



# Poly EncorePro 510 Monaural Headset +Quick Disconnect (783Q2AA)



## Overview

### Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.

### Incredible call clarity

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

### Remote firmware and cloud system updates

Never worry about updates, thanks to remote firmware and cloud system updates. [1]

### Durable and comfortable

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

### Poly Quick Disconnect technology

Walk away from your desk with a click thanks to Poly Quick Disconnect technology.

# Features

## Noise-canceling microphone

Next-generation flexible microphone, with positioning guides, reduces background noise and interference, ensuring fewer missed words and a better caller experience.

## Expanded compatibility

Walk away from your desk with a click thanks to Poly Quick Disconnect (QD) technology that works with any Poly QD adapter.

## Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.<sup>[1]</sup>

## Acoustic hearing protection

SoundGuard is the acoustic limiting technology that is present in all communications headsets from Poly that protects against Acoustic Shock by limiting sounds to below 118dBA.<sup>[1]</sup>

## Recessed buttons

Eliminate button-pushing mistakes with recessed buttons that don't get accidentally activated.<sup>[1]</sup>

## Single button for joint audio/video hold

Enjoy worry-free privacy and peace of mind with a single button for joint audio and video hold.<sup>[1]</sup>

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*[1] Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-500-series> for more detail.*

## Additional specifications

<b>Acoustic protection technology</b>	SoundGuard Digital <sup>[1,2]</sup>
<b>Audio</b>	Noise reduction on outgoing voice audio
<b>Boom mic length (ft)</b>	0.44 ft
<b>Boom mic length (mm)</b>	135 mm
<b>Boom mic rotation</b>	290°
<b>Cable length</b>	78.5 cm
<b>Cable length (imperial)</b>	30.9 in
<b>Cartons per layer</b>	5
<b>Cartons per pallet</b>	20
<b>Color</b>	Black
<b>Compatible Operating Systems</b>	Windows; macOS
<b>Connection type</b>	3.5 mm audio
<b>Connects to</b>	Desk phone; PC; Mobile
<b>Country of origin</b>	Made in Mexico
<b>Datasheet photo 1</b>	<a href="https://ssl-product-images.www8-hp.com/digmedialib/prodimg/lowres/c08399321.png">https://ssl-product-images.www8-hp.com/digmedialib/prodimg/lowres/c08399321.png</a>
<b>ECCN</b>	EAR99
<b>Ear cushions</b>	PU leather (surface material)
<b>HTS code</b>	8518302000
<b>Headphone type</b>	On-ear
<b>Manufacturer Warranty</b>	Poly standard two-year limited warranty
<b>Microphone bandwidth</b>	20 Hz to 16 kHz
<b>Microphone type</b>	Omnidirectional
<b>Minimum System Requirements</b>	USB Type-A port; USB Type-C® port
<b>Minimum dimensions (W x D x H)</b>	4.3 x 5.8 x 2.6 in
<b>Minimum dimensions (W x D x H)</b>	11.1 x 14.9 x 6.7 cm
<b>Minimum order quantity</b>	1
<b>Package dimensions (W x D x H)</b>	137.9 x 178.05 x 54.6 mm
<b>Package dimensions (W x D x H)</b>	7.48 x 8.26 x 2.16 in
<b>Package weight</b>	7600 g
<b>Package weight</b>	16.75 lb
<b>Pallet (layers)</b>	4
<b>Pallet dimensions</b>	40 x 48 x 65.98 in

<b>Pallet dimensions (W x D x H)</b>	101.6 x 121.9 x 167.6 cm
<b>Pallet weight</b>	357 kg
<b>Pallet weight</b>	787.05 lb
<b>Products per pallet</b>	960
<b>Products per pallet layer</b>	240
<b>Sensitivity (microphone)</b>	-40 +/-3 dB
<b>Signal-to-noise ratio</b>	>50 dB
<b>Speaker size</b>	5.6 mm
<b>Special features</b>	UC certified
<b>UNSPSC code</b>	43191609
<b>UPC number</b>	(ABB) 197029632791; (AC3) 197961801064
<b>Weight</b>	0.11 lb
<b>Weight</b>	0.052 kg
<b>What's in the box</b>	Headset

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*[1] SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; Average daily noise exposure measures and controls sound to prevent the average daily sounds exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA).*

*[2] Requires Poly Lens Desktop App to enable SoundGuard Digital features.*

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# Services

## Poly Services

★ : Recommended

### Poly Support Services

3 year Poly+ EncorePro Service	<b>PENCORP312 ★</b>
3 year Partner Poly+ EncorePro Service	PENCORP362

# Hybrid Work Solutions

## Audio

★ : Recommended

### Audio Accessories

Poly 2.5mm to QD Cable (0.45M)	85Q30AA
Poly 2.5mm to QD Cable with Hookswitch (0.18M)	85Q35AA
Poly 2.5mm to QD Gold Cable (0.45M)	85S11AA
Poly 3.5mm to QD Cable (0.15M)	85Q37AA
Poly 3.5mm to QD Cable (3M)	85Q40AA
Poly 3.5mm to QD Cable for IP Touch (3M)	85Q43AA
Poly 4 Pin QD to 6 Pin QD Cable	85Q45AA
Poly 4 Pin QD to 6 Pin QD Cable (0.13M)	85Q47AA
Poly A10-11 Adapter	85Q14AA
Poly A10-11 QD to QD Adapter	85S27AA
Poly A10-12 Adapter (S1 Plug)	85S26AA
Poly A10-16 Adapter	85T17AA
Poly A10-16 Adapter (Bagged)	85T18AA
Poly AL10 Inline Audio Limiter	85S25AA
Poly CA22CD-DC Dual Channel Remote with Battery	85Q91AA
Poly CA22CD-SC Single Channel Remote with Battery	85Q92AA
Poly DA70-UC USB to QD Adapter	8A7D7AA
Poly DA75 USB to QD Adapter	786C6AA
Poly DA80 USB to QD Adapter	8A7D8AA
Poly DA85 USB to QD Adapter	786C7AA
Poly DA85-M USB to QD Adapter	786C8AA
Poly DA90 USB to QD Adapter	85T19AA
Poly DM15 to 6 Pin QD Cable (3M)	85R13AA
Poly EncorePro HW510/520 Foam Ear Cushions (2 Pieces)	85Q31AA
Poly EncorePro HW510/520 Foam Ear Cushions (25 Pieces)	85Q34AA
Poly EncorePro HW510/520 Leatherette Ear Cushions (2 Pieces)	85Q36AA
Poly EncorePro HW510V/520V Voice Tube	85Q39AA
Poly EncorePro HW510V/520V Voice Tubes (10 Pieces)	85Q41AA
Poly EncorePro HW530/540 Foam Ear Cushion (1 Piece)	85R18AA
Poly EncorePro HW530/540 Large Leatherette Ear Cushion (1 Piece)	85R21AA

Poly EncorePro HW530/540 Large and Small Earloops	85R19AA
Poly EncorePro HW530/540 Small Leatherette Ear Cushion (1 Piece)	85R23AA
Poly EncorePro HW700 Foam Ear Cushions and Mounting Plates (2 Pieces)	85R24AA
Poly EncorePro HW700 Foam Ear Cushions and Mounting Plates (25 Pieces)	85R26AA
Poly EncorePro HW700 Leatherette Ear Cushions and Mounting Plates (2 Pieces)	85R27AA
Poly EncorePro HW700 Leatherette Ear Cushions and Mounting Plates (25 Pieces)	85R28AA
Poly HIC-1 Cable	85R30AA
Poly HIC-10 Cable	783S2AA
Poly HIS Cable TAA	783S3AA
Poly HW540 Behind The Neckband	85R16AA
Poly HW540 Over The Headband	85R20AA
Poly M15D Adapter	85Q54AA
Poly M15D Cable (3M)	85R22AA
Poly M22 Adapter	85T20AA
Poly M22 Adapter (Bilingual)	85Q15AA
Poly M22 High Gain Adapter	85Q17AA
Poly M22 High Gain Adapter (Bilingual)	85Q19AA
Poly M22 Narrowband Adapter	85T21AA
Poly M22 Phone Cable (0.15M)	85R25AA
Poly M22 Phone Cable (1M)	85R33AA
Poly M22 to 2.5mm Cable (0.5M)	85R36AA
Poly M22 to QD Cable	85R38AA
Poly M22 to QD Lightweight Cable	85R40AA
Poly MDA100 QD USB-A Analog Switch	8A7E1AA
Poly MDA100 RJ9 Cable	85R42AA
Poly MDA105 QD USB-A Analog Switch	8A7E2AA
Poly MDA524 QD USB-A	8L544AA
Poly MDA524 USB-C	85Q24AA
Poly MDA526 QD USB-A	8L547AA
Poly Poly to GN QD Converter	85R64AA
Poly QD to QD Extension Cable (3M)	85R66AA
Poly QD to QD Lightweight Extension Cable with QD Lock	85R69AA
Poly RJ11 to QD Cable (3M)	85R76AA
Poly Savi 740/745 Neckband	85R32AA

Poly U10 Lightweight Cable with QD Lock	85R85AA
Poly Y Training Cable	85S07AA
Poly Y Training Cable with QD Lock-Digital Headsets	85S09AA

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