CX920, CX921, CX922, CX923, CX924, CX927 MFPs

User's Guide

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Safety information

Conventions

Note: A *note* identifies information that could help you.

Warning: A *warning* identifies something that could damage the product hardware or software.

CAUTION: A *caution* indicates a potentially hazardous situation that could injure you.

Different types of caution statements include:

CAUTION—POTENTIAL INJURY: Indicates a risk of injury.

CAUTION—SHOCK HAZARD: Indicates a risk of electrical shock.

CAUTION—HOT SURFACE: Indicates a risk of burn if touched.

CAUTION—TIPPING HAZARD: Indicates a crush hazard.

CAUTION—PINCH HAZARD: Indicates a risk of being caught between moving parts.

Product statements

CAUTION—POTENTIAL INJURY: To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

CAUTION—POTENTIAL INJURY: To avoid the risk of fire or electrical shock, use only the power cord provided with this product or the manufacturer's authorized replacement.

CAUTION—POTENTIAL INJURY: Do not use this product with extension cords, multioutlet power strips, multioutlet extenders, or UPS devices. The power capacity of these types of accessories can be easily overloaded by a laser printer and may result in a risk of fire, property damage, or poor printer performance.

CAUTION—POTENTIAL INJURY: Only a Lexmark Inline Surge Protector that is properly connected between the printer and the power cord provided with the printer may be used with this product. The use of non-Lexmark surge protection devices may result in a risk of fire, property damage, or poor printer performance.

CAUTION—POTENTIAL INJURY: To reduce the risk of fire, use only a 26 AWG or larger telecommunications (RJ-11) cord when connecting this product to the public switched telephone network. For users in Australia, the cord must be approved by the Australian Communications and Media Authority.

CAUTION—SHOCK HAZARD: To avoid the risk of electrical shock, do not place or use this product near water or wet locations.

CAUTION—SHOCK HAZARD: To avoid the risk of electrical shock, do not set up this product or make any electrical or cabling connections, such as the power cord, fax feature, or telephone, during a lightning storm.

CAUTION—POTENTIAL INJURY: Do not cut, twist, bind, crush, or place heavy objects on the power cord. Do not subject the power cord to abrasion or stress. Do not pinch the power cord between objects such as furniture and walls. If any of these things happen, a risk of fire or electrical shock results. Inspect the power cord regularly for signs of such problems. Remove the power cord from the electrical outlet before inspecting it.

CAUTION—SHOCK HAZARD: To avoid the risk of electrical shock, make sure that all external connections (such as Ethernet and telephone system connections) are properly installed in their marked plug-in ports.

CAUTION—SHOCK HAZARD: To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

CAUTION—SHOCK HAZARD: To avoid the risk of electrical shock, do not use the fax feature during a lightning storm.

CAUTION—SHOCK HAZARD: To avoid the risk of electrical shock when cleaning the exterior of the printer, unplug the power cord from the electrical outlet and disconnect all cables from the printer before proceeding.

CAUTION—POTENTIAL INJURY: If the printer weight is greater than 20 kg (44 lb), then it may require two or more people to lift it safely.

CAUTION—POTENTIAL INJURY: When moving the printer, follow these guidelines to avoid personal injury or printer damage:

- Make sure that all doors and trays are closed.
- Turn off the printer, and then unplug the power cord from the electrical outlet.
- Disconnect all cords and cables from the printer.
- If the printer has separate floor-standing optional trays or output options attached to it, then disconnect them before moving the printer.
- If the printer has a caster base, then carefully roll it to the new location. Use caution when passing over thresholds and breaks in flooring.
- If the printer does not have a caster base but is configured with optional trays or output options, then remove the output options and lift the printer off the trays. Do not try to lift the printer and any options at the same time.
- Always use the handholds on the printer to lift it.
- Any cart used to move the printer must have a surface able to support the full footprint of the printer.
- Any cart used to move the hardware options must have a surface able to support the dimensions of the options.
- Keep the printer in an upright position.
- Avoid severe jarring movements.
- Make sure that your fingers are not under the printer when you set it down.
- Make sure that there is adequate clearance around the printer.

CAUTION—TIPPING HAZARD: Installing one or more options on your printer or MFP may require a caster base, furniture, or other feature to prevent instability causing possible injury. For more information on supported configurations, see **www.lexmark.com/multifunctionprinters**.

CAUTION—TIPPING HAZARD: To reduce the risk of equipment instability, load each tray separately. Keep all other trays closed until needed.

CAUTION—HOT SURFACE: The inside of the printer might be hot. To reduce the risk of injury from a hot component, allow the surface to cool before touching it.

CAUTION—PINCH HAZARD: To avoid the risk of a pinch injury, use caution in areas marked with this label. Pinch injuries may occur around moving parts, such as gears, doors, trays, and covers.

CAUTION—POTENTIAL INJURY: This product uses a laser. Use of controls or adjustments or performance of procedures other than those specified in the *User's Guide* may result in hazardous radiation exposure.

CAUTION—POTENTIAL INJURY: The lithium battery in this product is not intended to be replaced. There is a danger of explosion if a lithium battery is incorrectly replaced. Do not recharge, disassemble, or incinerate a lithium battery. Discard used lithium batteries according to the manufacturer's instructions and local regulations.

This equipment is not suitable for use in locations where children are likely to be present.

This product is designed, tested, and approved to meet strict global safety standards with the use of specific manufacturer's components. The safety features of some parts may not always be obvious. The manufacturer is not responsible for the use of other replacement parts.

Refer service or repairs, other than those described in the user documentation, to a service representative.

This product uses a printing process that heats the print media, and the heat may cause the media to release emissions. You must understand the section in your operating instructions that discusses the guidelines for selecting print media to avoid the possibility of harmful emissions.

This product may produce small amounts of ozone during normal operation, and may be equipped with a filter designed to limit ozone concentrations to levels well below the recommended exposure limits. To avoid high ozone concentration levels during extensive usage, install this product in a well-ventilated area and replace the ozone and exhaust filters if instructed to do so in the product maintenance instructions. If there are no references to filters in the product maintenance instructions, then there are no filters requiring replacement for this product.

SAVE THESE INSTRUCTIONS.

Learning about the printer

Finding information about the printer

What are you looking for?	Find it here
Initial setup instructions: • Connecting the printer • Installing the printer software	See the setup documentation that came with the printer or go to **http://support.lexmark.com**.
More setup and instructions for using the printer: • Selecting and storing paper and specialty media • Loading paper • Configuring printer settings • Viewing and printing documents and photos • Setting up and using the printer software • Configuring the printer on a network • Caring for and maintaining the printer • Troubleshooting and solving problems	*Information Center*—Go to **http://infoserve.lexmark.com**. *Help Menu Pages*—Access the guides on the printer firmware or go to **http://support.lexmark.com**. *Touch Screen Guide*—Go to **http://support.lexmark.com**. Product videos—Go to **http://infoserve.lexmark.com/idv/**.
Information on setting up and configuring the accessibility features of your printer	*Lexmark Accessibility Guide*—Go to **http://support.lexmark.com**.
Help using the printer software	Help for Microsoft Windows or Macintosh operating systems—Open a printer software program or application, and then click **Help**. Click ? to view context-sensitive information. **Notes:** • Help is automatically installed with the printer software. • Depending on the operating system, the printer software is located in the printer program folder or on the desktop.

What are you looking for?	Find it here
The latest supplemental information, updates, and customer support: • Documentation • Driver downloads • Live chat support • E-mail support • Voice support	Go to **http://support.lexmark.com**. **Note:** Select your country or region, and then select your product to view the appropriate support site. Support contact information for your country or region can be found on the website or on the printed warranty that came with the printer. Have the following information ready when you contact customer support: • Place and date of purchase • Machine type and serial number
• Safety information • Regulatory information • Warranty information • Environmental information	Warranty information varies by country or region: • **In the U.S.**—See the Statement of Limited Warranty included with the printer, or go to **http://support.lexmark.com**. • **In other countries and regions**—See the printed warranty that came with the printer. *Product Information Guide*—See the documentation that came with the printer or go to **http://support.lexmark.com**.

Selecting a location for the printer

- Leave enough room to open trays, covers, and doors and to install hardware options.
- Set up the printer near an electrical outlet.

   ⚠ **CAUTION—POTENTIAL INJURY:** To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

   ⚠ **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, do not place or use this product near water or wet locations.

- Make sure that airflow in the room meets the latest revision of the ASHRAE 62 standard or the CEN Technical Committee 156 standard.
- Provide a flat, sturdy, and stable surface.
- Keep the printer:
   - Clean, dry, and free of dust
   - Away from stray staples and paper clips

- Away from the direct airflow of air conditioners, heaters, or ventilators
- Free from direct sunlight and humidity extremes
- Observe the recommended temperatures and avoid fluctuations.

Ambient temperature	10 to 30°C (50 to 86°F)
Storage temperature	-10 to 40°C (14 to 104°F)

- Allow the following recommended amount of space around the printer for proper ventilation:

1	Top	400 mm (15.70 in.)
2	Rear	120 mm (4.80 in.)
3	Right side	400 mm (15.70 in.)
4	Front	444.5 mm (17.50 in.)
5	Left side	120 mm (4.80 in.)

Printer configurations

Note: Make sure to configure the printer on a flat, sturdy, and stable surface.

Basic model

1	Automatic document feeder (ADF)
2	Control panel
3	Multipurpose feeder
4	Standard 2 x 500-sheet tray
5	Standard bin

Configured model

CAUTION—TIPPING HAZARD: Installing one or more options on your printer or MFP may require a caster base, furniture, or other feature to prevent instability causing possible injury. For more information on supported configurations, see **www.lexmark.com/multifunctionprinters**.
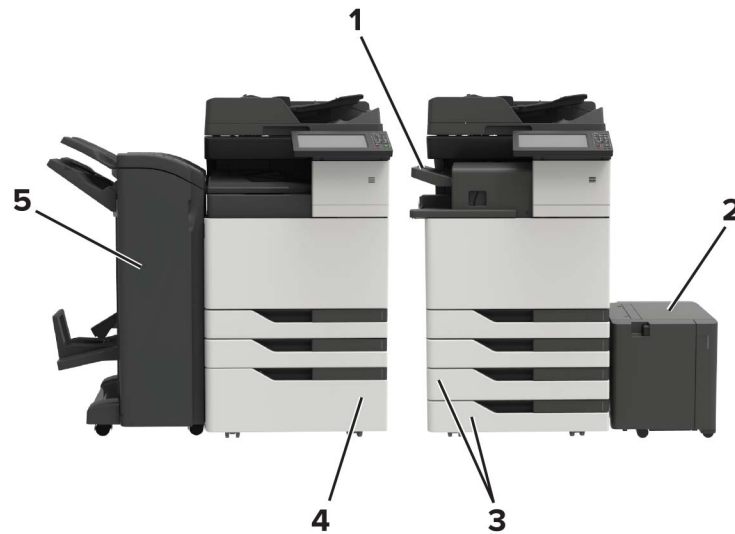
1	Staple finisher
	Notes:
	• This option is not supported if another finisher is installed.
	• This option is supported only in some printer models.
2	Optional 3000-sheet tray
	Note: This option is supported only if another optional tray is installed.
3	Optional 2 x 500-sheet tray
4	Optional 2500-sheet tray
5	Finisher
	• Staple, hole punch finisher
	• Booklet finisher

Attaching cables

⚠ **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, do not set up this product or make any electrical or cabling connections, such as the power cord, fax feature, or telephone, during a lightning storm.

⚠ **CAUTION—POTENTIAL INJURY:** To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

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⚠ **CAUTION—POTENTIAL INJURY:** To reduce the risk of fire, use only a 26 AWG or larger telecommunications (RJ-11) cord when connecting this product to the public switched telephone network. For users in Australia, the cord must be approved by the Australian Communications and Media Authority.

Warning—Potential Damage: To avoid loss of data or printer malfunction, do not touch the USB cable, any wireless network adapter, or the printer in the areas shown while actively printing.
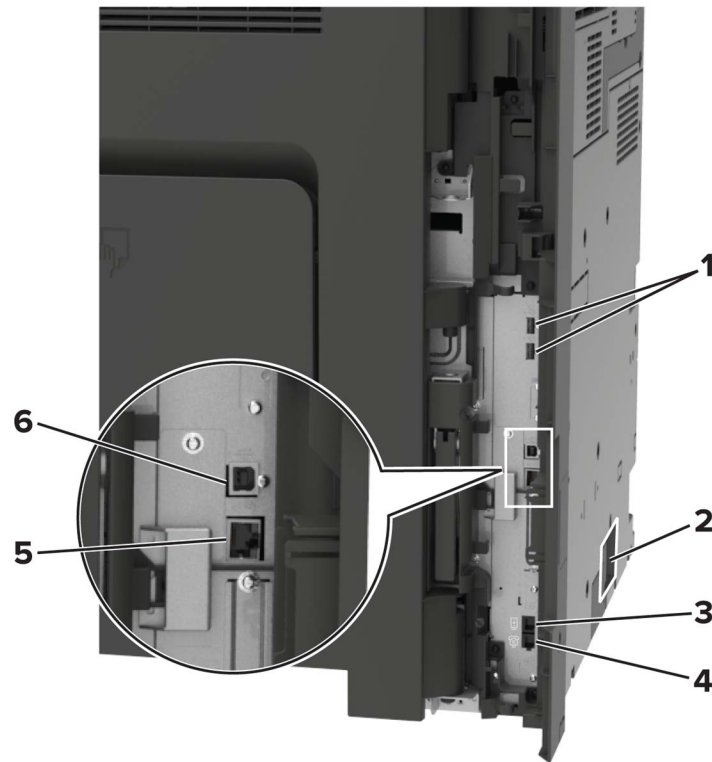
	Use the	To
1	USB ports	Attach a keyboard or any compatible option.
2	Power cord socket	Connect the printer to a properly grounded electrical outlet.
3	EXT port	Connect additional devices (telephone or answering machine) to the printer and the telephone line. Use this port if you do not have a dedicated fax line for the printer and if this connection method is supported in your country or region. **Note:** Remove the plug to access the port.
4	LINE port	Connect the printer to an active telephone line through a standard wall jack (RJ-11), DSL filter, or VoIP adapter, or any other adapter that allows you to access the telephone line to send and receive faxes.
5	Ethernet port	Connect the printer to an Ethernet network.
6	USB printer port	Connect the printer to a computer.

Using the control panel

	Use the	To
1	Display	• View the printer messages and supply status. • Set up and operate the printer.
2	Home button	Go to the home screen.
3	Power button	• Turn on or turn off the printer. **Note:** To turn off the printer, press and hold the power button for five seconds. • Set the printer to Sleep or Hibernate mode. • Wake the printer from Sleep or Hibernate mode.
4	Keypad	Enter numbers or symbols in an input field.
5	Pause button	Place a dial pause in a fax number.
6	Start button	Start a job, depending on which mode is selected.
7	Volume buttons	Adjust the volume of the headset or speaker.
8	Indicator light	Check the status of the printer.
9	Headset or speaker port	Attach a headset or speaker.
10	Stop or Cancel button	Stop the current job.
11	Clear all or Reset button	Reset the default settings of a function such as copying, faxing, or scanning.
12	Backspace button	Move the cursor backward and delete a character in an input field.

Understanding the status of the power button and indicator light

Indicator light	Printer status
Off	The printer is off or in Hibernate mode.
Blue	The printer is ready or processing data.
Red	The printer requires user intervention.

Power button light	Printer status
Off	The printer is off, ready, or processing data.
Solid amber	The printer is in Sleep mode.
Blinking amber	The printer is in Hibernate mode.

Using the home screen

Note: Your home screen may vary depending on your home screen customization settings, administrative setup, and active embedded solutions.

Touch		To
1	Copy	Make copies.
2	E-mail	Send e-mails.
3	Settings	Access the printer menus.
4	Fax	Send fax.
5	Address Book	Manage a contact list that other applications on the printer can access.

Touch		To
6	Status/Supplies	• Show a printer warning or error message whenever the printer requires intervention to continue processing. • View more information on the printer warning or message, and on how to clear it. **Note:** You can also access this setting by touching the top section of the home screen.
7	USB Drive	• Print photos and documents from a flash drive. • Scan photos and documents to a flash drive
8	Job Queue	Show all the current print jobs. **Note:** You can also access this setting by touching the top section of the home screen.
9	Held Jobs	Show the print jobs that are held in the printer memory.
10	Shortcut Center	Organize all shortcuts.
11	App Profiles	Access application profiles.
12	Scan Profiles	Scan and save documents directly to the computer.
13	FTP	Scan and save documents directly to an FTP server.
14	Bookmarks	Organize all bookmarks.
15	Change Language	Change the language on the display.

Printing the Menu Settings Page

From the home screen, touch **Settings** > **Reports** > **Menu Settings Page**.

Setting up and using the home screen applications

Customizing the home screen

1 From the control panel, touch **Settings** > **Device** > **Visible Home Screen Icons**.

2 Select the icons that you want to appear on the home screen.

3 Apply the changes.

Setting up Card Copy

1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

2 Click **Apps** > **Card Copy** > **Configure**.

Notes:

- Make sure that Display Icon is enabled.
- Make sure that E‑mail Settings and Network Share Settings are configured.
- When scanning a card, make sure that the scan resolution does not exceed 200 dpi for color and 400 dpi for black and white.
- When scanning multiple cards, make sure that the scan resolution does not exceed 150 dpi for color and 300 dpi for black and white.

3 Apply the changes.

Note: You need a printer hard disk to scan multiple cards.

Using Shortcut Center

1 From the home screen, touch **Shortcut Center**, and then select a printer function.

2 Touch **Create Shortcut**, and then configure the settings.

3 Touch **Save**, and then type a unique shortcut name.

4 Apply the changes.

Setting up Scan Center

1 From the home screen, touch **Scan Center**.

2 Select and create a destination, and then configure the settings.

Notes:

- When creating a network destination, make sure to validate and adjust the settings until no errors occur.
- Only destinations created from the Embedded Web Server are saved. For more information, see the documentation that came with the solution.

3 Apply the changes.

Using Display Customization

Before using the application, make sure to do the following:

- From the Embedded Web Server, click **Apps** > **Display Customization** > **Configure**.
- Enable and configure the screen saver, slideshow, and wallpaper settings.

Managing screen saver and slide show images

1 From the Screen Saver and Slideshow Images section, add, edit, or delete an image.

Notes:

- You can add up to 10 images.
- When enabled, the status icons appear on the screen saver only when there are errors, warnings, or cloud-based notifications.

2 Apply the changes.

Changing the wallpaper image

1 From the home screen, touch **Change Wallpaper**.

2 Select an image to use.

3 Apply the changes.

Running a slide show from a flash drive

1 Insert a flash drive into the USB port.

2 From the home screen, touch **Slideshow**.

Images appear in alphabetical order.

Note: You can remove the flash drive after the slide show starts, but the images are not stored in the printer. If the slide show stops, then insert the flash drive again to view the images.

Managing bookmarks

Creating bookmarks

Use bookmarks to print frequently accessed documents that are stored in servers or on the web.

1 Open a web browser, and then type the printer IP address in the address field.

   Notes:

   - View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
   - If you are using a proxy server, then temporarily disable it to load the web page correctly.

2 Click **Bookmarks** > **Add Bookmark**, and then type a bookmark name.

3 Select an Address protocol type, and then do one of the following:

   - For HTTP and HTTPS, type the URL that you want to bookmark.
   - For HTTPS, make sure to use the host name instead of the IP address. For example, type `myWebsite.com/sample.pdf` instead of typing `123.123.123.123/sample.pdf`. Make sure that the host name also matches the Common Name (CN) value in the server certificate. For more information on obtaining the CN value in the server certificate, see the help information for your web browser.
   - For FTP, type the FTP address. For example, `myServer/myDirectory`. Enter the FTP port. Port 21 is the default port for sending commands.
   - For SMB, type the network folder address. For example, `myServer/myShare/myFile.pdf`. Type the network domain name.
   - If necessary, select the Authentication type for FTP and SMB.

   To limit access to the bookmark, enter a PIN.

   Note: The application supports the following file types: PDF, JPEG, TIFF, and HTML-based web pages. Other file types such as DOCX and XLXS are supported in some printer models.

4 Click **Save**.

Creating folders

1 Open a web browser, and then type the printer IP address in the address field.

   Notes:

   - View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
   - If you are using a proxy server, then temporarily disable it to load the web page correctly.

2 Click **Bookmarks** > **Add Folder**, and then type a folder name.

   Note: To limit access to the folder, enter a PIN.

3 Click **Save**.

Note: You can create folders or bookmarks inside a folder. To create a bookmark, see "Creating bookmarks" on page 21.

Managing contacts

Adding contacts

1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

2 Click **Address Book**.

3 From the Contacts section, add a contact.

Note: You can assign the contact to one or more groups.

4 If necessary, specify a login method to allow application access.

5 Apply the changes.

Adding groups

1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

2 Click **Address Book**.

3 From the Contact Groups section, add a group name.

Note: You can assign one or more contacts to the group.

4 Apply the changes.

Editing contacts or groups

1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

2 Click **Address Book**.

3 Do either of the following:

- From the Contacts section, click a contact name, and then edit the information.
- From the Contact Groups section, click a group name, and then edit the information.

4 Apply the changes.

Deleting contacts or groups

1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

2 Click **Address Book**.

3 Do either of the following:

- From the Contacts section, select a contact that you want to delete.
- From the Contact Groups section, select a group name that you want to delete.

Setting up and using the accessibility features

Enabling Magnification mode

1 From the control panel, press and hold the **5** key until you hear a voice message.

2 Select **Magnification mode**.

3 Select **OK**.

For more information on navigating a magnified screen, see .

Activating Voice Guidance

From the control panel

1 Press and hold the **5** key until you hear a voice message.

2 Select **OK**.

From the keyboard

1 Press and hold the **5** key until you hear a voice message.

2 Press **Tab** to navigate the focus cursor to the OK button, and then press **Enter**.

Notes:

- Voice Guidance is also activated when you insert headphones into the headphone jack.
- To adjust the volume, use the volume buttons at the bottom part of the control panel.

Adjusting the Voice Guidance speech rate

1 From the home screen, select **Settings** > **Device** > **Accessibility** > **Speech Rate**.

2 Select the speech rate.

Adjusting the default internal speaker volume

1 From the control panel, navigate to:

Settings > **Device** > **Preferences** > **Audio Feedback**

2 Adjust the volume.

Notes:

- If Quiet Mode is enabled, then audible alerts are turned off. This setting also slows the printer performance.

- The volume resets to the default value after the session is logged out or when the printer wakes from Sleep or Hibernate mode.

Adjusting the default headphone volume

1 From the control panel, navigate to:

Settings > **Device** > **Accessibility**

2 Adjust the headphone volume.

Note: The volume resets to the default value after the session is logged out or when the printer wakes from Sleep or Hibernate mode.

Enabling spoken passwords or personal identification numbers

1 From the home screen, select **Settings** > **Device** > **Accessibility** > **Speak Passwords/PINs**.

2 Enable the setting.

Navigating the screen using gestures

Notes:

- The gestures are applicable only when Voice Guidance is activated.
- Enable Magnification to use the zoom and pan gestures.
- Use a physical keyboard to type characters and adjust certain settings.

Gesture	Function
Double-tap	Select an option or item on the screen.
Triple-tap	Zoom in or zoom out text and images.
Swipe right or swipe down	Move to the next item on the screen.
Swipe left or swipe up	Move to the previous item on the screen.
Pan	Access parts of the zoomed image that are beyond the limits of the screen. **Note:** This gesture requires the use of two fingers to drag across a zoomed image.
Swipe up then left	Exit an application and return to the home screen.
Swipe down then left	- Cancel a job. - Go back to the previous setting. - Exit the screen that appears without changing any setting or value.
Swipe up then down	Repeat a spoken prompt.

Using the keyboard on the display

Do one or more of the following:

- Drag a finger over the key to announce the character.
- Lift the finger to enter or type the character in the field.
- Select **Backspace** to delete characters.
- To hear the content in the input field, select **Tab**, and then select **Shift** + **Tab**.

Loading paper and specialty media

Setting the size and type of the specialty media

The trays automatically detect the size of plain paper. For specialty media like labels, card stock, or envelopes, do the following:

1 From the home screen, navigate to:

  Settings > **Paper** > **Tray Configuration** > **Paper Size/Type** > select a paper source

2 Set the size and type of the specialty media.

Configuring Universal paper settings

1 From the home screen, touch **Settings** > **Paper** > **Media Configuration** > **Universal Setup**.

2 Configure the settings.

Loading trays

⚠️ **CAUTION—TIPPING HAZARD:** To reduce the risk of equipment instability, load each tray separately. Keep all other trays closed until needed.

1 Pull out the tray.

  Note: Do not remove trays while the printer is busy.

2 Adjust the guides to match the size of the paper that you are loading.
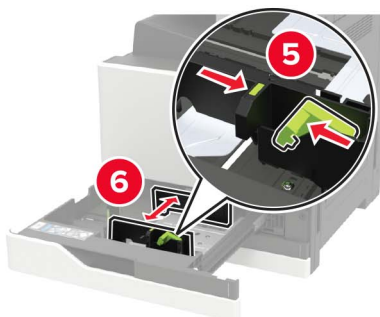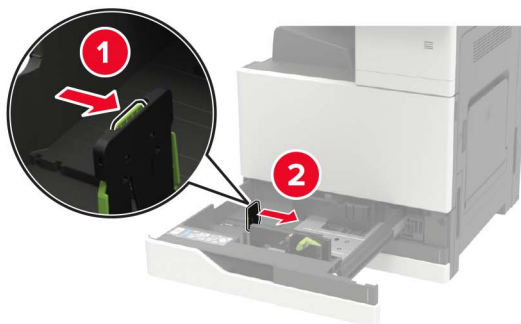
3 Flex, fan, and align the paper edges before loading.
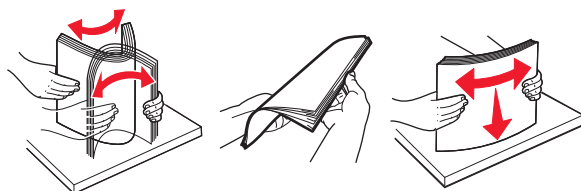
4 Load the paper.
- When using letterhead, do either of the following:

Without an optional finisher	With an optional finisher
One-sided printing	One-sided printing
Two-sided printing	Two-sided printing
One-sided printing	One-sided printing
Two-sided printing	Two-sided printing

- Load pre-punched paper with the holes toward the front or left side of the tray.
- Do not slide paper into the tray.
- To avoid paper jams, make sure that the stack height is below the maximum paper fill indicator.

5 Insert the tray.

If loading a paper type other than plain, from the control panel, set the paper size and paper type to match the paper loaded.

Loading the 2500‑sheet tray

The 2500‑sheet tray supports only one paper size, either A4 or letter. To check the supported paper size, pull out the tray and then locate the size indicator on the bottom of the tray.

⚠ CAUTION—TIPPING HAZARD: To reduce the risk of equipment instability, load each tray separately. Keep all other trays closed until needed.

1 Pull out the tray.

Notes:

- To avoid paper jams, do not remove trays while the printer is busy.
- To avoid errors, make sure that the transfer guide is always at the left side of the tray.
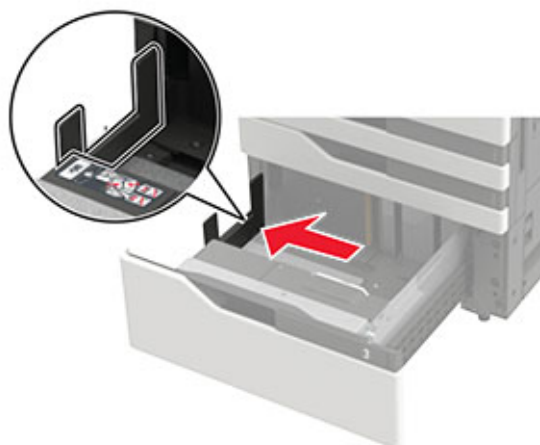
2 Flex, fan, and align the paper edges before loading.
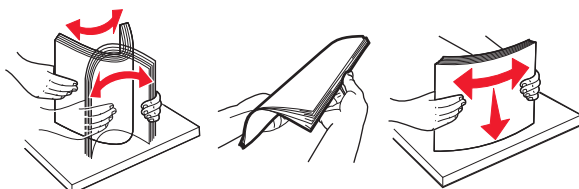
3 Load the paper stack on the right side, and then load the paper stack on the left side.
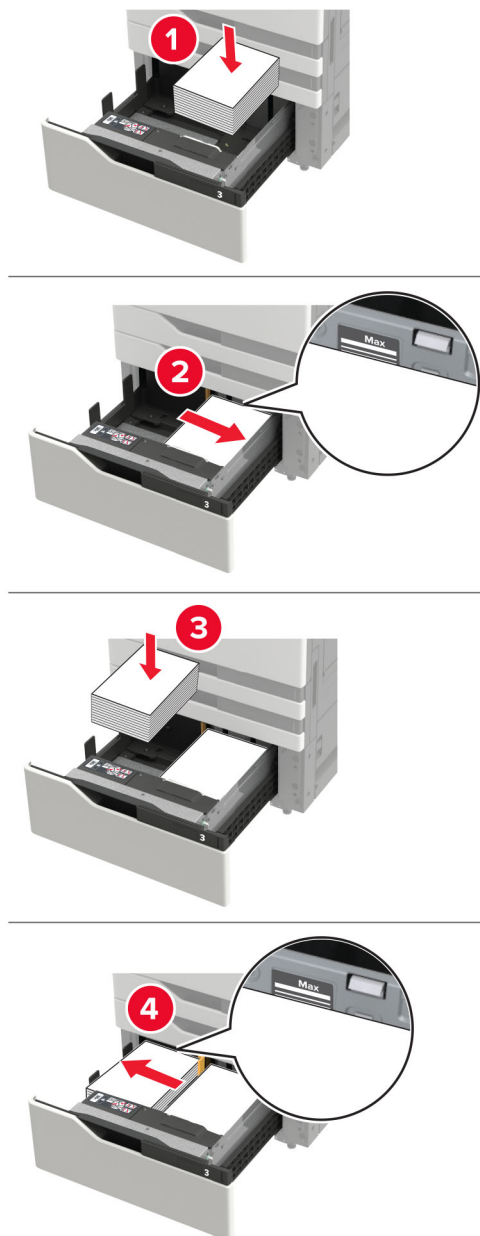
- Make sure that the stack height is below the maximum paper fill indicator on each side of the tray.
- Load letterhead faceup for one-sided printing.
- Load letterhead facedown for two-sided printing.

- Make sure that the paper stacks do not cross the divider. Push each paper stack against the sides of the tray.
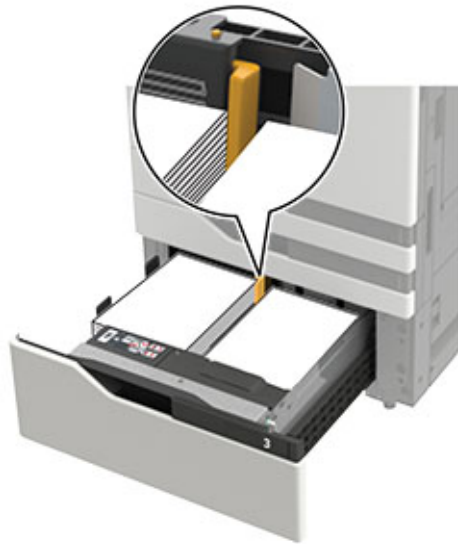
4 Insert the tray.

5 From the control panel, navigate to: **Settings** > **Device** > **Maintenance** > **Configuration Menu** > **Tray Configuration** > **Size Sensing**.

6 Select the tray and paper size.

Loading the 3000-sheet tray

The 3000-sheet tray supports only one paper size, either A4 or letter.

CAUTION—TIPPING HAZARD: To reduce the risk of equipment instability, load each tray separately. Keep all other trays closed until needed.

1 Open door F, and then lift the feed roller.

Warning—Potential Damage: To avoid damage and poor performance, do not touch the feed rollers.
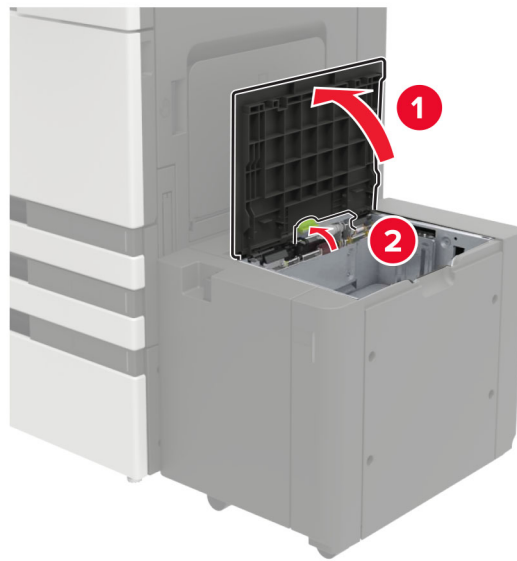
2 Flex, fan, and align the paper edges before loading.
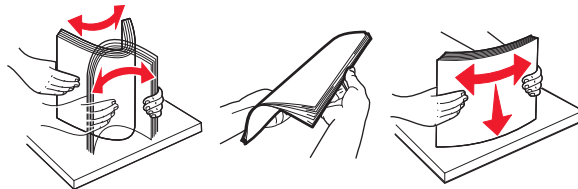
3 Load the paper stack with the printable side facedown.

- Load letterhead facedown for one‑sided printing.
- Load letterhead faceup for two‑sided printing.
- To avoid paper jams, make sure that the stack height is below the angle on the frame.
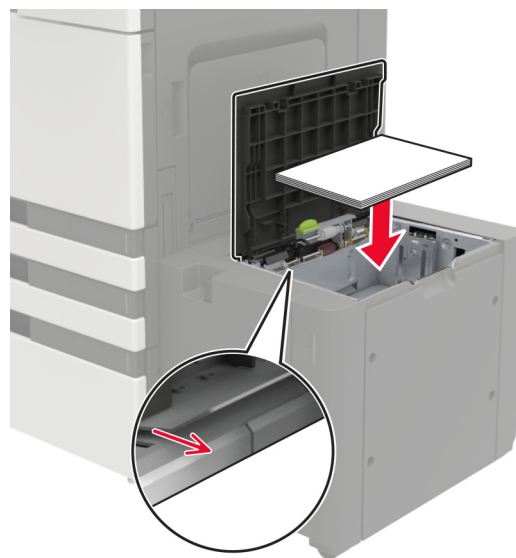
4 Lower the feed roller, and then close the door.

5 From the control panel, navigate to: **Settings** > **Device** > **Maintenance** > **Configuration Menu** > **Tray Configuration** > **Size Sensing**.

6 Select the tray and paper size.

Loading the multipurpose feeder

1 Open the multipurpose feeder.
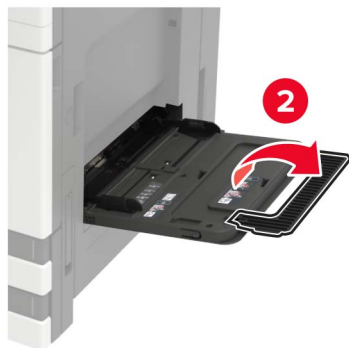
2 Adjust the guide to match the size of the paper that you are loading.
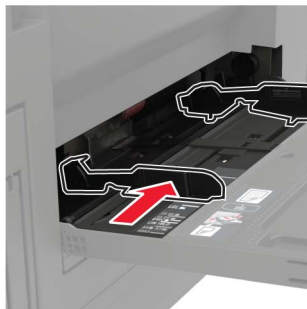
3 Flex, fan, and align the paper edges before loading.
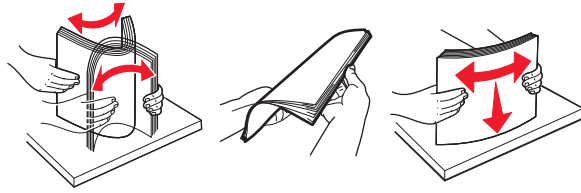
4 Load the paper or specialty media.

When using letterhead, do either of the following:
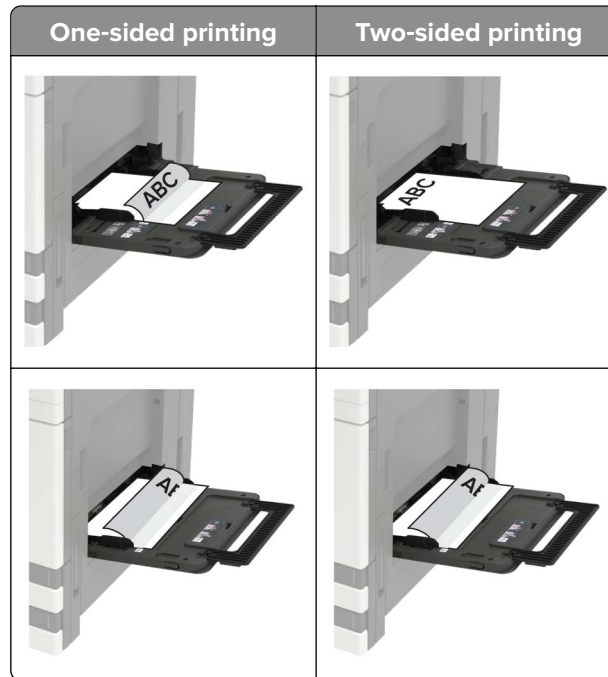
Warning—Potential Damage: When using envelopes, do not use envelopes with stamps, clasps, snaps, windows, coated linings, or self-stick adhesives.

5 From the control panel, set the paper size and paper type to match the paper loaded.

Linking trays

1 From the home screen, touch **Settings** > **Paper** > **Tray Configuration** > select a paper source.

2 Set the same paper size and paper type for the trays that you are linking.

3 From the home screen, touch **Settings** > **Device** > **Maintenance** > **Config Menu** > **Tray Configuration** > **Tray Linking**.

4 Touch **Automatic**.

To unlink trays, make sure that no trays have the same paper size and paper type settings.

Warning—Potential Damage: The temperature of the fuser varies according to the specified paper type. To avoid printing issues, match the paper type setting in the printer with the paper loaded in the tray.

Paper Support

Supported paper sizes

Paper sizes supported by the printer

Paper size and dimension	500-sheet tray	2 x 500-sheet tray	2500-sheet tray	3000-sheet tray	Multipurpose feeder[3]	Two-sided printing
7 3/4 Envelope 98 x 191 mm (3.9 x 7.5 in.)	X	X	X	X	√	X
9 Envelope 98.4 x 225 mm (3.9 x 8.9 in.)	X	X	X	X	√	X
10 Envelope 105 x 241 mm (4.1 x 9.5 in.)	X	X	X	X	√	X
11 x 17 279.4 x 431.8 mm (11 x 17 in.)	√[1]	√[1]	X	X	√[1]	√
12 x 18 305 x 457 mm (12 x 18 in.)	√[1, 4]	X	X	X	√[1]	√
A3 297 x 420 mm (11.69 x 16.54 in.)	√[1]	√[1]	X	X	√[1]	√
A4 210 x 297 mm (8.3 x 11.7 in.)	√	√	√[2]	√[2]	√	√
A5 148 x 210 mm (5.8 x 8.3 in.)	√[1]	√[1]	X	X	√	√
A6 105 x 148 mm (4.1 x 5.8 in.)	X	X	X	X	√[1]	√
[1] This paper is loaded only in short-edge orientation.						
[2] This paper is loaded only in long-edge orientation.						
[3] The paper source supports paper size *without size sensing*.						
[4] This paper is not supported in tray 1.						
[5] Two-sided printing supports Universal sizes between 139.7 x 148 mm to 320 x 458 mm (5.5 x 5.83 in. to 12.6 x 18 in.).						

Paper size and dimension	500-sheet tray	2 x 500-sheet tray	2500-sheet tray	3000-sheet tray	Multipurpose feeder[3]	Two-sided printing
B5 Envelope 176 x 250 mm (6.9 x 9.8 in.)	X	X	X	X	✓	X
C5 Envelope 162 x 229 mm (6.4 x 9 in.)	X	X	X	X	✓	X
DL Envelope 110 x 220 mm (4.3 x 8.7 in.)	X	X	X	X	✓	X
Executive 184 x 267 mm (7.3 x 10.5 in.)	✓	✓	X	X	✓	✓
Folio 216 x 330 mm (8.5 x 13 in.)	✓	✓	X	X	✓	✓
JIS B4 257 x 364 mm (10.12 x 14.33 in.)	✓[1]	✓[1]	X	X	✓[1]	✓
JIS B5 182 x 257 mm (7.2 x 10.1 in.)	✓	✓	X	X	✓	✓
Legal 216 x 356 mm (8.5 x 14 in.)	✓[1]	✓[1]	X	X	✓[1]	✓
Letter 216 x 279 mm (8.5 x 11 in.)	✓	✓	✓[2]	✓[2]	✓	✓
Oficio 216 x 340 mm (8.5 x 13.4 in.)	✓	✓	X	X	✓	✓

[1] This paper is loaded only in short-edge orientation.

[2] This paper is loaded only in long-edge orientation.

[3] The paper source supports paper size *without size sensing*.

[4] This paper is not supported in tray 1.

[5] Two-sided printing supports Universal sizes between 139.7 x 148 mm to 320 x 458 mm (5.5 x 5.83 in. to 12.6 x 18 in.).

Paper size and dimension	500-sheet tray	2 x 500-sheet tray	2500-sheet tray	3000-sheet tray	Multipurpose feeder[3]	Two-sided printing
Other Envelope Max: 297 x 427.6 mm (11.69 x 16.83 in.)	X	X	X	X	✓	X
SRA3 320 x 450 mm (12.6 x 17.7 in.)	✓[1, 4]	X	X	X	✓[1]	✓
Statement 140 x 216 mm (5.5 x 8.5 in.)	✓[1]	✓[1]	X	X	✓	✓
Universal 90 x 139.7 mm to 320 x 1200 mm (3.5 x 5.5 in. to 12.6 x 47.24 in.)	✓	✓	X	X	✓	✓[5]

[1] This paper is loaded only in short-edge orientation.

[2] This paper is loaded only in long-edge orientation.

[3] The paper source supports paper size *without size sensing*.

[4] This paper is not supported in tray 1.

[5] Two-sided printing supports Universal sizes between 139.7 x 148 mm to 320 x 458 mm (5.5 x 5.83 in. to 12.6 x 18 in.).

Paper sizes supported by the ADF and scanner

Paper size	Dimensions	ADF	Scanner
3 x 5	76.2 x 127 mm (3 x 5 in.)	X	✓[1,2]
4 x 6	101.6 x 152.4 mm (4 x 6 in.)	✓[2]	✓[1,2]
7 3/4 Envelope	98 x 191 mm (3.9 x 7.5 in.)	X	X
9 Envelope	98 x 225 mm (3.9 x 8.9 in.)	X	X
10 Envelope	105 x 241 mm (4.1 x 9.5 in.)	X	X
11 x 17	279.4 x 431.8 mm (11 x 17 in.)	✓	✓

[1] This paper is loaded only in short-edge orientation.

[2] The paper source supports paper size *without size sensing*.

Paper size	Dimensions	ADF	Scanner
12 x 18	305 x 457 mm (12 x 18 in.)	X	X
A3	297 x 420 mm (11.69 x 16.54 in.)	✓	✓
A4	210 x 297 mm (8.3 x 11.7 in.)	✓	✓
A5	148 x 210 mm (5.8 x 8.3 in.)	✓	✓[2]
A6	105 x 148 mm (4.1 x 5.8 in.)	✓[1,2]	✓[1,2]
B5 Envelope	176 x 250 mm (6.9 x 9.8 in.)	X	X
C5 Envelope	162 x 229 mm (6.4 x 9 in.)	X	X
DL Envelope	110 x 220 mm (4.3 x 8.7 in.)	X	X
Business card	N/A	X	✓[1,2]
Custom Scan Size [x]	N/A	✓[2]	✓[2]
Hagaki	100 x 148 mm (3.94 x 5.83 in.)	✓	✓
Executive	184 x 267 mm (7.3 x 10.5 in.)	✓	✓
Folio	216 x 330 mm (8.5 x 13 in.)	✓	✓
JIS B4	257 x 364 mm (10.12 x 14.33 in.)	✓	✓
JIS B5	182 x 257 mm (7.2 x 10.1 in.)	✓	✓
Letter	216 x 279 mm (8.5 x 11 in.)	✓	✓
Legal	216 x 356 mm (8.5 x 14 in.)	✓	✓
Oficio	216 x 340 mm (8.5 x 13.4 in.)	✓[2]	✓[2]
[1] This paper is loaded only in short-edge orientation.			
[2] The paper source supports paper size *without size sensing*.			

Paper size	Dimensions	ADF	Scanner
Other Envelope	98 x 162 mm to 176 x 250 mm (3.9 x 6.3 in. to 6.9 x 9.8 in.)	X	X
SRA3	320 x 450 mm (12.6 x 17.7 in.)	X	X
Statement	140 x 216 mm (5.5 x 8.5 in.)	✓	✓
Universal	89 x 98.4 mm to 297 x 431.8 mm (3.50 x 3.87 in. to 11.69 x 17.00 in.)	✓[2]	✓[2]
[1] This paper is loaded only in short-edge orientation.			
[2] The paper source supports paper size *without size sensing*.			

Paper sizes supported by the finisher

Note: When a finisher is installed, the standard finisher bin becomes the default bin even for print jobs that do not require finishing.

Supported paper sizes

Paper size	Staple finisher	Staple, hole punch finisher bin 1	Staple, hole punch finisher bin 2	Booklet finisher
11 x 17	✓	✓	✓	✓
12 x 18	✓[1]	✓[1]	✓[5]	✓
A3	X	✓[1]	✓[5]	✓
A4	✓	✓	✓	✓
A5	✓[1]	✓[1]	✓[4]	X
A6	✓[1]	✓[1]	X	X
Executive	✓	✓	✓	X
Folio	✓[1]	✓	✓	X
JIS B5	✓	✓	✓	X
[1] Paper is supported but the finisher does not stack, staple, or punch holes in it.				
[2] Paper is supported only if the finisher stacks and punches holes in it but does not staple it.				
[3] Paper is supported only if the paper size is 210 x 279.4 mm to 320 x 457.2 mm (8.27 x 11 in. to 12.6 x 18 in.).				
[4] Paper is supported only if the finisher stacks and staples the paper but does not punch holes in it.				
[5] Paper is supported only if the finisher stacks the paper but does not staple or punch holes in it.				
[6] Paper is supported only for two-hole punch.				

Paper size	Staple finisher	Staple, hole punch finisher bin 1	Staple, hole punch finisher bin 2	Booklet finisher
JIS B4	✓	✓	✓	✓
Legal	✓	✓ [6]	✓	✓
Letter	✓	✓	✓	✓
Oficio	✓ [1]	✓	✓	X
SRA3	✓ [1]	✓ [3]	✓ [1]	✓
Statement	✓ [1]	✓ [1]	✓ [1]	X
Universal	✓	✓ [1]	✓ [5]	✓ [3]

[1] Paper is supported but the finisher does not stack, staple, or punch holes in it.

[2] Paper is supported only if the finisher stacks and punches holes in it but does not staple it.

[3] Paper is supported only if the paper size is 210 x 279.4 mm to 320 x 457.2 mm (8.27 x 11 in. to 12.6 x 18 in.).

[4] Paper is supported only if the finisher stacks and staples the paper but does not punch holes in it.

[5] Paper is supported only if the finisher stacks the paper but does not staple or punch holes in it.

[6] Paper is supported only for two-hole punch.

Supported paper types

Paper types supported by the printer

Note: Labels, transparencies, envelopes, and card stock always print at reduced speed.

Paper type	2 x 500-sheet tray	2500-sheet tray	3000-sheet tray	Multipurpose feeder	Two-sided printing
Bond	✓	✓	✓	✓	✓
Envelope	X	X	X	✓	X
Card Stock	✓	✓	✓	✓	✓
Colored Paper	✓	✓	✓	✓	✓
Custom Type	✓	✓	✓	✓	✓
Glossy	✓	✓	✓	✓	✓
Heavy Glossy	✓	✓	✓	✓	✓
Heavy Paper	✓	✓	✓	✓	✓
Labels	X	X	X	✓	X
Letterhead	✓	✓	✓	✓	✓

[1] Print in batches of only up to 20 to prevent them from sticking together.

Paper type	2 x 500-sheet tray	2500-sheet tray	3000-sheet tray	Multipurpose feeder	Two-sided printing
Light Paper	✓	✓	✓	✓	✓
Plain Paper	✓	✓	✓	✓	✓
Preprinted	✓	✓	✓	✓	✓
Recycled	✓	✓	✓	✓	✓
Rough Envelope	X	X	X	✓	X
Rough Cotton	✓	✓	✓	✓	✓
Transparencies[1]	X	X	X	✓	X
Vinyl Labels	X	X	X	X	X

[1] Print in batches of only up to 20 to prevent them from sticking together.

Paper type	ADF	Scanner
Bond	✓	✓
Envelope	✓	✓
Card Stock	✓	✓
Colored Paper	✓	✓
Custom Type	✓	✓
Glossy	✓	✓
Heavy Glossy	✓	✓
Heavy Paper	✓	✓
Labels	✓	✓
Letterhead	✓	✓
Light Paper	✓	✓
Plain Paper	✓	✓
Preprinted	✓	✓
Recycled	✓	✓
Rough Envelope	✓	✓
Rough Cotton	✓	✓
Transparencies[1]	✓	✓

[1] Print in batches of only up to 20 to prevent them from sticking together.

Paper type	ADF	Scanner
Vinyl Labels	✓	✓
[1] Print in batches of only up to 20 to prevent them from sticking together.		

Paper types supported by the finisher

Paper type	Staple finisher		Staple, hole punch finisher			Booklet finisher
	Non-finishing	Staple	Non-finishing	Staple	Hole punch	
Bond	✓	✓	✓	✓	✓	✓
Card Stock	✓	X	✓	X	✓	X
Glossy	✓	X	✓	✓	✓	✓
Heavy Glossy	✓	X	✓	X	✓	X
Labels	✓	X	✓	X	X	X
Plain Paper	✓	✓	✓	✓	✓	✓
Recycled	✓	✓	✓	✓	✓	✓
Transparencies[1]	✓	X	✓	X	X	X
Vinyl Labels	X	X	X	X	X	X
Envelope	✓	X	✓	X	X	X
Rough Envelope	✓	X	✓	X	X	X
Letterhead	✓	✓	✓	✓	✓	✓
Preprinted	✓	✓	✓	✓	✓	✓
Colored Paper	✓	✓	✓	✓	✓	✓
Light Paper	✓	✓	✓	✓	✓	✓
Heavy Paper	✓	X	✓	X	X	X
Rough Cotton	✓	X	✓	X	X	X
Custom Type	✓	✓	✓	✓	✓	✓
[1] Print in batches of only up to 20 to prevent them from sticking together.						

Supported paper weights

Paper type	Standard 550-sheet tray	2 x 500-sheet tray	2500-sheet tray	3000-sheet tray	Multipurpose feeder
Plain paper	60–256 g/m^2 (16–68 lb)				
Glossy	60–256 g/m^2 (16–68 lb)				
Card stock	60–256 g/m^2 (16–68 lb)				
Labels	N/A	N/A	N/A	N/A	60–256 g/m^2 (16–68 lb)
Envelopes	N/A	N/A	N/A	N/A	75–256 g/m^2 (20–68 lb)

Printing

Printing from a computer

Note: For labels, card stock, and envelopes, set the paper size and type in the printer before printing the document.

1 From the document that you are trying to print, open the Print dialog.

2 If necessary, adjust the settings.

3 Print the document.

Printing from a mobile device

Printing from a mobile device using Lexmark Mobile Print

Lexmark™ Mobile Print allows you to send documents and images directly to a supported Lexmark printer.

1 Open the document, and then send or share the document to Lexmark Mobile Print.

Note: Some third-party applications may not support the send or share feature. For more information, see the documentation that came with the application.

2 Select a printer.

3 Print the document.

Printing from a mobile device using Google Cloud Print

Google Cloud Print™ is a printing service that allows you to print to any Google Cloud Print-ready printer.

Before you begin, make sure that:

- The printer is registered to the Google Cloud Print server.
- The Cloud Print plugin is downloaded from the Google Play™ store and is enabled in the mobile device.

1 From your Android™ mobile device, open a document or select a document from your file manager.

2 Tap ⋮ > **Print**.

3 Select a printer, and then tap 🖶.

Printing from a mobile device using Mopria Print Service

Mopria® Print Service is a mobile printing solution for mobile devices running on Android version 5.0 or later. It allows you to print directly to any Mopria-certified printer.

Note: Make sure that you download the Mopria Print Service application from the Google Play store and enable it in the mobile device.

1 From your Android mobile device, launch a compatible application or select a document from your file manager.

2 Tap ⋮ > **Print**.

3 Select a printer, and then adjust the settings, if necessary.

4 Tap 🖨.

Printing from a mobile device using AirPrint

The AirPrint software feature is a mobile printing solution that allows you to print directly from Apple devices to an AirPrint-certified printer.

Notes:

- Make sure that the Apple device and the printer are connected to the same network. If the network has multiple wireless hubs, then make sure that both devices are connected to the same subnet.
- This application is supported only in some Apple devices.

1 From your mobile device, select a document from your file manager or launch a compatible application.

2 Tap ⬆ > **Print**.

3 Select a printer, and then adjust the settings, if necessary.

4 Print the document.

Printing from a mobile device using Wi‑Fi Direct®

Wi‑Fi Direct® is a printing service that lets you print to any Wi‑Fi Direct-ready printer.

Note: Make sure that the mobile device is connected to the printer wireless network. For more information, see .

1 From your mobile device, launch a compatible application or select a document from your file manager.

2 Depending on your mobile device, do one of the following:

- Tap ⋮ > **Print**.
- Tap ⬆ > **Print**.
- Tap ⋯ > **Print**.

3 Select a printer, and then adjust the settings, if necessary.

4 Print the document.

Printing from a flash drive

1 Insert the flash drive.

Notes:

- If you insert the flash drive when an error message appears, then the printer ignores the flash drive.
- If you insert the flash drive while the printer is processing other print jobs, then **Busy** appears on the display.

2 From the display, touch the document that you want to print.

If necessary, configure other print settings.

3 Send the print job.

To print another document, touch **USB Drive**.

Warning—Potential Damage: To avoid loss of data or printer malfunction, do not touch the flash drive or the printer in the area shown while actively printing, reading, or writing from the memory device.

Supported flash drives and file types

Flash drives

- Lexar JumpDrive S70 (16GB and 32GB)
- SanDisk Cruzer (16GB and 32GB)
- PNY Attache (16GB and 32GB)

Notes:

- The printer supports high-speed USB flash drives with full-speed standard.
- USB flash drives must support the File Allocation Table (FAT) system.

File types

Documents

- PDF (version 1.7 or earlier)
- HTML
- XPS
- Microsoft file formats (.doc, .docx, .xls, .xlsx, .ppt, .pptx)

Images

- .dcx
- .gif
- .JPEG or .jpg
- .bmp
- .pcx
- .TIFF or .tif
- .png

Configuring confidential jobs

1 From the control panel, navigate to:

Settings > **Security** > **Confidential Print Setup**

2 Configure the settings.

Use	To
Max Invalid PIN	Set the number of times an invalid PIN can be entered.
	Note: When the limit is reached, the print jobs for that user name are deleted.
Confidential Job Expiration	Set the expiration time for confidential print jobs.
	Note: Confidential held jobs are stored in the printer until they are released or deleted manually.
Repeat Job Expiration	Set the expiration time for a repeat print job.
	Note: Repeat held jobs are stored in the printer memory for reprinting.

Use	To
Verify Job Expiration	Set the expiration time that the printer prints a copy before printing the remaining copies.
	Note: Verify jobs print one copy to check if it is satisfactory before printing the remaining copies.
Reserve Job Expiration	Set the expiration time that the printer stores print jobs.
	Note: Reserve held jobs are automatically deleted after printing.
Require All Jobs to be Held	Set the printer to hold all print jobs.
Keep duplicate documents	Set the printer to print all documents with the same file name.

Printing confidential and other held jobs

For Windows users

1 With a document open, click **File** > **Print**.

2 Click **Properties**, **Preferences**, **Options**, or **Setup**.

3 Click **Print and Hold**.

4 Select **Use Print and Hold**, and then assign a user name.

5 Select the print job type (Confidential, Repeat, Reserve, or Verify).

   If the print job is confidential, then enter a four-digit PIN.

6 Click **OK** or **Print**.

7 From the printer home screen, release the print job.

   - For confidential print jobs, navigate to:
     Held jobs > select your user name > **Confidential** > enter the PIN > select the print job > configure the settings > **Print**
   - For other print jobs, navigate to:
     Held jobs > select your user name > select the print job > configure the settings > **Print**

For Macintosh users

1 With a document open, choose **File** > **Print**.

   If necessary, click the disclosure triangle to see more options.

2 From the print options or Copies & Pages menu, choose **Job Routing**.

3 Select the print job type (Confidential, Repeat, Reserve, or Verify).

   If the print job is confidential, then assign a user name and a four-digit PIN.

4 Click **OK** or **Print**.

5 From the printer home screen, release the print job.

- For confidential print jobs, navigate to:

   Held jobs > select your user name > **Confidential** > enter the PIN > select the print job > configure the settings > **Print**

- For other print jobs, navigate to:

   Held jobs > select your user name > select the print job > configure the settings > **Print**

Printing a font sample list

1 From the home screen, touch **Settings** > **Reports** > **Print** > **Print Fonts**.

2 Touch **PCL Fonts** or **PS Fonts**.

Printing a directory list

From the home screen, touch **Settings** > **Reports** > **Print** > **Print Directory**.

Canceling a print job

From the printer control panel

1 From the home screen, touch **Job Queue**.

Note: You can also access this setting by touching the top section of the home screen.

2 Select the job to cancel.

From the computer
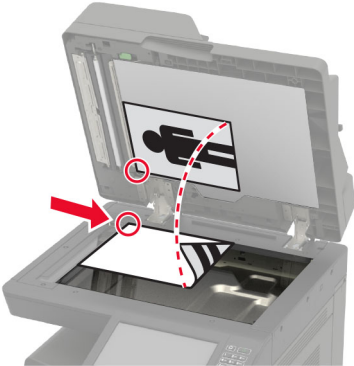
1 Depending on the operating system, do either of the following:

- Open the printers folder, and then select your printer.
- From the System Preferences in the Apple menu, navigate to your printer.

2 Select the job to cancel.

Copying

Using the automatic document feeder and scanner glass

Automatic document feeder (ADF)	Scanner glass
• Use the ADF for multiple‑page or two‑sided documents. • Load an original document faceup. For multiple‑page documents, make sure to align the leading edge before loading. • Make sure to adjust the ADF guides to match the width of the paper that you are loading.	• Use the scanner glass for single‑page documents, book pages, small items (such as postcards or photos), transparencies, photo paper, or thin media (such as magazine clippings). • Place the document facedown in the corner with the arrow.

Making copies

1 Load an original document into the ADF tray or on the scanner glass.

   Note: To avoid a cropped image, make sure that the original document and output have the same paper size.

2 From the home screen, touch **Copy**, and then specify the number of copies.

   If necessary, adjust the copy settings.

3 Copy the document.

Note: To make a quick copy, from the control panel, press .

Copying photos

1 Place a photo on the scanner glass.

2 From the home screen, navigate to:

   Copy > **Content** > **Content Type** > **Photo**

3 In the Content Source menu, select the setting that best matches the original photo.

4 Copy the photo.

Copying on letterhead

1 Load an original document into the ADF tray or on the scanner glass.

2 From the home screen, touch **Copy** > **Copy From** > select the size of the original document.

3 Touch **Copy To**, and then select the paper source that contains the letterhead.

If you loaded the letterhead into the multipurpose feeder, then navigate to:

Copy To > **Multipurpose Feeder** > select a paper size > **Letterhead**

4 Copy the document.

Copying on both sides of the paper

1 Load an original document into the ADF tray or on the scanner glass.

2 From the home screen, touch **Copy** > **Paper Setup**.

3 Adjust the settings.

4 Copy the document.

Reducing or enlarging copies

1 Load an original document into the ADF tray or on the scanner glass.

2 From the home screen, navigate to:

Copy > **Scale** > specify a scale value

Note: Changing the size of the original document or output after setting Scale restores the scale value to Auto.

3 Copy the document.

Collating copies

1 Load an original document into the ADF tray or on the scanner glass.

2 From the home screen, touch **Copy** > **Collate** > **On [1,2,1,2,1,2]**.

3 Copy the document.

Placing separator sheets between copies

1 Load an original document into the ADF tray or on the scanner glass.

2 From the home screen, touch **Copy** > **Separator Sheets**.

3 Adjust the settings.

4 Send the copy job.

Copying multiple pages onto a single sheet
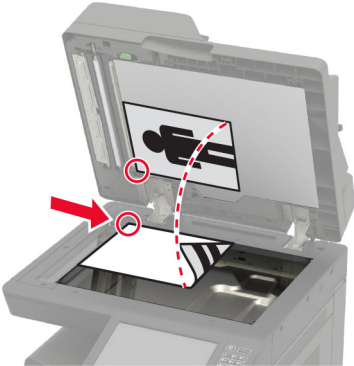
1 Load an original document into the ADF tray or on the scanner glass.

2 From the home screen, touch **Copy** > **Pages per Side**.

3 Adjust the settings.

4 Copy the document.

Creating a copy shortcut

1 From the home screen, touch **Copy**.

2 Configure the settings, and then touch .

3 Create a shortcut.

E-mailing

Using the automatic document feeder and scanner glass

Automatic document feeder (ADF)	Scanner glass
 • Use the ADF for multiple-page or two-sided documents. • Load an original document faceup. For multiple-page documents, make sure to align the leading edge before loading. • Make sure to adjust the ADF guides to match the width of the paper that you are loading.	 • Use the scanner glass for single-page documents, book pages, small items (such as postcards or photos), transparencies, photo paper, or thin media (such as magazine clippings). • Place the document facedown in the corner with the arrow.

Configuring the SMTP server for e‑mail

From the control panel

1 From the control panel, touch **Settings** > **E-mail** > **E-mail Setup**.

2 Configure the settings.

From the Embedded Web Server

1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

2 Click **Settings** > **E-mail**.

3 From the E-mail Setup section, configure the settings.

4 Click **Save**.

Sending an e-mail

Using the control panel

1 Load an original document into the ADF tray or on the scanner glass.

2 From the home screen, touch **E-mail**, and then enter the needed information.

Note: You can also enter the recipient using the address book or shortcut number.

3 If necessary, configure the output file type settings.

4 Send the e-mail.

Using the shortcut number

1 From the control panel, press **#**, and then enter the shortcut number using the keypad.

2 Send the e-mail.

Creating an e-mail shortcut

1 From the home screen, touch **E-mail**.

2 Configure the settings, and then touch .

3 Create a shortcut.

Faxing

Setting up the printer to fax

Notes:

- The following connection methods are applicable only in some countries or regions.
- During the initial printer setup, clear the fax function check box and any other function you plan to set up later, and then touch **Continue**.
- The indicator light may blink red if the fax function is enabled and not fully set up.

Warning—Potential Damage: Do not touch cables or the printer in the area shown while actively sending or receiving a fax.

Configuring the SMTP server for fax

From the control panel

1 From the control panel, touch **Settings** > **Fax** > **Fax Server Setup** > **Fax Server E-mail Settings**.

2 Configure the settings.

Note: To use the SMTP server setting for e-mail, enable **Use E-mail SMTP Server**.

From the Embedded Web Server

1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

2 Click **Settings** > **Fax** > **Fax Server Setup**.

3 From the Fax Server E-mail Settings section, configure the settings.

Note: To use the SMTP server setting for e-mail, enable **Use E-mail SMTP Server**.

4 Click **Save**.

Setting up fax using a standard telephone line

⚠️ **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, do not set up this product or make any electrical or cabling connections, such as the power cord, fax feature, or telephone, during a lightning storm.

⚠️ **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, do not use the fax feature during a lightning storm.

⚠️ **CAUTION—POTENTIAL INJURY:** To reduce the risk of fire, use only a 26 AWG or larger telecommunications (RJ-11) cord when connecting this product to the public switched telephone network. For users in Australia, the cord must be approved by the Australian Communications and Media Authority.

Setup 1: Printer is connected to a dedicated fax line
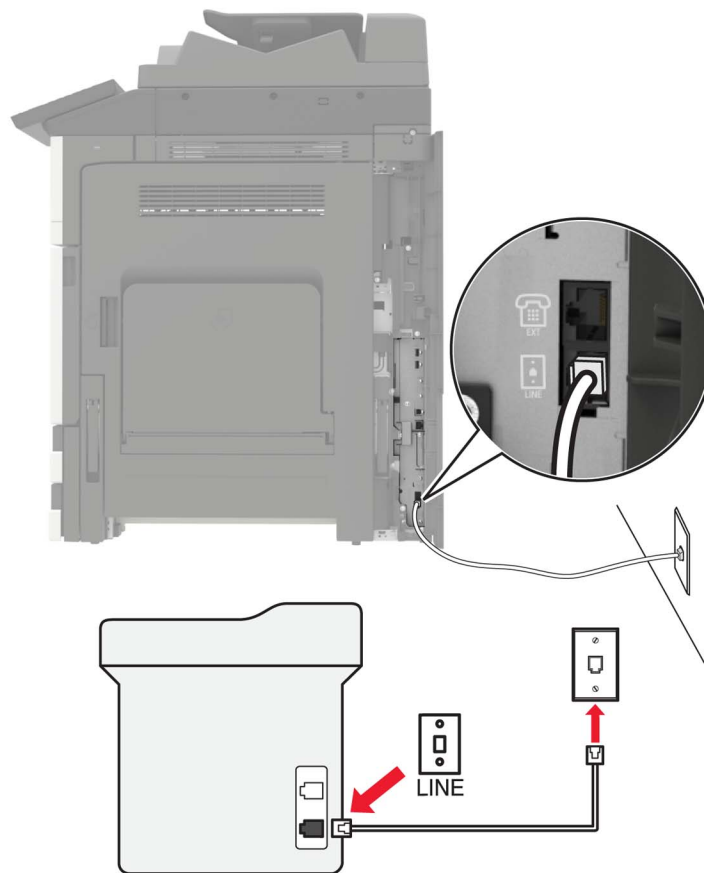
1 Connect one end of the telephone cable to the line port of the printer.

2 Connect the other end of the cable to an active analog wall jack.

Notes:

- You can set the printer to receive faxes automatically (Auto Answer On) or manually (Auto Answer Off).
- If you want to receive faxes automatically, then set the printer to pick up on a specified number of rings.

Setup 2: Printer is sharing the line with an answering machine

Note: If you subscribe to a distinctive ring service, then make sure that you set the correct ring pattern for the printer. Otherwise, the printer does not receive faxes even if you have set it to receive faxes automatically.

Connected to the same telephone wall jack
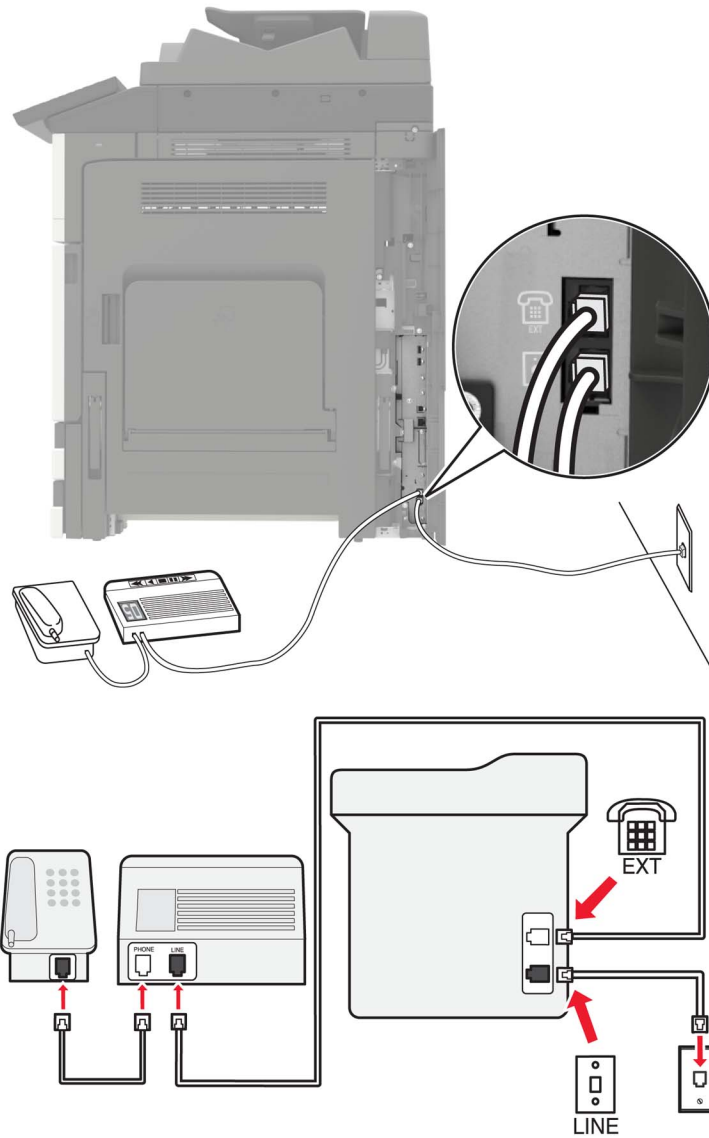
1 Connect one end of the telephone cable to the line port of the printer.

2 Connect the other end of the cable to an active analog wall jack.

3 Connect the answering machine to the telephone port of the printer.

Connected to different wall jacks
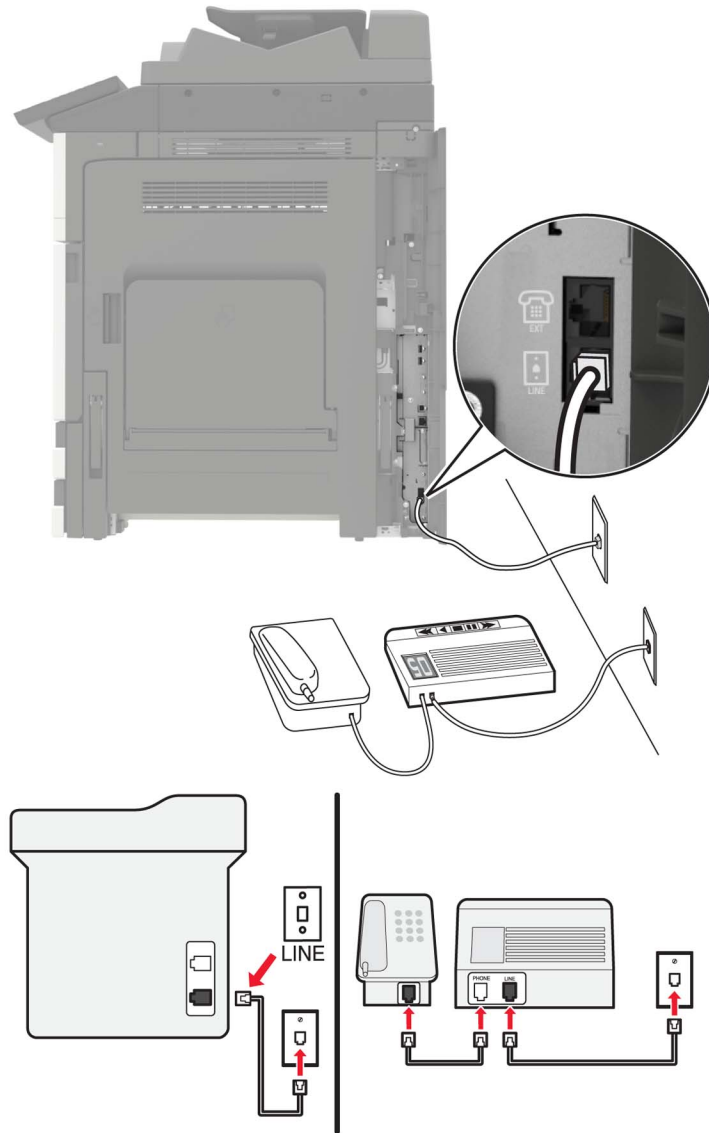
1 Connect one end of the telephone cable to the line port of the printer.

2 Connect the other end of the cable to an active analog wall jack.

Notes:

- If you have only one telephone number on your line, then set the printer to receive faxes automatically.
- Set the printer to pick up calls two rings after the answering machine. For example, if the answering machine picks up calls after four rings, then set the printer Rings to Answer setting to six.

Setup 3: Printer is sharing the line with a telephone subscribed to voice mail service
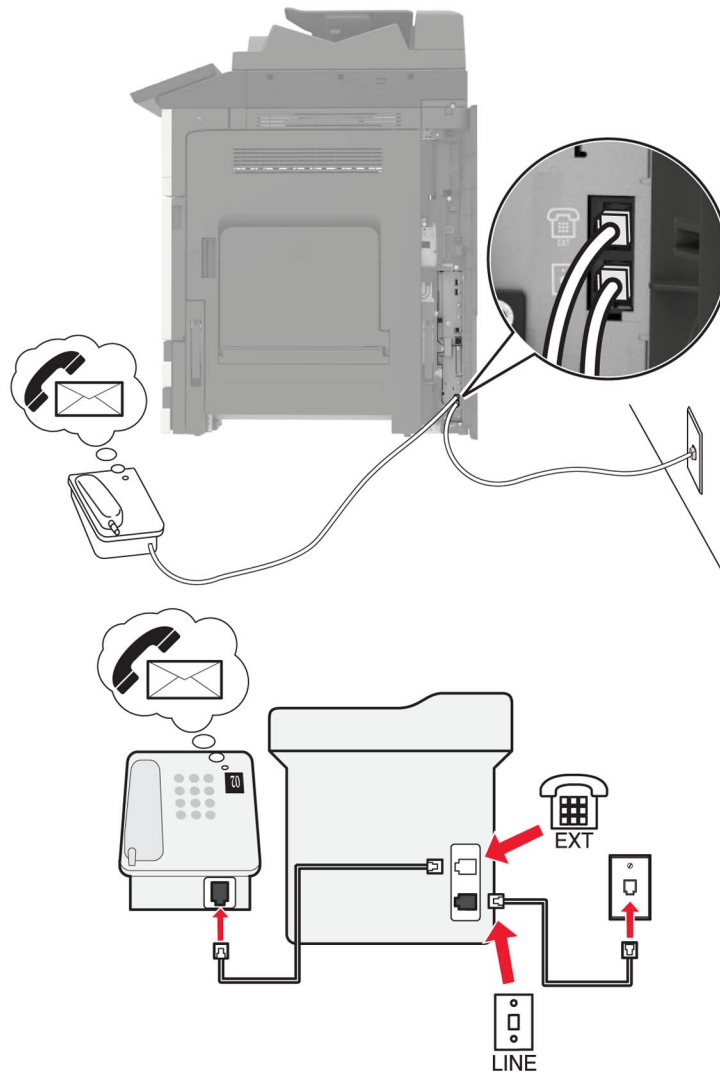
1 Connect one end of the telephone cable to the line port of the printer.

2 Connect the other end of the cable to an active analog wall jack.

3 Connect the telephone to the telephone port of the printer.

Notes:

- This setup works best if you are using voice mail more often than fax, and if you subscribe to a distinctive ring service.

- When you answer the telephone and you hear fax tones, press ***9*** or the manual answer code on the telephone to receive the fax.

- You can also set the printer to receive faxes automatically, but turn off the voice mail service when you are expecting a fax.

Setting up fax using digital subscriber line

⚠ **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, do not set up this product or make any electrical or cabling connections, such as the power cord, fax feature, or telephone, during a lightning storm.

⚠ **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, do not use the fax feature during a lightning storm.

⚠ **CAUTION—POTENTIAL INJURY:** To reduce the risk of fire, use only a 26 AWG or larger telecommunications (RJ-11) cord when connecting this product to the public switched telephone network. For users in Australia, the cord must be approved by the Australian Communications and Media Authority.

Digital subscriber line (DSL) splits your regular telephone line into two channels: voice and Internet. Telephone and fax signals travel through the voice channel, and Internet signals pass through the other channel.

To minimize interference between the two channels, ask for a DSL filter from your DSL provider.

1 Connect the line port of the DSL filter to the wall jack.

2 Connect one end of the telephone cable to the line port of the printer.

3 Connect the other end of the cable to the telephone port on the DSL filter.

Note: To connect a telephone to the printer, remove any installed adapter plug from the telephone port of the printer, and then connect the telephone.

Setting up fax using VoIP telephone service

CAUTION—SHOCK HAZARD: To avoid the risk of electrical shock, do not set up this product or make any electrical or cabling connections, such as the power cord, fax feature, or telephone, during a lightning storm.

CAUTION—SHOCK HAZARD: To avoid the risk of electrical shock, do not use the fax feature during a lightning storm.

CAUTION—POTENTIAL INJURY: To reduce the risk of fire, use only a 26 AWG or larger telecommunications (RJ-11) cord when connecting this product to the public switched telephone network. For users in Australia, the cord must be approved by the Australian Communications and Media Authority.

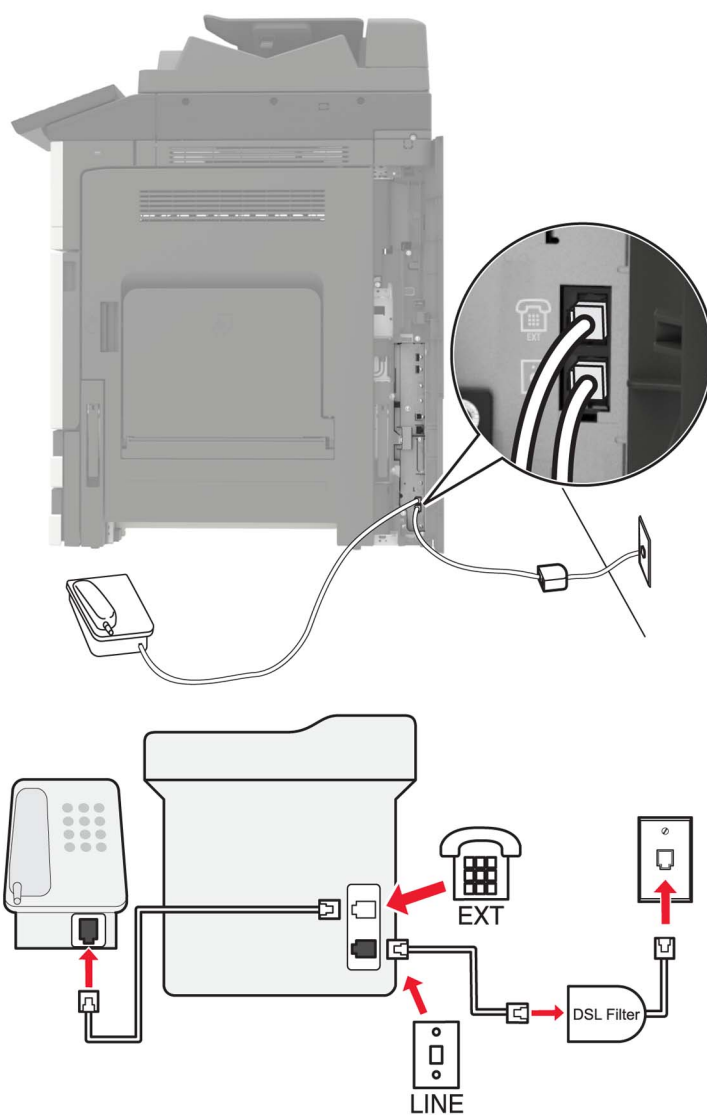**1** Connect one end of the telephone cable to the line port of the printer.

2 Connect the other end of the cable to the port labeled **Phone Line 1** or **Phone Port** on the VoIP adapter.

Note: The port labeled **Phone Line 2** or **Fax Port** is not always active. VoIP providers may charge extra cost for the activation of the second telephone port.

3 Connect the telephone to the telephone port of the printer.

Notes:

- To check if the telephone port on the VoIP adapter is active, plug an analog telephone into the port, and then listen for a dial tone.

- If you need two telephone ports for your devices, but do not want to pay extra cost, then use a phone splitter. Plug the phone splitter into the port labeled **Phone Line 1** or **Phone Port**, and then plug the printer and telephone into the splitter.

- To check the splitter, plug an analog telephone into the splitter, and then listen for a dial tone.

Setting up fax using cable modem connection

⚠️ **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, do not set up this product or make any electrical or cabling connections, such as the power cord, fax feature, or telephone, during a lightning storm.

⚠️ **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, do not use the fax feature during a lightning storm.

⚠️ **CAUTION—POTENTIAL INJURY:** To reduce the risk of fire, use only a 26 AWG or larger telecommunications (RJ-11) cord when connecting this product to the public switched telephone network. For users in Australia, the cord must be approved by the Australian Communications and Media Authority.

Setup 1: Printer is connected directly to a cable modem
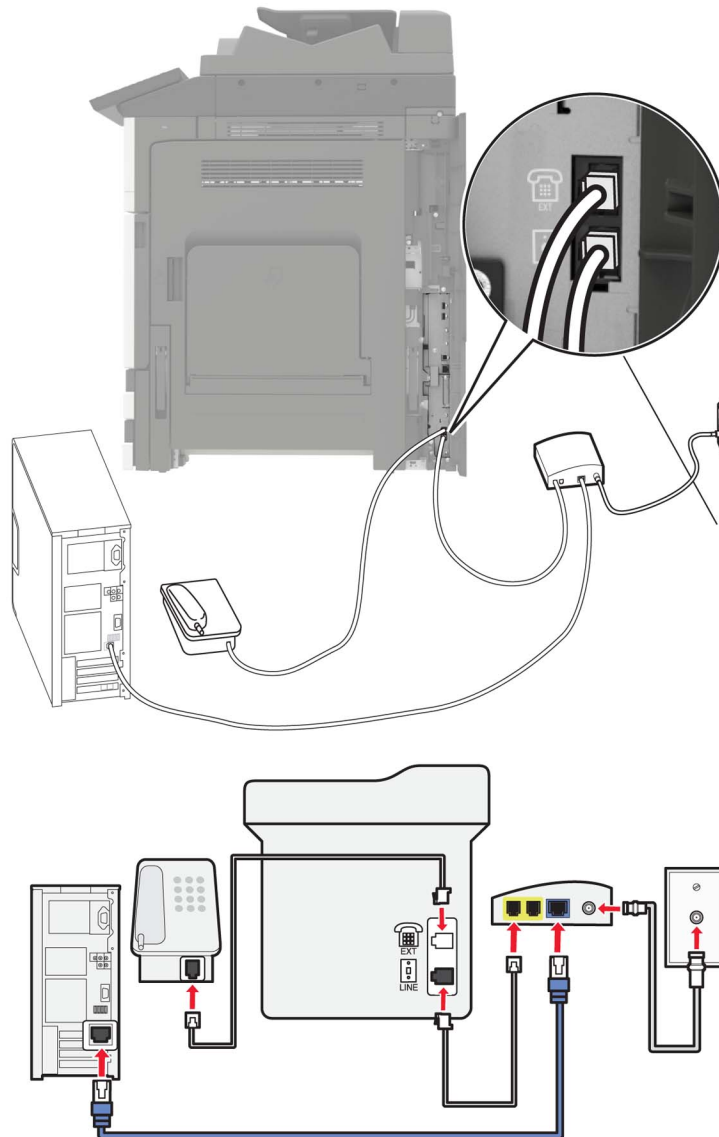
1 Connect one end of the telephone cable to the line port of the printer.

2 Connect the other end of the cable to the port labeled **Phone Line 1** or **Phone Port** on the cable modem.

3 Connect your analog telephone to the telephone port of the printer.

Note: To check if the telephone port on the cable modem is active, connect an analog telephone, and then listen for a dial tone.

Setup 2: Printer is connected to a wall jack; cable modem is installed elsewhere in the facility
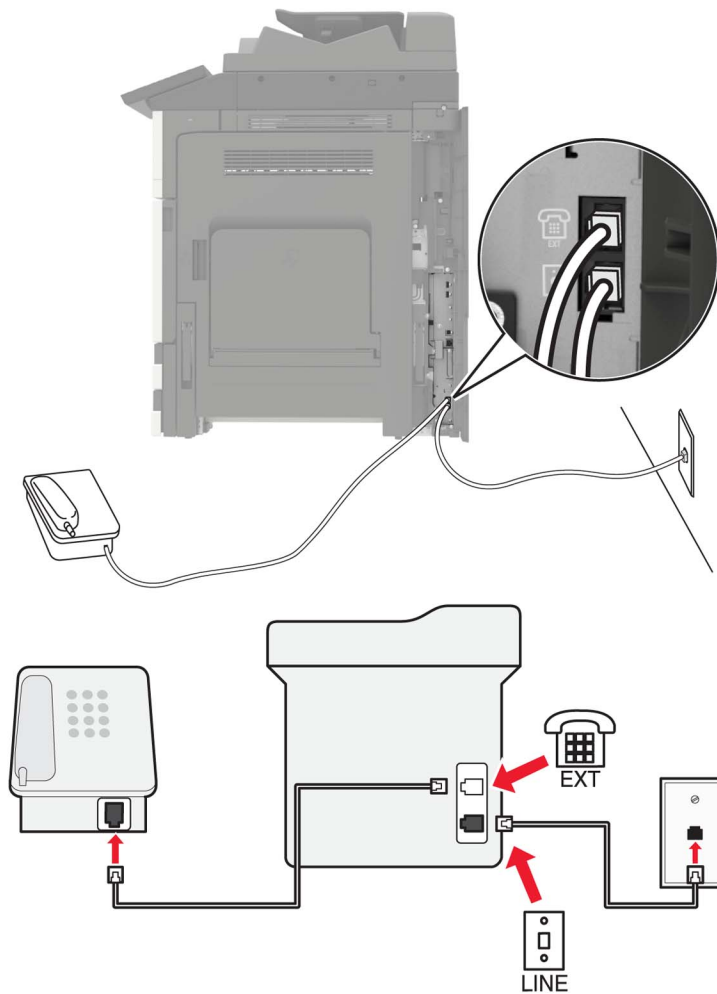
1 Connect one end of the telephone cable to the line port of the printer.

2 Connect the other end of the cable to an active analog telephone wall jack.

3 Connect your analog telephone to the telephone port of the printer.

Setting up fax in countries or regions with different telephone wall jacks and plugs
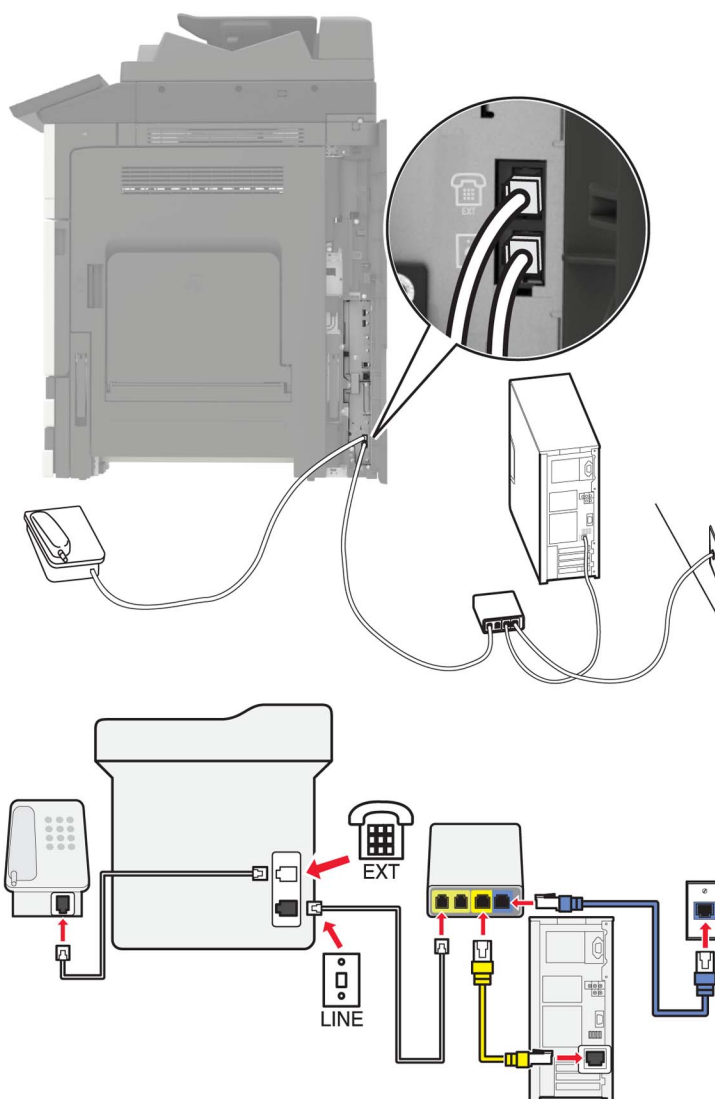
⚠ **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, do not set up this product or make any electrical or cabling connections, such as the power cord, fax feature, or telephone, during a lightning storm.

⚠ **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, do not use the fax feature during a lightning storm.

⚠ **CAUTION—POTENTIAL INJURY:** To reduce the risk of fire, use only a 26 AWG or larger telecommunications (RJ-11) cord when connecting this product to the public switched telephone network. For users in Australia, the cord must be approved by the Australian Communications and Media Authority.

The standard wall jack adopted by most countries or regions is RJ11. If the wall jack or equipment in your facility is not compatible with this type of connection, then use a telephone adapter. An adapter for your country or region may not come with your printer, and you may need to purchase it separately.

There may be an adapter plug installed in the telephone port of the printer. Do not remove the adapter plug from the telephone port of the printer if you are connecting to a serial or cascaded telephone system.
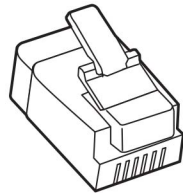
Part name	Part number
Lexmark adapter plug	40X8519

Connecting the printer to a non-RJ11 wall jack
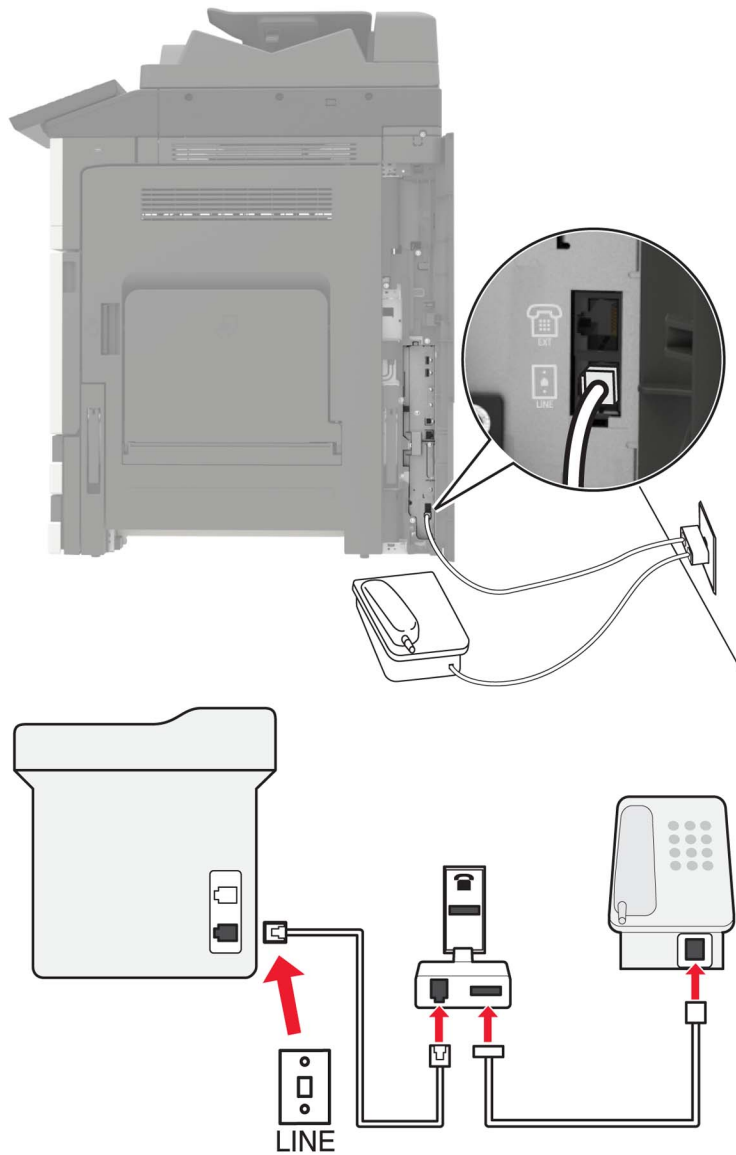
1 Connect one end of the telephone cable to the line port of the printer.

2 Connect the other end of the cable to the RJ11 adapter, and then connect the adapter to the wall jack.

3 If you want to connect another device with a non-RJ11 connector to the same wall jack, then connect it directly to the telephone adapter.

Connecting the printer to a wall jack in Germany

The German wall jack has two kinds of ports. The N ports are for fax machines, modems, and answering machines. The F port is for telephones. Connect the printer to any of the N ports.
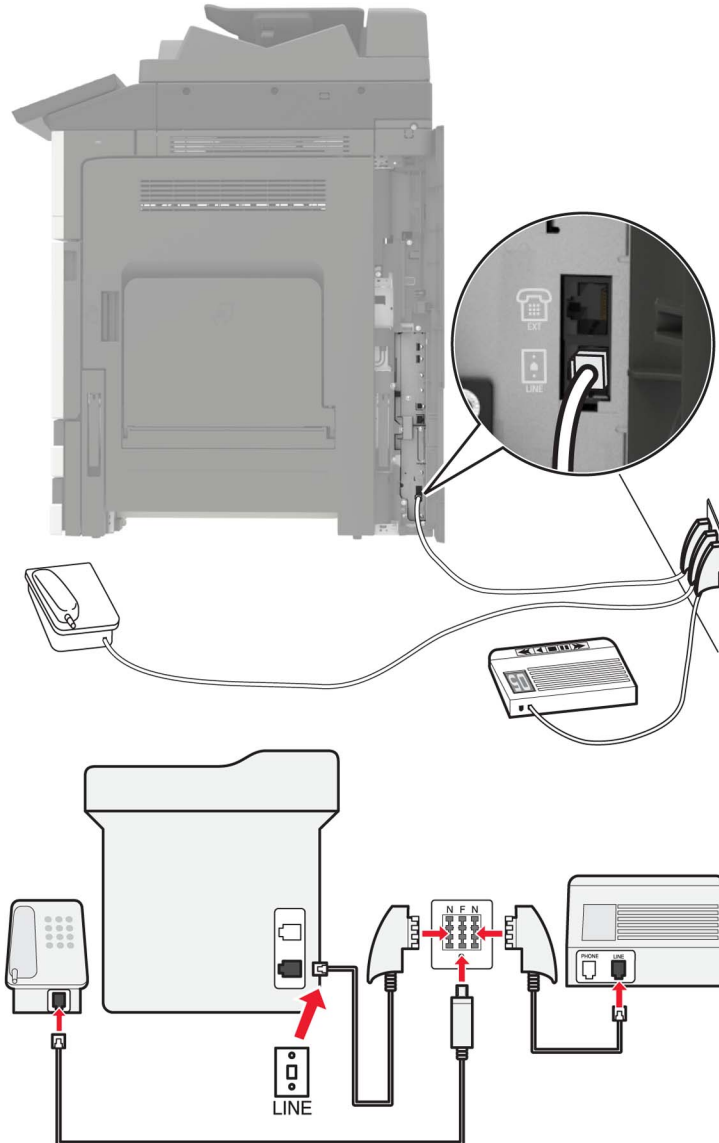
1 Connect one end of the telephone cable to the line port of the printer.

2 Connect the other end of the cable to the RJ11 adapter, and then connect the adapter to an N port.

3 If you want to connect a telephone and answering machine to the same wall jack, then connect the devices as shown.

Connecting to a distinctive ring service

A distinctive ring service lets you have multiple telephone numbers on one telephone line. Each telephone number is assigned a different ring pattern.

1 From the home screen, touch **Settings** > **Fax** > **Fax Setup** > **Fax Receive Settings** > **Admin Controls** > **Answer On**.

2 Select a ring pattern.

Setting the fax date and time

1 From the home screen, touch **Settings** > **Device** > **Preferences** > **Date and Time** > **Configure**.

2 Configure the settings.

Configuring daylight saving time

1 From the home screen, touch **Settings** > **Device** > **Preferences** > **Date and Time** > **Configure**.

2 In the Time Zone menu, select **(UTC+user) Custom**.

3 Configure the settings.

Using the automatic document feeder and scanner glass

Automatic document feeder (ADF)	Scanner glass
  • Use the ADF for multiple-page or two-sided documents. • Load an original document faceup. For multiple-page documents, make sure to align the leading edge before loading. • Make sure to adjust the ADF guides to match the width of the paper that you are loading.	 • Use the scanner glass for single-page documents, book pages, small items (such as postcards or photos), transparencies, photo paper, or thin media (such as magazine clippings). • Place the document facedown in the corner with the arrow.

Sending a fax

Using the control panel

1 Load the original document into the ADF tray or on the scanner glass.

2 From the home screen, touch **Fax**, and then enter the needed information.

3 If necessary, configure other fax settings.

4 Send the fax job.

Using the computer

Note: Make sure that the Universal Fax driver is installed.

For Windows users

1 With a document open, click **File** > **Print**.

2 Select the printer, and then click **Properties**, **Preferences**, **Options**, or **Setup**.

3 Click **Fax** > **Enable fax**, and then enter the recipient number.

4 If necessary, configure other fax settings.

5 Send the fax job.

For Macintosh users

1 With a document open, choose **File** > **Print**.

2 Select the printer and enter the recipient number.

3 If necessary, configure other fax settings.

4 Send the fax job.

Scheduling a fax

1 Load the original document into the ADF tray or on the scanner glass.

2 From the home screen, navigate to:

Fax > **To** > enter the fax number > **Done**

3 Touch **Send Time**, configure the settings, and then touch **Done**.

4 Send the fax.

Creating a fax destination shortcut

1 From the home screen, touch **Fax** > **To**.

2 Enter the recipient number, and then touch **Done**.

3 Touch ⭐.

4 Create a shortcut.

Changing the fax resolution

1 Load an original document into the ADF tray or on the scanner glass.

2 From the home screen, touch **Fax**, and then enter the needed information.

3 Touch **Resolution**, and then adjust the setting.

4 Send the fax.

Adjusting the fax darkness

1 Load an original document into the ADF tray or on the scanner glass.

2 From the home screen, touch **Fax**, and then enter the needed information.

3 Touch **Darkness**, and then adjust the setting.

4 Send the fax.

Printing a fax log

1 From the home screen, touch **Settings** > **Reports** > **Fax**.

2 Touch **Fax Job Log** or **Fax Call Log**.

Blocking junk faxes

1 From the home screen, touch **Settings** > **Fax** > **Fax Setup** > **Fax Receive Settings** > **Admin Controls**.

2 Set Block No Name Fax to **On**.

Holding faxes
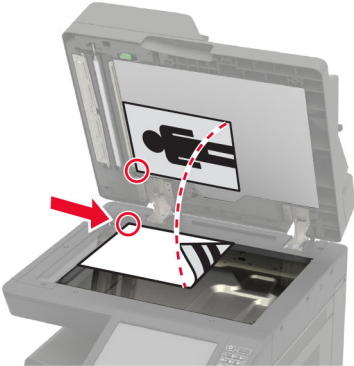
1 From the home screen, touch **Settings** > **Fax** > **Fax Setup** > **Fax Receive Settings** > **Holding Faxes**.

2 Select a mode.

Forwarding a fax

1 From the home screen, touch **Settings** > **Fax** > **Fax Setup** > **Fax Receive Settings** > **Admin Controls**.

2 Touch **Fax Forwarding** > **Forward**.

3 Configure the Forward to and Confirmation E-mail settings.

Scanning

Using the automatic document feeder and scanner glass

Automatic document feeder (ADF)	Scanner glass
• Use the ADF for multiple-page or two-sided documents. • Load an original document faceup. For multiple-page documents, make sure to align the leading edge before loading. • Make sure to adjust the ADF guides to match the width of the paper that you are loading.	• Use the scanner glass for single-page documents, book pages, small items (such as postcards or photos), transparencies, photo paper, or thin media (such as magazine clippings). • Place the document facedown in the corner with the arrow.

Scanning to an FTP server

1 Load the original document into the ADF tray or on the scanner glass.

2 From the home screen, touch **FTP**, and then enter the needed information.

3 If necessary, configure other FTP settings.

4 Send the FTP job.

Creating an FTP shortcut

1 From the home screen, touch **FTP**.

2 Enter the FTP server address, and then touch ★.

3 Create a shortcut.

Creating a network folder shortcut

1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

2 Click **Shortcuts** > **Add Shortcut**.

3 From the Shortcut Type menu, select **Network Folder**, and then configure the settings.

4 Apply the changes.

Scanning to a flash drive

1 Load an original document into the ADF tray or on the scanner glass.

2 Insert the flash drive.

3 Touch **Scan to USB** and adjust the settings if necessary.

Note: If the USB Drive screen does not appear, then touch **USB Drive** on the home screen.

4 Scan the document.

Warning—Potential Damage: To avoid loss of data or printer malfunction, do not touch the flash drive or the printer in the area shown while actively printing, reading, or writing from the memory device.

Sending scanned documents to a computer

1 Load an original document into the ADF tray or on the scanner glass.

2 From the home screen, touch **Scan Profiles** > **Scan To Computer**.

3 Select the scan profile where you want to save the document.

Understanding the printer menus

Menu map

Device	• **Preferences** • **Eco-Mode** • **Remote Operator Panel** • **Notifications** • **Power Management** • **Information Sent to Lexmark**	• **Accessibility** • **Restore Factory Defaults** • **Maintenance** • **Visible Home Screen Icons** • **About this Printer**
Print	• **Layout** • **Finishing** • **Setup** • **Quality** • **Job Accounting** • **XPS**	• **PDF** • **PostScript** • **PCL** • **HTML** • **Image**
Paper	• **Tray Configuration** • **Media Configuration**	• **Bin Configuration**
Copy	**Copy Defaults**	
Fax	**Fax Defaults**	
E-mail	• **E-mail Setup** • **E-mail Defaults**	• **Web Link Setup**
FTP	**FTP Defaults**	
USB Drive	• **Flash Drive Scan**	• **Flash Drive Print**
Network/Ports	• **Network Overview** • **Wireless** • **Ethernet** • **TCP/IP** • **SNMP** • **IPSec** • **802.1x**	• **LPD Configuration** • **HTTP/FTP Settings** • **ThinPrint** • **USB** • **Restrict external network access** • **Google Cloud Print** • **Wi-Fi Direct**
Security	• **Login Methods** • **Schedule USB Devices** • **Security Audit Log** • **Login Restrictions** • **Confidential Print Setup**	• **Disk Encryption** • **Erase Temporary Data Files** • **Solutions LDAP Settings** • **Miscellaneous**
Reports	• **Menu Settings Page** • **Device** • **Print**	• **Shortcuts** • **Fax** • **Network**

Help	• Print All Guides • Mono Quality Guide • Connection Guide • Copy Guide • E-mail Guide • Fax Guide • FTP Guide	• Information Guide • Media Guide • Moving Guide • Print Quality Guide • Scan Guide • Supplies Guide
Troubleshooting	Print Quality Test Pages	Cleaning the Scanner

Device

Preferences

Menu item	**Description**
Display Language	Set the language of the text that appears on the display.
Country/Region	Identify the country or region that the printer is configured to operate.

Run initial setup
    Off*
    On
	Run the setup wizard.

Keyboard Keyboard Type	Select a language as a keyboard type. **Note:** All the Keyboard Type values may not appear or may require special hardware be installed to appear.

Displayed information
    Display Text 1 (IP Address*)
    Display Text 2 (Date/Time*)
    Custom Text 1
    Custom Text 2
	Specify the information to appear on the home screen.

Date and Time
    Configure
        Current Date and Time
        Manually Set Date and Time
        Date Format (MM-DD-YYYY*)
        Time Format (12 hour A.M./P.M.*)
        Time Zone (UTC-5:00*)
    Network Time Protocol
        Enable NTP (On*)
        NTP Server
        Enable Authentication
	Configure the printer date and time and network time protocol.

Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Paper Sizes U.S.* Metric	Specify the unit of measurement for paper sizes. **Note:** The country or region selected in the initial setup wizard determines the initial paper size setting.
Screen Brightness 20–100% (100*)	Adjust the brightness of the display.
Flash Drive Access Enabled* Disabled	Enable access to the flash drive.
Allow Background Removal Off On*	Specify whether background removal is allowed.
Allow Custom Job scans Off On*	Specify whether the Custom Job Scanning setting appears for copy, scan, and fax. **Note:** This menu item appears only when a hard disk is installed.
One Page Flatbed Scanning Off* On	Set the printer to scan any type of job involving the scanner glass as a single page. **Note:** The printer returns to the home screen after performing a single flatbed scan instead of displaying prompts.
Output Lighting Off On*	Enable the integrated output light or indicator light of an optional output bin.
Audio Feedback Button Feedback (On*) Volume (5*)	• Enable audio feedback for button presses, panel interactions, paper loaded prompts, and error notifications. • Adjust the feedback volume.
Screen Timeout 5–300 seconds (60*)	Set the idle time before the display shows the home screen or before the printer logs out a user account automatically.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Eco-Mode

Menu item	Description
Print Sides (1-Sided*) Pages per Side (Off*) Toner Darkness (4*) Color Saver (Off*)	Configure the print settings of the printer.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Copy 　　Sides (1 sided to 1 sided*) 　　Pages per Side (Off*) 　　Darkness (5*)	Configure the copy settings of the printer.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Remote Operator Panel

Menu item	Description
External VNC Connection 　　Don't Allow* 　　Allow	Connect an external Virtual Network Computing (VNC) client to the remote control panel.
Authentication Type 　　None* 　　Standard Authentication	Set the authentication type when accessing the VNC client server.
VNC Password	Specify the password to connect to the VNC client server. **Note:** This menu item appears only if Authentication Type is set to Standard Authentication.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Notifications

Menu item	Description
ADF Loaded Beep 　　Off 　　On*	Enable a sound when loading paper into the ADF.
Alarm Control 　　Off 　　Single* 　　Continuous	Set the number of times that the alarm sounds when the printer requires user intervention.
Supplies 　　Show Supply Estimates 　　　　Show estimates* 　　　　Do not show estimates	Show the estimated status of the supplies.
Supplies 　　Cartridge Alarm (Single*) 　　Staple Alarm (Off*) 　　Hole Punch Alarm (Off*)	Set the number of times that the alarm sounds when the toner cartridge is low, the staple cartridge is empty, or the hole punch receptacle is full or missing respectively. **Note:** The Staple Alarm and Hole Punch Alarm appear only when output options are installed.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Supplies Custom Supply Notifications	Set the unit that the printer uses to estimate supply usage and trigger custom notifications when user intervention is required. **Note:** This menu item appears only in the Embedded Web Server.
E-mail Alerts Setup E-mail Setup Primary SMTP Gateway Primary SMTP Gateway Port (25*) Secondary SMTP Gateway Secondary SMTP Gateway Port (25*) SMTP Timeout (30 seconds*) Reply Address Always use SMTP default Reply Address (Off*) Use SSL/TLS (Disabled* Require Trusted Certificate (On*) SMTP Server Authentication (No authentication required*) Device-Initiated E-mail (None*) User-Initiated E-mail (None*) Use Active Directory Device Credentials (Off*) Device Userid Device Password Kerberos 5 REALM NTLM Domain Disable "SMTP server not set up" error (Off*)	Configure the e-mail settings of the printer.
E-mail Alerts Setup Setup E-mail Lists and Alerts E-mail List 1 E-mail List 2 E-mail Events	Specify the e-mail addresses and enable the e-mail alert events. **Note:** This menu item appears only in the Embedded Web Server.
Error Prevention Jam Assist Off On*	Set the printer to flush blank pages or pages with partial prints automatically after a jammed page has been cleared.
Error Prevention Auto Continue Off On* (5 seconds)	Let the printer continue processing or printing a job automatically after clearing certain printer conditions that require user intervention.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description

Error Prevention
  Auto Reboot
    Auto Reboot
      Reboot when idle
      Reboot always*
      Reboot never
	Set the printer to restart when an error occurs.

Error Prevention
  Auto Reboot
    Max Auto Reboots
      1–20 (2*)
	Set the number of automatic reboots that the printer can perform.

Error Prevention
  Auto Reboot
    Auto Reboot Window
      1–525600 seconds (720*)
	Set the time before the printer performs an automatic reboot.

Error Prevention
  Auto Reboot
    Auto Reboot Counter
	Show a read-only information of the reboot counter.

Error Prevention
  Auto Reboot
    Reset Auto Reboot Counter
      Cancel
      Continue
	Reset Auto Reboot Counter.

Error Prevention
  Display Short Paper Error
    On
    Auto-clear*
	Set the printer to show a message when a short paper error occurs.
	Note: Short paper refers to the size of the paper loaded.

Error Prevention
  Page Protect
    Off*
    On
	Set the printer to process the entire page into the memory before printing it.

Jam Content Recovery
  Jam Recovery
    Off
    On
    Auto*
	Set the printer to reprint jammed pages.

Jam Content Recovery
  Scanner Jam Recovery
    Job level
    Page level*
	Specify how to restart a scan job after resolving a paper jam.

Note: An asterisk (*) next to a value indicates the factory default setting.	

Power Management

Menu item	Description
Sleep Mode Profile 　Print from Sleep Mode 　　Stay awake after printing 　　Enter Sleep Mode after printing*	Set the printer to stay in Ready mode or return to Sleep mode after printing.
Timeouts 　Sleep Mode 　　1–120 minutes (15*)	Set the idle time before the printer begins operating in Sleep mode.
Timeouts 　Hibernate Timeout 　　Disabled 　　1 hour 　　2 hours 　　3 hours 　　6 hours 　　1 day 　　2 days 　　3 days* 　　1 week 　　2 weeks 　　1 month	Set the time before the printer turns off.
Timeouts 　Hibernate Timeout on Connection 　　Hibernate 　　Do Not Hibernate*	Set Hibernate Timeout to turn off the printer while an active Ethernet connection exists.
Schedule Power Modes 　Schedules 　　Add New Schedule	Schedule the printer when to enter Sleep or Hibernate mode.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Information Sent to Lexmark

Menu item	Description
Information Sent to Lexmark 　Supplies and Page Usage 　Device Performance 　None*	Send printer usage and performance information to Lexmark. **Note:** Information Send Time appears only when you select any of the settings in Information Sent to Lexmark, except None.
Information Send Time 　Start Time 　Stop Time	
Note: An asterisk (*) next to a value indicates the factory default setting.	

Accessibility

Menu item	Description
Duplicate Key Strike Interval 0–5 (0*)	Set the interval in seconds during which the printer ignores duplicate key presses on an attached keyboard.
Key Repeat Initial Delay 0.25–5 (1*)	Set the initial length of delay in seconds before a repeating key starts repeating. **Note:** This menu item appears only when a keyboard is attached to the printer.
Key Repeat Rate 0.5–30 (30*)	Set the number of presses per second for a repeating key. **Note:** This menu item appears only when a keyboard is attached to the printer.
Prolong Screen Timeout Off* On	Let the user remain in the same location and reset the Screen Timeout timer when it expires instead of returning to the home screen.
Headphone Volume 1–10 (5*)	Adjust the headphone volume. **Note:** This menu item appears only when a headphone is attached to the printer.
Enable Voice Guidance When Headphone Is Attached Off* On	Enable Voice Guidance when a headphone is attached to the printer.
Speak Passwords/PINs Off* On	Set the printer to read out loud passwords or personal identification numbers. **Note:** This menu item appears only when a headphone or a speaker is attached to the printer.
Speech Rate Very Slow Slow Normal* Fast Faster Very Fast Rapid Very Rapid Fastest	Set the Voice Guidance speech rate. **Note:** This menu item appears only when a headphone or a speaker is attached to the printer.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Restore Factory Defaults

Menu item	Description
Restore Settings Restore all settings Restore printer settings Restore network settings Restore fax settings Restore app settings	Restore the printer factory default settings.

Maintenance

Configuration Menu

Menu item	Description
USB Configuration USB PnP 1* 2	Change the USB driver mode of the printer to improve its compatibility with a personal computer.
USB Configuration USB Scan to Local On* Off	Set whether the USB device driver enumerates as a USB Simple device (single interface) or as a USB Composite device (multiple interfaces).
USB Configuration USB Speed Full Auto*	Set the USB port to run at full speed and disable its high-speed capabilities.
Tray Configuration Size Sensing Tray [x] Sensing (On*) Oficio/Folio Sensing (Folio*) Statement/A5 Sensing (Sense Statement*) Executive/B5 Sensing (Sense Exec*)	Set the tray to sense automatically the paper size loaded into it.
Tray Configuration Tray Linking Automatic* Off	Set the printer to link the trays that have the same paper type and paper size settings.
Tray Configuration Show Tray Insert Message Off Only for unknown sizes* Always	Display a message to select paper size and type after inserting the tray.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description

Tray Configuration
Paper Prompts
    Auto*
    Multipurpose Feeder
    Manual Paper
	Set the paper source that the user fills when a prompt to load paper appears.
	Note: For Multipurpose Feeder to appear, in the Paper menu, set Configure MP to Cassette.

Tray Configuration
Envelope Prompts
    Auto*
    Multipurpose Feeder
    Manual Envelope
	Set the paper source that the user fills when a prompt to load envelope appears.
	Note: For Multipurpose Feeder to appear, in the Paper menu, set Configure MP to Cassette.

Tray Configuration
Action for Prompts
    Prompt user*
    Continue
    Use current
	Set the printer to resolve paper- or envelope-related change prompts.

Reports Menu Settings Page Event Log Event Log Summary HealthCheck Statistics	Print reports about printer menu settings, status, and event logs.
Supply Usage And Counters Clear Supply Usage History 300K Maintenance Kit Reset Tiered Coverage Ranges Large Media Adjustments (Off*)	Clear the supply usage history, reset the counter for new parts and supplies, adjust the range for the amount of color coverage on the printed page, and determine whether to publish click count values in the reports.

Printer Emulations
PPDS Emulation
    Off*
    On
	Set the printer to recognize and use the PPDS data stream.

Printer Emulations
PS Emulation
    Off
    On*
	Set the printer to recognize and use the PS data stream.

Printer Emulations
Emulator Security
    Page Timeout
        0–60 (60*)
	Set the page timeout during emulation.

Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description

Printer Emulations
Emulator Security
    Reset Emulator After Job
        Off*
        On
	Reset the emulator after a print job.

Printer Emulations
Emulator Security
    Disable Printer Message Access
        Off
        On*
	Disable access to printer message during emulation.

Fax Configuration
Fax Low Power Support
    Disable Sleep
    Permit Sleep
    Auto*
	Set fax to enter Sleep mode whenever the printer determines that it should.

Fax Configuration
Fax Storage Location
    Disk*
    NAND
	Set the storage location for all faxes.
	Note: This menu item appears only when a hard disk is installed.

Print Configuration
Black Only Mode
    Off*
    On
	Print non-copy jobs in grayscale.

Print Configuration
Color Trapping
    Off
    1
    2*
    3
    4
    5
	Enhance the printed output to compensate for misregistration in the printer.

Print Configuration Font Sharpening 0–150 (24*)	Set a text point-size value below which the high-frequency screens are used when printing font data. For example, if the value is 24, then all fonts sized 24 points or less use the high-frequency screens.

Device Operations
Quiet Mode
    Off*
    On
	Set the printer to operate in Quiet Mode.
	Note: Enabling this setting slows down the overall performance of the printer.

Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description

Device Operations
Safe Mode
    Off*
    On
	Set the printer to operate in a special mode, in which it attempts to continue offering as much functionality as possible, despite known issues.
	For example, when set to On, and the duplex motor is nonfunctional, the printer performs one-sided printing of the documents even if the job is two-sided printing.

Device Operations
Minimum Copy Memory
    80 MB*
    100 MB
	Set the minimum memory allocation for storing copy jobs.

Device Operations Clear Custom Status	Erase user-defined strings for the Default or Alternate custom messages.
Device Operations Clear all remotely-installed messages	Erase messages that were remotely installed.

Device Operations
Automatically Display Error Screens
    Off
    On*
	Show existing error messages on the display after the printer remains inactive on the home screen for a length of time equal to the Screen Timeout setting.

Device Operations
Honor orientation on fast path copy
    Off*
    On
	Enable the printer to use the orientation setting under the Copy menu when sending quick copy jobs.

Device Operations
Automatic Image Stabilization
    On (700)*
    Off
	Set the printer to adjust automatically the print quality.

Device Operations
Enable Optional Parallel Port
    On
    Off*
	Enable the optional parallel port.

App Configuration
LES Applications
    Off
    On*
	Enable the Lexmark Embedded Solutions (LES) applications.
	Notes:
	• When set to On, this setting does not affect built-in applications.
	• When the setting is changed, the printer restarts.

Scanner Configuration Scanner Manual Registration Print Quick Test	Print a Quick Test target page. **Note:** Make sure that the margin spacing on the target page is uniform all the way around the target. If it is not, then the printer margins must be reset.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description

Scanner Configuration
  Scanner Manual Registration
    Front ADF Registration
    Rear ADF Registration
    Flatbed Registration
	Manually register the flatbed and ADF after replacing the ADF, scanner glass, or controller board.

Scanner Configuration Reset Maintenance Counter	Reset the counter after replacing the ADF maintenance kit.

Scanner Configuration
  Edge Erase
    Flatbed Edge Erase (3*)
    ADF Edge Erase (3*)
	Set the size, in millimeters, of the no-print area around an ADF or flatbed scan job.

Scanner Configuration
  Disable Scanner
    Enabled*
    Disabled
    ADF Disabled
	Disable the scanner when it is not working properly.

Scanner Configuration
  Tiff Byte Order
    CPU Endianness*
    Little Endian
    Big Endian
	Set the byte order of a TIFF-formatted scan output.

Scanner Configuration
  Exact Tiff Rows Per Strip
    On*
    Off
	Set the RowsPerStrip tag value of a TIFF-formatted scan output.

Note: An asterisk (*) next to a value indicates the factory default setting.	

Out of Service Erase

Menu item	Description

Out of Service Erase
  Memory Last Sanitized
  Hard Disk Last Sanitized
	Show information on when the printer memory or hard disk was last sanitized.
	
	Note: Hard Disk Last Sanitized appears only when a hard disk is installed.

Out of Service Erase
  Sanitize all information on nonvolatile memory
    Erase all printer and network settings
    Erase all apps and app settings
    Erase all shortcuts and shortcut settings
  Sanitize all information on hard disk
    Erase downloads (Erase all macros, fonts, PPOs, etc.)
    Erase buffered jobs
    Erase Held jobs
	Clear all information on non-volatile memory and information on the hard disk.
	
	Note: Sanitize all information on hard disk appears only when a hard disk is installed.

Visible Home Screen Icons

Menu	Description
Visible Home Screen Icons Copy E-mail Fax Status/Supplies Job Queue Change Language Shortcut Center Address Book Bookmarks Held Jobs USB FTP Scan Profiles App Profiles Display Customization Scan Center Card Copy	Specify which icons to show on the home screen.

About this Printer

Menu item	Description
Asset Tag	Describe the printer. The maximum length is 32 characters.
Printer's Location	Identify the printer location. The maximum length is 63 characters.
Contact	Personalize the printer name. The maximum length is 63 characters.
Export Configuration File to USB*	Export configuration files to a flash drive.
Export Compressed Logs to USB*	Export compressed log files to a flash drive.
Send Logs Cancel Send	Send diagnostic information to Lexmark.
* This menu item appears only in some printer models.	

Print

Layout

Menu item	Description
Sides 1-Sided* 2-Sided	Specify whether to print on one side or both sides of the paper.
Flip Style Long Edge* Short Edge	Determine which side of the paper is bound when performing two-sided printing.
Blank Pages Print Do Not Print*	Print blank pages that are included in a print job.
Collate Off (1,1,1,2,2,2) On (1,2,1,2,1,2)*	Keep the pages of a print job stacked in sequence, particularly when printing multiple copies of the job.
Separator Sheets None* Between Copies Between Jobs Between Pages	Insert blank separator sheets when printing.
Separator Sheet Source Tray [x] (1*) Multipurpose Feeder	Specify the paper source for the separator sheet.
Pages per Side Off* 2 pages per side 3 pages per side 4 pages per side 6 pages per side 9 pages per side 12 pages per side 16 pages per side	Print multiple page images on one side of a sheet of paper.
Pages per Side Ordering Horizontal* Reverse Horizontal Vertical Reverse Vertical	Specify the positioning of multiple page images when using the Pages per Side menu.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Pages per Side Orientation Auto* Landscape Portrait	Specify the orientation of multiple page images when using the Pages per Side menu.
Pages per Side Border None* Solid	Print a border around each page image when using the Pages per Side menu.
Copies 1–9999 (1*)	Specify the number of copies for each print job.
Print Area Normal* Whole Page	Set the printable area on a sheet of paper.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Finishing

Menu item	Description
Staple Job Off* 1 staple, top left corner 2 staples, left 1 staple, top right corner 2 staples, top 1 staple, bottom left corner 2 staples, bottom 1 staple, bottom right corner 2 staples, right	Specify the staple position for all print jobs. **Note:** This menu item appears only when a finisher is installed.
Staple Test Start	Determine whether the staple finisher is functioning properly. **Note:** This menu item appears only when a finisher is installed.
Hole Punch Off* On	Punch holes along the edge of the printed output. **Note:** This menu item appears only when a multiposition staple, hole punch finisher is installed.
Hole Punch Mode 2 holes 3 holes 4 holes	Set the hole punch mode for the printed output. **Notes:** • 3 holes is the U.S. factory default setting. 4 holes is the international factory default setting. • This menu item appears only when a multiposition staple, hole punch finisher is installed.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Offset Pages None* Between Copies Between Jobs	Offset the output of each print job or each copy of a print job. **Notes:** • Between Copies offsets each copy of a print job if Collate is set to On [1,2,1,2,1,2]. If Collate is set to Off [1,1,1,2,2,2], then each set of printed pages is offset, such as all page 1s and all page 2s. • Between Jobs sets the same offset position for the entire print job regardless of the number of copies printed. • This menu item appears only when a multiposition staple, hole punch finisher is installed.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Setup

Menu item	Description
Printer Language PCL Emulation PS Emulation* PPDS Emulation*	Set the printer language. **Note:** Setting a printer language default does not prevent a software program from sending print jobs that use another printer language.
Job Waiting Off* On	Preserve print jobs requiring supplies so that jobs not requiring the missing supplies can print. **Note:** This menu item appears only when a printer hard disk is installed.
Job Hold Timeout 0–255 (30*)	Set the time in seconds that the printer waits for user intervention before it holds jobs that require unavailable resources and continues to print other jobs in the print queue. **Note:** This menu item appears only when a printer hard disk is installed.
Printer Usage Max Speed Max Yield*	Determine how the color imaging kit operates during printing. **Notes:** • When set to Max Yield, the color imaging kit slows or stops while printing groups of black-only pages. • When set to Max Speed, the color imaging kit always runs while printing, whether color or black pages are being printed.
Download Target RAM* Disk	Specify where to save all permanent resources, such as fonts and macros, that have been downloaded to the printer. **Note:** This menu item appears only when a printer hard disk is installed.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Resource Save Off* On	Determine what the printer does with downloaded resources, such as fonts and macros, when it receives a job that requires more than the available memory. **Notes:** • When set to Off, the printer retains downloaded resources only until memory is needed. Resources associated with the inactive printer language are deleted. • When set to On, the printer preserves all the permanent downloaded resources across all language switches. When necessary, the printer shows memory full messages instead of deleting permanent resources.
Print All Order Alphabetical* Newest First Oldest First	Specify the order when you choose to print all held and confidential jobs. **Note:** This menu item appears only when a printer hard disk is installed.
PJL File Access Control Off* On	Determine access to Printer Job Language (PJL) files
Note: An asterisk (*) next to a value indicates the factory default setting.	

Quality

Menu item	Description
Print Mode Black and White Color*	Set how the printer generates color content.
Print Resolution 2400 Image Q* 1200 dpi	Set the resolution for the printed output. **Note:** 2400 Image Q provides high-quality output at maximum speed.
Toner Darkness 1 to 5 (4*)	Determine the lightness or darkness of text images.
Halftone Normal* Detail	Enhance the printed output to have smoother lines with sharper edges.
Color Saver Off* On	Reduce the amount of toner used to print graphics and images. **Note:** When set to On, this setting overrides the value of the Toner Darkness setting.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description

RGB Brightness
  -6 to 6 (0*)
RGB Contrast
  0 to 5 (0*)
RGB Saturation
  0 to 5 (0*)
	Adjust the brightness, contrast, and saturation for color output.
	Note: This setting does not affect files where CMYK color specifications are used.

Note: An asterisk (*) next to a value indicates the factory default setting.	

Advanced Imaging

Menu item	Description

Color Balance
  Cyan
    -5 to 5 (0*)
  Magenta
    -5 to 5 (0*)
  Yellow
    -5 to 5 (0*)
  Black
    -5 to 5 (0*)
  Reset Defaults
	Adjust the amount of toner that is used for each color.

Color Correction
  Off
  Auto*
  Manual
	Modify the color settings used to print documents.
	Notes:
	• Off sets the printer to receive the color correction from the software.
	• Auto sets the printer to apply different color profiles to each object on the printed page.
	• Manual allows the customization of the RGB or CMYK color conversions applied to each object on the printed page.

Color Samples Print Color Samples	Print sample pages for each of the RGB and CMYK color conversion tables used in the printer.
Color Adjust	Calibrate the printer to adjust color variations in the printed output.
Spot Color Replacement Set Custom CMYK	Assign specific CMYK values to twenty named spot colors.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Job Accounting

Menu item	Description
Job Accounting Off* On	Set the printer to create a log of the print jobs that it receives. **Note:** This menu item appears only when a flash memory or hard disk is installed.
Accounting Log Frequency Daily Weekly Monthly*	Specify how often the printer creates a log file.
Log Action at End of Frequency None* E-mail Current Log E-mail & Delete Current Log Post Current Log Post & Delete Current Log	Specify how the printer responds when the frequency threshold expires. **Note:** The value defined in Accounting Log Frequency determines when this action is triggered.
Log Near Full Level Off On (5)*	Specify the maximum size of the log file before the printer executes the Log Action at Near Full.
Log Action at Near Full None* E-mail Current Log E-mail & Delete Current Log E-mail & Delete Oldest Log Post Current Log Post & Delete Current Log Post & Delete Oldest Log Delete Current Log Delete Oldest Log Delete All But Current Delete All Logs	Specify how the printer responds when the hard disk is nearly full. **Note:** The value defined in Log Near Full Level determines when this action is triggered.
Log Action at Full None* E-mail & Delete Current Log E-mail & Delete Oldest Log Post & Delete Current Log Post & Delete Oldest Log Delete Current Log Delete Oldest Log Delete All But Current Delete All Logs	Specify how the printer responds when hard disk usage reaches the maximum limit (100MB).
URL to Post Log	Specify where the printer posts job accounting logs.
E-mail Address to Send Logs	Specify the e-mail address to which the printer sends job accounting logs.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Log File Prefix	Specify the prefix for the log files. **Note:** The current host name defined in the TCP/IP menu is used as the default log file prefix.
Note: An asterisk (*) next to a value indicates the factory default setting.	

XPS

Menu item	Description
Print Error Pages Off* On	Print a test page that contains information on errors.
Minimum Line Width 1–30 (2*)	Set the minimum stroke width of any job printed in 1200 dpi.
Note: An asterisk (*) next to a value indicates the factory default setting.	

PDF

Menu item	Description
Scale To Fit Off* On	Scale the page content to fit the selected paper size.
Annotations Print Do Not Print*	Specify whether to print annotations in the PDF.
Print PDF Error Off On*	Enable the printing of PDF error.
Note: An asterisk (*) next to a value indicates the factory default setting.	

PostScript

Menu item	Description
Print PS Error Off* On	Print a page that describes the PostScript® error. **Note:** When an error occurs, processing of the job stops, the printer prints an error message, and the rest of the print job is flushed.
Minimum Line Width 1–30 (2*)	Set the minimum stroke width. **Note:** Jobs printed in 1200 dpi use the value directly.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Lock PS Startup Mode Off On*	Disable the SysStart file.
Image Smoothing Off* On	Enhance the contrast and sharpness of low-resolution images. **Note:** This setting has no effect on images with a resolution of 300 dpi or higher.
Font Priority Resident* Flash/Disk	Establish the font search order. **Notes:** • Resident sets the printer to search its memory for the requested font before searching the flash memory or printer hard disk. • Flash/Disk sets the printer to search the flash memory or printer hard disk for the requested font before searching the printer memory. • This menu item appears only when a flash memory or hard disk is installed.
Wait Timeout Off On* (40 seconds)	Enable the printer to wait for more data before canceling a print job.
Note: An asterisk (*) next to a value indicates the factory default setting.	

PCL

Menu item	Description
Font Source Resident* Disk Flash All	Choose the source which contains the default font selection. **Notes:** • Flash and Disk appear only when a flash memory or hard disk is installed. • For Flash and Disk to appear, make sure that they are not read- or write-protected.
Font Name Courier*	Select a font from the specified font source.
Symbol Set 10U PC-8*	Specify the symbol set for each font name. **Note:** A symbol set is a set of alphabetic and numeric characters, punctuation, and special symbols. Symbol sets support the different languages or specific programs such as math symbols for scientific text.
Pitch 0.08–100 (10*)	Specify the pitch for fixed or monospaced fonts. **Note:** Pitch refers to the number of fixed-space characters in a horizontal inch of type.
Orientation Portrait* Landscape	Specify the orientation of text and graphics on the page.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Lines per Page 1–255	Specify the number of lines of text for each page printed through the PCL® datastream. **Notes:** • This menu item activates vertical escapement that causes the selected number of requested lines to print between the default margins of the page. • 60 is the U.S. factory default setting. 64 is the international factory default setting.
PCL5 Minimum Line Width 1–30 (2*)	Set the initial minimum stroke width. **Note:** Jobs printed in 1200 dpi use the value directly.
PCLXL Minimum Line Width 1–30 (2*)	
A4 Width 198 mm* 203 mm	Set the width of the logical page on A4-size paper. **Note:** Logical page is the space on the physical page where data is printed.
Auto CR after LF Off* On	Set the printer to perform a carriage return after a line feed control command. **Note:** Carriage return is a mechanism that commands the printer to move the position of the cursor to the first position on the same line.
Auto LF after CR Off* On	Set the printer to perform a line feed after a carriage return control command.

Tray Renumber
Assign MP Feeder
Assign Tray [x]
Assign Manual Paper
Assign Manual Envelope
	Configure the printer to work with a different print driver or custom application that uses a different set of source assignments to request a given paper source.
	Choose from the following options:
	  Off*—The printer uses the factory default paper source assignments.
	  None—The paper source ignores the Select Paper Feed command.
	  0–199—Select a numeric value to assign a custom value to a paper source.

Tray Renumber View Factory Defaults	Show the factory default value assigned for each paper source.
Tray Renumber Restore Defaults	Restore the tray renumber values to their factory defaults.
Print Timeout Off On* (90 seconds)	Set the printer to end a print job after it has been idle for the specified amount of time.
Note: An asterisk (*) next to a value indicates the factory default setting.	

HTML

Menu item	Description
Font Name Times*	Set the font to use when printing HTML documents.
Font Size 1–255 (12*)	Set the font size to use when printing HTML documents.
Scale 1–400% (100*)	Scale HTML documents for printing.
Orientation Portrait* Landscape	Set the page orientation for HTML documents.
Margin Size 8–255 mm (19*)	Set the page margin for HTML documents.
Backgrounds Do Not Print Print*	Print background information or graphics in HTML documents.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Image

Menu item	Description
Auto Fit On Off*	Select the best available paper size and orientation setting for an image. **Note:** When set to On, this menu item overrides the scaling and orientation settings for the image.
Invert Off* On	Invert bitonal monochrome images. **Note:** This menu item does not apply to GIF or JPEG image formats.
Scaling Anchor Top Left Best Fit* Anchor Center Fit Height/Width Fit Height Fit Width	Adjust the image to fit the printable area. **Note:** When Auto Fit is set to On, Scaling is automatically set to Best Fit.
Orientation Portrait* Landscape Reverse Portrait Reverse Landscape	Specify the orientation of text and graphics on the page.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Paper

Tray Configuration

Menu item	Description
Default Source Tray [x] (1*) Multipurpose Feeder Manual Paper Manual Envelope	Set the paper source for all print jobs.
Paper Size/Type Tray [x] Multi-Purpose Feeder Manual Paper Manual Envelope	Specify the paper size or paper type loaded in each paper source.
Substitute Size Off Statement/A5 Letter/A4 11 x 17/A3 All Listed*	Set the printer to substitute a specified paper size if the requested size is not loaded in any paper source. **Notes:** • Off prompts the user to load the required paper size. • All Listed allows all available substitutions.
Configure MP Cassette* Manual First	Determine the behavior of the multipurpose feeder. **Notes:** • Cassette configures the multipurpose feeder as the automatic paper source. • Manual sets the multipurpose feeder only for manual-feed print jobs. • First configures the multipurpose feeder as the primary paper source.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Media Configuration

Universal Setup

Menu item	Description
Units of Measure Inches Millimeters	Specify the unit of measurement for the universal paper. **Note:** Inches is the U.S. factory default setting. Millimeters is the international factory default setting.
Portrait Width 3–52 inches (8.5*) 76–1321 mm (216*)	Set the portrait width of the universal paper.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description

Portrait Height
  3–52 inches (14*)
  76.2–1321 mm (356*)
	Set the portrait height of the universal paper.

Feed Direction
  Short Edge*
  Long Edge
	Set the printer to pick paper from the short edge or long edge direction.
	Note: Long Edge appears only when the longest edge is shorter than the maximum width supported.

Note: An asterisk (*) next to a value indicates the factory default setting.	

Custom Scan Sizes

Menu item	Description

Custom Scan Size [x]
  Scan Size Name
  Width
    1–8.5 inches (8.5*)
    25.4–215.9 mm (215.9*)
  Height
    1–25 inches (11*)
    25.4–635 mm (279.4*)
  Orientation
    Portrait*
    Landscape
  2 scans per side
    Off*
    On
	Assign a scan size name and configure the scan settings.

Media Types

Menu item	Description
Plain Card Stock Recycled Transparency Glossy Heavy Glossy Labels Vinyl Labels Bond Envelope Rough Envelope Letterhead Preprinted Colored Paper Light Heavy Rough/Cotton Custom Type [X]	Specify the texture, weight, and orientation of the paper.

Bin Configuration

Menu item	Description
Output Bin Standard Bin* Bin [x]	Specify the output bin.
Configure Bins Mailbox* Link Link Optional Type Assignment	Configure the mode of operation for the output bins. **Notes:** • Mailbox allows the standard bin and any optional bin to be selected individually. • Link allows all output bins to be linked together as though they were one large bin. • Link Optional treats all optional bins as one large output bin. • Type Assignment assigns each paper type a bin or a linked bin set.
Custom Bin Names Standard Bin Bin [x]	Assign a name for the bin.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Copy

Copy Defaults

Menu item	Description
Content Type Text Text/Photo* Photo Graphics	Improve the output result based on the content of the original document.
Content Source Black and White Laser Color Laser* Inkjet Photo/Film Magazine Newspaper Press Other	Improve the output result based on the source of the original document.
Sides 1 sided to 1 sided* 1 sided to 2 sided 2 sided to 1 sided 2 sided to 2 sided	Specify the scanning behavior based on the original document.
Separator Sheets None* Between Copies Between Jobs Between Pages	Specify whether to insert blank separator sheets when printing.
Separator Sheet Source Tray [x] (1*) Multipurpose Feeder	Specify the paper source for the separator sheet.
Color Off On* Auto	Set the printer to generate color output from a scan job.
Pages per Side Off* 2 Portrait pages 4 Portrait pages 2 Landscape pages 4 Landscape pages	Specify the number of page images to print on one side of a sheet of paper.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Print Page Borders Off* On	Place a border around each image when printing multiple pages on a single page.
Collate Off [1,1,1,2,2,2] On [1,2,1,2,1,2]*	Print multiple copies in sequence.
Offset Pages None* Between Copies Between Jobs	Offset the output of each print job or each copy of a print job. **Notes:** • Between Copies offsets each copy of a print job if Collate is set to On [1,2,1,2,1,2]. If Collate is set to Off [1,1,1,2,2,2], then each set of printed pages is offset, such as all page 1s and all page 2s. • Between Jobs sets the same offset position for the entire print job regardless of the number of copies printed. • This menu item appears only when a finisher is installed.
Staple Off* 1 staple, top left corner 2 staples, left 1 staple, top right corner 2 staples, top 1 staple, bottom left corner 2 staples, bottom 1 staple, bottom right corner 2 staples, right	Specify the staple position for all print jobs. **Note:** This menu item appears only when a staple finisher is installed.
Punch Off* 2 holes 3 holes	Set the punch mode for all print jobs. **Note:** This menu item appears only when a staple, hole punch finisher or a booklet finisher is installed.
"Copy from" Size [List of paper sizes]	Set the paper size of the original document. **Note:** Letter is the U.S. factory default setting. A4 is the international factory default setting.
"Copy to" Source Tray [x] (1*) Multipurpose Feeder Auto Size Match	Specify the paper source for the copy job.
Temperature -4 to 4 (0*)	Specify whether to generate a cooler or warmer output.
Darkness 1 to 9 (5*)	Adjust the darkness of the scanned image.
Number of Copies 1–9999 (1*)	Specify the number of copies.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Header/Footer Left Header Middle Header Right Header Left Footer Middle Footer Right Footer	Specify the header or footer information on the scanned image.
Overlay Confidential Copy Draft Urgent Custom Off*	Specify the overlay text to print on each copy.
Custom overlay	Type the text for the Custom choice in Overlay menu.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Advanced Imaging

Menu item	Description
Color Balance Cyan (0*) Magenta (0*) Yellow (0*)	Adjust the color intensity for cyan, magenta, and yellow.
Color Dropout Color Dropout (None*) Default Red Threshold (128*) Default Green Threshold (128*) Default Blue Threshold (128*)	Specify which color to drop during scanning, and adjust the dropout setting for that color.
Auto Color Detect Color Sensitivity (5*) Area Sensitivity (5*)	Configure the auto color detection setting.
Contrast Best for content* 0–5	Specify the contrast for the scanned image.
Background Removal Background Detection (Content-based*) Level (0*)	Remove the background color or image noise from the original document. **Notes:** • Content-based removes the background color from the original document . • Fixed removes image noise from a photo.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Auto Center Off* On	Align the content at the center of the page.
Mirror Image Off* On	Create a mirror image of the original document.
Negative Image Off* On	Create a negative image of the original document.
Shadow Detail -4 to 4 (0*)	Adjust the shadow detail in the original document.
Scan Edge to Edge Off* On	Scan the original document from edge to edge.
Sharpness 1–5 (3*)	Adjust the sharpness of the scanned image.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Admin Controls

Menu item	Description
Allow Color Copies Off On*	Print copies in color.
Transparency Separators Off On*	Insert a blank sheet between transparencies.
Output Bin Standard Bin* Bin [x]	Specify the output bin.
Allow Priority Copies Off On*	Interrupt a print job to make copies.
Custom Job Scanning Off* On	Set the printer to scan the first set of original documents using the specified settings, and then scan the next set with the same or different settings. **Note:** This menu item appears only when a hard disk is installed.
Allow Save as Shortcut Off On*	Save copy settings as a shortcut.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Sample Copy Off* On	Print a sample copy to check the quality before printing the remaining copies. **Note:** This menu item appears only when a hard disk is installed.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Fax

Fax Defaults

Fax Mode

Menu item	Description
Fax Mode Fax* Fax Server Disabled	Select a fax mode.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Fax Setup

General Fax settings

Menu item	Description
Fax Name	Identify your fax machine.
Fax Number	Identify your fax number.
Fax ID Fax Name Fax Number*	Notify fax recipients of your fax name or fax number.
Enable Manual Fax Off* On	Set the printer to fax manually. **Notes:** • This menu item does not appear if Fax Transport is set to T.38. • This menu item requires a line splitter and a telephone handset. • Use a regular telephone line to answer an incoming fax job and to dial a fax number. • To go directly to the manual fax function, touch **#** and **0** on the keypad.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Memory Use All receive Mostly receive Equal* Mostly send All send	Set the amount of internal printer memory allocated for faxing. **Note:** This menu item prevents memory buffer conditions and failed faxes.
Cancel Faxes Allow* Don't Allow	Cancel outgoing faxes before they are transmitted, or cancel incoming faxes before they finish printing.
Fax Number Masking Off* From Left From Right	Specify the format for masking an outgoing fax number.
Digits to Mask 0–58 (0*)	Specify the number of digits to mask in an outgoing fax number.
Enable Line Connected Detection Off On*	Determine whether a telephone line is connected to the printer. **Notes:** • Detection takes place when turning on the printer and before each call. • This menu item does not appear if Fax Transport is set to T.38.
Enable Line In Wrong Jack Detection Off On*	Determine whether a telephone line is connected to the correct port on the printer. **Notes:** • Detection takes place when turning on the printer and before each call. • This menu item does not appear if Fax Transport is set to T.38.
Enable Extension in Use Support Off On*	Determine whether a telephone line is used by another device, such as another phone on the same line. **Notes:** • This menu item is monitored continuously after turning on the printer. • This menu item does not appear if Fax Transport is set to T.38.
Optimize Fax Compatibility	Configure the printer fax functionality for optimal compatibility with other fax machines.
Fax Transport Analog* etherFAX None T.38	Set the fax transport method.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Fax Send Settings

Menu item	Description
Resolution Standard* Fine Super Fine Ultra Fine	Set the resolution of the scanned image. **Note:** A higher resolution increases fax transmission time and requires higher memory.
Original Size [List of paper sizes]	Specify the size of the original document. **Note:** Letter is the U.S. factory default setting. A4 is the international factory default setting.
Orientation Portrait* Landscape	Specify the orientation of the original document. **Note:** This menu item appears only in some printer models.
Sides Off* Short Edge Long Edge	Specify the orientation of the original document when scanning on both sides of the document. **Note:** This menu item appears only in some printer models.
Content Type Text* Text/Photo Photo Graphics	Improve the output result based on the content of the original document.
Content Source Black and White Laser Color Laser* Inkjet Photo/Film Magazine Newspaper Press Other	Improve the output result based on the source of the original document.
Darkness 1–9 (5*)	Adjust the darkness of the scanned image.
Behind a PABX On Off*	Set the printer to dial a fax number without waiting to recognize the dial tone. **Note:** Private Automated Branch Exchange (PABX) is a telephone network that allows a single access number to offer multiple lines to outside callers.
Dial Mode Tone* Pulse	Specify the dial mode for incoming or outgoing faxes.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Advanced Imaging

Menu item	Description
Color Balance Cyan - Red -4 to 4 (0*) Magenta - Green -4 to 4 (0*) Yellow - Blue -4 to 4 (0*)	Adjust the color intensity during scanning.
Color Dropout Color Dropout (None*) Default Red Threshold (128*) Default Green Threshold (128*) Default Blue Threshold (128*)	Specify which color to drop during scanning, and adjust the dropout setting for that color.
Contrast Best for Content* 0 1 2 3 4 5	Set the contrast of the output.
Background Removal Background Detection Content-based* Fixed Level -4 to 4 (0*)	Adjust the amount of background visible on a scanned image. **Note:** If you want to remove the background color from the original document, then set Background Detection to Content-based. If you want to remove image noise from a photo, then set Background Detection to Fixed.
Mirror Image Off* On	Create a mirror image of the original document.
Negative Image Off* On	Create a negative image of the original document.
Shadow Detail -4 to 4 (0*)	Adjust the amount of shadow detail visible on a scanned image.
Scan Edge to Edge On Off*	Allow edge-to-edge scanning of the original document.
Sharpness 1–5 (3*)	Adjust the sharpness of the scanned image.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Temperature -4 to 4 (0*)	Specify whether to generate a cooler or warmer output.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Admin Controls

Menu item	Description
Automatic Redial 0–9 (5*)	Adjust the number of redial attempts based on the activity levels of recipient fax machines.
Redial Frequency 1–200 minutes (3*)	Increase the time between redial attempts to increase the chance of sending fax successfully.
Enable ECM On* Off	Activate Error Correction Mode (ECM) for fax jobs. **Note:** ECM detects and corrects errors in the fax transmission process caused by telephone line noise and poor signal strength.
Enable Fax Scans On* Off	Fax documents that are scanned at the printer.
Driver to Fax On* Off	Allow the print driver to send fax.
Allow Save as Shortcut On* Off	Save fax numbers as shortcuts on the printer.
Max Speed 33600* 14400 9600 4800 2400	Set the maximum speed for sending fax.
Custom Job Scanning Off* On	Turn on scanning of custom jobs by default. **Note:** This menu item appears only when a hard disk is installed.
Scan Preview Off* On	Show a preview of the scan on the display. **Note:** This menu item appears only when a hard disk is installed.
Adjust ADF Skew Off* On	Correct slight skew in the scanned image.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Enable Color Fax Scans Off by Default* On by Default Never Use Always Use	Enable color scans for fax.
Auto Convert Color Faxes to Mono Faxes On* Off	Convert all outgoing color faxes to black and white.
Confirm Fax Number Off* On	Ask the user to confirm the fax number.
Dial Prefix	Set a dialing prefix.
Dialing Prefix Rules	Establish a dialing prefix rule.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Fax Receive Settings

Menu item	Description
Fax Job Waiting None* Toner Toner and Supplies	Remove fax jobs that request specific unavailable resources from the print queue.
Rings to Answer 1–25 (3*)	Set the number of rings for incoming fax.
Auto Reduction On* Off	Scale incoming fax to fit on the page.
Paper Source Tray [X] Auto*	Set the paper source for printing incoming fax.
Sides On Off*	Print on both sides of the paper.
Separator Sheets None* Before Job After Job	Specify whether to insert blank separator sheets when printing.
Separator Sheet Source Tray [X] (1*)	Specify the paper source for the separator sheet.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Output Bin Standard Bin	Specify the output bin for received faxes.
Fax Footer On Off*	Print the transmission information at the bottom of each page from a received fax.
Fax Footer Time Stamp Receive* Print	Print the time stamp at the bottom of each page from a received fax.
Punch Off* 2 holes 3 holes 4 holes	Punch holes along the edge of the printed fax document. **Note:** This menu item appears only when a multiposition staple, hole punch finisher is installed.
Staple Off* 1 staple 2 staples	Staple the printed fax document. **Note:** This menu item appears only when a finisher is installed.
Holding Faxes Held Fax Mode Off* Always On Manual Scheduled	Hold received faxes from printing until they are released.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Admin Controls

Menu item	Description
Enable Fax Receive On* Off	Set the printer to receive fax.
Enable Color Fax Receive On* Off	Set the printer to receive fax in color.
Enable Caller ID On* Off	Show the number that is sending the incoming fax.
Block No Name Fax On Off*	Block incoming faxes sent from devices with no station ID or fax ID specified.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Banned Fax List Add Banned Fax	Specify the phone numbers that you want to block.

Answer On
    All Rings*
    Single Ring Only
    Double Ring Only
    Triple Ring Only
    Single or Double Rings Only
    Single or Triple Rings Only
    Double or Triple Rings Only
	Set a distinctive ring pattern for incoming fax.

Auto Answer
    On*
    Off
	Set the printer to receive fax automatically.

Fax Forwarding
    Print*
    Print and Forward
    Forward
	Specify whether to forward received fax.

Forward To
    Destination 1
    Destination 2
	Specify where to forward received fax.
	Note: This menu item appears only when Fax Forwarding is set to Print and Forward or Forward.

Max Speed
    33600*
    14400
    9600
    4800
    2400
	Set the maximum speed for transmitting fax.

Note: An asterisk (*) next to a value indicates the factory default setting.	

Fax Cover Page

Menu item	Description
Fax Cover Page Off by Default* On by Default Never Use Always Use	Configure the settings for the fax cover page.
Include To field Off* On	
Include From field Off* On	
From	
Include Message Field Off* On	
Message:	
Include Logo Off* On	
Include Footer [x] Off* On	
Footer [x]	
Note: An asterisk (*) next to a value indicates the factory default setting.	

Fax Log settings

Menu item	Description
Transmission Log Frequency Always* Never Only for Error	Specify how often the printer creates a transmission log.

Transmission Log Action
Print
   Off
   On*
E-mail
   Off*
   On
	Print or e-mail a log for successful fax transmission or transmission error.

Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Receive Error Log Print Never* Print on Error	Print a log for fax-receive failures.
Auto Print Logs On* Off	Print all fax activity.
Log Paper Source Tray [x] (1*)	Specify the paper source for printing logs.
Logs Display Remote Fax Name* Dialed Number	Identify the sender by remote fax name or fax number.
Enable Job Log On* Off	View a summary of all fax jobs.
Enable Call Log On* Off	View a summary of fax dialing history.
Log Output Bin Standard Bin* Bin [x]	Specify the output bin for printed logs.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Speaker settings

Menu item	Description
Speaker Mode Always Off* Always On On until Connected	Set the fax speaker mode.
Speaker Volume Low* High	Adjust the fax speaker volume.
Ringer Volume Off* On	Enable the ringer volume.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Fax Server Setup

General Fax Settings

Menu item	Description
To Format	Specify a fax recipient.
	Note: If you want to use the fax number, then type the number sign (#) before a number.
Reply Address	Specify a reply address for sending fax.
Subject	Specify the fax subject and message.
Message	
Enable analog receive Off* On	Set the printer to receive analog faxes.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Fax Server E-mail Settings

Menu item	Description
Use E-mail SMTP Server On* Off	Use the Simple Mail Transfer Protocol (SMTP) settings for e-mail in receiving and sending faxes.
	Note: When set to On, all other settings of theFax Server E-mail Settings menu are not shown.
Primary SMTP Gateway	Type the IP address or host name of the primary SMTP server.
Primary SMTP Gateway Port 1–65535 (25*)	Enter the port number of the primary SMTP server.
Secondary SMTP Gateway	Type the server IP address or host name of your secondary or backup SMTP server.
Secondary SMTP Gateway Port 1–65535 (25*)	Enter the server port number of your secondary or backup SMTP server.
SMTP Timeout 5–30 (30*)	Set the time before the printer times out if the SMTP server does not respond.
Reply Address	Specify a reply address for sending fax.
Use SSL/TLS Disabled* Negotiate Required	Specify whether to send fax using an encrypted link.
Require Trusted Certificate Off On*	Specify a trusted certificate when accessing the SMTP server.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
SMTP Server Authentication No authentication required* Login / Plain NTLM CRAM-MD5 Digest-MD5 Kerberos 5	Set the authentication type for the SMTP server.
Device-Initiated E-mail None* Use Device SMTP Credentials	Specify whether credentials are required for device-initiated e-mail.
User-Initiated E-mail None* Use Device SMTP Credentials Use Session User ID and Password Use Session E-mail address and Password Prompt user	Specify whether credentials are required for user-initiated e-mail.
Use Active Directory Device Credentials Off* On	Enable user credentials and group destinations to connect to the SMTP server.
Device Userid	Specify the user ID and password to connect to the SMTP server.
Device Password	
Kerberos 5 REALM	Specify the realm for the Kerberos 5 authentication protocol.
NTLM Domain	Specify the domain name for the NTLM security protocol.
Disable "SMTP server not set up" error Off* On	Hide the "SMTP server not set up" error message.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Fax Server Scan Settings

Menu item	Description
Image Format TIFF (.tif) PDF (.pdf)* XPS (.xps)	Specify the file format for the scanned image.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Content Type Text* Text/Photo Photo Graphics	Improve the output result based on the content of the original document.
Content Source Black and White Laser Color Laser* Inkjet Photo/Film Magazine Newspaper Press Other	Improve the output result based on the source of the original document.
Fax Resolution Standard* Fine Super Fine Ultra Fine	Set the fax resolution.
Sides Off* Short Edge Long Edge	Specify the orientation of the original document when scanning on both sides of the document.
Darkness 1–9 (5*)	Set the darkness of the output.
Orientation Portrait* Landscape	Specify the orientation of text and graphics on the page.
Original Size [List of paper sizes]	Set the paper size of the original document. **Notes:** • Mixed Sizes is the U.S. factory default setting. A4 is the international factory default setting. • This setting may vary depending on your printer model.
Use Multi-Page TIFF Off On*	Choose between single- and multiple-page TIFF files.
Note: An asterisk (*) next to a value indicates the factory default setting.	

E-mail

E-mail Setup

Menu item	Description
Primary SMTP Gateway	Type the IP address or host name of the primary SMTP server for sending e-mail.
Primary SMTP Gateway Port 1–65535 (25*)	Enter the port number of the primary SMTP server.
Secondary SMTP Gateway	Type the server IP address or host name of your secondary or backup SMTP server.
Secondary SMTP Gateway Port 1–65535 (25*)	Enter the server port number of your secondary or backup SMTP server.
SMTP Timeout 5–30 seconds (30*)	Set the time before the printer times out if the SMTP server does not respond.
Reply Address	Specify a reply address in the e-mail.
Always use SMTP default Reply Address On Off*	Always use the default reply address in the SMTP server.
Use SSL/TLS Disabled* Negotiate Required	Specify whether to send e-mail using an encrypted link.
Require Trusted Certificate Off On*	Require a trusted certificate when accessing the SMTP server.
SMTP Server Authentication No authentication required* Login / Plain NTLM CRAM-MD5 Digest-MD5 Kerberos 5	Set the authentication type for the SMTP server.
Device-Initiated E-mail None* Use Device SMTP Credentials	Specify whether credentials are required for device-initiated e-mail.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
User-Initiated E-mail 　　None* 　　Use Device SMTP Credentials 　　Use Session User ID and Password 　　Use Session E-mail address and Password 　　Prompt user	Specify whether credentials are required for user-initiated e-mail.
Use Active Directory Device Credentials 　　Off* 　　On	Specify whether credentials are required for user-initiated e-mail.
Device Userid	Specify the user ID and password to connect to the SMTP server.
Device Password	
Kerberos 5 REALM	Specify the realm for the Kerberos 5 authentication protocol.
NTLM Domain	Specify the domain name for the NTLM security protocol.
Note: An asterisk (*) next to a value indicates the factory default setting.	

E-mail Defaults

Menu item	Description
Subject:	Specify the e-mail subject and message.
Message:	
File Name	Specify the filename for the scanned document.
Format 　　JPEG (.jpg) 　　PDF (.pdf)* 　　TIFF (.tif) 　　XPS (.xps) 　　TXT (.txt) 　　RTF (.rtf) 　　DOCX (.docx)	Specify the file format of the scanned document.
Global OCR Settings 　　Recognized Languages 　　Auto Rotate 　　Despeckle 　　Auto Contrast Enhance	Configure the settings for optical character recognition (OCR). **Note:** This menu item appears only if you have purchased and installed an OCR solution.
PDF Settings 　　PDF Version (1.5*) 　　Archival Version (A-1a*) 　　Highly Compressed (Off*) 　　Secure (Off*) 　　Archival (PDF/A) (Off*)	Configure the PDF settings of the scanned document. **Notes:** • Archival Version and Archival (PDF/A) are supported only when PDF Version is set to 1.4. • Highly Compressed appears only when hard disk is installed.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description

Content Type
  Text
  Text/Photo*
  Photo
  Graphics
	Improve the output result based on the content type of the original document.

Content Source
  Black and White Laser
  Color Laser*
  Inkjet
  Photo/Film
  Magazine
  Newspaper
  Press
  Other
	Improve the output result based on the content source of the original document.

Color
  Black and White
  Gray
  Color*
  Auto
	Set the printer to capture file content in color or in mono.

Resolution
  75 dpi
  150 dpi*
  200 dpi
  300 dpi
  400 dpi
  600 dpi
	Set the resolution of the scanned image.

Darkness 1–9 (5*)	Adjust the darkness of the scanned image.

Orientation
  Portrait*
  Landscape
	Specify the orientation of the original document.

Original Size [List of paper sizes] (Auto Size Sense*)	Set the paper size of the original document.

Sides
  Off*
  Short Edge
  Long Edge
	Specify the orientation of the original document when scanning on both sides of the document.

Note: An asterisk (*) next to a value indicates the factory default setting.	

Advanced Imaging

Menu item	Description
Color Balance Cyan (0*) Magenta (0*) Yellow (0*)	Adjust the color intensity for cyan, magenta, and yellow.
Color Dropout Color Dropout (None*) Default Red Threshold (128*) Default Green Threshold (128*) Default Blue Threshold (128*)	Specify which color to drop during scanning, and adjust the dropout setting for that color.
Auto Color Detect Color Sensitivity (5*) Area Sensitivity (5*) E-mail Bit Depth (1 bit*)	Configure the auto color detection setting.
JPEG Quality Best for content* 5–95	Set the JPEG quality of the scanned image.
Contrast Best for content* 0–5	Specify the contrast for the scanned image.
Background Removal Background Detection (Content-based*) Level (0*)	Remove the background color or image noise from the original document. **Notes:** • Content-based removes the background color from the original document. • Fixed removes image noise from a photo.
Mirror Image Off* On	Create a mirror image of the original document.
Negative Image Off* On	Create a negative image of the original document.
Shadow Detail -4 to 4 (0*)	Adjust the shadow detail in the scanned image.
Scan Edge to Edge Off* On	Scan the original document from edge to edge.
Sharpness 1–5 (3*)	Adjust the sharpness in the scanned image.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Temperature -4 to 4 (0*)	Generate a bluer or redder output of the original document.
Blank Pages Blank Page Removal (Remove*) Blank Page Sensitivity (5*)	Set the sensitivity of scans in relation to blank pages in the original document.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Admin Controls

Menu item	Description
Max E-mail Size 0–65535 (0*)	Set the allowable file size for each e-mail.
Size Error Message	Specify an error message that the printer sends when an e-mail exceeds its allowable file size. **Note:** You can type up to 1024 characters.
Limit Destinations	Limit sending of e-mail only to the specified list of domain name. **Note:** Use a comma to separate each domain.
Send Me a Copy Never appears* On by Default Off by Default Always On	Send a copy of the e-mail to yourself.
Allow self e-mails only Off* On	Set the printer to send e-mails to yourself only.
Use cc:/bcc: Off* On	Enable carbon copy and blind carbon copy in e-mail.
Use Multi-Page TIFF Off On*	Enable scanning of multiple TIFF images in one TIFF file.
TIFF Compression JPEG LZW*	Specify the compression type for TIFF files.
Text Default 5–95 (75*)	Set the text quality in the content being scanned.
Text/Photo Default 5–95 (75*)	Set the text and photo quality in the content being scanned.
Photo Default 5–95 (50*)	Set the photo quality of the content being scanned.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description

Transmission Log
    Print log*
    Do Not Print Log
    Print Only For Error
	Print a transmission log for e-mail scans.

Log Paper Source
    Tray [x] (1*)
    Multipurpose Feeder
	Specify the paper source for printing e-mail logs.

Log Output Bin
    Standard Bin*
    Bin [x]
	Specify the output bin for printed e-mail logs.

Custom Job Scanning
    Off*
    On
	Set the printer to scan the first set of original documents using the specified settings, and then scan the next set with the same or different settings.
	Note: This menu item appears only when a hard disk is installed.

Scan Preview
    Off
    On*
	Show a scan preview of the original document.
	Note: This menu item appears only when a hard disk is installed.

Allow Save as Shortcut
    Off
    On*
	Save an e-mail address as a shortcut.

E-mail Images Sent As
    Attachment*
    Web Link
	Specify how to send the images that are included in the e-mail.

Reset E-mail Information After Sending
    Off
    On*
	Reset the To, Subject, Message, and Filename fields to their default values after sending an e-mail.

Note: An asterisk (*) next to a value indicates the factory default setting.	

Web Link Setup

Menu item	Description
Server	Specify the credentials of the server that is hosting the images that are included in the e-mail.
Login	
Password	
Path	
File Name	
Web Link	

FTP

FTP Defaults

Menu item	Description

Format
    JPEG (.jpg)
    PDF (.pdf)*
    TIFF (.tif)
    XPS (.xps)
    TXT (.txt)
    RTF (.rtf)
    DOCX (.docx)
    CSV (.csv)
	Specify the file format for the scanned image.

Global OCR Settings
    Recognized Languages
    Auto Rotate
    Despeckle
    Auto Contrast Enhance
	Configure the settings for optical character recognition (OCR).
	Note: This menu appears only if you have purchased and installed an OCR solution.

PDF Settings
    PDF Version
        1.3
        1.4
        1.5*
        1.6
        1.7
    Archival Version
        A-1a*
        A-1b
    Highly Compressed
        Off*
        On
    Secure
        Off*
        On
    Archival (PDF/A)
        Off*
        On
	Set the PDF format for the scanned image.

Content Type
    Text
    Text/Photo*
    Photo
    Graphics
	Improve the output result based on the content of the original document.

Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description

Content Source
   Black and White Laser
   Color Laser*
   Inkjet
   Photo/Film
   Magazine
   Newspaper
   Press
   Other
	Improve the output result based on the source of the original document.

Color
   Black and White
   Gray
   Color*
   Auto
	Specify the color when scanning an image.

Resolution
   75 dpi
   150 dpi*
   200 dpi
   300 dpi
   400 dpi
   600 dpi
	Set the resolution of the scanned image.

Darkness -4 to 4 (0*)	Adjust the darkness of the scanned image.

Orientation
   Portrait*
   Landscape
	Specify the orientation of text and graphics on the page.

Original Size [List of paper sizes] (Auto Size Sense*)	Set the paper size of the original document. **Note:** Letter is the U.S. factory default setting. A4 is the international factory default setting.

Sides
   Off*
   Long Edge
   Short Edge
	Specify the page orientation of text and graphics when scanning a two-sided document.

File Name	Specify the file name of the scanned image.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Advanced Imaging

Menu item	Description
Color Balance -4 to 4 (0*)	Adjust the amount of toner used for each color in scan output.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description

Color Dropout
Color Dropout
  None*
  Red
  Green
  Blue
Default Red Threshold
  0–255 (128*)
Default Green Threshold
  0–255 (128*)
Default Blue Threshold
  0–255 (128*)
	Specify which color to drop during scanning, and adjust the dropout setting for that color.

Auto Color Detect
Color Sensitivity
  1–9 (5*)
Area Sensitivity
  1–9 (5*)
FTP Bit Depth
  1 bit*
  8 bit
	Set the amount of color that the printer detects from the original document.
	Note: This menu item appears only when Color is set to Auto.

JPEG Quality Best for content* 5–95	Set the quality of a JPEG-format image. **Notes:** • 5 reduces the file size, but lessens the image quality. • 90 provides the best image quality, but produces a large file size.
Contrast Best for content* 0–5	Specify the contrast of the output.

Background Removal
Background Detection
  Content-based*
  Fixed
Level
  -4 to 4 (0*)
	Adjust the amount of background visible on a scanned image.
	Note: If you want to remove the background color from the original document, then set Background Detection to Content-based. If you want to remove image noise from a photo, then set Background Detection to Fixed.

Mirror Image Off* On	Create a mirror image of the original document.
Negative Image Off* On	Create a negative image of the original document.
Shadow Detail -4 to 4 (0*)	Adjust the amount of shadow detail visible on a scanned image.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Scan Edge to Edge Off* On	Allow edge-to-edge scanning of the original document.
Sharpness 1–5 (3*)	Adjust the sharpness of a scanned image.
Temperature -4 to 4 (0*)	Specify whether to generate a cooler or warmer output.
Blank Pages Blank Page Removal (Do Not Remove*) Blank Page Sensitivity (5*)	Specify whether to include blank pages.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Admin Controls

Menu item	Description
Text Default 5–95 (75*)	Set the quality of text on a scanned image.
Text/Photo Default 5–95 (75*)	Set the quality of text or photo image on a scanned image.
Photo Default 5–95 (50*)	Set the quality of a photo image on a scanned image.
Use Multi-Page TIFF On* Off	Choose between single- and multiple-page TIFF files.
TIFF Compression LZW* JPEG	Set a compression option for TIFF files.
Transmission Log Print Log* Do Not Print Log Print Only For Error	Print a log for successful FTP scan transmission.
Log Paper Source Tray [x] (1*) Multipurpose Feeder	Specify the paper source for printing FTP logs.
Log Output Bin Standard Bin* Bin [x]	Specify the output bin for printed FTP logs.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Custom Job Scanning Off* On	Turn on scanning of custom jobs by default. **Note:** This menu item appears only when a hard disk is installed.
Scan Preview Off On*	Show a preview of the scan on the display. **Note:** This menu item appears only when a hard disk is installed.
Allow Save as Shortcut Off On*	Save custom FTP settings as shortcuts.
Note: An asterisk (*) next to a value indicates the factory default setting.	

USB Drive

Flash Drive Scan

Menu item	Description
Format JPEG (.jpg) PDF (.pdf)* TIFF (.tif) XPS (.xps) TXT (.txt) RTF (.rtf) DOCX (.doc) CSV (.csv)	Specify the file format for the scanned image.
Global OCR Settings Recognized Languages Auto Rotate Despeckle Auto Contrast Enhance	Configure the settings for optical character recognition (OCR). **Note:** This menu appears only if you have purchased and installed an OCR solution.
PDF Settings PDF Version (1.5*) Archival Version (A-1a*) Highly Compressed (Off*) Secure (Off*) Archival (PDF/A) (Off*)	Configure the PDF settings of the scanned image. **Notes:** • Archival Version and Archival (PDF/A) are supported only when PDF Version is set to 1.4. • Highly Compressed appears only when a hard disk is installed.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Content Type Text Text/Photo* Graphics Photo	Improve the output result based on the content type of the original document.
Content Source Black and White Laser Color Laser* Inkjet Photo/Film Magazine Newspaper Press Other	Improve the output result based on the content source of the original document.
Color Black and White Gray Color* Auto	Set the printer to capture file content in color or in mono.
Resolution 75 dpi 150 dpi* 200 dpi 300 dpi 400 dpi 600 dpi	Set the resolution of the scanned image.
Darkness 1–9 (5*)	Adjust the darkness of the scanned image.
Orientation Portrait* Landscape	Specify the orientation of the original document.
Original Size Auto Size Sense*	Set the paper size of the original document.
Sides Off* Long edge Short edge	Specify the orientation of the original document when scanning on both sides of the document.
File Name	Specify the file name of the scanned image.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Advanced Imaging

Menu item	Description
Color Balance Cyan (0*) Magenta (0*) Yellow (0*)	Adjust the color intensity for cyan, magenta, and yellow.
Color Dropout Color Dropout (None*) Default Red Threshold (128*) Default Green Threshold (128*) Default Blue Threshold (128*)	Specify which color to drop during scanning, and adjust the dropout setting for that color.
Auto Color Detect Color Sensitivity (5*) Area Sensitivity (5*) Scan Bit Depth (1 bit*)	Configure the auto color detection setting.
JPEG Quality Best for content* 5–95	Set the JPEG quality of the scanned image.
Contrast Best for content* 0–5	Specify the contrast for the scanned image.
Background Removal Background Detection (Content-based*) Level (0*)	Remove the background color or image noise from the original document. **Notes:** • Content-based removes the background color from the original document. • Fixed removes image noise from a photo.
Mirror Image Off* On	Create a mirror image of the original document.
Negative Image Off* On	Create a negative image of the original document.
Shadow Detail -4 to 4 (0*)	Adjust the shadow detail in the scanned image.
Scan Edge to Edge Off* On	Scan the original document from edge to edge.
Sharpness 1–5 (3*)	Adjust the sharpness in the scanned image.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Temperature -4 to 4 (0*)	Generate a bluer or redder output of the original document.
Blank Pages Blank Page Removal (Do Not Remove*) Blank Page Sensitivity (5*)	Set the sensitivity of scans in relation to blank pages in the original document.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Admin Controls

Menu item	Description
Text Default 5–95 (75*)	Set the quality of text on the scanned image.
Text/Photo Default 5–95 (75*)	Set the quality of text and photo on the scanned image.
Photo Default 5–95 (50*)	Set the quality of a photo on the scanned image.
Use Multi-Page TIFF Off On*	Enable scanning of multiple TIFF images in one TIFF file.
TIFF Compression LZW* JPEG	Specify the compression type for TIFF files.
Custom Job Scanning Off* On	Set the printer to scan the first set of original documents using the specified settings, and then scan the next set with the same or different settings. **Note:** This menu item appears only when a hard disk is installed.
Scan Preview Off On*	Show a scan preview of the original document. **Note:** This menu item appears only when a hard disk is installed.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Flash Drive Print

Menu item	Description
Number of Copies 1–9999 (1*)	Set the number of copies.
Paper Source Tray [x] (1*) Multipurpose Feeder Manual Paper Manual Envelope	Set the paper source for the print job.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Color Off On*	Print a flash drive file in color.
Collate (1,1,1) (2,2,2) (1,2,3) (1,2,3)*	Keep the pages of a print job stacked in sequence, particularly when printing multiple copies of the job.
Sides 1-Sided* 2-Sided	Specify whether to print on one side or both sides of the paper.
Staple Off* 1 staple, top left corner 1 staple, top left corner 2 staples, left 1 staple, top right corner 2 staples, top 1 staple, bottom left corner 2 staples, bottom 1 staple, bottom right corner 2 staples, right	Specify the staple position for all print jobs. **Note:** This menu item appears only when a staple finisher is installed.
Hole Punch Off* 2 holes 3 holes	Set the punch mode for all print jobs. **Note:** This menu item appears only when a staple finisher is installed.
Offset Pages None* Between Copies Between Jobs	Offset the output of each print job or each copy of a print job. **Notes:** • Between Copies offsets each copy of a print job if Collate is set to On [1,2,1,2,1,2]. If Collate is set to Off [1,1,1,2,2,2], then each set of printed pages is offset, such as all page 1s and all page 2s. • Between Jobs sets the same offset position for the entire print job regardless of the number of copies printed. • This menu item appears only when a finisher is installed.
Flip Style Long Edge* Short Edge	Determine which side of the paper is bound when performing two-sided printing.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Pages per Side Off* 2 pages per side 3 pages per side 4 pages per side 6 pages per side 9 pages per side 12 pages per side 16 pages per side	Print multiple page images on one side of a sheet of paper.
Pages per Side Ordering Horizontal* Reverse Horizontal Reverse Vertical Vertical	Specify the positioning of multiple page images when using Pages per Side menu.
Pages per Side Orientation Auto* Landscape Portrait	Specify the orientation of multiple page images when using Pages per Side menu.
Pages per Side Border None* Solid	Print a border around each page image when using Pages per Side menu.
Separator Sheets Off* Between Copies Between Jobs Between Pages	Insert blank separator sheets when printing.
Separator Sheet Source Tray [x] (1*) Multipurpose Feeder	Specify the paper source for the separator sheet.
Blank Pages Do Not Print* Print	Print blank pages in a print job.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Network/Ports

Network Overview

Menu item	Description
Active Adapter Auto* Standard Network Wireless	Specify the type of the network connection. **Note:** Wireless is available only in printers connected to a wireless network.
Network Status	Show the connectivity status of the printer network.
Display Network Status on Printer Off On*	Show the network status on the display.
Speed, Duplex	Show the speed of the currently active network card.
IPv4	Show the IPv4 address.
All IPv6 Addresses	Show all IPv6 addresses.
Reset Print Server	Reset all active network connections to the printer. **Note:** This setting removes all network configuration settings.
Network Job Timeout Off On* (90 seconds)	Set the time before the printer cancels a network print job.
Banner Page Off* On	Print a banner page.
Scan to PC Port Range	Specify a valid port range for printers that are behind a port blocking firewall.
Enable Network Connections Off On*	Enable the printer to connect to a network.
Enable LLDP Off* On	Enable Link Layer Discovery Protocol (LLDP) in the printer.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Wireless

Note: This menu is available only in printers connected to a Wi-Fi network or printers that have a wireless network adapter.

Menu item	Description
Setup Using Mobile App	Configure the wireless connection using Lexmark Mobile Assistant.

Setup On Printer Panel
  Choose Network
  Add Wi-Fi Network
    Network Name
    Network Mode (Infrastructure*)
    Wireless Security Mode (Disabled*)
	Configure the wireless connection using the control panel.

Wi-Fi Protected Setup
  Start Push Button Method
  Start PIN Method
	Establish a Wi-Fi network and enable network security.

Enable Wi-Fi Direct
  On
  Off*
	Enable Wi-Fi Direct-capable devices to connect to the printer.

Compatibility
  802.11b/g/n (2.4GHz)
  802.11a/b/g/n/ac (2.4GHz/5GHz)*
  802.11a/n/ac (5GHz)
	Specify the standard for the Wi-Fi network.

Wireless Security Mode
  Disabled*
  WEP
  WPA2/WPA-Personal
  WPA2-Personal
  802.1x - RADIUS
	Set the security mode for connecting the printer to Wi-Fi devices.

IPv4
  Enable DHCP (On*)
  Set Static IP Address
	Configure the IPv4 settings.

IPv6
  Enable IPv6 (On*)
  Enable DHCPv6 (Off*)
  Stateless Address Autoconfiguration (On*)
  DNS Server Address
  Manually Assigned IPv6 Address
  Manually Assigned IPv6 Router
  Address Prefix (64*)
  All IPv6 Addresses
  All IPv6 Router Addresses
	Configure the IPv6 settings.

Network Address	Specify the network address.

Menu item	Description
PCL SmartSwitch Off On*	Set the printer to switch automatically to PCL emulation when a print job requires it, regardless of the default printer language. **Note:** When this setting is disabled, the printer does not examine incoming data and uses the default printer language specified in the Setup menu.
PS SmartSwitch Off On*	Set the printer to switch automatically to PostScript emulation when a print job requires it, regardless of the default printer language. **Note:** When this setting is disabled, the printer does not examine incoming data and uses the default printer language specified in the Setup menu.
Job Buffering Off* On	Temporarily store print jobs on the hard disk before printing. **Note:** This menu item appears only when a hard disk is installed.
Mac Binary PS Auto* On Off	Set the printer to process Macintosh binary PostScript print jobs. **Notes:** • On processes raw binary PostScript print jobs. • Off filters print jobs using the standard protocol.

Ethernet

Menu item	Description
Network Speed	Show the speed of the active network adapter.
IPv4 Enable DHCP (On*) Set Static IP Address	Configure the IPv4 settings.
IPv6 Enable IPv6 (On*) Enable DHCPv6 (Off*) Stateless Address Autoconfiguration (On*) DNS Server Address Manually Assigned IPv6 Address Manually Assigned IPv6 Router Address Prefix (64*) All IPv6 Addresses All IPv6 Router Addresses	Configure the IPv6 settings.
Network Address UAA LAA	Specify the network address.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
PCL SmartSwitch Off On*	Set the printer to switch automatically to PCL emulation when a print job requires it, regardless of the default printer language. **Note:** When this setting is disabled, the printer does not examine incoming data and uses the default printer language specified in the Setup menu.
PS SmartSwitch Off On*	Set the printer to switch automatically to PostScript emulation when a print job requires it, regardless of the default printer language. **Note:** When this setting is disabled, the printer does not examine incoming data and uses the default printer language specified in the Setup menu.
Job Buffering Off* On	Temporarily store jobs on the hard disk before printing. **Note:** This menu item appears only when a hard disk is installed.
Mac Binary PS Auto* On Off	Set the printer to process Macintosh binary PostScript print jobs. **Notes:** • Auto processes print jobs from computers using either Windows or Macintosh operating systems. • Off filters PostScript print jobs using the standard protocol.
Energy Efficient Ethernet On Off Auto*	Reduce power consumption when the printer does not receive data from the Ethernet network.
Note: An asterisk (*) next to a value indicates the factory default setting.	

TCP/IP

Note: This menu appears only in network printers or printers attached to print servers.

Menu item	Description
Set Hostname	Set the current TCP/IP host name.
Domain Name	Set the domain name.
Allow DHCP/BOOTP to update NTP server On* Off	Allow the DHCP and BOOTP clients to update the NTP settings of the printer.
Zero Configuration Name	Specify a service name for the zero configuration network.
Enable Auto IP Off* On	Assign an IP address automatically.
DNS Server Address	Specify the current Domain Name System (DNS) server address.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Backup DNS Address **Backup DNS Address 2** **Backup DNS Address 3**	Specify the backup DNS server addresses.
Domain Search Order	Specify a list of domain names to locate the printer and its resources that reside in different domains on the network.

Enable DDNS
    Off*
    On
	Update the Dynamic DNS settings.

DDNS TTL **Default TTL** **DDNS Refresh Time**	Specify the current DDNS settings.

Enable mDNS
    Off
    On*
	Update the multicast DNS settings.

WINS Server Address	Specify a server address for Windows Internet Name Service (WINS).

Enable BOOTP
    Off*
    On
	Allow the BOOTP to assign a printer IP address.

Restricted Server List	Specify the IP addresses that are allowed to communicate with the printer over TCP/IP. **Notes:** • Use a comma to separate each IP address. • You can add up to 50 IP addresses.

Restricted Server List Options
    Block All Ports*
    Block Printing Only
    Block Printing and HTTP Only
	Specify the access option for IP addresses that are not in the list.

MTU 256–1500 Ethernet (1500*)	Specify a maximum transmission unit (MTU) parameter for the TCP connections.
Raw Print Port 1–65535 (9100*)	Specify a raw port number for printers connected on a network.

Outbound Traffic Maximum Speed
    Off*
    On
	Set the maximum transfer rate of the printer.
	Note: When enabled, the option for this setting is 100–1000000 Kilobits/second.

Enable TLSv1.0
    Off
    On*
	Enable the TLSv1.0 protocol.

Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Enable TLSv1.1 Off On*	Enable the TLSv1.1 protocol.
SSL Cipher List	Specify the cipher algorithms to use for the SSL or the TLS connections.
Note: An asterisk (*) next to a value indicates the factory default setting.	

SNMP

Note: This menu appears only in network printers or printers that are attached to print servers.

Menu item	Description
SNMP Versions 1 and 2c Enabled Off On* Allow SNMP Set Off On* Enable PPM MIB Off On* SNMP Community	Configure Simple Network Management Protocol (SNMP) versions 1 and 2c to install print drivers and applications.
SNMP Version 3 Enabled Off On* Set Read/Write Credentials User Name Password Set Read-only Credentials User Name Password Authentication Hash MD5 SHA1* Minimum Authentication Level No Authentication, No Privacy Authentication, No Privacy Authentication, Privacy* Privacy Algorithm DES AES-128*	Configure SNMP version 3 to install and update the printer security.
Note: An asterisk (*) next to a value indicates the factory default setting.	

IPSec

Note: This menu appears only in network printers or printers that are attached to print servers.

Menu item	Description
Enable IPSec Off On*	Enable Internet Protocol Security (IPSec).
Base Configuration Default* Compatibility Secure	Set the IPSec base configuration.
DH (Diffie-Hellman) Group Proposal modp2048 (14)* modp3072 (15) modp4096 (16) modp6144 (17)	Set the IPSec base configuration. **Note:** This menu item appears only when Base Configuration is set to Compatibility.
Proposed Encryption Method 3DES AES*	Set the encryption method. **Note:** This menu item appears only when Base Configuration is set to Compatibility.
Proposed Authentication Method SHA1 SHA256* SHA512	Set the authentication method. **Note:** This menu item appears only when Base Configuration is set to Compatibility.
IKE SA Lifetime (Hours) 1 2 4 8 24*	Specify the IKE SA expiry period. **Note:** This menu item appears only when Base Configuration is set to Secure.
IPSec SA Lifetime (Hours) 1 2 4 8* 24	Specify the IPSec SA expiry period. **Note:** This menu item appears only when Base Configuration is set to Secure.
IPSec Device Certificate	Specify an IPSec certificate.
Pre-Shared Key Authenticated Connections Host [x]	Configure the authenticated connections of the printer.
Certificate Authenticated Connections Host [x] Address[/subnet]	
Note: An asterisk (*) next to a value indicates the factory default setting.	

802.1x

Note: This menu appears only in network printers or printers that are attached to print servers.

Menu item	Description
Active Off* On	Let the printer join networks that require authentication before allowing access.
Note: An asterisk (*) next to a value indicates the factory default setting.	

LPD Configuration

Note: This menu appears only in network printers or printers that are attached to print servers.

Menu item	Description
LPD Timeout 0–65535 seconds (90*)	Set the time-out value to stop the Line Printer Daemon (LPD) server from waiting indefinitely for hung or invalid print jobs.
LPD Banner Page Off* On	Print a banner page for all LPD print jobs. **Note:** A banner page is the first page of a print job used as a separator of print jobs and to identify the originator of the print job request.
LPD Trailer Page Off* On	Print a trailer page for all LPD print jobs. **Note:** A trailer page is the last page of a print job.
LPD Carriage Return Conversion Off* On	Enable carriage return conversion. **Note:** Carriage return is a mechanism that commands the printer to move the position of the cursor to the first position on the same line.
Note: An asterisk (*) next to a value indicates the factory default setting.	

HTTP/FTP Settings

Menu item	Description
Enable HTTP Server Off On*	Access the Embedded Web Server to monitor and manage the printer.
Enable HTTPS Off On*	Enable Hypertext Transfer Protocol Secure (HTTPS) to encrypt data transferring to and from the print server.
Force HTTPS Connections On Off*	Force the printer to use HTTPS connections.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Enable FTP/TFTP 　Off 　On*	Send files using FTP/TFTP.
Local Domains	Specify domain names for HTTP and FTP servers.
HTTP Proxy IP Address	Configure the HTTP and FTP server settings.
FTP Proxy IP Address	
HTTP Default IP Port	
HTTPS Device Certificate	
FTP Default IP Port	
Timeout for HTTP/FTP Requests 　1–299 (30*)	Specify the amount of time before the server connection stops.
Retries for HTTP/FTP Requests 　1–299 (3*)	Set the number of retries to connect to the HTTP/FTP server.
Note: An asterisk (*) next to a value indicates the factory default setting.	

ThinPrint

Menu item	Description
Enable ThinPrint 　Off* 　On	Print using ThinPrint.
Port Number 　4000–4999 (4000*)	Set the port number for the ThinPrint server.
Bandwidth (bits/sec) 　100–1000000 (0*)	Set the speed to transmit data in a ThinPrint environment.
Packet Size (kbytes) 　0–64000 (0*)	Set the packet size for data transmission.
Note: An asterisk (*) next to a value indicates the factory default setting.	

USB

Menu item	Description
PCL SmartSwitch 　Off 　On*	Set the printer to switch to PCL emulation when a print job received through a USB port requires it, regardless of the default printer language. **Note:** When this setting is disabled, the printer does not examine incoming data and uses the default printer language specified in the Setup menu.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
PS SmartSwitch Off On*	Set the printer to switch to PostScript emulation when a print job received through a USB port requires it, regardless of the default printer language. **Note:** When this setting is disabled, the printer does not examine incoming data and uses the default printer language specified in the Setup menu.
Job Buffering Off* On	Temporarily store jobs on the hard disk before printing. **Note:** This menu item appears only when a hard disk is installed.
Mac Binary PS Auto* On Off	Set the printer to process Macintosh binary PostScript print jobs. **Notes:** • Auto processes print jobs from computers using either Windows or Macintosh operating systems. • Off filters PostScript print jobs using the standard protocol.
Enable USB Port Off On*	Enable the front USB drive port.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Restrict external network access

Menu item	Description
Restrict external network access Off* On	Restrict access to network sites.
External network address	Specify the network addresses with restricted access.
E-mail address for notification	Specify an e-mail address to send a notification of logged events.
Ping frequency 1–300 (10*)	Specify the network query interval in seconds.
Subject	Specify the subject and message of the notification e-mail.
Message	
Note: An asterisk (*) next to a value indicates the factory default setting.	

Google Cloud Print

Menu item	Description
Registration Register	Register the printer to the Google Cloud Print server.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Options Enable Google Cloud Print Off On*	Print directly from your Google account.
Options Enable Local Discovery Off On*	Allow the registered user and other users on the same subnet to send jobs to the printer locally.
Options Enable SSL Peer Verification Off On*	Verify authenticity of the peer certificate to connect to your Google account.
Options Always Print As Image Off* On	Set the printer to process PDF files as an image for faster printing.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Wi‑Fi Direct

Note: This menu appears only when a direct Wi‑Fi network is the active network.

Menu item	Description
SSID	Specify the service set identifier (SSID) of the Wi‑Fi network.
Preferred Channel Number Auto 1–11 (6*)	Show the PSK on the Network Setup Page.
Set PSK	Set the preshared key (PSK) to authenticate and validate users on a Wi‑Fi connection.
Show PSK on Setup Page Off On*	Show the PSK on the Network Setup Page.
Group Owner IP Address	Specify the IP address of the group owner.
Auto‑Accept Push Button Requests Off* On	Accept requests to connect to the network automatically. **Note:** Accepting clients automatically is not secure.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Security

Login Methods

Manage Permissions

Menu item	Description

Function Access
 	
    Access Address Book in Apps
    Modify Address Book
    Manage Shortcuts
    Create Profiles
    Manage Bookmarks
    Flash Drive Print
    Flash Drive Color Printing
    Flash Drive Scan
    Copy Function
    Copy Color Printing
    Color Dropout
    E-mail Function
    Fax Function
    FTP Function
    Release Held Faxes
    Held Jobs Access
    Use Profiles
    Cancel Jobs at the Device
    Change Language
    Internet Printing Protocol (IPP)
    Initiate Scans Remotely
    B/W Print
    Color Print
    Network Folder - Print
    Network Folder - Color Print
    Network Folder - Scan
    Hard Disk - Print
    Hard Disk - Color Print
    Hard Disk - Scan
	Control access to the printer functions.
	
	Note: Some menu items appear only when a hard disk is installed.

Menu item	Description
Administrative Menus Security Menu Network/Ports Menu Paper Menu Reports Menu Function Configuration Menus Supplies Menu Option Card Menu SE Menu Device Menu	Control access to the printer menu settings.
Device Management Remote Management Firmware Updates Apps Configuration Operator Panel Lock Import / Export All Settings Out of Service Erase	Control access to the printer management options.
Apps New Apps Card Copy Scan Center Scan Center Custom [x] Forms and Favorites	Control access to printer applications.

Local Accounts

Menu item	Description
Manage Groups/Permissions	Show a list of all saved groups in the printer.
Add User User Name/Password User Name Password PIN	Create local accounts and specify their access to the printer functions, administrative menus, printer management options, and applications.

Schedule USB Devices

Menu item	Description
Schedules Add New Schedule	Schedule access to the front USB port.

Security Audit Log

Menu item	Description
Enable Audit Off* On	Record the events in the secure audit log and remote syslog.
Enable Remote Syslog Off* On	Send audit logs to a remote server.
Remote Syslog Server	Specify the remote syslog server.
Remote Syslog Port 1–65535 (514*)	Specify the remote syslog port.
Remote Syslog Method Normal UDP* Stunnel	Specify a syslog method to transmit logged events to a remote server.
Remote Syslog Facility 0 - Kernel Messages 1 - User-Level Messages 2 - Mail System 3 - System Daemons 4 - Security/Authorization Messages* 5 - Messages Generated Internally by Syslogs 6 - Line Printer Subsystem 7 - Network News Subsystem 8 - UUCP Subsystem 9 - Clock Daemon 10 - Security/Authorization Messages 11 - FTP Daemon 12 - NTP Subsystem 13 - Log Audit 14 - Log Alert 15 - Clock Daemon 16 - Local Use 0 (local0) 17- Local Use 1 (local1) 18 - Local Use 2 (local2) 19 - Local Use 3 (local3) 20 - Local Use 4 (local4) 21 - Local Use 5 (local5) 22 - Local Use 6 (local6) 23 - Local Use 7 (local7)	Specify a facility code that the printer uses when sending log events to a remote server.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description

Severity of Events to Log
   0 - Emergency
   1 - Alert
   2 - Critical
   3 - Error
   4 - Warning*
   5 - Notice
   6 - Informational
   7 - Debug
	Specify the priority level cutoff for logging messages and events.

Remote Syslog Non-Logged Events
   Off*
   On
	Send all events, regardless of severity level, to the remote server.

Admin's E-mail Address	Send e-mail notification of logged events to the administrator.

E-mail Log Cleared Alert
   Off*
   On
	Send e-mail notification to the administrator when a log entry is deleted.

E-mail Log Wrapped Alert
   Off*
   On
	Send e-mail notification to the administrator when the log becomes full and begins to overwrite the oldest entries.

Log Full Behavior
   Wrap Over Older Entries*
   E-mail Log Then Delete All Entries
	Resolve log storage issues when the log fills its allotted memory.

E-mail % Full Alert
   Off*
   On
	Send e-mail notification to the administrator when the log fills its allotted memory.

% Full Alert Level 1–99 (90*)	

E-mail Log Exported Alert
   Off*
   On
	Send e-mail notification to the administrator when a log is exported.

E-mail Log Settings Changed Alert
   Off*
   On
	Send e-mail notification to the administrator when Enable Audit is set.

Log Line Endings
   LF (\n)*
   CR (\r)
   CRLF (\r\n)
	Specify how the log file terminates the end of each line.

Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Digitally Sign Exports Off* On	Add a digital signature to each exported log file.
Clear Log	Delete all audit logs.
Export Log Syslog (RFC 5424) Syslog (RFC 3164) CSV	Export a security log to a flash drive.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Login Restrictions

Menu item	Description
Login failures 1–10 (3*)	Specify the number of failed login attempts before the user gets locked out.
Failure time frame 1–60 minutes (5*)	Specify the time frame between failed login attempts before the user gets locked out.
Lockout time 1–60 minutes (5*)	Specify the lockout duration.
Web Login Timeout 1–120 minutes (10*)	Specify the delay for a remote login before the user is logged off automatically.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Confidential Print Setup

Menu item	Description
Max Invalid PIN 2–10	Set the number of times an invalid PIN can be entered. **Notes:** • A value of zero turns off this setting. • When the limit is reached, the print jobs for that user name and PIN are deleted.
Confidential Job Expiration Off* 1 Hour 4 Hours 24 Hours 1 Week	Set the expiration time for confidential print jobs. **Notes:** • If this menu item is changed while confidential print jobs reside in the printer memory or hard disk, then the expiration time for those print jobs does not change to the new default value. • If the printer is turned off, then all confidential jobs held in the printer memory are deleted.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Repeat Job Expiration Off* 1 Hour 4 Hours 24 Hours 1 Week	Set the expiration time for a print job that you want to repeat.
Verify Job Expiration Off* 1 Hour 4 Hours 24 Hours 1 Week	Set the expiration time that the printer prints a copy for the user to examine its quality, before printing the remaining copies.
Reserve Job Expiration Off* 1 Hour 4 Hours 24 Hours 1 Week	Set the expiration time that the printer stores print jobs for printing later.
Require All Jobs to be Held Off* On	Set the printer to hold all print jobs.
Keep duplicate documents Off* On	Set the printer to print other documents with the same file name without overwriting any of the print jobs.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Disk Encryption

Note: This menu appears only when a hard disk is installed.

Menu item	Description
Status Enabled Disabled	Enable disk encryption.
Start encryption	

Erase Temporary Data Files

Menu item	Description
Stored in onboard memory Off* On	Delete all files stored on the printer memory.
Stored on hard disk 1 Pass Erase* 3 Pass Erase 7 Pass Erase	Delete all files stored on the printer hard disk. **Note:** This menu item appears only when a printer hard disk is installed.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Solutions LDAP Settings

Menu item	Description
Follow LDAP Referrals Off* On	Search the different servers in the domain for the logged-in user account.
LDAP Certificate Verification Yes No*	Enable verification of LDAP certificates.

Miscellaneous

Menu item	Description
Protected Features Show* Hide	Show all the features that Function Access Control (FAC) protects regardless of the security permission that the user has. **Note:** Hide displays only FAC-protected features that the user has access.
Print Permission Off* On	Let the user log in before printing.
Default Print Permission Login User Name/Password* User Name	Set the default login for Print Permission.
Security Reset Jumper Enable "Guest" access* No Effect	Specify user access to the printer. **Notes:** • The jumper is located beside a lock icon on the controller board. • Enable "Guest" access provides anyone access to all aspects of the printer. • No Effect may make access to the printer impossible when the required security information is unavailable.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Minimum Password Length 0–32	Specify the password length.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Reports

Menu Settings Page

Menu item	Description
Menu Settings Page	Print a report that contains the printer menus.

Device

Menu item	Description
Device Information	Print a report that contains information about the printer.
Device Statistics	Print a report about printer usage and supply status.
Profile List	Print a list of profiles that are stored in the printer.
Asset Report	Print a report that contains the printer serial number and model name.

Print

Menu item	Description
Print Fonts PCL Fonts PS Fonts	Print samples and information about the fonts that are available in each printer language.
Print Directory	Print the resources that are stored in the flash drive or hard disk. **Note:** This menu item appears only when a flash drive or hard disk is installed.

Shortcuts

Menu item	Description
All Shortcuts	Print a report that lists the shortcuts that are stored in the printer.
Fax Shortcuts	
Copy Shortcuts	
E-mail Shortcuts	
FTP Shortcuts	
Network Folder Shortcuts	

Fax

Menu item	Description
Fax Job Log	Print a report about the last 200 completed fax jobs. **Note:** This menu item appears only when Enable Job Log is set to On.
Fax Call Log	Print a report about the last 100 attempted, received, and blocked calls. **Note:** This menu item appears only when Enable Job Log is set to On.

Network

Menu item	Description
Network Setup Page	Print a page that shows the configured network and wireless settings on the printer. **Note:** This menu item appears only in network printers or printers connected to print servers.
Wi-Fi Direct Connected Clients	Print a page that shows the list of devices that are connected to the printer using Wi-Fi Direct. **Note:** This menu item appears only when Enable Wi-Fi Direct is set to On.

Help

Menu item	Description
Print All Guides	Prints all the guides
Color Quality Guide	Provides information about solving color quality issues
Connection Guide	Provides information about connecting the printer locally (USB) or to a network
Copy Guide	Provides information about making a copy and configuring the settings
E-mail Guide	Provides information about sending an e-mail and configuring the settings
Fax Guide	Provides information about sending a fax and configuring the settings
Information Guide	Provides information about the printer
Media Guide	Provides information about loading paper and specialty media
Moving Guide	Provides information about moving, locating, or shipping the printer
Print Quality Guide	Provides information about solving print quality issues
Scan Guide	Provides information about scanning a document and configuring the settings
Supplies Guide	Provides information about ordering supplies

Troubleshooting

Troubleshooting

Menu item	Description
Print Quality Test Pages	Print sample pages to identify and correct print quality defects.
Cleaning the Scanner	Print instructions on how to clean the scanner.

Securing the printer

Locating the security slot

The printer is equipped with a security lock feature. Attach a security lock compatible with most laptop computers in the location shown to secure the printer in place.

Erasing printer memory

To erase volatile memory or buffered data in your printer, turn off the printer.

To erase nonvolatile memory or individual settings, device and network settings, security settings, and embedded solutions, do the following:

1 From the home screen, touch **Settings** > **Device** > **Maintenance** > **Out of Service Erase**.

2 Select the **Sanitize all information on nonvolatile memory** check box, and then touch **ERASE**.

3 Select **Start initial setup wizard** or **Leave printer offline**, and then touch **Next**.

4 Start the operation.

Erasing printer hard disk memory

1 From the home screen, touch **Settings** > **Device** > **Maintenance** > **Out of Service Erase**.

2 Select the **Sanitize all information on hard disk** check box, and then touch **ERASE**.

3 Select a method to erase data.

4 Start the operation.

Note: This process can take from several minutes to more than an hour, making the printer unavailable for other tasks.

Encrypting the printer hard disk

This process erases all contents in the hard disk. If necessary, back up important data from the printer before starting the encryption.

1 From the home screen, touch **Settings** > **Security** > **Disk Encryption** > **Start encryption**.

2 Follow the instructions on the display.

Notes:

- To avoid loss of data, do not turn off the printer during the encryption process.
- This process can take from several minutes to more than an hour, making the printer unavailable for other tasks.
- After encryption, the printer automatically restarts.

Restoring factory default settings

1 From the home screen, touch **Settings** > **Device** > **Restore Factory Defaults**.

2 Touch **Restore Settings** > select the settings that you want to restore > **RESTORE**.

3 Start the operation.

Statement of Volatility

Type of memory	Description
Volatile memory	The printer uses standard random access memory (RAM) to buffer temporarily user data during simple print and copy jobs.
Non-volatile memory	The printer may use two forms of non-volatile memory: EEPROM and NAND (flash memory). Both types are used to store the operating system, printer settings, network information, scanner and bookmark settings, and embedded solutions.
Hard disk memory	Some printers may have a hard disk drive installed. The printer hard disk is designed for printer-specific functionality. The hard disk lets the printer retain buffered user data from complex print jobs, form data, and font data.

Erase the content of any installed printer memory in the following circumstances:

- The printer is decommissioned.
- The printer hard disk is replaced.
- The printer is moved to a different department or location.
- The printer is serviced by someone from outside your organization.
- The printer is removed from your premises for service.
- The printer is sold to another organization.

Disposing of a printer hard disk

- **Degaussing**—Flushes the hard disk with a magnetic field that erases stored data
- **Crushing**—Physically compresses the hard disk to break component parts and render them unreadable
- **Milling**—Physically shreds the hard disk into small metal bits

Note: To guarantee that all data are completely erased, destroy physically each hard disk where data is stored.

Maintaining the printer

Warning—Potential Damage: Failure to maintain optimum printer performance, or to replace parts and supplies, may cause damage to your printer.

Networking

Note: Purchase a MarkNet™ N8370 wireless print server first before setting up the printer on a wireless network. For information on installing the wireless print server, see the setup sheet that came with the option.

Connecting the printer to a Wi-Fi network

Make sure that Active Adapter is set to Auto. From the home screen, touch **Settings** > **Network/Ports** > **Network Overview** > **Active Adapter**.

Using the control panel

1 From the home screen, touch **Settings** > **Network/Ports** > **Wireless** > **Setup On Printer Panel** > **Choose Network**.

2 Select a Wi-Fi network, and then type the network password.

   Note: For Wi-Fi-network-ready printer models, a prompt for Wi-Fi network setup appears during initial setup.

Using Lexmark Mobile Assistant

1 Depending on your mobile device, download the Lexmark Mobile Assistant application from either the Google Play store or App Store online store.

2 From the printer home screen, touch **Settings** > **Network/Ports** > **Wireless** > **Setup Using Mobile App** > **Printer ID**.

3 From your mobile device, launch the application, and then accept the Terms of Use.

   Note: If necessary, grant permissions.

4 Tap **Connect to Printer** > **Go to Wi-Fi Settings**.

5 Connect your mobile device to the printer wireless network.

6 Return to the application, and then tap **Setup Wi-Fi Connection**

7 Select a Wi-Fi network, and then type the network password.

8 Tap **Done**.

Connecting the printer to a wireless network using Wi‑Fi Protected Setup (WPS)

Before you begin, make sure that:

- The access point (wireless router) is WPS‑certified or WPS‑compatible. For more information, see the documentation that came with your access point.
- A wireless network adapter is installed in your printer. For more information, see the instructions that came with the adapter.
- Active Adapter is set to Auto. From the home screen, touch **Settings** > **Network/Ports** > **Network Overview** > **Active Adapter**.

Using the Push Button method

1 From the home screen, touch **Settings** > **Network/Ports** > **Wireless** > **Wi‑Fi Protected Setup** > **Start Push Button Method**.

2 Follow the instructions on the display.

Using the personal identification number (PIN) method

1 From the home screen, touch **Settings** > **Network/Ports** > **Wireless** > **Wi‑Fi Protected Setup** > **Start PIN Method**.

2 Copy the eight‑digit WPS PIN.

3 Open a web browser, and then type the IP address of your access point in the address field.

> **Notes:**
>
> - To know the IP address, see the documentation that came with your access point.
> - If you are using a proxy server, then temporarily disable it to load the web page correctly.

4 Access the WPS settings. For more information, see the documentation that came with your access point.

5 Enter the eight‑digit PIN, and then save the changes.

Connecting a mobile device to the printer

Before connecting your mobile device, make sure to do the following:

- Enable Wi‑Fi Direct in the printer. From the control panel, navigate to: **Settings** > **Network/Ports** > **Wireless** > **Enable Wi‑Fi Direct**.
- Show the preshared key (PSK) on the Network Setup Page. From the control panel, navigate to: **Settings** > **Network/Ports** > **Wi‑Fi Direct** > **Show PSK on Setup Page**.
- Print the Network Setup Page. From the control panel, navigate to: **Settings** > **Reports** > **Network** > **Network Setup Page**.

Connecting using Wi‑Fi Direct

1 From the mobile device, go to the settings menu.

2 Enable Wi‑Fi, and then tap **Wi‑Fi Direct**.

3 Select the printer SSID.

4 Confirm the connection on the printer control panel.

Connecting using Wi‑Fi

1 From the mobile device, go to the settings menu.

2 Tap **Wi‑Fi**, and then select the printer SSID.

> **Note:** The string **DIRECT-xy** (where **x** and **y** are two random characters) is added before the SSID.

3 Enter the PSK.

> **Note:** The PSK is the password.

Notes:

- You can change the SSID on the control panel. Navigate to: **Settings** > **Network/Ports** > **Wi‑Fi Direct** > **SSID**.
- You can also change the PSK on the control panel. Navigate to: **Settings** > **Network/Ports** > **Wi‑Fi Direct** > **Set PSK**.

Changing the printer port settings after installing an internal solutions port

Notes:

- If the printer has a static IP address, then do not change the configuration.
- If the computers are configured to use the network name instead of an IP address, then do not change the configuration.
- If you are adding a wireless internal solutions port (ISP) to a printer previously configured for an Ethernet connection, then disconnect the printer from the Ethernet network.

For Windows users

1 Open the printers folder.

2 From the shortcut menu of the printer with the new ISP, open the printer properties.

3 Configure the port from the list.

4 Update the IP address.

5 Apply the changes.

For Macintosh users

1 From System Preferences in the Apple menu, navigate to the list of printers, and then select **+** > **IP**.

2 Type the IP address in the address field.

3 Apply the changes.

Deactivating the Wi‑Fi network

1 From the home screen, touch **Settings** > **Network/Ports** > **Network Overview** > **Active Adapter** > **Standard Network**.

2 Follow the instructions on the display.

Setting up serial printing (Windows only)

1 Set the parameters in the printer.

   a From the control panel, navigate to the menu for the port settings.

   b Locate the menu for the serial port settings, and then adjust the settings, if necessary.

   c Apply the changes.

2 From your computer, open the printers folder, and then select your printer.

3 Open the printer properties, and then select the COM port from the list.

4 Set the COM port parameters in Device Manager.

Notes:

- Serial printing reduces printing speed.
- Make sure that the serial cable is connected to the serial port on your printer.

Cleaning printer parts

Cleaning the printer

⚠️ **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock when cleaning the exterior of the printer, unplug the power cord from the electrical outlet and disconnect all cables from the printer before proceeding.

Notes:

- Perform this task after every few months.
- Damage to the printer caused by improper handling is not covered by the printer warranty.

1 Turn off the printer, and then unplug the power cord from the electrical outlet.

2 Remove paper from the standard bin and multipurpose feeder.

3 Remove any dust, lint, and pieces of paper around the printer using a soft brush or vacuum.

4 Wipe the outside of the printer with a damp, soft, lint-free cloth.

   Notes:

- Do not use household cleaners or detergents, as they may damage the finish of the printer.
- Make sure that all areas of the printer are dry after cleaning.

5 Connect the power cord to the electrical outlet, and then turn on the printer.

⚠️ **CAUTION—POTENTIAL INJURY:** To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

Cleaning the scanner

1 Open the scanner cover.
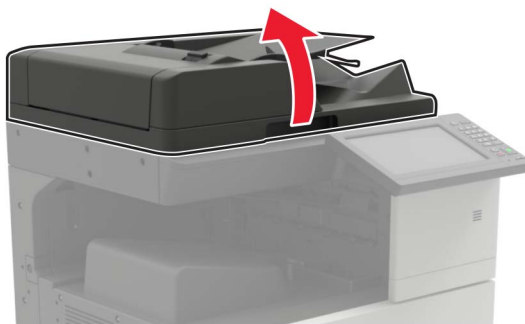
2 Using a damp, soft, lint-free cloth, wipe the following areas:
- ADF glass

- ADF glass pad

- Scanner glass

- Scanner glass pad
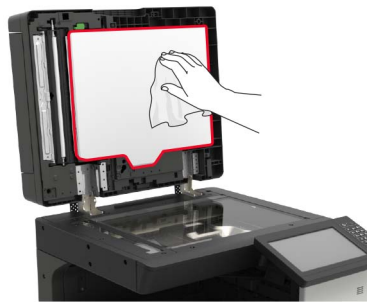
3 Close the scanner cover.

Cleaning the printhead lens

1 Open door A.

2 Remove the waste toner bottle.
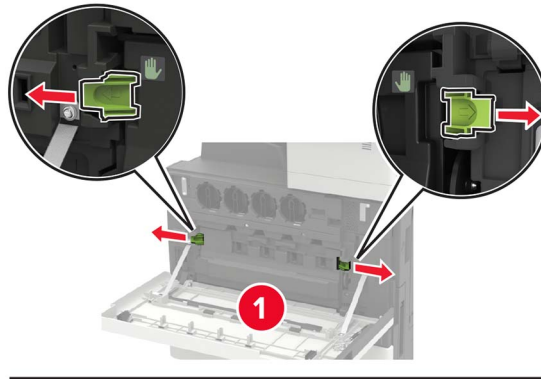
3 Using the printhead wiper, clean the printhead lens.
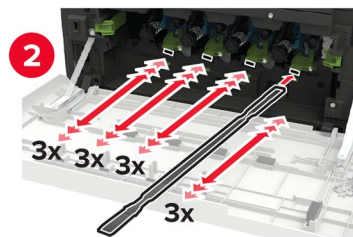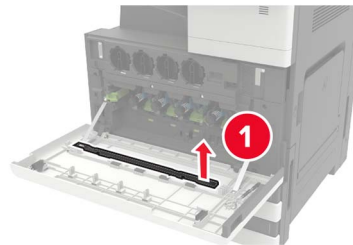
4 Insert the wiper back into place.

5 Insert the waste toner bottle, and then close the door.
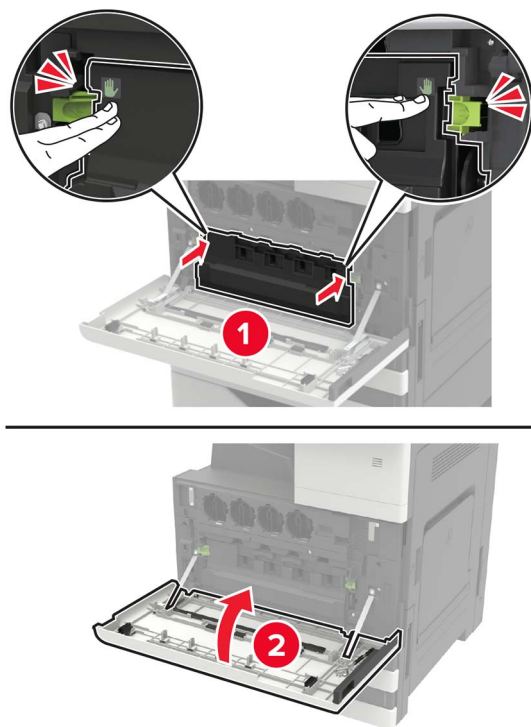
Emptying the hole punch box

1 Open door H.

2 Remove, and then empty the hole punch box.
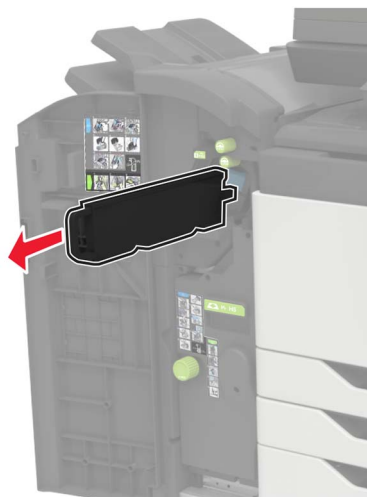
3 Insert the hole punch box.
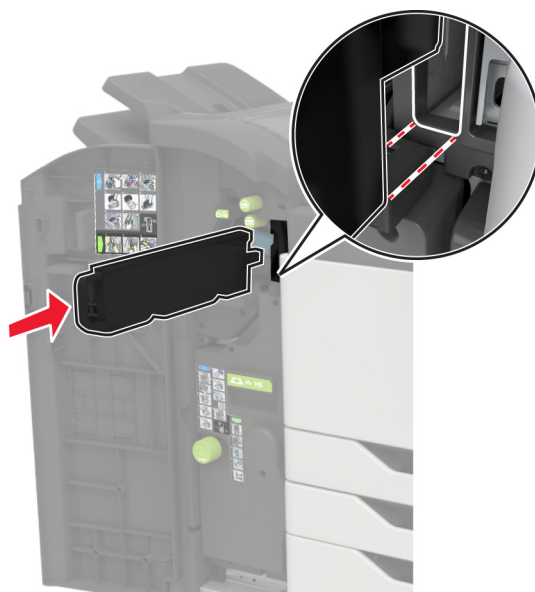
4 Close the door.

Ordering parts and supplies

To order parts and supplies in the U.S., contact 1-800-539-6275 for information about Lexmark authorized supplies dealers in your area. In other countries or regions, go to **www.lexmark.com** or contact the place where you purchased the printer.

Note: All life estimates for printer supplies assume printing on letter- or A4-size plain paper.

Checking the status of parts and supplies

1 From the home screen, touch **Status/Supplies**.

2 Select the parts or supplies that you want to check.

   Note: You can also access this setting by touching the top section of the home screen.

Using genuine Lexmark parts and supplies

Your Lexmark printer is designed to function best with genuine Lexmark parts and supplies. Use of third-party supplies or parts may affect the performance, reliability, or life of the printer and its imaging components. It can also affect warranty coverage. Damage caused by the use of third-party parts and supplies is not covered by the warranty. All life indicators are designed to function with Lexmark parts and supplies, and may deliver unpredictable results if third-party parts and supplies are used. Imaging component usage beyond the intended life may damage your Lexmark printer or its associated components.

Warning—Potential Damage: Supplies and parts without Return Program agreement terms may be reset and remanufactured. However, the manufacturer's warranty does not cover any damage caused by non-genuine supplies or parts. Resetting counters on the supply or part without proper remanufacturing can cause damage to your printer. After resetting the supply or part counter, your printer may display an error indicating the presence of the reset item.

Ordering toner cartridges

Notes:

- The estimated cartridge yield is based on the ISO/IEC 19798 standard.
- Extremely low print coverage for extended periods of time may negatively affect actual yield.

Lexmark CX920, CX921, CX922, CX923, and CX924 toner cartridges

Toner cartridges	Part number
Black	76C00K0
Cyan	76C00C0
Magenta	76C00M0
Yellow	76C00Y0

Lexmark CX921, CX922, CX923, and CX924 toner cartridges

High yield toner cartridges	Part number
Black	86C0HK0
Cyan	76C0HC0
Magenta	76C0HM0
Yellow	76C0HY0

Lexmark CX927 toner cartridges

Toner cartridges	Part number
Black	77B00K0
Cyan	77B00C0
Magenta	77B00M0
Yellow	77B00Y0

Ordering a photoconductor unit

Item	Part number
Black photoconductor unit	76C0PK0
Color photoconductor unit	76C0PV0

Ordering a waste toner bottle

Item	Part number
Waste toner bottle	54G0W00

Ordering staple cartridges

Item	Part number
Staple cartridges	25A0013

Ordering maintenance kits

Lexmark CX920, CX921, CX922, CX923, CX924, and CX927 maintenance kits

Maintenance kits	Part number
200K ADF maintenance kit	41X1592
200K MPF maintenance kit	41X1977
600K CMY developer maintenance kit	41X1594
Black developer maintenance kit	41X1598

Maintenance kits	Part number
HCF rollers maintenance kit	41X1874

Lexmark CX922, CX923, and CX924 maintenance kits

Maintenance kits	Part number
300K transfer belt maintenance kit	41X2090
Fuser maintenance kit	41X1505

Lexmark CX920, CX921, and CX927 maintenance kits

Maintenance kits	Part number
300K transfer belt maintenance kit	41X1593
Fuser maintenance kit, 100 V	41X2060
Fuser maintenance kit, 110 V	41X2061
Fuser maintenance kit, 120 V	41X1860
Fuser maintenance kit, 230 V	41X1861

Configuring supply notifications

1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

2 Click **Settings** > **Device** > **Notifications**.

3 From the Supplies menu, click **Custom Supply Notifications**.

4 Select a notification for each supply item.

5 Apply the changes.

Replacing parts and supplies

Replacing a toner cartridge

1 Open door A.

2 Remove the toner cartridge.
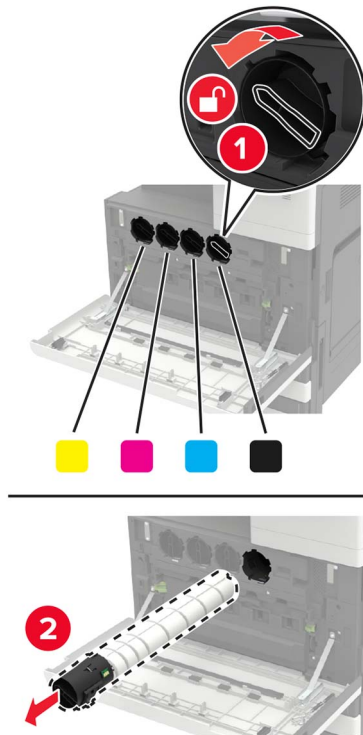
3 Unpack the new toner cartridge.

4 Shake the toner cartridge three times.

5 Insert the new toner cartridge.
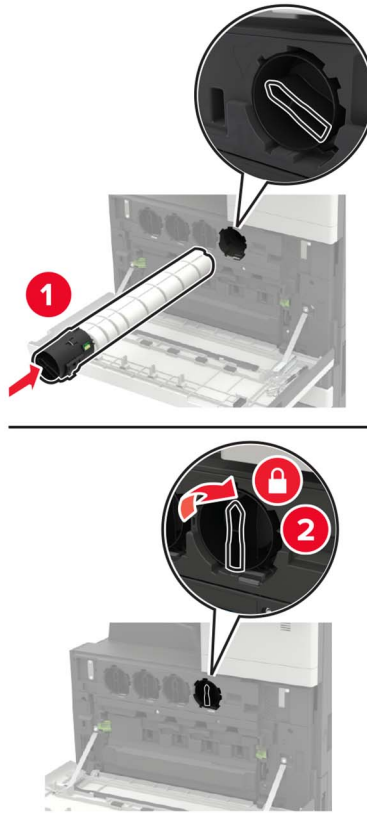
6 Remove the waste toner bottle.
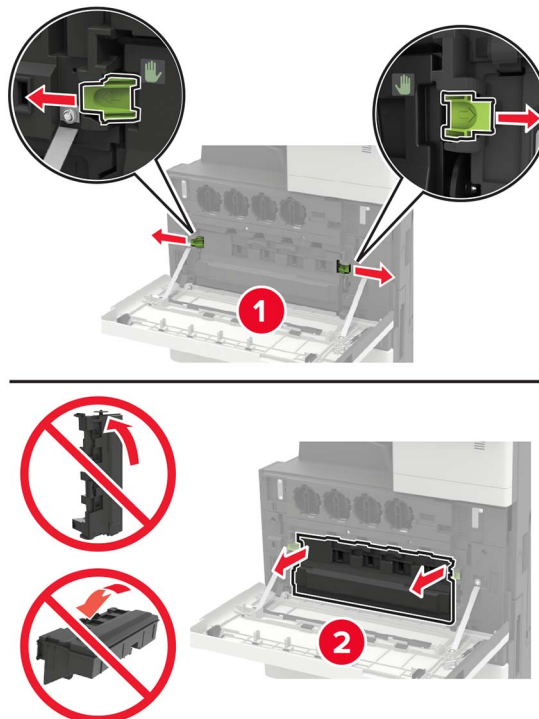
7 Using the printhead wiper, clean the printhead lens.
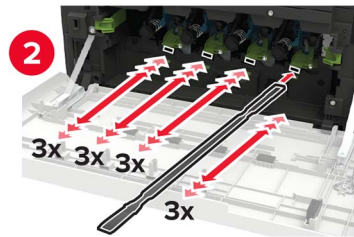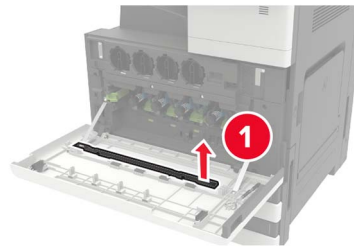
8 Insert the wiper back into place.

9 Insert the waste toner bottle, and then close the door.
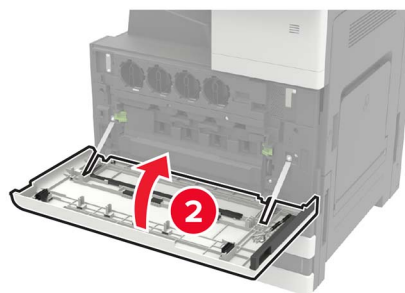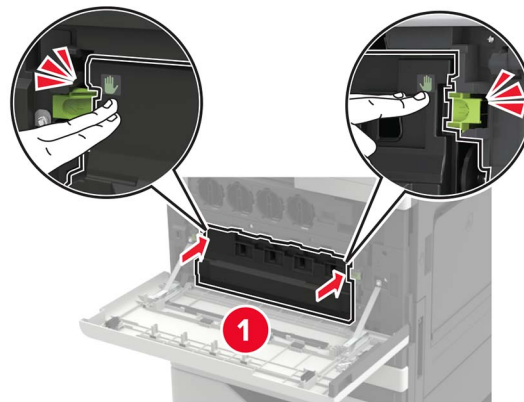
Replacing a photoconductor unit

1 Open door A.

2 Remove the waste toner bottle.
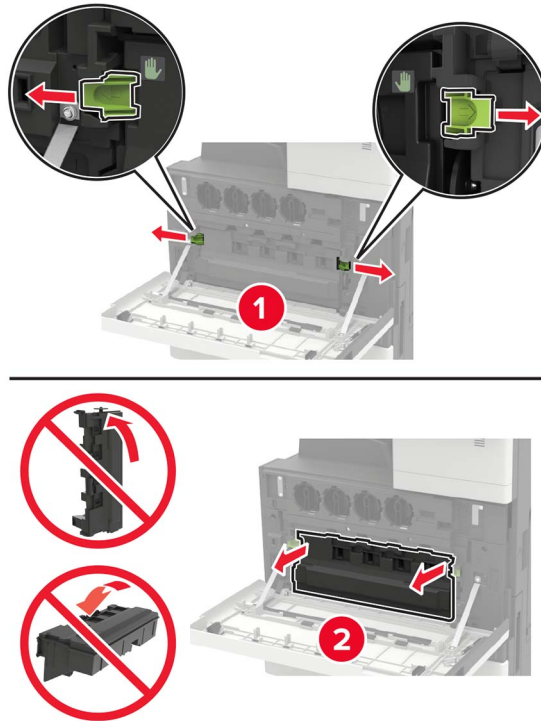
3 Remove the photoconductor unit.

Warning—Potential Damage: Some parts of the printer are easily damaged by static electricity. Before touching any parts or components in an area marked with the static-sensitive symbol, touch a metal surface in an area away from the symbol.
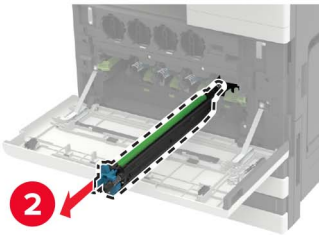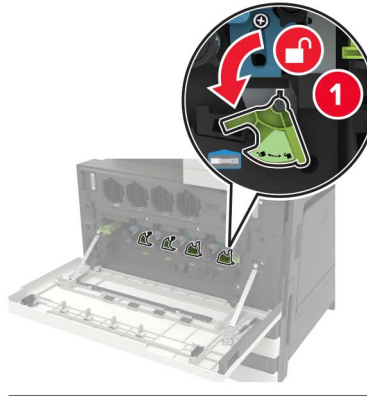
4 Unpack the new photoconductor unit.

Warning—Potential Damage: Do not expose the photoconductor unit to direct light for more than one minute. Extended exposure to light may cause print quality problems.

Warning—Potential Damage: Do not touch the photoconductor drum. Doing so may affect the quality of future print jobs.

5 Insert the new photoconductor unit.
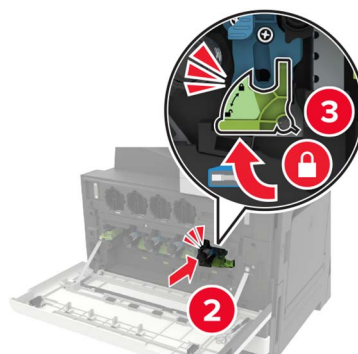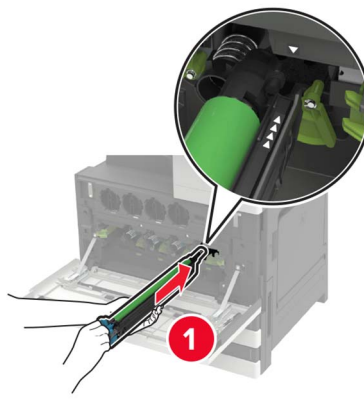
6 Using the printhead wiper, clean the printhead lens.
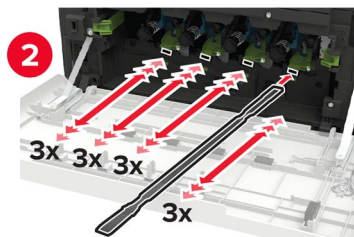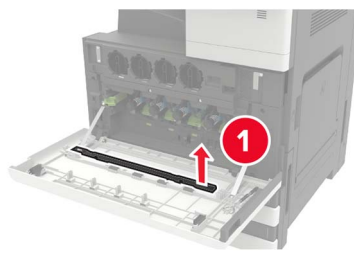
7 Insert the wiper back into place.

8 Insert the waste toner bottle, and then close the door.
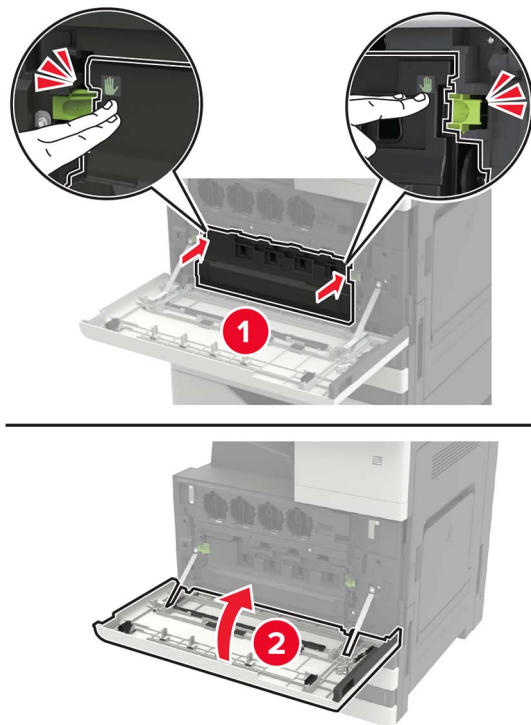
Replacing the waste toner bottle

1 Open door A.

2 Remove the waste toner bottle.
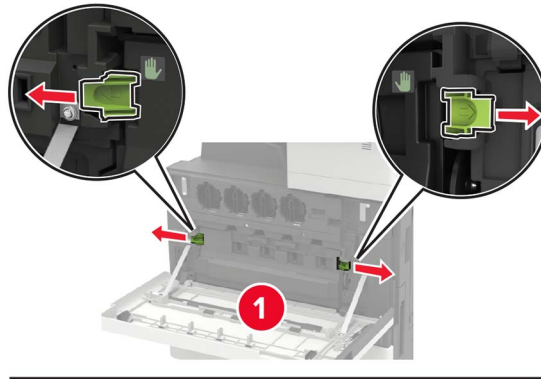
3 Using the printhead wiper, clean the printhead lens.
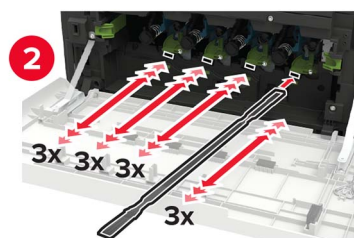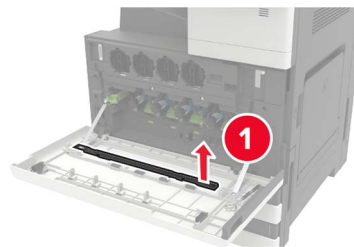
4 Insert the wiper back to into place.

5 Unpack the new waste toner bottle.

6 Insert the new waste toner bottle, and then close the door.
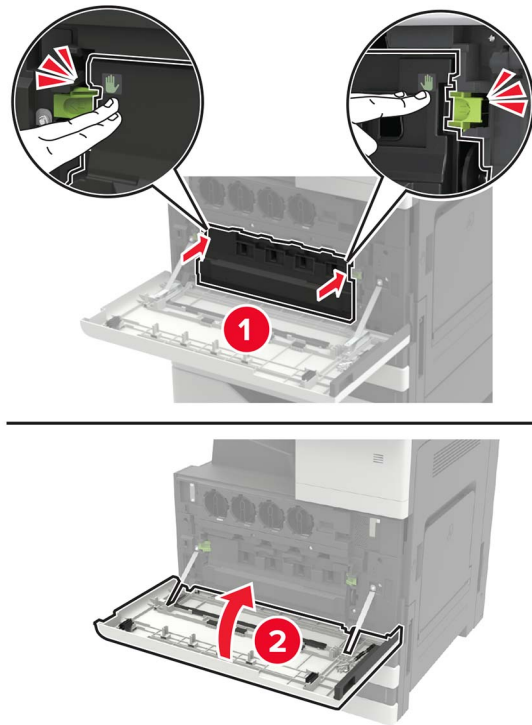
Replacing the pick, feed, and separator rollers

1	Pick roller
2	Feed roller
3	Separator roller

1 Turn off the printer.

2 Remove all the trays.

- Standard tray
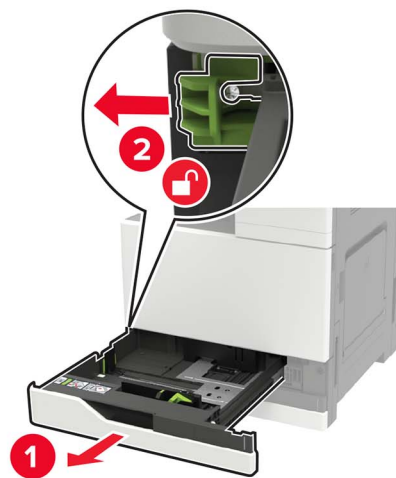
- Optional 2500‑sheet tray

  Notes:

    – Use the screwdriver stored inside door A.
    – To remove the optional 2 x 500‑sheet tray, follow the procedure in removing the standard tray.
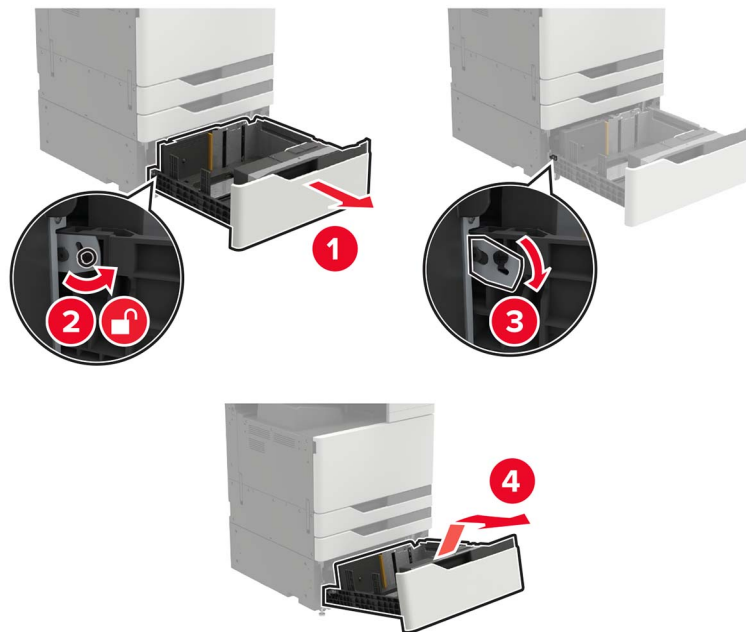
3 Open door C.

Notes:

- Make sure that the door does not hit any cable attached to the printer.
- If a 3000-sheet tray is installed, then slide the tray to the right to open the door.

⚠ **CAUTION—HOT SURFACE:** The inside of the printer might be hot. To reduce the risk of injury from a hot component, allow the surface to cool before touching it.
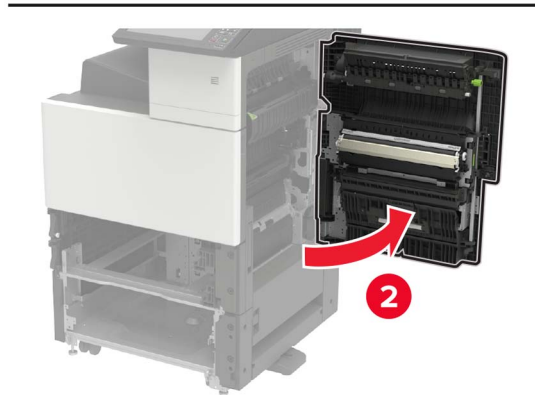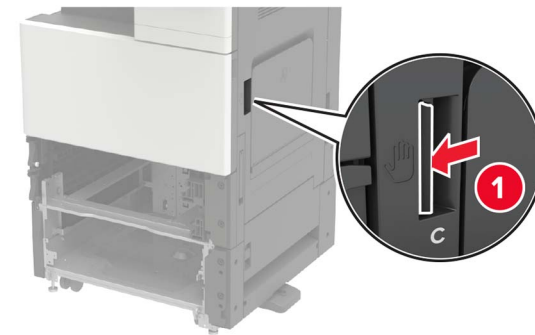
4 Open door D.

Notes:

- Door D is only accessible if an optional 2500- or 2 x 500-sheet tray is installed.
- If a 3000-sheet tray is installed, then slide the tray to the right to open the door.
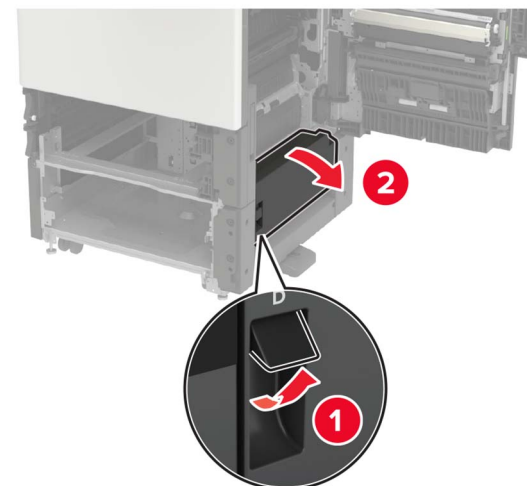
5 Locate the rollers.

6 Remove the rollers.
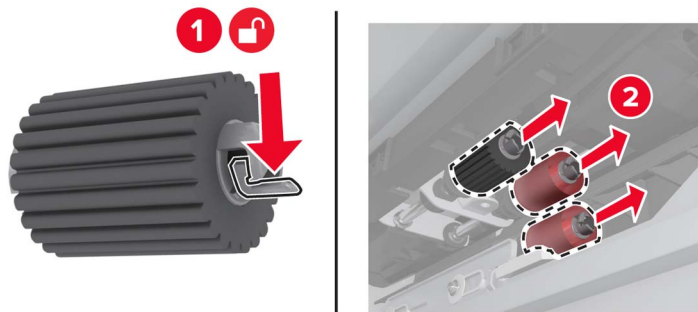
7 Insert the new rollers until they *click* into place.

Note: Make sure to insert the rollers to their proper places.

8 Close doors D and C.

9 Insert the trays, and then turn on the printer.

Replacing the transfer belt

1 Turn off the printer.

2 Open door C.

Notes:

- Make sure that the door does not hit any cable attached to the printer.
- If a 3000-sheet tray is installed, then slide the tray to the right to open the door.

CAUTION—HOT SURFACE: The inside of the printer might be hot. To reduce the risk of injury from a hot component, allow the surface to cool before touching it.
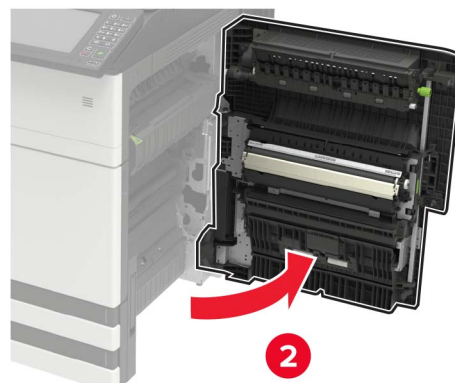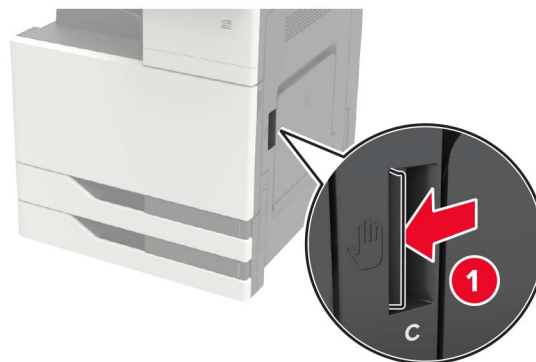
3 Using the screwdriver stored inside door A, remove the door stopper.
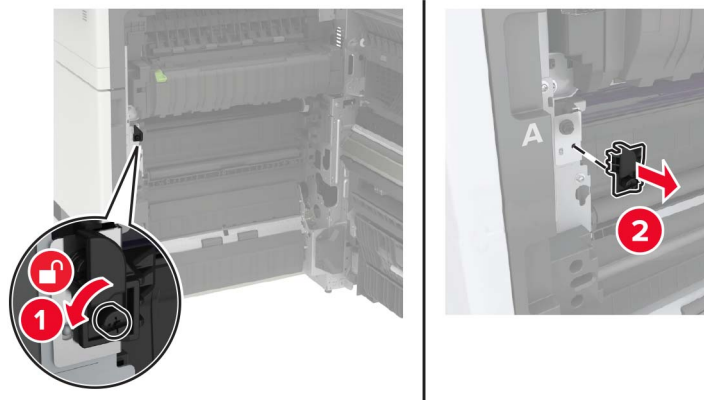
4 Loosen the screws that secure the transfer belt.
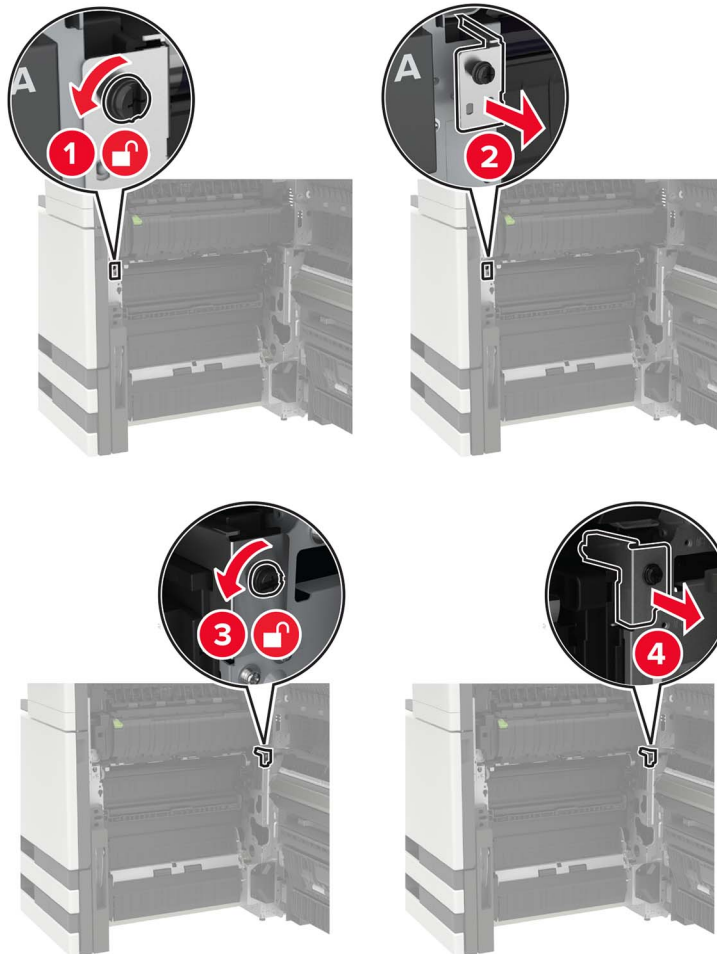
5 Remove the paper guide.
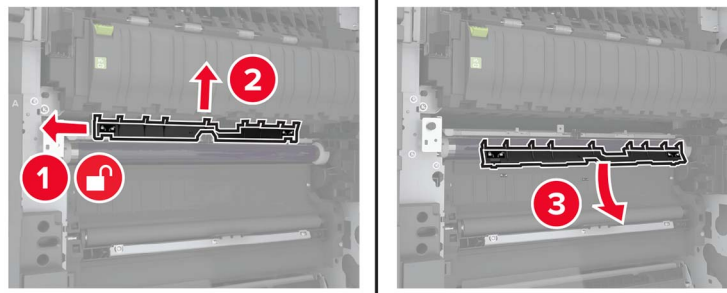
6 Remove the transfer belt.
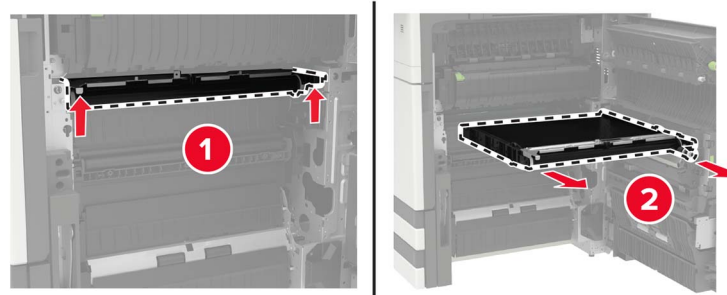
7 Unpack the new transfer belt.

Warning—Potential Damage: Do not touch the transfer belt. Doing so may affect the quality of future print jobs.

8 Insert the new transfer belt until it *clicks* into place.
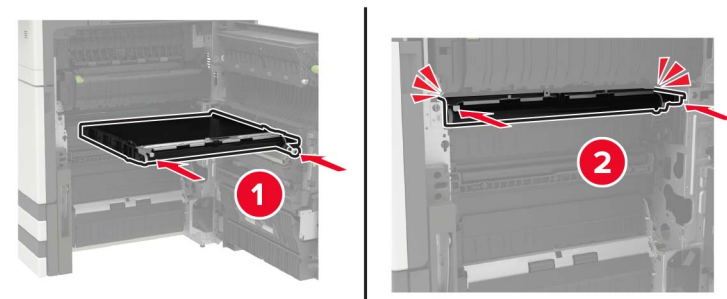
9 Using the printhead wiper, clean the printhead lens.
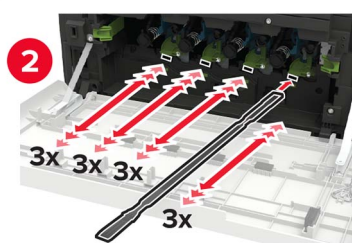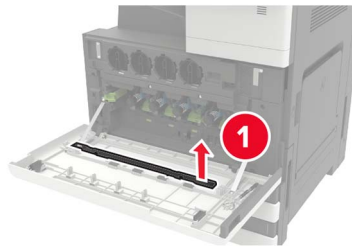
10 Insert the paper guide.

11 Secure the transfer belt.

12 Reattach the door stopper.

13 Close the door, and then turn on the printer.

Replacing the transfer roller

1 Open door C.

Notes:

- Make sure that the door does not hit any cable attached to the printer.
- If a 3000-sheet tray is installed, then slide the tray to the right to open the door.

CAUTION—HOT SURFACE: The inside of the printer might be hot. To reduce the risk of injury from a hot component, allow the surface to cool before touching it.
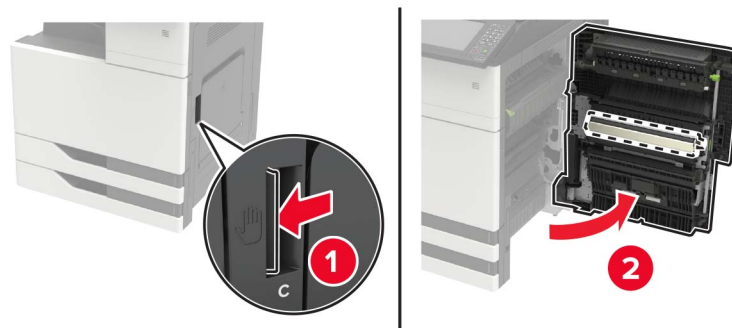
2 Remove the transfer roller.
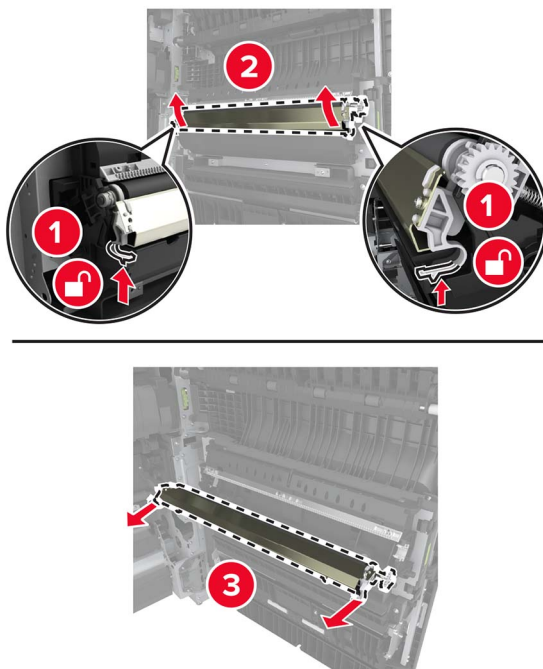
3 Unpack the new transfer roller.

4 Insert the new transfer roller until it *clicks* into place.
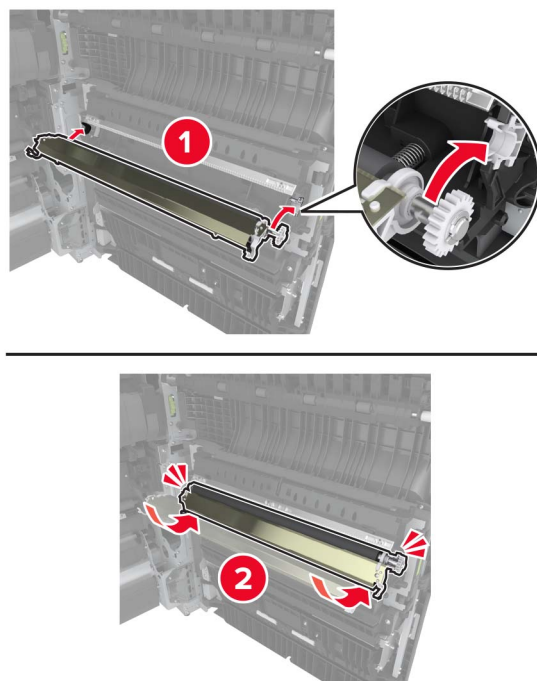
5 Close the door.

Replacing the ADF separator roller

1 Turn off the printer.

2 Remove the ADF separator pad.
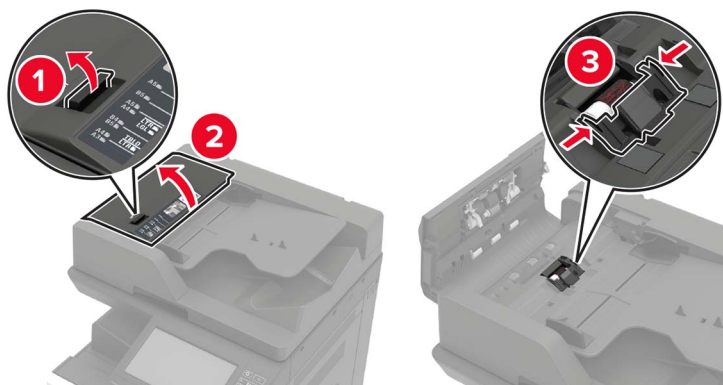
3 Remove the ADF separator roller.
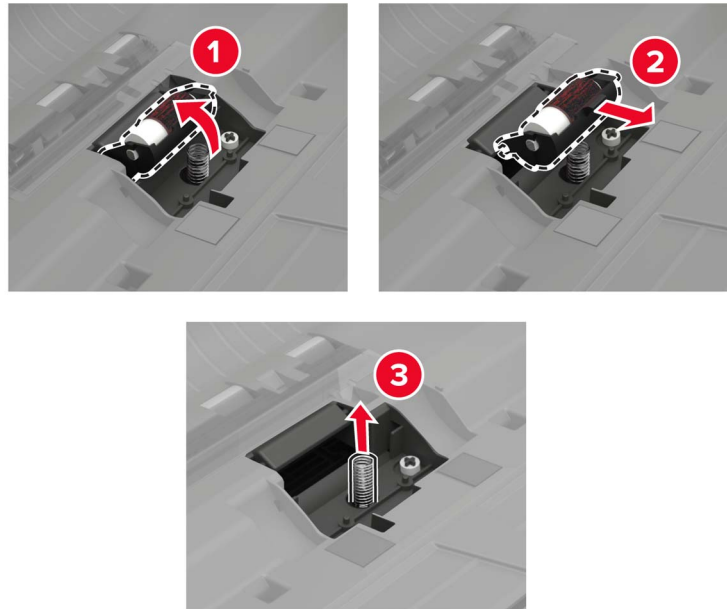
4 Unpack the new separator roller.

5 Insert the new separator roller.
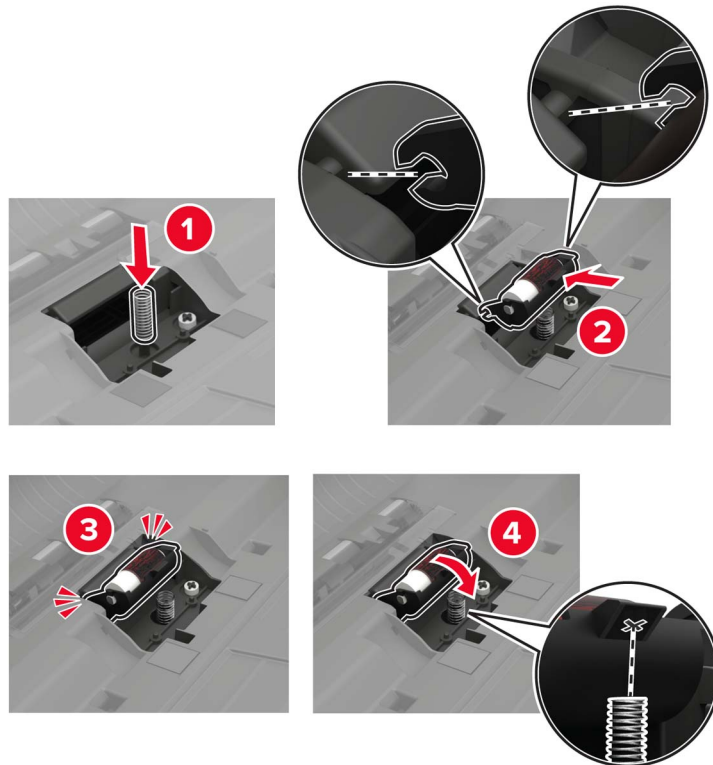
6 Insert the separator pad.
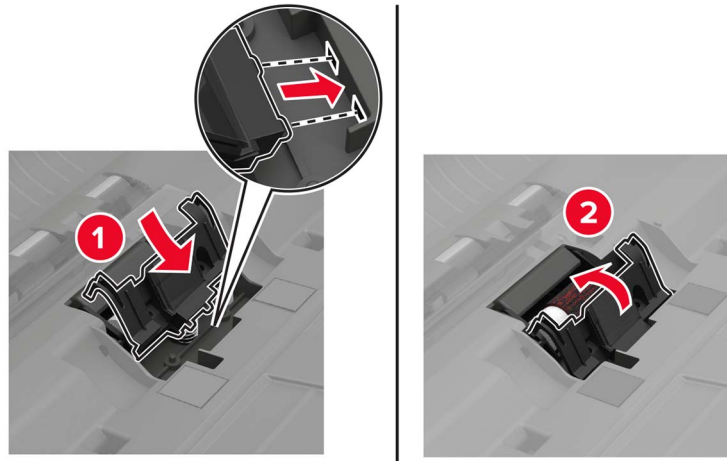
7 Turn on the printer.

Replacing the ADF pick and feed rollers

1 Turn off the printer.

2 Open door B.
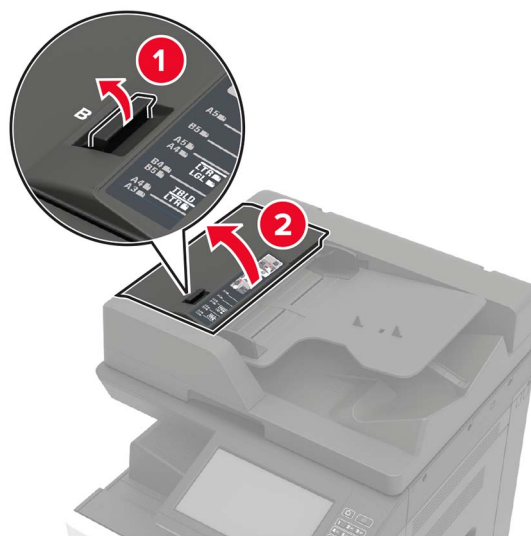
3 Remove the ADF pick and feed rollers.
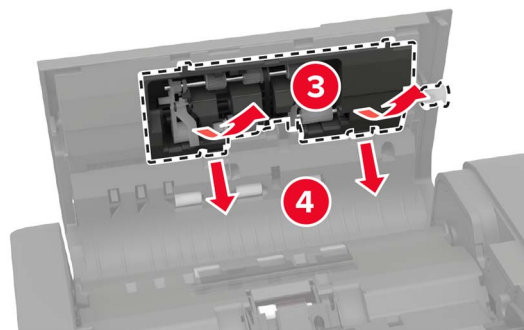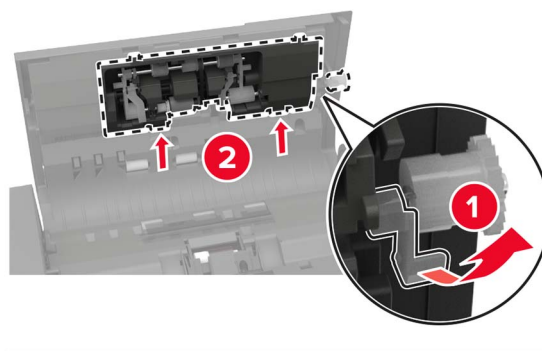
4 Unpack the new pick and feed rollers.

5 Insert the new pick and feed rollers.
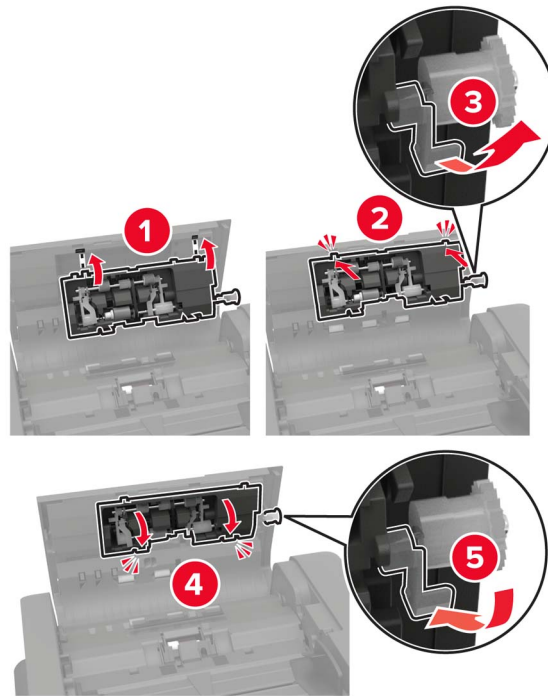
6 Close the door, and then turn on the printer.

Replacing the staple cartridge

Replacing the staple cartridge in the staple finisher

1 Slide the staple finisher.
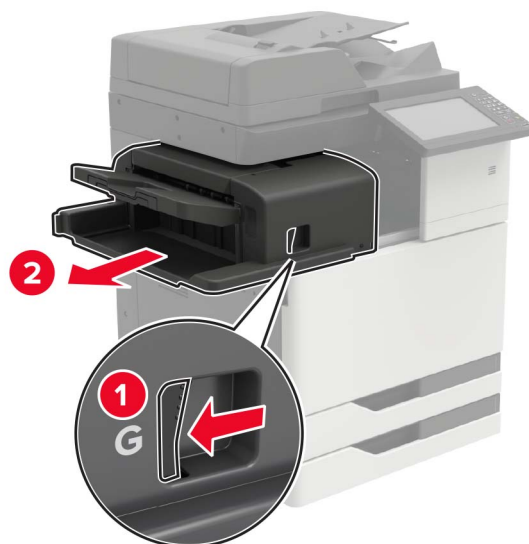
2 Remove the empty staple cartridge.
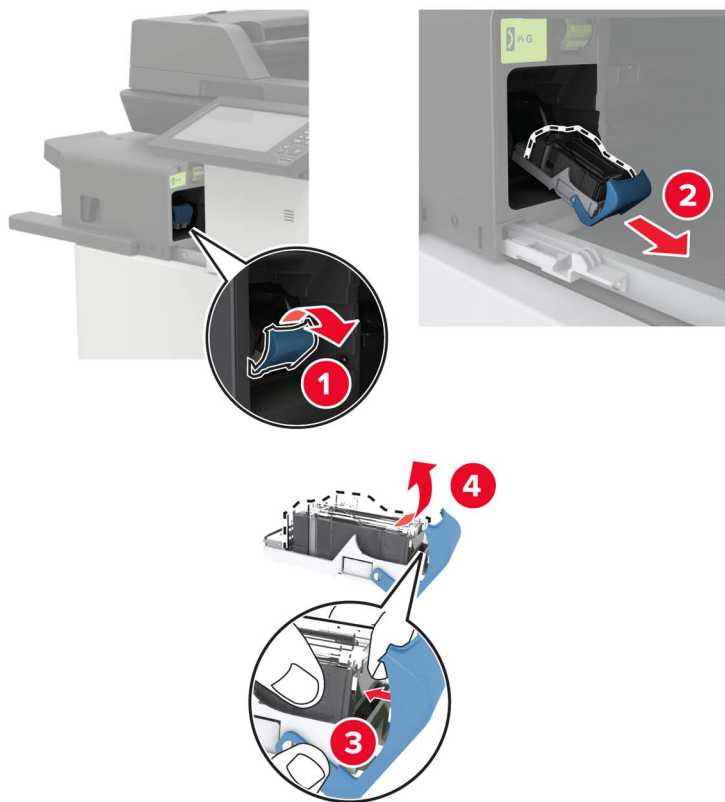
3 Unpack the new staple cartridge.

4 Insert the new staple cartridge until it *clicks* into place.
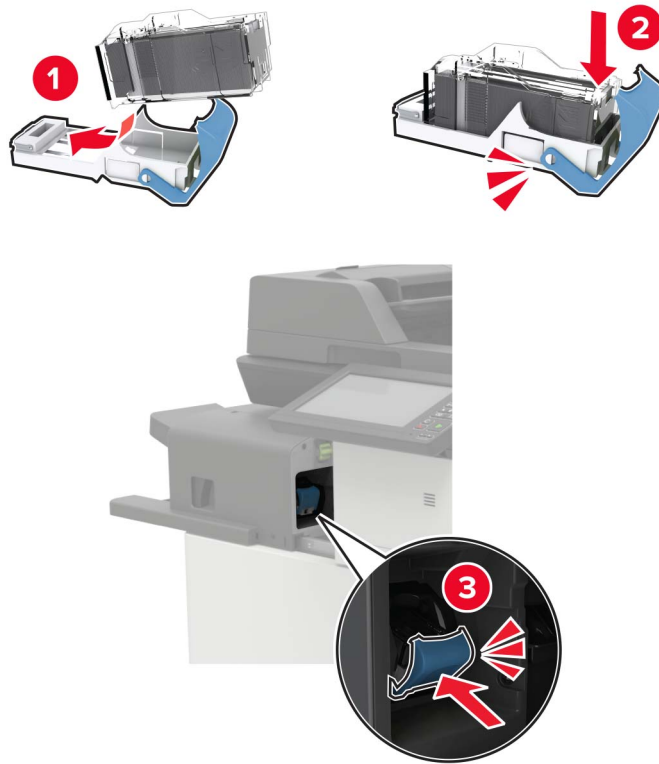
5 Slide the finisher back into place.

Replacing the staple cartridge in the staple, hole punch finisher
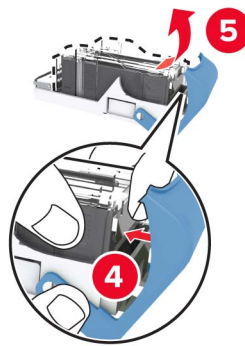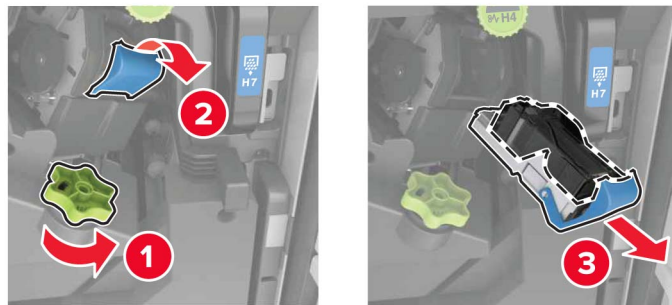
1 Open door H.

2 Remove the staple cartridge.

3 Unpack the new staple cartridge.

4 Insert the new staple cartridge until it *clicks* into place.
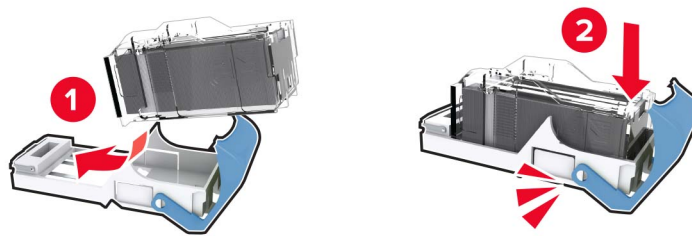
5 Close the door.

Replacing the staple cartridge in the booklet finisher
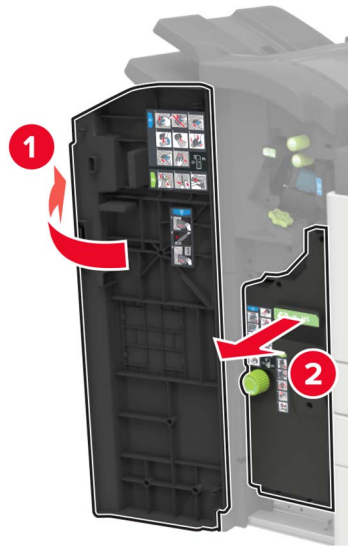
1 Open door H, and then pull out the booklet maker.

2 Remove the staple cartridge.
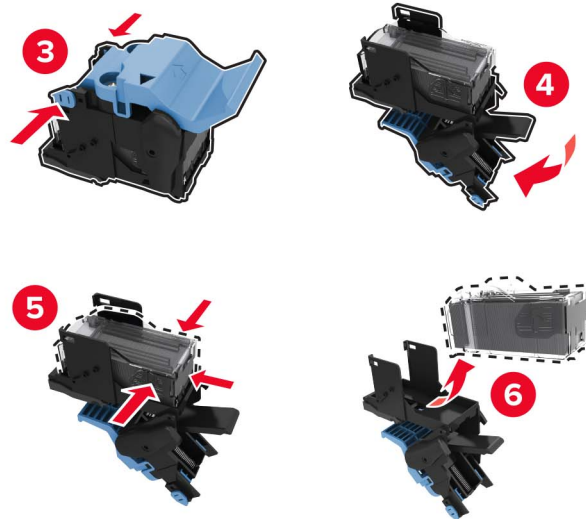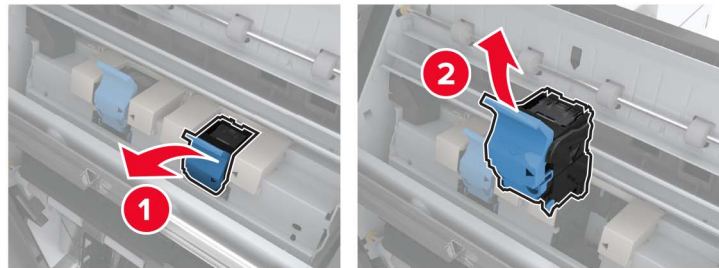
3 Unpack the new staple cartridge.

4 Insert the new staple cartridge until it *clicks* into place.
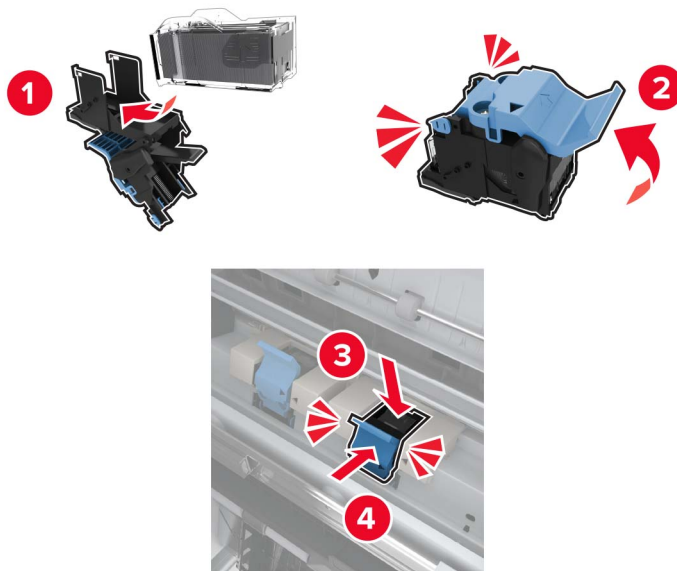
5 Push the booklet maker back into place, and then close the door.

Moving the printer

Moving the printer to another location

⚠️ **CAUTION—POTENTIAL INJURY:** If the printer weight is greater than 20 kg (44 lb), then it may require two or more people to lift it safely.

⚠️ **CAUTION—POTENTIAL INJURY:** To avoid the risk of fire or electrical shock, use only the power cord provided with this product or the manufacturer's authorized replacement.

⚠️ **CAUTION—POTENTIAL INJURY:** When moving the printer, follow these guidelines to avoid personal injury or printer damage:

- Make sure that all doors and trays are closed.
- Turn off the printer, and then unplug the power cord from the electrical outlet.
- Disconnect all cords and cables from the printer.
- If the printer has separate floor-standing optional trays or output options attached to it, then disconnect them before moving the printer.
- If the printer has a caster base, then carefully roll it to the new location. Use caution when passing over thresholds and breaks in flooring.
- If the printer does not have a caster base but is configured with optional trays or output options, then remove the output options and lift the printer off the trays. Do not try to lift the printer and any options at the same time.
- Always use the handholds on the printer to lift it.
- Any cart used to move the printer must have a surface able to support the full footprint of the printer.

- Any cart used to move the hardware options must have a surface able to support the dimensions of the options.
- Keep the printer in an upright position.
- Avoid severe jarring movements.
- Make sure that your fingers are not under the printer when you set it down.
- Make sure that there is adequate clearance around the printer.

Note: Damage to the printer caused by improper moving is not covered by the printer warranty.

Shipping the printer

For shipping instructions, go to **http://support.lexmark.com** or contact customer support.

Saving energy and paper

Configuring the power save mode settings

Sleep mode

1 From the home screen, touch **Settings** > **Device** > **Power Management** > **Timeouts** > **Sleep Mode**.

2 Specify the amount of time that the printer stays idle before it enters Sleep Mode.

Hibernate mode

1 From the home screen, touch **Settings** > **Device** > **Power Management** > **Timeouts** > **Hibernate Timeout**.

2 Select the amount of time that the printer stays idle before it enters Hibernate mode.

Notes:

- For Hibernate Timeout to work, set Hibernate Timeout on Connection to Hibernate.
- The Embedded Web Server is disabled when the printer is in Hibernate mode.

Adjusting the brightness of the printer display

1 From the home screen, touch **Settings** > **Device** > **Preferences** > **Screen Brightness**.

2 Adjust the setting.

Conserving supplies

- Print on both sides of the paper.

  Note: Two-sided printing is the default setting in the print driver.
- Print multiple pages on a single sheet of paper.
- Use the preview feature to see how the document looks like before printing it.
- Print one copy of the document to check its content and format for accuracy.

Recycling

Recycling Lexmark products

To return Lexmark products for recycling:

1 Go to **www.lexmark.com/recycle**.

2 Select the product you want to recycle.

Note: Printer supplies and hardware not listed in the Lexmark Collection and Recycling Program may be recycled through your local recycling center.

Recycling Lexmark packaging

Lexmark continually strives to minimize packaging. Less packaging helps to ensure that Lexmark printers are transported in the most efficient and environmentally sensitive manner and that there is less packaging to dispose of. These efficiencies result in fewer greenhouse emissions, energy savings, and natural resource savings. Lexmark also offers recycling of packaging components in some countries or regions. For more information, go to **www.lexmark.com/recycle**, and then choose your country or region. Information on available packaging recycling programs is included with the information on product recycling.

Lexmark cartons are 100% recyclable where corrugated recycling facilities exist. Facilities may not exist in your area.

The foam used in Lexmark packaging is recyclable where foam recycling facilities exist. Facilities may not exist in your area.

When you return a cartridge to Lexmark, you can reuse the box that the cartridge came in. Lexmark recycles the box.

Clearing jams

Avoiding jams

Load paper properly

- Make sure that the paper lies flat in the tray.

Correct loading of paper	Incorrect loading of paper
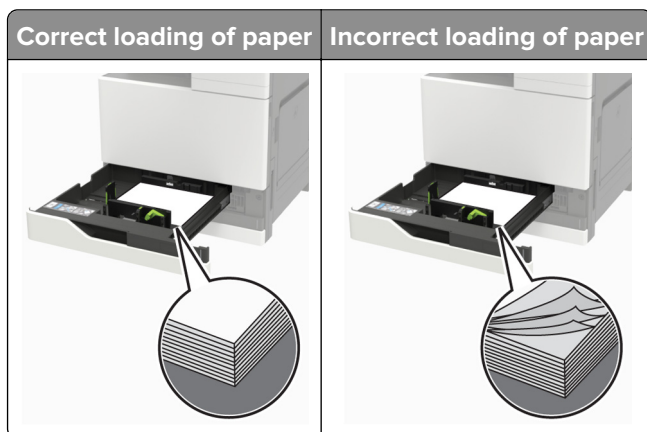
- Do not load or remove a tray while the printer is printing.
- Do not load too much paper. Make sure that the stack height is below the maximum paper fill indicator.
- Do not slide paper into the tray. Load paper as shown in the illustration.

- Make sure that the paper guides are positioned correctly and are not pressing tightly against the paper or envelopes.
- Push the tray firmly into the printer after loading paper.

Use recommended paper

- Use only recommended paper or specialty media.
- Do not load paper that is wrinkled, creased, damp, bent, or curled.

- Flex, fan, and align the paper edges before loading.
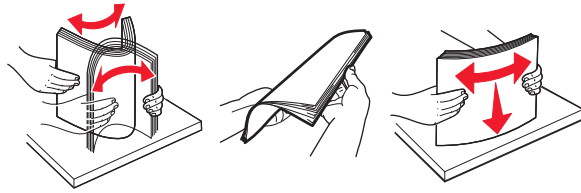
- Do not use paper that has been cut or trimmed by hand.
- Do not mix paper sizes, weights, or types in the same tray.
- Make sure that the paper size and type are set correctly on the computer or printer control panel.
- Store paper according to manufacturer recommendations.

Identifying jam locations

Note: When Jam Recovery is set to On or Auto, the printer reprints jammed pages.
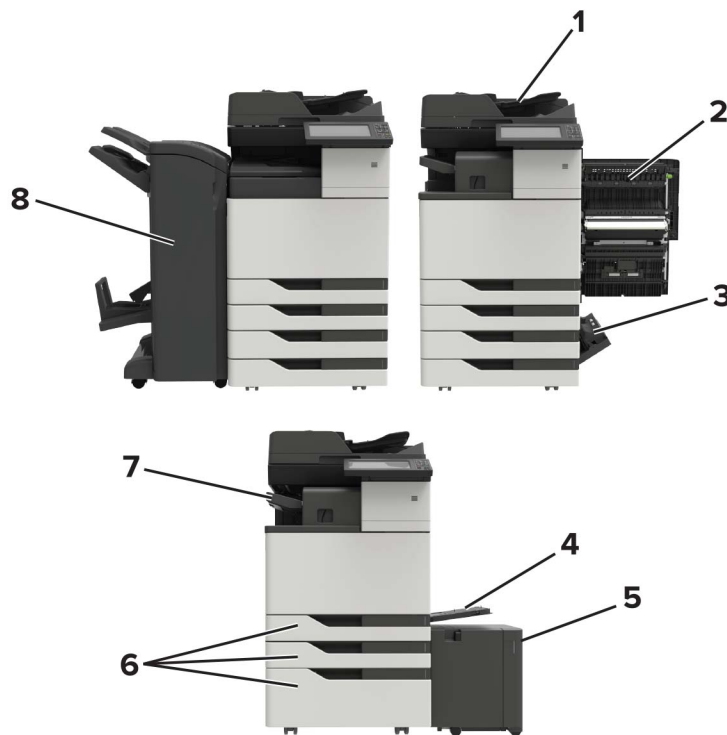
	Jam locations
1	Automatic document feeder (ADF)
2	Door C
3	Door D
4	Multipurpose feeder
5	3000-sheet tray
6	2 x 500- or 2500-sheet tray

Jam locations	
7	Staple finisher
8	Finisher • Booklet finisher • Staple, hole punch finisher

Paper jam in the automatic document feeder

1 Remove all original documents from the ADF tray.

2 Open door B.
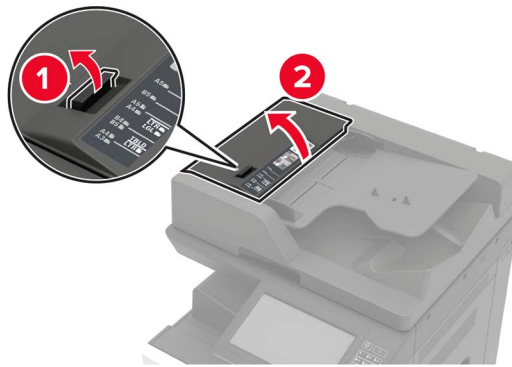
3 Remove the jammed paper.

> **Note:** Make sure that all paper fragments are removed.
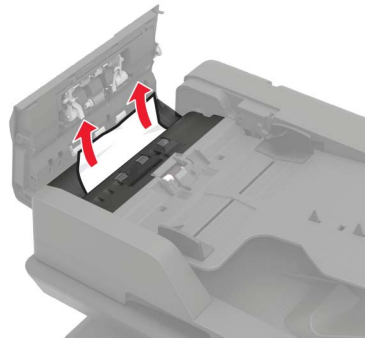
4 Close the door.

5 Open door B1.
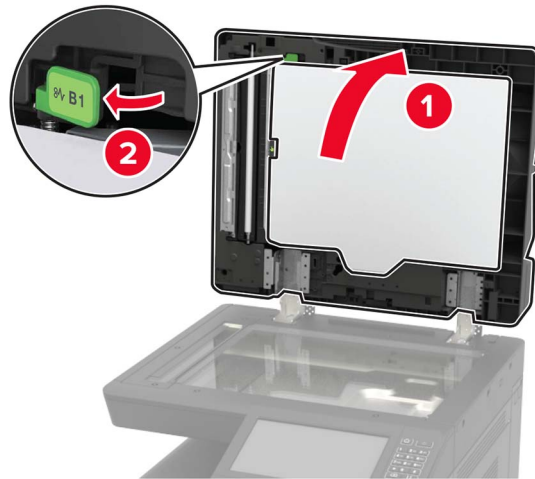
6 Remove the jammed paper.

Note: Make sure that all paper fragments are removed.
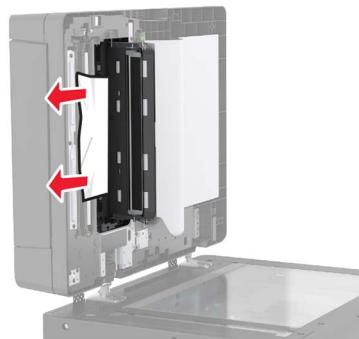
7 Close the door.

Paper jam in the multipurpose feeder

1 Remove paper from the multipurpose feeder.

2 Remove the jammed paper.

Note: Make sure that all paper fragments are removed.

3 Open door C to remove any paper fragments.

> ⚠️ **CAUTION—HOT SURFACE:** The inside of the printer might be hot. To reduce the risk of injury from a hot component, allow the surface to cool before touching it.

Notes:

- Make sure that the door does not hit any cable attached to the printer.
- If a 3000-sheet tray is installed, then slide the tray to the right to open the door.

4 Close the door.

5 Flex, fan, and align the paper edges before loading.
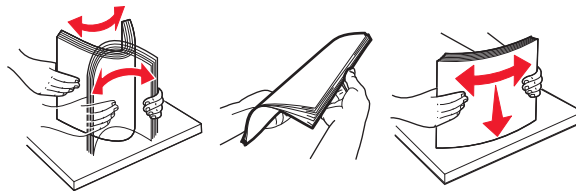
6 Reload paper.

Paper jam in door C

1 Open door C.

> ⚠️ **CAUTION—HOT SURFACE:** The inside of the printer might be hot. To reduce the risk of injury from a hot component, allow the surface to cool before touching it.
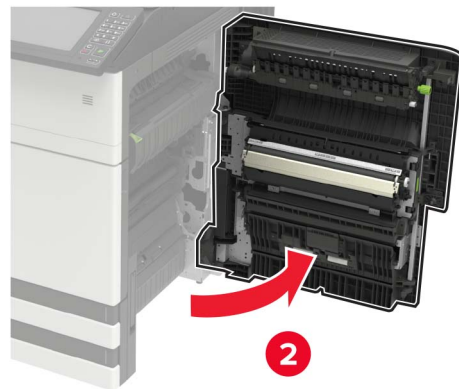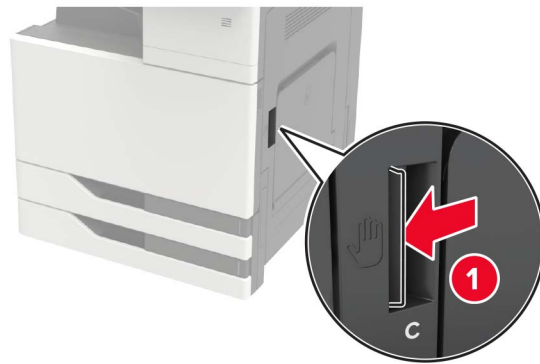
Notes:

- Make sure that the door does not hit any cable attached to the printer.
- If a 3000-sheet tray is installed, then slide the tray to the right to open the door.

2 Remove the jammed paper from any of the following locations.

Note: Make sure that all paper fragments are removed.

- Fuser area
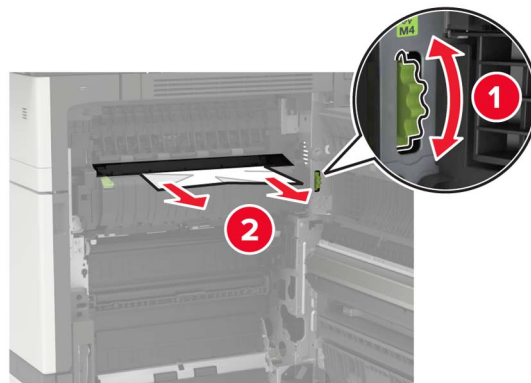
- Below the fuser area
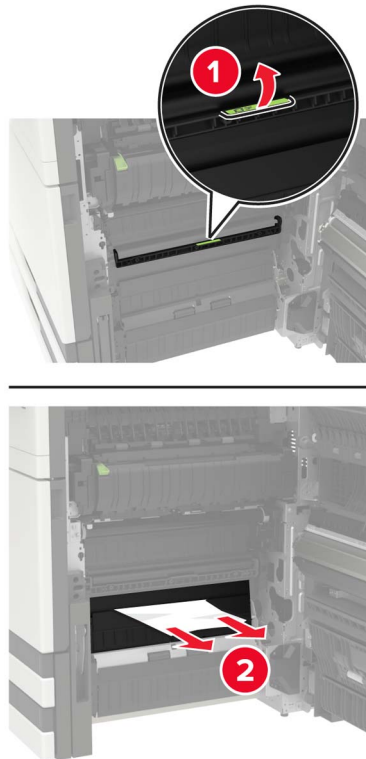
- Duplex area
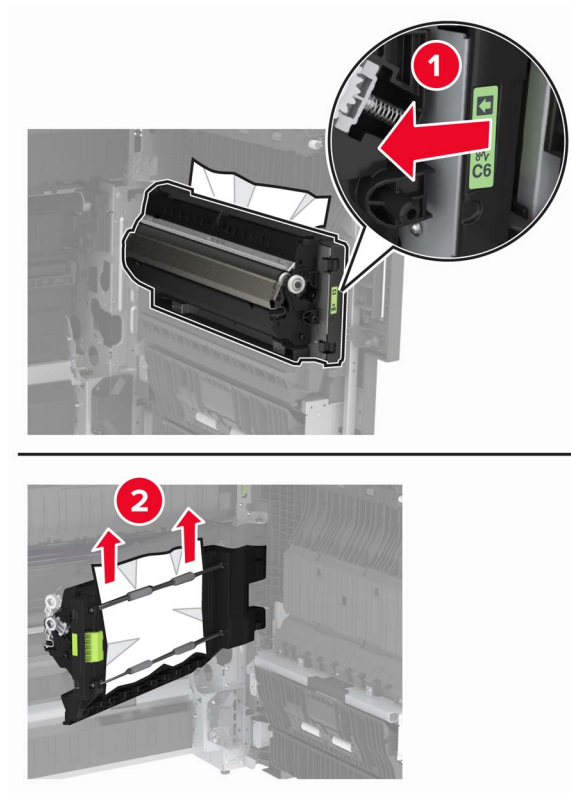
- Above the duplex area
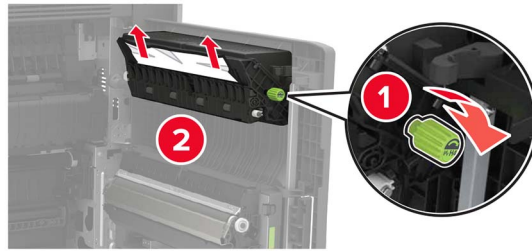
3 Open the standard trays, and then remove the jammed paper.

Note: Make sure that all paper fragments are removed.
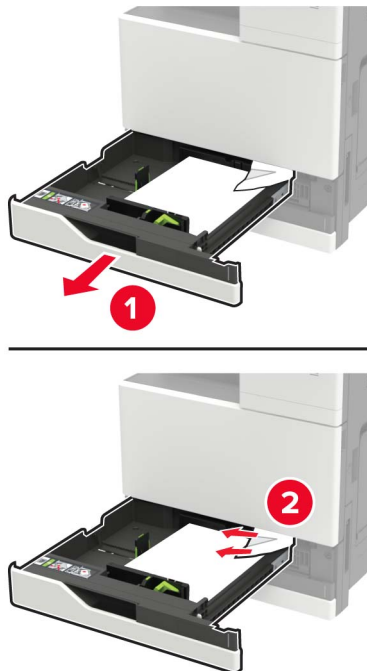
4 Close the trays, and then close the door.

Paper jam in door D

1 Open door D, and then remove the jammed paper.
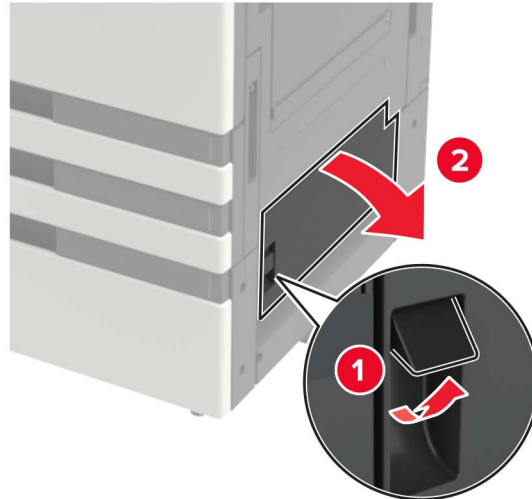
Notes:

- If a 3000-sheet tray is installed, then slide the tray to the right to open the door.
- Open door C to make sure that all paper fragments are removed, and then close the door.

2 Open the optional tray, and then remove the jammed paper.

Note: Make sure that all paper fragments are removed.
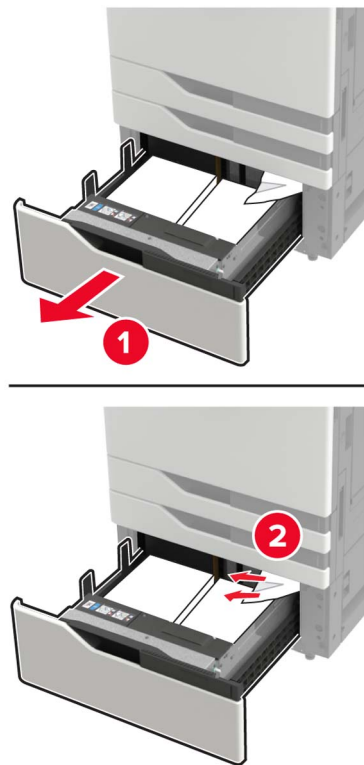
3 Close the tray, and then close the door.

Paper jam in the 3000-sheet tray

1 Slide the 3000-sheet tray.
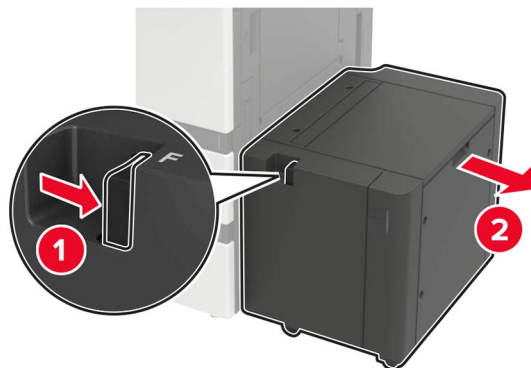
2 Remove the jammed paper.

Note: Make sure that all paper fragments are removed.
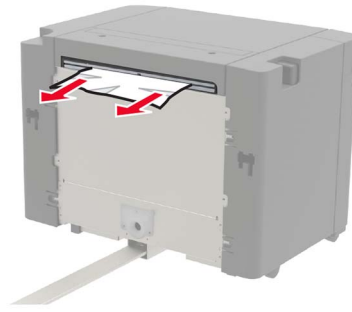
3 Open door F, and then remove the jammed paper.

Note: Make sure that all paper fragments are removed.
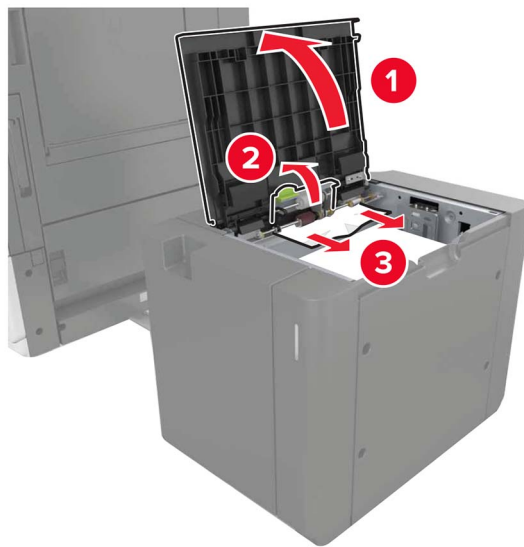
4 Close the door, and then slide the tray back into place.

Paper jam in the booklet finisher

1 Open door G, and then remove the jammed paper.

Note: Make sure that all paper fragments are removed.
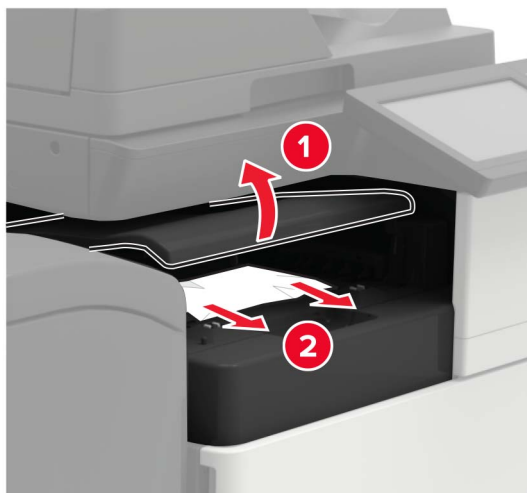
2 Open door J.
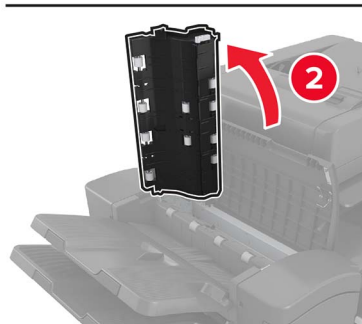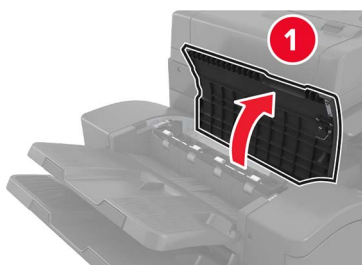
3 Open door H.

4 Remove the jammed paper from any of the following locations.

Note: Make sure that all paper fragments are removed.

- Door J
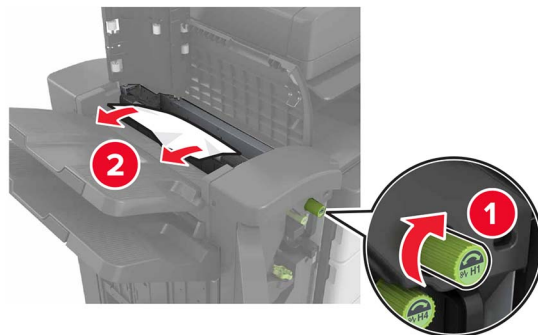
- Areas H1 and H2
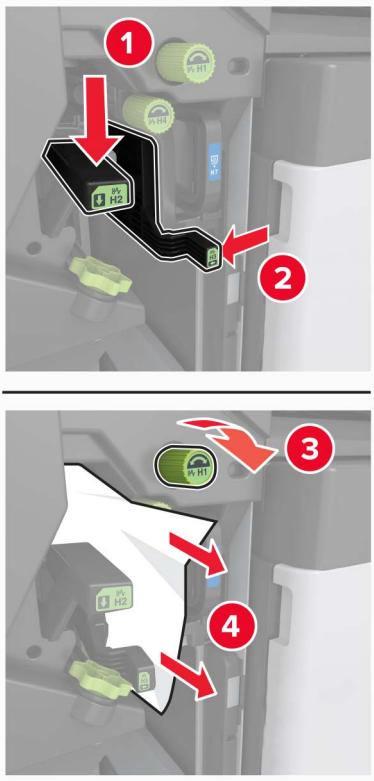
- Area H6
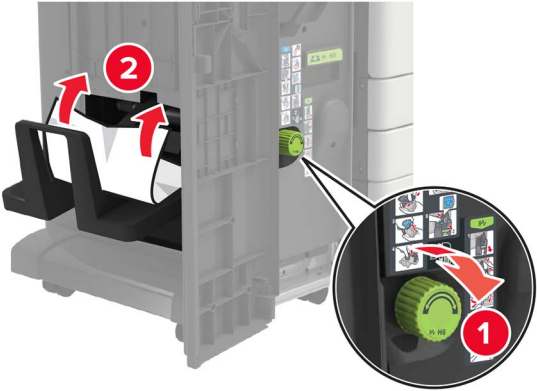
5 Pull out the booklet maker.

6 Remove the jammed paper from any of the following locations.

Note: Make sure that all paper fragments are removed.

- Area H8
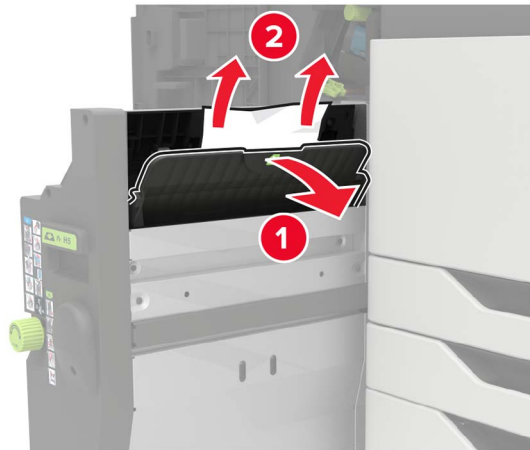
- Area H9

- Area H10

7 Push the booklet maker back into place.

8 Close doors H and J.

Paper jam in the staple finisher

1 Remove paper from the staple finisher bin.

2 Slide the staple finisher, and then remove the jammed paper.

Note: Make sure that all paper fragments are removed.
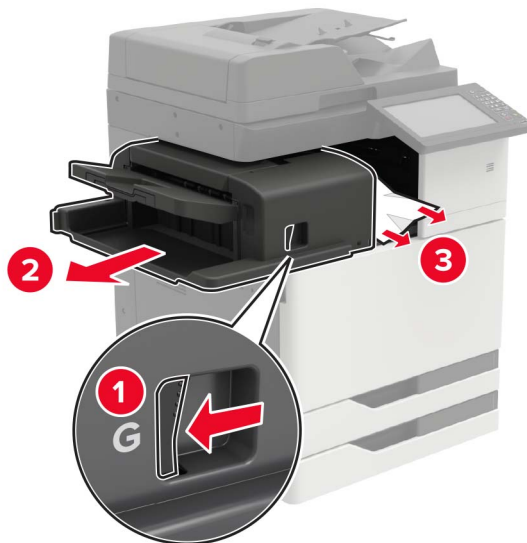
If necessary, turn the spinner wheel G1 downward to feed the jammed paper into the finisher bin, and then remove the jammed paper.
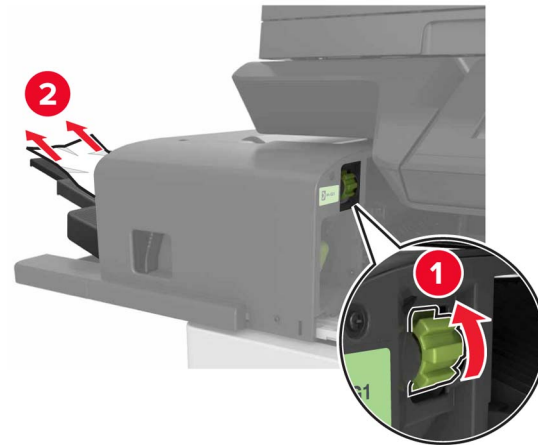
3 Slide the finisher back into place.

Staple jam in the staple finisher
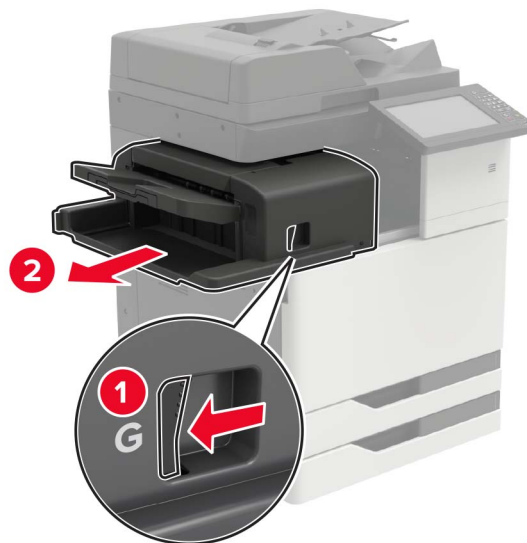
1 Slide the staple finisher.

2 Remove the staple cartridge holder.
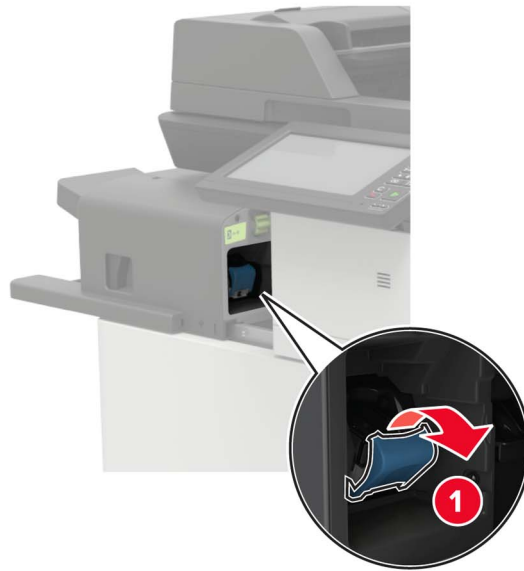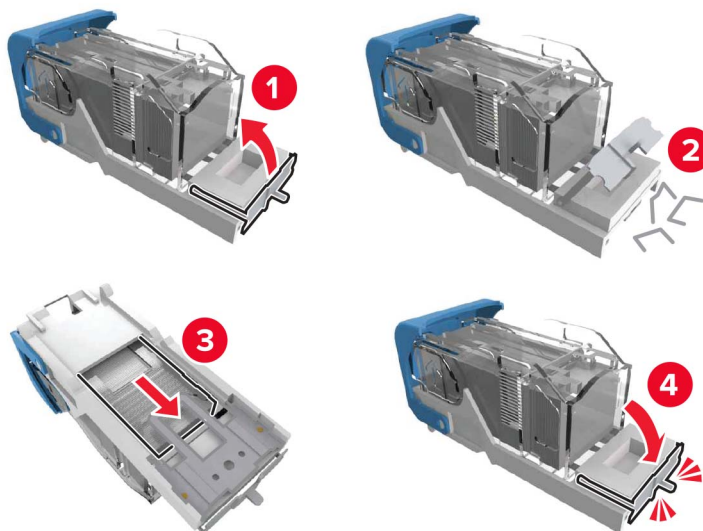
3 Remove the loose staples.

4 Insert the staple cartridge holder until it *clicks* into place.

5 Slide the finisher back into place.

Staple jam in the staple, hole punch finisher

1 Open door H.

2 Remove the staple cartridge holder.

3 Remove the loose staples.
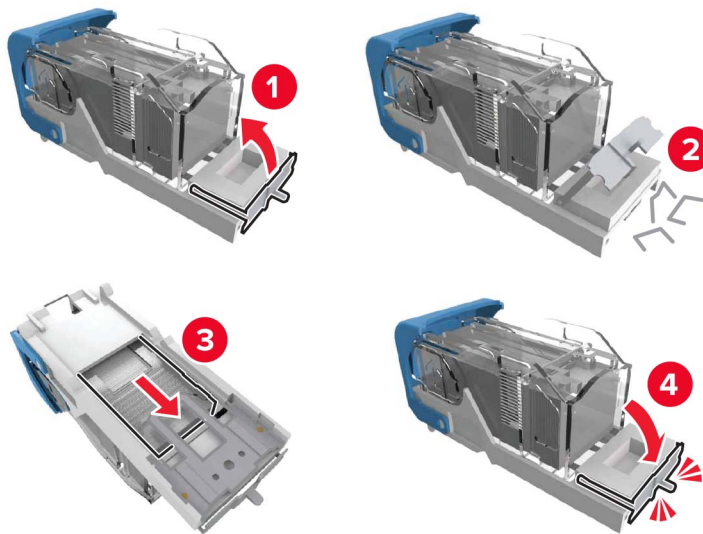
4 Insert the staple cartridge holder until it *clicks* into place.

5 Close the door.

Staple jam in the booklet finisher
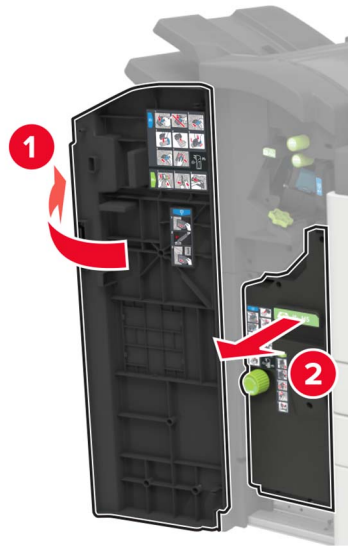
1 Open door H, and then pull out the booklet maker.

2 Remove the staple cartridge holder.
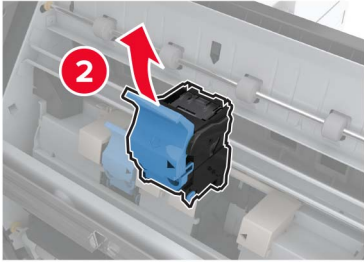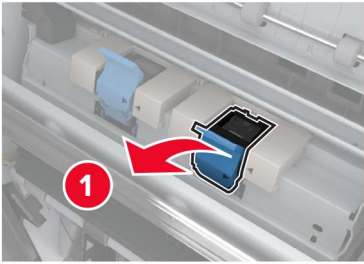
3 Remove the loose staples.

4 Insert the staple cartridge holder until it *clicks* into place.
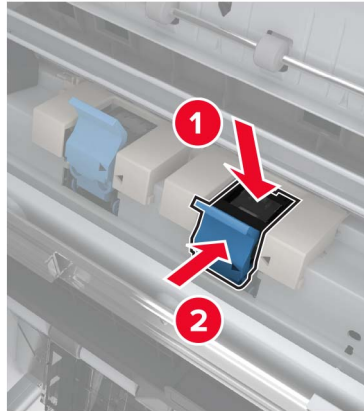
5 Push the booklet maker back into place, and then close the door.

Troubleshooting

Network connection problems

Cannot open Embedded Web Server

Action	Yes	No
Step 1 Check if the printer is on. Is the printer on?	Go to step 2.	Turn on the printer.
Step 2 Make sure that the printer IP address is correct. **Notes:** • View the IP address on the home screen. • An IP address appears as four sets of numbers separated by periods, such as 123.123.123.123. Is the printer IP address correct?	Go to step 3.	Type the correct printer IP address in the address field.
Step 3 Check if you are using a supported browser: • Internet Explorer version 11 or later • Microsoft Edge • Safari version 6 or later • Google Chrome™ version 32 or later • Mozilla Firefox version 24 or later Is your browser supported?	Go to step 4.	Install a supported browser.
Step 4 Check if the network connection is working. Is the network connection working?	Go to step 5.	Contact your administrator.
Step 5 Make sure that the cable connections to the printer and print server are secure. For more information, see the documentation that came with the printer. Are the cable connections secure?	Go to step 6.	Secure the cable connections.
Step 6 Check if the web proxy servers are disabled. Are the web proxy servers disabled?	Go to step 7.	Contact your administrator.

Action	Yes	No
Step 7 Access the Embedded Web Server. Did the Embedded Web Server open?	The problem is solved.	Contact **customer support**.

Unable to read flash drive

Action	Yes	No
Step 1 Check if the printer is not busy processing another print, copy, scan, or fax job. Is the printer ready?	Go to step 2.	Wait for the printer to finish processing the other job.
Step 2 Check if the flash drive is supported. For more information, see "Supported flash drives and file types" on page 48. Is the flash drive supported?	Go to step 3.	Insert a supported flash drive.
Step 3 Remove, and then insert the flash drive. Does the printer recognize the flash drive?	The problem is solved.	Contact **customer support**.

Enabling the USB port

From the home screen, touch **Settings** > **Network/Ports** > **USB** > **Enable USB Port**.

Checking the printer connectivity

1 From the home screen, touch **Settings** > **Reports** > **Network** > **Network Setup Page**.

2 Check the first section of the network setup page, and confirm that the status is connected.

If the status is not connected, then the LAN drop may be inactive, or the network cable may be unplugged or malfunctioning. Contact your administrator for assistance.

900.xy error

Turn off the printer, wait for about 10 seconds, and then turn on the printer.

Hardware options problems

Cannot detect internal option

Action	Yes	No
Step 1 Turn off the printer, wait for about 10 seconds, and then turn on the printer. Does the internal option operate correctly?	The problem is solved.	Go to step 2.
Step 2 Print the Menu Settings Page, and then check if the internal option appears in the Installed Features list. Is the internal option listed in the menu settings page?	Go to step 4.	Go to step 3.
Step 3 Check if the internal option is installed properly into the controller board. **a** Turn off the printer, and then unplug the power cord from the electrical outlet. **b** Make sure that the internal option is installed in the appropriate connector in the controller board. **c** Connect the power cord to the electrical outlet, and then turn on the printer. ⚠ **CAUTION—POTENTIAL INJURY:** To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible. Does the internal option operate correctly?	The problem is solved.	Go to step 4.
Step 4 **a** Check if the internal option is available in the print driver. **Note:** If necessary, manually add the internal option in the print driver to make it available for print jobs. For more information, see "Adding available options in the print driver" on page 312. **b** Resend the print job. Does the internal option operate correctly?	The problem is solved.	Contact **customer support**.

Defective flash detected

Try one or more of the following:

- Replace the defective flash memory.
- From the printer control panel, select **Continue** to ignore the message and continue printing.

- Cancel the current print job.

Not enough free space in flash memory for resources

Try one or more of the following:

- From the printer control panel, select **Continue** to clear the message and continue printing.
- Delete fonts, macros, and other data stored in the flash memory.
- Install flash memory with larger capacity.

Note: Downloaded fonts and macros that are not previously stored in the flash memory are deleted.

Unformatted flash detected

Try one or more of the following:

- From the control panel, select **Continue** to stop the defragmentation and continue printing.
- Format the flash memory.

  Note: If the error message remains, then the flash memory may be defective and needs to be replaced.

Issues with supplies

Non-Lexmark supply

The printer has detected a non-Lexmark supply or part installed in the printer.

Your Lexmark printer is designed to function best with genuine Lexmark supplies and parts. Use of third-party supplies or parts may affect the performance, reliability, or life of the printer and its imaging components.

All life indicators are designed to function with Lexmark supplies and parts and may deliver unpredictable results if third-party supplies or parts are used. Imaging component usage beyond the intended life may damage your Lexmark printer or associated components.

Warning—Potential Damage: Use of third-party supplies or parts can affect warranty coverage. Damage caused by the use of third-party supplies or parts may not be covered by the warranty.

To accept any and all of these risks and to proceed with the use of non-genuine supplies or parts in your printer, from the control panel, press and hold **X** and **#** simultaneously for 15 seconds.

If you do not want to accept these risks, then remove the third-party supply or part from your printer and install a genuine Lexmark supply or part. For more information, see <u>"Using genuine Lexmark parts and supplies" on page 168</u>.

If the printer does not print after pressing and holding **X** and **#** simultaneously for 15 seconds, then reset the supply usage counter.

1 From the control panel, navigate to:

   Settings > **Device** > **Maintenance** > **Configuration Menu** > **Supply Usage And Counters**

2 Select the part or supply that you want to reset, and then select **Start**.

3 Read the warning message, and then select **Continue**.

4 Press and hold **X** and **#** simultaneously for 15 seconds to clear the message.

Note: If you are unable to reset the supply usage counters, then return the item to the place of purchase.

Scanner maintenance required, use ADF Kit

The printer is scheduled for maintenance. For more information, go to **http://support.lexmark.com** or contact your service representative, and then report the message.

Paper feed problems

Envelope seals when printing

Action	Yes	No
Step 1 **a** Use an envelope that has been stored in a dry environment. **Note:** Printing on envelopes with high moisture content can seal the flaps. **b** Send the print job. Does the envelope seal when printing?	Go to step 2.	The problem is solved.

Step 2
a Make sure that paper type is set to Envelope.
    From the control panel, navigate to:
    Settings > **Paper** > **Tray Configuration** > **Paper Size/Type**
b Send the print job.
 	
Does the envelope seal when printing?
	Contact **customer support**.	The problem is solved.

Collated printing does not work

Action	Yes	No
Step 1 **a** From the control panel, navigate to: **Settings** > **Print** > **Layout** > **Collate** **b** Touch **On [1,2,1,2,1,2]**. **c** Print the document. Is the document collated correctly?	The problem is solved.	Go to step 2.

Action	Yes	No
Step 2 **a** From the document that you are trying to print, open the Print dialog, and then select **Collate**. **b** Print the document. Is the document collated correctly?	The problem is solved.	Go to step 3.
Step 3 **a** Reduce the number of pages to print. **b** Print the document. Are the pages collated correctly?	The problem is solved.	Contact **customer support**.

Tray linking does not work

Action	Yes	No
Step 1 **a** Check if the trays contain the same paper size and paper type. **b** Check if the paper guides are positioned correctly. **c** Print the document. Do the trays link correctly?	The problem is solved.	Go to step 2.
Step 2 **a** From the control panel, touch **Settings** > **Paper** > **Tray Configuration** > **Paper Size/Type** **b** Set the paper size and paper type to match the paper loaded in the linked trays. **c** Print the document. Do the trays link correctly?	The problem is solved.	Go to step 3.
Step 3 **a** Make sure that Tray Linking is set to Automatic. For more information, see "Linking trays" on page 35. **b** Print the document. Do the trays link correctly?	The problem is solved.	Contact **customer support**.

Check tray connection

Try one or more of the following:

- Turn off the printer, wait for about 10 seconds, and then turn it back on.

  If the error occurs a second time, then:

  1 Turn off the printer.

  2 Unplug the power cord from the electrical outlet.

3 Remove the indicated tray.

4 Insert the tray.

5 Connect the power cord to the electrical outlet.

> ⚠️ **CAUTION—POTENTIAL INJURY:** To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

6 Turn on the printer.

If the error occurs again, then:

1 Turn off the printer.

2 Unplug the power cord from the electrical outlet.

3 Remove the indicated tray.

4 Contact customer support.

- From the control panel, select **Continue** to clear the message and resume printing.

Paper frequently jams

Action	Yes	No

Step 1
a Remove the tray.
b Check if paper is loaded correctly.
Notes:
  • Make sure that the paper guides are positioned correctly.
  • Make sure that the stack height is below the maximum paper fill indicator.
  • Make sure to print on recommended paper size and type.
c Insert the tray.
d Print the document.
 	
Do paper jams occur frequently?
	Go to step 2.	The problem is solved.

Step 2 **a** From the control panel, navigate to: **Settings** > **Paper** > **Tray Configuration** > **Paper Size/Type** **b** Set the correct paper size and type. **c** Print the document. Do paper jams occur frequently?	Go to step 3.	The problem is solved.

Action	Yes	No
Step 3 **a** Load paper from a fresh package. **Note:** Paper absorbs moisture due to high humidity. Store paper in its original wrapper until you are ready to use it. **b** Print the document. Do paper jams occur frequently?	Contact **customer support**.	The problem is solved.

Jammed pages are not reprinted

Action	Yes	No
a From the control panel, navigate to: **Settings** > **Device** > **Notifications** > **Jam Content Recovery** **b** In the Jam Recovery menu, select **On** or **Auto**. **c** Print the document. Are the jammed pages reprinted?	The problem is solved.	Contact **customer support**.

Printing problems

Confidential and other held documents do not print

Action	Yes	No
Step 1 **a** From the control panel, check if the documents appear in the Held Jobs list. **Note:** If the documents are not listed, then print the documents using the Print and Hold options. **b** Print the documents. Are the documents printed?	The problem is solved.	Go to step 2.

Step 2
The print job may contain a formatting error or invalid data.
  • Delete the print job, and then send it again.
  • For PDF files, generate a new file, and then print the documents.
 	
Are the documents printed?
	The problem is solved.	Go to step 3.

Action	Yes	No
Step 3 If you are printing from the Internet, then the printer may be reading the multiple job titles as duplicates. **For Windows users** **a** Open the Printing Preferences dialog. **b** From the Print and Hold section, select **Keep duplicate documents**. **c** Enter a PIN. **d** Resend the print job. **For Macintosh users** **a** Save and name each job differently. **b** Send the job individually. Are the documents printed?	The problem is solved.	Go to step 4.
Step 4 **a** Delete some held jobs to free up printer memory. **b** Resend the print job. Are the documents printed?	The problem is solved.	Go to step 5.
Step 5 **a** Add printer memory. **b** Resend the print job. Are the documents printed?	The problem is solved.	Contact **customer support**.

Slow printing

Action	Yes	No
Step 1 Make sure that the printer cable is securely connected to the printer and to the computer, print server, option, or other network device. Is the printer printing slow?	Go to step 2.	The problem is solved.
Step 2 **a** Make sure that the printer is not in Quiet Mode. From the home screen, touch **Settings** > **Device** > **Maintenance** > **Configuration Menu** > **Device Operations** > **Quiet Mode**. **b** Print the document. Is the printer printing slow?	Go to step 3.	The problem is solved.

Action	Yes	No
Step 3 **a** Depending on your operating system, specify the print resolution from the Printing Preferences or Print dialog. **b** Set the resolution to 2400 Image Q. **c** Print the document. Is the printer printing slow?	Go to step 4.	The problem is solved.
Step 4 **a** Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog. **Notes:** • Make sure that the setting matches the paper loaded. • You can also change the setting on the printer control panel. From the home screen, touch **Settings** > **Paper** > **Tray Configuration** > **Paper Size/Type**. • Heavier paper prints more slowly. • Paper narrower than letter, A4, and legal may print more slowly. **b** Print the document. Is the printer printing slow?	Go to step 5.	The problem is solved.
Step 5 **a** Make sure that the printer settings for texture and weight match the paper being loaded. From the home screen, touch **Settings** > **Paper** > **Media Configuration** > **Media Types**. **Note:** Rough paper texture and heavy paper weight may print more slowly. **b** Print the document. Is the printer printing slow?	Go to step 6.	The problem is solved.
Step 6 Remove held jobs. Is the printer printing slow?	Go to step 7.	The problem is solved.

Action	Yes	No

Step 7
a Make sure that the printer is not overheating.
Notes:
    • Allow the printer to cool down after a long print job.
    • Observe the recommended ambient temperature for the printer. For more information, see "Selecting a location for the printer" on page 11.
b Print the document.
 	
Is the printer printing slow?
	Contact **customer support**.	The problem is solved.

Print jobs do not print

Action	Yes	No
Step 1 **a** From the document you are trying to print, open the Print dialog, and then check if you have selected the correct printer. **b** Print the document. Is the document printed?	The problem is solved.	Go to step 2.
Step 2 **a** Check if the printer is on. **b** Resolve any error messages that appear on the display. **c** Print the document. Is the document printed?	The problem is solved.	Go to step 3.
Step 3 **a** Check if the ports are working and if the cables are securely connected to the computer and the printer. For more information, see the setup documentation that came with the printer. **b** Print the document. Is the document printed?	The problem is solved.	Go to step 4.
Step 4 **a** Turn off the printer, wait for about 10 seconds, and then turn on the printer. **b** Print the document. Is the document printed?	The problem is solved.	Go to step 5.

Action	Yes	No
Step 5 **a** Remove, and then reinstall the print driver. **b** Print the document. Is the document printed?	The problem is solved.	Contact **customer support**.

Print quality is poor

Blank or white pages

Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > **Troubleshooting** > **Print Quality Test Pages**. For non-touch-screen printer models, press <kbd>OK</kbd> to navigate through the settings.

Action	Yes	No
a Remove, and then insert the imaging kit. **Warning—Potential Damage:** Do not expose the imaging kit to direct light. Extended exposure to light may cause print quality problems. **Warning—Potential Damage:** Do not touch the photoconductor drum under the imaging kit. Doing so may affect the quality of future print jobs. **b** Print the document. Is the printer printing blank or white pages?	Contact **customer support**.	The problem is solved.

Dark print

Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > **Troubleshooting** > **Print Quality Test Pages**. For non-touch-screen printer models, press ![OK] to navigate through the settings.

Action	Yes	No
Step 1 **a** Perform Color Adjust. From the control panel, navigate to: **Settings** > **Print** > **Quality** > **Advanced Imaging** > **Color Adjust** **b** Print the document. Is the print too dark?	Go to step 2.	The problem is solved.
Step 2 **a** Depending on your operating system, reduce toner darkness from the Printing Preferences or Print dialog. **Note:** You can also change the setting on the printer control panel. Navigate to: **Settings** > **Print** > **Quality** > **Toner Darkness** **b** Print the document. Is the print too dark?	Go to step 3.	The problem is solved.
Step 3 **a** Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog. **Notes:** - Make sure that the setting matches the paper loaded. - You can also change the setting on the printer control panel. Navigate to: **Settings** > **Paper** > **Tray Configuration** > **Paper Size/Type** **b** Print the document. Is the print too dark?	Go to step 4.	The problem is solved.
Step 4 Check if the paper has texture or rough finishes. Are you printing on textured or rough paper?	Go to step 5.	Go to step 6.
Step 5 **a** Replace textured or rough paper with plain paper. **b** Print the document. Is the print too dark?	Go to step 6.	The problem is solved.

Action	Yes	No
Step 6 **a** Load paper from a fresh package. **Note:** Paper absorbs moisture due to high humidity. Store paper in its original wrapper until you are ready to use it. **b** Print the document. Is the print too dark?	Contact **customer support**.	The problem is solved.

Ghost images

Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > **Troubleshooting** > **Print Quality Test Pages**. For non-touch-screen printer models, press to navigate through the settings.

Action	Yes	No
Step 1 **a** Load the tray with the correct paper type. **b** Print the document. Do ghost images appear on prints?	Go to step 2.	The problem is solved.

Step 2
a Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog.
 	
    Notes:
 	
      • Make sure that the setting matches the paper loaded.
      • You can also change the setting on the printer control panel. Navigate to:
 	
    Settings > **Paper** > **Tray Configuration** > **Paper Size/Type**
b Print the document.
 	
Do ghost images appear on prints?
	Go to step 3.	The problem is solved.

Action	Yes	No
Step 3 **a** Perform Color Adjust. From the control panel, navigate to: **Settings** > **Print** > **Quality** > **Advanced Imaging** > **Color Adjust** **b** Print the document. Do ghost images appear on prints?	Go to step 4.	The problem is solved.
Step 4 **a** Remove, and then insert the imaging kit. **Warning—Potential Damage:** Do not expose the imaging kit to direct light. Extended exposure to light may cause print quality problems. **Warning—Potential Damage:** Do not touch the photoconductor drum under the imaging kit. Doing so may affect the quality of future print jobs. **b** Print the document. Do ghost images appear on prints?	Contact **customer support**.	The problem is solved.

Gray or colored background

Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > **Troubleshooting** > **Print Quality Test Pages**. For non-touch-screen printer models, press OK to navigate through the settings.

Action	Yes	No
Step 1 **a** Perform Color Adjust. From the control panel, navigate to: **Settings** > **Print** > **Quality** > **Advanced Imaging** > **Color Adjust** **b** Print the document. Does gray or colored background appear on prints?	Go to step 2.	The problem is solved.

Action	Yes	No
Step 2 **a** Remove, and then insert the imaging kit. **Warning—Potential Damage:** Do not expose the imaging kit to direct light. Extended exposure to light may cause print quality problems. **Warning—Potential Damage:** Do not touch the photoconductor drum under the imaging kit. Doing so may affect the quality of future print jobs. **b** Print the document. Does gray or colored background appear on prints?	Contact **customer support**.	The problem is solved.

Incorrect margins

Action	Yes	No
Step 1 **a** Adjust the paper guides to the correct position for the paper loaded. **b** Print the document. Are the margins correct?	The problem is solved.	Go to step 2.
Step 2 **a** Set the paper size from the control panel. Navigate to: **Settings** > **Paper** > **Tray Configuration** > **Paper Size/Type** **b** Print the document. Are the margins correct?	The problem is solved.	Go to step 3.
Step 3 **a** Depending on your operating system, specify the paper size from the Printing Preferences or Print dialog. **Note:** Make sure that the setting matches the paper loaded. **b** Print the document. Are the margins correct?	The problem is solved.	Contact **customer support**.

Light print

Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > **Troubleshooting** > **Print Quality Test Pages**. For non-touch-screen printer models, press OK to navigate through the settings.

Action	Yes	No
Step 1 **a** Perform Color Adjust. From the control panel, navigate to: **Settings** > **Print** > **Quality** > **Advanced Imaging** > **Color Adjust** **b** Print the document. Is the print light?	Go to step 2.	The problem is solved.
Step 2 **a** Depending on your operating system, increase toner darkness from the Printing Preferences or Print dialog. **Note:** You can also change the setting on the printer control panel. Navigate to: **Settings** > **Print** > **Quality** > **Toner Darkness** **b** Print the document. Is the print light?	Go to step 3.	The problem is solved.
Step 3 **a** Turn off Color Saver. From the control panel, navigate to: **Settings** > **Print** > **Quality** > **Color Saver** **b** Print the document. Is the print light?	Go to step 4.	The problem is solved.

Action	Yes	No
Step 4 **a** Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog. **Notes:** • Make sure that the setting matches the paper loaded. • You can also change the setting on the printer control panel. Navigate to: **Settings** > **Paper** > **Tray Configuration** > **Paper Size/Type** **b** Print the document. Is the print light?	Go to step 5.	The problem is solved.
Step 5 Check if paper has texture or rough finishes. Are you printing on textured or rough paper?	Go to step 6.	Go to step 7.
Step 6 **a** Replace textured or rough paper with plain paper. **b** Print the document. Is the print light?	Go to step 7.	The problem is solved.
Step 7 **a** Load paper from a fresh package. **Note:** Paper absorbs moisture due to high humidity. Store paper in its original wrapper until you are ready to use it. **b** Print the document. Is the print light?	Go to step 8.	The problem is solved.
Step 8 **a** Remove, and then insert the imaging kit. **Warning—Potential Damage:** Do not expose the imaging kit to direct light. Extended exposure to light may cause print quality problems. **Warning—Potential Damage:** Do not touch the photoconductor drum under the imaging kit. Doing so may affect the quality of future print jobs. **b** Print the document. Is the print light?	Contact **customer support**.	The problem is solved.

Missing colors

Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > **Troubleshooting** > **Print Quality Test Pages**. For non-touch-screen printer models, press [OK] to navigate through the settings.

Action	Yes	No

a Remove the toner cartridge of the missing color.
b Remove the imaging kit.
    Warning—Potential Damage: Do not expose the imaging kit to direct light. Extended exposure to light may cause print quality problems.
    Warning—Potential Damage: Do not touch the photoconductor drum under the imaging kit. Doing so may affect the quality of future print jobs.
c Remove, and then insert the developer unit of the missing color.
d Insert the imaging kit.
e Insert the toner cartridge.
f Print the document.
 	
Are some colors missing on prints?
	Contact **customer support**.	The problem is solved.

Mottled print and dots

Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > **Troubleshooting** > **Print Quality Test Pages**. For non-touch-screen printer models, press [OK] to navigate through the settings.

Action	Yes	No
Step 1 Check the printer for leaked toner contamination. Is the printer free of leaked toner?	Go to step 2.	Contact **customer support**.
Step 2 **a** From the control panel, navigate to: **Settings** > **Paper** > **Tray Configuration** > **Paper Size/Type** **b** Check if the paper size and paper type settings match the paper loaded. **Note:** Make sure that paper does not have texture or rough finishes. Do the settings match?	Go to step 4.	Go to step 3.
Step 3 **a** Depending on your operating system, specify the paper size and paper type from the Printing Preferences or Print dialog. **Note:** Make sure that the settings match the paper loaded. **b** Print the document. Is the print mottled?	Go to step 4.	The problem is solved.
Step 4 **a** Load paper from a fresh package. **Note:** Paper absorbs moisture due to high humidity. Store paper in its original wrapper until you are ready to use it. **b** Print the document. Is the print mottled?	Go to step 5.	The problem is solved.
Step 5 **a** Remove, and then insert the imaging kit. **Warning—Potential Damage:** Do not expose the imaging kit to direct light. Extended exposure to light may cause print quality problems. **Warning—Potential Damage:** Do not touch the photoconductor drum under the imaging kit. Doing so may affect the quality of future print jobs. **b** Print the document. Is the print mottled?	Contact **customer support**.	The problem is solved.

Paper curl

Action	Yes	No
Step 1 **a** Adjust the guides in the tray to the correct position for the paper loaded. **b** Print the document. Is the paper curled?	Go to step 2.	The problem is solved.
Step 2 **a** Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog. **Notes:** • Make sure that the setting matches the paper loaded. • You can also change the setting on the printer control panel. Navigate to: **Settings** > **Paper** > **Tray Configuration** > **Paper Size/Type** **b** Print the document. Is the paper curled?	Go to step 3.	The problem is solved.
Step 3 Print on the other side of the paper. **a** Remove paper, flip it over, and then reload paper. **b** Print the document. Is the paper curled?	Go to step 4.	The problem is solved.
Step 4 **a** Load paper from a fresh package. **Note:** Paper absorbs moisture due to high humidity. Store paper in its original wrapper until you are ready to use it. **b** Print the document. Is the paper curled?	Contact **customer support**.	The problem is solved.

Print crooked or skewed

Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > **Troubleshooting** > **Print Quality Test Pages**. For non-touch-screen printer models, press [OK] to navigate through the settings.

Action	Yes	No
Step 1 **a** Adjust the paper guides in the tray to the correct position for the paper loaded. **b** Print the document. Is the print crooked or skewed?	Go to step 2.	The problem is solved.
Step 2 **a** Load paper from a fresh package. **Note:** Paper absorbs moisture due to high humidity. Store paper in its original wrapper until you are ready to use it. **b** Print the document. Is the print crooked or skewed?	Go to step 3.	The problem is solved.
Step 3 **a** Check if the paper loaded is supported. **Note:** If paper is not supported, then load a supported paper. **b** Print the document. Is the print crooked or skewed?	Contact **customer support**.	The problem is solved.

Solid color or black images

Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > **Troubleshooting** > **Print Quality Test Pages**. For non-touch-screen printer models, press ![OK] to navigate through the settings.

Action	Yes	No
a Remove, and then reinstall the imaging kit. **Warning—Potential Damage:** Do not expose the imaging kit to direct light. Extended exposure to light may cause print quality problems. **Warning—Potential Damage:** Do not touch the photoconductor drum under the imaging kit. Doing so may affect the quality of future print jobs. **b** Print the document. Is the printer printing solid color or black images?	Contact **customer support**.	The problem is solved.

Text or images cut off

Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > **Troubleshooting** > **Print Quality Test Pages**. For non-touch-screen printer models, press ![OK] to navigate through the settings.

Action	Yes	No
Step 1 **a** Adjust the paper guides in the tray to the correct position for the paper loaded. **b** Print the document. Are text or images cut off?	Go to step 2.	The problem is solved.

Action	Yes	No

Step 2
a Depending on your operating system, specify the paper size from the Printing Preferences or Print dialog.
 	
    Notes:
 	
      • Make sure that the setting matches the paper loaded.
      • You can also change the setting on the printer control panel. Navigate to:
    Settings > **Paper** > **Tray Configuration** > **Paper Size/Type**
b Print the document.
 	
Are text or images cut off?
	Go to step 3.	The problem is solved.

Step 3
a Remove, and then insert the imaging kit.
 	
    Warning—Potential Damage: Do not expose the imaging kit to direct light. Extended exposure to light may cause print quality problems.
 	
    Warning—Potential Damage: Do not touch the photoconductor drum under the imaging kit. Doing so may affect the quality of future print jobs.
b Print the document.
 	
Are text or images cut off?
	Contact **customer support**.	The problem is solved.

Toner easily rubs off

Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > **Troubleshooting** > **Print Quality Test Pages**. For non-touch-screen printer models, press ![OK] to navigate through the settings.

Action	Yes	No

Step 1
a Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog.
 	
Notes:
 	
  • Make sure that the setting matches the paper loaded.
  • You can also change the setting on the printer control panel. Navigate to:
 	
Settings > **Paper** > **Tray Configuration** > **Paper Size/Type**
b Print the document.
 	
Does toner easily rub off?
	Go to step 2.	The problem is solved.

Step 2 **a** Check if the paper weight is supported. **Note:** If paper weight is not supported, then load a supported one. **b** Print the document. Does toner easily rub off?	Go to step 3.	The problem is solved.
Step 3 **a** Load paper from a fresh package. **Note:** Paper absorbs moisture due to high humidity. Store paper in its original wrapper until you are ready to use it. **b** Print the document. Does toner easily rub off?	Contact **customer support**.	The problem is solved.

Uneven print density

Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > **Troubleshooting** > **Print Quality Test Pages**. For non-touch-screen printer models, press $\boxed{\text{OK}}$ to navigate through the settings.

Action	Yes	No
a Remove, and then insert the imaging kit. **Warning—Potential Damage:** Do not expose the imaging kit to direct light. Extended exposure to light may cause print quality problems. **Warning—Potential Damage:** Do not touch the photoconductor drum under the imaging kit. Doing so may affect the quality of future print jobs. **b** Print the document. Is the print density uneven?	Contact **customer support**.	The problem is solved.

Horizontal dark lines

Notes:

- Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

  Settings > **Troubleshooting** > **Print Quality Test Pages**. For non-touch-screen printer models, press OK to navigate through the settings.

- If horizontal dark lines keep appearing on the prints, then see the "Repeating defects" topic.

Action	Yes	No
Step 1 **a** Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog. **Notes:** - Make sure that the setting matches the paper loaded. - You can also change the setting on the printer control panel. Navigate to: **Settings** > **Paper** > **Tray Configuration** > **Paper Size/Type** **b** Print the document. Do dark lines appear on prints?	Go to step 2.	The problem is solved.

Action	Yes	No
Step 2 **a** Load paper from a fresh package. **Note:** Paper absorbs moisture due to high humidity. Store paper in its original wrapper until you use it. **b** Print the document. Do dark lines appear on prints?	Go to step 3.	The problem is solved.

Step 3
a Remove, and then insert the imaging kit.
    Warning—Potential Damage: Do not expose the imaging kit to direct light. Extended exposure to light may cause print quality problems.
    Warning—Potential Damage: Do not touch the photoconductor drum under the imaging kit. Doing so may affect the quality of future print jobs.
b Print the document.
 	
Do dark lines appear on prints?
	Contact **customer support**.	The problem is solved.

Horizontal white lines

Notes:

- Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

  Settings > **Troubleshooting** > **Print Quality Test Pages**. For non-touch-screen printer models, press `OK` to navigate through the settings.

- If horizontal white lines keep appearing on your prints, then see the "Repeating defects" topic.

Action	Yes	No

Step 1
a Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog.
Notes:
  • Make sure that the setting matches the paper loaded.
  • You can also change the setting on the printer control panel. Navigate to:
Settings > **Paper** > **Tray Configuration** > **Paper Size/Type**
b Print the document.
 	
Do horizontal white lines appear on prints?
	Go to step 2.	The problem is solved.

Step 2 **a** Remove, and then insert the imaging kit. **Warning—Potential Damage:** Do not expose the imaging kit to direct light. Extended exposure to light can cause print quality problems. **Warning—Potential Damage:** Do not touch the photoconductor drum under the imaging kit. Doing so may affect the quality of future print jobs. **b** Print the document. Do horizontal white lines appear on prints?	Contact **customer support**.	The problem is solved.

Vertical white lines

Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > **Troubleshooting** > **Print Quality Test Pages**. For non-touch-screen printer models, press $\boxed{\text{OK}}$ to navigate through the settings.

Action	Yes	No
Step 1 **a** Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog. **Notes:** • Make sure that the setting matches the paper loaded. • You can also change the setting on the printer control panel. Navigate to: **Settings** > **Paper** > **Tray Configuration** > **Paper Size/Type** **b** Print the document. Do vertical white lines appear on prints?	Go to step 2.	The problem is solved.
Step 2 Check if you are using the recommended paper type. **a** Load the paper source with the recommended paper type. **b** Print the document. Do vertical white lines appear on prints?	Go to step 3.	The problem is solved.
Step 3 **a** Remove, and then insert the imaging kit. **Warning—Potential Damage:** Do not expose the imaging kit to direct light. Extended exposure to light may cause print quality problems. **Warning—Potential Damage:** Do not touch the photoconductor drum under the imaging kit. Doing so may affect the quality of future print jobs. **b** Print the document. Do vertical white lines appear on prints?	Contact **customer support**.	The problem is solved.

Repeating defects

Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > **Troubleshooting** > **Print Quality Test Pages**. For non-touch-screen printer models, press OK to navigate through the settings.

Action	Yes	No

a Using the Print Quality Test Pages, measure the distance between the repeating defects on the affected color page.
 	
b Check if the repeating defects match any of the following measurements:
 	
Imaging kit
  • 94.20 mm (3.71 in.)
  • 29.80 mm (1.17 in.)
  • 23.20 mm (0.91 in.)
 	
Developer unit
  • 43.90 mm (1.73 in.)
  • 45.50 mm (1.79 in.)
 	
Transfer module
  • 37.70 mm (1.48 in.)
  • 78.50 mm (3.09 in.)
  • 55 mm (2.17 in.)
 	
Fuser
  • 79.80 mm (3.14 in.)
  • 94.30 mm (3.71 in.)
 	
Do the repeating defects match any of the measurements?
	Take note of the distance, and then contact **customer support**.	Take note of the distance, and then contact **customer support**.

The printer is not responding

Action	Yes	No
Step 1 Check if the power cord is connected to the electrical outlet. ⚠️ **CAUTION—POTENTIAL INJURY:** To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible. Is the printer responding?	The problem is solved.	Go to step 2.
Step 2 Check if the electrical outlet is turned off by a switch or breaker. Is the electrical outlet turned off by a switch or breaker?	Turn on the switch or reset the breaker.	Go to step 3.
Step 3 Check if the printer is on. Is the printer on?	Go to step 4.	Turn on the printer.

Action	Yes	No
Step 4 Check if the printer is in Sleep or Hibernate mode. Is the printer in Sleep or Hibernate mode?	Press the power button to wake the printer.	Go to step 5.
Step 5 Check if the cables connecting the printer and the computer are inserted to the correct ports. Are the cables inserted to the correct ports?	Go to step 6.	Insert the cables to the correct ports.
Step 6 Turn off the printer, install the hardware options, and then turn on the printer. For more information, see the documentation that came with the option. Is the printer responding?	The problem is solved.	Go to step 7.
Step 7 Install the correct print driver. Is the printer responding?	The problem is solved.	Go to step 8.
Step 8 Turn off the printer, wait for about 10 seconds, and then turn on the printer. Is the printer responding?	The problem is solved.	Contact **customer support**.

Job prints from the wrong tray or on the wrong paper

Action	Yes	No
Step 1 **a** Check if you are printing on the correct paper. **b** Print the document. Is the document printed on the correct paper?	Go to step 2.	Load the correct paper size and paper type.

Action	Yes	No
Step 2 **a** Depending on your operating system, specify the paper size and paper type from the Printing Preferences or Print dialog. **Note:** You can also change the settings on the printer control panel. Navigate to: **Settings** > **Paper** > **Tray Configuration** > **Paper Size/Type** **b** Make sure that the settings match the paper loaded. **c** Print the document. Is the document printed on the correct paper?	The problem is solved.	Go to step 3.
Step 3 **a** Check if the trays are linked. For more information, see "Linking trays" on page 35. **b** Print the document. Is the document printed from the correct tray?	The problem is solved.	Contact **customer support**.

Color quality problems

Adjusting toner darkness

1 From the home screen, touch **Settings** > **Print** > **Quality**.

2 Adjust the toner darkness.

3 Apply the changes.

Modifying the colors in printed output

1 From the home screen, touch **Settings** > **Print** > **Quality** > **Advanced Imaging** > **Color Correction**.

2 In the Color Correction menu, touch **Manual** > **Color Correction Content**.

3 Choose the appropriate color conversion setting.

Object type	Color conversion tables
RGB Image RGB Text RGB Graphics	• Vivid—Produces brighter, more saturated colors and may be applied to all incoming color formats. • sRGB Display—Produces an output that approximates the colors shown on a computer monitor. Black toner usage is optimized for printing photographs. • Display-True Black—Produces an output that approximates the colors shown on a computer monitor. This setting uses only black toner to create all levels of neutral gray. • sRGB Vivid—Provides an increased color saturation for the sRGB Display color correction. Black toner usage is optimized for printing business graphics. • Off
CMYK Image CMYK Text CMYK Graphics	• US CMYK—Applies color correction to approximate the Specifications for Web Offset Publishing (SWOP) color output. • Euro CMYK—Applies color correction to approximate Euroscale color output. • Vivid CMYK—Increases the color saturation of the US CMYK color correction setting. • Off

FAQ about color printing

What is RGB color?

RGB color is a method of describing colors by indicating the amount of red, green, or blue used to produce a certain color. Red, green, and blue light can be added in various amounts to produce a large range of colors observed in nature. Computer screens, scanners, and digital cameras use this method to display colors.

What is CMYK color?

CMYK color is a method of describing colors by indicating the amount of cyan, magenta, yellow, and black used to reproduce a particular color. Cyan, magenta, yellow, and black inks or toners can be printed in various amounts to produce a large range of colors observed in nature. Printing presses, inkjet printers, and color laser printers create colors in this manner.

How is color specified in a document to be printed?

Software programs are used to specify and modify the document color using RGB or CMYK color combinations. For more information, see the software program Help topics.

How does the printer know what color to print?

When printing a document, information describing the type and color of each object is sent to the printer and is passed through color conversion tables. Color is translated into the appropriate amounts of cyan, magenta, yellow, and black toner used to produce the color you want. The object information determines the application of color conversion tables. For example, it is possible to apply one type of color conversion table to text while applying a different color conversion table to photographic images.

What is manual color correction?

When manual color correction is enabled, the printer employs user-selected color conversion tables to process objects. Manual color correction settings are specific to the type of object being printed (text, graphics, or images). It is also specific to how the color of the object is specified in the software program (RGB or CMYK combinations). To apply a different color conversion table manually, see .

If the software program does not specify colors with RGB or CMYK combinations, then manual color correction is not useful. It is also not effective if the software program or the computer operating system controls the adjustment of colors. In most situations, setting the Color Correction to Auto generates preferred colors for the documents.

How can I match a particular color (such as a corporate logo)?

From the printer Quality menu, nine types of Color Samples sets are available. These sets are also available from the Color Samples page of the Embedded Web Server. Selecting any sample set generates multiple-page prints consisting of hundreds of colored boxes. Each box contains a CMYK or RGB combination, depending on the table selected. The observed color of each box is obtained by passing the CMYK or RGB combination labeled on the box through the selected color conversion table.

By examining Color Samples sets, you can identify the box with color closest to the color being matched. The color combination labeled on the box can then be used for modifying the color of the object in a software program. For more information, see the software program Help topics. Manual color correction may be necessary to use the selected color conversion table for the particular object.

Selecting which Color Samples set to use for a particular color-matching problem depends on:

- The Color Correction setting being used (Auto, Off, or Manual)
- The type of object being printed (text, graphics, or images)
- How the color of the object is specified in the software program (RGB or CMYK combinations)

If the software program does not specify colors with RGB or CMYK combinations, then the Color Samples pages are not useful. Additionally, some software programs adjust the RGB or CMYK combinations specified in the program through color management. In these situations, the printed color may not be an exact match of the Color Samples pages.

The print appears tinted

Action	Yes	No
Step 1 Perform Color Adjust. **a** From the home screen, touch **Settings** > **Print** > **Quality** > **Advanced Imaging** > **Color Adjust**. **b** Print the document. Does the print appear tinted?	Go to step 2.	The problem is solved.

Action	Yes	No
Step 2 Perform Color Balance. **a** From the home screen, touch **Settings** > **Print** > **Quality** > **Advanced Imaging** > **Color Balance**. **b** Adjust the settings. **c** Print the document. Does the print appear tinted?	Contact **customer support**.	The problem is solved.

Faxing problems

Cannot send or receive faxes

Action	Yes	No
Step 1 Resolve any error messages that appear on the display. Can you send or receive a fax?	The problem is solved.	Go to step 2.
Step 2 Make sure that the cable connections for the following equipment are secure: • Telephone • Handset • Answering machine Can you send or receive a fax?	The problem is solved.	Go to step 3.
Step 3 Check for a dial tone. • Call the fax number to check if it is working properly. • If you are using the On Hook Dial feature, then turn up the volume to check if you hear a dial tone. Can you hear a dial tone?	Go to step 5.	Go to step 4.

Action	Yes	No
Step 4 Check the telephone wall jack. **a** Connect the analog telephone directly to the wall jack. **b** Listen for a dial tone. **c** If you do not hear a dial tone, then use a different telephone cable. **d** If you still do not hear a dial tone, then connect the analog telephone to a different wall jack. **e** If you hear a dial tone, then connect the printer to that wall jack. Can you send or receive a fax?	The problem is solved.	Go to step 5.
Step 5 Check if the printer is connected to an analog phone service or to the correct digital connector. • If you are using an Integrated Services for Digital Network (ISDN) telephone service, then connect to an analog telephone port of an ISDN terminal adapter. For more information, contact your ISDN provider. • If you are using DSL, then connect to a DSL filter or router that supports analog use. For more information, contact your DSL provider. • If you are using a private branch exchange (PBX) telephone service, then make sure that you are connecting to an analog connection on the PBX. If none exists, then consider installing an analog telephone line for the fax machine. Can you send or receive a fax?	The problem is solved.	Go to step 6.
Step 6 Temporarily disconnect other equipment and disable other telephone services. **a** Disconnect other equipment (such as answering machines, computers, modems, or telephone line splitters) between the printer and the telephone line. **b** Disable call waiting and voice mail. For more information, contact your telephone company. Can you send or receive a fax?	The problem is solved.	Go to step 7.
Step 7 Scan the original document one page at a time. **a** Dial the fax number. **b** Scan the document. Can you send or receive a fax?	The problem is solved.	Contact **customer support**.

Can receive but not send faxes

Action	Yes	No
Step 1 Load the original document properly into the ADF tray or on the scanner glass. Can you send faxes?	The problem is solved.	Go to step 2.
Step 2 Set up the shortcut number properly. • Check if the shortcut number is set for the telephone number that you want to dial. • Dial the telephone number manually. Can you send faxes?	The problem is solved.	Contact **customer support**.

Can send but not receive faxes

Action	Yes	No
Step 1 Make sure that the paper source is not empty. Can you receive faxes?	The problem is solved.	Go to step 2.
Step 2 Check the ring count delay settings. From the control panel, touch **Settings** > **Fax** > **Fax Setup** > **Fax Receive Settings** > **Rings to Answer**. Can you receive faxes?	The problem is solved.	Go to step 3.
Step 3 If the printer is printing blank pages, then see "Blank or white pages" on page 235. Can you receive faxes?	The problem is solved.	Contact **customer support**.

Poor fax print quality

Action	Yes	No
Step 1 Make sure that there are no print quality defects. **a** From the control panel, touch **Settings** > **Troubleshooting** > **Print Quality Test Pages**. **b** Correct any print quality defects. For more information, see "Print quality is poor" on page 235. Is the fax print quality satisfactory?	The problem is solved.	Go to step 2.
Step 2 Decrease the incoming fax transmission speed. **a** From the control panel, touch **Settings** > **Fax** > **Fax Setup** > **Fax Receive Settings** > **Admin Controls**. **b** In the Max Speed menu, select a lower transmission speed. Is the fax print quality satisfactory?	The problem is solved.	Contact **customer support**.

Scanning problems

Adjusting scanner registration

1 From the home screen, touch **Settings** > **Device** > **Maintenance** > **Configuration Menu** > **Scanner Configuration** > **Scanner Manual Registration**.

2 In the Print Quick Test menu, touch **Start**.

3 Place the Print Quick Test page on the scanner glass, and then touch **Flatbed Registration**.

4 In the Copy Quick Test menu, touch **Start**.

5 Compare the Copy Quick Test page with the original document.

   Note: If the margins of the test page are different from the original document, then adjust Left Margin and Top Margin.

6 Repeat step 4 and step 5 until the margins of the Copy Quick Test page closely match the original document.

Adjusting ADF registration

1 From the home screen, touch **Settings** > **Device** > **Maintenance** > **Configuration Menu** > **Scanner Configuration** > **Scanner Manual Registration**.

2 In the Print Quick Test menu, touch **Start**.

3 Place the Print Quick Test page on the ADF tray.

4 Touch **Front ADF Registration** or **Rear ADF Registration**.

Notes:

- To align Front ADF Registration, place the test page faceup, short edge first into the ADF.
- To align Rear ADF Registration, place the test page facedown, short edge first into the ADF.

5 In the Copy Quick Test menu, touch **Start**.

6 Compare the Copy Quick Test page with the original document.

Note: If the margins of the test page are different from the original document, then adjust Horizontal Adjust and Top Margin.

7 Repeat step 5 and step 6 until the margins of the Copy Quick Test page closely match the original document.

Cannot scan from a computer

Action	Yes	No
Step 1 **a** Turn off the printer, wait for about 10 seconds, and then turn it back on. **b** Resend the scan job. Can you send the scan job?	The problem is solved.	Go to step 2.
Step 2 **a** Make sure that the cables between the printer and the print server are secure. For more information, see the setup documentation that came with the printer. **b** Resend the scan job. Can you send the scan job?	The problem is solved.	Contact **customer support**.

Partial copies of document or photo

Action	Yes	No
Step 1 **a** Make sure that the document or photo is loaded facedown on the upper left corner of the scanner glass. **b** Copy the document or photo. Is the document or photo copied correctly?	The problem is solved.	Go to step 2.
Step 2 **a** Match the paper size setting and the paper loaded in the tray. **b** Copy the document or photo. Is the document or photo copied correctly?	The problem is solved.	Contact **customer support**.

Poor copy quality

Action	Yes	No
Step 1 **a** Clean the scanner glass and the ADF glass with a damp, soft, lint-free cloth. If your printer has a second ADF glass inside the ADF, then also clean that glass. For more information, see "Cleaning the scanner" on page 163. **b** Make sure that the document or photo is loaded facedown on the upper left corner of the scanner glass. **c** Copy the document or photo. Is the copy quality satisfactory?	The problem is solved.	Go to step 2.
Step 2 **a** Check the quality of the original document or photo. **b** Adjust the scan quality settings. **c** Copy the document or photo. Is the copy quality satisfactory?	The problem is solved.	Contact **customer support**.

Scan job was not successful

Action	Yes	No
Step 1 Check the cable connections. **a** Make sure that the Ethernet or USB cable is securely connected to the computer and the printer. **b** Resend the scan job. Is the scan job successful?	The problem is solved.	Go to step 2.
Step 2 Check the file you want to scan. **a** Make sure that the file name is not already used in the destination folder. **b** Make sure that the document or photo you want to scan is not open in another application. **c** Resend the scan job. Is the scan job successful?	The problem is solved.	Go to step 3.

Action	Yes	No
Step 3 **a** Make sure that the **Append time stamp** or the **Overwrite existing file** check box is selected in the destination configuration settings. **b** Resend the scan job. Is the scan job successful?	The problem is solved.	Contact **customer support**.

Scanner does not close

Action	Yes	No
Remove obstructions that keep the scanner cover open. Did the scanner cover close correctly?	The problem is solved.	Contact **customer support**.

Scanner does not respond

Action	Yes	No
Step 1 **a** Check if the power cord is connected properly to the printer and the electrical outlet. ⚠ **CAUTION—POTENTIAL INJURY:** To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible. **b** Copy or scan the document. Is the scanner responding?	The problem is solved.	Go to step 2.
Step 2 **a** Check if the printer is turned on. **b** Resolve any error messages that appear on the display. **c** Copy or scan the document. Is the scanner responding?	The problem is solved.	Go to step 3.
Step 3 **a** Turn off the printer, wait for about 10 seconds, and then turn the printer on. **b** Copy or scan the document. Is the scanner responding?	The problem is solved.	Contact **customer support**.

Scanning takes too long or freezes the computer

Action	Yes	No
Close all applications that are interfering with the scan. Does scanning take too long or freeze the computer?	Contact **customer support**.	The problem is solved.

Contacting customer support

Before contacting customer support, make sure to have the following information:

- Printer problem
- Error message
- Printer model type and serial number

Go to **http://support.lexmark.com** to receive e-mail or chat support, or browse through the library of manuals, support documentation, drivers, and other downloads.

Technical support via telephone is also available. In the U.S. or Canada, call 1-800-539-6275. For other countries or regions, go to **http://support.lexmark.com**.

Upgrading and migrating

Hardware

Available internal options

- Memory card
  - DDR3 DIMM
  - Flash memory
    - Fonts
  - Application cards
    - Forms and Bar Code
    - PRESCRIBE
    - IPDS
- Lexmark Internal Solutions Port (ISP)
  - MarkNet N8370 Wireless Print Server
  - IEEE 1284-B Parallel Card
  - RS-232C Serial Card

Installing a memory card

⚠ **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

1 Turn off the printer.

2 Unplug the power cord from the electrical outlet.

3 Using the screwdriver stored inside door A, remove the connector cover from the rear of the printer.

4 If the printer has a filter cover, then remove the cover.

5 Remove the controller board access cover.

Warning—Potential Damage: Controller board electronic components are easily damaged by static electricity. Touch a metal surface on the printer before touching any controller board components or connectors.

6 Remove the controller board shield.

7 Unpack the memory card.

Warning—Potential Damage: Avoid touching the connection points along the edge of the card.

8 Insert the memory card until it *clicks* into place.
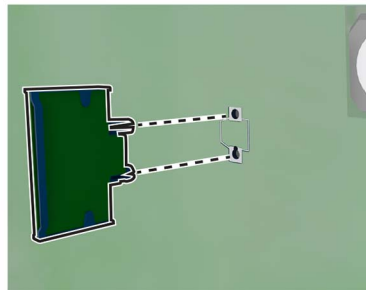
9 Attach the shield, and then attach the access cover.

10 Attach the connector cover.

11 If you removed a filter cover, then attach the cover.

12 Connect the power cord to the electrical outlet, and then turn on the printer.

> ⚠️ **CAUTION—POTENTIAL INJURY:** To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

Installing a printer hard disk

⚠ **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

1 Turn off the printer.

2 Unplug the power cord from the electrical outlet.

3 Using the screwdriver stored inside door A, remove the connector cover from the rear of the printer.

4 If the printer has a filter cover, then remove the cover.

5 Remove the controller board access cover.

Warning—Potential Damage: Controller board electronic components are easily damaged by static electricity. Touch a metal surface on the printer before touching any controller board components or connectors.

6 Remove the controller board shield.

7 Unpack the printer hard disk.

8 Attach the hard disk, and then connect the hard disk interface cable to the controller board.
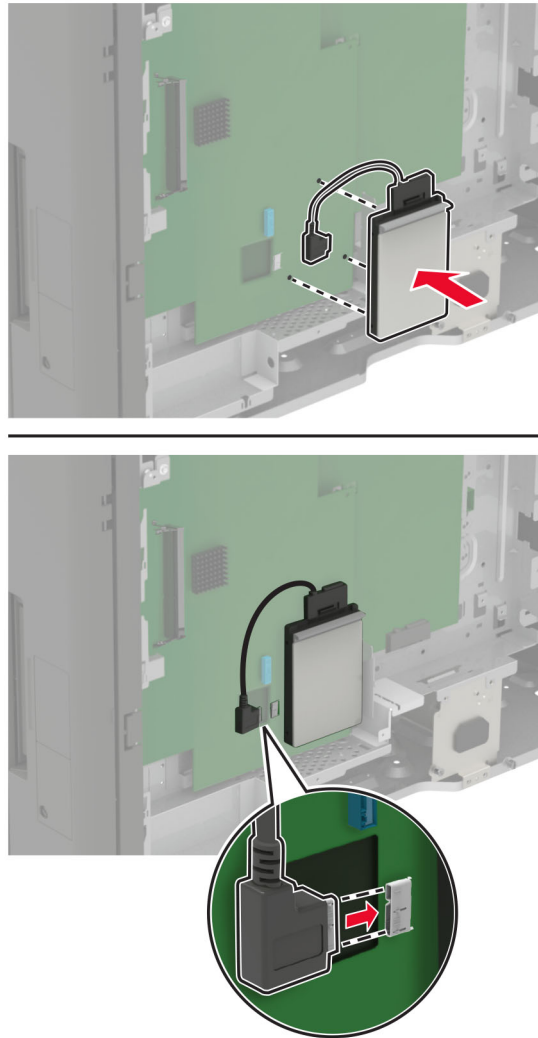
9 Attach the shield, and then attach the access cover.

10 Attach the connector cover.

11 If you removed a filter cover, then attach the cover.

12 Connect the power cord to the electrical outlet, and then turn on the printer.

⚠ **CAUTION—POTENTIAL INJURY:** To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

Installing an optional card

⚠ **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

1 Turn off the printer.

2 Unplug the power cord from the electrical outlet.

3 Using the screwdriver stored inside door A, remove the connector cover from the rear of the printer.

4 If the printer has a filter cover, then remove the cover.

5 Remove the controller board access cover.

Warning—Potential Damage: Controller board electronic components are easily damaged by static electricity. Touch a metal surface on the printer before touching any controller board components or connectors.

6 Remove the controller board shield.

7 Unpack the optional card.

Warning—Potential Damage: Avoid touching the connection points along the edge of the card.

8 Push the card firmly into place.
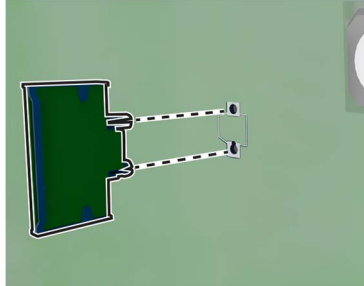
Note: The entire length of the connector on the card must touch and be flush against the controller board.

Warning—Potential Damage: Improper installation of the card may cause damage to the card and the controller board.

9 Attach the shield, and then attach the access cover.

10 Attach the connector cover.

11 If you removed a filter cover, then attach the cover.

12 Connect the power cord to the electrical outlet, and then turn on the printer.

CAUTION—POTENTIAL INJURY: To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

Installing a wireless print server

⚠️ **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

1 Turn off the printer.

2 Unplug the power cord from the electrical outlet.

3 Using the screwdriver stored inside door A, remove the controller board access cover.

Warning—Potential Damage: Controller board electronic components are easily damaged by static electricity. Touch a metal surface on the printer before touching any controller board components or connectors.

4 Remove the controller board shield.
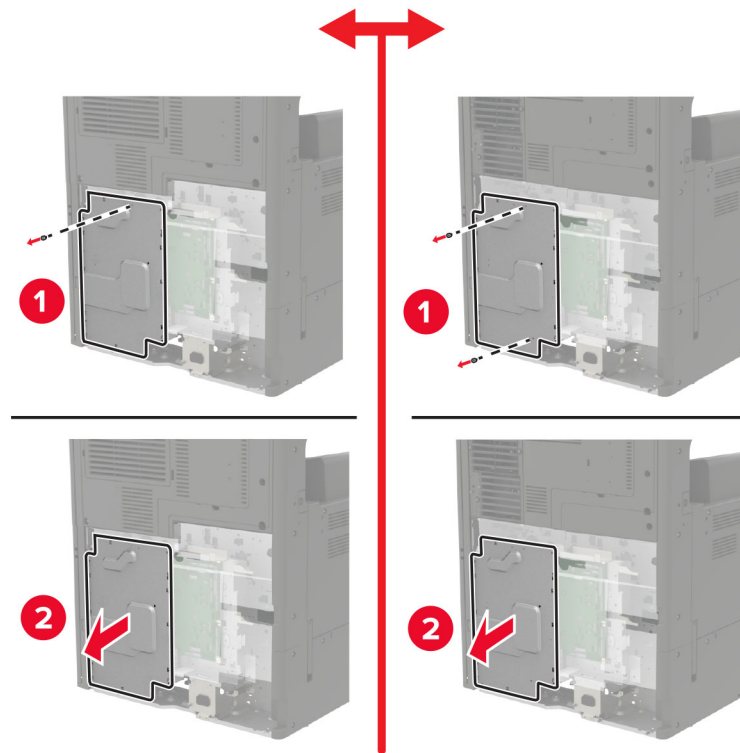
5 Open the port access door.
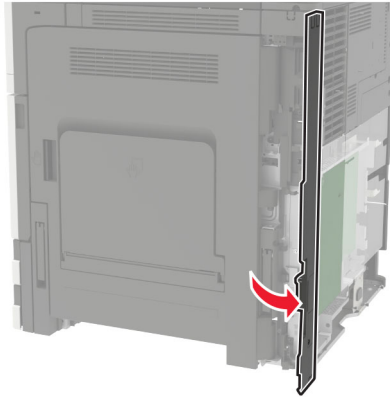
6 Remove the option slot cover.

Note: Using a Phillips screwdriver, remove the screw. Lift the cover, and then pull it out completely.
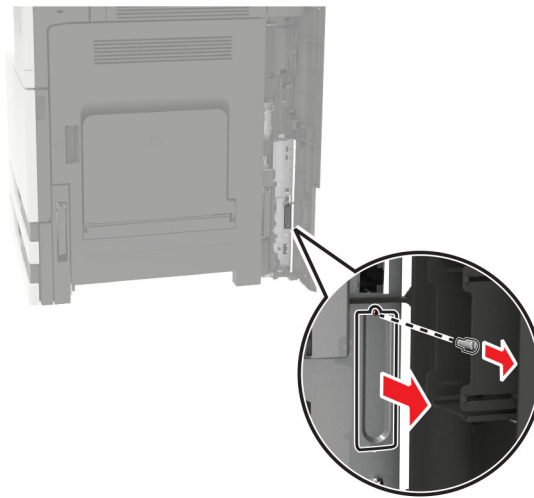
7 Unpack the wireless print server, and then pass it through the option slot.
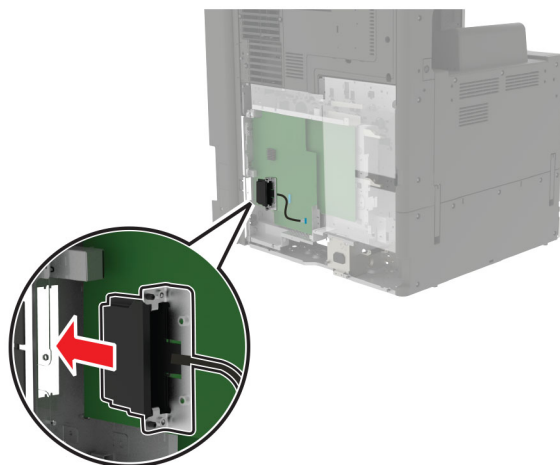
8 Attach the thumbscrews.
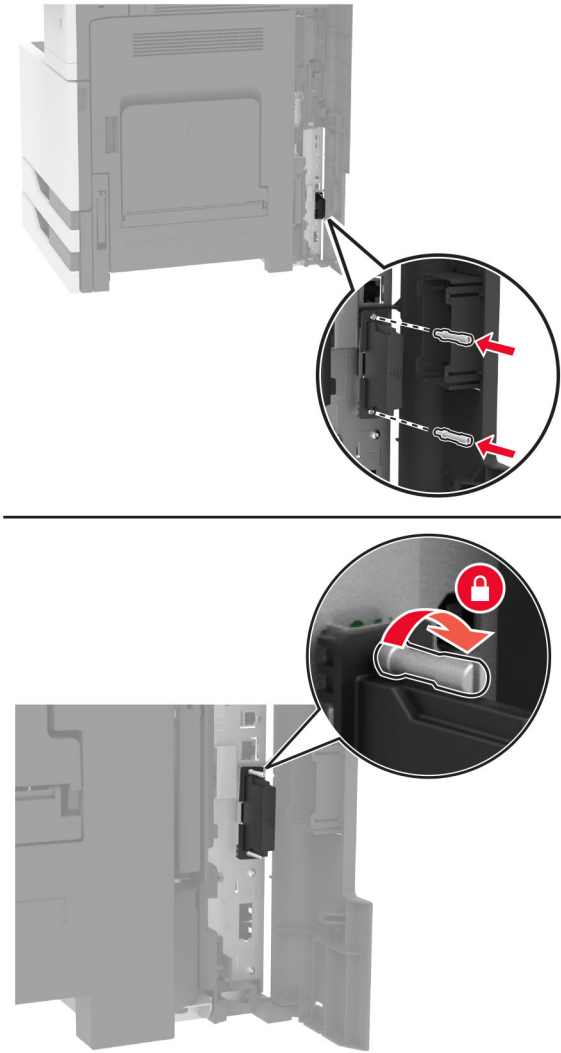
9 Connect the wireless print server to the controller board.
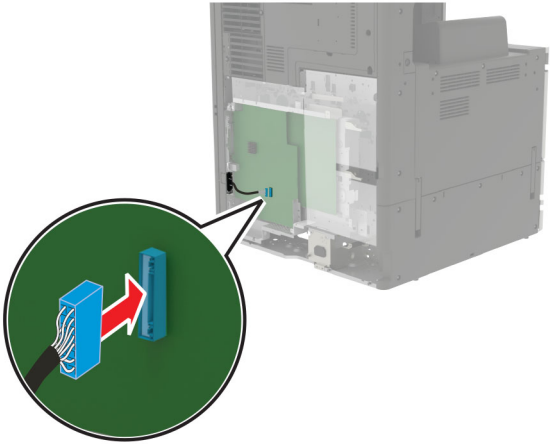
10 Reattach the shield, and then reattach the access cover.

11 Connect the power cord to the electrical outlet, and then turn on the printer.

> ⚠️ **CAUTION—POTENTIAL INJURY:** To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

Installing the 2 x 500- or 2500-sheet tray

> ⚠️ **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

> ⚠️ **CAUTION—TIPPING HAZARD:** Installing one or more options on your printer or MFP may require a caster base, furniture, or other feature to prevent instability causing possible injury. For more information on supported configurations, see **www.lexmark.com/multifunctionprinters**.

1 Turn off the printer.

2 Unplug the power cord from the electrical outlet, and then from the printer.

3 Unpack the tray, and then remove all packing material.

4 Attach the stabilizing feet to the tray, and then remove the adhesive cover.
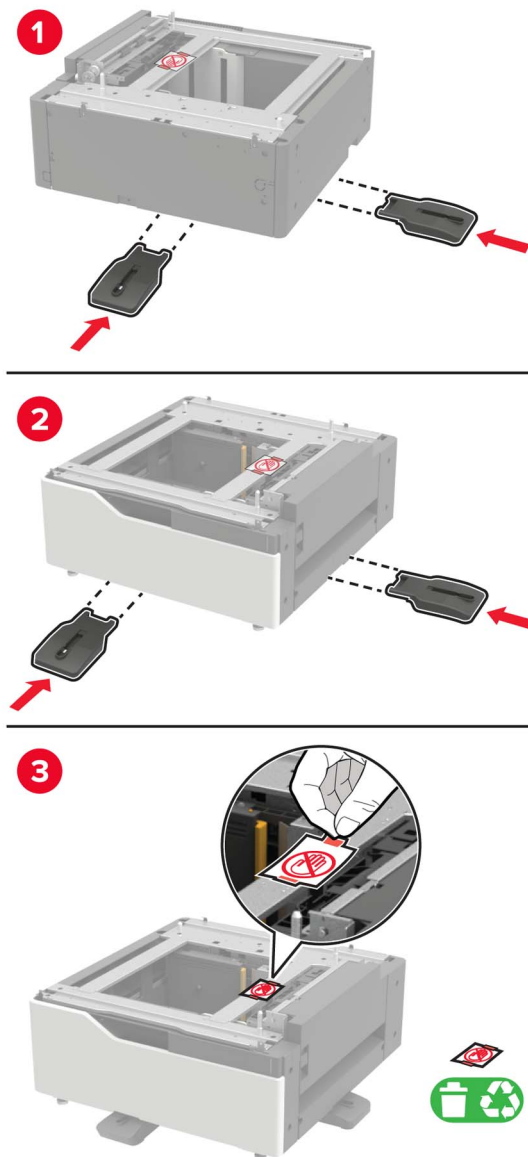
5 Using the side handles, align the printer with the tray, and then lower the printer into place.

> ⚠ **CAUTION—POTENTIAL INJURY:** If the printer weight is greater than 20 kg (44 lb), then it may require two or more people to lift it safely.
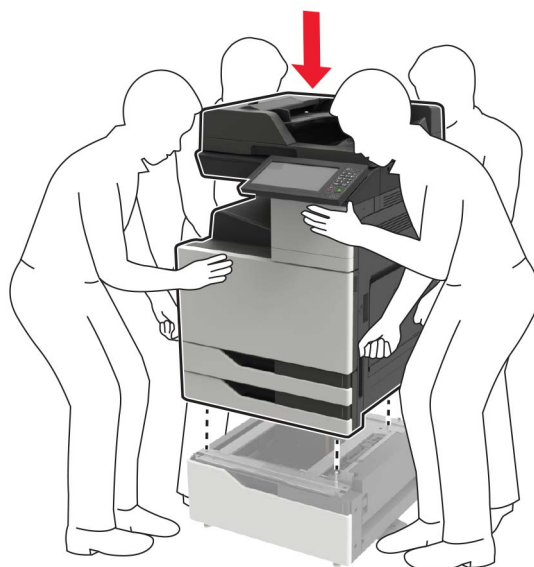
6 Using the screwdriver stored inside door A, remove the connector cover from the rear of the printer.
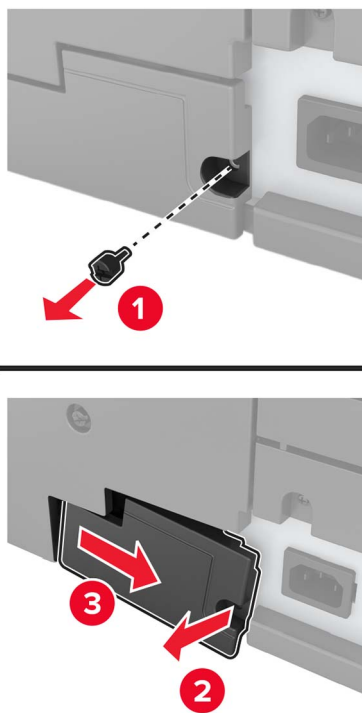
7 Connect the tray connector to the printer.
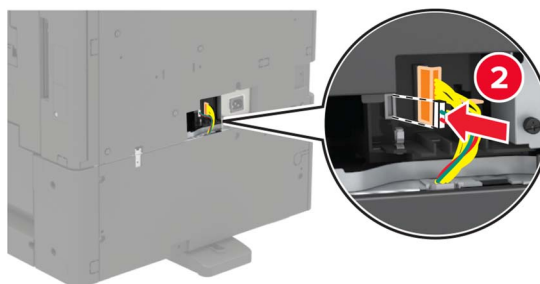
8 Open trays 2 and 3.

9 Secure the tray to the printer with the locking clips and metal bracket.

- Front
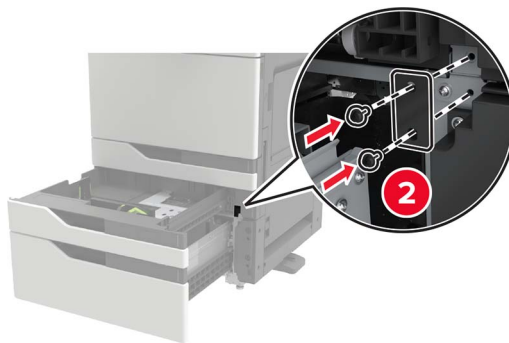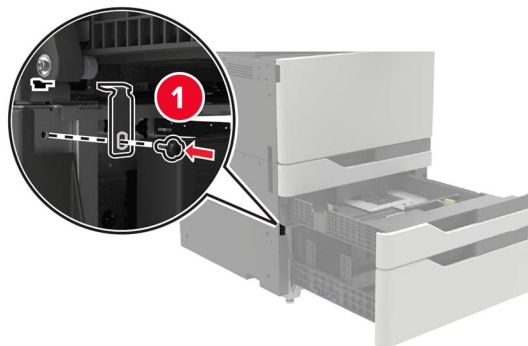
- Rear
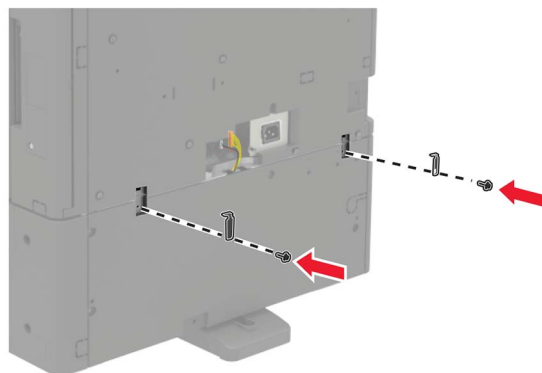
10 Close the trays, and then attach the connector cover.

11 Connect the power cord to the printer, and then to the electrical outlet.

⚠ **CAUTION—POTENTIAL INJURY:** To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

12 Turn on the printer.

Add the tray in the print driver to make it available for print jobs. For more information, see .

When installing hardware options, follow this order of installation.

- 2 x 500- or 2500-sheet tray

- Printer

- Staple finisher

Installing the 3000‑sheet tray

Note: The 3000‑sheet tray is only supported if the 2 x 500- or 2500-sheet tray is installed.

⚠️ **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

⚠️ **CAUTION—TIPPING HAZARD:** Installing one or more options on your printer or MFP may require a caster base, furniture, or other feature to prevent instability causing possible injury. For more information on supported configurations, see **www.lexmark.com/multifunctionprinters**.

1 Turn off the printer.

2 Unplug the power cord from the electrical outlet, and then from the printer.

3 Unpack the tray.

4 Using the screwdriver stored inside door A, disconnect the 2 x 500- or 2500-sheet tray cable from the rear of the printer.
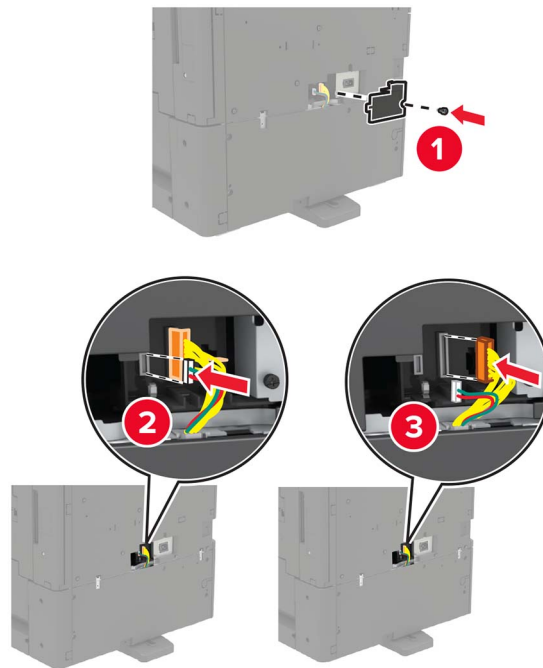
5 Open trays 2 and 3.

6 Remove the metal brackets and the locking clip that secure the 2 x 500- or 2500-sheet tray to the printer.

- Front
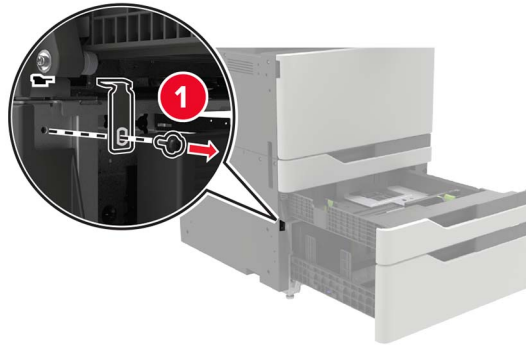
- Rear
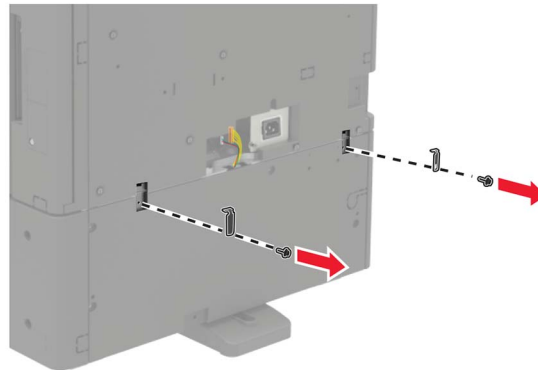
7 Close the trays.

8 Using the side handles, remove the printer from the 2 x 500- or 2500-sheet tray.

⚠ **CAUTION—POTENTIAL INJURY:** If the printer weight is greater than 20 kg (44 lb), then it may require two or more people to lift it safely.
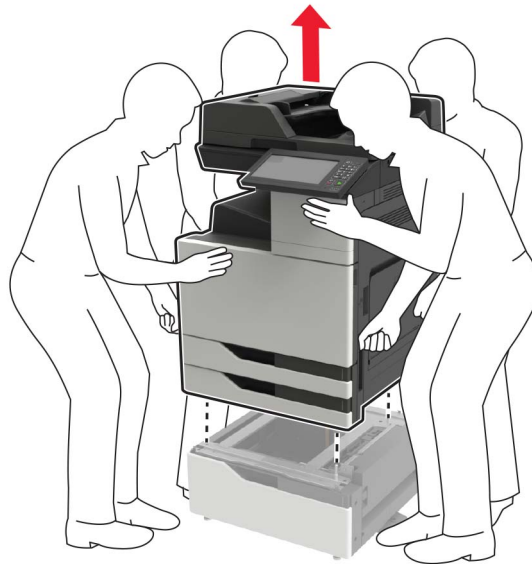
9 Remove the stabilizing feet from the tray.
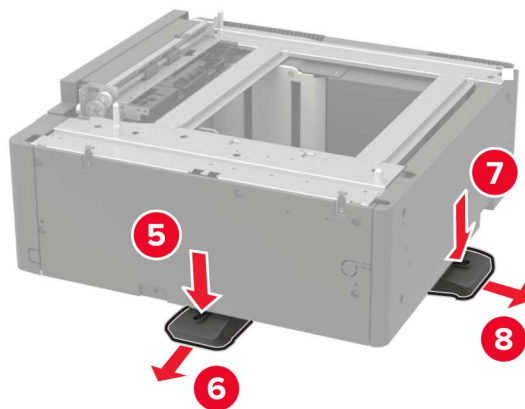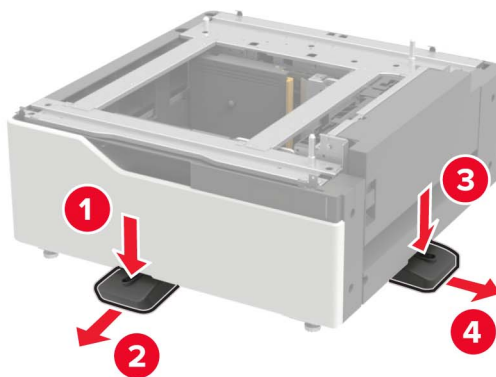
10 Remove the adhesive covers.
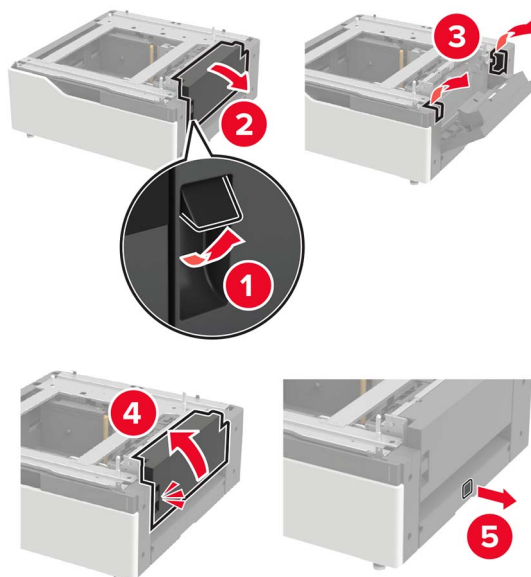
11 Open the tray, and then remove the mounting bracket and rail covers.
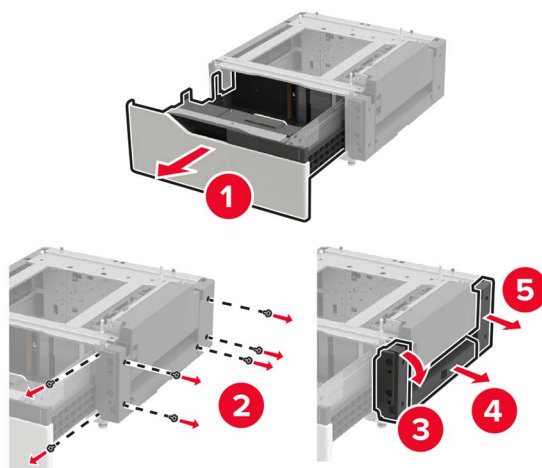
12 Attach the side mounting brackets to the tray, and then insert the guide plate into the rail.
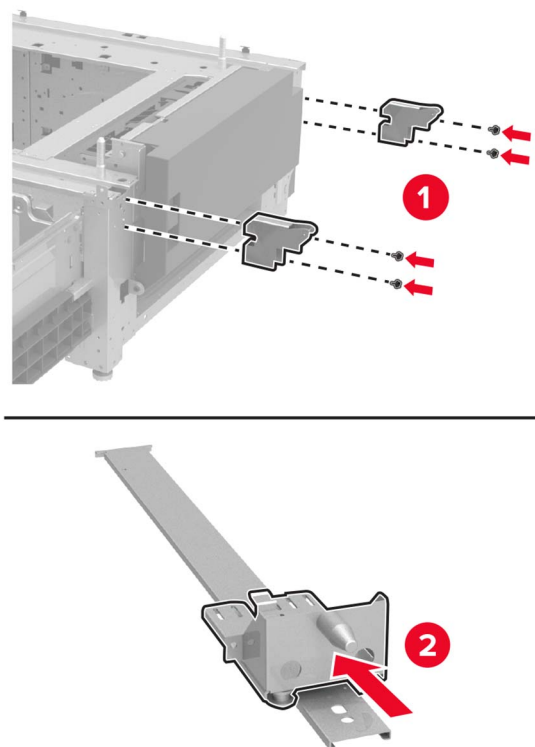
13 Attach the rail, and then attach the mounting bracket and rail covers.
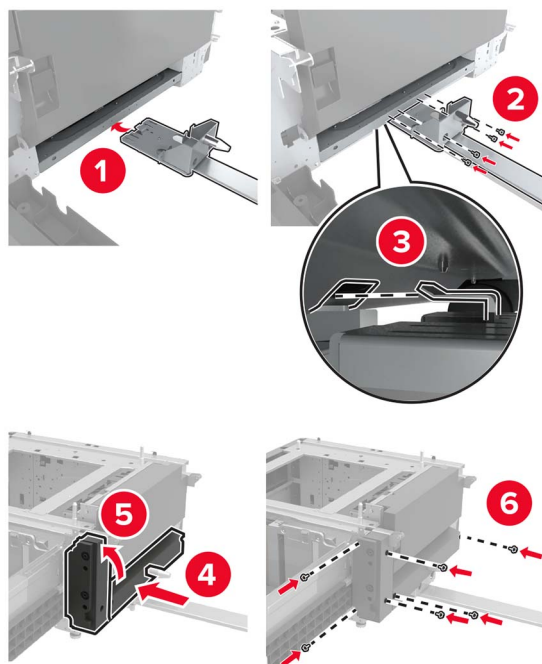
14 Close the tray.

15 Using the side handles, align the printer with the tray, and then lower the printer into place.
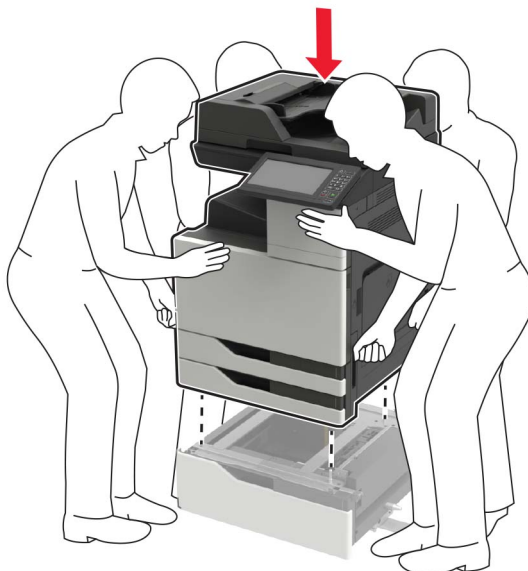
16 Align the 3000-sheet tray with the printer, and then attach the mounting post.
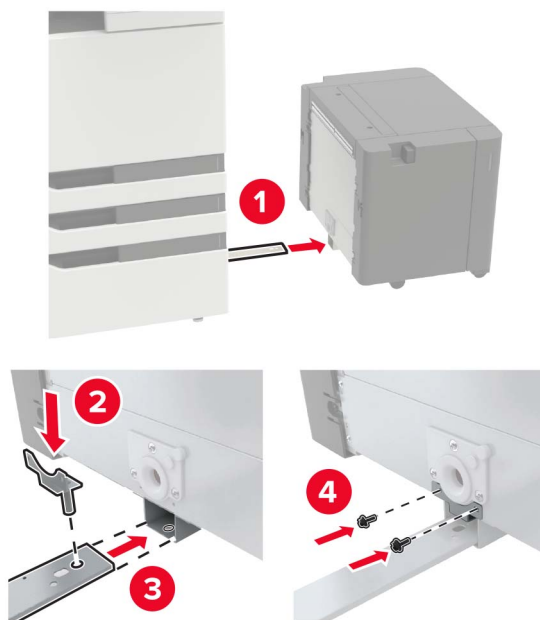
17 Secure the tray cable with the clamp.
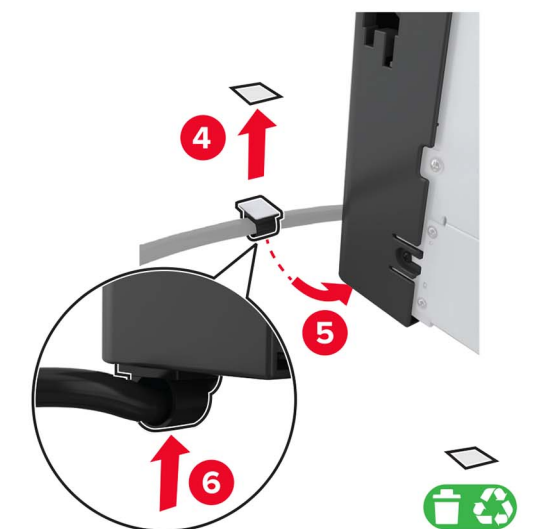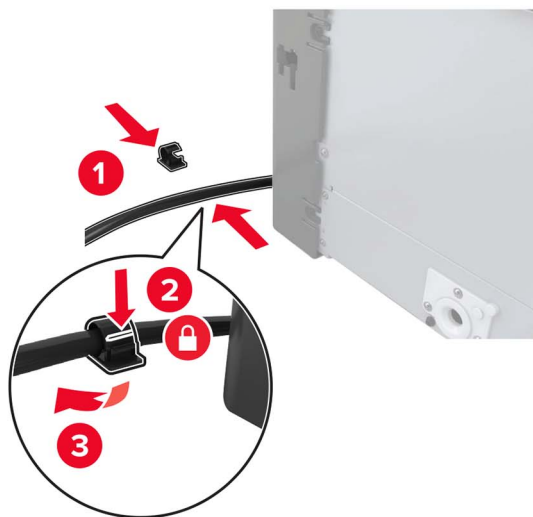
18 Connect the tray cable to the printer.
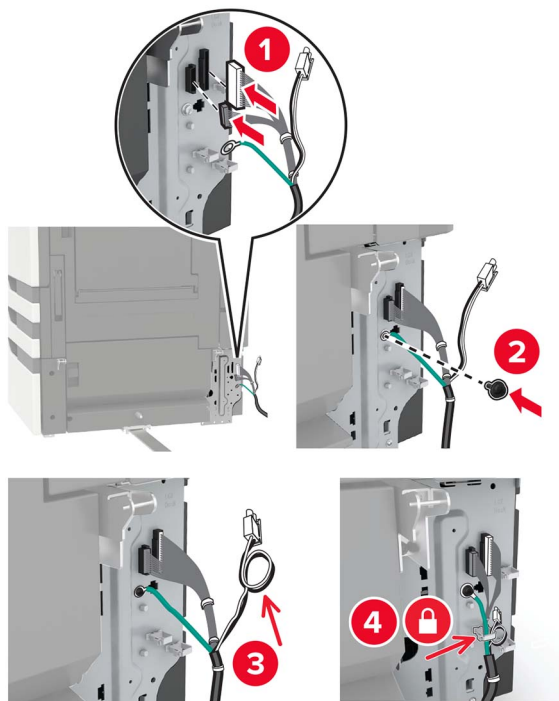
19 Attach the tray cable cover.
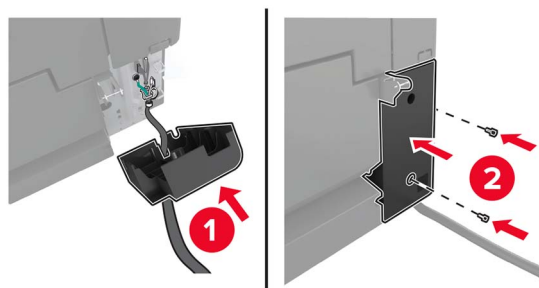
20 Slide the tray until it *clicks* into place.
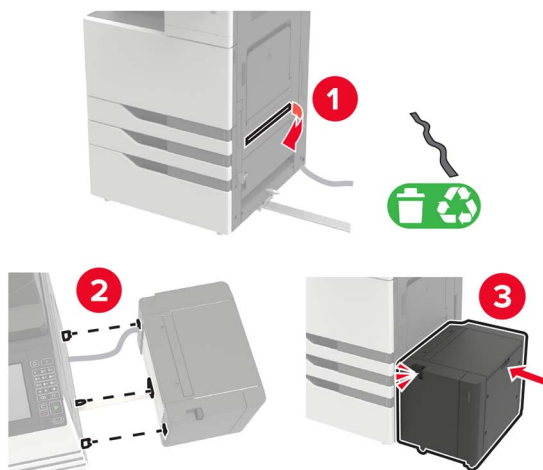
21 Attach the stabilizing feet to the printer.
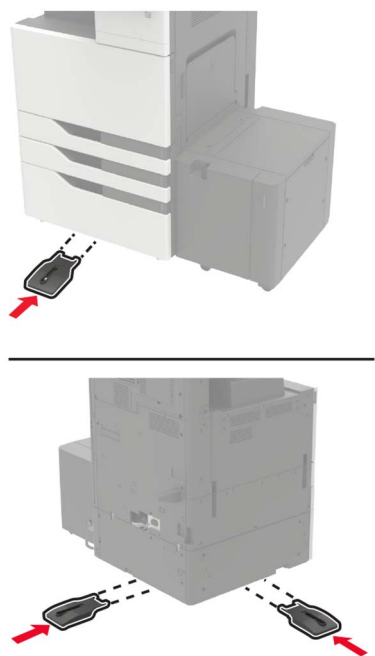
22 Connect the 2 x 500- or 2500-sheet tray connector to the printer.
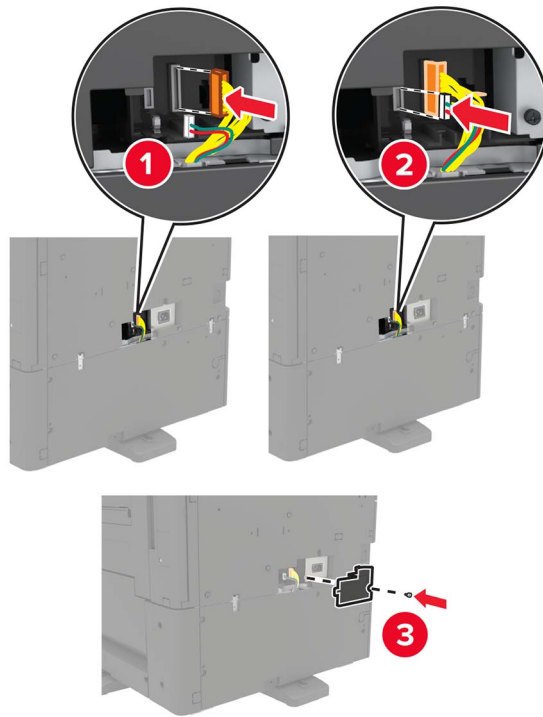
23 Open trays 2 and 3, and then secure the 2 x 500- or 2500-sheet tray to the printer with the locking clips and metal bracket.

- Front
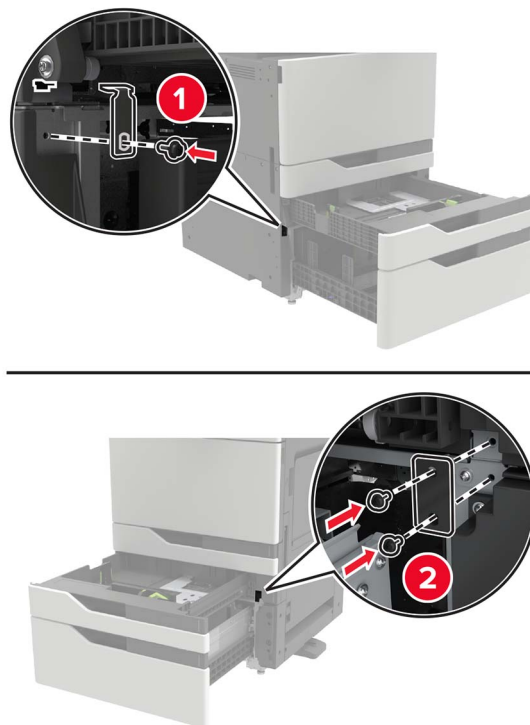
• Rear
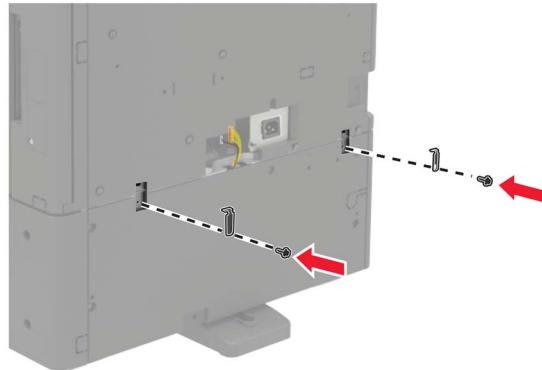
24 Close the trays.

25 Connect the power cord to the printer, and then to the electrical outlet.

⚠️ **CAUTION—POTENTIAL INJURY:** To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

26 Turn on the printer.

Add the tray in the print driver to make it available for print jobs. For more information, see .

When installing hardware options, follow this order of installation.

• 3000-sheet tray
• Printer
• Staple finisher

Installing the staple finisher

⚠ **CAUTION—TIPPING HAZARD:** Installing one or more options on your printer or MFP may require a caster base, furniture, or other feature to prevent instability causing possible injury. For more information on supported configurations, see **www.lexmark.com/multifunctionprinters**.

1 Turn off the printer.
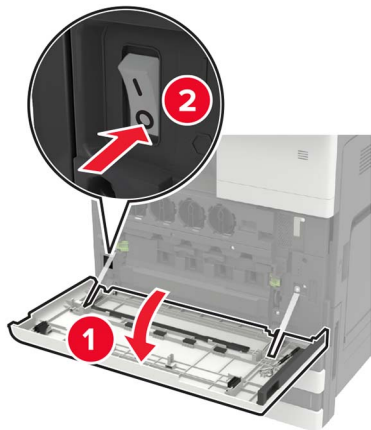
2 Unplug the power cord from the electrical outlet, and then from the printer.

3 Unpack the staple finisher.

Note: Remove the tag but keep the screw for use in <u>step 11</u>.
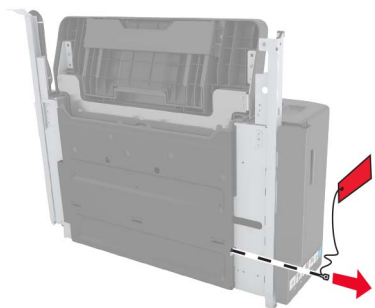
4 Remove the standard bin.
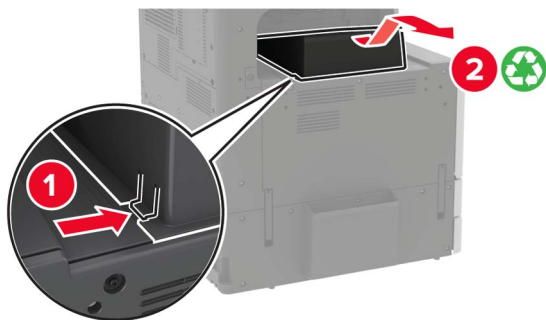
5 Remove the adhesive cover, and then remove the paper bail.
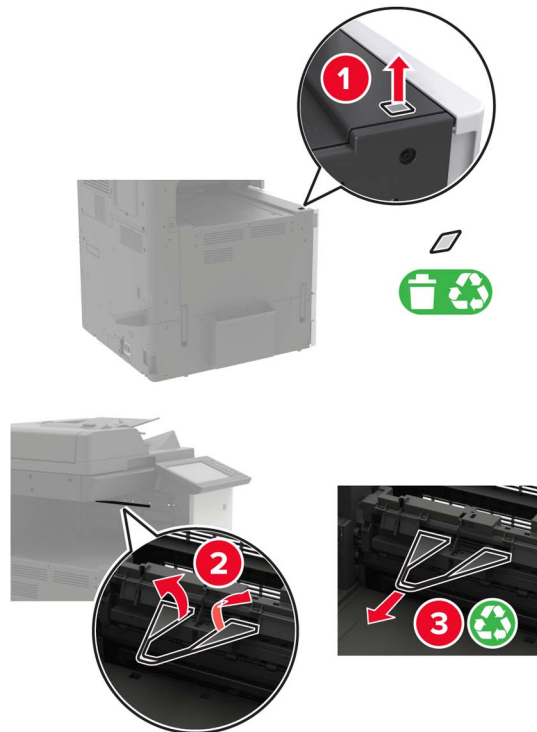
6 Using the screwdriver stored inside door A, remove the covers for the paper guide sensor and slide rail.
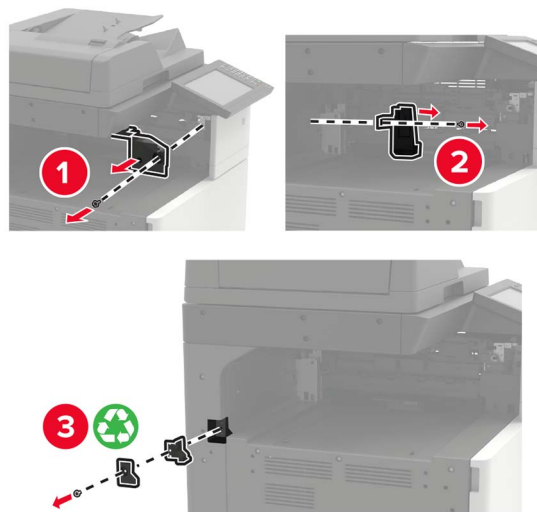
7 Remove the paper guides.
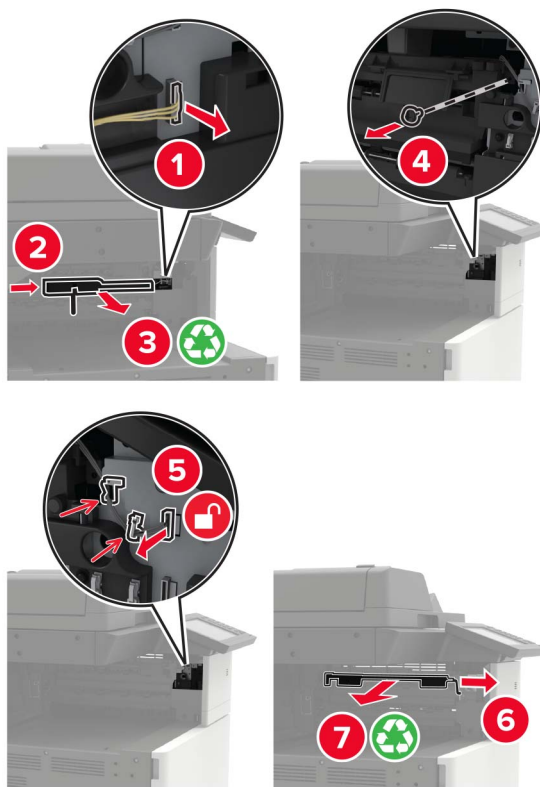
8 Attach the sensor cover.
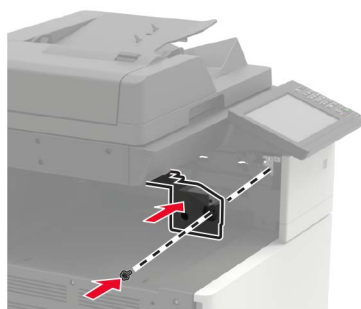
9 Insert the finisher.
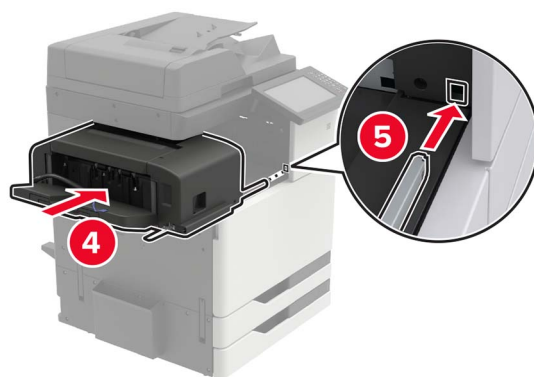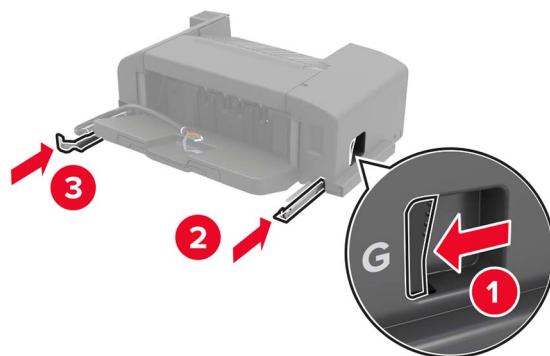
10 Secure the finisher to the printer.

Note: Use the screw that came with the finisher.
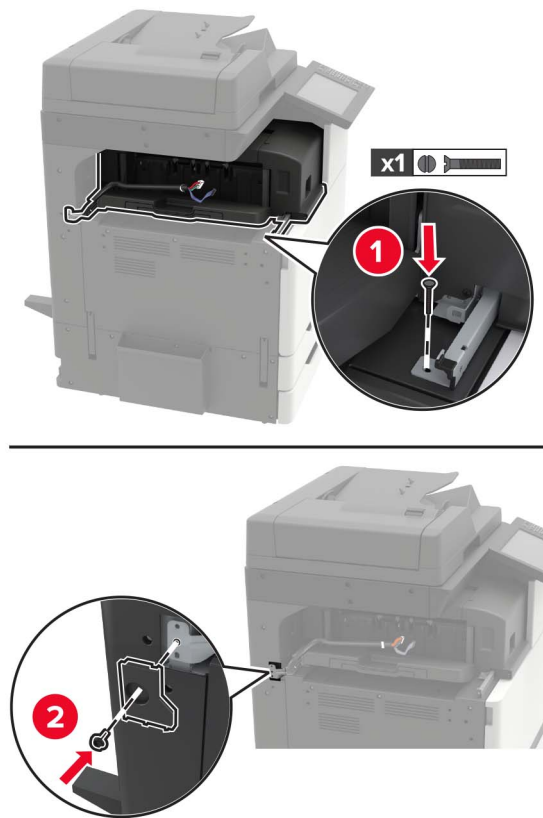
11 Attach the finisher slide rail cover.

Note: Use the screws that came with the finisher.
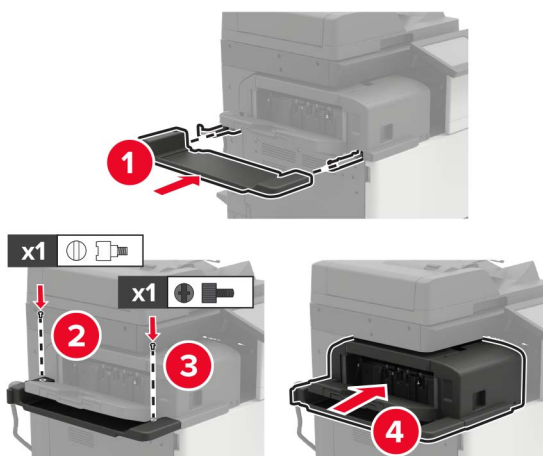
12 Remove the filter cover.

Note: This step is applicable only in some printer models.
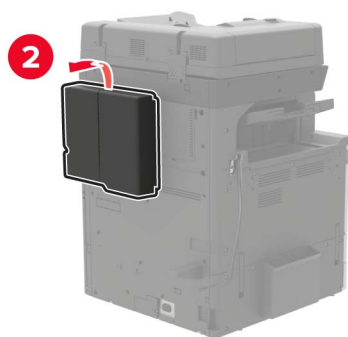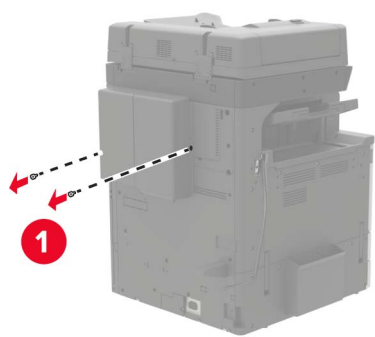
13 Connect the finisher cable to the printer.
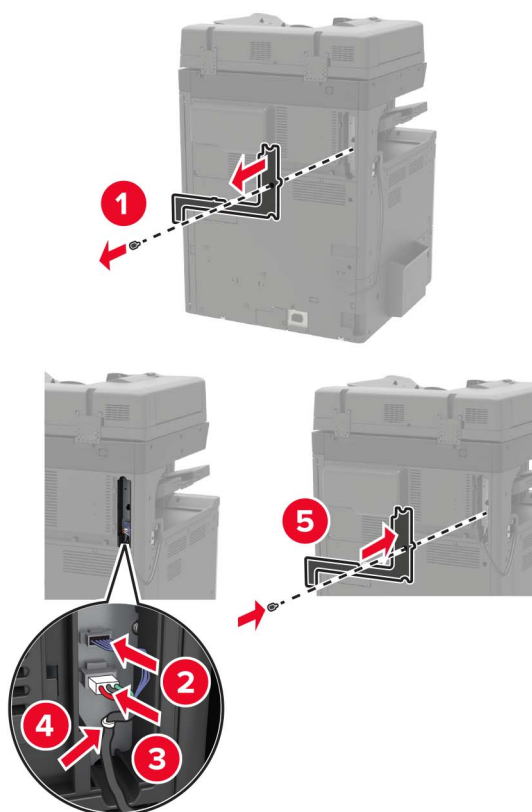
14 Reattach the filter cover.

Note: This step is applicable only in some printer models.

15 Connect the power cord to the printer, and then to the electrical outlet.

> ⚠️ **CAUTION—POTENTIAL INJURY:** To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

> ⚠️ **CAUTION—POTENTIAL INJURY:** Do not use this product with extension cords, multioutlet power strips, multioutlet extenders, or UPS devices. The power capacity of these types of accessories can be easily overloaded by a laser printer and may result in a risk of fire, property damage, or poor printer performance.

16 Turn on the printer.

Add the finisher in the print driver to make it available for print jobs. For more information, see "Adding available options in the print driver" on page 312.

Installing the staple, hole punch or booklet finisher

> ⚠️ **CAUTION—TIPPING HAZARD:** Installing one or more options on your printer or MFP may require a caster base, furniture, or other feature to prevent instability causing possible injury. For more information on supported configurations, see **www.lexmark.com/multifunctionprinters**.

1 Turn off the printer.
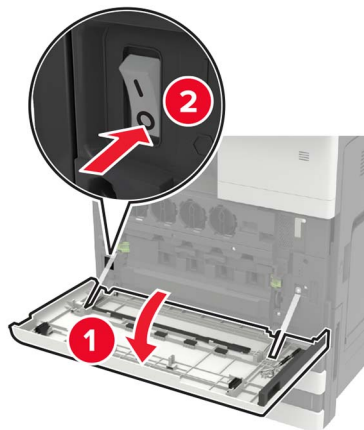
2 Unplug the power cord from the electrical outlet, and then from the printer.

3 Remove the publications holder from the side or rear of the printer.
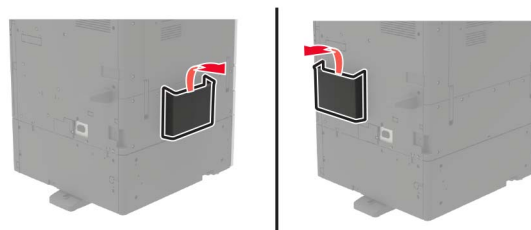
4 Unpack the staple, hole punch or booklet finisher.

5 Remove the standard bin, and then remove the paper bail.
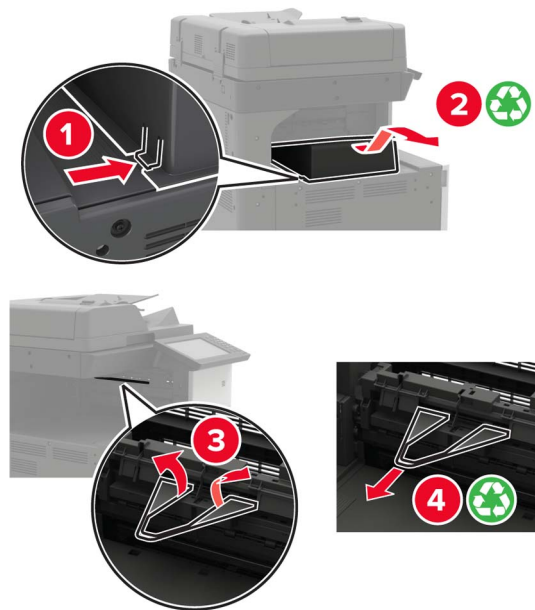
6 Using the screwdriver stored inside door A, remove the paper guides.
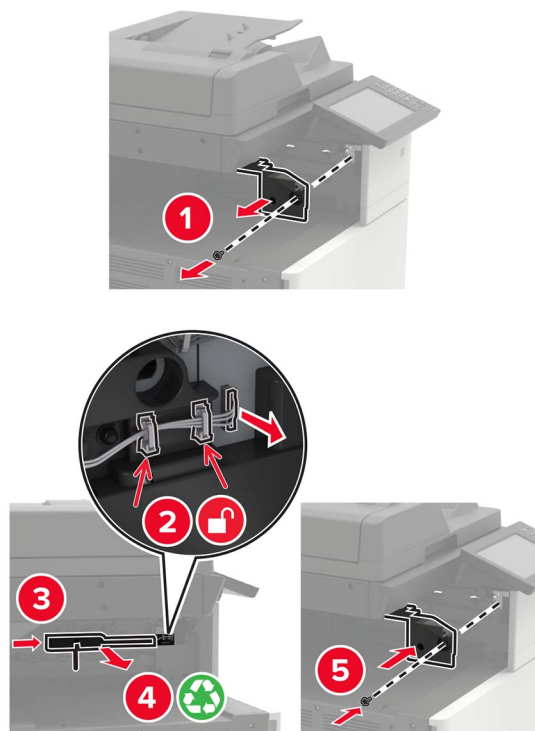
7 Insert the paper transport.

Note: Use the screws that came with the finisher.
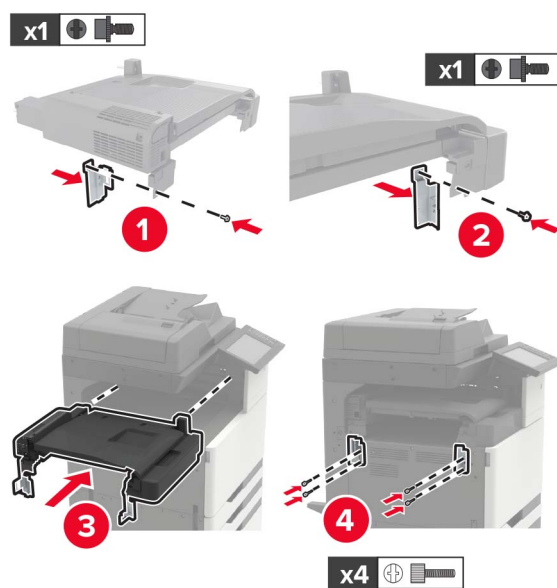
8 Attach the finisher to the printer.

9 Insert the staple cartridge into the finisher until it *clicks* into place.

10 Remove the filter cover.

Note: This step is applicable only in some printer models.
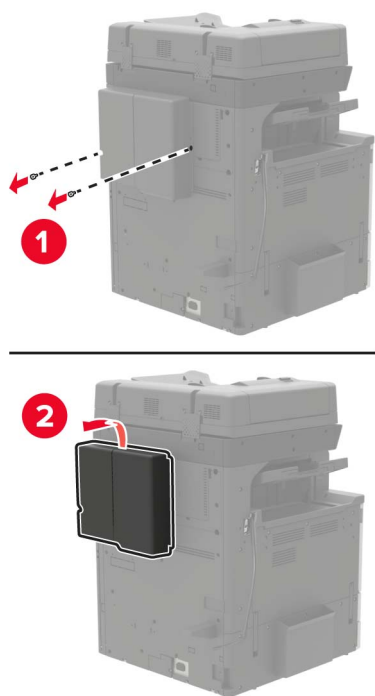
11 Connect the finisher cable to the printer.
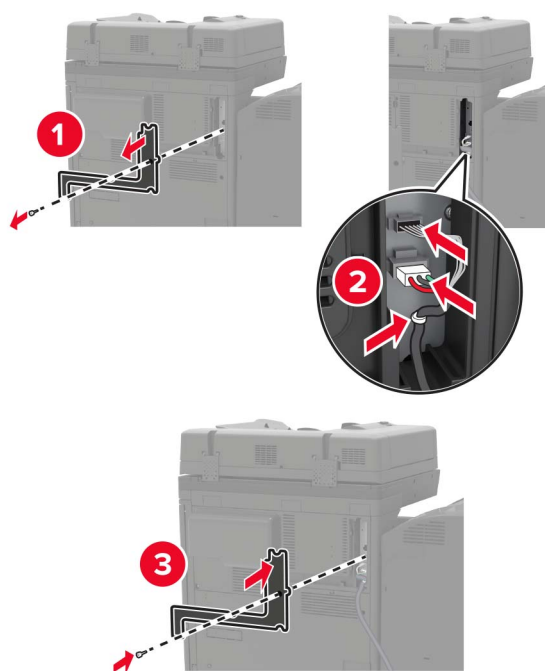
12 Reattach the filter cover.

Note: This step is applicable only in some printer models.

13 Secure the cable.
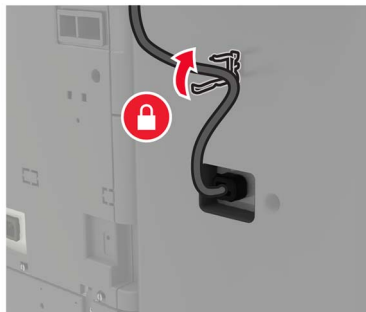
14 Insert the bins.

Notes:

- Use the screws that came with the finisher.
- When inserting bin 2, avoid moving the bracket.
- Bin 3 is supported only in the booklet finisher.
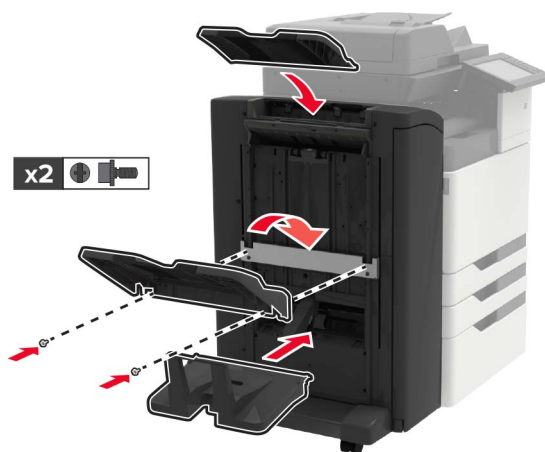
15 Attach the publications holder, and then attach the clamp.
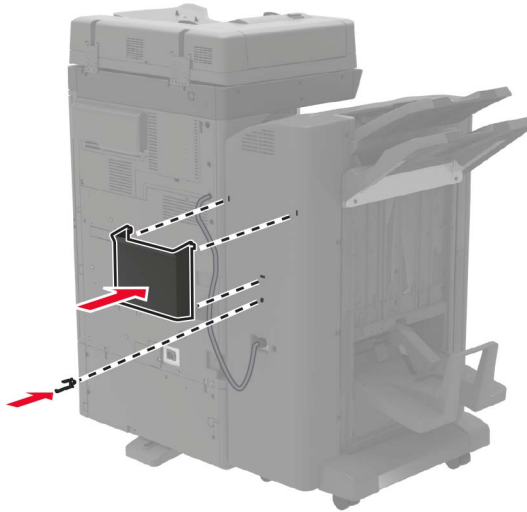
16 Connect the power cord to the printer, and then to the electrical outlet.

⚠️ **CAUTION—POTENTIAL INJURY:** To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

⚠️ **CAUTION—POTENTIAL INJURY:** Do not use this product with extension cords, multioutlet power strips, multioutlet extenders, or UPS devices. The power capacity of these types of accessories can be easily overloaded by a laser printer and may result in a risk of fire, property damage, or poor printer performance.

17 Turn on the printer.

Add the finisher in the print driver to make it available for print jobs. For more information, see .

Software

Installing the printer software

1 Obtain a copy of the software installer package.

- From the software CD that came with your printer.
- Go to **http://support.lexmark.com**, and then select your printer and operating system.

2 Run the installer, and then follow the instructions on the computer screen.

3 For Macintosh users, add the printer.

Note: Obtain the printer IP address from the home screen.

Adding available options in the print driver

For Windows users

1 Open the printers folder.

2 Select the printer you want to update, and then do either of the following:
- For Windows 7 or later, select **Printer properties**.
- For earlier versions, select **Properties**.

3 Navigate to the Configuration tab, and then select **Update Now - Ask Printer**.

4 Apply the changes.

For Macintosh users

1 From System Preferences in the Apple menu, navigate to your printer, and then select **Options & Supplies**.

2 Navigate to the list of hardware options, and then add any installed options.

3 Apply the changes.

Firmware

Exporting or importing a configuration file

You can export the configuration settings of your printer into a text file, and then import the file to apply the settings to other printers.

1 Open a web browser, and then type the printer IP address in the address field.

   Notes:
   - View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
   - If you are using a proxy server, then temporarily disable it to load the web page correctly.

2 From the Embedded Web Server, click **Export Configuration** or **Import Configuration**.

3 Follow the instructions on the screen.

4 If the printer supports applications, then do the following:
   a Click **Apps** > select the application > **Configure**.
   b Click **Export** or **Import**.

Updating firmware

Some applications require a minimum device firmware level to operate correctly.

For more information on updating the device firmware, contact your Lexmark representative.

1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

2 Click **Settings** > **Device** > **Update Firmware**.

3 Browse to the flash file.

4 Click **Upload**.

Notices

Product information

Product name:

Lexmark CX920de; Lexmark CX921de; Lexmark CX922de; Lexmark CX923de, Lexmark CX923dte, Lexmark CX923dxe; Lexmark CX924dte, Lexmark CX924dxe; Lexmark CX927de MFPs

Machine type:

7559

Model(s):

078, 178, 378, 578, 778

Edition notice

May 2020

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For Lexmark technical support, go to **http://support.lexmark.com**.

For information on Lexmark's privacy policy governing the use of this product, go to **www.lexmark.com/privacy**.

For information on supplies and downloads, go to **www.lexmark.com**.

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Licensing notices

All licensing notices associated with this product can be viewed from the CD:\NOTICES directory of the installation software CD.

Noise emission levels

The following measurements were made in accordance with ISO 7779 and reported in conformance with ISO 9296.

Note: Some modes may not apply to your product.

1-meter average sound pressure, dBA	
Printing	One-sided: 50 (CX920); 51 (CX921, CX927); 52 (CX922, CX923); 55 (CX924) Two-sided: 51 (CX920); 53 (CX921, CX922, CX927); 54 (CX923); 55 (CX924)
Scanning	Mono: 53 (CX920, CX921, CX922, CX923, CX924, CX927) Color: 52 (CX921, CX927)

1-meter average sound pressure, dBA	
Copying	54 (CX920); 55 (CX921, CX927); 56 (CX922, CX923); 57 (CX924)
Ready	25 (CX920, CX921, CX927); 26 (CX922); 29 (CX923); 28 (CX924)

Values are subject to change. See **www.lexmark.com** for current values.

Waste from Electrical and Electronic Equipment (WEEE) directive

The WEEE logo signifies specific recycling programs and procedures for electronic products in countries of the European Union. We encourage the recycling of our products.

If you have further questions about recycling options, visit the Lexmark Web site at **www.lexmark.com** for your local sales office phone number.

India E-Waste notice

This product complies with the India E-Waste (Management and Handling) Rules, 2011, which prohibit use of lead, mercury, hexavalent chromium, polybrominated biphenyls, or polybrominated diphenyl ethers in concentrations exceeding 0.1% by weight and 0.01% by weight for cadmium, except for the exemption set in Schedule II of the Rules.

Product disposal

Do not dispose of the printer or supplies in the same manner as normal household waste. Consult your local authorities for disposal and recycling options.

Returning Lexmark cartridges for reuse or recycling

The Lexmark Cartridge Collection Program allows you to return used cartridges for free to Lexmark for reuse or recycling. One hundred percent of the empty cartridges returned to Lexmark are either reused or demanufactured for recycling. The boxes used to return the cartridges are also recycled.

To return Lexmark cartridges for reuse or recycling, do the following:

1 Go to **www.lexmark.com/recycle**.

2 Select the product that you want to recycle.

Static sensitivity notice
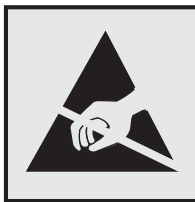
This symbol identifies static-sensitive parts. Do not touch the areas near these symbols without first touching a metal surface in an area away from the symbol.

To prevent damage from electrostatic discharge when performing maintenance tasks such as clearing paper jams or replacing supplies, touch any exposed metal frame of the printer before accessing or touching interior areas of the printer even if the symbol is not present.

ENERGY STAR

Any Lexmark product bearing the ENERGY STAR® emblem on the product or on a start-up screen is certified to comply with Environmental Protection Agency (EPA) ENERGY STAR requirements as of the date of manufacture.

Temperature information

Ambient operating temperature	10 to 30°C (50 to 86°F)
Shipping temperature	-10 to 40°C (14 to 104°F)
Storage temperature and relative humidity	-10 to 40°C (14 to 104°F) 15 to 85% RH

Laser notice

The printer is certified in the U.S. to conform to the requirements of DHHS 21 CFR, Chapter I, Subchapter J for Class I (1) laser products, and elsewhere is certified as a Class I laser product conforming to the requirements of IEC 60825-1: 2014.

Class I laser products are not considered to be hazardous. The laser system and printer are designed so there is never any human access to laser radiation above a Class I level during normal operation, user maintenance, or prescribed service conditions. The printer has a non-serviceable printhead assembly that contains a laser with the following specifications:

Class IIIb (3b) AlGaAs

Nominal output power (milliwatts): 25

Wavelength (nanometers): 770–800, 775–800

Laser advisory label

The following laser notice label is affixed to the printer:

Power consumption

Product power consumption

The following table documents the power consumption characteristics of the product.

Note: Some modes may not apply to your product.

Mode	Description	Power consumption (Watts)
Printing	The product is generating hard-copy output from electronic inputs.	One-sided: 575 (CX920); 675 (CX921, CX927); 1000 (CX922); 1075 (CX923); 1250 (CX924) Two-sided: 550 (CX920); 575 (CX921, CX927); 1000 (CX922); 1075 (CX923); 1250 (CX924)
Copy	The product is generating hard-copy output from hard-copy original documents.	600 (CX920); 700 (CX921, CX927); 1075 (CX922); 1100 (CX923); 1275 (CX924)
Scan	The product is scanning hard-copy documents.	230 (CX920, CX921, CX927); 250 (CX922, CX923, CX924)
Ready	The product is waiting for a print job.	220 (CX920, CX921, CX927); 230 (CX922, CX923, CX924)
Sleep Mode	The product is in a high-level energy-saving mode.	2.75 (CX920); 1.51 (CX921, CX927); 2.71 (CX922); 2.78 (CX923); 1.22 (CX924)
Hibernate	The product is in a low-level energy-saving mode.	0.2
Off	The product is plugged into an electrical outlet, but the power switch is turned off.	0

The power consumption levels listed in the previous table represent time-averaged measurements. Instantaneous power draws may be substantially higher than the average.

Values are subject to change. See **www.lexmark.com** for current values.

Sleep Mode

This product is designed with an energy-saving mode called *Sleep Mode*. The Sleep Mode saves energy by lowering power consumption during extended periods of inactivity. The Sleep Mode is automatically engaged after this product is not used for a specified period of time, called the *Sleep Mode Timeout*.

Factory default Sleep Mode Timeout for this product (in minutes):	15

By using the configuration menus, the Sleep Mode Timeout can be modified between 1 minute and 120 minutes. If the print speed is less than or equal to 30 pages per minute, then you can set the timeout only up to 60 minutes. Setting the Sleep Mode Timeout to a low value reduces energy consumption, but may increase the response time of the product. Setting the Sleep Mode Timeout to a high value maintains a fast response, but uses more energy.

Hibernate Mode

This product is designed with an ultra-low power operating mode called *Hibernate mode*. When operating in Hibernate Mode, all other systems and devices are powered down safely.

The Hibernate mode can be entered in any of the following methods:

- Using the Hibernate Timeout
- Using the Schedule Power modes

| Factory default Hibernate Timeout for this product in all countries or regions | 3 days |

The amount of time the printer waits after a job is printed before it enters Hibernate mode can be modified between one hour and one month.

Off mode

If this product has an off mode which still consumes a small amount of power, then to completely stop product power consumption, disconnect the power supply cord from the electrical outlet.

Total energy usage

It is sometimes helpful to estimate the total product energy usage. Since power consumption claims are provided in power units of Watts, the power consumption should be multiplied by the time the product spends in each mode in order to calculate energy usage. The total product energy usage is the sum of each mode's energy usage.

Regulatory notices for telecommunication terminal equipment

This section contains regulatory information pertaining to products that contain the analog facsimile card:

Lexmark Regulatory Type/Model Number:

LEX-M03-002

Notice to users of the US telephone network: FCC requirements

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the Administrative Council for Terminal Attachments (ACTA). On the back of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to your telephone company.

This equipment uses the RJ-11C Universal Service Order Code (USOC) jack.

A plug and jack used to connect this equipment to the premises' wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. Use a compliant telephone cord (RJ-11) that is 26 AWG or larger when connecting this product to the public switched telephone network. See your setup documentation for more information.

The Ringer Equivalence Number (REN) is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact your local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (for example, 03 is a REN of 0.3). For earlier products, the REN is shown separately on the label.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. If advance notice is not practical, the telephone company will notify the customer as soon as possible. You will also be advised of your right to file a complaint with the FCC.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of this equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If you experience trouble with this equipment, for repair or warranty information, contact Lexmark International, Inc. at **www.lexmark.com** or your Lexmark representative. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

This equipment contains no user serviceable parts. For repair and warranty information, contact Lexmark International, Inc. See the previous paragraph for contact information.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission, or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device, including fax machines, to send any message unless said message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business or other entity, or other individual sending the message, and the telephone number of the sending machine or such business, other entity, or individual. (The telephone number provided may not be a 900 number or any other number for which charges exceed local or long-distance transmission charges.)

See your user documentation in order to program this information into your fax machine.

Notice to users of the Canadian telephone network

This product meets the applicable Industry Canada technical specifications.

The Ringer Equivalence Number (REN) indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five. The REN is located on the product label.

This equipment uses CA11A telephone jacks.

Avis réservé aux utilisateurs du réseau téléphonique du Canada

Ce produit est conforme aux spécifications techniques d'Industrie Canada.

Le numéro REN (ringer equivalence number : numéro d'équivalence de sonnerie) indique le nombre maximum d'appareils pouvant être connectés à l'interface téléphonique. En bout de ligne, le nombre d'appareils qui peuvent être connectés n'est pas directement limité, mais la somme des REN de ces appareils ne doit pas dépasser cinq. Le numéro REN est indiqué sur l'étiquette produit.

Cet équipement utilise des prises de téléphone CA11A.

Notice to users of the New Zealand telephone network

The following are special conditions for the Facsimile User Instructions. The grant of a telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.

This equipment shall not be set up to make automatic calls to the Telecom "111" Emergency Service.

This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

This equipment should not be used under any circumstances that may constitute a nuisance to other Telecom customers.

This equipment is not capable, under all operating conditions, of correct operation at the higher speeds for which it is designed. Telecom will accept no responsibility should difficulties arise in such circumstances.

The decadic (or pulse) dialing on this device is unsuitable for use on the Telecom network in New Zealand.

For correct operation, the total of all the Ringer Equivalence Numbers (RENs) of all parallel devices connected to the same telephone line may not exceed 5. The REN of this device is located on the label.

This device uses an RJ-11C modular connector. Contact your point of purchase if a BT adapter is required. The Lexmark part number is 80D1873.

Some parameters required for compliance with Telecom's telepermit requirements are dependent on the equipment associated with this device. The associated equipment shall be set to operate within the following limits for compliance to Telecom's specifications:

- There shall be no more than 10 call attempts to the same number within any 30 minute period for any single manual call initiation, and
- The equipment shall go on-hook for a period of not less than 30 seconds between the end of one attempt and the beginning of the next call attempt.
- The equipment shall be set to ensure that automatic calls to different numbers are spaced such that there is not less than 5 seconds between the end of one call attempt and the beginning of another.

Japanese telecom notice

The installed optional modem is in compliance with Japanese Telecommunication Law and has been Certified by JATE, with the following Certification Number:

A11-0160001

	Lexmark International, Inc.
	LEX-M03-002
	A11-0160001

Using this product in Switzerland

This product requires a Swiss billing tone filter (Lexmark part number 80D1877) to be installed on any line which receives metering pulses in Switzerland.

Utilisation de ce produit en Suisse

Cet appareil nécessite l'utilisation d'un filtre de tonalité de facturation suisse (n° de référence Lexmark : 80D1877) devant être installé sur toute ligne recevant des impulsions de comptage en Suisse.

Verwendung dieses Produkts in der Schweiz

Für dieses Produkt muss ein schweizerischer Billing Tone Filter zur Zählzeichenübertragung (Lexmark Teilenummer 80D1877) für jede Leitung installiert werden, über die in der Schweiz Zeitsteuertakte übertragen werden.

Uso del prodotto in Svizzera

Questo prodotto richiede un filtro toni Billing svizzero, (codice Lexmark 80D1877) da installare su tutte le linee che ricevono impulsi remoti in Svizzera.

Federal Communications Commission (FCC) compliance information statement

This product has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The FCC Class A limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

The manufacturer is not responsible for any radio or television interference caused by using other than recommended cables or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate this equipment.

Note: To assure compliance with FCC regulations on electromagnetic interference for a Class A computing device, use a properly shielded and grounded cable such as Lexmark part number 1021231 for parallel attach or 1021294 for USB attach. Use of a substitute cable not properly shielded and grounded may result in a violation of FCC regulations.

Any questions regarding this compliance information statement should be directed to:

Director of Lexmark Technology & Services
Lexmark International, Inc.
740 West New Circle Road
Lexington, KY 40550
Telephone: (859) 232–2000
E-mail: regulatory@lexmark.com

Industry Canada compliance statement

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Standard ICES-003.

Avis de conformité aux normes de l'industrie du Canada

Cet appareil numérique de classe A est conforme aux exigences de la norme canadienne relative aux équipements pouvant causer des interférences NMB-003.

European Community (EC) directives conformity

This product is in conformity with the protection requirements of EC Council directives 2014/30/EU, 2014/35/EU, and 2011/65/EU on the approximation and harmonization of the laws of the Member States relating to electromagnetic compatibility, safety of electrical equipment designed for use within certain voltage limits, and on the restrictions of use of certain hazardous substances in electrical and electronic equipment.

The manufacturer of this product is: Lexmark International, Inc., 740 West New Circle Road, Lexington, KY, 40550 USA. The authorized representative is: Lexmark International Technology Hungária Kft., 8 Lechner Ödön fasor, Millennium Tower III, 1095 Budapest HUNGARY. A declaration of conformity to the requirements of the Directives is available upon request from the Authorized Representative or may be obtained at **www.lexmark.com/en_us/about/regulatory-compliance/european-union-declaration-of-conformity.html**.

This product satisfies the Class A limits of EN 55022 and EN55032 and safety requirements of EN 60950-1 or EN 62368-1.

Japanese VCCI notice

製品にこのラベルが表示されている場合、
次の要件を満たしています。

この装置は、クラス A 情報技術装置です。この装置を家庭環境で使用する
と電波妨害を引き起こすことがあります。この場合には使用者が適切な対策
を講ずるよう要求されることがあります。　　　　　　　　VCCI-A

この装置は，クラスA情報技術装置です。この装置を家庭環境で使用す
ると電波妨害を引き起こすことがあります。この場合には使用者が適切な
対策を講ずるよう要求されることがあります。　　　　ＶＣＣＩ－Ａ

Notice to users of Class A products in Brazil

Este produto não é apropriado para uso em ambientes domésticos, pois poderá causar interferências eletromagnéticas que obrigam o usuário a tomar medidas necessárias para minimizar estas interferências.

Radio interference notice

Warning

This is a product that complies with the emission requirements of EN55022 and EN55032 Class A limits and immunity requirements of EN55024. This product is not intended to be used in residential/domestic environments.

This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

STATEMENT OF LIMITED WARRANTY FOR LEXMARK LASER PRINTERS, LEXMARK LED PRINTERS, AND LEXMARK MULTIFUNCTION LASER PRINTERS

Lexmark International, Inc., Lexington, KY

This limited warranty applies to the United States and Canada. For customers outside the U.S., refer to the country-specific warranty information that came with your product.

This limited warranty applies to this product only if it was originally purchased for your use, and not for resale, from Lexmark or a Lexmark Remarketer, referred to in this statement as "Remarketer."

Limited warranty

Lexmark warrants that this product:

—Is manufactured from new parts, or new and serviceable used parts, which perform like new parts

—Is, during normal use, free from defects in material and workmanship

If this product does not function as warranted during the warranty period, contact a Remarketer or Lexmark for repair or replacement (at Lexmark's option).

If this product is a feature or option, this statement applies only when that feature or option is used with the product for which it was intended. To obtain warranty service, you may be required to present the feature or option with the product.

If you transfer this product to another user, warranty service under the terms of this statement is available to that user for the remainder of the warranty period. You should transfer proof of original purchase and this statement to that user.

Limited warranty service

The warranty period starts on the date of original purchase as shown on the purchase receipt and ends 12 months later provided that the warranty period for any supplies and for any maintenance items included with

the printer shall end earlier if it, or its original contents, are substantially used up, depleted, or consumed. Fuser Units, Transfer/Transport Units, Paper Feed items, if any, and any other items for which a Maintenance Kit is available are substantially consumed when the printer displays a "Life Warning" or "Scheduled Maintenance" message for such item.

To obtain warranty service you may be required to present proof of original purchase. You may be required to deliver your product to the Remarketer or Lexmark, or ship it prepaid and suitably packaged to a Lexmark designated location. You are responsible for loss of, or damage to, a product in transit to the Remarketer or the Lexmark designated location.

When warranty service involves the exchange of a product or part, the item replaced becomes the property of the Remarketer or Lexmark. The replacement may be a new or repaired item.

The replacement item assumes the remaining warranty period of the original product.

Replacement is not available to you if the product you present for exchange is defaced, altered, in need of a repair not included in warranty service, damaged beyond repair, or if the product is not free of all legal obligations, restrictions, liens, and encumbrances.

As part of your warranty service and/or replacement, Lexmark may update the firmware in your printer to the latest version. Firmware updates may modify printer settings and cause counterfeit and/or unauthorized products, supplies, parts, materials (such as toners and inks), software, or interfaces to stop working. Authorized use of genuine Lexmark products will not be impacted.

Before you present this product for warranty service, remove all print cartridges, programs, data, and removable storage media (unless directed otherwise by Lexmark).

For further explanation of your warranty alternatives and the nearest Lexmark authorized servicer in your area contact Lexmark on the World Wide Web.

Remote technical support is provided for this product throughout its warranty period. For products no longer covered by a Lexmark warranty, technical support may not be available or only be available for a fee.

Extent of limited warranty

Lexmark does not warrant uninterrupted or error-free operation of any product or the durability or longevity of prints produced by any product.

Warranty service does not include repair of failures caused by:

—Modification or unauthorized attachments

—Accidents, misuse, abuse or use inconsistent with Lexmark user's guides, manuals, instructions or guidance

—Unsuitable physical or operating environment

—Maintenance by anyone other than Lexmark or a Lexmark authorized servicer

—Operation of a product beyond the limit of its duty cycle

—Use of printing media outside of Lexmark specifications

—Refurbishment, repair, refilling or remanufacture by a third party of products, supplies or parts

—Products, supplies, parts, materials (such as toners and inks), software, or interfaces not furnished by Lexmark

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Limitation of liability

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Lexmark's liability for actual damages from any cause whatsoever will be limited to the amount you paid for the product that caused the damages. This limitation of liability will not apply to claims by you for bodily injury or damage to real property or tangible personal property for which Lexmark is legally liable. **IN NO EVENT WILL LEXMARK BE LIABLE FOR ANY LOST PROFITS, LOST SAVINGS, INCIDENTAL DAMAGE, OR OTHER ECONOMIC OR CONSEQUENTIAL DAMAGES.** This is true even if you advise Lexmark or a Remarketer of the possibility of such damages. Lexmark is not liable for any claim by you based on a third party claim.

This limitation of remedies also applies to claims against any Suppliers and Remarketers of Lexmark. Lexmark's and its Suppliers' and Remarketers' limitations of remedies are not cumulative. Such Suppliers and Remarketers are intended beneficiaries of this limitation.

Additional rights

Some states do not allow limitations on how long an implied warranty lasts, or do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions contained above may not apply to you.

This limited warranty gives you specific legal rights. You may also have other rights that vary from state to state.

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