Poly EncorePro 715 USB-A Monoaural Headset TAA (783N5AA)

Overview

Better contact center calls

A high-performing headset is the foundation for a great contact center experience. EncorePro 700 Series features excellent noise canceling for accurate voice interactions and fewer repeats. So, both caller and agent feel heard and secure.

Empower your agents

Enjoy all-day comfort, superior audio quality, and built-in control. A better call center experience benefits both teams and customers, ultimately leading to improved business outcomes.

Hear every word

Perfect for busy contact centers, these headsets guarantee clear and distraction-free communication, allowing both parties to hear each other without any difficulty. Thanks to precision positioning and effective noise cancellation.

Features

Noise-canceling mic

Experience richer and clearer conversations with our wideband audio and noise-canceling microphone. Say goodbye to listening fatigue as it reduces strain and enhances the overall call quality.

Unique boom design

Conveniently situated microphone arm stays clear of user's peripheral vision while the unique, extendable boom ensures precise positioning and enables optimal noise cancellation.

Sleek design + materials

Enjoy an elegant, satin finish and slim, stylish design that adds a touch of sophistication. Our headsets feature premium nylon composite materials, ensuring an ultralightweight design without compromising on durability.

Connection flexibility

Easily answer calls from your PC, regardless of the type of USB port you have, thanks to the convenient built-in USB-A and USB Type-C® connectors on the same cable.

Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.[1]

Acoustic hearing protection

SoundGuard DIGITAL uses sophisticated algorithms to provide additional acoustic protection, above and beyond the impulse and long duration protection provided by SoundGuard while maintaining natural sounding speech.

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[1] Visit https://www.poly.com/us/en/products/headsets/encorepro/encorepro-700-usb for more detail.

Additional specifications

Acoustic protection technology	SoundGuard Digital[1]
Audio	Noise cancellation (NC); Passive noise cancellation (PNC)
Boom mic length (mm)	120 - 145 mm
Boom mic rotation	290°
Button user controls	Call answer/end; Mute; Volume +/-
Cable length	218 cm
Cable length (imperial)	85.8 in
Cartons per layer	6
Cartons per pallet	24
Color	Black
Connection type	Wired USB Type-A
Connects to	PC
Country of origin	Made in Mexico
ECCN	EAR99
Ear cushions	Artificial leather (surface material)
HTS code	8518302000
Manufacturer Warranty	Poly standard two-year limited warranty
Microphone bandwidth	100 Hz to 6.8 kHz
Microphone type	Omnidirectional
Minimum System Requirements	USB Type-A port
Multiple order quantity	48
Package dimensions (W x D x H)	149 x 175 x 55 mm
Package dimensions (W x D x H)	5.86 x 6.88 x 2.16 in
Package weight	190.68 g
Package weight	0.42 lb
Pallet (layers)	4
Pallet dimensions	40 x 48 x 50.11 in
Pallet dimensions (W x D x H)	101.6 x 121.9 x 127.3 cm
Pallet weight	201.12 lb
Pallet weight	20.11 kg
Products per pallet	648
Products per pallet layer	162
Speaker size	28 mm

UNSPSC code	43191638
Weight	0.11 lb
Weight	53 g
What's in the box	Headset

[1] Protects against Acoustic Shock by limiting sounds to below 118 dBA.

Services

Poly Services

Poly Support Services

3 year Partner Poly+ EncorePro Service	PENCORP362
3 year Poly+ EncorePro Service	PENCORP312

Hybrid Work Solutions

Audio

Audio Accessories

Poly 2.5mm to QD Cable (0.45M)	85Q30AA
Poly 2.5mm to QD Cable (3M)	85Q32AA
Poly 2.5mm to QD Cable with Hookswitch (0.18M)	85Q35AA
Poly 2.5mm to QD Gold Cable (0.45M)	85S11AA
Poly 3.5mm to QD Cable (0.15M)	85Q37AA
Poly 3.5mm to QD Cable (3M)	85Q40AA
Poly 3.5mm to QD Cable for IP Touch (3M)	85Q43AA
Poly 4 Pin QD to 6 Pin QD Cable	85Q45AA
Poly 4 Pin QD to 6 Pin QD Cable (0.13M)	85Q47AA
Poly A10-11 Adapter	85Q14AA
Poly A10-11 QD to QD Adapter	85S27AA
Poly A10-12 Adapter (S1 Plug)	85S26AA
Poly A10-16 Adapter	85T17AA
Poly A10-16 Adapter (Bagged)	85T18AA
Poly AL10 Inline Audio Limiter	85S25AA
Poly Blackwire 5200 Y Training Cable	85S08AA
Poly Blackwire C510/520 Case	85Q71AA
Poly CA22CD-DC Dual Channel Remote with Battery	85Q91AA
Poly CA22CD-SC Single Channel Remote with Battery	85Q92AA
Poly DA75 USB to QD Black Adapter TAA	786C6AA
Poly DA85 USB to QD Black Adapter TAA	786C7AA
Poly DA85-M USB to QD Black Adapter TAA	786C8AA
Poly DA90 USB to QD Adapter	85T19AA
Poly DM15 to 6 Pin QD Cable (3M)	85R13AA
Poly EncorePro HW510/520 Foam Ear Cushions (2 Pieces)	85Q31AA
Poly EncorePro HW510/520 Foam Ear Cushions (25 Pieces)	85Q34AA
Poly EncorePro HW510/520 Leatherette Ear Cushions (2 Pieces)	85Q36AA
Poly EncorePro HW510V/520V Voice Tube	85Q39AA
Poly EncorePro HW510V/520V Voice Tubes (10 Pieces)	85Q41AA
Poly EncorePro HW530/540 Foam Ear Cushion (1 Piece)	85R18AA

Poly EncorePro HW530/540 Large Leatherette Ear Cushion (1 Piece)	85R21AA
Poly EncorePro HW530/540 Large and Small Earloops	85R19AA
Poly EncorePro HW530/540 Small Leatherette Ear Cushion (1 Piece)	85R23AA
Poly EncorePro HW700 Foam Ear Cushions and Mounting Plates (2 Pieces)	85R24AA
Poly EncorePro HW700 Foam Ear Cushions and Mounting Plates (25 Pieces)	85R26AA
Poly EncorePro HW700 Leatherette Ear Cushions and Mounting Plates (2 Pieces)	85R27AA
Poly EncorePro HW700 Leatherette Ear Cushions and Mounting Plates (25 Pieces)	85R28AA
Poly HIC-1 Cable	85R30AA
Poly HIC-10 Cable	783S2AA
Poly HIS Cable TAA	783S3AA
Poly HW540 Behind The Neckband	85R16AA
Poly HW540 Over The Headband	85R20AA
Poly M15D Adapter	85Q54AA
Poly M15D Cable (3M)	85R22AA
Poly M22 Adapter	85T20AA
Poly M22 Adapter (Bilingual)	85Q15AA
Poly M22 High Gain Adapter	85Q17AA
Poly M22 High Gain Adapter (Bilingual)	85Q19AA
Poly M22 Narrowband Adapter	85T21AA
Poly M22 Phone Cable (0.15M)	85R25AA
Poly M22 Phone Cable (1M)	85R33AA
Poly M22 to 2.5mm Cable (0.5M)	85R36AA
Poly M22 to QD Cable	85R38AA
Poly M22 to QD Lightweight Cable	85R40AA
Poly MDA100 QD USB-A Analog Switch	8A7E1AA
Poly MDA100 RJ9 Cable	85R42AA
Poly MDA105 QD USB-A Analog Switch	8A7E2AA
Poly MDA500 Cable	85R46AA
Poly MDA500 USB-C to USB-A Cable	85R48AA
Poly MDA500 USB-C to USB-C Cable	85R50AA
Poly MDA524 QD USB-A	8L544AA
Poly MDA524 USB-C	85Q24AA
Poly MDA526 QD USB-A	8L547AA
Poly Poly to GN QD Converter	85R64AA

Poly QD to QD Extension Cable (3M)	85R66AA
Poly QD to QD Lightweight Extension Cable (10ft)	920P2AA
Poly QD to QD Lightweight Extension Cable with QD Lock	85R69AA
Poly Quick Disconnect IN-LINE MUTE Control KIT	920P8AA
Poly RJ11 to QD Cable (3M)	85R76AA
Poly Savi 740/745 Neckband	85R32AA
Poly U10 Lightweight Cable with QD Lock	85R85AA
Poly U10P Lightweight Cable	784S1AA
Poly U10P Long End Cable	784R9AA
Poly U10P Short End Cable	784Q5AA
Poly U10P-S Cable	784S0AA
Poly U10P-S19 Cable	784S2AA
Poly Y Training Cable	85S07AA
Poly Y Training Cable with QD Lock-Digital Headsets	85S09AA

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