



## Product End-of-Life Disassembly Instructions

Product Category: Chromebox

Marketing Name / Model  
[List multiple models if applicable.]

HP Chromebox G4 ENERGY STAR

HP Chromebox Enterprise G4 ENERGY STAR

TPN-Q290

**Purpose:** The document is intended for use by end-of-life recyclers or treatment facilities. It provides the basic instructions for the disassembly of HP Inc. products to remove components and materials requiring selective treatment, as defined by EU directive 2012/19/EC, Waste Electrical and Electronic Equipment (WEEE).

NOTE: Recyclers should sort plastic materials into resin streams for recycling based on the ISO 11469 plastic marking code on the plastic part. For any questions on plastic marking or identification of location of parts or components requiring selective treatment, please contact [HP's Sustainability Contact](#).

### 1.0 Items Requiring Selective Treatment

1.1 Items listed below are classified as requiring selective treatment. An "X" in the list of components and parts indicates the product contains the component or part requiring selective treatment

Item Description	Components and parts requiring selective treatments	Quantity of items included in product
Printed Circuit Boards (PCB) or Printed Circuit Assemblies (PCA) with a surface greater than 10 sq cm	<input checked="" type="checkbox"/> Main board (MB) PCB <input checked="" type="checkbox"/> Solid state drive (SSD) PCB <input checked="" type="checkbox"/> Wireless WAN module (WWAN) PCB <input type="checkbox"/> Touch module PCB <input type="checkbox"/> Power supply PCB <input type="checkbox"/> External Keyboard (KB) <input type="checkbox"/> External Mouse <input type="checkbox"/> Others: _Power board, RAM_____	5
Batteries, excluding Li-Ion batteries. This includes standard alkaline, coin or button style batteries	<input checked="" type="checkbox"/> RTC/CMOS battery <input type="checkbox"/> Others: _____	1
Li-Ion batteries. Includes all Li-Ion batteries if more than one is provided with the product (such as a detachable notebook keyboard battery, etc.)	Li-ion battery(ies) are attached to the product by: <input type="checkbox"/> screws <input type="checkbox"/> snaps <input type="checkbox"/> adhesive <input type="checkbox"/> other. Explain _____	0
Mercury-containing components. For example, mercury in lamps, display backlights, scanner lamps, switches, batteries		0

Item Description	Components and parts requiring selective treatments	Quantity of items included in product
Liquid Crystal Displays (LCD) with a surface greater than 100 sq cm. Includes background illuminated displays with gas discharge lamps	<input type="checkbox"/> Panel LCD	0
Cathode Ray Tubes (CRT)		0
Capacitors / condensers (Containing PCB/PCT)		0
Electrolytic Capacitors / Condensers measuring greater than 2.5 cm in diameter or height	<input type="checkbox"/> Power Supply capacitor(s) or condenser(s)	0
External electrical cables and cords	<input checked="" type="checkbox"/> AC power cord <input type="checkbox"/> Audio, video or data cables <input type="checkbox"/> Other: _____	1
Gas Discharge Lamps		0
Plastics containing Brominated Flame Retardants (not including external electrical cables and cords, PCBs or PCAs already listed as a separate item above)		0
Components and parts containing toner and ink, including liquids, semi-liquids (gel/paste) and toner. Include the cartridges, print heads, tubes, vent chambers, and service stations.		0
Components and waste containing asbestos		0
Components, parts and materials containing refractory ceramic fibers		0
Components, parts and materials containing radioactive substances		0
Components containing chlorofluorocarbons (CFC), hydrochlorofluorocarbons (HCFC) or hydrofluorocarbons (HFC), hydrocarbons (HC)		0

## 2.0 Tools Required

List the type and size of the tools that would typically be used to disassemble the product to a point where components and materials requiring selective treatment can be removed.

Tool Description	Tool Size (if applicable)
Screwdriver	Philip #0
Screwdriver	Philip #1

## 3.0 Product Disassembly Process

EL-MF877-00  
Template Revision D

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last updated May-2022

HP Inc. instructions for this template are available at [EL-MF877-01](#)






3.1 List the basic steps that should typically be followed to remove components and materials requiring selective treatment including the required steps to remove the external enclosure.

1. Remove the Bottom Cover Rubber feet.
2. Dis-fasten Bottom Cover Screw\*4
3. Remove the Bottom Cover
4. Dis-fasten IO Frame Screw\*2
5. Remove the IO Frame
6. Dis-fasten Bottom Shielding Screw\*4
7. Remove the Bottom Shielding
8. Dis-fasten DC Bracket Screw\*2
9. Remove the DC Bracket & DC Cable
10. Remove Antenna Mylar & Antenna terminal & Power Cable
11. Dis-fasten WLAN Card Screw & SSD Screw & Shielding can
12. Remove WLAN Card & SSD Mylar & SSD & RAM
13. Dis-fasten MB Screw\*4
14. Remove Main Board
15. Dis-fasten FAN Screw\*3
16. Dis-fasten FAN Screw\*4 & Remove FAN
17. Remove Thermal module
18. Dis-fasten Top Shielding Screw\*4
19. Remove Top Shielding
20. Dis-fasten Power Board Screw\*2
21. Remove Power Board & Power Cable
22. Remove Antenna & Mylar

3.2 Location of components requiring selective treatment. The photos and/or graphics below identify the location of the parts or components requiring selective treatment within the main unit. For End-of-Life product disassembly instructions of external accessories including external power supply (EPS), external keyboard (KB) external mouse and external cables and cords, refer to the following URL: [End-of-Life Product Disassembly Instructions \(hp.com\)](https://www.hp.com/go/eol)

1. Remove the Bottom Cover Rubber feet.	
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<p>2. Dis-fasten Bottom Cover Screw*4</p>	
<p>3. Remove the Bottom Cover</p>	
<p>4. Dis-fasten IO Frame Screw*2</p>	
<p>5. Remove the IO Frame</p>	

<p>6. Dis-fasten Bottom Shielding Screw*4</p>	
<p>7. Remove the Bottom Shielding</p>	
<p>8. Dis-fasten DC Bracket Screw*2</p>	
<p>9. Remove the DC Bracket &amp; DC Cable</p> <p style="text-align: center;"> <span style="border: 1px solid red; padding: 2px;">DC Cable</span>  </p>	

10. Remove Antenna Mylar & Antenna terminal & Power Cable

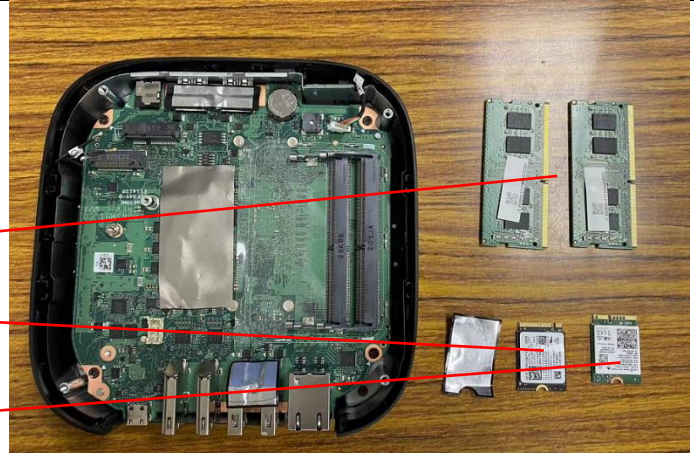


11. Dis-fasten WLAN Card Screw & SSD Screw & Shielding can



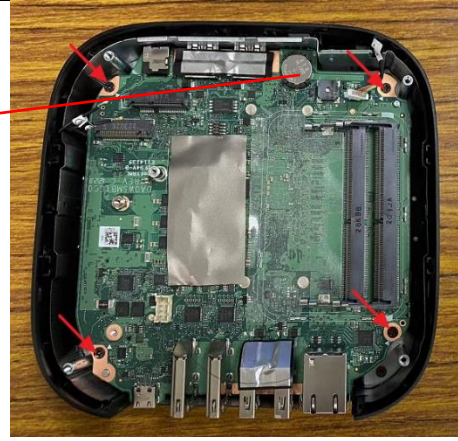
12. Remove WLAN Card & SSD Mylar & SSD & RAM

- RAM
- SSD
- WLAN Card



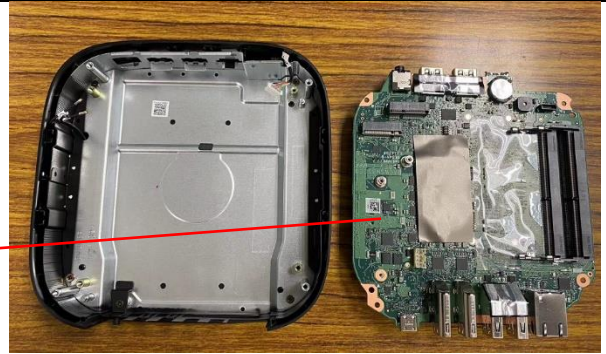
13. Dis-fasten MB Screw\*4

Coin battery



14. Remove Main Board

Main Board

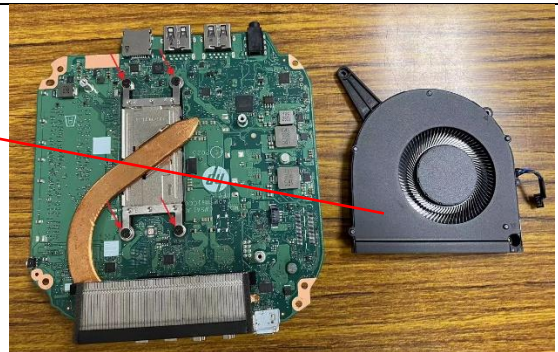


15. Dis-fasten FAN Screw\*3



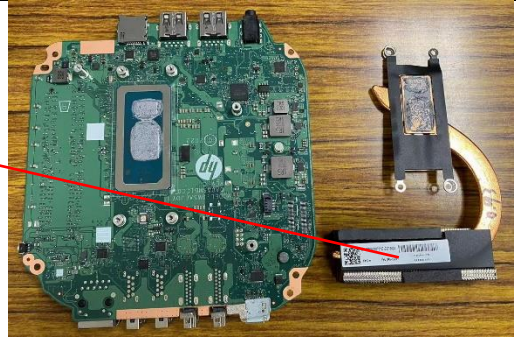
16. Dis-fasten FAN Screw\*4 & Remove FAN

Fan



17. Remove Thermal module

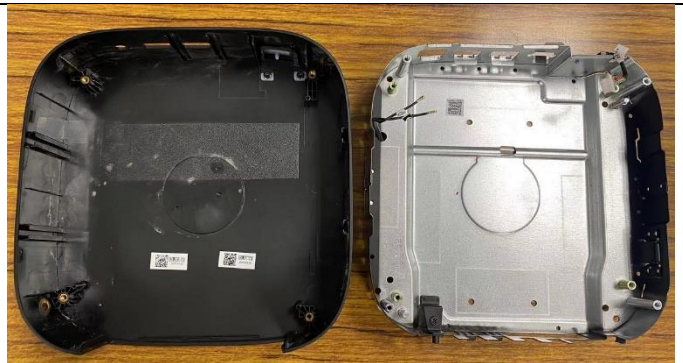
Thermal



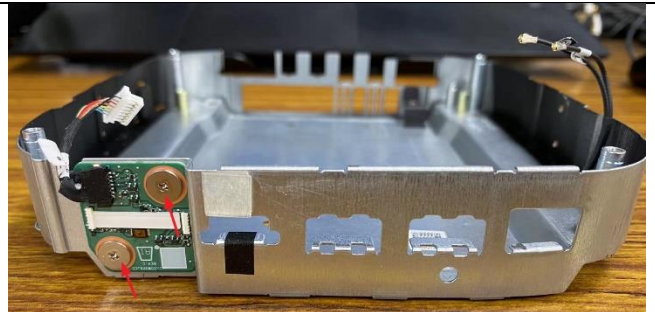
18. Dis-fasten Top Shielding Screw\*4



19. Remove Top Shielding



20. Dis-fasten Power Board Screw\*2



21. Remove Power Board & Power Cable

Power Cable

Power Board



22. Remove Antenna & Mylar

Antenna

