



Poly EncorePro 510 with Quick Disconnect Monoaural Headset TAA (783Q1AA)

Overview

Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.

Incredible call clarity

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

Durable and comfortable

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

Features

Noise-canceling microphone

Next-generation flexible microphone, with positioning guides, reduces background noise and interference, ensuring fewer missed words and a better caller experience.

Expanded compatibility

Walk away from your desk with a click thanks to Poly Quick Disconnect (QD) technology that works with any Poly QD adapter.

Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.^[1]

Acoustic hearing protection

SoundGuard is the acoustic limiting technology that is present in all communications headsets from Poly that protects against Acoustic Shock by limiting sounds to below 118dBA.

[1] Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-500-series> for more detail.

Specifications

Dimensions (W x D x H)	11.1 x 14.9 x 6.7 cm
Dimensions (W x D x H)	4.3 x 5.8 x 2.6 in
Weight	52 g
Weight	0.11 lb
Package dimensions (W x D x H)	138 x 178 x 55 mm
Package weight	153.79 g
UPC number	197029632784
Manufacturer Warranty	Poly standard two-year limited warranty
What's in the box	Headset

Additional specifications

Acoustic protection technology	SoundGuard ^[1]
Boom mic length (ft)	0.44 ft
Boom mic length (mm)	135 mm
Boom mic rotation	290°
Cable length	78.5 cm
Cable length (imperial)	30.9 in
Cartons per layer	5
Cartons per pallet	20
Certified collaboration software	Skype for Business
Color	Black
Compatible Operating Systems	Windows 11; Windows 10; macOS
Connection type	Wired: QD (Quick-Disconnect)
Country of origin	Made in Mexico
Datasheet photo 1	AHID/e9ce1f10ed3f5ec6a7ca6df6e1cbc8b8527aa8d7
ECCN	EAR99
Ear cushions	Foam (padding material)
HTS code	8518302000
Headphone type	On-ear (monoaural)
Microphone bandwidth	20 Hz to 16 kHz
Microphone type	Noise cancelling
Multiple order quantity	1
Package dimensions (W x D x H)	5.43 x 7 x 2.16 in
Package weight	0.33 lb
Pallet (layers)	4
Pallet dimensions	40 x 48 x 65.98 in
Pallet dimensions (W x D x H)	101.6 x 121.9 x 167.6 cm
Pallet weight	325.46 lb
Pallet weight	147.63 kg
Products per pallet	960
Products per pallet layer	240
Sensitivity (microphone)	-40 +/-3 dB
Signal-to-noise ratio	>50 dB
Speaker bandwidth	150 Hz to 6.8 kHz

Speaker size 30 mm

UNSPSC code 43191609

[1] Protects against Acoustic Shock by limiting sounds to below 118 dBA.

Services

Communication & Collaboration

★ : Recommended

Poly Support Services

3 year Poly+ EncorePro Service

PENCORP312 ★

3 year Partner Poly+ EncorePro Service

PENCORP362

Hybrid Work Solutions

Audio

★ : Recommended

Audio Accessories

Poly 2.5mm to QD Cable (0.45M)	85Q30AA
Poly 2.5mm to QD Cable (3M)	85Q32AA
Poly 3.5mm to QD Cable (0.15M)	85Q37AA
Poly 3.5mm to QD Cable (3M)	85Q40AA
Poly 3.5mm to QD Cable for IP Touch (3M)	85Q43AA
Poly 4 Pin QD Headset to 6 Pin QD Audio Processor Cable (0.13M)	85Q45AA
Poly 6 Pin QD headset to 4 Pin QD Audio Processor Cable (0.13M)	85Q47AA
Poly A10-11 Adapter	85Q14AA
Poly A10-12 Adapter (S1 Plug)	85S26AA
Poly A10-16 Adapter	85T17AA
Poly A10-16 Adapter (Bagged)	85T18AA
Poly Blackwire 5200 Y Training Cable	85S08AA
Poly CA22CD-SC Single Channel Remote with Battery	85Q92AA
Poly DA75 USB to QD Black Adapter TAA	786C6AA
Poly DA85 USB to QD Black Adapter TAA	786C7AA
Poly DA85-M USB to QD Black Adapter TAA	786C8AA
Poly DA90 USB to QD Adapter	85T19AA
Poly EncorePro HW510/520 Foam Ear Cushions (2 Pieces)	85Q31AA
Poly EncorePro HW510/520 Leatherette Ear Cushions (2 Pieces)	85Q36AA
Poly EncorePro HW510V/520V Voice Tube	85Q39AA
Poly EncorePro HW530/540 Foam Ear Cushion (1 Piece)	85R18AA
Poly EncorePro HW530/540 Large Leatherette Ear Cushion (1 Piece)	85R21AA
Poly EncorePro HW530/540 Large and Small Earloops	85R19AA
Poly EncorePro HW530/540 Small Leatherette Ear Cushion (1 Piece)	85R23AA
Poly EncorePro HW700 Foam Ear Cushions and Mounting Plates (2 Pieces)	85R24AA
Poly EncorePro HW700 Leatherette Ear Cushions and Mounting Plates (2 Pieces)	85R27AA
Poly HIC-10 Cable	783S2AA
Poly HIS Cable TAA	783S3AA
Poly M22 Adapter	85T20AA
Poly M22 Narrowband Adapter	85T21AA

Poly M22 Phone Cable (1M)	85R33AA
Poly M22 to 2.5mm Cable (0.5M)	85R36AA
Poly M22 to QD U10 Cable	85R38AA
Poly MDA100 QD USB-A Analog Switch	8A7E1AA
Poly MDA105 QD USB-A Analog Switch	8A7E2AA
Poly MDA524 QD USB-A	8L544AA
Poly MDA524 USB-C	85Q24AA
Poly Poly to GN QD Converter	85R64AA
Poly QD to QD Extension Cable (3M)	85R66AA
Poly QD to QD Lightweight Extension Cable (10ft)	920P2AA
Poly QD to QD Lightweight Extension Cable with QD Lock	85R69AA
Poly Quick Disconnect IN-LINE MUTE Control KIT	920P8AA
Poly Savi 740/745 Neckband	85R32AA
Poly U10P Short End Cable	784Q5AA
Poly U10P-S Cable	784S0AA
Poly U10P-S19 Cable	784S2AA
Poly Y Training Cable	85S07AA
Poly Y Training Cable with QD Lock-Digital Headsets	85S09AA

Wired Headset

Poly Supraplus Clothing Clip Mirage	8K6N5AA
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