UNPACKING
Inspect the UPS upon receipt. The box should contain the following:
(a) UPS unit (b) User’s manual (c) Warranty registration card.

SYSTEM FUNCTION BLOCK DIAGRAM

<table>
<thead>
<tr>
<th>Input</th>
<th>EMI Filter</th>
<th>Surge Suppressor</th>
<th>Output</th>
</tr>
</thead>
<tbody>
<tr>
<td>Normal Mode</td>
<td>Battery</td>
<td>Charger AC/DC</td>
<td>Inverter</td>
</tr>
<tr>
<td>Battery Mode</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

HOW TO DETERMINE THE POWER REQUIREMENTS OF YOUR EQUIPMENT
1. Ensure that the equipment plugged into the outlet does not exceed the UPS unit’s rated capacity (350VA/255W for CP350SLG). If the rated capacities of the unit are exceeded, an overload condition may occur and cause the UPS unit to shut down or the circuit breaker to trip.
2. There are many factors that can affect the amount of power that your computer system will require. For optimal system performance keep the load below 80% of the unit’s rated capacity.

HARDWARE INSTALLATION GUIDE
1. Your new UPS may be used immediately upon receipt. However, after receiving a new UPS, to ensure the battery’s maximum charge capacity, it is recommended that you charge the battery for at least 10 hours. Your UPS is equipped with an auto-charge feature. When the UPS is plugged into an AC outlet, the battery will automatically charge whether the UPS is turned on or turned off.
2. With the UPS unit turned off and unplugged, connect your equipment requiring battery backup into the battery power supplied outlets. Plug the other peripheral equipment (printer, scanner, speakers) into the full-time surge protection outlets. Do NOT plug a laser printer, paper shredder, copier, space heater, vacuum, sump pump or other large electrical device into the “Battery and Surge Protected Outlets.” The power demands of these devices will overload and possibly damage the UPS.
3. Plug the UPS into a 2-pole, 3-wire grounded receptacle (wall outlet). Make sure the wall branch outlet is protected by a fuse or circuit breaker and does not service equipment with large electrical demands (e.g. air conditioner, refrigerator, copier, etc.). The warranty prohibits the use of extension cords, outlet strips, and surge strips.
4. Press the power switch to turn on the unit. The Power ON indicator will illuminate green and the unit will “beep” twice.
5. If an overload is detected, an audible alarm will sound and the unit will enter an overload mode. To correct this, turn the UPS off and unplug at least one piece of equipment from the battery power supplied outlets. Make sure the circuit breaker is depressed and then turn the UPS on.
6. To maintain battery charge, leave the UPS plugged into an AC outlet at all times.
7. To store the UPS for an extended period, cover it and store with the battery fully charged. While in storage, recharge the battery every three months to ensure battery life.
8. For switchable outlet devices, the switch should be installed near the equipment and shall be easily accessible.

INSTALLING YOUR UPS SYSTEM

1. Battery and Surge Protected Outlets
   - The unit has three battery power/surge protection outlets to ensure temporary uninterrupted operation of your equipment during a power failure. (DO NOT plug a laser printer, paper shredder, copier, space heater, vacuum, sump pump or other large electrical device into the “Battery and Surge Protected Outlets.” The power demands of these devices will overload and possibly damage the unit.)
2. Full-Time Surge Protection Outlets
   - The unit has three surge protection outlets.
3. Power On Switch
   - To turn the UPS on, press the power button for approximately 2 seconds - you will hear a constant tone (1 second) - and release after a short beep.
   - To turn the UPS off, press the power button for approximately 2 seconds - you will hear a constant tone (1 second) - and release after two short beeps.
   - Quickly press the POWER button twice can turn off or turn on the audible Alarm. The default setting for is for the Alarm On.
   - To turn the alarm off, quickly press the power button twice. You will hear two short beeps when the alarm is turned off.
   - To turn the alarm back on, quickly press the power button twice. You will hear a short beep when the alarm is turned on.
4. Power On Indicator (green)
   - This LED is illuminated when the utility power is normal and the UPS outlets are providing power, free of surges and spikes.
5. Electrical Wiring Fault Indicator (red)
   - This LED indicator will illuminate to warn the user that a wiring problem exists, such as bad ground, missing ground or reversed wiring. If this is illuminated, disconnect all electrical equipment from the outlet and have an electrician verify the outlet is properly wired. The unit will not provide surge protection without being plugged into a grounded and properly wired wall outlet.
6. Circuit Breaker
   - Located on the side of the UPS, the circuit breaker serves to provide overload and fault protection.
7. Outlets Designed for AC Adapters
   - The UPS unit has two widely-spaced outlets, so AC power adapters can be plugged into the UPS without overlapping adjacent outlets.

DEFINITIONS FOR ILLUMINATED LED INDICATORS

<table>
<thead>
<tr>
<th>CONDITION</th>
<th>POWER ON</th>
<th>WIRING FAULT</th>
<th>ALARM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Normal</td>
<td>Off</td>
<td>Off</td>
<td>Off</td>
</tr>
<tr>
<td>Utility Failure - Battery mode</td>
<td>Off</td>
<td>Off</td>
<td>Beep twice every 30 seconds</td>
</tr>
<tr>
<td>Utility Failure - Low Battery</td>
<td>Off</td>
<td>Off</td>
<td>Rapid Beeping every 1/2 second</td>
</tr>
<tr>
<td>Overload - Occurs when connected equipment exceeds the listed capacity of the UPS.</td>
<td>Off</td>
<td>Off</td>
<td>Constant tone</td>
</tr>
<tr>
<td>Electrical Wiring Fault - The indcates a wiring problem with the AC outlet such as bad ground, missing ground, or reversed wiring. (DO NOT plug a laser printer, paper shredder, copier, space heater, vacuum, sump pump or other large electrical device into the “Battery and Surge Protected Outlets.” The power demands of these devices will overload and possibly damage the unit.)</td>
<td>Off</td>
<td>Off</td>
<td>None</td>
</tr>
</tbody>
</table>

TROUBLESHOOTING

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full-time surge protection outputs are powering more equipment than the unit is designed to handle.</td>
<td>Circuit breaker has tripped due to an overload.</td>
<td>Turn the UPS off and unplug at least one piece of equipment. Reset the circuit breaker by depressing the button, and then turn the UPS on.</td>
</tr>
<tr>
<td>The UPS does not perform expected runtime.</td>
<td>Battery is not fully charged.</td>
<td>Recharge the battery by leaving the UPS plugged in.</td>
</tr>
<tr>
<td>The UPS is not connected to an AC outlet.</td>
<td>Battery is worn out.</td>
<td>Please contact CyberPower Systems about replacement batteries.</td>
</tr>
<tr>
<td>The unit is not connected to an AC outlet.</td>
<td>The on/off switch is designed to prevent damage to rapidly turning it off and on.</td>
<td>Turn the UPS off. Wait 10 seconds and then turn the UPS on.</td>
</tr>
<tr>
<td>The UPS will not turn on.</td>
<td>The unit must be connected to a 110/120V 50/60Hz outlet.</td>
<td></td>
</tr>
<tr>
<td>The battery is worn out.</td>
<td>Please contact CyberPower Systems about replacement batteries.</td>
<td></td>
</tr>
<tr>
<td>Mechanical problem.</td>
<td></td>
<td>Please contact CyberPower Systems.</td>
</tr>
</tbody>
</table>

Additional troubleshooting information can be found at: Support at www.cyberpower.com.
How Long Do I Have To Make A Claim? All claims must be made within ten days of the occurrence.

What Will We Do To Correct Problems? CyberPower will inspect and examine the Product.

If the Product is defective in material or workmanship, CyberPower will repair or replace it at CyberPower’s expense, or, if CyberPower is unable to or decides not to repair or replace the Product (if defective) within a reasonable time, CyberPower will refund to you the full purchase price you paid for the Product (purchase receipt showing price paid is required).

If it appears that our Product failed to protect any equipment plugged into it, we will also send you forms for making your claim for the connected equipment. We will repair or replace the equipment that was damaged because of the failure of your Product or pay you the fair market value (NOT REPLACEMENT COST) of the equipment at the time of the damage. We will use Onsite Blue Book, or another third-party valuation guide, or eBay, Craigslist, or other source to establish that amount. Our maximum liability is limited to $75,000 for the CP350SLG.

Who Pays For Shipping? CyberPower will pay when we send items to you; you pay when you send items to CyberPower.

What isn’t covered by the warranty?

1. This Warranty does not cover any software that was damaged or needs to be replaced due to the failure of the Product or any data that is lost as a result of the failure or the restoration of data or records, or the reinstallation of software.

2. This Warranty does not cover or apply to: misuse, modification, operation or storage outside environmental limits of the Product or the equipment connected to it, for nor damage while in transit or in storage, nor if there has been improper operation or maintenance, or use with items not designed or intended for use with the Product, such as laser printers, appliances, aquariums, medical or life support devices, etc.

What are the limitations?

The sole and exclusive remedies of the Initial Customer are those provided by this Warranty.

Advanced Energy-Saving Design

The GreenPower UPS™ has a high-efficiency charger, which makes it the most energy-efficient UPS in its class. The advanced high-frequency charging system significantly improves charging efficiency and conserves energy. As a result of this advanced design, the GreenPower UPS™ uses less energy compared to competitive models. The GreenPower UPS™ is manufactured in accordance with the Restriction of Hazardous Substances (RoHS) directive making it one of the most environmentally-friendly UPS on the market today.

FCC Compliance Statement

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Canadian Compliance Statement

CAN ICES-3 (B)/NMB-3(b)

Limited Warranty and Connected Equipment Guarantee

The application of the United Nations Convention of Contracts for the International Sale of Goods is expressly excluded. CyberPower is the warrantor under this Limited Warranty.

Where Can I Get More Information?

For further information please feel free to contact CyberPower at CyberPower Systems (USA), Inc. 4241 12th Ave E., STE 400, Shakopee, MN 55379; call us at (977) 297-6057; or send us an e-mail message at claims@cyberpowersystems.com for instructions.

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