



Poly EncorePro 510 with Quick Disconnect Monoaural Headset TAA (783Q1AA)

Overview

Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.

Incredible call clarity

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

Durable and comfortable

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

Features

Noise-canceling microphone

Next-generation flexible microphone, with positioning guides, reduces background noise and interference, ensuring fewer missed words and a better caller experience.

Expanded compatibility

Walk away from your desk with a click thanks to Poly Quick Disconnect (QD) technology that works with any Poly QD adapter.

Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.^[1]

Acoustic hearing protection

SoundGuard is the acoustic limiting technology that is present in all communications headsets from Poly that protects against Acoustic Shock by limiting sounds to below 118dBA.

[1] Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-500-series> for more detail.

Specifications

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|--------------------------------|---|
| Dimensions (W x D x H) | 11.1 x 14.9 x 6.7 cm |
| Dimensions (W x D x H) | 4.3 x 5.8 x 2.6 in |
| Weight | 52 g |
| Weight | 0.11 lb |
| Package dimensions (W x D x H) | 138 x 178 x 55 mm |
| Package weight | 153.79 g |
| UPC number | 197029632784 |
| Manufacturer Warranty | Poly standard two-year limited warranty |
| What's in the box | Headset |

Additional specifications

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| Acoustic protection technology | SoundGuard ^[1] |
| Boom mic length (ft) | 0.44 ft |
| Boom mic length (mm) | 135 mm |
| Boom mic rotation | 290° |
| Cable length | 78.5 cm |
| Cable length (imperial) | 30.9 in |
| Cartons per layer | 5 |
| Cartons per pallet | 20 |
| Certified collaboration software | Skype for Business |
| Color | Black |
| Compatible Operating Systems | Windows 11; Windows 10; macOS |
| Connection type | Wired: QD (Quick-Disconnect) |
| Country of origin | Made in Mexico |
| Datasheet photo 1 | AHID/e9ce1f10ed3f5ec6a7ca6df6e1cbc8b8527aa8d7 |
| ECCN | EAR99 |
| Ear cushions | Foam (padding material) |
| HTS code | 8518302000 |
| Headphone type | On-ear (monoaural) |
| Microphone bandwidth | 20 Hz to 16 kHz |
| Microphone type | Noise cancelling |
| Multiple order quantity | 1 |
| Package dimensions (W x D x H) | 5.43 x 7 x 2.16 in |
| Package weight | 0.33 lb |
| Pallet (layers) | 4 |
| Pallet dimensions | 40 x 48 x 65.98 in |
| Pallet dimensions (W x D x H) | 101.6 x 121.9 x 167.6 cm |
| Pallet weight | 325.46 lb |
| Pallet weight | 147.63 kg |
| Products per pallet | 960 |
| Products per pallet layer | 240 |
| Sensitivity (microphone) | -40 +/-3 dB |
| Signal-to-noise ratio | >50 dB |
| Speaker bandwidth | 150 Hz to 6.8 kHz |

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| Speaker size | 30 mm |
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| UNSPSC code | 43191609 |
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[1] Protects against Acoustic Shock by limiting sounds to below 118 dBA.

Services

Communication & Collaboration

★ : Recommended

Poly Support Services

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| 3 year Poly+ EncorePro Service | PENCORP312 ★ |
| 3 year Partner Poly+ EncorePro Service | PENCORP362 |

Audio

★ : Recommended

Audio Accessories

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| Poly 2.5mm to QD Cable (0.45M) | 85Q30AA |
| Poly 2.5mm to QD Cable (3M) | 85Q32AA |
| Poly 3.5mm to QD Cable (0.15M) | 85Q37AA |
| Poly 3.5mm to QD Cable (3M) | 85Q40AA |
| Poly 3.5mm to QD Cable for IP Touch (3M) | 85Q43AA |
| Poly 4 Pin QD Headset to 6 Pin QD Audio Processor Cable (0.13M) | 85Q45AA |
| Poly 6 Pin QD headset to 4 Pin QD Audio Processor Cable (0.13M) | 85Q47AA |
| Poly A10-11 Adapter | 85Q14AA |
| Poly A10-12 Adapter (S1 Plug) | 85S26AA |
| Poly A10-16 Adapter | 85T17AA |
| Poly A10-16 Adapter (Bagged) | 85T18AA |
| Poly Blackwire 5200 Y Training Cable | 85S08AA |
| Poly CA22CD-SC Single Channel Remote with Battery | 85Q92AA |
| Poly DA75 USB to QD Black Adapter TAA | 786C6AA |
| Poly DA85 USB to QD Black Adapter TAA | 786C7AA |
| Poly DA85-M USB to QD Black Adapter TAA | 786C8AA |
| Poly DA90 USB to QD Adapter | 85T19AA |
| Poly EncorePro HW510/520 Foam Ear Cushions (2 Pieces) | 85Q31AA |
| Poly EncorePro HW510/520 Leatherette Ear Cushions (2 Pieces) | 85Q36AA |
| Poly EncorePro HW510V/520V Voice Tube | 85Q39AA |
| Poly EncorePro HW530/540 Foam Ear Cushion (1 Piece) | 85R18AA |
| Poly EncorePro HW530/540 Large Leatherette Ear Cushion (1 Piece) | 85R21AA |
| Poly EncorePro HW530/540 Large and Small Earloops | 85R19AA |
| Poly EncorePro HW530/540 Small Leatherette Ear Cushion (1 Piece) | 85R23AA |
| Poly EncorePro HW700 Foam Ear Cushions and Mounting Plates (2 Pieces) | 85R24AA |
| Poly EncorePro HW700 Leatherette Ear Cushions and Mounting Plates (2 Pieces) | 85R27AA |
| Poly HIC-10 Cable | 783S2AA |
| Poly HIS Cable TAA | 783S3AA |
| Poly M22 Adapter | 85T20AA |
| Poly M22 Narrowband Adapter | 85T21AA |

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| Poly M22 Phone Cable (1M) | 85R33AA |
| Poly M22 to 2.5mm Cable (0.5M) | 85R36AA |
| Poly M22 to QD U10 Cable | 85R38AA |
| Poly MDA100 QD USB-A Analog Switch | 8A7E1AA |
| Poly MDA105 QD USB-A Analog Switch | 8A7E2AA |
| Poly MDA524 QD USB-A | 8L544AA |
| Poly MDA524 USB-C | 85Q24AA |
| Poly Poly to GN QD Converter | 85R64AA |
| Poly QD to QD Extension Cable (3M) | 85R66AA |
| Poly QD to QD Lightweight Extension Cable (10ft) | 920P2AA |
| Poly QD to QD Lightweight Extension Cable with QD Lock | 85R69AA |
| Poly Quick Disconnect IN-LINE MUTE Control KIT | 920P8AA |
| Poly Savi 740/745 Neckband | 85R32AA |
| Poly U10P Short End Cable | 784Q5AA |
| Poly U10P-S Cable | 784S0AA |
| Poly U10P-S19 Cable | 784S2AA |
| Poly Y Training Cable | 85S07AA |
| Poly Y Training Cable with QD Lock-Digital Headsets | 85S09AA |
| Wired Headset | |
| Poly Supraplus Clothing Clip Mirage | 8K6N5AA |

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