



Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.

Incredible call clarity

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

Durable and comfortable

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

Featuring

Noise-canceling microphone

Next-generation flexible microphone, with positioning guides, reduces background noise and interference, ensuring fewer missed words and a better caller experience.

Easy management via Poly Lens

Take control of your deployment from anywhere via remote management with Poly Lens cloud-based device management software.

Connection flexibility

Easily answer calls from your PC, regardless of the type of USB port you have, thanks to the convenient built-in USB-A and USB Type-C® connectors on the same cable.

Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers. ^[1]

Acoustic hearing protection

SoundGuard DIGITAL uses sophisticated algorithms to provide additional acoustic protection, above and beyond the impulse and long duration protection provided by SoundGuard while maintaining natural sounding speech.

Specifications

No Technical Specifications

Top Recommended Displays, Accessories and Services

No Top Recommended Displays, Accessories and Services

Messaging Footnotes

[1] Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-500-series> for more detail.

Technical Specifications Footnotes

No Technical Specifications Footnotes

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