquese con su distribuidor.
- MANUTENIMIENTO:** Compruebe periódicamente que el soporte esté asegurado y listo para usar (al menos cada tres meses).

**PT** Leia todo o manual de instruções antes de iniciar a instalação e montagem. Se você tiver alguma dúvida sobre quaisquer uma das instruções ou avisos, por favor, entre em contato com o seu distribuidor local para assistência.

- ATENÇÃO:** O uso com produtos mais pesados do que os pesos indicados pode resultar em instabilidade, causando possíveis danos.
- Os suportes devem ser anexados como especificado nas instruções de montagem. A instalação incorreta pode causar danos ou sérias lesões pessoais.
  - Equipamentos de segurança e ferramentas adequadas devem ser utilizadas. Este produto só deve ser instalado por profissionais.
  - Este produto é projetado para ser instalado em pilares verticais de paredes de madeira, paredes de concreto sólido ou de tijolos.
  - Certifique-se que a superfície de suporte suportará com segurança o peso combinado do equipamento e todas as ferragens e componentes anexados.
  - Use os parafusos de montagem fornecidos e NÃO APERTE EXCESSIVAMENTE os mesmos.
  - Este produto contém pequenas peças que podem causar asfixia se ingeridas. Mantenha esses itens longe do alcance de crianças.
  - Este produto destina-se somente para uso interno. Usá-lo em ambiente externo pode causar falhas no produto e lesões pessoais.
- IMPORTANTE:** Assegure-se que você recebeu todas as peças, de acordo com a lista de componentes, antes da instalação. Se alguma peça estiver faltando ou é defeituosa, contate o seu distribuidor local para substituição.
- MANUTENÇÃO:** Certifique-se que o suporte seja seguro e protegido para o uso em intervalos regulares (pelo menos a cada três meses).

## COMPATIBLE VESA SIZES

75x75 100x100

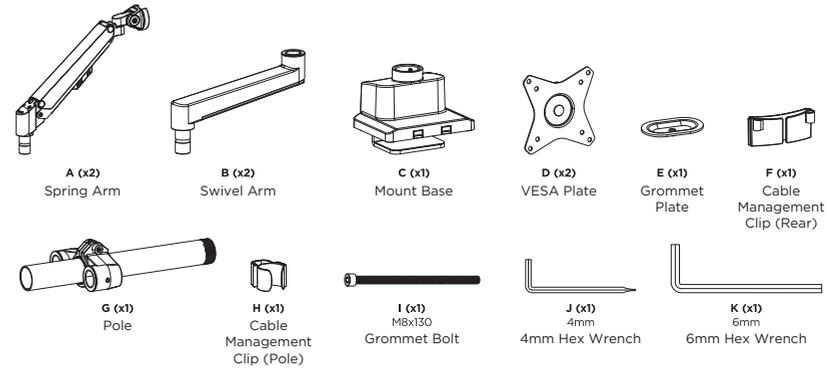
## COMPATIBLE WITH TVs UP TO

32" MAX

FLAT/CURVED



## Mount and Accessories



## Monitor Mounting Hardware

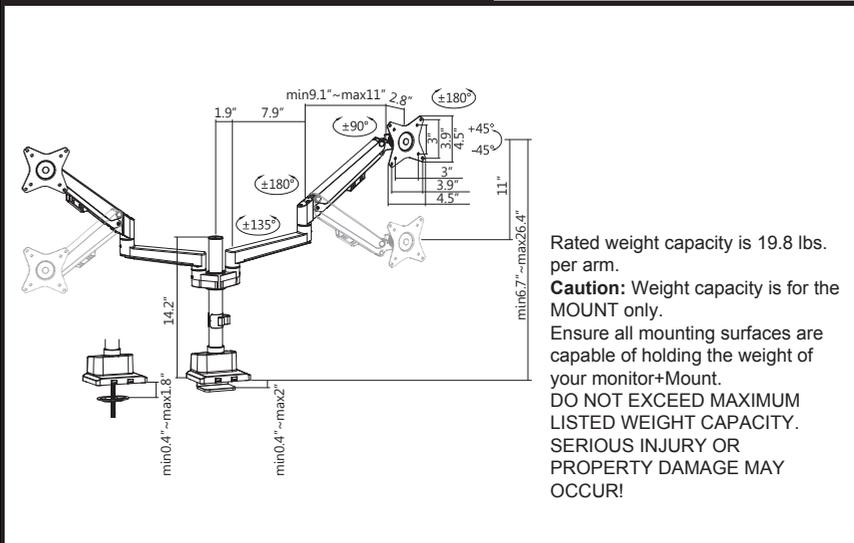


Check carefully to make sure there are no missing or defective parts. Some hardware provided may not be used. Use the correct desk mounting and monitor mounting hardware suitable for your installation.

**CHOKING HAZARD.** Package includes small parts. Not for children under 3 years. Adult supervision is required.

**Missing Parts? Call us at (855) 925-5668 and we will ship replacement parts free of charge.**

## DIMENSIONS & WEIGHT CAPACITY

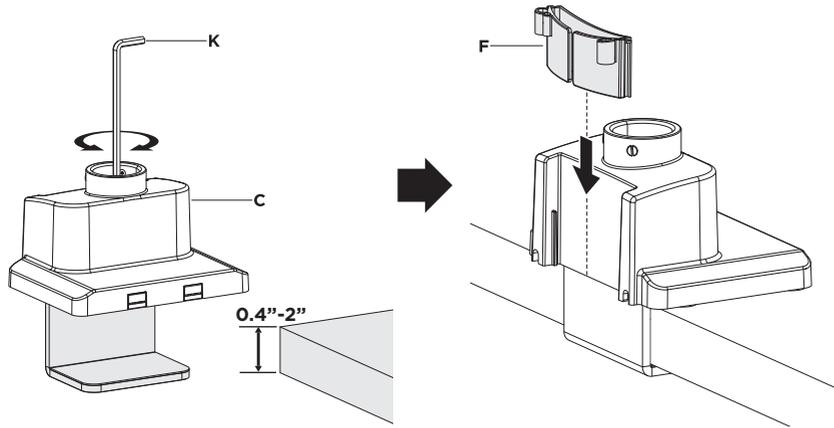


Rated weight capacity is 19.8 lbs. per arm.  
**Caution:** Weight capacity is for the MOUNT only.  
 Ensure all mounting surfaces are capable of holding the weight of your monitor+Mount.  
**DO NOT EXCEED MAXIMUM LISTED WEIGHT CAPACITY. SERIOUS INJURY OR PROPERTY DAMAGE MAY OCCUR!**

## Step 1

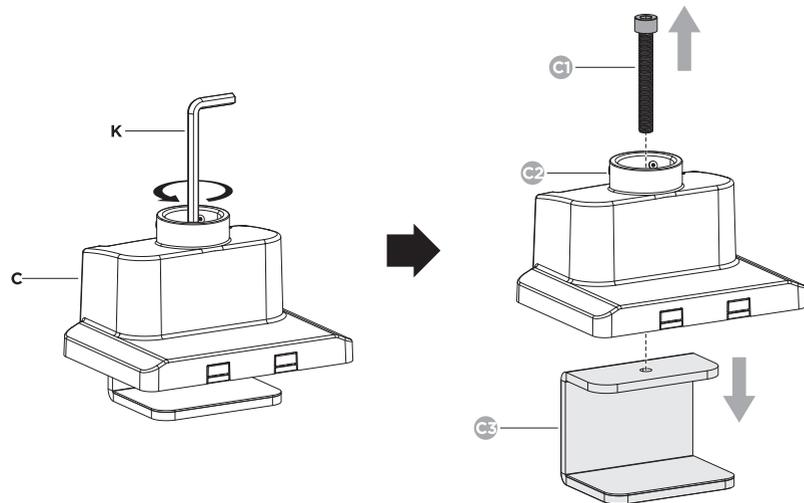
### Clamp Installation Option

• Open the clamp to be wider than the width of the desk then slide the clamp into place in the desired location. Tighten the clamp back down using 6mm Hex Wrench (#K) until it is secure. Slide the Cable Management Clip (#F) into place as shown.

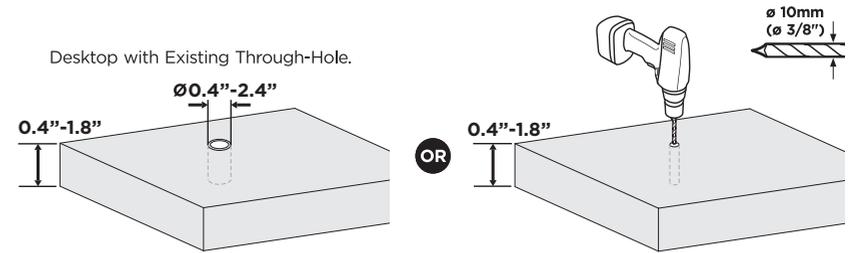


### Grommet Installation Option

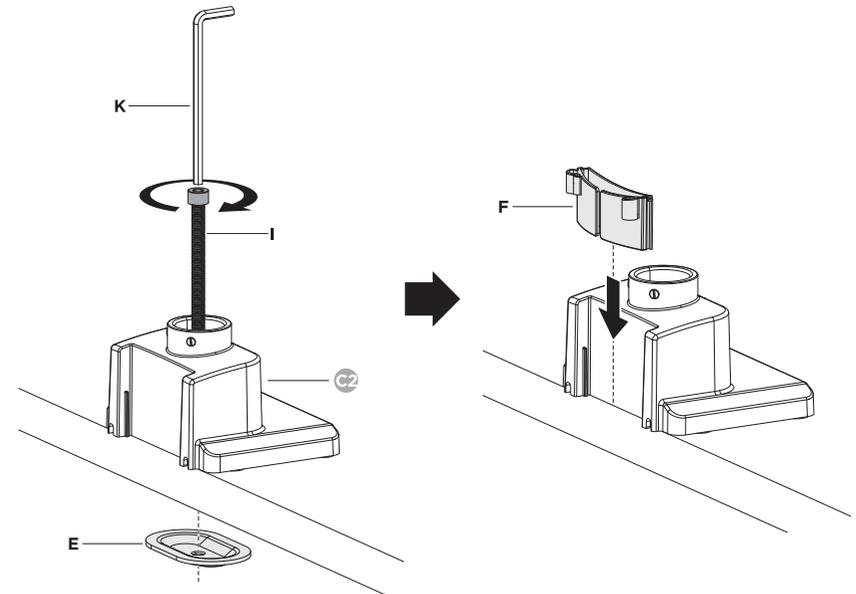
• Use 6mm Allen Key (#K) to remove the bolt from the center of Mount Base (#C). This will also detach the lower clamp portion. Store the removed parts to be able to convert the mount to a clamp configuration.



• A grommet hole of 10-60mm is required for installation. If a grommet hole is not present in your desk surface, use a 3/8" drill bit to create a hole in the desired location.



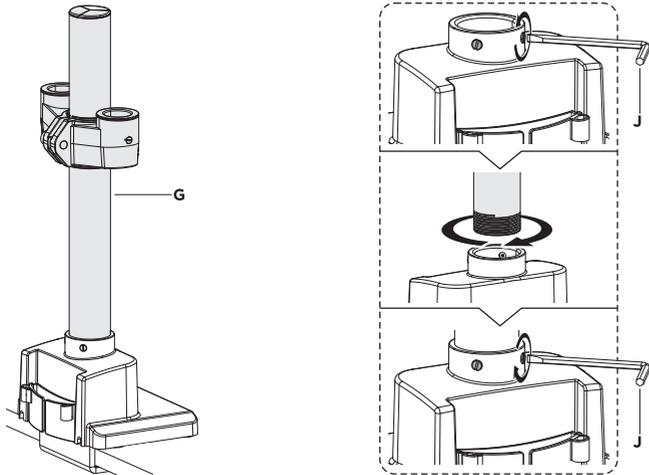
• Place the Mount Base (#C) over the grommet hole and insert Grommet Bolt (#I) through the desk and connect to Grommet Plate (#E) on the underside of the desk. Tighten with 6mm Allen Key (#K) until secure. Slide the Cable Management Clip (#F) into place as shown.



## Step 2

### Insert the Vertical Pole

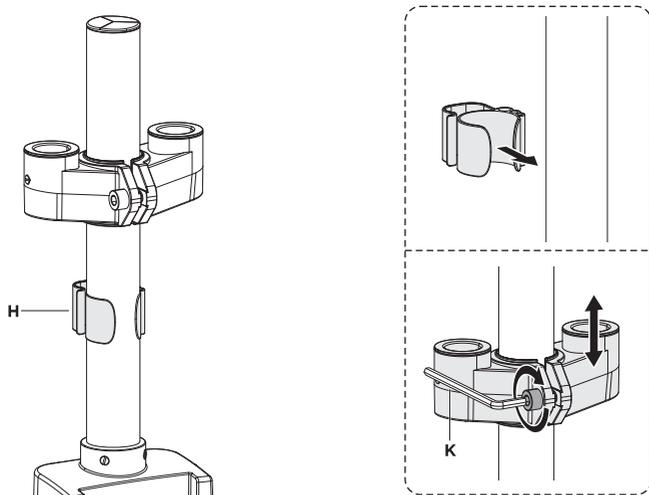
- Use the screwdriver end of 4mm Hex Wrench (#J) to partially loosen the two bolts on the top of the Clamp Base. Do not remove the bolts, stop loosening once bolts are loose enough to allow the pole to be installed.
- Insert the threaded end of the Pole (#G) into the mount base and twist the pole until it is secure.
- Tighten the two bolts back down to secure the pole into place.



## Step 3

### Position the Arm Connector

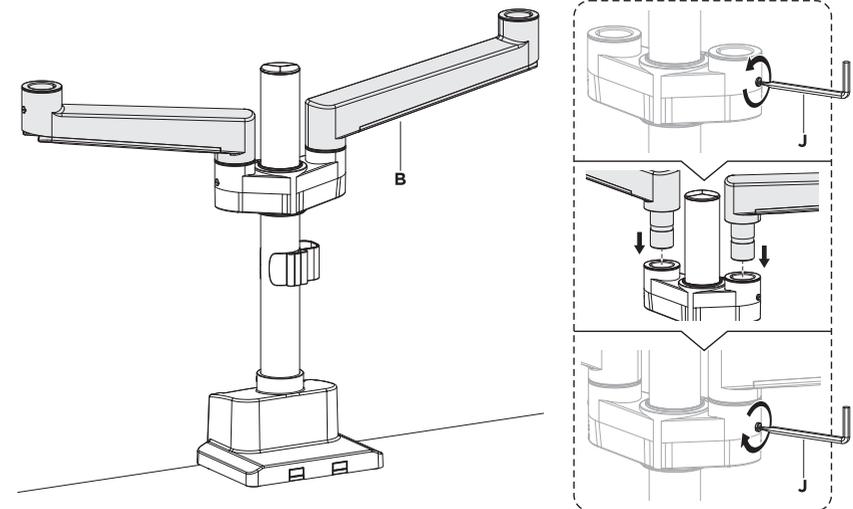
- Attach the Cable Management Clip (#H) to the vertical pole approximately halfway between the base of the pole and the desired location for the Arm Connector.
- Use 6mm Hex Wrench (#K) to partially loosen the bolt on the Arm Connector.
- Slide the Arm Connector to the desired height.
- Tighten the bolt back down until it is secure and to fix the arm connector in place.



## Step 4

### Attach the Swivel Arms

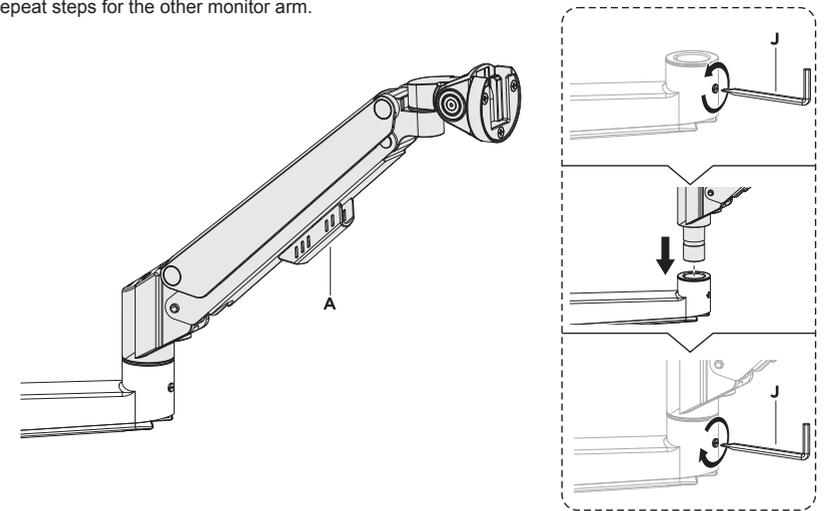
- Using the screwdriver end of 4mm Hex Wrench (#J) partially loosen the bolt on the outer end of the arm connector.
- Insert the Swivel Arms (#B) into the end of the arm connector.
- Tighten the bolt back down to prevent the removal of the swivel arms.



## Step 5

### Attach the Spring Arm

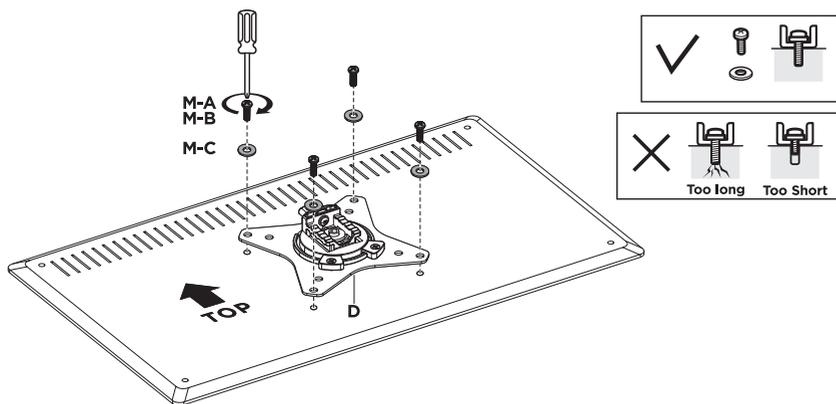
- Using the screwdriver end of the 4mm Hex Wrench (#J) partially loosen the bolt on the end of the swivel arm.
- Insert the Spring Arm (#A) into the end of the swivel arm.
- Tighten the bolt back down to prevent the removal of the spring arm.
- Repeat steps for the other monitor arm.



## Step 6

### Attaching the VESA Plate

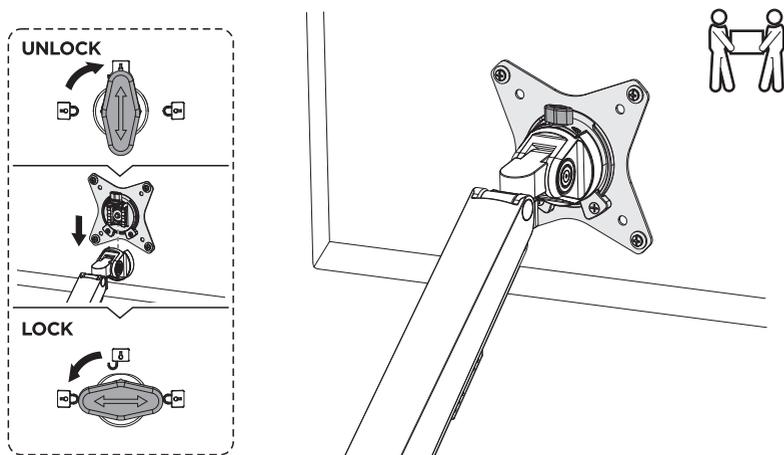
- Select the appropriate size mounting bolt (Select one size #M-A or M-B) and washer (#M-C) for your display's mounting holes and verify the length of the VESA bolt is not too long. If you are unsure of the correct bolt size for your display refer to your monitor user manual or contact the monitor manufacturer for sizing information. Attach the VESA Plate using the selected bolts and tighten until secure. Do not overtighten.



## Step 7

### Connect the Monitor to the Spring Arm

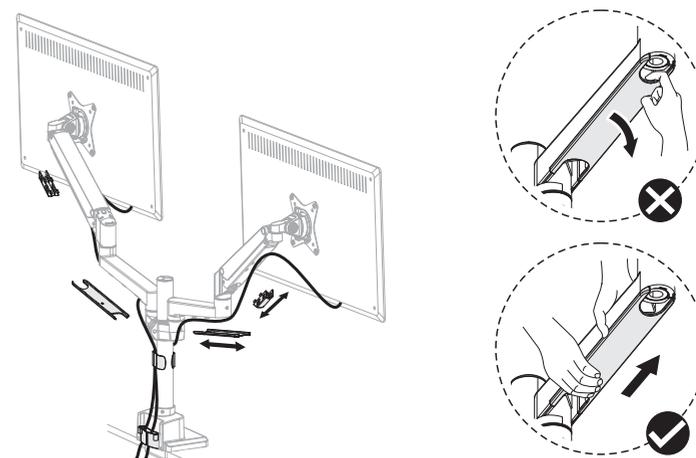
- Turn the knob on the top of the VESA plate so that it is perpendicular to the monitor and the arrows are pointing to the image of the unlocked lock.
- Slide the monitor and VESA plate into place on the end of the spring arm. Take care to not drop the monitor too quickly before the gas spring tension is adjusted as shown in step 9.
- Turn the knob so that it is parallel to the monitor and the arrows are pointing to the image of the locked lock.



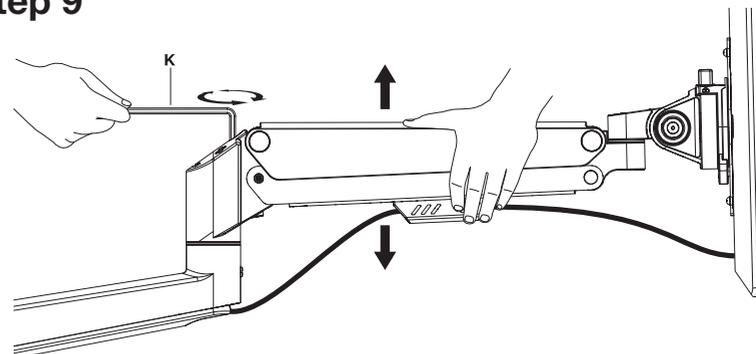
## Step 8

### Cable Management

- There are covers for the cable management system on each segment of the mount arm. Remove them by sliding the cover away from the center of the mount (do not pull or pry them away from the arm or the cover will be damaged.) Route the cables beneath the covers and slide them back into place.



## Step 9



To properly balance the arm with monitor mounted, adjust the spring tension using the supplied Allen Key as follows:

First, position and firmly hold the arm horizontally as shown. Ask for assistance should you require it.



**CAUTION:** To avoid damage to monitor or mount, always keep the arm in a horizontal position while making adjustments. Again, ask for assistance if required.



If the arm **drops**, turn the adjustment screw counter-clockwise until it stays in a horizontal position.

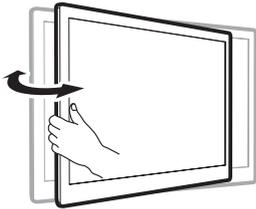
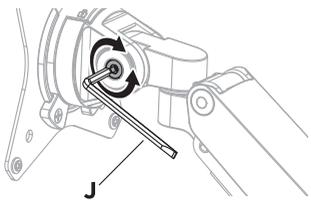


If the arm **rises**, turn the adjustment screw clockwise until it stays in a horizontal position.

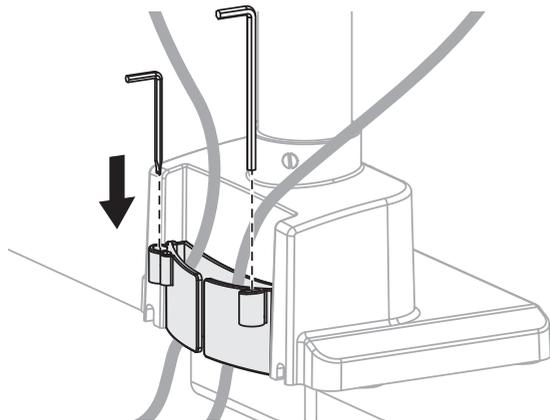
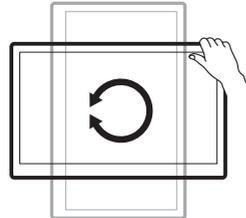
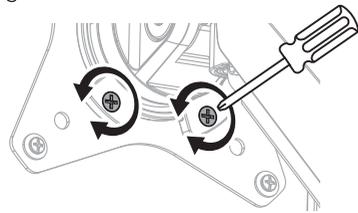
**CAUTION:** **DO NOT** over tighten the screws.

## Final Adjustments

**Note:** If the display does not stop at your desired position, tighten the screws as shown.



**Note:** If the display does not stop at your desired position, tighten the screws as shown.



Visit us at [www.mount-it.com](http://www.mount-it.com) for product registration and warranty information.

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Our US based customer service team is standing by to answer any questions you have about your Mount-It! product.

Available by phone **Monday - Friday from 8:00am to 4:00pm** PST.

*Chat live with an agent on our website!*



[support@mount-it.com](mailto:support@mount-it.com)



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