



# SonicWall SonicExpress 2

## Release Notes

These release notes provide information about the SonicWall SonicExpress 2 releases.

### Versions:

- [Version 2.4.0](#)
- [Version 2.3.3](#)
- [Version 2.3.2](#)
- [Version 2.3.1](#)
- [Version 2.3](#)
- [Version 2.2.1](#)
- [Version 2.1](#)
- [Version 2.0](#)

## Version 2.4.0

April 2024

## Compatibility and Installation Notes

SonicExpress 2.4.0 requires these minimum system requirements.

Product	Supported Versions
iOS (iPhone/iPad)	Version 15.6.x, 17.2.x, 17.4.x
Android	Version 9.x, 13.x, or 14.x

## What's New

## Resolved Issues

Issue ID	Issue Description
EXP-1944	Errors during WLAN configuration affects the configuration of other interfaces.

# Version 2.3.3

June 2022

## What's New

These features and enhancements are new in SonicExpress 2.3.3:

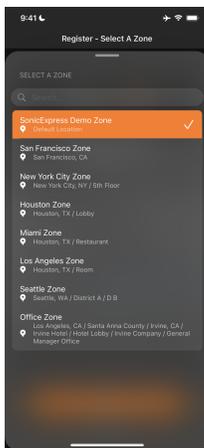
- **Wireless Network Manager indicator**

A new icon indicates devices that can be managed by Wireless Network Manager.



- **Wireless Network Manager zone assignment during registration**

Wireless devices can be assigned to a Wireless Network Manager zone during registration.



# Version 2.3.2

December 2021

## Resolved Issues

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Issue ID	Issue Description
EXP-1962	The SonicExpress app does not recognize the two-factor authentication (2FA) code.

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# Version 2.3.1

August 2021

## What's New

These features and enhancements are new in SonicExpress 2.3.1:

- **Non-compliant password enforcement**

When an administrator logs into a SonicWall network security appliance using the default password, or any password that does not comply with administration settings, the administrator might be required to create and enter a new password that meets the password requirements configured for that device.

## Resolved Issues

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Issue ID	Issue Description
EXP-1895	After tapping the <b>Return</b> button after the <b>Setup Guide</b> has successfully completed, the "Haven't finished the setup" dialog box no longer displays.
EXP-1907	The information on the <b>Zone</b> screen has been updated.

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# Known Issues

Issue ID	Issue Description
EXP-1944	WLAN configuration errors will affect the configuration of other interfaces.
EXP-1949	An error message is not displayed when the new password does not meet the specified requirements.
EXP-1950	An error message is not displayed when the new password set back to <code>password</code> .
EXP-1951	When registering a device, the process will remain stuck on the <b>Confirmation</b> screen when the friendly name contains special characters.
EXP-1952	FQDN configuration errors will affect the configuration of other addresses.

## Version 2.3

July 2021

## What's New

These features and enhancements are new in SonicExpress 2.3:

- Firewall management options can now be set when using the Setup Guide or when registering a device.
- When SonicOS API Integrity Protection is enabled or enforced, SonicExpress is able to connect to and log into the firewall.

## Resolved Issues

Issue ID	Issue Description
EXP-1829	It takes several seconds to refresh the Wireless Network Manager dashboard data when you switch to another tenant.
EXP-1847	The correct policy should be displayed for a Switch if it uses a Switch policy.
EXP-1861	The data displayed on the Dashboard is not the default ( <b>Last Day</b> ) if <b>30 days</b> was selected during the previous session.

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**Issue ID Issue Description**

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EXP-1873 Only a partial name for a device is displayed on some screens when the friendly name is too long.

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## Known Issues

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**Issue ID Issue Description**

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EXP-1911 License synchronizatn may failed with error code 621.  
**Workaround:** Try to synchronize the license again.

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EXP-1913 A white screen may appear when registered devices are deleted from MySonicWall.

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EXP-1921 **Enable/Disable PoE** should not be available for Switch models which do not support PoE.

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## Version 2.2.1

May 2021

## What's New

These features and enhancements are new in SonicExpress 2.2.1:

- **Additional support for Switch devices**
  - New menu: **WNM > Options > Network**  
The list shows a summary of Switches managed by the tenant:
    - Online/offline status
    - Name/Friendly Name
    - IP Address
    - Licensed
    - Zone
  - Tap the name of a Switch to display the **Switch Details** screen, which displays:
    - model
    - MAC address
    - firmware version
    - CPU usage
    - memory usage.
  - Ability to reboot a Switch
  - Ability to enable or disable the PoE port

- **Wireless Network Manager user interface enhancements**
  - Switch count tile added to top statistics.
  - New **All** and **Switches** tabs
  - Tapping the **All** tab reveals these options:
    - **Alert Center**
    - **Threat Center**
  - Tapping the **Switches** tab reveals these options:
    - **Alert Center**
    - **Threat Center**
    - **Switches (Top Switches by Traffic)**
    - **PoE of Switches (Top PoE of Switches by PoE)** (power draw)
  - Under **Switches > Options**, these options are now available:
    - **Alerts**
    - **Threats**
    - **Logs**

## Resolved Issues

Issue ID	Issue Description
EXP-1778	The SSID names discovered after a search cannot be displayed individually.
EXP-1779	The <b>Duplicate SSID name</b> prompt content is inaccurate.

## Known Issues

Issue ID	Issue Description
EXP-1847	Incorrect policies are displayed for switch devices when Switch policies are used.

# Version 2.1

April 2021

## What's New

These features and enhancements are new in SonicExpress 2.1:

- **WiFi Cloud has been renamed to WNM**  
Tapping the **WNM** icon provides you with access to the Wireless Network Manager Dashboard.

## Resolved Issues

### ALL PLATFORMS

Issue ID	Resolved Issue
EXP-1788	The incorrect icon is being for SonicWave devices.
EXP-1769	The search keywords should match more accurately for Wireless Network Manager clients.
EXP-1744	The icon for an offline access point is now red instead of gray.
EXP-1641	License synchronization for a device using the Setup Guide fails, displaying an error code 621.

### IOS

Issue ID	Resolved Issue
EXP-1796	The menu at the bottom of the display is not entirely visible when using Lite Mode on an iPhone 12.

### ANDROID

Issue ID	Resolved Issue
EXP-1768	SonicExpress hangs with a long delay when configuring a NSa 3700 network security appliance using USB on Android devices.

# Known Issues

## ALL PLATFORMS

Issue ID	Known Issue
EXP-1789	Only a part of the name is displayed when the friendly name of a device is too long

# Version 2.0

February 2021

## Compatibility and Installation Notes

SonicExpress 2.0 requires these minimum system requirements.

Product	Supported Versions
iOS (iPhone/iPad)	Version 12 or later
Android	Version 9.x or later

## What's New

These features and enhancements are new in SonicExpress 2.0:

- **Use SonicWall WiFi Cloud Manager**  
Tapping the **WiFi Cloud** icon provides you with access to the WiFi Cloud Manager (WCM) Dashboard.
- **Find the Maintenance Key**  
You can use SonicExpress to determine the maintenance key for an appliance, even if it has not yet been registered through MySonicWall by scanning the QR code associated with the device or manually entering its serial number and authentication code.

# Resolved Issues

## ALL PLATFORMS

Issue	
ID	Resolved Issue
EXP-1561	On the <b>Diagnostics &gt; Ping</b> screen, the content in the count input box does not display completely.
EXP-1637	The selection arrow does not display when the name of a zone is too long.
EXP-1643	The information displayed on the <b>Licenses</b> screen is not consistent with appliance license page using the web management interface after starting the firmware using the factory default configurations.
EXP-1645	The <b>Enable SSLVPN Access</b> option should be disabled on the <b>Zone Configuration</b> screen if it is disabled on the <b>Zone Settings</b> page in the web management interface for the appliance.
EXP-1663	When using the <b>Setup Guide</b> , after DHCP on WAN is disabled, and IP address, subnet mask, gateway and DNS server are manually entered, the input box will always move up, not allowing the user to view the values being entered.
EXP-1724	The sequence of the articles displayed in <b>Security News</b> is incorrect. The latest news should be always on the top.

# Known Issues

## ALL PLATFORMS

Issue	
ID	Known Issue
EXP-1712	On the WiFi Cloud Manager ( <b>WiFi Cloud</b> ) Dashboard, the details of the locations displayed is inconsistent with the locations displayed in the WiFi Cloud Manager web management interface.
EXP-1761	The preview information displayed for a device is inconsistent with the information displayed for the device on MySonicWall.

# SonicWall Support

Technical support is available to customers who have purchased SonicWall products with a valid maintenance contract.

The [Support Portal](#) provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year.

The [Support Portal](#) enables you to:

- View [Knowledge Base articles](#) and [Technical Documentation](#)
- View and participate in the [Community Forum](#) discussions
- View [Video Tutorials](#)
- Access [MySonicWall](#)
- Learn about [SonicWall Professional Services](#)
- Review [SonicWall Support services and warranty information](#)
- Register at [SonicWall University](#) for training and certification

## Creating a MySonicWall Account

You need to have a valid MySonicWall account to use SonicExpress. A MySonicWall account is critical to receiving the full benefits from SonicWall security services, firmware updates, and technical support. MySonicWall is used to license your site and to activate or purchase licenses for other security services specific to your security solution.

### ***To create a new MySonicWall account:***

1. Navigate to <https://mysonicwall.com>.
2. In the login screen, click **Sign Up**.
3. Enter the email address you want associated with your MySonicWall account.
4. Create a password that meets the security requirements.
5. From the drop-down menu select how you want to use two-factor authentication.
6. Finish CAPTCHA and click on **Continue** to go the Company page.
7. Fill your company information and click **Continue**.
8. On the **YOUR INFO** page, complete the details and select your preferences.
9. Click **Continue** to go to the **EXTRAS** page.
10. Select whether you want to add additional contacts to be notified for contract renewals.

11. To set up additional contacts:
  - a. Input the **First name**.
  - b. Input the **Last name**.
  - c. Add the **Email address** for that person
  - d. Click **Add Contact**.
12. Select whether you want to add tax information.
13. If providing tax information:
  - a. In the **Reseller for** field, select the state from the drop-down menu.
  - b. Add your **Federal Tax ID**.
  - c. Add the **Expiry (expiration) Date**.
  - d. Enter the **Certificate ID**.
  - e. Click on **ADD TAX ENTRY**.
14. Select whether you want to add your distributor information.
15. To set up the distributor information:
  - a. Input the **Distributor Name**.
  - b. Input the **Customer Number**.
  - c. Click **Add Distributor**.
16. Click **Finish**.
17. Check your email for a verification code and enter it in the **Verification Code\*** field. If you did not receive a code, contact Customer Support by clicking on the support link.

# About This Document

① | **NOTE:** A NOTE icon indicates supporting information.

① | **IMPORTANT:** An IMPORTANT icon indicates supporting information.

① | **TIP:** A TIP icon indicates helpful information.

⚠ | **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

⚠ | **WARNING:** A WARNING icon indicates a potential for property damage, personal injury, or death.

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232-005598-00 Rev F

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