

ProductSheet
HP Laptop 14-dq2020ca (2L7H4UA)



Do more from anywhere. All-day long.

Stay connected to what matters most with long-lasting battery life and a thin and portable, micro-edge bezel design. Built to keep you productive and entertained from anywhere, the HP 14" diagonal laptop features reliable performance and an expansive display - letting you stream, surf and speed through tasks.



Take it anywhere. See more.

See more of your screen on the 6.5 mm micro-edge bezel display. A thin and light design makes it easy to take this PC anywhere.

Reliable performance for every day

Tackle your busiest days with the performance of an Intel® processor. Save more of what you love with abundant storage for all your photos, videos and documents.

Powered up and productive. All day long.

Long-lasting battery life and HP Fast Charge technology lets you work, watch, and stay connected all day. Integrated precision touchpad with multi-touch support speeds up navigation and productivity.


Featuring

 Windows 10



Windows 10

Do great things confidently with the familiar feel of Windows – only better. Be more secure, more productive, and get more personal with preinstalled features and enhancements like Windows Hello and Cortana. ^[1]

 1080p



Exceptional experience, anywhere

11th Gen Intel® Core™ processors bring the perfect combination of features to make you unstoppable. Get things done fast with high performance, instant responsiveness and best-in-class connectivity. ^[2]

 SSD

Full HD display

Sit back and enjoy crystal-clear visuals and images with the vibrant quality of 2 million pixels. The 1920 x 1080 resolution gives all your digital content a new dimension. ^[3]

Brilliant BrightView panel

Perfect for an ideal indoor experience, get a bright, clear picture for all your videos, photos, and documents.

128 GB Solid-State Drive

Without the moving parts of a standard hard drive, solid-state drives are more efficient, reliable, and fast. Boot up in seconds, transfer files without waiting hours, and enjoy a snappier experience every time you use your PC.

Specifications

Operating system	Windows 10 Home in S mode
Product color	Natural silver
Processor family	11th Generation Intel® Core™ i3 processor
Processor	Intel® Core™ i3-1125G4 (up to 3.7 GHz with Intel® Turbo Boost Technology, 8 MB L3 cache, 4 cores) ^[6,7]
Chipset	Intel® Integrated SoC
Memory	4 GB DDR4-2666 SDRAM (1 x 4 GB)
Internal Storage	128 GB SATA 3 TLC M.2 SSD
Product design	Paint finish cover and base, vertical brushed In-mould roll keyboard frame
Optical drive	Optical drive not included
Graphics	Integrated
Graphics (integrated)	Intel® UHD Graphics
Display	35.6 cm (14") diagonal, FHD (1920 x 1080), IPS, micro-edge, BrightView, 250 nits, 45% NTSC
Display	14" diagonal, FHD (1920 x 1080), IPS, micro-edge, BrightView, 250 nits, 45% NTSC
Display size (diagonal)	35.6 cm (14")
Display size (diagonal)	14"
Audio features	Dual speakers
Minimum dimensions (W x D x H)	32.4 x 22.5 x 1.79 cm (Dimensions vary by configuration)
Minimum dimensions (W x D x H)	12.76 x 8.86 x 0.71 in
Weight	1.46 kg (Weight varies by configuration)
Weight	3.24 lb
Keyboard	Full-size, natural silver keyboard
Pointing device	HP Imagepad with multi-touch gesture support; Precision Touchpad Support
Webcam	HP True Vision 720p HD camera with integrated dual array digital microphones
Ports	1 SuperSpeed USB Type-C® 5Gbps signaling rate; 2 SuperSpeed USB Type-A 5Gbps signaling rate; 1 HDMI 1.4b; 1 AC smart pin; 1 headphone/microphone combo
Expansion slots	1 multi-format SD media card reader
Package dimensions (W x D x H)	48.3 x 6.9 x 30.5 cm
Package weight	1.92 kg
Wireless	Intel® Wi-Fi 6 AX201 (2x2) and Bluetooth® 5 combo (Supporting Gigabit file transfer speeds)
Power supply type	45 W Smart AC power adapter
Battery type	3-cell, 41 Wh Li-ion
Battery life	Up to 7 hours and 15 minutes ^[3]
Battery recharge time	Supports battery fast charge: approximately 50% in 45 minutes ^[5]
Battery weight	0.46 lb
Battery weight	210 g
Ecolabels	ENERGY STAR® certified; EPEAT® Silver registered
Pre-installed software	Netflix
Software included	McAfee LiveSafe™
Software - Productivity & finance	1 month trial for new Microsoft 365 customers ^[24]
Cloud service	Dropbox ^[1]
UPC number	195697838484

Top Recommended Displays, Accessories and Services

HP Value Displays

HP 27mq 27-inch Display	1F2J9AA
HP 27mq 27-inch Display	7XM25AA

HP Home Monitors

HP V27i FHD Monitor	9SV92AA
HP V27i FHD Monitor	9SV93AA
HP V27i FHD Monitor	9SV94AA
HP V24i FHD Monitor	9RV15AA
HP V24i FHD Monitor	9RV16AA
HP V24i FHD Monitor	9RV17AA

Backpacks

HP 15.6 in Value Backpack	K0B39AA
HP 15.6 in Value Topload Case	K0B38AA

Covers

HP Reversible Neoprene Sleeve	2TX16AA
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Keyboard and Mouse Kits

HP Pavilion Wireless Keyboard and Mouse 800	4CE99AA
HP Pavilion Keyboard and Mouse 200	9DF28AA
HP Wired Keyboard and Mouse 160	6HD76AA

Mice

HP Wireless Mouse 220	258A1AA
HP Wireless Mouse 220	3FV66AA
HP Wireless Mouse 200	X6W31AA

AC Adapters

HP Travel Power Adapter 65W	X7W51AA
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Messaging Footnotes

[1] Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.microsoft.com>. Some features including voice supported Cortana, inking, and Continuum require more advanced hardware. See www.windows.com. Apps sold separately.

[2] Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering is not a measurement of higher performance.

[3] Full high-definition (FHD) content is required to view FHD images.

Technical Specifications Footnotes

[1] New Dropbox users are eligible to get 25 GB of Dropbox space free for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at <https://www.dropbox.com/help/space/hp-promotion>. Internet service required and not included.

[3] Windows 10 MobileMark 18 battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See <https://bapco.com/products/mobilemark-2018/> for additional details.

[5] Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. Available on select HP products. See <http://store.hp.com> for a full list of product features.

[6] Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

[7] Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See <http://www.intel.com/technology/turboboost/> for more information.

[24] Must activate within 180 days of Windows activation.

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