



Control Panel Password Enablement Process in HP FutureSmart 5.9.2.3 (Initial Setup)

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Overview

HP FutureSmart firmware version 5.9.2.3 introduces a critical security enhancement: Control Panel (CP) Password Enablement. This feature addresses compliance requirements and strengthens device security by ensuring administrators configure a password directly on the device during or after initial setup. It mitigates risks associated with unsecured devices and aligns with global security standards.

Prior to this release, password configuration was primarily enforced through Embedded Web Server (EWS) or remote management tools. This dependency created gaps where devices could remain unsecured if administrators skipped configuration steps. The new CP password enablement ensures on-device enforcement, reducing exposure to unauthorized access and supporting compliance initiatives such as EU RED and enterprise hardening policies.

System requirements

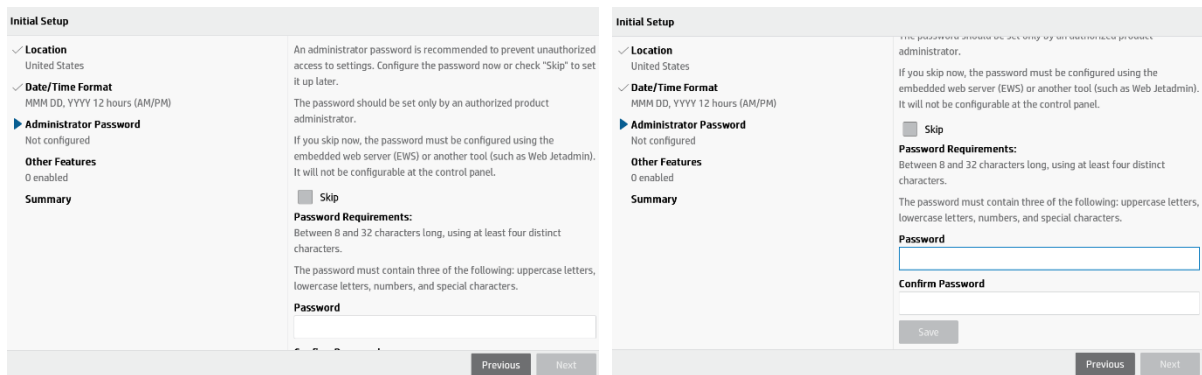
HP FutureSmart Firmware Version 5.9.2.3 or newer.

Limitations

This feature applies during onboarding of brand-new devices or after any factory reset operations, such as Partial Clean, Format Disk, and similar processes as part of the initial set up wizard.

Enable the Control Panel Password feature

1. Begin by turning on the printer and configuring the device as part of the initial set up wizard.



After the Date/Time format is set, a prompt will display instructing the administrator or designated user to configure the administrator password according to the specified requirements.

NOTE: If "Skip" is selected as part of the set up wizard. The administrator password can only be configured using the embedded web server (EWS) or remote management tool such as Web JetAdmin (WJA) or HP Security Manager (HPSM).

2. Verify the correct password has been entered and select **Save**.

NOTE: You can go back to the previous menu and configure a new password by typing the previous configured password saved.

3. Complete the remaining prompts in the initial wizard configuration.

Supported printers

HP Enterprise printers running HP FutureSmart firmware version 5.9.2.3 or newer.

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