CUSAUision^g

UA-SNVR

User's Manual



- UA-SNVRL810-P
- UA-SNVR1620-P
- UA-SNVR256G0-N
- UA-SNVR3240-N

Before attempting to connect or operate this product, please read these instructions carefully and save this manual for future use.



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SAFETY INSTRUCTION

Carefully read the following safety instruction so as to avoid personal injuries and prevent the equipment and other connection devices from being damaged.

1. Power sources

Never operate the equipment by using unspecified power supply.

2. Never push objects of any kind through openings of NVR

Never push objects of any kind through openings of NVR so as to avoid electric shock or other accidents.

3. Do not put the equipment in the dusty field

Do not put the equipment in the dusty field.

4. Do not place the equipment under rain or humid environment

Do not place the equipment under humid environment like basement. If the equipment is accidentally in contact with water, unplug the power cable and immediately contact your local dealer.

5. Keep the surface of the equipment clean and dry

Use soft damp cloth to clean the outer case of NVR (do not use liquid aerosol cleaners)

6. Do not operate if any problems are found

If there are any strange smell or sound from NVR, unplug the power cable and contact the authorized dealer or service center.

7. Do not try to remove the upper cover

Warning: Do not remove the cap of NVR so as to avoid electric shock.

8. Handle with care

If NVR does not work normally because of hitting on the hard object, contact the authorized dealer for repair or replacement.

9. Use standard lithium battery (Use the batteries attached or specified by the manufacturer)

After cutting off the power supply, if the system clock cannot continue to work, replace the standard 3V lithium battery on the main board.



Warning: Turn off NVR before replacing the batteries, or you may be suffered from serious electric shock. Properly dispose of the used batteries.

10. Put the equipment in a place with good ventilation

The NVR system includes HDD, which produces large amount of heat during operation. As a result, do not block the ventilation openings (on the top, bottom, both sides and the reverse side) for cooling the system during operation. Install or put the equipment in the place with good ventilation.

- 11. The attached power adapter can only be used for 1 set of NVR. Do not connect more equipment, or NVR may be restarted repeatedly because of insufficient power.
- 12. Prevent the equipment from water dropping or splashing. Do not place objects containing water, such as flower vase, on the equipment.
- 13. Do not ingest battery, Chemical Burn Hazard,

This product contains a coin / button cell battery.

If the coin / button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.

Keep new and used batteries away from children.

If the battery compartment does not close securely, stop using the product and keep it away from children.

If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.



Chapter 1 Product Overview

1.1 Front View

1.1.1 UA-SNVRL810-P/SNVR1620-P/SNVR3240-N



Item	Description
Power LED	Show constant green when power is supplied.
HDD LED	Show constant red when the HDD is connected.
	Flash red when recording or playback is enabled.
USB Port	Connect the supplied mouse or USB flash memory.



1.1.2 UA-SNVR256G0-N



Item	Description
Power LED	Show constant green when power is supplied.
HDD LED	Show constant green when HDD is operating properly.
	Flash green when data is being written or read.
	No LED is shown when no HDD is detected or the HDD is faulty.
LAN HDD	Show constant green when connected to the network.
USB Port	Connect the supplied mouse or USB flash memory.

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1.2 Rear View

1.2.1 UA-SNVR256G0-N



Item	Description	
	Used to restore the factory settings. You can press and hold the button for	
Reset Button	10 seconds to make the system automatically restore the factory settings.	
	The buzzer will ring four times at the same time.	
Audio Input /	Connect cudic input/output device	
Output	Connect audio input/output device.	
RS323	Used for debugging and maintaining the device.	
HDMI Port-1	Primary output interface of the device, supporting output with 8K	
HDIVII POIL-I	resolution.	
LIDMI Dowt O	Secondary output interface of the device, supporting output with 4K	
HDMI Port-2	resolution.	
HMDI Port-3	Secondary output interface of the device, supporting output with 4K	
HIVIDI POIL-3	resolution.	
LIDMI Dort 4	Secondary output interface of the device, supporting output with 1080P	
HDMI Port-4	resolution.	
Power Switch	Start up and shut down the NVR system.	
Power Port	Connect the attached power supply.	
USB Port	Connect a USB device, such as USB mouse and USB flash disk.	
e-SATA	Connected to an external storage device.	
Reset	Restore the device to its default settings. The reset hole is under the	
	USB Port.	
LAN1/2	Gigabit network interface for connecting network cables.	
RS-485	Connected to an RS485 standard device, such as a keyboard.	
Alarm Input	Connect to alarm input devices.	
Interface		

3



Alarm Output	Connect to alarm output devices.
Interface	
Power Switch	Used to power on/off the device.
Power Port	Connect the attached power supply.
Grounding	Connect to the grounding cable.
Terminal	

1.2.2 UA-SNVR3240-N



Item	Description
Power Switch	Start up and shut down the NVR system.
Power Port	Connect the attached power supply.
USB Port	Connect a USB device, such as USB mouse and USB flash disk.
Sensor / Alarm / RS-485	Connect to sensor, alarming devices, and/or RS-485 PTZ
Terminal Block	cameras.
Reset	Restore the device to its default settings. The reset hole is
	under the USB Port.
HDMI Port	Connect a HDMI-supported monitor.
VGA Port	Connect a VGA monitor, such as PC monitor.
LINE IN	Connect a microphone.
Audio Output	Connect a speaker.
WAN Port	Connect to an external network.
LAN Port	Connect to a router or switch for connecting cameras.

IMPORTANT: WAN and LAN ports are not linked, and the LAN port does not have the internet access. If you want to connect IP cameras to the LAN port to create a separate and local network, see 3.2 Connecting IP Cameras for UA-SNVR3240-N in <u>UA-SNVR Quick Start Guide</u>.



1.2.3 UA-SNVR1620-P



Item	Description
Power Switch	Start up and shut down the NVR system.
Power Port	Connect the attached power supply.
USB Port	Connect a USB device, such as USB mouse and USB flash
	disk.
Sensor / Alarm Terminal Block	Connect to sensor or alarming devices.
Reset	Restore the device to its default settings. The reset hole is
	under the USB Port.
HDMI Port	Connect a HDMI-supported monitor.
VGA Port	Connect a VGA monitor, such as PC monitor.
LINE IN	Connect a microphone.
Audio Output	Connect a speaker.
WAN Port	Connect to an external network.
LAN Port	Connect up to16 cameras, with PoE supply.
RS-485 Terminal Block	Connect to a PTZ camera.

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1.2.4 UA-SNVRL810-P



Item	Description
Power Switch	Start up and shut down the NVR system.
Power Port	Connect the attached power supply.
USB Port	Connect a USB device, such as USB mouse and USB flash disk.
Reset	Restore the device to its default settings. The reset hole is under the
	USB Port.
HDMI Port	Connect a HDMI-supported monitor.
VGA Port	Connect a VGA monitor, such as PC monitor.
Audio Output	Connect a speaker.
WAN Port	Connect to an external network.
LAN Port	Connect up to 8 cameras, with PoE supply.

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Chapter 2 NVR Installation & Connection

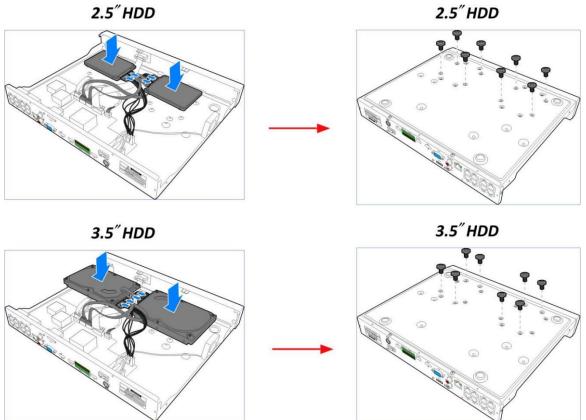
2.1 HDD Installation

The number of 3.5" / 2.5" SATA hard drives that the NVR supports varies depending on the model. The following procedures are for reference only. The practical operation may be different depending on the NVR you purchased.

Caution: Do not install or remove the hard disk drive while the power is turned on.

For UA-SNVRL810-P/SNVR1620-P/SNVR3240-N

a) Connect the data and power cables to the two hard b) Carefully flip the NVR case and secure the hard disk drives and place the hard disk drives on the NVR disk drives to the NVR with the eight (8) screws case.





For UA-SNVR256G0-N

1. Remove the placeholder from the ejector lever.



2. Install the ejector lever of the hard drive

Use screws to fix the hard drive on the ejector lever. You can distinguish between the left side and the right side in accordance with the indicators on the ejector lever.



3. Open the front panel

Press the buckles on the two sides on the upper part of the front panel and pull the front panel outwards.





4. Insert the hard drive

Align the hard drive slot and insert the hard drive gently and smoothly.

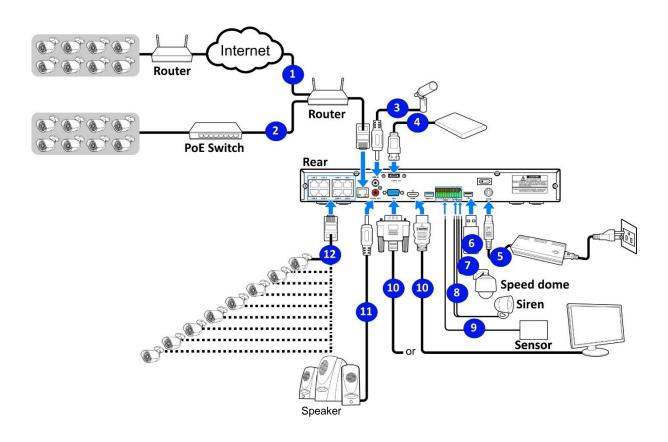


Buckle up the hard drive and close the front panel
 Push in the hard drive until you hear a click. After the hard drive is installed, close the front panel.



2.2 Connection Diagram

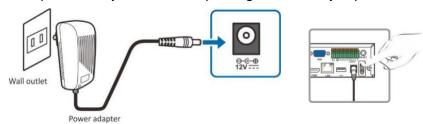
The following diagram is for reference only. The practical connection may be different depending on the NVR you purchased.



2.3 Power Supply Connection

Caution: Only use the supplied power adapter that comes with the NVR.

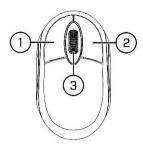
Connect one end of the power adapter to the power connector on the back of the NVR. Plug the other end of the power adapter into the wall outlet. And press the Power Switch to turn on the power. The practical operation may be different depending on the NVR you purchased.





Chapter 3 NVR Common Operations

3.1 Using the Supplied Mouse



1. Left Button:

- Click to select menu options.
- During live viewing in split-screen view, double-click on a channel to view it in full-screen.
 Double-click the channel again to return to split-screen viewing.
- Click upon a channel on Live Viewing screen to open Camera Quick Toolbar.
- o Click and hold to drag sliders and scales on menu mode

2. Right Button:

- Click once to open the Taskbar on the Live Viewing screen. View Taskbar on 4.2.2 Taskbar
- In menus, click to go back / close menus.

3. Scroll Wheel:

- o In menus, scroll to move up / down through the menu content.
- While hovering over the volume control wheel, scroll to turn system volume up / down.

3.2 Using the Virtual Keyboard

You will see the virtual keyboard automatically on the screen when you need to enter data

Click to toggle the keyboard to upper case and more punctuation

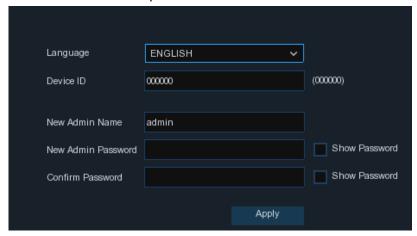




3.3 Password

3.3.1 Password Generation

For the first time when you run the NVR, you must be required to set your own password immediately in order to protect your privacy. Be sure to record your username and password and save them in a secure place.



Language: Choose an OSD language

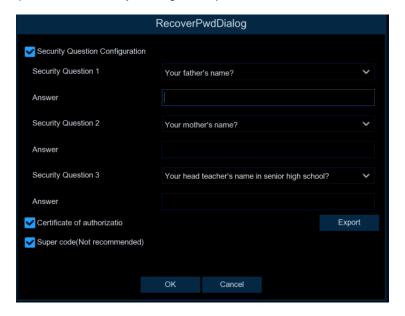
Device ID: Input the device ID in the parentheses. Default ID is 000000. View more about Device ID on <u>5.7.1 General</u>.

New Admin name: To set your own administrator name.

New Admin Password: To set your own password. The password must be a combination of 8 characters.

Confirm Password: Enter your own password again.

Click **Apply** to confirm your settings. The system will require to set the password recovery questions in case you forget the password.





Tick the box of **Security Question Configuration**, and then choose 3 questions and input your answer to each question.

If you tick the box of **Certificate of Authorization**, you need to click the **Export** button to save a secret key to your USB flash drive. It will help to reset the password with the secret key in future.

Super code: It is a backup method to reset your password. If you enable this function, a temporary & time-bound super code will be able to generated. It is allowed to login the system with the super code and create your new password. However, the super code is not recommended to be enabled for safety reason.

Caution: Make sure to set at least one of the 3 password recovery methods in case you forget the password. If you select **Cancel**, no password recovery methods will be available when you forget your password. Contact our technical personnel to reset the password.



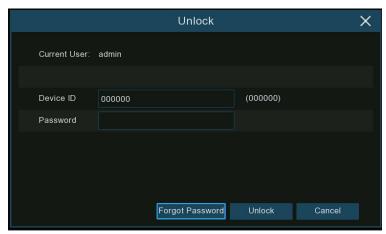
3.3.2 Reset Password

If you forget your password, you will be unable to login the system, reset your password with below methods:

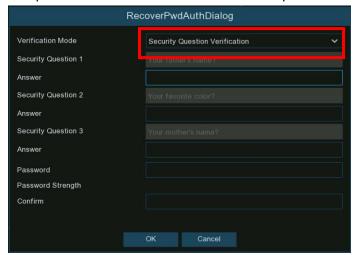
3.3.2.1 Reset with Password Recovery Questions

If you had enabled the password recovery questions in <u>3.3.1. Password Generation</u>, you are able to reset your password with security questions.

1. Click the Forgot Password button on the login window.



2. Choose **Security Question Verification**. Input the answer to each question and then input new password. Click OK to activate the new password.

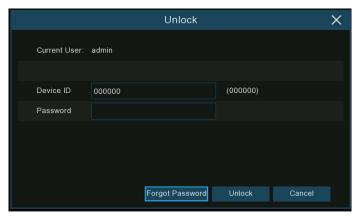




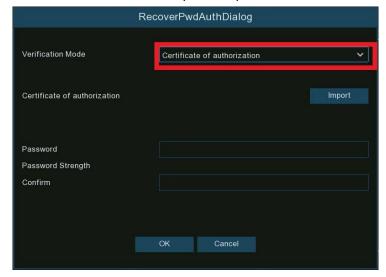
3.3.2.2 Reset with Secret Key

If you had exported the secret key in <u>3.3.1. Password Generation</u>, you are able to reset your password with secret key.

1. Click the Forgot Password button on the login window.



2. Choose **Certificate of Authorization**. Click **Import** button to load the secret key from your USB flash drive, and then input new password. Click **OK** to activate the new password.

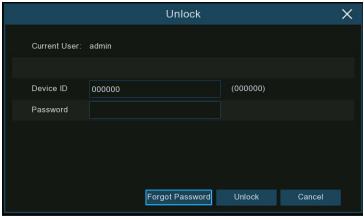




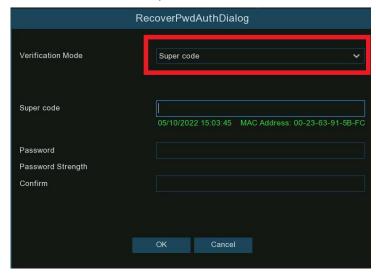
3.3.2.3 Reset with Super Code

If you had activated the Super Code in <u>3.3.1. Password Generation</u>, you are able to reset your password with super code. Contact our support team for the super code before proceeding with the following steps.

1. Click the Forgot Password button on the login window.



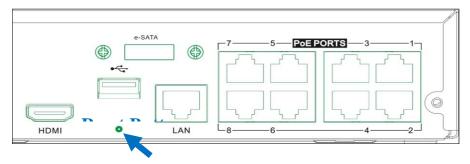
- 2. Choose Super Code.
- 3. Provide the data and MAC address information to the technical personnel.
- 4. Input the Super Code you get from the technical personnel, and input the new password. Click **OK** to activate the new password.





3.3.2.4 Hard Reset

If you are unable to reset the password with any one of the methods mentioned above, you can try to hard reset your NVR if there is a Reset button on the rear panel.



Press and hold for 10 seconds on the button with a small pin till the NVR beeps.

Caution: The hard reset will not only reset the password but also load all system settings to the default values. You self-defined settings will be lost.



Chapter 4 NVR Starting up

4.1 Start Wizard

Startup Wizard will help configure the system and get the NVR works quickly.

Note: The Start Wizard does not work for **UA-SNVR3240-N**. For the first-time users of this model, see 3.2 Getting Started for UA-SNVR3240-N in <u>UA-SNVR Quick Start Guide</u>.

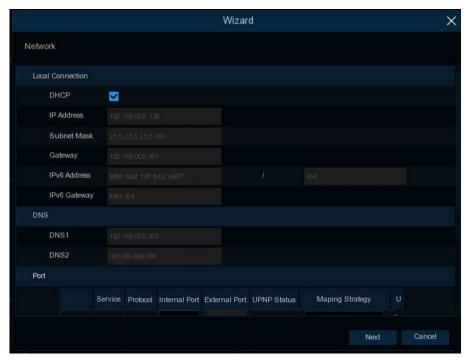
4.1.1 Start Wizard

Click the Start Wizard to proceed to the next step





4.1.2 Network Configuration



If you connect to a router allows to use DHCP, check the **DHCP** box. The router will assign automatically all the network parameters for your NVR. Unless the network is manually addressed below parameters:

IP Address: The IP address identifies the NVR in the network. It consists of four groups of numbers between 0 to 255, separated by periods. For example, "192.168.001.100".

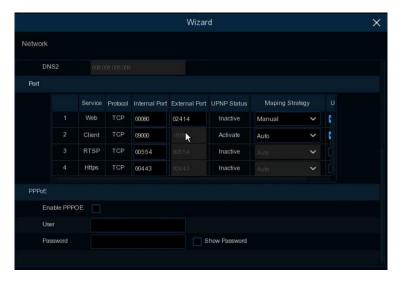
Subnet Mask: Subnet mask is a network parameter which defines a range of IP addresses that can be used in a network. If IP address is like a street where you live then subnet mask is like a neighborhood. The subnet address also consists of four groups of numbers, separated by periods. For example, "255.255.000.000".

Gateway: This address allows the NVR to access the Internet. The format of the **Gateway** address is the same as the **IP Address**. For example, "192.168.001.001".

DNS1/DNS2: DNS1 is the primary DNS server and DNS2 is a backup DNS server. Usually should be enough just to enter the DNS1 server address.



Port



Web: This is the port that you will use to log in remotely to the NVR (e.g. using the Web Client). If the default port 80 is already taken by other applications, please change it.

RTSP: This is the port that the NVR will be allowed to transmit real-time streaming to other device (e.g. using a streaming Media player.).

Https: This is the port that you will use to log in remotely to the NVR by browsers with https protocol.

Internal Port: Used for LAN connection.

External Port: Used for WAN / Internet connection.

UPNP: If you want to log in remotely to the NVR using Web Client, you need to complete the port forwarding in your router. Enable this option if your router supports the UPnP. In this case, you do not need to configure manually port forwarding on your router. If your router does not support UPnP, make sure the port forwarding is completed manually in your router.

Mapping Strategy: If you want the port randomly distributed by the router UPNP server, choose "**Auto**"; If you want to manually forwarded the port, choose "**Manual**".

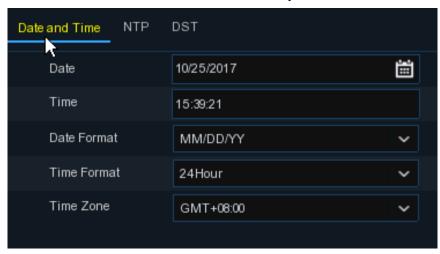


4.1.3 Date/Time

This menu allows you to configure the Date, Time, Date Format, Time Format, Time Zone, NTP and DST.

Date and Time

Click on the calendar icon to set the current system date.



Date: Click on the calendar icon to set the system date.

Time: Click to set the system time.

Date Format: Choose from the dropdown menu to set preferred date format.

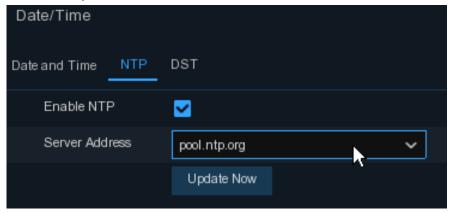
Time Format: Choose time format between 24Hour and 12Hour.

Time Zone: Set the correct time zone.



NTP

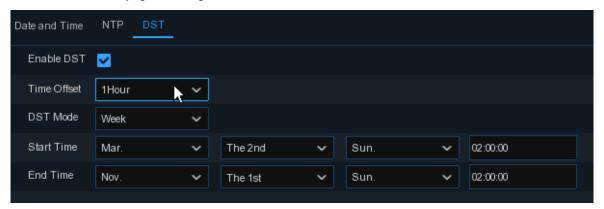
NTP stands for Network Time Protocol. This feature allows you to synchronize the date and time automatically on the NVR over Internet. Therefore, the NVR needs to be connected to the Internet.



Check the "NTP" box, and select the NTP server.

DST

DST stands for Daylight Savings Time.



DST: Enable if Daylight Saving Time (DST) is observed in your region

Time Offset: Select the amount of time to offset for DST

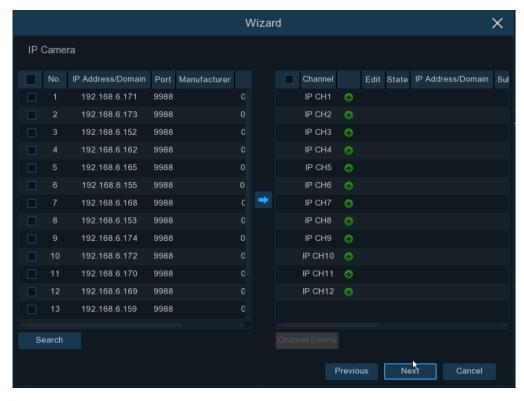
Time Mode: Choose to set the daylight-saving time in weeks or in days

Start Time/End Time: Set the start time and end time for daylight saving

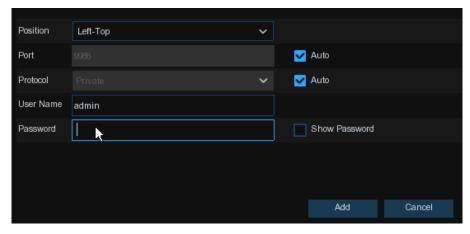


4.1.4 IP Camera

This menu allows you to add IP cameras to the NVR.



Click **Search** to search IP cameras in the same network. Choose the IP camera(s) you want to add, and then click icon to add to the NVR.



Enter the camera's user name & password to add the camera(s).

You can also click • button to add individual IP camera to a single channel.





Click Search button to search IP cameras, and then click one of the IP cameras in the device list.

IP Address/Domain: IP address or domain name of the IP camera

Alias: Name of the IP camera

Position: Position to display the camera name on the screen.

Port: Port of the IP camera. It is set to 80 by default. Modify it if necessary. Protocol: Choose the protocol of the IP camera from the dropdown menu

- Select Onvif for UA-B20004F / UA-B40004F / UA-B4000VF-S / UA-D20004F / UA-D40002F / UA-D4000VF-S / UA-R40002F-SA / GV-IP cameras
- Select Private for UA-B580F3 / UA-R500F2 / UA-R560F2 / UA-R580F2 / UA-R800F2
- Select RTSP, and type the commands as shown below:
 Main Stream: rtsp://IP address:port/rtsp/streaming?channel=xx&subtype=0
 Sub Stream: rtsp://IP address:port/rtsp/streaming?channel=xx&subtype=1

User Name: User Name of the IP camera

Password: Password of the IP camera

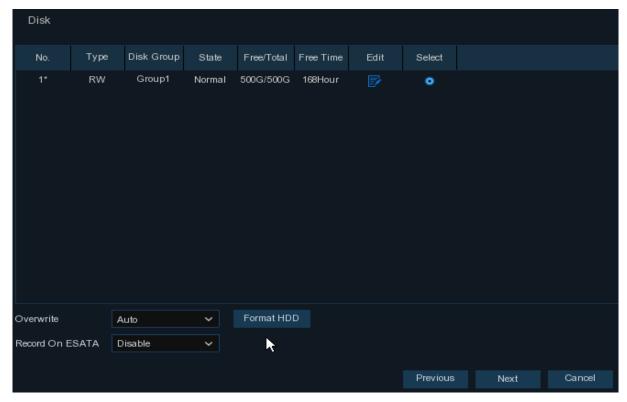
Bind channel: Choose a channel of the NVR you want to attach to

IMPORTANT:

- The system fills in the ID and password using admin/admin123. for UA-B580F3 /
 UA-R500F2 / UA-R560F2 / UA-R580F2 / UA-R800F2 by default. Make sure to enter the
 correct ID and password of the IP cameras if the login credentials have been changed on
 the IP cameras before connecting to UA-SNVR models.
- 2. The default password is 123456 for the following IP camera models: UA-B20004F / UA-B40004F / UA-B4000VF-S / UA-D20004F / UA-D40002F / UA-D4000VF-S / UA-R40002F-SA. To modify the password on the camera's Web interface, refer to Network Cameras User Manual for details.



4.1.5 Disk



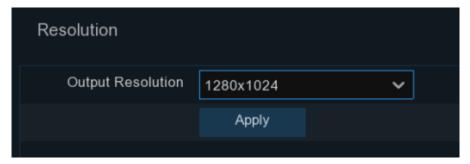
If the HDD is installed in the NVR for the first time, it must be formatted. Select the HDD and then click **Format HDD** button to format the HDD.

Overwrite: Use this option to overwrite the old recordings on the HDD when the HDD is full. For example, if you choose the option 7 days then only the last 7 days recordings are kept on the HDD. To prevent overwriting any old recordings, select Disable. If you have disabled this function, check the HDD status regularly, to make sure the HDD is not full.

Record On ESATA: If your NVR comes with an e-SATA port on the rear panel, you can enable to record the video to e-SATA HDD.

4.1.6 Resolution

Choose an output resolution matches to your monitor. The NVR supports to adjust the output resolution automatically to match the best resolution of your monitor when the system is starting up.





Note: If you connect to a 4K / 8K HDMI monitor, you can choose max. $4K (3840 \times 2160) / 8K (7680 \times 4320)$ resolution. If you connect a VGA monitor, do not choose the resolution higher than $1080P (1920 \times 1080)$.

4.1.7 Mobile

If your NVR come with a P2P ID, you can scan the QR code with your mobile app to view the NVR remotely.



Note: The P2P function is only supported by GV-Eye V2.9.0 or later.



4.1.8 Summary

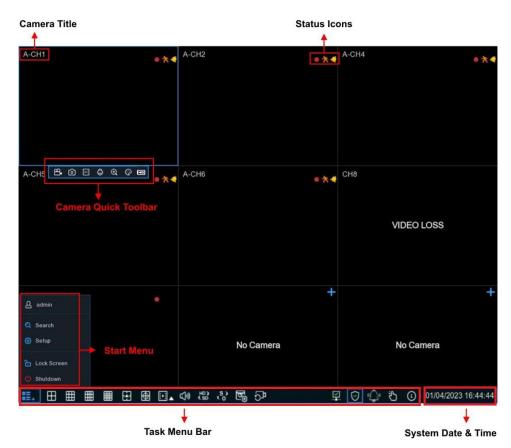
You can check the system summary information you had set in the start wizard and finish the wizard.

Tick "Don't show this window next time" if you don't want to display Start Wizard when system reboot next time. Click Finish button to save & exit.





4.2 Live View Screen Overview



Camera Title

To display the camera title

A-: This indicates that the camera connected is an AHD camera

T-: This indicates that the camera connected is a TVI camera

C-: This indicates that the camera connected is a CVI camera

IP: This indicates that the camera connected is an IP camera

Status Icons

This indicates that the NVR is currently recording.

This icon appears when the camera has detected motion.

The icon indicates that the external I/O alarm device is triggered

This icon indicates that the HDD is in error to work

This icon indicates the HDD is unformatted

This icon indicates the HDD is full.

This icon indicates the HDD is read-only.



VIDEO LOSS: The analog camera is disconnected.

No Camera: IP camera is disconnected.

Decoding Failed: The NVR doesn't support this kind of IP camera compression standard, change to H.264 compression standard.

Failed to connect to camera, please check the network connection!: The added camera is off-lined or lost connection. Please check the camera working status or network connection. You can click the edit icon to check the camera status.

Resource Not Enough: No enough system resource to decode the camera images. Please try to change the cameras to sub-stream mode; if there are 2 or more cameras are using MJPEG decoding, only 1 camera can be encoded at the same time.

No enough bandwidth for this camera!: The camera cannot get online because the total bitrate of all connected cameras exceeds the NVR's bandwidth limitation.

- + Click to open Quick Add menu to add IP camera
- Click to edit current IP camera

4.2.1 Camera Quick Toolbar

In live viewing, click the left button of your mouse on a connected camera to display the Camera Quick Toolbar.



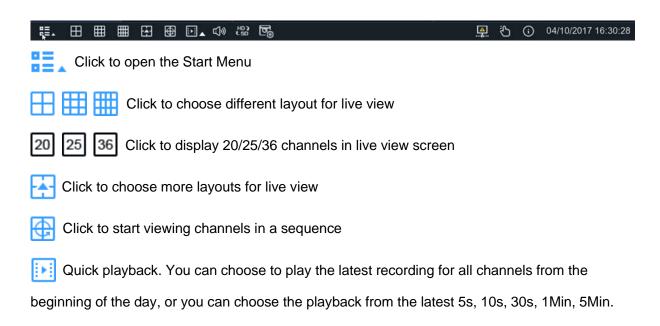
- Click to manually record the channel immediately. If the manually recording is in process, the icon will be in red color. Click one more time to stop manual record.
- Click to save a snapshot of the current camera image. Manual Capture must be enabled to use this feature. For details on enabling Manual Capture, see <u>5.2.4 Capture</u>.
- Click to play the latest 5 minutes recording of this channel
- Click to enter PTZ control panel



- Click to zoom-in the channel. When the ⊕ icon appears, press and hold the left button of your mouse to drag the area you want to zoom in.
- Click to adjust the image color of the channel. You can adjust the HUE, BRIGHT, CONTRAST & SATURATION of the image.
- To switch the live view video stream between HD & SD. HD is mainstream live view, SD is substream live view.
- Click this button to enter fisheye mode. To use this button, device support is required and a fisheye camera should be connected first.
- Click to start two-way voice communication
- If your camera has white light LEDs, click this button to turn on or turn off the LEDs.
- If your camera has a built-in speaker, click this button to turn on or turn off the alarm sound.
- If your camera has warning light LEDs, click this button to turn on or turn off the LEDs.
- Tag button. It supports to fast search by adding a tag in live view. See more on <u>7.1.5 Tag</u>

 Search.
- All statistics. Hover the mouse upon the icon to view All statistics when the All function is activated in your NVR.

4.2.2 Taskbar





- Click to adjust audio volume
- Click to switch all IP channels between mainstream and substream (for live view resolution)
- Click to switch among real-time, balanced, or smooth view. The view effect modes affect only the live view video quality by bitrate and frame rate but do not affect the recording quality.
- Click to restore the live view sequence.
- Olick to disarm / restore all alarms on the live view image at once.
- To start or stop Manual Record and Manual Alarm.
- To view system information, channel information, record info and network state.
- This icon will appear if the network is disconnected.

4.2.3 Status Bar

In the Status Bar, you are able to check the network connection status, turn on/off white light LEDs and alarm sound, start and stop manual record, check the system information, disable mouse and system time.



lcon	Meaning
<i>₹</i> •	Fan status is normal
★ ▲ ✓	Network is disconnected. Network is connected but offline. Network is well connected.
▼ ×	The device is in arming status. The device is in disarming status.
(<u>)</u>	To turn on or turn off all the white light LEDs and alarm sound for available cameras.

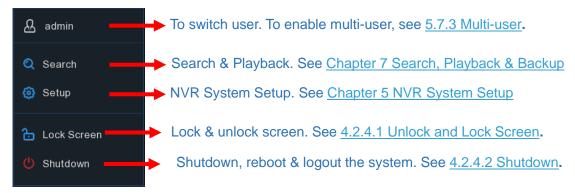
31



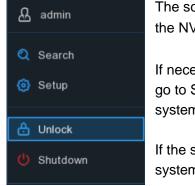
Č	To operate manual record and manual relay alarm output
i	To view system information, channel information, record info and network state.
₩	The device is connected through USB_ WIFI and is recognized successfully. It can access the Internet through WiFi.
<u>□</u>	Click this button to switch the mouse between the primary screen and the secondary screen. To use this button, device support is required.

4.2.4 Start Menu

With the start menu, you can switch user, search & playback, enter system setup menu, lock & unlock the screen, shut down, reboot & logout the system.



4.2.4.1 Unlock and Lock Screen



The screen will be locked to protect unauthorized OSD operation while the NVR is not in menu operation 1 minute.

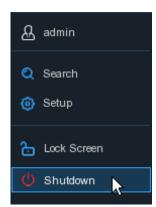
If necessary, you can also lock the screen operation manually. To do so, go to Star Menu, and then click the Lock Screen icon to lock the system immediately.

If the system is locked, you can click the Unlock icon to unlock the system for further operation.

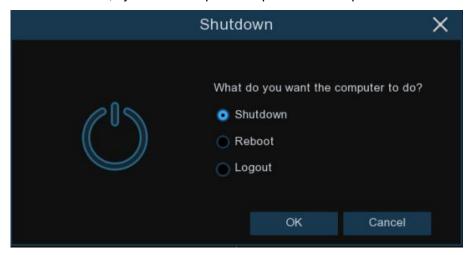
Note: To set up the duration of menu timeout or disable the timeout function, go to **General** > **System** > **Menu Timeouts**.



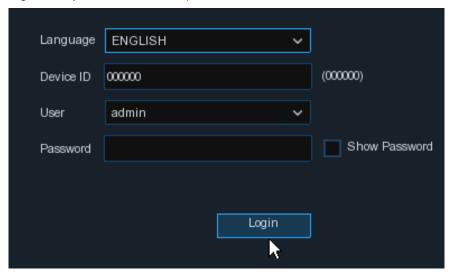
4.2.4.2 Shutdown



Click the **Shutdown** button from Star Menu, and the check the further action you want to move. Click **OK** button, system will require to input the Admin password to authenticate.



If you choose **Logout** the system, the live viewing screen will be disappeared. You will need to login the system for further operations.





4.2.5 Fisheye Camera

After a fisheye camera is added to the device and the device goes online, the fisheye operation icon is displayed in the shortcut menu of the preview channel area and the playback menu. You

can click the button to open the fisheye-mode operation page. Note that this function is only applicable to UA-SNVR256GN-0-N.



On the fisheye-mode operation page, click the button on the toolbar at the bottom to open the menu for setting the fisheye camera installation mode. Then, select the mode in accordance with the actual installation mode, and save the setting to make it take effect.





After the corresponding fisheye installation mode is set, the viewing modes supported in the selected installation mode are displayed on the toolbar at the bottom. You can switch the modes as needed and you can also drag and zoom the screen.

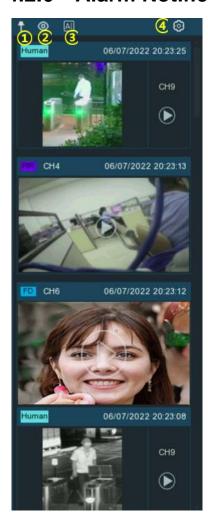


Note:

- 1. A maximum of 1 channel is supported for fisheye dewarping.
- 2. Only Internet Explore supported the fisheye dewarping function on the Web interface.
- 3. Fisheye dewarping is not supported by playback recordings.
- Optionally, you can also adjust the camera mode to Fisheye to enable the dewarping function for your camera (Channel > Channel > IP Cameras, select Edit on the desired camera).



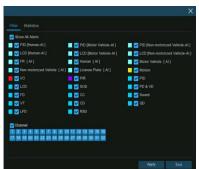
4.2.6 Alarm Notification Panel

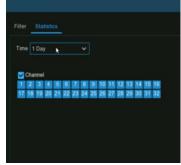


The Alarm Notification Panel displays thumbnails of alarm events that have occurred. Events are color-coded according to the event type. Use the mouse scroll wheel to scroll up and down (place the mouse cursor over the notification panel first). Click the play button next to or over the thumbnail to play the event.

- 1. Click to display the notification panel at all times.
- 2. Click to hide the notification panel.
- 3. Click to reveal AI statistics information.
- 4. Click to reveal the Filter and Statistics functions (shown below).

Use the Filter function to customize which alerts and which camera will appear in the notification panel. You can also customize the time duration and channels you want to display in AI statistics.







Chapter 5 NVR System Setup

You can configure the NVR for Channel, Record, Alarm, Network, Device & System from Start Menu → Setup.



5.1 Channel

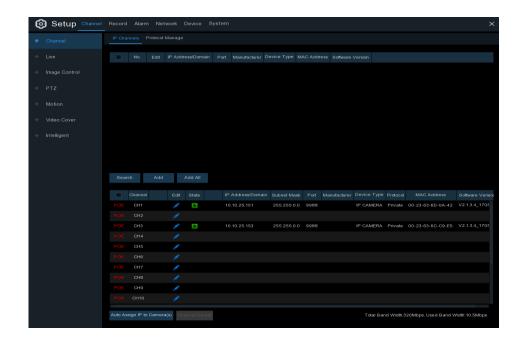
In this section, you can configure the camera, live view display, manage IP cameras, adjust IP camera's image, PTZ setup, motion setup, convert mode, and more.

5.1.1 IP Channels

You're able to add and delete IP cameras in this menu. If your NVR comes with PoE ports, you're able to check the PoE power consumption here.

If your NVR comes with PoE ports, please go to <u>5.1.1.1 PoE NVR Connection</u>; if your NVR comes without PoE port, please go to <u>5.1.1.1.2 Connect External Cameras from LAN or Internet</u>.



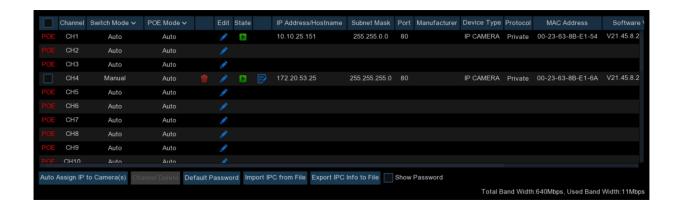


5.1.1.1 PoE NVR Connection

For the PoE NVR, it is allowed to connect the IP cameras via the internal PoE ports and/or external LAN (WAN) ports. PoE not only provides power over ethernet but also supports plug and play connection for IP cameras.

Note:

- It is not recommended to connect more than 1 camera via switch or router to the PoE port.
 One PoE port is allowed to connect one IP camera only.
- 2. Only UA-SNVRL810-P/SNVR1620-P support connecting to IP cameras directly through the PoE ports.



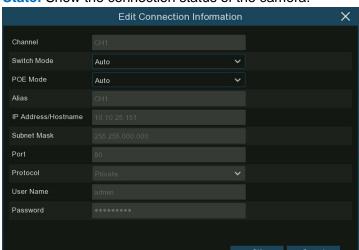


Switch Mode: Auto mode supports Plug & Play connection via PoE port. If you want to add camera(s) manually, click the edit icon and then change the mode to be Manual, or you can click the drop-down arrow to change all channels to be Auto or Manual mode.

PoE Mode: with Auto mode, the maximum bandwidth is limited to 100Mbps. With ePoE mode, the maximum bandwidth is limited to 10Mbps and PoE transmission distance will be extended up

the maximum bandwidth is limited to 10Mbps and PoE transmission distance will be extended up to 200 meters with RJ45 cable at CAT 5E or above standard. If you have a connection problem with **Auto** mode when the IP camera is powered by PoE via a RJ45 cable longer than 100 meters, then change to ePOE mode for a stable connection. If the video is stuck while in ePoE mode, try to reduce the encoding bitrate.

Edit: To edit the Switch mode, PoE mode, network parameters, user name and password for individual camera.



State: Show the connection status of the camera.



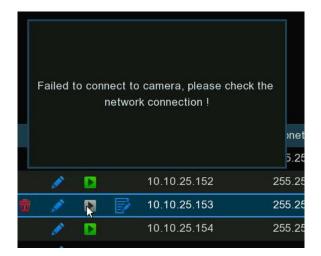
Click on the State icon, and a message will pop up to tell the failure reason.

If the failure reason is "User name or password error", it means the camera user name and password is different from the default user name and password. Click the edit icon and then change to its correct user name and password.

If the failure reason is "Failed to connect to camera, please check the network connection", it means the network parameter might be incorrect or incompatible Onvif protocol. Click the edit icon and then change to correct network parameter.



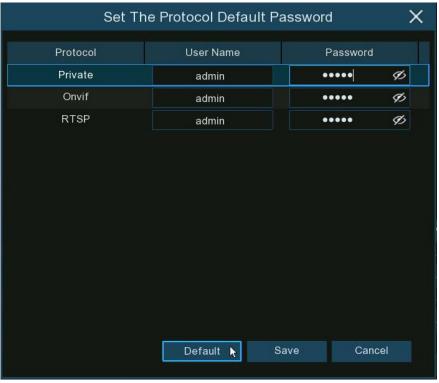




Auto Assign IP to Camera(s): If the camera you want to add manually is not in the same network segment, it might be failed to add the camera. You can use this function to change the IP address of the camera(s).

Default Password

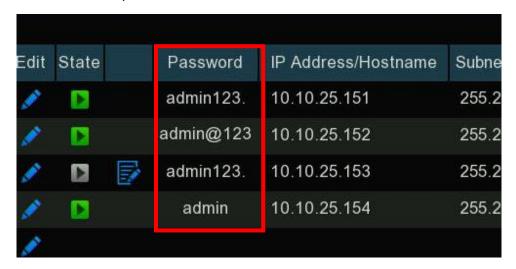
To configure the default user name and password of Private, Onvif and RTSP protocol connection. Default password is "admin". Please note, if the user name and password of the camera you added is not same with the default values, you may need to input the user name and password each time after the NVR restarting.





Show Password

Tick to show the password of connected IP camera on the channel list.



Import IPC from File: Click this button to import IP camera information. It allows you to add IP cameras in batches to a specified channel by importing a CSV file stored on an external storage device. If IP cameras have been added to the channel, after IP camera information is imported, the newly imported IP camera information will overwrite the old information. You can also manually modify the connection parameters of IP cameras in the import information list.

Export IPC Info to File: Click this button to export IP camera information. It allows you to export the channel information of the NVR added with IP cameras in CSV file format to an external storage device.

Note: The IPC info import/export functions are only supported by UA-SNVR256G0-N.

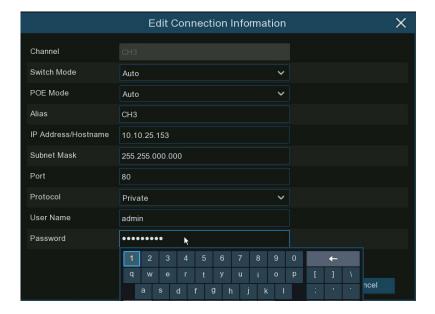
5.1.1.1.1 Steps to Connect Plug and Play PoE Cameras

Note: This section is not applicable to UA-SNVR256G0-N/SNVR3240-N.

1. Keep the default settings.



Change the default user name and password to be same with the cameras'.



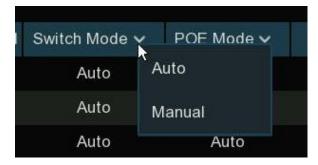
- Make sure your IP camera is set to DHCP IP address already. If your camera is set to static IP
 address which is different from the IP address segment inside the PoE router, your IP camera
 will be unable to get online. Check more in 5.5.1 General.
- 4. Connect your IP camera into the PoE port on the rear panel.
- 5. Camera will be online and displayed in the camera list after its startup.

5.1.1.1.2 Connect External Cameras from LAN or Internet

If you want to connect to an IP camera from LAN or internet, please make sure your NVR is well-connected to the LAN and or internet.

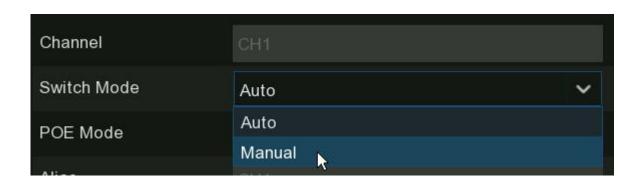
If your NVR comes with PoE ports, you need to change the PoE Switch Mode to be manual firstly.

If you want to all channels manually, click the drop-down arrow next to Switch Mode, and then select "Manual".



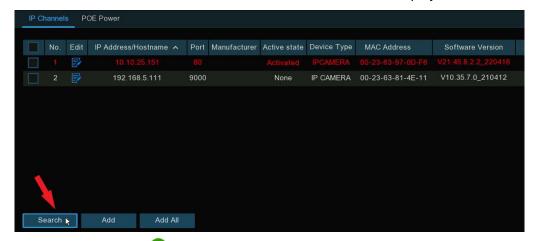
If you want to add an individual channel manually, click the edit icon in the channel list, and then click the drop-down arrow next to Switch Mode to select "Manual" and click OK to save.



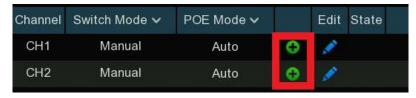


5.1.1.1.2.1 Add Individual Camera in the LAN

- 1. Change the PoE mode to be Manual.
- 2. Click Search button, all available cameras in the LAN will be displayed.



3. Or click the Add icon • in the channel list to add a camera to an individual channel. Click Search button, all available cameras in the LAN will be displayed.





4. Click on the camera you want to connect, and then complete below parameters, and input the user name and password of the camera and then click Add button.



Alias: To define the camera ID title you want to display in the live view screen.

Port: Camera communication port. It is set to 80 by default. Modify it if necessary.

Protocol: To select the connection protocol.

- Select Onvif for UA-B20004F / UA-B40004F / UA-B4000VF-S / UA-D20004F / UA-D40002F / UA-D4000VF-S / UA-R40002F-SA / GV-IP cameras
- Select Private for UA-B580F3 / UA-R500F2 / UA-R560F2 / UA-R580F2 / UA-R800F2
- Select RTSP, and type the commands as shown below:

Main Stream: rtsp://IP address:port/rtsp/streaming?channel=xx&subtype=0
Sub Stream: rtsp://IP address:port/rtsp/streaming?channel=xx&subtype=1

Bind channel: To determine which channel you want to add the camera. Click **Add** button.

5. The added camera will be displayed in the channel list.

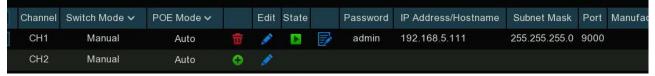


5.1.1.1.2.2 Add Multiplex Cameras in the LAN

- Click Search button, all available cameras in the LAN will be displayed. Or click Add All button, the NVR will search & add all available cameras in the LAN.
- Select the cameras from the search result, and then click "Add". You would need to input the
 user name and password of the cameras. Please make sure all the cameras you want to add
 use the same user name and password. Otherwise, the cameras with different user name and
 password will be unable to get connected.



The added cameras will be displayed in the channel list.



5.1.1.1.2.3 Add Cameras from Other NVR in the LAN

The NVR allows to add cameras from other NVRs in the local network.

Click Search button, all available devices in the LAN will be displayed. There is an edit icon
 displayed if the device is an NVR.

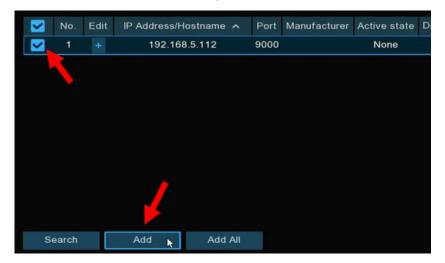


Click the edit icon + and select the camera channel one by one or tick the box to select all cameras. Click icon to go back to search list.

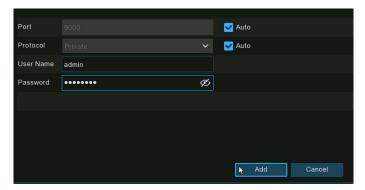




3. Select the NVR in the search list, and then click Add button.



4. Input the user name and password of the NVR and then click Add button.



The added cameras will be displayed in the channel list.

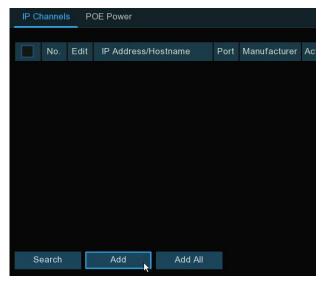




5.1.1.1.2.4 Add Cameras from the Internet

If your NVR is connected to internet, you're able to add cameras from internet with WAN IP address.

1. Click Add button in the search page.



2. Input the IP address or domain name, port, protocol, user name & password of the IP camera. Click Add button to add the camera.

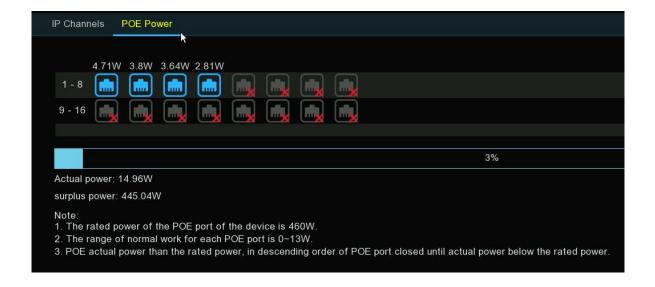




5.1.2 PoE Power

In this page, you will find the real-time power consumption of each PoE port, total actual power & rated power.

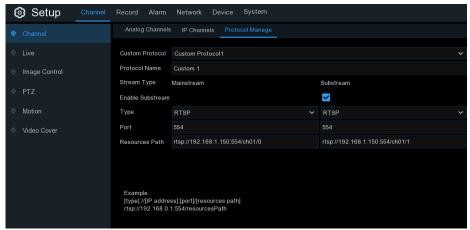
Note: This function is only applicable to UA-SNVRL810-P/SNVR1620-P.





5.1.3 Protocol Manage

With the Protocol Manage, you can edit your own RTSP protocol for IP camera connection.



Custom Protocol: The system support max. 10 custom protocol options.

Protocol Name: To give a name to your custom protocol.

Enable Substrearm: Check the box if you want to enable sub-stream.

Type: Only RTSP available now.

Port: Input the RTSP port of your IP camera.

Resources Path: Input the RTSP address of your IP camera.

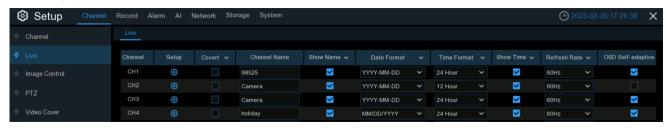
Note:

- 1. The Protocol Manage function is not supported by GV-SNVR3240-N/SNVR256G0-N.
- The RTSP commands of the NVR are shown as below:
 For main stream display: rtsp://IP address:port/rtsp/streaming?channel=xx&subtype=0
 For sub stream display: rtsp://IP address:port/rtsp/streaming?channel=xx&subtype=1
- 3. For how to connect GV-IP Decoder Box Ultra to the NVR through RTSP, see the <u>technical</u> notice.



5.1.2 Live

To configure camera parameters.



Channel: Display channel number.

Setup: Click icon into the setup page.

Convert: To hide the camera images in live view. If the covert is enabled, only live view images will be hidden. Recording images won't be affected. Enable this if your NVR and TV is in a public area (shop, warehouse, etc.), but

you don't want others to see an image from the camera.

Channel Name: Give a name to the camera

Show Name: Leave this enabled to display the camera name in Live View

mode, otherwise click the checkbox to disable it. It affects both live view & recording images.

Date Format: To choose a date format.

Time Format: To choose a time format.

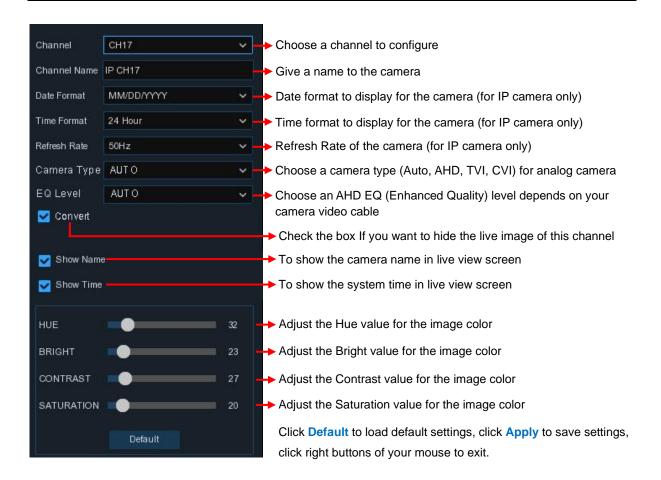
Show Time: Leave this enabled, as a timestamp will be embedded on all

video recordings. Click the checkbox if you wish to disable it. It affects both live view & recording images.

Refresh Rate: Choose the right value according to the frequency of alternating current in your region.

OSD Self-adaptive: Used to set whether to change the font color of OSD in accordance with the screen background to ensure clear display.

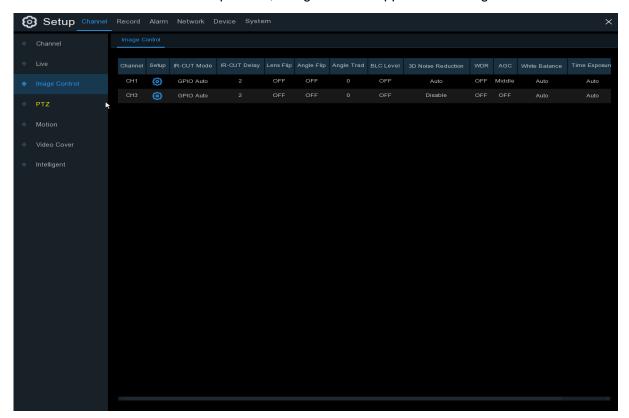






5.1.3 Image Control

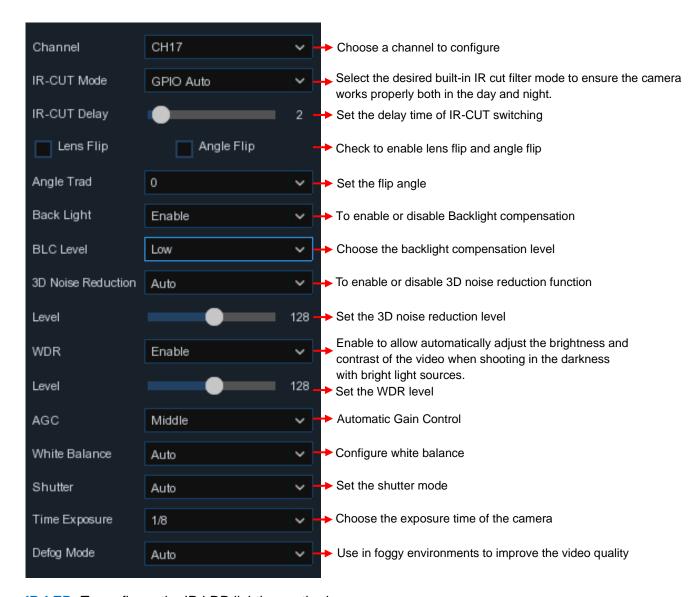
This menu allows you to control image settings for supported IP cameras. If the camera is connected to the NVR with Onvif protocol, it might be not supported to configure.



Channel: Channel number.

Setup: Click icon into the setup page.





IR-LED: To configure the IR LRD lighting method.

- → Smart IR: If you want the LED lighting to be managed by the system, then select this.
- → Manual: You're able to configure the brightness of the LED lights including low-beam lights and high-beam lights individually.
- → OFF: Turn off the LED light always

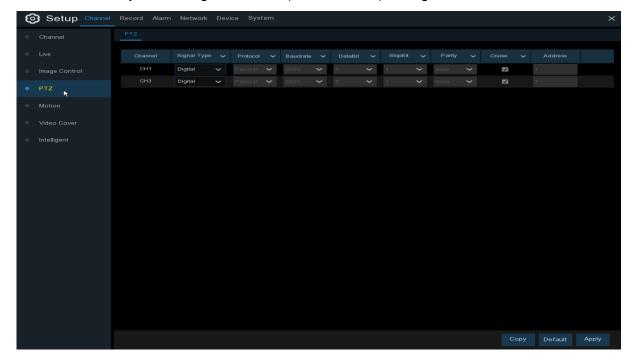
Corridor Mode: This allows you to make better use of the camera's vertical angle for an optimized view of long, narrow scenes. Enable this if your camera is viewing a narrow corridor.

Angle Rotation: Rotate the image 180°.



5.1.4 PTZ

This menu allows you to configure the PTZ (Pan-Tilt-Zoom) settings for the dome camera



Channel: Channel name

Signal Type: Analog for analog channels, Analog & Digital for IP channels.

Protocol: Choose the communication protocol between the PTZ capable camera and NVR. If your camera support UTC (Up the Coax) function, you can choose COAX1 or COAX2 to display your camera OSD menu or control the UTC PTZ function.

Baudrate: The speed of the information sent from the NVR to the PTZ-capable camera. Make sure it matches the compatibility level of your PTZ-capable camera.

DataBit / StopBit: The information between the NVR and PTZ-capable camera is sent in individual packages. The **DataBit** indicates the number of bits sent, while the **EndBit** indicates the end of the package and the beginning of the next (information) package. The available parameters for **DataBit** are: **8**, **7**, **6**, **5**. the available parameters for the **StopBit** are **1** or **2**.

Parity: For error check. See the documentation of your PTZ-capable camera, to configure this setting.

Cruise: Enable to use the Cruise mode. In order to use the Cruise mode, you need to set a number of preset points.

Address: Set the command address of the PTZ system. Be noted that each PTZ-capable camera needs a unique address to function properly

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5.1.4.1 MFZ & PTZ control

In live viewing, click the left button of your mouse on a connected camera to pop up the Camera Quick Toolbar. Click the PTZ icon to enter PTZ control panel.

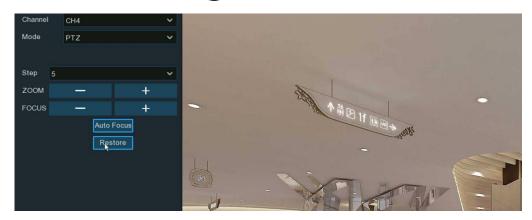


5.1.4.1.1 Controlling Your MFZ Camera

You're able to adjust the optical lens to zoom in or zoom out if a MFZ (Motorized Focus & Zoom) camera is connected.

In live viewing, click the left button of your mouse on the MFZ camera to pop up the Camera Quick

Toolbar. Click the PTZ button to enter MFZ control panel.



Step: To set the steps of each movement of the MFZ lens

Zoom: To control the zoom in and zoom out:

- Single click on the button, the lens will perform one movement to zoom out the image and auto focus. Click and hold on the button to perform continuous movements till you release the mouse button.
- → : Single click on the button, the lens will perform one movement to zoom in the image and auto focus. Click and hold on the button to perform continuous movements till you release the mouse button.

Focus: To fine turn the focus by manual:

- → : A single click on the button, the lens will perform one movement to focus out the image. Click and hold on the button to perform continuous movements till you release the mouse button.
- → : A single click on the button, the lens will perform one movement to focus in the image. Click and hold on the button to perform continuous movements till you release the mouse button.

Auto Focus: Auto focus on the objects.

Restore: Restore the camera to default status.



5.1.4.1.2 Controlling Your PTZ Camera

In live viewing, click the left button of your mouse on the PTZ camera to pop up the Camera Quick

Toolbar. Click the PTZ button 🖨 to enter PTZ control panel.

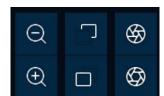


Mode: To control the PTZ camera by PTZ, Preset, Line Scan, Watch Mode, Tour and Pattern Scan.

Directional Buttons: Click and hold the directional buttons to move the camera in the direction selected. Click the middle button O to continually rotate the camera towards the left (click the any directional button to stop). If you want to change the rotation speed, you need to stop the rotation firstly, and then start again after changing the speed.



Speed: Adjust the speed control to alter how fast or slow the camera will pan or tilt. Move the slider to decrease or increase the speed.



Lens Control Buttons: To control the optical zoom, focus length and iris of the lens.

- → Single click on the button, the lens will perform one movement to zoom out the image and auto focus. Click and hold on the button to perform continuous movements till you release the mouse button.
- → Single click on the button, the lens will perform one movement to zoom in the image and auto focus. Click and hold on the button to perform continuous movements till you release the mouse button.
- → Click and hold the button to decrease the focal length.
- → Click and hold the button to increase the focal length.



- Click to reduce the iris value, image will get darker.
- Click to increase the iris value, image will get brighter.

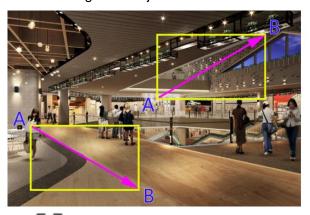
5.1.4.1.2.1 Controlling PTZ

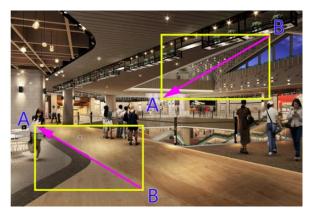
In this section, you're able to control the Pan/Tilt/Zoom and more.

- 1. Select PTZ mode.
- 2. Click the directional buttons to move the camera
- 3. To adjust the speed to pan or tilt.
- 4. To control the optical zoom, focus and iris of the lens.
- 5. Using functional buttons:
- → 3D PTZ control. After clicking on this button, you're able to control the pan/tilt/zoom directly on the live view screen.
 - Click on any point in the image, and then the image will be centered on the clicked point.
 - Drag: You can zoom in or zoom out the image by dragging your mouse on the image:

Click on the image and hold the mouse to drag a rectangle from point A to point B, the camera will zoom in to get the objects closer.

Click on the image and hold the mouse to drag a rectangle from point B to point A, the camera will zoom out to get the objects farther.





- → Auto focus.
- Load default values. All the parameters you set will be lost and restored to default values.
- → T Start or stop Watch Mode. See more on <u>5.1.4.1.2.3 Watch Mode</u>.
- If your PTZ camera supports auto tracking on the movement of human beings, you're able to control the tacking by manual if there are several detected targets to let the camera focused on a certain target. Before using this function, please make sure you have already activated the human detection function and enable the PTZ auto tracking function, view in 5.4.1.2. PD & VD (Human & Vehicle Detection).

Click the button, and then click and hold your mouse on the live view screen, drag a rectangle with yellow line to frame the targeted person. The camera will focus on the select person till he/she disappears from view.





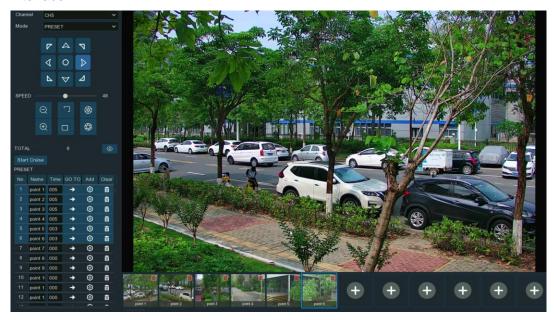


5.1.4.1.2.2 Preset Position

In this section, you're able to configure the preset positions. A preset position is a particular position within the image that you would like the camera to focus on. Up to 255 different preset positions can be created.



- Select PRESET mode.
- 2. Adjust the speed control to alter how fast or slow the camera will pan or tilt.
- 3. Click and hold the directional buttons to move the camera in the direction selected.
- 4. Change the optical zoom, focus and iris of the lens if needed.
- 5. When the position is fixed, change the length of time (in seconds) the camera will stay at this position, before moving to the next position.
- 6. Click the add button to create the preset point.
- Repeat step 1 to 6 to add more preset positions. The saved preset positions will be displayed with blue background.
- 8. Click the GO TO button →, the camera will then move to that selected position.
- Click Start Cruise, the camera will move to the preset positions in sequence. Click Stop Cruise to stop.
- 10. You can give a name to the preset position.
- 11. You can delete the preset position by clicking the Clear button 📠.
- 12. Click the visual icon o, you will see the thumbnail of preset position is displayed on the bottom of the live view image. You can go to, delete or add a preset position in the visual interface.





5.1.4.1.2.3 Watch Mode

Watch mode allows the camera to perform a preset action when there is no any operation to the camera, such as moving to a preset position, starting cruise, etc.



- 1. Select the Watch Mode.
- 2. Set the time interval. It means the length of time that must elapse before the watch mode is taken action. For example, the watch mode is activated and the interval is set to 15, the camera will perform the watching action if there is no operation to the camera in 15 seconds.
- 3. Choose the action when the watch mode is activated:
 - → **Default Cruise:** The camera will be continually rotated towards the left
 - > Preset Position: The camera will be moved to a selected preset position and stay.
 - → Line Scan: The camera will be implemented the Line Scan. See more on <u>5.1.4.1.2.4 Line</u> Scan.
 - → Tour: The camera will be implemented the Tour. See more on 5.1.4.1.2.5 Tour.
 - → Pattern Scan: The camera will be implemented the Pattern Scan. See more on 5.1.4.1.2.6 Pattern Scan.
- 4. Click button to start the Watch Mode. Press button to stop.

5.1.4.1.2.4 Line Scan

Line Scan allows the camera to automatically cruise between position A to position B horizontally.



Select Line Scan mode.



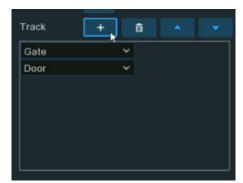
- 2. Adjust the speed control to alter how fast or slow the camera will pan or tilt.
- 3. Click and hold the directional buttons to move the camera in the direction selected.
- 4. Change the optical zoom, focus and iris of the lens if needed.
- 5. When the first position is fixed, click button to record this position A. Repeat step 3 & 4 to move the camera to another position. Click to record the position B.
- 6. Adjust the cruise speed.
- 7. Click button to start Line Scan. Press button to stop.

5.1.4.1.2.5 Tour

With the Tour function, you're able to configure maximum 4 tracks of auto cruise by choosing different preset positions.

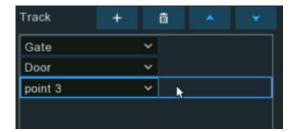


- 1. Select Tour mode.
- 2. Select a track. Maximum 4 tracks available.
- 3. Set the time interval. It means the length of time that the camera will stay in each preset position.
- 4. Click add button +, a position box will be added and displayed in the position list. Click the box to choose a preset position. Maximum 32 positions can be added to a track.





5. Click on the blank area on the right side of the position box, and then delete the preset position by clicking the delete button , or click / / button to change its sequence.



6. Click button to save and start the tour. Press button to stop.

5.1.4.1.2.6 Pattern Scan

This is a function that allows the camera to implement auto cruise by following a pre-record route.

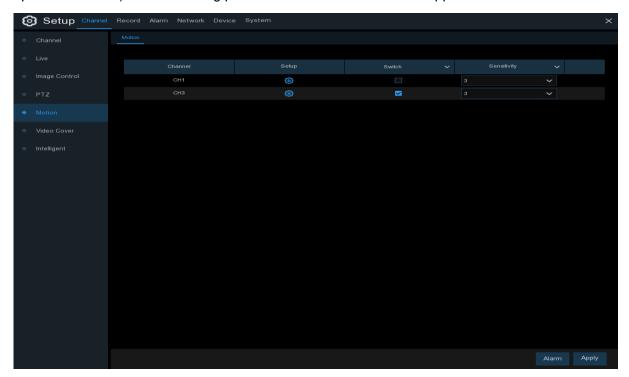


- Select Pattern Scan mode.
- 2. Select a track. Maximum 4 tracks available.
- 3. Adjust the speed control to alter how fast or slow the camera will pan or tilt.
- 4. Click and hold the directional buttons to move the camera in the direction selected.
- 5. Change the optical zoom, focus and iris of the lens if needed.
- 6. When the start position is fixed, click button to start recording. Repeat step 4 & 5 to adjust the position. Press to finish the recording of route.
- 7. Click button, the camera will be moved exactly same as the route which was recorded in step 6, including zoom, focus, direction. Press to stop.



5.1.5 Motion

This menu allows you to configure motion parameters. When motion has been detected by one or more cameras, your NVR will alert you to a potential threat at your home. It does this by sending you an email alert with an attached image from the camera to use as a reference (if this option is enabled) and/or sending push notifications via the mobile app.



Switch: Enable or disable motion detection.

Sensitivity: Set the sensitivity level. Level 1 the lowest sensitivity level while level 8 is the highest sensitivity level.

SMD by Recorder: Used for the cameras that do not support intelligent motion detection.

SMD by Camera: Used for the IP cameras that support intelligent motion detection. There are 4 types available: Motion, Pedestrian, Vehicle, and Pedestrian & Vehicle.

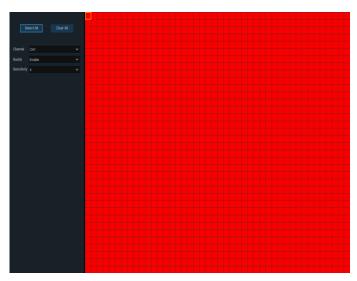
→ Motion: The camera will detect all motion events, including movements of human beings, vehicles, animals, trees, etc.

If your camera or NVR supports smart motion detection (SMD), you'll be able to choose below advanced motion detection targets:

- **Pedestrian:** The camera only alert when the movements of human beings are detected.
- > Vehicle: The camera only alert when the movements of vehicles are detected.
- → Pedestrian & Vehicle: The camera only alert when the movements of human beings and/or vehicles are detected.

Motion Detection Area Setup: Click (i) icon into the setup page.





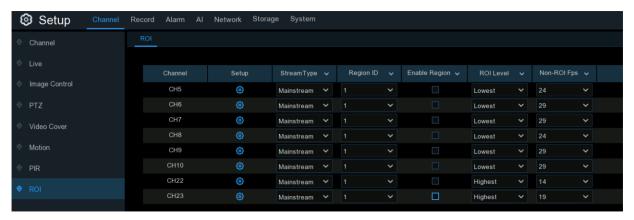
- 1. The whole screen is marked for motion detection (red blocks) as default. Optionally click "Clear All" to delete all the default detection area.
- To create a new detection area, press and hold the left mouse button to select the cell or square that you want to start at, then click and drag to select the area that you want to create. Release the mouse to finish.
- 3. Multiple areas can be created. Each cell or square can be enabled to detect motion. The same action also applies when deleting an area.
- 4. Movement outside of the motion detection areas won't be detected therefore will not trigger recordings or event notifications.
- 5. Adjust the sensitivity if required, then right-click the mouse to exit.
- 6. Click "Apply" to save changes made.



5.1.6 ROI

Regions of Interest (ROIs) are selected regions for special attention in the video area. This function aims to improve the image encoding quality of the selected regions and reduce the encoding quality outside the selected regions, so as to ensure the image sharpness of the regions for special attention under the condition of constant bitrate.

Note: This function is only applicable when the NVR is connected to UA-IP cameras. It cannot be used with the H.264 and H.265 encoding types at the same time.



Stream Type: Select the stream type to set.

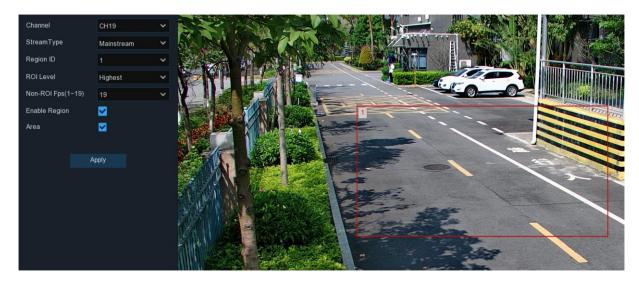
Region ID: Select the region ID to be set. You can set at most eight region IDs.

Enable Region: Used to set whether to enable the selected regions: The **Region ID** and **Enable Region** parameters of the selected regions are mutually independent and need to be configured separately.

ROI Level: Used to set the image quality of the selected regions. The higher the quality is, the clearer and the smoother the image is.

Non-ROI Fps: Used to set the frame rate outside the selected regions.

Setup: Click to open the setting page.

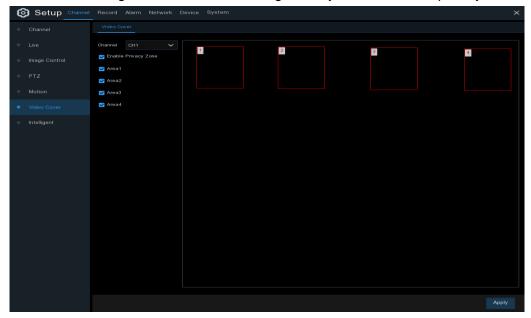




Area: Used to set whether to enable ROI selection. The configuration takes effect after you click **Apply**.

5.1.7 Video Cover

This menu allows you to create privacy zone(s) if you want to partially cover some certain part of the image. You can create up to 4 privacy zones in any size and location on the camera image. Enable the Privacy Zone, and choose how many zones you need. The zone(s) appear as "red box". Click the edge of the red box and drag it to any size to create a privacy zone.



Note: The areas of privacy zones set will be invisible in both live view & recording video.



5.1.8 Intelligent

The intelligent analysis functions include **SOD** (Stationary Object Detection) and **Sound Detection.** These functions are only supported by the Al-capable UA-IP cameras listed below with UA-SNVR3240-N / UA-SNVRL810-P / SNVR256G0-N. Make sure to upgrade your camera to the latest firmware.

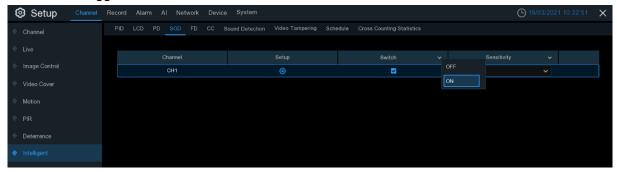
- UA-B580F3
- UA-R560F2
- UA-R580F2
- UA-R800F2

Note:

- To properly connect to the IP cameras, make sure to use the correct port (9000) and protocol (Private). See 4.1.4 IP Camera for details.
- To configure AI functions of UA-SNVR3240-N, including FD (Face Detection), PD & VD
 (Pedestrian and Vehicle Detection), PID (Perimeter Intrusion Detection), LCD (Line
 Crossing Detection), CC (Cross Counting), HM (Heat Map), CD (Crowd Density
 Detection), QD (Queue Length Detection), LPD (License Plate Detection), RSD (Rare
 Sound Detection) and FR (Face Recognition), see 5.4 AI.
- 3. To configure SOD and Sound Detection functions on UA-SNVR256G0-N, select **Al** > **Setup**.

5.1.8.1 SOD (Stationary Object Detection)

Stationary Object Detection function detects the objects left over or lost in the pre-defined region such as the baggage, purse, dangerous materials, etc., and a series of actions can be taken when the alarm is triggered.

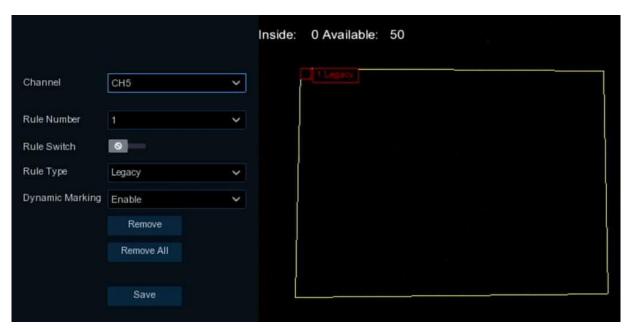


Switch: Check the box to enable SOD function.

Sensitivity: Set the sensitivity level. Level 1 the lowest sensitivity level while level 4 is the highest sensitivity level.

Click **Setup** icon (to draw a virtual region in the camera image.





Channel: Select the channel you want to configure

Rule Number: Max. 4 rules available.

Rule Switch: Activate or inactivate the rule

- Choose one of the Rule Number. It is the number of SOD area. Maximum 4 areas you can set for SOD function.
- 2. To enable the detection in Rule Switch.
- 3. Choose a Rule Type.

Legacy: NVR will only detect the left-over objects;

Lost: NVR will only detect the lost objects;

Lost & Legacy: NVR will detect both left-over & lost objects.

- 4. Use your mouse to click 4 points in the camera picture to draw a virtual region. The shape of the region should be a convex polygon. Concave polygon is not applicable.
- 5. Click **Save** to save your settings.
- 6. If you want to adjust the size of the region, click the red box in the region, the borders of the region will be changed to red color. Long press the left button of your mouse to move the whole region, or drag the corners to resize the region.
- 7. If you want to remove one of the regions from the camera picture, click the red box in the region and then click **Remove** button. Click **Remove** All will delete all regions.



Notice:

1) The detection area shall be greater than or equal to the size of the detected object, such as the detection of a white bottle.

2) The detected object cannot be covered.





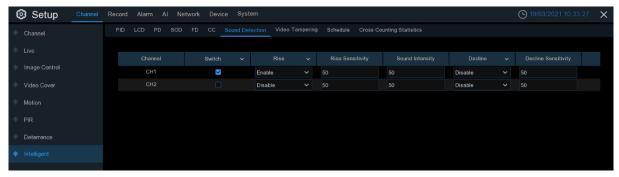


For Alarm setup, please refer to <u>5.3.3 Intelligent.</u>
For Schedule setup, please refer to <u>5.1.8.3 Schedule.</u>



5.1.8.2 Sound Detection

With the sound detection, it can trigger an alarm while detecting the sound rise or decline, and some certain actions can be taken when the alarm is triggered.



Switch: Enable or disable sound detection.

Rise: Enable or disable sound rise detection.

Rise Sensitivity: Set the sensitivity level. Level 1 the lowest sensitivity level while level 100 is the highest sensitivity level.

Sound Intensity: Set a threshold of sound intensity, the lower value, the more sensitivity.

Decline: Enable or disable sound Decline detection.

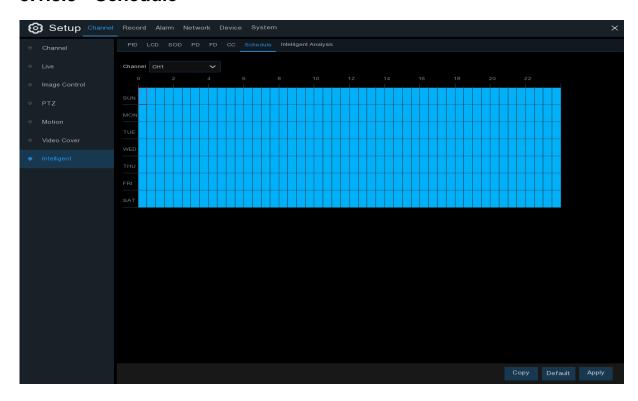
Decline Sensitivity: Set the sensitivity level. Level 1 the lowest sensitivity level while level 100 is the highest sensitivity level.

For Alarm setup, please refer to <u>5.3.3 Intelligent</u>

For Schedule setup, please refer to 5.1.8.3 Schedule.



5.1.8.3 Schedule



In order to active the intelligent function, you need to config the schedule. The schedule will be active in 24 hours x 7 days.

To set the schedule, choose one channel then drag the cursor to mark the slots. The sky-blue blocks in the time slots will be active for Intelligent detections. The schedule is valid only for the selected channel each time when you set. If you want to use the same schedule for other channels, use **Copy** function. Click **Save** to save your settings.

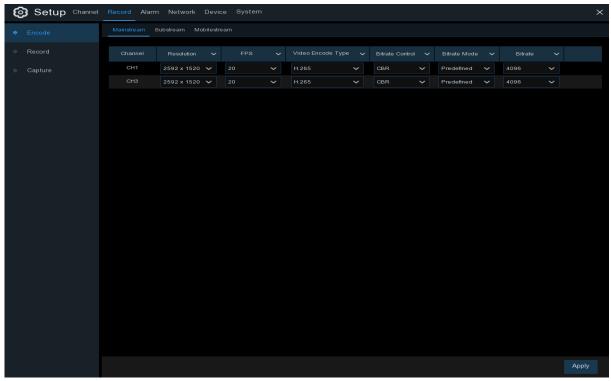


5.2 Record

The recording configuration options are available in the Record and Capture menus accessible from the Main Menu. From here, you can access and change the recording frame rate & resolution and recording schedule for each camera connected. You can also enable and set a schedule for your NVR to take a snapshot each time when an event occurs.

5.2.1 Video Encoding

This menu allows you to configure the recording video or network transmission picture quality. Generally, Mainstream defines the recording video quality which will be saved in the HDD; Substream defines the video quality which is being viewed via remote access, for example web client & CMS; Mobilestream defines the video quality which is being viewed via remote access via mobile devices.



Resolution: This parameter defines how large the recorded image will be.

FPS: This parameter defines the number of frames per second the NVR will record.

Video Encode Type: For IP camera only. NVR support H.264 IP camera only. If you choose H.265, live view screen of the IP channel will display "<u>Decoding Failed</u>".

Bitrate Control: Select the bitrate level. For a simple scene, such as a gray wall is suitable constant bitrate (**CBR**). For more complex scene, such as a busy street is suitable variable bitrate (**VBR**).

Bitrate Mode: If you want to set the bitrate by yourself, then choose **User-defined** mode. If you want to select the predefined bitrate, choose **Predefined** mode.



Bitrate: This parameter corresponds to the speed of data transfer that the NVR will use to record video. Recordings that are encoded at higher bitrates, will be of better quality.

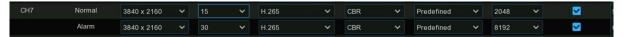
Video Quality: Available for VBR only, you can select the recording quality that will define the variable bitrate used, from lowest to highest.

Audio: If your camera has built-in microphone or external audio input device, you're able to record the audio streaming together with the video streaming. Click the checkbox to disable or enable.

Make sure you have already enabled the Audio streaming in <u>5.2.2. Audio Encoding</u> if you want to record the audio streaming.

I Frame Interval: This configures the number of partial frames that occur between full frames (I-Frames) in the video stream. For example, in a scene where a door opens and a person walks through, only the movements of the door and the person are stored. The stationary background that occurs in the previous partial frames are not encoded. As the I-Frame increases, the number of partial frames also increases. Higher values are only recommended on networks with high reliability, otherwise leave the default selection.

ETR: If your camera supports ETR function, it allows you to set independent video streaming for normal and alarm triggered recording.

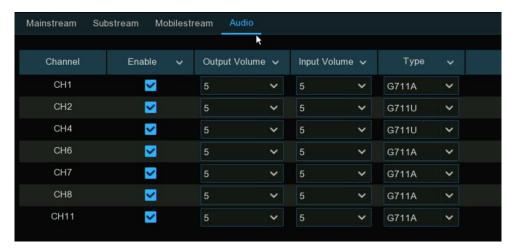


For example, you can decrease the frame rate and bitrate to reduce the recording file size in normal recording, and increase the frame rate and bitrate to have clearer and more fluent camera images when an alarm event occurs. The **ETR** options are available for mainstream only.



5.2.2 Audio Encoding

If your camera has built-in microphone or external audio input device, you're able to activate the audio stream, define the input/output volume, and select the audio encode type.



Enable: To turn on or turn off the audio streaming. **Output Volume:** To choose the audio output volume **Input Volume:** To choose the audio input volume

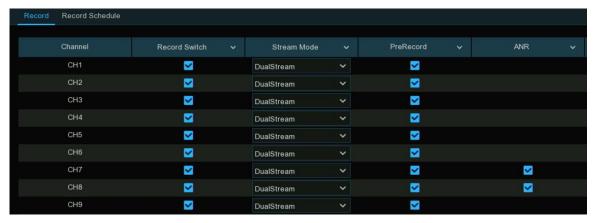
Type: To choose the audio encoding codec.



5.2.3 Record

This menu allows you to configure the channel recording parameters.

5.2.3.1 Recording Configuration



Record Switch: Check to enable the recording in this channel.

Stream Mode: Choose the recording quality. If you choose Dualstream, the system will record in both Mainstream & Substream.

PreRecord: If this option is enabled, the NVR starts recording a few seconds before an alarm event occurs. Use this option if your primary recording type is motion or I/O alarm based.

ANR: Generally, videos are stored in the NVR when network connection is normal between the NVR and cameras. With ANR (Automatic Network Replenishment) function, the camera would start continuous recording and store videos in SD card instead when the connection is lost. Once the network is restored, the video recordings will be sent back to NVR's storage. It is recommended to enable ANR if your camera supports this function.

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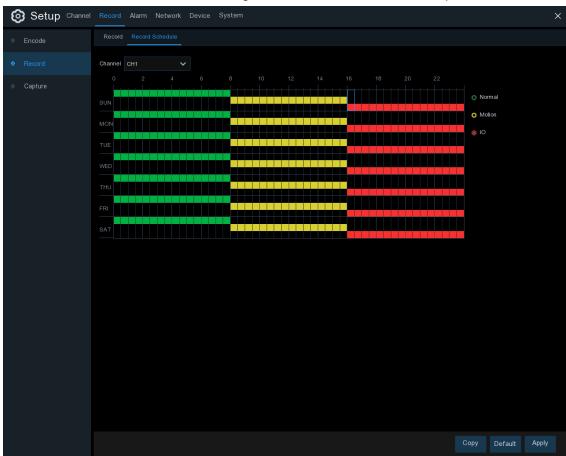


5.2.3.2 Record Schedule

This menu allows you to specify when the NVR records video and defines the recording mode for each channel. The recording schedule lets you set up a schedule like, daily and hourly by normal (continuous) recording, motion recording, I/O alarm recording. To set the recording mode, click first on the mode radio button (Normal, Motion, IO), then drag the cursor to mark the slots. The recording schedule is valid only for one channel. If you want to use the same recording schedule for other channels, use **Copy** function. Click **Apply** to save your settings.

Channel: Select the channel to set its recording parameters.

Normal: When the time slot is marked green, this indicates the channel performs normal recording



for that time slot.

Motion: When the time slot is marked yellow, this indicates the channel records only when a motion is detected during that time slot.

IO: When the time slot is marked red, this indicates the channel records only when the sensor is triggered during that time slot.

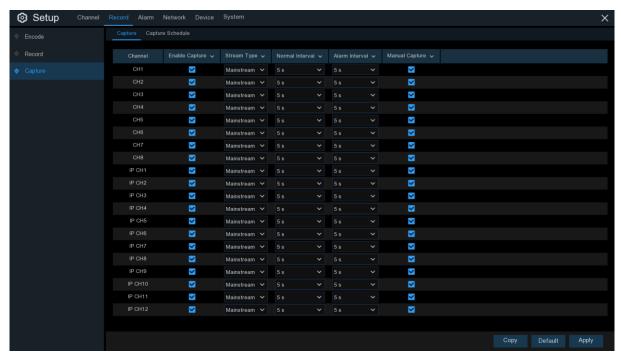
No Record: A time slot marked black means that there is no recording scheduled for the time slot.



5.2.4 Capture

You can enable and set a schedule for your NVR to take a snapshot each time an event occurs. It helps to find alarm events quickly and can also be used for timelapse photography.

5.2.4.1 Capture



Auto Capture: When enabled, your NVR will take a snapshot each time an event occurs.

Enable Capture: Enable or disable automatic capturing on the channel.

Stream Type: Select the image resolution by mainstream or substream.

Normal Interval: Time interval to capture an image in normal recording.

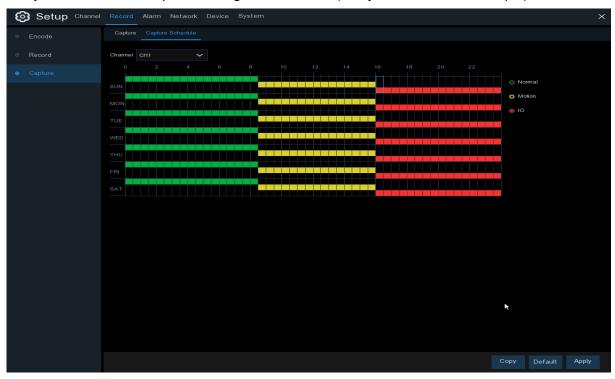
Alarm Interval: Time interval to capture an image when motion or IO alarm is triggered

Manual Capture: Enable or disable manual capture in the channel



5.2.4.2 Capture Schedule

You must create a capture schedule so your NVR can take snapshots when an event has occurred or if you want to take snapshots using a time interval (every 5 seconds, for example).



Channel: Select the channel to set its capture parameters.

Normal: When the time slot is marked green, this indicates the channel performs normal capture for that time slot.

Motion: When the time slot is marked yellow, this indicates the channel capture images only when a motion is detected during that time slot.

IO: When the time slot is marked red, this indicates the channel capture images only when the sensor is triggered during that time slot.

No Capture: A time slot marked black means that it won't capture any images for the time slot, but you can manually capture images if you enable the manual capture function in the channel.

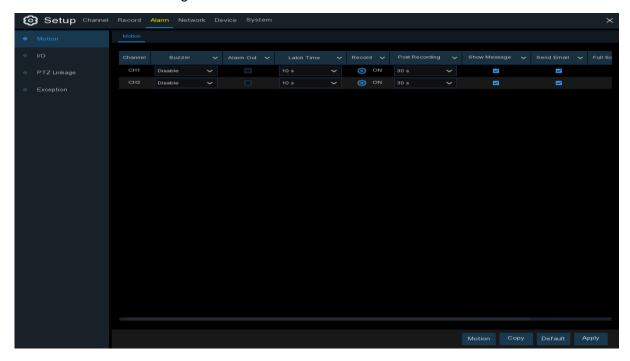


5.3 Alarm

In this section, you can configure the alarm parameters.

5.3.1 Motion

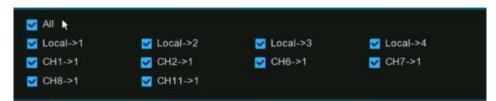
Click Alarm button to configure the motion detection alarm function:



Channel: Channel name.

Buzzer: The NVR can use its internal buzzer to emit an alarm tone. You can set the buzzer duration in seconds when the motion is detected.

Alarm Out: If your NVR or IP camera supports to connect external replay output devices, the system can send an alert message to the external alarm devices. Click button, to choose the external alarm devices:



- Local: The external alarm devices connected to the NVR.
- CHx -> 1: The external alarm devices connected to IP cameras.

Latch Time: To configure the external alarm time when motion is detected.

Record: This option instructs your NVR to trigger additional cameras to start recording when motion is detected. Click the drop-down arrow ** to choose all channels to be recorded or not.



Click icon and choose which channel you want to record when the motion detection is triggered.



Post Recording: You can set how long after an event occurs that the NVR will continue to record.

The recommended recording length is 30 seconds but it can be set higher up to 5 minutes.

Show Message: Check the box to display ? icon on the live view screen when the motion is detected.

Send Email: You can let the NVR to send you an auto-email when the motion is detected.

Full Screen: If this function is enabled and a motion is detected in a channel, you will see that channel in full screen.

FTP Upload: To upload alarm images/videos to FTP server when motion is detected. To enable FTP, see <u>5.6.3 FTP</u> for details.

Picture/Video to Cloud: Click the checkbox to copy snapshots/videos to the cloud via Dropbox or Google Drive when the detection is triggered.

Voice Prompts: If your NVR connects with a speaker, you can select a customized alert voice when the detection is triggered. See how to add customized alert voice on <u>5.3.7 Voice Prompts</u>.

Motion: To configure the motion detection. See more on <u>5.1.5. Motion</u>.

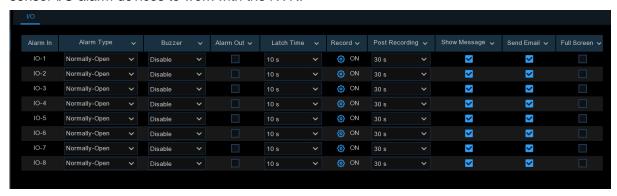
Default: Click "Default" to revert to default settings.

Copy: Use the "Copy" function to apply all settings to the other connected cameras.

Save: Click "Save" to save settings.

5.3.2 I/O

This is an optional function, it will appear if your NVR supports sensor I/O, you connect external sensor I/O alarm devices to work with the NVR.



Alarm In: I/O channel.

Local: The external alarm devices connected to the NVR.

• CHx<- 1: The external alarm devices connected to IP cameras.



Alarm Type: There are 3 types for your choice: Normally-Open, Normally-Close, and OFF.

Choose the one to match your sensor type, or choose OFF to close the sensor trigger function.

Buzzer: The NVR can use its internal buzzer to emit an alarm tone. You can set the buzzer duration in seconds when a sensor is triggered.

Alarm out: Tick to enable external alarm device to emit an alarm tone when a sensor is triggered. If your NVR or IP camera supports to connect external replay output devices, the system can send an alert message to the external alarm devices. Click button, to choose the external alarm devices:



- Local: The external alarm devices connected to the NVR.
- CHx-> 1: The external alarm devices connected to IP cameras.

Latch Time: you can set how long the buzzer will sound when external sensor is triggered (10s, 20s, 40s, and 60s).

Record: Click icon and choose which channel(s) you want to record when the motion detection is triggered.



Post Recording: You can set how long alarm record will last when alarm ends (30s, 1 minute, 2 minutes, 5 minutes).

Show Message: Display the alarm messages on the screen when sensor is triggered.

Send Email: Set to send email to specified email when sensor is triggered.

Full Screen: When sensor is triggered, the corresponding channel will be switched to the full screen mode.

FTP Picture/Video Upload: To upload alarm images/videos to FTP server when I/O alarm is triggered. To enable FTP, see <u>5.6.3 FTP</u> for details.

Picture/Video to Cloud: Click the checkbox to copy snapshots/videos to the cloud via Dropbox or Google Drive when the detection is triggered.

Voice Prompts: If your NVR connects with a speaker, you can select a customized alert voice when the detection is triggered. See how to add customized alert voice on <u>5.3.7 Voice Prompts</u>.

Default: Click "**Default**" to revert to default settings.

Copy: Use the "Copy" function to apply all settings to the other connected cameras.

Apply: Click "Apply" to save settings.



5.3.3 Intelligent

You can configure the SOD (Stationary Object Detection) / Sound Detection alarm functions here for UA-SNVR3240-N.

Channel: Channel name

Buzzer: The NVR can use its internal buzzer to emit an alarm tone. You can set the buzzer duration in seconds when an alarm is triggered.

Alarm Out: Optional function. If your NVR support to connect to external alarm device, you can set to emit an alarm tone.

Latch Time: To configure the external alarm time when an alarm is triggered.

Enable Record: Click icon and choose which channel(s) you want to record when an alarm is triggered.



Post Recording: You can set how long after an event occurs that the NVR will continue to record.

The recommended recording length is 30 seconds but it can be set higher up to 5 minutes.

Show Message: Check the box to display "S" icon on the live view screen when an alarm is triggered.

Send Email: You can let the NVR to send you an auto-email when an alarm is triggered.

FTP Picture Upload: To upload alarm images to FTP server when an alarm is triggered. To enable FTP, please view <u>5.6.3 FTP</u>.

FTP Video Upload: To upload alarm video to FTP server when an alarm is triggered. To enable FTP, please view <u>5.6.3 FTP</u>.

Picture to Cloud: To upload alarm images to Cloud server when an alarm is triggered. To enable Cloud, please view <u>5.6.2 Cloud</u>.

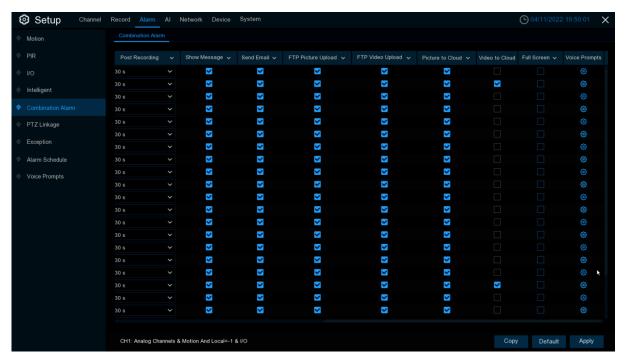
Video to Cloud: To upload alarm video to Cloud server when an alarm is triggered. To enable Cloud, please view <u>5.6.2 Cloud</u>.

Full Screen: If this function is enabled and an alarm is triggered in a channel, you will see its full screen images in live view.



5.3.4 Combination Alarm

Combination Alarm function allows to set a combination of 2 alarm types. The NVR will only alert when both the alarm types in the combination are triggered at the same time. This would help to minimize the false alarm rate.



Channel: Channel name.

Enable Alarm: Enable enables combination alarm (combination alarm system parameter of the channel configuration takes effect, alarm parameter set separately by the channel is not effective). **Disable** does not enable combination alarm (combination alarm system parameter configured by the channel is not effective, and event alarm system parameter set separately by the channel does take effect).

Channel combination alarm is enabled. **Combination Configure** selects two alarm types. When both alarms are triggered within the same time period, the notification information such as buzzer, mail, push, upload is enabled. When only one of the alarms is triggered or when it is not triggered or when alarms other than the combination occurs, email, push and other notifications will not be sent. Two alarm types can be combined casually.

Buzzer: The DVR can use its internal buzzer to sound an alarm. You can set the buzzer duration (in seconds) when triggering a combined alarm.

Alarm out: Check whether the external alarm device is triggered when the combination alarm is triggered.

Latch Time: You can set the duration of triggering the external alert devices (10s, 20s, 40s, and 1Min).

Record: Click (icon and select the channel to record when triggering the combination alarm.





Post Recording: You can set the duration of continuous DVR recording after the event occurs. The suggested recording time is 30 seconds, but can be set to up to 5 minutes.

Show Message: Select this box to display the corresponding alert icon on the real-time display screen when a combined alarm is detected.

Send Email: Set to send email to specified email when sensor is triggered.

FTP Picture Upload: To upload alarm images to FTP server when I/O alarm is triggered. To enable FTP, please view <u>5.6.3 FTP</u>.

FTP Video Upload: To upload alarm videos to FTP server when **Combination alarm** is triggered. To enable FTP, please view <u>5.6.3 FTP</u>.

Picture to Cloud: To upload alarm images to cloud storage when **Combination alarm** is triggered. Please view 5.6.2 Cloud.

Video to Cloud: To upload alarm videos to cloud storage when **Combination alarm** is triggered. Please view <u>5.6.2 Cloud</u>.

Full Screen: When **Combination alarm** is triggered, the corresponding channel will be switched to the full screen mode.

Voice Prompts: Voice prompts, when triggering **Combination alarm**, the audio file imported by the voice prompt (requiring IPC to support the voice prompt function) can be visible for details 5.3.7 Voice Prompts.

Note: The Combination Alarm function is only applicable to UA-SNVRL810-P / SNVR1620-P V1.10 or later, UA-SNVR3240-N V1.00 or later, and UA-SNVR256G0-N V1.00 or later.



5.3.5 PTZ Linkage

If you had connected the PTZ cameras, you can set the linkage between PTZ cameras and Motion Alarm and/or external I/O sensor alarm. With the linkage function, you can turn your PTZ cameras focus to the preset point when a motion or I/O alarm happens.



Switch: Enable or disable the PTZ linkage function.

Alarm: Click button to choose the alarm source to enable the PTZ linkage function when the selected alarm occurs.

Motion: Motion detection alarm will trigger the PTZ linkage function it is checked.

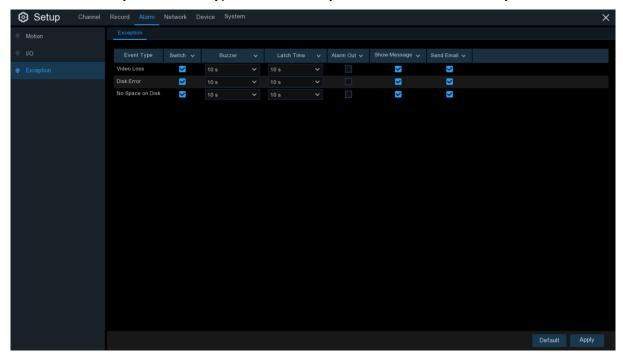
IO: IO alarm will trigger the PTZ linkage function it is checked.

PTZ: Click icon to associate the PTZ cameras with preset points. View preset point at <u>5.1.4</u>
PTZ control.



5.3.6 Exception

This menu allows you to set the type of events that you want the NVR to inform you.



Event Type: Select the event type from below options:

- No Space on Disk: When an HDD is full.
- **Disk Error**: If the HDD is not detected properly.
- Video Loss: If a camera is not connected properly.
- Fan Abnormal: An alarm is raised when the fan fails to operate properly, the fan is faulty, the rotating speed is low, or the fan stops. (It is only supported by UA-SNVR256G0-N.)

Switch: Check the box to enable the monitoring of the event.

Buzzer: Set the buzzer duration when the event occurs (Off/10s/20s/40s/60s). To disable buzzer, select **OFF**.

Latch Time: This is an optional function. Determine how long the external alarm device to sound (10s, 20s, 40s, 60s) if your NVR support to connect external alarm device.

Alarm Out: This is an optional function. Click to enable the external alarm device to sound.





- Local: The external alarm devices connected to the NVR.
- CHx -> 1: The external alarm devices connected to IP cameras.

Show Message: Check the box to display a message on the screen when No Space on Disk, Disk Error, or Video Loss event happens.

Send Email: Let the NVR to send you an auto-email when an event occurs.

Voice Prompts: If your NVR connects with a speaker, you can select a customized alert voice when the detection is triggered. See how to add customized alert voice on <u>5.3.7 Voice Prompts</u>.



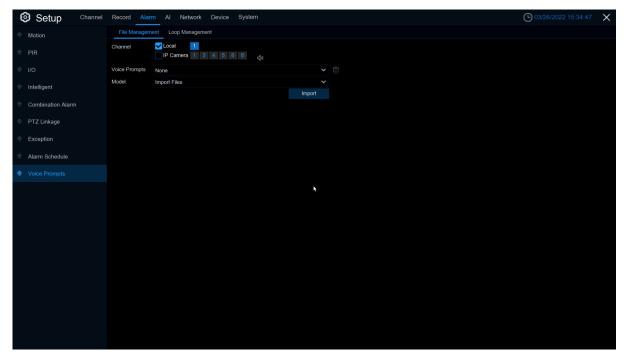
5.3.7 Voice Prompts

This function is to realize the alarm linkage when the alarm occurs. The system collects the alarm signal and the voice broadcast equipment, and automatically or manually plays the associated audio to the "intrusion" object on the scene.

Note: The Voice Prompts function is applicable to the following models and versions:

- UA-SNVRL810-P / SNVR1620-P V1.10 or later
- UA-SNVR3240-N V1.00 or later
- UA-SNVR256G0-N V1.00 or later

5.3.7.1 File Management



The system provides 3 different methods to create customized voices: **Import Files**, **Local Conversion** and **Internet Server Conversion**

Click **Import** to import costumed audio using the following 3 methods:

Import File: Local import (support the import of audio files in MP3, WMA, WAV format). Choose **Import Files** mode, and then click the **Import** button, and choose the audio file from your USB memory. It is allowed to add only 1 file at a time. You can add multiple files at a time in the web page.



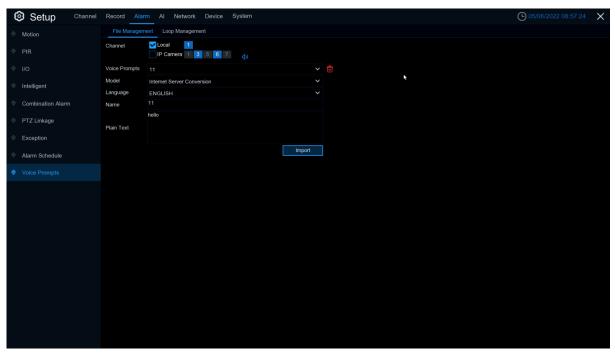
Local Conversion: Local translation (input of text content to be translated, translated to audio file, and automatically saved to hard disk storage). Choose **Local Conversion** mode, and then input the name of the file & plain text. Click **Import** button, the system will convert the text you input into a voice file and save to the NVR storage.

Internet Server Conversion: Web server translation (by locally entering the translated text content, sent to the network server for translation into audio files, and automatically saved to the local hard disk storage).

Internet Server Conversion has multiple language options. Local Conversion language selection is to English by default, and it doesn't choose any other language for the user. The input box has a maximum allowed input length of 1,024 bytes. Import File import audio files, face database and license plate database allow file size of 1~500K, non-face database and license plate database allows file size of 1~5M.

After importing audio file, you can select which file to play in Voice Prompt.

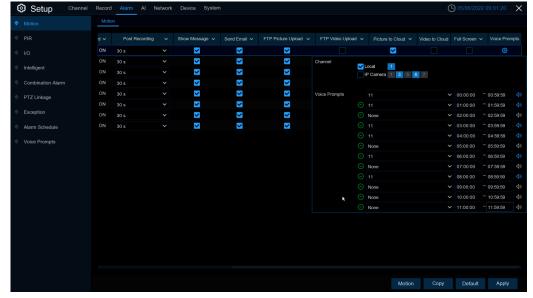
Only Local is supported for the broadcast mode.



Local: Local broadcast (when choosing this broadcast mode, the audio output shall is connected to the device side)



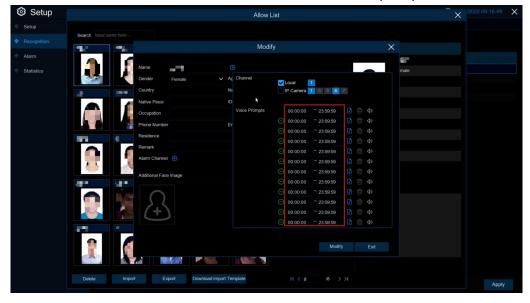
Voice Prompts setting by time period: An alarm type can support setting the voice broadcast of up to 12 time periods. There is no conflict between the start and end time of any time period



Voice broadcast setting based on face recognition: This function is to realize that when face recognition occurs, the system collects the alarm signal and the voice broadcast equipment for linkage, and automatically plays the associated audio to the scene "intrusion" object.

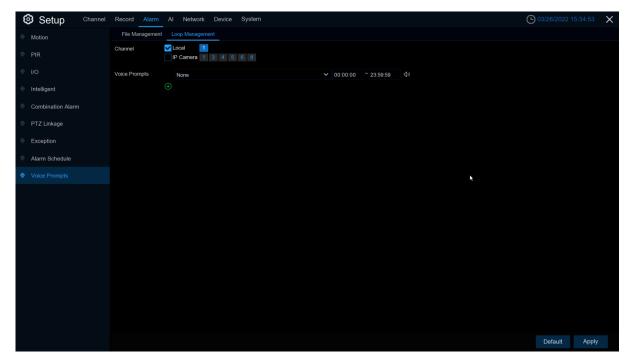
Note: Imported audio based on black and white list face images can only be used for the associated images.

When the face detection events occur, there will be a voice prompt.





5.3.7.2 Loop Management



Voice Prompts selects the audio file, and after setting the time period, the selected audio file will be played repeatedly without alarm or hearing the audio file, supporting the voice broadcast for up to 12 time periods.

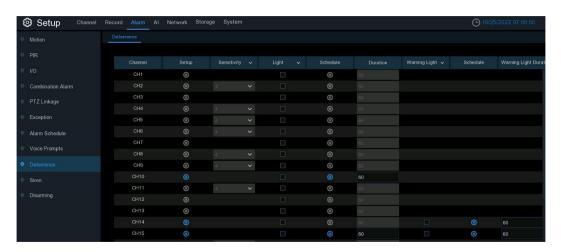
Local: Local broadcast (when choosing this broadcast mode, the audio output shall be connected to the device side)



5.3.8 Deterrence

This menu allows you to configure the action of built-in white lights (also known as "spotlights") and speaker of the deterrence cameras when an alarm event is detected.

Note: This function is only applicable when the NVR is connected to the following white light supportive UA-IP cameras: UA-B580F3, UA-R580F2.



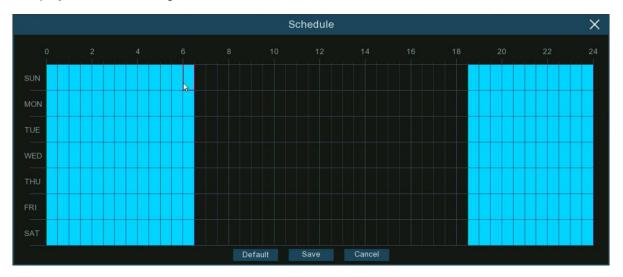
Setup: Click button to enter configuration page.



- → Light: Click the drop-down menu to enable the camera's white light.
- → Light Brightness: For some certain cameras, you can adjust the flood light value. The greater the value, the brighter the light will be.
- → **Duration:** This lets you change the length of time the white light will remain lit when alarm is detected. Adjust accordingly.
- → Color Image: If enabled, the night vision images will be turned to be colorful. If disabled, the night version images will remain black & white.



- → Deterrence Mode: Click the drop-down menu to select a solid light (Warning Light) or a flashing light (Strobe Light). When picking Strobe Light, you can select a low, medium or high Strobe Frequency setting.
 - → Warning Light: Click the drop-down menu to enable the camera's warning light.
 - → Warning Light Duration: This lets you change the length of time the warning light will remain lit when alarm is detected. Adjust accordingly.
- → Schedule: Click button to configure the deterrence schedule:
- → When the camera is connected to the NVR with client port, the schedule interface might be displayed as below image:



By default, the white lights will not trigger between and 04:30 p.m. and 06:30 a.m., however you can change this according to your needs.

Each square represents 30 minutes. Using the mouse, click on a particular square to change or click and drag the mouse over the squares corresponding to your desired period. Squares in blue color are active for deterrence.

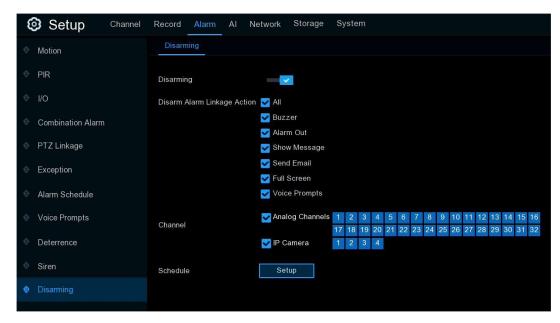
Click "Save" to save changes made. Right-click the mouse to exit.

5.3.9 Disarming

After the one-click disarming function is enabled, you can cancel the response of the device to various alarms. On this page you can set the relevant parameters including the disarming switch, channel, type, and schedule.

Note: The Exception system alarms are not controlled by one-click disarming.





Disarming: Used to set whether to enable the one-click disarming function.

Disarm Alarm Linkage Action: Used to set the alarm linkage types to be disarmed.

All: Select or clear all the types.

Buzzer: Used to set whether to enable the buzzer. When the one-click disarming function is enabled, you can select this option to disable the buzzer.

Alarm Out: Used to set whether to enable external alarm output. When the one-click disarming function is enabled, you can select this option to disable the external alarm device when an alarm is triggered.

Show Message: Used to set whether to display messages. When the one-click disarming function is enabled, you can select this option to not display the alarm messages when motion is detected on the preview page.

Send Email: Used to set whether to send emails. When the one-click disarming function is enabled, you can select this option to make the NVR not automatically send an email when an alarm is triggered.

Full Screen: Used to set whether to display in full screen. When the one-click disarming function is enabled, you can select this option to make the channel configured with full-screen mode not enter full screen mode on the preview screen when the channel triggers an alarm.

Voice Prompts: Used to set whether to enable voice prompts. When the one-click disarming function is enabled, you can select this option to disable voice prompts when a channel configured with voice prompts triggers an alarm.

Channel: Select the channels to be disarmed.





Schedule: Click the **Setup** button to open the schedule setting page.

If a channel is selected in the schedule, it indicates that the channel is in disarming status within the corresponding period.



5.4 AI

The Al functions include FD (Face Detection), PD & VD (Pedestrian and Vehicle Detection), PID (Perimeter Intrusion Detection), LCD (Line Crossing Detection), CC (Cross Counting), HM (Heat Map), CD (Crowd Density Detection), QD (Queue Length Detection), LPD (License Plate Detection), and RSD (Rare Sound Detection).

For UA-SNVR1620-P/SNVR256G0-N, you can also configure the functions of **SOD** (Stationary Object Detection) and Sound Detection.

Note:

- 1. The AI functions are only supported by the following AI-capable UA-IP cameras. Make sure to upgrade your camera to the latest firmware.
 - UA-B580F3
 - UA-R560F2
 - UA-R580F2
 - UA-R800F2
- 2. To properly connect to the IP cameras, make sure to the correct protocol (**Private**). See 4.1.4 IP Camera for details.
- 3. The detection functions, including Face Detection, PD & VD, Perimeter Intrusion Detection, Line Crossing Detection, Cross Counting, Crowd Density Detection, Queue Length Detection and License Plate Detection, might be mutually exclusive due to performance limitation. When the checkbox of **Switch** is in grey color and unable to check, that means another AI function was enabled in this camera already.

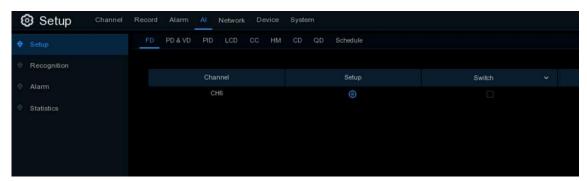
96



5.4.1 **Setup**

5.4.1.1 FD (Face Detection)

Face Detection function detects the faces of moving people appear in a pre-defined region, and a series of actions can be taken when the alarm is triggered.



Switch: To enable or disable the face detection. Click to configure the face detection conditions.



Channel: Channel selection

Snap Mode: There are "**Optimal Mode**" (automatically select & push the best image from all face images of the same person whose faces were captured during his/her duration of stay), "**Realtime Mode**" (push the first captured face image and push again the last captured face image from the same person) and "**Interval Mode**" (customized the capture time and interval).



Apply Mode: Set the face detection angle, including "Frontal View", "Multi Angle" and "Customize" mode.

If "Customize" mode is selected:

Roll Range: Set the range of face rotation under the customize mode.

Pitch Range: Set the range of face pitch under the customize mode

Yaw Range: Set the range of face horizontal flipping under the customize mode.

Picture Quality: set the picture quality.

Frontal View Default: to load default values of front view.

Multi Angle Default: to load default values of multi angle view.

Min Pixel: Set the minimum detection pixel box. The face can be recognized only when it is larger than the pixel box.

Max Pixel: Set the maximum detection pixel box. The face can be recognized only when it is smaller than the pixel box.

Face Enhance: Face enhancement makes it easier to recognize the moving faces, but it may lower the whole picture quality.

Face Attribute: Enable this function to detect mask, glasses and facial expression.

Detection Mode: Motion Mode will detect moving faces. Static Mode will detect both moving faces and still faces.

Rule Kind: Rect (rectangular) and Line (linear)

If you choose **Rect** mode, you can choose "**Full Screen**" or "**Customize**" to adjust the shape of rectangular detection zone in the camera image. Faces appear in this zone will be detected and captured.

If you choose Line mode, you need to adjust the position, length of the line, and choose the detection direction from $B \rightarrow A$ or $A \rightarrow B$.

Dynamic Marking: If you enable this option, a capture box will be displayed upon the face image in both live view images and recording files.



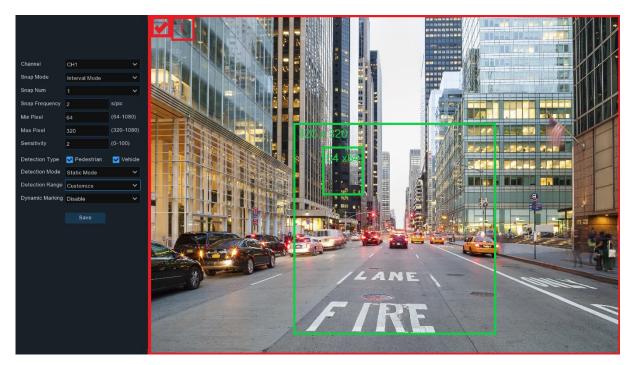
5.4.1.2 PD & VD (Pedestrian and Vehicle Detection)

Pedestrian and Vehicle Detection function detects the moving people / vehicles in a pre-defined region, and a series of actions can be taken when the alarm is triggered.



Switch: To enable or disable the Human & Vehicle detection.

Click (to configure the detection conditions.



Channel: Channel selection

Snap Mode: There are "**Optimal Mode**" (automatically select & push the best image from all captured images of the same vehicle during its duration of stay), "**Realtime Mode**" (push the first captured image and push again the last captured image from the same vehicle) and "**Interval Mode**" (customized the capture time and interval).

Min Pixel: Set the minimum detection pixel box. The target objects can be recognized only when it is larger than the pixel box.

Max Pixel: Set the maximum detection pixel box. The target objects can be recognized only when it is smaller than the pixel box.



Sensitivity: Set the sensitivity level. Level 1 the lowest sensitivity level while level 100 is the highest sensitivity level.

Detection Type: Choose the detection target objects.

Detection Mode: Motion Mode will detect moving objects. Static Mode will detect both moving faces and still objects.

Detection Range: Set the detection zone. You can choose "Full Screen" or "Customize" to adjust the shape of rectangular detection zone in the camera image. Target objects appear in this zone will be detected and captured.

Dynamic Marking: If you enable this option, a capture box will be displayed upon the detected objects in both live view images and recording files.

PTZ Auto Tracking: If your PTZ camera is connected, you might see this function. Enable to activate the PTZ auto tracking function. View more on <u>5.1.4.1.2.1 Controlling PTZ</u>.



5.4.1.3 PID (Perimeter Intrusion Detection)

Perimeter Intrusion Detection function detects people, vehicle or other objects which enter and loiter in a pre-defined virtual region, and some certain actions can be taken when the alarm is triggered.



Switch: To enable or disable the Perimeter Intrusion Detection.

Click (i) to configure the detection conditions.



Channel: Channel selection

Detection Type: Choose the detection target objects.

Rule Number: Max. 4 rules available.

Rule Switch: Activate or inactivate the rule.

Rule Type: Detection direction from $B \rightarrow A$, $A \rightarrow B$ or $A \leftarrow \rightarrow B$

Dynamic Marking: If you enable this option, the border of the detection zone will be displayed in both live view images and recording files.

- Choose one of the Rule Number. It is the number of LCD lines. Maximum 4 lines you can draw.
- 2. Choose the detection target type.



- 3. To enable the detection in Rule Switch.
- 4. Choose a Rule Type.

A→B: NVR will only detect the objects move from side A to side B;

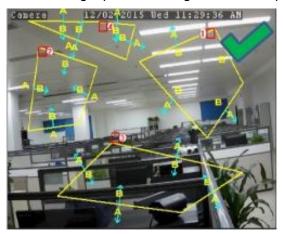
B→A: NVR will only detect the objects move from side B to side A;

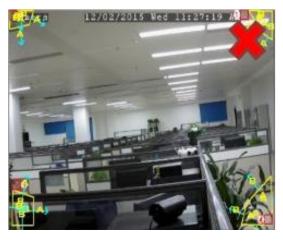
A←→B: NVR will detect the objects move from either side B to side A or side A to side B.

- 5. Use your mouse to click 4 points in the camera picture to draw a virtual region. The sharp of the region should be a convex polygon. Concave polygon will be not able to save.
- 6. Click **Save** to save your settings.
- 7. If you want to modify the position or sharp of region, click the red box in the region, the borders of the region will be changed to red color. Click and hold the left button of your mouse to move the position of the region, or drag the corners to resize the region.
- 8. If you want to remove one of the regions from the camera picture, click the red box in the region and then click **Remove** button. Click **Remove** All will delete all regions.

Notice:

- 1) The perimeter shall not be too close to the edges/corners of the camera picture, since it may fail to trigger the detection when the target pass through the edges/corners.
- 2) The shape of the regions shall not be too narrow/small, since it may fail to trigger the detection when the target passes through outside the perimeter.







5.4.1.4 LCD (Line Crossing Detection)

Line Crossing Detection function detects people, vehicle or other objects which cross a pre-defined virtual line, and some certain actions can be taken when the alarm is triggered.



Switch: Check the box to enable the LCD function.

Sensitivity: Set the sensitivity level. Level 1 the lowest sensitivity level while level 4 is the highest sensitivity level.

Click **Setup** icon (i) to configure the detection conditions.



Channel: Select the channel you want to configure

Detection Type: Choose the detection target objects.

Rule Number: Max. 4 rules available.

Rule Switch: Activate or inactivate the rule

Dynamic Marking: If you enable this option, the border of the detection zone will be displayed in both live view images and recording files.

- Choose one of the Rule Number. It is the number of LCD lines. Maximum 4 lines you can draw.
- 2. Choose the detection target type.
- 3. To enable the detection in Rule Switch.



4. Choose a Rule Type.

A→B: NVR will only detect the action from side A to side B;

B→A: NVR will only detect the action from side B to side A;

 $A \leftarrow \rightarrow B$: NVR will detect the action from either side B to side A or side A to side B.

- 5. Use your mouse to click 2 points in the camera picture to draw a virtual line.
- 6. Click **Save** to save your settings.
- 7. If you want to modify the position or length of the line, click the red box in the line, the color of the line will be changed to red color. Click and hold the left button of your mouse to move the line, or drag the terminals to modify the length or position of the line.
- 8. If you want to remove one of the lines from the camera picture, click the red box in the line and then click **Remove** button. Click **Remove** All will delete all lines.

Notice:

- 1) The lines shall not be too close to the edges of the camera picture, to avoid any failure to trigger an alarm when the target cross through it.
- 2) The lines shall not be set too short, to avoid any failure to trigger an alarm when the target passes outside it.







5.4.1.5 CC (Cross-Counting)

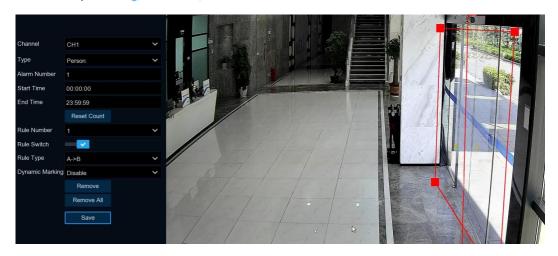
Cross-Counting function counts the times for moving objects or people across the virtual lines.



Switch: Check the box to enable the function.

Sensitivity: Set the sensitivity level. Level 1 the lowest sensitivity level while level 4 is the highest sensitivity level.

Click **Setup** icon to configure the detection conditions.



Channel: Select the channel you want to configure

Type: Choose the detection target objects. **Motion** will detect all moving objects, **Person** will detect human beings only, **Vehicle** will detect vehicles only.

Alarm Number: The NVR will send an alert if the number of entries minus the number of exits exceeds the alarm number. E.g., the number of entries is 601 while the number of exits is 400, and the alarm number you set is 200, 601-400>200, then the NVR will send an alert.

Start Time: Set the detection start time.

End Time: Set the detection end time.

Reset Count: Clear the counting number.

Rule Number: Only 1 rule available.

Rule Switch: Activate or inactivate the rule.

Choose the detection target type.

2. Set the Alarm Number, Start Time and End Time.



- 3. To enable the detection in Rule Switch.
- 4. Choose a Rule Type.

A→B: If a target object is detected moving from side A to side B, the system will count 1 to enter number; if a target object is detected moving from side B to side A, the system will count 1 to exit number.

B→A: If a target object is detected moving from side B to side A, the system will count 1 to enter number; if a target object is detected moving from side A to side B, the system will count 1 to exit number.

- 5. Use your mouse to click 2 points in the camera picture to draw a virtual line.
- 6. Click **Save** to save your settings.
- 7. If you want to modify the position or length of the line, click the red box in the line, the color of the line will be changed to red color. Click and hold the left button of your mouse to move the line, or drag the terminals to modify the length or position of the line.
- 8. If you want to remove one of the lines from the camera picture, click the red box in the line and then click **Remove** button. Click **Remove** All will delete all lines.
- 9. The statistical data of cross counting will be displayed on the left top corner of the image.



- 10. If you want to clear the statistical data of cross counting, click the Reset Count button.
- 11. If you want the green tracking frame that surrounds a detected object to be invisible during live view mode and playback, then choose Disable in the **Dynamic Marking**.



Notice:

- 1) The lines shall not be too close to the edges of the camera picture, to avoid any failure to trigger an alarm when the target cross through it.
- 2) The lines should be in the area that detected object can be reach.
- 3) The lines shall not be set too short, to avoid any failure to trigger an alarm when the target passes outside it.



5.4.1.6 HM (Heat Map)

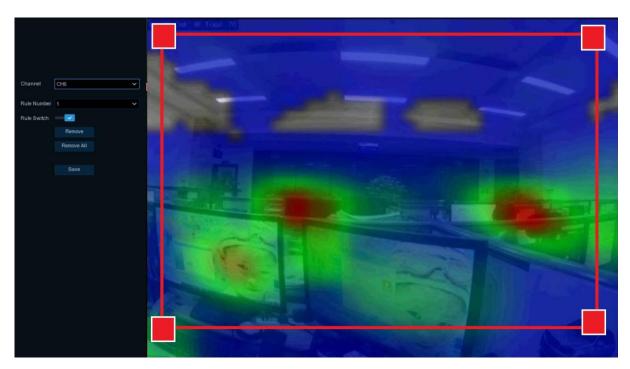
Automatically regular detect and count the movement of objects in the monitoring area. The frequency of people flows will be identified by different colors.



Switch: Check the box to enable LCD function.

Click **Setup** icon **()** to configure the detection conditions.





- 1. To enable the detection in Rule Switch.
- 2. Use your mouse to click 4 points in the camera picture to draw a virtual region. The sharp of the region should be a convex polygon. Concave polygon will be not able to save.
- 3. Click **Save** to save your settings.
- 4. If you want to modify the position or sharp of region, click the red box in the region, the borders of the region will be changed to red color. Click and hold the left button of your mouse to move the position of the region, or drag the corners to resize the region.
- 5. If you want to remove one of the regions from the camera picture, click the red box in the region and then click **Remove** button. Click **Remove** All will delete all regions.



5.4.1.7 CD (Crowd Density Detection)

Crowd density detection is used to detect crowd gathering to maintain a controllable order in certain area.



Switch: Check the box to enable the CD function.

Sensitivity: Set the sensitivity level. Level 1 the lowest sensitivity level while level 4 is the highest sensitivity level.

Click **Setup** icon to configure the detection conditions.



Min Pixel: Set the minimum detection pixel box. The people can be recognized only when he/she is larger than the pixel box.

Max Pixel: Set the maximum detection pixel box. The people can be recognized only when he/she is smaller than the pixel box.

Max Detection: The NVR will send an alert if the number of people inside the detection area exceeds the Max Detection number.



Dynamic Marking: If you enable this option, the border of the detection zone will be displayed in both live view images and recording files.

- 1. Set the min. pixel and max. pixel.
- 2. Set the limitation number in Max. Detection.
- 3. To enable the detection in Rule Switch.
- 4. Set the **Detection Range** to be full screen or customize.
- 5. If you choose customized detection range, you will need to use your mouse to click 8 points in the camera picture to draw a virtual region.
- 6. Click Save to save your settings.
- 7. If you want to modify the position or sharp of region, click the red box in the region, the borders of the region will be changed to red color. Click and hold the left button of your mouse to move the position of the region, or drag the corners to resize the region.
- 8. If you want to remove one of the regions from the camera picture, click the red box in the region and then click Remove button. Click Remove All will delete all regions.



5.4.1.8 QD (Queue Length Detection)

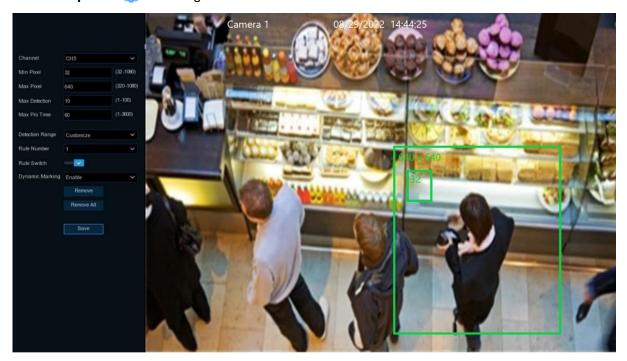
Queue length detection is used to detect the status of a queue, including its length and stagnation time.



Switch: Check the box to enable the QD function.

Sensitivity: Set the sensitivity level. Level 1 the lowest sensitivity level while level 4 is the highest sensitivity level.

Click **Setup** icon (to configure the detection conditions.



Min Pixel: Set the minimum detection pixel box. The people can be recognized only when he/she is larger than the pixel box.

Max Pixel: Set the maximum detection pixel box. The people can be recognized only when he/she is smaller than the pixel box.

Max Detection: The NVR will send an alert if the number of crowds in the line inside the detection area exceeds the Max Detection number.



Max. Pro Time: The NVR will send an alert if the stagnation time of the queue is longer than the given processing time.

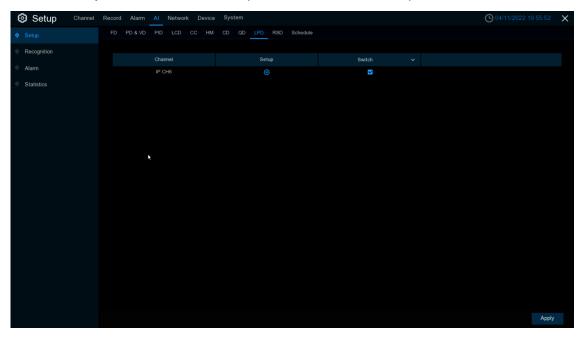
Dynamic Marking: If you enable this option, the border of the detection zone will be displayed in both live view images and recording files.

- 1. Set the min. pixel and max. pixel.
- 2. Set the limitation number in Max. Detection.
- 3. Set the limitation number in Max. Pro Time, the unit is second.
- 4. To enable the detection in Rule Switch.
- 5. Set the **Detection Range** to be full screen or customize.
- 6. If you choose customized detection range, you will need to use your mouse to click 8 points in the camera picture to draw a virtual region.
- 7. Click **Save** to save your settings.
- 8. If you want to modify the position or sharp of region, click the red box in the region, the borders of the region will be changed to red color. Click and hold the left button of your mouse to move the position of the region, or drag the corners to resize the region.
- 9. If you want to remove one of the regions from the camera picture, click the red box in the region and then click **Remove** button. Click **Remove** All will delete all regions.



5.4.1.9 LPD (License Plate Detection)

In this menu, you can set the relevant parameters of the license plate detection.



Setup: Click to enter setup page.

Switch: Enable or disable LPD function.



Channel: Channel selection.



Snap Mode: There are "Default Mode" (push only one captured image with the best quality),

"Realtime Mode" (push the first captured image and push again the last captured image from the same vehicle) and "Interval Mode" (customized the capture time and interval).

Min pixel: Minimum recognition pixel box, the license plate must be greater than the set minimum pixel to be recognized.

Max pixel: Maximum recognition pixel box, the license plate should be less than the set maximum pixel to be recognized.

Sensitivity: Sensitivity, the larger the value, the easier to detect the target.

Detection Mode: License plate detection mode, there are two modes.

Static Mode: Check the static license plate in the picture.

Motion Mode: Filter out the stationary vehicles and their license plates to detect only the vehicles in the dynamic process.

Detection Range: There are two areas for license plate detection as follows:

Full Screen: Full-screen detection,
Customize: Custom detection area.

Dynamic Marking: Tracking box.

LPD Enhance: Used to set whether to enable license plate detection enhancement.

Day Level: Used to set the day time level, which is applicable to day time scenarios. The larger the level value is, the brighter the image is. The lower the level value is, the darker the image is. The level value range is 0–255.

Night Level: Used to set the nighttime level, which is applicable to nighttime scenarios. The larger the level value is, the brighter the image is. The lower the level value is, the darker the image is. The level value range is 0–255.

Note: When the LPD function is enabled, if LPD enhancement is also enabled, the image brightness of the camera can be adjusted in accordance with the configured level value.

Meanwhile, the device automatically adjusts its day time level or nighttime level in accordance with

whether the camera is enabled with IR mode. The two application scenarios are independent of each other.

To use LPD enhancement, you need to set **Exposure Compensation** to **Disable** and set **Shutter** to **Auto** on the image control page. After LPD enhancement is enabled, **Time Exposure** cannot be modified.



5.4.1.10 RSD (Rare Sound Detection)



Setup: Click ito enter setup page.

Switch: Enable or disable RSD function.



Channel: Channel selection.

Sensitivity: Sensitivity, 1 is the minimum,100 in the maximum.

Detection Type: Choose the detection type by clicking **☑** to enable detection for **Baby Crying**

Sound, Dog Barking, or Gunshot.



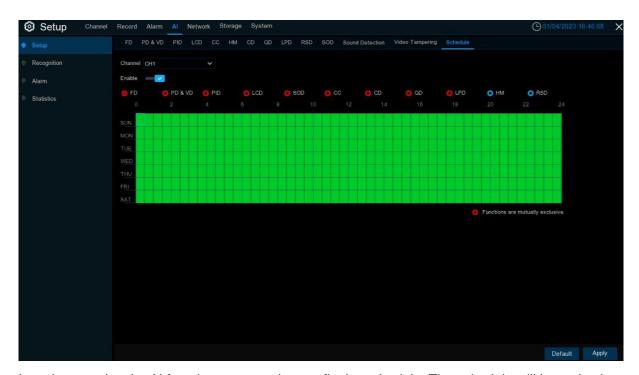
5.4.1.11 SOD (Stationary Object Detection)

See 5.1.9.1 SOD (Stationary Object Detection) for details.

5.4.1.12 Sound Detection

See 5.1.9.2 Sound Detection for details.

5.4.1.13 Schedule



In order to active the AI function, you need to config the schedule. The schedule will be active in 24 hours x 7 days.

To set the schedule, choose one channel then click on one of the detection items on the right side, then drag the cursor to mark the slots. The schedule is valid only for the selected channel each time when you set. If you want to use the same schedule for other channels, use **Copy** function. Click **Save** to save your settings.



5.4.2 Face Recognition

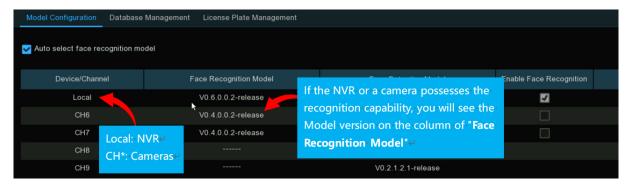
To start face recognition, you need to configure the face recognition algorithm model and database.

Note:

- 1. The Face Recognition function is only applicable to UA-SNVR1620-P/ UA-SNVR256G0-N / UA-SNVR3240-N when connected to the following UA-IP cameras with specified firmware versions. Before configuring Face Recognition, make sure Face Detection is enabled on the connected camera.
 - UA-B580F3 (V1.01 or later)
 - UA-R560F2 (V1.01 or later)
 - UA-R580F2 (V1.01 or later)
 - UA-R800F2 (V1.01 or later)
- 2. To see Al applications for different scenarios using Face Recognition results, see 7.1.9.5 Face Attendance, 7.1.9.1 Face Search, and 7.1.9.4 Repeat Visitors.

5.4.2.1 Model Configuration

To choose the face algorithm model. Auto select recognition model is recommended. Face Recognition is enabled by default.



The face Al algorithm mainly includes two parts: Detection and Recognition.

- → Detection is mostly used to detect and capture face images. Generally, the detection capability is possessed by IP cameras.
- → Recognition is mostly used to extract, analyze and compare the face features. Recognition capability is possessed by the NVR and some of IP cameras.

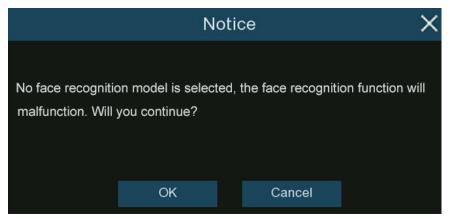
To fully implement the face detection and recognition function, the system will select a face recognition model automatically when you use the face AI function at the first time.



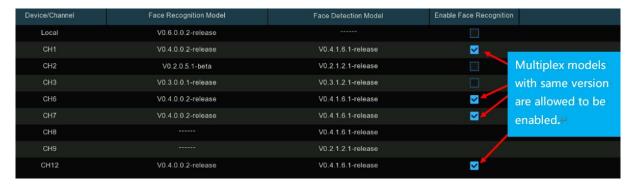
If you want to choose the model by manual, untick the checkbox of "Auto select recognition model", and then tick the checkbox of the model you want to enable.

Rules & advices for manual selection:

 At least one face recognition algorithm model must be enabled, otherwise the face recognition function would malfunction.



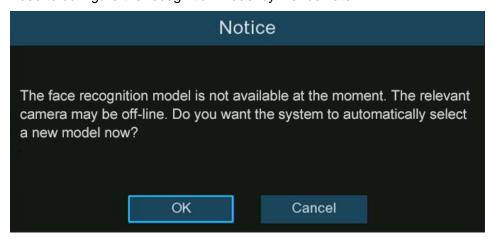
- 2. Between NVR and camera, you can only select either-or.
- 3. Models with across versions are disallowed to be selected.
- 4. Newer version (with bigger digital sequence) is preferred to be selected due to its algorithm optimization and database update.
- Multiplex models with same version are allowed & recommended to be enabled. This would help to decrease the analysis loading on a single NVR or camera and accelerate the recognition.



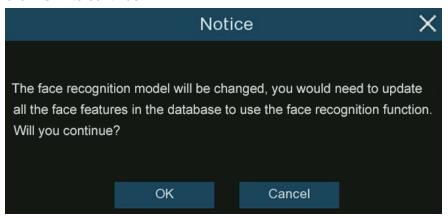
If one or more selected cameras (not all) are off-line, the recognition mission will be automatically assigned to the rest of selected camera(s).



6. When the Model is enabled on a single camera and if the camera is off-line, the face recognition will stop working. System will send an alert notification shown as below. Click "OK" to let the system automatically select a new model. If you click "Cancel", you would need to configure the recognition model by manual later.

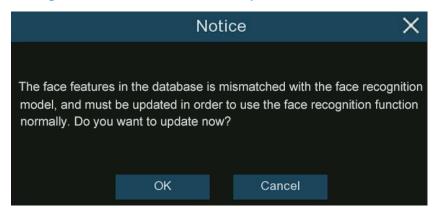


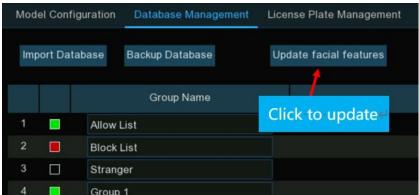
7. If you want to change the model to a different version, the system would send you a notice, click "OK" to continue.





8. If the recognition model has been changed to a different version, the system would send you a notice, click "OK" to continue. If you click "Cancel", you would need to go to "Database Management" menu and then click "Update facial features" button to update the database.

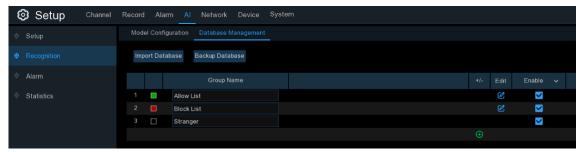






5.4.2.2 Database Management

You're able to create and manage the face profiles (database) to classify different people into different groups in order to quickly identify people in remote and realize intelligent alarm beforehand.



There are 3 default groups: Allow List, Block List, and Stranger:

- → Allow List: Mostly used to define a list of people that are regarded as acceptable or trustworthy, such as family members, colleagues, frequent customers, etc.
- → Block List: Mostly used to define a list of people that are regarded as unacceptable or untrustworthy and should be excluded or avoided.
- → Stranger: All ungrouped people will be identified as stranger.

You can use the add icon and delete icon to add or delete customized groups.

Import Database: Import database from USB memory / local HDD storage. Note that this will overwrite the existing settings and face profiles.

Backup Database: Export database to USB memory / local HDD storage.

Enable: Check to enable the group.



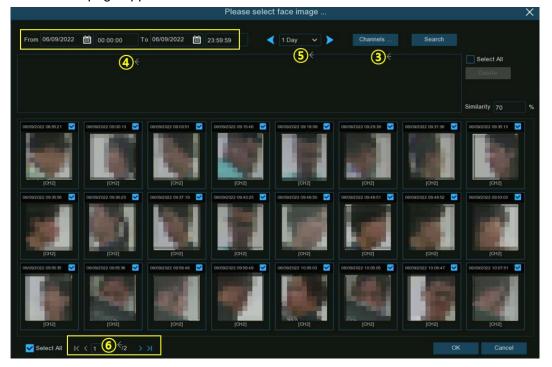
5.4.2.2.1 Creating Face Profiles from Local Storage Device

This section will show how to create face profiles from face images that have been captured and stored on your NVR.

Click the "Edit" button of the group that you would like to create face profiles for.



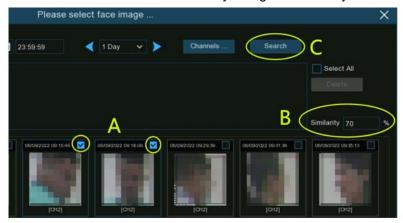
2. From the Group window, click the "Import" button, then click the "Local Storage Device" button. This page appears.

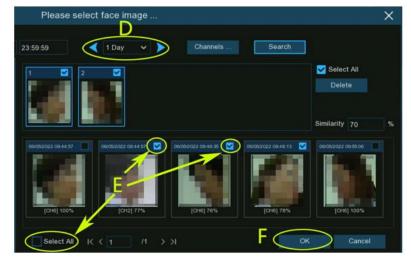


- Channels: All channels are set to search by default. You can specify the cameras you want to search on.
- 4. Use the calendar to specify the date range.
- 5. Choose the day duration, and then use the arrow buttons to quickly display face images from the previous or next day(s).
- 6. The search result will be displayed in the face list automatically. Use the arrow buttons to display previous or next page of results.



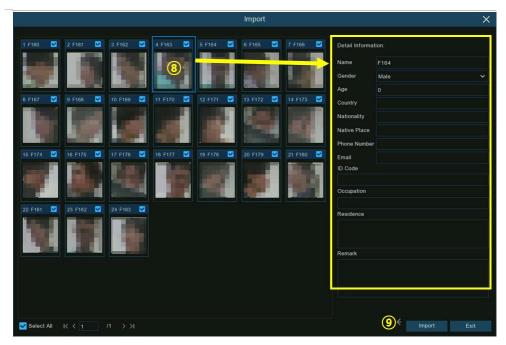
7. You can narrow the search result by using the similarity:





- A. First, select the targeted face image(s) from the search result.
- B. And then set the **Similarity** value. It is the face similarity threshold (%). The higher the number is, the more precise the result will be.
- C. Click Search button, the system will search for faces with an equal or greater similarity than the specified value.
- D. If you want to search from other days, choose the day duration, and then use the arrow buttons to quickly display face images from the previous or next day(s).
- E. Tick the checkbox to select individual face image, or tick "Select All" to select all face images in current page of search result.
- F. Once you've selected one or more face images, click the "OK" button. The system will go to profile edit page.





- 8. Click on a face image, then enter their identification details, such as the person's name and age. By default, each face image is given a face ID as its name.
- 9. When finished, click "Import" button. The face profile is now created and assigned to the group.

5.4.2.2.2 Creating Individual Face Profiles from External Storage Device

 Copy the face images to your USB flash drive, and then insert the USB device into the USB port of the NVR.

Note: The supported formats of face image are ".jpg", ".jpeg", ".png", and ".bmp". The supported dimension of the image is from 80 x 80 to 800 x 800 pixels, and the maximum supported size is 500KB.

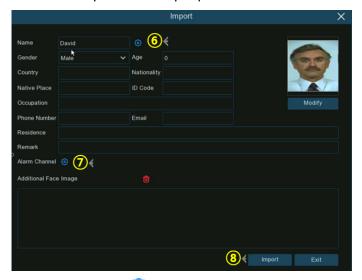
2. Click the "Edit" button of the group that you would like to create face profiles for.



- From the Group window, click the "Import" button, then click the "External Storage Device" button.
- 4. Click on the face image you want to import, and click OK.

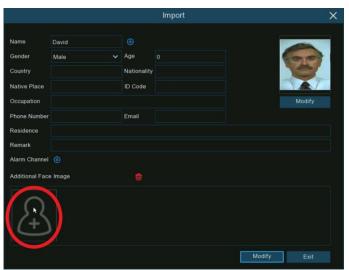


5. Edit the face profile of the people.



- 6. Click setup button to configure the voice prompt for the person. View more on <u>5.3.7</u>. <u>Voice Prompts</u> to learn how to configure this function. Note that the voice file you import here takes effect only to this person. If you had set several periods of time, you would need to import voice file for each period.
- 7. Click setup button (a) to configure the Alarm Channel. The system will alert when the face is detected and captured by the selected cameras.
- 8. Click Import button to import the face profile.
- 9. Now you will see an add button displayed in the Additional Face Image window. You are able to add additional face images at different angles for the same person to improve face recognition accuracy from local and/or external storage device by clicking the add button displayed.

 Maximum 10 images allowed to add.





Click delete button iii to delete select image.

Click Modify button to finish, then click Exit button or right click your mouse to exit.



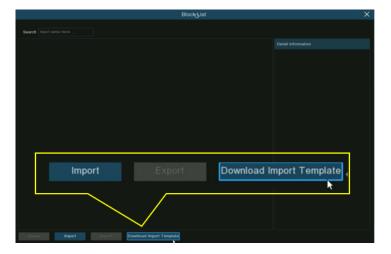
5.4.2.2.3 Creating Bulk Face Profiles from External Storage Device

If you want to create a batch of face profiles at once, please proceed as below:

1. Click the "Edit" button of the group that you would like to create face profiles for.



2. From the Group window, you will find the " **Download Import Template** " button.



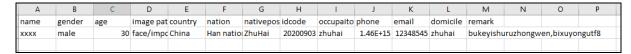
- 3. Insert your USB flash drive, and then click the **Download Import Template button**, a zip file named "import_template_enu.zip" will be downloaded into your USB flash drive.
- 4. Unzip the file, and you will get 2 files shown as below.



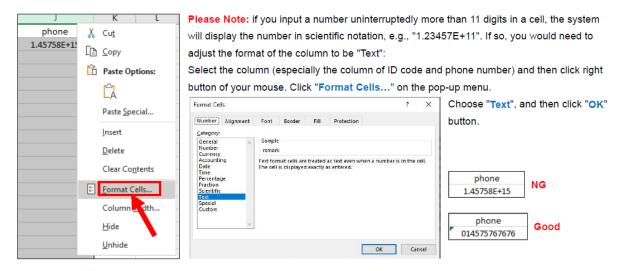
- 5. Create and name a new folder.
- 6. Copy the "facetemplate.csv" file and the face images into the folder. Make sure the formats of face image are ".jpg", ".jpeg", ".png", or ".bmp", the dimension is between 80x80 and 800x800 pixels, and the size is no more than 500KB.



7. Double click on the "facetemplate.csv" file to run it with Excel. The content is shown as below:



Edit the cells according to your actual conditions as illustrated as below:



- 9. Save the .csv file. Make sure the file is saved as CSV UTF-8 type.
- 10. Copy the whole folder, including the face images and the "facetemplate.csv", and paste it to your USB flash drive.
- 11. Insert the USB flash drive into the USB port of your NVR.
- 12. Click the "Edit" button of the group that you would like to create face profiles for.
- 13. From the Group window, click the "Import" button, then click the "External Storage Device" button.
- 14. Find out and click on the "facetemplate.csv" file from your USB flash drive, and then click OK.
- 15. The face profiles are shown. Click Import button to import the face profiles into the NVR.

5.4.2.2.4 Editing Face Profiles

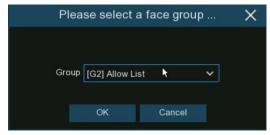
If you want to edit or delete a face profile, please proceed as below:

- Click on the edit button of the group you want to edit
- 2. In the group edit page, you're able to execute below operations:
 - → Import: To import face images. View on 5.4.2.2 Database Management.
 - **Export:** To export face image(s) to external USB flash drive.
 - Click **Export** button directly to export all face images in this group.
 - Click on one of the face images, and then click Export button to export an individual image.



- Click and hold the left button of your mouse, then drag the cursor to select multiple images, and then click Export button to export the selected images.
- 3. Move the mouse cursor upon the image you want to edit and then click left button of your mouse to select it. Click right button of your mouse to display a pop-up menu.
- 4. With the pop-up menu, you're able to:
 - → Edit: Click to edit the face profile. Check how to edit the profile on <u>5.4.2.2.2 Creating</u> Individual Face Profiles from External Storage Device.
 - Move To: Click to move the face to another group.

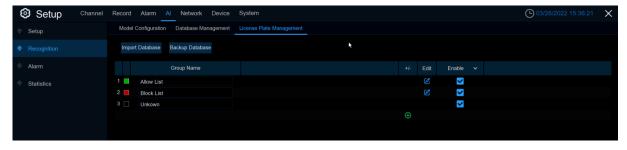
Choose the targeted group, and then click OK.



- → Delete: To delete the select face profile.
- → Detail Information: Click to view the details of the selected face profile.

5.4.2.3 License Plate Management

You're able to create and manage the vehicle license profile (database) to classify different vehicles into different groups in order to quickly identify vehicles in remote and realize intelligent alarm beforehand.



There are 3 default groups:

- Allow List: Mostly used to define a list of vehicles that are regarded as acceptable or trustworthy.
- → Block List: Mostly used to define a list of vehicles that are regarded as unacceptable or untrustworthy and should be excluded or avoided.
- → Unknown: All ungrouped vehicles will be identified as unknown vehicles.



You can click add button 🕒 to create or click delete button 🛅 to delete customized group.

If you want to make a backup of your database, use the **Backup Database** function to export it to your USB flash drive. The exported database can be imported to the same or another NVR by using **Import Database** function.

Tick the checkbox of **Enable** to enable the group. You would need to create vehicle license profiles (add license number) to the groups in order to sufficiently exert the identification effects.

Note: The maximum number to create vehicle license profiles in each group is 5,000.

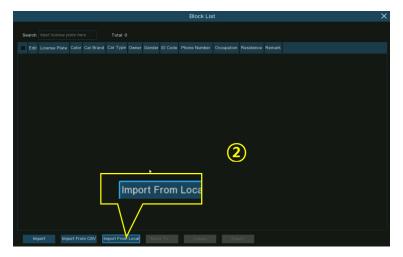
5.4.2.3.1. Creating License Profiles from Local Storage Device

This section will show how to create vehicle profiles from license plate images that have been captured and stored on your NVR.

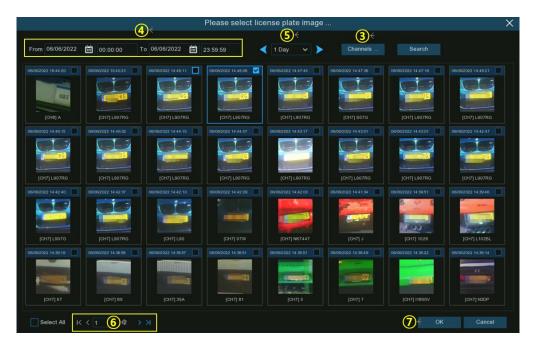
1. Click the "Edit" button of the group that you would like to create vehicle license profiles for.



2. Click the "Import from Local" button.



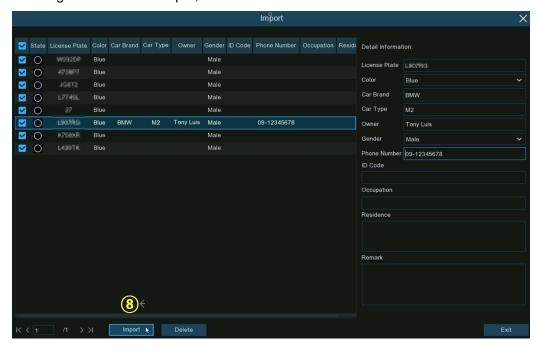




- 3. Channels: All channels are set to search by default. You can specify the cameras you want to search on.
- 4. Use the calendar to specify the date range.
- 5. Choose the day duration, and then use the arrow buttons to quickly display license plate images from the previous or next day(s).
- 6. The search result will be displayed in the face list automatically. Use the arrow buttons to display previous or next page of results.
- 7. Tick the checkbox on the top right corner of the image to select the license plate images that you want to import, and then click OK button.



8. Now you will see a list of license number. Click on one of the license numbers, the detailed information will be list on the right side. You're able to edit the information, including license number, color, brand, model of the vehicle, and the owner's profile. Click Import button after finishing the information input, the selected license numbers have been added.



5.4.2.3.2. Creating License Profiles by Manual

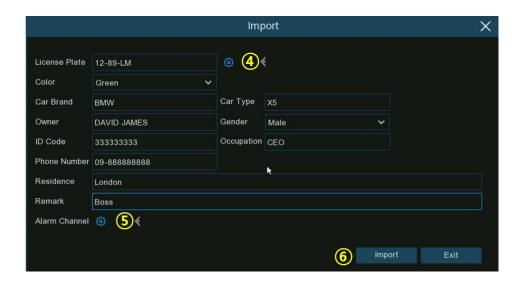
This section will show how to create vehicle by manual.

 Click the "Edit" button of the group that you would like to create vehicle license profiles for.



- 2. Click the "Import" button.
- 3. Edit the license profile, including number, color, brand, model/type of the vehicle, and the owner's information.





4. Click setup button to configure the voice prompt for the person. View more on <u>5.3.7.</u>

<u>Voice Prompts</u> to learn how to configure this function.

Note: The voice file you import here takes effect only to this period. If you had set several periods of time, you would need to import voice file for each period.

- 5. Click setup button (to configure the Alarm Channel. The system will alert when the license plate is detected and captured by the selected cameras.
- 6. Click Import button after finishing the information input, click Exit to finish.

5.4.2.3.3. Creating Bulk License Profiles

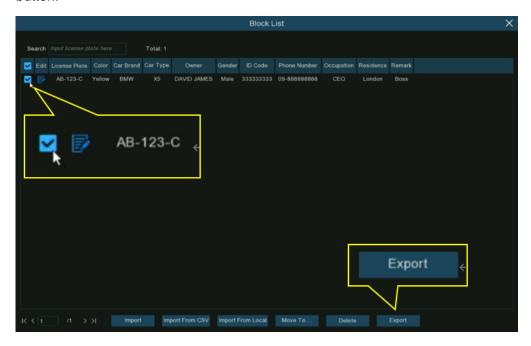
If you want to create a batch of license profiles at once, please proceed as below:

- 1. Insert your USB flash drive into the USB port of the NVR.
- 2. Click the "Edit" button of any one of groups where there is at least one vehicle license profile exists.

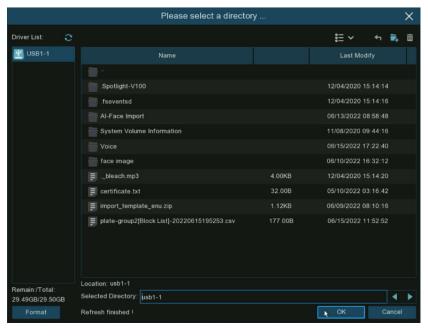




3. From the Group window, select at least one of the license profiles, and then click **Export** button.



4. Click **OK** on the pop-up message. A ".csv" file will be exported and saved to your USB flash drive.



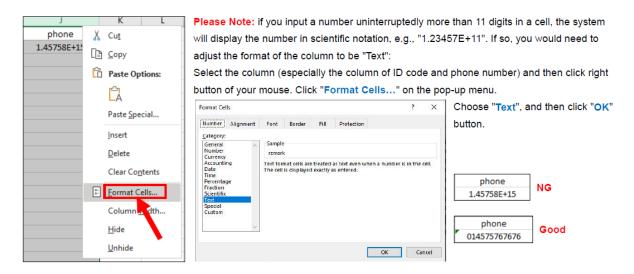
Select the directory you want to save the file, and then Click **OK** button.



5. Double click on the exported ".csv" file to run it with excel in your PC. The content is shown as below:

Α	В	С	D	E	F	G	Н	1	J	K
License Plate	Color	Car Brand	Car Type	Owner	Gender	ID Code	Phone Number	Occupation	Residence	Remark
AB-123-C	blue	BMW	X5	David James	male	1.23457E+17	09-788 788 788	CEO	No. 10, xxx Road, London	Boss

6. Edit the cells according to your actual conditions as illustrated as below:

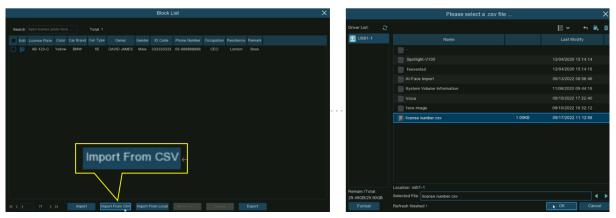


- 7. Save the ".csv" file. Make sure the file is saved as CSV UTF-8 type.
- 8. Copy and paste the ".csv" file to your USB flash drive.
- 9. Insert the USB flash drive into the USB port of your NVR.
- 10. Click the "Edit" button of the group that you would like to import vehicle license profiles for.

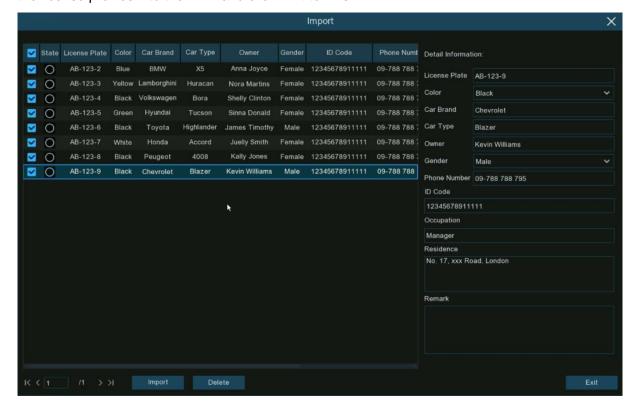




11. Click "Import from CSV" button, and then choose the ".csv" file from USB flash drive and click OK.



12. Now you can see a list of license number as illustrated below. Click on one of the license numbers, the detailed information will be list on the right side. Click **Import** button to import the license profiles into the NVR and click **Exit** to finish.





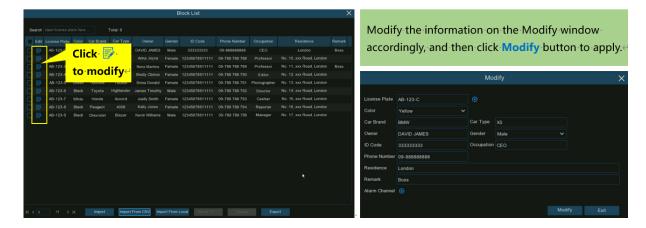
5.4.2.3.4. Editing License Profiles

If you want to edit or delete a face profile, please proceed as below:

1. Click the "Edit" button of the group that you would like to edit the vehicle license profiles for.

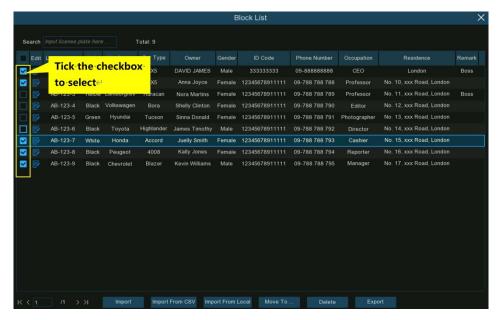


2. If you want to modify the information for a license profile, click the edit button in front of the license number.





3. If you want to delete, move or export license profile(s), please proceed as below:



Tick the checkbox to select the license profile firstly:

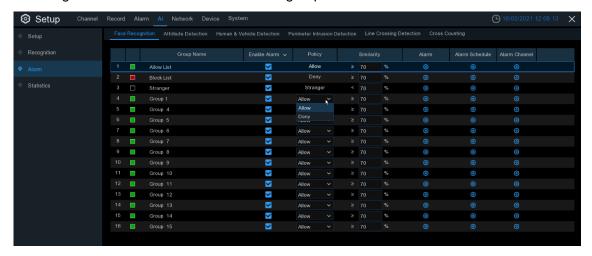
- → If you want to delete, click "Delete" button and confirm to delete the selected license profile(s).
- → If you want to move the profiles to another group, click "Move To... " button, and then select the targeted group.
- → If you want to export the profiles to USB flash drive, click "Export" button to save a ".csv" file.



5.4.3 Alarm

5.4.3.1 FR (Face Recognition)

To configure alarm actions for different face groups when faces detected.



Enable Alarm: Tick the checkbox of the group(s) you want to enable alarm function. If the checkbox isn't enabled, no actions specified for the group such as alarm notifications will be actioned by your NVR. It is strongly recommended that the "Enable" checkbox for the "Stranger" group remains ticked. This allows your NVR to save the images of every single face detected, including those that do not match any existing face profiles to the database. You can use these captured face images later to create or improve face profiles in the Allow List & Block List groups.

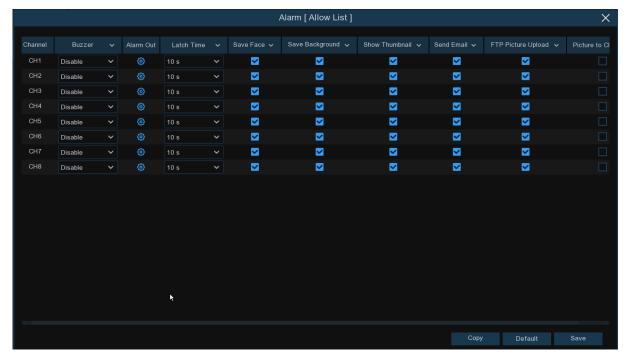
Policy: To set the group to be **Allow** list or **Deny** list.

Similarity: Set the similarity of comparison.

Alarm Channel: To choose which channel(s) will be applied to the alarm setting.



Alarm: Click (to configure the alarm actions.



Buzzer: The NVR can use its internal buzzer to emit an alarm tone. You can set the buzzer duration in seconds when an alarm is triggered.

Alarm Out: If your NVR or IP camera supports to connect external replay output devices, the system can send an alert message to the external alarm devices. Click button, to choose the external alarm devices:



- Local: The external alarm devices connected to the NVR.
- CHx -> 1: The external alarm devices connected to IP cameras.

Latch Time: To configure the external alarm time when an alarm is triggered.

Face Capture: To save the captured face.

Save Background: To save the whole image when an alarm is triggered.

Show Thumbnail: To pop-up the thumbnail image in live view screen when an alarm is triggered.

Send Email: You can let the NVR to send you an auto-email when an alarm is triggered.

FTP Picture Upload: To upload alarm images to FTP server when an alarm is triggered. To enable FTP, please view <u>5.6.3 FTP</u>.

Picture to Cloud: To upload alarm images to Cloud server when an alarm is triggered. To enable Cloud, please view <u>5.6.2 Cloud.</u>



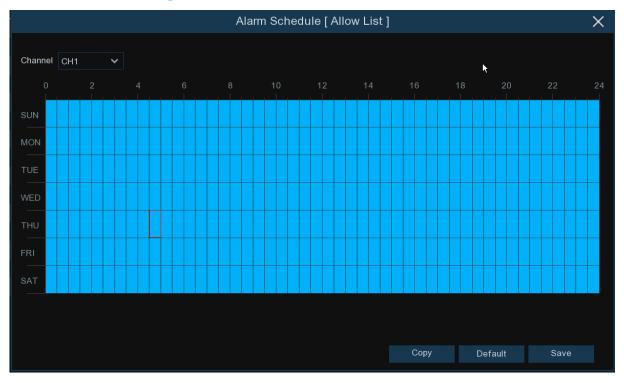
Voice Prompts: If your NVR connects with a speaker, you can select a customized alert voice when the detection is triggered. See how to add customized alert voice on <u>5.3.7 Voice Prompts</u>.

Default: Click "Default" to revert to default settings.

Copy: Use the "Copy" function to apply all settings to the other connected cameras.

Save: Click "Save" to save settings.

Alarm Schedule: Click (icon to configure the alarm schedule for each channel.



Channel: Select the channel to set its capture parameters.

To set the schedule, choose one channel then drag the cursor to mark the slots. The blue blocks in the time slots will be active for alarm. The schedule is valid only for the selected channel each time when you set. If you want to use the same schedule for other channels, use **Copy** function. Click **Save** to save your settings.



5.4.3.2 AD (Attribute Detection)

Attribute detection is a function to detect people's facial features and send an alarm according to the settings. This is applicable for **Face Detection** function.



Alarm Type: Select the alarm trigger condition. If the selection is "No Mask", the NVR will send an alarm if it detects a person doesn't wear a face mask. If the selection is "Wear Mask", the NVR will send an alarm if it detects a person wears a face mask. Select "Close" to disable the face mask detection.

Buzzer: The NVR can use its internal buzzer to emit an alarm tone. You can set the buzzer duration in seconds when an alarm is triggered.

Alarm Out: If your NVR or IP camera supports to connect external replay output devices, the system can send an alert message to the external alarm devices. Click button, to choose the external alarm devices:



- Local: The external alarm devices connected to the NVR.
- CHx -> 1: The external alarm devices connected to IP cameras.

Latch Time: To configure the external alarm time when an alarm is triggered.

Record: Click icon and choose which channel(s) you want to record when the alarm is triggered.



Post Recording: You can set how long after an event occurs that the NVR will continue to record.

The recommended recording length is 30 seconds but it can be set higher up to 5 minutes.

Show Message: Check the box to display "S" icon on the live view screen when the alarm is triggered.

Send Email: You can let the NVR to send you an auto-email when an alarm is triggered.



Full Screen: If this function is enabled and an alarm is triggered in a channel, you will see its full screen images in live view.

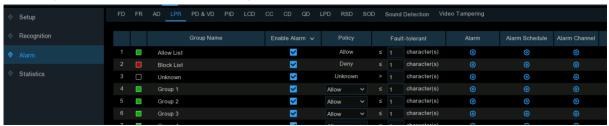
Voice Prompts: If your NVR connects with a speaker, you can select a customized alert voice when the detection is triggered. See how to add customized alert voice on <u>5.3.7 Voice Prompts</u>. **Default:** Click "**Default**" to revert to default settings.

Copy: Use the "Copy" function to apply all settings to the other connected cameras.

Apply: Click "Apply" to save settings.

5.4.3.3 LPR (License Plate Recognition)

To configure alarm actions for different groups when vehicle license plates detected.



Enable Alarm: Tick the checkbox of the group(s) you want to enable alarm function. If the checkbox isn't enabled, no actions specified for the group such as alarm notifications will be actioned by your NVR. It is strongly recommended that the "Enable" checkbox for the "Unknown" group remains ticked. This allows your NVR to save the images of every single license plate detected, including those that do not match any existing license profiles to the database. You can use these captured license plate images later to create or improve license profiles in the Allow List & Block List groups.

Policy: This setting is non-configurable for the three preset license groups. If a customized group has been created, you can set the policy of your customized group to either Allow or Deny.

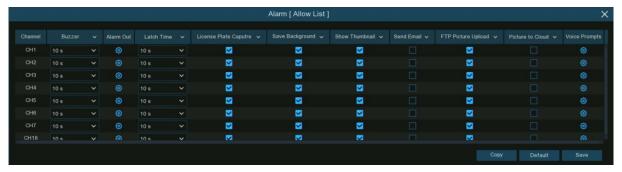
Fault Tolerance: Varies in image resolution, light strength, camera angles, moving speed of the vehicle and etc., character(s) in the license plate number might be failed to recognize. Set the Fault Tolerance that how many characters the detected license allowed to be different from the license number saved in the group. If the number of difference characters between the detected license number and a license profile in the group is no more than the set value, the detected license will be considered a recognized match.



Recognized License Number	Number in License Profile	Fault Tolerance	Recognition Result
AB123C	AB-123-C	≤2 characters	True
AB123C	AB-123-C	≤0 or 1 character	False
A8I23C	AB123C	≤2 characters	True
A8I23C	AB123C	≤0 or 1 character	False
B594SB	B734KB	≤3 characters	True
B594SB	B734KB	≤2 character	False
AB132C	AB123C	≤2 characters	True
AB123C	AB123C	≤0 or 1 character	False

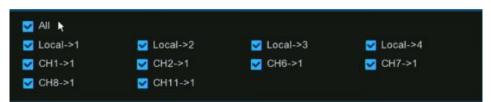
Note: Only English letters and digit numbers will be recognized by the system. Special symbols, like underline _, virgule /, hyphen -, will be excluded from being recognized. Please set the Fault Tolerance accordingly if you have input special symbols in the license number when creating a license profile.

Alarm: Click the button setup to specify the group actions to be taken by your NVR when a face recognition event has occurred.



Buzzer: When alarm event is detected, you can enable the NVR's buzzer to alert you for a predetermined amount of time. Click the drop-down menu to select a time.

Alarm Out: If your NVR or IP camera supports to connect external replay output devices, the system can send an alert message to the external alarm devices. Click button, to choose the external alarm devices:



- Local: The external alarm devices connected to the NVR.
- CHx -> 1: The external alarm devices connected to IP cameras.

Latch Time: To configure the external alarm time when the detection is triggered.



License Plate Capture: Configure whether the snapshot of the recognized license plate will be saved to the license database on your NVR. Leave this option enabled so more license plate images can be added to profiles later to improve the accuracy of license plate recognition.

Save Background: Whether the snapshot of the background will be saved together with the license plate image. It is recommended to leave this option enabled.

Show Thumbnail: Whether to generate a license plate recognition event notification that includes a snapshot of the recognized license plate via the Alarm Notification Panel in Live View mode. Disabling this option will stop license plate recognition events from appearing in the Alarm Notification Panel.

Send Email: An email alert will be sent when alarm event is detected. Click the checkbox if you want to disable this.

FTP Picture Upload: Click the checkbox to copy snapshots to your ftp server when the detection is triggered.

Picture to Cloud: Click the checkbox to copy snapshots to the cloud via Dropbox or Google Drive when the detection is triggered.

Voice Prompts: If your NVR connects with a speaker, you can select a customized alert voice when the detection is triggered. See how to add customized alert voice on <u>5.3.7 Voice Prompts</u>. **Default:** Click "**Default**" to revert to default settings.

Copy: Use the "**Copy**" function to apply all settings to the other connected cameras.

Apply: Click "Apply" to save settings.



Alarm Schedule: Click setup button to configure the schedule of when actions specified for the group will take effect.

To set the schedule, choose one channel then drag the cursor to mark the slots. The sky-blue blocks in the time slots will be active for alarm actions. The schedule is valid only for the selected channel each time when you set. If you want to use the same schedule for other channels, use **Copy** function. Click **Save** to save your settings.



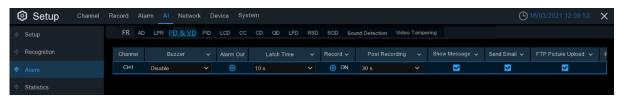
Alarm Channel: Click setup button to configure the Alarm Channel. The NVR will alert when faces are detected and captured by the selected cameras.



5.4.3.3 Other Al Alarms

To configure alarm actions for the following AI functions: PD & VD (Pedestrian and Vehicle Detection), PID (Perimeter Intrusion Detection), LCD (Line Crossing Detection), CC (Cross Counting), HM (Heat Map), CD (Crowd Density Detection), QD (Queue Length Detection), LPD (License Plate Detection), and RSD (Rare Sound Detection).

For UA-SNVR1620-P/SNVR256G0-N, you can also configure the alarms for **SOD** (Stationary Object Detection) and Sound Detection here.



Buzzer: The NVR can use its internal buzzer to emit an alarm tone. You can set the buzzer duration in seconds when an alarm is triggered.

Alarm Out: Optional function. If your NVR support to connect to external alarm device, you can set to emit an alarm tone.



- Local: The external alarm devices connected to the NVR.
- CHx -> 1: The external alarm devices connected to IP cameras.

Latch Time: To configure the external alarm time when Human & Vehicle is detected.

Record: Click icon and choose which channel(s) you want to record when the Human & Vehicle detection is triggered.



Post Recording: You can set how long after an event occurs that the NVR will continue to record.

The recommended recording length is 30 seconds but it can be set higher up to 5 minutes.

Show Message: Check the box to display "S" icon on the live view screen when an alarm is triggered.

Send Email: You can let the NVR to send you an auto-email when an alarm is triggered.

FTP Picture Upload: To upload alarm images to FTP server when an alarm is triggered. To enable FTP, please view 5.6.3 FTP.



Picture to Cloud: To upload alarm images to Cloud server when an alarm is triggered. To enable Cloud, please view <u>5.6.2 Cloud</u>.

Full Screen: If this function is enabled and an alarm is triggered in a channel, you will see that channel in full screen.



5.4.4 Statistics

You are able to check and manage the statistics of FR (Face Recognition), PD&VD (Pedestrian and Vehicle Detection), CC (Cross Counting), and HM (Heat Map) in this section.

5.4.4.1 FR (Face Recognition)

You can check the face recognition statistics in a certain period.



- 1. Choose the group(s) and channel(s).
- 2. Select the period from day, week, month, quarter and year.
- 3. Click the calendar icon to choose the date, and click < or > button to move to last or next period.
- 4. The statistics will be displayed in pie chart and column chart.
- 5. Click **Export** button if you want to export the data to USB memory.



5.4.4.2 PD&VD (Pedestrian and Vehicle Detection)

You can check the face recognition statistics in a certain period.

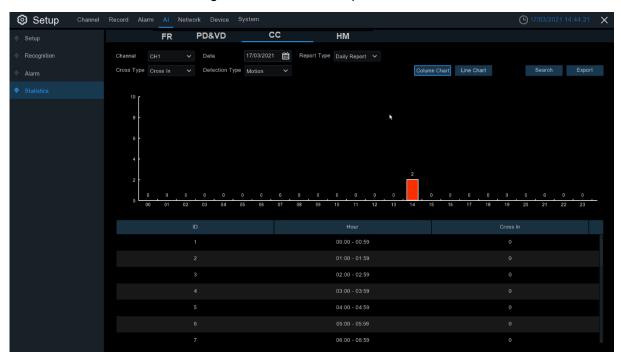


- 1. Choose the detection type in Intelligent / Al.
- 2. Choose the channel(s).
- 3. Select the period from day, week, month, quarter and year.
- 4. Click the calendar icon to choose the date, and click ◀ or ▶ button to move to last or next period.
- 4. The statistics will be displayed in pie chart and column chart.
- 5. Click **Export** button if you want to export the data to USB memory.



5.4.4.3 CC (Cross-Counting)

You can check the cross counting statistics in a certain period.

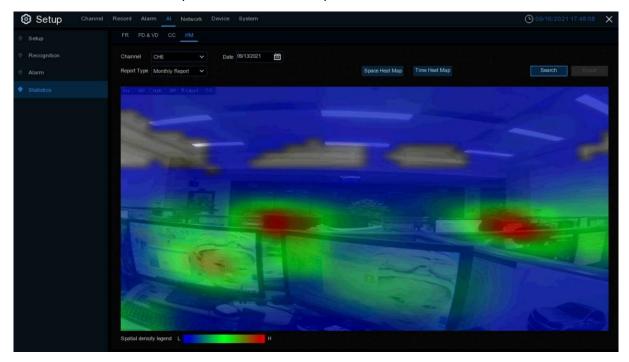


- 1. Choose the channel & date.
- 2. Choose the Report Type: Daily, Weekly, Monthly or Annually.
- 3. Choose the Cross Type: Cross In or Cross Out.
- 4. Choose the **Detection Type**: Motion, Person or Vehicle.
- 5. Click Search button, the result will be displayed in either Column Chart or Line Chart.
- 6. Click Export button if you want to export the data to USB memory.



5.4.4.4 HM (Heat Map)

You can check the heat map statistics in a certain period.



- 1. Choose the channel & date.
- 2. Choose the Report Type: Daily, Weekly, Monthly or Annually.
- 3. Set the Start Hour / End Hour.
- 4. Click **Search** button, the result will be displayed in either **Column Chart** or **Line Chart**.
- 5. The result can be displayed by Space & Time.



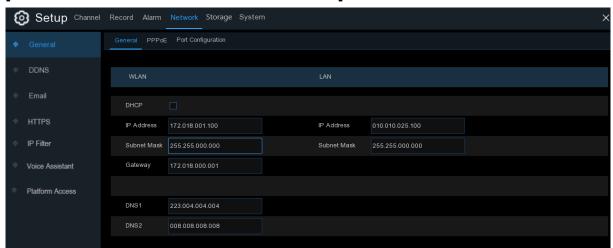
5.5 Network

This menu allows you to configure network parameters, such as PPPoE, DHCP. The most common types are DHCP. Most probably your network type is DHCP, unless the network is manually addressed. If you need an authentication user name and password to the Internet, then choose PPPoE.

5.5.1 General

5.5.1.1 General

[For UA-SNVRL810-P/SNVR1620-P/SNVR3240-N]



If you connect to a router allows to use DHCP, check the DHCP box. The router will assign automatically all the network parameters for your NVR. Unless the network is manually addressed below parameters:

IP Address: The IP address identifies the NVR in the network. It consists of four groups of numbers between 0 to 255, separated by periods. For example, "192.168.001.100".

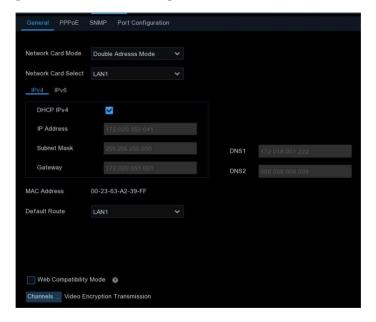
Subnet Mask: Subnet mask is a network parameter which defines a range of IP addresses that can be used in a network. If IP address is like a street where you live then subnet mask is like a neighborhood. The subnet address also consists of four groups of numbers, separated by periods. For example, "255.255.000.000".

Gateway: This address allows the NVR to access the Internet. The format of the **Gateway** address is the same as the **IP Address**. For example, "192.168.001.001".

DNS1/DNS2: DNS1 is the primary DNS server and DNS2 is a backup DNS server. Usually should be enough just to enter the DNS1 server address.



[For UA-SNVR256G0-N]



Network Card Mode: Used for switching between Single Address Mode and Double Address Mode. After switching succeeds, the NVR is restarted.

Single Address Mode: In Single Address Mode, two network ports are bound to one IP address. You can select this mode to increase the bandwidth and form a redundant network card array to share the load. If one network port fails, the other network port will immediately take over all the load and the service will not be interrupted.

Double Address Mode: In Double Address Mode, two network ports are configured with IP addresses and gateways of different network segments respectively, and the two network ports are operating independently of each other. The LAN port for connecting the external network should be configured as the default route.

Network Card Select: Used for setting whether to display the network parameter information of LAN1 or LAN2. This option is not available in Single Address Mode.

DHCP IPv4: To connect a router that allows DHCP, select this option. the router automatically assigns all the IPv4 network parameters to the NVR. If you do not select this option, the IP address, subnet mask, gateway, and DNS will automatically change back to the setting when you unchecked the option last time. (Note: Currently, DHCP IPv6 is not supported.)

IP Address: The IP address is the identification of the NVR in the network. An IP address consists of four numbers between 0 and 255, separated by periods, for example, 192.168.001.100.

Subnet Mask: A subnet mask is a network parameter that defines the range of IP addresses that can be used in the network. A subnet address consists of four numbers, separated by periods, for example, 255.255.000.000.

Gateway: The IP address of the gateway of the network where the device is located. The default value is 192.168.001.001.



DNS1/DNS2: DNS1 is the preferred DNS server and DNS2 is the alternate DNS server.

IPv6 Address: The IPv6 address is the identification of the NVR in the network. An IPv6 address consists of eight numbers between 0 and FFFF, separated by colons. For example,

ABCD:EF01:2345:6789:ABCD:EF01:2345:6789.

Subnet Prefix Length: Subnet prefix length.

IPv6 Gateway: The IP address of the IPv6 gateway of the network where the device is located.

Default Route: In the dual-access mode, set the LAN port to the external network as the default route. Note that this option is unavailable for Single Address Mode.

Web Compatibility Mode: If the device cannot be accessed through the Web, you can select this option to have a try. Insecure encryption is used when this option is enabled. Thus you must be careful in selecting this option.

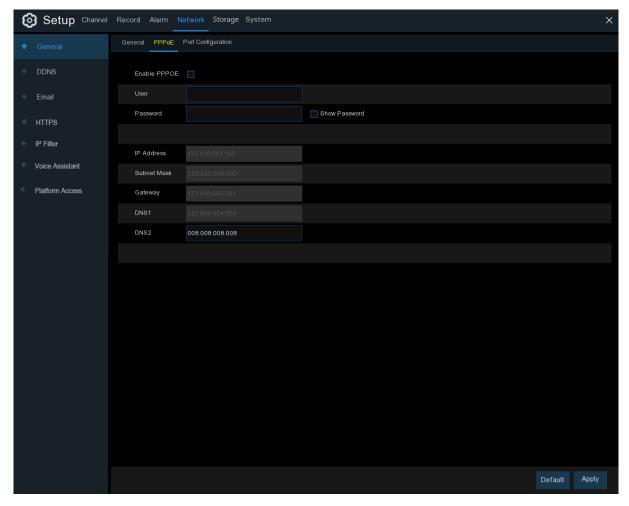
Channels...: Click this button to set the channels for encrypting and transmitting video streams to clients.

Note:

- In Single Network Card Mode, the device can access the network through either of the two LAN ports. If both LAN ports are connected to network cables, they must be connected to the same switch.
- 2. In Double Network Card Mode, the two LAN ports cannot be connected to the same switch.



5.5.1.2 PPPoE



This is an advanced protocol that allows the NVR to connect to the network more directly via DSL modem.

Check the "Enable PPPOE" box, and then enter the User name & Password of the PPPoE. Click **Apply** to save, system will reboot to active the PPPoE setting.

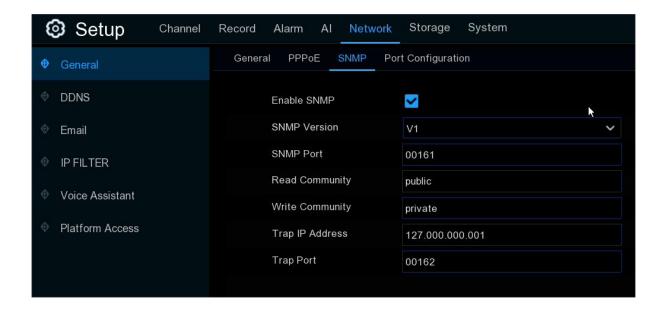


5.5.1.3 SNMP

SNMP (Simple Network Management Protocol) is an Internet Standard protocol for collecting and organizing information about managed devices on IP networks and for modifying that information to change device behavior.

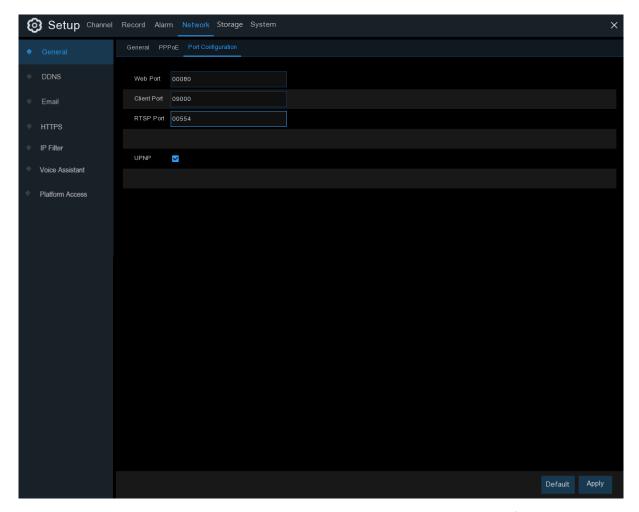
With the SNMP, you are allowed to connected the NVR with 3rd party network management platform and acquire the NVR information, such as firmware version number, device type, resolution, frame rate, and etc.

Note: This function is only applicable to UA-SNVR256G0-N.





5.5.1.4 Port Configuration



http/https/rtsp: This port is mostly used to log into your NVR via webpage or 3rd party streaming player by rtsp protocol. If the default port number (80) is used by other devices in the network, you may need to change it.

Client Port: This is the internal port that your NVR will use to send information through. This particular port number (9000) is not used by many devices, however, if you have another NVR-like device, you may need to change it.

Internal Port: It is mostly used to access the NVR from the same LAN.

External Port: It is mostly used to access the NVR from a different LAN or internet. You need to forward the external ports to internet from your router manually If you want to access your NVR via internet, which would be a little more complicated for users without network knowledge. Using **UPNP** would make it easier.

Web Port: This is the port that you will use to log in remotely to the NVR (e.g. using the Web Client). If the default port 80 is already taken by other applications, change it.

RTSP Port: Default is 554, if the default port 554 is already taken by other applications, change it.



UPNP is a network protocol designed to allow network-connected devices to automatically obtain and forward the ports from the router.

- 1. Tick the checkbox of "UPNP".
- 2. Choose "Auto" on Mapping Strategy, the external port will be automatically obtained and forwarded from your router.
- 3. If you want to change the external port by manual, choose "Manual" on Mapping Strategy and then modify the port accordingly.

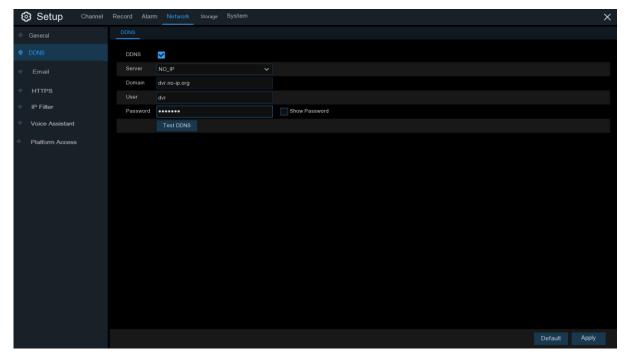
P2P Switch: Click to enable P2P function.

IP Camera Hyperlink: This advanced feature allows to visit the webpage of the IP cameras which are connected to the NVR when you're accessing in the NVR's webpage. Tick the checkbox to enable this feature and click "**Apply**" to save, you will find the hyperlink of each capable IP camera on the NVR's webpage. This is not a universal feature for all IP cameras. It varies with models or firmware versions.



5.5.2 **DDNS**

This menu allows you to configure DDNS settings. The DDNS provides a static address to simplify remote connection to your NVR. To use the DDNS, you first need to open an account on the DDNS service provider's web page.



DDNS: Check to enable DDNS.

Server: Select the preferred DDNS server (DDNS_3322, DYNDNS, NO_IP, CHANGEIP, DNSEXIT, GeoDDNS).

Domain: Enter the domain name you created on the DDNS service provider's web page. This will be the address you type in the URL box when you want to connect remotely to the NVR via PC. Fox example: NVR.no-ip.org.

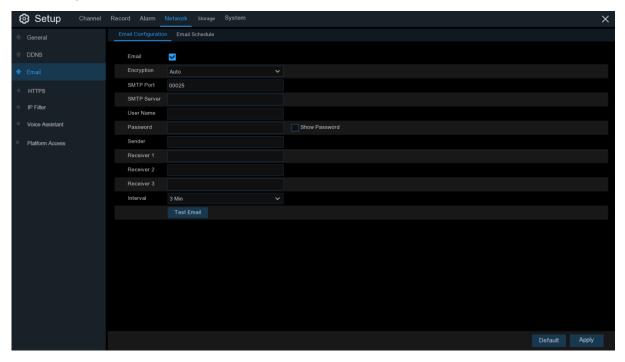
User/Password: Enter the user name and password you obtained when creating an account on the DDNS service provider's web page.

After all parameters are entered, click **Test DDNS** to test the DDNS settings. If the test result is "Network is unreachable or DNS is incorrect", check whether the network works fine, or the DDNS information is correct or not.



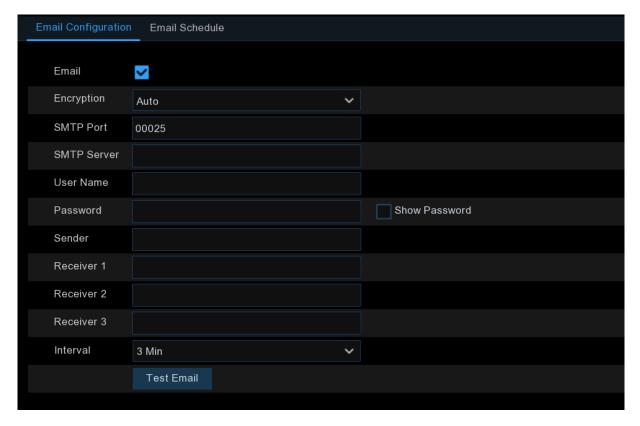
5.5.3 **Email**

This menu allows you to configure email settings. Complete these settings if you want to receive the system notifications on your email when an alarm is triggered, HDD becomes full, HDD is in error state, or Video Loss occurs.





5.5.3.1 Email Configuration



Email: Check to enable.

Encryption: Enable if your email server requires the SSL or TLS verification. If you are not sure, set to be **Auto**.

SMTP Port: Enter the SMTP port of your email server.

SMTP Server: Enter the SMTP server address of your email.

User Name: Enter your email address.

Password: Enter the password of your email.

Receiver 1~3: Enter the email address where you want to receive the event notifications from the NVR.

Interval: Configure the length of the time interval between the notification emails from the NVR.

To make sure all settings are correct, click **Test Email**. The system sends an automated email message to your inbox. If you received the test email, it means the configuration parameters are correct.



5.5.3.2 Email Schedule

If email alerts are enabled on your NVR, alerts would be emailed 24 hours as default. You can change the schedule when your NVR can send those alerts. For example, you may only want to receive alerts during the day but not in the evening. An alternative schedule can be created for each camera.



The color codes on email schedule have the following meanings:

Green: Slot for Motion detection.

Yellow: Slot for I/O Alarm (optional).

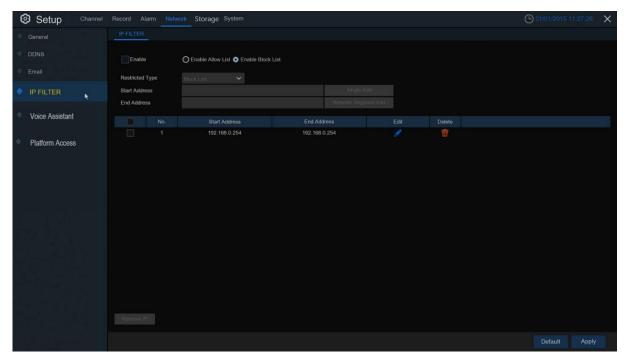
Red: Slot for Exception (HDD full, HDD error, or Video Loss).

Blue: Slot for Intelligent Analysis / Al detection.



5.5.4 IP Filter

This function allows you to set a allow list and black list so that only the IP addresses on the allow list can connect to the device.



- Enable: Enable or disable the IP filter function. Once enabled, you can select to filter the IP addresses by allow list or black list.
- Restricted Type: Select the list (Black List or Allow List) to finish relevant configurations.
- Single Add: Enter the IP address to add to the list.
- Network Segment Add:
 - Start Address: Input the Start Address.
 - End Address: Input the End Address.

Allow List: It includes a range of IP addresses you define that indicates what IP addresses are allowed to access your NVR to prevent unauthorized IP addresses from logging into your NVR.

- 1. Tick the checkbox of Enable to activate the IP filter function.
- 2. Click on the ratio button of "Enable Allow List".
- Choose "Allow List" from "Restricted Type".
- 4. If you want to add individual IP address into the allow list, click "Single IP Address" to input the IP address. If you want to add a block of IP addresses, click "IP Address Range" to input the start IP address and end IP address.
- 5. Click Save. Only IP address(es) from the Allow List can access your NVR now.



Block List: It includes a range of IP addresses you define that indicates what IP addresses are forbidden to access your NVR to prevent unauthorized IP addresses from logging into your NVR.

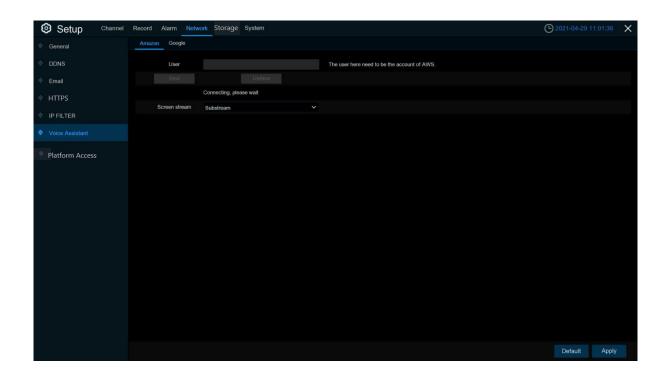
- 1. Tick the checkbox of Enable to activate the IP filter function.
- 2. Click on the ratio button of "Enable Block List".
- 3. Choose "Block List" from "Restricted Type".
- 4. If you want to add individual IP address into the allow list, click "Single IP Address" to input the IP address. If you want to add a block of IP addresses, click "IP Address Range" to input the start IP address and end IP address.
- 5. Click Save. IP address(es) from the Block List is forbidden to access your NVR now.



5.5.5 Voice Assistant

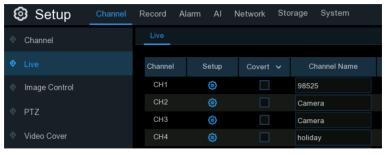
The voice assistant function allows to connect your NVR to your GoogleCast or Amazon Fire TV Stick, and cast the real-time surveillance images on your TV monitor by voice control.

Note: This function only supports a maximum of one channel live view.



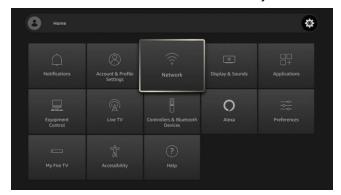
5.5.5.1 Voice Assistant with Amazon Fire TV Stick

- Input your Amazon account, and the click "Bind" button to bind your Amazon account. Then
 choose the video stream you want to cast on your TV monitor.
- 2. Go to Channel -> Live menu, and give a Channel Name which is easy to call to the channel(s) you want to cast on your TV monitor.



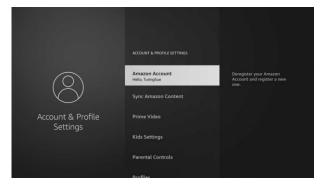


3. Connect the Fire TV Stick to your TV monitor, and power on it. Connect the Fire TV Stick to the Wi-Fi which is in the same LAN with your NVR.



4. To use your existing profile or add a new profile and login your Amazon account which is same as the one you bind to the NVR.



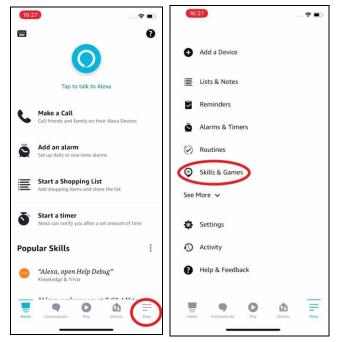


5. Search and install Amazon Alexa to your mobile phone from app store, and then login with the Amazon account which is same as the one you bind to the NVR.

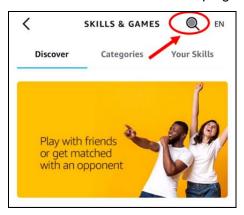




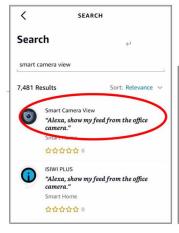
6. Touch "More", and then touch "Skills & Games".



7. Touch the search icon on the top right corner.



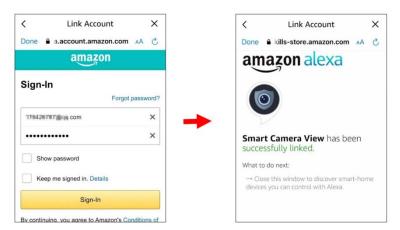
- 8. Input the keyword: smart camera view, and search.
- Touch the "Smart Camera View" app in the search result list. And then Touch "ENABLE TO USE".



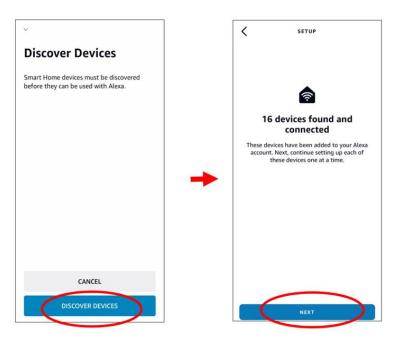




10. You would need to link your Amazon account. Sign in the Amazon account which is same as the one you bind to the NVR. Touch "Done" after the skill is successfully linked.

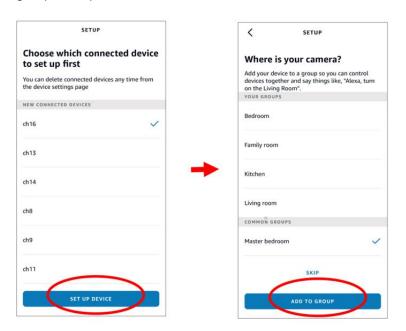


11. Touch "DISCOVER DEVICES" and wait a moment for the app to search the cameras. Touch "Next" when the devices were found and connected.

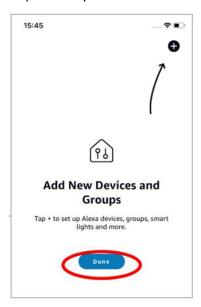




12. Choose one of the devices and then touch "SET UP DVICE". You can add the camera to a group or skip.

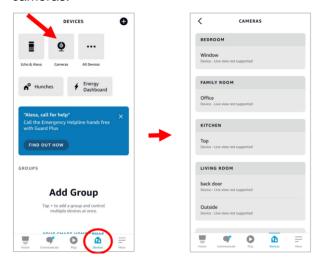


13. Repeat setup 12 to add all cameras and then touch "Done" to finish.





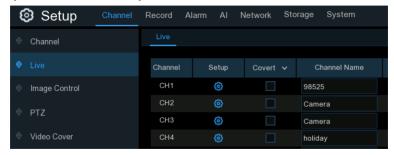
14. All added cameras will be listed in the Devices. Touch the "Cameras" icon to check all added cameras.



- 15. Press and hold on the voice button on the remote controller of the fire TV stick, and speak the command clearly. The command could be like: Show the XXX camera / Show XXX. XXX is the camera channel name. For example, if the channel name is "Office", you could speak "Show my office camera".
- 16. Wait for a while, you will see the real time images from the Office camera on your TV monitor.
- 17. If you want to quit the camera live view, speak "Stop".
- 18. If you have changed the channel name, you would need to discover and add the camera again.

5.5.5.2 Voice Assistant with Google Chromecast

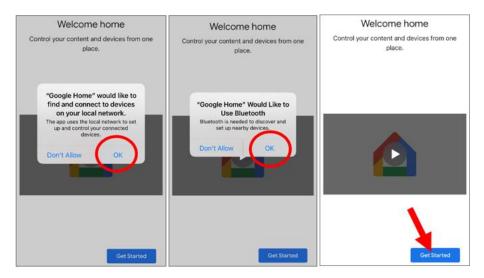
- Input your Google account, and the click "Bind" button to connect to bind your Google
 account. To choose the video stream you want to cast on your TV monitor.
- 2. Go to Channel Live menu, and give a Channel Name which is easy to call to the channel(s) you want to cast on your TV monitor.



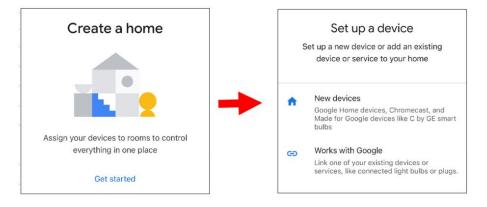
Connect the Chormecast to your TV monitor, and power on it.



4. Search and install Google Home app to your mobile phone from app store. Run the installed Google Home app, touch "OK" to allow the app to use your local network and Bluetooth and then touch "Get Started".

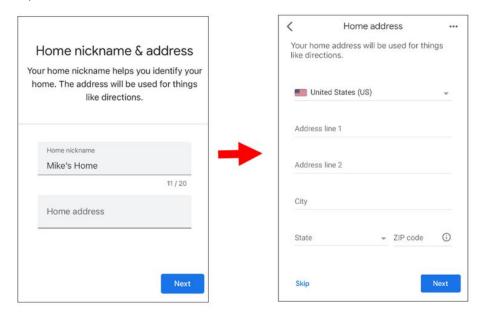


- 5. To log in your Google account which is the same as the one you bind to the NVR.
- 6. Touch "Get Started" to create a home, and then touch "New devices."

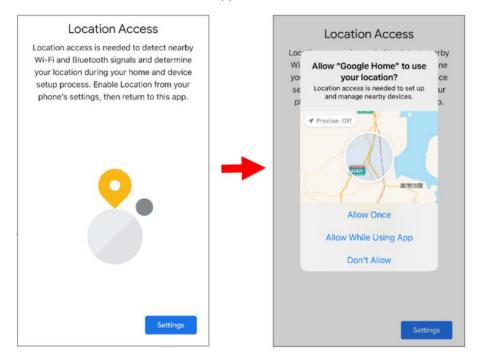




7. Input the Home nickname and address and then touch "Next".

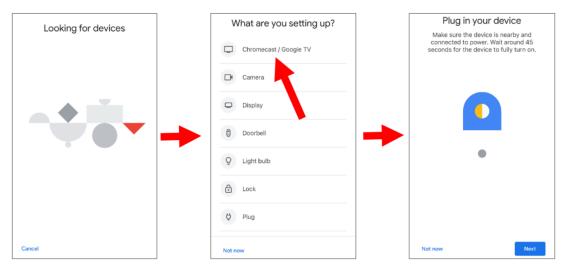


8. To allow location access for the app.

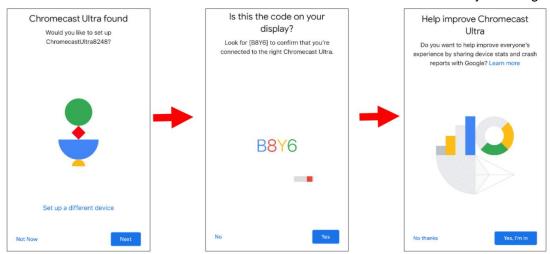




9. The app will automatically try to search devices from your local network. Choose Chromecast / Google TV. Make sure your Chromecast is turned on already, then touch "Next".

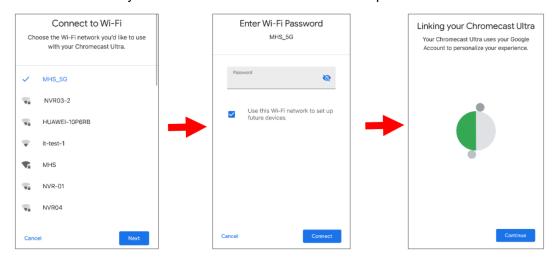


10. Your Chromecast will be found. Touch "Next" to connect. Confirm the code by touching "Yes".



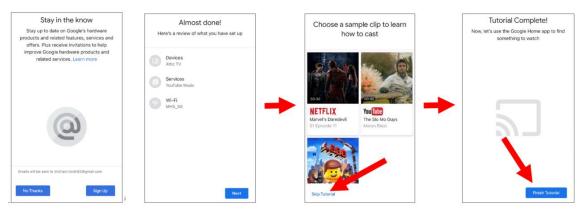
- 11. Choose a location for your Chromecast, then touch "Next".
- 12. Choose the Wi-Fi network for your Chromecast and input the Wi-Fi password to connect.

 Make sure the Wi-Fi you choose is the same one with your mobile phone and is in the same local network with your NVR. Touch "Continue" to next step.

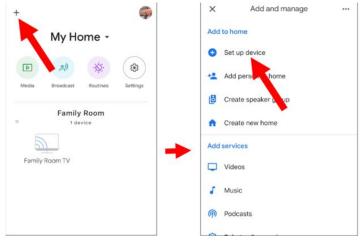




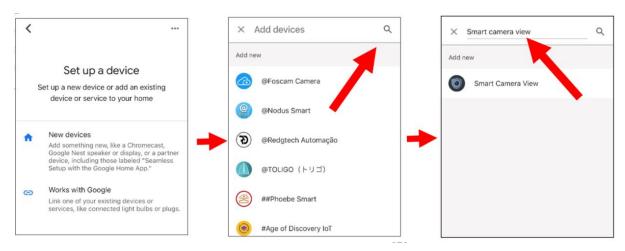
13. Touch "No Thanks", or "Sign Up" to login your google account. Touch "Next" and "Skip Tutorial", and then touch "Finish Tutorial".



14. Now the Chromecast has been added to your Google Home. Touch the + icon on the left top corner. Indoor, then choose "Set up device".

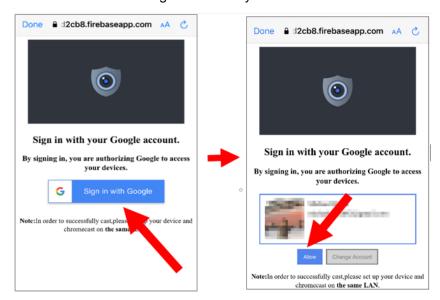


15. Choose "Work with Google", touch the search icon on the right top corner and then input "smart camera view".

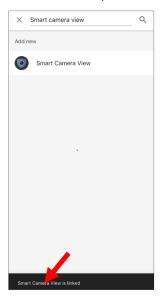




16. Touch on "Smart Camera View" in the search result. You would need to sign in your Google account and allow Google to access your device.

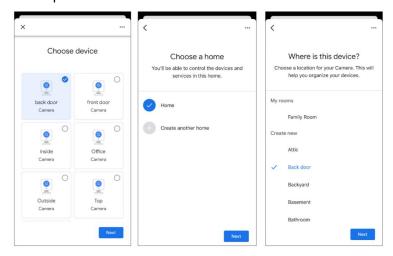


17. Wait for a while, the Smart Camera View application will be linked to Google Home.





18. Now the available cameras in your NVR will be displayed. Choose one of the cameras and then touch "Next" button. Choose a home & location for the cameras step by step. Repeat this step to add all cameras.



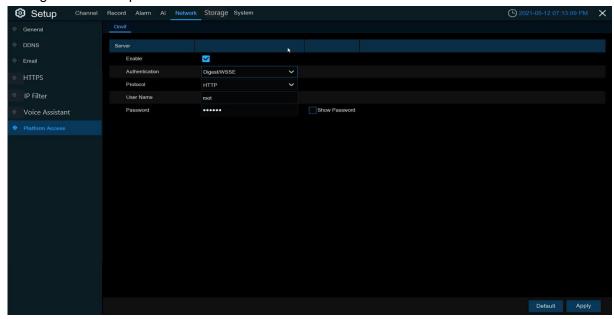
- 19. Search and install Google Assistant app to your mobile phone from app store.
- 20. Run the Google Assistant, login your google account which is same as the one you bind to the NVR.
- 21. Now, you're able to stream your camera to your TV monitor by using text or voice command, like "Show/play the *** Camera on XXX TV", in which *** is the channel name of the camera, XXX is your TV's name.



5.5.6 **Platform Access**

5.5.6.1 Onvif

Enable this function to allow devices to be searched and added by other third-party platforms through the ONVIF protocol.



Enable: Enable switch. If turn off this menu, the service will be failed.

Authentication: Login authentication mode, authentication methods including Digest_sha256,

Digest, Digest/WSSE, and WSSE. **Protocol:** Connection protocol Username: Login user name

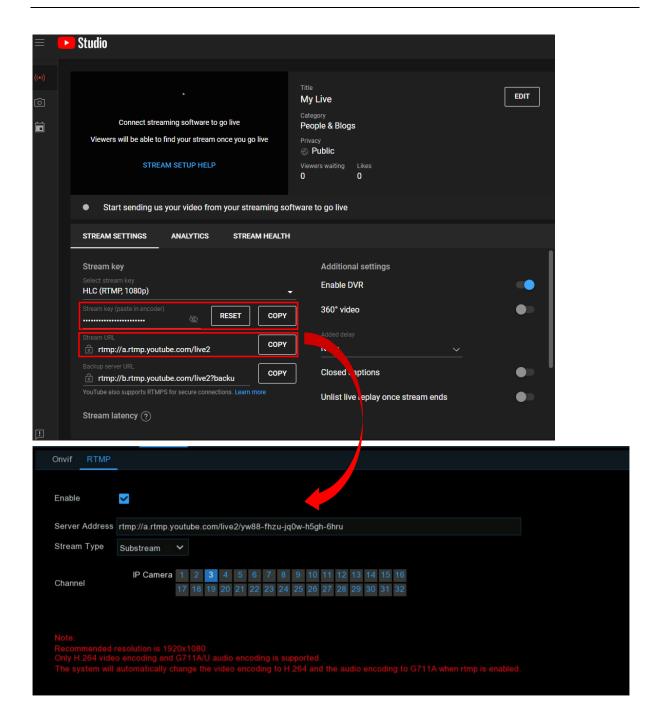
Password: Login user password

Note: The stream connected by the back end through the ONVIF protocol are all the pictures of the first channel.

5.5.6.2 **RTMP**

The audio and video streams of the NVR channels can be pushed to the YouTube website by RTMP for live broadcasting. To use this function, you need to do the following: Register a YouTube account, create a live streaming studio, set the URL and live code of the live streaming studio, set the live server address bar for the device, and enable and configure the code stream type and live broadcasting channels. After saving the configuration, you can go to the YouTube live room to refresh the page to watch live broadcasting.





Enable: Used to set whether to enable the RTMP live broadcasting function.

Server Address: Enter the live broadcasting address and live code of the YouTube server. (Note:

"/" is used between the live broadcasting address and live code of the YouTube server.)

Stream Type: Select the stream type of the live broadcasting channel. Both main stream and substream are supported.

Channel: Select the channel for live broadcasting. Only one channel can be selected.

Note:

 To ensure the live broadcasting effect, it is recommended that the resolution of the stream not exceed 1920 x 1080.



- 2. Live broadcasting can be conducted for only the data streams of H.264 video encoding format and G711A/U audio encoding format.
- 3. A YouTube live code can be set for only one device and cannot be reused.

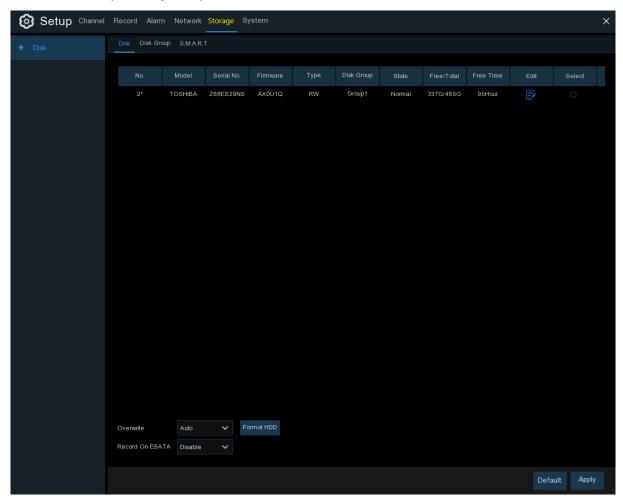


5.6 Storage

In this section, you can configure the internal HDD function.

5.6.1 Disk

This menu allows you to check & configure the internal HDD(s). You need to format the HDD only at the first startup and if you replace a new HDD.



Format HDD: Select the HDD you want to format and then click **Format HDD**. To start formatting, you need to enter your user name and password and then click **OK** to confirm to continue formatting.

Overwrite: Use this option to overwrite the old recordings on the HDD when the HDD is full. For example, if you choose the option 7 days then only the last 7 days recordings are kept on the HDD. To prevent overwriting any old recordings, select OFF. If you have disabled this function, check the HDD status regularly, to make sure the HDD is not full. Recording will be stopped if HDD is full. Record on ESATA: This menu only displayed when your NVR is coming with an e-SATA port on the rear panel. It will allow to record the video to external e-SATA HDD to enhance your HDD capacity. If the e-SATA recording function is enabled, e-SATA backup function will be disabled.



Add NetHDD: To add your NAS disk.



Mounting Type: To choose the mounting type from NFS and SMB/CIFS. You would need to input the account name and password of NAS if you choose SMB/CIFS.

Server IP: IP the IP address of NAS storage.

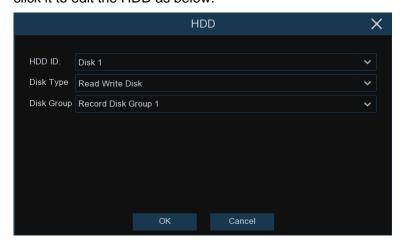
Directory Name: Input the directory name on which you want to save your recording data.

Disk Size: To set the capacity size of the NAS storage.

Test: Click to test the connection of NAS storage.

Add NAS HDD: Click to add NAS storage.

If your NVR supports to install multiple HDDs, the edit icon appears in your system, you can click it to edit the HDD as below:



Disk Type: Read-write, read-only, and redundant.

Read-write mode is the normal status for a HDD to save recording or search recording to play. To prevent important video data from being overwritten during cyclic recording, the HDD can be set as **Read-only** mode. New recording will be not able to save into this read-only HDD. You can still search recording from this read-only HDD to play.



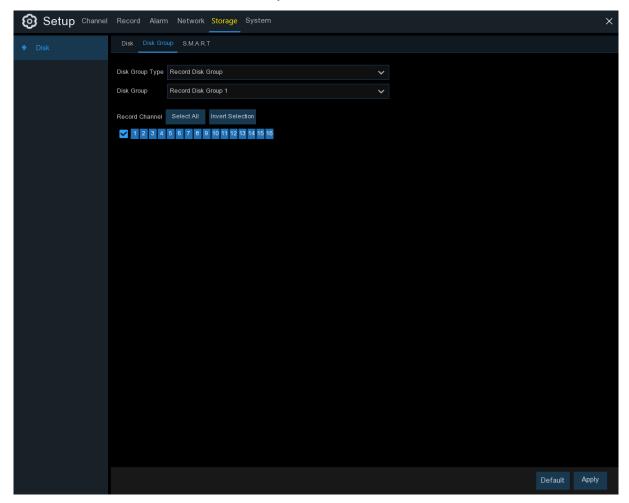
A **Redundant** HDD can be used to automatically backup video footage on the recording (read-write) hard drive. When a redundant HDD is set, the system can be set to record cameras in parallel to both the recording hard drive and the redundant hard drive in case of hard drive failure. **Disk Group:** You can set the disks into different disk group for recording. See more on <u>5.6.1.1</u> Disk Group.

Note:

- 1. Redundant disk supports to save mainstream recording only.
- 2. If the disk type has been changed, the hard disks might be unmounted and offline. Please wait a while till the hard disks mounted again.

5.6.1.1 Disk Group

If your NVR supports to install multiple HDDs, you can configure the HDD to be different groups. HDD groups allow you to balance recordings across multiple hard drives. For example, you can record channels 1~4 to one hard drive and 5~8 to a second hard drive. This can reduce the amount of wear on the hard drives and may extend the life of the hard drives.



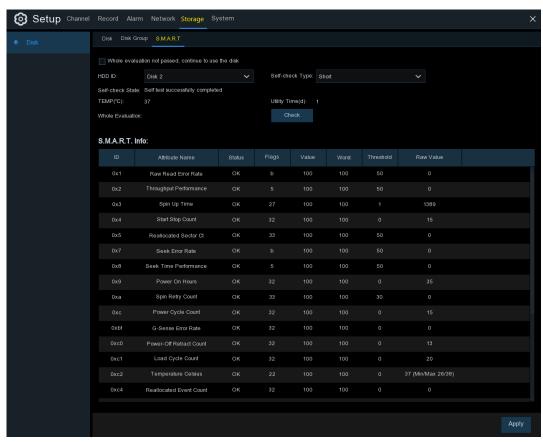


- 1. Use the dropdown next to Disk Group Type to select the type of group to configure.
- 2. Use the dropdown next to **Disk Group** to select the specific group within the selected group type.
- 3. Click the numbered boxes representing channels to record channels to HDDs in the selected group.
- 4. Click Apply to save.

Note: There will be a prompt for models with more than 32 channels. It is recommended that the video channel configuration of a single disk group should not exceed 32 channels.

5.6.1.2 S.M.A.R.T

This function can be used to display technical information on the hard drive installed inside your NVR. You can also perform a test (there are three types available) to evaluate and detect potential drive errors.



Whole Evaluation not passed, continue to use the disk: If for some reason the hard drive has developed a fault (such as one or more bad sectors), you can instruct your NVR to continue saving to the drive.

Self-check Type: There are three types available:



Short: This test verifies major components of the hard drive such as read/write heads, electronics and internal memory.

Long: This is a longer test that verifies the above as well as performing a surface scan to reveal problematic areas (if any) and forces bad sector relocation

Conveyance: This is a very quick test that verifies the mechanical parts of the hard drive are working.

Note: When performing a test, your NVR will continue to work as normal. If an HDD S.M.A.R.T error found, the HDD can be continued to use, but there will be a risk to lose recording data. It is recommended to replace a new HDD.

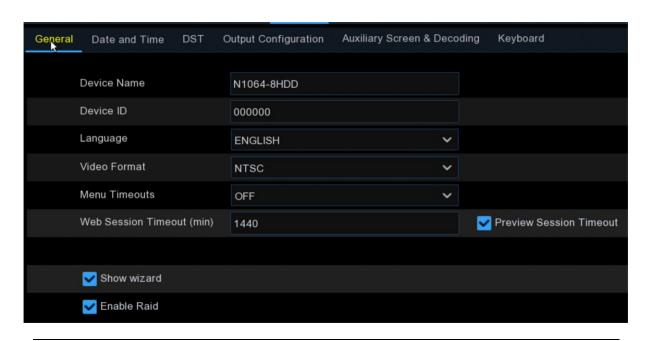
5.6.1.3 RAID

The RAID function has a high requirement on hard disk performance. To ensure long-term stable operation and reliability of RAID, it is recommended that you use enterprise-class hard disks (including brand, model, and capacity) for RAID creation and other configurations. If surveillance-class or desktop-class hard disks are used, data security may be affected. The company shall not be liable for the data loss or data damage caused thereby. Currently, only the UA-SNVR256G0-N supports the RAID function.

5.6.1.3.1 Enabling RAID

Choose **Main Menu > System > General** to open the general setting page. Select **Enable Raid** to enable the RAID function, and then save the configuration. The configuration will take effect after the system is restarted.





Note: After the RAID function is enabled, the NVR does not support E-SATA and NAS.

5.6.1.3.2 Creating RAID

You can create RAID either in one click or manually. For one-click creation, RAID5 is created by default. For manual creation, RAID0, RAID1, RAID5, RAID6, and RAID10 are supported. You can create different types of RAID in accordance with the actual number of hard disks to be accessed.

Hard Disk Quantity for RAID Creation

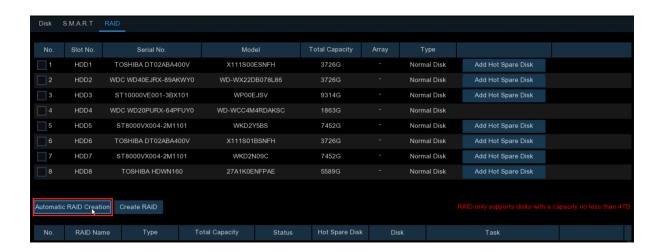
RAID Type	Hard Disk Quantity
RAID0	≥2
RAID1	2
RAID5	≥ 3
RAID6	≥ 4
RAID10	4 or 8

Note: The capacity of a single hard disk used for RAID creation is not less than 4 TB. For an installed hard disk with a capacity less than 4 TB, it cannot be selected for RAID creation.

(1) Automatic RAID Creation

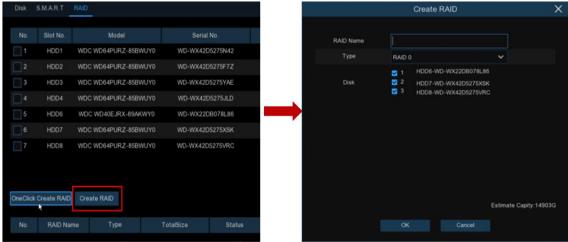
Through one-click configuration, the device can quickly create RAID and virtual disks. RAID5 is created by default in one-click configuration, and at least four hard disks should be installed.



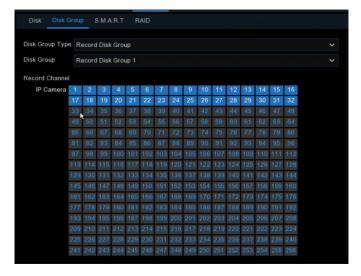


(2) Creating RAID Manually

To create RAID manually, click **Create RAID** to open the **Create RAID** page. Set the RAID name, select the RAID type, select the hard disks, and click **OK** to create the RAID. After the RAID is created, format the RAID.



To enable the RAID for normal use, you need to format the RAID first. After RAID formatting is completed, open the disk group configuration page, select the disk group and recording channels, and ensure that camera recording is normal.

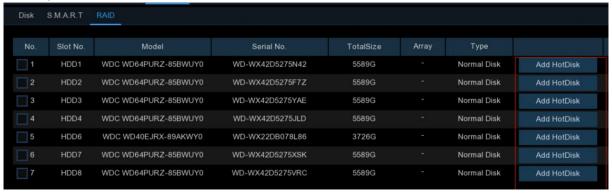




5.6.1.3.3 Setting Hot Spare Disks

To ensure RAID security, when RAID is in degraded status, the system can automatically carry out RAID rebuilding. Therefore, it is recommended that hot spare disks be configured.

On the RAID configuration page, select an idle hard disk, click the **Add HotDisk** button, and confirm the hot spare disk setting. (Hot spare disks are public disks and can be used by all created RAIDs.)



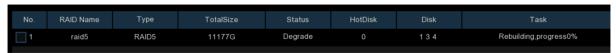
5.6.1.3.4 Rebuilding RAID

The operational status of a RAID includes normal, degraded, and offline. To give full play to RAID advantages and ensure the security and reliability of data storage, you can maintain the disks in a timely manner by viewing RAID status. For a RAID, when there is no physical disk loss, the RAID is in normal status; when the number of physical disks lost exceeds the threshold for the RAID type, the RAID is in offline status; when the actual situation is between the two cases, the RAID is in degraded status. When a RAID is in degraded status, it can be restored to normal status through RAID rebuilding.

(1) Rebuilding RAID Automatically

Automatic RAID rebuilding requires that the device should be configured with hot spare disks in advance and the hot spare disk capacity should be not less than the capacity of the smallest disk of the RAID. If the above conditions are met, when a hard disk in a RAID is lost or damaged, the hot spare disk is activated and considered as a candidate disk for the RAID, and then the automatic rebuilding task is started.

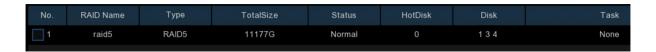
For example, RAID5 consists of hard disks 1, 2, and 3, and hard disk 4 has been configured as a hot spare disk. Hard disk 2 fails in operation, and the system does not detect it. Therefore, RAID5 is in degraded status, and hard disk 4 is immediately activated and considered as a candidate disk. Then, the rebuilding process is started.





Note:

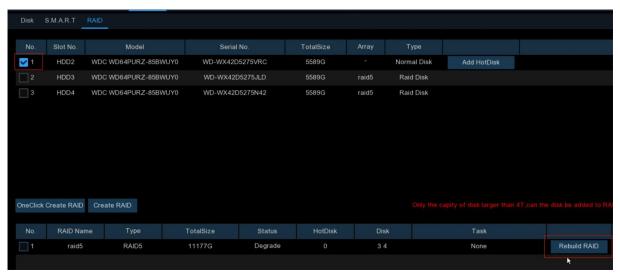
- 1. After rebuilding is completed, the RAID is restored to normal status.
- After automatic rebuilding is completed, insert a normal hard disk and set it as a hot spare disk to ensure that the automatic rebuilding process can be started normally the next time an exception occurs.



(2) Rebuilding RAID Manually

When a RAID is in degraded status, if it has no hot spare disk, automatically rebuilding cannot be implemented. You need to manually rebuild the RAID to restore it to normal status.

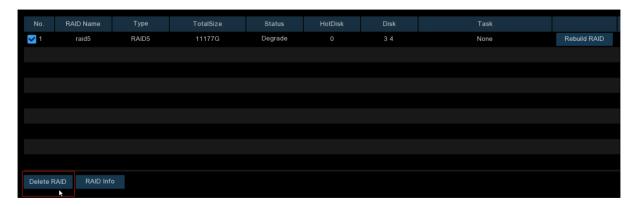
On the RAID configuration page, select an idle disk, and click the **Rebuild RAID** button, verify the password, and then start RAID rebuilding. After the rebuilding is completed, the RAID is restored to normal status.





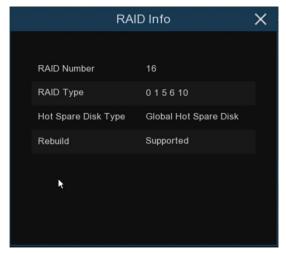
5.6.1.3.5 Deleting RAID

Select the RAID to be deleted, click the **Delete RAID** button, enter the administrator password, and click **OK** to delete the RAID.



5.6.1.3.6 Viewing RAID Information

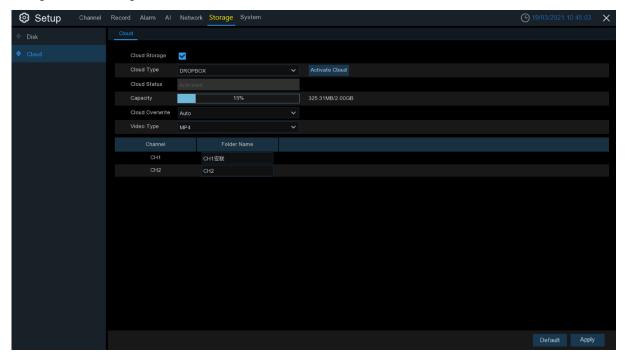
Click the RAID Info button to open the RAID Info page to view the RAID function information.





5.6.2 Cloud

Cloud function allows to upload pictures and videos to your cloud storage. It supports Dropbox and Google Drive storage now.



Cloud Type: To choose Dropbox or Google Drive.

Cloud Status: This will change to Activated when active.

Cloud Overwrite: Use this option to overwrite the old recordings on the storage when it is full. For example, if you choose the option 7 days then only the last 7 days recordings are kept on the storage. To prevent overwriting any old recordings, select OFF. If you have disabled this function, please check the cloud storage status regularly, to make sure the capacity is not full. Recording will be stopped if the space is full.

Video Type: To choose the video format you want to upload.

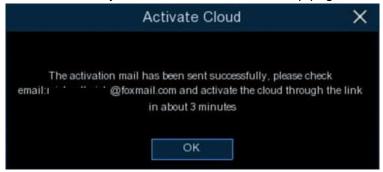
Folder Name: To create a folder for each camera for saving its uploading files.

5.6.2.1 Dropbox Settings

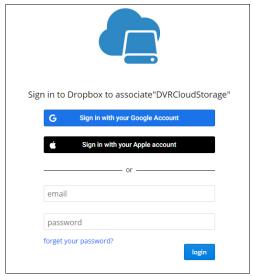
 Before activation, we recommend that you create a Dropbox account first. Go to www.dropbox.com, input your name, email address, and password, agree to the terms & conditions, then click or tap the sign up button. If you already have a Dropbox account, you can skip this step.



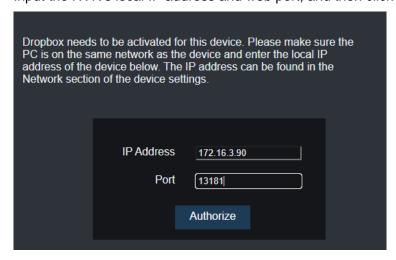
2. Click the **Activate Cloud** button, the system will send an activation letter to your receiver email box which you have set in the Email Setup page.



3. Login your email box and click the link in the email content. It will turn to the cloud server authorization login page. Input your Dropbox account name and password to login.

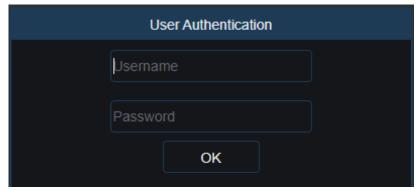


4. Input the NVR's local IP address and web port, and then click **Authorize**.





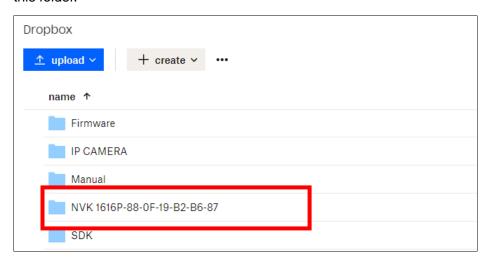
5. Input the NVR's user name and password and then click OK.



6. Authorization finished; the webpage will turn to your Dropbox.

Authorization succeeded!ReturnDropbox It will automatically jump in 1 seconds!

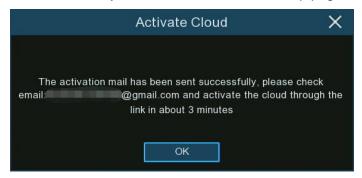
7. The Cloud has completed the setup if you find a new folder named by your NVR device name and MAC address in the Dropbox storage. Your alarm pictures and videos will be uploaded to this folder.



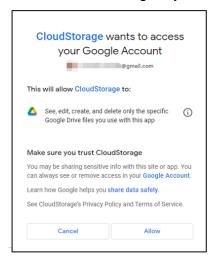


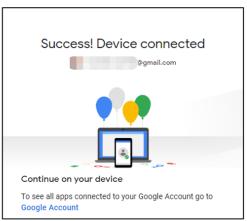
5.6.2.2 Google Drive Settings

- 1. Before activation, we recommend that you create a Google Drive account first. Go to https://www.google.com/drive, input your name, email address, and password, agree to the terms & conditions, then click or tap the sign up button. If you already have a Google Drive account, you can skip this step.
- 2. Click the Activate Cloud button, the system will send an activation letter to your receiver email box which you have set in the Email Setup page.



- On the email, you will find an activation code and a link illustrated as below. Click the link and then enter the activation code you received on the webpage, and then click Next.
- 4. Enter your Google account and password to login your Google Drive.
- 5. Click Allow, the settings of your Google Drive cloud have completed now.

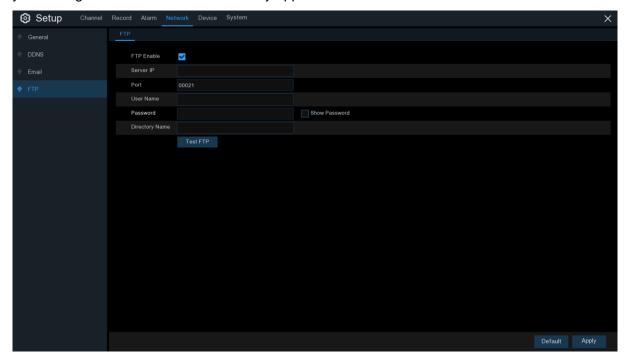






5.6.3 FTP

This menu allows you to enable FTP function to view and load captured snapshots from NVR to your storage device over FTP. This is only applicable to UA-SNVRL810-P / UA-SNVR3240-N.



FTP Enable: Click to enable FTP function.

Server IP: Enter your FTP server IP address or domain name.

Port: Enter the FTP port for file exchanges.

Name/ Password: Enter your FTP server user name and password.

Picture Resolution: To choose the resolution of snapshots that you want to upload. Maximum resolution is 1920x1080.

Picture Quality: Choose the image quality of snapshots that you want to upload.

Video Stream Type: Choose mainstream or substream video you want to upload.

Video Stream Type: Choose mainstream or substream video you want to upload.

Directory Name: Enter the default directory name for the FTP file exchanges.

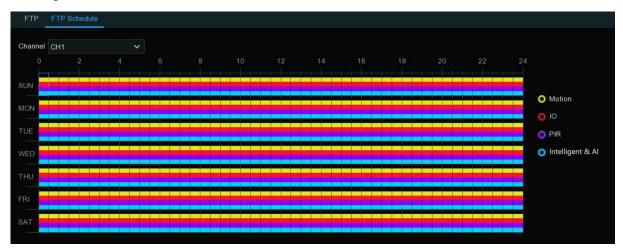
Test FTP: Click to test the FTP settings.

Note: To view images or to play videos uploaded to FTP server, make sure you use <u>USAVision Player</u>.



5.6.3.1 FTP Schedule

If FTP upload is enabled on your NVR, alarm images or videos would be uploaded 24 hours as default. You can change the schedule when your NVR to upload the alarm images or videos. For example, you may only want to receive alarm images or videos during the day but not in the evening. An alternative schedule can be created for each camera.



- 1. Select a channel you want to set the schedule.
- 2. Click on ratio button of the alarm type that you want to upload for:
 - → Motion: Upload for motion detection alarm images or videos
 - → IO: Upload for I/O triggered alarm images or videos
 - → Intelligent & AI: Upload for Intelligent or AI detection alarm images or videos
- 3. Using the mouse, click on a square to change or click and drag the mouse over the squares corresponding to your desired period
- 4. Repeat step 2 & 3 to set the schedule for other alarm type.
- 5. The set schedule is valid only for one channel. If you want to use the same recording schedule for other channels, use **Copy** function.
- 6. Click Apply to save your settings.

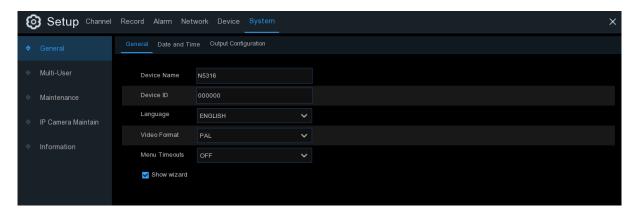


5.7 System

Change general system information such as date, time and region, edit passwords and permissions, and more.

5.7.1 General

5.7.1.1 **General**



Device Name: Enter the desired name for your NVR. The name can include both letters and numbers.

Device ID: Enter the desired ID for your NVR. The device ID is used to identify the NVR, and can only be composed of numbers. For example, 2pcs NVRs are installed in the same place, the Device ID is 000000 for one of the NVRs, and 111111 for another NVR. When you want to operate the NVR with a remote controller, both of the NVR may receive the signal from controller & act at the same time. If you want to control only the NVR with ID 111111, you can input the Device ID 111111 in login page with remote controller for further operations.

Language: Select a language you would like the system menus to be displayed in. Multiple languages are available.

Video Format: Select the correct video standard for your region.

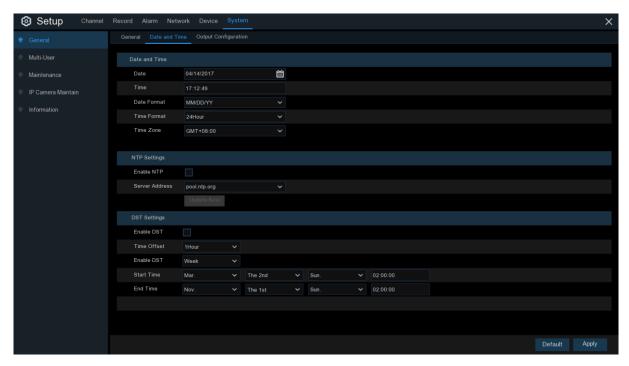
Menu Timeouts: Click the drop-down menu to select the time your NVR will exit the Main Menu when idle. This function is set to "OFF" by default (password protection will be temporarily disabled).

Web Session Timeouts: Enter the time (in minutes) your NVR will exit web access when idle in the setting page. Adjustable time can be set from 5 minutes to 1,440 minutes. If you tick on the checkbox of "**Preview Session Timeouts**", the web access will be exited also when idle in the live view page.

Show Wizard: Click the checkbox if you would like to display the Startup Wizard each time you turn on or reboot your NVR.



5.7.1.2 Date and Time



Date & Time

Date: Click the calendar icon to change the date.

Time: Click the dialogue box to change the time.

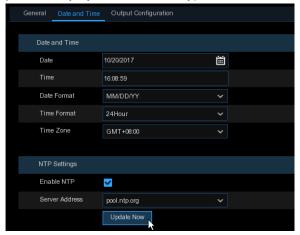
Date Format: Select the preferred date format.

Time Format: Select the preferred time format.

Time Zone: Select a time zone relevant to your region or city.

NTP Settings

The NTP (Network Time Protocol) function allows your NVR to automatically sync its clock with a time server. This gives it the ability to constantly have an accurate time setting (your NVR will periodically sync automatically).

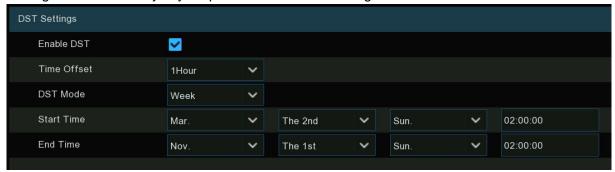




Tick the checkbox of "Enable NTP", and select a "Server Address", click "Update Now" to manually sync the date & time. When NTP function is enabled, system will update the system time at 00:07:50 per day or every time when the system is starting up. Click "Apply" to save your settings.

DST Settings

The DST (Daylight Saving Time) function allows you to select the amount of time that Daylight Saving has increased by in your particular time zone or region.



Enable DST: If Daylight Saving applies to your time zone or region, check this option to enable.

Time Offset: Select the amount of time that Daylight Saving has increased by in your time zone.

This refers to the difference in minutes, between Coordinated Universal Time (UTC) and the local time.

Enable DST: You can select how Daylight Saving starts and ends:

Week: Select the month, a particular day and time when Daylight Saving starts and ends. For example, 2 a.m. on the first Sunday of a particular month.

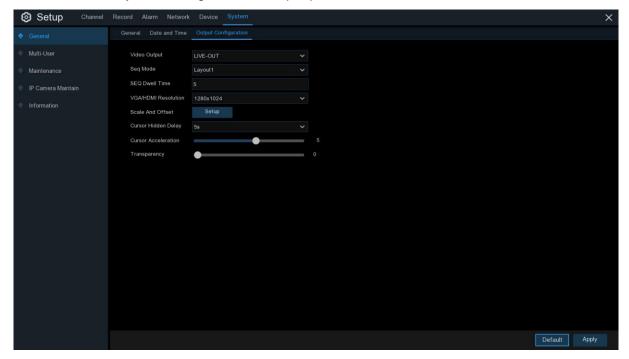
Date: Select the start date (click the calendar icon), end date and time when Daylight Saving starts and ends.

Start Time / End Time: Set the start time and end time for Daylight Saving.



5.7.1.3 Output Configuration

This menu allows you to configure video output parameters.



Video Output: To choose the output options:

LIVE-OUT is used to configure the main output parameters.

Choose LIVE-OUT from the Video Output drop-down menu.

SEQ Mode: Select how many video channels you would like to display when your NVR is in sequence mode.

SEQ Dwell Time: Enter in seconds the maximum length of time you would like to display a video channel in sequence mode before displaying the next video channel (300 seconds is the maximum).

Output Resolution: Select a display resolution that is suitable for your TV. 1920 x 1080 will suit most TVs. If your NVR supports 4K output resolution, you can select either 2K (2560 x 1440) or 4K (3840 x 2160) to take advantage of the higher resolution that your 4K TV provides.



Scale and Offset: The NVR supports to adjust the size & position of the display screen to match your monitor or TV. Click **Setup** button to adjust.



Scale: To adjust the size of the displayed screen by scale.

X Offset: To move the displayed screen to left or right.

Y Offset: To move the displayed screen to up or down.

Click once or long press the left button of your mouse on the arrow to adjust the size and position, or you can scroll the wheel of the mouse to adjust. Click the right button of your mouse to exit, and click **Apply** to save your modifications.

Cursor Hidden Delay: Click the drop-down menu to select the time your NVR will hide the mouse cursor when idle. You can also disable this by selecting "OFF" (password protection will be temporarily disabled).

Cursor Acceleration: To adjust the speed to move the mouse cursor.

Transparency: Click and hold the slider left or right to change how transparent the Menu Bar and Main Menu will appear on-screen. Adjust accordingly.

Note: For UA-SNVR256G0-N only:

- 1. The device only supports HDMI-1 output 8K.
- 2. If the output resolution of HDMI-1 is set to 8K, the maximum output resolution of HDMI 3 and 4 will be limited to 1080P, and HDMI 2 will be disabled.

5.7.1.4 Auxiliary Screen & Decoding

The following three output parameters for secondary screen display should be configured: HDMI-2, HDMI-3, and HDMI-4. Note that the following only applies to UA-SNVR256G0-N.





Switch: Used to set whether to enable the secondary screen display.

Output Resolution: Select the display resolution suitable for the secondary screen.

Decoding Ability(1080P@30): Used to set the decoding capability of the secondary screen. For example, you can set the decoding capability of HDMI-2 to 8, meaning that HDMI-2 can provide a preview of eight 1080P 30-frame channels.

Audio: Used to set whether to enable the secondary screen audio.

Auto SEQ: Used to set whether to enable SEQ mode on the secondary screen.

View Mode: Select the number of video channels to be displayed statically on the secondary screen.

Define SEQ Setting: Select the number of channels to be displayed statically on the secondary screen.

Seq Mode: Select the number of video channels to be displayed in SEQ mode on the secondary screen.

SEQ Dwell Time: Used to set the SEQ dwell time on the secondary screen in seconds.

Spot Poll Setting: Select the channels for sequential display on the secondary screen in dynamic mode.

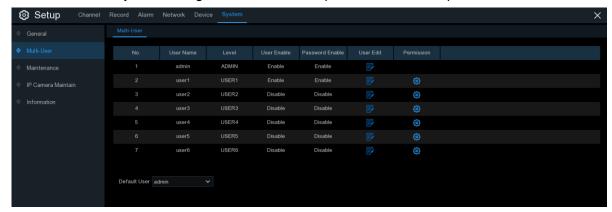
Note:

- You can set the output resolution of HDMI-1 on the output configuration page. For more information, see <u>5.7.1.3 Output Configuration</u>. When the output resolution of HDMI-1 is 8K, HDMI-2 output will not be available.
- 2. A maximum of simultaneous 152 channels of live view is applicable when the following conditions are fulfilled:
 - i. With 4 screen display
 - ii. When HDMI-1 resolution is set to 4K or below
 - iii. HDMI-1 view mode will be set to 64 channels automatically



5.7.3 Multi-user

This menu allows you to configure the user name, password and user permission.



The system supports the following account types:

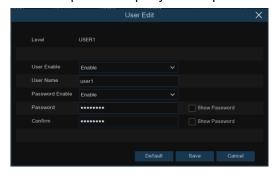
- ADMIN System Administrator: The administrator has full control of the system, and can change both administrator and user passwords and enable/disable password protection.
- USER Normal User: Users only have access to live viewing, search, playback, and
 other functions. You may set up multiple user accounts with varying levels of access to the
 system.
- Default User: Select the default user to login the system when the system starts. admin is
 the default user account. If multiple user accounts have been created, click the drop-down
 menu to turn this off.

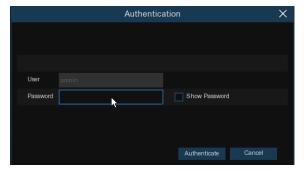
Note: For normal user to be able to change its password, the system administrator must grant the permission of **Subuser Password Change** first.



5.7.3.1 Changing Password

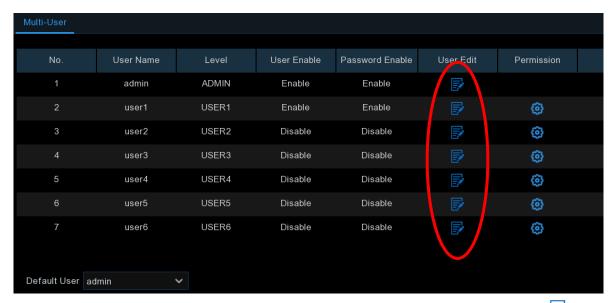
To change the password for the administrator or user accounts, click the User Edit icon password has to be a minimum of 8 characters and can contain a mixture of numbers and letters. Enter your new password again to confirm, and then click **Save** to save your new password. You will be required to input your old password to authenticate.





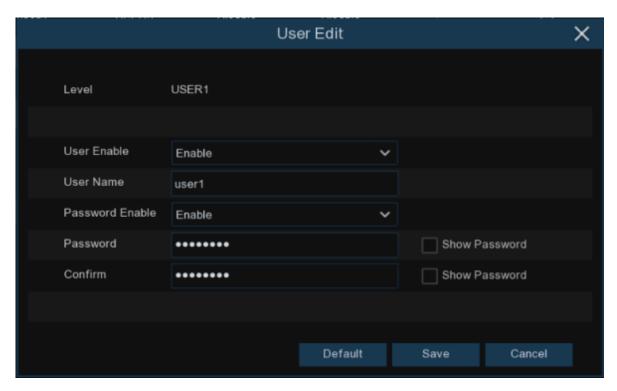
Password Enable: It's strongly recommended to enable the password to protect your privacy. If you want to disable the password protection, ensure your NVR is placed in a secure place.

5.7.3.2 Adding New Users



1. Select one of the user accounts that is currently disabled, click the User Edit icon 🕏.



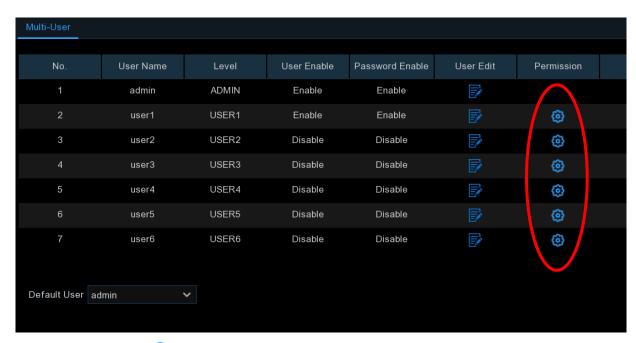


- 2. Select **Enable** from the drop-down next to **User Enable**.
- 3. Click the field next to **User Name** to change the user name for the account.
- 4. Select **Enable** from the drop-down next to **Password Enable**.
- 5. Click the field next to Password to enter the desired password.
- 6. Click the field next to **Confirm** to reenter the password.
- 7. Click Save. You will be required to input your Admin password to authenticate.

5.7.3.3 Setting User Permissions

The administrator account is the only account that has full control of all system functions. You can enable or disable access to certain menus and functions of each user account.





Click the edit icon in under Permission tab.

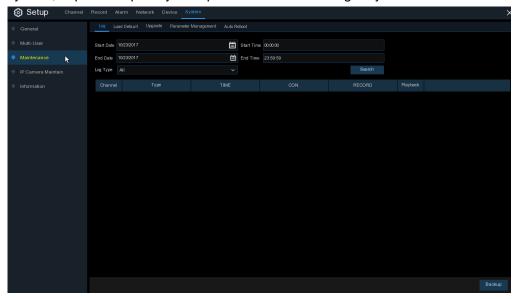


- 2. Check the boxes next to any system menus or capabilities you would like the user to access. Click All to check all boxes. Click Clear to check none of the boxes.
- 3. Click **Save** to save your modifications.



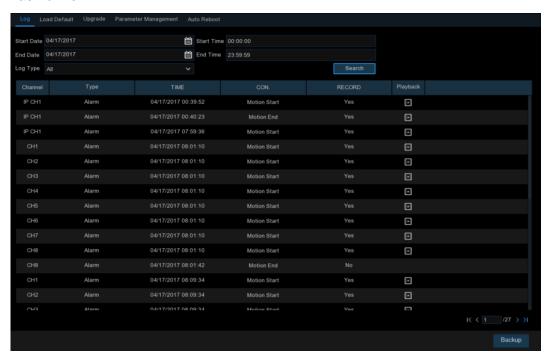
5.7.4 Maintenance

In this section, you will be able to search & view the system log, load default settings, upgrade the system, export & import system parameters and manager system auto reboot.



5.7.4.1 Log

The system log shows you important system events, such as motion alarms and system warnings. You can easily create a backup file of the system log for a set time period to a USB flash drive.



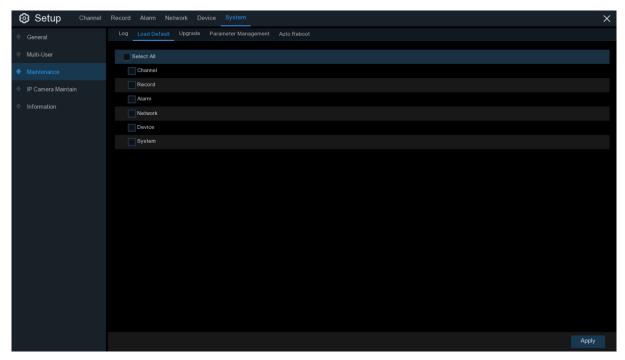
Log Searching and Backing Up:



- 1. Click the field next to **Start Date** & **Start Time** to choose the starting date & time for your search from the on-screen calendar.
- 2. Click the field next to **End Date** & **End Time** to choose the end date & time for your search from the on-screen calendar.
- 3. Select the type of events you would like to search for from the dropdown next to **Log Type**, or select **All** to see the entire system log for the selected time period.
- 4. Click Search.
- 5. Browse system log events from your search period:
- Video events can be played back instantly by clicking in the Playback column. Right-click to return to your search results.
- Use the K < / > > buttons in the bottom-right corner of the menu to move between pages of system log events.
- 6. Click **Backup** to create a backup of the system log for your search period. Make sure your flash derive has been connected to the NVR's USB port.
- 7. The backup drive menu appears. Navigate to the folder you want the backup file to be saved in, then click **OK** to begin.

5.7.4.2 Load Default

Reset the NVR settings to its out-of-box state. You can choose to reset all settings at once, or just settings on specific menus. Restoring default settings will not delete recordings and snapshots saved to the hard drive.

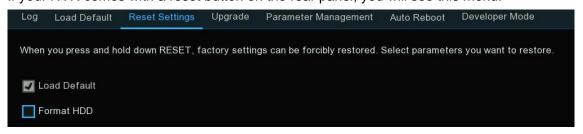


Check the items you want restore, or check **Select All** to choose all items. Click **Apply** to load default settings of your chosen items.



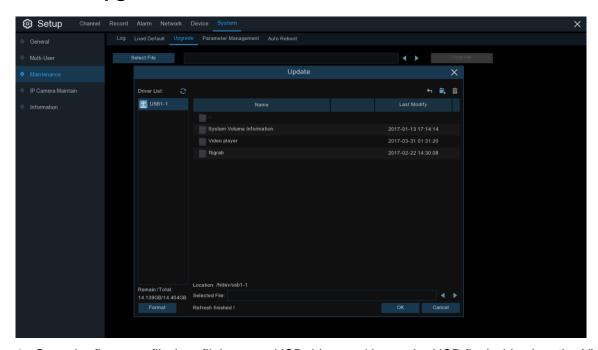
5.7.4.3 Reset Settings

If your NVR comes with a reset button on the rear panel, you will see this menu.



By default, when you press and hold 10 seconds on the reset button with a small pin till the NVR beeps, the NVR will restore default settings. You can tick the checkbox to format HDD if needed.

5.7.4.4 Upgrade



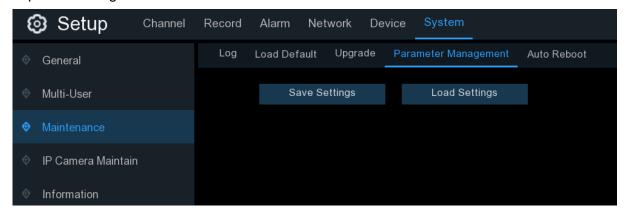
- Copy the firmware file (.sw file) to your USB drive, and insert the USB flash drive into the NVR's USB port.
- 2. Click Select File button to choose the firmware file in your USB flash drive, then Click OK.
- Click Upgrade button to start system upgrade. The system upgrade will last around 5-10 minutes, do NOT power off the NVR or remove the USB from NVR during firmware upgrade.

Note: You can optionally upgrade the firmware using **UVS Device Utility**. See *Chapter 5 Upgrading Firmware* in *UA-SNVR Quick Start Guide*.



5.7.4.4 Parameter Management

You can export the main menu settings you have configured to a USB flash drive, or import an exported setting file from USB flash drive to the NVR.

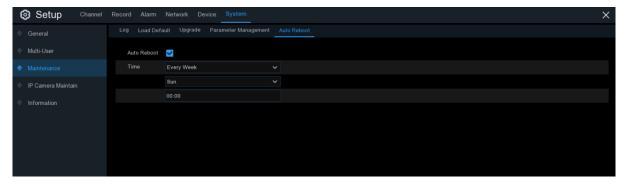


Save Settings: Click to save the NVR current system settings to the USB device. You will be required to input the Admin password to authenticate.

Load Settings: Once you have created a system settings export, you can import the settings on another NVR. Click **Load Settings** button to navigate to the system settings file you want to import from your USB flash driver. You will be required to input the Admin password to authenticate.

5.7.4.5 Auto Reboot

This menu allows the system to auto reboot the NVR regularly. It is recommended to leave this function enabled, as it maintains the operational integrity of your NVR.



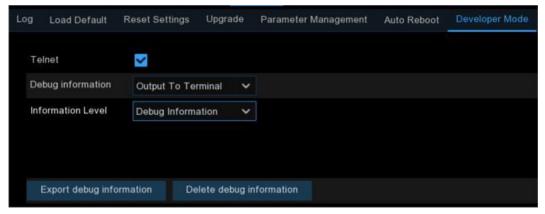
Auto Reboot: Check to enable.

Time: You can set the NVR to reboot by day, week or month.



5.7.4.6 Developer Mode

This is an advantage feature on some certain models, which is used to acquire debug log for authorized professionals when you report a defective complaint.



Telnet: This is used for an authorized technician to connect to your NVR remotely. Please keep it disabled unless you're required by an authorized technician.

Debug Log: It is used for authorized professionals to learn the system running status

- → Disabled: Debug log won't be saved.
- → Output to Terminal: Debug log will be outputted to terminal port.
- → Output to Disk: Debug log will be saved to hard disk drive.

Information Level: Used to set the printing level of serial port log information. To enable technical personnel to quickly locate problems, you can set the log output levels in accordance with the device maintenance requirements.

System Information: Only system-level logs (such as low-level drivers) and necessary information during program operation are outputted.

Error Information: In addition to system information, the errors or exception information during program operation are also included in the error log.

Running Information: In addition to the error log, some important information during program operation is also outputted for the developer to analyze the program running status.

Debug Information: In addition to running information, the relevant information added by the developer in advance to assist debugging and positioning is also outputted. There is much print information at this level, which may affect device operation. In general, it is recommended that this option be disabled.

Debug Trace Information: At this level, more detailed debug information is output, further assisting technical personnel to analyze and position the bugs of functional modules. This option is enabled only when the technical personnel clearly requires more detailed information.

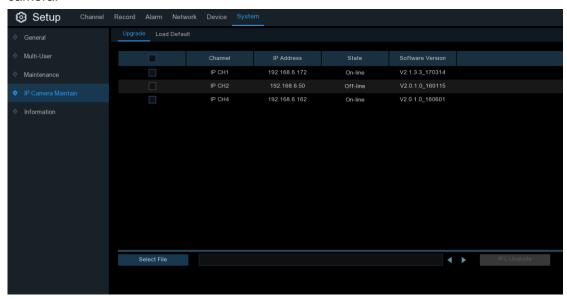
Export Debug Log: Export the debug log file from hard disk drive to your USB flash drive.

Delete Debug Log: Delete the debug file from the hard disk drive.



5.7.5 IP Camera Maintain

This menu allows you to upgrade the IP camera's firmware and restore default settings of IP camera.



5.7.5.1 Upgrade IP Camera



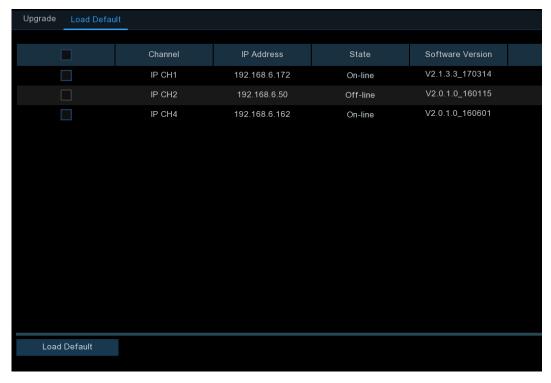
- 1. Choose one of the IP cameras you want to upgrade firmware.
- 2. Click Select File select the update file from your USB flash drive, then click OK.
- Click IPC Upgrade button to start upgrading. You will be required to input the Admin password to authenticate. Do NOT power off the NVR and IP camera or remove the USB during the upgrading.



For some certain IP cameras which support online upgrade, you can tick "Automatic Detection" if you want to automatically check the upgrade file from server at regular intervals.

Click **Detect** button to check if new firmware is available instantly. If new firmware is available, follow the on-screen instructions.

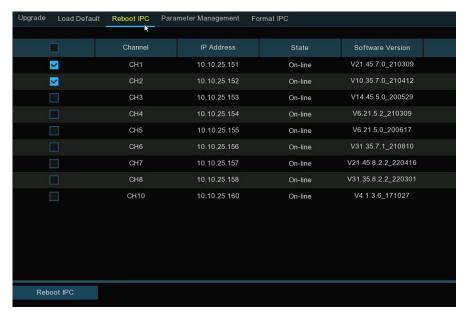
5.7.5.2 Load Default Settings for IP Camera



- 1. Choose the IP cameras you want to restore.
- 2. Click **Load Default** to restore settings. You will be required to input the Admin password to authenticate.

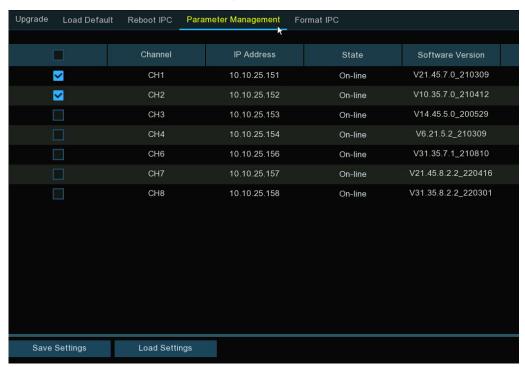


5.7.5.3 Reboot IP Camera



In case of any issues, choose the camera(s) and then click "Reboot IPC" button to reboot selected camera(s).

5.7.5.4 Parameter Management



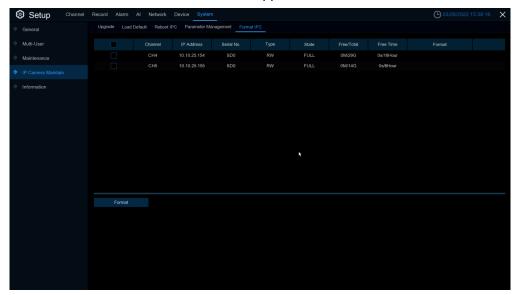
Select the camera(s), and then click "Save Settings" to export the configuration file containing all the settings that you have customized to your USB flash drive.



Load Settings: Click this button to import a configuration file containing all the settings that you have customized and apply to the selected camera(s).

5.7.5.5 Format IP Camera

To format the SD card installed on the supported IP camera.



Select the camera, and then click "Format" to format its SD card.

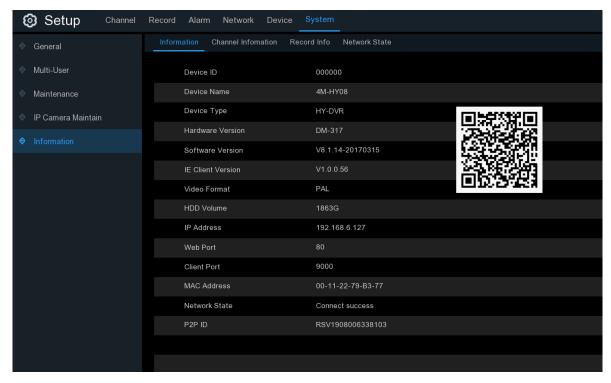


5.7.6 System Information

This menu allows you to view the system information, channel information, record information & network status.

5.7.6.1 Information

View system information such as device ID, device model name, IP address, MAC address, firmware version and more.

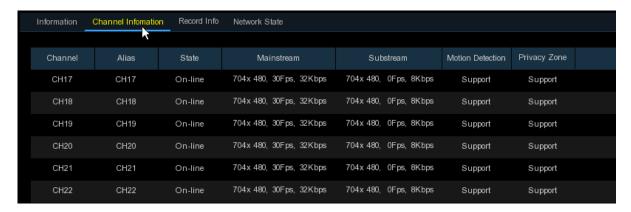


If your NVR supports P2P function, you will find the P2P ID & P2P QR code in the information page. You can scan this QR cord with the mobile app to remote view the NVR.

Note: The P2P function is only supported by GV-Eye V2.9.0 or later.

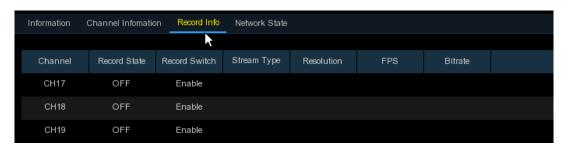


5.7.6.2 Channel Information



View channel information for each connected camera such as alias, mainstream and substream recording specifications, motion detection status & privacy zone.

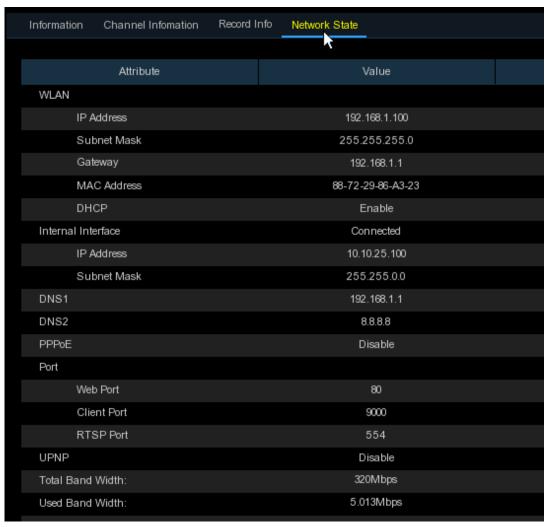
5.7.6.3 Record Information



View recording information for each connected camera such as bitrate, stream type, recording resolution and frame rate (FPS).



5.7.6.4 Network State



View network information.

Total Band Width: It shows the NVR's total input band width for IP cameras.

Used Band Width: It shows the used band width of IP cameras.



Chapter 6 Al Scenario

Al Scenario function provides Al applications for different specific scenarios. Click the submenu title in the main setup page to get into the individual function setup page.

Note: The AI Scenario functions are only applicable to **UA-SNVR1620-P** / **UA-SNVR256G0-N** / **UA-SNVR3420-N** when connected to the following UA-IP cameras with specified firmware versions:

- UA-B580F3 (V1.01 or later)
- UA-R560D2 (V1.01 or later)
- UA-R580F2 (V1.01 or later)
- UA-R800F2 (V1.01 or later)

These settings are not available on the NVR's Web interfaces.

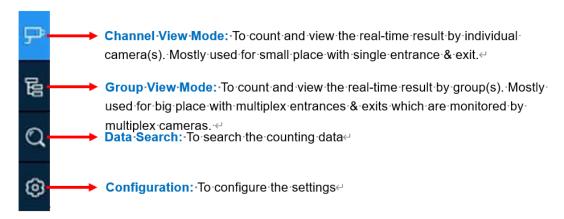
6.1 Cross Counting

This is an AI application based on cross counting function, which helps to control the attendance number of customers/visitors/vehicles in public places, like restaurants, parks, zoos, theaters, museums, car parks, etc.





1. Navigation bar on the left side:



2. Real-time data display:



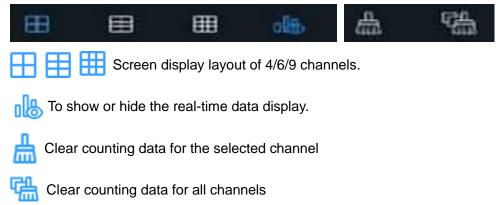
Available: Remaining allowed attendance number

Inside: Current attendance number inside the control area

Enter: Recorded number of total entrants

Exit: Recorded number of total leaving attendance.

3. Real-time counting data display:



4. Real-time counting data information bar





This bar will display the real-time counting data for the selected channel.

Available: Remaining allowed attendance number

Inside: Current attendance number inside the control area

Enter: Recorded number of the total entrants

Exit: Recorded number of the total leaving attendance.



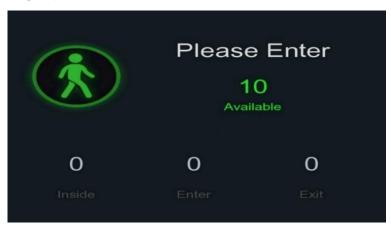
If the available number is more than 0, the figure will be in green color.



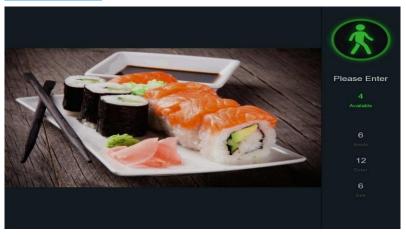
If the available number is 0, the figure will be in red color.

5. Full Screen Button:

Click the full screen icon (a) to display the real-time counting data for the selected channel(s) or group(s).



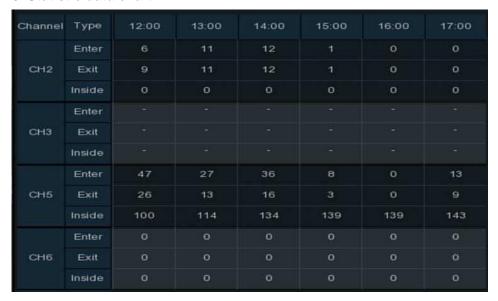
If you have enabled the **Advertise Mode**, your advertising pictures will be displayed with the real-time counting data together in the full screen mode. Learn more for **Advertise Mode** on <u>6.1.3</u> Advertise Mode.



Right click your mouse to exit the full screen mode.



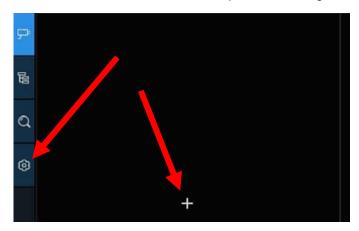
6. Statistic data chart:



The all-day counting statistical data of all activated channels will be displayed below the real-time counting data information. Use the mouse wheel to move the timeline toward left or right.

6.1.1 Channel View Setup

Click the add icon + or setup icon to get to the configuration page.



- 2. Enable the channel(s) you want to realize the counting function in the **Channel** list. The Setup & Alarm icon will be in blue color if the camera in that channel supports Al function; on the contrary, if the camera doesn't support Al function, the icon will be in grey color.
- 3. Set the **Capacity** number for each channel, which is the maximum limitation of the attendance.



4. Click one of the **Setup** icons (a) to configure the detection conditions.



Switch: Activate or inactivate the detection.

Type: Choose the detection target objects. **Motion** will detect all moving objects, **Person** will detect human beings only, and **Vehicle** will detect vehicles only.

Sensitivity: Set the sensitivity level. Level 1 the lowest sensitivity level while level 4 is the highest sensitivity level.

Rule Type:

A→B: If a target object is detected moving from side A to side B, the system will count 1 to enter number; if a target object is detected moving from side B to side A, the system will count 1 to exit number.

B→A: If a target object is detected moving from side B to side A, the system will count 1 to enter number; if a target object is detected moving from side A to side B, the system will count 1 to exit number.

Start Time: Set the detection start time.

End Time: Set the detection end time.

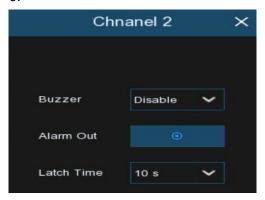
Dynamic Marking: If you enable this option, the border of the detection zone will be displayed in both live view images and recording files.

Configuration Steps:

- Activate the Switch.
- 2. Choose the detection target type.
- 3. To set the **Sensitivity**.
- 4. Choose a Rule Type.
- 5. Set the **Start Time** and **End Time**.
- 6. Use your mouse to click 2 points on the camera picture to draw a virtual line.
- 7. Click **Save** to save your settings.



- 8. If you want to modify the position or length of the line, click the red box in the line, the color of the line will be changed to red color. Click and hold the left button of your mouse to move the line, or drag the terminals to modify the length or position of the line.
- 9. If you want to remove one of the lines from the camera picture, click the red box in the line and then click **Remove** button.
- 10. Right click your mouse to exit the setup page.
- 11. Repeat step 3 to finish the configuration for all channels you want to activate the function.
- 12. Click one of the Alarm icons to configure the alarm actions when the Available number is 0.



Buzzer: Set the buzzer duration in seconds when the Available number is 0.

Alarm Out: If your NVR supports to connect to external alarm device, you can set to emit an alarm tone.

Latch Time: To configure the external alarm time when the Available number is 0.

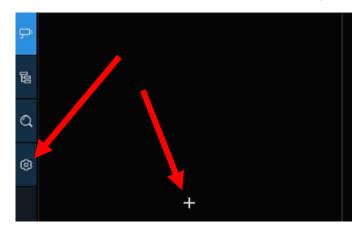
Right click your mouse to exit the alarm setup page, and then click **Save** button to save the settings.

13. Click the **Channel View** icon to view the live images & counting data of all activated channels.

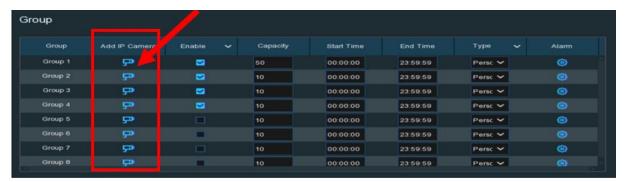


6.1.2 Group View Setup

1. Click the add icon + or setup icon longer to the configuration page.



2. Click the Add IP Camera icon property to add channel(s) to the group. Max. 8 groups can be set, but each one channel can be added to 1 group only. If a channel is enabled in the Channel View mode, it will be not allowed to add to any group.



- 3. Check the Enable box to activate the group.
- 4. Set the Capacity number, Start Time, End Time of each group.
- 5. Choose the detection target Type from Person, Vehicle and Motion.
- 6. Click one of the Alarm icons (to configure the alarm actions when the Available number is 0.



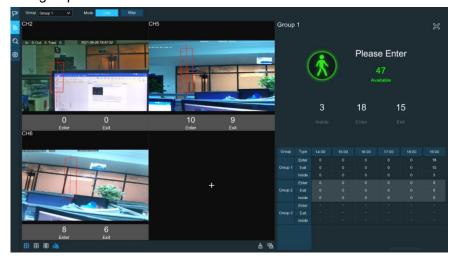
Buzzer: Set the buzzer duration in seconds when the Available number is 0.



Alarm Out: If your NVR support to connect to external alarm device, you can set to emit an alarm tone.

Latch Time: To configure the external alarm time when the Available number is 0.

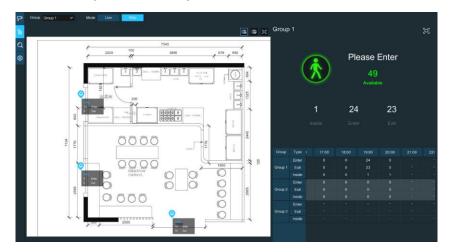
- 7. Click the close icon × or right click your mouse to go back to previous configuration page, and then click Apply button to save the settings.
- 8. Click the **Group View** icon to view the live images & counting data of all activated groups.



9. You can choose which group you want to view the real-time live images and counting data.



10. Furthermore, it supports to display the counting data in Map mode. Click the Map button to configure the settings.



11. Click the icon to add a map image from your USB memory.



12. Click icon to adjust the site of the IP cameras. Click and hold the channel icon and move one by one to adjust the position of your IP cameras on the map. You can click icon to display the map in full screen.

6.1.3 Advertise Mode

The system supports to demonstrate your advertising pictures with the Cross Counting functions.

1. Click the **Configuration** icon to in the **Navigation bar** to get to the configuration page.



2. Check the Advertise mode in the

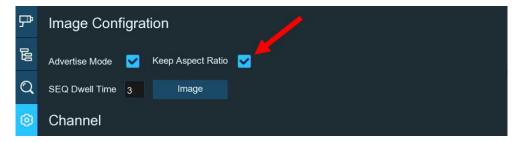


3. Click **Image** button to load advising pictures from your USB memory. It supports to add maximum 16 pictures with jpg, png and bmp format, and the maximum resolution should be no more than 2560 x 1600. Click the add icon to add new picture(s) and click delete icon to delete the added picture one by one. Click the close icon or right click your mouse to go back to previous configuration page.





4. Check the **Keep Aspect Ratio** box if you want to display the images with their original aspect ratio. Uncheck the box if you want the pictures to be stretched and displayed full screen.



- 5. Set the **SEQ Dwell Time** in seconds which will decide how long each picture will stay in the screen.
- 6. Click **Apply** button to save your settings.
- 7. Go back to Channel View mode or Group View mode, click the full screen button [on the right upper corner to display your advertising pictures and the real-time counting data for the selected channel(s) or group(s).





6.1.4 Search Counting Data

- Click the Search icon Q to search the counting data.
- 2. It allows you to search separately for Channels and Groups. Choose the channel(s) or group(s) you want to search, set the search duration by day, by week, by month or by year and choose the target type you want to search. Click the search icon Q, the result will be displayed on the right side of the window.



- Click to display the result in column chart
- Click to display the result in tendency chart
- Click to display the result in detail chart
- Click to export the result into your USB flash drive



6.2 Face Attendance

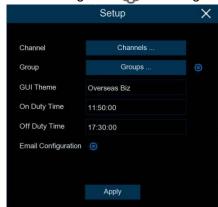
Face Attendance is an Al application based on Face Recognition results. You're able to view and check the real-time statistical data of attendance management visually.



- 1. Custom title.
- 2. Overall attendance statistical data of all selected groups.
- 3. Individual attendance statistical data of each selected group.
- R The total number of people who need to check attendance
- Representation 2.2 The number of people who have checked attendance already
- The number of people who haven't checked attendance.
- 4. Live view screen: To display the live camera images. Click the screen split icons □, □, ⊞ to change the display layout.
- 6. Click search icon Q to search the face attendance data. Check more on 7.1.9.1 Face Attendance.



Click Setting icon (i) to configure the face attendance settings.



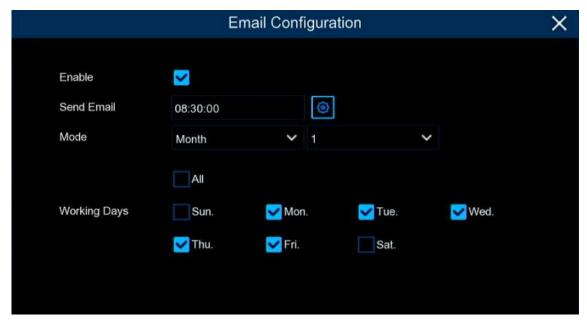
Channels: To choose the channels for face detection **Group:** To choose the attendance people group. If you want to edit the group database, click the icon to edit. Check more on <u>5.4.2.2 Database Management</u>.

GUI Theme: To give a custom title to the face attendance.

On Duty Time: To set the on-duty time.

Off Duty Time: To set the off-duty time.

Email Configuration: To send the attendance statistical data by email. click the icon to edit the email configuration.



Enable: Check the box if you want to send the attendance statistical data by email.

Send Email: Set the preset time for sending the email.

Mode: Choose to send the email once in every Day, every Week, or every Month.

Day: Send the attendance statistical data of previous day once a day.

Week: Send the attendance statistical data of last 7 days once a week.

Month: Send the attendance statistical data of last month once a month.

Working Days: To select the working days. It will affect the attendance statistical data.

Click the setting icon to configure your email configuration. Check more on 5.5.3.1 Email

Configuration.



6.3. Object Classification

Object Classification is an Al application based on face detection, human and vehicle function, which is used to classify and count the number of detected faces, human beings, motor vehicles and non-motor vehicles in a certain period.



- Customized title of the object classification.
- Live view screen: to display the live camera images. Click the screen split buttons to change the display layout. Continuously click a button to display next page.
- Notifications of detected face images. Use the mouse wheel to move up and down. 3.
- 4. Notifications of detected human images. Use the mouse wheel to move up and down.
- Notifications of detected motor vehicles. Use the mouse wheel to move left and right.
- 6. Notifications of detected non-motor vehicles. Use the mouse wheel to move left and right.
- 7. Statistical data of detected objects in a selected period.
- 8. Click the icons to display or hide relative object:



To display or hide face images.



To display or hide human images.



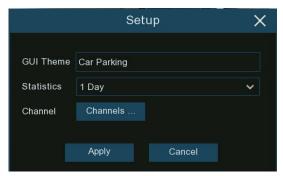
To display or hide motor vehicle images.



To display or hide non-motor vehicle images.



9. Click search icon Q to search the recording of human & vehicle detection events. Click Setting icon to configure the object classification settings:



GUI Theme: To give a customized title to the object classification.

Statistics: To select the time period you want to show the data.

Channels: Click to choose channel(s) of which you want to show the data

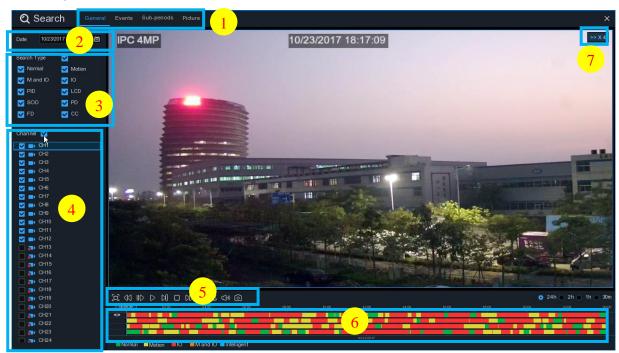


Chapter 7 Search, Playback & Backup

The Search function gives you the ability to search for and play previously recorded videos as well as snapshots that are stored on your NVR's hard drive. You have the choice of playing video that matches your recording schedule, manual recordings or motion events only. The Backup function gives you the ability to save important events (both video and snapshots) to a USB flash drive. A maximum of 16 channels of playback is supported by UA-SNVR1620-P / SNVR256G0-N / SNVR3240-N, while a maximum of 8 channels of playback is supported by UA-SNVRL810-P.

7.1 Using Search Function

Click Search button in the Start Menu to enter search section.



- Search Options: the system provides various search & playback methods: General, Events, Sub-periods, Smart & Pictures
- 2. Search Date: search by a date to play back.
- 3. Search Type: the system provides different search types to narrow your search.
- 4. Channel Selection: to choose the channels you want to search & play.
- 5. Video Playback Controls: to control the video playback.



Enlarge the video playback to full screen

Rewind, x2, x4, x8 and x16

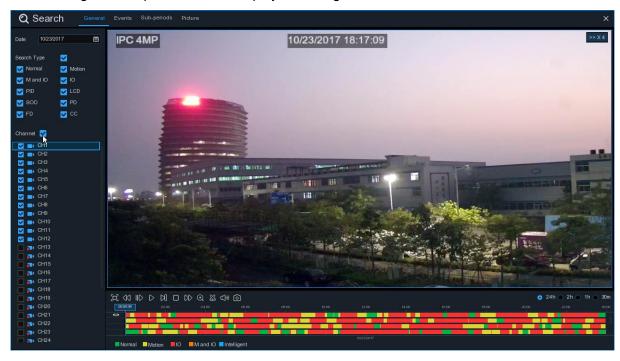


	Slow Play, 1/2, 1/4 and 1/8, 1/16 speed
	Play
	Pause
	Play frame by frame. Click once to play a frame of the video
	Stop
	Fast Forward, x2, x4, x8 and x16
	Digital Zoom: Click to zoom in then click-and-drag on a camera image during playback to
	zoom in on the selected area. Right-click to return to regular playback.
	Video Clip. Quickly save a section of video to a USB flash drive. View more on 7.1.1.1 <u>Video Clip Backup</u>
	Save Video Clip.
	Volume Control: scroll the slider bar to increase or decrease volume.
	Snapshots: to capture a snapshot image to your USB flash drive. If the video playback is
	in split-screen view, move the mouse cursor to the channel you want to capture, and then
	click the oicon to save the snapshot.
6.	Timeline: Continuous recordings are shown with colored bars to represent different types of recording (legend shown in the bottom-right corner of the display). Use the timeframe options
	(24h 2h 1h 30m) to view a smaller or larger time period.
	Different types of recording shown in different colors:
	■Normal Motion ■IO ■M and IO Intelligent
	Continuous Recording in Green color;
	Motion Recording in Yellow color;
	I/O Recording in Red color;
	Motion & I/O Recording in Orange color;
	AI / Intelligent Recording in Blue color;
7.	Playback Status: display the video play status.



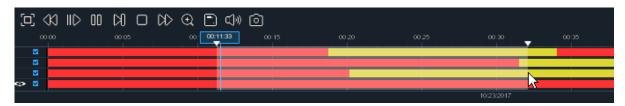
7.1.1 Search & Play Video in General

This menu gives an option to search & play recording for a selected date.



- 1. Select a date to search for video recording from the calendar.
- 2. Choose a search type.
- 3. Check channels you would like to search, or check Channel to search all connected channels.
- 4. The search result will display on the timeline from 00:00 to 24:00.
- 5. Click button to start playback.
- 6. Control the playback with buttons on Video Playback Controls.
- 7. Use the timeframe options (24h 2h 2h 1h 30m) to view a smaller or larger time period.
- 8. If you want to quickly save a section of video during playing back to a USB flash drive, use the Video Clip backup function.

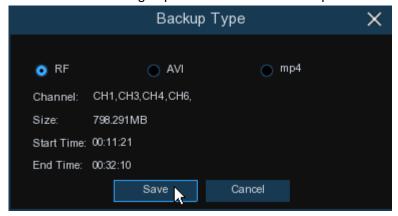
7.1.1.1 Video Clip Backup



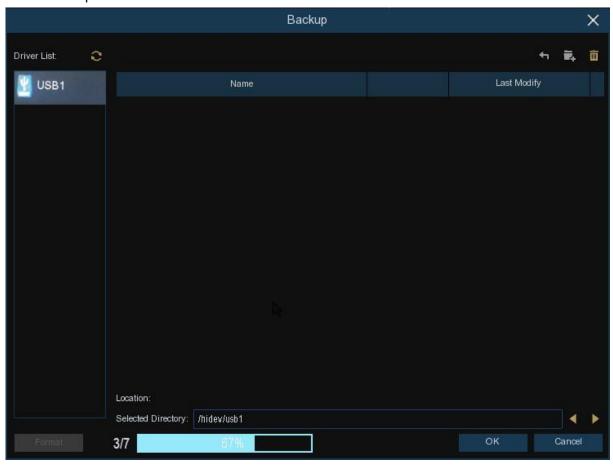
- 1. Insert your USB flash drive to the NVR.
- 2. Start a video recording playback.
- Click X icon.
- 4. Check the channel(s) you want to make a video clip backup.



- 5. Move the mouse cursor to the timeline where you want to start the video clip.
- 6. Press and hold the left button of your mouse, and drag the drag the cursor to the timeline where you want to end the video clip.
- 7. The 🐰 icon has been changed to 🖺 icon, click 🖺 to save the video clip.
- 8. Select a file type for your backup files, click **Save** button to save the video clips. Make sure your USB driver has enough space to save the video clips.



- 9. The backup drive menu appears. Navigate to the folder you want the backup files to save in.
- 10. Click **OK** to begin. The progress bar at the bottom of the window shows you the progress of the backup.





7.1.2 Event Search, Playback & Backup

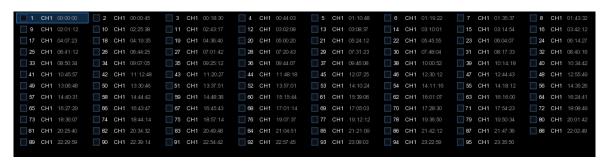
Event search lets you view a list of video recordings with the channel, start and end time, and recording type conveniently summarized. You can also quickly back up events to a USB flash drive.



To search, play & back up for events:

- 1. Choose the date & time you want to search.
- 2. Check the recording types you want to search, or check Search Type to choose all.
- 3. Choose the channels you want to search, or check Channel to choose all channels.
- 4. Click (icon to start search.
- 5. Events fitting your search criteria are displayed in list form. You can double click the left button of your mouse upon one of the events to play the video immediately.
- 6. Click (4 4 7/15 > > 1 icons in the bottom-right corner of the menu to browse between pages of events, or input the page you want to browse.
- 7. You can switch the view of list form in by clicking below icons which is show at the right bottom corner of the screen:
 - Thumbnails view. You can view the snapshots of the events.
 - List view. The events will be displayed in list.





Detailed view. You can view the details of the events.

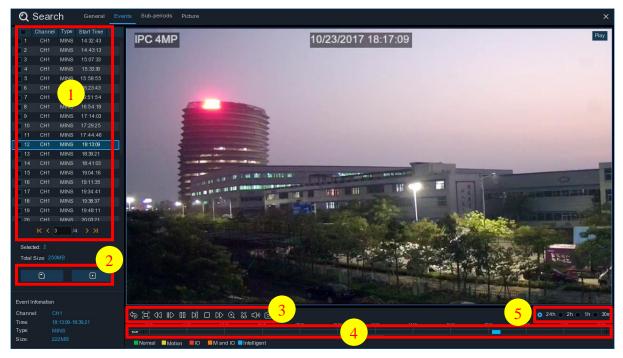


In the detailed view mode, you can lock the video events to keep events from being overwritten in the hard drive. Click the $\frac{1}{100}$ icon to lock or click $\frac{1}{100}$ to unlock the events.

- 8. When you click the left button of your mouse upon one of the event, system will show the event information on the left bottom corner of the screen.
- 9. Check the box next the number of the event to select files, or check the box next **Select** to select all events in the page.
- The number of selected files, total size information will be displayed at the right bottom of the screen.
- 11. After selecting file, you can click [icon to save the video to USB flash drive. Or click icon into event playback control window to play the video.



7.1.2.1 Event Playback Control



- 1. Event List, you can select the events here.
- 2. Click icon to save your selected event videos to USB flash drive. Click icon to play video.
- 3. Control the playback with buttons on Video Playback Controls. You can click icon or click right button of your mouse to exit the playback and return to event search window.
- 4. The event you are playing now will be displayed on the timeline.
- 5. Use the timeframe options (24h 2h 2h 1h 30m) to view a smaller or larger time period.



7.1.3 Sub-periods Playback

Sub-periods playback allows you to play multiple normal recordings and motion events simultaneously from a single channel. With normal and event recordings, the video is divided evenly depending on the split-screen mode that has been selected. For example, if the video is an hour long and you have selected Split-screens x 4, each split-screen will play for 15 minutes.



To search & play video in sub-periods:

- 1. Choose the date & time you want to search.
- 2. Choose the split-screens you want the videos to be played in.
- 3. Check the recording types you want to search, or check **Search Type** to choose all.
- 4. Choose the channels you want to search. Note that this function only supports to search & play one channel at a time.
- 5. Click the play button > to start playing. Control the playback with buttons on Video Playback Controls.
- 6. Videos are being played in split-screens.
- 7. Click the left button of your mouse upon a particular split-screen, the time period of the video split-screen will be displayed on the timeline. The color bar on the top of the timeline indicates the time span of the video split-screen you have clicked. The color bar on the bottom of the timeline indicates the time span for the whole videos you have searched.



8. Use the timeframe options (24h 2h 1h 30m) to view a smaller or larger time period.



7.1.4 Smart Search

With Smart search function, you will be able to quickly search and play the motion recording videos which were triggered by human beings.



To search & play video in Smart Search:

- 1. Choose the date & time you want to search.
- 2. Check the recording types you want to search, or check Search Type to choose all.
- 3. Choose the channel you want to search. Smart Search supports to search & play one channel only at a time.
- 4. The Smart Search result will be displayed in the time slot in blue color.



- 5. Click the play button to start playing. Control the playback with buttons on Playback Controls.
- 6. It supports to narrow the search by selecting a certain area in the images. Click the sicon on the Playback Controls bar, the aera selection page will be displayed.





The selected aera will be marked with red grids.

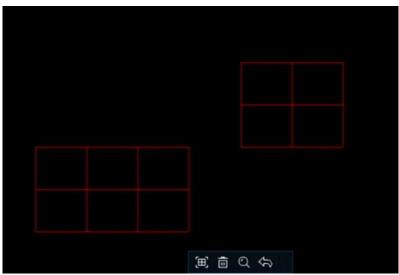
⊞: select whole image.

: clear your selection.

: go back to playback interface.

Q: search.

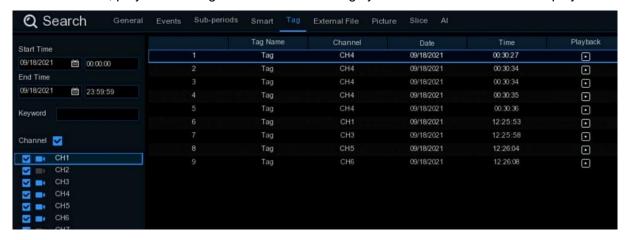
Click $\stackrel{\frown}{\equiv}$ button to clear all selection, and then use your mouse to select the certain areas you want to search in the image. Click \bigcirc button, the system will search the display the smart search result for the selected areas.





7.1.5 Tag Search

You can search, play and manage the contents with tags you added in live view and/or playback.



- 1. Select the start time and end time you want to search.
- 2. Select the channel(s) you want to search.
- 3. If you gave customized tag names to the tags, you can input the keyword to narrow your search.
- 4. Click Q button to search. The tags will be displayed on the right window. Click the play button to start playing.
- 5. If you want to modify the tag name, click \nearrow button. Click $\overline{\mathbf{m}}$ button to delete the tag.



7.1.6 Play External File

The NVR supports to play the videos saved in the external USB memories.



Insert your USB memory into the USB port, find out the folder where the video files are saved, and then click the play icon to play the video.



7.1.7 Picture Search & View

This function can be used to search, play and copy snapshots to a USB flash drive.



To search, play & back up pictures:

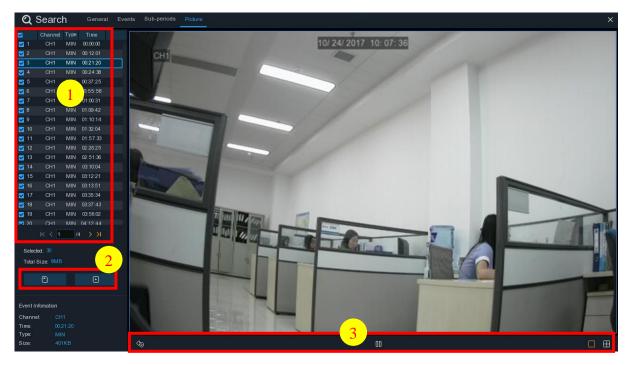
- 1. Choose the date & time you want to search.
- 2. Check the picture capture types you want to search, or check Search Type to choose all.
- 3. Choose the channels you want to search, or check Channel to choose all channels.
- 4. Click Q button to start search.
- 5. Pictures fitting your search criteria are displayed in list form. You can double click one of the pictures to get a larger view.
- 6. Click (4 4) icons in the bottom-right corner of the menu to browse between pages of pictures, or input the page you want to browse.
- 7. You can switch the view of list form in by clicking below icons which is show at the right bottom corner of the screen:
 - Thumbnails view. You can view the snapshots of the events.
 - List view. The events will be displayed in list.
 - Detailed view. You can view the details of the events.

	Channel	Туре	Date	Time	Size	Playback
<u> </u>	CH1	MIN	10/24/2017	00:00:00	160KB	•
_ 2	CH1	MIN	10/24/2017	00:12:01	201KB	·
3	CH1	MIN	10/24/2017	00:21:20	401KB	₽
	CH1	MIN	10/24/2017	00:24:38	111KB	·
<u> </u>	CH1	MIN	10/24/2017	00:37:25	167KB	▶
<u> </u>	CH1	MIN	10/24/2017	00:55:58	210KB	•



- 8. When you click the left button of your mouse upon one of the pictures, system will show the picture information on the left bottom corner of the screen.
- 9. Check the box next the number of the event to select files, or check the box next **Select** to select all pictures in the page.
- 10. The number of selected files, total size information will be displayed at the right bottom of the screen.
- 11. After selecting file, you can click button to save the pictures to USB flash drive. Or click button to go into picture preview control window.

7.1.7.1 Picture Preview Control

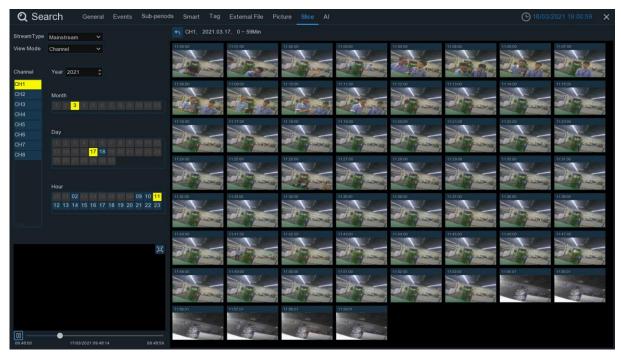


- 1. Picture List, you can select the pictures here.
- 2. Click button to save your selected pictures to a USB flash drive. Click button to view the pictures in slideshow.
- 3. Press 🖒 button to exit preview control window and go back to picture search window.
 - Press button to pause, press to resume slideshow.
 - Press | button to display previous snapshot or group of snapshots, press | to display the next snapshot or group of snapshots.
 - Click button to view a single snapshot at a time, click button to view four snapshots at a time, press buttons to view nine snapshots at a time.



7.1.8 Slice Search

This is a function to slice each hour's video into 60 fragments.



Choose the video stream type, channel, date, and hour. The system will display 60 thumbnail images of each minute on the screen. Click on any one of the thumbnail images, the video will be played on the left bottom corner.

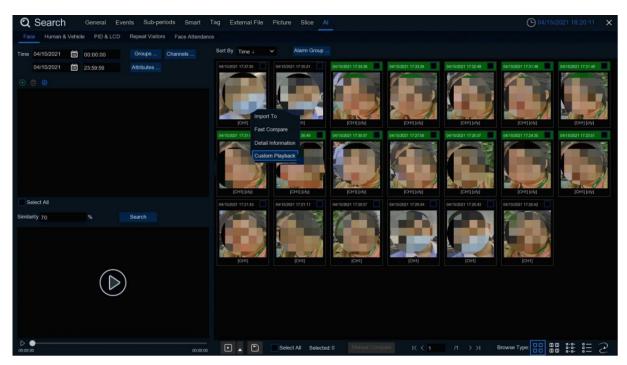


7.1.9 Al Search

7.1.9.1 Face Search

Choose date, time, channel, groups to search all captured faces.

Note: The Face Search and Tracking functions are based on Face Detection and/or Face Recognition results. See *5.4.1.1 Face Detection* and *5.4.2 Face Recognition*. Make sure **Face Attribute** is enabled in **Face Detection** before you can use facial features to find search results.



- Click icon to add customized faces.
- 2. Choose the **Channels** you want to search.
- 3. You can also set search conditions of the facial features in Attributes.
- 4. Choose the Face Recognition group in Alarm Groups.
- Click icon to configure the AI settings.
- 6. Click Search.



7.1.9.1.1. Playing Events



- 1. Event List. Use the arrow buttons to turn page or use the keypad to navigate to a specific page. Double-click on an event to play it directly.
- 2. You can add time duration before and after the event and then click button to play.
- 3. Video Playback Controls: to control the video playback



Button	Function	
♦	Return to event search page	
	Enlarge the video playback to full screen	
4 0	Rewind button, subsequent presses of the button will change the rewind speed.	
IID	Slow Play, subsequent presses of the button will change the play speed	
\triangleright	Play in normal speed	
00	Pause	



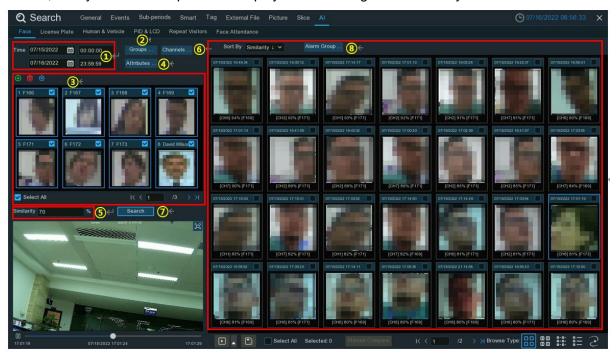
D(I	Play frame by frame. Click once to play a frame of the video		
	Stop playing		
DD	Fast forward button, subsequent presses of the button will change the speed.		
Q	Select a camera, click this button then use the scroll button on the mouse to zoom. Use the picture-in-picture screen to select a different area to view. Right-click to exit.		
æ	This button allows you to edit the video by setting mark in and mark out points which you can then copy to a USB flash drive.		
□()))	Click to adjust audio output volume		
6	Click to take a snapshot and save to your USB flash drive		
<i>(</i> 2)	Tagging allows you to record information such as a person or object within the video. Click on a camera to select, pause the video when you see a person or object to be tagged, then press this button (multiple tags can be created).		
	Same as above, but you can name the tag.		
°83	Click to switch the image scale for all playing cameras between original and stretch.		

4. **Timeline:** Quick locate the playback position by clicking on the time line. You can zoom in or zoom out the timeline by using the timeframe options 24h 2h 1h 30m for precise location.

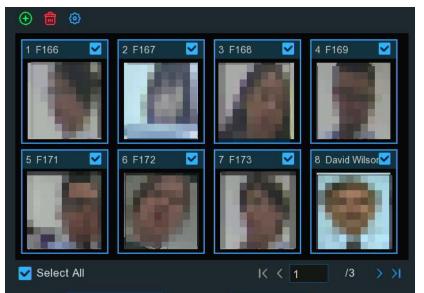


7.9.1.1.2. Search & Compare Face Images (Recognition)

You can appoint one or more face profiles selected from face recognition data base and then search, the system will compare and display the face images that match your search criteria.



- Click the calendar icon to select a date to search on. A red underline on a date indicates snapshots were taken on those particular dates. For time, you can search over 24 hours or you can use the keypad to enter a specific start and end time
- Click Groups button, and then select the groups where your targeted face profiles are saved in.
- All face profiles exist in your selected group(s) will be displayed in the display window:



All face profiles are selected by default. You can untick the checkbox of "Select All" to deselect all.

Tick or untick the checkbox above each image to select or deselect it.

If you want to delete a face profile, click on the image,

and then click the button .



If you want to add more targeted face images, click add button \bigoplus , and then select face images from internal or external storage device.

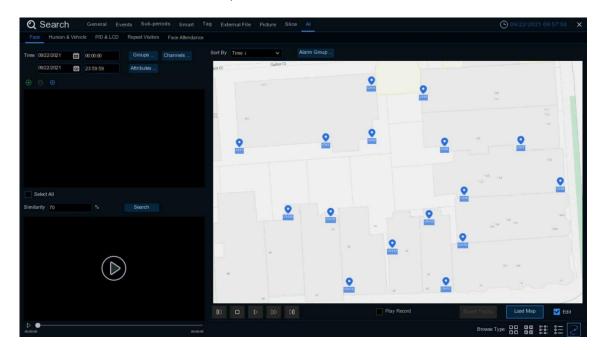
- 4. If you have enabled the Face Attributes detection (5.4.1.1 FD (Face Detection)), you can click here to appoint the attribute(s) you want to search.
- 5. Set the Similarity: Set how closely, in percentage terms, the detected face must match a targeted face to be considered a recognized match. The default threshold is 70%. A higher similarity % will result in fewer false recognition results.
- 6. The system searches all channels by default. You can click the "Channels" button to select specific channel(s) that you want to search for.
- 7. Click **Search** button to commence a search.
- 8. The face images that match your search criteria will be displayed. You can narrow your search by selecting specific alarm group(s).



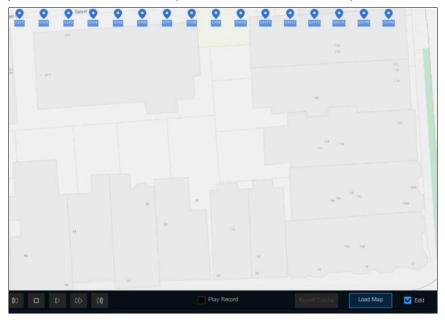
7.1.9.1.3 Face Tracking on E-Map

E-Map function helps track a person's faces.

Click the icon to set the E-Map function.

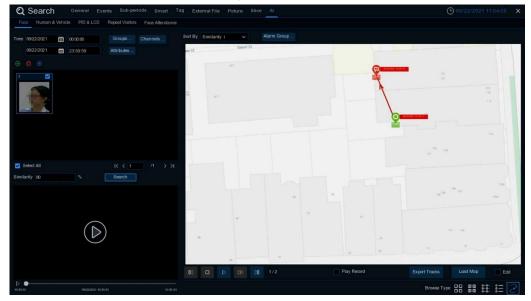


- 1. Click Load Map button to load a map image from your USB memory.
- Check the Edit box. Click and hold the channel icon and move one by one to adjust the site of your IP cameras on the map. Uncheck the Edit box to quit the edition.

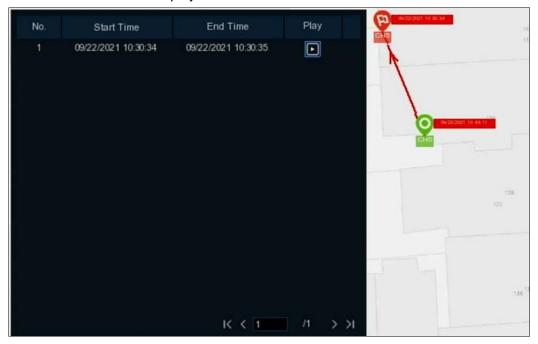




3. Click ⊕ icon to select one face image from local storage or external USB storage. Select date & time, group(s), channel(s), set the similarity rate, and then click **Search** button. The system will display the result on the e-map. If the person was captured by multiple cameras, the system will display his/her moving track on the map.



4. Click one of the sites on the map, it will display the captured date & time. Click the Play button, the recorded video will be played in the left bottom corner.





5. Click the play button \triangleright on the play control, the system will automatically demonstrate the moving track. Check the **Play Record** box, recorded videos will be played meanwhile.

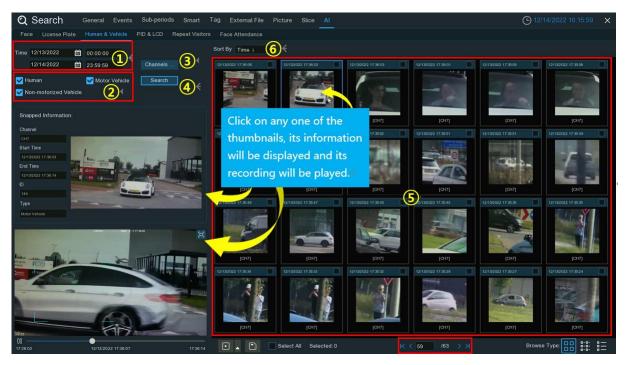


Note: The tracking function is only applicable to one person at a time.



7.1.9.2 Human & Vehicle

The system provides a quick search for pedestrians and vehicles.

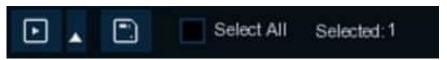


- 1. Select the date & time, channel(s).
- 2. Choose the detection type: Human and/or Vehicle.
- 3. Click **Search**, the result will be displayed on the right side of the window.
- 4. Click one of the images, the system will show its basic information on the left side of the window, and the video will be played on the left bottom side.
- 5. Right click your mouse upon one of the images, you will have 2 options:
 - A. To view the file information.
 - B. To start playback of the file.





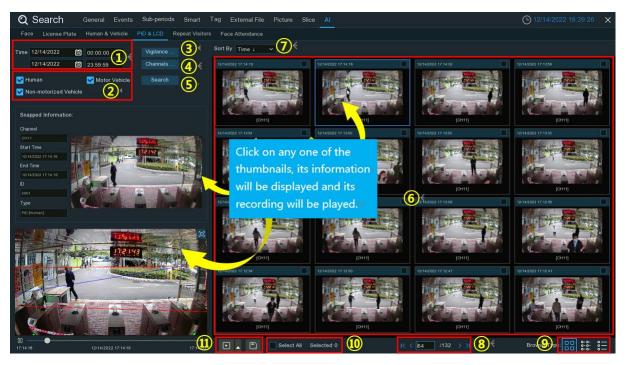
6. Choose one or more files, click the play button ▶, the system will turn to the playback interface to play the selected file(s). Click the ▲ icon to select the time duration you would like to play. Click ▶, to save the selected file(s) to your USB memory.





7.1.9.3 PID & LCD

The system provides a quick search for PID & LCD.



- 1. Select the date & time, channel(s).
- 2. Select PID and/or LCD in Vigilance.
- 3. Choose the detection type: **Human** and/or **Vehicle**.
- 4. Click Search, the result will be displayed on the right side of the window.
- 5. Click one of the images, the system will show its basic information on the left side of the window, and the video will be played on the left bottom side.



- 6. Right click your mouse upon one of the images, you will have 2 options:
 - A. To view the file information.
 - B. To start playback of the file.



7. Choose one or more files, click the play button , the system will turn to the playback interface to play the selected file(s). Click the icon to select the time duration you would like to play. Click to save the selected file(s) to your USB memory.





7.1.9.4 Repeat Visitors

This is a function to conduct a quick search of the occurrence frequency of persons in a certain time period.

Note: The Repeat Visitors function is based Face Detection and/or Face Recognition results. See *5.4.1.1 Face Detection* and *5.4.2 Face Recognition*. Make sure **Face Attribute** is enabled in **Face Detection** before you can use facial features to find search results.



- 1. Select the date & time, group(s) & channel(s).
- 2. Set the Attributes.
- 3. Set the Min. Interval time (in seconds) and Similarity.
- 4. Click **Search**, the result will be displayed on the right side of the window.
- 5. You can sort the result by **Time** and **Frequency**.
- 6. You can narrow the result by setting the **Minimum Occurrence** number.
- 7. Click one of the images, the system will show its relative information, including channel, captured start and end time on the left side of the window, and the video will be played on the left bottom side.



8. Right click your mouse on one of the images, you will have 2 options:



A. If the face exists in the face database, you are able to edit and check the face information.

B. If the face doesn't exist in the face database, you are able to add and check the face information.

9. Choose one or more files, click the play button ▶. The system will turn to the playback interface to play the selected file(s). Click the ▲ icon to select the time duration you would like to play. Click ▶ to save the selected file(s) to your USB memory.

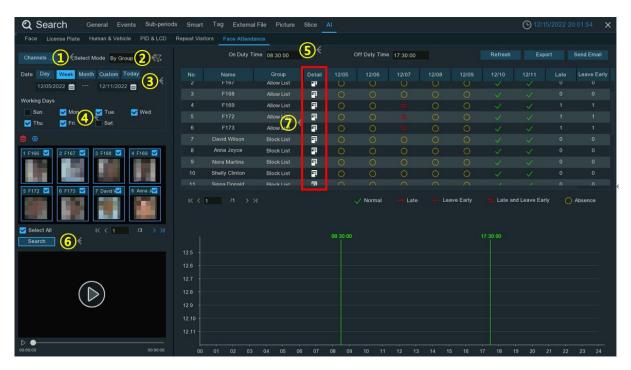




7.1.9.5 Face Attendance

Face Attendance is used to assist in attendance checking by faces. It will help analyze the absenteeism, coming late and leaving early.

Note: The Face Attendance function is based Face Detection and/or Face Recognition results. See *5.4.1.1 Face Detection* and *5.4.2 Face Recognition*.



- Select the channel(s).
- 3. Select the search date by individual day, week, month, current day, or customized date.
- 4. Set the Working Days, On Duty Time and Off Duty Time.
- 5. Click **Search** button, the result will be displayed on the right side of the window.
- 6. You can export or email the data.
- 7. Click on the detail icon , you will see the captured images and videos of the first occurrence and the last occurrence of the person in the day. Click on the play button to access a quick playback.



Chapter 8 Remote Access via Web Client

Use the Web Client to remotely access your NVR at any time via a PC. Before you access the Web Client, you need to ensure that the internet settings of the NVR are configured properly.

8.1 Basic System Environment Requirements

The minimum requirements for hardware and OS required to run Web Client are given as below.

Item	Minimum	Recommended		
CPU	Intel® Core™ i5 CPU	Intel® Core™ i5 CPU or higher		
RAM	4G or more	8G or more		
Hard Drive	500G or more	1000G or more		
Display RAM	2G or more	4G or more		
Display Resolution	1280*1024	1920*1080		
os	Windows 7 or above			
03	Mac OS X® 10.9 or above			
DirectX	DirectX 11			
Direct3D	Acceleration Function			
Ethernet Adapter	10/100/1000M Ethernet Adapter			
	IE 10 / 11			
	Safari V12.1 or above			
Browser	Firefox V52 or above			
	Google Chrome V57 or above			
	Edge V79 or above			

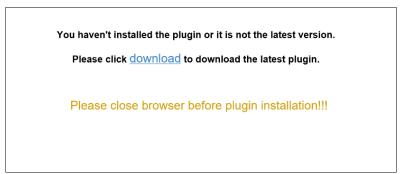
8.2 Web Plugin Download and Installation

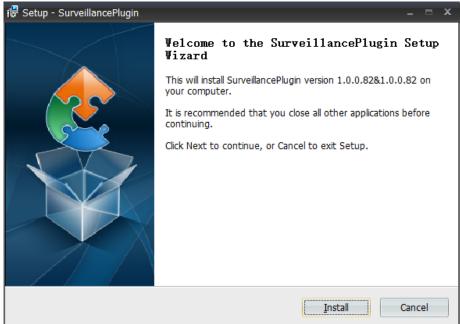
To access the Web Client, do the following:

For IE/Chrome/Firefox:

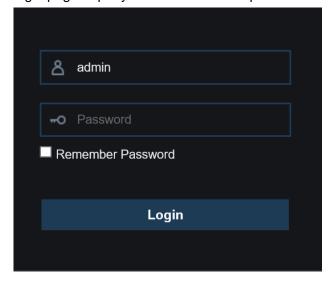
- **1.** Launch the explorer on your PC and enter the NVR IP address or DDNS domain name (Host Name) you have set on NVR in the URL box.
- **2.** For the first time you run the web client, system will require to install the web client plugin. Click **download** to download the plugin and install to your computer.







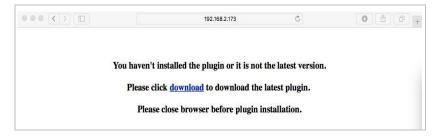
3. After installing the plug-in, close & launch again your browser and repeat step 1 to open the login page. Input your user name and password to login the web client.





For Mac Safari:

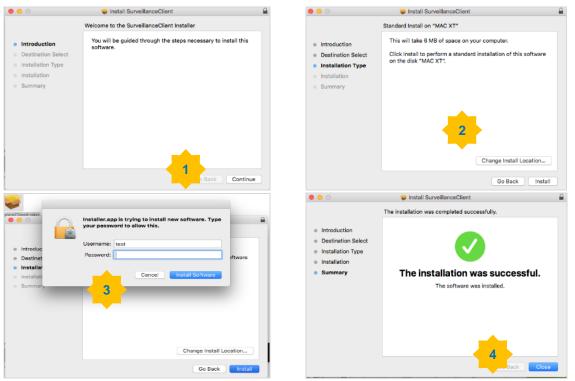
1. Launch the Safari in your Mac, and enter the NVR IP address or DDNS domain name (Host Name) you have set on NVR in the URL box.



2. Download the plug-in "SurveillanceClient.dmg", locate the downloaded file and double click it.



3. Click on "Continue" --> "Install". Enter user name and password for Mac computer, Click on "Install Software" --> "Close" to finish installation.



4. Close Safari and open again to repeat step 1 to open the Web Client login page.



8.3 Web Client Manager

The web client supports to fully control the NVR with administrator account. Make sure to protect your user name & password for preventing illegal login.

8.3.1 Live Interface

This is the first screen that opens after you have logged in to the Web Client. Here you can open or close live preview, record video to local computer manually, take snapshots of the screens, PTZ control, color adjustment, etc.



- 1- Channel List: Open the channel list for quick camera function
 - Click button to display the Channel List.
 - Click button to hide the Channel List.
 - Turn the Live video stream on/off. The button is in blue color if the live video stream is on.
 - Manual Recording buttons. Click to start manually recording live stream video. Click again to stop recording. Manual recordings are saved to your computer. While in recording, the button is in blue color.
 - Manual snapshot button. Click to save a snapshot of the current live display to your computer.
 - Bitrate button. Set camera to use mainstream, substream or mobile stream video settings. Mobile stream is available for IP channels only.



2- Live Video Stream Options:

Mainstream: View all live videos using high-quality mainstream video settings. **Substream:** View all live videos using middle-quality substream video settings.

Mobile Stream: View all live video using lower-quality mobile stream video settings to conserve bandwidth. Available for IP channels only.

3- Main Menus:

Live: View live video from cameras.

Playback: View recorded video which is saved in NVR's HDD. **Remote Setting:** Access functions of the NVR setting menus.

Local Settings: Set download locations for recordings and snapshots taken using Web Client, and choose file type for video files.

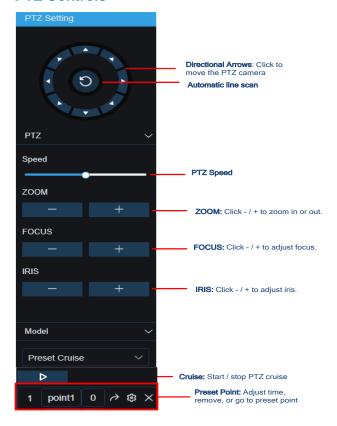
- 4- Information: Hover over to see system details.
- 5- Exit.
- 6- Color Controls. Click to display or hide the color controls.



7- PTZ Controls: Click to display or hide the PTZ controls for using PTZ cameras.



8- PTZ Controls



9- Live View Control Buttons:

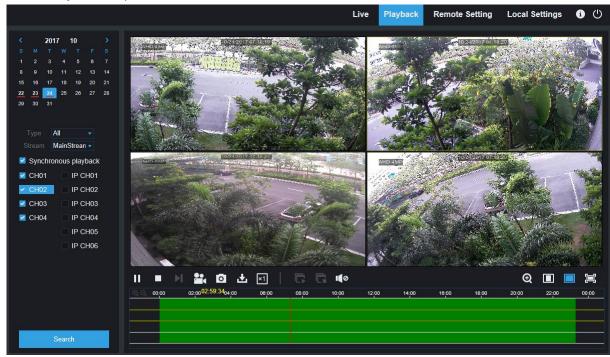


- Open the images on Live window.
- Close all the Live channels
- Original Proportions: Shows live video at the original proportions
- Stretch: Stretch live video to fit the full area for each channel on screen.
- To enlarge the web client to full screen.
- Manual Recording: Click to start manually recording for all displayed channels. Click again to stop recording. Manual recordings are saved to your computer.
- Snapshot: Click to save snapshots of all current displayed channels to your computer.
- Digital Zoom: Click upon on a live image, then click-and-drag over an area of the live image to enlarge. Right-click to return to the normal display.
- Volume Control. Volume is mute.
- **10- Navigation:** Shows current page number for the channels shown on screen. Use the arrow keys to switch between pages.
- 11- Page View: Click to select how many channels appear on screen at a time.



8.3.2 Playback

You can search & play recording videos stored in the HDD inside the NVR, and download the videos to your computer.

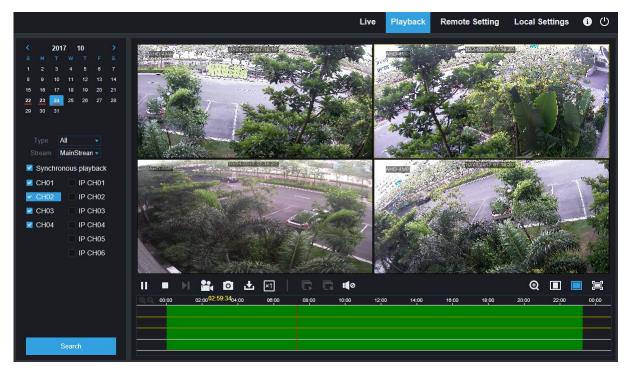


To search recordings:

- 1. Click Playback in the top-right corner of the window.
- 2. Select a day on the calendar to search for recordings from. Days with recordings appear with a red underline.
- 3. Select the recording type to search for from the dropdown next to **Type**, or select **All** to search for all recordings.
- 4. To choose the video stream you want to search & play. If you want to play Substream recordings, make sure you had set the NVR to record with Dualstream at <u>5.2 Record</u>.
- 5. Check the channels you would like to search for recordings from. Check **Synchronous playback** to play all channels at once.
- 6. Click Search.
- 7. Recordings that fit your search will be displayed in the timeline. Click a section of video where you would like to begin playback and click the play button.



8.3.2.1 Playback Control Buttons

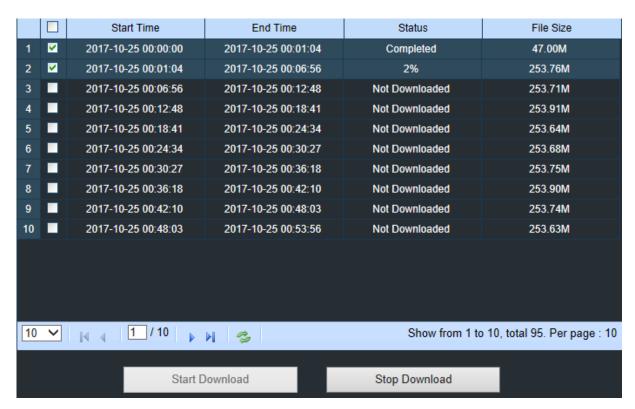


- Play the recordings
- Pause
- Stop
- Go Forward One Frame: Move frame-by-frame through playback. Only available when the

Synchronous playback option is not checked.

- Click upon one of the channels which is being played and then click record button to record current video to your computer. Click again to stop recording.
- Click upon one of the channels which is being played and then click capture button to take a snapshot and save to your computer.
- denoted the Download menu, which allows you to download several video recordings at once.





Choose the files you want to download, press **Start Download** button to begin, you will see the download status. Press **Stop Download** button to stop.

- Playback Speed. Click to choose the playing speed.
- Play All Channels: Click to play all channels you have chosen to searched. Only available when the Synchronous playback option is not checked.
- Stop All Channels: Click to stop playing all channels. Only available when the
- Synchronous playback option is not checked.
- ① Digital Zoom: Click upon on a playing video, then click-and-drag over an area of the video to enlarge. Right-click to return to the normal display.
- Original Proportions: Shows the playing video at the original proportions
- Stretch: Stretch the playing video to fit the full area for each channel on screen.
- To enlarge the web client to full screen.



8.3.2.2 Image Playback

After the capture function is enabled for the device, you can search the captured images on this page. A maximum of 5000 images can be searched at a time, and the time interval can be modified as needed.



Searching images:

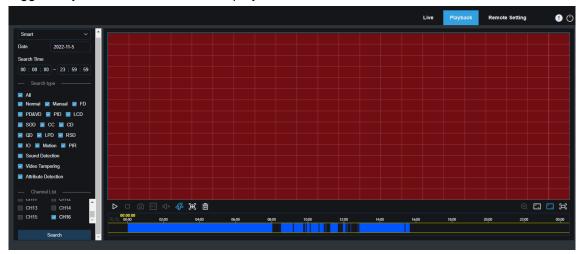
- 1. Click Playback in the top right corner of the page.
- 2. Select **Picture** from the drop-down list in the top left corner of the page.
- 3. Select the day to be searched on the calendar. The dates with snapshots are underlined in red.
- 4. Select the image types to be searched from the **Search Type** menu, or select **All** to search all image types.
- 5. Select the channels of which videos are to be searched.
- 6. Click Search.
- 7. The images meeting the search conditions are displayed in the right pane. If you double-click an image, the videos with the time periods before and after the image will be played back.

Click to return to the previous page.



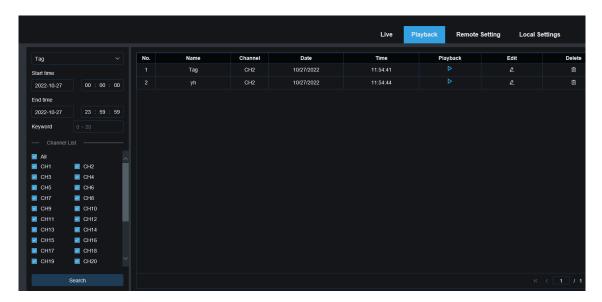
8.3.2.3 Smart Playback

After the motion detection function is enabled for the device, if there are motion detection alarms triggered, you can search the smart playback videos.



Click to display the smart setting area. Click to select all areas. Click to clear all selected areas.

8.3.2.4 Playback by Tag

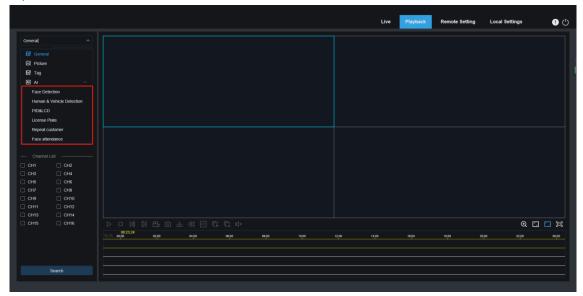


On this page you can search all added tags, and edit, play back, or delete them as needed. Select time and channels, and click to complete the search. Click to jump to the position marked by the tag to play back the video.



8.3.2.5 Al Playback

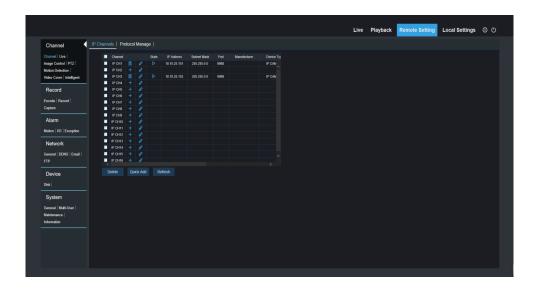
After the AI alarm function is enabled for the device, you can search AI alarm events on this page, including face detection, license plate detection, pedestrian and vehicle detection, PID&LCD, repeat customers, and face attendance events.





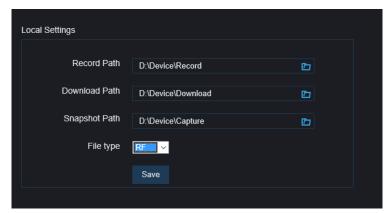
8.3.3 Remote Setting

Here you can remotely configure the settings of the NVR. See "<u>Chapter 5 NVR System Setup</u>" for details on the NVR settings.



8.3.4 Local Setting

Set download locations for recordings and snapshots taken using Web Client, and choose file type for video files.



Record Path: Click **to browse for and select the folder where you would like the manual video recordings to be saved on your computer.**

Download Path: Click to browse for and select the folder where you would like to save the download video recordings to your computer.

Snapshot Path: Click to browse for and select the folder where you would like the manual capture snapshots to be saved on your computer.

File Type: Choose your preferred file type for manual recordings.

Save: Click to save the modifications.



Appendix

A. Supported Hard Disk Drives

To see the supported hard disk drives for UA-SNVR models, see the UA-SNVR HDD Compatibility Table here.



B. Troubleshooting

1. Q: What can I do if the system does not detect the HDD?

A: Check if the power supply system is properly connected and data cord and power cables are securely connected, and if something wrong with the HDD interface. Or you may check if your HDD is supported by referring to the specifications or descriptions.

2. Q: I have changed the password but forget the new password, how can I access the system?

A: If you forget system password, consult with our technical personnel. We strongly suggest user to set password easy to be remembered and relatively safe. If you have safety requirement, do not set very simply password, such as 000000.

3. Q: We see abnormal video signal or even no video signal by connecting the NVR and camera together. Power supply for both devices is OK. What is wrong?

A: Check network cable at NVR side to see if the cable is firmly connected and if it is worn out and needs to be replaced, or to check if NTSC or PAL is selected consistently.

4. Q: How to prevent NVR from being influenced by heat?

A: The NVR needs to dissipate heat while it is running. Place the NVR in a place with good air circulation and away from heat sources to ensure stability and life of the NVR.

5. Q: The remote controller of NVR doesn't work while the monitor screen is OK and panel keys are functional. Why?

A: Operate again by aiming the remote controller at the IR receiver on front panel. If it still doesn't work, check if the batteries in the remote controller are dying. If not, check if the remote controller is broken.

6. Q: I want to take out HDD from my PC and install it in NVR. Can it work?

A: All HDDs supported by the system can be used. But remember, once NVR runs, the data on your HDD will be lost.

7. Q: Can I play back while recording?

A: Yes. The system supports the function of playing while recording.

8. Q: Can I clear some records on HDD of NVR?

A: In consideration of the file security, you may not clear part of records. If you want to remove all the records, you can format HDD.

9. Q: Why can't I log in NVR client?

A: Check if the network connection settings are correct and RJ-45 port is with good contact. And check if your account and password are correctly input.

10. Q: Why can't I find any records during playback?

A: Check if the data line connection for HDD is OK and system time is properly adjusted. Try a few times and restart. If it still doesn't work, check if the HDD is broken.

11.



Q: Why NVR cannot control PTZ?

A: Check if:

- a) PTZ in the front side is malfunctioned.
- b) Setting, connection and installation of PTZ decoder are not correct.
- c) PTZ setting of NVR is not correct.
- d) Protocol of PTZ decoder does not match that of NVR.
- e) Address of PTZ decoder does not match that of NVR.
- f) If many decoders are connected, the farthest side of AB line of PTZ decoder should be added 120Ω resistance to realize reflection suppression and impedance matching. Otherwise, PTZ control will be unstable.

12. Q: Why doesn't dynamic detection work?

A: Check if the motion detection time and motion detection regional setting are correct and if the sensitivity is set too low.

13. Q: Why doesn't alarm work?

A: Check if the alarm setting, alarm connection and alarm input signals are correct.

14. Q: Why does buzzer keep alarming?

A: Check the alarm setting, check if motion detection function is enabled and object motion is detected all the time and if I/O alarm is set as Always Off. Besides, refer to corresponding HDD alarm setting.

15. Q: Why can't I stop recording by pressing "STOP" button or click "Stop Recording" in context menu?

A: Pressing Stop or Stop Recording can only stop manual record. If you want to stop Scheduled recording in certain time quantum, change the setting to No Record. To stop Startup recording, change record mode to scheduled recording or manual recording. Then you may stop recording by the prescribed methods. And another way of stopping recording is to set channel as off status in record setting.



C. Usage Maintenance

- 1. To shut down NVR, firstly shut down the system and then turn off the power. Do not turn off the power directly or HDD data will be lost or damaged.
- 2. Keep NVR away from heat sources or places.
- 3. Clean the internal dust regularly. Make sure the good ventilation of NVR so as to ensure the good heat dissipation.
- 4. Do not hot plugging audio and video cables, or cables connected to ports like RS-232 or RS-485. Otherwise, the ports will be damaged.
- 5. Check the HDD cable and data cable regularly to see if they are ageing.
- 6. Prevent the audio and video signals of NVR from being intervened by other electronic devices, and prevent the HDD from being damaged by static electricity and induced voltage. If the network cable is frequently plugged, it is suggested to replace connecting line regularly, or the input signal may be unstable.