

# GV-IP Camera

## *User's Manual*



- GV-EBD Series
- GV-ABL / TBL Series
- GV-ADR / TDR Series
- GV-AVD / TVD Series

Before attempting to connect or operate this product, please read these instructions carefully and save this manual for future use.



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**Note:** No memory card slot or local storage function for Argentina.

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August 2020

## Preface

Welcome to the *GV-EBD Series IR Eyeball IP Dome*, *GV-ABL Series Bullet IP Camera*, *GV-ADR / TDR Series Mini Fixed Rugged IP Dome* and *GV-AVD Series Vandal Proof IP Camera User's Manual*.

The features described in the manual vary among camera models and versions. Some features may not be available in your camera.

This Manual is designed for the following models:

Model	Model Number
IR Eyeball Dome	GV-EBD2702
	GV-EBD4700 / 4711
	GV-EBD8700 / 8711
Bullet IP Camera	GV-ABL2701 Series / 2702 / 2703 Series
	GV-ABL4701 Series / 4703 / 4712
	GV-ABL8712
	GV-TBL2703 Series / 4700 / 4703 / 4710 / 4711
	GV-TBL8710
Mini Fixed Rugged IP Dome	GV-ADR2701 / 2702
	GV-ADR4701 / 4702
	GV-TDR2700 / 2702
	GV-TDR4700 Series / 4702
Vandal Proof IP Dome	GV-AVD2700
	GV-AVD4710
	GV-AVD8710
	GV-TVD4700
	GV-TVD4710 / 4711
	GV-TVD8710

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## Naming Definition

<b>GV-DVR / NVR</b>	GeoVision Analog and Digital Video Recording Software. The GV-DVR also refers to <b>GV-Multicam System</b> or <b>GV-Hybrid DVR</b> .
<b>GV-VMS</b>	GeoVision Video Management System for IP cameras.



## Note for Connecting to GV-VMS / DVR / NVR

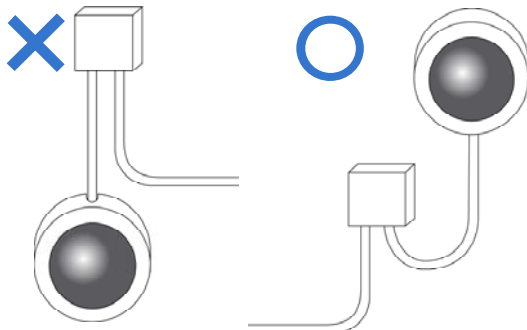
The GV-IPCAM in this Manual is designed to work with and record on GV-VMS / DVR / NVR, a video management system.

- Once the camera is connected to the GV-VMS / DVR / NVR, the resolution set on the GV-VMS / DVR / NVR will override the resolution set on the camera's Web interface. You can only change the resolution settings through the Web interface when the connection to the GV-VMS / DVR / NVR is interrupted.
- The login password of the camera cannot contain the character "&" or any whitespace when connecting to GV-VMS.
- The Video Analytic features under Intelligent (see 3.5 *Intelligent*) cannot be integrated with GV-VMS / DVR / NVR.

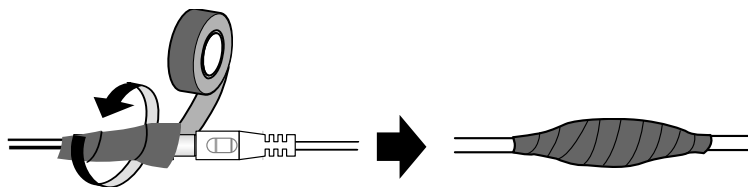
## Note for Installing Camera Outdoor

When installing the camera outdoor, be sure that:

1. The camera is set up above the junction box to prevent water from entering the camera along the cables.



2. Any PoE, power, audio and I/O cables are waterproofed using waterproof silicon rubber or the like.



3. The screws are tightened and the cover is in place after opening the camera cover.

## Note for Powering the Camera

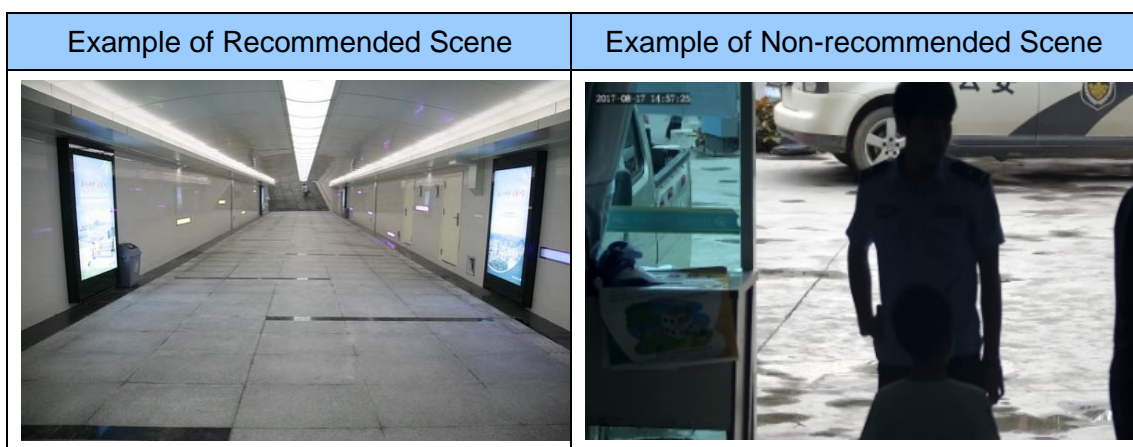
The camera is powered by PoE or a power adapter. If you want to power the camera using the power connector, an optional power adapter is required.

## Note for Face Detection

To use the camera's built-in face detection feature (see 3.5.1.7 *Face Detection*), not supported by GV-ABL2701 series / 2703 series / 4701 series / 4703, GV-ADR2701 / 2702 / 4701 / 4702, GV-TBL series, GV-TDR2702 / 4702 and GV-TVD series, it is recommended to install the camera according to the criteria listed below:

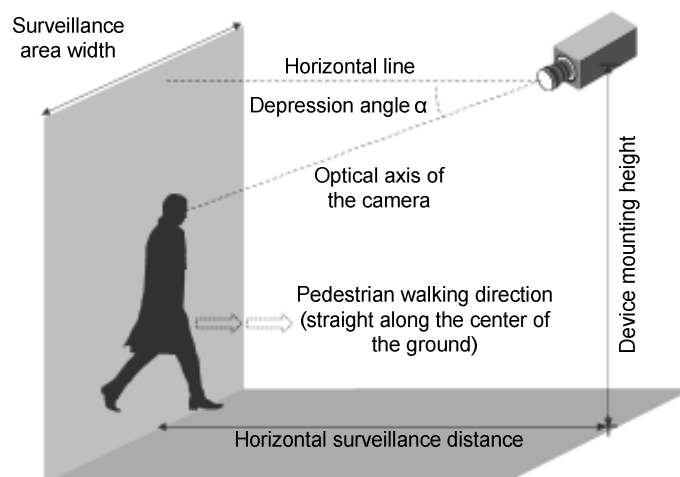
### Surveillance Condition

- The camera shall be installed at a site with uniform, sufficient lighting, where the face(s) to be detected are fully illuminated.



### Camera Position

- The camera shall be mounted at a recommended height of 2.5 ~ 3 m (8.2 ~ 9.84 ft).
- The camera shall be mounted with a recommended depression angle of around 10°.
- The camera shall be positioned so that the face(s) to be detected are directly aligned with the lens of the camera, with a horizontal deviation of no greater than 30°, a vertical deviation of no greater than 15° and a face size of at least 120 pixels.

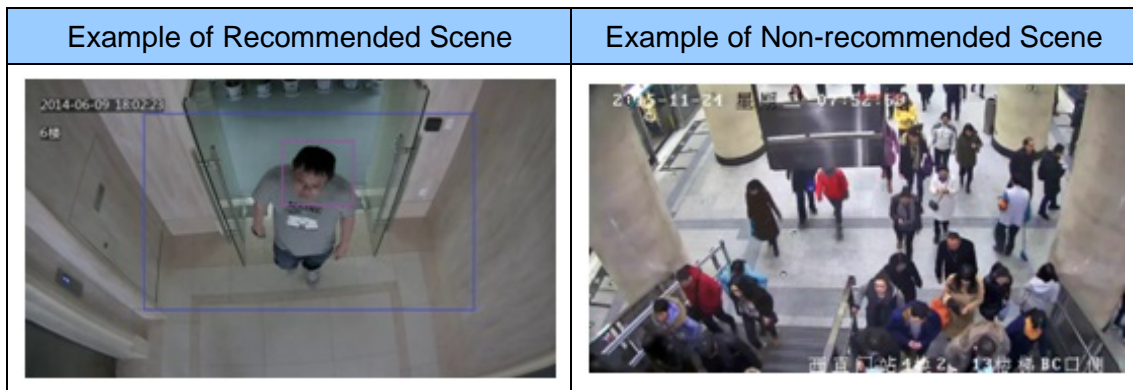


## Note for People Counting

To use the camera's built-in people counting feature (see 3.5.1.8 *People Counting*), not supported by GV-ABL2701 series / 2703 series / 4701 series / 4703, GV-ADR2701 / 2702 / 4701 / 4702, GV-TBL series, GV-TDR2702 / 4702 and GV-TVD series, it is recommended to install the camera according to the criteria listed below:

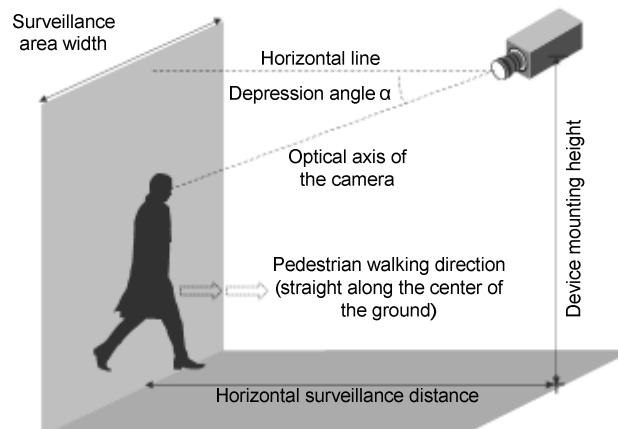
### Surveillance Condition

- The camera shall be installed at a site with uniform, sufficient lighting, where the person(s) to be counted are fully illuminated.
- The camera shall be installed at an entrance or exit with an ideal width of 1 ~ 4 m (3.28 ~ 13.12 ft), where the persons(s) to be counted move toward the lens of the camera in single file.



### Camera Position

- The camera shall be mounted at a recommended height of 3 ~ 5 m (9.84 ~ 16.4 ft).
- The camera shall be mounted with a recommended depression angle of 70 ~ 80°.
- The camera shall be positioned so that the person(s) to be counted face toward the lens of the camera and are displayed on the image with a shoulder size of between 120 ~ 160 pixels.



# Chapter 1 Introduction

## 1.1 GV-EBD Series

The H.265 Target Eyeball Dome is an outdoor, network camera equipped with an automatic IR-cut filter and IR LEDs for day and night surveillance. The camera adheres to IP67 standards for dust / water protection and supports H.265 video codec to achieve better compression ratio while maintaining high quality image at reduced network bandwidths. With its WDR Pro (WDR for GV-EBD2702), It can process scenes with contrasting intensity of lights and produce clear image.

For **GV-EBD4711 / 8711**, with their motorized lenses, the user can zoom and focus the camera from the Web interface. The camera also provides built-in micro SD card slot for local storage.

Model No.		Specifications	Description
GV-EBD2702	Fixed lens	Fixed Iris, f: 2.8 mm, F/1.8, M12 Lens Mount	2 MP, H.265, Low Lux, WDR
GV-EBD4700			4 MP, H.265, Low Lux, WDR Pro
GV-EBD8700		Fixed Iris, f: 2.8 mm, F/2.0, M12 Lens Mount	8 MP, H.265, Low Lux, WDR Pro
GV-EBD4711	Motorized varifocal lens	Fixed Iris, f: 2.7 ~ 12 mm, F/1.4, Ø12 mm Lens Mount	4 MP, H.265, Low Lux, WDR Pro
GV-EBD8711		Fixed Iris, f: 2.8 ~ 12 mm F/1.5, Ø12 mm Lens Mount	8 MP, H.265, Super Low Lux, WDR Pro

### 1.1.1 Packing List

- H.265 Target Eyeball Dome
- Screw Kit
- Drill Template Paster











- Waterproof Rubber Set
- Download Guide
- Warranty Card



### 1.1.2 Optional Accessories

Optional accessories can expand the capabilities and versatility of your camera. Contact your dealer for more information.

Model Number	Name	Details
GV-Mount107 (must be used with GV-Mount212P)	Pendant Bracket 	Dimensions: Ø 120 x 334 mm (Ø 4.72" x 13.15") Weight: 0.74 kg (1.63 lb)
GV-Mount211P	Wall Mount and Junction Box 	Dimensions: 233 x 126 x 126 mm (9.2" x 5" x 5") Weight: 1 kg (2.2 lb)
GV-Mount212P	Wall Box Mount 	Dimensions: Ø 126 x 36 mm (Ø 5.0" x 1.4") Weight: 0.22 kg (0.48 lb)

<p>GV-Mount300-2</p>	<p>Convex Corner Mount</p> 	<p>Dimensions: 137 x 233 x 160 mm (5.4" x 9.17" x 6.3") Weight: 1.65 kg (3.64 lb)</p>
<p>GV-Mount310-2</p>	<p>Concave Corner Mount</p> 	<p>Dimensions: 111.2 x 369.9 x 210 mm (2.6" x 11.4" x 6.6") Weight: 1.65 kg (3.64 lb)</p>
<p>GV-Mount420 (must be used with GV-Mount211P)</p>	<p>Pole Mount Bracket</p> 	<p>Dimensions: Ø 120 x 120 x 53.4 mm (Ø 4.7" x 4.7" x 2.1") Weight: 0.45 kg (0.99 lb) Steel Strap Diameter: Ø 67 ~ 127 mm (Ø 2.6" ~ 5")</p>
<p>GV-Mount704 (must be used with GV-Mount107)</p>	<p>Extension Tube</p> 	<p>Dimensions: Ø 3.5 x 10 or 20 or 30 or 50 cm (Ø 1.38 x 3.9 or 7.9 or 11.8 or 19.7") Weight: 225 g or 360 g or 500 g or 780 g (0.5 lb or 0.79 lb or 1.1 lb or 1.72 lb)</p>
<p>GV-PA191</p>	<p>Power over Ethernet (PoE) Adapter</p> 	<p>GV-PA191 is a Power over Ethernet (PoE) adapter designed to provide power to the IP device through a single Ethernet cable.</p>
<p>GV-POE Switch</p>	<p>GV-POE Switch is designed to provide power along with network connection for IP devices. GV-POE Switch is available in various models with different numbers and types of ports.</p>	
<p>Power Adapter</p>	<p>Contact our sales representatives for the countries and areas supported.</p>	

## 1.1.3 Overview

### 1.1.3.1 GV-EBD2702 / 4700 / 8700

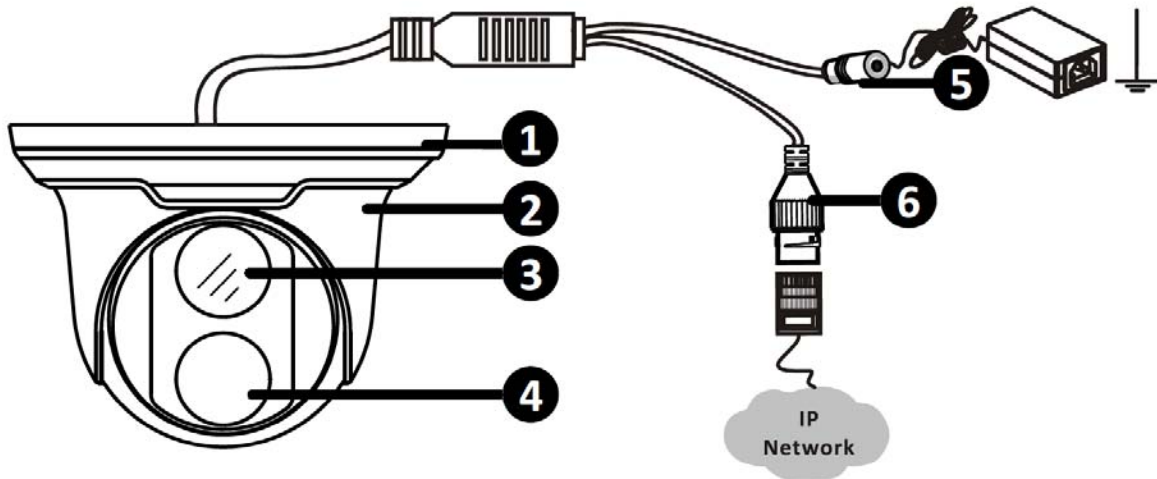


Figure 1-1

No.	Description
1	Bottom ring
2	Housing
3	Lens
4	Infrared indicator
5	Power connector (DC 12 V)
6	Ethernet connector / PoE

### 1.1.3.2 GV-EBD4711 / 8711

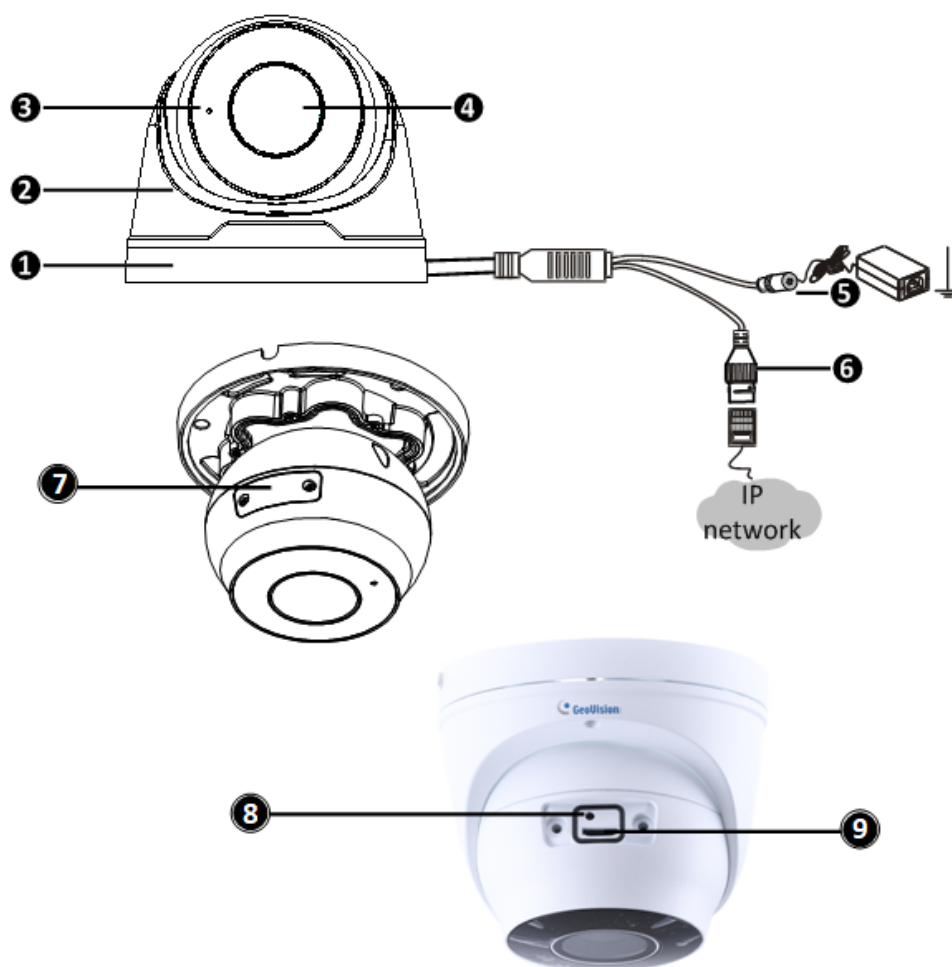


Figure 1-2

No.	Description
1	Bottom ring
2	Housing
3	Microphone
4	Lens
5	Power connector (DC 12 V)
6	Ethernet connector / PoE
7	Micro SD card slot and default button compartment
8	Default button
9	Micro SD card slot

**Note:** If the default button doesn't respond after pressing for 15 seconds, reboot the camera and try again within 10 minutes of rebooting.



## 1.1.4 Installation

The Target Eyeball Dome is designed for outdoors. With the standard package, you can install the camera on the ceiling. Alternatively, you can purchase optional mounting accessories to mount the dome on a wall.

Below are the instructions for **Ceiling Mount**. There are two kinds of Ceiling Mount: **Concealed Installation** and **Open Installation**. In concealed installation, the cables are hidden in the ceiling. In Open Installation, the cables are led out from the open slot on the bottom ring.

### 1.1.4.1 GV-EBD2702 / 4700 / 8700 Standard Installation

#### For Concealed Installation

1. Stick the drill template paster to the ceiling and drill three holes according to the drill template.

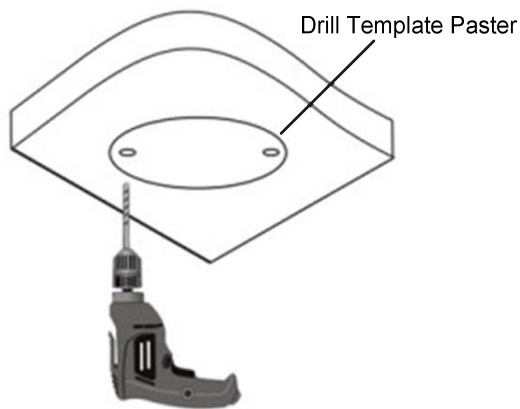


Figure 1-3

2. Insert the screw anchors.

Drill a hole to lead the cables out of the ceiling

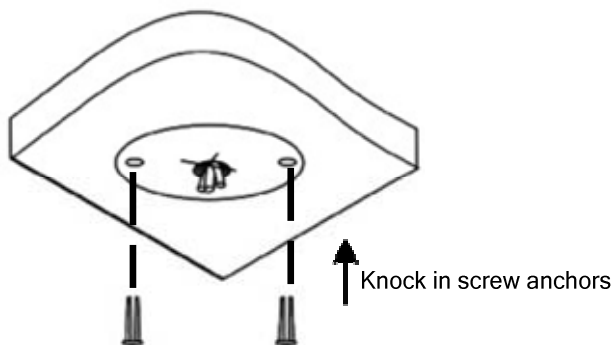


Figure 1-4

3. Remove the bottom ring by turning it anticlockwise.

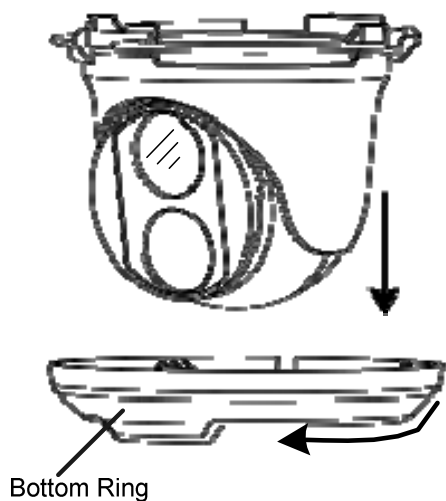


Figure 1-5

4. Connect the cables and secure the camera.

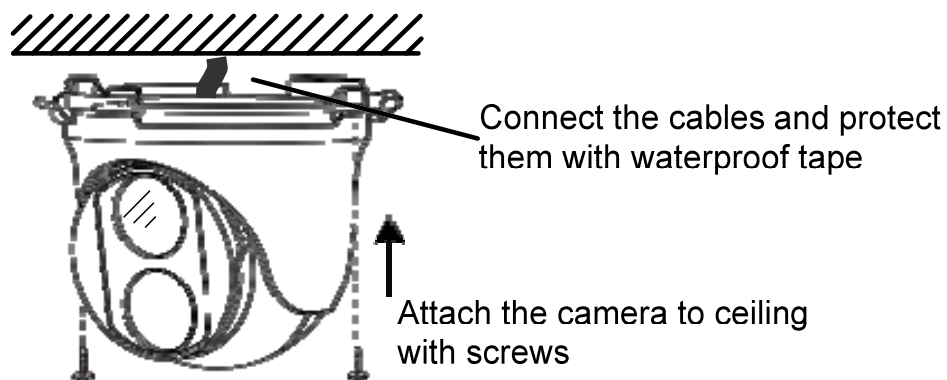


Figure 1-6

5. Adjust the monitoring direction.

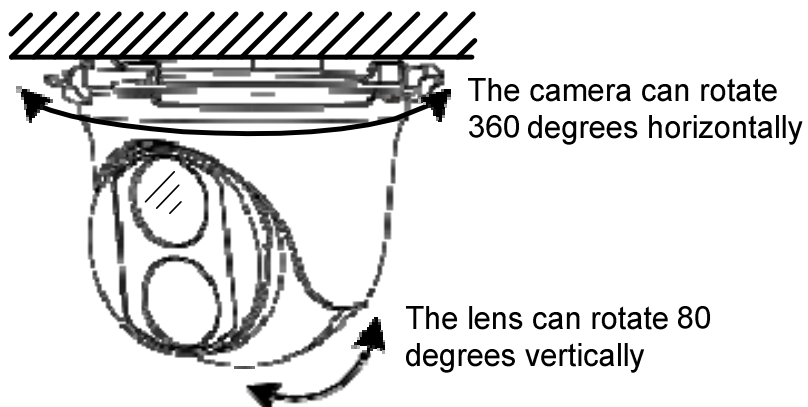
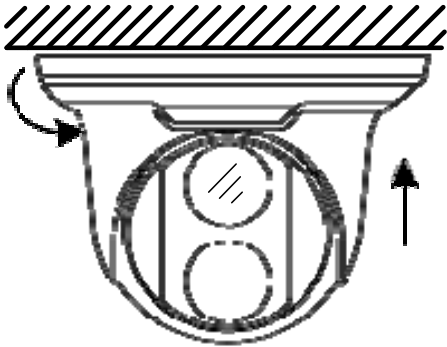


Figure 1-7

6. Mount the bottom ring.

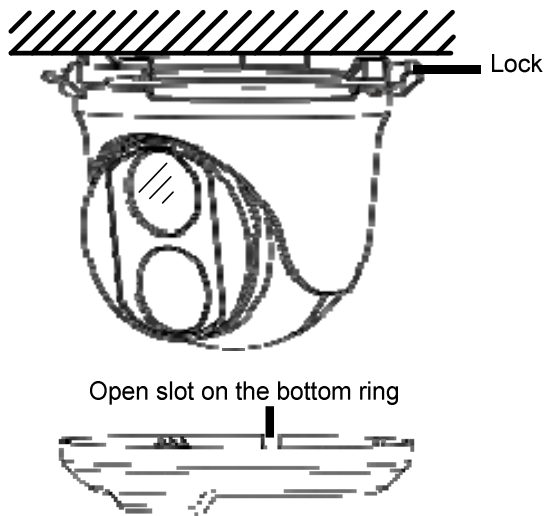


Push the bottom ring back up and turn it clockwise to lock into position

*Figure 1-8*

**For Open Installation**

Lead the cables out from the open slot on the bottom ring before screwing the camera to the ceiling as shown in *Figure 1-6*.



*Figure 1-9*

### 1.1.4.2 GV-EBD4711 / 8711 Standard Installation

#### For Concealed Installation

1. Stick the drill template paster to the ceiling and drill three holes according to the drill template.

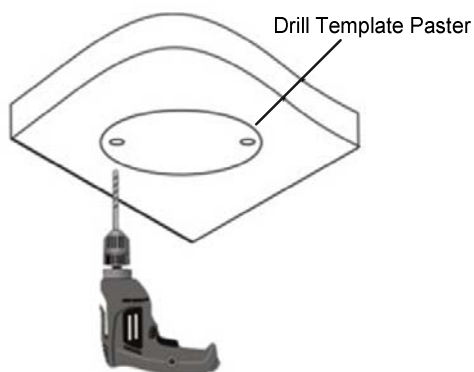


Figure 1-10

2. Insert the screw anchors.

Drill a hole to lead the cables out of the ceiling

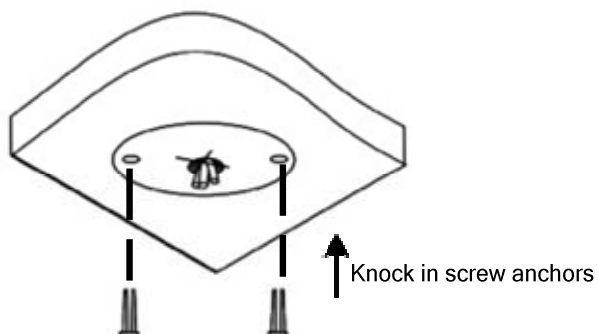


Figure 1-11

3. Loosen the fixing screw and remove the housing by turning it to the position as shown.

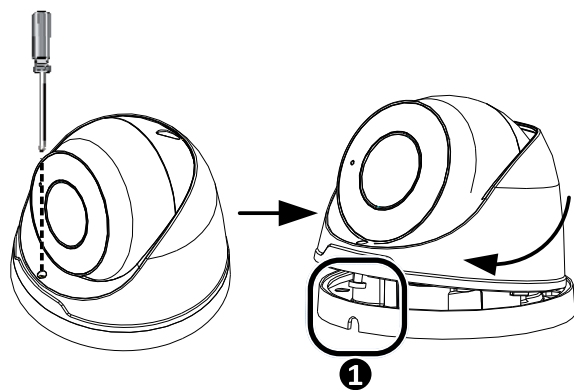


Figure 1-12

- Secure the bottom ring to the ceiling with 3 supplied screws and connect the cable.

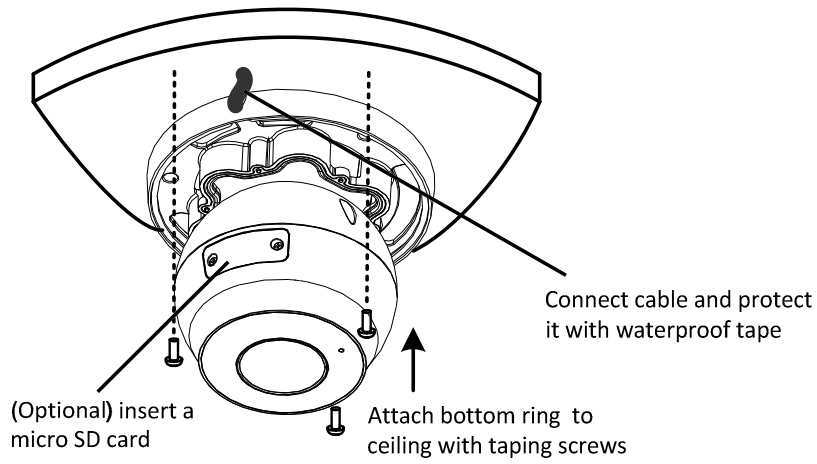


Figure 1-13

- Mount the housing by adjusting to the position as shown and press and turn to anywhere but ❶.

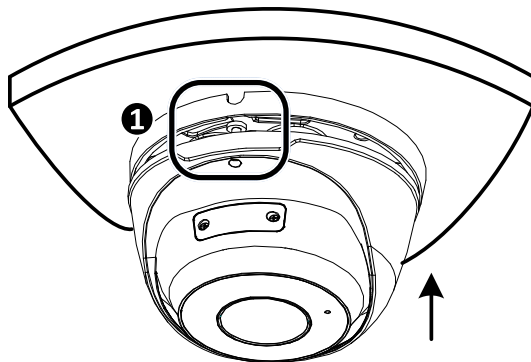


Figure 1-14

- Adjust the monitoring direction. Then tighten the screw.

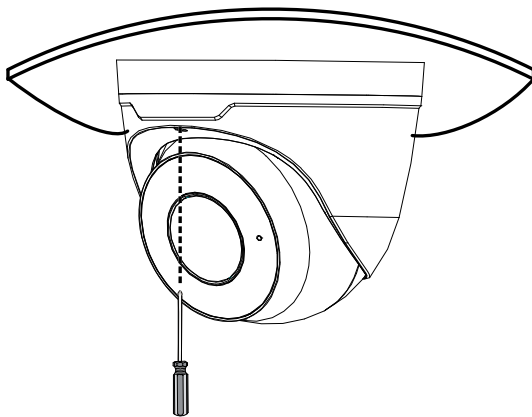


Figure 1-15

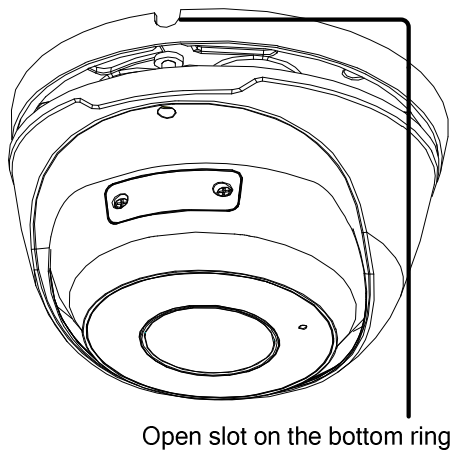
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**WARNING:** Make sure the housing is not dismounted from the bottom ring when adjusting the monitoring direction. Unintentional removal of the housing may result in circumstantial damages.

---

**For Open Installation**

Lead the cables out from the open slot on the bottom ring before mounting the housing as shown in *Figure 1-14*.



*Figure 1-16*

## 1.1.5 Optional Installation

You can optionally purchase the following accessories to fit your mounting environment:


- **GV-Mount211P / GV-Mount212P for Wall Box Mount:** see section 1.1.5.1 and 1.1.5.2.
- **GV-Mount420 + GV-Mount211P for Pole Box Mount:** see section 1.1.5.3.
- **GV-Mount212P + GV-Mount107 for Pendant Tube Mount:** see section 1.1.5.4.
- **GV-Mount300-2 / 310-2 for Corner Mount:** see *Appendix F. GV-Mount300-2 / 310-2.*

### 1.1.5.1 GV-Mount211P



Figure 1-17

#### GV-Mount211P Packing List

<ul style="list-style-type: none"> <li>• GV-Mount211P</li> </ul> 	<ul style="list-style-type: none"> <li>• Long Screw x 5</li> </ul> 
<ul style="list-style-type: none"> <li>• Short Screw x 4</li> </ul> 	<ul style="list-style-type: none"> <li>• Screw Anchor x 5</li> </ul> 
<ul style="list-style-type: none"> <li>• Plastic PG21 Conduit Connector</li> </ul> 	<ul style="list-style-type: none"> <li>• Drill Template Paster</li> </ul> 

1. Unscrew the bracket.



Figure 1-18

2. Loosen the indicated area by turning it anticlockwise.



Figure 1-19

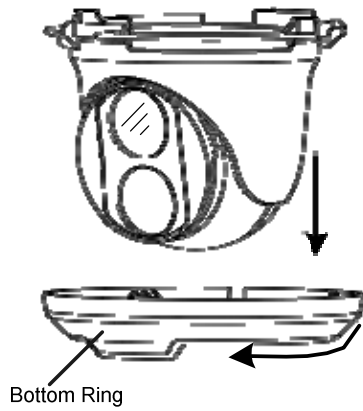
3. Stick the drill template paster to the wall with the arrow pointing up.
4. Drill 4 holes according to the sticker and insert the 4 screw anchors to the 4 holes.
5. Secure the power box to the wall with 4 long screws



Figure 1-20



6. Remove the bottom ring by turning it anticlockwise.



*Figure 1-21*

7. Secure the camera to the wall mount bracket with the provided short screws according to the screw position for each model:

**GV-EBD4700 / 4711 / 8700 / 8711**



*Figure 1-22*

**GV-EBD2702**



*Figure 1-23*

**GV-ADR2701 / 4701**



*Figure 1-24*

**GV-ADR2702 / ADR4702 / TDR2700 / TDR2702 / TDR4700 / TDR4702**



*Figure 1-25*

8. Thread the Ethernet cable through the PG21 conduit connector and the power box as shown in No. 8, *Figure 1-26*. Then connect the cable to the camera. To waterproof the cable, see *1.6 Waterproofing the Cable*.
9. Rotate the plastic ring to secure the conduit connector to the power box. Screw in the cap as shown in No. 9, *Figure 1-26*.
10. Screw the wall mount bracket to the power box as shown in No. 10, *Figure 1-26*.



*Figure 1-26*

11. Mount the bottom ring.



*Figure 1-27*

### 1.1.5.2 GV-Mount212P



Figure 1-28

#### GV-Mount212P Packing List

<ul style="list-style-type: none"><li>• GV-Mount212P</li></ul> 	<ul style="list-style-type: none"><li>• Long Screw x 3</li></ul> 
<ul style="list-style-type: none"><li>• Short Screw x 3</li></ul> 	<ul style="list-style-type: none"><li>• Screw Anchor x 3</li></ul> 

### Standard Installation

- 1 Attach the wall box to the wall and use a marker to mark the location for the center socket and the screws. Make sure the knob points down.

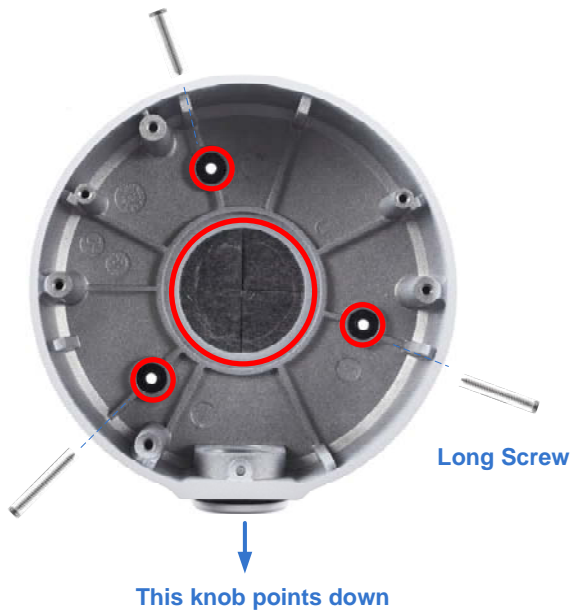


Figure 1-29

- 2 Drill 3 holes according to the screw location. Then, drill a bigger hole at the center socket location for the Ethernet cable.
- 3 Insert 3 screw anchors to the screw location and secure the wall box to the wall with 3 long screws.
4. Remove the bottom ring by turning it anticlockwise.

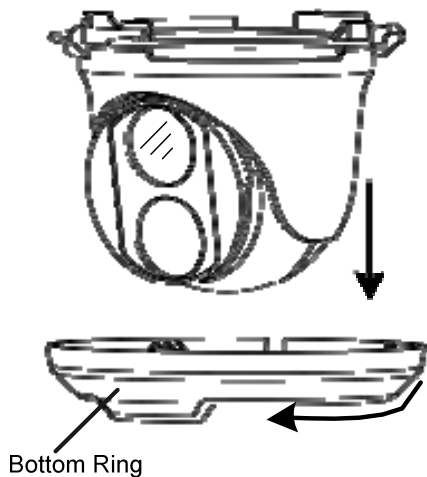


Figure 1-30

5. Thread the Ethernet cable through the center socket and waterproof the Ethernet cable. For details, see 1.6 *Waterproofing the Cable*.



Figure 1-31

6. Fit the cable into the wall box.
7. Secure the camera by locking the provided short screws to the screw position for each model:

**GV-EBD2702**



Figure 1-32

**GV-EBD4700 / 4711 / 8700 / 8711**

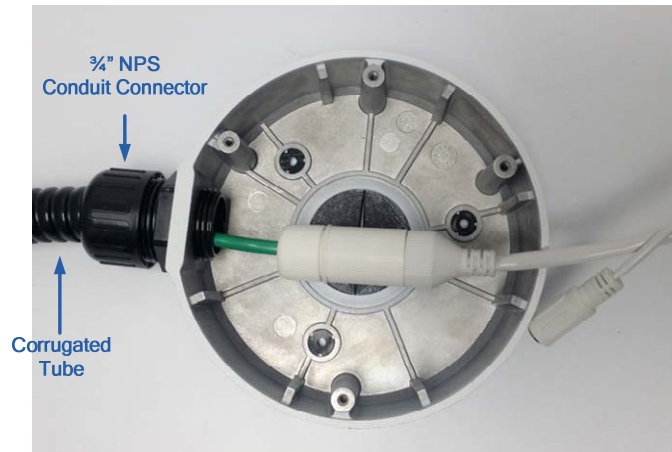


Figure 1-33

8. Mount the bottom ring.

---

**Note:** In addition to the Standard Installation, you can also choose to run the Ethernet cable through a corrugated tube. To do this, you will have to purchase your own conduit connector and corrugated tube. 3/4" NPS is the recommended type of connector. After you secure the wall box to the desired location, remove the knob at the bottom and connect the conduit connector with a self-prepared corrugated tube to the wall box. Then, thread the Ethernet cable through the corrugated tube and waterproof the Ethernet cable.



*Figure 1-34*



---

### 1.1.5.3 GV-Mount420 + GV-Mount211P



Figure 1-35

#### GV-Mount420 Packing List

<ul style="list-style-type: none"> <li>• GV-Mount420</li> </ul> 	<ul style="list-style-type: none"> <li>• M4 Screw x 4</li> </ul> 
<ul style="list-style-type: none"> <li>• Additional Screw Kit                             <ul style="list-style-type: none"> <li>- M6 Screw x 4</li> <li>- M6 Nut x 4</li> <li>- M6 Plain Washer x 4</li> <li>- M6 Split Washer x 4</li> </ul> </li> </ul>	

---

**Note:** For **GV-ADR / TDR / EBD Series**, GV-Mount420 can only be used in conjunction with GV-Mount211P.

---



1. Unscrew the bracket.



Figure 1-36

2. Loosen the indicated area by turning it anticlockwise.



Figure 1-37

3. Align and attach the power box to the back plate using the 4 supplied M4 screws as indicated.

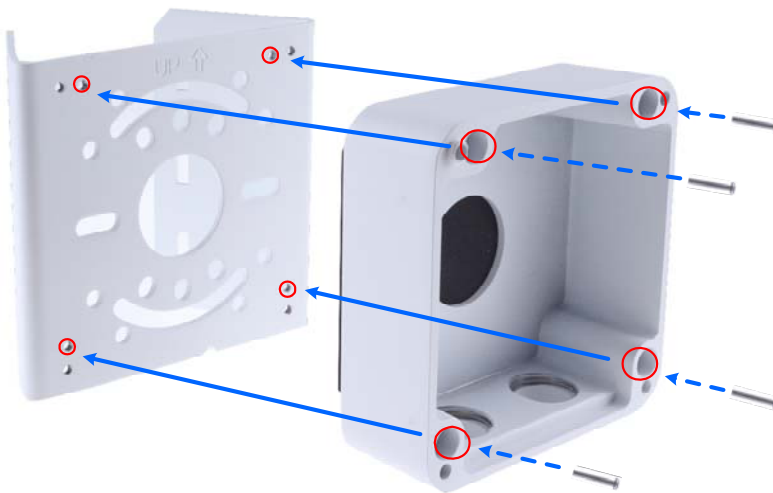


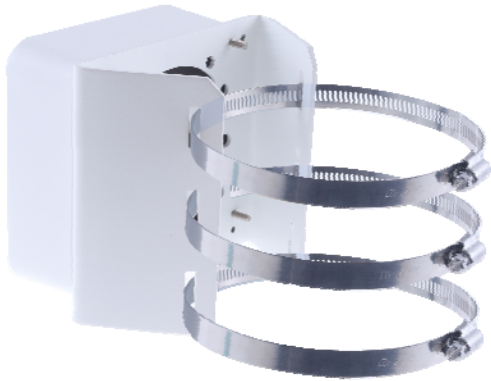
Figure 1-38

---

**Note:** Make sure the direction of the “up ↑” indicator on the back plate match that of the power box.

---

4. Thread the 3 steel straps onto the back plate.



*Figure 1-39*

5. Follow Step 6 ~ 12 in 1.1.5.1 GV-Mount211P.
6. Secure the camera onto the desired pole by tightening the steel straps.

### 1.1.5.4 GV-Mount212P + GV-Mount107

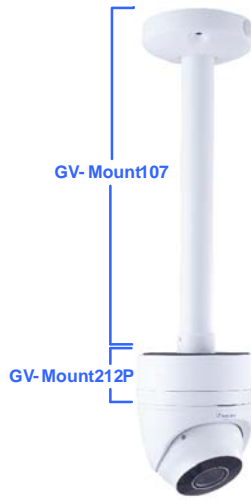






Figure 1-40

#### GV-Mount107 Packing List

<ul style="list-style-type: none"> <li>• Pendant Bracket</li> </ul> 	<ul style="list-style-type: none"> <li>• Pendant Tube</li> </ul> 
<ul style="list-style-type: none"> <li>• Tube Connector</li> </ul> 	<ul style="list-style-type: none"> <li>• Torx Wrench</li> </ul> 

**Note:** Before installing GV-Mount107, note the following.

- Install your GV-EBD Series camera on a GV-Mount212P by cutting a hole in the center of the mount and thread the camera wires through.



- Prepare 3 long screws for securing the Pendant Bracket to the ceiling.
- GV-Mount107 optionally extends with GV-Mount704.

1. Place GV-Mount107 on the ceiling and mark the location for the center socket and the 3 screws.
2. Drill the marks and secure the Pendant Bracket onto the ceiling.



*Figure 1-41*

3. Attach one end of the Pendant Tube to the Pendant Bracket, and the other end to the Tube Connector.
4. Thread the necessary wires from the ceiling through the Pendant Tube and connect to the camera wires.



*Figure 1-42*

5. Push and arrange the connected wires inside Mount212P.
6. Secure the camera onto the Tube Connector.

## 1.2 GV-ABL / TBL Series

The Bullet IP Camera is an outdoor, fixed, network camera equipped with an automatic IR-cut filter and an IR LED for day and night surveillance. The camera supports H.265 video codec to achieve better compression ratio while maintaining high quality image at reduced network bandwidths. The camera adheres to IP66 standards (IP67 for GV-ABL4712 / 8712 / TBL Series) and can be powered through PoE.

Model No.		Specifications	Description
GV-ABL2701-0F	Fixed lens	Fixed Iris, f: 4.0 mm, F/1.8, M12 Lens Mount	2 MP, H.265, Low Lux, WDR
GV-ABL2701-1F		Fixed Iris: f: 6.0 mm, F/1.8, M12 Lens Mount	
GV-ABL2702	Varifocal Lens	Fixed Iris, f: 2.8~12 mm, F/1.4, Ø14 mm Lens Mount	2 MP, H.265, Low Lux, WDR Pro
GV-ABL2703-0F	Fixed lens	Fixed Iris, f: 4.0 mm, F/2.0, M12 Lens Mount	2 MP, H.265, Low Lux, WDR
GV-ABL2703-1F		Fixed Iris: f: 6.0 mm, F/2.0, M12 Lens Mount	
GV-ABL4701-0F		Fixed Iris, f: 4.0 mm, F/1.8, M12 Lens Mount	
GV-ABL4701-1F	Fixed lens	Fixed Iris, f: 6.0 mm, F/1.8, M12 Lens Mount	4 MP, H.265 Low Lux, WDR
GV-ABL4703		Fixed Iris, f: 4.0 mm, F/2.0, M12 Lens Mount	
GV-ABL4712	Motorized varifocal lens	Fixed Iris, f: 2.8~12 mm, F/1.4, Ø14 mm Lens Mount	4 MP, H.265 Low Lux, WDR Pro
GV-ABL8712			8 MP, H.265 Super Low Lux, WDR Pro
GV-TBL2703-0F	Fixed lens	Fixed Iris, f: 4.0 mm, F/2.0, M12 Lens Mount	2 MP, H.265 Low Lux, WDR
GV-TBL2703-1F		Fixed Iris, f: 6.0 mm, F/2.0, M12 Lens Mount	2 MP, H.265 Low Lux, WDR
GV-TBL4700	Varifocal lens	Fixed Iris, f: 2.8~12 mm, F/1.6, Ø14 mm Lens Mount	4 MP, H.265 Low Lux, WDR
GV-TBL4703	Fixed lens	Fixed Iris, f:4.0 mm, F/2.0, M12 Lens Mount	4 MP, H.265 Low Lux, WDR
GV-TBL4710	Motorized varifocal lens	Fixed Iris, f: 2.8 ~ 12 mm, F/1.4, Ø14 mm Lens Mount	4 MP, H.265, Low Lux, WDR Pro
GV-TBL4711		Fixed Iris, f: 2.8 ~ 12 mm, F/1.6, Ø14 mm Lens Mount	4 MP, H.265, Low Lux, WDR Pro
GV-TBL8710		Fixed Iris, f: 2.8 ~ 12 mm, F/1.5, Ø14 mm Lens Mount	8 MP, H.265, Super Low Lux, WDR Pro






### 1.2.1 Packing List


- Bullet IP Camera
- Screw Kit
- Download Guide
- Warranty Card
- Drill Template Paster
- Waterproof Rubber Set



### 1.2.2 Optional Accessories

Optional accessories can expand the capabilities and versatility of your camera. Contact your dealer for more information.

Model Number	Name	Details
GV-Mount502 (for <b>GV-ABL2701 Series / 2703 Series / 4701 Series / 4703 &amp; TBL2703 Series / 4703</b> )	Wall Mount Bracket 	Dimensions: 93 x 93 x 39 mm (3.66" x 3.66" x 1.53") Weight: 0.235 kg (0.52 lb)
GV-Mount503 (for <b>GV-ABL2702 / 4712 / 8712, GV-TBL4700 / 4710 / 4711 / 8710</b> )	Wall Mount Bracket 	Dimension: 125 x 125 x 55 mm (4.9" x 4.9" x 2.2") Weight: 0.74 kg (1.63lb)
GV-Mount300-2	Convex Corner Mount 	Dimensions: 137 x 233 x 160 mm (5.4" x 9.17" x 6.3") Weight: 1.65 kg (3.64 lb)
GV-Mount310-2	Concave Corner Mount 	Dimensions: 111.2 x 369.9 x 210 mm (2.6" x 11.4" x 6.6") Weight: 1.65 kg (3.64 lb)
GV-Mount420 (must be used with GV-Mount503)	Pole Mount Bracket 	Dimensions: Ø 120 x 120 x 53.4 mm (Ø 4.7" x 4.7" x 2.1") Weight: 0.45 kg (0.99 lb) Steel Strap Diameter: Ø 67 ~ 127 mm (Ø 2.6" ~ 5")

GV-PA191	<p>Power over Ethernet (PoE) Adapter</p> 	<p>GV-PA191 is a Power over Ethernet (PoE) adapter designed to provide power to the IP device through a single Ethernet cable.</p>
GV-POE Switch	<p>GV-POE Switch is designed to provide power along with network connection for IP devices. GV-POE Switch is available in various models with different numbers and types of ports.</p>	
Power Adapter	<p>Contact our sales representatives for the countries and areas supported.</p>	

## 1.2.3 Overview

### 1.2.3.1 GV-ABL2701 / 2703 / 4701 / 4703 & TBL2703 / 4703

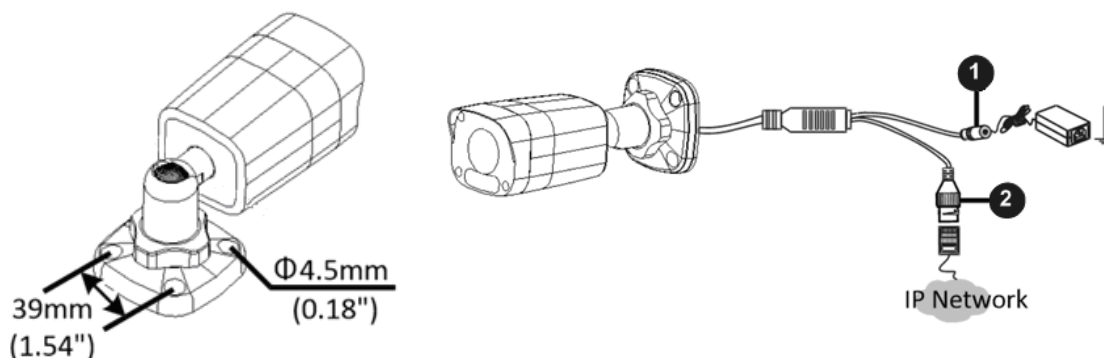


Figure 1-43

No.	Description	No.	Description
1	Power connector (DC 12 V)	2	Ethernet connector / PoE

### Load Default Button (for GV-ABL2703 / 4703 & TBL2703 / 4703 only)

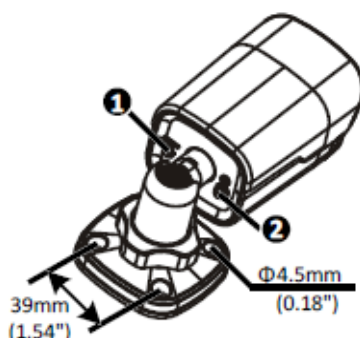


Figure 1-44

No.	Description	No.	Description
1	Load default button	2	Grounding screw

**Note:**

1. For safety precautions, it is recommended to connect a grounding wire to the grounding screw, and do not loosen or remove the grounding screw under any circumstances.
2. If the default button doesn't respond after pressing for 15 seconds, reboot the camera and try again within 10 minutes of rebooting.



### 1.2.3.2 GV-ABL2702 / 4712 / 8712 & TBL4700 / 4710 / 4711 / 8710

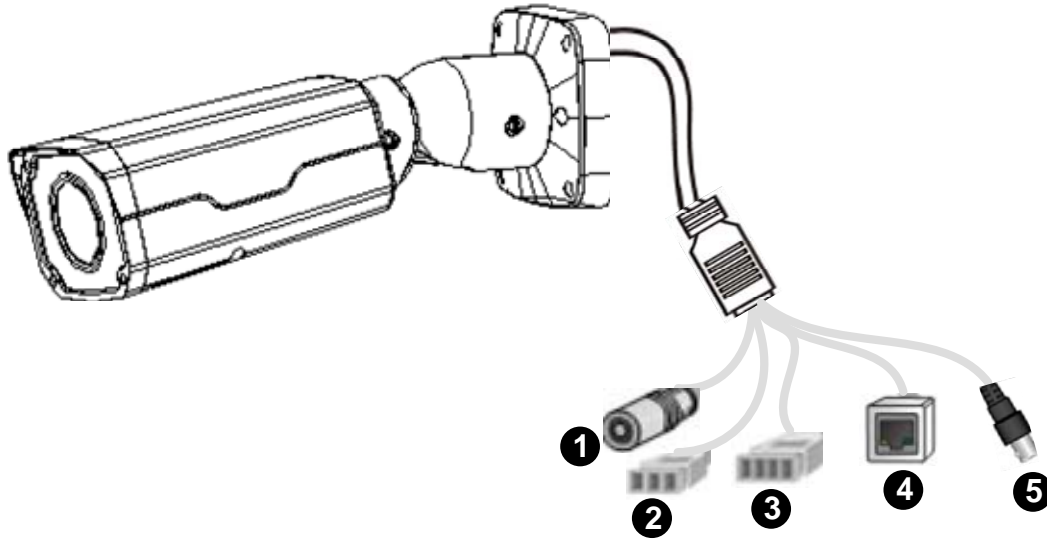


Figure 1-45

No.	Description
1	Power connector (DC 12 V)
2	Audio input / Audio output / GND
3	Alarm input (IN, GND) / Alarm output (N,P)
4	Ethernet connector / PoE
5	Video Output (GV-ABL8712 / TBL8710 Only)

## 1.2.4 Installation

The Bullet IP Camera is designed for outdoors. With the standard package, you can install the camera on the wall or ceiling. Or, you can purchase optional mounting accessories to mount your camera on a wall.

Below are the instructions for **Wall Mount**. There are two kinds of Wall Mount: **Concealed Installation** and **Open Installation**. In Concealed Installation, the cables are hidden in the wall. In Open Installation, the cables are led out from the open slot on the base.

### For Concealed Installation

1. For **GV-ABL2702 / 4712 / 8712 & TBL4700 / 4710 / 4711 / 8710**, optionally loosen the two screws at the bottom of the camera to insert a SD card.

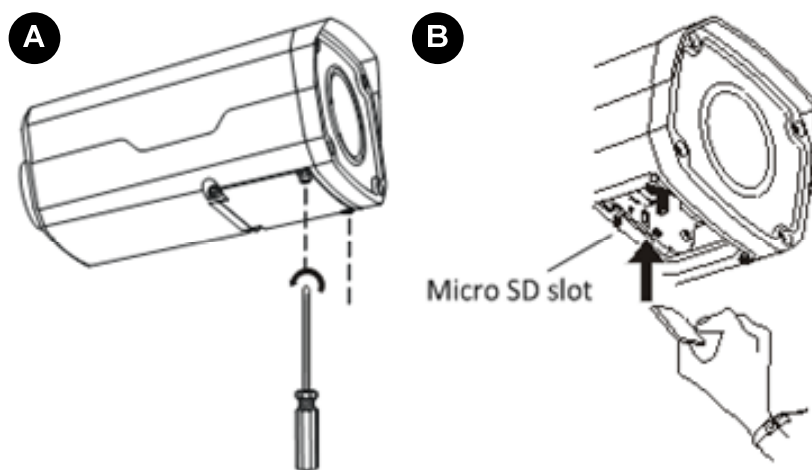


Figure 1-46

2. Stick the drill template paster to the wall and align the cross center to the hole in the wall.
3. Lead the cables across the hole on the wall.

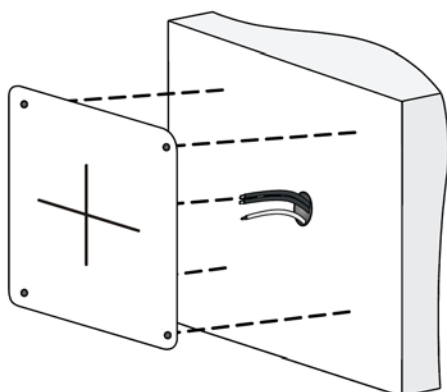


Figure 1-47

4. Drill four 30-mm deep holes according to the drill template.

Use a  $\text{Ø}6\text{-}6.5\text{mm}$  drill bit.

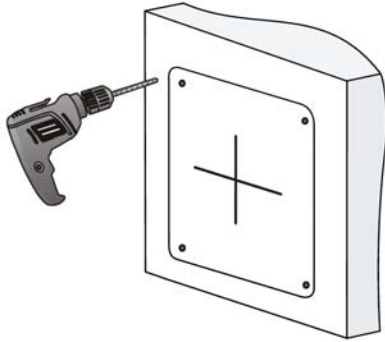


Figure 1-48

5. Insert the screw anchors.

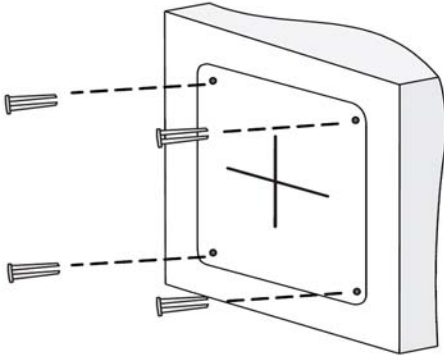


Figure 1-49

6. Screw the locknut and loosen the universal joint before attaching the camera to the wall.

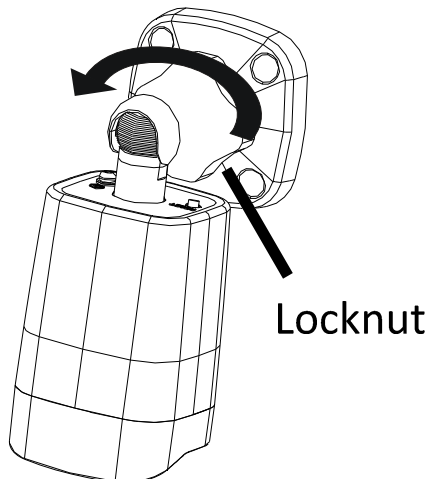
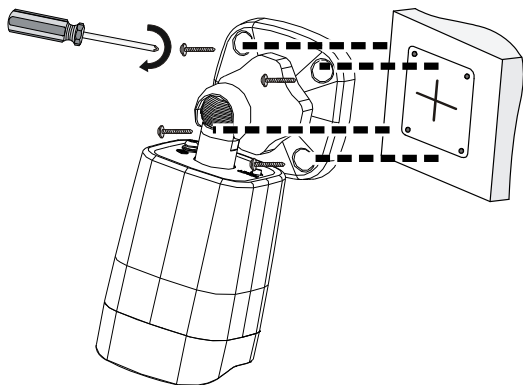


Figure 1-50

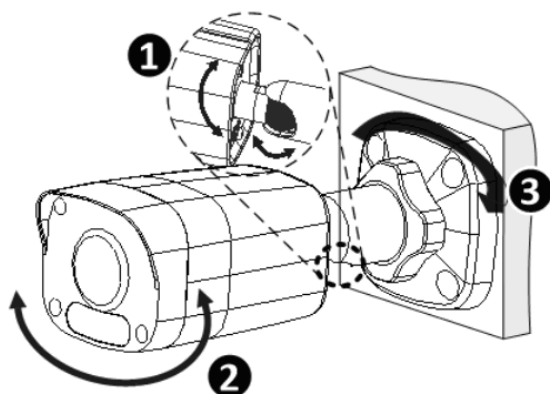
7. Secure the camera to the wall and connect all cables.



Lead tapping screws through the guide holes in the base and fix them on the wall by using a screwdriver.

*Figure 1-51*

8. Adjust the monitoring direction.



- 1** Adjust the opening of the universal joints as required.
- 2** Rotate the spherical hinge of the camera to get the desired monitoring direction.
- 3** Tighten the locknut.

*Figure 1-52*

### For Open Installation

Lead the cables out from the open slot on the base before screwing the camera to the wall as shown in *Figure 1-51*.

## 1.2.5 Optional Installation

For **GV-ABL2701 Series / 2703 Series / 4701 Series / 4703** & **TBL2703 Series / 4703**, you can optionally purchase the following accessories to fit your mounting environment:

- **GV-Mount502 for Wall Box Mount:** see section 1.2.5.1.

For **GV-ABL2702 / 4712 / 8712 / TBL Series**, you can optionally purchase:

- **GV-Mount503 for Wall Box Mount:** see section 1.2.5.2.
- **GV-Mount420 + GV-Mount503 for Pole Box Mount:** see section 1.2.5.3.
- **GV-Mount300-2 / 310-2 for Corner Mount:** see *Appendix F. GV-Mount300-2 / 310-2.*



Figure 1-53



Figure 1-54

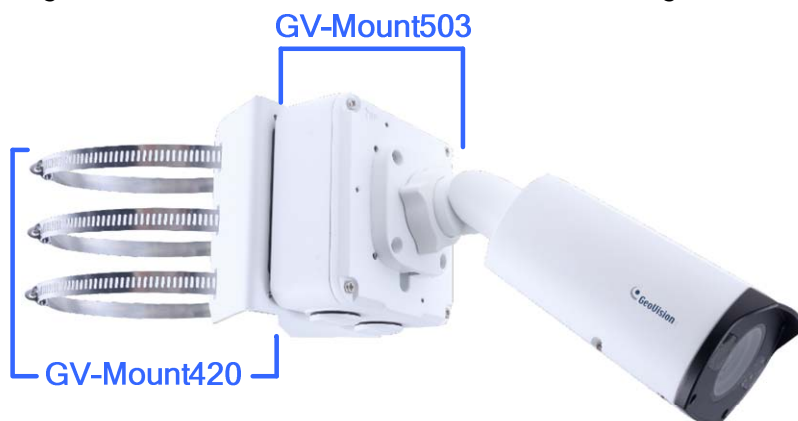


Figure 1-55

### 1.2.5.1 GV-Mount502

#### GV-Mount502 Packing List

<ul style="list-style-type: none"><li>• GV-Mount502</li></ul> 	<ul style="list-style-type: none"><li>• M3 25 mm Screw x 4</li></ul> 
<ul style="list-style-type: none"><li>• M3 12 mm Screw x 4</li></ul> 	<ul style="list-style-type: none"><li>• Screw Anchor x 4</li></ul> 
<ul style="list-style-type: none"><li>• Plastic PG21 Conduit Connector</li></ul> 	

1. Unscrew the box cover.

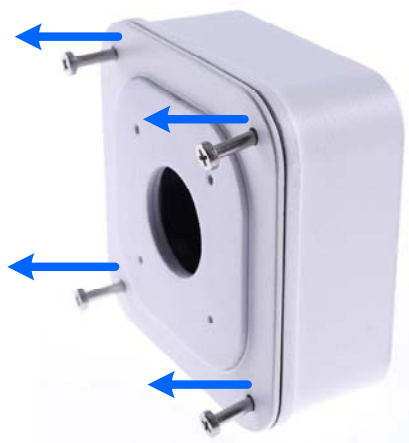
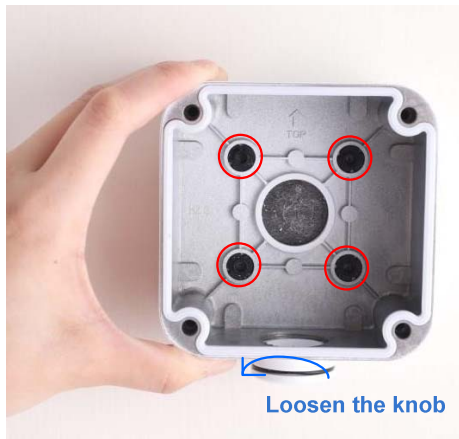


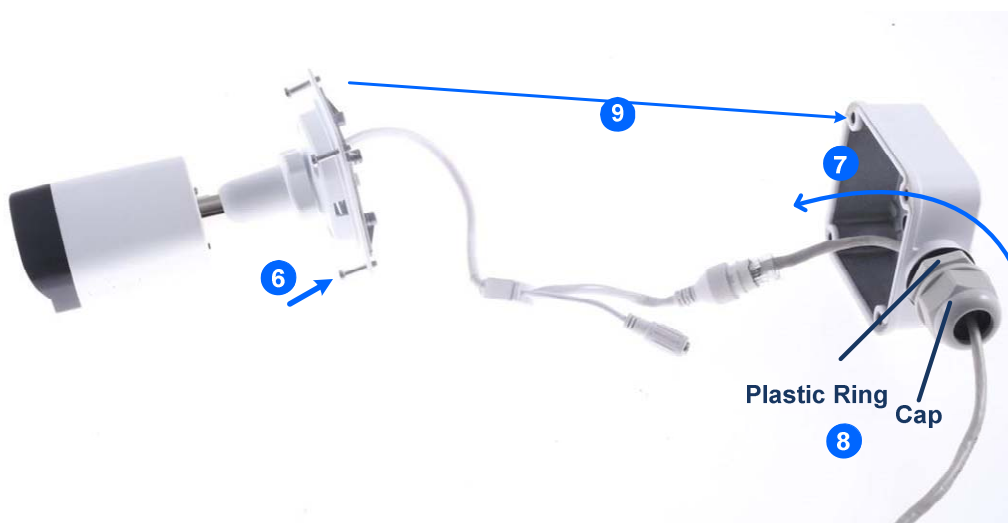
Figure 1-56

- Loosen the knob by turning it anticlockwise.



*Figure 1-57*

- Attach the box to the wall with the knob pointing down and use a marker to mark 4 dots.
- Drill 4 holes according to the marks.
- Insert the 4 screw anchors to the holes and secure the box to the wall with 4 long screws.
- Secure the camera to the box cover with 4 short screws, as illustrated in No. 6, *Figure 1-58*.
- Thread the Ethernet cable through the PG21 conduit connector and the wall box, as shown in No. 7, *Figure 1-58*. Then connect the cable to the camera. To waterproof the Ethernet cable, see 1.6 *Waterproofing the Cable*.
- Rotate the plastic ring to secure the conduit connector to the wall box. Screw in the cap, as shown in No. 8, *Figure 1-58*.
- Screw the box cover to the wall box, as shown in No. 9, *Figure 1-58*.



6

*Figure 1-58*

### 1.2.5.2 GV-Mount503

#### GV-Mount503 Packing List

<ul style="list-style-type: none"><li>• GV-Mount503</li></ul> 	<ul style="list-style-type: none"><li>• Long Screw x 4</li></ul> 
<ul style="list-style-type: none"><li>• Short Screw x 4</li></ul> 	<ul style="list-style-type: none"><li>• Screw Anchor x 4</li></ul> 
<ul style="list-style-type: none"><li>• Plastic PG21 Conduit Connector</li></ul> 	<ul style="list-style-type: none"><li>• Waterproof Rubber Plug</li></ul> 

1. 1. Unscrew the box cover.



Figure 1-59



- Loosen the knobs by turning it anticlockwise.



### Loosen the knob

Figure 1-60

- Attach the box to the wall with the knobs pointing down and use a marker to mark 4 dots.
- Drill 4 holes according to the marks.
- Insert 4 screw anchors to the holes and secure the to the wall with 4 long screws.
- Thread the camera cable through the box cover and secure the camera to the cover with 4 short screws.
- Reattach the box cover to the power box, as shown in No. 7, *Figure 1-61*.
- Thread the Ethernet cable through the PG21 conduit connector and the power box as shown in No 8, *Figure 1-61*. Then connect the cable to the camera. To waterproof the cable, see *1.6 Waterproofing the Cable*.
- Rotate the plastic ring to secure the conduit connector to the power box. Secure in the cap, as shown in No 9, *Figure 1-61*
- Secure the box cover to the power box, as shown in No 10, *Figure 1-61*.

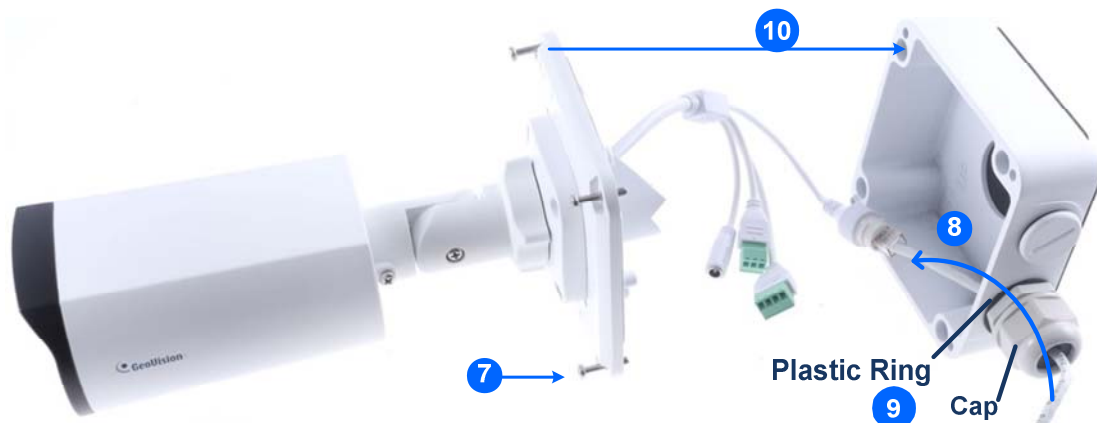


Figure 1-61

**Note:** Alternatively, you can use the supplied waterproof rubber plug to seal the box cover by following the steps below.

1. Thread the camera cable through the box cover, and then through the supplied waterproof rubber plug from the bottom side.




*Figure 1-62*

2. Align the gap of the waterproof rubber plug to the direction of the “up ↑” indicator and press firmly to embed the waterproof plug onto the inside of the box cover.
3. Thread the Ethernet cable through the power box and connect to the camera. Secure the box cover to the power box.

### 1.2.5.3 GV-Mount420 + GV-Mount503

#### GV-Mount420 Packing List

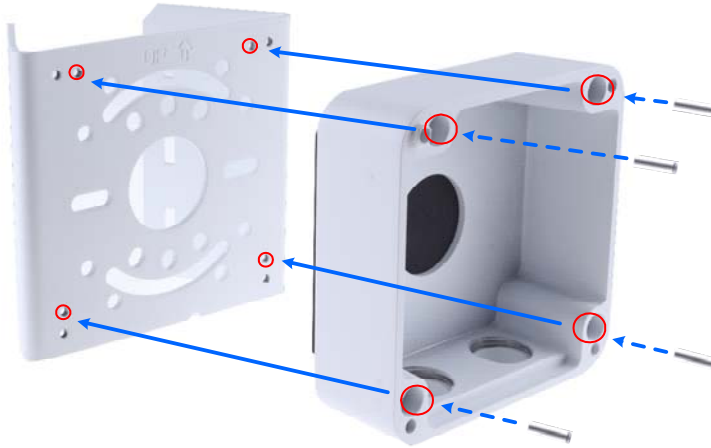
<ul style="list-style-type: none"> <li>• GV-Mount420</li> </ul> 	<ul style="list-style-type: none"> <li>• M4 Screw x 4</li> </ul> 
<ul style="list-style-type: none"> <li>• Additional Screw Kit                             <ul style="list-style-type: none"> <li>- M6 Screw x 4</li> <li>- M6 Nut x 4</li> <li>- M6 Plain Washer x 4</li> <li>- M6 Split Washer x 4</li> </ul> </li> </ul>	

---

**Note:** For **GV-ABL2702 / 4712 / 8712** and **TBL Series**, GV-Mount420 can only be used in conjunction with GV-Mount503.

---

1. Follow *Step 1 & 2* in *1.2.5.2 GV-Mount503*.
2. Align and attach the power box to the back plate using the 4 supplied M4 screws as indicated.



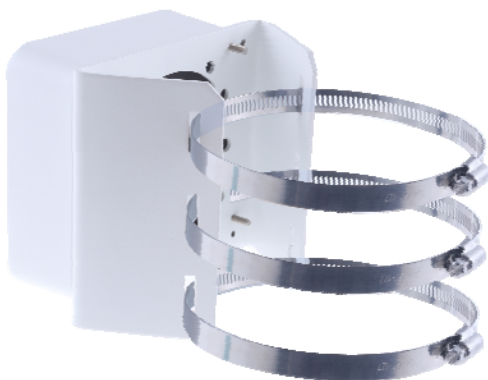
*Figure 1-63*

---

**Note:** Make sure the direction of the “up ↑” indicator on the back plate matches that of the power box.

---

3. Thread the 3 steel straps onto the back plate.



*Figure 1-64*

4. Follow *Step 6 ~ 10* in *1.2.5.2 GV-Mount503*.

Secure the camera onto the desired pole by tightening the steel straps.

### 1.3 GV-ADR / TDR Series

The IR Mini Fixed Rugged IP Dome is an outdoor, fixed, network camera equipped with an automatic IR-cut filter and an IR LED for day and night surveillance. The camera supports H.265 video codec to achieve better compression ratio while maintaining high quality image at reduced network bandwidths. The **WDR Pro** models can produce clear image for scenes containing contrasting intensity of lights.

Model No.		Specifications	Description
GV-ADR2701	Fixed lens	Fixed Iris, f: 2.8 mm, F/2.2, M12 Lens Mount	2 MP, H.265, Low Lux, WDR
GV-ADR2702-0F		Fixed Iris, f: 2.8 mm, F/2.0, M12 Lens Mount	2 MP, H.265, Low Lux, WDR
GV-ADR2702-1F		Fixed Iris, f: 4 mm, F/2.0, M12 Lens Mount	
GV-ADR4701		Fixed Iris, f: 2.8 mm, F/1.8, M12 Lens Mount	4 MP, H.265, Low Lux, WDR
GV-ADR4702-0F		Fixed Iris, f: 2.8 mm, F/2.0, M12 Lens Mount	4 MP, H.265, Low Lux, WDR
GV-ADR4702-1F		Fixed Iris, f: 4 mm, F/2.0, M12 Lens Mount	
GV-TDR2700-0F		Fixed Iris, f: 2.8 mm, F/1.6, M12 Lens Mount	2 MP, H.265, Low Lux, WDR Pro
GV-TDR2700-1F		Fixed Iris, f: 4 mm, F/1.6, M12 Lens Mount	
GV-TDR2702-0F		Fixed Iris, f: 2.8 mm, F/2.0, M12 Lens Mount	2 MP, H.265, Low Lux, WDR

GV-TDR2702-1F	Fixed lens	Fixed Iris, f: 4 mm, F/2.0, M12 Lens Mount	2 MP, H.265, Low Lux, WDR
GV-TDR4700-0F		Fixed Iris, f: 2.8 mm, F/2.0, M12 Lens Mount	4 MP, H.265, Low Lux, WDR Pro
GV-TDR4700-1F		Fixed Iris, f: 3.6 mm, F/2.0, M12 Lens Mount	
GV-TDR4702-0F		Fixed Iris, f: 2.8 mm, F/2.0, M12 Lens Mount	4 MP, H.265, Low Lux, WDR
GV-TDR4702-1F		Fixed Iris, f: 4 mm, F/2.0, M12 Lens Mount	

### 1.3.1 Packing List

- IR Mini Fixed Rugged IP Dome



- Waterproof Rubber Set










- Screw Kit




- Drill Template Paster
- Download Guide
- Warranty Card

### 1.3.2 Optional Accessories

Optional accessories can expand the capabilities and versatility of your camera. Contact your dealer for more information.

Model Number	Name	Details
GV-Mount107 (must be used with GV-Mount213)	Pendant Bracket 	Dimensions: Ø 120 x 334 mm (Ø 4.72" x 13.15") Weight: 0.74 kg (1.63 lb)
GV-Mount211P	Wall Mount and Junction Box 	Dimensions: 233 x 126 x 126 mm (9.2" x 5" x 5") Weight: 1 kg (2.2 lb)
GV-Mount213	Wall / Ceiling Box Mount 	Dimensions: Ø 109 x 39 mm (Ø 4.3" x 1.5") Weight: 0.2 kg (0.44 lb)
GV-Mount300-2 (must be used with GV-Mount211P or GV-Mount213 for <b>GV-ADR2701 / 4701</b> )	Convex Corner Mount 	Dimensions: 137 x 233 x 160 mm (5.4" x 9.17" x 6.3") Weight: 1.65 kg (3.64 lb)
GV-Mount310-2 (must be used with GV-Mount211P or GV-Mount213 for <b>GV-ADR2701 / 4701</b> )	Concave Corner Mount 	Dimensions: 111.2 x 369.9 x 210 mm (2.6" x 11.4" x 6.6") Weight: 1.65 kg (3.64 lb)
GV-Mount420 (must be used with GV-Mount211P)	Pole Mount Bracket 	Dimensions: Ø 120 x 120 x 53.4 mm (Ø 4.7" x 4.7" x 2.1") Weight: 0.45 kg (0.99 lb) Steel Strap Diameter: Ø 67 ~ 127 mm (Ø 2.6" ~ 5")
GV-Mount704 (must be used with GV-Mount107)	Extension Tube 	Dimensions: Ø 3.5 x 10 or 20 or 30 or 50 cm (Ø 1.38 x 3.9 or 7.9 or 11.8 or 19.7") Weight: 225g or 360g or 500g or 780g (0.5 lb or 0.79 lb or 1.1 lb or 1.72 lb)

GV-PA191	<p>Power over Ethernet (PoE) Adapter</p> 	<p>GV-PA191 is a Power over Ethernet (PoE) adapter designed to provide power to the IP device through a single Ethernet cable.</p>
GV-POE Switch	<p>GV-POE Switch is designed to provide power along with network connection for IP devices. GV-POE Switch is available in various models with different numbers and types of ports.</p>	
Power Adapter	<p>Contact our sales representatives for the countries and areas supported.</p>	

## 1.3.3 Overview



Figure 1-65

No.	Description
1	Ethernet connector / PoE
2	Power connector (DC 12 V)
3	Transparent Dome Cover
4	For GV-TDR2700 / 4700 only, see the table below.

## Wire Definition

Wire	Definition
Green	Audio in
Blue	GND
Yellow	Alarm Out
White	Alarm Out
Orange	Alarm Input
Blue	GND
Brown	Audio in
Blue	GND
Gray	Audio Out
Purple	GND



### 1.3.4 Installation

The IR Mini Fixed Rugged IP Dome is designed for outdoors. With the standard package, you can install the camera on the ceiling.

Below are the instructions for **Ceiling Mount**. There are two kinds of Ceiling Mount: **Concealed Installation** and **Open Installation**. In Concealed Installation, the cables are hidden in the ceiling. In Open Installation, the cables are led out from the open slot on the camera base.

#### For Concealed Installation

1. Stick the drill template paster to the ceiling and drill 30-mm deep holes according to the drill template.

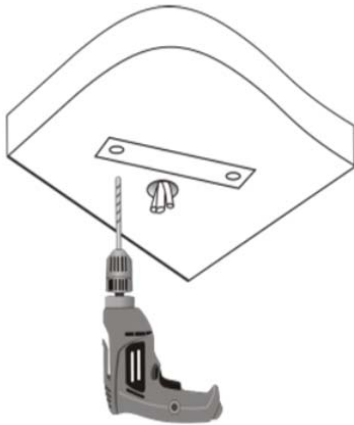


Figure 1-66

2. Insert the screw anchors.

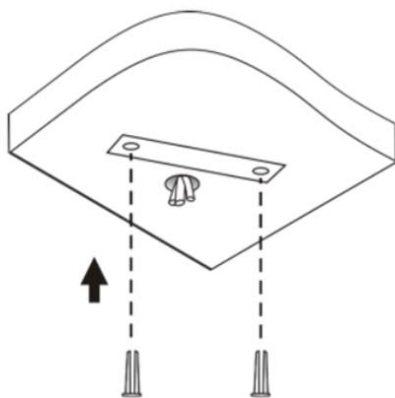


Figure 1-67

3. Unscrew the transparent dome cover with the supplied torx wrench.
4. Connect the cables and secure the camera.

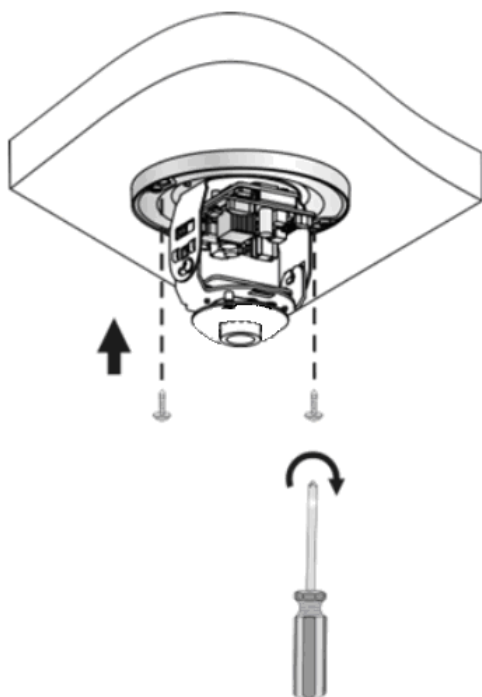


Figure 1-68

5. Adjust the monitoring direction and tighten the screws after vertically adjusting the lens.

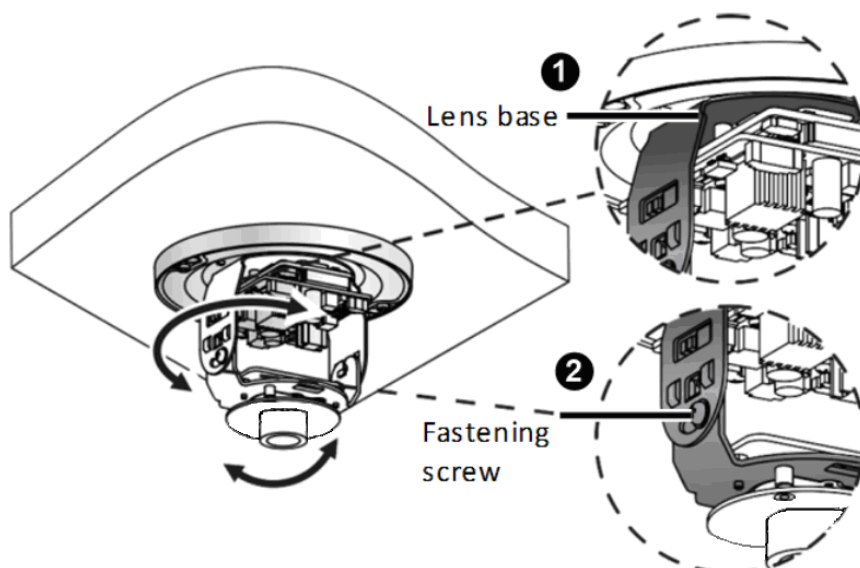


Figure 1-69

- Secure the transparent dome cover with the supplied torx wrench.

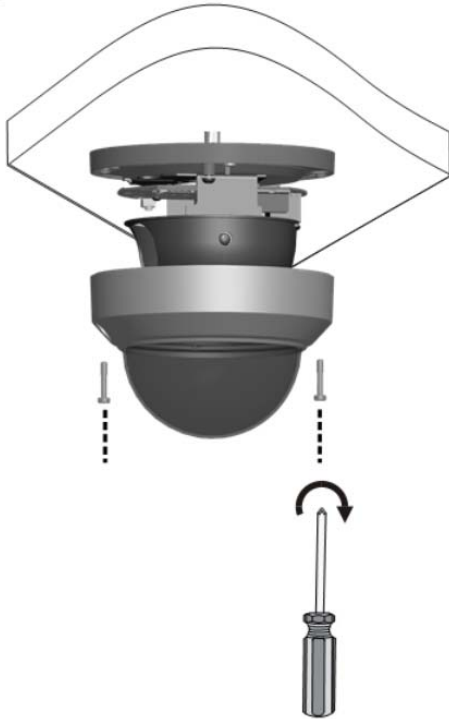


Figure 1-70

---

**Note:** Before securing the transparent dome cover, make sure the waterproof rubber strip is tightly held by the six retainers on the bottom ring.



Figure 1-71

---

### For Open Installation

Lead the cables out from the open slot on the camera base before screwing the camera to the ceiling as shown in *Figure 1-68*.

### 1.3.5 Optional Installation

You can optionally purchase the following accessories to fit your mounting environment:

- **GV-Mount211P for Wall Mount:** see section 1.1.5.1.
- **GV-Mount213 for Wall / Ceiling Box Mount:** see section 1.3.5.1
- **GV-Mount420 + GV-Mount211P for Pole Box Mount:** see section 1.1.5.3.
- **GV-Mount213 + Mount107 for Pendant Bracket Mount:** see section 1.1.5.4.
- **GV-Mount300-2 / 310-2 for Corner Mount:** see *Appendix F. GV-Mount300-2 / 310-2.*

#### 1.3.5.1 GV-Mount213



Figure 1-72

#### GV-Mount213 Packing List

<ul style="list-style-type: none"> <li>• GV-Mount213</li> </ul> 	<ul style="list-style-type: none"> <li>• Long Screw x 3</li> </ul> 
<ul style="list-style-type: none"> <li>• Short Screw x 3</li> </ul> 	<ul style="list-style-type: none"> <li>• Screw Anchor x 3</li> </ul> 

1. Attach the GV-Mount213 to the wall / ceiling and use a marker to mark the location for the center socket and the 3 screws.



Figure 1-73

---

**Note:** To prevent rain from getting into GV-ADR2701 / 2702 / 4701 / 4702 & TDR2702 / 4702,

- For ceiling mount installation, turn the indicated hole inwards.
- For wall mount installation, make sure the indicated hole points down and towards the ground.



Figure 1-74

- 
2. Drill 3 holes according to the screw locations. Then, drill a bigger hole at the center socket location for the Ethernet cable.

3. Insert 3 screw anchors to the screw locations and secure the GV-Mount213 to the wall / ceiling with 3 long screws.
4. Thread the Ethernet cable through the center socket and waterproof the Ethernet cable. For details, see *1.6 Waterproofing the Cable*.



Figure 1-75

5. Fit the cable into the GV-Mount213.
6. Remove the camera cover and fasten the camera to the wall box mount as indicated below using the supplied short screws.

**GV-ADR2701 / 4701**

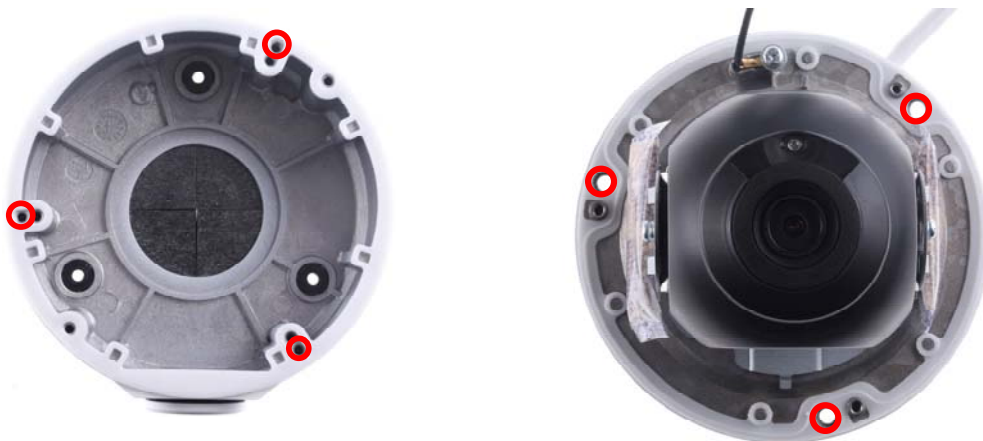
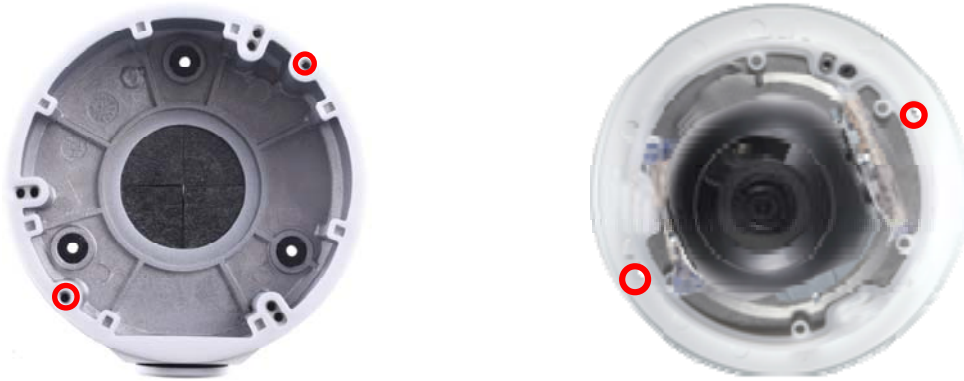


Figure 1-76

GV-ADR2702 / ADR4702 / TDR2700 / TDR2702 / TDR4700 / TDR4702



*Figure 1-77*

7. Secure the camera cover.

---

**Note:** In addition to the Standard Installation, you can also choose to run the Ethernet cable through a corrugated tube. To do this, see *Figure 1-34* and its related Note.

---

## 1.4 GV-AVD / TVD Series

The Vandal Proof IP Dome is an outdoor camera designed with IK10 vandal resistance and IP67 ingress protection. The camera is equipped with an automatic IR-cut filter and IR LEDs for day and night surveillance. Adjustable in 3 axes (pan, tilt and rotate), it offers an entry-level surveillance solution with all the essential features and excellent image quality.

Model No.		Specifications	Description
GV-AVD2700	Varifocal lens	Fixed Iris, f: 2.8~12 mm, F/1.4, Ø14 mm Lens Mount	2MP, H.265, Low Lux, WDR
GV-AVD4710	Motorized varifocal lens		4 MP, H.265, Low Lux, WDR Pro
GV-AVD8710			8 MP, H.265, Super Low Lux, WDR Pro
GV-TVD4700	Varifocal lens	Fixed Iris, f: 2.8~12 mm, F1.6, Ø14 mm Lens Mount	4 MP, H.265, Low Lux, WDR
GV-TVD4710	Motorized varifocal lens	Fixed Iris, f: 2.8~12 mm, F/1.4, Ø14 mm Lens Mount	4 MP, H.265, Low Lux, WDR Pro
GV-TVD4711		Fixed Iris, f: 2.8~12 mm, F/1.6, Ø14 mm Lens Mount	4 MP, H.265, Low Lux, WDR Pro
GV-TVD8710		Fixed Iris, f: 2.8~12 mm, F/1.5, Ø14 mm Lens Mount	8 MP, H.265, Super Low Lux, WDR Pro



## 1.4.1 Packing List

### 1.4.1.1 GV-TVD4711

- IR Vandal Proof IP Dome

- Screw Kit



- Drill Template Paster



- Torx Wrench



- Spare Waterproof Rubber Plug



- Cable Protection Connector



- 2-Pin Power Terminal Block



- Warranty Card
- Download Guide

### 1.4.1.2 GV-AVD / TVD Series

- IR Vandal Proof IP Dome

- Waterproof Rubber Set



- Screw Kit



- Drill Template Paster










- Torx Wrench





- Warranty Card
- Download Guide

## 1.4.2 Optional Accessories

Optional accessories can expand the capabilities and versatility of your camera. Contact your dealer for more information.

Model Number	Name	Details
GV-Mount107 (must be used with GV-Mount212-2)	Pendant Bracket 	Dimensions: Ø 120 x 334 mm (Ø 4.72" x 13.15") Weight: 0.74 kg (1.63 lb)
GV-Mount211-2	Wall Mount and Junction Box 	Dimensions: 253 x 125 x 125 mm (10" x 4.9" x 4.9") Weight: 0.92 kg (2.02 lb)
GV-Mount212-2	Ceiling Box Mount 	Dimensions: Ø145 x 40 mm (Ø 5.7" x 1.6") Weight: 0.24 kg (0.5 lb)
GV-Mount300-2	Convex Corner Mount 	Dimensions: 137 x 233 x 160 mm (5.4" x 9.17" x 6.3") Weight: 1.65 kg (3.64 lb)
GV-Mount310-2	Concave Corner Mount 	Dimensions: 111.2 x 369.9 x 210 mm (2.6" x 11.4" x 6.6") Weight: 1.65 kg (3.64 lb)
GV-Mount420 (must be used with GV-Mount211-2)	Pole Mount Bracket 	Dimensions: Ø 120 x 120 x 53.4 mm (Ø 4.7" x 4.7" x 2.1") Weight: 0.45 kg (0.99 lb) Steel Strap Diameter: Ø 67 ~ 127 mm (Ø 2.6" ~ 5")
GV-Mount606	In-Ceiling Mount 	Dimensions: Ø 235 x 63 mm (Ø 9.3" x 2.5") In-ceiling hole: Ø 195 mm (Ø 7.67") Weight: 0.49 kg (1.1 lb)

GV-Mount704 (must be used with GV-Mount107)	Extension Tube 	Dimensions: Ø 3.5 x 10 or 20 or 30 or 50 cm (Ø 1.38 x 3.9 or 7.9 or 11.8 or 19.7") Weight: 225g or 360g or 500g or 780g (0.5 lb or 0.79 lb or 1.1 lb or 1.72 lb)
GV-PA191	Power over Ethernet (PoE) Adapter 	GV-PA191 is a Power over Ethernet (PoE) adapter designed to provide power to the IP device through a single Ethernet cable.
GV-POE Switch	GV-POE Switch is designed to provide power along with network connection for IP devices. GV-POE Switch is available in various models with different numbers and types of ports.	
Power Adapter	Contact our sales representatives for the countries and areas supported.	

### 1.4.3 Overview

#### 1.4.3.1 GV-AVD2700 / 4710 / 8710, GV-TVD4700 / 4710 / 8710

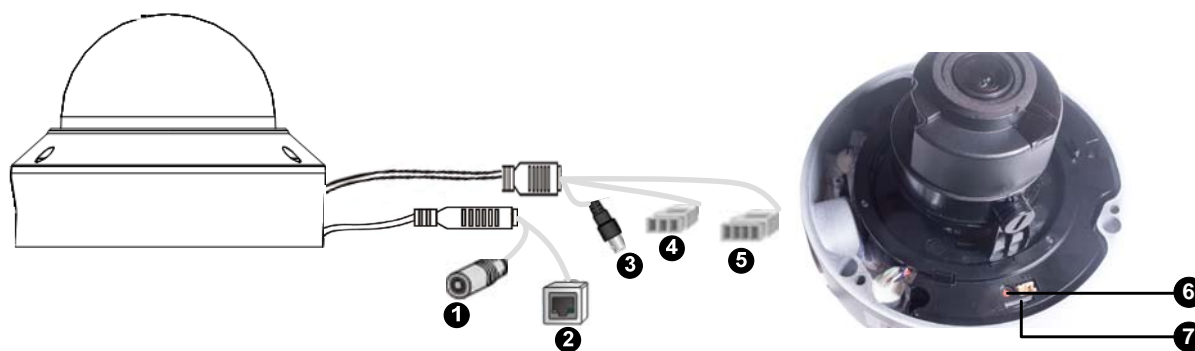


Figure 1-78

No.	Description	No.	Description
1	Power connector (DC 12 V)	5	Alarm input (IN,GND) / Alarm output (N,P)
2	Ethernet connector / PoE	6	Default button
3	Video output	7	Micro SD card slot
4	Audio input / Audio output / GND		

**Note:** If the default button doesn't respond after pressing for 15 seconds, reboot the camera and try again within 10 minutes of rebooting.

### 1.4.3.2 GV-TVD4711

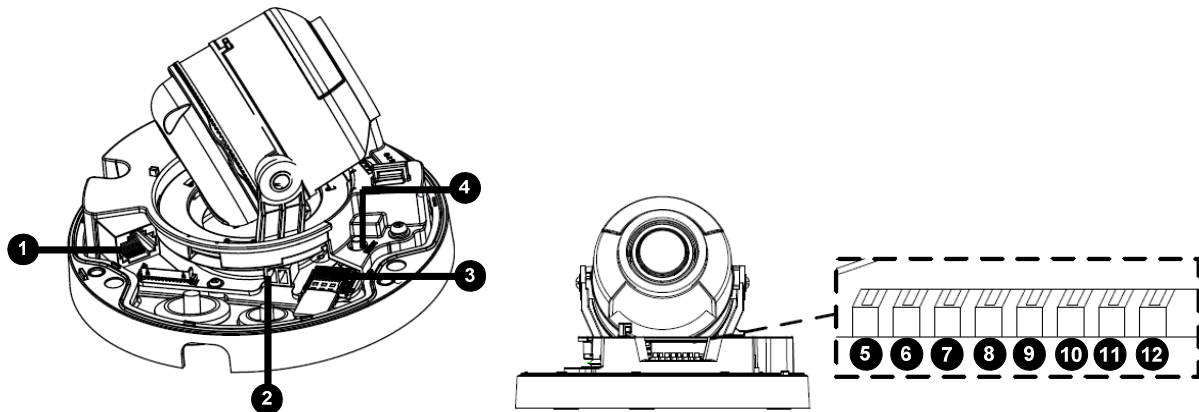


Figure 1-79

No.	Description	No.	Description
1	Ethernet port	7	GND
2	Power port (2-Pin terminal block)	8	Digital Input
3	Micro SD card slot	9	GND
4	Default button	10	Audio In
5	Digital Output (N)	11	GND
6	Digital Output (P)	12	Audio Out

**Note:** There are two ways to supply power to the camera:

- Use a Power over Ethernet (PoE) adapter to connect the camera to the network, and the power will be provided at the same time.
- Plug the power adapter to the supplied 2-pin terminal block by inserting the striped wire to the right pin (-) and the black wire to the left pin (+), then insert the 2-pin terminal block to *Power Connector, No. 2*.



Figure 1-80

## 1.4.4 Installation

The Target Vandal Proof Dome is designed for outdoors. With the standard package, you can install the camera on the ceiling. Alternatively, you can purchase optional mounting accessories to mount the camera on a wall.

Below are the instructions for **Ceiling Mount**. There are two kinds of Ceiling Mount: **Concealed Installation** and **Open Installation**. In Concealed Installation, the cables are hidden in the ceiling. In Open Installation, the cables are led out from the open slot on the camera base.

### 1.4.4.1 GV-AVD2700 / 4710 / 8710, GV-TVD4700 / 4710 / 8710

#### For Concealed Installation

1. Stick the drill template paster to the ceiling, and then drill three holes according to the drill template.

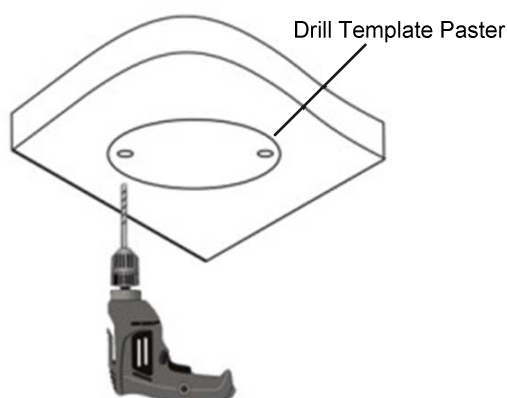


Figure 1-81

2. Insert the screw anchors.

Drill a hole to lead the cables out of the ceiling

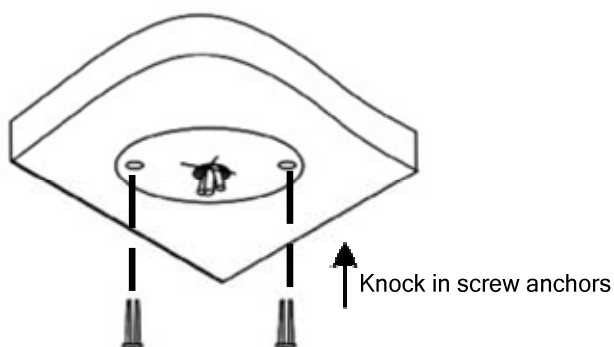


Figure 1-82

3. Unscrew the transparent dome cover with the supplied torx wrench.

4. Connect the camera cables and secure the camera.

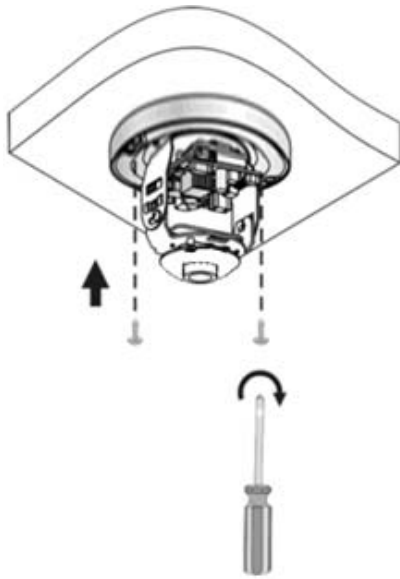


Figure 1-83

5. Insert a SD card into the slot.
6. Adjust the monitoring direction and tighten the screws after vertically adjusting the lens.

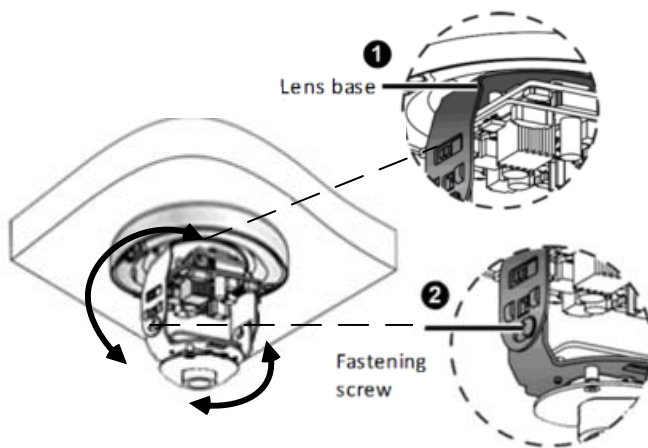


Figure 1-84

7. Secure the transparent dome cover with the supplied torx wrench.

### For Open Installation

Lead the cables out from the open slot on the camera base before screwing the camera to the ceiling as shown in *Figure 1-83*.

### 1.4.4.2 GV-TVD4711

1. Follow steps 1 to 3 in 1.4.4.1 GV-AVD2700 / 4710 / 8710, GV-TVD4700 / 4710 / 8710.

#### To install an Ethernet / PoE cable:

2. Remove the large waterproof rubber plug from the base of the camera.
3. Cut a small opening on the tip of the large waterproof rubber plug.
4. Attach the cable protection connector to the Ethernet cable head and push the Ethernet cable through the opening.
5. Remove the cable protection connector. Thread the Ethernet cable through the large hole to connect to the camera and press to embed the waterproof rubber plug.

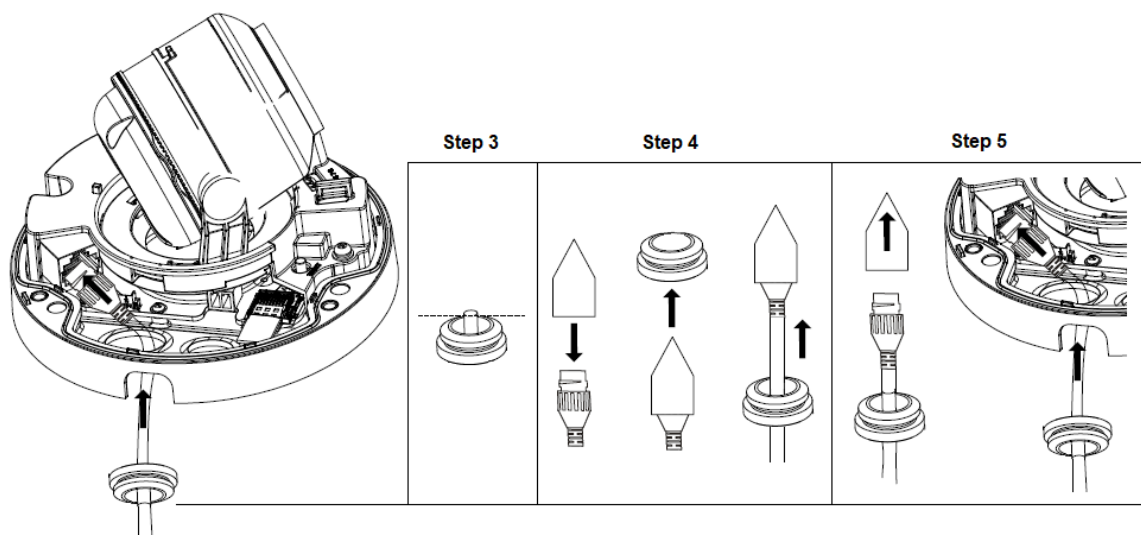


Figure 1-85

#### To install optional power and I/O wires:

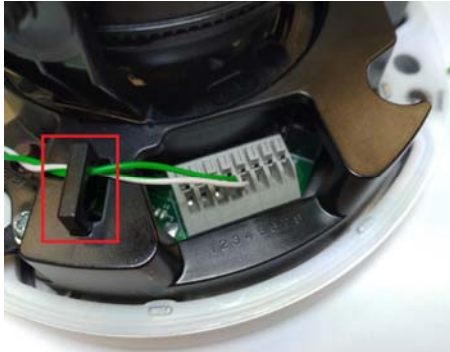
6. Repeat steps 2 to 3 for the small waterproof rubber plug at the base of the camera.
7. Push the power and I/O wires through the opening on the small waterproof plug.
8. Thread the wires through the small hole and press to embed the waterproof rubber plug.
9. Attach the supplied 2-pin terminal block to the power wires.



10. Connect the 2-pin terminal block and I/O wires to the camera.

---

**Tip:** When connecting the I/O wires to the camera, thread the I/O wires through the protruded loop.



*Figure 1-86*

---

**To finish the installation:**

11. Secure the camera and insert a micro SD card to the slot.
12. Secure the transparent dome cover with the supplied torx wrench.

### 1.4.5 Optional Installation

You can optionally purchase the following accessories to fit your mounting environment:







- **GV-Mount211-2 for Wall Mount:** see section 1.4.5.1.
- **GV-Mount212-2 for Wall / Ceiling Box Mount:** see section 1.4.5.2.
- **GV-Mount420 + GV-Mount211-2 for Pole Box Mount:** see section 1.4.5.3.
- **GV-Mount212-2 + Mount107 for Pendant Bracket Mount:** see section 1.1.5.4.
- **GV-Mount606 for In-Ceiling Bracket Mount:** see section 1.4.5.4.
- **GV-Mount300-2 / 310-2 for Corner Mount:** see *Appendix F. GV-Mount300-2 / 310-2.*

#### 1.4.5.1 GV-Mount211-2



Figure 1-87

#### GV-Mount211-2 Packing List

<ul style="list-style-type: none"> <li>• GV-Mount211-2</li> </ul> 	<ul style="list-style-type: none"> <li>• Long Screw x 5</li> </ul> 
<ul style="list-style-type: none"> <li>• Short Screw x 4</li> </ul> 	<ul style="list-style-type: none"> <li>• Screw Anchor x 5</li> </ul> 
<ul style="list-style-type: none"> <li>• Plastic PG21 Conduit Connector</li> </ul> 	<ul style="list-style-type: none"> <li>• Drill Template Paster</li> </ul> 

1. To install the power box from the wall mount bracket on the wall, follow steps 1 to 5 in 1.1.5.1 *GV-Mount211P*.
2. Unscrew the transparent dome cover with the supplied torx wrench.



Figure 1-88

3. Optionally insert a SD card into the slot.
4. Thread the camera cables through the bracket.
5. Secure the camera to the wall mount bracket with the provided short screws.

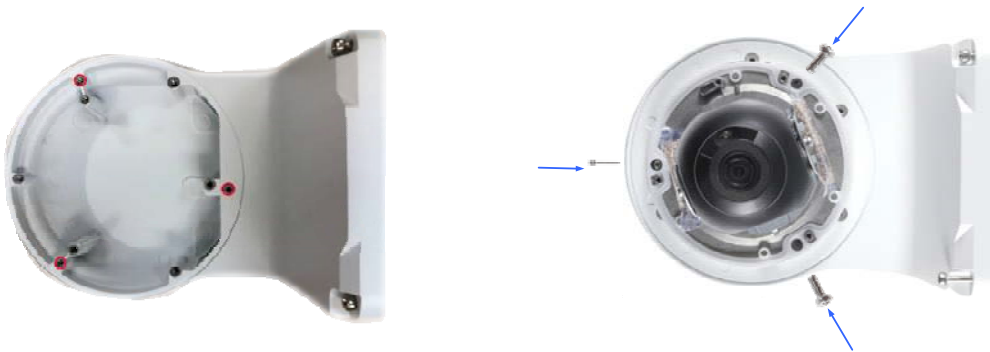
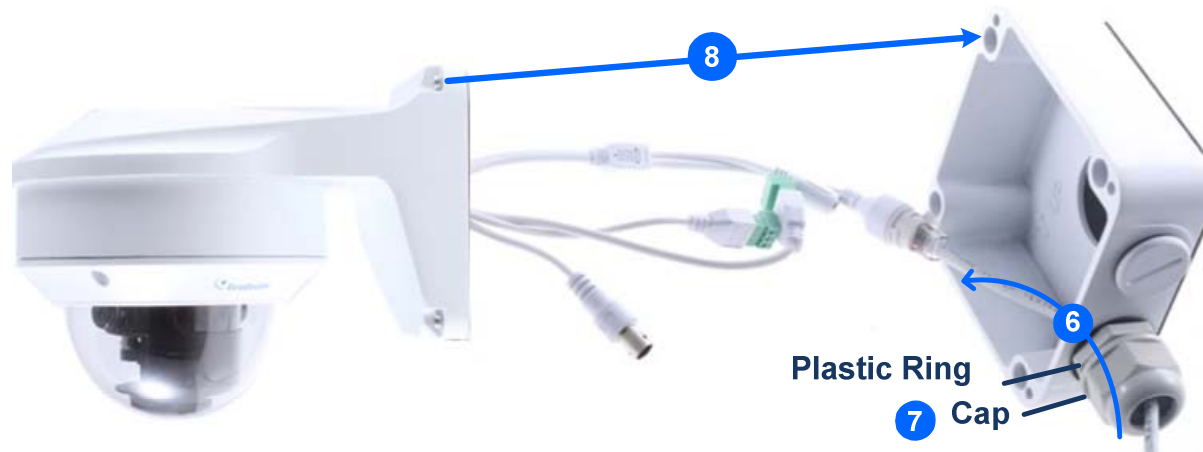


Figure 1-89

6. Thread the Ethernet cable through the PG21 conduit connector and the power box, as shown in No 6, *Figure 1-90*. Then connect the cable to the camera.
7. Rotate the plastic ring to secure the conduit connector to the power box. Screw in the cap shown in No 7, *Figure 1-90*.
8. Screw the wall mount bracket to the power box, as shown in No. 8, *Figure 1-90*.



*Figure 1-90*

### 1.4.5.2 GV-Mount212-2



Figure 1-91

#### GV-Mount212-2 Packing List

<ul style="list-style-type: none"><li>• GV-Mount212-2</li></ul> 	<ul style="list-style-type: none"><li>• Long Screw x 3</li></ul> 
<ul style="list-style-type: none"><li>• Short Screw x 3</li></ul> 	<ul style="list-style-type: none"><li>• Screw Anchor x 3</li></ul> 

1. Attach the ceiling box to the ceiling and use a marker to mark the location for the center socket and the screws. Make sure the knob points inwards.

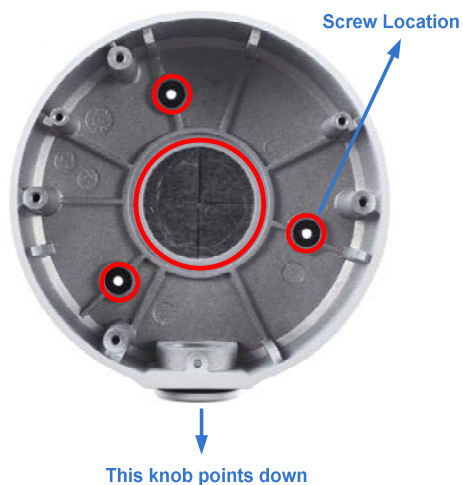


Figure 1-92

2. Drill 3 holes according to the screw location. Then, drill a bigger hole at the center socket location for the Ethernet cable.
3. Insert 3 screw anchors to the screw location and secure the ceiling box to the ceiling with 3 long screws.
4. Thread the Ethernet cable through the center socket, connect other wires and fit the camera cable into the ceiling box. See 1.6 *Waterproofing the Cable*.



Figure 1-93

5. Unscrew the transparent dome cover with the supplied torx wrench.

6. Secure the camera to the ceiling box.

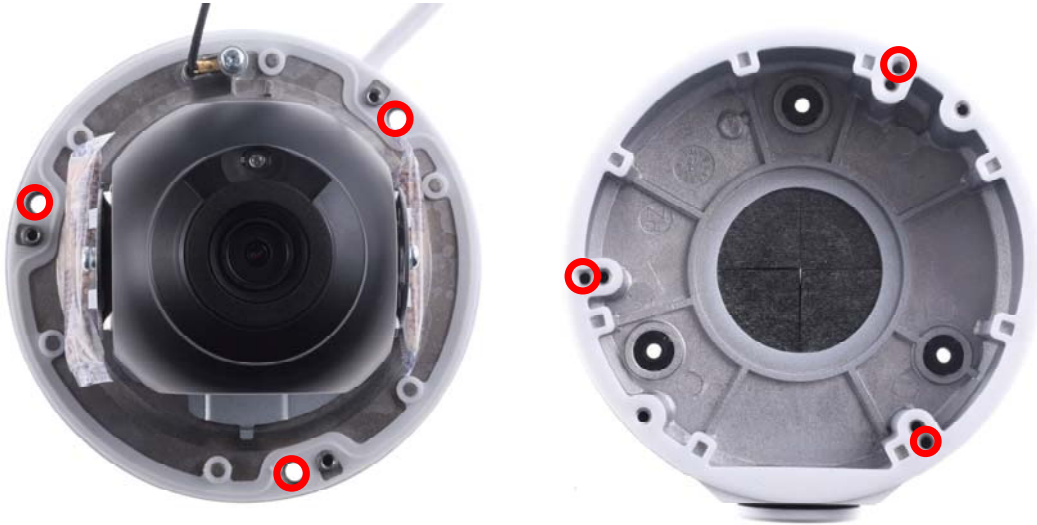


Figure 1-94

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**Note:** In addition to the Standard Installation, you can also choose to run the Ethernet cable through a corrugated tube. To do this, see Figure 1-34 and its related Note.

---

### 1.4.5.3 GV-Mount420 + GV-Mount211-2



Figure 1-95

#### GV-Mount420 Packing List

<ul style="list-style-type: none"> <li>• GV-Mount420</li> </ul> 	<ul style="list-style-type: none"> <li>• M4 Screw x 4</li> </ul> 
<ul style="list-style-type: none"> <li>• Additional Screw Kit             <ul style="list-style-type: none"> <li>- M6 Screw x 4</li> <li>- M6 Nut x 4</li> <li>- M6 Plain Washer x 4</li> <li>- M6 Split Washer x 4</li> </ul> </li> </ul>	

---

**Note:** For **GV-AVD Series**, GV-Mount420 can only be used in conjunction with GV-Mount211-2.

---

1. Follow *Step 1 ~ 4* in *1.1.5.3 GV-Mount420 + GV-Mount211P*.
2. Follow *Step 2 ~ 8* in *1.4.5.1 GV-Mount211-2*.
3. Secure the camera onto the desired pole by tightening the steel straps.

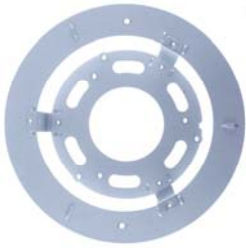





### 1.4.5.4 GV-Mount606



Figure 1-96

#### GV-Mount606 Packing List

<ul style="list-style-type: none"> <li>In-Ceiling Mount Bracket</li> </ul> 	<ul style="list-style-type: none"> <li>In-Ceiling Cover</li> </ul> 
<ul style="list-style-type: none"> <li>In-Ceiling Plate</li> </ul> 	<ul style="list-style-type: none"> <li>Drill Template Paster</li> </ul> 
<ul style="list-style-type: none"> <li>Screw Kit :                             <ul style="list-style-type: none"> <li>- M4 Screw (8 mm) x 3</li> <li>- M4 Screw (40 mm) x 2</li> </ul> </li> </ul>	

1. Paste the drill template to the ceiling and drill the ceiling to the size of the drill template.
2. Place the In-Ceiling Plate behind the ceiling with the flat side facing down.
3. Loosen the knob on the side of the camera and thread the camera wires through.
4. Thread the camera wires through the side of the In-Ceiling Mount Bracket and place the camera in the Mount Bracket.



*Figure 1-97*

5. Open the transparent dome cover and insert the 3 M4 Screws (8 mm).
6. Align and secure the camera to the Mount Bracket with 3 M4 Screws (8 mm).



*Figure 1-98*

7. Connect the camera wires to the necessary wires.
8. Secure the housing cover, flip and hold the camera upside down against the ceiling.
9. Align and secure the Mount Bracket to the In-Ceiling Plate with 2 M4 Screws (40 mm).



*Figure 1-99*

10. Put on the In-Ceiling Cover to finish installation.

## 1.5 System Requirements

<b>CPU</b>	Intel Core i5-4670, 3.40 GHz
<b>Memory</b>	DDR3 8 GB RAM
<b>On Board Graphics</b>	Intel HD Graphics 4600 (Versions of driver from year 2014 or later required)
<b>Web Browsers</b>	<ul style="list-style-type: none"><li>● Internet Explorer 11.0 or above</li><li>● Google Chrome</li><li>● Microsoft Edge</li><li>● Mozilla Firefox</li><li>● Safari</li></ul>
<b>Note:</b> <ol style="list-style-type: none"><li>1. Some functions are not available on non-IE browsers, e.g. Local Settings (see 3.1.2 <i>Local Settings</i>) and Photo (see 3.7.3 <i>Backing Up Storage</i>) are not supported by Google Chrome.</li><li>2. Only H.264 codec is supported for live view on non-IE browsers.</li></ol>	

## 1.6 Waterproofing the Cable

Waterproof the Ethernet cable by using the supplied waterproof rubber set.

1. Attach the seal ring to the RJ-45 plug.



Figure 1-100

2. Insert the waterproof components through the Ethernet cable as shown below.

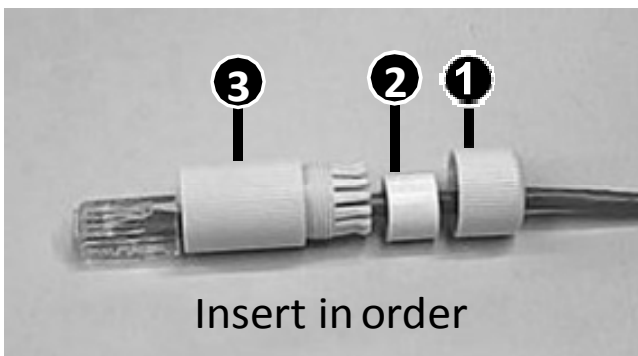


Figure 1-101

3. Insert the cylindrical waterproof ring into waterproof bolt.

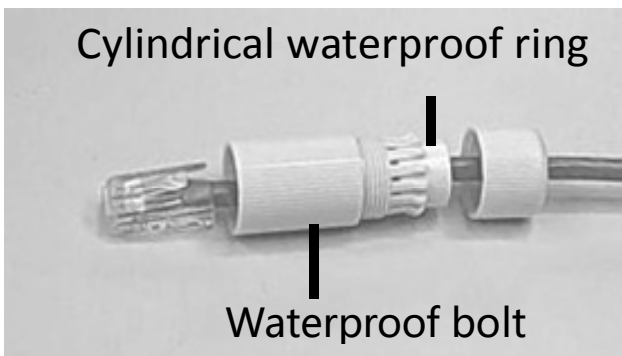
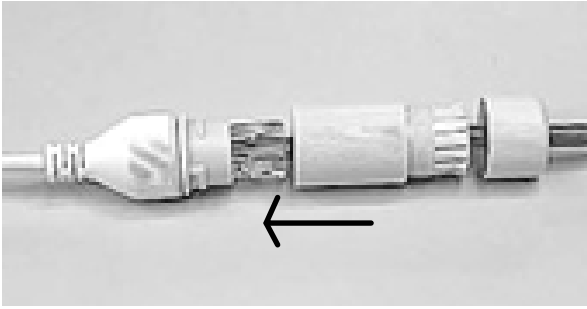


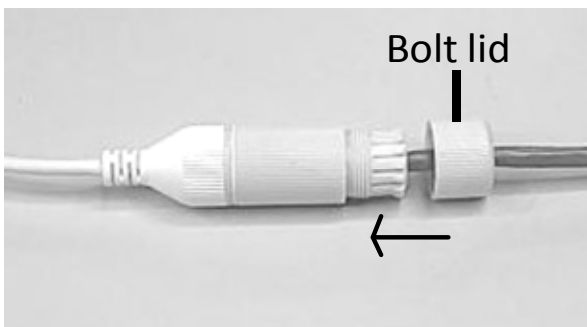
Figure 1-102

4. Insert the cable into the RJ-45 plug and screw the waterproof bolt in.



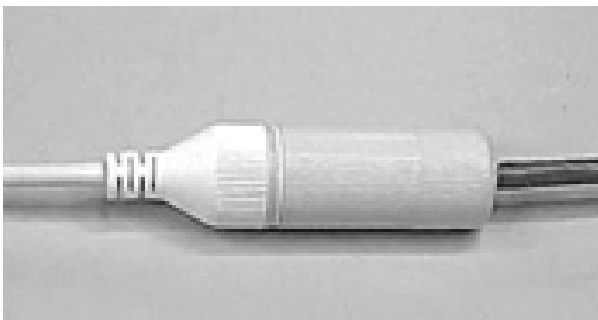
*Figure 1-103*

5. Screw in the waterproof bolt lid.



*Figure 1-104*

6. Finish the waterproof installation.



*Figure 1-105*

---

**IMPORTANT:** After installing the camera, it is required to use waterproof tapes to cover and protect any of the tail cables and connection points that are exposed, see *Note for Installing Camera Outdoor* at the beginning of the manual.

---

## Chapter 2 Accessing the Camera

Once installed, the IP camera is accessible on a network. Follow these steps to configure the network settings and access your surveillance images.

### 2.1 Installing on a Network

These instructions describe the basic connections to install the camera on the network.

1. Using a standard network cable, connect the camera to your network.
2. Connect to power using one of the following methods:
  - Use the optional power adapter to connect to power.
  - Use the Power over Ethernet (PoE) function in which power is supplied over the network cable.
3. You can now access the Web interface of the camera.
  - If the camera is installed in a LAN with DHCP server, use GV-IP Device Utility to look up the camera's dynamic IP address. See *2.1.1 Looking up the Dynamic IP Address and Logging In*.
  - If the camera is installed in a LAN without DHCP server, the default IP address **192.168.0.10** is applied. To assign a different static IP address, see *2.1.2 Configuring the IP Address*.

---

**Note:** You must set your browser to allow ActiveX Control and perform a one-time installation of the ActiveX component onto your computer upon your first login.

---

## 2.1.1 Looking Up the Dynamic IP Address and Logging In


By default, when the device is connected to LAN with a DHCP server, it is automatically assigned with a dynamic IP address. Follow the steps below to look up its IP address and log in the Web interface.

1. Download and install the **GV-IP Device Utility** program from the company [website](#).

---

### Note:

1. The PC installed with GV-IP Device Utility must be under the same LAN as the camera you wish to configure.
  2. By default, the Administrator's username is **admin** and cannot be modified.
- 

2. On the GV-IP Utility window, click the  button to search for the IP devices connected in the same LAN. Click the **Name** or **Mac Address** column to sort.
3. Find the camera with its Mac Address, click on its IP address.

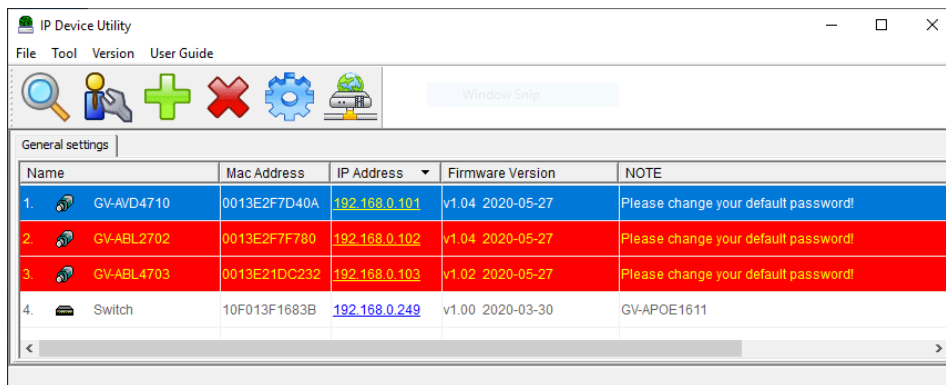


Figure 2-1

4. For the first-time users, you will be requested to set up a password.
5. Type a new password and click **OK**.
6. Type your username and password on the login page and click **Login**.

## 2.1.2 Configuring the IP Address

By default, when the device is connected to LAN without a DHCP server, it is assigned with a static IP address of **192.168.0.10**. Follow the steps below to assign a new IP address to avoid IP conflict with other GeoVision devices.

1. Open your Web browser and type the default IP address **192.168.0.10**.
2. Type your username and password. Click **Login**.
3. Click **Setup**, select **Common** in the left menu and select **Network**.

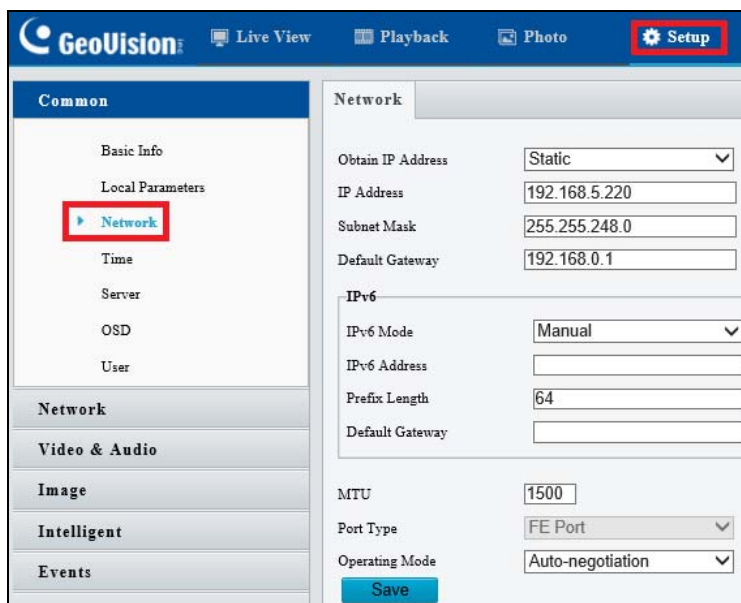


Figure 2-3

4. Select **Static IP** from the **Obtain IP Address** drop-down list.
5. Enter the IP address, subnet mask, and default gateway address. Make sure that the IP address of the camera is unique in the network.
6. Click **Save**.

---

**Note:** When you are changing the network segment through the Web interface or GV-IP Device Utility, it is required that you change the default gateway, too, for the change to take effect.

---



## 2.2 Accessing Live View

After logging into the camera, you will see the Home page as shown below:

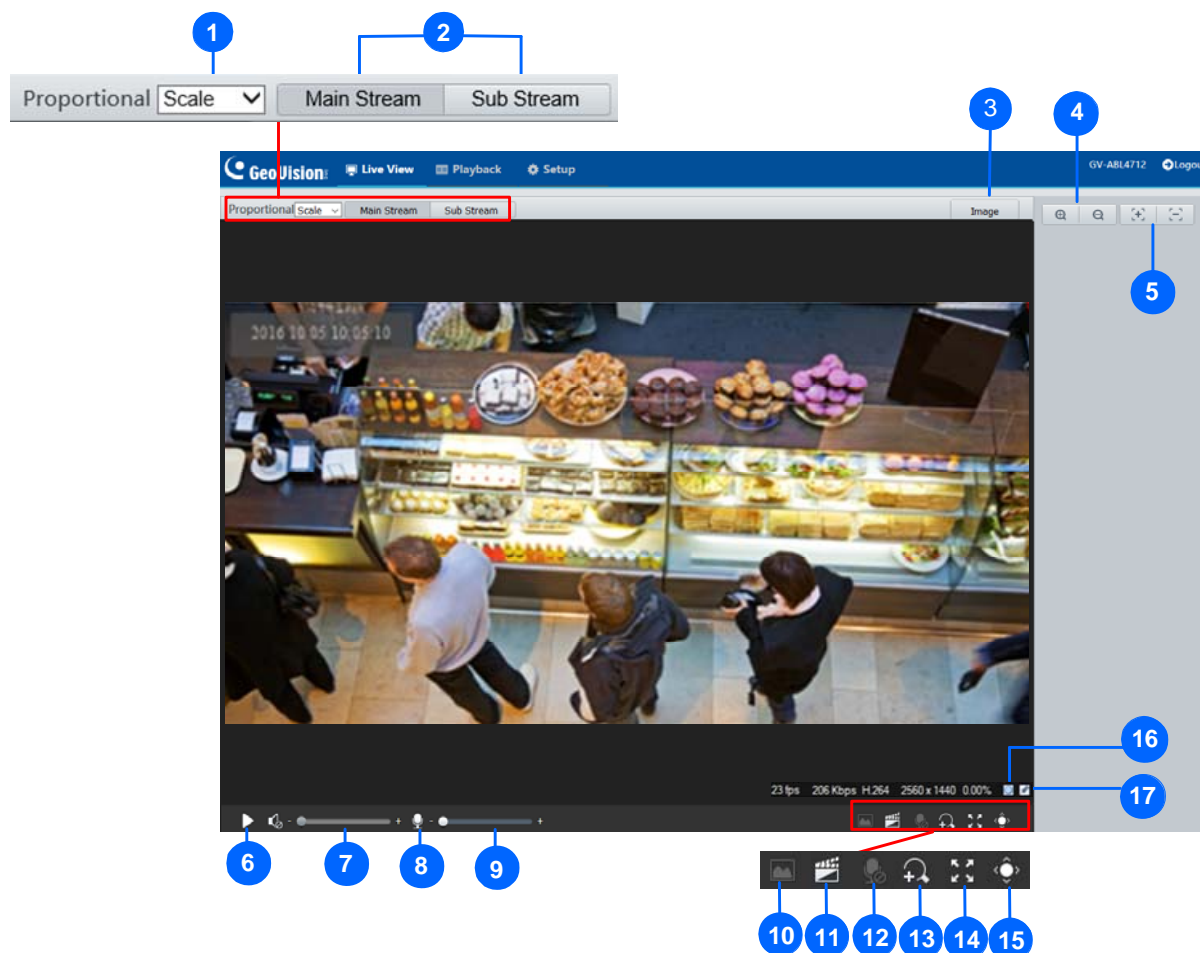












Figure 2-4

No.	Name	Function
1	Proportional	Set the display ratio of the image. <ul style="list-style-type: none"> <li>Scale: display images by 16:9.</li> <li>Stretch: display images by window size.</li> <li>Original: display images in its original size.</li> </ul>
2	Live Stream	Select a live video stream: main stream, sub stream or third stream (when enabled).
3	Image	Open the image setting page. – See 3.4.1 Image.
4	Zoom +/-	Only for <b>models with motorized varifocal lens</b> , increase  or decrease  the camera's optical zoom.
5	Focus +/-	Only for <b>models with motorized varifocal lens</b> , increase  or decrease  the camera focus.



6	Play/Stop	Play or stop live video.
7	Video Volume	Only for the <b>audio-supporting models</b> , adjust the audio output volume on the PC.
8	Microphone	Only for <b>audio-supporting models</b> , enable  or disable  microphone.
9	Microphone Volume	Only for <b>audio-supporting models</b> , adjust the microphone volume on the PC during audio communication between the PC and the camera.
10	Snapshot	Take a snapshot of the current image displayed on the PC.
11	Local Recording	Start  or stop  local recording.
12	Two-way Audio	Only for <b>two-way-audio-supporting models</b> , start  or stop  two-way audio.
13	Digital Zoom	Enable  or disable  digital zoom. – See 2.2.1 <i>Digital Zoom</i> .
14	Full Screen	Display in full screen mode.
15	Control Panel	Only for <b>models with motorized varifocal lens</b> , hide or show the camera's optical zoom and focus functions.
16		Reset the packet loss rate to zero.
17		Click to always display packet loss rate and bit rate information at the bottom. Click again to restore to only displaying the information for 3 seconds when the mouse cursor is moved onto the live view.

**Note:**

1. The paths for saving snapshots and local recordings are set in Local Settings. See 3.1.2 *Local Settings*.
2. The No. 16 and 17 buttons will appear on the floating toolbar when you move the mouse cursor onto the live view.

## 2.2.1 Digital Zoom

To use the digital zoom function, follow these steps:

1. Click  (No. 13, Figure 2-4) on the toolbar.
2. Click and drag the mouse button in any direction to specify an area.
3. To restore the original image size, right click on the enlarged area.
4. To exit, click  (No. 13, Figure 2-4) on the toolbar.

## 2.2.2 Start Recording

For models with local storage, you can start/stop recording manually or by schedule. At the top of Home page, select **Setup**, select **Storage** in the left menu and select **Storage**. For details, see *3.7.1 Formatting Storage*.

**Storage**

Storage Medium: Memory Card   Enable

Storage Medium Status: Normal

Total Capacity 60790 MB, Free Space 60790 MB.

**Allocate Capacity**

Video(MB)  (The remaining capacity is used for image storage.)

Common Snapshot(MB)  (The remaining capacity is used for Face snapshot storage.)

Face Snapshot(MB)

**Video Storage Info**

Storage Policy:  Manual and Alarm Recording  Scheduled and Alarm Recording  Alarm Recording Only

When Storage Full:  Overwrite  Stop

Post-Record(s)

Figure 2-5

## 2.3 Playing Back Recorded Videos

Note this function is only applicable to models with SD card slot for local storage.

To play back recorded videos from the camera's local storage, click **Playback** at the top of the Web interface.

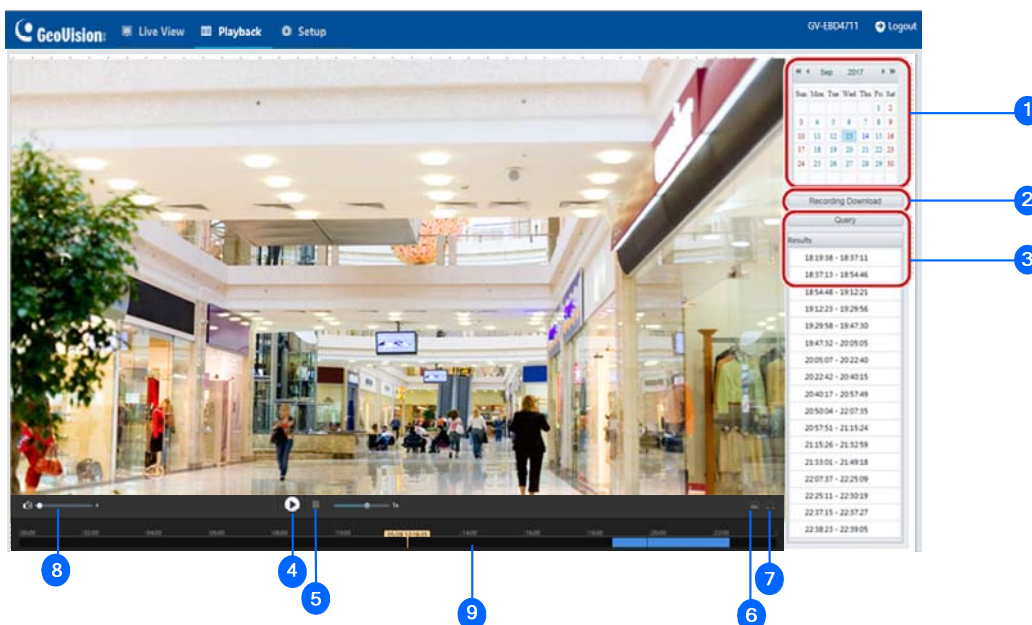


Figure 2-6

No.	Name	Function
1	Date	Select the date of the video to playback.
2	Recording Download	Select to download a recorded video from the camera's local storage. See 2.4.1 <i>Recording Download</i> for details.
3	Query	Click <b>Query</b> to show the list of recorded videos of the date specified.
4	Playback	Play back the recorded video selected.
5	Stop	Stop playback of the recorded video selected.
6	Snapshot	Take a snapshot of the current playback image displayed.
7	Digital Zoom	Enable  or disable  digital zoom. – See 2.2.1 <i>Digital Zoom</i> .
8	Volume	Adjust the audio output volume on the PC.
9	Timeline	Users can select the desired time to play back the video from

**Note:** To store and play back recorded videos to and from the camera's local storage, make sure to configure the storage settings in **Storage**. For details, refer to [3.7.1 Formatting Storage](#).

## 2.3.1 Recording Download

To download recorded videos from the local storage, follow the steps below:

1. Click **Recording Download** (No. 2, Figure 2-6) on the right of the Playback window.

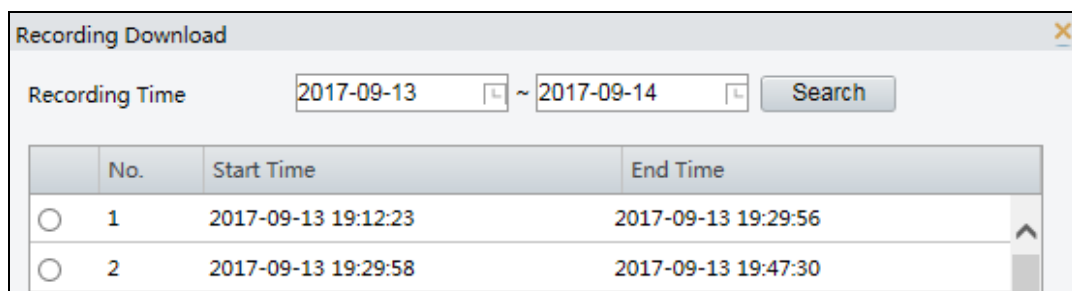


Figure 2-7

2. Search for video within a specified time period. The results are shown in a list.
3. Select your video and click **Download** to download a video to your local path from the local storage.
4. Click **Open** to show the folder in which the downloaded videos are saved.

# Chapter 3 Administrator Mode

The Administrator can access and configure the GV-IP Camera through the network. Click **Setup** at the top of the Web interface to access the following configuration tabs: **Common**, **Network**, **Video & Audio**, **Image**, **Intelligent**, **Events**, **Storage**, **Security** and **System**.

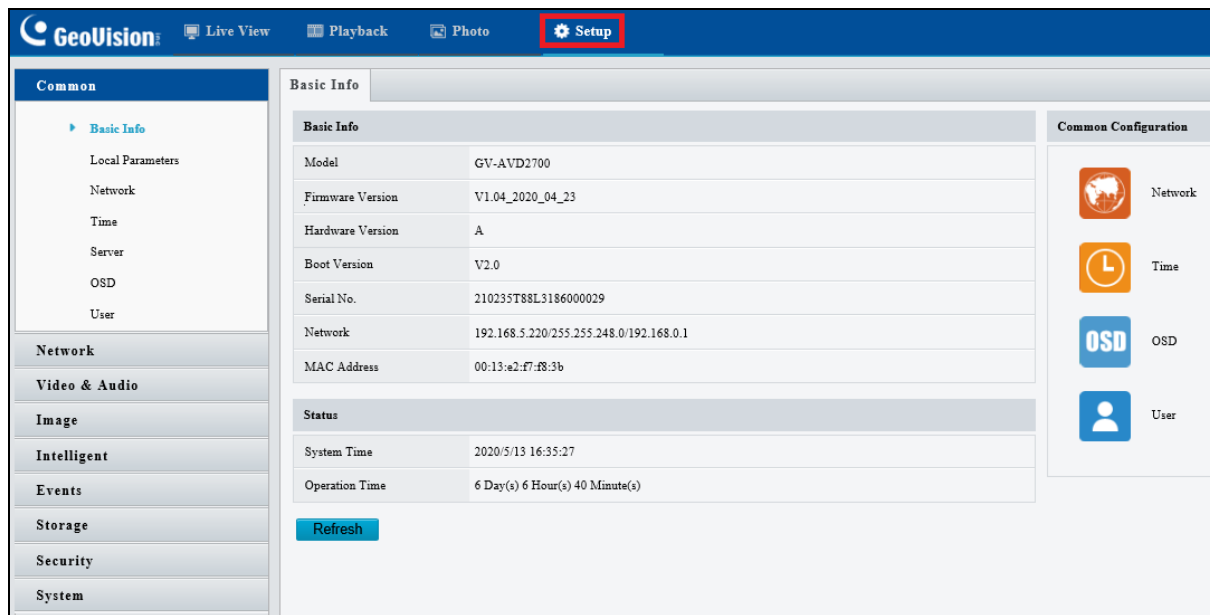


Figure 3-1

## List of Options

See the table below for the settings available on the Web interface. Find the topic of interest by referring to the section number prefixed to each option.

---

**IMPORTANT:** The available options may vary among camera models and firmware versions.

---

3.1 Common	3.1.1 Basic Info 3.1.2 Local Parameters
3.2 Network	3.2.1 Network 3.2.2 DNS 3.2.3 Port 3.2.4 DDNS 3.2.5 E-mail 3.2.6 SNMP 3.2.7 802.1x 3.2.8 QoS
3.3 Video & Audio	3.3.1 Video 3.3.2 Snapshot 3.3.3 Audio 3.3.4 ROI 3.3.5 Media Stream
3.4 Image	3.4.1 Image 3.4.2 OSD 3.4.3 Privacy Mask
3.5 Intelligent	3.5.1 Smart Settings 3.5.2 Advanced Settings
3.6 Events	3.6.1 Motion Detection 3.6.2 Tampering Alarm 3.6.3 Audio Detection 3.6.4 Alarm Input 3.6.5 Alarm Output
3.7 Storage	3.7.1 Formatting Storage 3.7.2 FTP
3.8 Security	3.8.1 User 3.8.2 Network Security
3.9 System	3.9.1 Time 3.9.2 Maintenance

## 3.1 Common

Under the Common tab, the Administrator can find the general settings of the camera, as well as shortcuts to the following setting pages.

- **Network:** See 3.2.1 *Network* for details.
- **Time:** See 3.9.1 *Time* for details.
- **OSD:** See 3.4.2 *OSD* for details
- **User:** See 3.8.1 *User* for details

### 3.1.1 Basic Info

You can view the current status of your camera. Click **Refresh** for the latest status information. Under **Common Configuration** on the right, you can click on the icons to quickly access the corresponding configuration pages.

The screenshot shows a web interface with two main sections: 'Basic Info' and 'Common Configuration'.

**Basic Info**

Model	GV-AVD2700
Firmware Version	V1.04_2020_04_23
Hardware Version	A
Boot Version	V2.0
Serial No.	210235T88L3186000029
Network	192.168.5.220/255.255.248.0/192.168.0.1
MAC Address	00:13:e2:f7:f8:3b

**Status**

System Time	2020/5/7 17:27:08
Operation Time	0 Day(s) 7 Hour(s) 32 Minute(s)

At the bottom left of the Basic Info section is a blue 'Refresh' button.

**Common Configuration**

-  Network
-  Time
-  OSD
-  User

Figure 3-2



### 3.1.2 Local Parameters

You can set the local parameters for your PC.

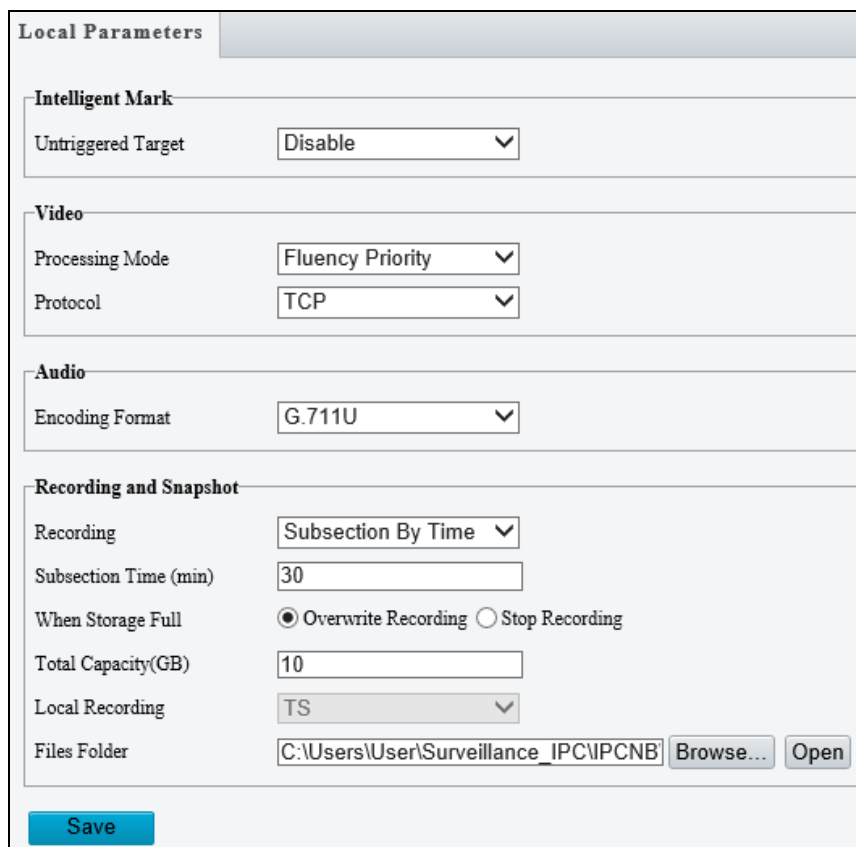


Figure 3-3

#### [Intelligent Mark]

- **Untriggered Target:** Displays the detection lines / areas defined by **Smart Settings** on Live View. You must set up Smart Settings first for this function to work, see 3.5.1 *Smart Settings*.

---

**Note:** The Intelligent Mark function is not applicable to GV-ABL2701 series / 2703 series / 4701 series / 4703, GV-ADR2701 / 2702 / 4701 / 4702, GV-TBL2703 series / 4700 / 4703 / 4711, TDR2702 / 4702, and GV-TVD4700 / 4711.

---

**[Video]****■ Processing Mode**

- ⊙ **Real-Time Priority:** Select this if the network is in good condition.
- ⊙ **Fluency Priority:** Select this if you want short time lag for live video.
- ⊙ **Ultra-low Latency:** Select this if you want the minimum time lag for live video.

- **Protocol:** Select the protocol used to transmit media streams to be decoded by the PC.

**[Audio]** This function is only applicable to audio-in-supporting models.

- **Encoding Format:** Select the format used to encode audio.

---

**Note:** The **Video**, and **Audio** functions are not applicable to GV-ABL2701 series / 2703 series / 4701 series / 4703, GV-ADR2701 / 2702 / 4701 / 4702, GV-TBL2703 series / 4700 / 4703, TDR2702 / 4702, and GV-TVD4700.

---

**[Recording and Snapshot]****■ Recording**

- ⊙ **Subsection by Time (1~60):** Set a maximum time length of each recording file. If you select 5 minutes, a 30-minute event will be chopped into six 5-minute event files.
- ⊙ **Subsection by Size:** Set a maximum size limit of each recording file.

**■ When Storage Full**

- ⊙ **Overwrite Recording:** When the assigned storage space on the computer is full, the camera deletes the oldest existing recording files to make room for the new ones.
- ⊙ **Stop Recording:** When the assigned storage space on the computer is full, recording stops automatically.

- **Total Capacity (1~1024):** Set a capacity limit to the assigned storage space on the computer.

- **Files Folder:** Click **Browse** to set a folder to store the recorded videos and captured snapshots at your local computer.

## 3.2 Network

The network section allows you to configure the network settings, modify ports, configure FTP server, and set up e-mail for notification.

### 3.2.1 Network

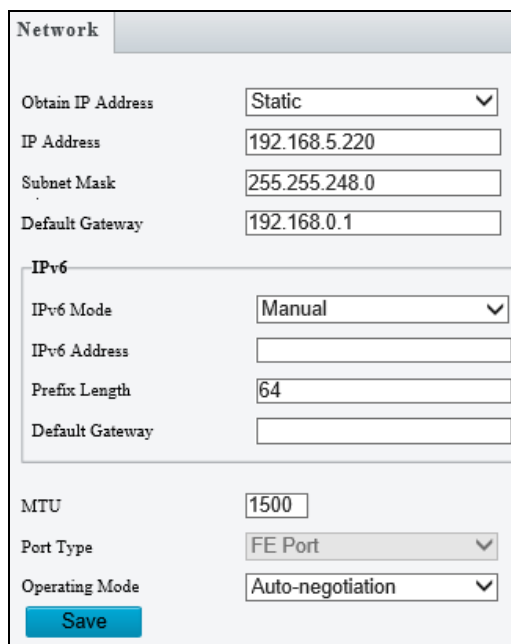


Figure 3-4

- **Obtain IP Address:** Select **Static IP** or **DHCP** according to your network environment.
- ⊙ **Static IP address:** Assign a static IP or fixed IP to the camera. Type the camera's IP address, Subnet Mask and Router/Gateway.

Parameters	Default
IP address	192.168.0.10
Subnet Mask	255.255.255.0
Router/Gateway	192.168.0.1

- ⊙ **PPPoE:** The network environment is xDSL connection. Type the Username and Password provided by ISP to establish the connection. If you use the xDSL connection with dynamic IP addresses, first use the DDNS function to obtain a domain name linking to the camera's changing IP address.
  - ⊙ **DHCP:** The network environment has a DHCP server which will automatically assign a dynamic IP address to the camera. You can look up the current IP address using GV-IP Device Utility.
- 
- **IPv6:** Type the camera's **IPv6 Address** and **Default Gateway**. Optionally change the **Prefix Length** according to your network settings.
  - **Operating Mode:** Select a mode to control the bandwidth.

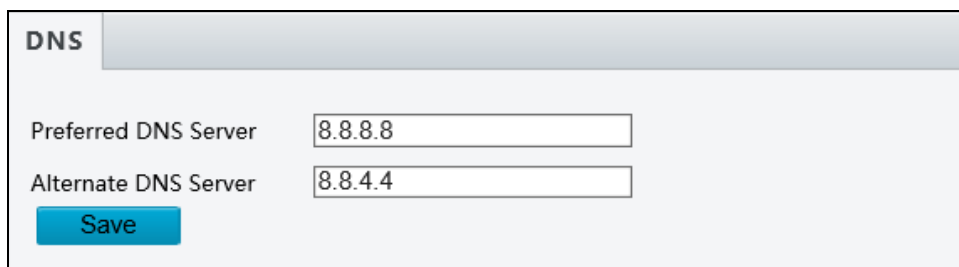
---

**Note:**

1. IPv6 is currently unsupported.
  2. MTU is not functional.
- 

### 3.2.2 DNS

Type the camera's **Preferred DNS Server** and **Alternate DNS Server**.



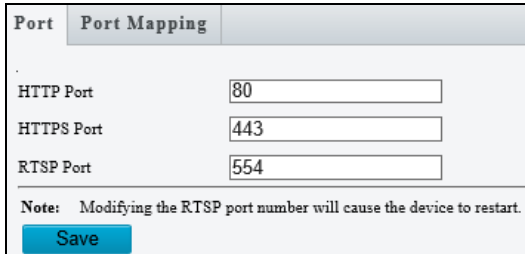
The screenshot shows a web interface for DNS configuration. At the top left, there is a tab labeled "DNS". Below the tab, there are two input fields. The first is labeled "Preferred DNS Server" and contains the text "8.8.8.8". The second is labeled "Alternate DNS Server" and contains the text "8.8.4.4". Below these fields is a blue button with the text "Save".

Figure 3-5

### 3.2.3 Port

#### Port

You can modify the default **HTTP**, **HTTPS** and **RTSP** ports if necessary.



Port	Port Mapping
HTTP Port	<input type="text" value="80"/>
HTTPS Port	<input type="text" value="443"/>
RTSP Port	<input type="text" value="554"/>

Note: Modifying the RTSP port number will cause the device to restart.

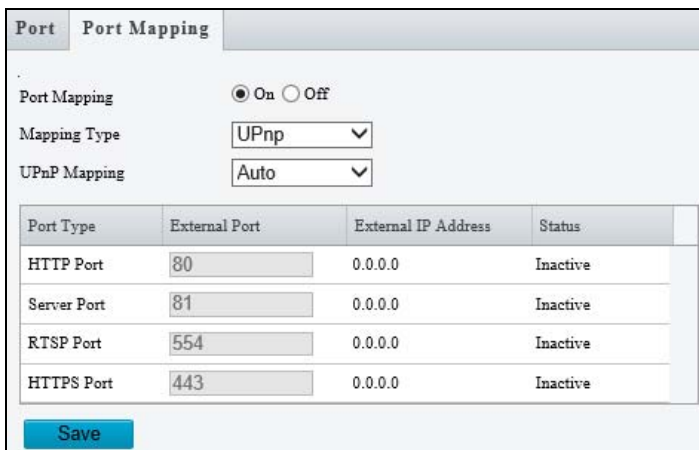
Figure 3-6

#### Port Mapping

This function can automatically forward and open certain ports on your router, allowing connection to your camera from the Internet.

1. Enable **Port Mapping**, and select **UPnP** or **Manual** for **Mapping Type**.

- If you select **UPnP**, select between **Auto** and **Manual** to have the router automatically configure the external ports or manually configure the external ports. If the configured port is occupied, the **Status** will show inactive.



Port Type	External Port	External IP Address	Status
HTTP Port	<input type="text" value="80"/>	0.0.0.0	Inactive
Server Port	<input type="text" value="81"/>	0.0.0.0	Inactive
RTSP Port	<input type="text" value="554"/>	0.0.0.0	Inactive
HTTPS Port	<input type="text" value="443"/>	0.0.0.0	Inactive

- If you select **Manual**, configure external ports. External IP is applied to the camera automatically.

2. Click **Save**.

---

**Note:** For this function to work, your router needs to support **port forwarding**.

---

### 3.2.4 DDNS

DDNS (Dynamic Domain Name System) provides a convenient way of accessing the camera when using a dynamic IP. DDNS assigns a domain name to the camera, so that the Administrator does not need to go through the trouble of checking if the IP address assigned by DHCP Server or ISP (in xDSL connection) has changed.

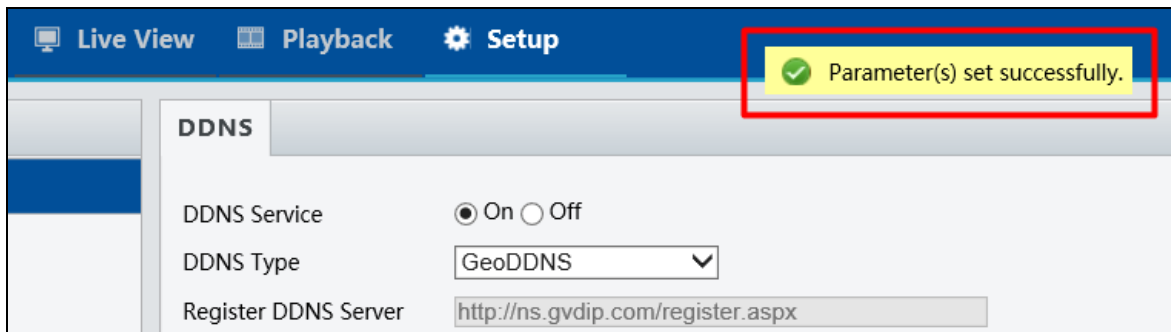
Figure 3-8

1. Click **On** to enable **DDNS Service**.
2. Select the DDNS service provider you have registered with. If you chose DynDNS, skip to *Step 5*.
3. Copy the website address <http://ns.gvdip.com/register.aspx> to a browser to access Geovision DDNS service.

Figure 3-9

4. In the Geovision DDNS Server page, type a desired **Hostname** and **Password**. Re-type Password and type the verification letters shown in the image. Click **Send**.
5. In the Web interface of your camera, type **Username**. The username is the hostname registered in DDNS Server.
6. Type **Password**, and **Confirm Password**.
7. Click **Save**.

After the DDNS is successfully configured, a notification bar will be displayed as shown in *Figure 3-10*. Next time when you log in the camera, type the domain name like this: (hostname).gvdip.com; for example, geovision.gvdip.com.



*Figure 3-10*

### 3.2.5 E-mail

After the configuration of E-mail, you will be able to send messages to the specified E-mail addresses when alarms are triggered.

The screenshot shows the 'E-mail' configuration window. It is divided into two main sections: 'Sender' and 'Recipient'.  
**Sender Section:**  
 - Name: User  
 - Address: user@gmail.com  
 - SMTP Server: smtp.gmail.com  
 - SMTP Port: 25  
 - TLS/SSL: Radio buttons for On (selected) and Off.  
 - Snapshot Interval(s): 2 (with a dropdown arrow) and a checked 'Attach Image' checkbox.  
 - Server Authentication: Radio buttons for On (selected) and Off.  
 - Username: user@gmail.com  
 - Password: masked with dots.  
**Recipient Section:**  
 - Name1: Recipient  
 - Address1: recipient@gmail.com (with a 'Test' button)  
 - Name2: (empty)  
 - Address2: (empty) (with a 'Test' button)  
 - Name3: (empty)  
 - Address3: (empty) (with a 'Test' button)  
 At the bottom left of the form is a blue 'Save' button.

Figure 3-11

1. Type the **Name** and **Address** of the sender.
2. Type the **SMTP Server**.
3. Type the **SMTP Port** number.
4. To send the e-mail through TLS / SSL encryption, enable **TLS/SSL**.
5. Enable **Attach Image** to include 3 instant snapshots as attachment in the e-mail according to the **Snapshot Interval** specified.
6. If the SMTP Server needs authentication, enable **Server Authentication** and type a valid username and password to log in the SMTP server.
7. Type the name(s) and e-mail address(s) of the **Recipient(s)**.
8. Click **Save**.

---

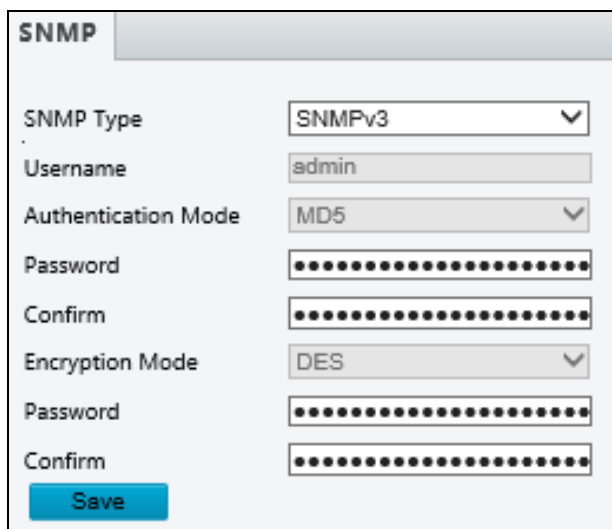
**Note:** To send snapshots to the specified E-mail addresses, make sure to enable the **Snapshot** function. For more detailed instructions, refer to [3.3.2 Snapshot](#).

---



### 3.2.6 SNMP

Users can transfer the configurations of the device through SNMP protocol to communicate with and/or integrate it into a central server. Note this function is not supported by **GV-ABL2701 series / 2703 series / 4703, GV-ADR2701 / 2702 / 4702, GV-TBL2703 series / 4700 / 4703 / 4711, GV-TDR2702 / 4702, and GV-TVD4700 / 4711.**



The image shows a web-based configuration form for SNMP. The form is titled "SNMP" and contains the following fields:

- SNMP Type:** A dropdown menu with "SNMPv3" selected.
- Username:** A text input field containing "admin".
- Authentication Mode:** A dropdown menu with "MD5" selected.
- Password:** A password input field with 16 dots.
- Confirm:** A password input field with 16 dots.
- Encryption Mode:** A dropdown menu with "DES" selected.
- Password:** A password input field with 16 dots.
- Confirm:** A password input field with 16 dots.

At the bottom left of the form is a blue "Save" button.

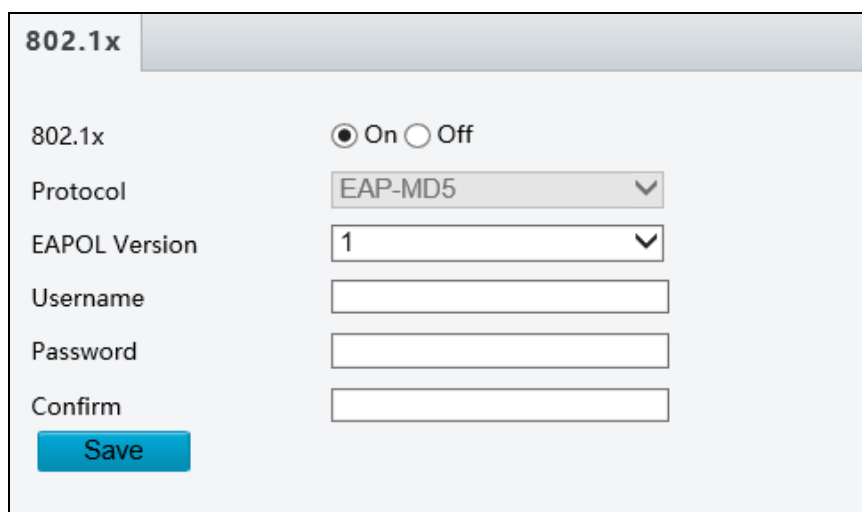
Figure 3-12

- **SNMP Type:** Select the type of SNMP desired, between SNMPv3 and SNMPv2.
- **Authentication Mode:** Define a desired password for authentication between the device and the central server.
- **Encryption Mode:** Define a desired password for encryption that needs to be matched by the central server.

Click **Save** for the changes to take effect.

### 3.2.7 802.1x

IEEE 802.1x is an IEEE standard for port-based Network Access Control. It provides an authentication mechanism to devices wishing to attach to a LAN or WLAN. Note this function is only applicable to **GV-EBD2702 / 4700 / 4711 / 8700 / 8711**, **GV-ABL2702 / 4712 / 8712**, **GV-AVD2700 / 4710 / 8710**, **GV-TBL4710 / 8710**, **GV-TDR2700 / 4700** and **GV-TVD4710 / 8710**.



802.1x

802.1x  On  Off

Protocol EAP-MD5

EAPOL Version 1

Username

Password

Confirm

Save

Figure 3-12

1. Enable **IEEE 802.1x**.
2. Type the **Username** and **Password**. Type the password again for confirmation.
3. Click **Save**.

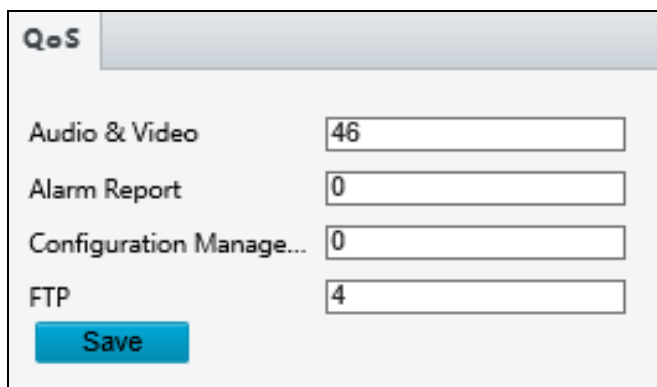
---

**Note:** For this function, your network environment needs to support **802.1x**.

---

### 3.2.8 QoS

QoS is the prioritization of network traffic used to ensure resource reservation under abundant data flow. Note this function is not supported by GV-ABL2701 series and GV-ADR2701.



Service	Priority Value
Audio & Video	46
Alarm Report	0
Configuration Manage...	0
FTP	4

Figure 3-13

- **Audio & Video:** Optionally modify the priority of value of Audio & Video. The higher the value, the higher the priority.
- **Alarm Report:** Optionally modify the priority of value for Alarm Report. The higher the value, the higher the priority.
- **Configuration Manager:** Optionally modify the priority for Configuration Manager. The higher the value, the higher the priority.
- **FTP:** Optionally modify the priority of value for FTP. The higher the value, the higher the priority.

Click **Save** the apply the QoS settings configured.

### 3.3 Video & Audio

This section allows you to configure the three video streams and audio input. The audio function is only applicable to **GV-EBD2702 / 4711 / 8711**, **GV-ABL2702 / 4712 / 8712**, **GV-AVD2700 / 4710 / 8710**, **GV-TBL4710 / 4711**, and **GV-TVD4710 / 4711**.

#### 3.3.1 Video

You can set video parameters that your camera supports. You may also enable the sub-stream and third stream as needed. The third stream is disabled by default.

The screenshot displays the 'Video' configuration window. At the top, 'Capture Mode' is set to '1920x1080@30'. Below this, there are two columns of settings:

- Main Stream:**
  - Video Compression: H.265
  - Resolution: 1920x1080(1080P)
  - Frame Rate(fps): 30
  - Bit Rate(Kbps): 2048
  - Bitrate Type: VBR
  - Image Quality: Slider between Bit Rate and Quality
  - I Frame Interval: 50
  - GOP: IP
  - Smoothing: Slider between Clear and Smooth
  - Smart Encoding: Off
- Sub Stream (Enabled):**
  - Video Compression: H.264
  - Resolution: 640x360
  - Frame Rate(fps): 30
  - Bit Rate(Kbps): 1024
  - Bitrate Type: VBR
  - Image Quality: Slider between Bit Rate and Quality
  - I Frame Interval: 50
  - GOP: IP
  - Smoothing: Slider between Clear and Smooth
  - Smart Encoding: Off

Below the Sub Stream settings, there is an unchecked checkbox for 'Enable Third Stream'. At the bottom, 'BNC Output Mode' is set to 'PAL'. A 'Save' button is located at the bottom left.

Figure 3-14

- **Capture Mode:** Sets the resolution of Main Stream and the maximum frame rate allowed.

**Note:** The Resolution under Main Stream will change according to the resolution selected for Capture Mode.

The following options are available for the main, sub and third streams.

- **Video Compression:** Set the codec type to **H.265**, **H.264** or **MJPEG**.
- **Resolution:** Select different resolutions for each stream.

---

**Note:**

1. Changing the resolution in this option will not affect the Capture Mode.
  2. For GV-TBL4700 / 4711 and GV-TVD4700 / 4711, the resolution of the main stream cannot be modified.
- 

- **Frame Rate:** Select a frame rate for encoding images. The unit is frame per second.
- **Bit Rate:** Set the value between **128~16384**.
- **Bitrate Type:**
  - ⊙ **CBR:** The camera transmits data at a constant data rate by varying the quality of the video stream
  - ⊙ **VBR:** The quality of the video stream is kept as constant as possible at the cost of a varying bitrate.
- **Image Quality:** When VBR is selected for the encoding mode, you can move the slider to adjust the desired quality level the for images. Moving the slider toward **Bit Rate** decreases the bit rate and may affect image quality. Moving the slider toward **Quality** increases the bit rate and improves image quality.
- **I Frame Interval:** Set the number of frames, from 5 to 250, between each I frame (key frame). This option is only available when H.265 or H.264 is selected as the codec.
- **GOP:** The GOP is IP by default.
- **Smoothing:** Set the extent of smoothing. Choosing **Clear** means disabling **Smoothing**. Moving the slider toward **Smooth** increases the level of smoothing but will affect image quality.
- **Smart Encoding:** Select **Basic Mode** to enable Smart Encoding.

**[BNC Output]** Only for **GV-AVD2700 / 4710 / 8710**, **GV-ABL8712** and **GV-TBL8710**, the status of the BNC device is shown.

- **Mode:** Set the signal format of the video output to either **NTSC** or **PAL**.

### 3.3.2 Snapshot


Using the Snapshot function, when an alarm is triggered, the camera will automatically upload the captured snapshots to the FTP server and/or send snapshots to the specified e-mail addresses.

---

**Note:** If **Upload Images** is selected in *Figure 3-49, 3.7.2 FTP*, the captured snapshots will only be sent to the FTP server.

---

Figure 3-15

1. Select On to enable **Snapshot**.
2. Select the **Resolution**.
3. Specify the maximum size (1~800 KB) of the snapshot image under **Most Large**.
4. Specify the length of interval (1~60 sec) between snapshots under **Snapshot Interval(s)**.
5. Choose the **Number** (of snapshot) to **Snapshot** upon alarm trigger.
6. Select **Schedule** or **Repeat** to set up the **Snapshot Mode**.
  - If you select **Schedule**, click  to specify the desired time to take a snapshot.
  - If you select **Repeat**, type the interval, from 1 to 86400 seconds, to repeat the process of taking snapshots and sending them to the FTP server or e-mail.
7. Click **Save**.

### 3.3.3 Audio

Note this function is only applicable to audio-supporting models.

You can configure the audio settings of the camera.

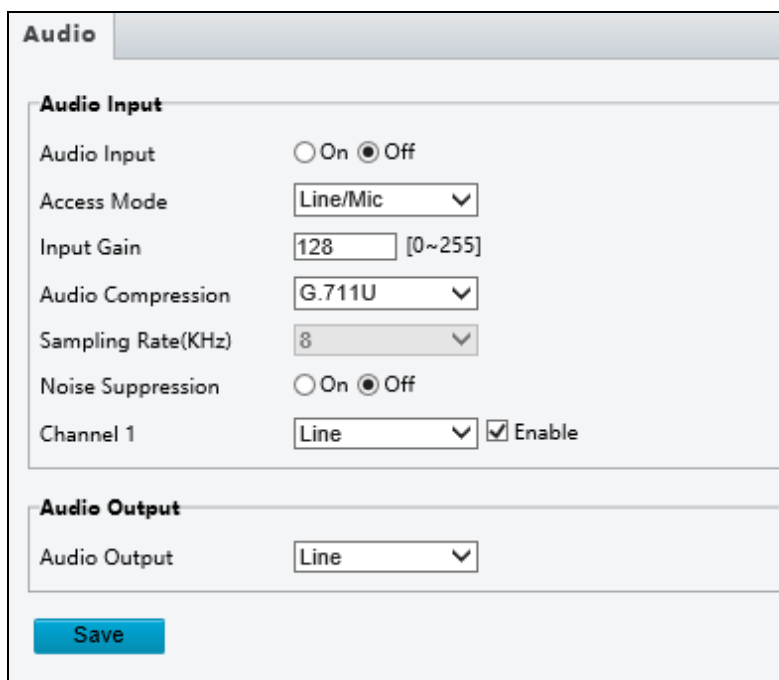


Figure 3-16

- **Audio Input:** Select **On** to enable audio input.
- **Input Gain:** Set the audio signal amplification for sampling. The greater the gain, the greater amplification.
- **Audio Compression:** Select an audio codec.
- **Noise Suppression:** Select **On** to reduce the noise of the audio.
- **Channel 1 / 2:** Click **Enable** to enable audio in through the camera's built-in microphone and/or Audio In wire(s) depending on the model.
- **Audio Output:** Select the source of audio output.

---

**Note:** For GV-TDR2700 / 4700, connection(s) to any software/application must be reestablished when its audio input channel has been alternated for the change to take effect.

---

### 3.3.4 ROI

When Region of Interest (ROI) is enabled, the system ensures image quality for ROI first if the bit rate is insufficient.

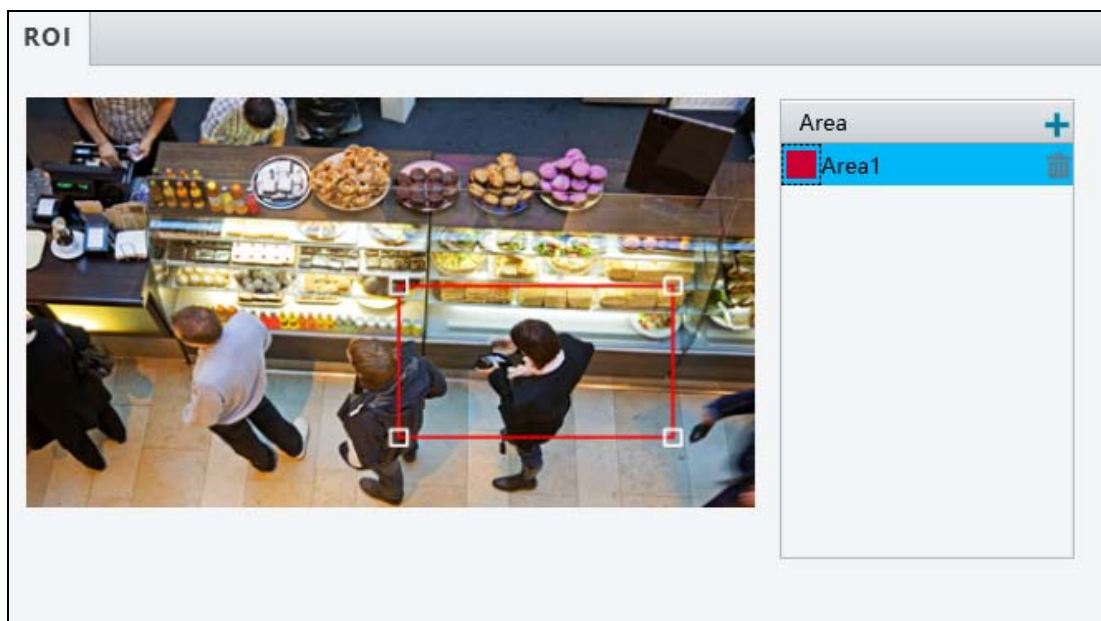




Figure 3-17

1. Click  to enable and add ROI.
2. Click and drag on the image to specify an area.
3. To add additional ROI areas, repeat steps 1 and 2.
4. To delete an ROI area, click .

---

**Note:** Up to **two** ROI areas can be specified for GV-ABL2703 series / 4703, GV-ADR2702 / 4702, GV-TBL2703 series / 4703 and GV-TDR2702 / 4702, **four** for GV-TBL4711 and GV-TVD4711, and **eight** for all other models.

---



### 3.3.5 Media Stream

#### Media Stream

By configuring media stream, you can set the camera to transmit code streams by UDP or TCP protocol to a specified IP address and port number. The settings can be saved and take effect after the camera is rebooted.

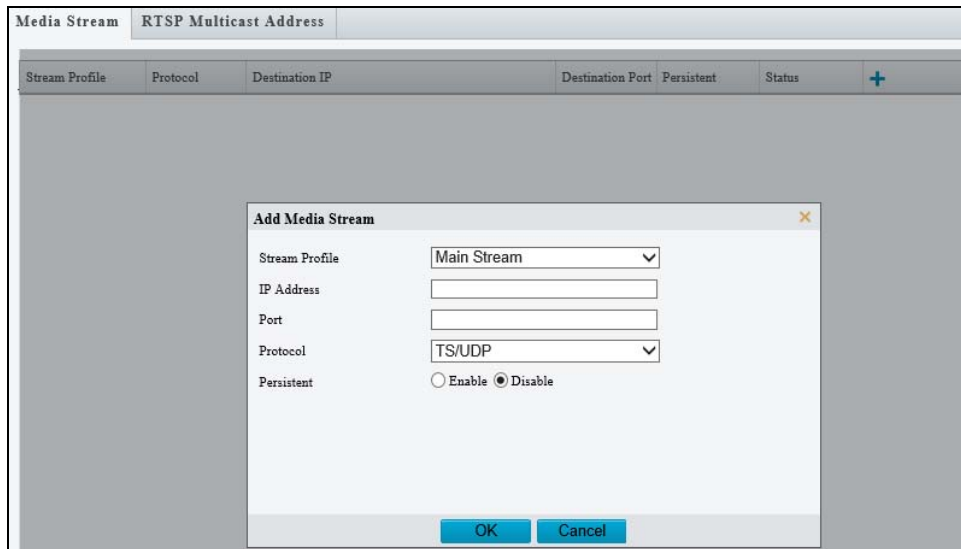




Figure 3-18

1. Click  and select a stream from the **Stream Profile** drop-down list.
2. Type the **IP Address** and **Port** number of the unicast or multicast group for the decoding device that receives video streams from the camera.
3. Select a **Protocol** type for the media stream.
4. If you want the device to automatically establish the media stream that has been previously configured after the restart, **Enable Persistent**.
5. To delete a stream, click .
6. Click **OK** to complete the settings.

### RTSP Multicast Address

After an RTSP multicast address is configured, the third-party player can request for the RTSP multicast media stream from the camera through RTSP protocol.

Media Stream	RTSP Multicast Address
<b>Main Stream</b>	
Multicast Address	<input type="text" value="238.254.254.254"/>
Port	<input type="text" value="65500"/>
<b>Sub Stream</b>	
Multicast Address	<input type="text" value="0.0.0.0"/>
Port	<input type="text" value="0"/>
<b>Third Stream</b>	
Multicast Address	<input type="text" value="0.0.0.0"/>
Port	<input type="text" value="0"/>
<input type="button" value="Save"/>	

Figure 3-19

1. Type the **Multicast Address** (224.0.1.0 to 239.255.255.255) and **Port** number (0 to 65535).
2. Click **Save**.

For RTSP Multicast command, see *Appendix A*.

## 3.4 Image

This section introduces the **Image Settings**, **On-screen Display** and **Privacy Mask**.

### 3.4.1 Image

This page allows you to adjust image settings such as brightness, exposure, IR illumination and white balance.

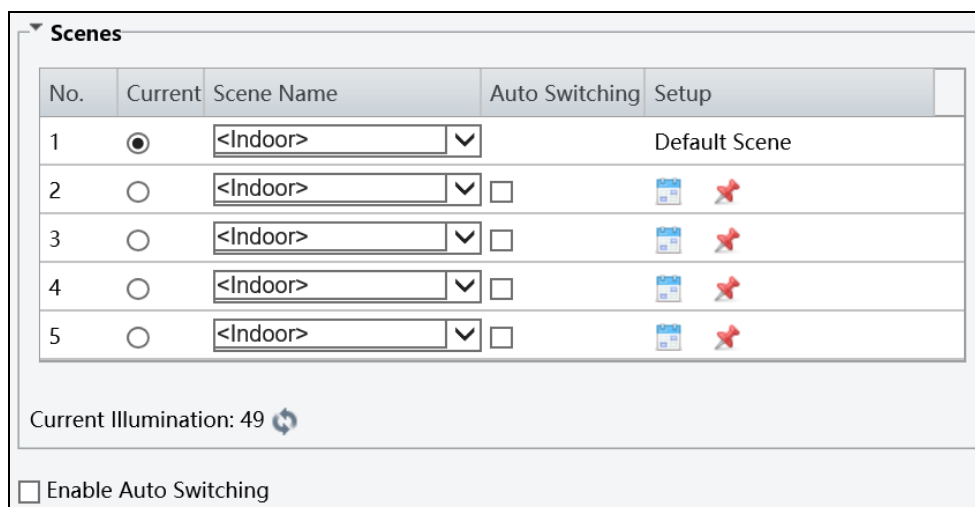




Figure 3-20

#### [Scene]

- **Current:** Indicates the scene that is being used.
- **Scene Name:** When you select a scene, the corresponding image parameters are displayed. You can adjust the image settings according to actual needs.
- **Auto Switching:** Indicates whether to add a scene to the auto-switching list.
- **Setup:**
  - ⊙ Click  to set a schedule for illumination.
  - ⊙ Click  to set a scene as the default scene.
- **Enable Auto Switching:** Allow the camera to switch to the scene automatically when the condition for switching to a non-default scene is met.

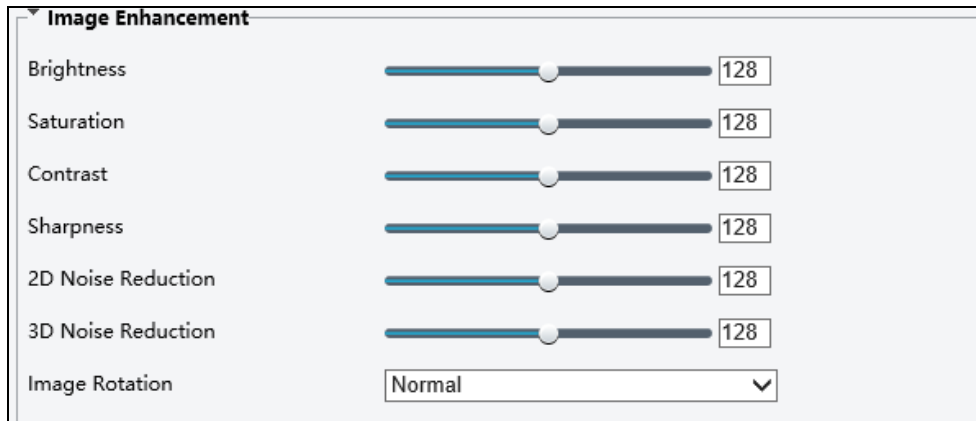


Figure 3-21

**[Image Enhancement]**

- **Brightness:** Adjust the degree of brightness of the image.
- **Saturation:** Adjust the amount of hue contained in a color.
- **Contrast:** Set the degree of difference between the blackest pixel and the whitest pixel.
- **Sharpness:** Adjust the sharpness of the image.
- **2D / 3D Noise Reduction:** Reduce the noise of the image.
- **Image Rotation:** Change the rotation of the image.

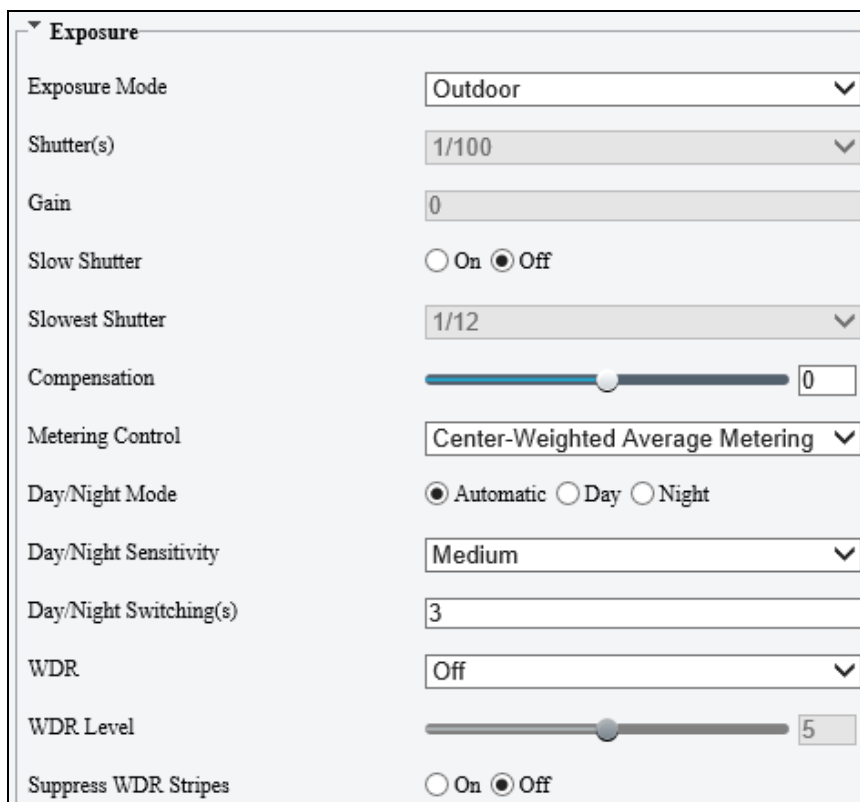


Figure 3-22

## [Exposure]

- **Exposure Mode:** Select the correct exposure mode to achieve the desired exposure effect. The default setting is Outdoor.
  - ⊙ **Low Motion Blur:** Improve image quality by reducing motion blur in low light conditions.
- **Shutter(s):** The length of time that allows light to enter into the lens. You can set a shutter speed when **Exposure Mode** is set to **Manual (Custom)**.

---

**Note:** If **Slow Shutter** is set to **Off**, the reciprocal of the shutter speed must be greater than the frame rate.

---

- **Gain:** Control image signals so that the camera outputs standard video signals according to the light condition. You can set this parameter only when **Exposure Mode** is set to **Manual (Custom)**.
- **Slow Shutter:** Improve image brightness in low light conditions.
- **Slowest Shutter:** Set the slowest shutter speed that the camera can use during exposure.
- **Compensation:** Adjust the compensation value as required to achieve the desired effects. You can set this parameter only when **Exposure Mode** is not set to **Manual (Custom)**.
- **Metering Control:** Set the way the camera measures the intensity of light. You can only set this parameter when **Exposure Mode** is not set to **Manual (Custom)**.
  - ⊙ **Center-Weighted Average Metering:** Measure light mainly in the central part of the images.
  - ⊙ **Evaluative Metering (BLC):** Measure light in the customized area of the images.
  - ⊙ **Face Metering:** Measure light where facial recognition is established.
  - ⊙ **Spot Metering:** Measure light spot(s) in the specified area of the images.
- **Day/Night Mode:** Select **Automatic** for automatic switch between day mode and night mode depending on the amount of light detected. Select **Night** to produce high-quality black and white images using the existing light. Select **Day** to produce high-quality color images using the existing light.
- **Day/Night Sensitivity:** Set the light threshold for switching between day mode and night mode. The higher the sensitivity, the more easily the camera is to switch from day mode to night mode and vice versa.
- **Day/Night Switching(s):** Set the length of time before the camera switches between day mode and night mode after the conditions for switching are met.

- **WDR:** Enable WDR to distinguish the bright and dark areas in the same image.
- **WDR Level:** After enabling the WDR function, you can improve the image by adjusting the WDR level.
- **Suppress WDR Stripes:** Enable Suppress WDR Stripes to automatically adjust shutter frequency based on the frequency of light measured.

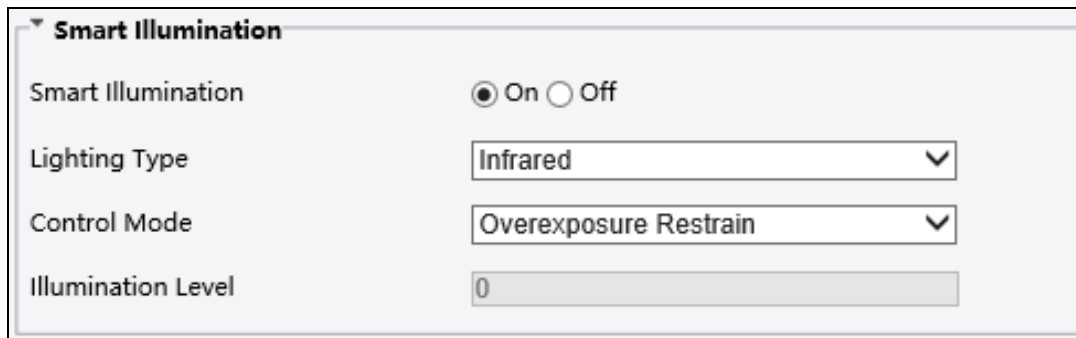


Figure 3-23

**[Smart Illumination]**

- **Smart Illumination:** Select **On** to adjust the IR illumination settings.
- **Control Mode:**
  - ⊙ **Global Mode:** Adjust IR illumination and exposure to achieve balanced image effects. Some areas might be overexposed if you select this option. This option is recommended if monitored range and image brightness are your first priority.
  - ⊙ **Overexposure Restrain:** Adjust IR illumination and exposure to avoid regional overexposure. Some areas might be dark if you select this option. This option is recommended if clarity of the central part of the image and overexposure control are your first priority.
  - ⊙ **Manual:** Allow you to manually control the intensity of IR illumination.
- **Illumination Level:** Set the intensity level of the IR light. The greater the value, the higher the intensity. 0 means that the IR light is turned off. You can only set the intensity level of the IR light when **Control Mode** is set to **Manual**.

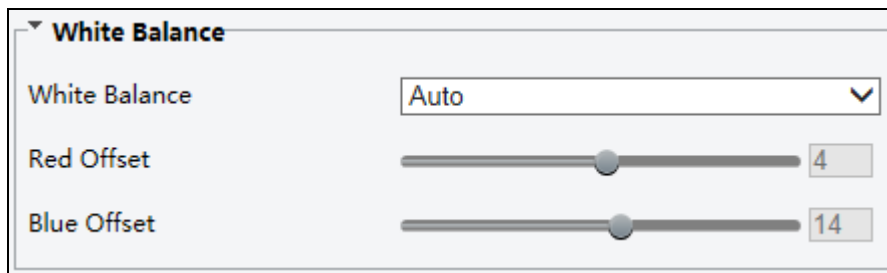


Figure 3-24

### [White Balance]

- **White Balance:** Adjust the red or blue offset of the image.
  - ⊙ **Auto:** Adjust the red and blue offset automatically according to the light condition (the color tends to be blue).
  - ⊙ **Outdoor:** It is recommended for outdoor scenes with a wide range of color temperature variation.
  - ⊙ **Fine tune:** Allow you to adjust the red and blue offset manually.
  - ⊙ **Sodium Lamp:** Adjust the red and blue offset automatically according to the light condition (the color tends to be red).
  - ⊙ **Locked:** Lock the current color temperature settings without adjustment.

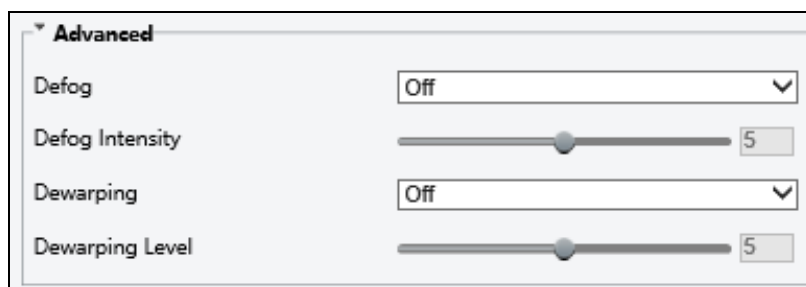


Figure 3-25

### [Advanced]

- **Defog:** Select **On** to activate the slider for adjusting the **defog intensity** of the image. Or select **Automatic** for the camera to adjust the defog intensity automatically.
- **Dewarping:** Only for GV-ABL2703 series / 4703, GV-ADR2702 / 4702, GV-TBL2703 series / 4703 and GV-TDR2702 / 4702, select **On** to activate the slider for adjusting the **Dewarping Intensity** of the camera image.

### 3.4.2 OSD

On Screen Display (OSD) is the text displayed on the screen of video images and may include the date and time and other customized contents. Note **GV-ABL2703 series / 4703**, **GV-ADR2702 / 4702**, **GV-TBL2703 series / 4700 / 4703 / 4711**, **GV-TDR2702 / 4702**, and **GV-TVD4700 / 4711** only support up to 4 OSD.

#### 3.4.2.1 For all models except GV-EBD2702

Enable	No.	Overlay OSD Content	X-Axis	Y-Axis
<input checked="" type="checkbox"/>	1	<Date & Time>	2	3
<input checked="" type="checkbox"/>	2	Camera 01	85	90
<input type="checkbox"/>	3		2	75
<input type="checkbox"/>	4		0	0
<input type="checkbox"/>	5		0	0
<input type="checkbox"/>	6		0	0
<input type="checkbox"/>	7		0	0
<input type="checkbox"/>	8		0	0

**Display Style**

Effect: Background

Font Size: Medium

Font Color: #0000-1

Min. Margin: Single

Date Format: dd/MM/yyyy

Time Format: HH:mm:ss

dd=Day; dddd=Day of the week; M=Month; y=Year  
h/H=12/24 Hour; tt=A.M. or P.M.; mm=Minute; ss=Second

Figure 3-26

1. Enable a **No.** to select an area #, and click **Overlay OSD Content** to select the content to display on the screen.
2. Adjust the position of the Area 1/2/3 boxes either by dragging them directly on the live view or by specifying the coordinates under **X-Axis / Y-Axis** column.
3. Under **Display Style**, customize the text style and date/time format and use **Min. Margin**, to adjust the minimum margin between the OSD and the image's border.



### 3.4.2.2 For GV-EBD2702

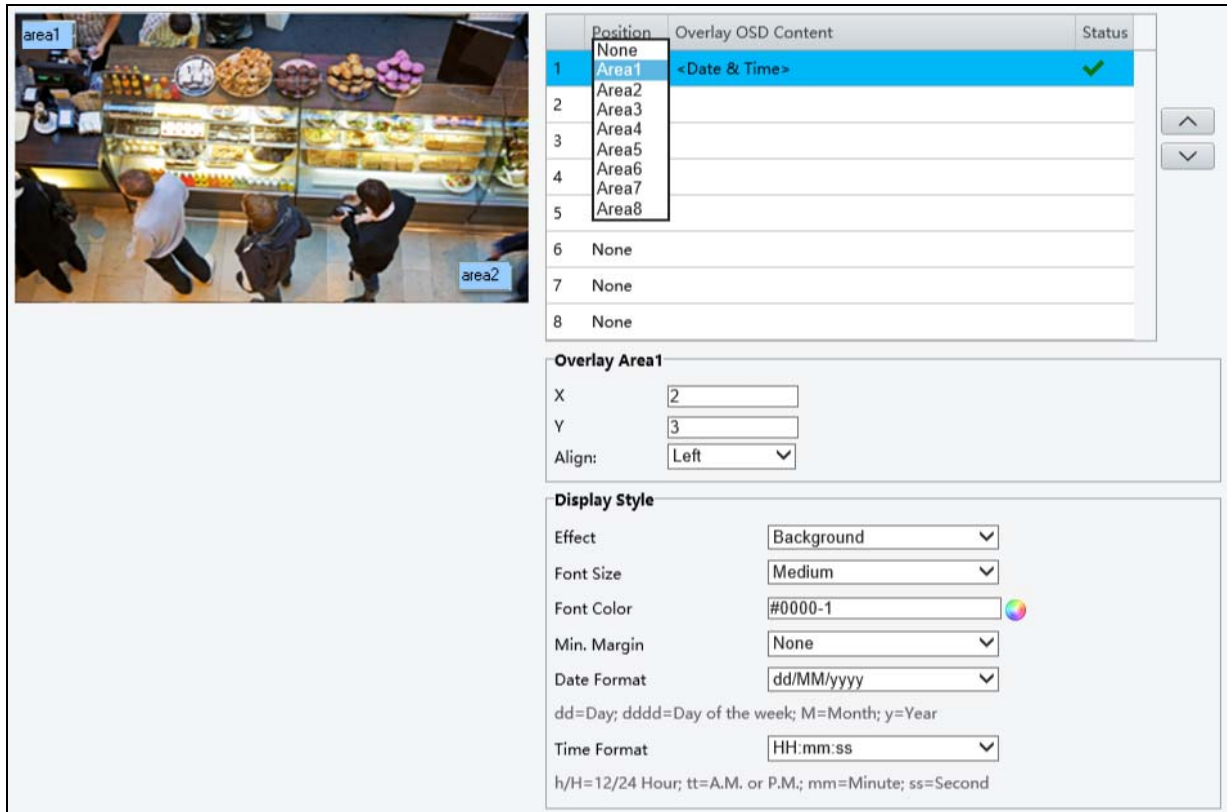


Figure 3-27

1. Click **Overlay OSD Content** to select the content or type a self-defined text to be displayed on the screen.
2. Click **Position** and select from Areas 1 to 8 to specify the position of the OSD on the image. If more than one OSD are specified to one Area #, they are displayed at the same position in numerical order, as accorded to the number column.
3. Click the arrow buttons  or  to adjust the order of the OSD displayed.
4. Adjust the position of the Area 1/2/3 boxes either by dragging them directly on the live view or by specifying the coordinates under **X-Axis / Y-Axis** column.
5. Under **Display Style**, customize the text style and date/time format and use **Min. Margin**, to adjust the minimum margin between the OSD and the image's border.

After you have set the position and OSD content, the ✓ symbol appears in the **Status** column, which means that the OSD is set successfully.

### 3.4.3 Privacy Mask

On certain occasions, you may need to set a mask area to block out parts of the camera image to protect privacy, for example, the keyboard of an ATM machine. When PTZ changes its position or zooms, the Privacy Mask will be adjusted accordingly to protect the area all along.

No.	Name	Mask Style
1	Mask1	Black
2	Mask2	Mosaic

Figure 3-28

1. Click  to place a privacy mask on the live view.
2. Drag the **Mask** box to the intended position and adjust the size of the box. Alternatively, you can also use the mouse to draw a box on the area you want to mask.
3. Select **Black** or **Mosaic** under Mask Style.
4. Repeat steps 1 and 2 to add more masks.
5. To delete a mask, select the desired mask and click .

---

**Note:** Up to **four** mask areas can be defined for GV-ABL2703 series / 4703, GV-ADR2702 / 4702, GV-TBL2703 series / 4700 / 4703 / 4711, GV-TDR2702 / 4702, and GV-TVD4700 / 4711 while up to **eight** mask areas for all other models.

---

## 3.5 Intelligent

Under Intelligent, users can set the camera to detect for a number of video-analytic events, which can be used to send FTP and/or e-mail alerts, based on the parameters set. Note this function is not supported by GV-ABL2701 series / 2703 series / 4701 series / 4703, GV-ADR2701 / 2702 / 4701 / 4702, GV-TBL2703 series / 4703 and GV-TDR2702 / 4702.

### 3.5.1 Smart Settings

Smart Settings allow alerts to be sent to FTP and/or designated e-mail address(es) upon **Cross Line, Intrusion, Object Removed, Object Left Behind, Defocus, Scene Change, Face, People Counting** and/or **Human Body Detection** events.

---

#### Note:

1. In order for Smart Settings to work, you also need to configure the necessary settings of FTP, e-mail server and snapshots, see [3.7.2 FTP](#), [3.2.5 E-mail](#) and [3.3.2 Snapshot](#), respectively.
  2. To display the detection lines and/or areas on the Live View, you need to enable **Untriggered Target** as mentioned in [3.1.2 Local Parameters](#).
  3. GV-TBL4700 / 4711 and GV-TVD4700 / 4711 can only support two smart settings: **Intrusion** and **Human Body Detection**.
- 

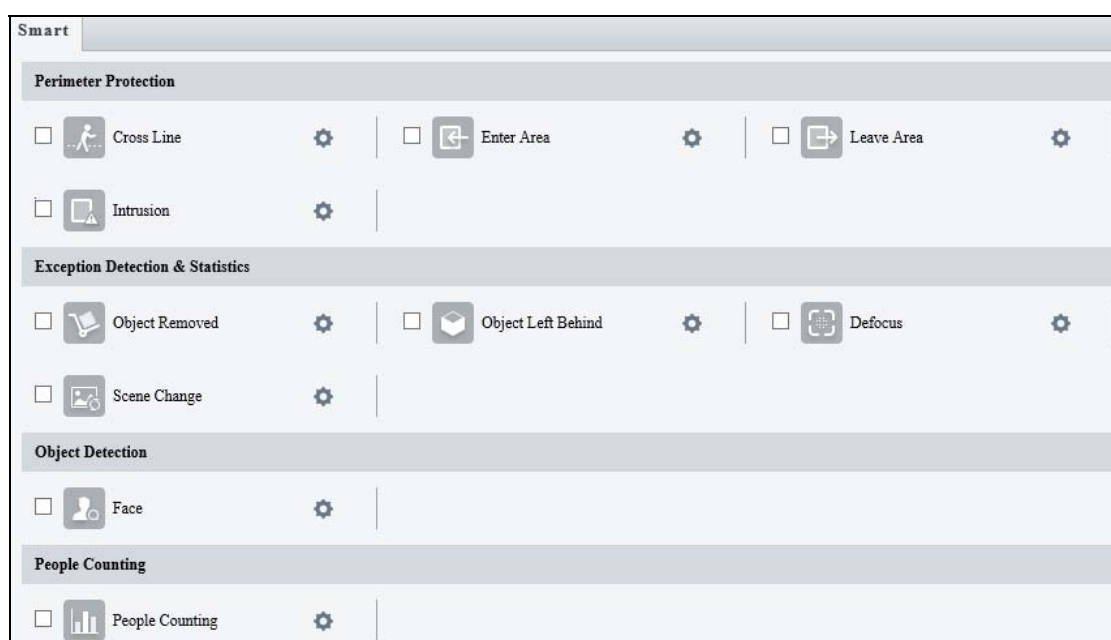



Figure 3-29

### 3.5.1.1 Cross Line

Cross line detection generates an alarm when an object moves past the detection threshold in the direction you defined. Up to 4 detection lines can be added. Note that when adding multiple detection lines, make sure they do **NOT** intersect as it may affect the detection results. Select the checkbox next to **Cross Line** to enable and click  to configure.

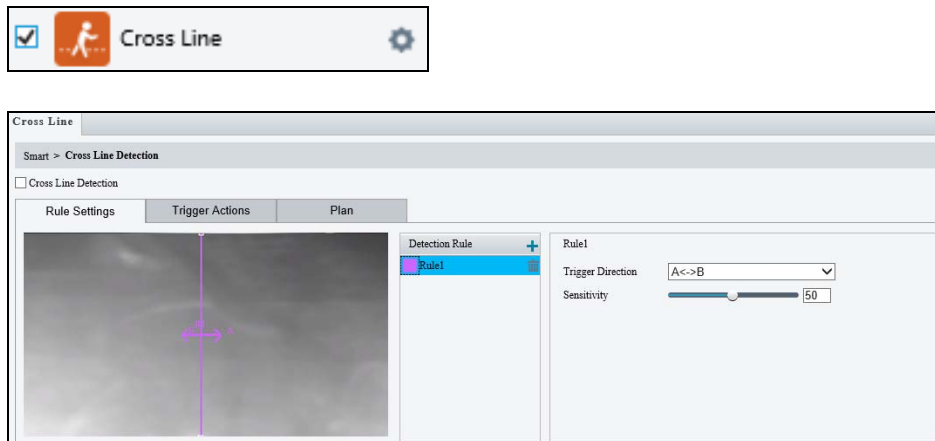



Figure 3-30

1. Once enabled, select Rule Settings > click  to add a detection line. Repeat to add another detection line.
2. Drag the ends of the detection line to the intended position to mark the detection boundary.
3. Select the **Trigger Direction**, which will define the direction to trigger an alarm. For example, if you choose **A -> B**, people moving from direction A to B will trigger an alarm.
4. You can move the slider to adjust the detection **Sensitivity**.
5. **Trigger Actions:**

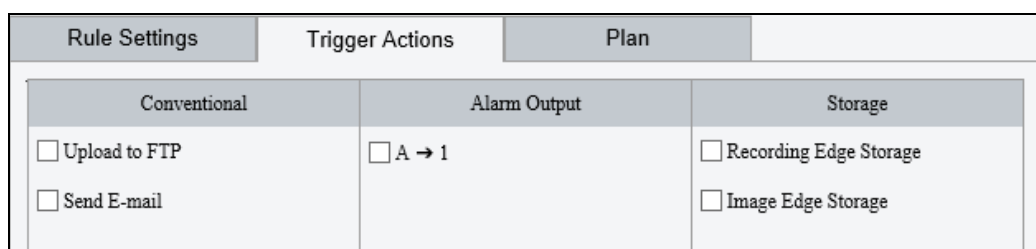


Figure 3-30-1

- ⊙ Select **Upload to FTP** and/or **Send E-mail** under **Trigger Actions** to automatically upload snapshots to the specified FTP server and/or send snapshots to the specified e-mail address upon the video analytic events.
- ⊙ Select **A -> 1** to trigger an output device after alarm output is triggered by a motion detection alarm, temperature alarm or input alarm.

- ⦿ Select **Recording Edge Storage** or **Image Edge Storage**. Snapshots captured will automatically be stored in the selected storage(s).
6. Optionally select **Enable Plan** under **Plan** to set the start and end times during which the video analytic monitoring is enabled. You can directly drag the mouse to draw a plan or click **Edit** to edit time periods in the table. You can set up to four periods for each day, and the time periods cannot overlap. The camera reports alarms during the specified period only.

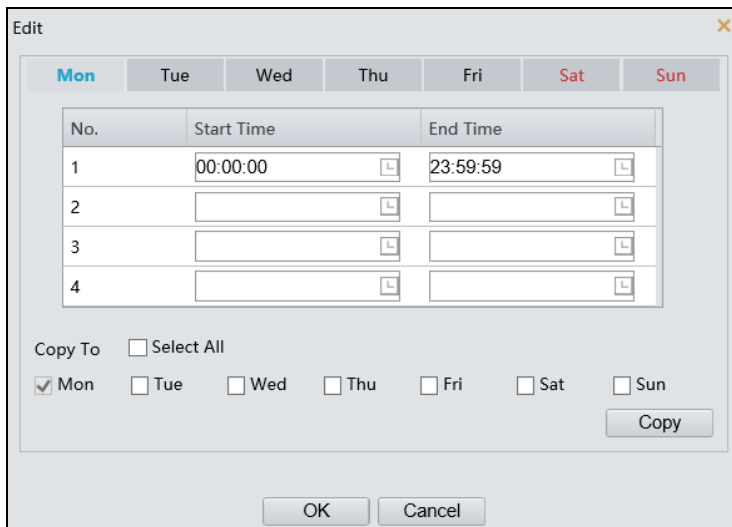
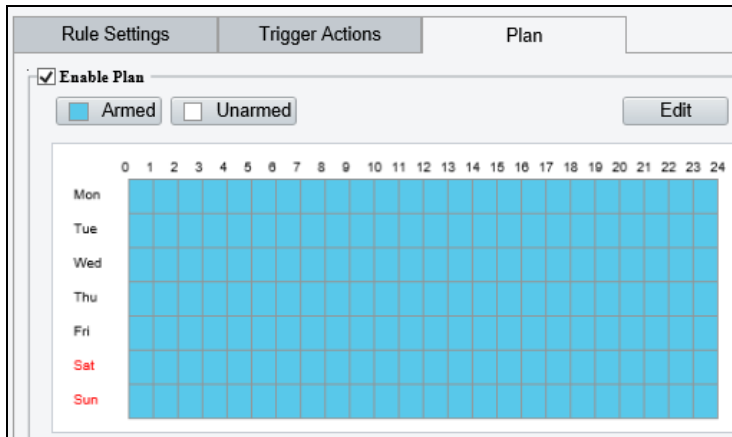



Figure 3-31

### 3.5.1.2 Intrusion

With Intrusion Detection, an alarm is generated when an object enters the boundaries of the detection area. Up to 4 detection areas can be added. Note that it is recommended **NOT** to overlap the detection areas when adding multiple detection areas. Select the checkbox next to **Intrusion** to enable and click  to configure.

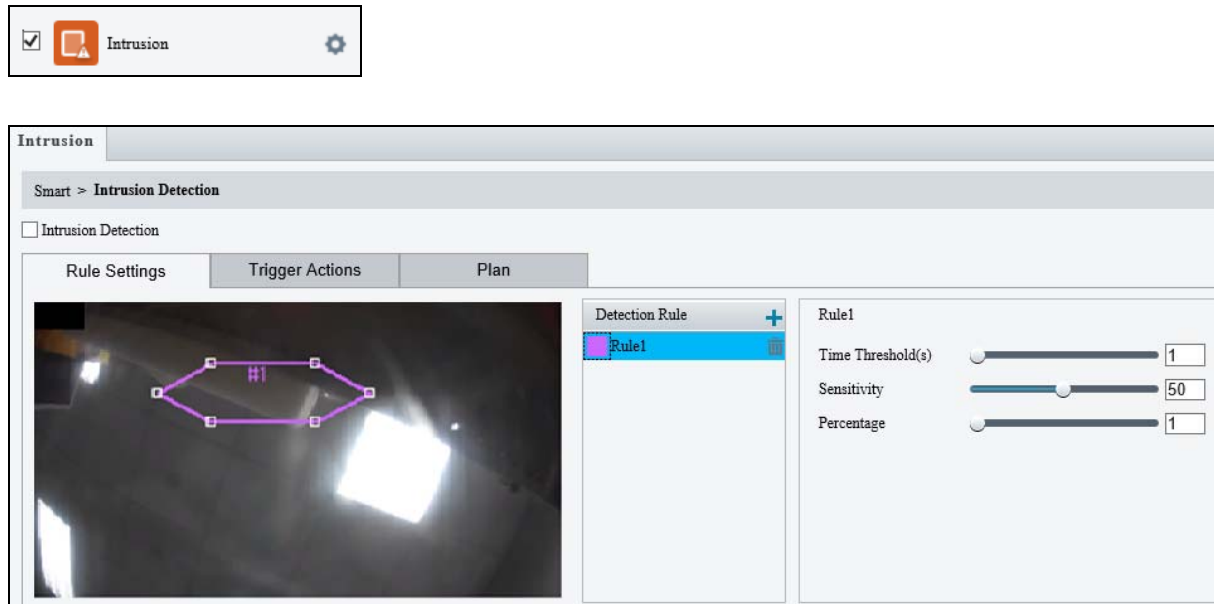



Figure 3-32


1. Once enabled, click  to mark the live view with a detection area. Repeat this step to add another detection area.
2. Drag the nodes of the detection area to mark the boundary for detection.
3. You can use the following functions to reduce false alarm.
  - ⊙ **Time Threshold:** The minimum period of time for an object to stay within the detection area before an alarm is triggered.
  - ⊙ **Sensitivity:** Move the slider to adjust the detection.
  - ⊙ **Percentage:** Type the minimum size of the object compared to the detection area for the object to be detected.
4. For **Trigger Actions** and **Plan**, follow *Step 5 ~ 6, 3.5.1.1 Cross Line*.

---

**Note:** The **Alarm Output** and **Storage** options (under **Trigger Actions**) are not supported by GV-TBL4700 and GV-TVD4700.

---

### 3.5.1.3 Object Removed

Object Removed can generate an alarm when an object is removed from the specified area. Up to 4 detection areas can be added. Note that it is recommended **NOT** to overlap the detection areas when adding multiple detection areas. Select the checkbox next to **Object Removed** to enable and click  to configure.

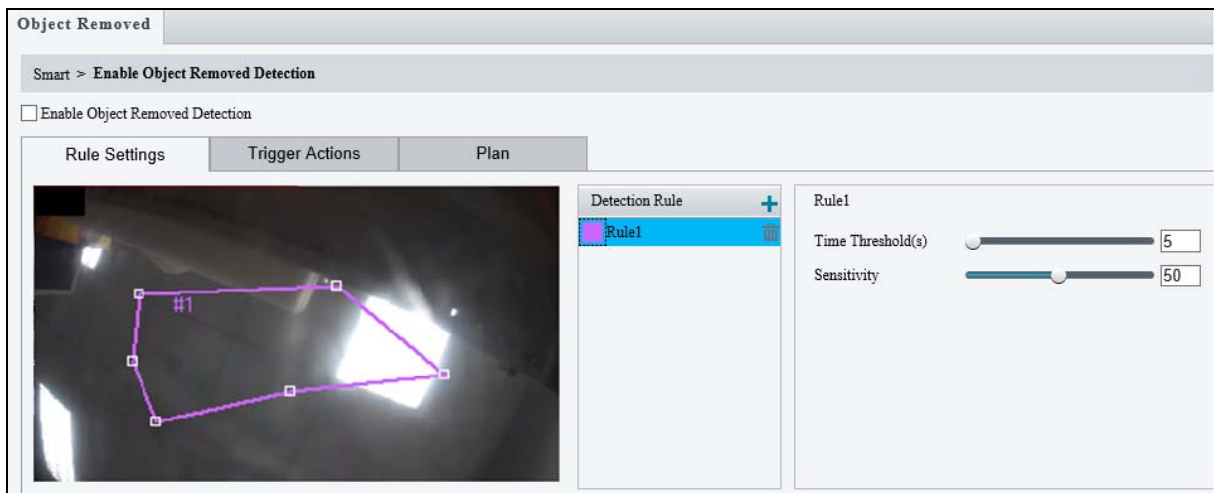
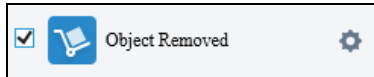




Figure 3-33

1. Once enabled, click  to mark the live view with a detection area. Repeat this step to add another detection area.
2. Drag the nodes of the detection area to mark the boundary for detection.
3. You can use the following functions to reduce false alarm.
  - ⊙ **Time Threshold:** The minimum period for an object to be absent from the detection area before an alarm is triggered.
  - ⊙ **Sensitivity:** Move the slider to adjust the detection.
4. For **Trigger Actions** and **Plan**, follow *Step 5 ~ 6, 3.5.1.1 Cross Line*.

### 3.5.1.4 Object Left Behind

With Object Left Behind, an alarm can be generated when an object which remained in the detection area for the specified period of time, leaves the specified region. Up to 4 detection areas can be added. Note that it is recommended **NOT** to overlap the detection areas when adding multiple detection areas. Select the checkbox next to **Object Left Behind** to enable and click  to configure.

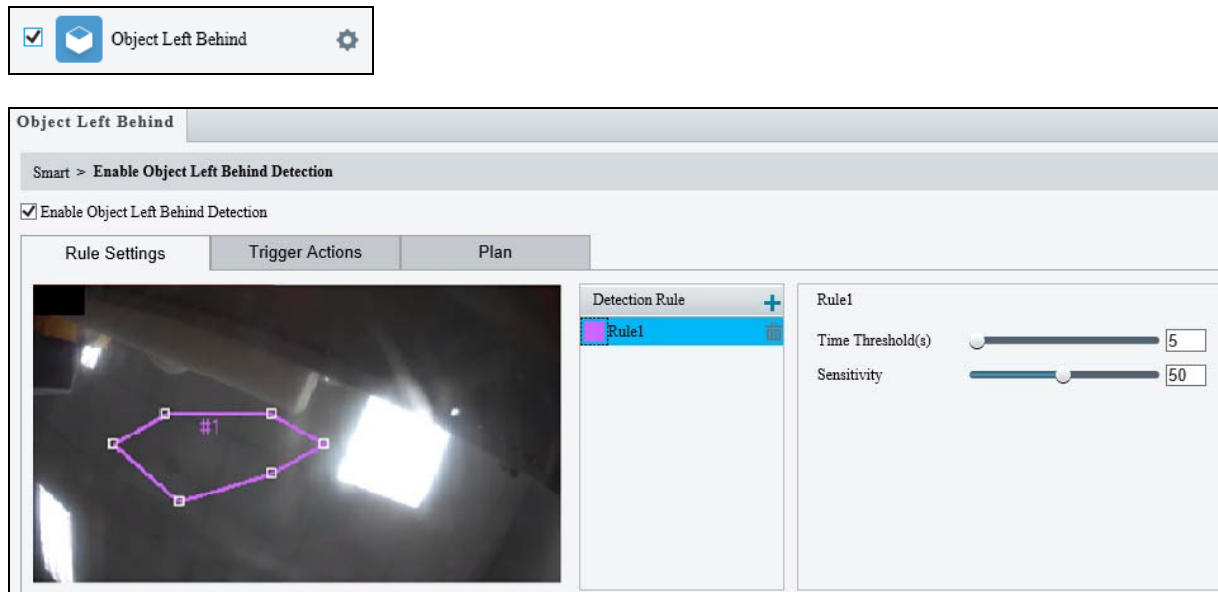




Figure 3-34

1. Once enabled, click  to mark the live view with a detection area. Repeat this step to add another detection area.
2. Drag the nodes of the detection area to mark the boundary for detection.
3. You can use the following functions to reduce false alarm.
  - ⊙ **Time Threshold:** The minimum period of time for an object to stay within the detection area for an alarm to trigger.
  - ⊙ **Sensitivity:** Move the slider to adjust the detection.
4. For **Trigger Actions** and **Plan**, follow Step 5 ~ 6, 3.5.1.1 Cross Line.



### 3.5.1.5 Defocus

Defocus generates an alarm to be sent through e-mail whenever the camera's image is out of focus. Select the checkbox next to **Defocus** to enable and click  to configure.

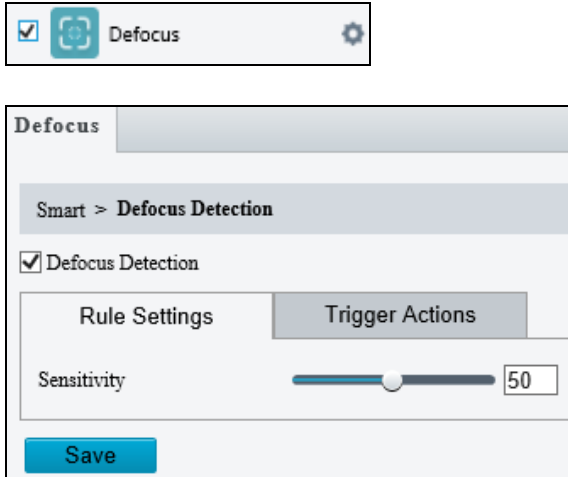



Figure 3-35

Once enabled, drag the slider to adjust the **Sensitivity** value. For **Trigger Actions**, follow *Step 5, 3.5.1.1 Cross Line*.

### 3.5.1.6 Scene Change

Scene Change is able to generate an alarm whenever there is a drastic scene change to the image of the camera. Select the checkbox next to **Scene Change** to enable and click  to configure.

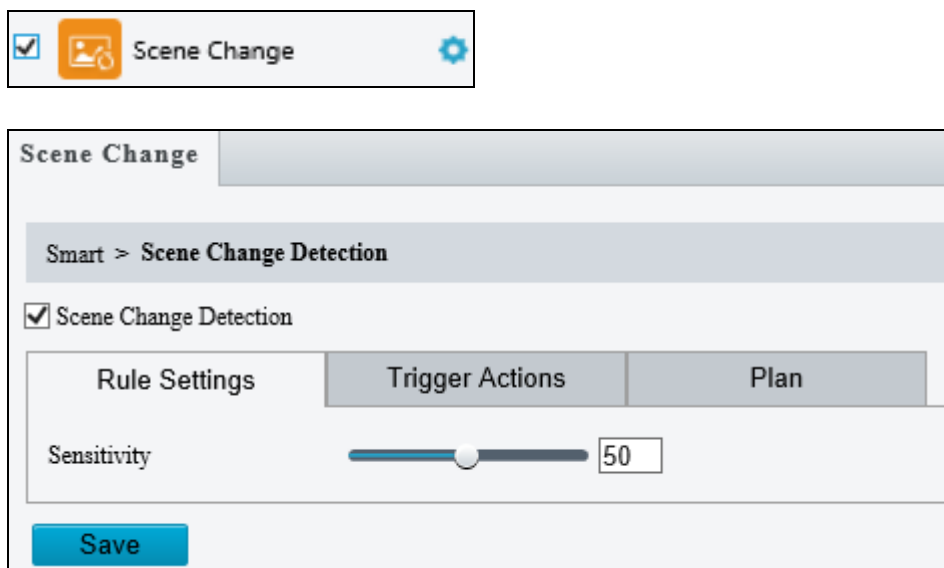



Figure 3-36

Once enabled, drag the slider to adjust the **Sensitivity** value as desired. For Trigger Actions and Plans, follow *Step 5 ~ 6, 3.5.1.1 Cross Line*.

### 3.5.1.7 Face Detection

The Face function can detect for and capture face(s) in a specified area and send to an FTP server. Select the checkbox next to **Face** to enable and click  to configure.

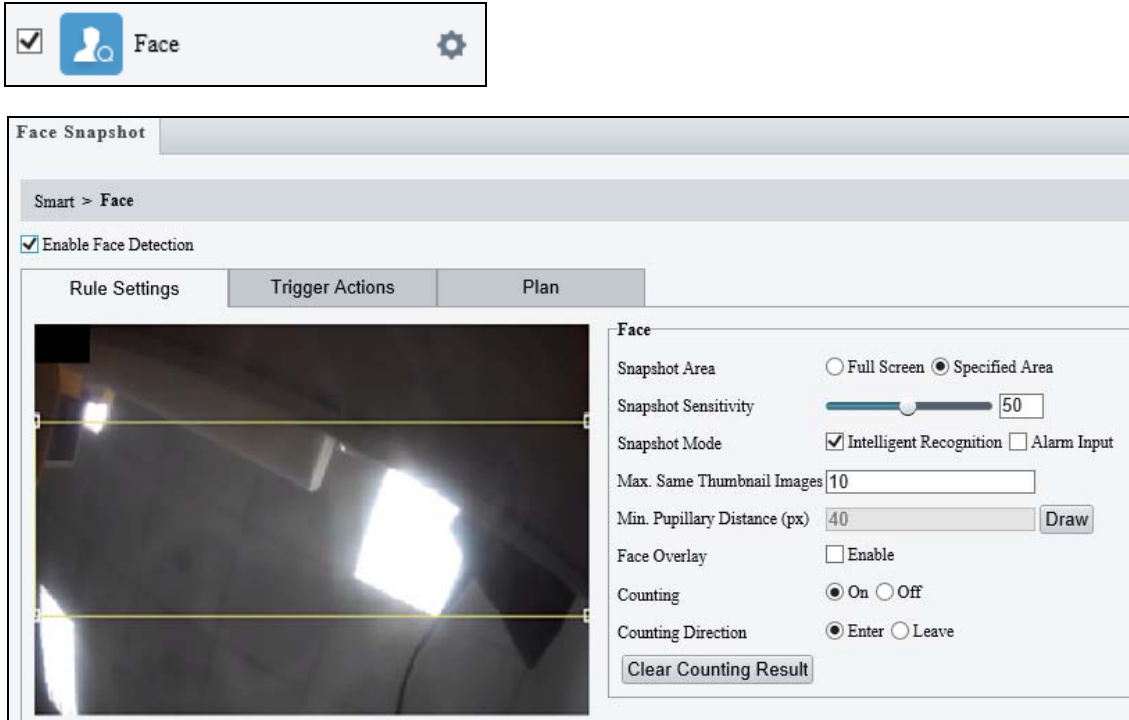


Figure 3-37


- Once enabled, define the detection area, either by drawing a desired area on the image or select **Full Screen** next to **Specified Area** to set the entire image as detection area.
- Configure the following functions as needed:
  - ⊙ **Snapshot Sensitivity:** Drag the slider to adjust the detection sensitivity.
  - ⊙ **Snapshot Mode:** Select **Intelligent Recognition** to set the maximum of repeated face snapshots (1~30) for **Max. Same Thumbnail Image**.
  - ⊙ **Min. Pupillary Distance (px):** Click **Draw** and draw in the live view window.
  - ⊙ **Face Overlay:** Enable to include the camera's text overlay on the snapshot(s) captured.
- Under **Trigger Actions**, select **Upload Image(Original)** to upload a snapshot of the entire image and a snapshot of the face detected upon face detection. Select **Upload Image(Target)** to upload only the snapshot of the face detected.
- For **Plan**, follow *Step 6* in *3.5.1.1 Cross Line*.

---

**Note:** The **Counting** and **Counting Direction** features are currently nonfunctional.

---

### 3.5.1.8 People Counting

The People Counting function can count the number of person(s) entering and leaving the vicinity, which is useful at an entrance/exit setting. Select the checkbox next to **People Counting** to enable and click  to configure.

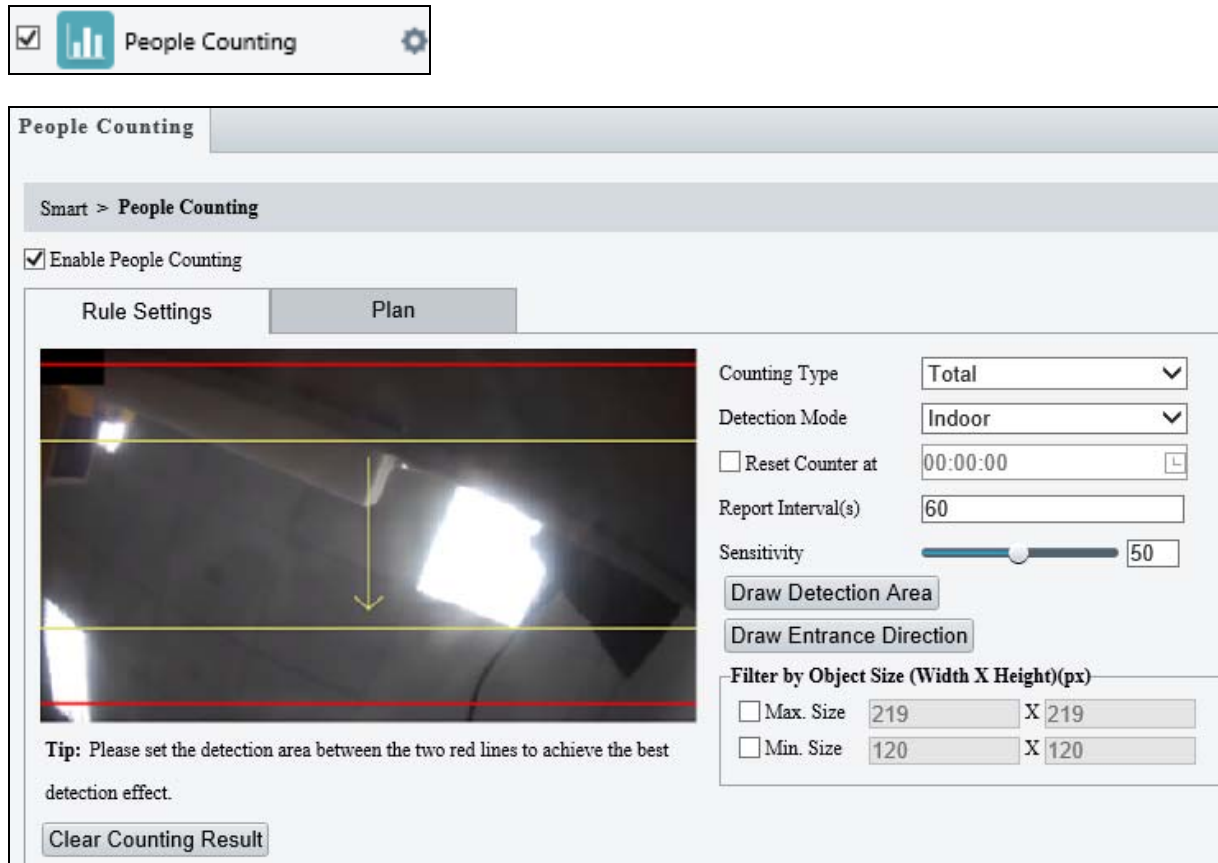


Figure 3-38

1. Once enabled, draw a detection area and entrance direction on the image by clicking **Draw Detection Area** and **Draw Entrance Direction**, respectively.
2. Select the desired **Counting Type**, from Total, People Entered or People Left.
3. Select a **Detection Mode**, between Indoor and Outdoor, depending on your environment.
4. Under **Filter by Object Size**, set the **Max. Size** and **Min. Size** of the objects to be counted.
5. Optionally select **Reset Counter at** to set a time within a day when to reset the counter.
6. You can adjust the detection sensitivity by dragging the **Sensitivity** slider.
7. For **Plan**, follow *Step 6, 3.5.1.1 Cross Line*.

### 3.5.1.9 Human Body Detection

Human Body Detection is used to generate an alarm whenever a human figure appears in the specified area. Note this function is only applicable to **GV-TBL4700 / 4711** and **GV-TVD4700 / 4711**.

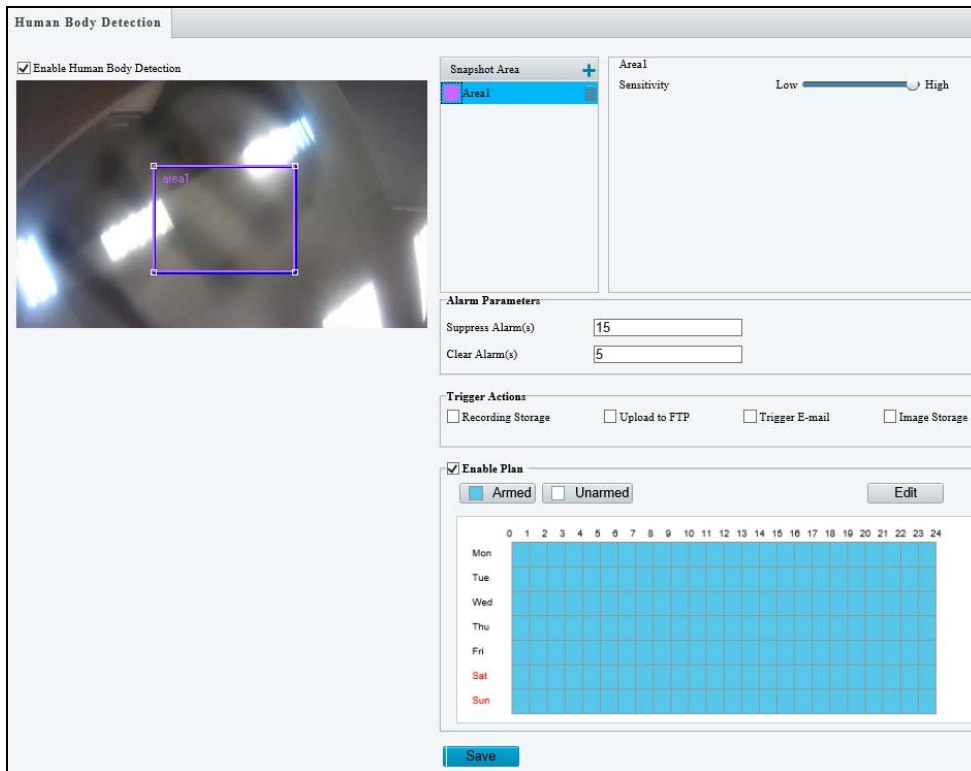



Figure 3-39

1. In the **Snapshot Area**, click  to add a new detection area.
2. Click and drag the detection area to a desired location.
3. You can adjust the detection sensitivity by dragging the **Sensitivity** slider.

#### [Alarm Parameters]

- **Suppress alarm:** After a detection is triggered, the detection will not be reported within the set time.
- **Clear alarm:** After a detection is triggered,
  - ⊙ If the detection is not triggered within the set time, the detection will be cleared and the detection can be reported again.
  - ⊙ If the detection is triggered within the set time, the detection will not be cleared until the suppress alarm time expires. Then the detection can be reported again.

**[Trigger Actions]**

- Select **Upload to FTP** and/or **Trigger E-mail** to automatically upload snapshots to the specified FTP server and/or send snapshots to the specified e-mail address.
- Select **Recording Storage** or **Image Storage**. Snapshots captured will automatically be stored in the selected storage(s).

**[Enable Plan]**

Follow *Step 6* in *3.5.1.1 Cross Line*.

## 3.5.2 Advanced Settings

This section allows you to configure the clarity of the snapshots captured by face detection events and choose the detection modes used for all video-analytic events.

### Photo Parameters

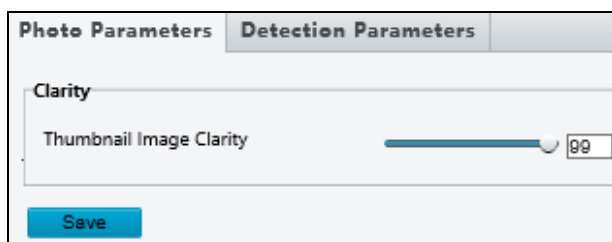


Figure 3-40

- **Thumbnail Image Clarity:** Drag the slider to adjust the clarity of the snapshots captured by face detection events.

### Detection Parameters

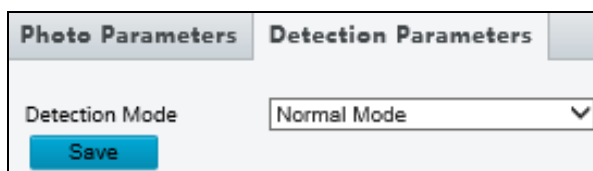


Figure 3-41

- **Detection Mode:** You can choose between **Normal Mode**, which detects for moving targets continuously, and **Filter Repeat Motion Mode**, which ignores repeated motions.

Click **Save** to keep the changes made.

## 3.6 Events

You can set the camera to generate an alarm upon motion detection, tampering alarm and audio detection.

### 3.6.1 Motion Detection

Motion detection is used to generate an alarm whenever movement occurs in the specified area.

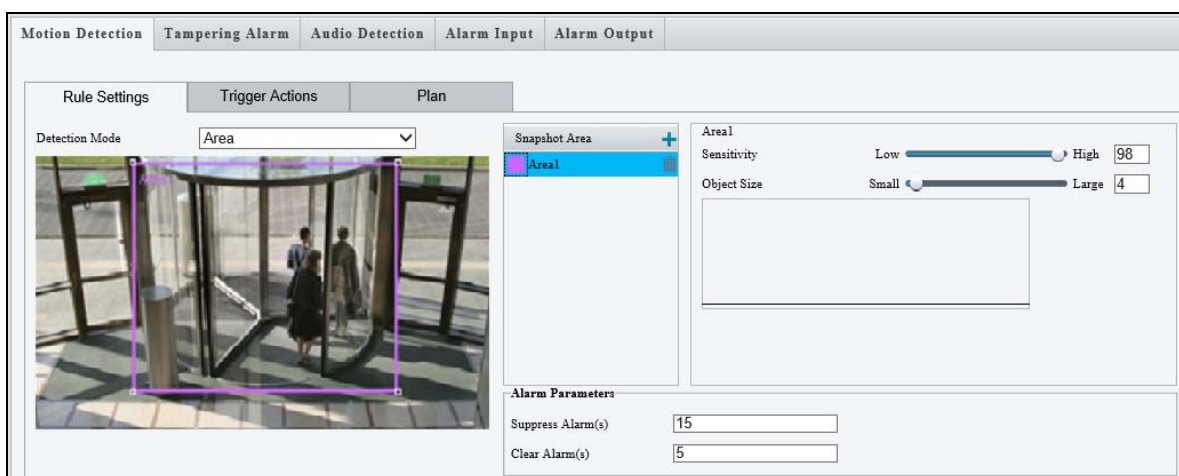



Figure 3-42

1. In the **Detection Area**, click  to create a new detection area.
2. Click and drag the detection area to a desired location.
3. Alternatively, select **Grid** as the **Detection Mode** to define the area for detection.
4. You can use the following functions to reduce false alarm.
5. You can use the following functions to reduce false alarm.
  - ⊙ **Sensitivity:** Move the slider to adjust the detection sensitivity.
  - ⊙ **Object Size:** When the extent of motion within the detection area exceeds the set object size, motion detection alarm is triggered.

#### [Alarm Parameters]

- **Suppress alarm (5~3600):** After an alarm is triggered, the alarm will not be reported within the set time.
- **Clear alarm (1~600):** After an alarm is triggered,
  - ⊙ If the alarm is not triggered within the set time, the alarm will be cleared and the alarm can be reported again.

⊙ If the alarm is triggered within the set time, the alarm will not be cleared until the suppress alarm time expires. Then the alarm can be reported again.

6. For **Trigger Actions** and **Plan**, follow *Step 5 ~ 6, 3.5.1.1 Cross Line*.

---

**Note:**

1. **GV-ABL2703 series / 4703, GV-ADR2702 / 4702, GV-TBL2703 series / 4700 / 4703 / 4711, GV-TDR2702 / 4702, and GV-TVD4700 / 4711** support up to 4 Motion Detection areas while all other models support up to 8.
  2. For the **Upload to FTP** function, make sure to configure the settings in *3.7.2 FTP* and *3.3.2 Snapshot* first.
  3. For the **Trigger E-mail** function, make sure to configure the settings in *3.2.5 E-mail* and *3.3.2 Snapshot* first.
  4. The **Alarm Output** option is not supported by GV-TBL4700 and GV-TVD4700.
-



## 3.6.2 Tampering Alarm

Note this function is only applicable to **GV-EBD2702 / 4700 / 4711 / 8700 / 8711, GV-ABL2702 / 2703 series / 4703 / 4712 / 8712, GV-ADR2702 / 4702, GV-AVD2700 / 4710 / 8710, GV-TBL2703 series / 4703 / 4700 / 4710 / 4711 / 8710, GV-TDR2700 / 2702 / 4700 / 4702** and **GV-TVD4700 / 4710 / 4711 / 8710**.

Tampering alarm is used to detect when the camera is being physically tampered with. An alarm can be generated when the camera is moved, covered up, or out of focus.

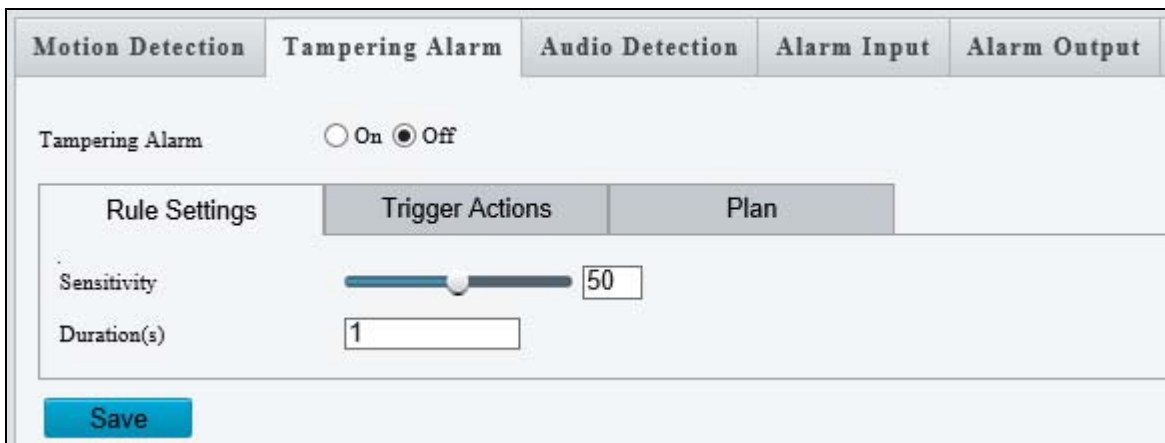


Figure 3-43

1. Select **On** to enable **Tampering Alarm**.
2. You can use the following functions to adjust the alarm settings.
  - ⊙ **Sensitivity:** Move the slider to increase or decrease detection sensitivity.
  - ⊙ **Duration:** Specify the duration of the alarm after which the triggered output device will be turned off.
3. For **Trigger Actions** and **Plan**, follow *Step 5 ~ 6, 3.5.1.1 Cross Line*.

---

**Note:** The **Alarm Output** option is not supported by GV-TBL4700 and GV-TVD4700.

---

### 3.6.3 Audio Detection

Note this function is only applicable to audio-in-supporting models.

Audio detection is used to detect abnormal audio volume. When the rise, fall, or change of volume exceeds the set limit, or when the input volume reaches the set threshold, an alarm is generated. Make sure audio input is enabled.

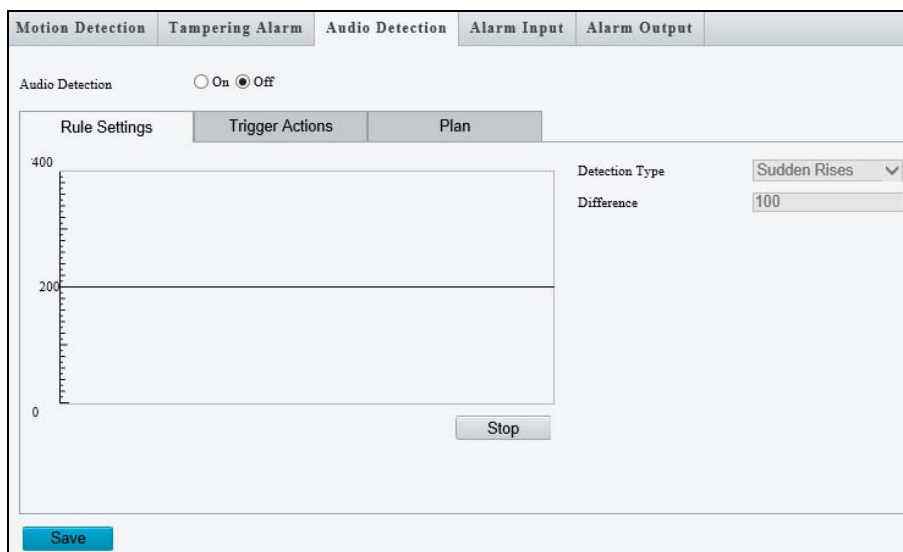


Figure 3-44

1. Select **On** to activate **Audio Detection**.
2. Select a **Detection Type**.
  - ⊙ **Sudden Rises**: An alarm is reported when the rise of volume exceeds the set Difference.
  - ⊙ **Sudden Fall**: An alarm is reported when the fall of volume exceeds the set Difference.
  - ⊙ **Sudden Change**: An alarm is reported when the rise or fall of volume exceeds the set Difference.
  - ⊙ **Threshold**: An alarm is reported when the volume exceeds the set Threshold.
3. Set a **Difference** or **Threshold**.
4. For **Trigger Actions** and **Plan**, follow *Step 5 ~ 6, 3.5.1.1 Cross Line*.

Select the actions to be triggered by an audio alarm and set a schedule plan if needed. Refer to *3.6.1 Motion Detection* for detailed instructions.

### 3.6.4 Alarm Input

Note this function is only applicable to **GV-ABL2701 Series / 2702 / 4701 Series / 4712 / 8712, AVD2700 / 4701 / 8710, GV-TBL4710 / 4711 / 8710, GV-TDR2700 / 4700 and GV-TVD4710 / 4711 / 8710.**

The camera can receive alarm information from an input device.

Motion Detection	Tampering Alarm	Audio Detection	Alarm Input	Alarm Output
Select Alarm <input type="text" value="Alarm Input 1"/>				
Rule Settings		Trigger Actions	Plan	
Alarm Name	<input type="text" value="1"/>			
Alarm ID	<input type="text"/>			
Alarm Type	<input type="text" value="N.O."/>			
Alarm Input	<input type="radio"/> On <input checked="" type="radio"/> Off			
<input type="button" value="Save"/>				

Figure 3-45

1. Select **Alarm Input 1** or **Alarm Input 2** from the drop-down list.
2. Type an **Alarm Name**, and set an **Alarm ID**.
3. Select **Normally Open** or **Normally Closed** according to the type of the alarm input device.
4. Select **Enable** next to Alarm Input.
5. For **Trigger Actions** and **Plan**, follow *Step 5 ~ 6, 3.5.1.1 Cross Line*.
6. Click **Save**.

### 3.6.5 Alarm Output

Note this function is only applicable to **GV-ABL2701 Series / 2702 / 4701 Series / 4712 / 8712, AVD2700 / 4701 / 8710, GV-TBL4710 / 4711 / 8710, GV-TDR2700 / 4700 and GV-TVD4710 / 4711 / 8710.**

After alarm output is triggered by a motion detection alarm, temperature alarm or input alarm, the camera can trigger an output device.

Motion Detection	Tampering Alarm	Audio Detection	Alarm Input	Alarm Output
Select Alarm <input type="text" value="A → 1"/>				
Rule Settings		Output Schedule		
Alarm Name	<input type="text" value="2"/>			
Default Status	<input type="text" value="N.O."/> ▼			
Delay(s)	<input type="text" value="30"/>			
Relay Mode	<input type="text" value="Monostable"/> ▼			
<input type="button" value="Save"/>				

Figure 3-46

1. Type and **Alarm Name** for the output device.
2. Set the status to **Normally Open** (default setting).
3. Set the alarm duration.
4. Set relay mode to trigger the output device as alarm lights. Select **Monostable** to trigger by pulse or **Bistable** by low or high level.
5. Set a schedule plan in Output Schedule by following *Step 6, 3.5.1.1 Cross Line*.
6. Click **Save**.

## 3.7 Storage

This section allows you to configure storage related settings and set up FTP server.

### 3.7.1 Formatting Storage

Note this function is only applicable to **GV-EBD2702 / 4711 / 8711**, **GV-ABL2702 / 4712 / 8712**, **GV-AVD2700 / 4710 / 8710**, **GV-TBL4700 / 4710 / 8710**, **GV-TDR2700 / 4700** and **GV-TVD4700 / 4710 / 8710**.

After inserting a memory card, you need to reboot the camera and refresh the Web interface. You can configure the storage settings on the Storage page.

#### [Storage]

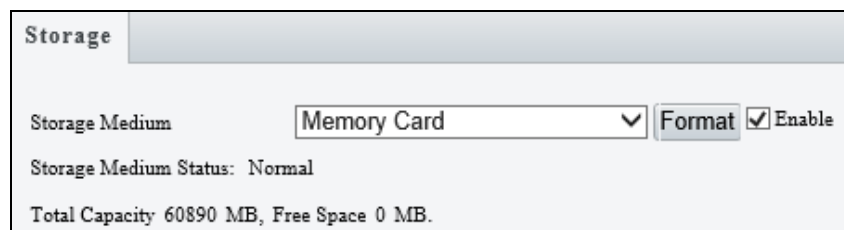


Figure 3-47

- **Storage Medium:** Click the **Format** button to format the memory card before you start recording and **Enable** the memory card.

#### [Allocate Capacity]

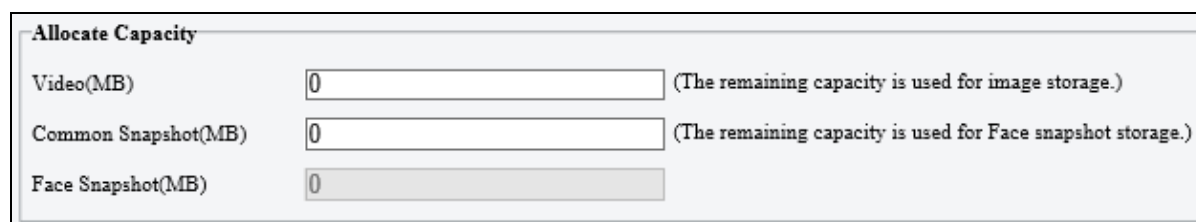


Figure 3-48

- **Video:** Set the storage capacity used to store recorded videos. The remaining capacity is used for captured snapshots.
- **Common Snapshot:** The storage capacity used to store captured snapshots.
- **Face Snapshot:** The storage capacity used to store captured face snapshots.

---

**Note:** Face Snapshot is not supported by GV-TBL4700 / 4711 and GV-TVD4700 / 4711.

---

**[Video Storage Info]**

Video Storage Info	
Storage Policy	<input checked="" type="radio"/> Manual and Alarm Recording <input type="radio"/> Scheduled and Alarm Recording <input type="radio"/> Alarm Recording Only
Stream	Main Stream <input type="button" value="v"/>
When Storage Full	<input type="radio"/> Overwrite <input checked="" type="radio"/> Stop
Post-Record(s)	60 <input type="button" value="x"/>

*Figure 3-49*

- **Storage Policy:** Choose the Storage Policy from the three options.
  - ⊙ **Manual and Alarm Recording:** Manually start recording and upon input-triggered events.
  - ⊙ **Scheduled and Alarm Recording:** Start recording by schedule and upon input-triggered events.
  - ⊙ **Alarm Recording Only:** Start recording upon input-triggered events.

---

**Note:** The file size of more than 500 MB is required to create one recording file.

---

Note for **GV-TBL4700 / 4711** and **GV-TVD4700 / 4711**, the options for Storage Policy are as follows:

- ⊙ **Manual Storage:** Manually start recording.
- ⊙ **Planned Storage:** Start recording by schedule.
- ⊙ **Off:** Stop recording.
- **Stream:** Select the stream you want to use for recording.
- **When Storage Full:**
  - ⊙ **Overwrite:** If there is no free space in the memory card, new data will overwrite the existing date repeatedly.
  - ⊙ **Stop:** If there is no free space in the memory card, new data will not be saved to the memory card.

---

**Note:** This function is not applicable to **GV-TBL4711** and **GV-TVD4711**.

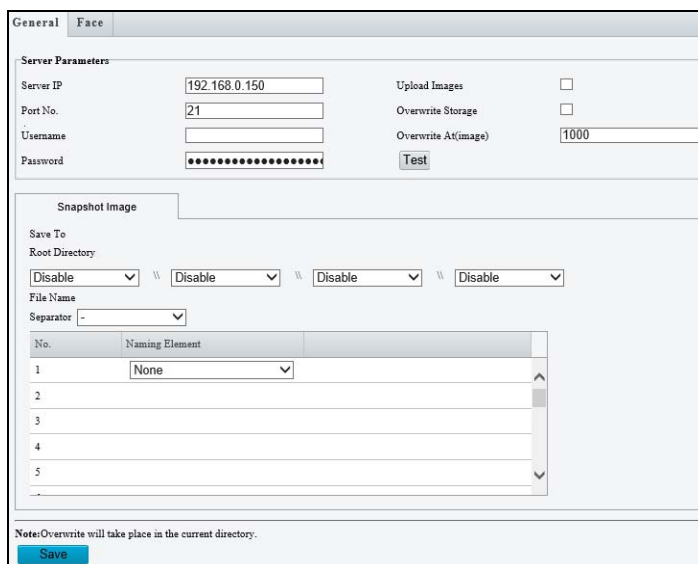
---

- **Post Record(s):** When an alarm is raised, the camera is triggered to record live video and continues recording for the specified post-record time after the alarm is cleared.

## 3.7.2 FTP

After the configuration of FTP, you will be able to upload snapshots from the camera to the specified FTP server.

### General



The screenshot shows the 'General' tab of the FTP configuration interface. It includes the following fields and options:

- Server Parameters:**
  - Server IP: 192.168.0.150
  - Port No.: 21
  - Username: [Empty]
  - Password: [Masked]
  - Upload Images:
  - Overwrite Storage:
  - Overwrite At (image): 1000
  - Test button
- Snapshot Image:**
  - Save To: [Empty]
  - Root Directory: [Disable] \ [Disable] \ [Disable] \ [Disable]
  - File Name: [Empty]
  - Separator: -
  - Naming Element table:

No.	Naming Element
1	None
2	
3	
4	
5	

Notes: Overwrites will take place in the current directory. Save button.

Figure 3-50

1. Type the **Server IP** address.
2. Change the **Port No.** of the FTP server if needed.
3. Type the **Username** and **Password** of the upload account.
4. Enable **Upload Images**.
5. Select **Overwrite Storage** to overwrite the oldest images when the storage is full. You can set the maximum number of images allowed in **Overwrite At (Image)**. When the defined image threshold is reached, the oldest image is overwritten.
6. **Save To Root Directory:** Select a directory in which to save the images, or select **Custom** to name a storage folder on the FTP server.
7. Under **File Name**, select a **Separator** and a combination of **Naming Element(s)** to name the snapshots captured. A template of the file name is shown.
8. Click **Save**.

---

#### Note:

1. To upload snapshots, make sure to enable the **Snapshot** function. For more detailed instructions, refer to [3.3.2 Snapshot](#).
  2. If **Overwrite Storage** is not selected and the storage is full, snapshots can no longer be taken.
-

## Face

This function is used to store snapshots taken for smart functions such as face detection.

Figure 3-51

1. Type the **Server IP** address.
2. Change the **Port No.** of the FTP server if needed.
3. Type the **Username** and **Password** of the upload account.
4. **Save To Root Directory:** Select a directory in which to save the images, or select **Custom** to name a storage folder on the FTP server.
5. Under **File Name**, select a **Separator** and a combination of **Naming Element(s)** to name the snapshots captured. A template of the file name is shown.

---

**Note:** This function is not supported by GV-TBL4700 / 4711 and GV-TVD4700 / 4711.

---

### 3.7.3 Backing Up Storage

Note this function is only applicable to Internet Explorer browsers.

In the Photo setting, you can back up the existing videos and snapshots to your local PC.

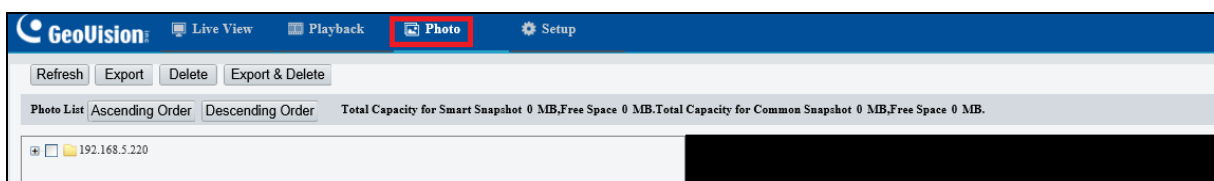



Figure 3-52



1. Select **Photo** at the top of the Web interface and click **Refresh**.
2. Click **Ascending Order** or **Descending Order** to sort the folders.
3. Click  to view more folders and select or deselect the folders to back up.
4. Click **Export** and select a destination to store the selected folders.
5. Click **Delete** to delete the selected folders.

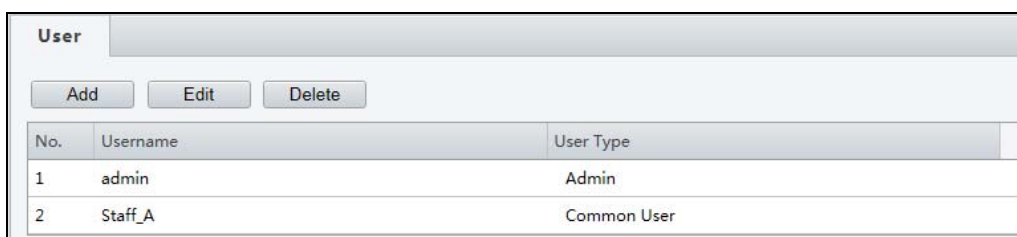
## 3.8 Security

This section allows you to create user accounts and set the network security settings.

### 3.8.1 User

There are two types of accounts: **Administrator** and **Common User**.

- **Administrator:** Admin has full permission and can manage all users and devices. Only one admin account is allowed in the system.
- **Common User:** Common User only has permission to play live and recorded video. Up to 31 common users are allowed in the system.



No.	Username	User Type
1	admin	Admin
2	Staff_A	Common User

Figure 3-53

---

#### Note:

1. The Username of the Admin account cannot be modified.
  2. Changing the username or password of a user while the user is logged in will force the user to log out. The user must use the new username or password to log in.
-

### 3.8.2 Network Security

There are five types of network security settings: **HTTPS**, **Authentication**, **ARP Protection**, **IP Address Filtering** and **Access Policy**.

#### HTTPS

You can enable the Hypertext Transfer Protocol Secure (HTTPS) settings to access the camera through a secure protocol. Click **On** to enable, and optionally click **Browse** to locate an SSL certificate from your local computer and click **Upload**.

Figure 3-54

#### Authentication

RTSP (Real Time Streaming Protocol) and HTTP (Hypertext Transfer Protocol) are different application layer protocols for transmitting video. Set the **Authentication** mode for RTSP streaming or HTTP streaming.

Figure 3-55

For RTSP command, see *Appendix B*.

For HTTP command, see *Appendix C*.

## ARP Protection

This function can protect the camera from ARP attacks. When the camera visits an IP of another network segment via a gateway, it can only communicate with the MAC address binding to the gateway address in the same segment.

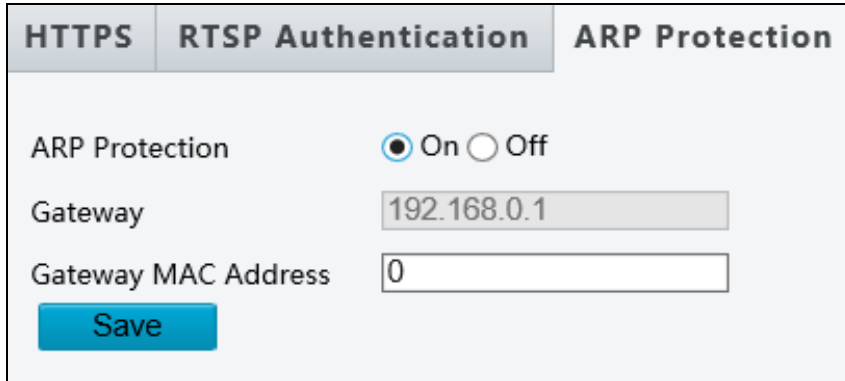
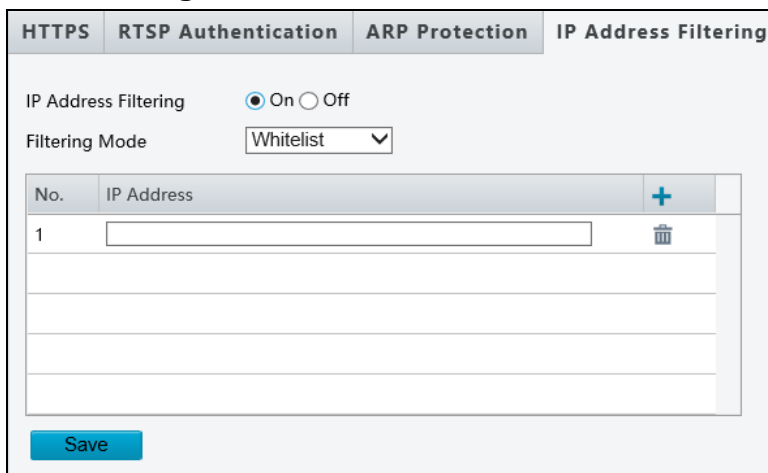


Figure 3-56

1. Select **On** to enable **ARP Protection**.
2. Type **Gateway MAC Address**.
3. Click **Save**.

## IP Address Filtering






No.	IP Address	
1	<input type="text"/>	
	<input type="text"/>	
	<input type="text"/>	
	<input type="text"/>	

Figure 3-57

1. Select **On** to enable IP Address Filtering.
2. Choose a Filtering Mode: **Whitelist** or **Deny Access**.
3. Click  to add an IP address.
4. Click  to delete an IP address.
5. Click **Save**.

### Access Policy

Access Policy measures the strength of account passwords upon login.

HTTPS	Authentication	ARP Protection	IP Address Filtering	Access Policy
Illegal Login Lock <input checked="" type="radio"/> On <input type="radio"/> Off				
<input type="button" value="Save"/>				

Figure 3-58

By enabling **Illegal Login Lock**, the camera will apply a 5-minute account lockout duration after 5 failed login attempts.

## 3.9 System

This section allows you to set the camera time and update the firmware.

### 3.9.1 Time

You can use the following methods to adjust the system time of your camera.

#### Time

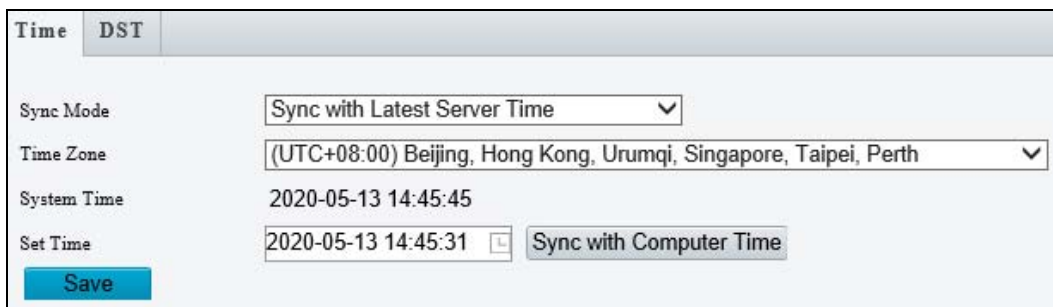


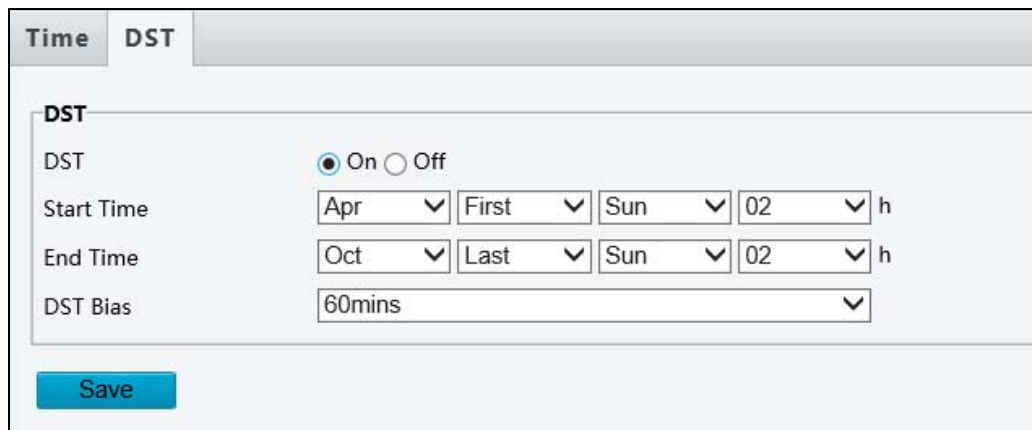
Figure 3-59

1. Select a **Sync Mode**.
  - ⊙ **Sync with System Configuration:** Select a Time Zone, manually set a time by clicking on the System Time, or synchronize with the computer time.
  - ⊙ **Sync with NTP Server:** To synchronize with a network time server, type the IP address of the network time server next to **NTP Server Address** and specify the Update Interval.
  - ⊙ **Sync with Management Server (ONVIF):** The device time is synchronized with Management Server (ONVIF).
  - ⊙ **Sync with Latest Server Time:** The device time is synchronized with the latest updated time, either on ONVIF or the Web interface.
2. Select a **Time Zone**.
3. Next to System Time, manually set the camera's time or click **Sync with Computer Time** to synchronize with the time of your PC.
4. Click **Save**.

## DST

To adjust the camera's time for daylight saving time:

1. Click the **DST** tab at the top.



The screenshot shows a web interface with two tabs: 'Time' and 'DST'. The 'DST' tab is active. Below the tabs, there is a section titled 'DST' containing the following controls:

- A radio button labeled 'On' is selected, and an 'Off' radio button is unselected.
- 'Start Time' is set to 'Apr', 'First', 'Sun', and '02' h.
- 'End Time' is set to 'Oct', 'Last', 'Sun', and '02' h.
- 'DST Bias' is set to '60mins'.

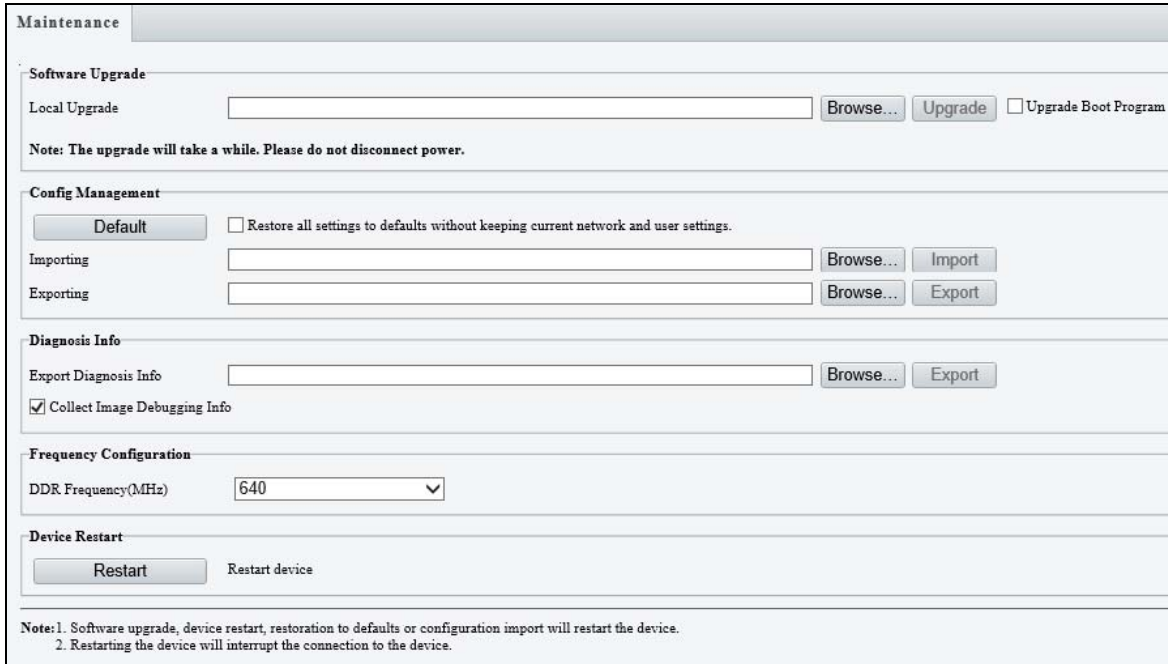
A blue 'Save' button is located at the bottom left of the form.

Figure 3-60

2. Select **On** to enable **DST**.
3. Set a **Start Time** and **End Time** for the Daylight Saving Time.
4. Select a time period for **DST Bias**.
5. Click **Save**.

## 3.9.2 Maintenance

This section allows you to upgrade the firmware, restart the camera, and backup/import camera configurations.



The screenshot shows a web interface titled "Maintenance" with the following sections:

- Software Upgrade:** Includes a "Local Upgrade" field with a "Browse..." button, an "Upgrade" button, and an unchecked checkbox for "Upgrade Boot Program". A note states: "Note: The upgrade will take a while. Please do not disconnect power."
- Config Management:** Features a "Default" button, a checkbox for "Restore all settings to defaults without keeping current network and user settings.", "Importing" and "Exporting" fields with "Browse..." buttons, and "Import" and "Export" buttons.
- Diagnosis Info:** Includes an "Export Diagnosis Info" field with a "Browse..." button and an "Export" button. A checked checkbox for "Collect Image Debugging Info" is also present.
- Frequency Configuration:** Shows "DDR Frequency(MHz)" set to "640" in a dropdown menu.
- Device Restart:** Contains a "Restart" button and the text "Restart device".

At the bottom, a note reads: "Note: 1. Software upgrade, device restart, restoration to defaults or configuration import will restart the device. 2. Restarting the device will interrupt the connection to the device."

Figure 3-61

### [Software Upgrade]

For detailed instructions, refer to *4.1 Upgrading System Firmware* and *4.1.1 Using the Web Interface*.

**[Config Management]** Export the current configurations of the camera and save them to the PC or an external storage medium. You can also quickly restore configurations by importing backup configurations stored on the PC or an external storage medium back to the camera.

**[Diagnosis Info]** Includes logs and system configurations. Click **Browse** to select a destination folder on your PC and then **Export** to save diagnostic information.

**[Device Restart]** Click **Restart** to restart the device after you confirm the operation.

# Chapter 4 Advanced Applications

This chapter introduces more advanced applications.

## 4.1 Upgrading System Firmware

GeoVision periodically releases updated firmware on the company [website](#). The new firmware can be loaded into the camera using the Web interface or **GV-IP Device Utility**.

### Important Notes before You Start

Before you start updating the firmware, please read these important notes:

1. If you use GV-IP Device Utility for firmware upgrade, the computer used to upgrade firmware must be under the same network as the camera.
2. Stop monitoring on the camera.
3. Stop the camera's connection to GV-VMS / DVR / NVR and all remote connections.
4. While the firmware is being updated, the power supply must not be interrupted.

---

**WARNING:** The interruption of power supply during updating causes not only update failures but also damages to your camera. In this case, please contact our sales representatives and send your device back to GeoVision for repair.

---

5. If firmware upgrade fails, you will need to restore the camera back to its default settings. For details, see *4.2 Restoring to Factory Default Settings*.



## 4.1.1 Using the Web Interface

Log into the Web interface and follow the steps below to update the firmware.

1. At the top, click **Setup**.
2. In the left menu, select **System** and select **Maintenance**. This page appears.

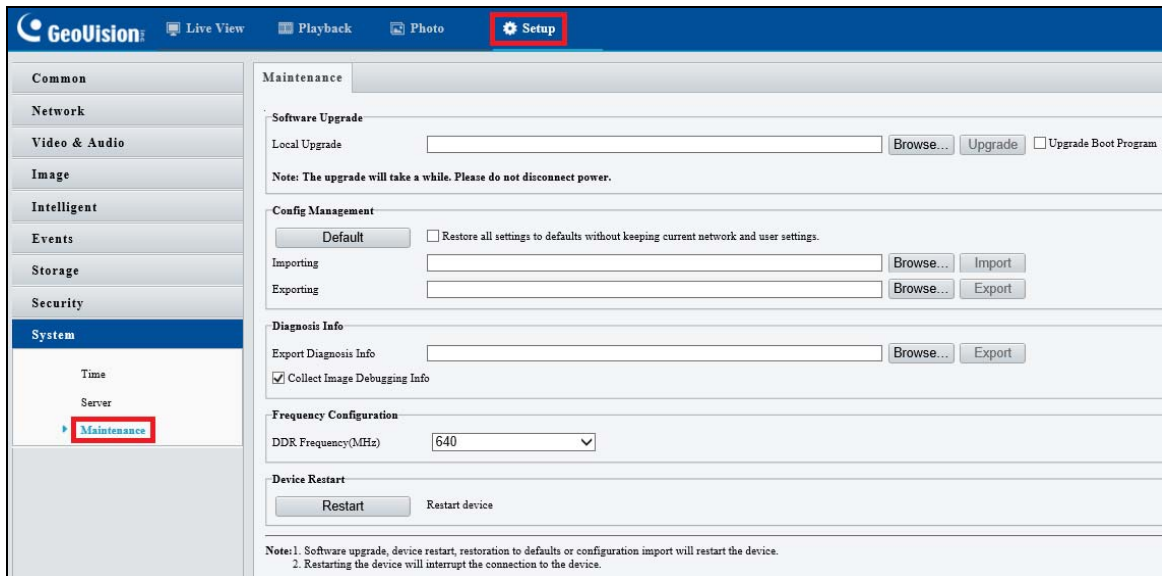


Figure 4-1

3. Click **Browse** under **Software Upgrade** to locate the firmware file (.zip) saved at your local computer.
4. Click **Upgrade** to process the upgrade.

### 4.1.2 Using GV-IP Device Utility

You can upgrade the camera firmware using GV-IP Device Utility. Note the computer used to upgrade firmware must be under the same network as the camera.

1. Download **GV-IP Device Utility** from [the company website](#). Then follow the onscreen instructions to install the program.
2. Double-click the **GV IP Device Utility** icon created on your desktop.
3. Click the camera in the list and select **Configure**.

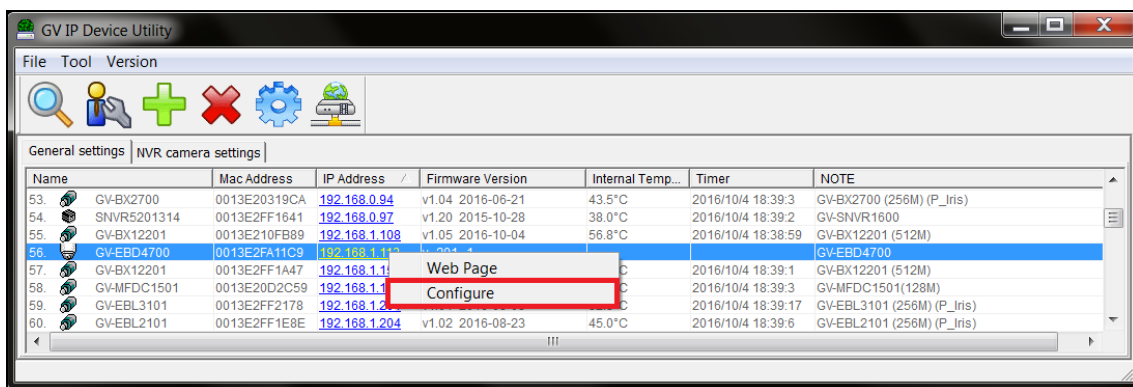


Figure 4-2

5. Type the camera's user name and password to log in.
6. Click the **Firmware Upgrade** tab. This dialog box appears.

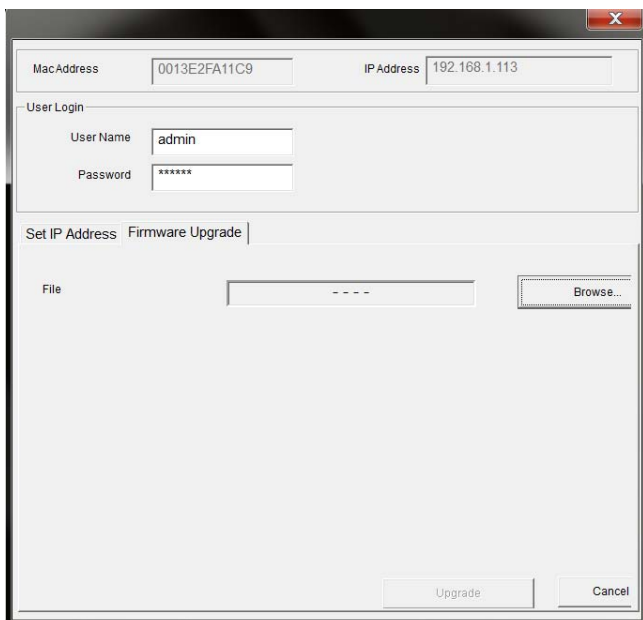


Figure 4-3

7. Click **Browse** to locate the firmware file (.zip) saved at your local computer.
8. Click **Upgrade** to start upgrading the firmware.

## 4.2 Restoring to Factory Default Settings

If for any reason the camera is not responding correctly, you can restore the camera back to its factory default settings using the Web interface or the **Default Button**.

---

### Note:

1. Only **GV-EBD4711 / 8711**, **GV-ABL2703 series / 4703**, **GV-AVD2700 / 4710 / 8710**, **GV-TBL2703 series / 4703** and **GV-TVD4700 / 4710 / 4711 / 8710** support a default button. For where the button is on the camera, see the *Overview* section in their respective chapters.
  2. If the default button doesn't respond after pressing for 15 seconds, reboot the camera and try again within 10 minutes of rebooting.
- 

1. In the Web interface, click **Setup**.
2. In the left menu, select **System** and select **Maintenance**.
3. Under the **Config Management** section, click **Default**.

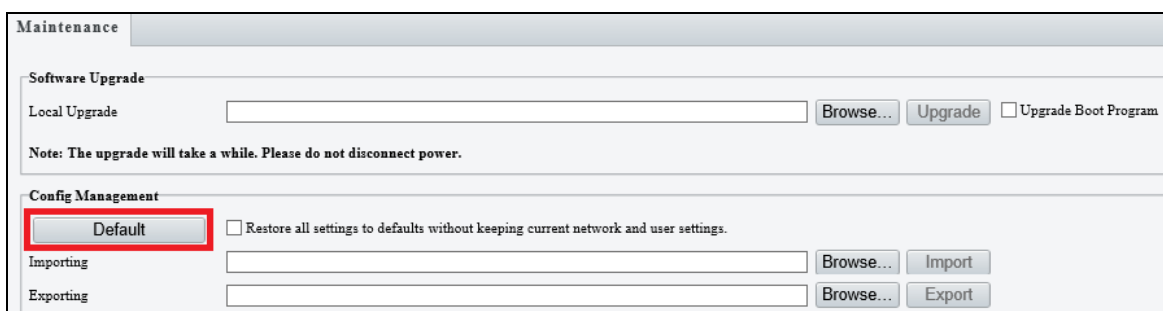


Figure 4-4

## Chapter 5 DVR / NVR / VMS

The GV-VMS / DVR / NVR provides a full range of video management functions and features, such as video viewing, recording, playback, alert settings, and more. The following is a list of related integration specifications:

- For a list of compatible versions of GV-VMS / DVR / NVR based on your camera model, see *Appendix D*.
- When connecting to other applications, an IP camera supports remote connections of up to 40 Mbps in throughput and a maximum of 20 streams.
- When an IP camera is connected to IE browser or any GeoVision CMS application, it takes up 1 stream; when it is connected to GV-VMS / DVR / NVR, it takes up 2 streams.

### 5.1 Setting Up IP Cameras on GV-DVR / NVR

To set up the camera on GV-DVR / NVR, follow these steps:

1. On the main screen, click the **Configure** button, select **System Configure**, select **Camera Install** and click **IP Camera Install**. This dialog box appears.

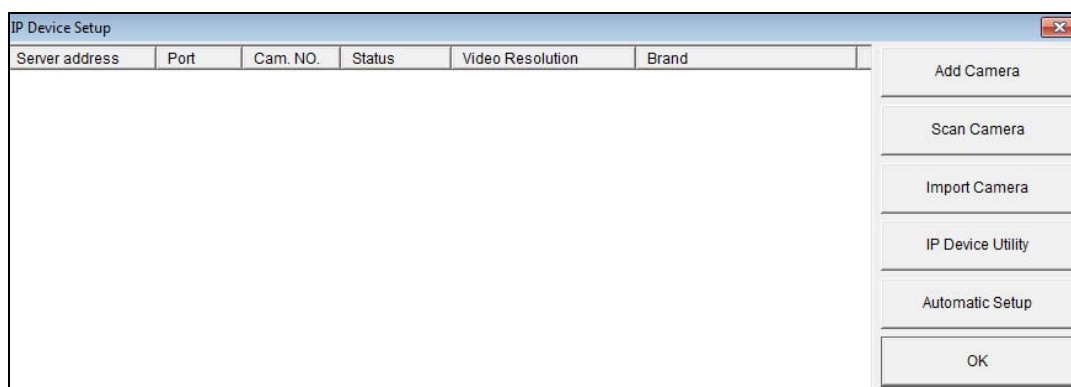


Figure 5-1

2. To automatically set up the camera, click **Scan Camera** to detect any camera on the LAN.

- Double-click your camera and type the camera's **User name** and **Password**.

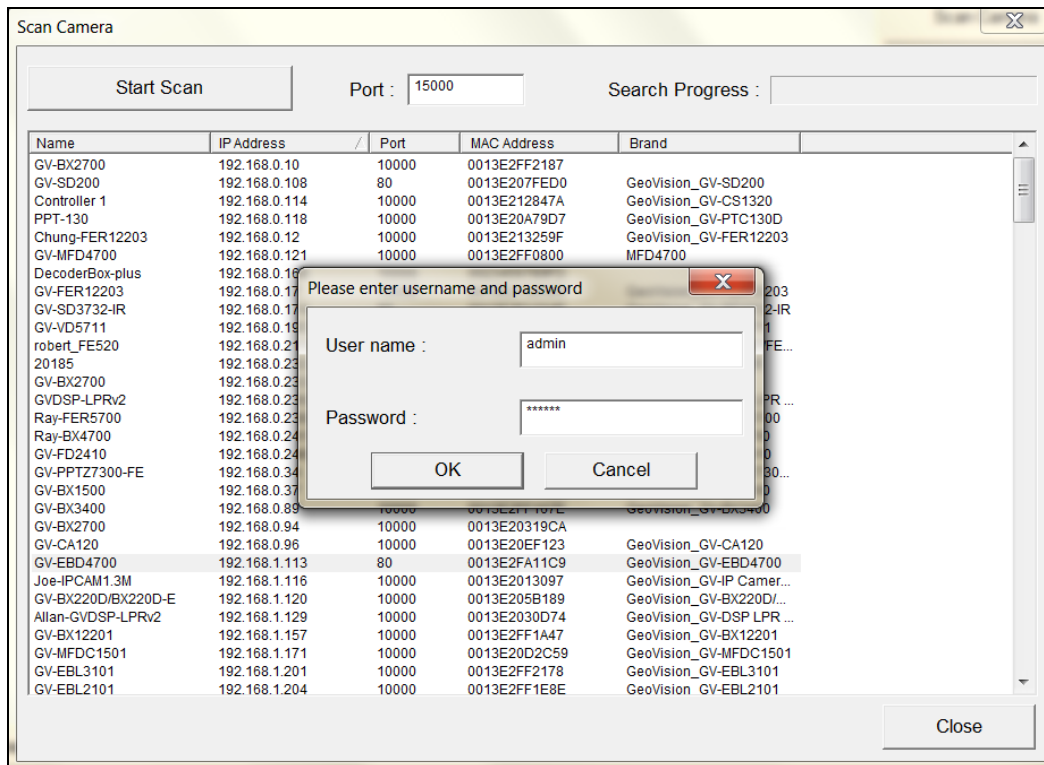


Figure 5-2

- Click **OK**. This dialog box appears.

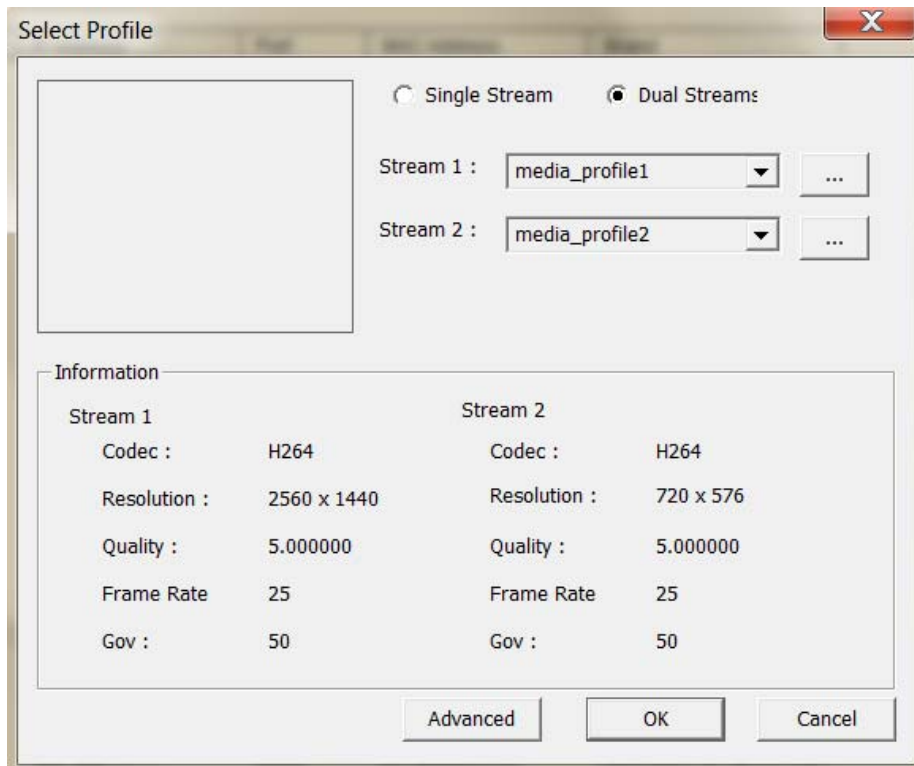


Figure 5-3

5. Click **OK**. The IP camera is added to the connection list.
6. Click the listed camera and select **Display position** to map the IP camera to a channel on the GV-DVR / NVR.

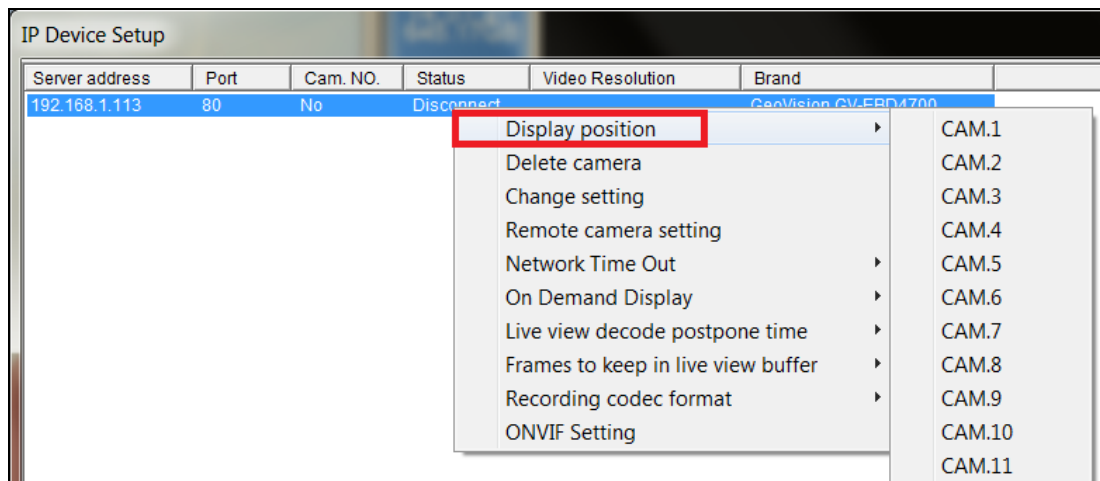


Figure 5-4

7. The Statue column should display "**Connected**". Click **OK**.

After the camera is connected and assigned with a display position, you can configure the camera's settings, such as frame rate, codec type and resolution. Right-click the desired camera to see the following list of options:

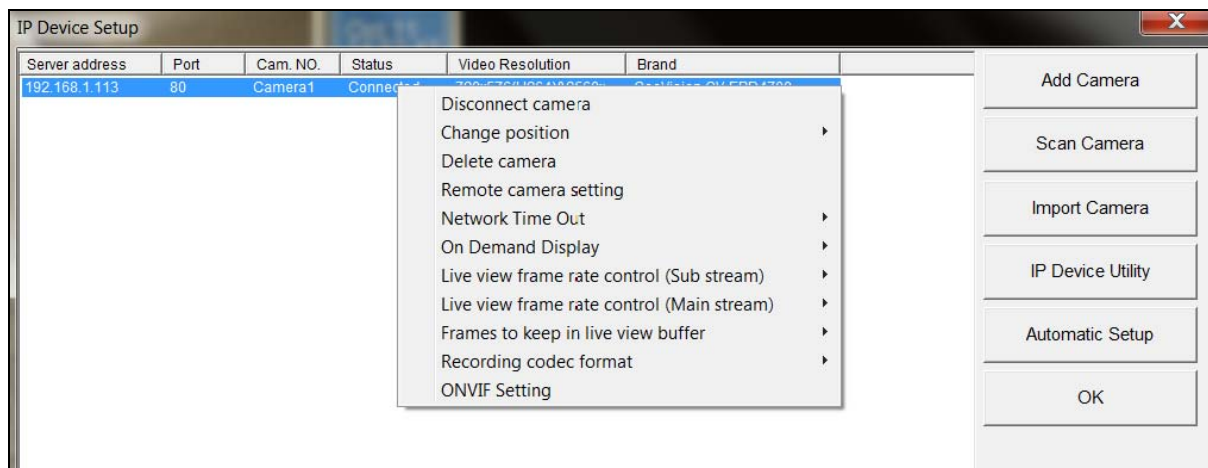





Figure 5-5

- **Network Time Out:** When network disconnection exceeds the specified time period, the camera status displayed as Connection Lost.
- **On-Demand Display:** Enable automatic switching between main stream and sub stream based on the size of camera image on screen.

- **Live-view frame rate control (Sub / Main):** Set the frame rate of the stream to help reduce the CPU usage. If the codec is set as MJPEG, select the number of frames to allow in a second. If the codec is H.265 or H.264, select one of the following options:
  - ⊙ **Maximum Live-view Frame Rate:** View the video at the maximum frame rate possible.
  - ⊙ **Live-view Key Frame only:** You can choose to view the key frames of the videos only instead of all frames on the live view. This option is related to the GOP setting of the IP camera. For example, if the GOP value is set to 30, there is only one key frame in every 30 frames.
- **Frames to keep in live view buffer:** Specify the number of frames to keep in the live view buffer.
- **Recording Codec Format:** Select the codec to record in.

## 5.2 Setting Up IP Cameras on GV-VMS

Follow the steps below to manually connect your camera to GV-VMS.

1. To access the IP Device Setup page, click **Home** , select **Toolbar** , click **Configure**  and select **Camera Install**.

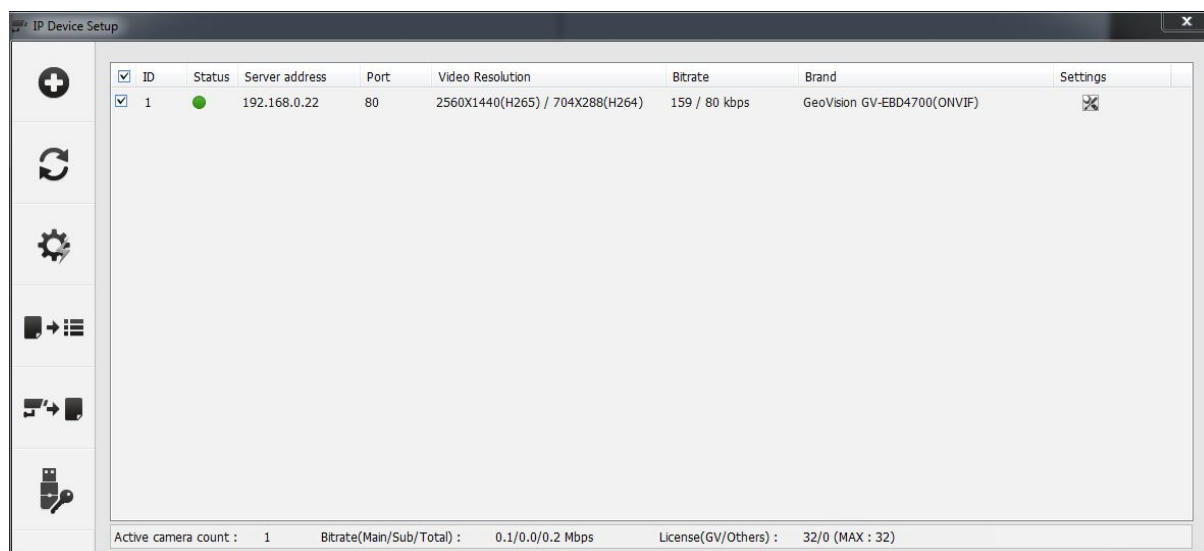


Figure 5-6

2. Click **Automatic Setup** .
3. Double-click the camera and type the **User name** and **Password** of the camera.

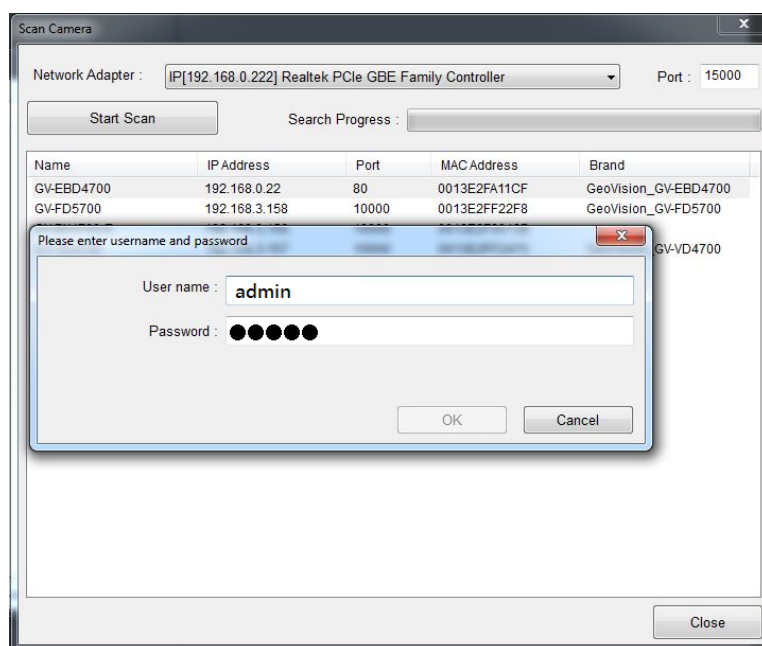


Figure 5-7



- Click **OK**. This dialog box appears.

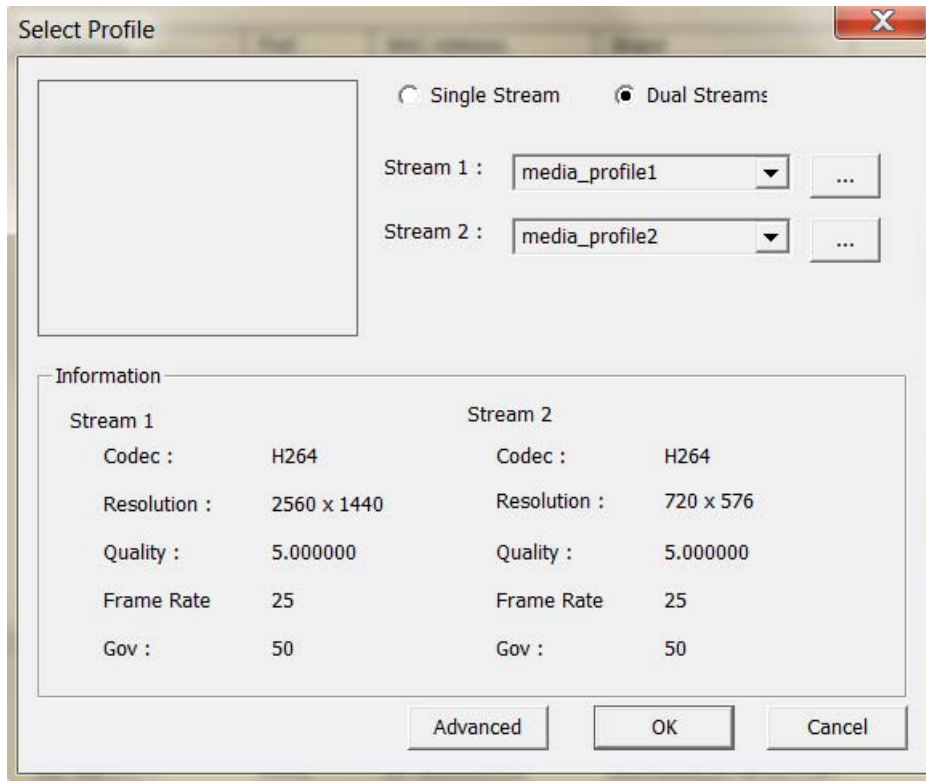


Figure 5-8

- Click **OK** to add the camera to the list.
- To connect the added camera, click the box beside the **ID** column. Upon successful connection, the **Status** icon shows green, with the video resolution and bitrate being displayed in the correspondent columns.

<input checked="" type="checkbox"/>	ID	Status	Server address	Port	Video Resolution	Bitrate	Brand	Settings
<input checked="" type="checkbox"/>	1		192.168.0.22	80	2560X1440(H265) / 704X288(H264)	159 / 80 kbps	GeoVision GV-EBD4700(ONVIF)	

Figure 5-9

# Appendix

## A. RTSP Multicast Protocol Support

The camera can support RTSP multicast protocol for both video and audio streaming.

You can use the following RTSP multicast command to access the camera image:

**Stream 1:** `rtsp://<IP of the camera>/multicast/video1`

**Stream 2:** `rtsp://<IP of the camera>/multicast/video2`

For example, `rtsp:// 192.168.4.115/multicast/video1`

## B. RTSP Protocol Support

The camera can support RTSP protocol for both video and audio streaming.

You can use the following RTSP command to access the camera image:

**Stream 1:** `rtsp://<ID>:<Password>@<IP of the camera>/media/video1`

**Stream 2:** `rtsp://<ID>:<Password>@<IP of the camera>/media/video2`

For example, `rtsp://admin:admin@192.168.3.111/media/video1`

---

### Note:

1. See [3.8.2 Network Security](#) for RTSP related settings on the Web interface.
  2. Only VLC and QuickTime players are supported for video streaming via RTSP protocol.
- 

## C. HTTP Protocol Support

The camera can support HTTP protocol for both video and audio streaming.

To obtain a snapshot of the live view, type following HTTP command into your Web browser:

`http://<IP of the camera>/images/snapshot.jpg`

For example, `http:// 192.168.0.10/images/snapshot.jpg`

When the Windows Security dialog box appears, type a valid **user name** and a valid **password** of the camera to receive the captured snapshot.

---

**Note:** See [3.8.2 Network Security](#) for HTTP related settings on the Web interface.

---

## D. Compatible Versions of GV-VMS / DVR / NVR

Compatible versions of GV-VMS / DVR / NVR based on camera models listed as follows:

Camera Model	Compatible GV-DVR / NVR	Compatible GV-VMS
GV-EBD2702	V8.7.4.0 with patch files or later	V17.1 with patch files or later
GV-EBD4700	V8.7.3.0 with patch files or later	V16.11.0.0 with patch files or later
GV-EBD4711	V8.7.4.0 with patch files or later	
GV-EBD8700	V8.8.0 with patch files or later	V17.1.0.100 with patch files or later
GV-EBD8711	V8.7.4.0 with patch files or later	V17.1 with patch files or later
GV-ABL2701 Series		V16.11.0.0 with patch files or later
GV-ABL2702		V17.1 with patch files or later
GV-ABL2703	V8.8.0 with patch files or later	V17.2.0 (no patch files required)
GV-ABL4701 Series	V8.7.4.0 with patch files or later	V16.11.0.0 with patch files or later
GV-ABL4703	V8.8.0 with patch files or later	V17.2.0 (no patch files required)
GV-ABL4712	V8.7.4.0 with patch files or later	V16.11.0.0 with patch files or later
GV-ABL8712		V17.1 with patch files or later
GV-ADR2701		V16.11.0.0 with patch files or later
GV-ADR2702	V8.8.0 (no patch files required)	V17.1.0.100 with patch files or later
GV-ADR4701	V8.7.4.0 with patch files or later	V16.11.0.0 with patch files or later
GV-ADR4702	V8.8.0 (no patch files required)	V17.1.0.100 with patch files or later
GV-AVD2700	V8.7.4.0 with patch files or later	V17.1 with patch files or later
GV-AVD4710		V16.11.0.0 with patch files or later
GV-AVD8710		V17.1 with patch files or later
GV-TBL2703 Series	V8.8.0 with patch files or later	V17.3.0 with patch files or later
GV-TBL4700		V17.3.0 with patch files or later V18.1.1 with patch files or later
GV-TBL4703		V17.3.0 with patch files or later
GV-TBL4710		V17.1.0.100 with patch files or later

GV-TBL4711	V8.8.0 with patch files or later	V17.3.0 with patch files or later V18.1.1 with patch files or later
GV-TBL8710		V17.1.0.100 with patch files or later
GV-TDR2700	V8.7.6.0 with patch files or later	V17.1.0.100 with patch files or later
GV-TDR2702	V8.8.0 with patch files or later	V17.3.0 with patch files or later
GV-TDR4700 Series		V17.1.0.100 with patch files or later
GV-TDR4702		V17.3.0 with patch files or later
GV-TVD4700		V17.3.0 with patch files or later V18.1.1 with patch files or later
GV-TVD4710		V17.1.0.100 with patch files or later
GV-TVD4711		V17.3.0 with patch files or later V18.1.1 with patch files or later
GV-TVD8710		V17.1.0.100 with patch files or later

### E. GV-Mount Dimensions

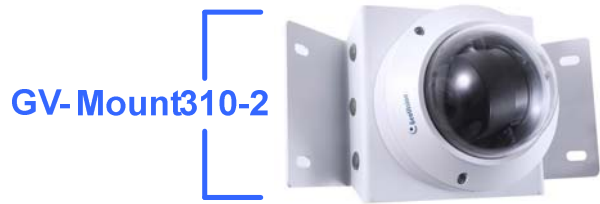
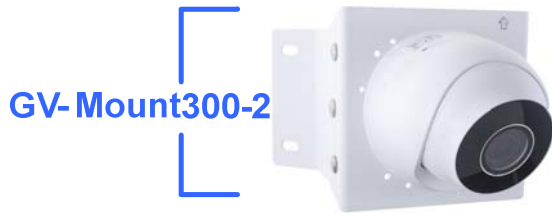
Dimensions of various GV-Mount are illustrated below:

GV-Mount Models	Dimensions
GV-Mount107	<p>Technical drawing of GV-Mount107 showing top, side, and detail views with dimensions in mm and inches. The top view shows a circular base with a 1" NPT port, four mounting holes (87mm diameter, 8mm hole offset), and a 120mm diameter. The side view shows a height of 40mm and a 300mm length. The detail view shows an M4 hole with a 20mm offset and a 19mm diameter. Other dimensions include 25mm, 15mm, 34mm, 16mm, 1.34", 1.57", 0.79", 0.79", 0.75", 0.98", 0.59", 0.63", and 3/4" PF.</p>
GV-Mount211-2	<p>Technical drawing of GV-Mount211-2 showing side and top views with dimensions in mm and inches. The side view shows a length of 252.5mm. The top view shows a square base with a 125.0mm side length, an 88.0mm inner square, and four mounting holes (4-Ø5.0mm). A 3/4" NPS port is also indicated.</p>













<p>GV-Mount211P</p>	
<p>GV-Mount212-2</p>	
<p>GV-Mount212P</p>	
<p>GV-Mount213</p>	
<p>GV-Mount300-2</p>	

<p>GV-Mount310-2</p>	
<p>GV-Mount502</p>	
<p>GV-Mount503</p>	
<p>GV-Mount606</p>	
<p>GV-Mount704 10 / 20 / 30 / 50 cm</p>	

## F. GV-Mount300-2 / 310-2



### GV-Mount300-2 / 310-2 Packing List

<ul style="list-style-type: none"> <li>• Mounting Bracket</li> </ul> 	<ul style="list-style-type: none"> <li>• Convex Mounting Plate x 2 (for GV-Mount300-2)</li> </ul>  <ul style="list-style-type: none"> <li>• Concave Mounting Plate x 2 (for GV-Mount310-2)</li> </ul> 
<ul style="list-style-type: none"> <li>• Carriage Bolt x 6</li> </ul> 	<ul style="list-style-type: none"> <li>• 1/4" Plain Washer x 6</li> </ul> 
<ul style="list-style-type: none"> <li>• 1/4" Flange Nut x 6</li> </ul> 	<ul style="list-style-type: none"> <li>• M4 Screw (25 mm) x 4</li> </ul> 
<ul style="list-style-type: none"> <li>• M4 Plain Washer x 4</li> </ul> 	<ul style="list-style-type: none"> <li>• M4 Flange Nut x 4</li> </ul> 
<ul style="list-style-type: none"> <li>• M3 Screw (15 mm) x 4</li> </ul> 	<ul style="list-style-type: none"> <li>• M3 Plain Washer x 4</li> </ul> 
<ul style="list-style-type: none"> <li>• M3 Flange Nut x 4</li> </ul> 	

To install **GV-EBD Series**, **GV-ABL / TBL Series**, **GV-ADR2702 / 4702**, **GV-TDR Series**, or **GV-AVD / TVD Series** directly on GV-Mount300-2 / 310-2, follow the instructions below.

1. Assemble the GV-Mount300-2 / 310-2, by attaching the two mounting plates onto the mounting bracket with the supplied carriage bolts, 1/4" plain washers, and 1/4" flange nuts.
2. Thread the camera wires through the hole in the center of the mounting bracket.
3. Position the base of your camera according to the enclosed *Screw Position Chart*.
4. Attach the camera onto the mounting bracket.
  - A. For **GV-EBD2702 / 4700 / 8700**

Remove the camera housing and attach the camera base to the mounting bracket with the supplied M3 screws, washers, and flange nuts. See similar installation in Step 3 ~ 6, *1.1.4.1 GV-EBD2702 / 4700 / 8700 Standard Installation*.
  - B. For **GV-EBD4711 / 8711**

Remove the camera housing and attach the camera base to the mounting bracket with the supplied M3 screws, washers, and flange nuts. See similar installation in Step 3 ~ 6, *1.1.4.2 GV-EBD4711 / 8711 Standard Installation*.
  - C. For **GV-ABL / TBL Series**

Attach the camera to the mounting bracket with the supplied M4 screws, washers, and flange nuts.
  - D. For **GV-ADR2702 / 4702 & GV-TDR Series**

Attach the camera to the mounting bracket with the supplied M3 screws, washers, and flange nuts. Close and secure the camera housing.
  - E. For **GV-AVD / TVD Series**

Remove the camera housing and attach the camera base to the mounting bracket with the supplied M4 screws, washers, and flange nuts. See similar installation in Step 3 ~ 4, *1.4.4 Installation*.
5. Secure the assembled GV-IP Camera and GV-Mount300-2 / 310-2 to the wall with the 4 self-prepared screws with the arrow pointing up.



To install **GV-Mount211P / 211-2 / 212-2 / 212P / 213 / 502 / 503** on GV-Mount300-2 / 310-2

1. Assemble the GV-Mount300-2 / 310-2, by attaching the two mounting plates onto the mounting bracket with the supplied carriage bolts, 1/4" plain washers, and 1/4" flange nuts.
2. Position and secure GV-Mount211P / 211-2 / 212-2 / 212P / 213 / 502 / 503 to GV-Mount300-2 / 310-2 as instructed on the enclosed *Screw Position Chart*.
3. Secure your GV-IP Camera to the GV-Mount211P / 211-2 / 212-2 / 212P / 213 / 502 / 503 to complete the installation.

---

**Note:** For details on attaching your GV-IP Camera to GV-Mount211P / 211-2 / 212-2 / 212P / 213 / 502 / 503, see optional installations in *Chapter 1 Introduction*.

---

### G. Screw Position Chart

	Screws:M4*25 GV-Mount502 GV-TBL2703/4703 GV-ABL2701/4701/2703/4703	Screws:M4*25 GV-Mount503 GV-Mount211P GV-Mount211-2	Screws:M4*25 GV-Mount212-2	Screws:M4*25 GV-Mount212P	Screws:M4*25 GV-Mount213
Screws:M4*25 GV-ABL2702/4712/8712 GV-TBL4700/4710/4711/8710	Screws:M3*15 GV-ADR2702/4702 GV-TDR2700/2702/4700/4702	GV-AVD2700/4710/8710 GV-TVD4700/4710/4711/8710	Screws:M3*15 GV-EBD2702	Screws:M3*15 GV-EBD4700/8700	Screws:M3*15 GV-EBD4711/8711

If you cannot find the desired camera model, please visit our website for more information.