Poly Voyager Free 20 Gray Earbuds +Basic Charge Case Customer Special 1 (A28PYAA)



Overview

Pure sound, less noise

Experience the simplicity of a true wireless earbud that powers your day. Adaptive ANC keeps you focused while Poly legendary audio makes your music and calls sound great. And personalized all-day comfort keeps you feeling good.

Powerful sound, adapted to you

Never miss a beat. High-powered speakers with Adaptive Active Noise Canceling (ANC) reduce distractions around you so you can enjoy rich, immersive audio.

Style and all-day comfort

An elegant, discreet design fits your style wherever you go. Use the Poly Lens app to easily find the right fit for ultimate comfort.

Speak with confidence

Share your ideas clearly with a 2-microphone beam forming array plus a 3rd mic that activates in windy conditions. And with AI noise reduction the far end hears more you, and less background noise [1].

Features

Tune out distractions

Adaptive Active Noise Canceling (ANC) automatically tunes out the right amount of unwanted noise in your surroundings so you can move around freely when listening to music or making calls.

Hear every beat

Poly brings decades of audio expertise and innovation to delivering rich, natural sound. Powerful 10 mm speakers bring your music and conversations to life, ensuring you never miss a moment.

Enjoy clearer calls

Make every conversation shine, no matter where you are. Each earbud has 3 noise-canceling mics that join forces with an AI machine-learning algorithm that intelligently recognizes and reduces background noise to enhance call clarity.[1]

Multipoint connectivity

Enjoy a streamlined audio experience with quick and easy device pairing. Connect to two devices at once and seamlessly move between them as you take calls or listen to music.

Power through the day

Carry extra power in your pocket with a sleek quick-charge case that supports QI wireless charging and extends your listening time by up to 28 hours.

Comfort that fits your style

No-compromise comfort and style, in Gray, so you can listen discreetly anywhere. Four ear tip sizes and the Poly Lens mobile app to personalize your fit for comfortable all-day listening.

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[1] Poly Voyager Free 20 is powered by the Qualcomm S3 Gen 2 Sound Platform with on-device AI to enhance the overall user experience.

Additional specifications

Audio	Wind noise protection; Passive noise cancellation (PNC); Adjustable Active Noise Cancellation (ANC); Transparency mode; AI noise reduction on outgoing voice audio; Voice assistant control
Battery life	Up to 12 hours (listen time, ANC off); Up to 8 hours (listen time, ANC on); Up to 42 hours (earbuds and charging case, ANC off); Up to 28 hours (earbuds and charging case, ANC on); Up to 4 days (standby time)
Battery recharge time	2 hours (earbuds); 3 hours (case); Supports battery fast charge: 10 minutes charge time delivering 2 hours listen time (earbuds)
Battery type	Rechargeable Li-ion
Button user controls	Power on/off; Bluetooth® pairing; Call answer/end; Mute; Voice Assistant; Play/pause/skip track; ANC Transparency mode; Status check
Charging plug	USB Type-C® to USB Type-C®
Color	Gray
Compatible Operating Systems	macOS; Android™; iOS; Windows
Connection type	Bluetooth®
Connects to	PC; Mobile
Datasheet photo 1	AHID/d0ecf02fbc56d67e0ed10b46efe9d25593e3f17a
Datasheet photo 2	AHID/209c1d7f1d74754d64d8d0e2f7fc7f2e9c440ec6
Datasheet photo 3	AHID/b9df790c0f55fb6a6adf89d80dc6aaf88fabb45b
Impedance	16 ohms
Indicator light	Battery (case)
Management Software	Poly Lens Mobile
Manufacturer Warranty	Poly standard two-year limited warranty
Microphone bandwidth	100 Hz to 7.8 kHz
Microphone type	4 digital MEMS; 2 analog
Minimum System Requirements	Bluetooth®; USB Type-C® port
Minimum dimensions (W x D x H)	17.83 x 23.9 x 21.06 mm (earbuds); 69.0 x 49.9 x 29.0 mm (case)
Minimum dimensions (W x D x H)	0.70 x 0.94 x 0.82 in (earbuds); 2.72 x 1.96 x 1.14 in (case)
Multiple order quantity	1
Multipoint technology	Yes
Nominal sound pressure level	99 dB SPL (-15 dBV @ 1 kHz)
Package dimensions (W x D x H)	6.18 x 3.66 x 1.73 in
Package dimensions (W x D x H)	157 x 93 x 44 mm
Package weight	255 g
Package weight	0.56 lb
Paired devices	Up to 8

Sensitivity (microphone)	-20 dBV/Pa
Sensitivity (speaker)	103 dB SPL (-15 dBV @ 1 kHz, maximum volume)
Speaker size	10 mm
Special features	Qi wireless charging; Fit test (with Poly Lens Mobile app); IP56 dust and water resistance rating; Smart sensors
Supported bluetooth profiles	A2DP 1.3; AVCTP 1.4; AVDTP 1.3; AVRCP 1.6; GAVDP 1.3; SPP 1.2; RFCOMM 1.2; HFP
UNSPSC code	52161554
UPC number	(ABA) 198122945337; (ABB) 198122945344; (ABL) 198122945351; (UUF) 198122945368
Weight	0.01 lb (each earbud, 2 total); 0.11 lb (charge case)
Weight	5.25 g (each earbud, 2 total); 50.96 g (charge case)
What's in the box	Quick start guide; Warranty card; Wireless earbuds; Charging case; Safety guide; XS/S/M/L eartips; Technical support documents; USB Type-C® to USB Type-C® cable
Wireless range	Up to 30 m
Wireless range (imperial)	Up to 98 ft

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