by Schneider Electric

## User Manual Back-UPS ${ }^{\text {TM }}$

BVN650M1,BVN650M1-CA, BVN900M1, BVN900M1-CA

## Safety and General Information

## SAVE THESE INSTRUCTIONS

This manual contains important instructions that should be followed during installation and maintenance of the UPS and batteries.
Inspect the package contents upon receipt. Notify the carrier and dealer if there is any damages.

## A DANGER

## HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

- This UPS is for indoor use only.
- Do not operate this UPS in direct sunlight, in contact with fluids, or where there is excessive dust or high humidity.
- Connect the UPS power cable directly to a wall outlet.
- The socket outlet should be installed near the equipment and should be easily accessible.
- Be sure the air vents on the UPS are not blocked. Allow adequate space for proper ventilation.
Failure to follow these instructions will result in death or serious injury.


## Package Content



## Connect the Battery

The Back-UPS is shipped with one battery cable disconnected.

(1) Remove the "Stop! Connect the Battery" label that covers the outlets


Pull up the battery connector handle.


2 The battery connector is located on the underside of the unit.

(4) Turn the battery connector to a 90 -degree upright position and push it into the unit.

## Specifications

| Model |  | BVN650M1 | BVN900M1 |
| :---: | :---: | :---: | :---: |
| Input | Voltage | 120 Vac Nominal |  |
|  | Frequency | $50 / 60 \mathrm{~Hz} \pm 5 \mathrm{~Hz}$ auto-sensing |  |
|  | Brownout Transfer | 92 Vac Typical |  |
|  | Over-voltage Transfer | 139 Vac Typical |  |
| Output | UPS Capacity | $650 \mathrm{VA} / 360 \mathrm{~W}$ | 900 VA / 480 W |
|  | No. of Outlets | 7 | 9 |
|  | Battery Backup/Surge Outlets | $5 / 2$ | 6/3 |
|  | Voltage - Normal Mode | 120 Vac |  |
|  | Voltage - On Battery | $115 \mathrm{Vac} \pm 8 \%$ |  |
|  | Frequency - On Battery | $50 / 60 \mathrm{~Hz} \pm 1 \mathrm{~Hz}$ |  |
|  | Transfer Time | $6 \mathrm{~ms} \mathrm{typical}$,10 ms max. |  |
| USB Port | *Charging Current | 2.1 A |  |
|  | Charger Compatibility | Apple MFi 2.1A |  |
|  | *Power output is dependent power drawn by the connected device. Check your device manufacturer to understand maximum charging current for a given USB spec. |  |  |
| Protection and Filtering | EMI/RFI Filter | Full time |  |
|  | AC Input Circuit Breaker | 7A, $125 \mathrm{Vac} / 250 \mathrm{Vac}$ | $\begin{gathered} 10 \mathrm{~A}, \\ 125 \mathrm{Vac} / 250 \mathrm{Vac} \end{gathered}$ |



## Connect Equipment



## Turn On the Back-UPS

Press the POWER button. It will illuminate green and a single short beep indicating that the Back-UPS is on and providing protection for connected equipment. The Back-UPS battery will charge regardless of whether the Back-UPS is switched on or off as long as it is connected to AC power. The UPS will have full runtime capability after the initial 24-hour charging period, connected to AC power.
If the red Building Wiring Fault indicator (located on the end near the power cord) is lit, your building wiring may present a shock hazard that should be corrected by a qualified electrician.

## Quick Mute

The Back-UPS is able to temporarily mute user correctable alarms such as On Battery. During such alarms, a short press (less than 2 seconds) of the POWER button will temporarily mute the alarm until the condition has been reset. A short double beep will confirm that Quick Mute has been activated. Pressing the POWER button for more than 2 seconds will turn off the UPS.
Other critical events such as Battery replacement and Charger notification can not be temporarily muted. The unit in these cases must be turned off.

## On Battery Indicator Modes

With the UPS turned on, configuring the On Battery Indicator modes below is done by holding down the POWER button and waiting for the third beep. At the third beep, the POWER button will cycle red / green. Release the POWER button and its color will indicate the mode the UPS is in. Press the POWER button to cycle through each mode. See the following table for the 3 mode selection colors. Once the mode has been selected, wait 5 seconds and the setting will be committed to the UPS.

| Mode | Visual Indicator | Audible Indicator | Mode Selection Color |
| :---: | :---: | :---: | :---: |
| Quiet Alarm (default) | The POWER button is solid green and flashes twice every 2 seconds until Low Battery notification where it will flash green in rapid succession. | No alarm until Low Battery notification where the alarm beeps twice every 30 seconds | Flashing green |
| No Alarm |  | No alarm while the UPS is On Battery | Flashing red |
| Full Alarm |  | Alarm sounds 4 beeps every 30 seconds until Low Battery notification where the alarm beeps every half second. As the UPS shuts down, it sounds one beep every 4 seconds | Flashing amber |

## Voltage Sensitivity Adjustment

The Back-UPS detects and reacts to line voltage distortions by transferring to battery backup power to protect connected equipment. In situations where either the BackUPS or the connected equipment is too sensitive for the input voltage level it is necessary to adjust the transfer voltage.

1. Turn off the UPS while connected to a wall outlet.
2. Press and hold the ON/OFF button for 10 seconds. The POWER button will alternate green- red to indicate that the Back-UPS is in Program mode.
3. The POWER button will flash either green, amber, or red to indicate the current sensitivity level. Refer to the table for an explanation of the transfer voltage sensitivity levels.
4. To exit Program mode wait five seconds and all LED indicators will extinguish. Program mode is no longer active.

| LED <br> Flashes | Sensitivity <br> Setting | Input Voltage <br> Range <br> (AC Operation) | Recommended Use |
| :--- | :--- | :--- | :--- |
| Green | LOW | 88 Vac to 142 Vac | Use this setting with equipment that is <br> less sensitive to fluctuations in voltage <br> or waveform distortions. |
| Red | MEDIUM | 92 Vac to 139 Vac | Factory default setting. Use this setting <br> under normal conditions. |
| Amber | HIGH | 96 Vac to 136 Vac | Use this setting when connected <br> equipment is sensitive to voltage and <br> waveform fluctuations. |

## Status Indicators

| Status | Power Button illumination | Audible Indicator On | Audible Indicator Terminates |
| :---: | :---: | :---: | :---: |
| Power On <br> The Back-UPS is supplying AC power to connected equipment. | Solid green | None | N/A |
| On Battery Back-UPS supplying battery power to battery backup outlets. | Solid green and flashes twice every 2 seconds. | The audible alarm depends on the On Battery Indicator mode setting. See the On Battery Indicator Modes section for full details. | - Using Quick Mute. <br> - Beeping stops when AC power is restored or the Back-UPS is turned off. Applies only to modes where the on battery alarm is audible. |
| Low Battery notification The Back-UPS is supplying battery power to the battery backup outlets and the battery is near a total discharge state. | Flashes green in rapid succession. |  |  |
| Low Battery shutdown The battery has been completely discharged while the Back-UPS is on battery, the UPS will shut down. | None |  | - AC power is restored. <br> - AC is not restored within 32 seconds <br> - The Back-UPS is turned off. |
| Sleep Mode <br> The UPS has shut down and will "awaken" once AC power is restored. | None | None | N/A |
| Replace Battery <br> - The battery is disconnected. <br> - The battery needs to be charged, or replaced. | - Alternates green-red | - Constant tone | - Back-UPS is turned off. <br> - If battery is disconnected, unplug the Back-UPS from AC source and then turn it off. Refer to the section "Connect the Battery" on page 2. <br> - If battery needs replacement, refer to the section "Battery Replacement" on page 8 for details. |
| Detected Overload <br> An overload condition has occurred in one or more of the battery backup outlets while operating on battery power. | Green-red alternately flashing | Beeping (every 0.5 second) | N/A |
| Overload Shutdown <br> An overload condition has occurred in one or more of the battery backup outlets while the Back-UPS is operating on AC power. | None | Constant tone | If overload occurs in line mode, Back-UPS will enter fault mode. If overload occurs in battery mode, Back-UPS can be turned off. |

## Troubleshooting

Problem and Possible Cause
The Back-UPS will not turn on.

The Back-UPS is not connected to AC power, there is no AC power available at the wall outlet, or the AC power is experiencing a brownout or over voltage condition.

Make sure the power cord is securely connected to the wall outlet, and that there is AC power available from the wall outlet. Where applicable, check that the wall outlet is switched on.

The Back-UPS is on, the POWER button alternated green-red and the unit emits a constant tone

- The battery is disconnected. - Remove AC power and refer to the section "Connect the Battery" on page 2.
- The battery is near the end of useful life and should be replaced.
- Refer to the section "Battery Replacement" on page 8 for details.


## Connected equipment loses power

A Back-UPS overload condition has occurred.
Remove all nonessential equipment connected to the outlets. One at a time reconnect equipment to the BackUPS. Charge the battery for 24 hours to make sure it is fully charged. If the overload condition still occurs, replace the battery.

The Back-UPS battery is completely discharged
Connected equipment does not accept the step- approximated sine waveform from the

Connect the Back-UPS to AC power and allow the battery to recharge for eight hours.
The output waveform is intended for computers and peripheral devices. It is not intended for use with motor driven equipment.
The Back-UPS may require service. Contact SEIT Technical Support for more solutions.

## The POWER button is green and flashes twice every 2 seconds.

The Back-UPS is operating on battery power.

The Back-UPS is operating normally on battery power. At this point the user should save all open files, and shutdown the computer. When AC power is restored the battery will recharge.

## The POWER button flashes green in rapid succession.

The Back-UPS battery has approximately two minutes of remaining runtime.

## The Building Wiring Fault LED is red

The building wiring presents a shock hazard that must be corrected by a qualified electrical.

The battery is near a total discharge state. The user should save all open files, and shutdown the computer. When AC power is restored the battery will recharge.

## The Back-UPS has an inadequate battery runtime

- The battery is not fully charged.
- The battery is near the end of useful life and should be replaced.

Leave the Back-UPS connected to AC power for eight hours while the battery charges to full capacity.
As a battery ages, the runtime capability decreases. See Troubleshooting to order replacement batteries.

## The alarm is on with a constant tone; outlets are normal but POWER button is not bright.

The UPS is on AC power but the power of the connected equipment exceeds the rated power of the UPS. If a power disruption is to occur at any moment the UPS may not be able to power the connected equipment. Power to the outlets will be uninterrupted as long as AC power is present.

## The alarm is beeping (every 0.5 second) and POWER button is flashing.

The UPS have over temperature on battery mode.

Disconnect devices from the UPS until the load is less than the rated output of the UPS.

## The alarm is on with a constant tone and the UPS is off.

The UPS was on battery and the connected load exceeded the rated load of the UPS.

Save all open files, and shut down the computer. When AC power is restored, the battery will recharge.

Turn off the UPS. Disconnect all devices. Turn on the UPS and reconnect the devices one at a time.

## Wall Mount Installation

- Horizontal installation, use 2 screws 7.63 " ( 194 mm ) apart for BVN650M1/ BVN650M1-CA and $9.45 "(240 \mathrm{~mm})$ apart for BVN900M1/BVN900M1-CA.
- Allow $5 / 16$ " ( 8 mm ), of the screw to protrude from the wall.



## Service

If the unit requires service, do not return it to the dealer. Follow these steps:

1. Review the Troubleshooting section of the manual to eliminate common problems.
2. If the problem persists, contact Schneider Electric IT (SEIT) Customer Support through the APC by Schneider Electric Web site, www.apc.com.
a. Note the model number and serial number and the date of purchase. The model and serial numbers are located on the rear panel of the unit and are available through the LCD display on select models.
b. Call SEIT Customer Support and a technician will attempt to solve the problem over the phone. If this is not possible, the technician will issue a Returned Material Authorization Number (RMA\#).
c. If the unit is under warranty, the repairs are free.
d. Service procedures and returns may vary internationally. Refer to the APC by Schneider Electric Web site for country specific instructions.
3. Pack the unit in the original packaging whenever possible to avoid damage in transit. Never use foam beads for packaging. Damage sustained in transit is not covered under warranty.
4. Always DISCONNECT THE UPS BATTERIES before shipping. The United States Department of Transportation (DOT), and the International Air Transport Association (IATA) regulations require that UPS batteries be disconnected before shipping. The internal batteries may remain in the UPS.
5. Write the RMA\# provided by Customer Support on the outside of the package.
6. Return the unit by insured, pre-paid carrier to the address provided by Customer Support.

## Battery Replacement

## A CAUTION

## RISK OF HYDROGEN SULPHIDE GAS OR EXCESSIVE SMOKE

- Replace the battery at least every 5 years.
- Replace the battery immediately when the UPS indicates battery replacement is necessary.
- Replace the battery at the end of its service life.
- Replace batteries with the same number and type of batteries as originally installed in the equipment.
- Replace the battery immediately when the UPS indicates a battery overtemperature condition, or when there is evidence of electrolyte leakage. Power off the UPS, unplug it from the AC input, and disconnect the batteries. Do not operate the UPS until the batteries have been replaced.
Failure to follow these instructions can result in injury.


## ACAUTION

## HAZARD OF EXPLOSION

- Do not dispose of the batteries in a fire. The batteries may explode.
- Do not open or mutilate the batteries. Release electrolyte maybe toxic and it is harmful to the skin and eyes.
- Servicing of batteries should be performed or supervised by personnel knowledgeable about batteries and the required precautions. In this case battery is not user replaceable.
- A battery can present a risk of electrical shock and high short-circuit current. Contact with any part of a grounded battery can result in electrical shock. The following precautions should be observed when working on batteries:
a) Remove watches, rings, or other metal objects.
b) Use tools with insulated handles.
c) Wear rubber gloves and boots.
d) Do not lay tools or metal parts on top of batteries.
e) Disconnect charging source and load prior to installing or maintaining the battery.
f) Remove battery grounds during installation and maintenance to reduce likelihood of shock.
g) Remove the connection from ground if any part of the battery is determined to be grounded.
Failure to follow these instructions can result in injury.
The battery in the Back-UPS is not user-replaceable. Contact SEIT Technical Support for a list of authorized service centers near you.

For the recycling battery information, please go to apc.com/us.

## Warranty

Register your product on-line. http://warranty.apc.com
The standard warranty is three (3) years from the date of purchase. Schneider Electric IT (SEIT) standard procedure is to replace the original unit with a factory reconditioned unit. Customers who must have the original unit back due to the assignment of asset tags and set depreciation schedules must declare such a need at first contact with an SEIT Technical Support representative. SEIT will ship the replacement unit once the defective unit has been received by the repair department, or cross ship upon the receipt of a valid credit card number. The customer pays for shipping the unit to SEIT. SEIT pays ground freight transportation costs to ship the replacement unit to the customer.

## APC by Schneider Electric IT Customer Support Worldwide

For country specific customer support, go to the APC by Schneider Electric Web site, www.apc.com.

## EMC Compliance

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.


Select models are ENERGY STAR ${ }^{\circledR}$ qualified.
For more information on your specific model go to www.apc.com.

ENERGY STAR

Select models are compliant with California (CEC) Battery Charger regulations.
For more information on your specific model go to www.apc.com.
by Schneider Electric

## Important UPS Safety Information SAVE THIS GUIDE

SAVE THESE INSTRUCTIONS - This manual contains important instructions that should be followed during installation and maintenance of the Schneider Electric equipment and batteries.

## General Safety Information

- This UPS is intended for indoor use only.
- For a UPS with a factory installed power cord, connect the UPS power cable directly to a wall outlet. Do not use surge protectors or extension cords.
- The UPS cord shall be connected to an earthed mains socket outlet for safety reasons.


## Battery Safety

- A battery can present a risk of electric shock and burns by high shortcircuit current.
- Failed batteries can reach temperatures that exceed the burn thresholds for touchable surfaces.
- Before installing or replacing the batteries, disconnect the charging source prior to connecting or disconnecting battery terminals. Do not wear any metal objects including watches and rings. Do not lay tools or metal parts on top of batteries. Remove conductive jewelry such as chains, wrist watches, and rings. High energy through conductive materials could cause severe burns.
- Servicing of batteries should be performed or supervised by personnel knowledgeable about batteries and required precautions.
- When replacing batteries, replace with the same type and number of batteries or battery packs.
- CAUTION: Do not dispose of batteries in a fire. The batteries may explode.
- CAUTION: Do not open or mutilate batteries. Released material is harmful to the skin and eyes and may be toxic.

