

Latitude 3140/Latitude 3140 2-in-1

Setup and Specifications

Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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Set up your Latitude 3140/Latitude 3140 2-in-1

NOTE: The images in this document may differ from your computer depending on the configuration you ordered.

1. Connect the power adapter and press the power button.

Latitude 3140



Latitude 3140 2-in-1



NOTE: The battery may go into power-saving mode during shipment to conserve charge on the battery. Ensure that the power adapter is connected to your computer when it is turned on for the first time.

2. Finish Windows setup.

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- Connect to a network for Windows updates.
 - NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the Internet, sign in with or create a Microsoft account. If not connected to the Internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.

3. Locate and use Dell apps from the Windows Start menu—Recommended.

Table 1. Locate Dell apps





Resources	Description
	<p>My Dell</p> <p>Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.</p>
	<p>SupportAssist</p> <p>SupportAssist proactively and predictively identifies hardware and software issues on your computer and automates the engagement process with Dell Technical support. It addresses performance and stabilization issues, prevents security threats, monitors, and detects hardware failures. For more information, see <i>SupportAssist for Home PCs User's Guide</i> at www.dell.com/serviceabilitytools. Click SupportAssist and then, click SupportAssist for Home PCs.</p> <p>NOTE: In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.</p>
	<p>Dell Update</p>

Table 1. Locate Dell apps (continued)

Resources	Description
	Updates your computer with critical fixes and latest device drivers as they become available. For more information on using Dell Update, search in the Knowledge Base Resource at www.dell.com/support .
	Dell Digital Delivery Download software applications, which are purchased but not preinstalled on your computer. For more information on using Dell Digital Delivery, search in the Knowledge Base Resource at www.dell.com/support .

Views of Latitude 3140/Latitude 3140 2-in-1

Front

Latitude 3140



1. Camera

Enables you to video chat, capture photos, and record videos.

2. Camera-status light

Turns on when the camera is in use.

3. Microphone

Provides digital sound input for audio recording, voice calls, and so on.

Latitude 3140 2-in-1



1. Camera

Enables you to video chat, capture photos, and record videos.

2. Microphone

Provides digital sound input for audio recording, voice calls, and so on.

Right



1. Universal audio jack

Connect headphones or a headset (headphone and microphone combo).

2. USB 3.2 Gen 1 port

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

3. USB 3.2 Gen 1 port with PowerShare

Connect devices such as external storage devices and printers.

Provides data transfer speeds up to 5 Gbps. PowerShare enables you to charge connected USB devices.

NOTE: Connected USB devices will not charge when the computer is turned off or in sleep state. To start charging connected devices, turn on the computer.

4. Power and battery-status light

Indicates the power state and battery state of the computer.

Solid white—Power adapter is connected and the battery is charging.

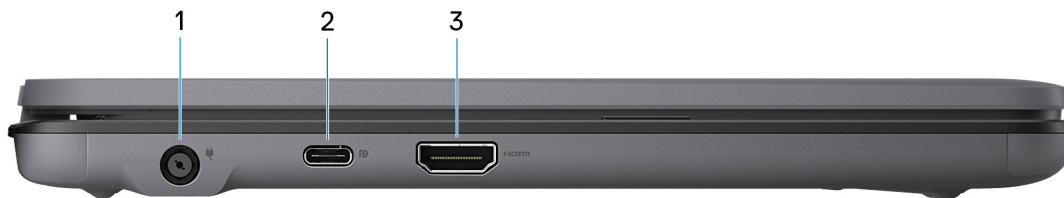
Solid amber—Battery charge is low or critical.

Off—Battery is fully charged.

5. Security-cable slot (wedge-shaped)

Connect a security cable to prevent unauthorized movement of your computer.

Left



1. Power-adapter port

Connect a power adapter to provide power to your computer.

2. USB 3.2 Gen 2 (Type-C) port with DisplayPort

Connect devices such as external storage devices, printers, and external displays. Provides data transfer rate of up to 10 Gbps.

Supports DisplayPort 1.4 and also enables you to connect an external display using a display adapter.

i **NOTE:** A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

3. HDMI 1.4b port

Connect to a TV, external display or another HDMI-in enabled device. Provides video and audio output.

Top

Latitude 3140



1. Power button

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

Press to put the computer in sleep state if it is turned on.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for four seconds to force shut-down the computer.

NOTE: You can customize the power-button behavior in Windows. For more information, see *Me and My Dell* at www.dell.com/support/manuals.

2. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two fingers tap to right-click.

Latitude 3140 2-in-1



1. Microphone

Provides digital sound input for audio recording, voice calls, and so on.

2. Camera-status light

Turns on when the camera is in use.

3. Camera

Enables you to video chat, capture photos, and record videos.

4. Power button

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

Press to put the computer in sleep state if it is turned on.

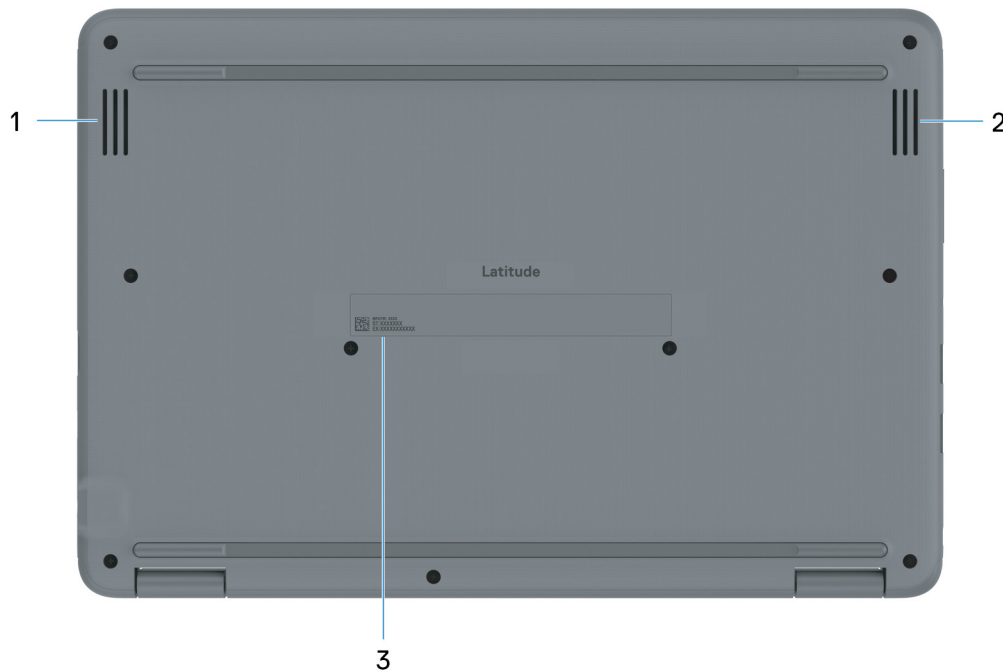
When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for four seconds to force shut-down the computer.

NOTE: You can customize the power-button behavior in Windows. For more information, see *Me and My Dell* at www.dell.com/support/manuals.

5. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two fingers tap to right-click.

Bottom



1. Left speaker

Provides audio output.

2. Right speaker

Provides audio output.

3. Service Tag label

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

Modes

Notebook



Tablet



Stand



Tent




Specifications of Latitude 3140/Latitude 3140 2-in-1

Dimensions and weight

The following table lists the height, width, depth, and weight of your Latitude 3140/Latitude 3140 2-in-1.

Table 2. Dimensions and weight

Description	Values
Height:	
Front height	<ul style="list-style-type: none"> 20.90 mm (0.82 in.) - Laptop 21.40 mm (0.84 in.) - 2-in-1
Rear height	<ul style="list-style-type: none"> 20.90 mm (0.82 in.) - Laptop 21.40 mm (0.84 in.) - 2-in-1
Width	300.88 mm (11.84 in.)
Depth	204.88 mm (8.06 in.)
Weight  NOTE: The weight of your computer depends on the configuration ordered and manufacturing variability.	<ul style="list-style-type: none"> 1.35 kg (2.97 lb) - Laptop 1.42 kg (3.12 lb) - 2-in-1

Processor

The following table lists the details of the processors supported by your Latitude 3140/Latitude 3140 2-in-1.

Table 3. Processor



Description	Option one	Option two
Processor type	Intel Processor N100	Intel Processor N200
Processor wattage	6 W	6 W
Processor total core count	4	4
Performance-cores	N/A	N/A
Efficient-cores	4	4
Processor total thread counts  NOTE: Intel® Hyper-Threading Technology is only available on Performance-cores.	4	4
Processor speed	Up to 3.40 GHz	Up to 3.70 GHz

Table 3. Processor (continued)

Description	Option one	Option two
Performance-cores frequency		
Processor base frequency	N/A	N/A
Maximum turbo frequency	N/A	N/A
Efficient-cores frequency		
Processor base frequency	0.8 Ghz	1 GHz
Maximum turbo frequency	3.4 Ghz	3.7 Ghz
Thermal Mode/Thermal Design Power (TDP)		
Cool	N/A	N/A
Optimized	4 to 10 W	4 to 10 W
Quiet	N/A	N/A
Ultra Performance	N/A	N/A
 NOTE: Processor clock speeds and thermal design power differ according to the thermal mode selected in the My Dell app on your computer.		
Processor cache	6 MB	6 MB
Integrated graphics	Intel UHD Graphics	Intel UHD Graphics

Chipset

The following table lists the details of the chipset supported by your Latitude 3140/Latitude 3140 2-in-1

Table 4. Chipset

Description	Option one	Option two
Processors	Intel Processor N100	Intel Processor N200
Chipset	Integrated	Integrated
DRAM bus width	LP5 - 4800 MT/s	LP5 - 4800 MT/s
Flash EPROM	256 MB (32 MB)	256 MB (32 MB)
PCIe bus	Up to Gen3	Up to Gen3

Operating system

Your Latitude 3140/Latitude 3140 2-in-1 supports the following operating systems:

- Windows 10 Home, 64-bit
- Windows 10 Home National Academic, 64-bit
- Windows 10 Pro, 64-bit
- Windows 10 Pro National Academic, 64-bit
- Windows 11 Home, 64-bit

- Windows 11 Home National Academic, 64-bit
- Windows 11 Pro, 64-bit
- Windows 11 Pro National Academic, 64-bit

Memory

The following table lists the memory specifications of your Latitude 3140/Latitude 3140 2-in-1.

Table 5. Memory specifications

Description	Values
Memory slots	Onboard
Memory type	Single-channel LPDDR5
Memory speed	4800 MT/s
Maximum memory configuration	8 GB
Minimum memory configuration	4 GB
Memory configurations supported	<ul style="list-style-type: none"> • 4 GB, 1 x 4 GB, Single-Channel LPDDR5, 4800 MT/s • 8 GB, 1 x 8 GB, Single-Channel LPDDR5, 4800 MT/s

External ports

The following table lists the external ports on your Latitude 3140/Latitude 3140 2-in-1.

Table 6. External ports

Description	Values
USB ports	<ul style="list-style-type: none"> • One USB 3.2 Gen 1 port • One USB 3.2 Gen 1 port with PowerShare • One USB 3.2 Gen 2 Type-C port with DisplayPort (optional)
Audio port	One universal audio port
Video port/ports	One HDMI 1.4b port
Media-card reader	N/A
Power-adaptor port	One 7.4 mm barrel-type
Security-cable slot	One wedge-shaped lock slot

Wireless module

The following table lists the Wireless Local Area Network (WLAN) module supported on your Latitude 3140/Latitude 3140 2-in-1.

Table 7. Wireless module specifications

Description	Values
Model number	Intel AX201

Table 7. Wireless module specifications (continued)

Description	Values
Transfer rate	Up to 2400 Mbps
Frequency bands supported	2.4 GHz/5 GHz
Wireless standards	<ul style="list-style-type: none"> • WiFi 802.11a/b/g • Wi-Fi 4 (WiFi 802.11n) • Wi-Fi 5 (WiFi 802.11ac) • Wi-Fi 6 (802.11ax)
Encryption	<ul style="list-style-type: none"> • 64-bit/128-bit WEP • AES-CCMP • TKIP
Bluetooth	Bluetooth 5.2

WWAN module

The following table lists the Wireless Wide Area Network (WWAN) module supported on your Latitude 3140/Latitude 3140 2-in-1.

NOTE: This module is only available on computers that support WWAN.


NOTE: Availability of the eSIM feature on this module is dependent on your region and your mobile carrier's requirements.

NOTE: For instructions on how to setup SIM or eSIM connections on your computer, refer to the *SIM/eSIM Setup Guide for Windows* available with your product documentation at www.dell.com/support.

Table 8. WWAN module specifications

Description	Values
Model number	Qualcomm Snapdragon X12 Global LTE-Advanced (DW5824e with eSIM option)
Form Factor	M.2 3042 Key-B
Host Interface	<ul style="list-style-type: none"> • USB 2.0 • USB 3.0
Network Standard	LTE FDD/TDD, WCDMA/HSPA+, GPS/GLONASS/Beidou/Galileo
Transfer data rate	<ul style="list-style-type: none"> • Up to 300 Mbps DL (CAT6) • Up to 50 Mbps UL
Operating Frequency Bands	<ul style="list-style-type: none"> • LTE (B1, B2, B3, B4, B5, B7, B8, B12, B13, B14, B17, B18, B19, B20, B25, B26, B28, B29, B30, B38, B39, B40, B41, B41 HPUE, B42, B43, B48, B66, B71) • HSPA+ (1, 2, 4, 5, 6, 8, 19)
Power supply	DC 3.13 V to 4.4 V, Typical 3.3 V
SIM card	Supported through internal SIM-card slot

Table 8. WWAN module specifications (continued)

Description	Values
eSIM with Dual SIM (DSSA)	Supported (The availability of eSIM functionality embedded on the module is dependent on the region and specific carrier requirements)
Antenna Diversity	Supported
Radio On/Off	Supported
Wake On Wireless	Supported
Temperature	<ul style="list-style-type: none"> Normal operating temperature: -10°C to +55°C Extended operating temperature: -40°C to +85°C
Antenna connector	<ul style="list-style-type: none"> WWAN Main Antenna x 1 WWAN Diversity Antenna x 1
 NOTE: For instructions on how to find your computer's IMEI (International Mobile Station Equipment Identity) number, search in the Knowledge Base Resource at www.dell.com/support .	

Audio

The following table lists the audio specifications of your Latitude 3140/Latitude 3140 2-in-1.

Table 9. Audio specifications

Description	Values	
Audio controller	Realtek ALC3246 codec	
Stereo conversion	Supported	
Internal audio interface	High definition audio	
External audio interface	Universal audio jack	
Number of speakers	Two	
Internal-speaker amplifier	Supported (audio codec integrated)	
External volume controls	Keyboard shortcut controls, volume buttons	
Speaker output:		
	Average speaker output	2 W
	Peak speaker output	2.5 W
Subwoofer output	N/A	
Microphone	<ul style="list-style-type: none"> Single-integrated microphone Dual-array microphones 	

Storage

This section lists the storage options on your Latitude 3140/Latitude 3140 2-in-1.

Your Latitude 3140/Latitude 3140 2-in-1 supports one of the following storage configurations:

- One 64 GB eMMC, on-board
- One 128 GB M.2 2230 Solid-State Drive
- One 256 GB M.2 2230 Solid-State Drive

The primary drive of your Latitude 3140/Latitude 3140 2-in-1 varies with the storage configuration.

- For systems with an eMMC drive, the eMMC drive is the primary drive
- For systems with an M.2 drive, the M.2 drive is the primary drive

Table 10. Storage specifications

Storage type	Interface type	Capacity
eMMC	On-board	64 GB
M.2 2230, Class 35 Solid-State Drive	Gen 3 PCIe x4 NVMe	128 GB
M.2 2230, Class 35 Solid-State Drive	Gen 4 PCIe x4 NVMe	256 GB

Keyboard

The following table lists the keyboard specifications of your Latitude 3140/Latitude 3140 2-in-1.

Table 11. Keyboard specifications

Description	Values
Keyboard type	Standard non-backlit keyboard with captive keycaps
Keyboard layout	QWERTY
Number of keys	<ul style="list-style-type: none"> • Arabic, English International, English US, French Canadian: 81 keys • Belgian, Bulgarian, English UK, French European, German, Hungarian, Italian, Nordic, Slovenian, Spanish Castillian, Spanish Latin America, Swiss European: 82 keys • Japanese: 85 keys
Keyboard size	X=18.70 mm key pitch Y=18.05 mm key pitch
Keyboard shortcuts	<p>Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.</p> <p>NOTE: You can define the primary behavior of the function keys (F1–F12) changing Function Key Behavior in BIOS setup program.</p> <p>For more information, see Keyboard function keys.</p>

Camera

The following table lists the camera specifications of your Latitude 3140/Latitude 3140 2-in-1.

Table 12. Camera specifications

Description		Values
Number of cameras		<ul style="list-style-type: none"> One (Laptop) Two (2-in-1)
Camera type		<ul style="list-style-type: none"> HD RGB camera, single-integrated microphone HD RGB camera, dual-array microphones 5 MP RGB camera, single-integrated microphone (2-in-1 only)
Camera location		<ul style="list-style-type: none"> User-facing camera World-facing camera (2-in-1 only)
Camera sensor type		CMOS sensor technology
Camera resolution:		
	Still image	<ul style="list-style-type: none"> 0.92 megapixels (HD) 4.92 megapixels (5 MP)
	Video	<ul style="list-style-type: none"> 1280 x 720 at 30 fps (HD) 2560 x 1920 at 30 fps (5 MP)
Diagonal viewing angle:		<ul style="list-style-type: none"> 78.6° degrees (HD) 76.6° degrees (5 MP)

Touchpad

The following table lists the touchpad specifications of your Latitude 3140/Latitude 3140 2-in-1.


Table 13. Touchpad specifications

Description		Values
Touchpad resolution:		>=300dpi
Touchpad dimensions:		
	Horizontal	100 mm (3.94 in.)
	Vertical	55 mm (2.17 in.)
Touchpad gestures		For more information about touchpad gestures available on Windows, see the Microsoft knowledge base article at support.microsoft.com .

Power adapter

The following table lists the power adapter specifications of your Latitude 3140/Latitude 3140 2-in-1.

Table 14. Power adapter specifications

Description		Option one	Option two
Type		65 W AC adapter, 7.4 mm	65 W AC adapter, USB-C
Power-adapter dimensions:			
	Height	28 mm (1.10 in.)	28 mm (1.10 in.)
	Width	47 mm (1.85 in.)	51 mm (2 in.)
	Depth	108 mm (4.25 in.)	122 mm (4.80 in.)
Input voltage		100 VAC to 240 VAC	100 VAC to 240 VAC
Input frequency		50 Hz to 60 Hz	50 Hz to 60 Hz
Input current (maximum)		1.60 A/1.70 A	1.70 A
Output current (continuous)		3.34 A (Continuous)	<ul style="list-style-type: none"> • 20 V / 3.25 A (Continuous) • 15 V / 3 A (Continuous) • 9 V / 3 A (Continuous) • 5 V / 3 A (Continuous)
Rated output voltage		19.50 VDC	<ul style="list-style-type: none"> • 20 VDC • 15 VDC • 9 VDC • 5 VDC
Temperature range:			
	Operating	0°C to 40°C (32°F to 104°F)	0°C to 40°C (32°F to 104°F)
	Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)
 CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.			

Battery

The following table lists the battery specifications of your Latitude 3140/Latitude 3140 2-in-1.

Table 15. Battery specifications

Description		Option one	Option two
Battery type		3-cell, 41 Wh lithium battery	4-cell, 53 Wh lithium battery
Battery voltage		11.25 VDC	15 VDC
Battery weight (maximum)		0.19 kg (0.42 lb)	0.23 kg (0.51 lb)
Battery dimensions:			
	Height	5.75 mm (0.23 in.)	5.75 mm (0.23 in.)

Table 15. Battery specifications (continued)

Description		Option one	Option two
	Width	206.4 mm (8.13 in.)	239.1 mm (9.41 in.)
	Depth	82 mm (3.23 in.)	90.7 mm (3.57 in.)
Temperature range:			
	Operating	0°C to 60°C (32°F to 140°F)	0°C to 60°C (32°F to 140°F)
	Storage	-20°C to 60°C (-4°F to 140°F)	-20°C to 60°C (-4°F to 140°F)
Battery operating time		Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.
Battery charging time (approximate) i NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, <i>Me and My Dell</i> on www.dell.com .		4 hours, when the computer is off and the room temperature is between 0°C and 15°C (32°F and 59°F)	2 hours, when the computer is off and the room temperature is between 16°C and 45°C (60.8°F and 113°F)
Coin-cell battery		CR2032	CR2032
<p>⚠ CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.</p> <p>⚠ CAUTION: Dell recommends that you charge the battery regularly for optimal power consumption. If your battery charge is completely depleted, connect the power adapter, turn on your computer, and then restart your computer to reduce the power consumption.</p>			

Display

The following table lists the display specifications of your Latitude 3140/Latitude 3140 2-in-1.

Table 16. Display specifications

Description		Option one	Option two
Display type		11.6" HD anti-glare, non-touch	11.6" HD anti-glare, touch, 2-in-1
Touch options		Non-touch	Touch, anti-fingerprint, Dragontrail Pro
Display-panel technology		TN	IPS
Display-panel dimensions (active area):			
	Height	144 mm (5.67 in.)	144 mm (5.67 in.)
	Width	256.125 mm (10.08 in.)	256.125 mm (10.08 in.)
	Diagonal	294.64 mm (11.60 in.)	294.64 mm (11.60 in.)
Display-panel native resolution		1366 x 768	1366 x 768
Luminance (typical)		220 nits	220 nits

Table 16. Display specifications (continued)

Description	Option one	Option two
Megapixels	1.05	1.05
Color gamut	45% (NTSC)	50% (NTSC)
Pixels Per Inch (PPI)	135	135
Contrast ratio (min.)	600:1 typical	700:1 typical
Response time (max.)	20 ms	45 ms
Refresh rate	60 Hz	60 Hz
Horizontal view angle	+40/-40 degrees	-80/+80 degrees
Vertical view angle	+10/-30 degrees	-80/+80 degrees
Pixel pitch	0.1875 mm x 0.1875 mm	0.1875 mm x 0.1875 mm
Power consumption (maximum)	2.8 W	4 W
Anti-glare vs glossy finish	Anti-glare	Anti-glare

GPU—Integrated

The following table lists the specifications of the integrated Graphics Processing Unit (GPU) supported by your Latitude 3140/Latitude 3140 2-in-1.

Table 17. GPU—Integrated

Controller	External display support	Memory size	Processor
Intel UHD Graphics	One HDMI 1.4b port	Shared system memory	Intel Processor N100/Intel Processor N200

 **NOTE:** Multi-display playback of videos is not supported during conference calls.

Operating and storage environment


This table lists the operating and storage specifications of your Latitude 3140/Latitude 3140 2-in-1.

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

Table 18. Computer environment

Description	Operating	Storage
Temperature range	0°C to 35°C (32°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	5% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	N/A
Shock (maximum)	160 G†	N/A
Altitude range	3048 m (10000 ft)	10668 m (35000 ft)

Table 18. Computer environment (continued)

Description	Operating	Storage
 CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.		

* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse.

Keyboard function keys

The **F1-F12** keys at the top of the keyboard are function keys. By default, these keys are used to perform specific functions defined by the software application in use.

You can run the secondary tasks that are indicated by the symbols on the function keys by pressing the function key with **Fn**, for example, **Fn** and **F1**. See the table below for the list of secondary tasks and the key combinations to run them.

NOTE: Keyboard characters may differ depending on the keyboard language configuration. Keys that are used for tasks remain the same, regardless of the keyboard language.

NOTE: You can define the primary behavior of function keys in the **Function Key Behavior** menu of the BIOS setup program.

Table 19. Secondary tasks of keyboard keys

Key combination for task	What the task does
Fn and F1	Mutes audio
Fn and F2	Decreases audio volume
Fn and F3	Increases audio volume
Fn and F4	Plays or pauses media file
Fn and F6	Decreases display brightness
Fn and F7	Increases display brightness
Fn and F8	Switches to an external display
Fn and F10	Prints screen (Screen capture)
Fn and F11	Home (Moves cursor to beginning of the line)
Fn and F12	End (Moves cursor to the end of the line)
Fn and Esc	Locks the Fn key on and off
Fn and Ctrl	Opens the menu of the software application

Keys with alternate characters



There are other keys on your keyboard with alternate characters. The symbols that are shown at the bottom of these keys are the main characters that are displayed when the key is pressed; the symbols that are shown at the top of these keys are displayed when the key is pressed with the shift key. For example, if you press **2**, **2** is displayed; if you press **Shift** and **2**, **@** is displayed.

Getting help and contacting Dell

Self-help resources


You can get information and help on Dell products and services using these self-help resources:


Table 20. Self-help resources

Self-help resources	Resource location
Information about Dell products and services	www.dell.com
My Dell app	
Tips	
Contact Support	In Windows search, type <code>Contact Support</code> , and press Enter.
Online help for operating system	www.dell.com/support/windows
Access top solutions, diagnostics, drivers and downloads, and learn more about your computer through videos, manuals and documents.	Your Dell computer is uniquely identified by a Service Tag or Express Service Code. To view relevant support resources for your Dell computer, enter the Service Tag or Express Service Code at www.dell.com/support . For more information on how to find the Service Tag for your computer, see Locate the Service Tag on your computer .
Dell knowledge base articles for a variety of computer concerns	<ol style="list-style-type: none"> 1. Go to www.dell.com/support. 2. On the menu bar at the top of the Support page, select Support > Knowledge Base. 3. In the Search field on the Knowledge Base page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles.

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.

 **NOTE:** Availability varies by country/region and product, and some services may not be available in your country/region.

 **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.