

# User Manual

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## BEC MX-200Ae WWAN Failover Manager



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# CHAPTER 1: INTRODUCTION

## Introduction to your Router

The BEC MX-200Ae WWAN Failover Manager is a high performance fixed wireless platform enabling real-time 4G Cellular data connectivity for your existing serial devices and Ethernet network. The MX-200Ae provides a reliable and cost-effective alternative solution for business continuity. The platform can serve as the primary connection or backup connection when wired connections fail are unavailable or non-existent.

The MX-200Ae features two Gigabit Ethernet interfaces and a RS-232 Serial interface enabling wireless data connectivity for a broad range of applications and vertical machine-to-machine (M2M) market segments. Intelligent software supports configurable LAN/WAN options, embedded LTE module and enterprise level functionality such as: advanced security mechanisms, Quality of Service (QoS), SPI firewall, auto failover for unparalleled uptime and network redundancy, and cloud-based management to extend visibility and control of devices remotely.

### 4G/LTE Mobility

Offer an advanced network solution that meets the growing demands of M2M services, MX-200Ae exclusively features dual WAN - load balance or auto-failover/failback to provide extraordinary, always-on internet connectivity.

### Ultra-Compact and Lightweight Design

Designed for continuous operation in harsh environments, the MX-200Ae supports an extended operating temperature range from -4 to 140° F (-20 to 60° C) and a flexible input voltage range of 9-56V DC making it suitable for diverse environments and applications. To enable simple, reliable, and efficient integration the ultra-compact, lightweight, and low-profile design incorporates highly flexible mounting options to ensure that the device and can be easily mounted discretely anywhere.

### IPv6 Supported

Internet Protocol version 6 (IPv6) is a version of the Internet Protocol that is designed to succeed IPv4. IPv6 has a vastly larger address space than IPv4. The router is already supporting IPv6, you can use it in IPv6 environment no need to change device. The dual-stack protocol implementation in an operating system is a fundamental IPv4-to-IPv6 transition technology. It implements IPv4 and IPv6 protocol stacks either independently or in a hybrid form. The hybrid form is commonly implemented in modern operating systems supporting IPv6.

### Quick Start Wizard

Support a WEB GUI page to install this device quickly. With this wizard, simple steps will get you connected to the Internet immediately.

**Firmware Upgradeable**

Device can be upgraded to the latest firmware through the WEB based GUI.

## Features & Specifications

- 4G/LTE and/or Ethernet IP broadband connectivity
- High performance SX antenna for increased coverage, signal reception and efficiency
- Gigabit Ethernet WAN (GbE WAN) for Cable/Fiber/xDSL high WAN throughput
- Gigabit Ethernet LAN
- IPv6 ready (IPv4/IPv6 dual stack)
- Firewall Security with DoS Preventing and Packet Filtering
- Quality of Service Control for traffic prioritization management
- Universal Plug and Play (UPnP) Compliance
- Ease of Use with Quick Installation Wizard
- Small form factor with multiple mounting options, easily installed by a single person
- Hardened enclosure with Industrial-graded components
- Designed to withstand hypothermia, heat, and protect from shock, vibration, etc.

### Availability and Resilience

- Dual-WAN Interfaces
- Auto fail-over and failback
- High performance external antennas

### Network Protocols and Features

- IPv4, IPv6, IPv4 / IPv6 dual stack
- IP Tunnel IPv6 in IPv4 (6RD)
- IP Tunnel IPv4 in IPv6 (DS-Lite)
- NAT, static routing, and RIP-1/2
- Universal Plug and Play (UPnP) compliant
- Dynamic Domain Name System (DDNS)
- Virtual server and DMZ
- SNTP, DNS relay
- IGMP proxy and IGMP snooping
- MLD proxy and MLD snooping
- Supports port-based Virtual LAN (VLAN)



## **Firewall**

- Built-in NAT Firewall
- Stateful Packet Inspection (SPI)
- DoS attack prevention including Land Attack, Ping of Death, etc.
- Access control
- IP&MAC filter, URL Content Filter
- Password protection for system management
- VPN pass-through

## **Quality of Service Control**

- Traffic prioritization management based-on Protocol, Port Number, and IP Address (IPv4/ IPv6)

## **Management**

- Quick Installation wizard
- Web-based GUI for remote and local management (IPv4/IPv6)
- Firmware upgrades and configuration data upload and download via web-based GUI
- Supports DHCP server / client / relay
- Supports SNMP
- TR-069 supports remote management
- BECentral Cloud Management

# Hardware Specifications

## Physical interface

- 4G/LTE: Two(2) detachable antennas
- GPS: 1 detachable GPS antenna (optional)
- WAN: Cellular 4G/LTE (and/or ETH WAN Optional)
- RS-232 (DCE, DB-9): one (1) port
- Ethernet LAN: 2-port 10/100/1000Mbps, auto-crossover (MDI/ MDI-X) switch
- SIM Card: One (1) slot
- Reset Button
- Power Connector: 4-pin connectors
- LED Indicators: Power / Internet / LTE / Ethernet

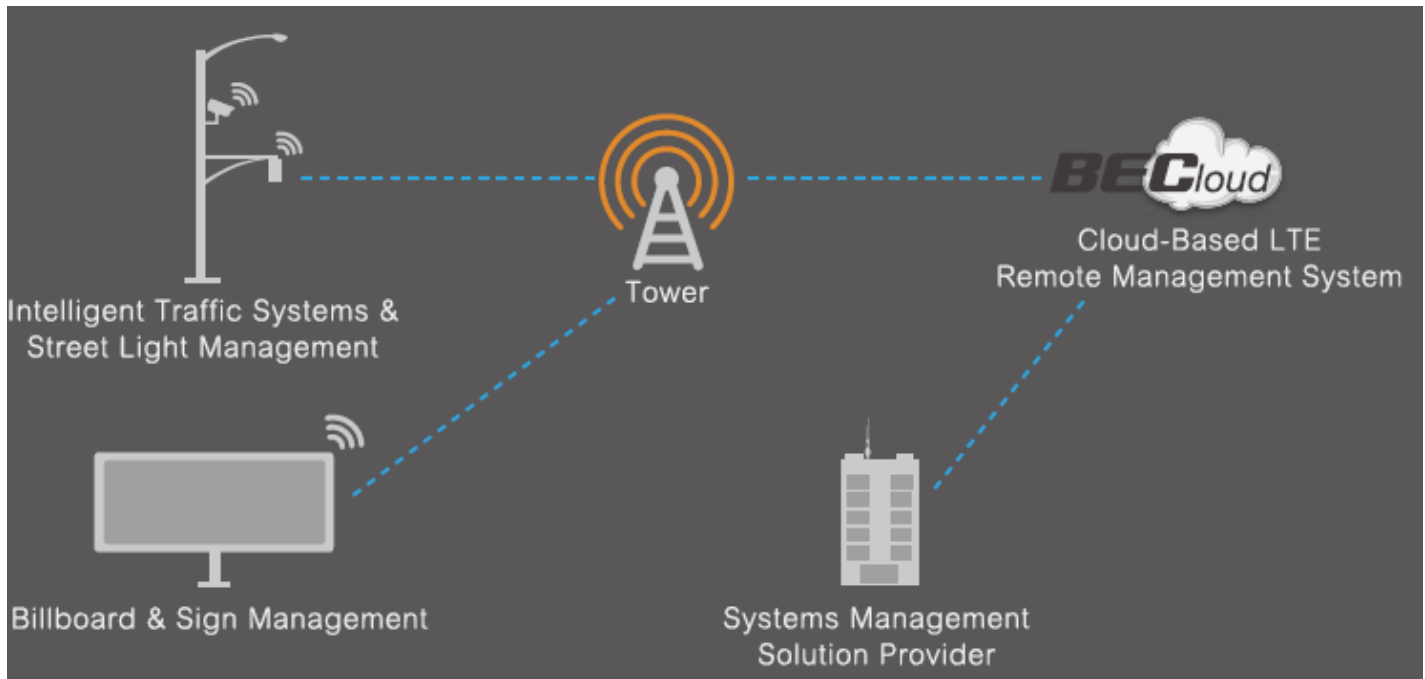
## Physical Specifications

- Dimensions (W\*H\*D): 4.29" x 1.17" x 3.43" (109mm x 29.7mm x 87mm)

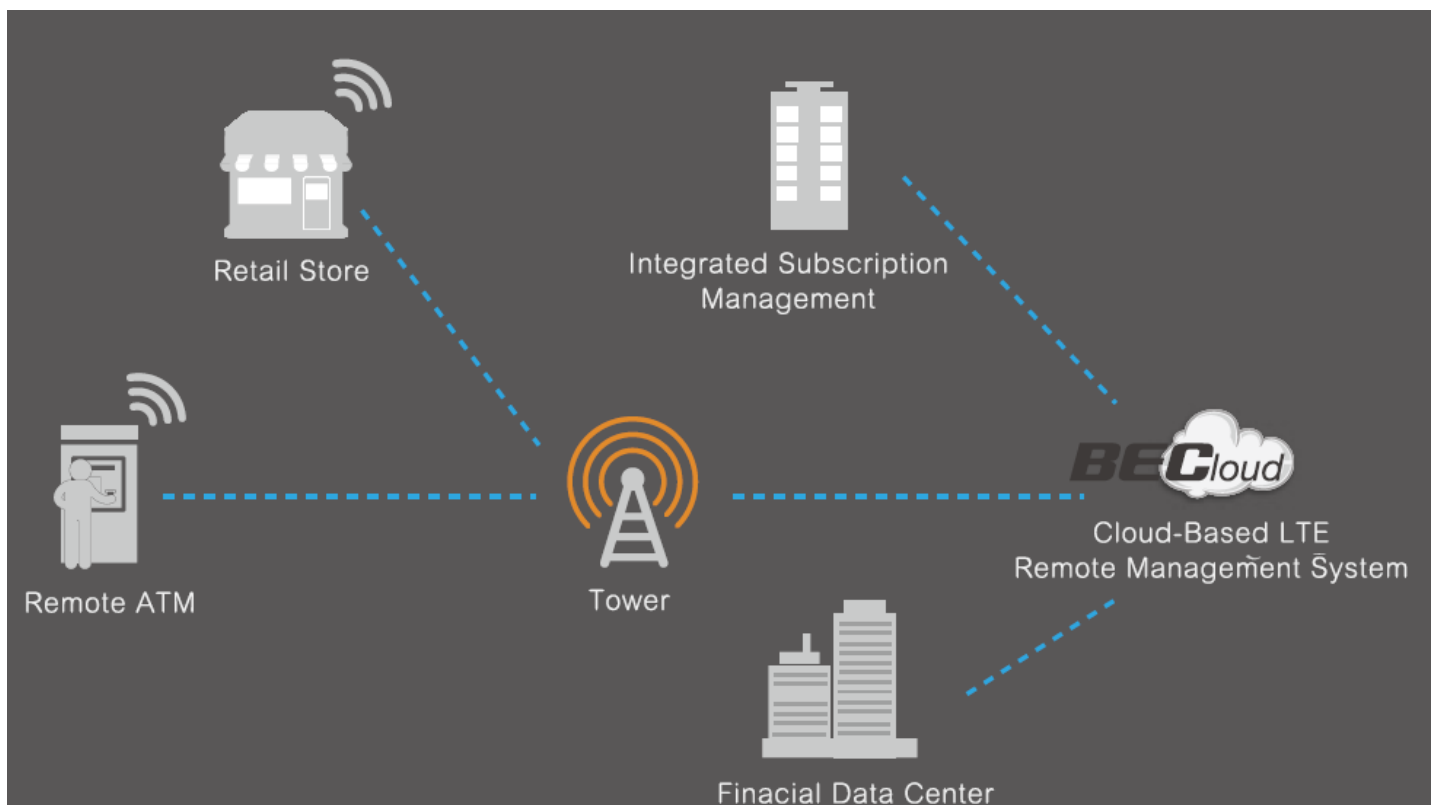
## Application Diagrams

The MX-200Ae Advanced Industrial 4G/LTE Router is ideal the ideal solution for Digital signage, Remote surveillance, Vending Machines, Retail Point-of-Sales (PoS), Remote patient care/maintenance services, SCADA, Metering applications and much more.

### Industrial Industry:



### Power / Energy Industry:



# CHAPTER 2: PRODUCT OVERVIEW

## Important Note for Using This Router



### Warning

- ✓ Do not use the router in high humidity or high temperature.
- ✓ Do not use the same power source for the MX-200Ae on other equipment.
- ✓ Do not open or repair the case yourself. If the device becomes too hot, turn off the power immediately and have it repaired at a qualified service center.
- ✓ Avoid using this product and all accessories outdoors.



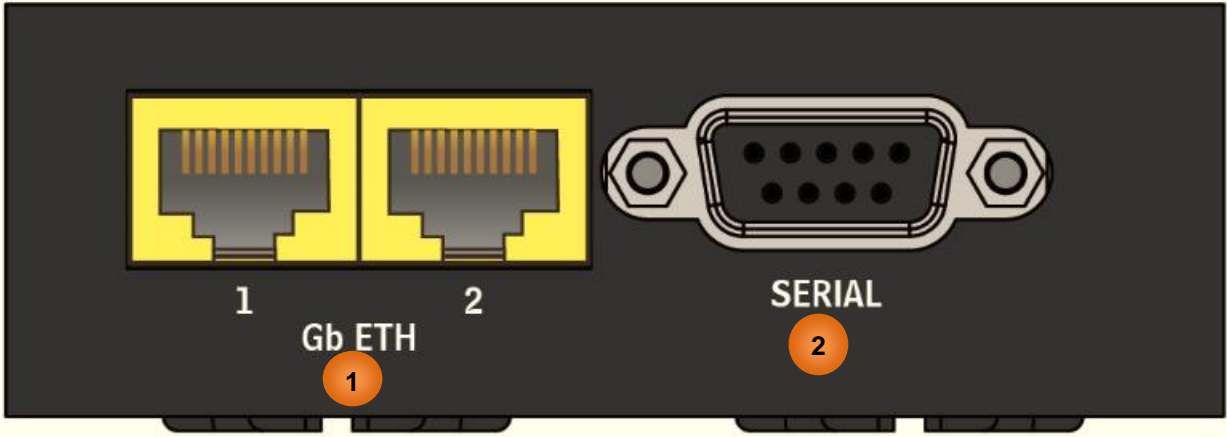
### Attention

- ✓ Place the router on a stable surface.
- ✓ Only use the power adapter that comes with the package. Using a different voltage rating power adaptor may damage the router.

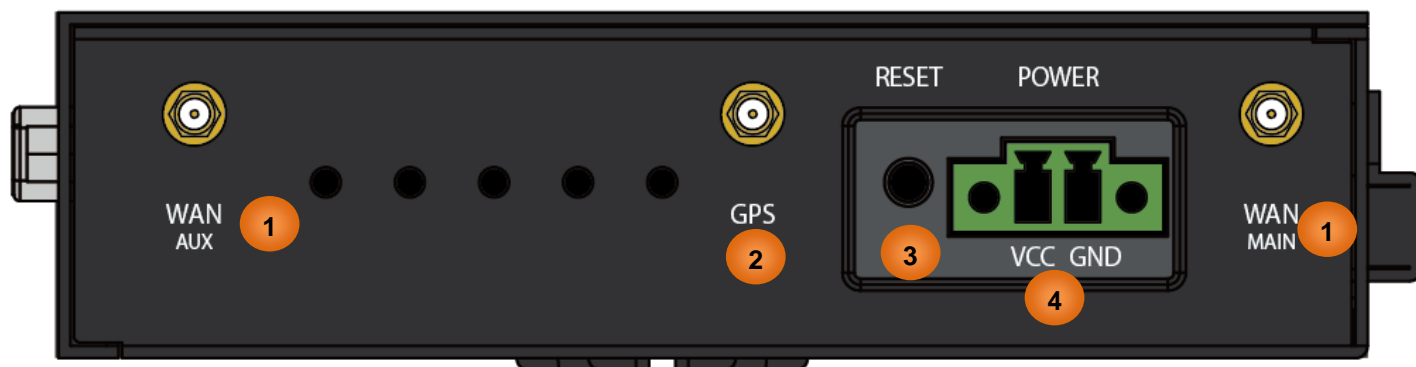
## Package Contents

- |   |                        |
|---|------------------------|
| ✓ BEC MX-200Ae M2M Router * 1                   | (Optional Accessories) |
| ✓ Quick Installation Guide * 1                  | ✓ 4G/LTE Antennas      |
| ✓ DIN Rail Mounting Kit * 1                     | ✓ Active GPS Antenna   |
| ✓ Power Terminal Block 2-pin 3.5mm * 1          |                        |
| ✓ Power Converter with 2-pin Terminal Block * 1 |                        |
| ✓ DC Power Adapter, 12V 1.2A* 1                 |                        |
| ✓ Ethernet (RJ-45) Cable * 1                    |                        |

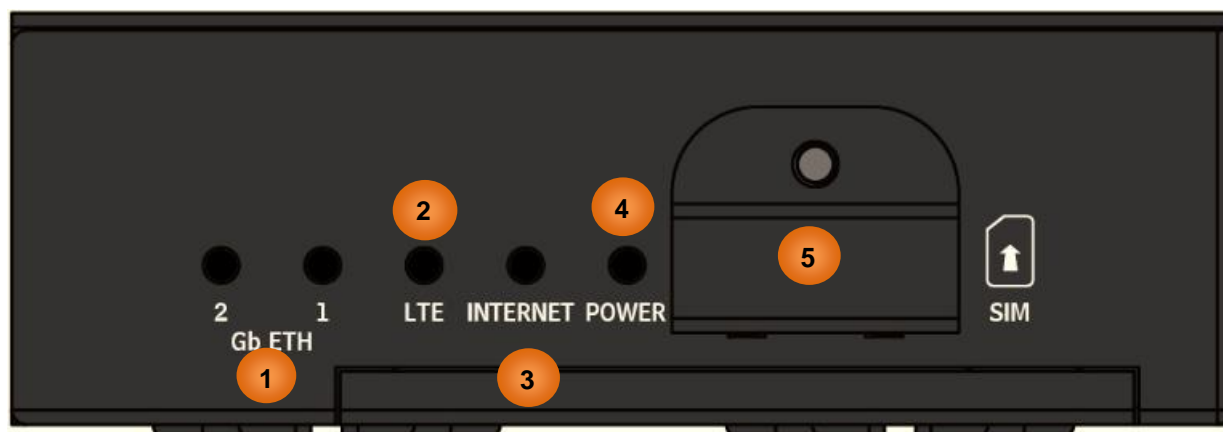
Device Description




INTERFACE		MEANING
1	Gigabit Ethernet (LAN 1 ~ 2)	ETH1 is a LAN / WAN configurable port for broadband connectivity
		Connect PCs, Laptops, or any other office/home LAN devices with the supplied RJ-45 Ethernet cable (Cat-5 or Cat-5e) to any of those two LAN ports.
2	SERIAL	RS-232 serial port for machine connection and data collection Connect the male end of RS-232 serial data cable to the MX-200Ae and the other end to a machine or PC.



INTERFACE		MEANING
1	<b>WAN (MAIN/AUX) 4G/LTE Antenna Connectors</b>	<p>SMA female connectors.</p> <p>Manually screw the 4G/LTE antennas tight to the female connectors</p> <p><i>* 4G/LTE antenna(s) sold separately</i></p>
2	<b>GPS Antenna Connector</b>	<p>SMA female connectors.</p> <p>Manually screw the GPS antenna tight to the connector</p> <p><i>* GPS antenna sold separately</i></p>
3	<b>RESET</b>	<p>After the device is powered on, press it <b>6 seconds or above</b>: to restore to factory default settings (this is used when you cannot login to the router, e.g. forgot your password)</p>
4	<b>POWER</b>	<p>Attach the power terminal block, 2-pin 3.5mm, or the power converter with 2-pin terminal block here.</p> <p><b>VCC</b> (Left Connector): Power - Red Wire to connect to the Positive (+) terminal of the power supply.</p> <p><b>GND</b> (Right Connector): Ground – Black Wire to connect to the ground of the power supply</p>



LEDS / INTERFACE		MEANING	
1	Gb ETH (1 & 2) (Gigabit Ethernet)	<b>ETH #1 Can be configured to be WAN port for broadband connectivity</b>	
		Green	<b>Ethernet LAN:</b> Connected to a Gigabit (1000Mbps) Ethernet device <b>Ethernet WAN (ETH1 Only):</b> Successfully connected with a broadband connection device
		Red	Transmission speed is at 10/100Mbps
		Blinking	Data being transmitted/received
		Off	No device is connected to the Ethernet port
2	LTE (Received Signal Strength Indicator)	Green	RSSI greater than -69 dBm. Excellent signal condition
		Green / Fast Flashing	RSSI from -81 to -69 dBm. Good signal condition
		Red / Fast Flashing	RSSI from -99 to -81 dBm. Fair signal condition
		Red / Slow Flashing	RSSI less than -99 dBm. Poor signal condition
		Red	No signal and the 4G LTE module is in service
		Off	No LTE module or LTE module fails
3	Internet	Green	IP connected and traffic is passing through the device
		Red	IP request failed
		Off	Either in bridged mode or WAN connection is not present
4	Power	Green	System ready
		Red	Boot failure
5	SIM Card Slot	N/A 	Insert mini SIM card (2FF) with the gold contact facing down. Push mini SIM card (2FF) inwards to eject it <b>* Power off the MX-200Ae before inserting or removing the SIM card</b>

## System Recovery Procedures

The purpose is to allow users to restore the MX-200Ae to its initial stage when the device is outage, upgraded to a wrong / broken firmware, cannot access to the GUI with wrong username and/or password, etc.

### Step 1 – Configure your PC Network IP Address

Before performing the system recovery, assign this IP address and Netmask to your PC, **192.168.1.100** and **255.255.255.0** respectively.

### Step 2 – Reset your MX-200Ae Device

- 2.1 Power off your MX-200Ae
- 2.2 Power on the MX-200Ae while pushing the RESET button with a small pointed object (such as paper clip, needle, toothpick, and etc.).
- 2.3 When the POWER LED turns RED, keep holding and pushing the RESET button until the INTERNET LED flashes in GREEN

### Step 3 – Restore your MX-200Ae Device

With INTERNET light flashes green, MX-200Ae is in recovery mode and ready for a new Firmware.

- 3.1 Open a web browser and type the IP address, **192.168.1.1**, to access to the recovery page.

**NOTE:** In the recovery mode, MX-200Ae will not respond to any PING or other requests.

- 3.2 Browse to the new Firmware image file then click Upload to start the upgrade process.
- 3.3 INTERNET LED turns red means the Firmware upgrade is in process.  
DO NOT power off or reboot the device, it would permanently damage your MX-200Ae.
- 3.4 INTERNET LED turns green after the Firmware upgrade completed
- 3.5 Power cycle on & off to regain access to the MX-200Ae.

## Cabling

One of the most common causes of problems is bad cabling. Make sure that all connected devices are turned on. On the front panel of the product is a bank of LEDs. Verify that the LAN Link and LEDs are lit. If they are not, verify that you are using the proper cables.



# CHAPTER 3: BASIC INSTALLATION

The router can be configured with your web browser. A web browser is included as a standard application in the following operating systems: Windows Vista / 7 / 8, Linux, Mac OS, etc. The product provides an easy and user-friendly interface for configuration.

PCs must have an Ethernet interface installed properly and be connected to the router either directly or through an external repeater hub, and have TCP/IP installed or configured to obtain an IP address through a DHCP server or a fixed IP address that must be in the same subnet as the router. The default IP address of the router is **192.168.1.254** and the subnet mask is **255.255.255.0** (i.e. any attached PC must be in the same subnet and have an IP address in the range of 192.168.1.1 to 192.168.1.253). The best and easiest way is to configure the PC to get an IP address automatically from the router using DHCP. If you encounter any problems accessing the router's web interface it may also be advisable to **uninstall** any kind of software firewall on your PCs, as they can cause problems accessing the 192.168.1.254 IP address of the router. Users should make their own decisions on how to best protect their network.

Please follow the steps below for your PC's network environment installation. First of all, please check your PC's network components. The TCP/IP protocol stack and Ethernet network adapter must be installed. If not, please refer to your Windows-related or other operating system manuals.






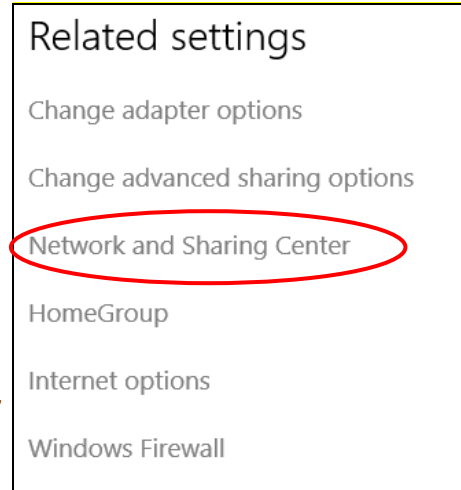
### **Attention**

Any TCP/IP capable workstation can be used to communicate with or through the MX-200Ae. To configure other types of workstations, please consult the manufacturer's documentation.

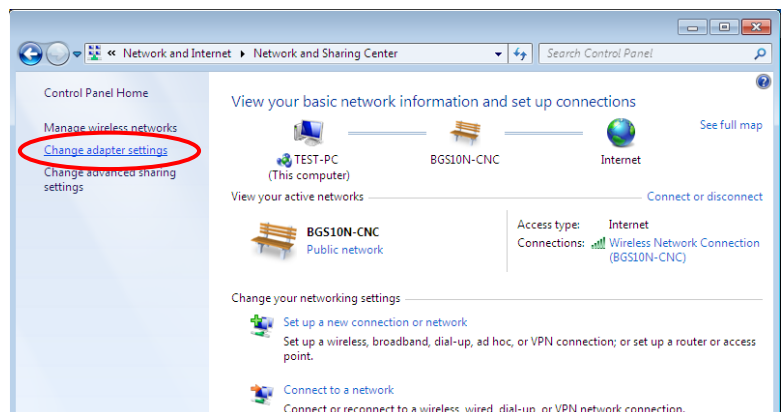
## Network Configuration – IPv4

### Configuring PC in Windows 10 (IPv4)

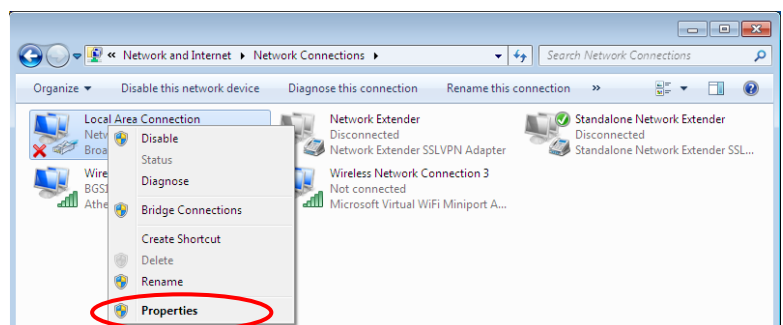
1. Click .
2. Click  Settings.
3. Then click on **Network and Internet**.  

4. Under **Related settings**, select **Network and Sharing Center**



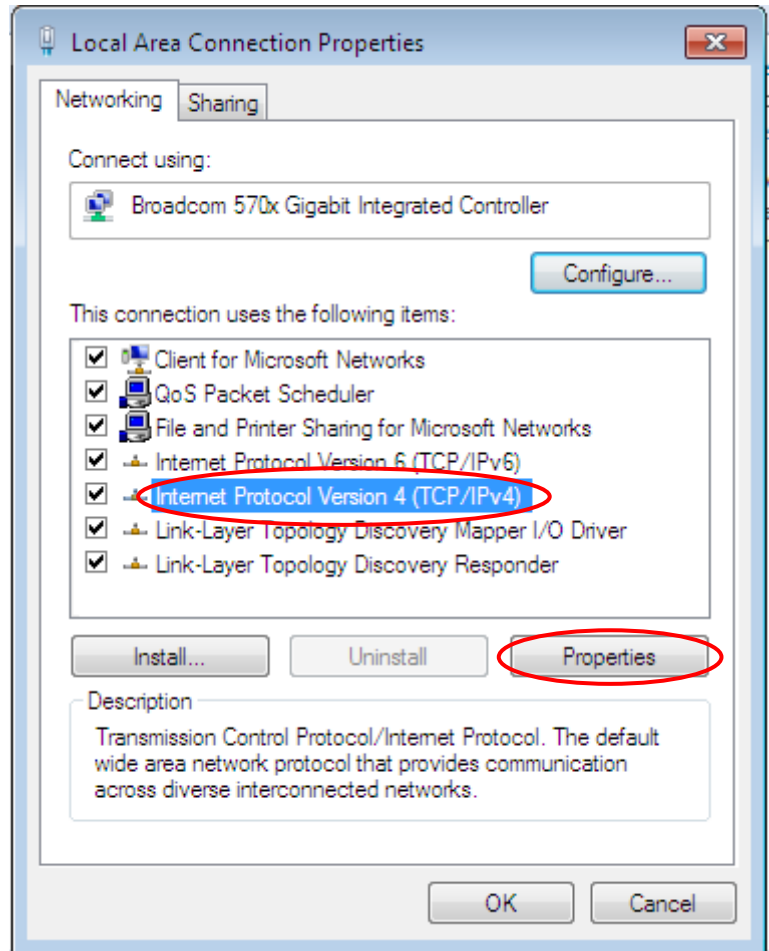
5. When the **Network and Sharing Center** window pops up, select, and click on **Change adapter settings** on the left window panel.



6. Select the **Local Area Connection**, and right click the icon to select **Properties**.

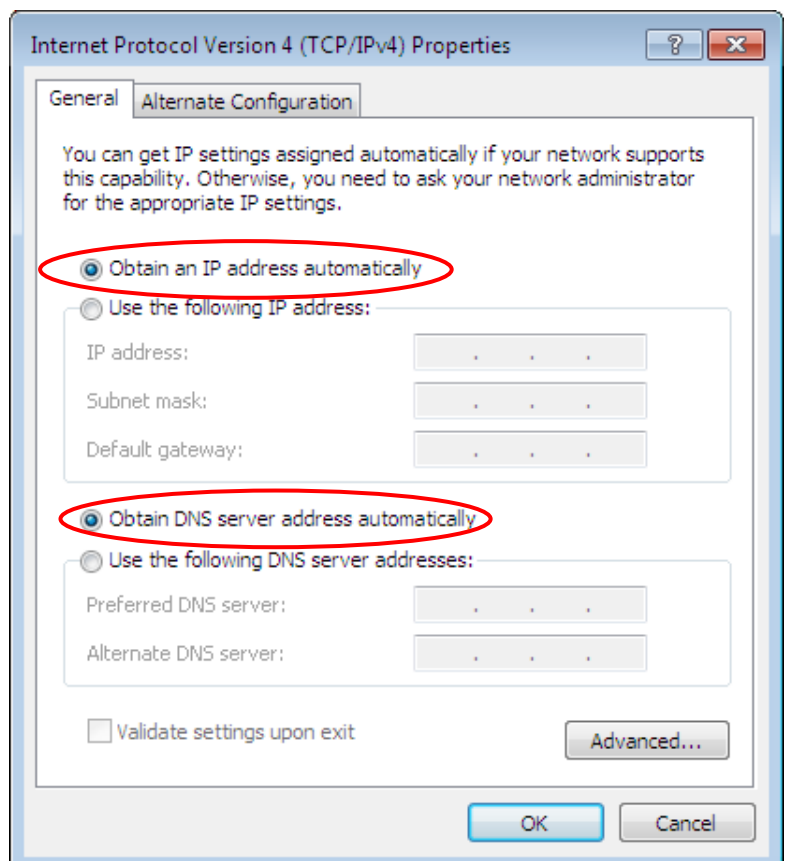


7. Select **Internet Protocol Version 4 (TCP/IPv4)** then click **Properties**.



8. In the **TCP/IPv4 properties** window, select the **Obtain an IP address automatically** and **Obtain DNS Server address automatically** radio buttons. Then click **OK** to exit the setting.

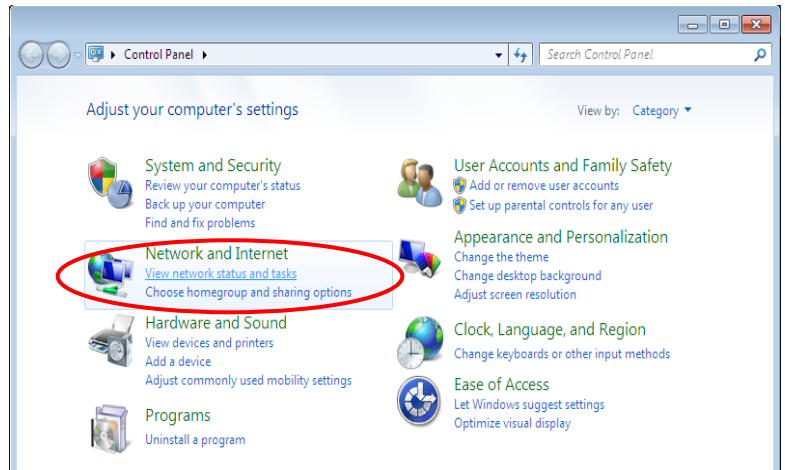
9. Click **OK** again in the **Local Area Connection Properties** window to apply the new configuration.



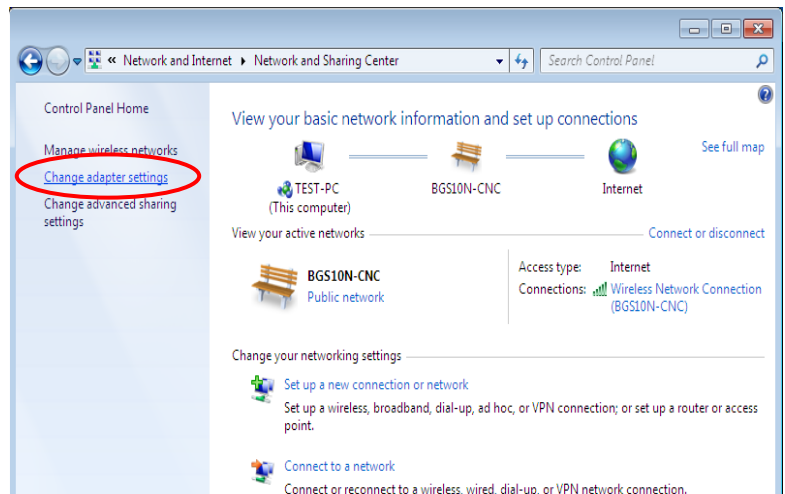
### Configuring PC in Windows 7/8 (IPv4)

1. Go to **Start**. Click on **Control Panel**.

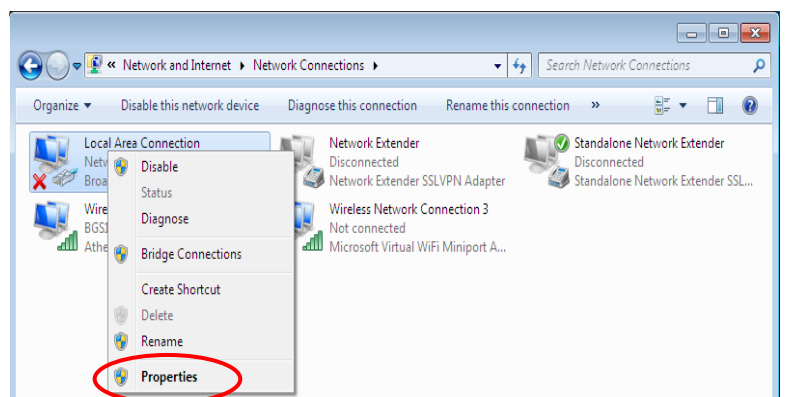
2. Then click on **Network and Internet**.



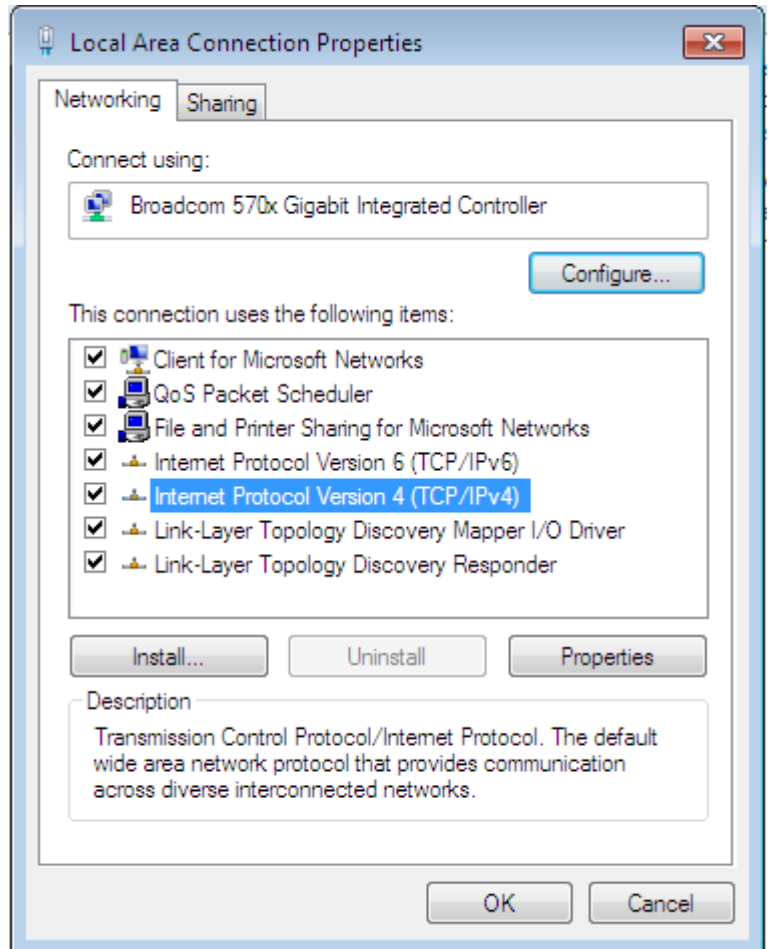
3. When the **Network and Sharing Center** window pops up, select, and click on **Change adapter settings** on the left window panel.



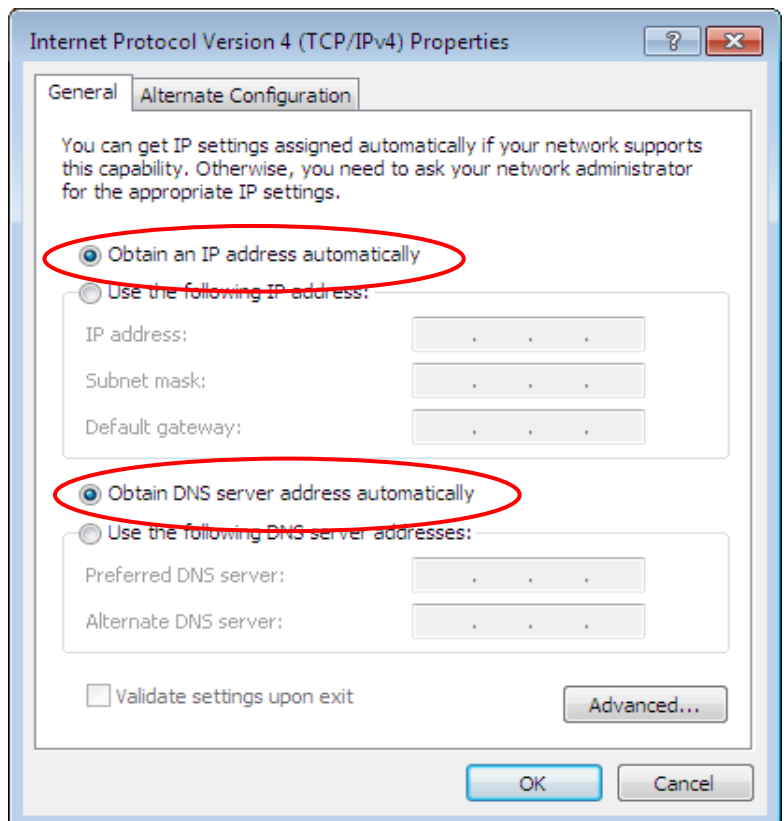
4. Select the **Local Area Connection**, and right click the icon to select **Properties**.



5. Select **Internet Protocol Version 4 (TCP/IPv4)** then click **Properties**.

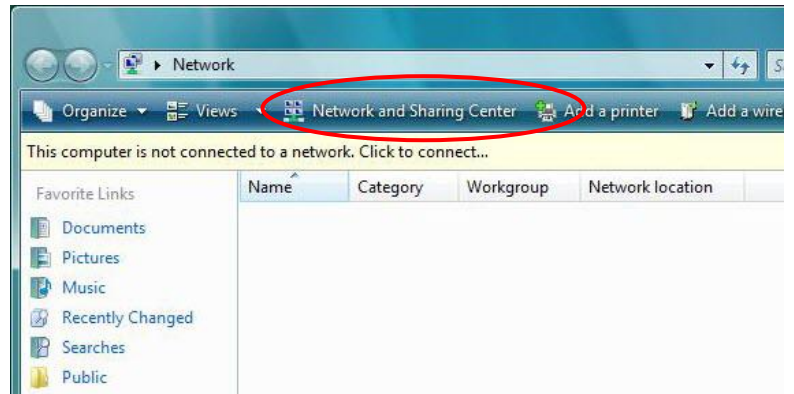


6. In the **TCP/IPv4 properties** window, select the **Obtain an IP address automatically** and **Obtain DNS Server address automatically** radio buttons. Then click **OK** to exit the setting.
7. Click **OK** again in the **Local Area Connection Properties** window to apply the new configuration.



## Configuring PC in Windows Vista (IPv4)

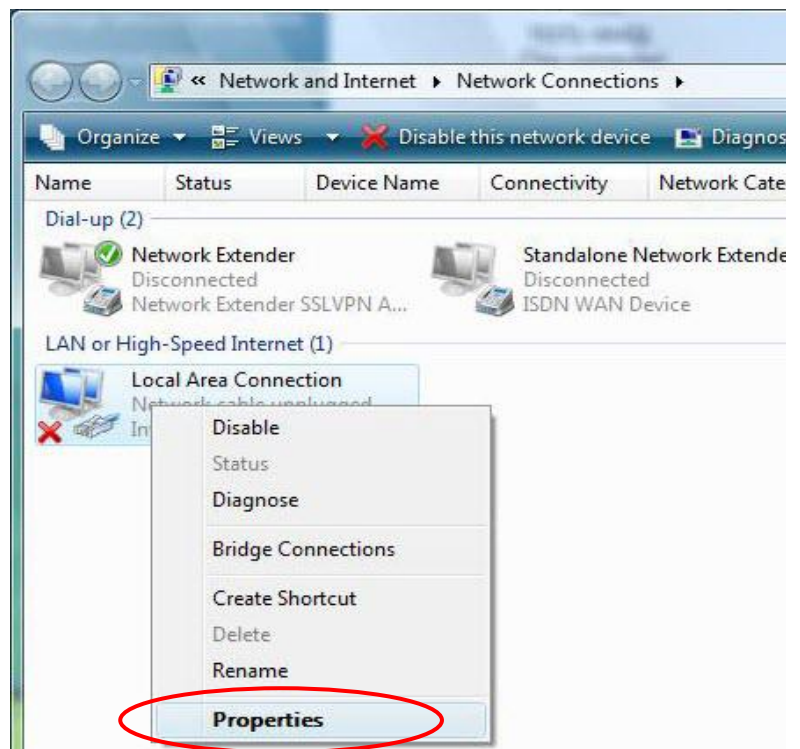
1. Go to **Start**. Click on **Network**.
2. Then click on **Network and Sharing Center** at the top bar.



3. When the **Network and Sharing Center** window pops up, select, and click on **Manage network connections** on the left window pane.

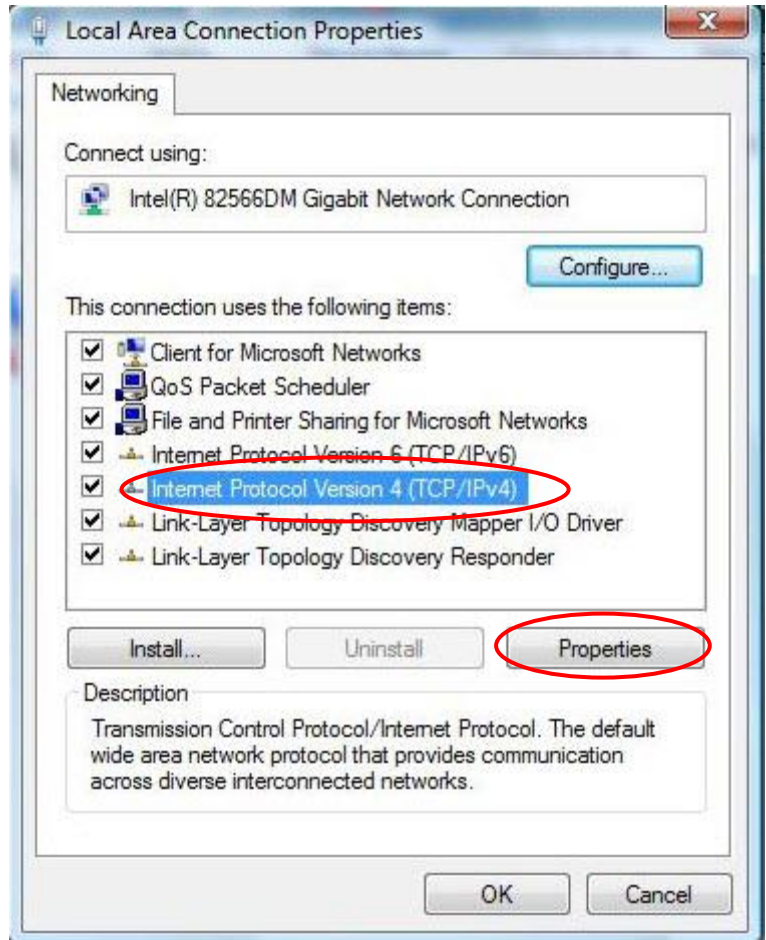


4. Select the **Local Area Connection**, and right click the icon to select **Properties**.

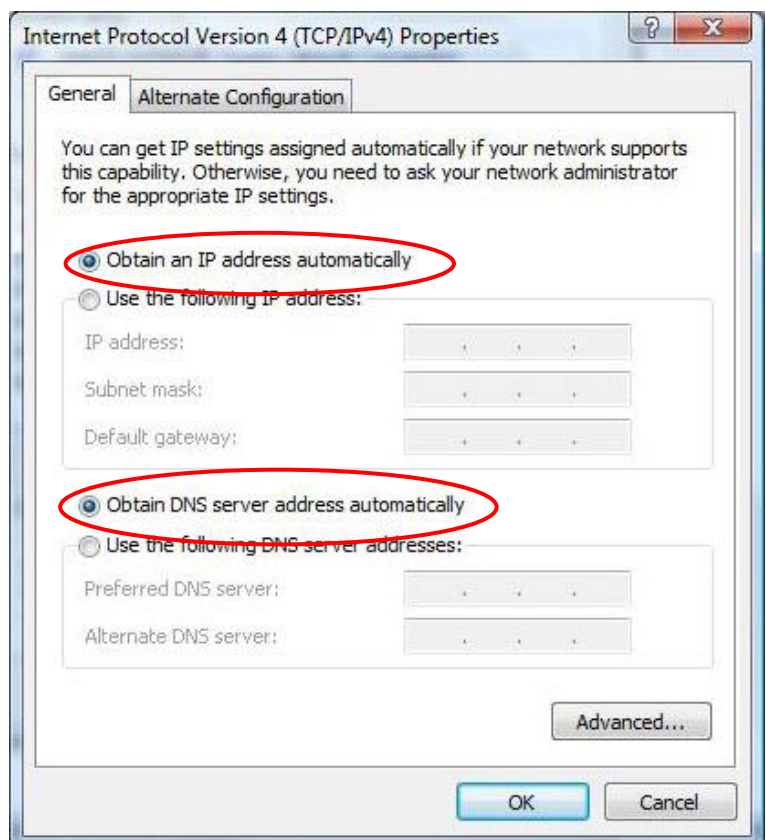




5. Select **Internet Protocol Version 4 (TCP/IPv4)** then click **Properties**.






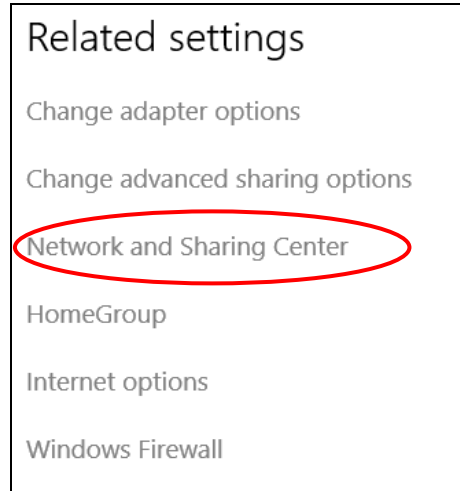
6. In the **TCP/IPv4 properties** window, select the **Obtain an IP address automatically** and **Obtain DNS Server address automatically** radio buttons. Then click **OK** to exit the setting.
7. Click **OK** again in the **Local Area Connection Properties** window to apply the new configuration.



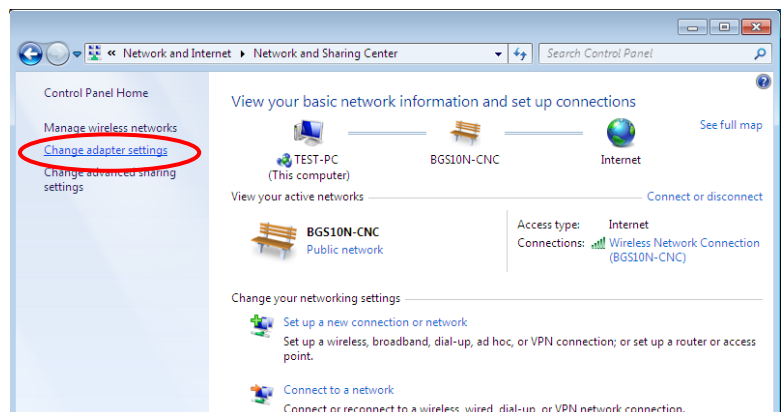
## Network Configuration – IPv6

### Configuring PC in Windows 10 (IPv6)

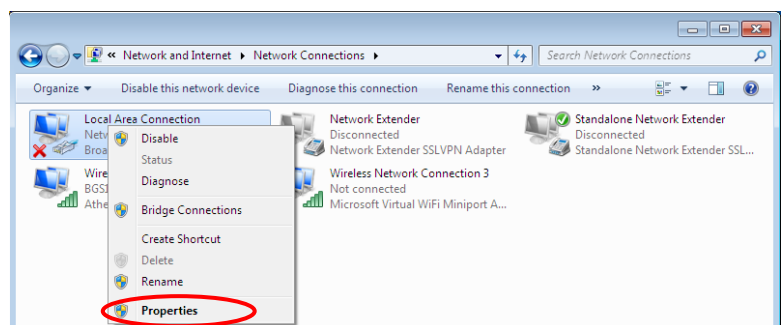
1. Click .
2. Click  Settings
3. Then click on **Network and Internet**.  

4. Under **Related settings**, select **Network and Sharing Center**



5. When the **Network and Sharing Center** window pops up, select, and click on **Change adapter settings** on the left window panel.

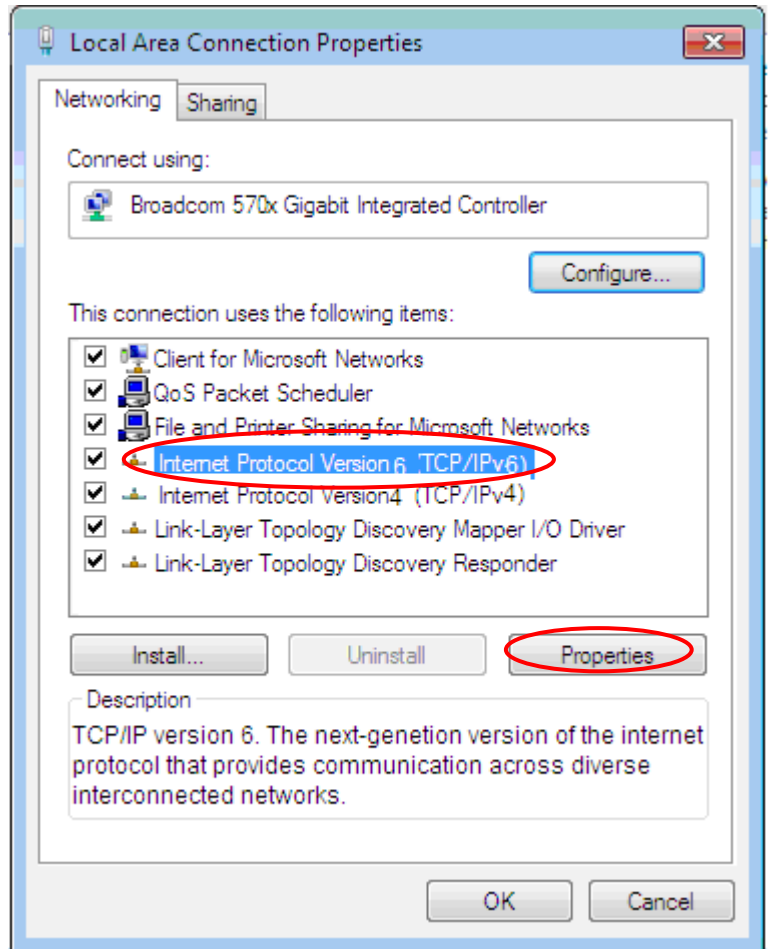


6. Select the **Local Area Connection**, and right click the icon to select **Properties**.



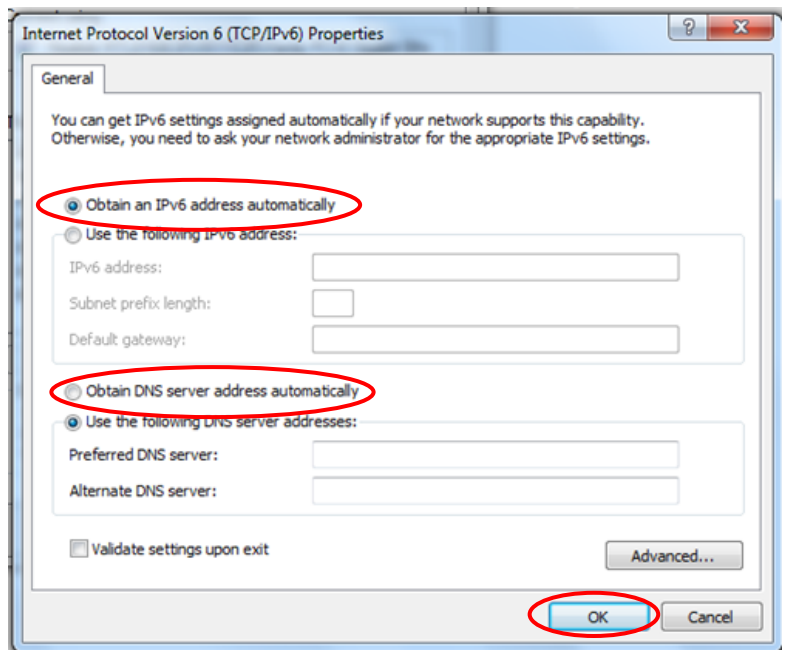


7. Select **Internet Protocol Version 6 (TCP/IPv6)** then click **Properties**.



8. In the **TCP/IPv6 properties** window, select the **Obtain an IPv6 address automatically** and **Obtain DNS Server address automatically** radio buttons. Then click **OK** to exit the setting.

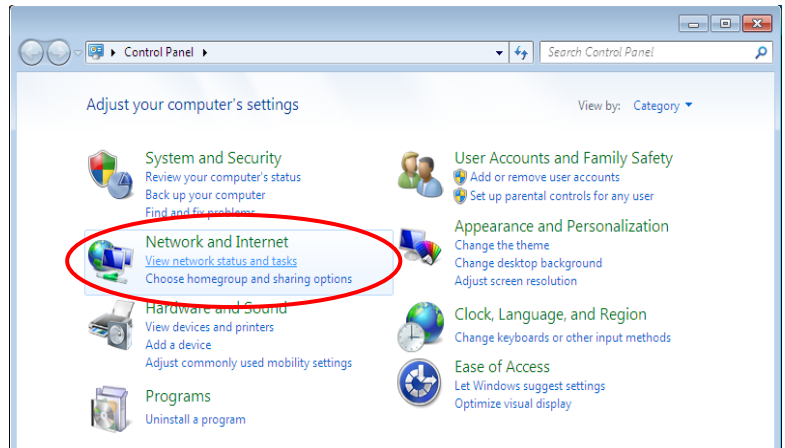
9. Click **OK** again in the **Local Area Connection Properties** window to apply the new configuration.



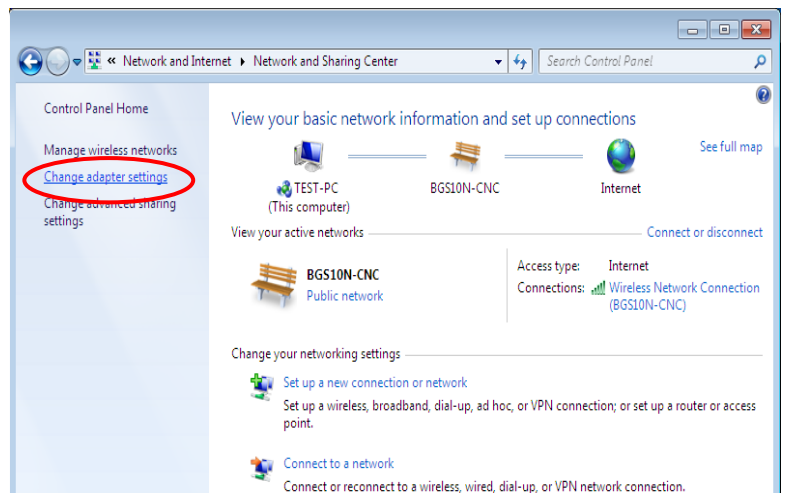
### Configuring PC in Windows 7/8 (IPv6)

1. Go to **Start**. Click on **Control Panel**.

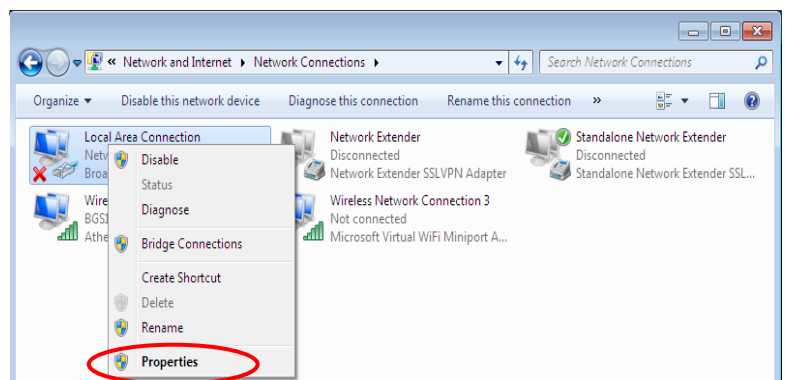
2. Then click on **Network and Internet**.



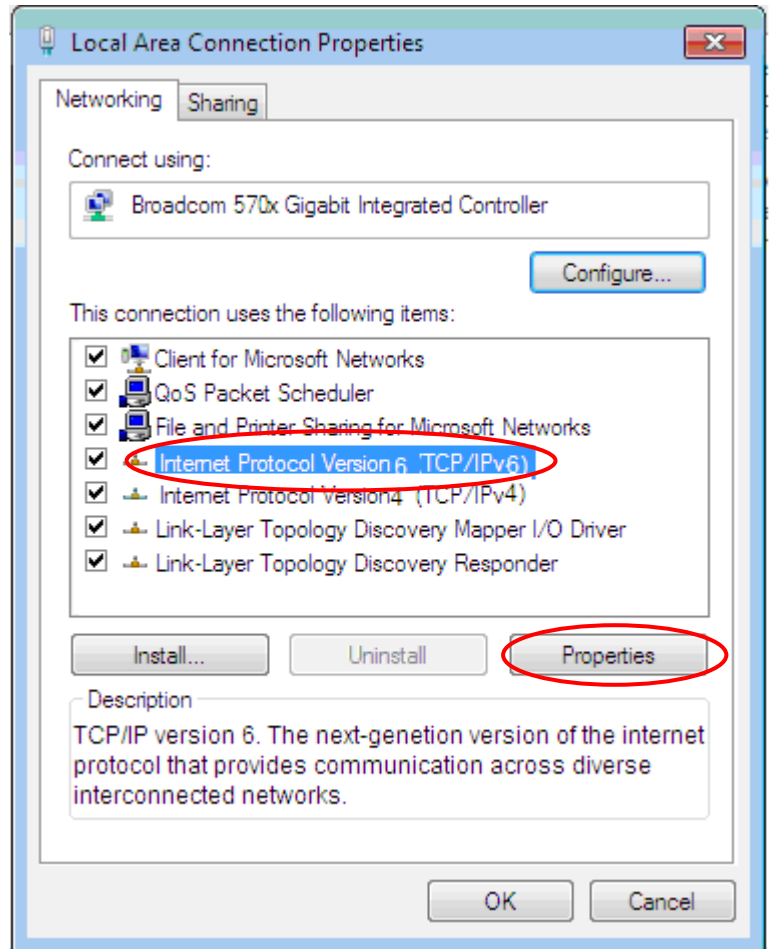
3. When the **Network and Sharing Center** window pops up, select, and click on **Change adapter settings** on the left window panel.



4. Select the **Local Area Connection**, and right click the icon to select **Properties**.

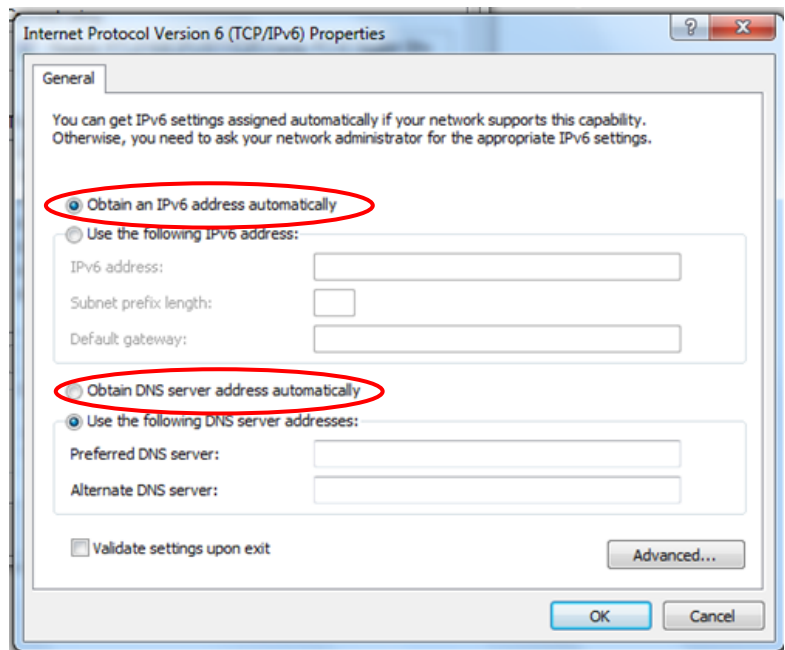


5. Select **Internet Protocol Version 6 (TCP/IPv6)** then click **Properties**.



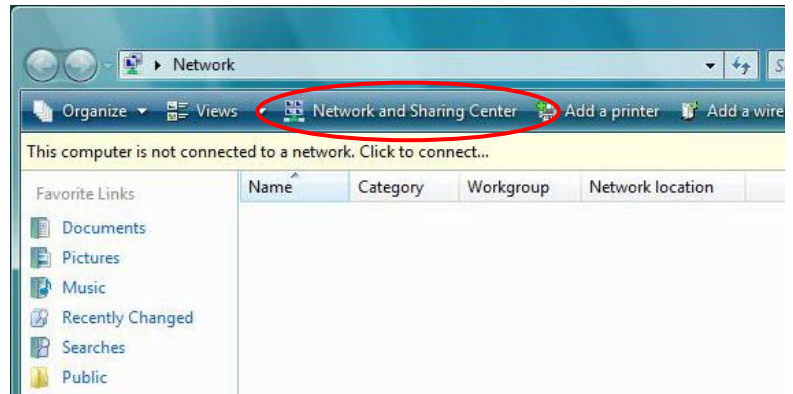
6. In the **TCP/IPv6 properties** window, select the **Obtain an IPv6 address automatically** and **Obtain DNS Server address automatically** radio buttons. Then click **OK** to exit the setting.

7. Click **OK** again in the **Local Area Connection Properties** window to apply the new configuration.



## Configuring PC in Windows Vista (IPv6)

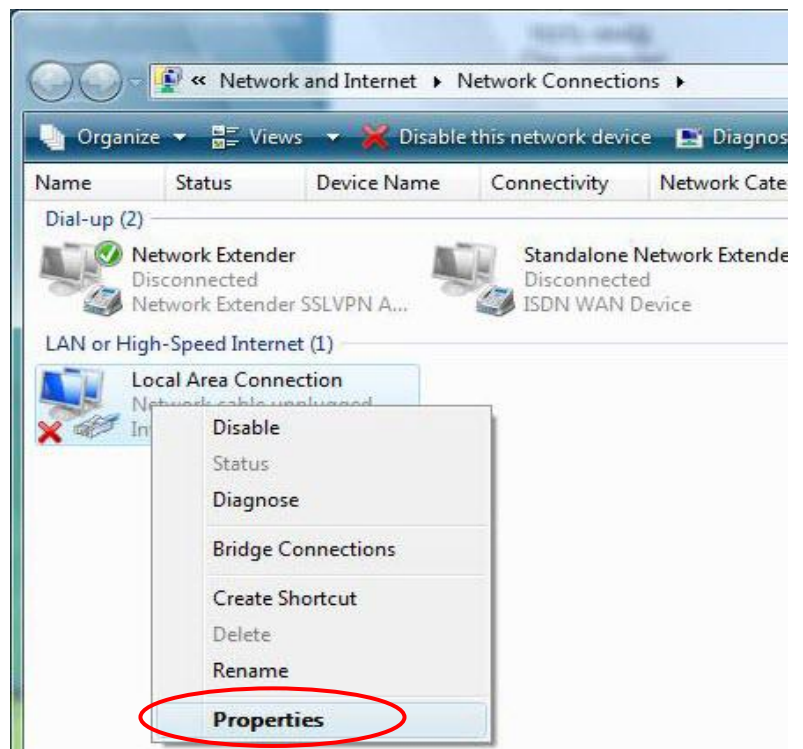
1. Go to **Start**. Click on **Network**.
2. Then click on **Network and Sharing Center** at the top bar.



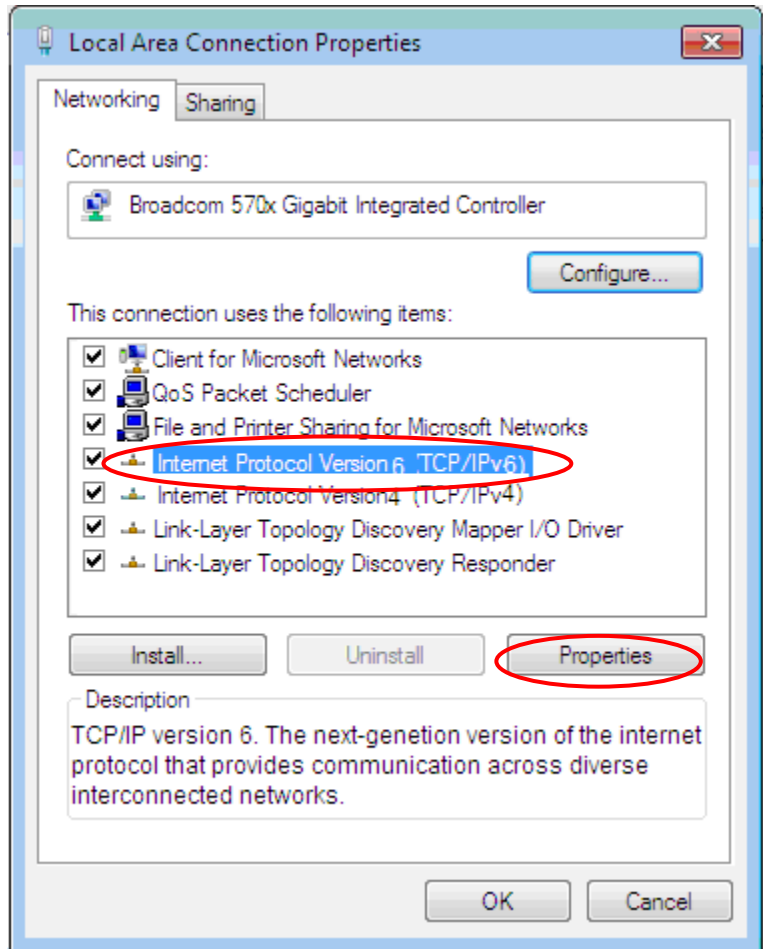
3. When the **Network and Sharing Center** window pops up, select, and click on **Manage network connections** on the left window pane.



4. Select the **Local Area Connection**, and right click the icon to select **Properties**.

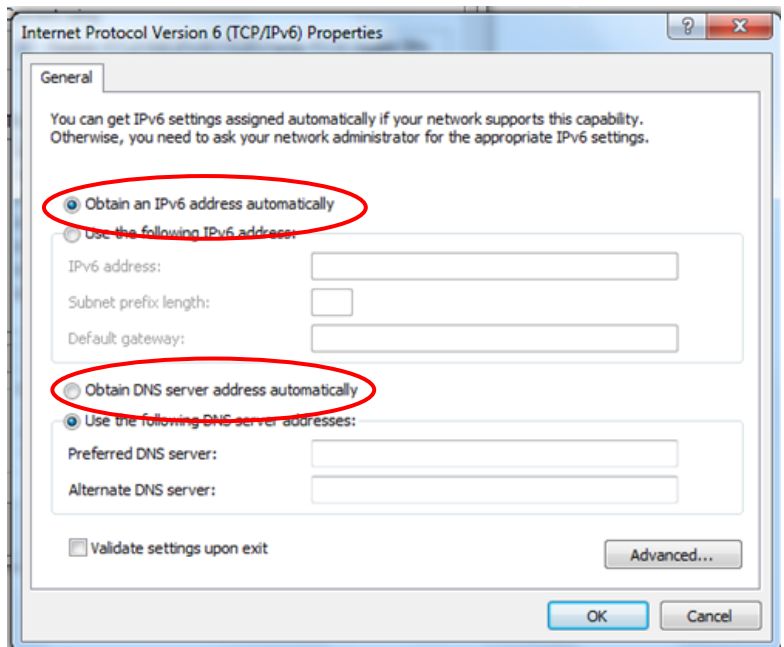


5. Select **Internet Protocol Version 6 (TCP/IPv6)** then click **Properties**.



6. In the **TCP/IPv6 properties** window, select the **Obtain an IP address automatically** and **Obtain DNS Server address automatically** radio buttons. Then click **OK** to exit the setting.

7. Click **OK** again in the **Local Area Connection Properties** window to apply the new configuration.



# Default Settings

Before configuring the router, you need to know the following default settings.

## Web Interface: (Username and Password)

### Administrator

- ✓ Username: admin
- ✓ Password: A unique 12-digit password can be found on the device label.

### User

- ✓ Username: user
- ✓ Password: user



If you ever forget the username/password to login to the router, you may press the RESET button up to 6 seconds then release it to restore the factory default settings.

**Caution:** After pressing the RESET button for more than 6 seconds then release it, to be sure you power cycle the device again.

## Device LAN IP Settings

- ✓ IP Address: 192.168.1.254
- ✓ Subnet Mask: 255.255.255.0

## DHCP Server:

- ✓ DHCP server is enabled.
- ✓ Start IP Address: 192.168.1.100
- ✓ IP pool counts: 100

# CHAPTER 4: DEVICE CONFIGURATION

## Login to your Device

Open your web browser, enter the IP address of your router, which by default is **192.168.1.254**, and click **“Go”**, a user name and password window prompt appears.

The default username and password is **“admin”** and **“admin”** respectively for the **Administrator**. For the **User** account, default username and password is **“user”** and **“user”**.

**NOTE:** This username / password may vary by different Internet Service Providers.



**Congratulations! You have successfully logged on to your MX-200Ae**



Once you have logged on to your MX-200Ae via your web browser, you can begin to set it up according to your requirements. On the configuration homepage, the left navigation pane links you directly to the setup pages, which includes:

Section	Status	Quick Start (Wizard Setup)	Configuration
Sub-Items	Device Info		<b>Interface Setup</b> <ul style="list-style-type: none"> <li>- Internet</li> <li>- LAN</li> <li>- Loopback</li> </ul> <b>Dual WAN</b> <ul style="list-style-type: none"> <li>- General Setting</li> <li>- Outbound Load Balance</li> <li>- Protocol Binding</li> </ul> <b>Advanced Setup</b> <ul style="list-style-type: none"> <li>- Firewall</li> <li>- Routing</li> <li>- NAT</li> <li>- VRRP</li> <li>- Static DNS</li> <li>- QoS</li> <li>- Time Schedule</li> <li>- Mail Alert</li> <li>- Serial</li> </ul> <b>Access Management</b> <ul style="list-style-type: none"> <li>- Device Management</li> <li>- SNMP</li> <li>- Syslog</li> <li>- Universal Plug &amp; Play</li> <li>- Dynamic DNS</li> <li>- Access Control</li> <li>- Packet Filter</li> <li>- CWMP (TR-069)</li> <li>- Parental Control</li> <li>- BECentral Management</li> </ul> <b>Maintenance</b> <ul style="list-style-type: none"> <li>- User Management</li> <li>- Certificate Management</li> <li>- Time Zone</li> <li>- Firmware &amp; Configuration</li> <li>- System Restart</li> <li>- Auto Reboot</li> <li>- Diagnostic Tool</li> </ul>
	System Status		
	System Log		
	4G/LTE Status		
	Statistics		
	DHCP Table		
	ARP Table		
	VRRP Status		

Please see the relevant sections of this manual for detailed instructions on how to configure your **MX-200Ae** device.



# Status

## Device Info

It provides brief status summary of the device.

▼ Device Information					▼ Physical Port Status	
Model Name	MX-200				4G LTE -1	×
Firmware Version	1.02.1.10				EWAN	×
MAC Address	00:04:ed:98:76:54				Ethernet	✓
Date-Time	Fri Jan 2 01:59:11 UTC 1970					
System Up Time	1 day 1 hour 59 mins					

▼ WAN				
Interface	Protocol	Connection	IP Address	Default Gateway
4G LTE -1	Dynamic IP	Not Connected	/	

▼ LAN		
IP Address	Subnet Mask/Prefix Length	DHCP Server
192.168.1.254	255.255.255.0	Enable / 192.168.1.100~192.168.1.199 Enable / Stateless

### Device Information

**Model Name:** Name of the router for identification purpose.

**Firmware Version:** Software version currently loaded in the router

**MAC Address:** A unique number that identifies the router

**Data Time:** Setup correct time on the **MX-200Ae** with your PC. Check on [Time Zone](#) section for more configuration information.

**System Uptime:** Display how long the **MX-200Ae** has been powered on.

### Physical Port Status

**Physical Port Status :** Display available connection interfaces, WAN (4G/LTE, EWAN) and LAN (Ethernet) are supported in the MX-200Ae.

### WAN

**Interface:** List current available WAN connections.

**Protocol:** Display selected WAN connection protocol

**Connection:** The current connection status.

**IP Address:** WAN port IP address.

**Default Gateway:** The IP address of the default gateway.

### LAN

**IP Address:** LAN port IPv4 address.

**Subnet Mask/Prefix Length:** Display LAN port IP subnet mask of IPv4 and/or Prefix length of IPv6.

**DHCP Server:** Display LAN DHCP status of IPv4 and IPv6.

- ▶ **Enable / 192.168.1.100~199:** DHCPv4 server status on or off / DHCP IP range
- ▶ **Enable / Stateless:** DHCPv6 server status on or off / DHCPv6 server Type

## System Status

Display device CPU and memory usage information

System Status	
CPU	
Usage	1%
Memory	
Total	60520 kB
Free	32196 kB
Cached	9948 kB
Refresh	

### CPU

**Usage:** Display the amount of CPU's processing capacity is being used in percentage (%). Higher the % rate may result in slow Internet loading, experiencing video lags, etc. To reduce high CPU consumption by resetting the device, power off and on, the easiest way to regain the service.

### Memory

**Total / Free / Cached (in Kbyte):** Display the memory consumptions in kilobytes (kB).

## System Log

In system log, you can check the operations status and any glitches to the router.

System Log	
<pre> Jan  1 00:00:31 syslogd started: BusyBox v1.00 (2015.12.28-02:11+0000) Jan  1 00:00:33 pptpd[1492]: MGR: Manager process started Jan  1 00:00:33 pptpd[1492]: MGR: Maximum of 100 connections available Jan  1 00:00:39 PPOELOGIN: bind service port Jan  1 00:00:39 PPOELOGIN: begin service loop Jan  1 00:00:39 syslog: [Hardware monitor]: START Jan  1 00:03:54 WEB: WEB user &lt;admin&gt; login </pre>	
Refresh Backup	

**Refresh:** Press this button to refresh the statistics.

**Backup:** Press to save the System log, log.cfg, to your computer / notebook.

## 4G/LTE Status

It contains 4G/LTE connection information.

4G/LTE Status	
Status	Up
Signal Strength	<div><div></div></div> -62.00dbm
Signal Information	RSRP:-92.50 , RSRQ:-13.80 , SINR:11.90
Network Name	"Chunghwa Telecom"
Cell ID	81023501
Card IMEI	
Card IMSI	
Network Mode	LTE
Network Band	B3
Usage Allowance	
Amount used	<div><div></div></div> 0Hours of 720Hours
Billing period	<div><div></div></div> Day:6
<input type="button" value="Clean"/> <input type="button" value="Save"/>	
<input type="button" value="Refresh"/>	

**Status:** The current status of the 4G/LTE connection.

**Signal Strength:** The signal strength bar and dBm value indicates the current 4G/LTE signal strength. The front panel 4G/LTE Signal Strength LED indicates the signal strength as well.

**Signal Information:** Shows important LTE signal parameters such as RSRP (Reference Signal Receiving Power), RSRQ (Reference Signal Receiving Quality), SINR (Signal to Interference plus Noise Ratio).

- ▶ RSRP (Reference Signal Receiving Power): is the average power of all resource elements which carry cell-specified reference signals over the entire bandwidth.
- ▶ RSRQ (Reference Signal Receiving Quality): measures the signal strength and is calculated based on both RSRP and RSSI.
- ▶ RSSI (Received Signal Strength Indicator): parameter which provides information about total received wide-band power (measure in all symbols) including all interference and thermal noise. Please refer to the [Device Description](#) for details.
- ▶ SINR (Signal to Interference plus Noise Ratio): is also a measure of signal quality as well. It is widely used by the operators as it provides a clear relationship between RF conditions and throughput.

**NOTE:** Some LTE modules do not provide this information.

**Network Name:** The name of the LTE network the router is connecting to.

**Cell ID:** The ID of base station that the device is connected to.

**Physical Cell ID:** Display the actual PCI (Physical Cell ID) that device is attached and to transfer the data.

**Card IMEI:** The unique identification number that is used to identify the 4G/LTE module.

**Card IMSI:** The international mobile subscriber identity used to uniquely identify the 4G/LTE module.

**Network Mode / Band:** Show the using network mode and LTE band.

## Usage Allowance

[illegible]

**Amount Used:** Display the amount of mobile data used and remaining in current billing cycle.

**Billing Cycle:** Display the start date and number of days remaining in current billing cycle

**Clean:** Reset current saved mobile usage

**Save:** Click to save current mobile status to ROM

**Refresh:** Click to refresh the page.

## Statistics

### ❖ 4G/LTE

Take 4G/LTE as an example to describe the following connection transmission information.

▼ Statistics	
Traffic Statistics	
Interface	<input checked="" type="radio"/> 3G/4G-LTE Status <input type="radio"/> EWAN(LAN1) <input type="radio"/> Ethernet
Transmit Statistics	
Transmit Frames of Current Connection	0
Transmit Bytes of Current Connection	0
Transmit Total Frames	0
Transmit Total Bytes	0
Receive Statistics	
Receive Frames of Current Connection	0
Receive Bytes of Current Connection	0
Receive Total Frames	0
Receive Total Bytes	0
<input type="button" value="Refresh"/>	

#### Traffic Statistics

**Interface:** List all available network interfaces in the router. You are currently checking on the physical status of **4G/LTE** interface.

#### Transmit Statistics

**Transmit Frames of Current Connection:** Display the total number of 4G/LTE frames transmitted until the latest second for the current connection.

**Transmit Bytes of Current Connection:** Display the total bytes transmitted till the latest second for the current connection for the current connection.

**Transmit Total Frames:** Display the total number of frames transmitted till the latest second since system is up.

**Transmit Total Bytes:** Display the total number of bytes transmitted until the latest second since system is up.

#### Receive Statistics

**Receive Frames of Current Connection:** Display the number of frames received until the latest second for the current connection.

**Receive Bytes of Current Connection:** Display the total bytes received till the latest second for the current connection.

**Receive Total Frames:** Display the total number of frames received until the latest second since system is up.

**Receive Total Bytes:** Display the total frames received till the latest second since system is up.

**Refresh:** Click to refresh the page.

## ❖ EWAN (LAN1)

Statistics	
Traffic Statistics	
Interface	<input type="radio"/> 3G/4G-LTE Status <input checked="" type="radio"/> EWAN(LAN1) <input type="radio"/> Ethernet
Transmit Statistics	
Transmit Frames	0
Transmit Multicast Frames	0
Transmit Total Bytes	0
Transmit Collision	0
Transmit Error Frames	0
Receive Statistics	
Receive Frames	0
Receive Multicast Frame	0
Receive Total Bytes	0
Receive CRC Errors	0
Receive Under-size Frames	0
Refresh	

### Traffic Statistics

**Interface:** List all available network interfaces in the router. You are currently checking on the physical status of the **EWAN (Ethernet #1)** port.

### Transmit Statistics

**Transmit Frames:** Display the number of frames transmitted until the latest second.

**Transmit Multicast Frames:** Display the number of multicast frames transmitted until the latest second.

**Transmit Total Bytes:** Display the number of bytes transmitted until the latest second.

**Transmit Collision:** Numbers of collisions have occurred on this port.

**Transmit Error Frames:** Display the number of error packets on this port.

### Receive Statistics

**Receive Frames:** Display the number of frames received until the latest second.

**Receive Multicast Frames:** Display the number of multicast frames received until the latest second.

**Receive Total Bytes:** Display the number of bytes received until the latest second.

**Receive CRC Errors:** Display the number of error packets on this port.

**Receive Under-size Frames:** Display the number of under-size frames received until the latest second.

**Refresh:** Click to refresh the page.

## ❖ Ethernet

▼ Statistics	
Traffic Statistics	
Interface	<input type="radio"/> 3G/4G-LTE Status <input checked="" type="radio"/> EWAN(LAN1) <input type="radio"/> Ethernet
Transmit Statistics	
Transmit Frames	0
Transmit Multicast Frames	0
Transmit Total Bytes	0
Transmit Collision	0
Transmit Error Frames	0
Receive Statistics	
Receive Frames	0
Receive Multicast Frame	0
Receive Total Bytes	0
Receive CRC Errors	0
Receive Under-size Frames	0
Refresh	

### Traffic Statistics

**Interface:** List all available network interfaces in the router. You are currently checking on the physical status of the **Ethernet** port.

### Transmit Statistics

**Transmit Frames:** Display the number of frames transmitted until the latest second.

**Transmit Multicast Frames:** Display the number of multicast frames transmitted until the latest second.

**Transmit Total Bytes:** Display the number of bytes transmitted until the latest second.

**Transmit Collision:** Numbers of collisions have occurred on this port.

**Transmit Error Frames:** Display the number of error packets on this port.

### Receive Statistics

**Receive Frames:** Display the number of frames received until the latest second.

**Receive Multicast Frames:** Display the number of multicast frames received until the latest second.

**Receive Total Bytes:** Display the number of bytes received until the latest second.

**Receive CRC Errors:** Display the number of error packets on this port.

**Receive Under-size Frames:** Display the number of under-size frames received until the latest second.

**Refresh:** Click to refresh the page.

## DHCP Table

DHCP table displays the devices connected to the router with clear information.

▼ DHCP Table				
Index	Host Name	IP Address	MAC Address	Expire Time
1	Billion-HC-ee	192.168.1.101	00:C0:9F:D1:E1:CA	0days 23:36:1

**Index #:** The numeric indicator for devices using dynamic IP addresses.

**Host Name:** Display the hostname of the PC.

**IP Address:** The IP allocated to the device.

**MAC Address:** The MAC of the connected device.

**Expire Time:** The total remaining interval since the IP assignment to the PC.



## ARP Table

ARP (Address Resolution Protocol) table displays a mapping IP address with a PC's MAC address.

▼ARP Table		
#	IP	MAC Address
1	192.168.1.11	f0:de:f1:31:68:77

**#:** The numeric table list indicator.

**IP Address:** It is the internal/local IP address to access to the network.

**MAC Address:** The MAC address of a device, e.g. PC, notebook, printer, etc., that is corresponded with the IP address.

## VRRP Status

▼VRRP Status	
Current Status	N/A
Current Master	N/A

**Current Status:** Display current VRRP status, Master or Backup.

**Current Master:** Display the IP address of the Master

## Quick Start

This is a useful and easy utility to help you to setup the router quickly and to connect to your ISP (Internet Service Provider) with only a few steps. It will guide you step by step to setup password, time zone, and WAN settings of your device. The Quick Start Wizard is a helpful guide for the first-time users to the device.

▼ Quick Start

The 'Quick Start' wizard will guide you to configure the device to connect to your ISP(Internet Service Provider).  
Please follow the 'Quick Start' wizard step by step to configure the device. It will allow you to have Internet access within minutes.

Run Wizard

For detailed instructions on configuring WAN settings, see refer to the **Interface Setup** section.

▼ Quick Start

The Wizard will guide you through these five quick steps. Begin by clicking on NEXT.

- Step 1. Set your new password
- Step 2. Choose your time zone
- Step 3. Set your internet connection
- Step 4. Confirm the configuration and save it

Next

Click **NEXT** to move on to Step 1.

### Step 1 – Password

Set new password of the “admin” account to access for router management. The default is “admin”. Once changed, please use this new password next time when accessing to the router. Click **NEXT** to continue.

▼ Quick Start - Password

You may change the admin account password by entering in a new password. Click NEXT to continue.

New Password

Confirm Password

Back Next

### Step 2 – Time Zone

Choose your time zone. Click **NEXT** to continue.

▼ Quick Start - Time Zone

Select the appropriate time zone for your location and click NEXT to continue.

Time Zone

Back Next

### Step 3 – ISP Connection Type

Set up your Internet connection.

3.1 Select an appropriate WAN connection protocol then click **NEXT** to continue.

Quick Start - ISP Connection Type

Select the WAN Interface and Internet Connection Type to connect to your ISP. Click NEXT to continue.

WAN Interface: 4G/LTE

Back Next

3.2(1) If selected **4G/LTE**

Input all relevant 4G/LTE parameters from your cellular provider.

Click **Next** to continue.

Quick Start - 4G/LTE

Enter the 3G information provided to you by your ISP. Click NEXT to continue.

TEL No.: \*99\*\*\*1#

APN: internet

PDN Type: ☒ IPv4 ☐ IPv4/IPv6 ☐ IPv6

Authentication Protocol: Disable

Username:

Password:

PIN: ....

Keep Alive: ☐ Yes ☒ No

MTU: 1428 (0 means use default: 1500)

Back Next

3.2(2) If selected **EWAN (LAN1) / Static IP or PPPoE**, enter the static IP address or PPPoE account information provided by your ISP.

Click **NEXT** to continue.

Quick Start - ISP Connection Type

Select the WAN Interface and Internet Connection Type to connect to your ISP. Click NEXT to continue.

WAN Interface: EWAN(LAN1)

ISP: ☐ Dynamic IP Address ( Select the WAN Interface and Internet Connection Type to connect to your ISP. Click NEXT to continue. ) ☐ Static IP Address ( Choose this option to set static IP information provided to you by your ISP. ) ☒ PPPoE ( Choose this option if your ISP uses PPPoE.. )

Back Next

## Step 4 – Quick Start Completed

The Setup Wizard has completed. Click on **BACK** to make changes or correct mistakes. Click **NEXT** to save the current settings and complete the Quick Start setups.

Quick Start - Quick Start Completed

Quick Start Completed !!

The Setup Wizard has completed. Click on BACK to modify changes or mistakes. Click NEXT to exit the Setup Wizard.

Back Next

▼ Quick Start - Quick Start Completed !!
Quick Start Completed !!
Saved Changes.

Go back to the **Status > Device Info** to view the status.

## Device Configuration

### Interface Setup

Here are the features under **Interface Setup: Internet, LAN, and Loopback**

#### Internet

##### ❖ 4G/LTE

Internet	
WAN Interface	4G/LTE ▼
Status	<input checked="" type="radio"/> Activated <input type="radio"/> Deactivated
Usage Allowance ▶	<input type="checkbox"/> Enable
IP Pass-Through Mode	<input type="checkbox"/> Enable
LTE Antenna Diversity ▶	Enabled
Network Mode	Automatic ▼
PLMN Selection	Operator Numeric <input type="text"/> RAT <input type="text"/> <input type="button" value="Scan"/>
TEL No.	*99***1#
Dual APN	Single APN ▼
APN	internet
PDN Type	<input checked="" type="radio"/> IPv4 <input type="radio"/> IPv4/IPv6 <input type="radio"/> IPv6
Authentication Protocol	Disable ▼
Username	<input type="text"/>
Password	<input type="text"/>
PIN	<input type="text"/>
Connection	<input checked="" type="radio"/> Always On (Recommended)
Keep Alive	<input type="radio"/> Yes <input checked="" type="radio"/> No
Keep Alive IP	<input type="text"/>
Default Route	<input checked="" type="radio"/> Yes <input type="radio"/> No
NAT	Enable ▼
MTU	1428 (0 means use default:1500)
<input type="button" value="Save"/>	

**WAN Interface:** List all available WAN interfaces. (In this section, you have selected to use 4G/LTE)

**Status:** Choose Activated to enable the 4G/LTE connection.

**Usage Allowance:** Enable and click “Usage Allowance” for further setting configuration of your 4G/LTE data usage.

#### Usage Allowance

## Usage Allowance (Cont.)

**Mode:** Include **Volume-based** and **Time-based** control.

- ▶ **Volume-based** include “only Download”, “only Upload”, and “Download and Upload” to limit the flow.
- ▶ **Time-based** control the flow by providing specific hours per month.

**The billing period begins on** the beginning day of billing each month.

**Over usage allowance action:** Here are actions to perform when mobile data usage, defined in **Mode**, reached to its maximum.

- ▶ **None:** No action taken
- ▶ **Disconnect:** Disconnect mobile connection
- ▶ **Email Alert:** Send an e-mail alert and keep the mobile connection alive.
- ▶ **Email Alert and Disconnect:** Disconnect mobile connection after an alert e-mail is being sent.

**Save the statistics to ROM:**

- ▶ **Every one hour:** Activate the 4G/LTE statistics on data usage and this info will get updated and saved to the internal memory (ROM) in every hour.

Once the feature is turned on, you can see the amount of data used and how many days left before next billing cycle starts. Go to **Status >> 4G/LTE Status** page for details.

**NOTE:** This statistic information will get deleted after a factory reset.

- ▶ **Disable:** No action taken

**LTE Mode\*:** Display current selected LTE frequency band. To change the band, please click “**LTE Mode**” link to access to the band selection page.

## LTE Band

**LTE Band:** A list of available LTE bands to choose from.

**LTE Antenna Diversity \***: When **enabled**, the auxiliary antenna will be activated. With **disabled**, only the primary antenna is receiving and transmitting data. To change it, please click “**LTE Antenna Diversity**” link to access to the selection page.

To enable or disable the LTE antenna diversity feature.

**\* Feature is available with specific cellular module**

**Network Mode:** If you are not sure which mode to use, you may select **Automatic** to auto detect the best mode for you.

**PLMN (Public Land Mobile Network) Selection:** Either manually enter the information or click **Scan** button to scanning all closest base stations in the area. **TEL No.:** The dial string to make a GPRS / 4G/LTE user internetworking call. It may provide by your mobile service provider.

**Dual APN \***: Unit can support up to two (2) APNs.

**APN:** An APN is similar to a URL on the WWW, it is what the unit makes a GPRS / UMTS call. The service provider is able to attach anything to an APN to create a data connection, requirements for APNs varies between different service providers. Most service providers have an internet portal which they use to connect to a DHCP Server, thus giving you access to the internet i.e. some operators use the APN 'internet' for their portal. The default value is "internet".

**PDN Type:** The IP type for PDN connections. Available types are **IPv4**, **IPv6**, and **IPv4v6**.

**Authentication Protocol:** Manually specify CHAP (Challenge Handshake Authentication Protocol) or PAP (Password Authentication Protocol). When using PAP, the password is sent unencrypted, while CHAP encrypts the password before sending, and also allows for challenges at different periods to ensure that an intruder has not replaced the client.

**Username/Password:** Enter the username and password provided by your service provider. The username and password are case sensitive.

**PIN:** PIN stands for Personal Identification Number. A PIN code is a numeric value used in certain systems as a password to gain access, and authenticate. In mobile phones a PIN code locks the SIM card until you enter the correct code. If you enter the PIN code incorrectly into the phone 3 times in a row, then the SIM card will be blocked and you will require a PUK code from your network/service provider.

**Connection:** Default set to Always on to keep an always-on 4G/LTE connection.

**Keep Alive / IP:** Select **Yes** to keep the 4G/LTE connection always on. Manually enter the Keep Alive IP Address to be used for ping operation to check if the connection is still on.

**Default Route:** Select **Yes** to use this interface as default route interface.

**NAT:** Select this option to Disabled/Enable the NAT (Network Address Translation) function. Enable NAT to grant multiples devices in LAN to access to the Internet through a single WAN IP.

When router's Internet configuration is finished successfully, you can go to the Status to check connection information.

**MTU:** Maximum Transmission Unit. The size of the largest datagram (excluding media-specific headers) an IP attempts to send through the interface. **0** means to use default MTU size, 1500byte.

Click **Save** to apply settings.



### ❖ EWAN (LAN 1)

▼ Internet	
WAN Interface	EWAN(LAN1) ▼
Status	<input type="radio"/> Activated <input checked="" type="radio"/> Deactivated
IPv4/IPv6	
IP Version	<input type="radio"/> IPv4 <input checked="" type="radio"/> IPv4/IPv6 <input type="radio"/> IPv6
ISP Connection Type	
ISP	<input type="radio"/> Dynamic IP Address <input type="radio"/> Static IP Address <input checked="" type="radio"/> PPPoE
802.1q Options	
802.1q	<input type="radio"/> Activated <input checked="" type="radio"/> Deactivated
VLAN ID	0 (range: 0~4095)
PPPoE	
Username	<input type="text"/>
Password	<input type="text"/>
Bridge Interface for PPPoE	<input type="radio"/> Activated <input checked="" type="radio"/> Deactivated
Connection Setting	
Connection	<input checked="" type="radio"/> Always On (Recommended) <input type="radio"/> Connect Manually
TCP MSS Option	TCP MSS <input type="text" value="0"/> bytes(0 means use default)
IP Options	
IP Common Options	
Default Route	<input checked="" type="radio"/> Yes <input type="radio"/> No
TCP MTU Option	TCP MTU <input type="text" value="0"/> bytes(0 means use default:1492)
IPv4 Options	
Get IP Address	<input type="radio"/> Static <input checked="" type="radio"/> Dynamic
Static IP Address	<input type="text" value="0.0.0.0"/>
IP Subnet Mask	<input type="text" value="0.0.0.0"/>
Gateway	<input type="text" value="0.0.0.0"/>
NAT	Enable ▼
Dynamic Route	RIP1 ▼ Direction None ▼
IGMP Proxy	<input type="radio"/> Enable <input checked="" type="radio"/> Disable
IPv6 Options	
IPv6 Address	<input type="text"/> / <input type="text"/>
Obtain IPv6 DNS	<input checked="" type="radio"/> Enable <input type="radio"/> Disable
Primary DNS	<input type="text"/>
Secondary DNS	<input type="text"/>
MLD Proxy	<input type="radio"/> Enable <input checked="" type="radio"/> Disable
Save	

**Status:** Select to enable/activate or disable/deactivated the service.

### IPv4/IPv6

**IP Version:** Choose **IPv4**, **IPv4/IPv6**, **IPv6** based on your environment. If you don't know which one to choose from, please choose IPv4/IPv6 instead.

### ISP Connection Type:

**ISP:** Select the encapsulation type your ISP uses.

- ▶ **Dynamic IP:** Select this option if your ISP provides you an IP address automatically.
- ▶ **Static IP:** Select this option to set static IP information. You will need to enter in the Connection type, IP address, subnet mask, and gateway address, provided to you by your ISP. Each IP address entered in the fields must be in the appropriate IP form. IP address from by four IP octets separated by a dot (xx.xx.xx.xx). The Router will not accept the IP address if it is not in this format.
- ▶ **PPPoE:** Select this option if your ISP requires you to use a PPPoE connection.
- ▶ **Bridge:** Select this mode if you want to use this device as an OSI Layer 2 device like a switch.

### 802.1q Options

**802.1q:** When activated, please enter a VLAN ID.

**VLAN ID:** It is a parameter to specify the VLAN which the frame belongs. Enter the VLAN ID identification, tagged: 0-4095.

### PPPoE (If selected PPPoE as WAN Connection Type; otherwise, skip this part)

**Username:** Enter the user name provided by your ISP.

**Password:** Enter the password provided by your ISP.

**Bridge Interface for PPPoE:** When “Activated”, the device will gain WAN IP from your ISP with the PPPoE account. But if your PC is connected to the router working as a DHCP client, in this mode, the device acts as a NAT router; while if you dial up with the account within your PC, the device will then work as a bridge forwarding the PPPoE information to the PPPoE server and send the response to your PC, thus your PC gets a WAN IP working in the internet.

### Connection Setting

**Connection:**

- ▶ **Always On:** Click on **Always On** to establish a PPPoE session during start up and to automatically re-establish the PPPoE session when disconnected by the ISP.
- ▶ **Connect Manually:** Select Connect Manually when you don't want the connection up all the time.

**TCP MSS Option:** Enter the maximum size of the data that TCP can send in a segment. Maximum Segment Size (MSS).

### IP Options

IP Options	
<b>IP Common Options</b>	
Default Route	<input checked="" type="radio"/> Yes <input type="radio"/> No
TCP MTU Option	TCP MTU <input type="text" value="0"/> bytes(0 means use default:1492)
<b>IPv4 Options</b>	
Get IP Address	<input type="radio"/> Static <input checked="" type="radio"/> Dynamic
Static IP Address	<input type="text" value="0.0.0.0"/>
IP Subnet Mask	<input type="text" value="0.0.0.0"/>
Gateway	<input type="text" value="0.0.0.0"/>
NAT	Enable <input type="button" value="v"/>
Dynamic Route	RIP1 <input type="button" value="v"/> Direction <input type="button" value="None"/> <input type="button" value="v"/>
IGMP Proxy	<input type="radio"/> Enable <input checked="" type="radio"/> Disable
<b>IPv6 Options</b>	
IPv6 Address	<input type="text" value=""/> / <input type="text" value=""/>
Obtain IPv6 DNS	<input checked="" type="radio"/> Enable <input type="radio"/> Disable
Primary DNS	<input type="text" value=""/>
Secondary DNS	<input type="text" value=""/>
MLD Proxy	<input type="radio"/> Enable <input checked="" type="radio"/> Disable

### IP Common Options

**Default Route:** Select **Yes** to use this interface as default route interface.

**TCP MTU Option:** Enter the maximum packet that can be transmitted. Default MTU **0** means it is set to 1492 bytes.

### IPv4 Options

**Get IP Address:** Choose Static or Dynamic

**Static IP Address:** If **Static** is selected in the above field, please enter the specific IP address you get from ISP and the following IP subnet mask and gateway address.

**IP Subnet Mask:** The default is 0.0.0.0. User can change it to other such as 255.255.255.0. Type the subnet mask assigned to you by your ISP (if given).

**Gateway:** Enter the specific gateway IP address you get from ISP.

**NAT:** Enable to allow MX-200Ae to assign private network IPs to all devices in the network for get Internet access.

**Dynamic Route:**

- ▶ **RIP Version:** (Routing Information protocol) Select this option to specify the RIP version, including RIP-1, RIP-2.
- ▶ **RIP Direction:** Select this option to specify the RIP direction.
  - **None** is for disabling the RIP function.
  - **Both** means the router will periodically send routing information and accept routing information then incorporate into routing table.
  - **IN only** means the router will only accept but will not send RIP packet.
  - **OUT only** means the router will only send but will not accept RIP packet.

**IGMP Proxy:** IGMP (Internet Group Multicast Protocol) is a network-layer protocol used to establish membership in a Multicast group. Choose whether enable IGMP proxy.

**[IPv6 options](#)** (only when choose IPv4/IPv6 or just IPv6 in IP version field above):

**IPv6 Address:** Type the WAN IPv6 address from your ISP.

**Obtain IPv6 DNS:** Choose if you want to obtain DNS automatically.

**Primary/Secondary:** if you choose Disable in the Obtain IPv6 DNS field, please type the exactly primary and secondary DNS.

**MLD Proxy:** MLD (Multicast Listener Discovery Protocol) is to IPv6 just as IGMP to IPv4. It is a Multicast Management protocol for IPv6 multicast packets.

When router's Internet configuration is finished successfully, you can go to status to get the connection information.

Click **Save** to apply settings.

## LAN

A Local Area Network (LAN) is a shared communication system to which many computers are attached and is limited to the immediate area, usually the same building or floor of a building.

LAN

IPv4 Parameters

IP Address

192.168.1.254

IP Subnet Mask

255.255.255.0

Alias IP Address

0.0.0.0

(0.0.0.0 means to close the alias ip)

Alias IP Subnet Mask

0.0.0.0

Snooping

☐ Activated
☒ Deactivated

Dynamic Route

RIP1

Direction

None

DHCPv4 Server

DHCPv4 Server

☐ Disabled
☒ Enabled
☐ Relay

Start IP

192.168.1.100

IP Pool Count

100

Lease Time

86400

seconds (0 sets to default value of 259200)

Physical Ports

☒ LAN1
☒ LAN2

DNS Relay

☒ Automatically
☐ Manually

Primary DNS

Secondary DNS

Option 66

Option 160

Fixed Host

IP Address

MAC Address

IPv6 Parameters

Interface Address/Prefix Length

/

DHCPv6 Server

DHCPv6 Server

☐ Disable
☒ Enable

DHCPv6 Server Type

☒ Stateless
☐ Stateful

Start Interface ID

End Interface ID

Lease Time

seconds(0 sets to default value of 4800)

Router Advertisements

☐ Disable
☒ Enable

Save

### Fixed Host List

Index	IP	MAC	Drop
-------	----	-----	------

## IPv4 Parameters

**IP Address:** Enter the IP address of Router in dotted decimal notation, for example, 192.168.1.254 (factory default).

**IP Subnet Mask:** The default is 255.255.255.0. User can change it to other such as 255.255.255.128.

**Alias IP Address:** This is for local networks virtual IP interface. Specify an IP address on this virtual interface.

**Alias IP Subnet Mask:** Specify a subnet mask on this virtual interface.

**IGMP Snooping:** Select **Activated** to enable IGMP Snooping function. Without the IGMP snooping, multicast traffic is treated in the same manner as broadcast traffic to be forwarded to all ports. With IGMP snooping, multicast traffic of a group is only forwarded to ports that have members of that group.

**Dynamic Route:** Select the RIP version from RIP1 or RIP2.

## DHCPv4 Server

DHCP (Dynamic Host Configuration Protocol) allows individual clients to obtain TCP/IP configuration at start-up from a server.

DHCPv4 Server	<input type="radio"/> Disabled <input checked="" type="radio"/> Enabled <input type="radio"/> Relay
Start IP	<input type="text" value="192.168.1.100"/>
IP Pool Count	<input type="text" value="100"/>
Lease Time	<input type="text" value="86400"/> seconds (0 sets to default value of 259200)
Physical Ports	<input checked="" type="checkbox"/> LAN1 <input checked="" type="checkbox"/> LAN2
DNS Relay	<input checked="" type="radio"/> Automatically <input type="radio"/> Manually
Primary DNS	<input type="text"/>
Secondary DNS	<input type="text"/>
Option 66	<input type="text"/>
Option 160	<input type="text"/>

**DHCPv4 Server:** If set to **Enabled**, your MX-200Ae can assign IP addresses, default gateway and DNS servers to the DHCP client.

- ▶ If set to **Disabled**, the DHCP server will be disabled.
- ▶ If set to **Relay**, the MX-200Ae acts as a surrogate DHCP server and relays DHCP requests and responses between the remote server and the clients. Enter the IP address of the actual, remote DHCP server in the Remote DHCP Server field in this case.
- ▶ When DHCP is used, the following items need to be set.

**Start IP:** This field specifies the first of the contiguous addresses in the IP address pool.

**IP Pool Count:** This field specifies the count of the IP address pool.

**Lease Time:** The current lease time of client.

**Physical Ports:** Select to determine if the DHCPv4 server is applicable to the specific port or ports. By default, all ports can obtain local IP from the DHCPv4 server.

**DNS Relay:**

- ▶ Select **Automatic** detection or
- ▶ **Manually** specific Primary and Secondary DNS IP addresses

**Primary / Secondary DNS Server:** Enter the IP addresses of the DNS servers. The DNS servers are passed to the DHCP clients along with the IP address and the subnet mask.

**Option 66:** Set the IP or hostname of the TFTP server for devices, like IPTV Set Box, to get configuration settings from the TFTP server.

**Option 160:** Set the IP or hostname of the TFTP server for devices, like IPTV Set Box, to get configuration settings from the TFTP server. (The option 160 is an extended feature in DHCP option, similar to option 66, but using http or https protocols.)

## Fixed Host

In this field, users can map the specific IP (must in the DHCP IP pool) for some specific MAC, and this

information can be listed in the following table.

Fixed Host	
IP Address	<input type="text"/>
MAC Address	<input type="text"/>

**IP Address:** Enter the specific IP. For example: 192.168.1.110.

**MAC Address:** Enter the responding MAC. For example: 00:0A:F7:45:6D:ED

When added, you can see the ones listed as showed below:

Fixed Host Listing			
Index	IP Address	MAC Address	Delete
1	192.168.1.110	00:04:ED:01:01:10	

## IPv6 Parameters

The IPv6 address composes of two parts, thus, the prefix and the interface ID.

Interface Address/Prefix Length	<input type="text"/>	/	<input type="text"/>
---------------------------------	----------------------	---	----------------------

**Interface Address / Prefix Length:** Enter a static LAN IPv6 address. If you are not sure what to do with this field, please leave it empty as if contains false information it could result in LAN devices not being able to access other IPv6 device. Router will take the same WAN's prefix to LAN side if the field is empty.

## DHCPv6 Server

DHCPv6 Server	<input type="radio"/> Disable <input checked="" type="radio"/> Enable
DHCPv6 Server Type	<input checked="" type="radio"/> Stateless <input type="radio"/> Stateful
Start Interface ID	<input type="text"/>
End Interface ID	<input type="text"/>
Lease Time	<input type="text"/> seconds(0 sets to default value of 4800)
Router Advertisements	<input type="radio"/> Disable <input checked="" type="radio"/> Enable

There are two methods to dynamically configure IPv6 address on hosts, **Stateless** and **Stateful**.

**Stateless auto-configuration** requires no manual configuration of hosts, minimal (if any) configuration of routers, and no additional servers. The stateless mechanism allows a host to generate its own addresses using a combination of locally available information (MAC address) and information (prefix) advertised by routers. Routers advertise prefixes that identify the subnet(s) associated with a link, while hosts generate an "interface identifier" that uniquely identifies an interface on a subnet. An address is formed by combining the two. When using stateless configuration, you needn't configure anything on the client.

**Stateful configuration**, for example using DHCPv6 (which resembles its counterpart DHCP in IPv4.) In the stateful auto configuration model, hosts obtain interface addresses and/or configuration information and parameters from a DHCPv6 server. The Server maintains a database that keeps track of which addresses have been assigned to which hosts.

**DHCPv6 Server:** Check whether to enable DHCPv6 server.

**DHCPv6 Server Type:** Select Stateless or Stateful. When DHCPv6 is enabled, this parameter is available.

- ▶ **Stateless:** If selected, the PCs in LAN are configured through RA mode, thus, the PCs in LAN are configured through RA mode, to obtain the prefix message and generate an address using a combination of locally available information (MAC address) and information (prefix) advertised by routers, but they can obtain such information like DNS from DHCPv6 Server.
- ▶ **Stateful:** If selected, the PCs in LAN will be configured like in IPv4 mode, thus obtain addresses and DNS information from DHCPv6 server.

**Start interface ID:** enter the start interface ID. The IPv6 address composed of two parts, thus, the prefix and the interface ID. Interface is like the Host ID compared to IPv4.

**End interface ID:** enter the end interface ID.

**Leased Time (seconds):** the leased time, similar to leased time in DHCPv4, is a time limit assigned to clients, when expires, the assigned ID will be recycled and reassigned.

**Router Advertisement:** Check to Enable or Disable the Issue Router Advertisement feature. This feature is to send Router Advertisement messages periodically which would multicast the IPv6 Prefix information (similar to v4 network number 192.168.1.0) to all LAN devices if the field is enabled. We suggest enabling this field.

Click **Save** to apply settings.



## Loopback

Loopback interface is a widely known virtual interface, not the physical interface, on router and is highly robust and always up. The loopback interface has its own IP and subnet mask, often used for router management as Telnet management IP and involved in BGP as BGP Update-Source and OSPF as Router ID.

▼ Loopback	
Loopback interface	<input type="radio"/> Activated <input checked="" type="radio"/> Deactivated
IP Address	<input type="text" value="127.0.0.1"/>
IP Subnet Mask	<input type="text" value="255.0.0.0"/>
<input type="button" value="Save"/>	

**IP Address:** Enter a dedicated IP address for the loopback interface.

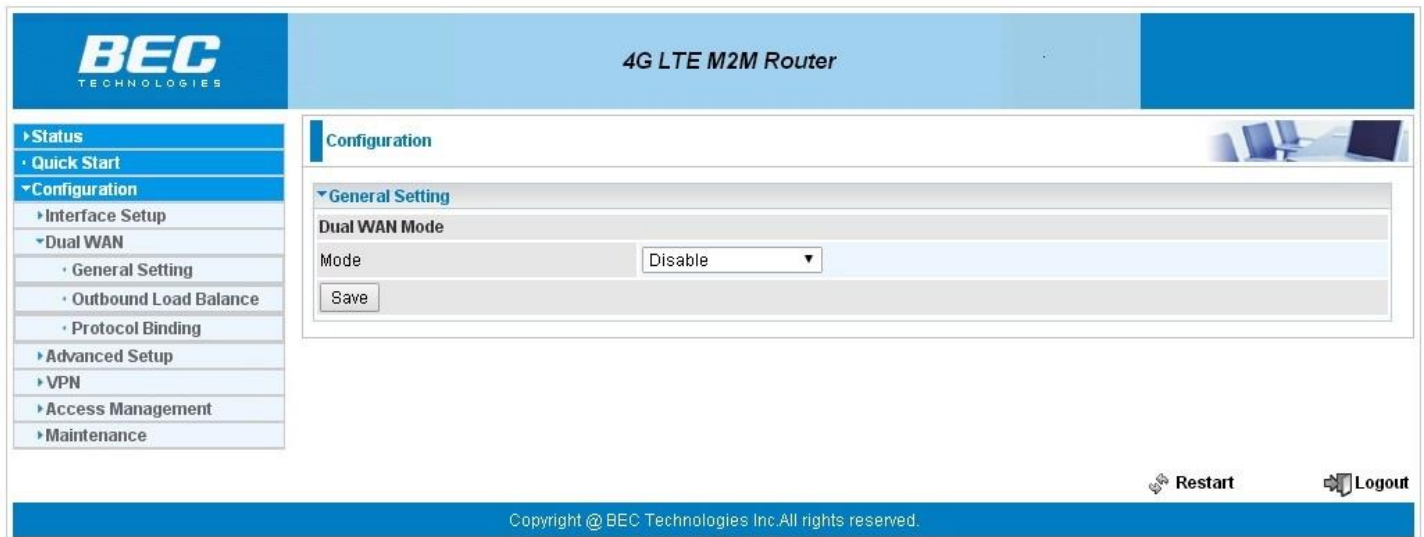
**IP Subnet Mask:** Enter the subnet mask for the loopback interface.

Click **Save** to apply settings.

## Dual WAN

Dual WAN, is a feature to have two independent Internet connection connected concurrently, offers a reliable Internet connectivity and maximize bandwidth utilization for critical applications delivery.

## General Setting



The screenshot displays the web management interface of a BEC 4G LTE M2M Router. The top header features the BEC Technologies logo on the left and the device name '4G LTE M2M Router' in the center. A left-hand navigation menu includes links for Status, Quick Start, Configuration, Interface Setup, Dual WAN (selected), Outbound Load Balance, Protocol Binding, Advanced Setup, VPN, Access Management, and Maintenance. The main content area is titled 'Configuration' and shows the 'Dual WAN Mode' section. Within this section, the 'Mode' is currently set to 'Disable' in a dropdown menu. A 'Save' button is located below the dropdown. At the bottom right of the configuration area, there are 'Restart' and 'Logout' buttons. The footer contains the copyright notice: 'Copyright © BEC Technologies Inc. All rights reserved.'

**Mode:** Select a mode then click **Save** to proceed.

### ❖ Failover & Failback

Auto failover/failback ensures always-online network connectivity. When primary WAN link (WAN1) fails, all traffic will switch over to the backup WAN (WAN2) seamlessly.

Again, when the primary link is restored, traffic will be handled over from WAN2 to WAN1.

▼ General Setting	
<b>Dual WAN Mode</b>	
Mode	Failover & Failback ▼
<b>WAN Port Service Detection Policy</b>	
WAN1	4G/LTE ▼
WAN2	EWAN(LAN1) ▼
Keep Backup Interface Connected	Disable ▼
Minimum RSRP/RSSI	-105 / -90 dbm(-111~ -5 , 0:disable)
Connectivity Decision	Auto failover takes place after straight 3 consecutive failure in every 30 seconds.
Probe By Ping	<input checked="" type="checkbox"/> Enable
Ping Setting	<input type="radio"/> Gateway <input checked="" type="radio"/> Host 8.8.8.8
	Timeout 3 seconds
Probe By Signal Strength	<input checked="" type="checkbox"/> Enable
Minimum RSRP/RSSI	-105 / -90 dbm(-111~ -5 , 0:disable)
Save	

### WAN Port Service Detection Policy

**WAN1 (Primary):** Choose a desired WAN as the primary WAN Link from the list.

**WAN2 (Backup):** Choose a desired WAN as the backup WAN Link from the list.

**Keep Backup Interface Connected:** Select the following option whether to keep the backup WAN (WAN2) interface connected to the Internet.

- ▶ **Disable:** Inactivate this feature.
- ▶ **Always:** Keep the backup WAN (WAN2) interface always connected to the Internet
- ▶ **By Signal Strength:** Enable and initiate automatic backup WAN to connect to the Internet at all time until the RSRP / RSSI of primary WAN is greater than the Minimum RSRP / RSSI.
  - **Minimum RSRP / RSSI:** Set a minimum requirement for RSRP and RSSI for the primary WAN. Value range from -111 ~ -5. 0 means don't care/no need to check this value.

**NOTE:** Both the RSRP and RSSI cannot be 0 at the same time.

**Connectivity Decision & Probe Cycle:** Set a number of times and time in seconds to determine when to switch to the backup link (WAN2) when primary link (WAN1) fails and vice versa.

Example, *Auto failover takes place after straight 3 consecutive failures in every 30 seconds* meaning all traffic will hand over to backup link (WAN2) after primary link fails to response in total of 90 seconds, 30 seconds for 3 consecutive failures.

**Note:** Failover and Failback follow the same **Connectivity Decision & Probe Cycle** rule to failover from WAN1 to WAN2 or failback from WAN2 to WAN1.

**Failover/Failback Rule Decisions:**

1. **Probe by Ping:** Enable Ping to the gateway or an IP address
  - ▶ **Gateway:** Internal system will wait for responses to the pings from the gateway of the WAN.
  - ▶ **Host:** Internal system will wait for responses to the pings from a fixed IP address.
2. **Probe by Signal Strength:** Enable to measure the LTE signal strength
  - ▶ **Minimum RSRP / RSSI:** Set a minimum requirement for RSRP and RSSI for initiating automatic WAN failback or failover procedures.

The valid range is from -111 ~ -5. 0 means don't care/no need to check this value.

**NOTE:** Both the RSRP and RSSI cannot be 0 at the same time.

Click **Save** to apply settings.

### ❖ Load Balance

Load balance aggregates the bandwidth of the two WAN links to optimize traffic distribution.

When primary link, WAN1, goes down, all traffic will be redirected to the backup, WAN2, to ensure service continuity.

General Setting	
<b>Dual WAN Mode</b>	
Mode	Load Balance
<b>WAN Port Service Detection Policy</b>	
WAN1	4G/LTE
WAN2	EWAN(LAN1)
Service Detection	<input checked="" type="radio"/> Enable <input type="radio"/> Disable
Connectivity Decision	Auto failover takes place after straight 3 consecutive failure in every 30 seconds.
Probe WAN1	<input type="radio"/> Gateway <input checked="" type="radio"/> Host 8.8.8.8 Timeout 3 seconds
Probe WAN2	<input type="radio"/> Gateway <input checked="" type="radio"/> Host 8.8.4.4
Save	

### WAN Port Service Detection Policy

**WAN1 (Primary):** Choose a desired WAN as the primary WAN Link from the list.

**WAN2 (Backup):** Choose a desired WAN as the backup WAN Link from the list.

**Service Detection:** Enable to detect WAN connectivity automatically.

**Connectivity Decision & Probe Cycle:** Set a number of times and time in seconds to determine when to turn-off the Load Balancing service.

Example, *Disable Load Balance after straight 3 consecutive failures in every 30 seconds* meaning all traffic will hand over to backup link (WAN2) after primary link fails to response in total of 90 seconds, 30 seconds for 3 consecutive failures.

**Deactivate Load Balance Decision:**

**Probe Ping on WAN 1 / WAN2:** Enable Ping to the gateway or an IP address

- ▶ **Gateway:** Internal system will wait for responses to the pings from the gateway of the WAN.
- ▶ **Host:** Internal system will wait for responses to the pings from a fixed IP address.

Click **Save** to apply settings

## Outbound Load Balance

The connections are distributed over WAN1 and WAN2 so that it can utilize bandwidth of both WAN ports. With Outbound load balance, traffic may be routed to a faster link when one of the WAN links is slower or congested so that user gains better throughput and less delay.

▼ Outbound Load Balance

Outbound Load Balance

Based on Session Mechanism

☒ Balance by Session (Round Robin)

☐ Balance by Session weight  :

Based on IP Hash Mechanism

☐ Balance by weight  :

Save

User can distribute outbound traffic based on **Session Mechanism** or **IP Hash Mechanism**.

### Base on Session Mechanism:

**Balance by Session (Round Robin):** Automatically assign requests/traffics to each WAN interface based on real-time WAN traffic-handling capacity.

OR

**Balance by Session weight:** Manually Balance session traffic based on a weight ratio.

Example: Session weight by 3:1 meaning forward 3 requests to WAN1 and 1 request to WAN2.

### Base on IP Hash Mechanism:

**Balance by weight:** Use an IP hash to balance traffic based on a ratio. It is to guarantee requests from the same IP address get forward to the same WAN interface.

Click **Save** to apply settings

## Protocol Binding

Protocol Binding lets you direct specific traffic to go out from a specific WAN port. Policies determine how specific types of internet traffic are routed, for example, traffic from a specific IP address is granted access to only one WAN port rather than using both of the WAN ports as with load balancing.

▼ Protocol Binding

Rule Index	1 ▼
Active	<input checked="" type="radio"/> Yes <input type="radio"/> No
Bind Interface	WAN1 ▼ (Current WAN1 Mode: 4G/LTE , Current WAN2 Mode: EWAN )
Source IP Address	0.0.0.0 (0.0.0.0 means Don't care)
Subnet Mask	0.0.0.0
Port Number	0 (0 means Don't care)
Destination IP Address	0.0.0.0 (0.0.0.0 means Don't care)
Subnet Mask	0.0.0.0
Port Number	0 (0 means Don't care)
DSCP	0 (Value Range:0~64, 64 means Don't care)
Protocol	TCP ▼

Save

Delete

Protocol Binding List

#	Active	Interface	Source IP Address/Mask	Destination IP Address/Mask	Source Port	Destination Port	DSCP	Protocol
---	--------	-----------	------------------------	-----------------------------	-------------	------------------	------	----------

**Rule Index:** The numeric rule indicator. The maximum entry is up to 16.

**Active:** Click YES to activate the rule

**Bind Interface:** The dedicated WAN interface that guarantees to handle this traffic request.

**Source IP Address:** Enter the local network, known as source, IP address of the origin of a traffic/packet. 0.0.0.0 means any IP address in the network.

**Subnet Mask:** Enter the subnet of the source network.

**Port Number:** Enter the port number which defines the application.

**Destination IP Address:** Enter the destination / remote WAN IP address where the traffic/packet is going to. Enter 0.0.0.0 if no need to route to a specific IP address

**Subnet Mask:** Enter the subnet of the designation network.

**Port Number:** Enter the port number which defines the application.

**DSCP:** The DSCP value. Value Range from 0~64; 64 means any value/unspecified

**Protocol:** Select a protocol, TCP, UDP, ICMP, to use for this traffic.

Click **Save** to apply settings

### Example:

All traffics from IP 192.168.1.100/255.255.255.0 with port 8080 will go through WAN1 interface.

The only time it would go through WAN2 interface is when WAN1 has no Internet connection.

Protocol Binding List								
#	Active	Interface	Source IP Address/Mask	Destination IP Address/Mask	Source Port	Destination Port	DSCP	Protocol
1	Yes	WAN1	192.168.1.100/ 255.255.255.0	0.0.0.0/ 0.0.0.0	8080	0	0	TCP



## Advanced Setup

Advanced configuration features provides advanced features, including **Firewall**, **Routing**, **Dynamic Routing**, **NAT**, **VRRP**, **Static DNS**, **Time Schedule**, **Mail Alert**, and **Serial**, for advanced users.

### Firewall

Your router includes a firewall for helping to prevent attacks from hackers. In addition to this, when using NAT (Network Address Translation) the router acts as a “natural” Internet firewall, since all PCs on your LAN use private IP addresses that cannot be directly accessed from the Internet.

▼ Firewall

Firewall	<input type="radio"/> Enabled <input checked="" type="radio"/> Disabled
SPI	<input type="radio"/> Enabled <input checked="" type="radio"/> Disabled

(WARNING: If You enabled SPI, all traffics initiated from WAN would be blocked, including DMZ, Virtual Server, and ACL WAN side.)

Save

**Firewall:** To automatically detect and block Denial of Service (DoS) attacks, such as Ping of Death, SYN Flood, Port Scan and Land Attack.

- ▶ **Enabled:** Activate your firewall function.
- ▶ **Disabled:** Deactivate the firewall function.

**SPI:** If you enabled SPI, all traffics initiated from WAN would be blocked, including DMZ, Virtual Server, and ACL WAN side.

- ▶ **Enabled:** Activate your SPI function.
- ▶ **Disabled:** Deactivate the SPI function.

Click **Save** to apply settings

## Routing

This is static route feature. You are equipped with the capability to control the routing of all the traffic across your network. With each routing rule created, user can specifically assign the destination where the traffic will be routed to.

▼ Routing Table							
Index	Destination IP Address	Subnet Mask	Gateway IP Address	Metric	Interface	Edit	Drop
0	100.87.150.196	255.255.255.252	0.0.0.0	0	ppp12		
1	100.72.1.208	255.255.255.248	0.0.0.0	0	ppp11		
2	192.168.1.0	255.255.255.0	0.0.0.0	0	br0		
3	127.0.0.0	255.255.0.0	0.0.0.0	0	lo		
4	239.0.0.0	255.0.0.0	0.0.0.0	0	br0		
5	0.0.0.0	0.0.0.0	100.72.1.209	0	ppp11		

Add Route

**Index #:** The numeric route indicator.

**Destination IP Address:** IP address of the destination network

**Subnet Mask:** The subnet mask of destination network.

**Gateway IP Address:** IP address of the gateway or existing interface that this route uses.

**Metric:** It represents the cost of transmission for routing purposes. The number need not be precise, but it must be between 1 and 15.

**Interface:** Media/channel selected to append the route.

**Edit:** Edit the route; this icon is not shown for system default route.

**Drop:** Drop the route; this icon is not shown for system default route.

### Add Route

▼ Static Route	
Destination IP Address	<input type="text" value="0.0.0.0"/>
Destination Subnet Mask	<input type="text" value="0.0.0.0"/>
Gateway IP Address / Interface	<input type="radio"/> <input type="text" value="0.0.0.0"/> <input checked="" type="radio"/> <input type="text" value="4G/LTE"/>
Metric	<input type="text" value="1"/>
<input type="button" value="Save"/> <input type="button" value="Back"/>	

**Destination IP Address:** This is the destination subnet IP address.

**Destination Subnet Mask:** The subnet mask of destination network.

**Gateway IP Address or Interface:** This is the gateway IP address or existing interface to which packets are to be forwarded.

**Metric:** It represents the cost of transmission for routing purposes. The number need not be precise, but it must be between 1 and 15.

Click **Save** to add this route

## NAT

The NAT (Network Address Translation) feature transforms a private IP into a public IP, allowing multiple users to access the internet through a single IP account, sharing the single IP address. NAT break the originally envisioned model of IP end-to-end connectivity across the internet so NAT can cause problems where IPSec/ PPTP encryption is applied or some application layer protocols such as SIP phones are located behind a NAT. And NAT makes it difficult for systems behind a NAT to accept incoming communications.

▼ NAT	
NAT Status	Enable
ALG	
VPN Passthrough	<input checked="" type="radio"/> Enabled <input type="radio"/> Disabled
SIP ALG	<input checked="" type="radio"/> Enabled <input type="radio"/> Disabled
DMZ / Virtual Server	
Interface	4G/LTE ▼
DMZ	<a href="#">▶ Edit</a>
Virtual Server	<a href="#">▶ Edit</a>

**NAT Status:** Enabled. (Disabled if WAN connection is in **BRIDGE** mode)

### ALG

**VPN Passthrough:** VPN pass-through is a feature of routers which allows VPN client on a private network to establish outbound VPNs unhindered.

**SIP ALG:** Enable the SIP ALG when SIP phone needs ALG to pass through the NAT. Disable the SIP ALG when SIP phone includes NAT-Traversal algorithm.

### DMZ / Virtual Server

**Interface:** Select a WAN interface connection to allow external access to your internal network.

**Service Index:** Associated to EWAN interface marking each EWAN service (0-7), to select which EWAN service the DMZ and Virtual server are applied to.

Click **DMZ** [▶ Edit](#) or **Virtual Server** [▶ Edit](#) to move on to set the DMZ or Virtual Server parameters, which are represented in the following scenario.

## DMZ

**NOTE:** This feature disables automatically if WAN connection is in BRIDGE mode or NAT is being turned OFF.

The DMZ Host is a local computer which has all UDP and TCP ports exposed to the Internet. When setting an internal IP address as the DMZ Host, all incoming packets will be forwarded to this local host device. Packet filter or virtual server entries will take priority over forwarding internet packets to the DMZ host.

DMZ

DMZ for

Single IPs Account/ EWAN(LAN1)

DMZ

☐ Enabled
 ☒ Disabled

DMZ Host IP Address

0.0.0.0

Save

Back

Except Ports

Port

Protocol

TCP

Description

Add

DMZ Export Ports Listing

Index	Description	Protocol	Port	Edit	Delete
1	N/A	N/A	N/A		
2	N/A	N/A	N/A		
3	N/A	N/A	N/A		
4	N/A	N/A	N/A		
5	N/A	N/A	N/A		
6	N/A	N/A	N/A		

**DMZ for (via a WAN Interface):** Allows outside network to connect in and communicate with internal LAN devices via a specific WAN interface.

### DMZ:

- ▶ **Enabled:** Activate the DMZ function.
- ▶ **Disabled:** Deactivate the DMZ function.

**DMZ Host IP Address:** Give a static IP address to the DMZ Host when **Enabled** radio button is checked. Be aware that this IP will be exposed to the WAN/Internet.

Click **Save** to apply settings

## Except Ports

**Except Ports:** Bypass UDP or/and TCP ports, in the list, being forwarded to the DMZ host.

**Port:** Enter port to be monitored.

**Protocol:** Enter the protocol to be monitored.

**Description:** Enter a description to this rule.

**Example:** Skip port 80 (UDP/TCP) in the list. All Incoming request to access to port 80 (Web GUI) will be forwarded to the embedded HTTP server of MX-200Ae instead of the DMZ host.

Click **Add** to add an entry to the Except Listing.

### Virtual Server

**NOTE: This feature disables automatically if WAN connection is in BRIDGE mode or NAT is being turned OFF.**

Virtual Server is also known as Port Forwarding that allows MX-200Ae to direct incoming traffic to a specific device in the network.

Configure a virtual rule in MX-200Ae for remote users accessing services such as Web or FTP services via the public (WAN) IP address that can be automatically redirected to local servers in the LAN network. Depending on the requested service (TCP/UDP port number), the device redirects the external service request to the appropriate server within the LAN network.

Virtual Server

Virtual Server for

4G/LTE

Protocol

TCP

Start Port Number

21

End Port Number

21

Local IP Address

192.168.1.110

Start Port Number (Local)

21

End Port Number(Local)

21

Save

Back

Virtual Server Listing

Rule	Protocol	Start Port	End port	Local IP Address	Start Port Local	End Port Local	Edit	Drop
0	TCP	21	21	192.168.1.110	21	21		
1	N/A	N/A	N/A	N/A	N/A	N/A		
2	N/A	N/A	N/A	N/A	N/A	N/A		
3	N/A	N/A	N/A	N/A	N/A	N/A		
4	N/A	N/A	N/A	N/A	N/A	N/A		
5	N/A	N/A	N/A	N/A	N/A	N/A		
6	N/A	N/A	N/A	N/A	N/A	N/A		
7	N/A	N/A	N/A	N/A	N/A	N/A		
8	N/A	N/A	N/A	N/A	N/A	N/A		
9	N/A	N/A	N/A	N/A	N/A	N/A		
10	N/A	N/A	N/A	N/A	N/A	N/A		

**Virtual Server for:** Indicate the related WAN interface to allow outside network to communicate with the internal LAN device.

**Protocol:** Choose the application protocol.

**Start / End Port Number:** Enter a port or port range you want to forward.

(Example: Start / End: 1000 or Start: 1000 & End: 2000).

The starting port must be greater than zero (0). The end port must be greater than or equal to the start port.

**Local IP Address:** Enter the server IP address in the network to receive the traffic/packets.

**Start / End Port Number (Local):** Enter the start / end port number of the local application (service).

Examples of well-known and registered port numbers are shown below. For further information, please see IANA's website at <http://www.iana.org/assignments/port-numbers>

### Well-known and Registered Ports

Port Number	Protocol	Description
21	TCP	FTP Control
22	TCP & UDP	SSH Remote Login Protocol
23	TCP	Telnet
25	TCP	SMTP (Simple Mail Transfer Protocol)
53	TCP & UDP	DNS (Domain Name Server)
69	UDP	TFTP (Trivial File Transfer Protocol)
80	TCP	World Wide Web HTTP
110	TCP	POP3 (Post Office Protocol Version 3)
443	TCP & UDP	HTTPS
1503	TCP	T.120
1720	TCP	H.323
7070	UDP	RealAudio



### Attention

Using port forwarding does have security implications, as outside users will be able to connect to PCs on your network. For this reason you are advised to use specific Virtual Server entries just for the ports your application requires, instead of using DMZ. As doing so will result in all connections from the WAN attempt to access to your public IP of the DMZ PC specified.

If you have disabled the NAT option in the WAN-ISP section, the Virtual Server function will hence be invalid.

If the DHCP server option is enabled, you have to be very careful in assigning the IP addresses of the virtual servers in order to avoid conflicts. The easiest way of configuring Virtual Servers is to manually assign static IP address to each virtual server PC, with an address that does not fall into the range of IP addresses that are to be issued by the DHCP server. You can configure the virtual server IP address manually, but it must still be in the same subnet as the router.

## Example: How to setup Port Forwarding for port 21 (FTP server)

If you have a FTP server in your LAN network and want others to access it through WAN.

**Step 1:** Assign a static IP to your local computer that is hosting the FTP server.

**Step 2:** Login to the Gateway and go to **Configuration / Advanced Setup / NAT / Virtual Server**.

FTP server uses TCP protocol with port 21.

Enter "21" to Start and End Port Number. The MX-200Ae will accept port 21 requests from WAN side.

Enter the static IP assigned to the local PC that is hosting the FTP server. Ex: 192.168.1.102

Enter "21" to Local Start and End Port number. The MX-200Ae will forward port 21 request from WAN to the specific LAN PC (Example: 192.168.1.102) in the network.

**Step 3:** Click **Save** to save settings.

Virtual Server

Virtual Server for	4G/LTE
Protocol	TCP
Start Port Number	21
End Port Number	21
Local IP Address	192.168.1.110
Start Port Number (Local)	21
End Port Number(Local)	21

Save

Back

Virtual Server Listing

Rule	Protocol	Start Port	End port	Local IP Address	Start Port Local	End Port Local	Edit	Drop
0	TCP	21	21	192.168.1.110	21	21		
1	N/A	N/A	N/A	N/A	N/A	N/A		
2	N/A	N/A	N/A	N/A	N/A	N/A		
3	N/A	N/A	N/A	N/A	N/A	N/A		
4	N/A	N/A	N/A	N/A	N/A	N/A		
5	N/A	N/A	N/A	N/A	N/A	N/A		
6	N/A	N/A	N/A	N/A	N/A	N/A		
7	N/A	N/A	N/A	N/A	N/A	N/A		
8	N/A	N/A	N/A	N/A	N/A	N/A		
9	N/A	N/A	N/A	N/A	N/A	N/A		
10	N/A	N/A	N/A	N/A	N/A	N/A		

## VRRP

VRRP is designed to eliminate the single point of failure inherent in the static default routed environment. VRRP specifies an election protocol that dynamically assigns responsibility for a virtual router to one of the VRRP routers in a LAN. The VRRP router controlling the IP address associated with a virtual router is called the Master, and forwards packets sent to these IP addresses. The election process provides dynamic fail-over in the forwarding responsibility should the Master become unavailable. Any of the virtual router's IP addresses in a LAN can then be used as the default first hop router by end-hosts. The advantage gained from using VRRP is a higher availability default path without requiring configuration of dynamic routing or router discovery protocols on every end-host.

▼VRRP	
VRRP	<input type="radio"/> Activated <input checked="" type="radio"/> Deactivated
VRID	<input type="text" value="1"/> (1~255)
Priority	<input type="text" value="100"/> (1~254)
Preempt Mode	<input checked="" type="radio"/> Activated <input type="radio"/> Deactivated
VRIP	<input type="text" value="192.168.1.253"/>
Advertisement Period	<input type="text" value="1"/> (1~2147483647)
<input type="button" value="Save"/>	

**VRRP:** Click to activate the feature.

**VRID:** Virtual Router Identifier, range from 1-255 (decimal). A master or backup router running the VRRP protocol may participate in one VRID instance.

**Priority:** Specifies the sending VRRP router's priority for the virtual router. Higher values equal higher priority. The priority value for the VRRP router that owns the IP address associated with the virtual router **MUST** be 255. VRRP routers backing up a virtual router **MUST** use priority values between 1 and 254. The default priority value for VRRP routers backing up a virtual router is 100. The priority value zero (0) has special meaning indicating that the current Master has stopped participating in VRRP. This is used to trigger Backup routers to quickly transition to Master without having to wait for the current Master to timeout.

**Preempt Mode:** When preempt mode is activated, a backup router always takes over the responsibility of the master router. When deactivated, the lower priority backup is left in the master state.

**VRIP:** An IP address which is associated with the virtual router.

**Advertisement period:** Indicates the time interval in seconds between advertisements. Default in 1 second.

Click **Save** to apply settings.



Static DNS

The Domain Name System (DNS) is a hierarchical naming system built on a distributed database for computers, services, or any resource connected to the Internet or a private network associates various information with domain names assigned to each of the participating entities. Most importantly, it translates domain names meaningful to humans into the numerical identifiers associated with networking equipment for the purpose of locating and addressing these devices worldwide.

An often-used analogy to explain the Domain Name System is that it serves as the phone book for the Internet by translating human-friendly computer hostnames into IP addresses. For example, the domain name `www.example.com` can be translated into the addresses `192.0.32.10` (IPv4).

Static DNS

IP Address

Domain Name

Save

Static DNS Listing

Index	IP Address	Domain Name	Edit	Delete
-------	------------	-------------	------	--------

**IP Address:** The IP address you are going to give a specific domain name.

**Domain Name:** The friendly domain name for the IP address.

Click **Save** to apply settings.

## QoS

QoS helps you control the upload traffic of each application from LAN (Ethernet and/or Wireless) to WAN (Internet).

It facilitates you the features to control the quality of throughput for each application. This is useful when there on certain types of data you want give higher priority to, such as voice data packets given higher priority than web data packets.

QoS helps you control the upload traffic of each application from LAN (Ethernet and/or Wireless) to WAN (Internet).

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Quality of Service

SW QoS

☐ Activated
☒ Deactivated

Bandwidth

LAN to WAN

Bandwidth

100000

Kbps

WAN to LAN

EWAN(LAN2)

Bandwidth

100000

Kbps

4G/LTE

Bandwidth

100000

Kbps

Bandwidth Save

Rule Index

1

Wan Interfae

EWAN(LAN2)

Application

Direction

LAN to WAN

Protocol

Any

DSCP Marking

Disable

Rate Type

Limited(Maximum)

Rate

Kbps

Priority

High

Internal IP Address

0.0.0.0 ~ 0.0.0.0

Internal Port

0 ~ 0

External IP Address

0.0.0.0 ~ 0.0.0.0

External Port

0 ~ 0

Note \*: 0.0.0.0 ~ 0.0.0.0 means all IPs

Note \*: 0 ~ 0 means all Ports

Save

Delete

Cancel

QOS Control Listing

Index	Application	Direction	Rate Type	Rate	Wan Interface
-------	-------------	-----------	-----------	------	---------------

**SW QoS:** Select **Activate** to enable the QoS

**LAN to WAN (Bandwidth):** You want to control the traffic from local network to the outside (Upstream). You can assign the priority for the application or you can limit the rate of the application.

*E.g.:* you have an FTP server inside the local network, and you want to have a limited control by the QoS policy and so you need to add a policy with LAN to WAN direction setting.

**WAN to LAN (Bandwidth):** Control traffic from WAN to LAN (Downstream).

Click **Bandwidth Save** to save settings.

**Rule Index:** Index marking for each rule up to maximum of 16.

- ▶ **WAN Interface:** Select a WAN interface connection to allow external access to your internal

network.

- ▶ **Application:** Assign a name that identifies the new QoS application rule. Select from the list box for quick setup.

**Direction:** Shows the direction mode of the QoS application

- ▶ **Protocol:** Select a protocol from the drop-down list
- ▶ **DSCP Marking:** Differentiated Services Code Point (DSCP), it is the first 6 bits in the ToS byte. DSCP Marking allows users to classify the traffic of the application to be executed according to the DSCP value.

**Rate Type:** Choose **Limited** (Maximum) or **Guaranteed** (Minimum) to specify the data rate is allowed for this policy.

- ▶ **Rate:** Specify the data rate in Kbps.
- ▶ **Priority:** Set the priority given to each policy/application. Specify the priority for the use of bandwidth. You can specify which application can have higher priority to acquire the bandwidth. Its default setting is set to High. You may adjust this setting to fit your policy / application.

**Internal IP Address:** The IP address values for Local LAN devices you want to give control.

- ▶ **Internal Port:** The Port number on the LAN side, it is used to identify an application.

**External IP Address:** The IP address on remote / WAN side.

- ▶ **External Port:** The Port number on the remote / WAN side.

Click **Save** to apply settings.

**To Remove a Policy:** Simply select the Index then hit the **Delete** button to remove from the list.

## Time Schedule

The Time Schedule supports up to **16** timeslots which helps you to manage your Internet connection. In each time profile, you may schedule specific day(s) i.e. Monday through Sunday to restrict or allowing the usage of the Internet by users or applications.

This Time Schedule correlates closely with router's time, since router does not have a real time clock on board; it uses the Simple Network Time Protocol (SNTP) to get the current time from an SNTP server from the Internet.

Time Schedule							
Rule Index	0 ▼						
Rule Name	TimeSlot1						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
Day of Week	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Start Time	00:00	00:00	00:00	00:00	00:00	00:00	00:00
End Time	00:00	00:00	00:00	00:00	00:00	00:00	00:00
Save							

**Time Index:** The rule indicator (0-15) for identifying each timeslot.

**Name:** User-defined identification for each time period.

**Day of Week:** Mon. to Sun. Specify the time interval for each timeslot from “Day of Week”.

**Start Time:** The starting point of the interval for the timeslot, anytime in 00:00 – 24:00.

**End Time:** The ending point of the interval for the timeslot, anytime in 00:00 – 24:00.

Click **Save** to apply your settings.

Example, you can add a timeslot named “TimeSlot1” which features a period from 9:00 of Monday to 18:00 of Tuesday.

Time Schedule							
Rule Index	0 ▼						
Rule Name	TimeSlot1						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
Day of Week	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Start Time	09:00	00:00	00:00	00:00	00:00	00:00	00:00
End Time	24:00	18:00	00:00	00:00	00:00	00:00	00:00
Save							

Another TimeSlot2 spanning from 09:00 to 18:00 of Wednesday

Time Schedule							
Rule Index	1 ▼						
Rule Name	TimeSlot2						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
Day of Week	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Start Time	00:00	00:00	09:00	00:00	00:00	00:00	00:00
End Time	00:00	00:00	18:00	00:00	00:00	00:00	00:00
Save							

## Mail Alert

Mail alert is designed to keep system administrator or other relevant personnel alerted of any unexpected events that might have occurred to the network computers or server for monitoring efficiency. With this alert system, appropriate solutions may be tackled to fix problems that may have arisen so that the server can be properly maintained.

Mail Alert

Server Information

SMTP Server

Username

Password

.....

Sender's E-mail

(Must be XXX@yyy.zzz)

SSL/TLS

☐ Enable

Port

25

(1~65535)

Account Test

WAN IP Change Alert

Recipient's E-mail

(Must be XXX@yyy.zzz)

4G/LTE Usage Allowance

Recipient's E-mail

(Must be XXX@yyy.zzz)

Apply

### Server Information

**SMTP Server:** Enter the SMTP server that you would like to use for sending emails.

**Username:** Enter the username of your email account to be used by the SMTP server.

**Password:** Enter the password of your email account.

**Sender's Email:** Enter your email address.

**SSL/TLS:** Check to whether to enable SSL encryption feature.

**Port:** the port, default is 25.

**Account Test:** Click the button to test the connectivity and feasibility to your sender's e-mail.

### WAN IP Change Alert

**Recipient's Email (WAN IP Change Alert):** Enter a valid e-mail address to receive an alert message when WAN IP change has been detected.

**Recipient's Email (4G/LTE Usage Allowance):** Enter a valid e-mail address to receive an alert message when the 4G/LTE over Usage Allowance occurs.

Click **Apply** button to save settings

### Serial (RS-232 Console Port)

Here is the Serial RS-232 console configuration to connect with any existing industrial machine.

Serial	
General Settings	
Baud Rate	115200 ▼
Data Bits	8 bits ▼
Parity	None ▼
Stop Bits	1 bit ▼
Application	
Mode	Disabled ▼
Save	

#### General Settings

**Baud Rate:** Specify the desire baud rate (speed) run on this serial port

**Data Bits:** Specify the number of data bits contained in a frame

**Parity:** A simple form of error detection in a frame

**Stop Bits:** Specify the stop bits of a frame

#### Application

**Mode:** Select one of the mode from the list, **Disable** / **Modbus/TCP** / **TCP Server** / **TCP Client** / **Telnet Server** / **SSH Server**.

- ▶ **Disable:** Disable the serial port, RS-232.
- ▶ **Modbus/TCP:** Modbus is a master/slave communication uses IP over Ethernet to carry data between devices/machines

Mode	Modbus/TCP ▼
Port	502
Response Timeout	3000 ms

- **Port:** Generally uses port 502, master and slave must use the same port. Specify port other than port 502.
- **Response Timeout (ms):** Specify a response time-out in milliseconds. After the response timeout expires, default is in 3000ms (3 seconds), data transactions will get aborted.

Here are the possible causes for a timeout to occur:

- Serial connection errors between the MX-200Ae and the serial device
- Hardware issue with the Serial device
- Serial device response time is longer than the specified Response Timeout value. Increase the time-out value to see if it helps

### ► TCP Server:

Mode	TCP Server ▼
Port	782
Empty Serial Buffer When TCP Connection is Established	<input checked="" type="radio"/> Yes <input type="radio"/> No
Data Packet Delimitier	<input type="radio"/> Inter-character Time Gap 1000 msec(1~30000)
	<input checked="" type="radio"/> Characters 0x0d0a ("0x"+Hex Code,e.g. "0x0d" or "0x0d0a")
TCP Idle Timeout	60 seconds (10~180)
Save	

- **Port:** Use 782(tcp/udp), an unassigned port, for the TCP Server. Specify a tcp/udp port other than port 782.
- **Empty Serial Buffer When TCP Connection is Established:** When TCP link connection is established, serial buffer will get deleted. Enable to empty the buffer after TCP connection is up.
- **Data packet Delimiter:** A way to keep packets in tract.
  - **Inter-character Time Gap:** Default time is in 1000ms. After time has reached, serial data will be transmitted. Time range from 1 – 30000ms.
  - **Character Delimiter:** Default characters are 0x0d0a. Serial data will get transmitted when seeing the specified character(s), in this case, 0x0d0a. Valid characters “0x” + Hex code
- **TCP Idle Timeout (Seconds):** Default time is in 60 seconds. Specify an idle time-out in seconds. After the timeout expires, meaning no data transmission within the defined time, serial connection will get aborted. Time range from 10 – 180 seconds

### ► TCP Client:

Mode	TCP Client ▼
Remote Host Name / IP	
Port	782
Empty Serial Buffer When TCP Connection is Established	<input checked="" type="radio"/> Yes <input type="radio"/> No
Data Packet Delimitier	<input type="radio"/> Inter-character Time Gap 1000 msec(1~30000)
	<input checked="" type="radio"/> Characters 0x0d0a ("0x"+Hex Code,e.g. "0x0d" or "0x0d0a")
TCP Idle Timeout	60 seconds (10~180)
Save	

- **Remote Host Name / IP:** Enter either TCP server’s name or IP address.
- **Port:** Generally uses port 782(tcp/udp). Specify tcp/udp port other than port 782.
- **Empty Serial Buffer When TCP Connection is Established:** When TCP link connection is established, serial buffer will get deleted. Enable to empty the buffer after TCP connection is up.
- **Data packet Delimiter:** A way to keep packets in tract.
  - **Inter-character Time Gap:** Default time is in 1000ms. After time has reached, serial

data will be transmitted. Time range from 1 – 30000ms.

- **Character Delimiter:** Default characters are 0x0d0a. Serial data will get transmitted when seeing the specified character(s), in this case, 0x0d0a. Valid characters “0x” + Hex code.
- **TCP Idle Timeout (Seconds):** Default time is in 60 seconds. Specify an idle time-out in seconds. After the timeout expires, meaning no data transmission within the defined time, serial connection will get aborted. Time range from 10 – 180 seconds.

### ► Telnet Server:

Mode	Telnet Server ▼
Port	782
Save	

- **Port:** Use 782(tcp/udp), an unassigned port. Specify a tcp/udp port other than port 782 for the Telnet server. Port 23 is being reserved, don't use this port.

**Note:** MX-200Ae uses port 23 as default port the embedded Telnet server.

### ► SSH Server:

Mode	SSH Server ▼
Port	782
Save	

- **Port:** Use 782(tcp/udp), an unassigned port. Specify a tcp/udp port other than port 782 for the SSH server. Port 22 is being reserved, don't use this port.

**Note:** MX-200Ae uses port 22 as default port the embedded SSH server.

Click **Save** to apply settings



## Access Management

### Device Management

▼ Device Management	
<b>Device Host Name</b>	
Host Name	<input type="text" value="home.gateway"/>
<input type="button" value="Save"/>	
<b>Embedded Web Server</b>	
HTTP Port	<input type="text" value="80"/> (The default HTTP port number is 80.)
HTTPS Port	<input type="text" value="443"/> (The default HTTPS port number is 443.)
HTTPS Server Certificate Index	<input type="text" value="Default"/>
<input type="button" value="Save"/>	

#### Device Host Name

**Host Name:** Enter the host name of the router. Default is **home.gateway**

#### Embedded Web Server

**HTTP Port:** It is the embedded web server (Web GUI) accessing port, default is **80**. It can be changed other port other than port 80, e.g. port **8080**.

**HTTPS Port:** Similar to HTTP which is an unencrypted communication using port 80. HTTPS is encrypted by SSL using port 443 instead.

**HTTPS Server Certificate Index:** *HTTPS* known as HTTP-over-SSL tunnel protocol. Select a certificate to identify the system web server. When accessing to the web server (Web GUI), the browser will issue a warning page.

To import certificates, go to **Maintenance >> Certificate Management** to upload files. Otherwise, select **Default** certificate and CA.

Click **Save** to apply settings.

## SNMP

Simple Network Management Protocol (SNMP) is a protocol used for exchanging management information between network devices. The MX-200Ae serves as a SNMP agent that allows a manager station to manage and monitor the router through the network.

▼ SNMP	
SNMP	<input type="radio"/> Activated <input checked="" type="radio"/> Deactivated
Get Community	<input type="text"/>
Set Community	<input type="text"/>
Trap Manager IP	<input type="text" value="0.0.0.0"/>
System Name	<input type="text"/>
System Location	<input type="text"/>
System Contact	<input type="text"/>
SNMPv3	
SNMPv3	<input type="radio"/> Enable <input checked="" type="radio"/> Disable
Username	<input type="text"/>
Access Permissions	<input type="text" value="Read Only"/>
Authentication Protocol	<input type="text" value="MD5"/>
Authentication Key	<input type="text"/> (8~31 characters)
Privacy Protocol	<input type="text" value="DES"/>
Privacy Key	<input type="text"/> (8~31 characters)
<input type="button" value="Save"/>	

**SNMP:** Activate to enable SNMP.

**Get Community:** Type the Get Community, which is the password for the incoming Get-and-GetNext requests from the management station.

**Set Community:** Type the Set Community, which is the password for incoming Set requests from the management station.

**Trap Manager IP:** Enter the IP of the server receiving the trap message (when some exception occurs) sent by this SNMP agent.

**System Name / Location / Contact:** String descriptions of the SNMP agent.

### SNMPv3

**SNMPv3:** Enable to activate the SNMPv3.

**User Name:** Enter the name allowed to access the SNMP agent.

**Access Permissions:** Set the access permissions for the user; RO--read only and RW--read and writer.

**Authentication Protocol:** Select the authentication protocol, MD5 and SHA. SNMP agent can communicate with the manager station through authentication and encryption to secure the message exchange. Set the authentication and encryption information here and below.

**Authentication Key:** Set the authentication key, 8-31 characters.

**Privacy Protocol:** Select the privacy mode, DES and AES.

**Privacy Key:** Set the privacy key, 8-31 characters.

Click **Save** to apply settings.

## Syslog

Use the Syslog to collect system event information to a remote log server.

▼ Syslog	
Remote System Log	<input type="radio"/> Activated <input checked="" type="radio"/> Deactivated
Server IP Address	<input type="text" value="0.0.0.0"/>
Server UDP Port	<input type="text" value="514"/>
<input type="button" value="Save"/>	

**Remote System Log:** Select **Activated** to enable this feature

**Server IP Address:** Assign the remote log server IP address.

**Server UDP Port:** Assign the remote log server port, 514 is commonly used.

Click **Save** to apply settings.

## Universal Plug & Play

UPnP offers peer-to-peer network connectivity for PCs and other network devices, along with control and data transfer between devices. UPnP offers many advantages for users running NAT routers through UPnP NAT Traversal, and on supported systems makes tasks such as port forwarding much easier by letting the application control the required settings, removing the need for the user to control advanced configuration of their device.

Both the user's Operating System and the relevant application must support UPnP in addition to the router.

▼ Universal Plug & Play	
UPnP	<input checked="" type="radio"/> Activated <input type="radio"/> Deactivated
Auto-configured	<input type="radio"/> Activated <input checked="" type="radio"/> Deactivated (by UPnP-enabled Application)
<input type="button" value="Save"/>	

**UPnP:** Select this checkbox to activate UPnP. Be aware that anyone could use an UPnP application to open the web configuration's login screen without entering the MX-200Ae's IP address

**Auto-configured:** Select this check box to allow UPnP-enabled applications to automatically configure the MX-200Ae so that they can communicate through the MX-200Ae, for example by using NAT traversal, UPnP applications automatically reserve a NAT forwarding port in order to communicate with another UPnP enabled device; this eliminates the need to manually configure port forwarding for the UPnP enabled application.

Click **Save** to apply settings.

## Dynamic DNS (DDNS)

The Dynamic DNS function allows you to alias a dynamic IP address to a static hostname, allowing users whose ISP does not assign them a static IP address to use a domain name. This is especially useful for hosting servers via your internet connection, so that anyone wishing to connect to you may use your domain name, rather than having to use your dynamic IP address, which changes from time to time. This dynamic IP address is the WAN IP address of the router, which is assigned to you by your ISP.

Here users can register different WAN interfaces with different DNS Providers.

If you do not have a DDNS account, please choose a DDNS Service Provider from the list then go to their website to create an account first.

▼ Dynamic DNS	
Dynamic DNS	<input type="radio"/> Activated <input checked="" type="radio"/> Deactivated
Service Provider	www.dyndns.org (dynamic) ▼
My Host Name	<input type="text"/>
Username	<input type="text"/>
Password	<input type="password"/>
Wildcard support	<input type="radio"/> Yes <input checked="" type="radio"/> No
Period	25 <input type="text"/> Day(s) ▼
<input type="button" value="Save"/>	

**Dynamic DNS:** Select this check box to activate Dynamic DNS.

**Service Provider:** Select from drop-down menu for the appropriate service provider, for example: www.dyndns.org.

**My Host Name:** Type the domain name assigned to your MX-200Ae by your Dynamic DNS provider.

**Username / Password:** Enter the user name and password of the account you created with this service provider.

**Wildcard support:** Select this check box to enable DYNDNS Wildcard.

**Period:** Set the time period on how often the MX-200Ae will update the DDNS server with your current external IP address.

Click **Save** to apply settings.

## Example: How to register a DDNS account

If you do not have an account with Dynamic DNS, please go to [www.dyndns.org](http://www.dyndns.org) to register an account first.

User **test1** register a Dynamic Domain Names in DDNS provider <http://www.dyndns.org/>.

DDNS: [www.hometest.com](http://www.hometest.com) using username/password test/test

Dynamic DNS	
Dynamic DNS	<input checked="" type="radio"/> Activated <input type="radio"/> Deactivated
Service Provider	<input type="text" value="www.dyndns.org (dynamic)"/>
My Host Name	<input type="text" value="myhome.dyndns.org"/>
Username	<input type="text" value="myhome-123"/>
Password	<input type="password" value="*****"/>
Wildcard support	<input type="radio"/> Yes <input checked="" type="radio"/> No
Period	<input type="text" value="25"/> <input type="text" value="Day(s)"/>
<input type="button" value="Save"/>	

## Access Control

Access Control Listing allows you to determine which services/protocols can access the MX-200Ae interface from which computers. It is a management tool aimed to allow IPs (set in secure IP address) to access specified embedded applications (Web, etc., user can set) through some specified interface (LAN, WAN or both). User can have an elaborate understanding in the examples below.

The maximum number of entry is **16**.

▼ Access Control

Access Control

☒ Activated
☐ Deactivated

Access Control Editing

Rule Index

0 ▼

Active

☒ Yes
☐ No

Secure IP Address

0.0.0.0 ~ 0.0.0.0 (0.0.0.0 ~ 0.0.0.0 means all IPs)

Application

ALL ▼

Interface

LAN ▼

Save

Delete

Access Control Listing

Index	Active	Secure IP Address	Application	Interface
0	Yes	0.0.0.0-0.0.0.0	ALL	LAN
1	Yes	0.0.0.0-0.0.0.0	Ping	WAN

**Access Control:** Select whether to make Access Control function available.

**Rule Index:** The numeric rule indicator.

**Active:** **Yes** to activate the rule.

**Secure IP Address:** The default 0.0.0.0 allows any client to use this service to manage the MX-200Ae. Type an IP address range to restrict access to the client(s) without a matching IP address.

**Application:** Choose a service that you want to all access to all the secure IP clients. The drop-down menu lists all the common used applications.

**Interface:** Select the access interface. Choices are **LAN**, **WAN** and **Both**.

Click **Save** to apply settings.

By default, the “Access Control” has **two default rules**.

**Default Rule 1:** (Index 1), a rule to allow only clients from LAN to have access to all embedded applications (Web, FTP, etc.). Under this situation, clients from WAN cannot access the router even from Ping.



Access Control

☒ Activated
 ☐ Deactivated

Access Control Editing

Rule Index

1

Active

☒ Yes
 ☐ No

Secure IP Address

0.0.0.0 ~ 0.0.0.0 (0.0.0.0 ~ 0.0.0.0 means all IPs)

Application

ALL

Interface

LAN

Save

Delete

Access Control Listing

Index	Active	Secure IP Address	Application	Interface
1	Yes	0.0.0.0-0.0.0.0	ALL	LAN
2	Yes	0.0.0.0-0.0.0.0	Ping	WAN

**Default Rule 2:** (Index 2), an ACL rule to open Ping to WAN side.

Access Control

☒ Activated
 ☐ Deactivated

Access Control Editing

Rule Index

2

Active

☒ Yes
 ☐ No

Secure IP Address

0.0.0.0 ~ 0.0.0.0 (0.0.0.0 ~ 0.0.0.0 means all IPs)

Application

Ping

Interface

WAN

Save

Delete

Access Control Listing

Index	Active	Secure IP Address	Application	Interface
1	Yes	0.0.0.0-0.0.0.0	ALL	LAN
2	Yes	0.0.0.0-0.0.0.0	Ping	WAN



### ► IPv4

Source IP Address	<input type="text" value="0.0.0.0"/>	(0.0.0.0 means Don't care)
Source Subnet Mask	<input type="text" value="0.0.0.0"/>	
Source Port Number	<input type="text" value="0"/>	(0 means Don't care)
Destination IP Address	<input type="text" value="0.0.0.0"/>	(0.0.0.0 means Don't care)
Destination Subnet Mask	<input type="text" value="0.0.0.0"/>	
Destination Port Number	<input type="text" value="0"/>	(0 means Don't care)
DSCP	<input type="text" value="0"/>	(Value Range:0~64, 64 means Don't care)
Protocol	TCP ▼	

**Source IP Address:** The source IP address of packets to be monitored. 0.0.0.0 means “Don't care”.

**Source Subnet Mask:** Enter the subnet mask of the source network.

**Source Port Number:** The source port number of packets to be monitored. 0 means “Don't care”.

**Destination IP Address:** The destination IP address of packets to be monitored. 0.0.0.0 means “Don't care”.

**Destination Subnet Mask:** Enter the subnet mask of the destination network.

**Destination Port Number:** This is the Port that defines the application. (E.g. HTTP is port 80.)

**DSCP:** DSCP: Differentiated Services Code Point, it is recommended that this option be configured by an advanced user or keep 0. (0 means Don't care.)

**Protocol:** Specify the packet type (TCP, UDP, ICMP, and ICMPv6) that the rule applies to.

### ► IPv6

Source IPv6 Address	<input type="text" value="0:0:0:0:0:0:0:0"/>	(0:0:0:0:0:0:0:0 means Don't care)
Source IPv6 Prefix	<input type="text" value="32"/>	
Source Port Number	<input type="text" value="0"/>	(0 means Don't care)
Destination IPv6 Address	<input type="text" value="0:0:0:0:0:0:0:0"/>	(0:0:0:0:0:0:0:0 means Don't care)
Destination IPv6 Prefix	<input type="text" value="32"/>	
Destination Port Number	<input type="text" value="0"/>	(0 means Don't care)
DSCP	<input type="text" value="0"/>	(Value Range:0~64, 64 means Don't care)
Protocol	TCP ▼	

**Source IP (IPv6) Address/ Prefix:** The source IP address or range of packets to be monitored.

**Source Port Number:** The source port number of packets to be monitored.

**Destination IP (IPv6) Address/ Prefix:** The destination subnet IP address.

**Destination Port Number:** This is the Port or Port Ranges that defines the application.

**DSCP:** show the set DSCP.

**Protocol:** It is the packet protocol type used by the application. Select either **TCP** or **UDP** or **ICMP** or **ICMPv6**

► **MAC**

Type	MAC ▼
Source MAC Address	<input type="text"/>

**Source MAC Address:** show the MAC address of the rule applied.

Click **Save** to apply settings.

### ❖ Filter Type- URL Filter

▼Packet Filter

Packet Filter

Filter Type

URL Filter ▼

URL Filter Editing

URL Filter

☐ Activated
☒ Deactivated

URL Filter Rule Index

1 ▼

Individual Active

☐ Yes
☒ No

URL (Host)

Save

Delete

URL Filter Listing

Index	Active	URL
-------	--------	-----

**URL Filter:** Select **Activated** to enable URL Filter.

**URL Filter Rule Index:** The numeric rule indicator.

**Individual Active:** To give control to the specific URL access individually, for example, you want to prohibit access to [www.yahoo.com](http://www.yahoo.com), please first press Activated in “URL Filter” field, and also Yes in “Individual Active” field; if some time you want to allow access to this URL, you simply select No in individual active field. In a word, the command serves as a switch to the access of some specific URL with the filter on.

**URL (Host):** Specified URL which is prohibited from accessing.

Click **Save** to apply settings.

## CWMP (TR-069)

CWMP, short for CPE WAN Management Protocol, also called TR069 is a Broadband Forum technical specification entitled CPE WAN Management Protocol (CWMP). It defines an application layer protocol for remote management of end-user devices. It defines an application layer protocol for remote management of end-user devices.

As a bidirectional SOAP/HTTP based protocol it can provides the communication between customer premises equipment (CPE) and Auto Configuration Server (ACS). It includes both a safe configuration and the control of other CPE management functions within an integrated framework. In the course of the booming broadband market, the number of different internet access possibilities grew as well (e.g. modems, routers, gateways, set-top box, VoIP-phones).At the same time the configuration of this equipment became more complicated –too complicated for end-users. For this reason, TR-069 was developed. It provides the possibility of auto configuration of the access types. Using TR-069 the terminals can get in contact with the Auto Configuration Servers (ACS) and establish the configuration automatically and let ACS configure CPE automatically.

CWMP (TR-069)

CWMP

☐ Activated
☒ Deactivated

ACS Login Information

URL

http://cpe.bectechnologies.com/comserver/node1/tr069

Username

testcpe

Password

ac5entry

Connection Request Information

Path

Username

conexant

Password

welcome

Periodic Inform Config

Periodic Inform

☒ Activated
☐ Deactivated

Interval

870

Bind Wan Interface

Interface

Auto ▼

NATT Config

NATT Server

NATT Period

Save

**CWMP:** Select activated to enable CWMP.

### ACS Login Information

**URL:** Enter the ACS server login URL.

**User Name:** Specify the ACS User Name for ACS authentication to the connection from CPE.

**Password:** Enter the ACS server login password.

### Connection Request Information

**Path:** Local path in HTTP URL for an ACS to make a Connection Request notification to the CPE.

**Username:** Username used to authenticate an ACS making a Connection Request to the CPE.

**Password:** Password used to authenticate an ACS making a Connection Request to the CPE.

#### **Periodic Inform Config**

**Periodic Inform:** Select Activated to authorize the router to send an Inform message to the ACS automatically.

**Interval(s):** Specify the inform interval time (sec) which CPE used to periodically send inform message to automatically connect to ACS. When the inform interval time arrives, the CPE will send inform message to automatically connect to ACS.

#### **Bind WAN Interface**

**Interface:** Specify any available or a single WAN interface to handle TR-069 requests.

**NATT Config** - This is a proprietary feature provided by BEC. May leave them in blank, no configuration is required.

**NATT Server:** By BEC administrator only.

**NATT Period:** By BEC administrator only.

Click **Save** to apply settings.

## Parental Control

This feature provides Web content filtering offering safer and more reliable web surfing for users especially for parents to protect network security and control the contents for children at home.

▼ Parental Control	
Provider	www.opendns.com
Parental Control	<input type="radio"/> Activated <input checked="" type="radio"/> Deactivated
Host Name	<input type="text"/>
Username	<input type="text"/>
Password	<input type="text"/>
<p><b>**Parental Control provides Web content filtering while surfing the web safer and more reliable. Please get an account and configure at the selected Provider in advance.</b></p>	
<input type="button" value="Save"/>	

To activate this feature, please log on to [www.opendns.com](http://www.opendns.com) to get an OpenDNS account first.

**Parent Control Provider:** Hosted by www.opendns.com

**Parent Control:** Enable the feature by clicking the **Activated**

**Host Name:** It is the domain name of your OpenDNS. If you don't have one, please leave it blank.

**Username / Password:** Put down your OpenDNS account username and password

Click **Save** to apply settings.



## BECentral Management

BECentral is a cloud based device management platform that provides operators with a comprehensive suite of services to manage devices in real-time.

▼ BECentral Management	
BECentral Management	<input type="radio"/> Activated <input checked="" type="radio"/> Deactivated
BECentral Management URL	<input type="text" value="becentral.becloud.io"/>
BECentral Management Port	<input type="text" value="48883"/>
Organization ID	<input type="text" value="DEFAULT"/>
Device Report Interval	<input type="text" value="480"/>
Interface	<input type="text" value="ALL"/> ▼
<input type="button" value="Save"/>	

**BECentral Management:** Activate to enable the feature.

**BECentral Management URL:** Access path to the BECentral.

**BECentral Management Port:** Port listened by the BECentral.

**Organization ID:** Customer ID

**Device Report Interval:** Enter the interval time in seconds to send inform message periodically to the BECentral.

**Interface:** Specify any available or a single WAN interface to handle BECentral requests.

## Maintenance

### User Management

User Management provides the Administrator with the ability to grant access control and manage GUI login credentials for each user.

There are two access management levels, Administrator and User.

The default root account, Administrator (admin), has full access to all the features listed and ability to create other accounts with features to allow other users to access to. The User account is with limited access (specified by advanced users with admin account) to the GUI.

Total of **8** accounts can be created to grant access to manage the MX-200Ae via the web page.

#### ❖ Administrator Account

**admin/admin** is the root/default account username and password.

**NOTE: This username / password may vary by different Internet Service Providers.**

Login using the Administrator account, you will have the full accessibility to manage & control your gateway device and can also create user accounts for others to control some of the open configuration settings.

▼ User Management

User Account

Index

1 ▼

Username

admin

New Password

.....

Confirm Password

.....

Save

Delete

User Account Listing

Index	User Name
1	admin
2	user

### User Setup

**Index:** The numeric account indicator. The maximum entry is up to 8 accounts.

**User Name:** Create account(s) user name for GUI management.

**New Password:** Enter a new password for this user account.

**Confirmed Password:** Re-enter the new password again; you must enter the password exactly the same as in the previous field

### ❖ User Account

**user/user** is the default user account username and password

**NOTE:** This username / password may vary by different Internet Service Providers.

▼ User Management	
<b>User Account</b>	
Index	2 ▼
Username	user
New Password	....
Confirm Password	....
<b>Web GUI Permission</b>	
Guest Account	<input type="radio"/> Enable <input checked="" type="radio"/> Disable
Interface Setup	<input checked="" type="radio"/> Enable <input type="radio"/> Disable
Advanced Setup	<input checked="" type="radio"/> Enable <input type="radio"/> Disable
VPN Setup	<input checked="" type="radio"/> Enable <input type="radio"/> Disable
Access Management	<input checked="" type="radio"/> Enable <input type="radio"/> Disable
Maintenance	<input checked="" type="radio"/> Enable <input type="radio"/> Disable
<input type="button" value="Save"/> <input type="button" value="Delete"/>	

### User Account Setup

**Index #:** The numeric account indicator. The maximum entry is up to 8.

**Username:** Create account(s) user name for GUI management.

**New Password:** Password for the user account.

**Confirm Password:** Re-enter the password.

### Web GUI Permission

**Guest Account:** Enable to create this new guest account.





**Interface Setup / Advanced Setup / Access Management / Maintenance:** Enable to grant this user access to these features.

When someone accesses to the MX-200Ae using this “user” account, he/she can only manage and configure the features that is pre-selected in **Web GUI Permission** for this account.





Click **Save** to apply settings.


## Certificate Management


This feature is used for HTTPS Server authentication of the device using certificate. If the imported certificate doesn't match the authorized certificate with the Server then no access is allowed.

Local Certificate Listing			
Index	Certificate Name	Edit	Delete
1			
2			

Trusted CA Listing			
Index	Certificate Name	Edit	Delete
1			
2			

**Edit:** Click  (Edit) to import a certificate.

**Delete:** Click  (Delete) to remove the certificate from the list.

### Local Certificate Listing

Local Certificate

Index

1 ▼

Certificate Name

☐ PKCS12

Certificate File

Choose File

No file chosen

Upload

(Please upload Certificate File. )

Private Key File

Choose File

No file chosen

Upload

(Please upload Private Key File. )

Password

.....

After clicked "Upload", please wait for 5 seconds and then click "Apply".

Save

Back

**Index #:** The numeric account indicator. The maximum entry is up to 2.

**Certificate Name:** Description of the certificate.

**PKCS12:** Every certificate is accompanied by a private key. Upload both files if PKCS is disabled. Enable PKCS12 to put Certificate & Private Key in the same file, like \*.p12, \*.pfx.

**Certificate File:** Browse to locate the target certificate file on PC before uploading it.

**Private Key File:** Browse to locate the target file on PC before uploading it. If PKCS enabled, please ignore this setting.

**Password:** Enter the password if any, which is used to protect the private key. Otherwise, leave it empty.

Click **Apply** to save settings.

### Trusted CA Listing

▼ Trusted CA

Index	1 ▼		
CA Name	<input type="text"/>		
CA Certificate File	<input type="button" value="Choose File"/> No file chosen <input type="button" value="Upload"/> (Please upload CA Certificate File. )		

After clicked "Upload", please wait for 5 seconds and then click "Apply".

**Index #:** The numeric account indicator. The maximum entry is up to 2.

**CA Name:** Description of the CA.

**CA Certificate File:** Browse to locate the target certificate file on PC before uploading it.

Click **Apply** to save settings.

## Time Zone

With default, MX-200Ae does not contain the correct local time and date.

There are several options to setup, maintain, and configure current local time/date on the MX-200Ae. If you plan to use **Time Schedule** feature, it is extremely important you set up the Time Zone correctly.

Time Zone	
Current Date/Time	N/A (Can't find NTP server)
Time Synchronization	
Synchronize time with	<input checked="" type="radio"/> NTP Server <input type="radio"/> PC's Clock <input type="radio"/> Manually
Time Zone	(GMT-06:00) Central Time (US & Canada), Mexico City, Saskatchewan ▼
Daylight Saving	<input type="radio"/> Enabled <input checked="" type="radio"/> Disabled
NTP Server Address	<input type="text" value="0.0.0.0"/> (0.0.0.0: Default Value)
<input type="button" value="Save"/>	

**Synchronize time with:** Select the methods to synchronize the time.

- ▶ **NTP Server automatically:** To synchronize time with the SNTP servers to get the current time from an SNTP server outside your network then choose your local time zone. After a successful connection to the Internet, MX-200Ae will retrieve the correct local time from the SNTP server this is specified.
- ▶ **PC's Clock:** To synchronize time with the PC's clock.
- ▶ **Manually:** Select this to enter the SNMP server IP address manually.
  - ◆ **Date:** Month / Date / Year. Month – 1 ~ 12 (January ~ December).
  - ◆ **Time:** Hour: Minute: Second

**Time Zone:** Choose the time zone of your location. This will set the time difference between your time zone and Greenwich Mean Time (GMT).

**Daylight Saving:** Select this option if you use daylight savings time.

**NTP Server Address:** Enter the IP address of your time server. Check with your ISP/network administrator if you are unsure of this information.

Click **Save** to apply settings.

## Firmware & Configuration

Firmware is the software that controls the hardware and provides all functionalities which are available in the GUI. This software may be improved and/or modified; your MX-200Ae provides an easy way to update the code to take advantage of the changes. .

To upgrade the firmware of the MX-200Ae, you should download or copy the firmware to your local environment first. Click “**Choose File**” to specify the path of the firmware file. Then, click “**Upgrade**” to start upgrading process. After completing the firmware upgrade, the MX-200Ae will automatically restart and run the new firmware.

Firmware & Configuraiton	
Upgrade	<input checked="" type="radio"/> Firmware <input type="radio"/> Configuration
System Restart with	<input checked="" type="radio"/> Current Settings <input type="radio"/> Factory Default Settings
File	<input type="button" value="Choose File"/> No file chosen
Backup Configuration	<input type="button" value="Backup"/>
Status	
It might take several minutes, don't power off it during upgrading. Device will restart after the upgrade.	
<input type="button" value="Upgrade"/>	

**Upgrade:** Choose Firmware or Configuration you want to update.

**System Restart with:**

- ▶ **Current Settings:** Restart the device with the current settings automatically when finishing upgrading.
- ▶ **Factory Default Settings:** Restart the device with factory default settings automatically when finishing upgrading.

**File:** Type in the location of the file you want to upload in this field or click **Browse** to find it.

**Choose File:** Click “**Choose File**” to find the configuration file or firmware file you want to upload. Remember that you must extract / decompress / unzip the .zip files before you can upload them.

**Backup Configuration:** Click **Backup** button to back up the current running configuration file and save it to your computer in the event that you need this configuration file to be restored back to your MX-200Ae device when making false configurations and want to restore to the original settings.

**Upgrade:** Click “**Upgrade**” to begin the upload process. This process may take up to two minutes.

Firmware Upgrade	
File upload succeeded, starting flash erasing and programming!!	
Progress	<div><div></div></div>
Percent	15 %



DO NOT turn off or power cycle the device while firmware upgrading is still in process.

Improper operation could damage your MX-200Ae.

## System Restart

Click **System Restart** with option **Current Settings** to reboot your router.

System Restart

System Restart with

☒ Current Settings
 ☐ Factory Default Settings

Restart

If you wish to restart the router using the factory default settings (for example, after a firmware upgrade or if you have saved an incorrect configuration), select **Factory Default Settings** to restore to factory default settings.

You may also restore your router to factory settings by holding the small Reset pinhole button on the back of your router in about more than 6s seconds whilst the router is turned on.



Auto Reboot

Schedule an automatic reboot for your MX-200Ae to ensure proper operation and best performance. This reboot will only reboot with current configuration settings and not overwrite any existing settings.

▼ Auto Reboot

Schedule	1. <input type="checkbox"/> Enable	<input type="checkbox"/> Mon.	<input type="checkbox"/> Tues.	<input type="checkbox"/> Wed.	<input type="checkbox"/> Thur.	<input type="checkbox"/> Fri.	<input type="checkbox"/> Sat.	<input type="checkbox"/> Sun.	Time	<input type="text" value="00"/>	<input type="text" value="00"/>
	2. <input type="checkbox"/> Enable	<input type="checkbox"/> Mon.	<input type="checkbox"/> Tues.	<input type="checkbox"/> Wed.	<input type="checkbox"/> Thur.	<input type="checkbox"/> Fri.	<input type="checkbox"/> Sat.	<input type="checkbox"/> Sun.	Time	<input type="text" value="00"/>	<input type="text" value="00"/>

Save

Click **Save** to apply settings

**Example:** Schedule MX-200Ae to reboot at 10:00pm (22:00) every weekday (Monday thru Friday) and reboot at 9:00am on Saturday and Sunday.

▼ Auto Reboot

Schedule	1. <input checked="" type="checkbox"/> Enable	<input checked="" type="checkbox"/> Mon.	<input checked="" type="checkbox"/> Tues.	<input checked="" type="checkbox"/> Wed.	<input checked="" type="checkbox"/> Thur.	<input checked="" type="checkbox"/> Fri.	<input type="checkbox"/> Sat.	<input type="checkbox"/> Sun.	Time	<input type="text" value="22"/>	<input type="text" value="00"/>
	2. <input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Mon.	<input type="checkbox"/> Tues.	<input type="checkbox"/> Wed.	<input type="checkbox"/> Thur.	<input type="checkbox"/> Fri.	<input type="checkbox"/> Sat.	<input type="checkbox"/> Sun.	Time	<input type="text" value="09"/>	<input type="text" value="00"/>

Save

## Diagnostics Tool

The Diagnostic Test page shows the test results for the connectivity of the physical layer and protocol layer for both LAN and WAN sides.

### 4G/LTE / EWAN (LAN1)

Diagnostic Tool	
WAN Interface	EWAN(LAN1) ▼
Testing Ethernet LAN Connection	N/A
Ping Primary DNS ( N/A )	N/A
Ping www.google.com	N/A
Ping other IP Address or Domain <input type="radio"/> Yes <input checked="" type="radio"/> No	N/A
<input type="button" value="Start"/>	
Trace Route <input type="radio"/> Yes <input checked="" type="radio"/> No	
<input type="button" value="Start Trace Route"/>	

**Ping other IP Address:** Click **Yes** if you wish to ping other IP address rather than google.com

Click **START** to begin to diagnose the connection.

Diagnostic Tool	
WAN Interface	4G/LTE ▼
Testing Ethernet LAN Connection	N/A
Ping Primary DNS ( N/A )	N/A
Ping www.google.com	N/A
Ping other IP Address <input type="radio"/> Yes <input checked="" type="radio"/> No	N/A
<input type="button" value="Start"/>	

**Trace Route** is to display how many hops (also view the exact hops) the packet of data has to take to get to the destination.

Click **Yes**, enter the IP address or domain then **Start Trace Route**.

Trace Route <input checked="" type="radio"/> Yes <input type="radio"/> No	
IP Address or Domain	<input type="text"/>
Max TTL Value	16 [2-30]
<input type="button" value="Start Trace Route"/>	

**IP Address or Domain:** Set the destination host (IP, domain name) to be traced.

**Max TTL value:** Set the max Time to live (TTL) value.

Shown as we “trace” [www.billion.com](http://www.billion.com) below.

▼ Trace www.billion.com

```

traceroute to www.billion.com (125.227.205.188), 16 hops max, 60 byte packets
 1  172.16.1.254 (172.16.1.254)  0.472 ms  0.488 ms  0.643 ms
 2  122.96.153.233 (122.96.153.233)  7.354 ms  7.517 ms  7.704 ms
 3  221.6.12.69 (221.6.12.69)  7.921 ms  8.108 ms  8.256 ms
 4  221.6.1.253 (221.6.1.253)  8.392 ms  8.544 ms  *
 5  219.158.99.245 (219.158.99.245)  36.110 ms  36.839 ms  37.001 ms
 6  * * *
 7  * * 219.158.103.26 (219.158.103.26)  40.731 ms
 8  211.72.233.194 (211.72.233.194)  65.969 ms  66.040 ms  66.019 ms
 9  220.128.6.126 (220.128.6.126)  61.726 ms  61.831 ms  61.960 ms
10  220.128.11.170 (220.128.11.170)  61.543 ms  61.583 ms  65.127 ms
11  220.128.17.85 (220.128.17.85)  63.436 ms  62.133 ms  65.862 ms
12  220.128.17.229 (220.128.17.229)  64.695 ms  64.849 ms  65.063 ms
13  168.95.229.145 (168.95.229.145)  61.915 ms  60.715 ms  60.825 ms
14  * * *
15  * * *
16  * * *

```

## LAN

▼ Diagnostic Tool

WAN Interface	LAN ▼
Testing Ethernet LAN Connection	PASS
Ping other IP Address or Domain <input checked="" type="radio"/> Yes <input type="radio"/> No	Skipped
IP Address or Domain	N/A
Start	

**Ping other IP Address:** Click **Yes** to ping any desired IP address or a domain.

Click **START** to begin to diagnose the connection.

# Chapter 5: Troubleshooting

If your MX-200Ae is not functioning properly, you can refer to this chapter for simple troubleshooting before contacting your service provider support. This can save you time and effort but if symptoms persist, consult your service provider.

## Problems with the Router

Problem	Suggested Action
None of the LEDs is on when you turn on the router	Check the connection between the router and the adapter. If the problem persists, most likely it is due to the malfunction of your hardware. Please contact your service provider or BEC for technical support.
You have forgotten your login username or password	Try the default username "admin" and password "admin". If this fails, you can restore your router to its factory settings by pressing the reset button on the device rear side.

## Problem with LAN Interface

Problem	Suggested Action
Cannot PING any PC on LAN	Check the Ethernet LEDs on the front panel. The LED should be on for the port that has a PC connected. If it does not lit, check to see if the cable between your router and the PC is properly connected. Make sure you have first uninstalled your firewall program before troubleshooting.
	Verify that the IP address and the subnet mask are consistent for both the router and the workstations.

## Recovery Procedures

Problem	Suggested Action
<b>1. The front LEDs display incorrectly upgrade</b> <b>2. Still cannot access to the router management interface after pressing the RESET button.</b> <b>3. Software / Firmware upgrade failure</b>	<p>Before starting recovery process, please configure the IP address of the PC as 192.168.1.100 and proceed with the following step-by-step guide.</p> <ol style="list-style-type: none"><li>1. Power the router off.</li><li>2. Press reset button and power on the router, once the Power lights Red, keeping press reset button over 6 seconds.</li><li>3. Internet LED flashes Green, router entering recovery procedure and router's IP will reset to Emergency IP address (Say 192.168.1.1).</li><li>4. Open browser and access <a href="http://192.168.1.1">http://192.168.1.1</a> to upload the firmware.</li><li>5. Internet LED lit Red, and router starts to write firmware into flash. Please DO NOT power off the router at this step.</li><li>6. Internet LED lit Green when successfully upgrade firmware.</li><li>7. Power cycle off/on the MX-200Ae</li></ol>

# APPENDIX: PRODUCT SUPPORT & CONTACT

If you come across any problems please contact the dealer from where you have purchased the product.

Contact BEC @ <http://www.bectechnologies.net>

MAC OS is a registered Trademark of Apple Computer, Inc.

Windows 10/8/7 and Windows Vista are registered Trademarks of Microsoft Corporation

## FCC Statemnet

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ♦ Reorient or relocate the receiving antenna.
- ♦ Increase the separation between the equipment and receiver.
- ♦ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ♦ Consult the dealer or an experienced radio/TV technician for help.

### FCC Caution:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. . This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

### Co-location statement

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

### FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.