Poly EncorePro 320 Stereo USB-C Headset TAA (767F9AA)

Overview

Comfort. Reliability. Value.

Make the most of every call. The EncorePro 300 Series, contact center headsets, are good for workers, callers, and your bottom line. Long-lasting comfort. Total reliability. Noise canceling so customers hear clearly. And exceptional value.

Get top quality audio

Give your teams and customers the quality audio you expect from Poly, with a flexible noise-canceling microphone to tune out background buzz and chatty neighbors.

Make conversations clear

Better understanding leads to better outcomes, and happier customers. That's why we use voice-optimized frequency response to make conversations clearer — and more accurate.

Features

Flexible microphone boom

Give your teams and customers quality audio with a flexible noise-canceling microphone.

Acoustic protection

SoundGuard Digital uses sophisticated algorithms to provide additional acoustic protection, above and beyond the protection of SoundGuard while it maintains natural-sounding speech.

Inline call controls

Make every call productive, with inline call control for easy volume adjustment and muting (USB versions only).[1]

Voice-optimized frequency

Create clearer and better conversations with voice-optimized frequency response.

Fold flat earpieces

Help agents stay responsive and comfortable with ear cushions that fold flat and around-the-neck placement between calls.

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[1] EncorePro 300 USB models only.

Additional specifications

Acoustic protection technology	SoundGuard Digital[1,2]
Audio	Noise and echo reduction
Boom mic length (ft)	0.44 ft
Boom mic length (mm)	135 mm
Boom mic rotation	290°
Button user controls	Call answer/end; Mute; Volume +/-
Cable length	2190 mm
Cable length (imperial)	86.2 in
Cartons per layer	4
Cartons per pallet	16
Certifications and compliances	CE
Certified collaboration software	Works With Chomebook Certified
Color	Black
Compatible Operating Systems	Windows 10; macOS
Connection type	Wired USB Type-A
Connects to	PC; Mobile
Datasheet photo 1	https://ssl-product-images.www8-hp.com/digmedialib/prodimg/lowres/c08401429.png
Ear cushions	Artificial leather (surface material)
Headphone type	On-ear (monoaural)
Impedance	32 ohms
Indicator light	On call; On muted call
Management Software	Poly Lens
Manufacturer Warranty	Poly standard two-year limited warranty
Microphone bandwidth	35 Hz to 21 kHz
Microphone type	Omnidirectional
Minimum System Requirements	USB Type-A port
Minimum dimensions (W x D x H)	4.3 x 5.8 x 2.6 in
Minimum dimensions (W x D x H)	11.1 x 14.9 x 6.7 cm
Number of microphones	1
Package dimensions (W x D x H)	5.59 x 6.96 x 2.16 in
Package dimensions (W x D x H)	14.2 x 17.7 x 5.5 cm
Package weight	0.15 kg

Package weight	0.33 lb
Pallet (layers)	4
Pallet weight	145.14 kg
Pallet weight	319.97 lb
Products per pallet	800
Products per pallet layer	200
Sensitivity (microphone)	-38 +/-3 dB
Signal-to-noise ratio	>53 dB
Speaker size	5.6 mm
Special features	UC certified
UNSPSC code	43191638
Weight	0.15 lb
Weight	0.07 kg
What's in the box	User guide; Headset

[1] SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; Average daily noise exposure measures and controls sound to prevent the average daily sounds exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA).

[2] Requires Poly Lens Desktop App to enable SoundGuard Digital features.

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