**Intended use**

This washing machine is intended for household use and for the washing of laundry. It is not intended for public laundries.

**Programmes**

1. **Easy-Care**
2. **Allergy +**
3. **Mixed Load**
4. **Wool**
5. **Spin/Drain**
6. **Prewash**
7. **Speed Perfect**
8. **Eco**
9. **Handwash**

**Preparation**

- Prepare the laundry:
  - Remove zippers, clasps, etc.
  - Sort the laundry: white, colored, delicates.
- Add detergent and care products in the correct dispenser.
- Close the washing machine door.

**Washing**

- Select the programme.
- Start the programme.
- End of programme:
  - Open the door and remove the laundry.

**Removing the washing**

- Cool washing: select cool temperature.
- End of programme when ...
  - Select End of programme when ...
  - End of programme

**Individual settings**

- Select Individual settings.
- Programme:
  - Programmes
  - Setting and adjusting programmes
  - Individual settings

**Important information**

- Store pumps, valves, and transportation, such as the door, in a safe place before shipping.
- Follow the manufacturer's instructions for care of the washing machine.
- Do not use the washing machine for bleaching clothes!

**Your washing machine**

- Childproof lock
- Hand/machine-washable textiles
- Washing by hand, subsequent spin cycle
- Additional functions

**Maintenance**

- Faults
- Maintenance
- Safety instructions

**Additional functions**

- Hard-wearing fabrics
- Easy-care fabrics
- Accessories

**Environmental guidelines**

- Recycling
- Reuse of used appliances

- This directive provides the framework for the EU-wide collection and treatment of end-of-life electrical and electronic appliances.
**Overview of programmes**

- **Allergy+**
  - Particularly gentle wash programme to prevent shrinkage of laundry or containing wool.

- **Cottons**
  - 90 °C 6 kg 2.45 kWh 76 l
  - 60 °C 6 kg 1.60 kWh 68 l
  - 40 °C* 6 kg 0.95 kWh 68 l

- **Mixed Load**
  - Speed Perfect, Prewash; No spin between rinse cycles

- **Easy-Care**
  - 90 °C 6 kg

- **Delicates/Silk**
  - 30 °C 2 kg 0.30 kWh 37 l

- **Eco**
  - 6/3 kg 153 kWh 10560 l

**Consumption values**

<table>
<thead>
<tr>
<th>Programme</th>
<th>Load</th>
<th>Energy</th>
<th>Start</th>
<th>Programme time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cottons 90 °C</td>
<td>6 kg</td>
<td>2.45 kWh</td>
<td>76 l</td>
<td>2 hours</td>
</tr>
<tr>
<td>Cottons 60 °C</td>
<td>6 kg</td>
<td>1.60 kWh</td>
<td>68 l</td>
<td>1.5 hours</td>
</tr>
<tr>
<td>Cottons 40 °C*</td>
<td>6 kg</td>
<td>0.95 kWh</td>
<td>68 l</td>
<td>1.5 hours</td>
</tr>
</tbody>
</table>

**Cleaning the detergent drawer**

1. **Attach the insert and engage** (connect the cylinder to the guide pin).
2. **Open the drawer and pull out** (open the cylinder to the guide pin).
3. **Close the drawer and engage** (pull the cylinder to the guide pin).
4. **Close the drum and engage** (return to the guide pin).

**Programme sequence**

- **Before washing for the first time**
  - **Rinse the drum**
  - **Detergent solution pump blocked; service, clean the detergent solution pump**
  - **Detergent not dispensed.**
  - **Drum not full.**
  - **Water in the base tub.**
  - **Appliance leaking.**
  - **Turn off the tap.**

**What to do if...**

- **Foam escaping from the detergent drawer**
  - Turn off the water supply and call the after-sales service.
  - **Risk of scalding.**
  - **Unsatisfactory spin.**
  - **Water not visible in the drum.**
  - **Odour formation in the drum.**
  - **Water not visible in the compartment.**
  - **Intense noise formation.**

**Installation instructions**

- **On the rear of the appliance**
  - **Secure the appliance feet to the floor.**
  - **Clean the filter using a small brush.**
  - **Clean the interior, pump cover thread and pump housing**

**Safety instructions**

- **Risk of injury**
  - Keep detergents and care products out of the reach of children.
- **Risk of poisoning**
  - Risk of suffocation
- **Danger of suffocation**
  - For worn-out appliances:
    - Never pull the cable to disconnect the mains plug.
    - Read the instruction manual and installation instructions and all other information enclosed with the washing machine and act accordingly.
    - Retain the documents for subsequent use.

**Maintenance**

- **Before washing for the first time**
  - **Close and select Off.**
  - **At the end of the programme.**

What to do if...

- **Detergent not dispensed.**
  - **Reduce the detergent dosage for the next wash cycle.**
- **Detergent solution pump blocked.**
  - **Service, clean the detergent solution pump**
- **Detergent not dispensed.**
  - **Service, clean the waste pipe and/or drain hose.**
- **Cleaning the filter.**
  - **Clean the filter using a small brush.**

**Troubleshooting**

- **Washing machine door not closing.**
  - **Check the door mechanism.**
  - **Check the door mechanism.**
  - **Close the door.**
  - **Close and select Off.**
- **Spin cycle not selected.**
  - **Start or Pause.**
  - **At the end of the programme.**

**What to do if...**

- **Detergent solution pump blocked.**
  - **Service, clean the detergent solution pump.**
- **Detergent not dispensed.**
  - **Service, clean the waste pipe and/or drain hose.**
- **Cleaning the filter.**
  - **Clean the filter using a small brush.**

**Customer care**

- **call the after-sales service**
  - For further questions, please contact Bosch customer care.

**Consumption values**

<table>
<thead>
<tr>
<th>Programme</th>
<th>Load</th>
<th>Energy</th>
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<td>0.95 kWh</td>
<td>68 l</td>
<td>1.5 hours</td>
</tr>
</tbody>
</table>

**Risk of explosion.**

- **Risk of scalding.**
- **Risk of electric shock.**
- **Risk of injury.**
- **Risk of poisoning.**

**What to do if...**

- **Detergent not dispensed.**
  - **Reduce the detergent dosage for the next wash cycle.**
- **Detergent solution pump blocked.**
  - **Service, clean the detergent solution pump.**
- **Detergent not dispensed.**
  - **Service, clean the waste pipe and/or drain hose.**
- **Cleaning the filter.**
  - **Clean the filter using a small brush.**

**Troubleshooting**

- **Washing machine door not closing.**
  - **Check the door mechanism.**
  - **Check the door mechanism.**
  - **Close the door.**
  - **Close and select Off.**
- **Spin cycle not selected.**
  - **Start or Pause.**
  - **At the end of the programme.**

**What to do if...**

- **Detergent solution pump blocked.**
  - **Service, clean the detergent solution pump.**
- **Detergent not dispensed.**
  - **Service, clean the waste pipe and/or drain hose.**
- **Cleaning the filter.**
  - **Clean the filter using a small brush.**

**Customer care**

- **call the after-sales service**
  - For further questions, please contact Bosch customer care.
Congratulations - You have opted for a modern, high-quality domestic appliance manufactured by Bosch. This washing machine is distinguished by its economical water and energy consumption. Each machine that leaves our factory has been inspected thoroughly to ensure that it functions properly and is in perfect condition.

For further information and a selection of our products go to our website: www.bosch-home.com

You can find the contact details for your nearest after-sales service here or in the after-sales service directory (depending on model), see also Installation Instructions, page 7.

– GB 0844 8928979 Calls from a BT landline will be charged at up to 3 pence per minute. A call set-up fee of up to 6 pence may apply.
– IE 01450 2655 (0.03 € per minute at peak. Off peak 0.0088 € per minute.)

Environemntally friendly waste disposal

All packaging must be disposed of in accordance with environmental guidelines. This appliance is certified in accordance with European Directive 2012/19/EU on waste electrical and electronic equipment (WEEE). This directive provides the framework for the EU-wide collection and reuse of used appliances.

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Environmental protection/Conservation tips

– Always fill the washing machine with a maximum amount of laundry for the relevant programme.
– Wash normally soiled washing without a pre-wash.
– The selectable temperatures apply to the care labels on the textiles. The temperatures in the machine may deviate from this so that you get the optimum mix of energy-saving and washing results.
– Measure the detergent according to the manufacturer’s instructions and water hardness.
– If the laundry is then dried in the tumble dryer, select the spin speed according to the instructions of the dryer manufacturer.

Programmes

Detailed overview of programmes → page 7.

| Cottons | hard-wearing fabrics |
| Rinse | with subsequent spin cycle |
| Spin/Drain | laundry washed by hand, the rinsing water |
| Wool | hand/machine-washable textiles |
| Mixed Load | different types of laundry |
| Allergy + | hard-wearing fabrics |
| Delicates/Silk | delicate washable fabrics |
| Easy-Care | easy-care fabrics |

Preparation

Correct installation according to the separate installation instructions.

Checking the machine

– Never use a damaged machine.
– Inform the after-sales service.

Connecting the mains plug

Make sure your hands are dry. Take hold of the plug only.

Compartment II: Detergent for the main wash, water softener, bleach, stain remover

Compartment ©: Fabric softener, starch

Compartment I: Detergent for pre-wash

Display panel

Additional function

Start/ Pause

Programme

Speed Perfect Pre-wash Start Pause

Allergy + 60° Mixed Load 40° Delicates/Silk 60° Wool 30° Spin/Drain Rinse

Programme end after

Status indicators

End Wash, rinse, spin, programme duration or end

Childproof lock → page 5
**Sorting and loading laundry**

Follow the manufacturer's care information. According to the information on the care labels. Do not exceed the maximum load → page 7.

Observe the important information → page 6.

Insert large and small items of laundry. Take care not to trap items of laundry between the washing machine door and the rubber seal.

**Add detergent and care products**

Measure accordingly:
Amount of laundry, soiling, water hardness (ask your water supply company) and manufacturer's instructions.

Observe the important information → page 6.

Dilute thick fabric softener and fabric conditioner with water. This prevents blockages.

**Setting and adjusting programmes**

Additional function → Individual settings, page 5.

Programme selector for switching the machine on and off and for selecting the programme. Can be turned in either direction.

**Removing the washing**

Open the washing machine door and remove the washing.

- Remove any foreign objects - risk of rusting.
- Leave the washing machine door and detergent drawer open so that any residual water can evaporate.

**Turning the tap off**

Not required for AquaStop models → Hinweise Installation Instructions, page 7.

**Switching off**

Turn the programme selector to Off.

**End of programme when ...**

... End appears on the display panel.

**Interrupting the programme**

Programmes at high temperatures:
- Cool washing: Select Rinse.
- Select Start.

Programmes at lower temperatures:
- Select Spin/Drain.
- Select Start/Pause.

**Changing the programme, if ...**

... you have selected the wrong programme by mistake:
- Reselect the programme.
- Select Start/Pause. The new programme starts from the beginning.

**Before washing for the first time**

Wash once without any laundry → page 9.
**Individual settings**

*Additional functions* → and overview of programmes, see page 7.

**Speed Perfect**
For washing in a shorter time a washing outcome comparable to that of the standard programme. Maximum load → Overview of programmes, page 7.

**Prewash**
For heavy soiled, hard-wearing washing, e.g. made of cotton or linen.

**Start/Pause**
For starting the programme.

**Childproof lock**
You can lock the washing machine to prevent the functions you have set from being changed inadvertently.

**ON/OFF**: after the start/end of the programme, press and hold the Start/Pause button for approx. 5 seconds.

Note: The childproof lock can remain activated until you wish to start the next programme, even after switching off the machine. Then you can deactivate the childproof lock before starting the programme and activate it again as necessary once the programme has started.

---

**Important information**

**Protecting the washing and the machine**
- When measuring the amount of all detergents/additives and cleaning agents, always check the manufacturer's instructions.
- Empty pockets.
- Look out for metal items (paperclips, etc.).
- Wash delicates in a laundry bag (tights, curtains, underwired bras).
- Fasten zips, do up any buttons.
- Brush sand out of pockets and collars.
- Remove curtain fittings or place in the laundry bag.

**Washing with varying degrees of soiling**

- **light**: Wash new items of clothing separately.
  - Do not pre-wash.
  - If required, pretreat stains. Select programme **Cottons** (Eco).

- **heavy**: Load less washing.
  - Select programme **Cottons** (Eco).

**Starching**
Washing must not be treated with fabric softener

Starching is possible in all wash programmes if liquid starch is used. Pour the starch in accordance with the manufacturer's instructions into fabric softener compartment (rinse first if necessary).

**Dyeing/bleaching**

Dye should only be used in normal household quantities. Salt may damage stainless steel. Always follow the dye manufacturer's instructions! Do not use the washing machine for bleaching clothes!
# Overview of programmes

Refer to the table of consumption values on page 8 and notes on page 6.

<table>
<thead>
<tr>
<th>Programmes</th>
<th>°C</th>
<th>Type of laundry</th>
<th>Additional functions; information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cottons</td>
<td>20, 30, 40, 60, 90 °C</td>
<td>6 kg / 3.5 kg Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen</td>
<td>Speed Perfect*, Prewash</td>
</tr>
<tr>
<td>Cottons+</td>
<td>60 °C</td>
<td>6 kg</td>
<td>Speed Perfect*, Prewash</td>
</tr>
<tr>
<td>Easy-Care</td>
<td>30, 40 °C</td>
<td>3 kg Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics</td>
<td>Speed Perfect, Prewash</td>
</tr>
<tr>
<td>Mixed Load</td>
<td>40 °C</td>
<td>2.5 kg</td>
<td>Speed Perfect, Prewash</td>
</tr>
<tr>
<td>Delicates/Silk</td>
<td>40 °C</td>
<td>2 kg For delicate, washable fabrics, e.g. made of silk, satin, synthetic fibres or blended fabrics</td>
<td>Speed Perfect, Prewash; No spin between rinse cycles</td>
</tr>
<tr>
<td>Wool</td>
<td>40 °C</td>
<td>2 kg Hand- or machine-washable fabrics made of wool or containing wool</td>
<td>Particularly gentle wash programme to prevent shrinkage of laundry. Longer programme breaks (fibres rest in the detergent solution)</td>
</tr>
</tbody>
</table>

**Additional programmes**

- Rinse, Spin/Drain

---

<table>
<thead>
<tr>
<th>Programme Load</th>
<th>Energy</th>
<th>Water</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cottons 20 °C</td>
<td>0.30 kWh</td>
<td>68 l</td>
</tr>
<tr>
<td>Cottons 40 °C*</td>
<td>0.95 kWh</td>
<td>68 l</td>
</tr>
<tr>
<td>Cottons 60 °C</td>
<td>1.60 kWh</td>
<td>76 l</td>
</tr>
<tr>
<td>Cottons 90 °C</td>
<td>2.45 kWh</td>
<td>76 l</td>
</tr>
<tr>
<td>Easy-Care 40 °C*</td>
<td>0.70 kWh</td>
<td>46 l</td>
</tr>
<tr>
<td>Mixed Load 40 °C</td>
<td>0.40 kWh</td>
<td>44 l</td>
</tr>
<tr>
<td>Delicates/Silk 40 °C</td>
<td>0.40 kWh</td>
<td>44 l</td>
</tr>
<tr>
<td>Wool 30 °C</td>
<td>0.20 kWh</td>
<td>41 l</td>
</tr>
<tr>
<td>Delicates/Silk 30 °C</td>
<td>0.20 kWh</td>
<td>41 l</td>
</tr>
</tbody>
</table>

* Reduced load when using the Speed Perfect option.

1. Programmes without prewash - add detergent to compartment II, programmes with prewash - distribute the detergent between compartments I and II.
Before washing for the first time

Do not load any laundry into the machine. Turn on the tap. Add the following to compartment II:
- approx. 1 litre water
- detergent (dosage according to the manufacturer’s instructions for light soiling and the appropriate degree of water hardness)

Set the programme selector to Cottons 60 °C and select Start/Pause. At the end of the programme, turn the programme selector to Off.

Care

Risk of electric shock. Disconnect the mains plug.
Risk of explosion. No solvents.

Machine housing, control panel

- Remove detergent residue immediately.
- Wipe off with a soft, damp cloth.
- Do not clean with a jet of water.

Cleaning the detergent drawer ...

... if it contains detergent or fabric softener residues.

1. Pull out, press insert down, remove drawer completely.
2. To remove the insert: press the insert upwards from below with your finger.
3. Clean the detergent dispenser tray and insert with water and a brush and dry it.
4. Attach the insert and engage (connect the cylinder to the guide pin).
5. Push in the detergent drawer.

Leave the detergent drawer open so that any residual water can evaporate.

Drum

Leave the washing machine door open so that the drum can dry out.
Rust stains - use chlorine-free cleaning agent, not steel wool.

Descaling

Ensure there is no laundry in the machine

This should not be necessary if the correct detergent dosage has been used. If it is necessary, however, proceed according to the descaling agent manufacturer’s instructions. Suitable descalers can be obtained via our website or from our after-sales service (→ page 1).

Information on the display panel depending on model

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>E: 15</td>
<td>Close the washing machine door properly; laundry may be caught.</td>
</tr>
<tr>
<td>E: 17</td>
<td>Turn the (cold water) tap on fully; supply hose kinked/trapped; water pressure too low; service, clean the filter → page 10,</td>
</tr>
<tr>
<td>E: 18</td>
<td>Detergent solution pump blocked; service, clean the detergent solution pump → page 10. Drainage hose/waste pipe blocked; service, clean the drainage hose at the siphon → page 10.</td>
</tr>
<tr>
<td>E: 23</td>
<td>Water in the base tub, appliance leaking. Turn off the tap. Call the after-sales service.</td>
</tr>
<tr>
<td>☢  ⚠</td>
<td>Childproof lock active; Deactivating → page 5.</td>
</tr>
</tbody>
</table>

Other displays

Switch off the appliance, wait for 5 seconds and switch it back on again. If the display appears again, call the after-sales service.

Maintenance

Detergent solution pump

Turn the programme selector to Off and disconnect the mains plug.
1. Remove the service flap for detergent solution pump.
2. Carefully unscrew the pump cover (residual water).
3. Clean the interior, pump cover thread and pump housing (the impeller in the detergent solution pump must rotate).
4. Replace the pump cover and screw it tightly.
5. Place the service flap back.

To prevent unused detergent from flowing straight into the drain during the next wash:
Pour 1 litre of water into compartment II and start the Spin/Drain programme.

Drainage hose at the siphon

Turn the programme selector to Off and disconnect the mains plug.
1. Loosen the hose clamp, carefully remove the drainage hose (residual water).
2. Clean the drainage hose and siphon connecting piece.
3. Reattach the drainage hose and secure the connection with the hose clamp.

Filter in the water supply

Risk of electric shock
Do not immerse the HydroSafe safety device in water (contains an electric valve).

Reduce the water pressure in the supply hose:
1. Turn off the tap.
2. Select any programme (except Spin/Drain).
3. Select Start/Pause Let the programme run for approximately 40 seconds.
4. Turn the programme selector to Off. Disconnect the mains plug.
5. Clean the filter:
   Disconnect the hose from the tap.
   Clean the filter using a small brush.

and/or for Standard and Aqua-Secure models:
Remove the hose on the rear of the appliance, Remove the filter with pliers and clean.
6. Connect the hose and check the leak tightness of the connection points.
What to do if ...

- Attach/replace the drainage hose correctly.
- Tighten the screw connection of the supply hose.

- Start/Pause not selected?
- Tap not turned on?
- Filter blocked? Clean the filter → page 10.
- Supply hose kinked or trapped?

- Safety function active. Wait approx. 2 minutes.

- Start/Pause selected?
- Washing machine door closed?

- Clean the detergent solution pump → page 10.
- Clean the waste pipe and/or drainage hose.

- Not a fault - water below the visible area.

- Not a fault - the unbalanced-load detection system has cancelled the spin cycle because of uneven distribution of the laundry. Distribute small and large items of laundry evenly inside the drum.
- Selected speed too low? → page 5.

- Not a fault - unbalanced load detection system adjusts the imbalance.

- Clean the insert if necessary → page 9.

- Run programme Cottons 90 °C without laundry. Use standard detergent.

- If foam is escaping from the detergent drawer:
  Mix 1 tablespoon of fabric softener with ½ litre of water and pour into compartment II (not with outdoor or down fabrics).
- Reduce the detergent dosage for the next wash cycle.

- Are the appliance feet fixed?
  Secure the appliance feet → Installation instructions.
- Transportation safety devices removed?
  Remove the transportation safety devices → Installation instructions.

- Power cut?
- Fuses triggered? Reset/change the fuses.
- If the fault occurs repeatedly, call the after-sales service.

- Not a fault - unbalanced load detection system adjusts imbalance by repeatedly distributing the laundry.
- Not a fault - foam detection system active - adds an additional rinse cycle.

- Occasionally, phosphate-free detergents contain water-insoluble residues.
- Select Rinse or brush the laundry after washing.

If you cannot correct a fault yourself or a repair is required:
- Turn the programme selector to Off and remove the mains plug from the socket.
- Turn off the water supply and call the after-sales service → Installation instructions.