Hardware Maintenance Manual



Lenovo Chromebook 500e 2-in-1 Gen 5

First Edition (February 2026)

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About this manual

This manual contains hardware maintenance instructions for the products listed in the following table. In this manual, you will read safety requirements for hardware maintenance, diagnostics and troubleshooting, hardware replacement instructions, and other reference information. Use the manual along with the diagnostics applications and service tools to troubleshoot problems effectively.

Product name	Machine type (MT)
Lenovo Chrome 500e 2in1 G5 ITN (11-inch)	83T8, 83T9
Lenovo Chrome 500e 2in1 G5 ITN (12-inch)	
Lenovo Chrome 500e 2in1 G5 M89 (11-inch)	83TA,83TB
Lenovo Chrome 500e 2in1 G5 M89 (12-inch)	

Important:

- Hardware configurations and software programs vary by machine type. Some statements or illustrations in this manual might be slightly different from your computer.
- It is recommended that the computer be repaired by trained service technicians.
- For customers electing to service the computer on their own, it is still recommended to speak to our Customer Support Center so that you can be directed to the correct documentation and repair information. See “Call Lenovo” on page 17. Depending on the complexity of the repair, it may be recommended to have a Lenovo-authorized service provider repair your computer.
- Before servicing a computer, please follow all instructions carefully and be sure to read all the information under Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.

Chapter 1. Safety requirements for hardware maintenance

This chapter presents the following safety information that you need to be familiar with before you service a Lenovo notebook computer.

General safety requirements

Meet the following requirements on environment, personnel and outfit, and operation to ensure general safety:

Environment requirements

Observe good housekeeping in the area of the machines during and after maintenance.

Personnel and outfit requirements

- Do not wear loose clothing that can be trapped in the moving parts of a machine. Make sure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with a non-conductive clip, about 8 centimeters (3 inches) from the end.
- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing.

  Attention: Metal objects are good electrical conductors.
- Wear safety glasses when you are hammering, drilling, soldering, cutting wire, attaching springs, using solvents, or working in any other conditions that might be hazardous to your eyes.

Operation requirements

- Before you start the machine, make sure that no one is in a hazardous position.
- Do not perform any action that causes personal injury, or that makes the equipment unsafe.
- Keep your tool case away from walk areas so that other people will not trip over it.
- When lifting any heavy object:
  1. Make sure that you can stand safely without slipping.
  2. Distribute the weight of the object equally between your feet.
  3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
  4. Lift by standing or by pushing up with your leg muscles; this action removes the strain from the muscles in your back. Do not attempt to lift any object that weighs more than 16 kg (35 lb) or that you think is too heavy for you.
- Place removed covers and other parts in a safe place, away from all personnel, while you are servicing the machine.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective. Reinstall all covers correctly.
- Fan louvers on the machine help to prevent overheating of internal components. Do not obstruct fan louvers or cover them with labels or stickers.

Electrical safety requirements

To ensure electrical safety, meet the following requirements on environment, outfit, and operation when working on the computer:

Environment requirements

- Find the room emergency power-off (EPO) switch, disconnecting switch, or electrical outlet. If an electrical accident occurs, you can then operate the switch or unplug the power cord quickly.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.

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- Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, non-grounded power extension cables, power surges, and missing safety grounds.

Outfit requirements

- Do not use worn or broken tools and testers.
- Regularly inspect and maintain your electrical hand tools for safe operational condition.

Important:

- Use only approved tools and test equipment. Some hand tools have handles covered with a soft material that does not insulate you when working with live electrical currents.
- Many customers have, near their equipment, rubber floor mats that contain small conductive fibers to decrease electrostatic discharges. Do not use this type of mat to protect yourself from electrical shock.

Operation requirements

- Disconnect all power before:
  - Performing a mechanical inspection
  - Working near power supplies
  - Removing or installing main units
- Do not service the following parts with the power on when they are removed from their normal operating places in a machine:
  - Power supply units
  - Pumps
  - Blowers and fans
  - Motor generators
  - Similar units as listed above

  This practice ensures correct grounding of the units.
- Electrical grounding of the computer is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.
- Observe the special safety precautions when you work with very high voltages; Instructions for these precautions are in the safety sections of maintenance information. Use extreme care when measuring high voltages.
- Before you start to work on the machine, unplug the power cord. If you cannot unplug it, ask the customer to power-off the wall box that supplies power to the machine, and to lock the wall box in the off position.
- Never assume that power has been disconnected from a circuit. First, check that it has been powered off.
- Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.
- If you need to work on a machine that has exposed electrical circuits, observe the following precautions:
  - Ensure that another person, familiar with the power-off controls, is near you.

    Attention: Another person must be there to switch off the power, if necessary.
  - Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.

    Attention: An electrical shock can occur only when there is a complete circuit. By observing the above rule, you may prevent a current from passing through your body.
  - When using testers, set the controls correctly and use the approved probe leads and accessories for that tester.
  - Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.
- If an electrical accident occurs:
  - Use caution; do not become a victim yourself.
  - Switch off power.
  - Send another person to get medical aid.

Safety inspection guide

The purpose of this inspection guide is to assist you in identifying potentially unsafe conditions. As each machine was designed and built, required safety items were installed to protect users and service technicians from injury. This guide addresses only those items. You should use good judgment to identify potential safety hazards due to attachment of non-Lenovo features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:
- Electrical hazards, especially primary power (primary voltage on the frame can cause serious or fatal electrical shock)
- Explosive hazards, such as a damaged cathode ray tube (CRT) face or a bulging capacitor
- Mechanical hazards, such as loose or missing hardware

To determine whether there are any potentially unsafe conditions, use the following checklist at the beginning of every service task. Begin the checks with the power off, and the power cord disconnected.

Checklist:
1. Check exterior covers for damage (loose, broken, or sharp edges).
2. Power off the computer. Disconnect the power cord.
3. Check the power cord for:
   a. A third-wire ground connector is in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
   b. The power cord should be the authorized type specified for your computer. Go to: http://www.lenovo.com/serviceparts-lookup
   c. Insulation must not be frayed or worn.
4. Check for cracked or bulging batteries.
5. Remove the cover.
6. Check for any obvious non-Lenovo alterations. Use good judgment as to the safety of any non-Lenovo alterations.
7. Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
8. Check for worn, frayed, or pinched cables.
9. Check that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

Handling devices that are sensitive to electrostatic discharge

Any computer part containing transistors or integrated circuits (ICs) should be considered sensitive to electrostatic discharge (ESD). ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge so that the machine, the part, the work mat, and the person handling the part are all at the same charge.

Notes:
1. Use product-specific ESD procedures when they exceed the requirements noted here.
2. Ensure that the ESD protective devices you use have been certified (ISO 9000) as fully effective.

When handling ESD-sensitive parts:
- Keep the parts in protective packages until they are inserted into the product.
- Avoid contact with other people.
- Wear a grounded wrist strap against your skin to eliminate static on your body.
- Prevent the part from touching your clothing. Most clothing is insulative and retains a charge even when you are wearing a wrist strap.

- Use a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.
- Select a grounding system, such as those listed below, to provide protection that meets the specific service requirement.

  Note: The use of a grounding system to guard against ESD damage is desirable but not necessary.
  - Attach the ESD ground clip to any frame ground, ground braid, or green-wire ground.
  - When working on a double-insulated or battery-operated system, use an ESD common ground or reference point. You can use coax or connector-outside shells on these systems.
  - Use the round ground prong of the ac plug on ac-operated computers.

Important danger warning in multiple languages

The safety notices in this section are provided in the following languages:
- English
- Arabic
- Brazilian Portuguese
- French
- German
- Hebrew
- Japanese
- Korean
- Spanish
- Traditional Chinese

English



DANGER

Before the computer is powered on after FRU replacement, make sure that all screws, springs, and other small parts are in place and are not left loose inside the computer. Verify this by shaking the computer and listening for rattling sounds. Metallic parts or metal flakes can cause electrical short circuits.



DANGER

Some standby batteries contain a small amount of nickel and cadmium. Do not disassemble a standby battery, recharge it, throw it into fire or water, or short-circuit it. Dispose of the battery as required by local ordinances or regulations. Use only the battery in the appropriate parts listing. Use of an incorrect battery can result in ignition or explosion of the battery.



DANGER

The battery pack contains small amounts of nickel. Do not disassemble it, throw it into fire or water, or short-circuit it. Dispose of the battery pack as required by local ordinances or regulations. Use only the battery in the appropriate parts listing when replacing the battery pack. Use of an incorrect battery can result in ignition or explosion of the battery.



DANGER

The lithium battery can cause a fire, an explosion, or a severe burn. Do not recharge it, remove its polarized connector, disassemble it, heat it above 100°C (212°F), incinerate it, or expose its cell contents to water. Dispose of the battery as required by local ordinances or regulations. Use only the battery in the appropriate parts listing. Use of an incorrect battery can result in ignition or explosion of the battery.



DANGER

If the LCD breaks and the fluid from inside the LCD gets into your eyes or on your hands, immediately wash the affected areas with water for at least 15 minutes. Seek medical care if any symptoms from the fluid are present after washing.



DANGER

To avoid shock, do not remove the plastic cover that protects the lower part of the inverter card.



DANGER

Though the main batteries have low voltage, a short-circuited or grounded battery can produce enough current to burn personnel or combustible materials.



DANGER

Unless hot swap is allowed for the FRU being replaced, do as follows before removing it: power off the computer, unplug all power cords from electrical outlets, remove the battery pack, and disconnect any interconnecting cables.

Arabic



قبل اعادة تشغيل الحاسب بعد الانتهاء من استبدال FRU، تأكد من أنه قد تم اعادة كل من
المسامير و السوست وكل الأجزاء الصغيرة الأخرى في أماكنهم ولم يتم فقدهم داخل الحاسب.
ويمكن التحقق من ذلك عن طريق هز الحاسب والاستماع لأي صوت صاخب يصدر منه.
قد تؤدي الأجزاء أو الرقائق المعدنية الى حدوث دائرة قصر.



تحتوي بعض البطاريات الاحتياطية على كمية صغيرة من مادتي النيكل والكادميوم. لا تقم بفك أو اعادة شحن البطارية الاحتياطية ولا تقم أيضا بالقاءها في النار أو الماء ولا تتسبب في احداث دائرة قصر بها. قم بالتخلص من البطارية كما هو موضح في القوانين المحلية. استخدم نوع البطارية المحدد والذي يوصى باستخدامه. حيث أنه قد يؤدي استخدام نوع بطارية غير صحيح الى اشتعالها أو انفجارها.


خطر

تحتوي حزمة البطارية على كمية صغيرة من مادة النيكل. لا تقم بفكها أو القاءها في النار أو الماء ولا تتسبب في احداث دائرة قصر بها. تخلص من حزمة البطارية وفقا لما هو موضح في القوانين المحلية. قم، عند استبدال حزمة البطارية، باستخدام الأنواع المحددة فقط والتي يوصى باستخدامها. حيث أنه قد يؤدي استخدام نوع بطارية غير صحيح الى اشتعالها أو انفجارها.


خطر

قد تتسبب بطارية الليثيوم في حدوث حريق أو انفجار أو حدوث حروق شديدة. لا تقم باعادة شحن البطارية أو ازالة موصل الاستقطاب الخاص بها ولا تحاول أيضا فكها أو تسخينها لأكثر من ١٠٠ درجة مئوية (٢١٢ فهرنهايت) أو حرقها أو تعريض محتويات الخانة الخاصة بها للماء. قم بالتخلص من البطارية وفقا لما هو موضح في القوانين المحلية. استخدم نوع البطارية المحدد والذي يوصى باستخدامه. حيث أنه قد يؤدي استخدام نوع بطارية غير صحيح الى اشتعالها أو انفجارها.


خطر

اذا ما انكسرت شاشة LCD ولامس السائل الداخلي عينيك أو يديك، قم في الحال بغسلهما بالماء لمدة لا تقل عن ١٥ دقيقة. اذا ما وجدت أي أعراض بعد الغسل اطلب عندئذ المساعدة الطبية.


خطر

لتجنب التعرض لأي صدمات، لا تقم بازالة الغطاء البلاستيكي الذي يحمي الجزء الأسفل من بطاقة العاكس.


خطر

على الرغم من أن البطاريات الرئيسية يكون لها جهد منخفض، الا أنه قد تقوم البطاريات التي حدث قصور بها أو التي تم توصيلها أرضيا باصدار تيار يكفي لحدوث حروق للأفراد أو تعرض المواد القابلة للاشتعال للحريق.


خطر

ما لم يتم السماح بالتبديل الفوري لأي FRU الجاري استبداله بدون ضرورة اغلاق النظام، قم
بتنفيذ ما يلي قبل ازالته. قم بايقاف تشغيل الحاسب ونزع كل أسلاك الطاقة من المخارج الكهربائية
وقم أيضا بازالة حزمة البطارية ثم قم بفصل أي كابلات متصلة.

Brazilian Portuguese



PERIGO

Antes de ligar o computador após a substituição da FRU, certifique-se de que todos os parafusos, molas e outras peças pequenas estejam no lugar e não estejam soltos dentro do computador. Verifique isso sacudindo o computador e procurando ouvir sons de peças soltas. Peças metálicas ou lascas de metal podem causar curto-circuito.



PERIGO

Algumas baterias reserva contêm uma pequena quantidade de níquel e cádmio. Não desmonte uma bateria reserva, recarregue-a, jogue-a no fogo ou na água, ou deixe-a entrar em curto-circuito. Descarte a bateria conforme requerido pelas leis ou regulamentos locais. Use somente a bateria nas partes listadas apropriadas. O uso de uma bateria incorreta pode resultar em combustão ou explosão da bateria.



PERIGO

O pacote da bateria contém uma pequena quantidade de níquel. Não o desmonte, jogue-o no fogo ou na água, ou deixe-o entrar em curto-circuito. Descarte o pacote da bateria conforme requerido pelas leis ou regulamentos locais. Use somente a bateria nas partes listadas apropriadas ao substituir o pacote da bateria. O uso de uma bateria incorreta pode resultar em combustão ou explosão da bateria.



PERIGO

A bateria de lítio pode causar incêndio, explosão ou graves queimaduras. Não a recarregue, remova seu conector polarizado, desmonte-a, aqueça-a acima de 100°C (212°F), incinere-a, ou exponha o conteúdo de sua célula à água. Descarte a bateria conforme requerido pelas leis ou regulamentos locais. Use somente a bateria nas partes listadas apropriadas. O uso de uma bateria incorreta pode resultar em combustão ou explosão da bateria.



PERIGO

Se o LCD quebrar e o fluido de dentro dele entrar em contato com seus olhos ou com suas mãos, lave as áreas afetadas imediatamente com água durante pelo menos 15 minutos. Procure cuidados médicos se algum sintoma causado pelo fluido surgir após a lavagem.



PERIGO

Para evitar choque elétrico, não remova a capa plástica que protege a parte inferior da placa inversora.



PERIGO

Embora as principais baterias possuam baixa voltagem, uma bateria em curto-circuito ou aterrada pode produzir corrente o bastante para queimar materiais de pessoal ou inflamáveis.



PERIGO

A menos que uma hot swap seja permitida para a FRU que está sendo substituída, faça o seguinte antes de removê-la: desligue o computador, desconecte todos os cabos de energia das tomadas, remova o pacote de baterias e desconecte quaisquer cabos de interconexão.

French



DANGER

Avant de remettre l'ordinateur sous tension après remplacement d'une unité en clientèle, vérifiez que tous les ressorts, vis et autres pièces sont bien en place et bien fixées. Pour ce faire, secouez l'unité et assurez-vous qu'aucun bruit suspect ne se produit. Des pièces métalliques ou des copeaux de métal pourraient causer un court-circuit.



DANGER

Certaines batteries de secours contiennent du nickel et du cadmium. Ne les démontez pas, ne les rechargez pas, ne les exposez ni au feu ni à l'eau. Ne les mettez pas en court-circuit. Pour les mettre au rebut, conformez-vous à la réglementation en vigueur. Lorsque vous remplacez la pile de sauvegarde ou celle de l'horloge temps réel, veillez à n'utiliser que les modèles cités dans la liste de pièces détachées adéquate. Une batterie ou une pile inappropriée risque de prendre feu ou d'exploser.



DANGER

La batterie contient du nickel. Ne la démontez pas, ne l'exposez ni au feu ni à l'eau. Ne la mettez pas en court-circuit. Pour la mettre au rebut, conformez-vous à la réglementation en vigueur. Lorsque vous remplacez la batterie, veillez à n'utiliser que les modèles cités dans la liste de pièces détachées adéquate. En effet, une batterie inappropriée risque de prendre feu ou d'exploser.



DANGER

La pile de sauvegarde contient du lithium. Elle présente des risques d'incendie, d'explosion ou de brûlures graves. Ne la rechargez pas, ne retirez pas son connecteur polarisé et ne la démontez pas. Ne l'exposez pas à une temperature supérieure à 100°C, ne la faites pas brûler et n'en exposez pas le contenu à l'eau. Mettez la pile au rebut conformément à la réglementation en vigueur. Une pile inappropriée risque de prendre feu ou d'exploser.



DANGER

Si le panneau d'affichage à cristaux liquides se brise et que vous recevez dans les yeux ou sur les mains une partie du fluide, rincez-les abondamment pendant au moins quinze minutes. Consultez un médecin si des symptômes persistent après le lavage.



DANGER

Afin d'éviter tout risque de choc électrique, ne retirez pas le cache en plastique protégeant la partie inférieure de la carte d'alimentation.



DANGER

Bien que le voltage des batteries principales soit peu élevé, le court-circuit ou la mise à la masse d'une batterie peut produire suffisamment de courant pour brûler des matériaux combustibles ou causer des brûlures corporelles graves.



DANGER

Si le remplacement à chaud n'est pas autorisé pour l'unité remplaçable sur site que vous remplacez, procédez comme suit avant de retirer l'unité : mettez l'ordinateur hors tension, débranchez tous les cordons d'alimentation des prises de courant, retirez le bloc de batterie et déconnectez tous les câbles d'interconnexion.

German



VORSICHT

Bevor nach einem FRU-Austausch der Computer wieder angeschlossen wird, muß sichergestellt werden, daß keine Schrauben, Federn oder andere Kleinteile fehlen oder im Gehäuse vergessen wurden. Der Computer muß geschüttelt und auf Klappergeräusche geprüft werden. Metallteile oder-splitter können Kurzschlüsse erzeugen.



VORSICHT

Die Bereitschaftsbatterie, die sich unter dem Diskettenlaufwerk befindet, kann geringe Mengen Nickel und Cadmium enthalten. Sie darf nur durch die Verkaufsstelle oder den IBM Kundendienst ausgetauscht werden. Sie darf nicht zerlegt, wiederaufgeladen, kurzgeschlossen, oder Feuer oder Wasser ausgesetzt werden. Die Batterie kann schwere Verbrennungen oder Verätzungen verursachen. Bei der Entsorgung die örtlichen Bestimmungen für Sondermüll beachten. Beim Ersetzen der Bereitschafts-oder Systembatterie nur Batterien des Typs verwenden, der in der Ersatzteilliste aufgeführt ist. Der Einsatz falscher Batterien kann zu Entzündung oder Explosion führen.



VORSICHT

Akkus enthalten geringe Mengen von Nickel. Sie dürfen nicht zerlegt, wiederaufgeladen, kurzgeschlossen, oder Feuer oder Wasser ausgesetzt werden. Bei der Entsorgung die örtlichen Bestimmungen für Sondermüll beachten. Beim Ersetzen der Batterie nur Batterien des Typs verwenden, der in der Ersatzteilliste aufgeführt ist. Der Einsatz falscher Batterien kann zu Entzündung oder Explosion führen.



VORSICHT

Die Systembatterie ist eine Lithiumbatterie. Sie kann sich entzünden, explodieren oder schwere Verbrennungen hervorrufen. Batterien dieses Typs dürfen nicht aufgeladen, zerlegt, über 100°C erhitzt oder verbrannt werden. Auch darf ihr Inhalt nicht mit Wasser in Verbindung gebracht oder der zur richtigen Polung angebrachte Verbindungsstecker entfernt werden. Bei der Entsorgung die örtlichen Bestimmungen für Sondermüll beachten. Beim Ersetzen der Batterie nur Batterien des Typs verwenden, der in der Ersatzteilliste aufgeführt ist. Der Einsatz falscher Batterien kann zu Entzündung oder Explosion führen.



VORSICHT

Die Leuchtstoffröhre im LCD-Bildschirm enthält Quecksilber. Bei der Entsorgung die örtlichen Bestimmungen für Sondermüll beachten. Der LCD-Bildschirm besteht aus Glas und kann zerbrechen, wenn er unsachgemäß behandelt wird oder der Computer auf den Boden fällt. Wenn der Bildschirm beschädigt ist und die darin befindliche Flüssigkeit in Kontakt mit Haut und Augen gerät, sollten die betroffenen Stellen mindestens 15 Minuten mit Wasser abgespült und bei Beschwerden anschließend ein Arzt aufgesucht werden.



VORSICHT

Aus Sicherheitsgründen die Kunststoffabdeckung, die den unteren Teil der Spannungswandlerplatine umgibt, nicht entfernen.



VORSICHT

Obwohl Hauptbatterien eine niedrige Spannung haben, können sie doch bei Kurzschluß oder Erdung genug Strom abgeben, um brennbare Materialien zu entzünden oder Verletzungen bei Personen hervorzurufen.



VORSICHT

Wenn ein Austausch der FRU bei laufendem Betrieb nicht erlaubt ist, gehen Sie beim Austausch der FRU wie folgt vor: Schalten Sie den Computer aus, ziehen Sie alle Netzkabel von den Netzsteckdosen ab, entfernen Sie den Akku und ziehen Sie alle miteinander verbundenen Kabel ab.

Hebrew



סכנה

לפני הפעלת המחשב לאחר החלפת FRU יש לוודא שכל הברגים, הקפיצים, וחלקים קטנים אחרים נמצאים במקומם ואינם חופשיים לזוז בתוך המחשב. כדי לוודא זאת, יש לטלטל את המחשב ולחקשיב לגילוי קולות שקשוק. חלקי או שבבי מתכת עלולים לגרום לקצרים חשמליים.



סכנה

סוללות המתנה מסוימות מכילות כמות קטנה של ניקל וקדמיום. אין לפרק סוללת המתנה, לטעון אותה מחדש, להשליך אותה לאש או למים או לקצר אותה. יש לסלק את הסוללה כנדרש על ידי התקנות והחוקים המקומיים. יש להשתמש רק בסוללה המופיעה ברשימת החלקים המתאימה. שימוש בסוללה לא מתאימה עלול לגרום להצתה או התפוצצות של הסוללה.



סכנה

מארז הסוללה מכיל כמות קטנה של ניקל וקדמיום. אין לפרק את מארז הסוללה, להשליך אותו לאש או למים או לקצר אותו. יש לסלק את מארז הסוללה הסוללה כנדרש על ידי התקנות והחוקים המקומיים. יש להשתמש רק בסוללה המופיעה ברשימת החלקים המתאימה בזמן החלפת מארז הסוללה. שימוש בסוללה לא מתאימה עלול לגרום להצתה או התפוצצות של הסוללה.



סכנה

סוללת הליתיום עלולה לגרום לשריפה, להתפוצצות או לכוויות קשות. אין לטעון אותה מחדש, לסלק את המחבר המקוטב שלה, לפרק אותה או לחמם אותה לטמפרטורה העולה על 100 מעלות צלזיוס. אין לשרוף את הסוללה ואין לחשוף את תוכן התא למים. יש לסלק את הסוללה כנדרש בתקנות ובחוקים המקומיים. יש להשתמש רק בסוללה המופיעה ברשימת החלקים המתאימים. שימוש בסוללה אחרת עלול לגרום לסכנת שריפה או התפוצצות.



סכנה

אם מסך הגביש הנוזלי (LCD) נשבר והנוזל מתוך המסך בא במגע עם עיניכם או ידיכם, שטפו את האזורים הנגועים מיד במים במשך 15 דקות לפחות. פנו לקבלת עזרה רפואית אם תסמינים הנובעים מהמגע עם הנוזל נמשכים לאחר השטיפה.



סכנה

כדי למנוע התחשמלות, אין להסיר את מכסה הפלסטיק המגן על חלקו התחתון של הכרטיס ההפוך.



סכנה

אף שהסוללות הראשיות הן בעלות מתח נמוך, סוללה מקוצרת או מוארקת עלולה להפיק זרם מספיק לגרימת כוויות או להצתת חומרים דליקים.



סכנה

אלא אם כן מותרת ׳החלפה חמה׳ של ה-FRU המוחלף, פעלו כדלהלן לפני הסרתו:
כבו את המחשב, נתקו את כל כבלי החשמל מהשקעים, הוציאו את מארז הסוללות ונתקו את כל הכבלים המחוברים.

Japanese



危険

FRU の交換後、 ThinkPad の電源を入れる前に、ねじ、バネ、その他の小さな部品がすべて正しい位置にあり、また ThinkPad の内部で緩んでいないことを確認してください。
これを確認するには、 ThinkPad を振って、カチャカチャと音がしないか確かめます。金属部品や金属破片はショートの原因になることがあります。



危険

予備バッテリーの中には少量のニッケルとカドミウムが含まれているものがあります。したがって、予備バッテリーの分解、再充電、火または水の中への投棄、またはショートさせることは決して行わないでください。バッテリーを廃棄する場合は地方自治体の条例に従ってください。適切なパーツ・リストにあるバッテリーだけを使用してください。誤ったバッテリーを使用すると、バッテリーが発火したり、爆発したりすることがあります。



危険

バッテリー・パックには少量のニッケルが含まれています。バッテリー・パックを分解したり、火または水の中に投げ込んだり、ショートさせないでください。バッテリー・パックの廃棄にあたっては、地方自治体の条例または規則に従ってください。バッテリー・パックを交換するときは、適切なパーツ・リストにあるバッテリーだけを使用してください。誤ったバッテリーを使用すると、バッテリーが発火したり、爆発したりすることがあります。



危険

リチウム・バッテリーは、火災、爆発、または重症のやけどを引き起こすことがあります。バックアップ・バッテリーの充電、その極性コネクターの取り外し、バッテリー本体の分解、
100 ℃ (212 ˚F) 以上への加熱、焼却、電池の中身を水に浸すことはしないでください。バッテリーを廃棄する場合は地方自治体の条例に従ってください。適切なパーツ・リストにあるバッテリーだけを使用してください。誤ったバッテリーを使用すると、バッテリーが発火したり、爆発したりすることがあります。



危険

LCD が破損し、 LCD の中の液体が目に入ったり、手に触れたりした場合は、液体が触れた部分を少なくとも 15 分間洗い流してください。洗い流した後に、液体によって何らかの症状が現れた場合は、医師の治療を受けてください。



危険

感電を防ぐため、インバーター・カードの下部を保護しているプラスチック・カバーを外さないでください。



危険

メイン・バッテリーの電圧は低くても、ショートしたり、接地したバッテリーが、作業者にやけどを負わせたり、可燃物を燃やすだけの電流を発生させる場合があります。



危険

交換しようとしている FRU がホット・スワップに対応していない場合、それを取り外す前に、コンピューターの電源をオフにし、すべての電源コードをコンセントから抜き、バッテリー・パックを取り外して、相互接続しているケーブルをすべて切り離してください。

Korean



위험

FRU를 교체하고 나서 컴퓨터 전원을 켜기 전에 모든 나사, 스프링 및 기타 작은 부품들이 올바른 위치에 있는지, 컴퓨터 내부에 단단하게 연결되어 있는지 확인하십시오. 컴퓨터를 흔들어 달깍거리는 소리가 나지 않는지 확인하십시오. 금속 부품 또는 금속 조각은 누전을 일으킬 수 있습니다.



위험

일부 보조 배터리에는 소량의 니켈 및 카트륨이 포함되어 있습니다. 보조 배터리를 분해하거나, 다시 충전하거나, 불 또는 물에 던지거나, 단락시키지 마십시오. 배터리 팩을 폐기할 때에는 해당 지역의 법률 규정을 따르십시오. 배터리 팩을 교체할 때에는 올바른 배터리만 사용하십시오. 올바르지 않은 배터리를 사용하면 배터리가 발화되거나 폭발할 수 있습니다.



위험

배터리 팩에는 소량의 니켈이 포함되어 있습니다. 배터리 팩을 분해하거나, 불 또는 물에 던지거나, 단락시키지 마십시오. 배터리 팩을 폐기할 때에는 해당 지역의 법률 규정을 따르십시오. 배터리 팩을 교체할 때에는 올바른 배터리만 사용하십시오. 올바르지 않은 배터리를 사용하면 배터리가 발화되거나 폭발할 수 있습니다.



위험

리튬 배터리는 화재, 폭발 또는 심각한 화상을 일으킬 수 있습니다. 리튬 배터리를 다시 충전하거나, 극성 커넥터를 제거하거나, 분해하거나, 100C(212F) 이상으로 가열하거나, 소각하거나, 전지 내용물을 물에 노출시키지 마십시오. 배터리를 폐기할 때에는 해당 지역을 법률 규정을 따르십시오. 올바른 배터리만 사용하십시오. 올바르지 않은 배터리를 사용하면 배터리가 발화되거나 폭발할 수 있습니다.



위험

LCD가 파손되어 LCD 내부의 액체가 눈에 들어가거나 손에 묻으면 즉시 깨끗한 물로 15분 이상 닦아 내십시오. 씻은 후에 조금이라도 이상을 느끼면 즉시 병원에 가서 의사의 진찰을 받아야 합니다.



위험

전기적 위험을 방지하려면 인버터 카드의 아래 부분을 보호하는 플라스틱 덮개를 제거하지 마십시오.



위험

기본 배터리의 전압은 낮지만, 단락되거나 접지된 배터리는 화상을 입히기에 충분한 전류와 가연성 물질을 발생시킬 수 있습니다.



위험

FRU 교체 시 Hot Swap이 지원되지 않는 경우, FRU를 제거하기 전에 컴퓨터의 전원을 끄고, 전기 콘센트에서 전원 코드를 분리하고, 배터리를 제거한 후, 연결된 모든 케이블을 분리하십시오.

Spanish



PELIGRO

Antes de encender el sistema despues de sustituir una FRU, compruebe que todos los tornillos, muelles y demás piezas pequeñas se encuentran en su sitio y no se encuentran sueltas dentro del sistema. Compruébelo agitando el sistema y escuchando los posibles ruidos que provocarían. Las piezas metálicas pueden causar cortocircuitos eléctricos.



PELIGRO

Algunas baterías de reserva contienen una pequeña cantidad de níquel y cadmio. No las desmonte, ni recargue, ni las eche al fuego o al agua ni las cortocircuite. Deséchelas tal como dispone la normativa local. Utilice sólo baterías que se encuentren en la lista de piezas. La utilización de una batería no apropiada puede provocar la ignición o explosión de la misma.



PELIGRO

Las baterías contienen pequeñas cantidades de níquel. No las desmonte, ni recargue, ni las eche al fuego o al agua ni las cortocircuite. Deséchelas tal como dispone la normativa local. Utilice sólo baterías que se encuentren en la lista de piezas al sustituir la batería. La utilización de una batería no apropiada puede provocar la ignición o explosión de la misma.



PELIGRO

La batería de repuesto es una batería de litio y puede provocar incendios, explosiones o quemaduras graves. No la recargue, ni quite el conector polarizado, ni la desmonte, ni caliente por encima de los 100°C (212°F), ni la incinere ni exponga el contenido de sus celdas al agua. Deséchela tal como dispone la normativa local.



PELIGRO

Si la LCD se rompe y el fluido de su interior entra en contacto con sus ojos o sus manos, lave inmediatamente las áreas afectadas con agua durante 15 minutos como mínimo. Obtenga atención medica si se presenta algún síntoma del fluido despues de lavarse.



PELIGRO

Para evitar descargas, no quite la cubierta de plástico que rodea la parte baja de la tarjeta invertida.



PELIGRO

Aunque las baterías principales tienen un voltaje bajo, una batería cortocircuitada o con contacto a tierra puede producir la corriente suficiente como para quemar material combustible o provocar quemaduras en el personal.



PELIGRO

Salvo que se permita el intercambio en caliente para la unidad sustituible localmente, realice lo siguiente antes de extraerla: apague el sistema, desconecte todos los cables de alimentación de las tomas de alimentación eléctrica, extraiga la batería y desconecte los cables de interconexión.

Traditional Chinese



危險

完成 FRU 更換之後，在開啟電腦的電源之前，請確定所有螺絲、彈簧及其
他小零件都已歸位，沒有遺留在電腦內部。
若要確認這一點，請搖晃電腦，聽聽看是否有卡嗒的聲響。
金屬零件或儀錶的火花會造成電線短路。



危險

部分備用電池含有微量的鎳和鎘。請勿拆開備用電池、再充電、丟入火或水中，
或使其形成短路。請按照當地法令或規定來棄置電池。

僅限使用零件清單中的電池。使用不適當的電池會導致電池起火或爆炸。



危險

電池套件含有微量的鎳。請勿拆開電池套件、丟入火或水中，或使其形成短路。請按照當地法令或規定來棄置電池套件。

更換電池套件時，僅限使用零件清單中的電池。使用不適當的電池會導致電池起火或爆炸。



危險

鋰電池會導致起火、爆炸或嚴重燒傷。請勿再充電、拔除其電極接頭、拆開、加熱超過 **100°C (212°F)** 、焚燒，或讓電池組成物浸到水。請按照當地法令或規定來棄置電池。
僅限使用零件清單中的電池。使用不適當的電池會導致電池起火或爆炸。



危險

如果 LCD 破裂導致 LCD 流出的液體沾到您的眼睛或手，請立即以清水沖洗沾染部位至少 15 分鐘。如果在清洗後出現該液體所造成的任何症狀，請就醫治療。



危險

為避免電擊，請勿拆下轉換卡下面的塑膠護蓋。



危險

雖然主電池的電壓很低，但短路或接地電池所產生的電流，仍足以使人燒傷或使可燃物質起火。



危險

除非 FRU 允許以熱抽換來替換，否則請依下列方式將其移除：將電腦關機，拔除插座上所有電源線，移除電池包，並拔開任何交互連接的線材。

Chapter 2. Diagnostics and system recovery

This chapter introduces how to use the USB repair shim and get help from Lenovo Customer Support Center or Google.

USB repair shim

You can create a USB repair shim by writing a repair shim image to a USB storage drive. With the USB repair shim, you can:

- Refresh the Chromebook system with the latest firmware.
- Diagnose problems and restore the system to factory settings.

Before replacing any FRUs, use the USB repair shim to diagnose problems. When you use the USB repair shim to diagnose problems, the Chromebook enters the factory-test-image environment and runs through factory test items.

Note: For the latest and detailed shim instruction, you can refer to the RMA Shim SOP from “Drivers & Software” on https://support.lenovo.com with Lenovo service credential.

Important: Be extremely careful during such writing operations as copying, saving, or formatting. Drives in the computer that you are servicing sequence might have been altered. If you select an incorrect drive, data or programs might be overwritten.

Call Lenovo

If you have tried to correct the problem yourself and still need help, you can call Lenovo Customer Support Center.

Before you contact Lenovo

Record product information and problem details before you contact Lenovo.

Product information	Problem symptoms and details
• Product name • Machine type and serial number	• What is the problem? Is it continuous or intermittent? • Any error message or error code? • What operating system are you using? Which version? • Which software applications were running at the time of the problem? • Can the problem be reproduced? If so, how?

Note: The product name and serial number can usually be found on the bottom of the computer, either printed on a label or etched on the cover.

Lenovo Customer Support Center

Telephone numbers

For a list of the Lenovo Support phone numbers for your country or region, go to https://pcsupport.lenovo.com/supportphonelist.

Note: Phone numbers are subject to change without notice. If the number for your country or region is not provided, contact your Lenovo reseller or Lenovo marketing representative.

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Services available during the warranty period

- Problem determination - Trained personnel are available to assist you with determining if you have a hardware problem and deciding what action is necessary to fix the problem.
- Lenovo hardware repair - If the problem is determined to be caused by Lenovo hardware under warranty, trained service personnel are available to provide the applicable level of service.
- Engineering change management - Occasionally, there might be changes that are required after a product has been sold. Lenovo or your reseller, if authorized by Lenovo, will make selected Engineering Changes (ECs) that apply to your hardware available.

Services not covered

- Replacement or use of parts not manufactured for or by Lenovo or non-warranted parts
- Identification of software problem sources
- Configuration of UEFI/BIOS as part of an installation or upgrade
- Changes, modifications, or upgrades to device drivers
- Installation and maintenance of network operating systems (NOS)
- Installation and maintenance of programs

For the terms and conditions of the Lenovo Limited Warranty that apply to your Lenovo hardware product, go to:

- https://www.lenovo.com/warranty/llw_02
- https://pcsupport.lenovo.com/warrantylookup

Get help from Google

After signing in to your Chromebook, start Get Help from the app Launcher. The Get Help app provides comprehensive instructions on using your Chromebook.

In addition, if you are interested in visiting the Chromebook Help Center and Community, go to http://support.google.com/chromebook.

Nonwarranted items and activities

During the warranty period, the customer may be responsible for repair costs if the computer damage was caused by misuse, accident, modification, unsuitable physical or operating environment, or improper maintenance by the customer. Following is a list of some common items that are not covered under warranty and some symptoms that might indicate that the system was subjected to stress beyond normal use.

Items not covered by warranty

- LCD panel cracked from the application of excessive force or from being dropped
- Scratched (cosmetic) parts
- Distortion, deformation, or discoloration of the cosmetic parts
- Plastic parts, latches, pins, or connectors that have been cracked or broken by excessive force
- Damage caused by liquid spilled into the system
- Damage caused by the improper insertion of a personal-computer card (PC card) or the installation of an incompatible card
- Improper disc insertion or use of an external optical drive
- Fuses blown by attachment of a non-supported device
- Forgotten computer password (making the computer unusable)
- Sticky keys caused by spilling a liquid onto the keyboard
- Use of an incorrect ac power adapter on laptop products

Symptoms that might indicate damage caused by non-warranted activities

- Missing parts might be a symptom of improper service or modification.
- Check for obvious damage to a hard disk drive. If the spindle of a hard disk drive becomes noisy, the hard disk drive might have been dropped or subject to excessive force.

Chapter 3. Parts, screws, and tools

Parts

Before proceeding with part replacement, get to know part type definition, learn to look up a part on the Lenovo Support Web site, and gain an overview of all CRUs/FRUs in this computer through the exploded view.

Part type definition

Your computer contains the following types of “Customer Replaceable Unit” (CRU)s and “Field Replaceable Unit” (FRU)s:

- **Self-service CRUs:** Refer to parts that can be replaced easily by customer themselves or by trained service technicians at an additional cost.
- **Optional-service CRUs:** Refer to parts that can be replaced by customers with a greater skill level. Trained service technicians can also provide service to replace the parts under the type of warranty designated for the customer’s product.
- **FRUs:** Refer to parts that are more complicated to replace and it is recommended that these parts should be replaced by trained service technicians. If customers elect to replace the FRU by themselves, we recommend that you ensure the correct instructions are carefully followed.

Important notes:

- **CRU statement for customers:**
  - You can resolve some problems with your product by replacing a CRU. For self-service CRUs, installation is your responsibility. For optional-service CRUs, you can either install the CRU yourself or you can request that a Service Provider install the CRU according to the warranty service for your product.
  - If you intend on installing the CRU, Lenovo will ship the CRU to you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request.
  - You can find a list of CRUs for your product in this *Hardware Maintenance Manual*. To find this manual, go to https://support.lenovo.com and search by product.
- **CRU/FRU statement:**
  - **Replace a CRU/FRU only with another CRU/FRU of the correct model.** When you replace a CRU/FRU, make sure that the model of the machine and the CRU/FRU part number are correct.
  - **A CRU/FRU should not be replaced because of a single unreproducible failure.** Single failures can occur for a variety of reasons that have nothing to do with a hardware defect, such as cosmic radiation, electrostatic discharge, or software errors. Consider replacing a CRU/FRU only when a problem recurs. If you suspect that a CRU/FRU is defective, clear the error log and run the test again. If the error does not recur, do not replace the CRU/FRU.
  - **Be careful not to replace a nondefective CRU/FRU.**
  - When you return a CRU/FRU, you must include the following information in the parts exchange form or parts return form that you attach to it:
    1. Name and phone number of service technician
    2. Date of service
    3. Date on which the machine failed
    4. Date of purchase
    5. Failure symptoms, error codes appearing on the display, and beep symptoms

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6. Procedure index and page number in which the failing CRU/FRU was detected
7. Failing CRU/FRU name and part number
8. Machine type, model number, and serial number
9. Customer's name and address

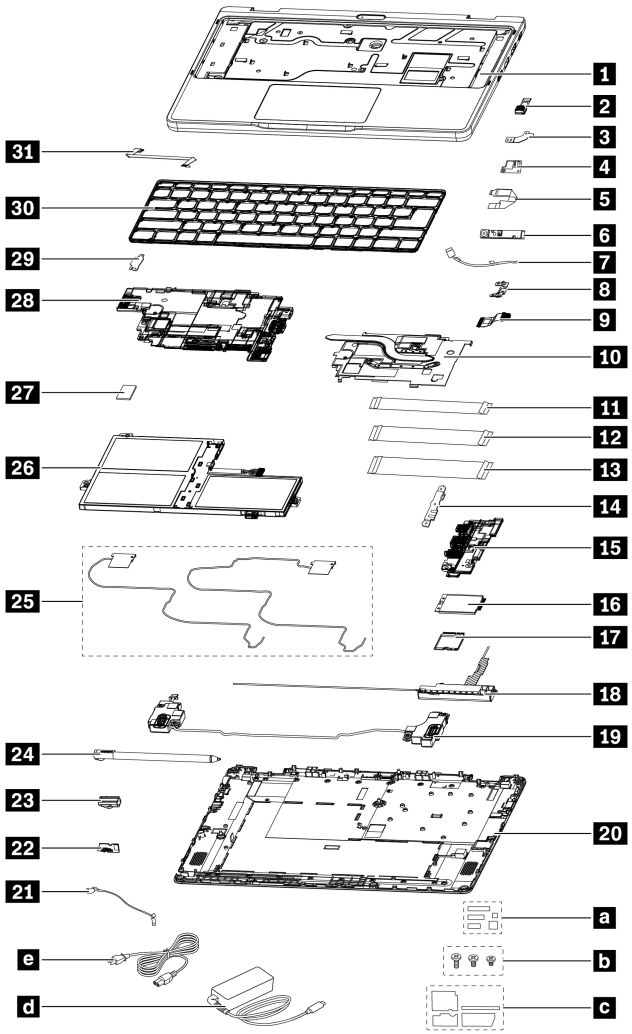
Look up a part

1. For more detailed CRU/FRU information, including part numbers, descriptions, and substitution part numbers, go to https://support.lenovo.com/partslookup.
2. Type the product name, the machine type or the serial number in the corresponding field to get a general CRU/FRU list.

Exploded view and part list

By the exploded view and the part list, you can find the images, names, and types of all the CRU/FRUs of your computer.

Exploded view



Part list

Self-service CRUs:

- d ac power adapter
- e Power cord
- 20 “Base cover assembly” on page 31
- 23 “Pen dummy” on page 29
- 24 “Electronic pen (for Lenovo Chrome 500e 2in1 G5 ITN)” on page 29
- 30 “Keyboard” on page 30

Optional-service CRU:

- 8 “Type-C module bracket” on page 34
- 9 “Type-C module” on page 34
- 26 “Battery” on page 33

FRUs:

- a Tape kit
- b Screw kit
- c Graphic sheet tape kit
- 1 “Upper case (with keyboard)” on page 61
- 2 “World-facing camera (WFC) (for Lenovo Chrome 500e 2in1 G5 ITN)*” on page 57
- 3 “WFC bracket* (for Lenovo Chrome 500e 2in1 G5 ITN)” on page 57
- 4 “WFC board (for Lenovo Chrome 500e 2in1 G5 ITN*” on page 57
- 5 “WFC cable (for Lenovo Chrome 500e 2in1 G5 ITN*” on page 57
- 6 “WFC board (for Lenovo Chrome 500e 2in1 G5 M89)” on page 56
- 7 “WFC cable (for Lenovo Chrome 500e 2in1 G5 M89)” on page 56
- 10 “Heat sink” on page 53
- 11 “30-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 ITN)” on page 38
- 12 “40-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 M89)” on page 39
- 13 “46-pin I/O board cable” on page 43
- 14 “I/O board bracket” on page 37
- 15 “I/O board” on page 41
- 16 “WWAN card (for selected models)” on page 45
- 17 “Wi-Fi card” on page 43
- 18 “WWAN main antenna (for 12-inch models)” on page 47
- 19 “Speakers” on page 47
- 21 “Electronic pen charging cable*” on page 40
- 22 “Electronic pen charging board*” on page 40
- 25 “Wi-Fi antennas” on page 55
- 27 “System board thermal pad” on page 53
- 28 “System board” on page 50
- 29 “System board bracket” on page 49

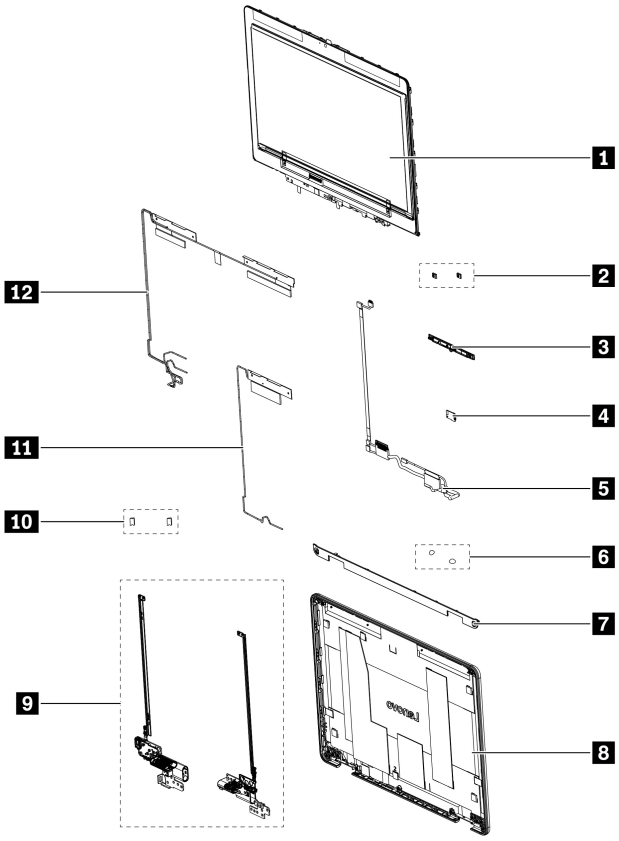
Exploded view

Part list

31 “Touchpad cable” on page 48

* for selected models

Exploded view



Part list

FRUs:

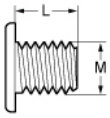
1 “LCD module” on page 64
2 “Microphone rubbers” on page 68
3 “Camera module” on page 67
4 “G-sensor board” on page 70
5 “EDP cable” on page 69
6 “Strip cover mylar” on page 62
7 “Strip cover” on page 62
8 “ LCD cover” on page 64
9 “Hinges” on page 67
10 “Hinge rubbers” on page 65
11 “WWAN auxiliary antenna (for 12-inch models)” on page 72
12 “WWAN antennas (for 11-inch models)” on page 71

Screws

This section provides the screw list of this computer and the screw notices you need to know before hardware replacement.

Screw list

The following table includes screw specifications, torque information, and screw colors of this product.



The number after the letter L refers to the length of the screw shank measured from under the head to the tip of the screw. The number after the letter M refers to the width of the screw shank measured across the outermost points in a metric screw.

Table 1. Screw list of this product

Thread (mm)	Length (mm)	Torque (kgf.cm)	Color
M1.6	L1.5	1.1± 0.15	Silver
M2	L2.5	1.85 ± 0.15	Black
M2	L2.5	1.85 ± 0.15	Silver
M2	L2.7	1.85 ± 0.15	Silver
M2	L3	1.85 ± 0.15	Black
M2	L4	1.85 ± 0.15	Black
M2.5	L4.5	3.0± 0.3	Silver
M2.5	L6.5	3.0± 0.3	Black
M2.5	L7.05	3.0± 0.3	Black

You can refer to the following table to choose a properly matched screwdriver.

Note:  The Phillips head screw has a cross-shaped slot in the screw head.

Table 2. Choose a properly matched screwdriver

Screw head type	Thread (mm)	Screwdriver type
Phillips head	< M1.2	PH00
Phillips head	M1.6 — M2	PH0 or PH1
Phillips head	> M2	PH1

Screw notices

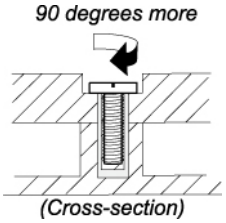
Do the following when you service the computer:

- Carefully retain and reuse all screws.
- Keep the screw kit in your tool bag. For the part number of the screw kit, go to: https://support.lenovo.com/partslookup.
- Use the correct screw as shown in the CRU/FRU replacement procedures.
- Turn the screws in the direction as given by the arrow in the CRU/FRU replacement illustration.
- If you have a torque screwdriver, tighten all screws firmly to the torque specified in the screw information table for each step.
- Ensure torque screwdrivers are calibrated correctly following country specifications.

Loose screws can cause a reliability problem. In your computer, this problem is addressed with special nylon-coated screws that have the following characteristics:
- They maintain tight connections.
- They do not easily come loose, even with shock or vibration.
- They are harder to tighten.

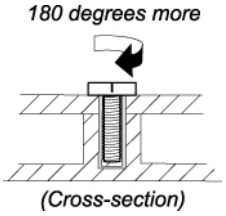
Tighten screws as follows:
- **Plastic to plastic**

  Turn an additional angle of 90 degrees after the screw head touches the surface of the plastic part.



- **Logic card to plastic**

  Turn an additional angle of 180 degrees after the screw head touches the surface of the logic card.



Service tools

The following table lists all tools for servicing Lenovo products. Tools required to service a part are listed in the specific part disassembly topic. Prepare them before you service the product.

Table 3. Service tools

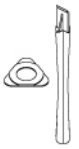
No.	Reference image	Tool name	Specification	Tool type
1		Screwdriver set	• PH0, PH00, PH1, PH2 • T5, T15, T20, T30 **Note:** Use a screwdriver with the shank length greater than 6 inches for Desktop, Workstation, and Smart device product.	Common tool
2		Pry tool	N/A	Common tool
3		Tweezers	• Conductive • Isolated	Common tool
4		Suction cup	N/A	Common tool

Table 3. Service tools (continued)

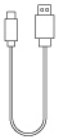
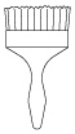
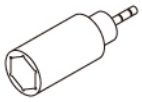
No.	Reference image	Tool name	Specification	Tool type
5		Hexagonal socket	• For VGA: H5 mm or H4.8 mm • For Tiny antenna: H8 mm	Common tool
6		Adjustable torque screwdriver	0.2 Nm to 4.0 Nm, Threadripper CPU, CAMM, etc	Common tool
7		ESD mat	N/A	Common tool
8		USB flash drive	For Golden Key, Chrome Reloads, AutoPilot, etc	Common tool
9		USB-C to USB-A converter	N/A	Common tool
10		Pry pin	N/A	Common tool
11		Thermal pad	Variety of thickness, most common 0.5mm thickness pad under the component	Consumable tool
12		Thermal interface materials	N/A	Consumable tool
13		Acetate tape	N/A	Consumable tool

Table 3. Service tools (continued)

No.	Reference image	Tool name	Specification	Tool type
14		Polyimide tape	N/A	Consumable tool
15		Mylar tape	N/A	Consumable tool
16		Electrical tape	N/A	Consumable tool
17		Double-sided tape	N/A	Consumable tool
18		Conductive tape	N/A	Consumable tool
19		Eraser	N/A	Consumable tool
20		Cleaning wipes	N/A	Consumable tool
21		Touchpad jig (this might come with touchpad)	N/A	Consumable tool
22		Heat gun	N/A	Special tool

Table 3. Service tools (continued)

No.	Reference image	Tool name	Specification	Tool type
23		Brown brush	25 mm to 35 mm wide	Special tool
24		Contact cleaner spray	WD-40 Contact cleaner for battery connector	Special tool
25		Hexagonal socket	H17 mm	Special tool

Chapter 4. Hardware replacement

This chapter provides instructions on how to remove and install the hardware components of your computer.

General guidelines

DANGER

Before removing any FRU or CRU, shut down the computer, unplug all power cords from electrical outlets, and wait about ten minutes to let the computer cool down.

When removing or replacing a CRU/FRU, ensure that you observe the following general guidelines:

1. Before replacing any CRU/FRU, ensure that you have read *Generic Safety and Compliance Notices*.
2. Begin by removing any CRUs/FRUs that have to be removed before replacing the failing CRU/FRU. Any such CRUs/FRUs are listed at the beginning of each CRU/FRU replacement procedure. Remove them in the order in which they are listed.
3. Follow the correct sequence in the steps for removing a CRU/FRU, as shown in the illustrations by the numbers in square callouts.
4. When removing a CRU/FRU, move it in the direction as shown by the arrow in the illustration.

Attention:

- After replacing a CRU/FRU, do not turn on the computer until you have ensured that all screws, springs, and other small parts are in place and none are loose inside the computer. Verify this by shaking the computer gently and listening for rattling sounds. Metallic parts or metal flakes can cause electrical short circuits.
- The system board is sensitive to and can be damaged by ESD. Before touching it, establish personal grounding by touching a ground point with one hand or by using an ESD strap (P/N 6405959).

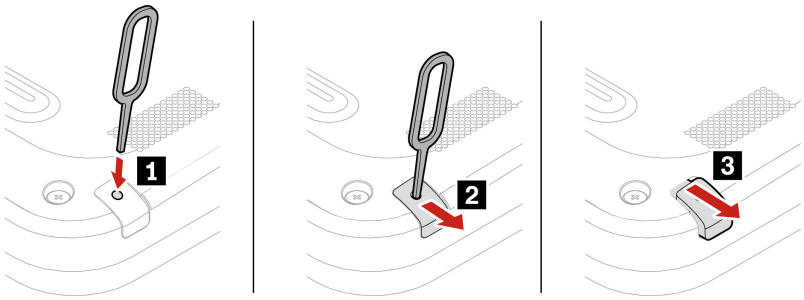
Pen dummy

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Tools needed: Pry pin

Step 1. Ensure that your Chromebook is off or in sleep mode. Disconnect the Chromebook from ac power and all connected cables.Place the computer upside down on a flat surface.

Step 2. Close the Chromebook display and turn the Chromebook over.

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Step 3. Install the electronic pen dummy in reverse order and turn over the Chromebook.

Keyboard

Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.

Step 1. Disable the built-in battery. Press ↻ together with the power button for about five seconds, and at the same time detach the ac power adapter from the Chromebook.

Note: Power supply from the built-in battery will resume after you reconnect the Chromebook to the ac power adapter.

Step 2. Close the Chromebook display and turn over the Chromebook.

Step 3. Loosen two screws.

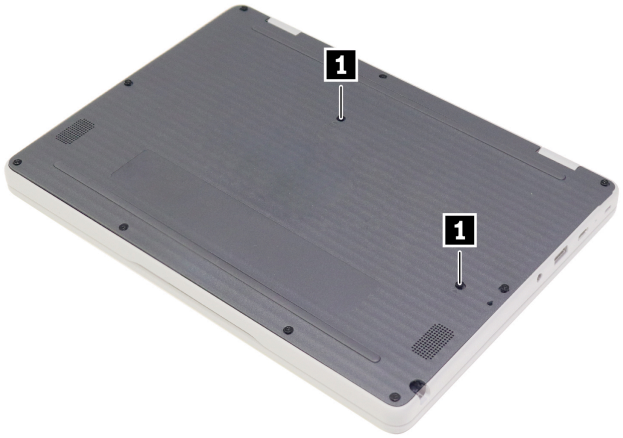


Figure 1. Loosen two screws

Step 4. Push upward and lift the keyboard to expose the keyboard cable.

Note: When sliding the keyboard, use both hands to hold and lift the Chromebook or put the Chromebook on a higher platform to ensure that the loosened screws do not get stuck.

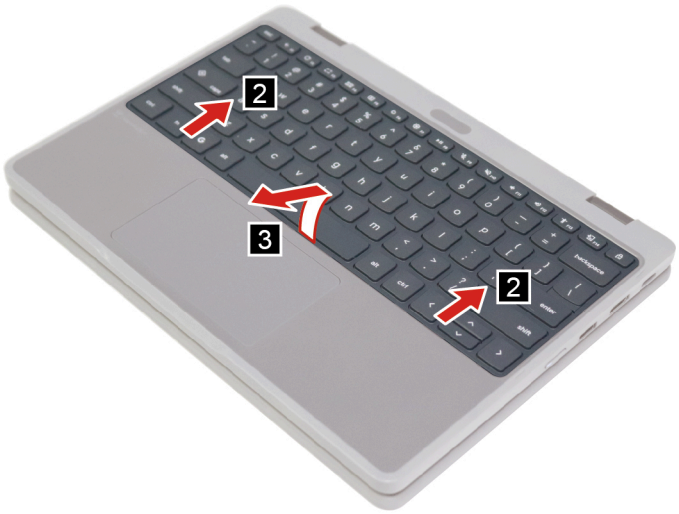


Figure 2. Push upward and lift the keyboard to expose the keyboard cable

Step 5. Disconnect the keyboard cable and remove the keyboard.

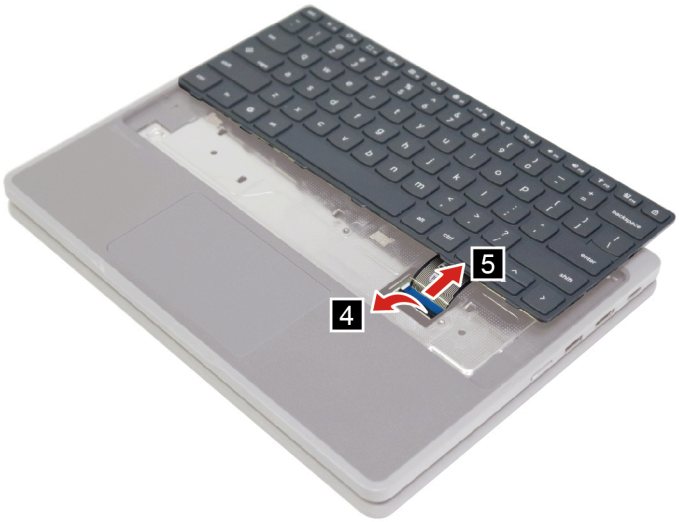


Figure 3. Disconnect the keyboard cable and remove the keyboard

Step 6. Install the keyboard in reverse order.

Base cover assembly

Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.

Step 1. Disable the built-in battery. Press ↻ together with the power button for about five seconds, and at the same time detach the ac power adapter from the Chromebook.

Note: Power supply from the built-in battery will resume after you reconnect the Chromebook to the ac power adapter.

Step 2. Close the Chromebook display and turn over the Chromebook.

Step 3. Loosen 11 screws. Then, use the pry up tool to remove the battery door from the location marked as 2.

Note: When prying up the base cover assembly, release it from the hooks marked as a first.

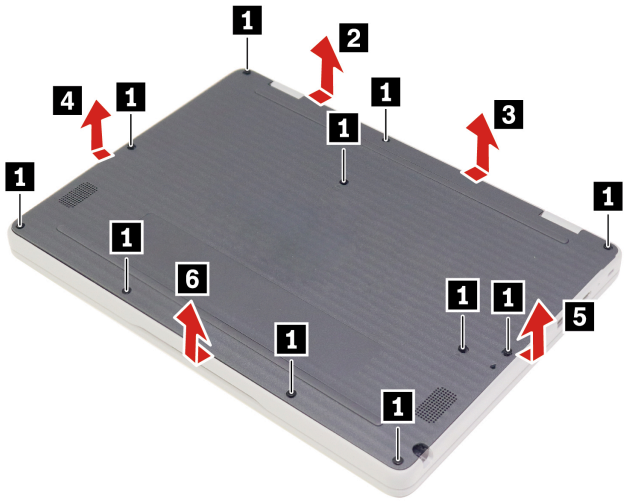


Figure 4. Remove the battery cover assembly

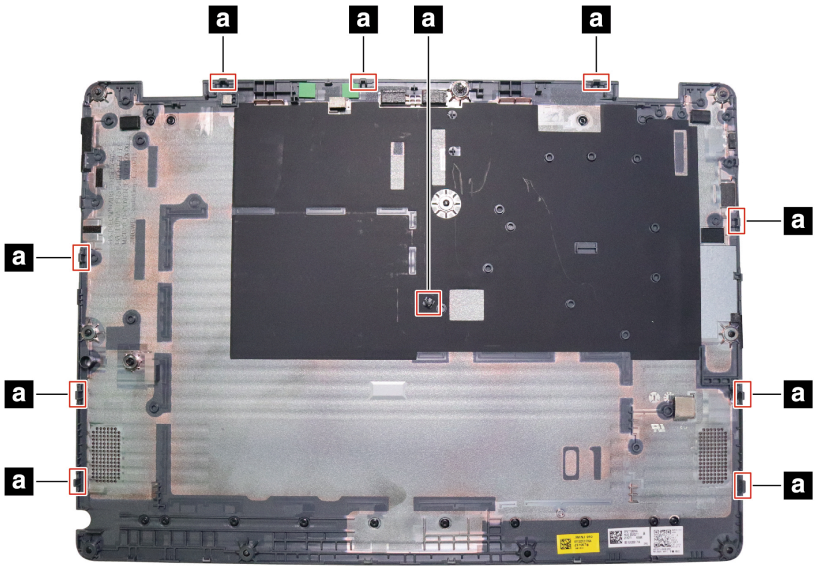


Figure 5. Release the base cover assembly from the hooks

Attention:

Before you install the base cover assembly, ensure that no objects are left in your Chromebook.

Step 4. Install the base cover assembly in reverse order. Ensure that the base cover assembly

Note: Before pressing the base cover assembly into position, ensure that all screws are installed.

Label locations

When replacing the base cover, reapply all labels that come with the replacement base cover. If some original labels are not included with the replacement base cover, peel them off from the original base cover and paste them on the replacement base cover.

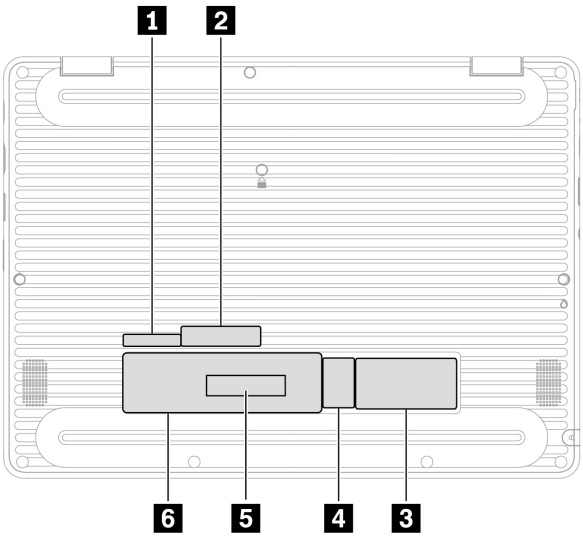


Figure 6. Label layout on the back side of the base cover

Labels attached to the base cover are country/region specific. Make sure to apply the appropriate labels to the replacement base cover.

Table 4. All base cover labels

Label	Label description	Applied country/region	Label dimensions
1	IMEI label	All	29 mm x 6 mm
2	Battery warning system label	All	40 mm x 10 mm
3	Asset label	All	51 mm x 25 mm
4	QR label	All	17 mm x 26 mm
5	SDPPI label	All	40 mm x 10 mm
6	Rating label	All	100 mm x 30 mm

Battery

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

Step 1. Disconnect the battery pack cable from the system board, loosen four screws, and remove the battery pack.

Attention: Use your fingernail to pull the connector to unplug it. Do not pull the cable.

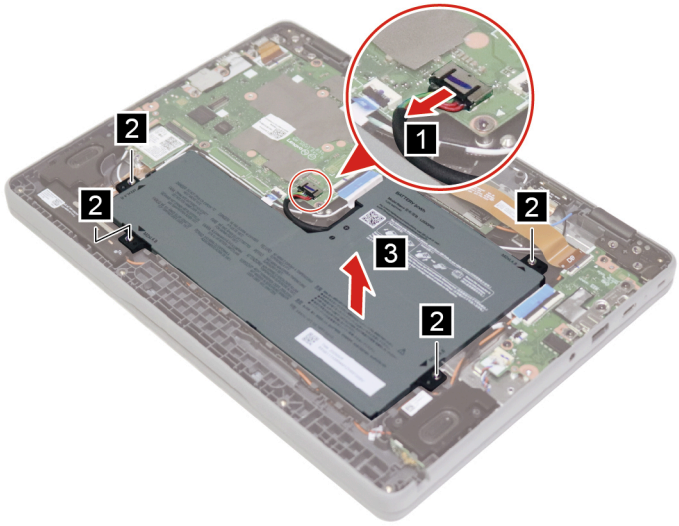
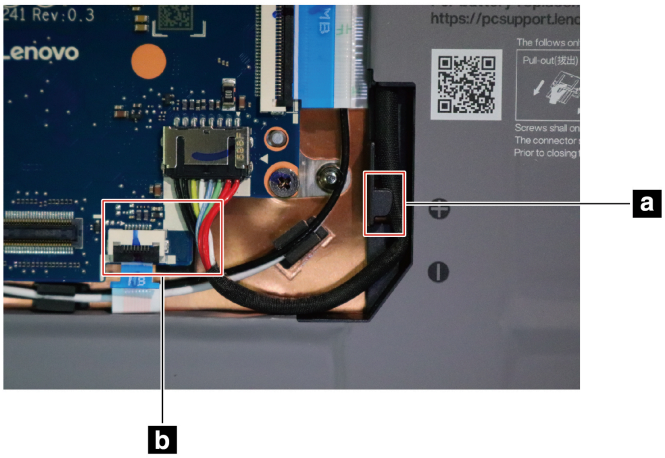


Figure 7. Loosen screws and remove the battery pack

Step 2. Install the battery in reverse order.

Note: When installing the battery pack, ensure that the battery pack cable fits into the guide marked as a and the battery pack is connected to the correct connector marked as b Handle the battery pack cable carefully and keep it away from the touchpad connector.



Type-C module and bracket

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

“Base cover assembly” on page 31

Step 1. Disconnect the battery pack cable from the system board. Then, loosen two screws and remove the type-C module bracket.

Attention: Use your fingernail to pull the connector to unplug it. Do not pull the cable.

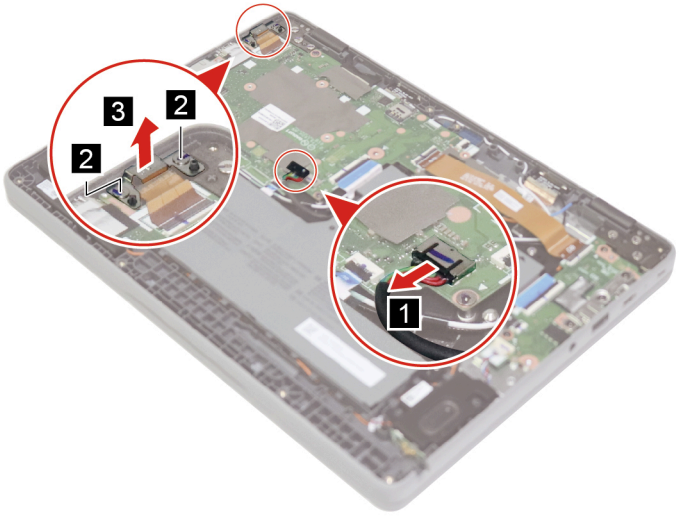
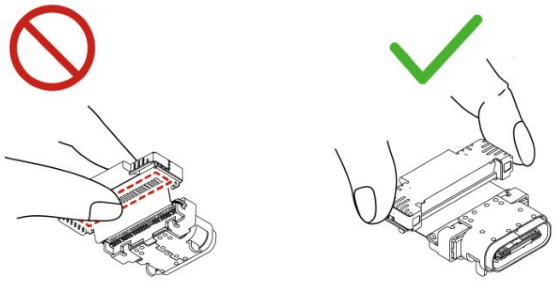


Figure 8. Remove the module bracket

Step 2. Disconnect and remove the type-C module.

Attention: Do not touch the contact edge of the replaceable type-C module. Otherwise, the replaceable type-C module might get damaged.



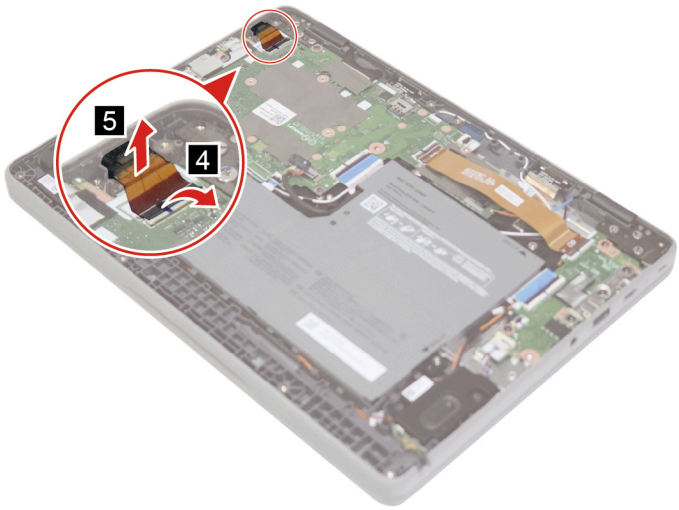


Figure 9. Disconnect and remove the type-C module.

Step 3. Install the type-C module and bracket in reverse order.

Type-C connector troubleshooting

Type-C connector may exhibit abnormal behaviors due to removable connector damage.

Symptoms

1. The Chromebook is not charged when the ac adapter is plugged in.

   Table 5. LED and system behavior

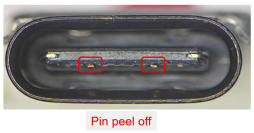
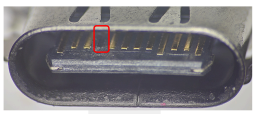
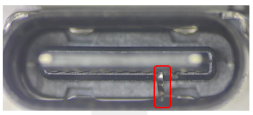
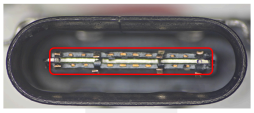
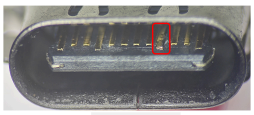
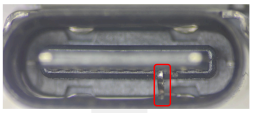
Behavior after adapter insertion	Expected behavior	Error behavior
LED	White or amber	No light
System		

2. The Chromebook does not respond when a type-C external device is connected; for example, external type-C hubs, docks, or storage devices are not detected.
3. Errors occur during the use of a type-C external device, such as erratic behavior in type-C hubs or docks, interrupted file transfers, low transfer speeds with type-C storage, or no display on a type-C monitor.

Solution

Inspect the type-C connector for any physical damage. If any of the following conditions are observed, replace the removable connector with an authorized replacement part.

Table 6. Type-C connector issues

Connector issue	Graphic
Pin peel off	 Pin peel off
Pin missing	 Pin missing
Pin bent	 Pin Bent
Broken connector tongue	 Broken Tongue
Pin misaligned	 Pin Misaligned
Crossed pin	 Pin Bent

I/O board bracket

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

Step 1. Disconnect the battery pack cable from the system board. Then, remove three screws and remove the I/O board bracket.

Attention: Use your fingernail to pull the connector to unplug it. Do not pull the cable.

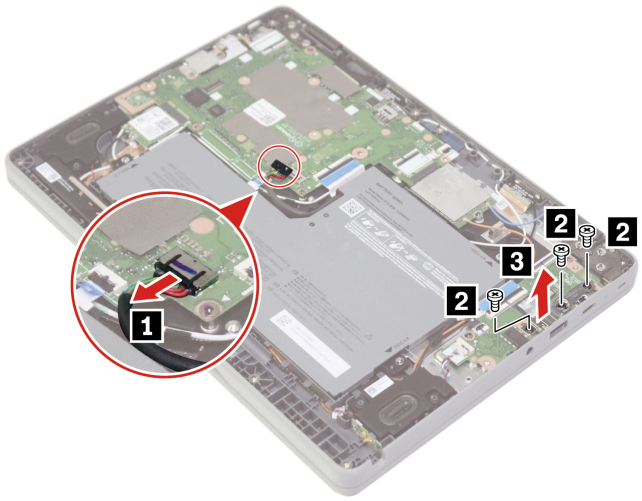


Figure 10. Remove three screws and the I/O board bracket

Table 7. Screws used to secure the lower case

Thread	Length (mm)	Torque (kgf.cm)	Quantity
M2	4	1.85±0.15	3

Step 2. Install the I/O board bracket in reverse order.

30-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 ITN)

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

Step 1. Disconnect the battery pack cable and the 30-pin I/O board cable from the system board and the I/O board. Then, remove the 30-pin I/O board cable.

Attention: Use your fingernail to pull the connector to unplug it. Do not pull the cable.

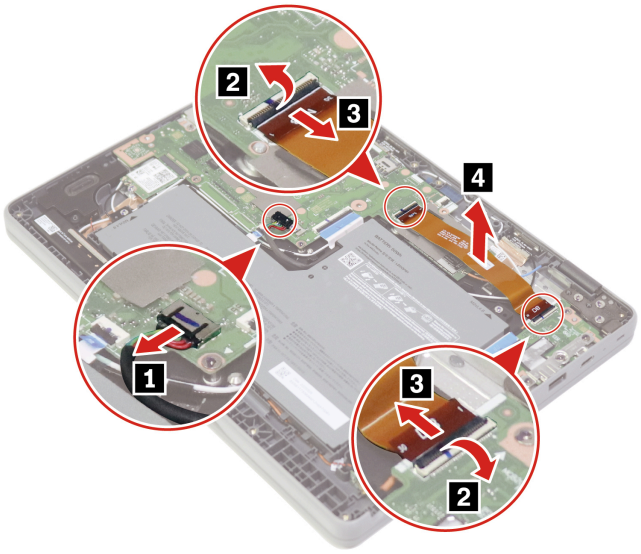


Figure 11. Disconnect the battery pack cable and the 30-pin I/O board cable from the system board. Then, remove the 30-pin I/O board cable

Step 2. Connect the 30-pin I/O board cable in reverse order.

40-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 M89)

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

Step 1. Disconnect the battery pack cable and the 40-pin I/O board cable from the system board and the I/O board. Then, remove the 40-pin I/O board cable.

Attention: Use your fingernail to pull the connector to unplug it. Do not pull the cable.

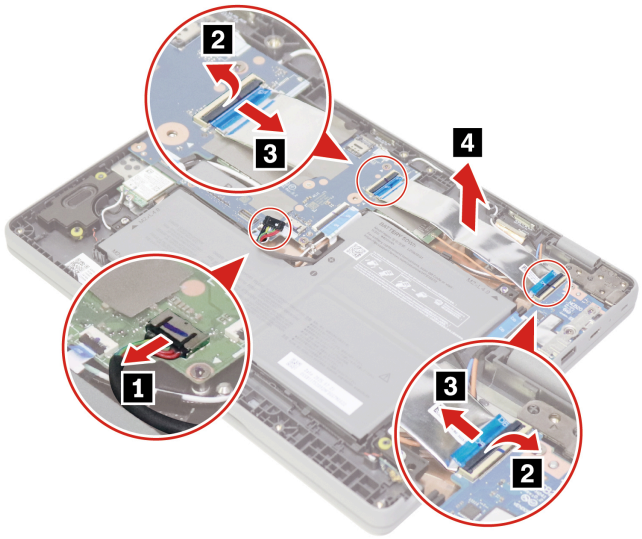


Figure 12. Disconnect the battery pack cable and the 40-pin I/O board cable from the system board. Then, remove the 40-pin I/O board cable

Step 2. Connect the 40-pin I/O board cable in reverse order.

Electronic pen charging module (for selected models)

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “Battery” on page 33

Step 1. Disconnect the electronic pen charging cable from the I/O board. Then, pull the cable out of the guide.

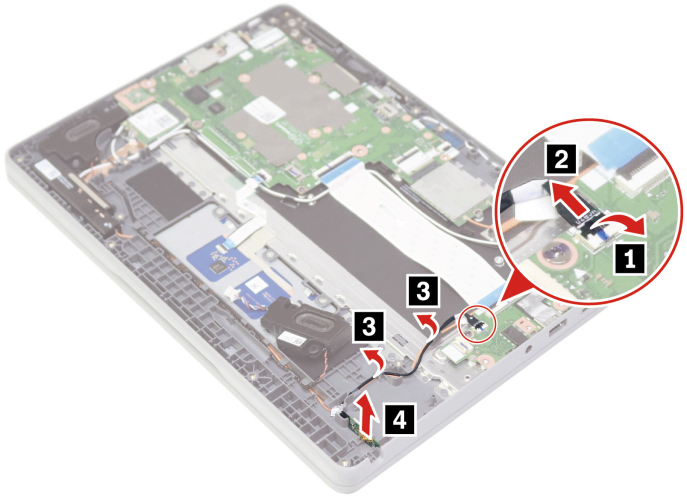


Figure 13. Disconnect the electronic pen charging cable

Step 2. Disconnect the electronic pen cable from the pen board.

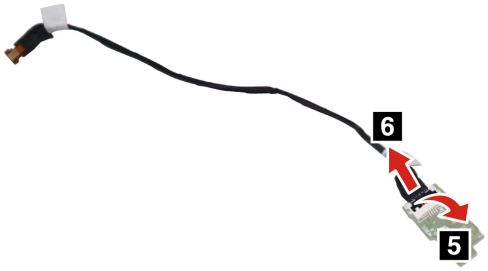


Figure 14. Disconnect the electronic pen cable from the pen board

Step 3. Install the electronic pen charging module in reverse order.

I/O board

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “I/O board bracket” on page 37

  “30-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 ITN)” on page 38

  “40-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 M89)” on page 39

Step 1. Disconnect the 46-pin I/O board cable and the electronic pen charging cable.

Attention: Use your fingernail to pull the connector to unplug it. Do not pull the cable.

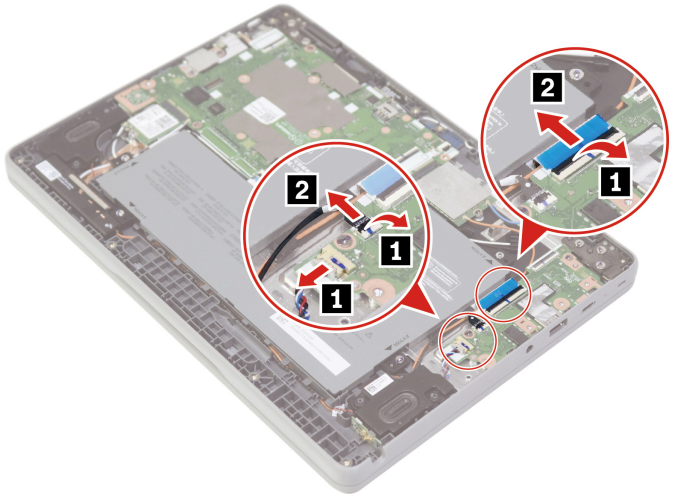


Figure 15. Disconnect the 46-pin I/O board cable

Step 2. Remove two screws and the I/O board.

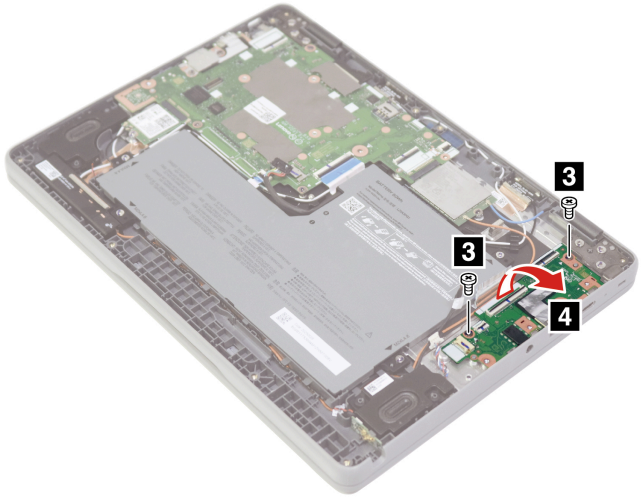


Figure 16. Remove two screws and the I/O board

Table 8. Screws used to secure the lower case

Thread	Length (mm)	Torque (kgf.cm)	Quantity
M2	4	1.85±0.15	2

Step 3. Install the I/O board in reverse order.

46-pin I/O board cable

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “Battery” on page 33

Step 1. Disconnect the 46-pin I/O board cable from the system board and I/O board. Then, remove the cable.

Attention: Use your fingernail to pull the connector to unplug it. Do not pull the cable.

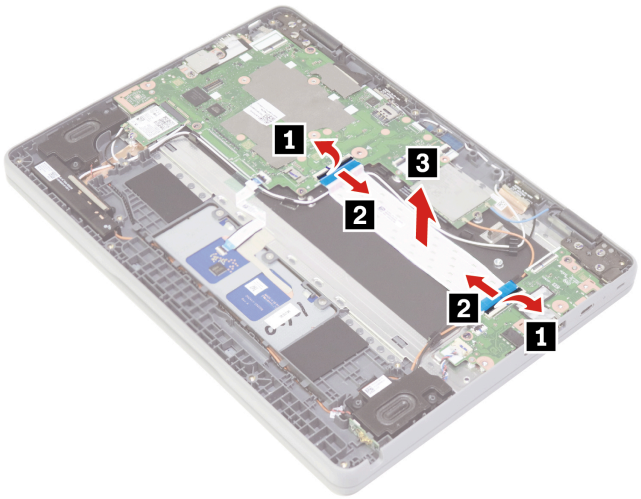


Figure 17. Disconnect the 46-pin I/O board cable from the system board and remove the cable

Step 2. Connect the 46-pin I/O board cable in reverse order.

Wi-Fi card

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

Step 1. Disconnect the battery pack cable from the system board. Then, disconnect the Wi-Fi card antennas.

Attention: Use your fingernail to pull the connector to unplug it. Do not pull the cable.

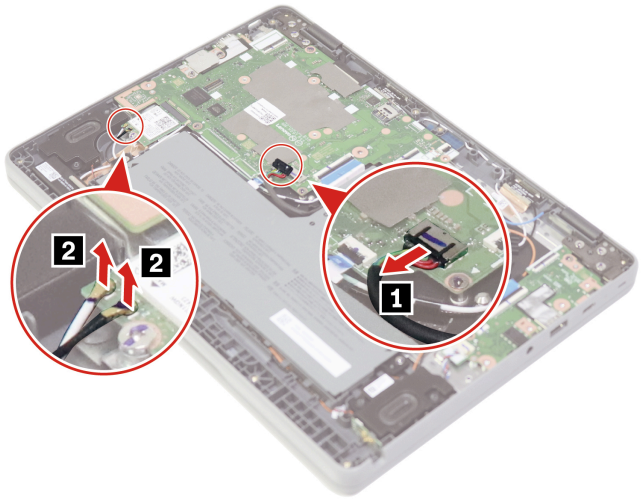


Figure 18. Disconnect the battery pack cable and the Wi-Fi card antennas.

Step 2. Remove one screw and remove the Wi-Fi card.

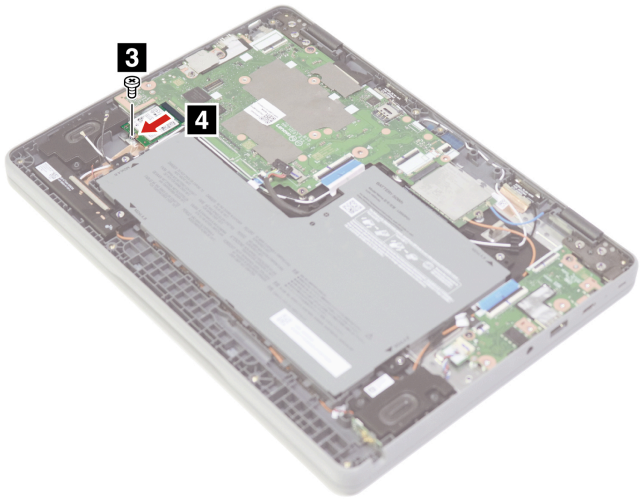


Figure 19. Remove the one screw and the Wi-Fi card

Table 9. Screws used to secure the Wi-Fi card

Thread	Length (mm)	Torque (kgf.cm)	Quantity
M2	2.5	1.85 ± 0.15	1

Step 3. Install the Wi-Fi card in reverse order.

WWAN card (for selected models)

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “30-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 ITN)” on page 38

  “40-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 M89)” on page 39

Step 1. Remove the WWAN card mylar.

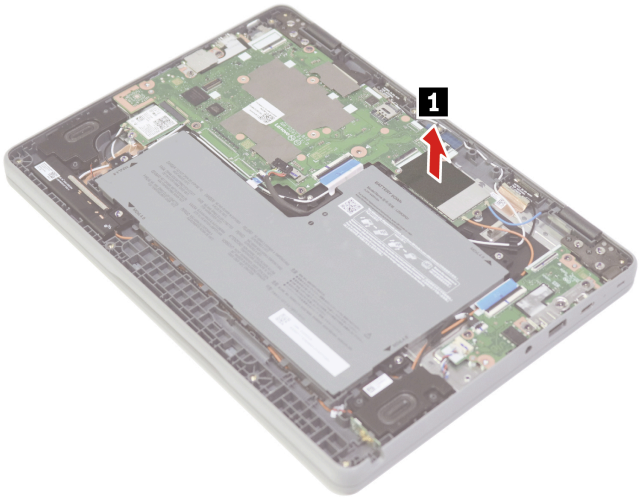


Figure 20. Remove the WWAN card mylar

Step 2. Disconnect the WWAN card antennas.

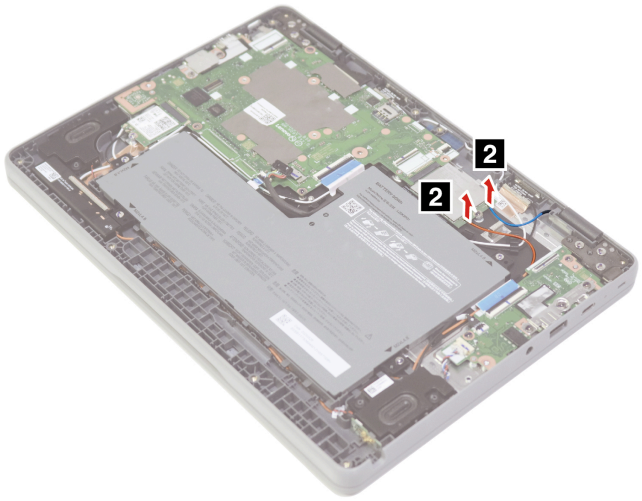


Figure 21. Disconnect the WWAN card antennas

Step 3. Remove one screw and remove the WWAN card.

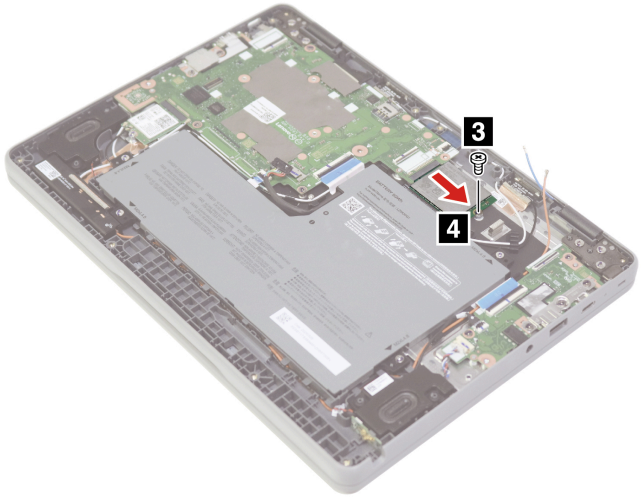


Figure 22. Remove the one screw and the WWAN card

Table 10. Screws used to secure the 2242 solid-state drive (14-inch models)

Thread	Length (mm)	Torque (kgf.cm)	Quantity
M2	2.5	1.85 ± 0.15	1

Step 4. Install the WWAN card reverse order.

WWAN main antenna (for 12-inch models)

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “Battery” on page 33

  “30-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 ITN)” on page 38

  “40-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 M89)” on page 39

  “46-pin I/O board cable” on page 43

  Right speaker. See “Speakers” on page 47.

Step 1. Disconnect the WWAN main antenna from the system board and pull the antenna out of the guide. Then, remove the WWAN main antenna.

Attention: Use your fingernail to pull the connector to unplug it. Do not pull the cable.

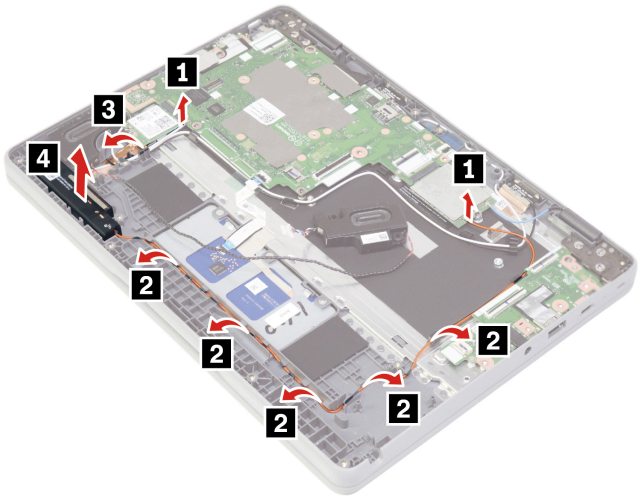


Figure 23. Remove the WWAN main antenna

Step 2. Install the WWAN main antenna reverse order.

Speakers

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “Battery” on page 33

Step 1. Disconnect the speaker cable from the I/O board. Then, remove the speakers.

Attention: Use your fingernail to pull the connector to unplug it. Do not pull the cable.

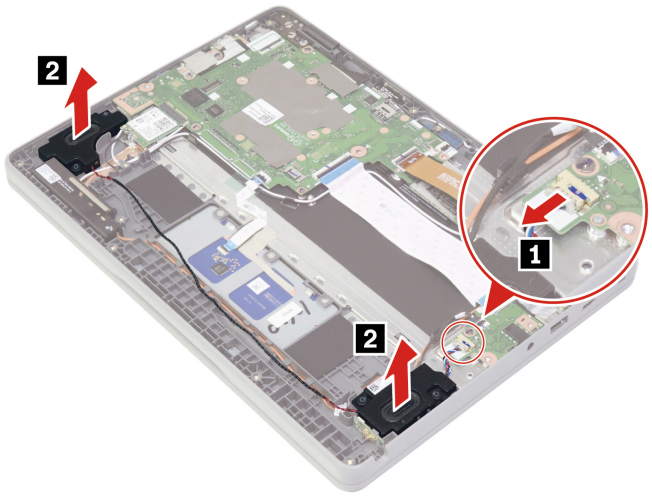


Figure 24. Disconnect the battery pack cable and remove the speakers

Step 2. Install the speaker in reverse order.

Touchpad cable

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “Battery” on page 33

Step 1. Disconnect the touchpad cable from the system board. Then, remove the touchpad cable.

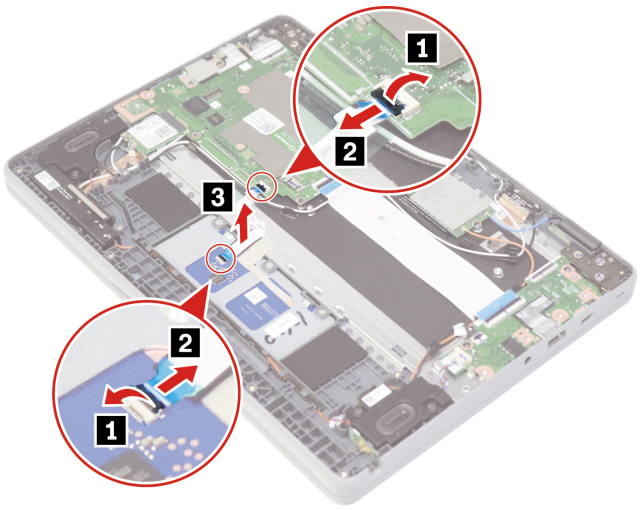


Figure 25. Disconnect and remove the touchpad cable

Step 2. Install the touchpad cable in reverse order.

System board bracket

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

Step 1. Disconnect the battery pack cable from the system board. Then, remove two screws and remove the system board bracket.

Attention: Use your fingernail to pull the connector to unplug it. Do not pull the cable.

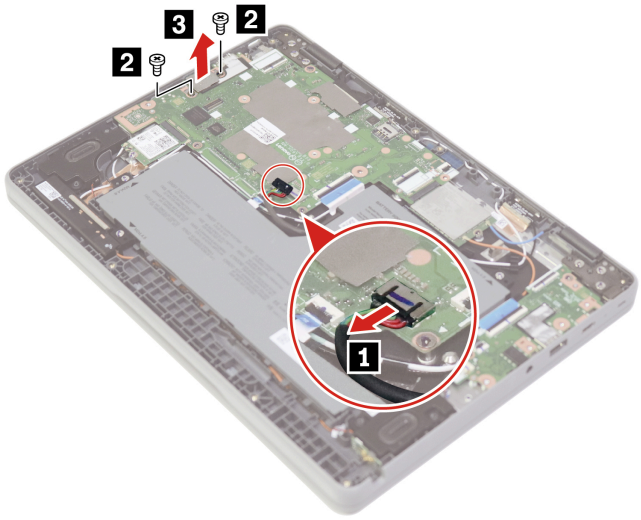


Figure 26. Remove the system board bracket

Table 11. Screws used to secure the lower case

Thread	Length (mm)	Torque (kgf.cm)	Quantity
M2	4	1.85±0.15	2

Step 2. Install the system board bracket in reverse order.

System board

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Keyboard” on page 30

  “Base cover assembly” on page 31

  “Battery” on page 33

  “30-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 ITN)” on page 38

  “40-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 M89)” on page 39

  “Wi-Fi card” on page 43

  “WWAN card (for selected models)” on page 45

  “System board bracket” on page 49

Step 1. Peel off the system board tape.

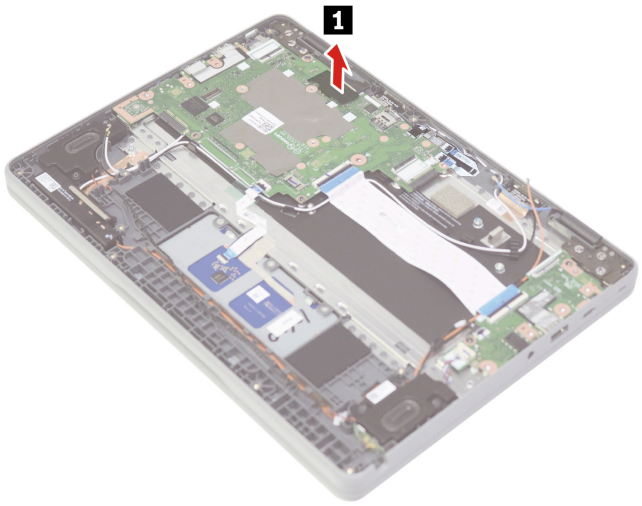


Figure 27. Peel off the system board tape

Step 2. Disconnect the EDP cable, WFC cable (if any), WFC board cable (if any), I/O board cable, touchpad cable and WWAN antenna (if any) from the system board.

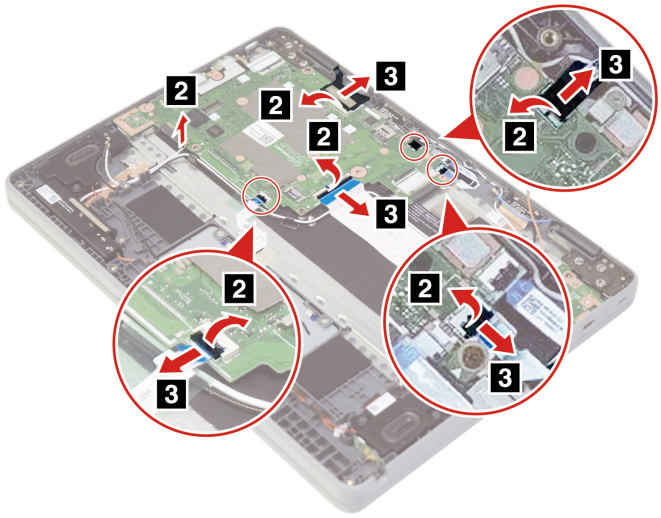


Figure 28. Disconnect cables connected to the system board

Step 3. Remove four screws and remove the system board.

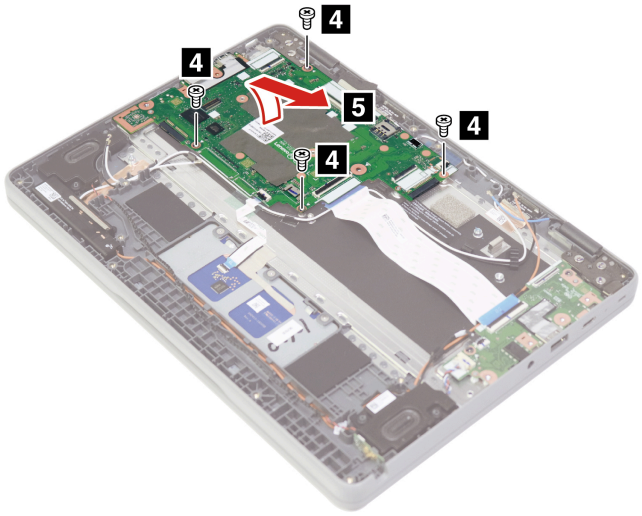


Figure 29. Remove four screws and the system board

Table 12. Screws used to secure the system board

Thread	Length (mm)	Torque (kgf.cm)	Quantity
M2	L4	1.85 ± 0.15	4

Step 4. Install the system board and shield in reverse order.

Write key product information to a replacement system board

Some key product information and settings are stored in the ROMs of the PC's system board. The information and settings are essential for using and servicing a Lenovo PC. After replacing a system board for a Lenovo PC, you need to use a Lenovo-provided software tool to write key information—including machine type model (MTM), serial number (SN), and product name—as well as settings such as keyboard language to the replacement system board.

For service technicians, go to https://support.lenovo.com/us/en/solutions/ht102004 for detailed instructions on how to create and use a Golden Key U1 tool or a normal BIOS tool.

For users, follow the following steps:

Attention: Take extra caution when entering the MTM and SN and when selecting the product name and keyboard language. Carefully verify these details before committing the writing action. Once recorded on the system board, they cannot be altered. Consult Lenovo service if you are uncertain about the MTM, SN, and product name for your PC.

Step 1. Connect the ac power adapter and turn on the computer.

Step 2. Download the tool package and double-click the WinMBDWizard.exe file to run the tool. To download the tool, go to https://support.lenovo.com/solutions/HT516532.

Step 3. Follow the on-screen instructions to input the MTM and SN, select the product name and keyboard language of the computer.

Step 4. Click **Start Update** to update the product information.

Step 5. Click **Yes** in the confirmation window to continue the update.

Step 6. Click **Finish** to close the tool.

Step 7. Click **Yes** in the confirmation window to restart the computer and apply the configuration on the system board.

Note: Do not turn off the computer or disconnect the computer from ac power during the whole process.

System board thermal pad

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “Battery” on page 33

  “30-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 ITN)” on page 38

  “40-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 M89)” on page 39

  “Wi-Fi card” on page 43

  “WWAN card (for selected models)” on page 45

  “System board bracket” on page 49

  “System board” on page 50

Step 1. Remove the system board thermal pad.

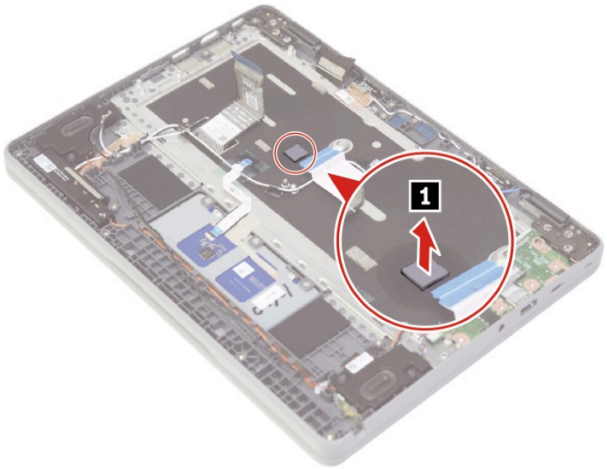


Figure 30. Remove the system board thermal pad

Step 2. Install the system board thermal pad in reverse order.

Heat sink

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

“Base cover assembly” on page 31
“Battery” on page 33
“30-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 ITN)” on page 38
“40-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 M89)” on page 39
“Wi-Fi card” on page 43
“WWAN card (for selected models)” on page 45
“System board bracket” on page 49
“System board” on page 50

Step 1. Loosen three screws in alphabetic order and remove the heat sink.

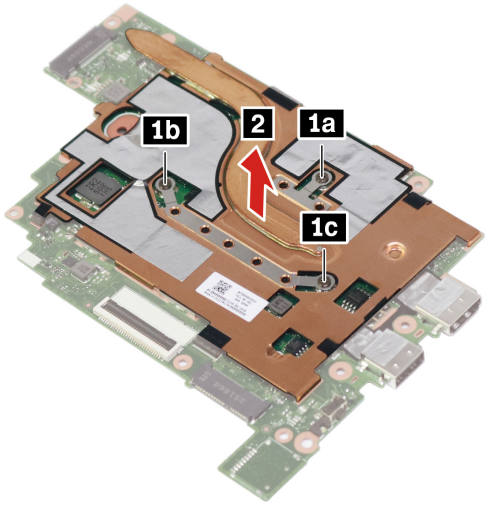


Figure 31. Remove the heat sink

Step 2. Install the heat sink in reverse order.

Handling thermal interface materials

Thermal interface materials are typically applied between a heat sink and a CPU (and/or GPU) die to enhance the heat transfer capability of the heat sink. If thermal interface materials are exposed during computer servicing, such as when replacing the heat sink or system board, it is important to handle the thermal interface materials properly.

- You need to completely remove the old thermal interface materials from the CPU and/or GPU die.
- You need to apply new thermal interface materials onto the heat sink according to the type, quantity, and application areas specified in this publication.

Related topics

“Heat sink” on page 53
“System board” on page 50

Type, quantity, and areas of thermal interface materials application on the heat sink

The table and figure below provide information on the type and quantity of thermal interface materials, as well as the specific areas on the heat sink where these materials should be applied.

Area	Type	Quantity
a	Honeywell PTM795L-SP	0.12 g, 16 mm × 11 mm × 0.2 mm

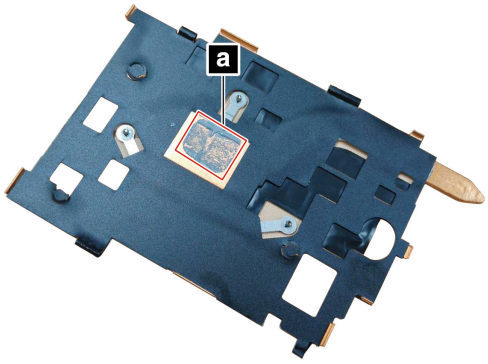


Figure 32. Areas on the heat sink where thermal interface materials should be applied

Areas on the system board where thermal interface materials are applied

The following figure shows the areas on the system board where thermal interface materials are applied.

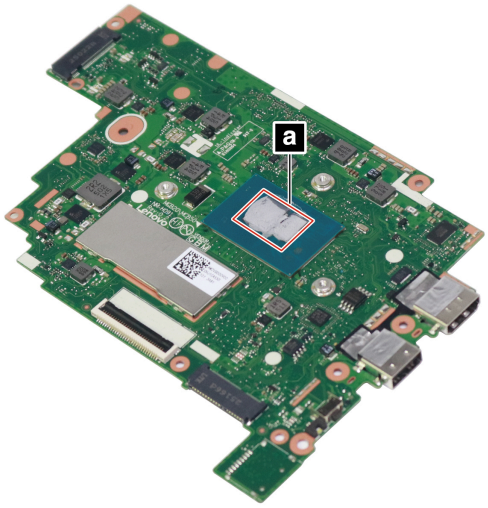


Figure 33. Areas on the system board where thermal interface materials are applied

Wi-Fi antennas

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

“Battery” on page 33

“Wi-Fi card” on page 43

“System board” on page 50

Step 1. Peel off the tape and pull the antennas out of the guide. Then, use the pry up tool to lift the foil and remove the Wi-Fi card antennas.

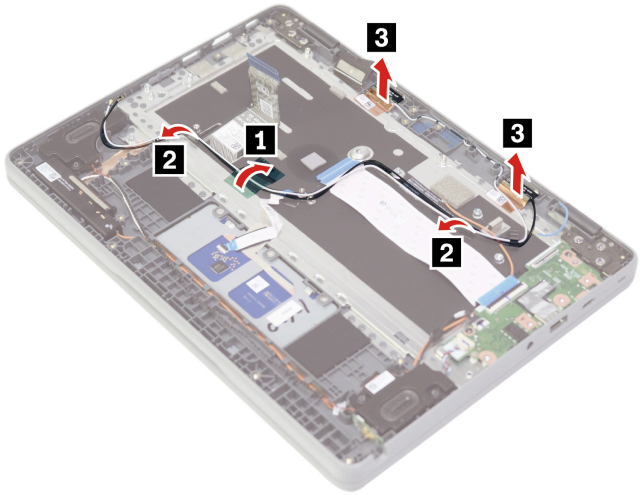


Figure 34. Remove the Wi-Fi card antennas

Step 2. Install the Wi-Fi antennas reverse order.

WFC board and cable (for Lenovo Chrome 500e 2in1 G5 M89)

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “Battery” on page 33

  “40-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 M89)” on page 39

  “WWAN card (for selected models)” on page 45

  “System board bracket” on page 49

  “System board” on page 50

Step 1. Remove the WFC board and cable.

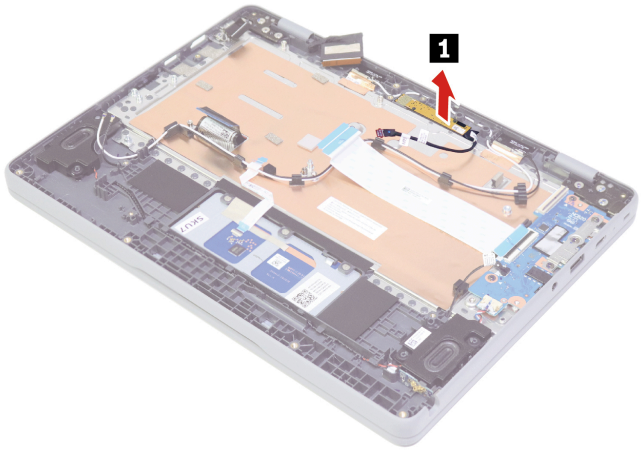


Figure 35. Remove the WFC board and cable

Step 2. Peel back the connector mylar and pull out the WFC cable to remove it.

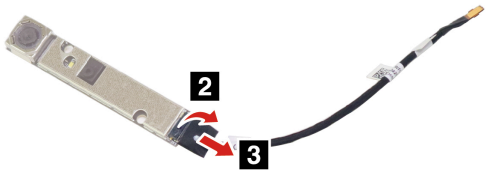


Figure 36. Disconnect and remove the WFC cable

Step 3. Install the WFC board and cable in reverse order.

WFC, WFC bracket, WFC board and cable (for Lenovo Chrome 500e 2in1 G5 ITN)

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “Battery” on page 33

  “30-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 ITN)” on page 38

  “WWAN card (for selected models)” on page 45

  “System board bracket” on page 49

  “System board” on page 50

Step 1. Remove two screws and remove the WFC bracket.

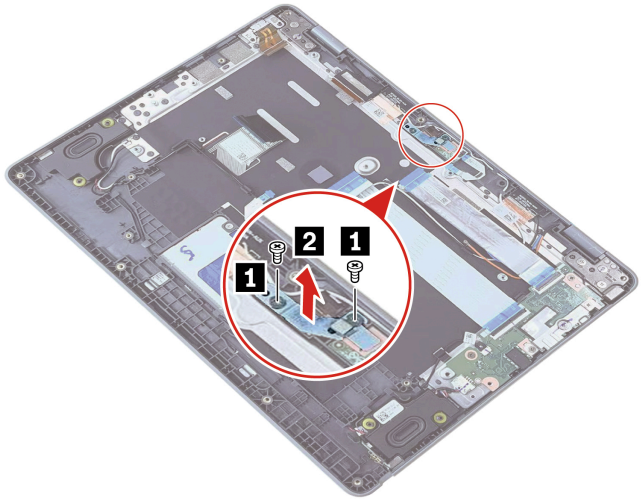


Figure 37. Remove the WFC bracket

Table 13. Screws used to secure the WFC bracket

Thread	Length (mm)	Torque (kgf.cm)	Quantity
M2	L2.5	1.85±0.15	2

Step 2. Remove the WFC.

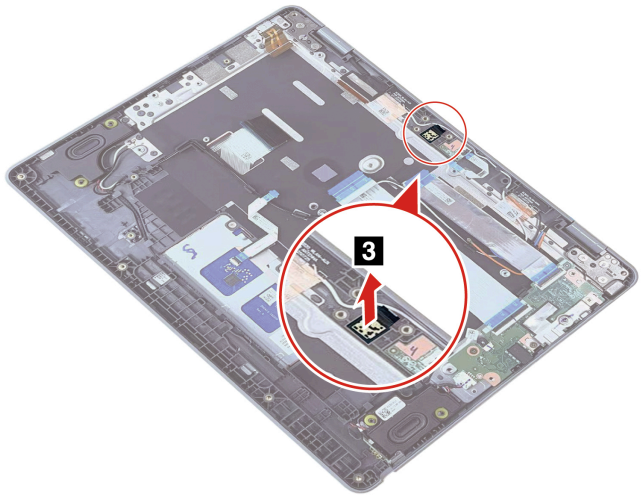


Figure 38. Remove the WFC

Step 3. Disconnect and remove the WFC board and cable.

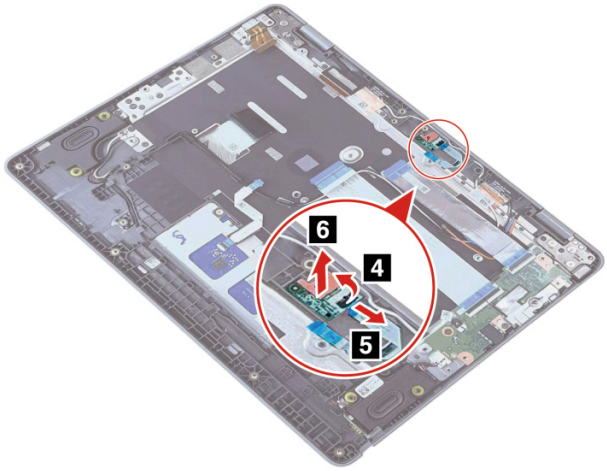


Figure 39. Disconnect and remove the WFC board and cable

Step 4. Install the WFC, WFC bracket, WFC board and cable in reverse order.

LCD module

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

Step 1. Disconnect the battery pack cable and remove the system board tape.

Attention: Use your fingernail to pull the connector to unplug it. Do not pull the cable.

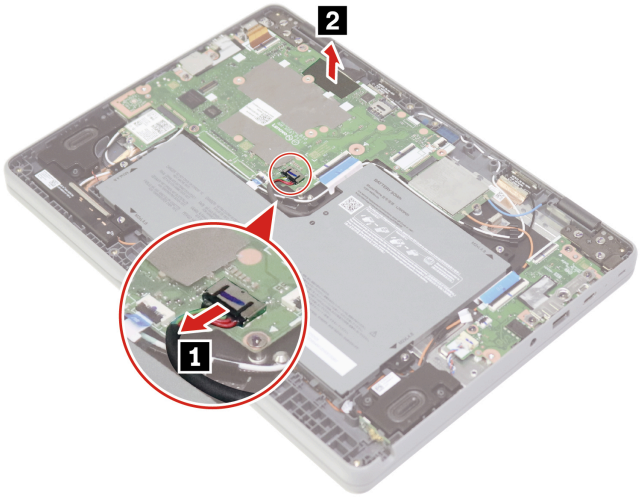


Figure 40. Disconnect the battery pack cable and remove the system board tape.

Step 2. Disconnect the antennas and the EDP cable.

Notes:

- Disconnect cables for 11-inch models:

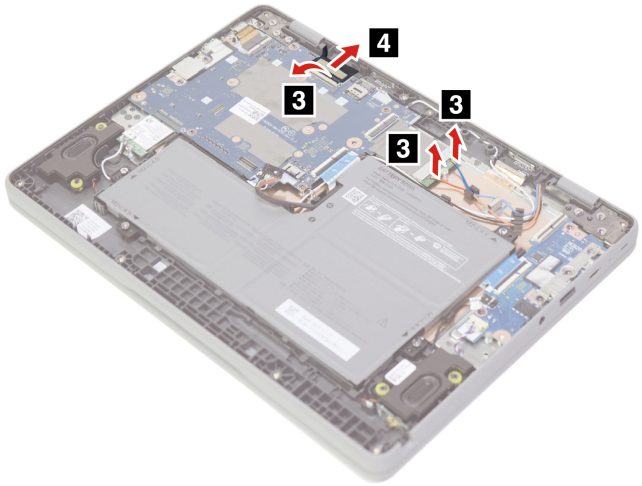


Figure 41. Disconnec the EDP cable and the WWAN antennas

- Disconnect cables for 12-inch models:

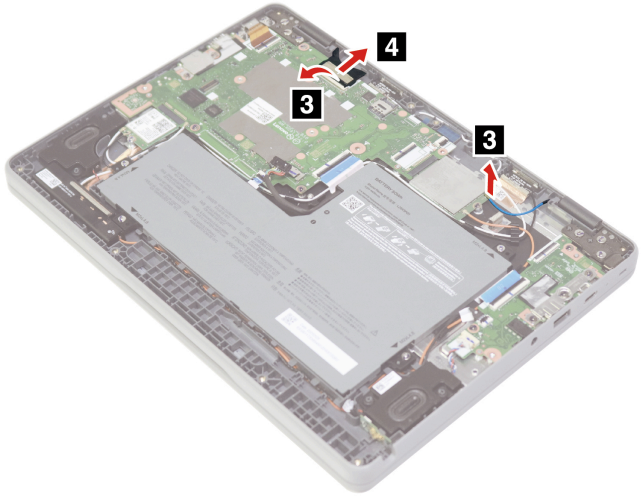


Figure 42. Disconnect the EDP cable the WWAN auxiliary antenna

Step 3. Remove six screws.

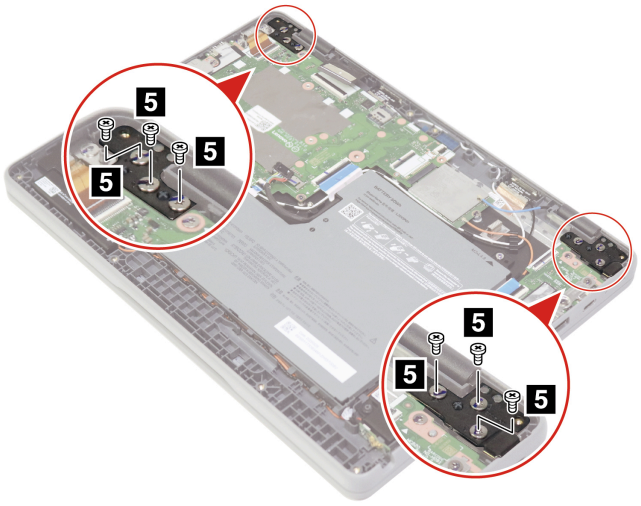


Figure 43. Remove six screws

Table 14. Screws used to secure the hinges

Thread	Length (mm)	Torque (kgf.cm)	Quantity
M2.5	4.5	3 ± 0.3	6

Step 4. Rotate the LCD module to an angle of 180 degrees and place the computer on a flat surface. Then, remove the LCD module.

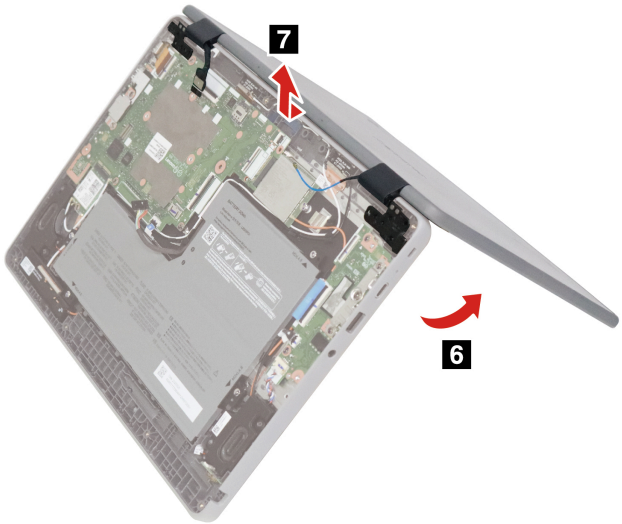


Figure 44. Remove the LCD module

Step 5. Install the LCD module in reverse order.

Upper case (with keyboard)

Make sure the following FRUs (CRUs) have been removed.

“Pen dummy” on page 29
“Keyboard” on page 30
“Base cover assembly” on page 31
“Battery” on page 33
“Type-C module and bracket” on page 34
“I/O board bracket” on page 37
“30-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 ITN)” on page 38
“40-pin I/O board cable (for Lenovo Chrome 500e 2in1 G5 M89)” on page 39
“Electronic pen charging module (for selected models)” on page 40
“I/O board” on page 41
“46-pin I/O board cable” on page 43
“Wi-Fi card” on page 43
“WWAN card (for selected models)” on page 45
“WWAN main antenna (for 12-inch models)” on page 47
“Speakers” on page 47
“Touchpad cable” on page 48
“System board bracket” on page 49
“System board” on page 50
“System board thermal pad” on page 53
“Wi-Fi antennas” on page 55
“WFC board and cable (for Lenovo Chrome 500e 2in1 G5 M89)” on page 56
“WFC, WFC bracket, WFC board and cable (for Lenovo Chrome 500e 2in1 G5 ITN)” on page 57
“LCD module” on page 59

Strip cover mylar and strip cover

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “LCD module” on page 59

Step 1. Remove two pieces of strip cover mylar.



Figure 45. Remove two pieces of strip cover mylar

Step 2. Remove two screws.



Figure 46. Remove two screws

Table 15. Screws used to secure the lower case

Thread	Length (mm)	Torque (kgf.cm)	Quantity
M2	4	1.85±0.15	2

Step 3. Remove the strip cover.

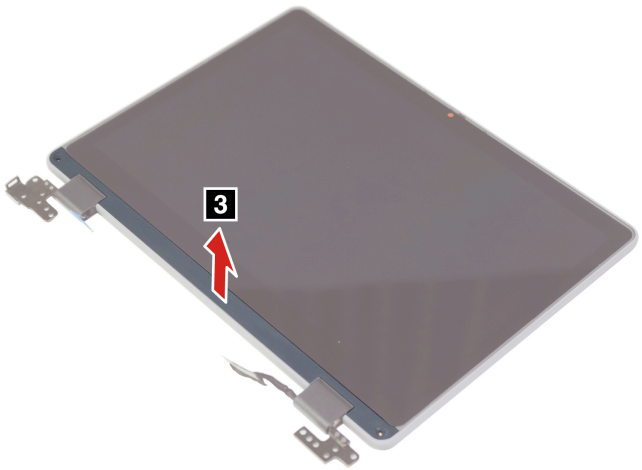


Figure 47. Remove the strip cover

Step 4. Install the strip cover mylar and stripe cover in reverse order.

LCD module

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “LCD module” on page 59

  “Strip cover mylar and strip cover” on page 62

Step 1. Remove three screws.

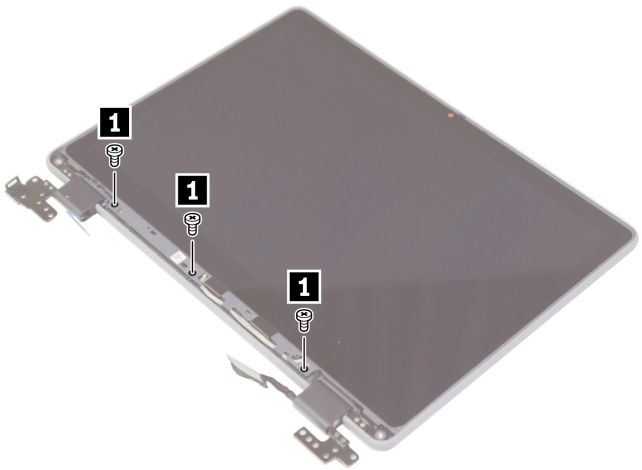


Figure 48. Remove three screws

Table 16. Screws used to secure the lower case

Thread	Length (mm)	Torque (kgf.cm)	Quantity
M2	3	1.85±0.15	3

Step 2. Push the LCD panel downward as shown. Then, remove the LCD panel.



Figure 49. Push and remove the LCD panel

Step 3. Install the LCD panel in reverse order.

Hinge rubbers

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.

- Make sure the following FRUs (or CRUs) have been removed.
  - “Base cover assembly” on page 31
  - “LCD module” on page 59
  - “Strip cover mylar and strip cover” on page 62
- Tools needed: Tweezers

Step 1. Pivot the hinges to expose hinge rubbers.



Figure 50. Pivot the hinges

Step 2. Use a pair of tweezers to carefully remove the hinge rubbers.

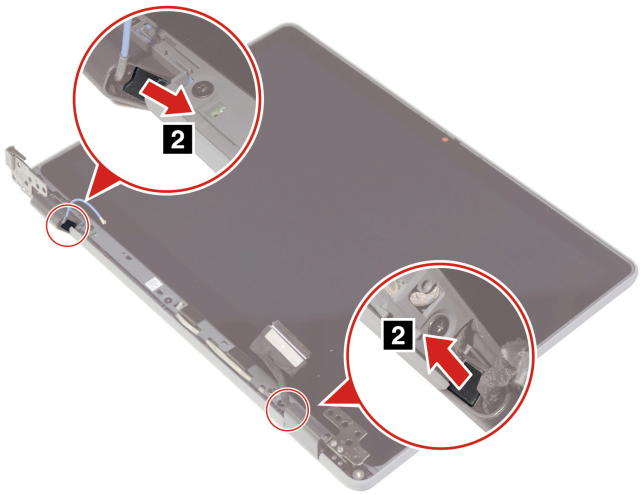


Figure 51. Remove the hinge rubbers

Step 3. Install the hinge rubbers in reverse order.

Hinges

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “LCD module” on page 59

  “Strip cover mylar and strip cover” on page 62

  “LCD module” on page 64

Step 1. Remove eight screws. Then, remove the hinges.

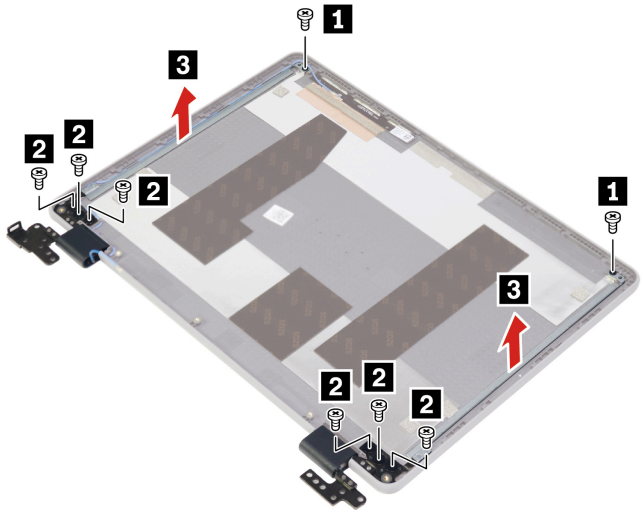


Figure 52. Remove the hinges

Table 17. Screws used to secure the lower case

Label	Thread	Length (mm)	Torque (kgf.cm)	Quantity
1	M2	3	1.85±0.15	2
2	M2	2.5	1.85±0.15	6

Step 2. Install the hinges in reverse order.

Camera module

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “LCD module” on page 59

  “Strip cover mylar and strip cover” on page 62

  “LCD module” on page 64

Step 1. Pry up the camera module.

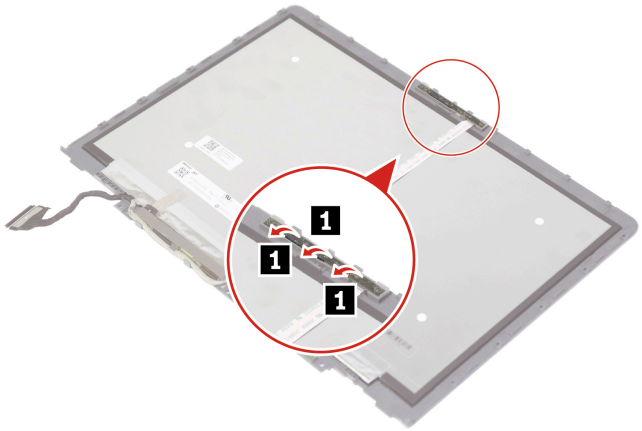


Figure 53. Pry up the camera module

Step 2. Disconnect the EDP cable and remove the camera module.

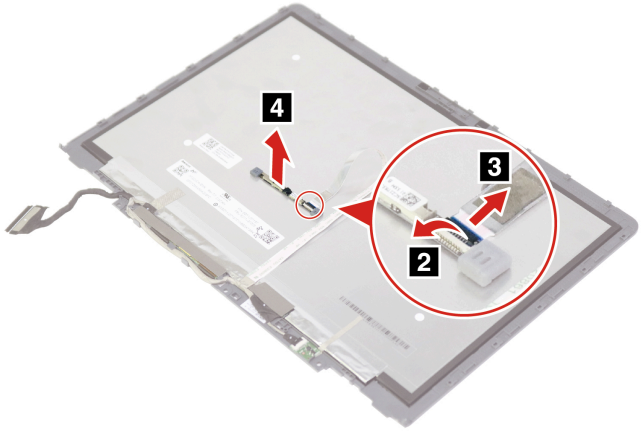


Figure 54. Disconnect the EDP cable and remove the camera module

Step 3. Install the camera module in reverse order.

Microphone rubbers

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “LCD module” on page 59

“Strip cover mylar and strip cover” on page 62

“LCD module” on page 64

“Camera module” on page 67

Step 1. Remove the microphone rubbers.



Figure 55. Remove the microphone rubbers

Step 2. Install the microphone rubbers in reverse order.

EDP cable

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “LCD module” on page 59

  “Strip cover mylar and strip cover” on page 62

  “LCD module” on page 64

  “Camera module” on page 67

Step 1. Remove the two pieces of tape.

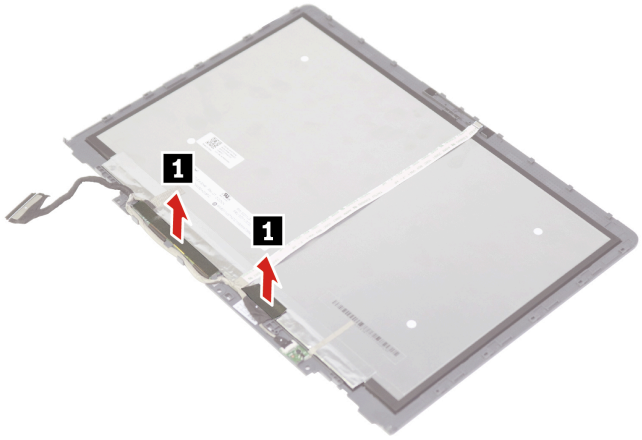


Figure 56. Remove the two pieces of tape

Step 2. Disconnect and remove the EDP cable.

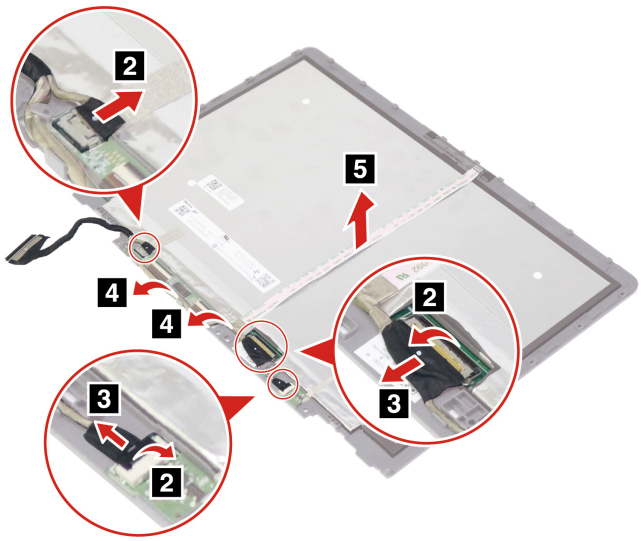


Figure 57. Disconnect and remove the EDP cable

Step 3. Install the EDP cable in reverse order.

G-sensor board

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “LCD module” on page 59

  “Strip cover mylar and strip cover” on page 62

“LCD module” on page 64

Step 1. Disconnect the EDP cable and remove the G-sensor board.

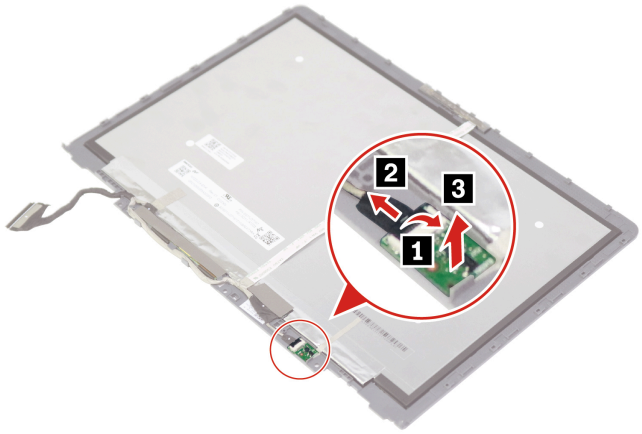


Figure 58. Disconnect the EDP cable and remove the G-sensor board

Step 2. Install the G-sensor board in reverse order.

WWAN antennas (for 11-inch models)

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “LCD module” on page 59

  “Strip cover mylar and strip cover” on page 62

  “LCD module” on page 64

  Left hinge. See “Hinges” on page 67.

Step 1. Pull the antennas out of the guide and remove the WWAN antennas.

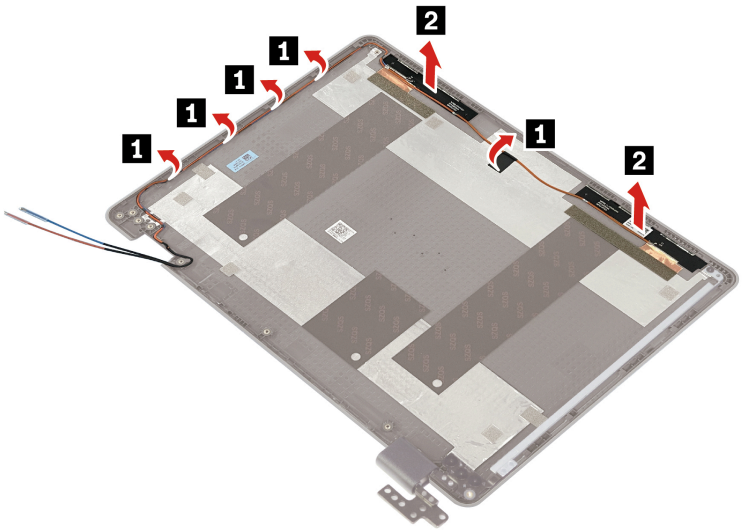


Figure 59. Pull the antennas out of the guide and remove the WWAN antennas

Step 2. Install the WWAN antennas in reverse order.

WWAN auxiliary antenna (for 12-inch models)

- Before you start, ensure that you have read Chapter 1 “Safety requirements for hardware maintenance” on page 1 and “General guidelines” on page 29.
- Make sure the following FRUs (or CRUs) have been removed.

  “Base cover assembly” on page 31

  “LCD module” on page 59

  “Strip cover mylar and strip cover” on page 62

  “LCD module” on page 64

  Left hinge. See “Hinges” on page 67.

Step 1. Pull the antenna out of the guide and remove the WWAN auxiliary antenna.

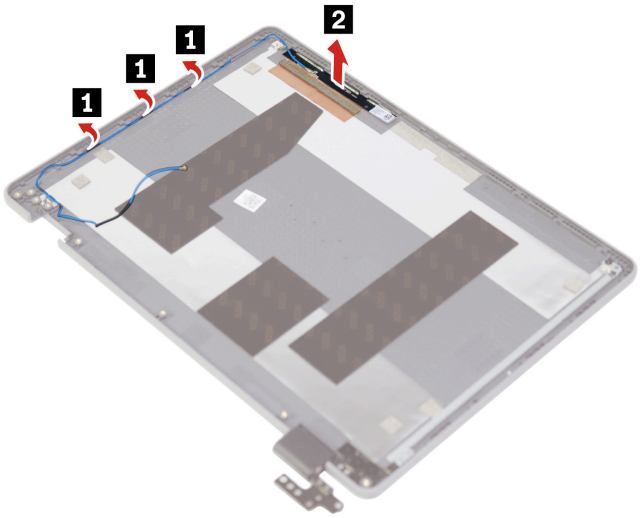


Figure 60. Pull the antenna out of the guide and remove the WWAN auxiliary antenna

Step 2. Install the WWAN auxiliary antenna in reverse order.

Appendix A. Self-help resources

Use the following self-help resources to learn more about the computer and troubleshoot problems.

Resources	How to access?
Troubleshooting and frequently asked questions	• https://www.lenovo.com/tips • https://forums.lenovo.com
Accessibility information	https://www.lenovo.com/accessibility
Reset or restore Windows	• Use Lenovo recovery options. 1. Go to https://support.lenovo.com/HowToCreateLenovoRecovery. 2. Follow the on-screen instructions. • Use Windows recovery options. 1. Go to https://pcsupport.lenovo.com. 2. Detect your computer or manually select your computer model. 3. Click **Troubleshoot & Diagnose → Custom Troubleshooting → Operating System Diagnostics** and then follow the on-screen instructions.
Use Lenovo Vantage or Lenovo Baiying to: • Download and install the latest drivers and firmware. • Configure hardware settings. • Diagnose computer hardware problems. • Check the computer warranty status.	Use Windows Search.
Product documentation: • *Generic Safety and Compliance Notices* • *Safety and Warranty Guide* • *Setup Guide* • *User Guide* • This *Hardware Maintenance Manual* • *Regulatory Notice*	Go to Lenovo Documentation Center and search by product.

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Resources	How to access?
Lenovo Support Web site with the latest support information on the following: • Drivers and software • Diagnostic solutions • Product and service warranty • Product and parts details • Knowledge base and frequently asked questions	Visit https://support.lenovo.com.
Windows help information	• Use **Get Help** or **Tips**. • Use Windows Search. • Microsoft Support Web site: https://support.microsoft.com

Appendix B. Important notice for Quebec consumers

In regard to section 79.18 of Quebec's Regulation respecting the application of the Consumer Protection Act, Lenovo in no way guarantees the availability of (a) replacement parts; (b) repair services; and (c) information necessary to maintain or repair the goods. For up-to-date information on the technical support and parts available for your purchase, please consult **https://support.lenovo.com/ca/en**.

En ce qui concerne l'article 79.18 du Règlement d'application de la Loi sur la protection du consommateur du Québec, Lenovo ne garantit en aucune façon la disponibilité des éléments suivants : (a) les pièces de rechange ; (b) les services de réparation ; et (c) les renseignements nécessaires à l'entretien à la réparation du bien. Pour obtenir des renseignements à jour sur le soutien technique et les pièces disponibles pour votre achat, veuillez consulter **https://support.lenovo.com/ca/fr**.

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