Overview



Quality sound made portable

Sound like the professional you are with Poly Sync 20 USB/Bluetooth® smart speakerphone — for conference calls and music anywhere you work. Take it wherever you go — it's got up to 20 hours of talk time.

Dynamic audio

Take conference room-quality audio on the go. Enjoy remarkable sound from meetings to music and reduced echo and noise so you can be heard clearly.

Works the way you do

A programable button puts your favorite function at your fingertips — play / pause music, last-number redial and voice assistant — it's up to you. What's the status of a call? Know from a distance with the highly visible light bar.

Features

Three-microphone array

Experience conference calls with outside noise and distractions tuned out. A three-microphone array focuses on your voice — not the surrounding noise.

Full-duplex audio

Collaboration gets tough when one voice dominates the conversation. Full-duplex audio makes simultaneous conversations a breeze.

Smartphone charger

Stay connected and ready for your calls with the ability to charge your smartphone when on the go via an USB-A port.

Up to 20 hours of battery life

Work on the go — the battery is ready for portable use with up to 20 hours of talk time on a full charge. [1]

Wireless connection

Enjoy easy connectivity, however you want to work with your devices — connect smartphones wirelessly via Bluetooth® or to the computer with the included USB-A or USB Type-C® adapter. [2]

Communications platforms

An IT manager's dream, this speakerphone was created for communication and is optimized and certified to work with top virtual meeting providers.
[3]

- [1] Full charge time is 4 hours.
- [2] Connects to: PC via USB-A or USB Type-C® cable (depending on model) or wirelessly via included BT700 Bluetooth® adapter; smartphone via Bluetooth®.
- [3] Visit https://www.poly.com/us/en/products/phones/sync/sync-20 for more detail.

Additional specifications

Audio	Up to 7 ft / 2 m microphone pickup range; Ideal for up to 4 m x 4 m room sizes; Noise and echo reduction; Bass reflect with dual passive radiators
Battery life	Up to 20 hours (talk time)
Battery type	Rechargeable Li-ion
Bluetooth version	5.1
Button user controls	Power on/off; Bluetooth® pairing
Cable length	715 mm
Cable length (imperial)	28 in
Cartons per layer	10
Cartons per pallet	80
Certifications and compliances	CE; FCC; Rohs; IP64
Charge time	<4 hours
Color	Silver
Compatibility	Compatible with PCs via USB Type-A cable and smartphones via Bluetooth®
Compatible Operating Systems	Windows 10; macOS
Connection type	USB Type-A (PC); Bluetooth® (smartphone)
Country of origin	Made in China
ECCN	EAR99
HTS code	8517620090
Indicator light	On call
Management Software	Poly Lens
Manufacturer Warranty	Poly standard two-year limited warranty
Microphone bandwidth	100 Hz to 6.7 kHz
Microphone type	Bidirectional
Minimum System Requirements	USB Type-A port; Bluetooth®
Minimum dimensions (W x D x H)	1.3 x 3.7 x 7.2 in
Minimum dimensions (W x D x H)	3.4 x 9.5 x 18.2 cm
Multiple order quantity	10
Nominal sound pressure level	86 dB SPL
Number of microphones	3
Package dimensions (W x D x H)	7.2 x 8.22 x 2.16 in
Package dimensions (W x D x H)	183 x 209 x 55 mm
Package weight	518.4 g

Package weight	1.14 lb
Pallet (layers)	8
Pallet dimensions	40 x 48 x 76.37 in
Pallet dimensions (W \times D \times H)	101.6 x 121.9 x 194 cm
Pallet weight	456.52 kg
Pallet weight	1006.45 lb
Products per pallet	800
Products per pallet layer	80
Sensitivity (microphone)	-42 +/-3 dB
Signal-to-noise ratio	>55 dB
Speaker size	40 mm
Special features	USB-A port built-in for Poly BT600 or BT700 Bluetooth adapter
Supported bluetooth profiles	A2DP; AVRCP; HFP; HSP; BLE
Touch user controls	Call/answer end; Mute; Volume +/-; Programmable function button; Microsoft Teams
UNSPSC code	43191515
Weight	0.36 kg
Weight	0.80 lb
What's in the box	Wired Speakerphone; Travel case; Lanyard; BT600 Bluetooth® USB adapter

Services

Poly Services ★: Recommended

Poly Support Services

3 year Poly+ Sync 20 Service	PSYNC20312 ★
3 Year Partner Poly+ Sync 20 Price per personal device	PSYNC20362
3 year Next Business Day Hardware Advance Replacement Sync 20 Poly DaaS Service	DSYNC20DS3

Hybrid Work Solutions

Audio ★: Recommended

Audio Accessories

Poly BT700 USB-A Bluetooth Adapter	786C4AA
Poly BT700 USB-C Bluetooth Adapter	786C5AA
Poly Sync 20 Case	85R77AA
Poly Sync 40 Charging Stand with Power Supply	85T35AA
Poly Sync 40 Charging Stand with Universal Power Supply	85R78AA
Poly Sync 40 Desk Mount	85R80AA
Poly Sync 60 Universal Power Supply	85R82AA

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