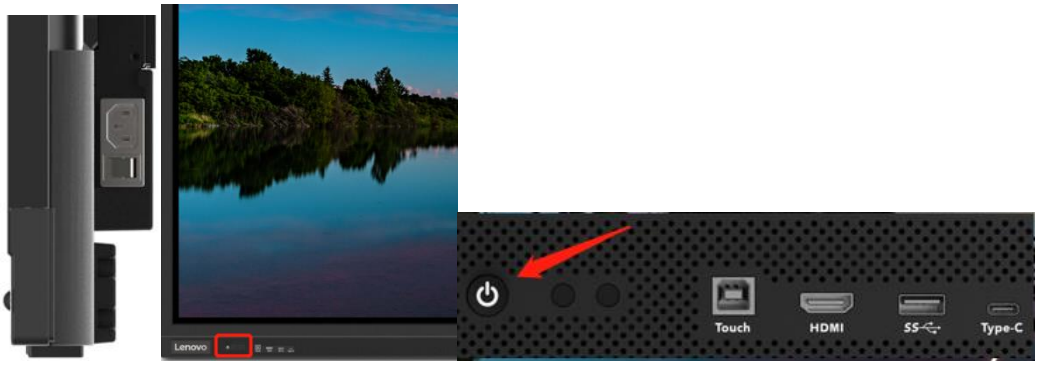
T86 Client FAQ

1、How do I start the screen?



Step1：plug the power cord into the AC port on the right side of the machine;

Step 2: Hit the boat type power switch on the side of the power cord socket to the position of "|";

Step 3: Press the switch key on the front of the screen, the indicator light "from red to green", the machine is turned on, you can use.

2、What are the voltage requirements for screen operation?

Voltage range：AC 100V—240V;

Operating temperature：0～45℃ ;

Standby power：<0.5W。

3、Is the screen a touch screen?

Yes, 20-point touch is supported.

4、What languages does it support?

T86 supports 8 languages:

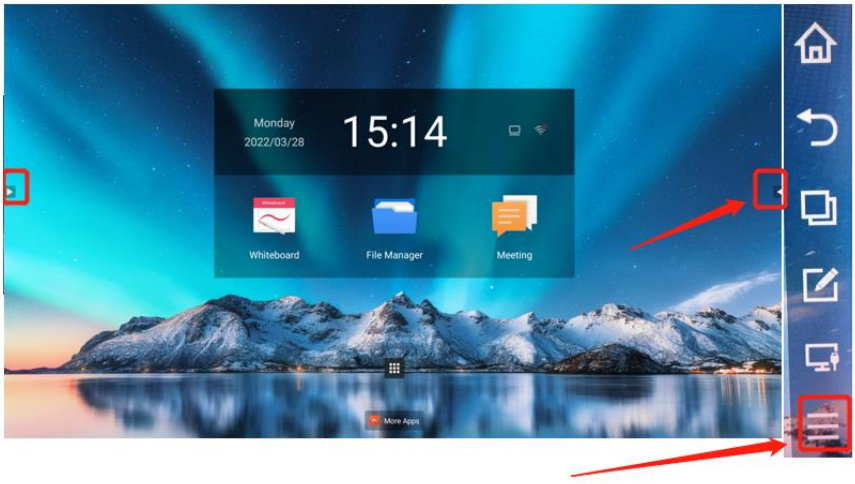
Simplified Chinese (Simplified), Chinese (traditional), Deutsch, English, Española, François , Italian, Japanese

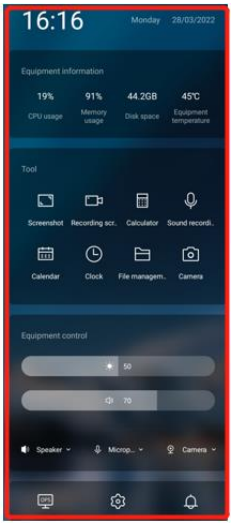
5、What size speaker does the T86 use?

2 * 15W(MAX);

6、T86's shortcut settings menu?

On the left and right sides of the screen, there is a triangle icon at the same time, click and select "Menu Button" to set.





7、How do I copy and upload data on the screen?

The front data interface USB-A×1, USB-C×1 can be used on the front of the screen;



8、Does the screen support Bluetooth?

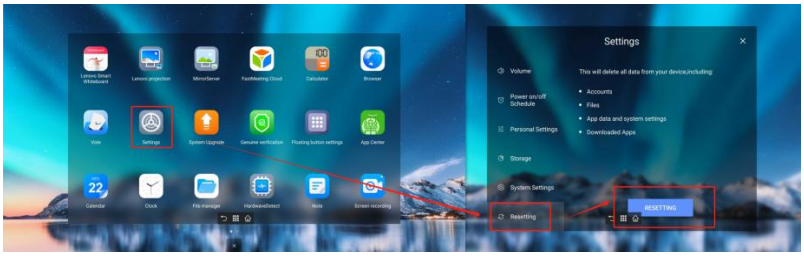
Yes, after opening the screen, enter more apps - settings - network settings, you can set the Bluetooth connection;



9、Factory default reset?

1. After opening the screen, select More Apps - Settings - Resetting to set the factory reset mode

2. Follow the instructions on the screen to set up your device.

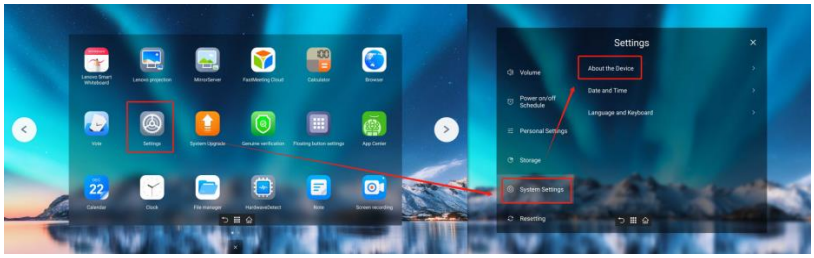


10、Clean Lenovo Smart Displays?

Exterior: Use a clean, dry microfiber cloth

Inside: Wipe the screen with a soft, dry cloth, preferably for cleaning the lens.

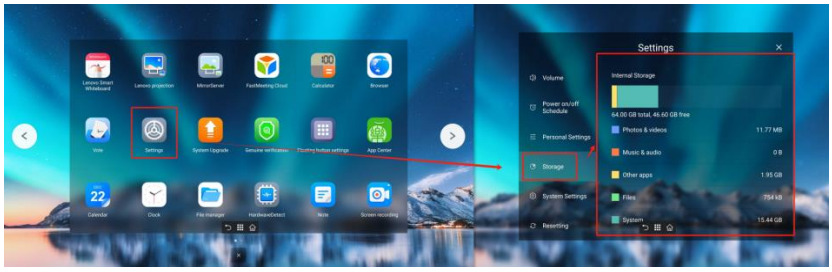
11、How do I check the firmware version of the T86?



Tap the screen for more apps - select Settings - Select System Settings to view system version information;

12、How much data does the T86 support for storage?

Tap Screen More Apps - Select Settings - Select Storage to view screen memory information;

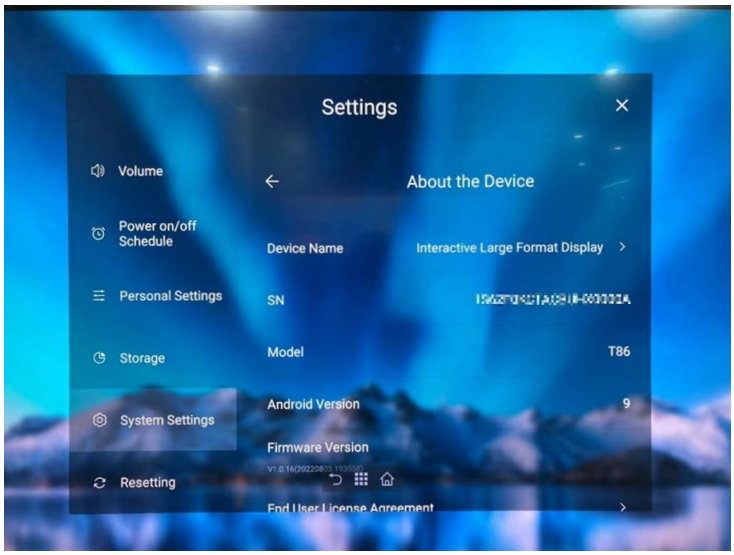


13、How do I check the serial number of my device?

After the screen is installed, you can see the label sticker on the right rear side of the screen, which records the serial number information of the product;



You can read SN from setting menu below



14、Troubleshooting list

Won't power on?

- Try reseating the power cord
- Try replacing a different power outlet
- Contact us with symptoms: Won't power on

No sound from the speakers?

- Try pressing the volume keys with the remote to turn up the volume
- Try restarting the setup and checking again
- Use a different device to play video or music to check if the media file is low or soundless.
- Reset your device and restore it to factory settings
- Please contact us for symptoms: no sound or low volume.

Screen backlighting doesn't adjust automatically?

- Please try restarting the device and checking again;
- Please reset the device, restore the factory settings;
- If you have any questions, please contact us: the screen backlight does not adjust automatically

Can't connect to WIFI?

1.Make sure that you use the same WiFi connection as your mobile device.

2.Use a different device to connect to the same WiFi to check that the WiFi is working properly.

3.Try restarting your device.

- Unplug the screen for 1 minute.
- Plug the power supply back in.
- Turn on the screen wifi settings and make sure the wifi settings are turned

on

- Then check again.

4. Please reset the device and restore the factory settings
5. If you have symptoms, please contact us: Unable to connect to WiFi.

Touch screen not working?

- Please check whether there are foreign objects in the border on the screen.
- Please try restarting the device and checking again.
- Please reset the device and restore the factory settings.
- If you have symptoms, please contact us: the touch screen has no function.

Is the speaker vibrating when playing music/video?

- Try different songs/videos
- Please try restarting the device and checking again
- Please reset the device and restore the factory settings.
- If you have symptoms, please contact us: the speaker has a buzzing sound

Disconnected when updating the version?

- This may be due to Internet abnormalities. Please be patient and wait for the download to resume.
- Please contact us if you have symptoms: there is a network problem during the upgrade process.

Device boot time process?

- The program needs to be loaded when the device starts, it takes about 1-2 minutes, please be patient.
- If you have symptoms, please contact us: The device startup time is abnormal