

AMD® Graphics Driver November 2021 Security Updates

AMD has informed HP of potential security vulnerabilities identified in the AMD® Graphics Driver for Windows 10 which may allow escalation of privilege, denial of service, or information disclosure.

Severity

High

HP Reference

HPSBHF03753 [Revision history on page 28](#)

Release date

November 9, 2021

Last updated

March 7, 2022

Category

PC

Potential Security Impact

Escalation of Privilege, Denial of Service, Information Disclosure

 [Resolution on page 2](#)

 [Additional information on page 28](#)

Relevant Common Vulnerabilities and Exposures (CVE) List

Reported by: AMD

Table List of CVE IDs

CVE ID	Base Score	Base Vector	Vendor ID
CVE-2020-12902	8.8	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:C/H/I:H/A:H	AMD-SB-1000
CVE-2020-12893	7.8	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H	AMD-SB-1000
CVE-2020-12894	7.8	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H	AMD-SB-1000
CVE-2020-12895	7.8	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H	AMD-SB-1000
CVE-2020-12898	7.8	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H	AMD-SB-1000
CVE-2020-12900	7.8	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H	AMD-SB-1000
CVE-2020-12901	7.8	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H	AMD-SB-1000
CVE-2020-12903	7.8	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H	AMD-SB-1000
CVE-2020-12980	7.8	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H	AMD-SB-1000
CVE-2020-12981	7.8	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H	AMD-SB-1000
CVE-2020-12982	7.8	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H	AMD-SB-1000
CVE-2020-12983	7.8	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H	AMD-SB-1000

Table List of CVE IDs (continued)

CVE ID	Base Score	Base Vector	Vendor ID
CVE-2020-12985	7.8	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H	AMD-SB-1000
CVE-2020-12986	7.8	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H	AMD-SB-1000
CVE-2020-12960	7.6	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H	AMD-SB-1000
CVE-2020-12929	7.5	CVSS:3.1/AV:L/AC:H/PR:H/UI:N/S:C/C:H/I:H/A:H	AMD-SB-1000
CVE-2020-12891	7.3	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H	AMD-SB-1000
CVE-2020-12892	7.3	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H	AMD-SB-1000
CVE-2020-12962	6.5	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:C/C:N/I:N/A:H	AMD-SB-1000
CVE-2020-12904	6.1	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:L/A:N	AMD-SB-1000
CVE-2020-12905	6.1	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:L/A:N	AMD-SB-1000
CVE-2020-12964	6.1	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:N/A:L	AMD-SB-1000
CVE-2020-12987	6.1	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:L/A:N	AMD-SB-1000
CVE-2020-12899	5.5	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:N/A:N	AMD-SB-1000
CVE-2020-12920	5.5	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:N/I:N/A:H	AMD-SB-1000
CVE-2020-12897	5.3	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:L/I:L/A:L	AMD-SB-1000
CVE-2020-12963	5.3	CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:L/I:L/A:L	AMD-SB-1000

[Learn more](#) about CVSS 3.1 base metrics, which range from 0 to 10.

PSR-2021-0170

References

AMD

- [AMD-SB-1000: AMD Graphics Driver for Windows 10 – November 2021](#)

Resolution

AMD has released updates to mitigate the potential vulnerabilities. HP has identified affected platforms and corresponding SoftPaqs with minimum versions that mitigate the potential vulnerabilities. See the affected platforms listed below.

Newer versions may become available and the minimum versions listed below may become obsolete. If a SoftPaq Link becomes invalid, check the [HP Customer Support - Software and Driver Downloads](#) site to obtain the latest update for your product model.

HP recommends keeping your system up to date with the latest firmware and software.



NOTE: This bulletin may be updated when new information and/or SoftPaqs are available. Sign up for HP Subscriptions to be notified and receive:

- Product support eAlerts
- Driver updates

- Security Bulletin updates

Softpaqs and affected products

Find the SoftPaqs that resolve the vulnerabilities of your system.

SoftPaq Status

- **Pending:** SoftPaq is in progress.
- **Under investigation:** System under investigation for impact, or the SoftPaq is under investigation for feasibility/availability.
- **Not available:** SoftPaq not available due to technical or logistical constraints.
- **Check Support Page:** The listed SoftPaq has been removed from the download site. SoftPaqs with newer versions may be available on the [HP Customer Support - Software and Driver Downloads](#) site.

Affected products

Identify the affected products by category of PC.

Table Business Notebook PCs

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP EliteBook 725 G3	Windows 10	27.20.20904.1004. F.35	Rev 1	SP133190	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133190.exe
HP EliteBook 725 G4	Windows 10	27.20.20904.1004. F.35	Rev 1	SP133190	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133190.exe
HP EliteBook 735 G5	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/pub/softpaq/sp134001-134500/sp134238.exe
HP EliteBook 735 G6	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/pub/softpaq/sp134001-134500/sp134238.exe
HP EliteBook 740 G2	Windows 10	27.20.20904.1004	Rev 1	SP133190	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133190.exe
HP EliteBook 745 G3	Windows 10	27.20.20904.1004. F.35	Rev 1	SP133190	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133190.exe
HP EliteBook 745 G4	Windows 10	27.20.20904.1004. F.35	Rev 1	SP133190	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133190.exe
HP EliteBook 745 G5	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/pub/softpaq/

Table Business Notebook PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
					sp134001-134500/ sp134238.exe
HP EliteBook 745 G6	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP EliteBook 750 G2	Windows 10	27.20.20904.1004. F.35	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP EliteBook 755 G3	Windows 10	27.20.20904.1004. F.35	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP EliteBook 755 G4	Windows 10	27.20.20904.1004. F.35	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP EliteBook 755 G5	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP EliteBook 835 G7	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP EliteBook 835 G8	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP EliteBook 840 G2	Windows 10	27.20.20904.1004	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP EliteBook 840 G5	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP EliteBook 840 G5 Healthcare Edition	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP EliteBook 840 G6	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP EliteBook 840 G6 Healthcare Edition	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP EliteBook 845 G7	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe

Table Business Notebook PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
					sp134001-134500/ sp134238.exe
HP EliteBook 845 G8	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP EliteBook 846 G5	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP EliteBook 850 G2	Windows 10	27.20.20904.1004. F.35	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP EliteBook 850 G3	Windows 10	27.20.20904.1004	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP EliteBook 850 G4	Windows 10	27.20.20904.1004. F.35	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP EliteBook 850 G5	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP EliteBook 850 G6	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP EliteBook 855 G7	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP EliteBook 855 G8	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ProBook 440 G3	Windows 10	27.20.20904.1004. F.35	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP ProBook 445 G6	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ProBook 445 G7	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ProBook 445 G8	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/

Table Business Notebook PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
					sp134001-134500/ sp134238.exe
HP ProBook 445r G6	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ProBook 446 G3	Windows 10	27.20.20904.1004	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP ProBook 450 G3	Windows 10	27.20.20904.1004	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP ProBook 455 G3	Windows 10	27.20.20904.1004	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP ProBook 455 G4	Windows 10	27.20.20904.1004	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP ProBook 455 G5	Windows 10	27.20.20904.1004	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP ProBook 455 G6	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ProBook 455 G7	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ProBook 455 G8	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ProBook 455r G6	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ProBook 470 G3	Windows 10	27.20.20904.1004. F.35	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP ProBook 635 Aero G7	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ProBook 635 Aero G8	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/

Table Business Notebook PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
					sp134001-134500/sp134238.exe
HP ProBook 640 G1	Windows 10	27.20.20904.1004.F.35	Rev 1	SP133190	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133190.exe
HP ProBook 640 G2	Windows 10	27.20.20904.1004.F.35	Rev 1	SP133190	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133190.exe
HP ProBook 640 G3	Windows 10	27.20.20904.1004.F.35	Rev 1	SP133190	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133190.exe
HP ProBook 640 G4	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/pub/softpaq/sp134001-134500/sp134238.exe
HP ProBook 640 G5	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/pub/softpaq/sp134001-134500/sp134238.exe
HP ProBook 645 G3	Windows 10	27.20.20904.1004.F.35	Rev 1	SP133190	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133190.exe
HP ProBook 650 G1	Windows 10	27.20.20904.1004.F.35	Rev 1	SP133190	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133190.exe
HP ProBook 650 G2	Windows 10	27.20.20904.1004.F.35	Rev 1	SP133190	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133190.exe
HP ProBook 650 G3	Windows 10	27.20.20904.1004.F.35	Rev 1	SP133190	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133190.exe
HP ProBook 650 G4	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/pub/softpaq/sp134001-134500/sp134238.exe
HP ProBook 650 G5	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/pub/softpaq/sp134001-134500/sp134238.exe
HP ProBook 655 G3	Windows 10	27.20.20904.1004	Rev 1	SP133190	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133190.exe
HP ProBook x360 435 G7	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/pub/softpaq/

Table Business Notebook PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
					sp134001-134500/ sp134238.exe
HP ProBook x360 435 G8 Notebook PC	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ZBook 14 G2	Windows 10	27.20.20904.1004. F.35	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP ZBook 14u G4	Windows 10	27.20.20904.1004. F.35	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP ZBook 14u G5	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ZBook 14u G6	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ZBook 15 G2	Windows 10	27.20.14534.1003	Rev 1	SP113697	https://ftp.hp.com/ pub/softpaq/ sp113501-114000/ sp113697.exe
HP ZBook 15 G3	Windows 10	27.20.20904.1004. F.35	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP ZBook 15 G4	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ZBook 15 G5	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ZBook 15u G3	Windows 10	27.20.20904.1004	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP ZBook 15u G4	Windows 10	27.20.20904.1004. F.35	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP ZBook 15u G5	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ZBook 15u G6	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe

Table Business Notebook PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
					sp134001-134500/ sp134238.exe
HP ZBook 17 G2	Windows 10	27.20.14534.1003	Rev 1	SP113697	https://ftp.hp.com/ pub/softpaq/ sp113501-114000/ sp113697.exe
HP ZBook 17 G3	Windows 10	27.20.20904.1004. F.35	Rev 1	SP133190	https://ftp.hp.com/ pub/softpaq/ sp133001-133500/ sp133190.exe
HP ZBook 17 G4	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ZBook 17 G5	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ZBook Fury 15 G7	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ZBook Fury 17 G7	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ZHAN 66 Pro A 14 G3	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP ZHAN 66 Pro A 14 G4 Notebook PC	Windows 10	27.20.21026.3004	Rev 1	SP134238	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134238.exe
HP 245 G7 Notebook	Windows 10	Not available	Rev 2	N/A	N/A
HP 245 G8 Notebook	Windows 10	27.20.21030.1005	Rev 2	SP123558	https://ftp.hp.com/ pub/softpaq/ sp123501-124000/ sp123558.exe
HP 255 G8 Notebook	Windows 10	27.20.21030.10	Rev 2	SP134449	https://ftp.hp.com/ pub/softpaq/ sp134001-134500/ sp134449.exe
HP ZHAN 99 G2 Mobile Workstation	Windows 10	27.20.21030.4002	Rev 2	SP133201	https:// ftp.hp.com/pub/ softpaq/ sp133001-133500/ sp133201.exe

Table Business Desktop PCs

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP EliteDesk 705 G2 Desktop Mini PC	Windows 10	27.20.20902.1004	Rev 1	SP123571	https://ftp.hp.com/pub/softpaq/sp123501-124000/sp123571.exe
HP EliteDesk 705 G2 Microtower PC	Windows 10	27.20.20902.1004	Rev 1	SP123571	https://ftp.hp.com/pub/softpaq/sp123501-124000/sp123571.exe
HP EliteDesk 705 G2 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP123571	https://ftp.hp.com/pub/softpaq/sp123501-124000/sp123571.exe
HP EliteDesk 705 G3 Desktop Mini PC	Windows 10	27.20.20902.1004	Rev 1	SP123571	https://ftp.hp.com/pub/softpaq/sp123501-124000/sp123571.exe
HP EliteDesk 705 G3 Microtower PC	Windows 10	27.20.20902.1004	Rev 1	SP123571	https://ftp.hp.com/pub/softpaq/sp123501-124000/sp123571.exe
HP EliteDesk 705 G3 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP123571	https://ftp.hp.com/pub/softpaq/sp123501-124000/sp123571.exe
HP EliteDesk 705 G4 Desktop Mini PC	Windows 10	27.20.21020.5007	Rev 1	SP127610	https://ftp.hp.com/pub/softpaq/sp127501-128000/sp127610.exe
HP EliteDesk 705 G4 Desktop Mini PC	Windows 10	27.20.20902.1004	Rev 1	SP123571	https://ftp.hp.com/pub/softpaq/sp123501-124000/sp123571.exe
HP EliteDesk 705 G4 Microtower PC	Windows 10	27.20.21020.5007	Rev 1	SP127610	https://ftp.hp.com/pub/softpaq/sp127501-128000/sp127610.exe
HP EliteDesk 705 G4 Microtower PC	Windows 10	27.20.20902.1004	Rev 1	SP123571	https://ftp.hp.com/pub/softpaq/sp123501-124000/sp123571.exe
HP EliteDesk 705 G4 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP123571	https://ftp.hp.com/pub/softpaq/sp123501-124000/sp123571.exe
HP EliteDesk 705 G4 Small Form Factor PC	Windows 10	27.20.21020.5007	Rev 1	SP127610	https://ftp.hp.com/pub/softpaq/sp127501-128000/sp127610.exe
HP EliteDesk 705 G4 Workstation Edition	Windows 10	27.20.21020.5007	Rev 1	SP127610	https://ftp.hp.com/pub/softpaq/sp127501-128000/sp127610.exe

Table Business Desktop PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP EliteDesk 705 G4 Workstation Edition	Windows 10	27.20.20902.1004	Rev 1	SP123571	https://ftp.hp.com/pub/softpaq/sp123501-124000/sp123571.exe
HP EliteDesk 705 G5 Desktop Mini PC	Windows 10	27.20.21020.5007	Rev 1	SP127610	https://ftp.hp.com/pub/softpaq/sp127501-128000/sp127610.exe
HP EliteDesk 705 G5 Small Form Factor PC	Windows 10	27.20.21020.5007	Rev 1	SP127610	https://ftp.hp.com/pub/softpaq/sp127501-128000/sp127610.exe
HP EliteDesk 705 G5 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP123571	https://ftp.hp.com/pub/softpaq/sp123501-124000/sp123571.exe
HP EliteDesk 800 35W G4 Desktop Mini PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteDesk 800 65W G4 Desktop Mini PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteDesk 800 95W G4 Desktop Mini PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteDesk 800 G3 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP EliteDesk 800 G3 Tower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP EliteDesk 800 G4 Small Form Factor PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteDesk 800 G4 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP EliteDesk 800 G4 Tower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteDesk 800 G4 Tower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe

Table Business Desktop PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP EliteDesk 800 G4 Workstation Edition	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteDesk 800 G4 Workstation Edition	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP EliteDesk 800 G5 Desktop Mini PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteDesk 800 G5 Small Form Factor PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteDesk 800 G5 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP EliteDesk 800 G5 Tower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteDesk 800 G5 Tower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP EliteDesk 800 G6 Small Form Factor PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteDesk 800 G6 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP EliteDesk 800 G6 Tower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteDesk 800 G6 Tower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP EliteDesk 800 G8 Tower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteDesk 800 G8 Tower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe

Table Business Desktop PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP EliteDesk 805 G6 Desktop Mini PC	Windows 10	27.20.21020.5007	Rev 1	SP127610	https://ftp.hp.com/pub/softpaq/sp127501-128000/sp127610.exe
HP EliteDesk 805 G6 Small Form Factor PC	Windows 10	27.20.21020.5007	Rev 1	SP127610	https://ftp.hp.com/pub/softpaq/sp127501-128000/sp127610.exe
HP EliteDesk 805 G6 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP123571	https://ftp.hp.com/pub/softpaq/sp123501-124000/sp123571.exe
HP EliteDesk 880 G3 Tower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP EliteDesk 880 G4 Tower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteDesk 880 G4 Tower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP EliteDesk 880 G5 Tower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteDesk 880 G5 Tower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP EliteDesk 880 G6 Tower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteDesk 880 G6 Tower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP EliteDesk 880 G8 Small Form Factor PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteDesk 880 G8 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP EliteDesk 880 G8 Tower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe

Table Business Desktop PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP EliteDesk 880 G8 Tower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP EliteOne 1000 G2 23.8-in All-in-One Business PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteOne 1000 G2 23.8-in Touch All-in-One Business PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteOne 1000 G2 27-in 4K UHD All-in-One Business PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteOne 1000 G2 34-in Curved All-in-One Business PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteOne 705 G2 All-in-One PC Touch	Windows 10	27.20.20902.1004	Rev 1	SP123571	https://ftp.hp.com/pub/softpaq/sp123501-124000/sp123571.exe
HP EliteOne 800 G2 23-inch Non-Touch All-in-One PC	Windows 10	27.20.20902.1004	Rev 1	SP134288	https://ftp.hp.com/pub/softpaq/sp134001-134500/sp134288.exe
HP EliteOne 800 G2 23-inch Touch All-in-One PC	Windows 10	27.20.20902.1004	Rev 1	SP134288	https://ftp.hp.com/pub/softpaq/sp134001-134500/sp134288.exe
HP EliteOne 800 G3 23.8-inch Non-Touch GPU All-in-One PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP EliteOne 800 G3 23.8-inch Touch GPU All-in-One PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP EliteOne 800 G4 23.8-inch Non-Touch GPU All-in-One PC	Windows 10/ Windows 10 IoT RS5	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteOne 800 G4 23.8-inch Touch GPU All-in-One PC	Windows 10/ Windows 10 IoT RS5	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteOne 800 G5 23.8-in Healthcare Edition All-in-One	Windows 10/ Windows 10 IoT RS5	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe

Table Business Desktop PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP EliteOne 800 G5 23.8-inch All-in-One	Windows 10/ Windows 10 IoT RS5	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteOne 800 G6 24 All-in-One PC	Windows 10/ Windows 10 IoT RS5/ Windows 10 IoT CBB	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP EliteOne 800 G6 27 All-in-One PC	Windows 10/ Windows 10 IoT RS5/ Windows 10 IoT CBB	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP ProDesk 400 G4 Microtower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProDesk 400 G4 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProDesk 400 G5 Microtower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP ProDesk 400 G5 Microtower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProDesk 400 G5 Small Form Factor PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP ProDesk 400 G5 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProDesk 400 G6 Microtower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP ProDesk 400 G6 Small Form Factor PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP ProDesk 400 G6 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProDesk 400 G7 Microtower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe

Table Business Desktop PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP ProDesk 400 G7 Microtower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProDesk 400 G7 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProDesk 400 G7 Small Form Factor PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP ProDesk 405 G4 Desktop Mini PC	Windows 10	27.20.21020.5007	Rev 1	SP127610	https://ftp.hp.com/pub/softpaq/sp127501-128000/sp127610.exe
HP ProDesk 405 G4 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP123571	https://ftp.hp.com/pub/softpaq/sp123501-124000/sp123571.exe
HP ProDesk 405 G4 Small Form Factor PC	Windows 10	27.20.21020.5007	Rev 1	SP127610	https://ftp.hp.com/pub/softpaq/sp127501-128000/sp127610.exe
HP ProDesk 405 G6 Desktop Mini PC	Windows 10	27.20.21020.5007	Rev 1	SP127610	https://ftp.hp.com/pub/softpaq/sp127501-128000/sp127610.exe
HP ProDesk 405 G6 Small Form Factor PC	Windows 10	27.20.21020.5007	Rev 1	SP127610	https://ftp.hp.com/pub/softpaq/sp127501-128000/sp127610.exe
HP ProDesk 405 G6 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP123571	https://ftp.hp.com/pub/softpaq/sp123501-124000/sp123571.exe
HP ProDesk 480 G4 Microtower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProDesk 480 G5 Microtower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP ProDesk 480 G5 Microtower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProDesk 480 G6 Microtower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe

Table Business Desktop PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPak #	SoftPak Link
HP ProDesk 480 G7 PCI Microtower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpak/sp125501-126000/sp125583.exe
HP ProDesk 480 G7 PCI Microtower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpak/sp125501-126000/sp125580.exe
HP ProDesk 600 G3 Microtower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpak/sp125501-126000/sp125580.exe
HP ProDesk 600 G3 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpak/sp125501-126000/sp125580.exe
HP ProDesk 600 G4 Microtower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpak/sp125501-126000/sp125583.exe
HP ProDesk 600 G4 Microtower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpak/sp125501-126000/sp125580.exe
HP ProDesk 600 G4 Small Form Factor PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpak/sp125501-126000/sp125583.exe
HP ProDesk 600 G4 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpak/sp125501-126000/sp125580.exe
HP ProDesk 600 G5 Microtower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpak/sp125501-126000/sp125583.exe
HP ProDesk 600 G5 Microtower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpak/sp125501-126000/sp125580.exe
HP ProDesk 600 G5 Microtower PC (with PCI slot)	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpak/sp125501-126000/sp125583.exe
HP ProDesk 600 G5 Microtower PC (with PCI slot)	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpak/sp125501-126000/sp125580.exe
HP ProDesk 600 G5 Small Form Factor PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpak/sp125501-126000/sp125583.exe

Table Business Desktop PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP ProDesk 600 G5 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProDesk 600 G6 Microtower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP ProDesk 600 G6 Microtower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProDesk 600 G6 PCI Microtower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP ProDesk 600 G6 PCI Microtower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProDesk 600 G6 Small Form Factor PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProDesk 600 G6 Small Form Factor PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP ProDesk 680 G3 Microtower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProDesk 680 G4 Microtower PC (With PCI slot)	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP ProDesk 680 G4 Microtower PC (With PCI slot)	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProDesk 680 G6 PCI Microtower PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP ProDesk 680 G6 PCI Microtower PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProOne 400 G4 20-inch Non-Touch All-in-One Business PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe

Table Business Desktop PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP ProOne 400 G4 23.8-inch Non-Touch All-in-One Business PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProOne 400 G5 20-inch All-in-One Business PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProOne 400 G5 23.8-inch All-in-One Business PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProOne 400 G6 20 All-in-One PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP ProOne 400 G6 24 All-in-One PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP ProOne 440 G4 23.8-inch Non-Touch All-in-One Business PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProOne 440 G5 23.8-in All-in-One Business PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProOne 440 G6 24 All-in-One PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP ProOne 600 G4 21.5-inch Touch All-in-One Business PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProOne 600 G5 21.5-in All-in-One Business PC	Windows 10	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP ProOne 600 G6 22 All-in-One PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP ZHAN 66 Pro G3 22 All-in-One PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP ZHAN 66 Pro G3 24 All-in-One PC	Windows 10	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe

Table Business Desktop PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP 205 G4 22 All-in-One	Windows 10	27.20.15002.118	Rev 2	SP113264	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113264.exe
HP 205 G4 24 All-in-One	Windows 10	27.20.15002.118	Rev 2	SP113264	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113264.exe
HP 205 Pro G4 22 All-in-One	Windows 10	27.20.15002.118	Rev 2	SP113264	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113264.exe
HP 280 G4 Small Form Factor	Windows 10	27.20.15002.10002	Rev 2	SP113456	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113456.exe
HP 280 G5 Small Form Factor	Windows 10	27.20.15002.10002	Rev 2	SP113456	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113456.exe
HP 280 Pro G4 Small Form Factor	Windows 10	27.20.15002.10002	Rev 2	SP113456	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113456.exe
HP 280 Pro G5 Small Form Factor	Windows 10	27.20.15002.10002	Rev 2	SP113456	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113456.exe
HP 290 G2 Small Form Factor	Windows 10	27.20.15002.10002	Rev 2	SP113456	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113456.exe
HP 290 G3 Small Form Factor	Windows 10	27.20.15002.10002	Rev 2	SP113456	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113456.exe
HP 290 G4 Microtower	Windows 10	27.20.15002.10002	Rev 2	SP113456	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113456.exe
HP 290 G4 PCI Microtower	Windows 10	27.20.15002.10002	Rev 2	SP113456	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113456.exe
HP 295 G6 Microtower	Windows 10	27.20.15002.10002	Rev 2	SP113457	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113457.exe

Table Retail Point-of-Sale Systems

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP Engage Flex Pro Retail System	Windows 10/ Windows 10 IoT RS5	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP Engage Flex Pro-C Retail System	Windows 10/ Windows 10 IoT RS5	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe

Table Workstations

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP Z1 Entry Tower G5	Windows 10 (5xx/6xx GPU)	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP Z1 Entry Tower G5	Windows 10 (4xx GPU)	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP Z1 Entry Tower G6	Windows 10 (5xx/6xx GPU)	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP Z1 Entry Tower G6	Windows 10 (4xx GPU)	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP Z1 G8 Tower Desktop PC	Windows 10 (5xx/6xx GPU)	27.20.21020.5007	Rev 1	SP125583	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125583.exe
HP Z1 G8 Tower Desktop PC	Windows 10 (4xx GPU)	27.20.20902.1004	Rev 1	SP125580	https://ftp.hp.com/pub/softpaq/sp125501-126000/sp125580.exe
HP Z2 Mini G3 Workstation	Windows 10 DCH	21.20.10.01 DCH	Rev 1	SP132922	https://ftp.hp.com/pub/softpaq/sp132501-133000/sp132922.exe
HP Z2 Mini G4 Workstation	Windows 10 DCH	21.20.10.01 DCH	Rev 1	SP132922	https://ftp.hp.com/pub/softpaq/sp132501-133000/sp132922.exe
HP Z2 Mini G5 Workstation	Windows 10 DCH	21.20.10.01 DCH	Rev 1	SP132922	https://ftp.hp.com/pub/softpaq/sp132501-133000/sp132922.exe
HP Z2 Small Form Factor G4 Workstation	Windows 10 DCH	21.20.10.01 DCH	Rev 1	SP132922	https://ftp.hp.com/pub/softpaq/sp132501-133000/sp132922.exe

Table Workstations (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP Z2 Small Form Factor G5 Workstation	Windows 10 DCH	21.20.10.01 DCH	Rev 1	SP132922	https://ftp.hp.com/pub/softpaq/sp132501-133000/sp132922.exe
HP Z2 Tower G4 Workstation	Windows 10 DCH	21.20.10.01 DCH	Rev 1	SP132922	https://ftp.hp.com/pub/softpaq/sp132501-133000/sp132922.exe
HP Z2 Tower G5 Workstation	Windows 10 DCH	21.20.10.01 DCH	Rev 1	SP132922	https://ftp.hp.com/pub/softpaq/sp132501-133000/sp132922.exe
HP Z240 Small Form Factor Workstation	Windows 10 DCH	21.20.10.01 DCH	Rev 1	SP132922	https://ftp.hp.com/pub/softpaq/sp132501-133000/sp132922.exe
HP Z240 Tower Workstation	Windows 10 DCH	21.20.10.01 DCH	Rev 1	SP132922	https://ftp.hp.com/pub/softpaq/sp132501-133000/sp132922.exe
HP Z4 G4 Workstation (Core-X)	Windows 10 DCH	21.20.10.01 DCH	Rev 1	SP132922	https://ftp.hp.com/pub/softpaq/sp132501-133000/sp132922.exe
HP Z4 G4 Workstation (Xeon W)	Windows 10 DCH	21.20.10.01 DCH	Rev 1	SP132922	https://ftp.hp.com/pub/softpaq/sp132501-133000/sp132922.exe
HP Z440 Workstation	Windows 10 DCH	21.20.10.01 DCH	Rev 1	SP132922	https://ftp.hp.com/pub/softpaq/sp132501-133000/sp132922.exe
HP Z6 G4 Workstation	Windows 10 DCH	21.20.10.01 DCH	Rev 1	SP132922	https://ftp.hp.com/pub/softpaq/sp132501-133000/sp132922.exe
HP Z640 Workstation	Windows 10 DCH	21.20.10.01 DCH	Rev 1	SP132922	https://ftp.hp.com/pub/softpaq/sp132501-133000/sp132922.exe
HP Z8 G4 Workstation	Windows 10 DCH	21.20.10.01 DCH	Rev 1	SP132922	https://ftp.hp.com/pub/softpaq/sp132501-133000/sp132922.exe
HP Z840 Workstation	Windows 10 DCH	21.20.10.01 DCH	Rev 1	SP132922	https://ftp.hp.com/pub/softpaq/sp132501-133000/sp132922.exe
HP ZCentral 4R Workstation	Windows 10 DCH	21.20.10.01 DCH	Rev 1	SP132922	https://ftp.hp.com/pub/softpaq/sp132501-133000/sp132922.exe

Table Thin Clients

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP t530 Thin Client	Windows 10 IoT RS5	27.20.14501.23004	Rev 2	SP135869	https://ftp.hp.com/pub/softpaq/sp135501-136000/sp135869.exe
HP t540 Thin Client	Windows 10 IoT RS5	27.20.14501.23004	Rev 2	SP135869	https://ftp.hp.com/pub/softpaq/sp135501-136000/sp135869.exe
HP t630 Thin Client	Windows 10 IoT RS5	27.20.14501.23004	Rev 2	SP135869	https://ftp.hp.com/pub/softpaq/sp135501-136000/sp135869.exe
HP t640 Thin Client	Windows 10 IoT RS5	27.20.14501.23004	Rev 2	SP135869	https://ftp.hp.com/pub/softpaq/sp135501-136000/sp135869.exe
HP t730 Thin Client	Windows 10 IoT RS5	27.20.14501.23004	Rev 2	SP135869	https://ftp.hp.com/pub/softpaq/sp135501-136000/sp135869.exe
HP t740 Thin Client	Windows 10 IoT RS5	27.20.14501.23004	Rev 2	SP135869	https://ftp.hp.com/pub/softpaq/sp135501-136000/sp135869.exe

Table Home Notebook PCs

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP 14-dk0xxx, 14z-dk000	Windows 10	27.20.21030.1005	Rev 2	SP123558	https://ftp.hp.com/pub/softpaq/sp123501-124000/sp123558.exe
HP 14-dk1xxx, 14z-dk100	Windows 10	27.20.21030.1005	Rev 2	SP123558	https://ftp.hp.com/pub/softpaq/sp123501-124000/sp123558.exe
HP 14-f0000, 14-fq0xxx, 14s-fq0xxx, 14z-fq000	Windows 10	27.20.21030.1005	Rev 2	SP134224	https://ftp.hp.com/pub/softpaq/sp134001-134500/sp134224.exe
HP 14-f1000, 14-fq1xxx, 14s-fq1xxx	Windows 10	27.20.21030.1005	Rev 2	SP134224	https://ftp.hp.com/pub/softpaq/sp134001-134500/sp134224.exe
HP 15-e0000, 15-ef0xxx, 15s-ef0xxx, 15s-eq0xxx	Windows 10	27.20.21020.4003	Rev 2	SP128721	https://ftp.hp.com/pub/softpaq/sp128501-129000/sp128721.exe
HP 15-e1000, 15-ef1xxx, 15s-eq1xxx, 15z-ef100	Windows 10	27.20.21030.1005	Rev 2	SP133083	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133083.exe

Table Home Notebook PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP 15-e2000, 15-ef2xxx, 15s-eq2xxx	Windows 10	27.20.21030.1005	Rev 2	SP134224	https://ftp.hp.com/pub/softpaq/sp134001-134500/sp134224.exe
HP 15s-gu0xxx	Windows 10	Not available	Rev 2	N/A	N/A
HP 17-ca1xxx, 17z-ca100	Windows 10	Not available	Rev 2	N/A	N/A
HP 17-ca2xxx, 17z-ca200	Windows 10	27.20.21020.5007	Rev 2	SP133036	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133006.exe
HP 17-ca3xxx, 17z-ca300	Windows 10	Not available	Rev 2	N/A	N/A
HP ENVY x360 13-ay0xxx, 13z-ay000	Windows 10	27.20.21020.4003	Rev 2	SP128721	https://ftp.hp.com/pub/softpaq/sp128501-129000/sp128721.exe
HP ENVY x360 15-ds1xxx, 15z-ds100	Windows 10	Not available	Rev 2	N/A	N/A
HP ENVY x360 15-ee0xxx, 15z-ee000	Windows 10	27.20.21020.4003	Rev 2	SP128721	https://ftp.hp.com/pub/softpaq/sp128501-129000/sp128721.exe
HP Pavilion 15-eh0xxx, 15z-eh000	Windows 10	27.20.21030.1005	Rev 2	SP133008	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133008.exe
HP Pavilion 15-eh1xxx	Windows 10	27.20.21030.1005	Rev 2	SP133008	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133008.exe
HP Pavilion Gaming 15-ec1xxx	Windows 10	27.20.21030.4002	Rev 2	SP133201	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133201.exe
HP Pavilion x360 15-dq0xxx, 15t-dq000	Windows 10	Not available	Rev 2	N/A	N/A
HP Pavilion x360 15-dq1xxx, 15t-dq100	Windows 10	Not available	Rev 2	N/A	N/A
OMEN 15-en0xxx, 15z-en000	Windows 11	27.20.21020.5007	Rev 2	SP133036	https://ftp.hp.com/pub/softpaq/sp133001-133500/sp133006.exe

Table Home Desktop PCs

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP All-in-One 21-b0xxxa	Windows 10	27.20.15002.4001	Rev 2	SP113252	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113252.exe
HP All-in-One 22-dd0xxxa	Windows 10	27.20.15002.118	Rev 2	SP113264	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113264.exe
HP All-in-One 22-df0xxxa	Windows 10	27.20.15002.118	Rev 2	SP113264	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113264.exe
HP All-in-One 22-df0xxxi	Windows 10	27.20.15002.118	Rev 2	SP113267	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113267.exe
HP All-in-One 24-dd0xxxa	Windows 10	27.20.15002.118	Rev 2	SP113264	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113264.exe
HP All-in-One 24-dd0xxxi	Windows 10	27.20.15002.118	Rev 2	SP113264	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113264.exe
HP All-in-One 24-dd1xxxi	Windows 10	27.20.15002.118	Rev 2	SP113264	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113264.exe
HP All-in-One 24-df0xxxa	Windows 10	27.20.15002.118	Rev 2	SP113264	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113264.exe
HP All-in-One 24-df0xxxi	Windows 10	27.20.15002.118	Rev 2	SP113267	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113267.exe
HP All-in-One 24-df1xxxi	Windows 10	27.20.15002.118	Rev 2	SP113267	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113267.exe
HP All-in-One 24-dp0xxxba	Windows 10	27.20.15002.118	Rev 2	SP113264	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113264.exe
HP All-in-One 24-dp0xxxwa	Windows 10	27.20.15002.118	Rev 2	SP113264	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113264.exe
HP All-in-One 24-dp0xxxwi	Windows 10	27.20.15002.118	Rev 2	SP113267	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113267.exe

Table Home Desktop PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP All-in-One 27-dp0xxxwa	Windows 10	27.20.15002.118	Rev 2	SP113264	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113264.exe
HP All-in-One 27-dp0xxxwi	Windows 10	27.20.15002.118	Rev 2	SP113267	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113267.exe
HP All-in-One 27-dp1xxxa	Windows 10	27.20.15002.118	Rev 2	SP113264	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113264.exe
HP All-in-One 27-dp1xxxi	Windows 10	27.20.15002.118	Rev 2	SP113267	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113267.exe
HP ENVY TE01-0xxxa	Windows 10	27.20.15002.10002	Rev 2	SP113459	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113459.exe
HP ENVY TE01-0xxxi	Windows 10	27.20.15002.10002	Rev 2	SP113458	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113458.exe
HP ENVY TE01-1xxxi	Windows 10	27.20.15002.10002	Rev 2	SP113458	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113458.exe
HP M01-D0xxxa	Windows 10	27.20.15002.10002	Rev 2	SP113459	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113459.exe
HP M01-D0xxxi	Windows 10	27.20.15002.10002	Rev 2	SP113458	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113458.exe
HP M01-F0xxxa	Windows 10	27.20.15002.10002	Rev 2	SP113459	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113459.exe
HP M01-F0xxxi	Windows 10	27.20.15002.10002	Rev 2	SP113458	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113458.exe
HP M01-F1xxxa	Windows 10	27.20.15002.10002	Rev 2	SP113459	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113459.exe
HP M01-F1xxxi	Windows 10	27.20.15002.10002	Rev 2	SP113458	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113458.exe

Table Home Desktop PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
HP Pavilion All-in-One 24-k0xxxa	Windows 10	27.20.15002.118	Rev 2	SP113280	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113280.exe
HP Pavilion All-in-One 27-d0xxxi	Windows 10	27.20.15002.118	Rev 2	SP113280	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113280.exe
HP Pavilion Gaming TG01-0xxxa	Windows 10	27.20.15002.10002	Rev 2	SP113459	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113459.exe
HP Pavilion Gaming TG01-0xxxi	Windows 10	27.20.15002.10002	Rev 2	SP113458	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113458.exe
HP Pavilion Gaming TG01-1xxxa	Windows 10	27.20.15002.10002	Rev 2	SP113459	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113459.exe
HP Pavilion TP01-0xxxa	Windows 10	27.20.15002.10002	Rev 2	SP113459	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113459.exe
HP Pavilion TP01-1xxxa	Windows 10	27.20.15002.10002	Rev 2	SP113459	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113459.exe
HP Pavilion TP01-1xxxi	Windows 10	27.20.15002.10002	Rev 2	SP113458	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113458.exe
HP Slim Desktop S01-aD0xxx	Windows 10	27.20.15002.10002	Rev 2	SP113458	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113458.exe
HP Slim Desktop S01-aF0xxxa	Windows 10	27.20.15002.10002	Rev 2	SP113459	https://ftp.hp.com/pub/softpaq/sp113001-113500/sp113459.exe
OMEN 25L GT11-0xxxa	Windows 10	27.20.15002.118	Rev 2	SP113561	https://ftp.hp.com/pub/softpaq/sp113501-114000/sp113561.exe
OMEN 25L GT11-0xxxi	Windows 10	27.20.15002.118	Rev 2	SP113561	https://ftp.hp.com/pub/softpaq/sp113501-114000/sp113561.exe
OMEN 25L GT11-1xxxa	Windows 10	27.20.15002.118	Rev 2	SP113561	https://ftp.hp.com/pub/softpaq/sp113501-114000/sp113561.exe

Table Home Desktop PCs (continued)

Product Name	Component Type	Minimum Version	Last Update	SoftPaq #	SoftPaq Link
OMEN 25L GT11-1xxx	Windows 10	27.20.15002.118	Rev 2	SP113561	https://ftp.hp.com/pub/softpaq/sp113501-114000/sp113561.exe

Revision history

This document has been revised according to the information below.

Table List of versions

Version	Description	Date
2	Updated SoftPaq information for Business Notebooks, Business Desktops, Thin Clients, Home Notebooks, and Home Desktops.	March 7, 2022
1	Initial Release	November 9, 2021

Additional information

Follow these links for additional information.

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