



HP OfficeJet Pro 9015e All-in-One Printer (1G5L3A)



Overview

Save time with Shortcuts.[1,5] Get automatic two-sided scanning and ink savings.[4]

Count on fast print speeds up to to 22 ppm(7), automatic two-sided printing, reliable Wi-Fi® connectivity,[2] and a 250-sheet paper tray. Choose HP+, the smart printing system that keeps you connected and ready to print from virtually anywhere[1]

Stay productive from anywhere

We make printing from anywhere easy with HP Smart, our best-in-class print app.[1,3]

HP+: Smart printing has arrived

A cloud-connected HP+ printer is smarter - it keeps itself up to date and ready to print. [10]

Never run out of ink with Instant Ink[8]

Never run out of ink.[8] Convenient ink cartridge replacements and smart delivery included.

Enhanced security, reliable connections

Reduce interruptions with self-healing Wi-Fi™ that keeps you connected.[2]

Features



Customizable shortcuts on your phone or printer^[1]



Create editable, searchable documents^[1]



Two-sided. Hands-free. Auto-fed



Ready when you are^[1]



Printing just got more productive^[1]



Amazing scanning, now on your smartphone^[1]

[1] Requires the HP Smart app download. For details on local printing requirements see <http://www.hp.com/go/mobileprinting>. Certain features/software are available in English language only, and differ between desktop and mobile applications. Subscription may be required; subscription may not be available in all countries. See details at <http://www.hpsmart.com>. Internet access required and must be purchased separately. HP account required for full functionality. List of supported operating systems available in app stores. Fax capabilities are for sending a fax only. After 2 years, monthly fee applies to continue advanced features with HP Smart Advance. HP Smart Advance is not available in all countries. For more information, see <http://hpsmart.com>

[2] Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at hp.com/go/mobileprinting. Wi-Fi is a registered trademark of Wi-Fi Alliance®.

[3] Compared to OEM printing apps for the majority of top-selling, network-capable inkjet/laser printers and all-in-ones for the home and office, priced ≤450 USD. Market share as reported by IDC Quarterly Hardcopy Peripherals Tracker – Final Historical CYQ4 2020. Claim based on research of printer manufacturer's print apps and Keypoint Intelligence hands-on testing and study April 2021 commissioned by HP. For details, please see: <http://keypointintelligence.com/HPSmartApp>

[4] Based on monthly subscription cost of Instant Ink 700-page plans without purchase of additional sets of pages compared to cost per page to print ISO/IEC 24711 pages on most in-class, traditional A4 color inkjet cartridge printers & MFPs using original standard capacity cartridges priced for: Australia <299 AUD; New Zealand <349 NZD; Canada ≤399 CAD & United States <399 USD. Sale prices not considered for this study. HP Ink Advantage printers excluded due to non-standard hardware & supplies model. Buyers Lab July 2020 study commissioned by HP, based on publicly available information as of June 1, 2020. Printers selected by market share in IDC Quarterly Hardcopy Peripherals Tracker - Final Historical 2020Q1. For details: www.keypointintelligence.com/HPInstantInk.

[5] Based on internal HP testing. Average timing estimate based on: 1) downloaded HP Smart app on mobile or desktop device, 2) setting up Shortcut, 3) scanning jobs which have more than 2-3 tasks associated with them (scan to email, save and rename, store to cloud, etc.). Average timing savings comparison based on using printer and desktop scan software to complete similar scanning tasks. Requires the HP Smart app download and supported HP printer. For details on local printing requirements see <http://www.hp.com/go/mobileprinting>.

[10] Utilizing technology in the HP+ system and compared to HP standard consumer printers without HP+. HP+ printers are ready when you are with improved connectivity utilizing Smart Driver and Print/Scan Doctor technology, more secure with Smart Security technology, more productive through HP Smart Advance features included for 2 years, and more sustainable by enabling Forest First printing and net-zero deforestation prints.

Specifications

Print Resolution Technologies	HP Thermal Inkjet
Print quality black (best)	1200 x 1200 rendered dpi
Print quality color (best)	Up to 4800 x 1200 optimized dpi on HP Advance Photo Paper 1200 x 1200 dpi input
Print speed black (ISO, A4)	Up to 22 ppm
Print speed black (ISO, letter)	Up to 22 ppm
Print Speed Color (ISO)	Up to 18 ppm
Print speed color (ISO)	Up to 18 ppm
Print speed	Print speed up to 22 ppm (black) and 18 ppm (color)
Bottom margin (A4)	3.3 mm
Left margin (A4)	3.3 mm
Right margin (A4)	3.3 mm
Top margin (A4)	3.3 mm
Functions	Print, copy, scan, fax
Duplex printing	Automatic (standard)
Duty cycle (monthly, A4)	Up to 25,000 pages
Duty cycle (monthly, letter)	Up to 25,000 pages ^[7]
Printer smart software features	Orientation: Portrait/Landscape; Print on Both Sides: None/Flip on Long Edge/Flip on Short Edge; Page Order: Front to Back/Back to Front; Pages per Sheet: 1, 2, 4, 6, 9, 16; Quality Settings: Draft/Normal/Best; Printing Shortcuts; Print in Grayscale: Off/High Quality Grayscale/Black Ink Only; Pages per Sheet Layout: Right then Down/Down then Right/Left then Down/Down then Left; Print in Max DPI: No/Yes; HP Real Life Technologies: Off/On; Booklet: None/Booklet-Left Binding/Booklet-Right Binding; Pages to Print: Print All Pages/Print Odd Pages Only/Print Even Pages Only; Borderless Printing: Off/On; Page Borders: Off/On;
Scanner advanced features	OCR (Optical Character Recognition); Smart Taks shortcuts: 1-click customizable scan to cloud destinations, email, and print, create editable, searchable documents by scanning from phone or printer; Smart Tasks destinations: Dropbox, Google Drive, One drive, email recipients, print
Fax smart software features	Digital Fax - Fax to PC is available with Windows (Please use: Visit http://www.hp.com/support to download the latest software.
Energy savings feature technology	Schedule On and Schedule Off

Replacement cartridges	HP 962 Black Original Ink Cartridge (~1,000 pages) 3HZ99A; HP 962 Cyan Original Ink Cartridge (~700 pages) 3HZ96A; HP 962 Magenta Original Ink Cartridge (~700 pages) 3HZ97A; HP 962 Yellow Original Ink Cartridge (~700 pages) 3HZ98A; HP 962XL Black Original Ink Cartridge (2,000 pages) 3JA03A; HP 962XL Cyan Original Ink Cartridge (1,600 pages) 3JA00A; HP 962XL Magenta Original Ink Cartridge (1,600 pages) 3JA01A; HP 962XL Yellow Original Ink Cartridge (1,600 pages) 3JA02A; HP 966XL Black Original Ink Cartridge (3,000 pages) 3JA04A. Actual yield varies considerably based on content of printed pages and other factors. For details see http://www.hp.com/go/learnaboutsupplies .
Supplies feature	HP Instant Ink eligible
Connectivity, standard	1 USB 2.0; 1 Host USB; 1 Ethernet; 1 Wireless 802.11a/b/g/n; 2 RJ-11 modem ports
Connectivity, optional	No
Network capabilities	Yes, via built-in Ethernet; Wireless 802.11a/b/g/n
Wireless capability	Yes, built-in WiFi 802.11a/b/g/n
Mobile printing capability	Chrome OS; HP Smart app; Apple AirPrint™; Wi-Fi® Direct Printing; Mopria™ Certified
Network protocols, supported	9100; LPR; SNMP; SLP; Internet Printing Protocol (IPP); WS-Print, Wireless
Software included	HP Printer Software, Shop for Supplies Online
Compatible Operating Systems	Windows 11; Windows 10; Windows 8; Windows 7; Windows Server; ChromeOS (Windows XP and Windows Vista not supported)
Sustainable impact specifications	With the HP OfficeJet Pro 9000 series and Original HP supplies, hardware is designed to help reduce energy use, paper is responsibly sourced, and ink cartridges are easily recycled. [10]
Energy star certified	Yes
Ecolabels	EPEAT® Silver
Copy speed black (best, A4)	Up to 5 cpm
Copy speed black (best, letter)	Up to 5 cpm
Copy speed color (best, A4)	Up to 4 cpm
Copy speed color (best, letter)	Up to 4 cpm
Digital sending standard features	Scan-to E-mail; Scan to network folder; scan to SharePoint; Scan to thumb drive
Fax Resolution Black (best)	Up to 300 x 300 dpi
Faxing	Yes, color
Scan speed (normal, A4)	Up to 8 ipm (200 ppi, b&w); Up to 8 ipm (200 ppi, color)
Scan speed (normal, letter)	Up to 8 ipm (200 ppi, b&w); Up to 8 ipm (200 ppi, color)
Scan file format	JPG, BMP, TIFF, PDF, RTF, TXT, PNG
Scan input modes	Front-panel scan, copy, HP Software, EWS, Mobile apps
Scan technology	Contact Image Sensor (CIS)
Scanner type	Easy slide-off glass, dual pass 2-sided ADF

Display	2.7" (6.86 cm) Capacitive Touchscreen CGD
Minimum dimensions (W x D x H)	439.3 x 342.5 x 278 mm
Minimum dimensions (W x D x H)	17.3 x 13.48 x 10.94 in
Weight	9.29 kg
Weight	20.43 lb
Power consumption	Up to 30 watts (printing), 5.80 watts (ready), 1.20 watts (sleep), 0.08 watts (manual-off) ^[3]
Power supply type	Internal (Built-in) Universal Power Supply
What's in the box	HP OfficeJet Pro 9015e All-in-One Printer; HP 962 Setup Black Ink Cartridge; HP 962 Setup Cyan Ink Cartridge; HP 962 Setup Magenta Ink Cartridge; HP Setup 962 Yellow Original Ink Cartridge; Regulatory Flyer; Ink Caution Flyer; Power Cord; Setup Poster; Reference Guide [For more information about fill and yield, see http://www.hp.com/go/learnaboutsupplies] ^[8]
Manufacturer Warranty	One-year limited hardware warranty; 24-hour, 7 days a week Web support; business hour phone support within warranty period.

Additional specifications

Accessories	None
Acoustic power emissions (active copy)	6.8 B(A) (copying at 9 ppm with ADF running)
Acoustic power emissions (active scan)	5.9 B(A)
Acoustic power emissions (active, printing)	6.9 B(A) (printing at 20 ppm)
Acoustic power emissions (ready)	2.6 B(A)
Acoustic pressure emissions	63 dB(A) (printing at 20ppm)
Auto fax reduction supported	Yes
Automatic document feeder capacity	Standard, 35 sheets
Automatic paper sensor	No
Bit depth	24-bit
Borderless printing	Yes, on photo paper only, up to 8.5 x 11 in (US letter), 210 x 297 mm (A4)
Cable included	No, please purchase (USB) cable, and (phone) cord separately
Camera phone description	Direct photo printing from camera phones with HP Smart App; Airprint™; Wireless Direct
Camera phone supported	Yes
Cartons per layer	AMS/AP:7; EMEA: 7
Color copy capability	Yes
Color or black	Color
Color scanning	Yes
Color(s) of printing supplies	Black, cyan, magenta, yellow
Compatible Network Operating Systems	Windows 11; Windows 10; Windows 8; Windows 7; Windows Vista; macOS 10.12 Sierra; macOS 10.11 El Capitan; macOS 10.13 High Sierra; ChromeOS
Connection type	Wireless
Control panel	2.7" (6.86 cm) touchscreen control panel with CGD (color graphic display); 3 buttons: (home, help, back)
Copier settings	Number of Copies; Two-Sided; Lighter/Darker; HP Copy Fix; ID Copy; Resize; Quality; Paper Size; Paper Type; Collate; Margin Shift; Crop; Copy Preview; Enhancements
Copies, maximum	Up to 99 copies
Copy Speed Black (maximum, A4)	Up to 32 cpm
Copy Speed Color (maximum, A4)	Up to 32 cpm
Copy reduce / enlarge settings	25 to 400%
Copy resolution (black graphics)	Up to 600 dpi

Copy resolution (black text)	Up to 600 dpi
Copy resolution (color text and graphics)	Up to 600 dpi
Copy speed black (ISO)	Up to 21 cpm
Copy speed black (draft, letter)	Up to 32 cpm
Copy speed color (ISO)	Up to 15 cpm
Copy speed color (draft, letter)	Up to 32 cpm
Count of layers in pallet	AMS: 6; EMEA/AP: 5
Country of origin	Product of Thailand
Dimensions with trays up (W x D x H)	439.3 x 382.2 x 278 mm
Distinctive ring detection supported	Yes
Duplex ADF scanning	Yes
Duty cycle note	Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP Color InkJet devices.
Dynamic security	Dynamic security enabled printer
Electromagnetic compatibility	CISPR 32:2012/EN 55032:2012 Class B; CISPR 24:2010/EN 55024:2010; EN 61000-3-2:2014; EN 61000-3-3:2013; FCC CFR 47 Part 15 Class B (USA); ICES - 003, Issue 6 Class B (Canada); EN 301 489-1 (V2.1.1:2017), EN 301 489-17 (V3.1.1 2017)
Enhanced scanning resolution	Up to 1200 dpi
Envelope Feeder	No
Fax Auto Redial	Yes
Fax Broadcast Locations	20
Fax Memory Note	Based on standard ITU-T test image #1 at standard resolution. More complicated pages or higher resolution will take longer and use more memory.
Fax Modem Speed	Synaptics Troy modem; data rate up to 33.6 kbps
Fax PC Interface Supported	Yes, PC fax send and archive
Fax Polling	No
Fax Speed Dials, Maximum Number	Up to 99
Fax Transmission Speed	4 sec per page
Fax Transmission Speed Note	Based on standard ITU-T test image #1 at standard resolution. More complicated pages or higher resolution will take longer and use more memory.
Fax delayed sending	Yes
Fax forwarding	Yes
Fax memory	Up to 100 pages
Fax memory	Up to 100 pages

Fax phone features	Color fax; auto reduction; No answer redial; speed dial; group speed dial; Junk fax blocker; Fax forwarding (black only); distinctive ring; delayed send (black only); scan and fax; PC fax send and Fax to PC; Fax volume (off/soft/loud); CID
Fax resolution black	203 x 196 dpi, 256 levels of gray
Fax resolution color (fine)	200 x 200 dpi
Fax resolution color (standard)	200 x 200 dpi
Fax telephone mode supported	No
Fax transmission speed (letter)	4 sec per page
Faxing options (ADF)	Two-sided
File Format Supported	PDF; TIFF; JPEG
Finished output handling	Sheet Feed
First copy out black (letter)	As fast as 7 sec
First copy out color (letter)	As fast as 9 sec
First page out black (A4, ready)	As fast as 9 sec
First page out black (letter, ready)	As fast as 9 sec
First page out color (A4, ready)	As fast as 10 sec
First page out color (letter, ready)	As fast as 10 sec
Geographic availability	WW
HP Real Life technologies™	Default=OFF
Image scaling or enlargement range	25 to 400%
Ink types	Pigment-based (black and color)
Input capacity	Up to 250 sheets
Instant ink	HP Instant Ink eligible. For more information visit https://www.hpinstantink.com
Internal Storage	None
Junk fax barrier	Yes, requires Caller ID
Levels of grayscale	256
Mac compatible	Yes
Maximum Input Capacity (envelopes)	Up to 30 envelopes
Maximum Memory	512 MB
Maximum dimensions (W x D x H)	439.3 x 519.8 x 278 mm
Maximum dimensions (W x D x H)	17.3 x 20.46 x 10.94 in
Maximum input capacity (10x15cm photos)	Up to 50 sheets
Maximum input capacity (4x6 photo)	Up to 50 sheets

Maximum input capacity (cards)	Up to 50 sheets
Maximum input capacity (labels)	Up to 50 sheets
Maximum input capacity (photo paper)	Up to 50 sheets
Maximum input capacity (sheets)	Up to 250 sheets
Maximum output capacity (cards)	Up to 30 sheets
Maximum output capacity (envelopes)	Up to 10 envelopes
Maximum output capacity (labels)	Up to 30 sheets
Maximum output capacity (photo paper)	Up to 30 sheets
Maximum output capacity (sheets)	Up to 60 sheets
Maximum print area	216 x 356 mm (Legal)
Media sizes supported	Letter; Legal; Government Legal; Executive; Statement; 3 x 5 in; 4 x 6 in; 5 x 7 in; 13 x 18 cm; 8 x 10 in; 10 x 15 cm; L; Photo 2L; Envelope(#10, Monarch, 5.5 bar); Card (3 x 5 in, 4 x 6 in, 5 x 8 in)
Media sizes supported	A4, A5, A6, B5(JIS), Card (A4, Hagaki, Ofuku Hagaki); Photo (13 x 18 cm, 10 x 15 cm); Envelope (A2, C5, C6, DL, Chou #3, Chou #4); 8.5 x 13 in
Media sizes supported, key	10 x 15 cm; A4; Envelopes
Media sizes supported, key	4 x 6 in; Letter; Legal; Envelopes
Media sizes, custom	Tray 1: 3 x 5 to 8.5 x 14; 5 x 8.3 to 8.5 x 14 in
Media sizes, custom	Tray 1: 76.2 x 127 to 215.9 x 355.6 mm
Media types	Plain Paper, HP Photo Papers, HP Matte Brochure or Professional Paper, HP Matte Presentation Paper, HP Glossy Brochure or Professional Paper, Other Photo Inkjet Papers, Other Matte Inkjet Papers, Other Glossy Inkjet Papers, Thick Plain Paper, Light/Recycled Plain Paper, HP Tri-fold Brochure Paper, Glossy
Media weight, recommended	16 to 28 lb (plain paper); 60 to 75 lb (photo); 20 to 24 lb (envelope); 90 to 110 lb (card)
Media weight, recommended	60 to 105 g/m ² (plain); 220 to 280 g/m ² (photo); 75 to 90 g/m ² (envelope); 163 to 200 g/m ² (card)
Media weight, supported	60 to 105 g/m ² (plain); 220 to 280 g/m ² (photo); 75 to 90 g/m ² (envelope); 163 to 200 g/m ² (card)
Media weight, supported	16 to 28 lb (plain paper); 60 to 75 lb (photo); 20 to 24 lb (envelope); 90 to 110 lb (card)
Memory	512 MB
Minimum System Requirements	Windows 10, 7: 32-bit or 64-bit, 2 GB available hard disk space, Internet connection, Internet Explorer.
Minimum System Requirements for Macintosh	macOS v10.14 Mojave, macOS v10.15 Catalina, macOS v11 Big Sur; 2 GB HD; Internet required
Model number	9015e
Multitasking supported	Yes

Number of print cartridges	4 (1 each black, cyan, magenta, yellow)
Number of users	1-5 Users
Operating altitude	3,000 m
Operating altitude	10,000 ft
Operating humidity range	20 to 80% RH
Operating temperature range	5 to 40°C
Operating temperature range	41 to 104°F
Orderable supplies	HP 962 Black Original Ink Cartridge 3HZ99A; HP 962 Cyan Original Ink Cartridge 3HZ96A; HP 962 Magenta Original Ink Cartridge 3HZ97A; HP 962 Yellow Original Ink Cartridge 3HZ98A; HP 962XL Black Original Ink Cartridge 3JA03A; HP 962XL Cyan Original Ink Cartridge 3JA00A; HP 962XL Magenta Original Ink Cartridge 3JA01A; HP 962XL Yellow Original Ink Cartridge 3JA02A; HP 966XL Black Original Ink Cartridge 3JA04A. Actual yield varies considerably based on content of printed pages and other factors. For details see http://www.hp.com/go/learnaboutsupplies .
Output capacity	Up to 60 sheets
Output file format	PDF; TIFF; JPEG (scan to Thumbdrive)
Package dimensions (W x D x H)	497 x 325 x 409 mm
Package dimensions (W x D x H)	19.57 x 12.8 x 16.1 in
Package weight	24.24 lb
Package weight	11.02 kg
Page yield (set-up/inbox cartridges)	~ 850 pages black, ~ 420 pages Cyan, Magenta, Yellow composite yield
Pallet dimensions	AMS: 48 x 40 X 101.73 in; EMEA: 47.24 x 39.37 x 86.65 in; AP: 48 x 40 x 86.50 in
Pallet dimensions (W x D x H)	AMS: 1220 x 1014 x 2584 mm; EMEA: 1200 x 1000 x 2200 mm; AP: 1219 x 1016 x 2197 mm
Pallet weight	NA: 1093 lb; EMEA/AP: 919lb
Pallet weight	NA: 497 kg; EMEA/AP: 418 kg
Paper handling input, standard	250-sheet input tray; 35-sheet ADF
Paper handling output, standard	60-sheet output tray
Paper trays, maximum	1
Paper trays, standard	1
Plug and play	Auto Wireless Connect
Power	Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz. Not dual voltage, power supply varies by part number with # Option code identifier.
Print Technology	Ink
Print colors	Yes
Print colors maximum	4
Print head nozzles	Total Print Head nozzles 6272

Print heads	4 (1 each black, cyan, magenta, yellow)
Print languages	HP PCL3 GUI
Print speed black (ISO)	Up to 22 ppm
Print speed black (best, A4)	Up to 22 ppm
Print speed black (best, letter)	Up to 22 ppm
Print speed black (draft, A4)	Up to 32 ppm
Print speed black (draft, letter)	Up to 32 ppm
Print speed color (ISO)	Up to 18 ppm
Print speed color (draft, 10x15 photo)	As fast as 39 sec
Print speed color (draft, 4x6 photo)	As fast as 39 sec
Print speed color (draft, A4)	Up to 32 ppm
Print speed color (draft, letter)	Up to 32 ppm
Print speed duplex (A4)	Up to 12 ipm
Print speed duplex (A4)	Up to 14 ipm
Print speed duplex (letter)	Up to 12 ipm
Print speed duplex (letter)	Up to 14 ipm
Print technology	HP Thermal Inkjet
Printer Management	Embedded Web Server
Printer drivers included	HP PCL3 GUI
Processor speed	1.2 GHz
Product logos	Energy Star; USB Hi-Speed Certified; "Works with Windows 10" logo; "Wireless; Print; Fax; Scan; Copy"; ePrint logo; Airprint; Ethernet; 2-sided print; 4 individual inks; Mopria™-certified, WiFi certified, Mfi, Works with Apple iBeacon, Download on the App Store, Get it on Google Play, Get it from Microsoft, Bluetooth Smart
Product long name specifications	HP OfficeJet Pro 9015e All-in-One Printer, Color Printer for Small Office, Print, copy, scan, fax, Automatic document feeder; Two-sided printing; Two-sided scanning; Scan to email; Scan to PDF; Touchscreen
Product short name specifications	HP OfficeJet Pro 9015e Wireless All-in-One Color Printer, Instant Ink; Two-sided printing
Quantity per pallet	AMS: 42; EMEA: 35; AP: 35
RMN number	SNPRC-1803-01
Recommended Macintosh system requirements	macOS v10.14 Mojave, macOS v10.15 Catalina, macOS v11 Big Sur; 2 GB HD; Internet required
Recommended monthly page volume	Up to 1500
Recommended operating humidity range	25 to 75% RH

Recommended operating temperature range	59 to 90°F
Recommended operating temperature range	15 to 32°C
Resolution (black and white, standard mode)	203 x 98 dpi
Resolution (black photo grayscale)	203 x 196 dpi
Safety	IEC 60950-1:2005 (2nd Edition) Am1:2009 + Am2:2013/EN 60950-1:2006 + A11:2009 + A1:2010 + A12:2011 + A2:2013; IEC62368-1:2014 (2nd Edition)/EN62368-1:2014+A11:2017; UL 62368-1: 2nd Edition; German GS; Russia EAC; China CCC; Taiwan BSMI
Scan resolution, hardware	Up to 1200 x 1200 dpi
Scan resolution, optical	Up to 1200 dpi
Scan size (ADF), maximum	8.5 x 14 in
Scan size (ADF), maximum	215.9 x 355.6 mm
Scan size (ADF), minimum	127 X 127 mm
Scan size (ADF), minimum	5 x 5 in
Scan size, maximum	8.5 x 11.7 in
Scan size, maximum	215.9 x 297 mm
Scan speed duplex (normal, A4)	Up to 4 ipm (200 ppi, b&w); Up to 4 ipm (200 ppi, color)
Scan speed duplex (normal, letter)	Up to 4 ipm (200 ppi, b&w); Up to 4 ipm (200 ppi, color)
Security management	SSL/TLS (HTTPS); IPP over TLS; 802.1x Authentication for Ethernet; WPA2-Enterprise; WPA2-Personal; Firewall; Certificates configuration; Control panel lock; Password protect EWS; Unused protocol and service disablement; Syslog; Signed firmware; Administrator settings
Segment (filter)	Small office
Send to email capability	Yes
Service & support features	HP Support Center (Online Web support); Print Scan Doctor
Service & support options	Free telephone support for basic setup, installation, and troubleshooting in North America, Europe, and Asia Pacific during warranty; Optional HP Supportpack for 4-hour response during standard business hours; Optional HP Supportpack for 24 hours a day, 7 days a week; Optional HP Supportpack for Comprehensive Technical Support
Standard input capacity (cards)	Up to 50 sheets
Standard input capacity (envelopes)	Up to 30 sheets
Standard input capacity (legal)	Up to 250 sheets
Standard media sizes (duplex)	A4; B5; Not supported for borderless photo
Standard media sizes (duplex, imperial)	Letter; executive; Not supported for borderless photo
Standard output capacity (cards)	Up to 30 cards

Standard output capacity (envelopes)	Up to 10 envelopes
Standard output capacity (labels)	Up to 30 sheets
Standard output capacity (legal)	Up to 60 sheets
Storage altitude	4,500 m
Storage altitude	15,000 ft
Storage device and direct print support	Front-facing USB/Flash drive
Storage temperature range	-40 to 140°F
Storage temperature range	-40 to 60°C
System requirements, recommended	Windows 10, 7: 32-bit or 64-bit, 2 GB available hard disk space, Internet connection, Internet Explorer.
Target user and print volume	For teams up to 5 users; Prints up to 1,500 pages/month
Tariff numbers	AMS:8443321040; EMEA:8443321000; APJ:84433221
Telecom compliance (fax capability)	USA: TIA-968-B-3, TIA-1096-A; Canada: IC CS-03 Part 1 Issue 9 Am5, Mar 2016 and IC CS-03, Part 8 Issue 9 Am5, Mar 2016; EU: ES 203 021-2, ES 203 021-3; EU: Radio Equipment Directive 2014/53/EU; Mexico (IFT); Brazil (ANATEL); Argentina (CNC); South Africa (ICASA)
Telephone handset supported	No
Top key features	HP+; HP Instant Ink eligible; Automatic document feeder; Two-sided printing
Twain version	Version 2.1
Typical electricity consumption (TEC) number	0.258 kWh/Week
UNSPSC code	43212104
UPC number	195122387556
Wireless	802.11a/b/g/n

[3] Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty.

[7] HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement

[8] For more information about page yields for replacement cartridges see <http://hp.com/go/learnaboutesupplies> for setup cartridges click on Setup supplies link on the same page.

Ink Supplies

★ : Recommended

HP Inkjet Printer Cartridges and Ink Supplies

HP 962 2-pack Black Original Ink Cartridges	3JB33AN
HP 962 3-pack Cyan/Magenta/Yellow Original Ink Cartridges	3YP00AN
HP 962 4-pack Black/Cyan/Magenta/Yellow Original Ink Cartridges	3YQ25AN
HP 962 Black Original Ink Cartridge	3HZ99AN
HP 962 Cyan Original Ink Cartridge	3HZ96AN
HP 962 Magenta Original Ink Cartridge	3HZ97AN
HP 962 Yellow Original Ink Cartridge	3HZ98AN
HP 962XL 2-pack High Yield Black Original Ink Cartridges	3JB35BN
HP 962XL 3-pack High Yield Cyan/Magenta/Yellow Original Ink Cartridges	3JB36BN
HP 962XL High Yield Black Original Ink Cartridge	3JA03AN
HP 962XL High Yield Black/962 Cyan/Magenta/Yellow 4-pack Original Ink Cartridges	3JB34AN
HP 962XL High Yield Cyan Original Ink Cartridge	3JA00AN
HP 962XL High Yield Magenta Original Ink Cartridge	3JA01AN
HP 962XL High Yield Yellow Original Ink Cartridge	3JA02AN
HP 963 4-pack Black/Cyan/Magenta/Yellow Original Ink Cartridges	6ZC70AE
HP 963 Black Original Ink Cartridge	3JA26AE
HP 963 Cyan Original Ink Cartridge	3JA23AE
HP 963 Magenta Original Ink Cartridge	3JA24AE
HP 963 Yellow Original Ink Cartridge	3JA25AE
HP 963XL High Yield Black Original Ink Cartridge	3JA30AE
HP 963XL High Yield Cyan Original Ink Cartridge	3JA27AE
HP 963XL High Yield Magenta Original Ink Cartridge	3JA28AE
HP 963XL High Yield Yellow Original Ink Cartridge	3JA29AE
HP 964 Black Original Ink Cartridge	3JA53AL
HP 964 Cyan Original Ink Cartridge	3JA50AL
HP 964 Magenta Original Ink Cartridge	3JA51AL
HP 964 Yellow Original Ink Cartridge	3JA52AL
HP 964XL High Yield Black Original Ink Cartridge	3JA57AL
HP 964XL High Yield Cyan Original Ink Cartridge	3JA54AL
HP 964XL High Yield Magenta Original Ink Cartridge	3JA55AL

HP 964XL High Yield Yellow Original Ink Cartridge	3JA56AL
HP 965 Black Original Ink Cartridge	3JA80AA
HP 965 Cyan Original Ink Cartridge	3JA77AA
HP 965 Magenta Original Ink Cartridge	3JA78AA
HP 965 Yellow Original Ink Cartridge	3JA79AA
HP 965XL High Yield Black Original Ink Cartridge	3JA84AA
HP 965XL High Yield Cyan Original Ink Cartridge	3JA81AA
HP 965XL High Yield Magenta Original Ink Cartridge	3JA82AA
HP 965XL High Yield Yellow Original Ink Cartridge	3JA83AA
HP Instant Ink Prepaid (\$60) Costco Any Page Plan	N9J75AN
HP Instant Ink Prepaid Card (\$5) - 15/50/100/300-page Plan	3HZ53AN
HP Instant Ink Prepaid Card (\$5) - 15/50/100/300-page Plan	3HZ64AN
HP Instant Ink Prepaid Card (\$5) - 15/50/100/300-page Plan	3HZ67AN
HP Instant Ink Prepaid Card (\$5) - 50/100/300-page Plan	3HZ65AN
HP Instant Ink Prepaid Card (\$5) - 50/100/300-page Plan	3HZ66AN
HP Instant Ink Prepaid Card (\$5) - 50/100/300-page Plan	3HZ73AN
HP Instant Ink Prepaid Card (\$5) - 50/100/300-page Plan	3HZ74AN
HP Instant Ink Prepaid Card (\$5) - 50/100/300-page Plan	X4E15AN
HP Instant Ink Prepaid Card (\$6) - 15/50/100/300-page Plan	3JB18AC
HP Instant Ink Prepaid Card (\$6) - 15/50/100/300-page Plan	3JB19AC
HP Instant Ink Prepaid Card (\$6) - 15/50/100/300-page Plan	3JB20AC
HP Instant Ink Prepaid Card (\$6) - 15/50/100/300-page Plan	3JB21AC
HP Instant Ink Prepaid Card (\$6) - 15/50/100/300-page Plan	3JB22AC
HP Instant Ink Prepaid eCode (\$5) - 50/100/300/700-page Plan	3YN14AN
HP Instant Ink for Business Prepaid Card (\$20)	1VW11AN
HP Instant Ink for Business Prepaid Card (\$20)	1VW12AN
HP Instant Ink for Business Prepaid Card (\$20)	3HZ62AN

HP Photo Papers

HP Photo Papers for inkjet

HP Advanced Photo Paper Glossy 65 lb 8 x 10 in. (203 x 254 mm) 25 sheets	6J777A
HP Advanced Photo Paper, Glossy, 65 lb, 13 x 19 in. (329 x 483 mm), 20 sheets	CR696A
HP Advanced Photo Paper, Glossy, 65 lb, 4 x 12 in. (101 x 305 mm), 10 sheets	49V51A
HP Advanced Photo Paper, Glossy, 65 lb, 4 x 6 in. (101 x 152 mm), 100 sheets	Q6638A
HP Advanced Photo Paper, Glossy, 65 lb, 4 x 6 in. (101 x 152 mm), 50 sheets	F4T22A

HP Advanced Photo Paper, Glossy, 65 lb, 5 x 5 in. (127 x 127 mm), 20 sheets	49V50A
HP Advanced Photo Paper, Glossy, 65 lb, 5 x 7 in. (127 x 178 mm), 60 sheets	Q8690A
HP Advanced Photo Paper, Glossy, 65 lb, 8.5 x 11 in. (216 x 279 mm), 50 sheets	Q7853A
HP Everyday Photo Paper, Glossy, 52 lb, 4 x 6 in. (101 x 152 mm), 100 sheets	CR759A
HP Everyday Photo Paper, Glossy, 52 lb, 4 x 6 in. (101 x 152 mm), 50 sheets	CR758A
HP Everyday Photo Paper, Glossy, 52 lb, 5 x 7 in. (127 x 178 mm), 60 sheets	CH097A
HP Everyday Photo Paper, Glossy, 52 lb, 8.5 x 11 in. (216 x 279 mm), 25 sheets	Q5498A
HP Everyday Photo Paper, Glossy, 52 lb, 8.5 x 11 in. (216 x 279 mm), 50 sheets	Q8723A
HP Matte Photo Paper, 180 g/m2, 10 x 15 cm (101 x 152 mm), 25 sheets	7HF70A
HP Matte Photo Paper, 48 lb, 4 x 6 in. (101 x 152 mm), 25 sheets	6QH46A
HP Premium Plus Photo Paper, Glossy, 80 lb, 11 x 17 in. (279 x 432 mm), 25 sheets	CV065A
HP Premium Plus Photo Paper, Glossy, 80 lb, 4 x 6 in. (101 x 152 mm), 100 sheets	CR668A
HP Premium Plus Photo Paper, Glossy, 80 lb, 5 x 7 in. (127 x 178 mm), 60 sheets	CR669A
HP Premium Plus Photo Paper, Glossy, 80 lb, 8.5 x 11 in. (216 x 279 mm), 25 sheets	CR670A
HP Premium Plus Photo Paper, Glossy, 80 lb, 8.5 x 11 in. (216 x 279 mm), 50 sheets	CR664A
HP Premium Plus Photo Paper, Satin, 80 lb, 4 x 6 in. (101 x 152 mm), 100 sheets	CR666A
HP Premium Plus Photo Paper, Satin, 80 lb, 8.5 x 11 in. (216 x 279 mm), 25 sheets	CR671A
HP Premium Plus Photo Paper, Satin, 80 lb, 8.5 x 11 in. (216 x 279 mm), 50 sheets	CR667A

HP Business Papers

HP Business Papers for inkjet

HP Enhanced Business Paper, Matte, 40 lb, 8.5 x 11 in (216 x 279 mm), 150 sheets	9ZE20A
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HP Business Papers for laser and inkjet

HP HeavyWeight Project Paper Matte 40 lb 8.5 x 11 in. (216 x 279 mm) 250 sheets	Z4R14A
HP Professional Business Paper Glossy 48 lb 8.5 x 11 in. (216 x 279 mm) 150 sheets	Q1987A
HP Professional Tri-Fold Business Paper Glossy 48 lb 8.5 x 11 in. (216 x 279 mm) 150 sheets	4WN12A

HP Home & Office Papers

HP Home & Office Papers for laser and inkjet

HP MultiPurpose20TM, 20 lb, 11 x 17 in. (279 x 432 mm), 250 sheets	HPM1720P
HP MultiPurpose20TM, 20 lb, 8.5 x 11 in. (216 x 279 mm), 500 sheets	HPM1120R
HP MultiPurpose20TM, 20 lb, 8.5 x 14 in. (216 x 356 mm), 500 sheets	HPM1420P

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