SuperSpeed USB 3.0 4-Port Powered Hub

User Reference Guide

Introduction

The *SuperSpeed USB 3.0 4-Port Powered Hub* adds four USB ports to your computer and with the included power adapter provides additional power source as needed.

Key Features and Benefits

- Expands a single USB connection to four USB ports
- USB 3.0 interface supports data transfer rates up to 5Gbps and backward compatible with USB 2.0 or USB 1.1 devices
- Included AC power adapter provides external power source as needed, great for power-hungry devices such as USB external storage devices

- Over-Current protection protects your devices from unforeseen power surges, aluminum housing and molding with woven braided cable adds extra durability

Specifications

Interface	USB 3.0
Port	4
Connector	1x USB 3.0 Type-A, Male 4x USB 3.0 Type-A, Female
Data Transfer Rate	Up to 5Gbps
Power	Input: 100-240VAC ~ 50/60Hz Output: 5V/2A
Housing Material	Aluminum
Built-in Cable Length	5.91" (15cm)
Color	Black
Dimensions	3.11" (W) x 0.63" (H) x 1.85" (D)
Weight	0.15 lbs (approximately)
Operating Temperature	32 to 122 degrees F
Storage Temperature	14 to 140 degrees F

Package Contents

- *SuperSpeed USB 3.0 4-Port Powered Hub*
- Power adapter
- User Reference Guide

System Requirements

- Desktop or notebook computer with an available USB port (USB 3.0 recommended)
- Windows® 10 (32-/64-bit) / 8.x (32-/64-bit) / 7 (32-/64-bit) / Vista (32-/64-bit) / XP (32-/64-bit)
- Windows Server® 2012 / 2008 R2 / 2008 / 2003 (32-/64-bit)
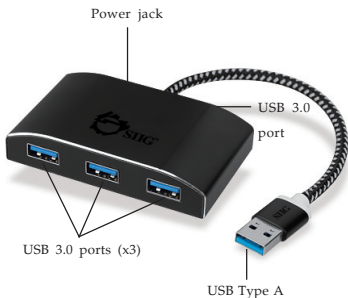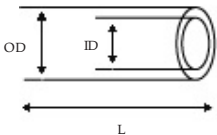- Mac OS X® 10.6 to 10.11

Layout

Power jack

USB 3.0 port

USB 3.0 ports (x3)

USB Type A

Figure 1: *SuperSpeed USB 3.0 4-Port Powered Hub*

- **USB Type-A:** Connects to an available USB port of a computer
- **USB 3.0 ports (x4):** Connects to USB peripherals such as mice, pen drives, or external hard drives
- **Power jack:** Connects to the included power adapter for additional power source (optional)

Power Jack:

Refer to below table for the specifications of the power adapter.

Outside diameter (OD)	Inside diameter (ID)	Plug length (L)	Negative / Positive
3.5(mm)	1.35(mm)	10(mm)	$\ominus$ —●— $\oplus$ *Center pin for positive voltage and the outer shield for negative voltage

Table 1: Power Plug Specifications

Application

Enhances your computer's USB connectivity instantly and provides external power source which is great for power-hungry devices such as external hard drives.

Note: Connect the included power adapter when the connected USB device(s) are not detected.

Figure 2: Application

Technical Support and Warranty

QUESTIONS? SIIG's **Online Support** has answers! Simply visit our web site at *www.siig.com* and click **Support**. Our online support database is updated daily with new drivers and solutions. Answers to your questions could be just a few clicks away. You can also submit questions online and a technical support analyst will promptly respond.

SIIG offers a 2-year manufacturer warranty with this product. This warranty covers the original purchaser and guarantees the product to be free of any defects in materials or workmanship for two (2) years from the date of purchase of the product. This warranty is not transferable and is available only to the original purchaser of the product.

SIIG will, at our discretion, repair or replace (with an identical product or product having similar features and functionality) the product if defective in materials or workmanship. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Please see our web site for more warranty details.

If you encounter any problems with this product, please follow the procedures below.

A) If it is within the store's return policy period, please return the product to the store where you purchased from.

B) If your purchase has passed the store's return policy period, please follow the steps below to have the product repaired or replaced.

> **Step 1:** Submit your RMA request.
>
> Go to **www.siig.com**, click **Support**, then **REQUEST A PRODUCT REPLACEMENT** to submit a request to <u>SIIG RMA</u> or fax a request to 510-657-5962. Your RMA request will be processed, if the product is determined to be defective, an RMA number will be issued.
>
> **Step 2:** After obtaining an RMA number, ship the product.

- Properly pack the product for shipping. All accessories that came with the original package must be included
- Include a copy of your original sales receipt inside the package with date of purchase and place of purchase circled and clearly visible
- Clearly write your RMA number on the top of the returned package. SIIG will refuse to accept any shipping package, and will not be responsible for a product returned without an RMA number posted on the outside of the shipping carton
- You are responsible for the cost of shipping to SIIG. Ship the product to the following address:

  SIIG, Inc.
  6078 Stewart Avenue
  Fremont, CA 94538-3152, USA
  RMA #: _____

- SIIG will ship the repaired or replaced product via Ground in the U.S. and International Economy outside of the U.S. at no cost to the customer

About SIIG, Inc.

Founded in 1985, SIIG, Inc. is a leading manufacturer of IT connectivity solutions (including Serial ATA and Ultra ATA Controllers, FireWire, USB, and legacy I/O adapters) that bridge the connection between Desktop/Notebook systems and external peripherals. SIIG continues to grow by adding A/V and Digital Signage connectivity solutions to our extensive portfolio.

SIIG products offer comprehensive user manuals, many user-friendly features, and are backed by an extensive manufacturer warranty. High quality control standards are evident by the overall ease of installation and compatibility of our products, as well as one of the lowest defective return rates in the industry. SIIG products can be found in computer retail stores, mail order catalogs, through major distributors, system integrators, VARs and through e-commerce sites.

PRODUCT NAME

SuperSpeed USB 3.0 4-Port Powered Hub

FCC RULES: TESTED TO COMPLY WITH FCC PART 15, CLASS B
OPERATING ENVIRONMENT: FOR HOME OR OFFICE USE

FCC COMPLIANCE STATEMENT:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

THE PARTY RESPONSIBLE FOR PRODUCT COMPLIANCE

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