

Premium Care - Advanced Support from Real People. Real Fast.



REAL PERSON

Choose how you want to reach us - through the phone, chat or email - our expert technicians will take care of you.



REAL FAST

Highly trained technicians will provide you real-time solutions, whatever the issue, on your first contact. If needed, our team will schedule an onsite visit for the next business day.



HASSLE FREE

'Getting started' and 'how-to' assistance for hardware and software. Easy solutions that are simple to reach - that's how Premium Care delivers you the ideal support experience.



PC HEALTH CHECK

Free annual PC Health Check that allows our experts to spot issues before you do so they can resolve them quickly and help you avoid PC problems.

Accidental Damage Protection - Protection of your PC from the unexpected.

Experience shows that a significant portion of devices may be damaged (and not covered under warranty) in the first three years. Lenovo's Accidental Damage Protection service covers accidents beyond the system warranty such as drops, spills, bumps and even electrical surges. Make sure your new device has maximum protection, avoid unplanned costs and get peace of mind.

Base Warranty – Included with the systems you purchase, default 1- or 3-year coverage window.

Warranty Extensions & Upgrades – Service and protection that's right for your circumstances.

- Pick Up & Return Courier
- Onsite Support
- Technician Installed Customer
- Replaceable Unit Service
- International Warranty Upgrade

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Recommended Accessories



ThinkPad UltraSlim USB DVD Burner

4XA0E9775

ThinkPad UltraSlim USB DVD Burner -- is a small form factor external portable DVD and CD recordable drive that can be attached to Notebooks with USB2.0 port or USB3.0 port. With 9.5mm UltraSlim engine, 20% slimmer tha...



ThinkPad 15.6-inch Essential Backpack

4X40E77329

Specifically designed for the budget-conscious customer who values a functional and lightweight case, the Essential Toploader offers uncompromising quality. Made of durable, lightweight nylon, this backpack boasts a p...

For a full list of accessories and services, please visit:
<https://smartfind.Lenovo.com>

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PSREF
Product Specifications
Reference