



Click to interact

HP Engage for hospitality

Systems that create elevated, efficient guest experiences

Hospitality is all about anticipating and responding to the needs of your guests. The HP Engage portfolio of products cover all aspects of customer service and restaurant operations, from the front of the house to the back office, allowing you to unify and streamline operations for efficient, responsive employees and happy, satisfied guests.

[Learn more](#)



HP Engage is here to serve

HP Engage devices are designed to help you leave a lasting impression on your guests. From standalone all-in-one devices to compact and mobile tablets, our entire HP Engage family looks sleek, is highly configurable, and allows your employees to deliver a consistently high level of service.

The HP Engage advantage

HP Engage devices are designed with durability and reliability in mind, backed up by HP security and support service.

POS systems drive revenue

Point of sale (POS) systems are front and center when engaging with guests, making them essential for creating the types of experiences that lead to word-of-mouth—and more revenue.

Staff services

In addition to helping employees better serve customers, HP Engage devices can help support your staff in other ways, allowing them to be more productive and keep overhead down.

Health-conscious innovation

HP Engage devices can help your business better respond to changes caused by the pandemic and adapt to the needs of more health-conscious customers.

HP Engage is here to serve

HP Engage devices are designed to help you leave a lasting impression on your guests. From standalone all-in-one devices to compact and mobile tablets, our entire HP Engage family looks sleek, is highly configurable, and allows your employees to deliver a consistently high level of service.

The HP Engage advantage

HP Engage devices are designed with durability and reliability in mind, backed up by HP security and support service.

- **Long product lifecycles** for platform and support consistency.
- **Reliable HP support** through a one-year or three-year on-site, next-business-day warranty on HP retail platforms and a three-year advanced exchange for HP retail peripherals.¹
- **Industry-leading sustainability practices** as part of the most sustainable PC portfolio based on the most EPEAT Gold and Silver registered products, energy efficiency, recycled materials usage, product longevity, design for end of life, and packaging.²
- **Built-in, industry-leading security** helps protect devices, data, and users.
- **Flexibility** through a variety of power, connectivity, operating systems, and mounting options and configurations.³

POS systems drive revenue

Point of sale (POS) systems are front and center when engaging with guests, making them essential for creating the types of experiences that lead to word-of-mouth—and more revenue.

Staff services

In addition to helping employees better serve customers, HP Engage devices can help support your staff in other ways, allowing them to be more productive and keep overhead down.

Health-conscious innovation

HP Engage devices can help your business better respond to changes caused by the pandemic and adapt to the needs of more health-conscious customers.

HP Engage is here to serve

HP Engage devices are designed to help you leave a lasting impression on your guests. From standalone all-in-one devices to compact and mobile tablets, our entire HP Engage family looks sleek, is highly configurable, and allows your employees to deliver a consistently high level of service.

The HP Engage advantage

HP Engage devices are designed with durability and reliability in mind, backed up by HP security and support service.

POS systems drive revenue

Point of sale (POS) systems are front and center when engaging with guests, making them essential for creating the types of experiences that lead to word-of-mouth—and more revenue.

- **High solution reliability** helps lower support costs and increase uptime.
- **Faster performance and increased productivity** can significantly reduce wait times, leading to fewer walk-offs or frustrated guests.
- **Better customer service** helps drive customer loyalty, spending, and return visits.
- **Versatile and compatible solutions** allow businesses to match their device to their needs.
- **Purpose-built design** looks elegant while standing up to harsh hospitality service conditions.

Staff services

In addition to helping employees better serve customers, HP Engage devices can help support your staff in other ways, allowing them to be more productive and keep overhead down.

Health-conscious innovation

HP Engage devices can help your business better respond to changes caused by the pandemic and adapt to the needs of more health-conscious customers.

HP Engage is here to serve

HP Engage devices are designed to help you leave a lasting impression on your guests. From standalone all-in-one devices to compact and mobile tablets, our entire HP Engage family looks sleek, is highly configurable, and allows your employees to deliver a consistently high level of service.

The HP Engage advantage

HP Engage devices are designed with durability and reliability in mind, backed up by HP security and support service.

POS systems drive revenue

Point of sale (POS) systems are front and center when engaging with guests, making them essential for creating the types of experiences that lead to word-of-mouth—and more revenue.

Staff services

In addition to helping employees better serve customers, HP Engage devices can help support your staff in other ways, allowing them to be more productive and keep overhead down.

- Point of sale (POS) functionality
- Staff training and communication
- Kitchen management and order tracking
- Payroll and time & attendance functions
- Finance and accounting
- Data, device, and identity security

Health-conscious innovation

HP Engage devices can help your business better respond to changes caused by the pandemic and adapt to the needs of more health-conscious customers.

HP Engage is here to serve

HP Engage devices are designed to help you leave a lasting impression on your guests. From standalone all-in-one devices to compact and mobile tablets, our entire HP Engage family looks sleek, is highly configurable, and allows your employees to deliver a consistently high level of service.

The HP Engage advantage

HP Engage devices are designed with durability and reliability in mind, backed up by HP security and support service.

POS systems drive revenue

Point of sale (POS) systems are front and center when engaging with guests, making them essential for creating the types of experiences that lead to word-of-mouth—and more revenue.

Staff services

In addition to helping employees better serve customers, HP Engage devices can help support your staff in other ways, allowing them to be more productive and keep overhead down.

Health-conscious innovation

HP Engage devices can help your business better respond to changes caused by the pandemic and adapt to the needs of more health-conscious customers.

- Disinfectable devices (by up to 20 types of medical-grade wipes)⁴
- Contactless payments
- Self-service kiosks

HP Engage product portfolio

HP Engage devices and peripherals³ can help you deliver an elevated service experience with high levels of reliability. These devices benefit from one-year or three-year on-site, next-business-day warranties¹ and optional extended service contracts up to five years.⁵



All-in-One
Devices



Modular and
Desktop Devices



Mobile and
Convertible Devices



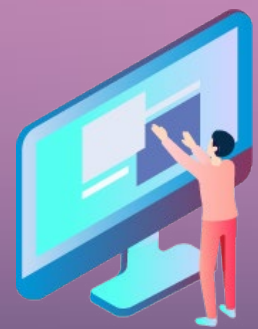
Edge
Computing



Peripherals

HP Engage product portfolio

HP Engage devices and peripherals³ can help you deliver an elevated service experience with high levels of reliability. These devices benefit from one-year or three-year on-site, next-business-day warranties¹ and optional extended service contracts up to five years.⁵



All-in-One Devices

The complete package, these sleek, mountable touch-based platforms deliver everything you need to serve guests at the point of service, whether at a front counter, check-in desk, or self-service stand.

HP Engage One

This versatile system is IP43 rated⁶ and combines computing and touchscreen into a slim, powerful device with built-in security, durability, and flexibility at the core of its industry-leading design.



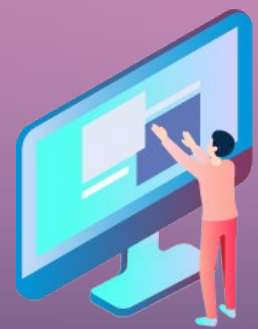
HP Engage One

HP Engage One Pro

HP Engage One Essential

HP Engage product portfolio

HP Engage devices and peripherals³ can help you deliver an elevated service experience with high levels of reliability. These devices benefit from one-year or three-year on-site, next-business-day warranties¹ and optional extended service contracts up to five years.⁵



All-in-One Devices

The complete package, these sleek, mountable touch-based platforms deliver everything you need to serve guests at the point of service, whether at a front counter, check-in desk, or self-service stand.

HP Engage One Pro

This durable device features an aluminum chassis and is IP44 rated.⁷ Its durable exterior holds powerful computing capability and a premium anti-glare FHD touchscreen. The HP Engage One Pro integrates into any solution with multiple mounting options,³ three screen sizes (up to 23.8" diagonal), integrated peripheral options,³ and hidden cable management.



HP Engage One Pro



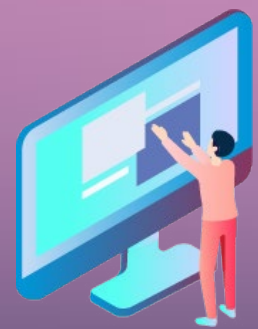
HP Engage One Essential



HP Engage One

HP Engage product portfolio

HP Engage devices and peripherals³ can help you deliver an elevated service experience with high levels of reliability. These devices benefit from one-year or three-year on-site, next-business-day warranties¹ and optional extended service contracts up to five years.⁵



All-in-One Devices

The complete package, these sleek, mountable touch-based platforms deliver everything you need to serve guests at the point of service, whether at a front counter, check-in desk, or self-service stand.

HP Engage One Essential

Designed to endure demanding food service environments, this device is an IP54-certified⁸ fanless system with a sealed design that protects against dust and liquids. This versatile system also features an affordable design, flexible mounting solutions,³ and the option to integrate various HP peripherals.³



HP Engage One Essential

HP Engage One

HP Engage One Pro

HP Engage product portfolio

HP Engage devices and peripherals³ can help you deliver an elevated service experience with high levels of reliability. These devices benefit from one-year or three-year on-site, next-business-day warranties¹ and optional extended service contracts up to five years.⁵



Modular and Desktop Devices

Sometimes, customization is key. Optimize power and connectivity for any environment, from the front office to the back of the house, by building a system from these highly configurable and ready-to-deploy devices.

HP Engage Flex Mini

This petite powerhouse can operate all aspects of business from back-office operations to point-of-sale. It features flexible connectivity, powerful processors, and multi-display support, making it ideal for digital menu boards and signage, kitchen display systems, and back-office or edge computing.



HP Engage Flex Mini



HP Engage Flex Pro/Pro-C

HP Engage product portfolio

HP Engage devices and peripherals³ can help you deliver an elevated service experience with high levels of reliability. These devices benefit from one-year or three-year on-site, next-business-day warranties¹ and optional extended service contracts up to five years.⁵



Modular and Desktop Devices

Sometimes, customization is key. Optimize power and connectivity for any environment, from the front office to the back of the house, by building a system from these highly configurable and ready-to-deploy devices.

HP Engage Flex Pro/Pro-C

Long lifecycle, maximum performance, and reliability meets highly configurable connectivity and peripheral options.³ Available in two sizes with the ability to add expansion cards for further customization.



HP Engage Flex Pro/Pro-C



HP Engage Flex Mini

HP Engage product portfolio

HP Engage devices and peripherals³ can help you deliver an elevated service experience with high levels of reliability. These devices benefit from one-year or three-year on-site, next-business-day warranties¹ and optional extended service contracts up to five years.⁵



Mobile and Convertible Devices

Mobile devices enable you to deliver faster and more convenient service to your guests, from tableside ordering and payments to curbside check-in.

HP Engage Go 10

Built to be flexible, this convertible system easily transitions from an all-in-one to a lightweight, powerful tablet. Count on a durable device that is IP54 rated,⁹ highly secure, ideally sized, running Windows or Android OS, and is ready for key peripherals.³



HP Engage Go 10

HP Engage product portfolio

HP Engage devices and peripherals³ can help you deliver an elevated service experience with high levels of reliability. These devices benefit from one-year or three-year on-site, next-business-day warranties¹ and optional extended service contracts up to five years.⁵



Edge Computing

Tap into real-time data with on-site edge computing, which can help turn camera and sensor data in your hospitality environment into actionable insights.

HP Engage Edge

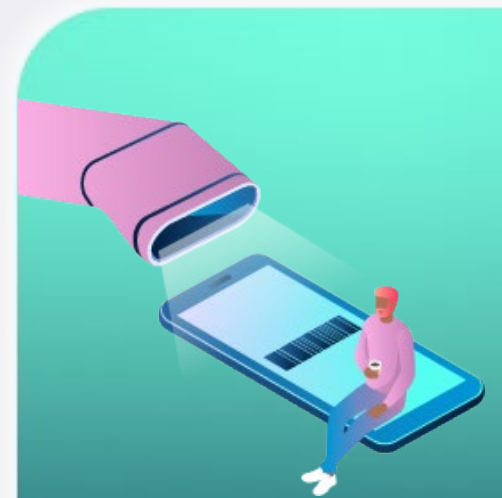
HP's first integrated hardware/software solution powered by the open-source EdgeX framework on HP Engage devices helps you easily ingest real-time, on-premises data from integrated sensors for instant analytics and actionable insights. This solution is designed to accelerate the deployment of several critical use cases, such as inventory and workforce management, customer engagement, and promotion effectiveness. Powerful purpose-built hardware combines with a pre-installed software stack to enable rapid deployment and the remote management of container-based apps and microservices.



HP Engage Edge

HP Engage product portfolio

HP Engage devices and peripherals³ can help you deliver an elevated service experience with high levels of reliability. These devices benefit from one-year or three-year on-site, next-business-day warranties¹ and optional extended service contracts up to five years.⁵



Peripherals

Further customize your system with the extensive ecosystem of HP Engage peripherals.³ Easy to set up, they look great paired with your HP Engage device.

Receipt printers

Create transaction records quickly and reliably with support for an extensive character set, graphics, and barcodes. Choose from models with serial, USB, or PUSB connectivity and flash memory for custom receipt printing.



Receipt printers

Barcode scanners

Cash drawers

Customer displays



HP Engage product portfolio

HP Engage devices and peripherals³ can help you deliver an elevated service experience with high levels of reliability. These devices benefit from one-year or three-year on-site, next-business-day warranties¹ and optional extended service contracts up to five years.⁵



Peripherals

Further customize your system with the extensive ecosystem of HP Engage peripherals.³ Easy to set up, they look great paired with your HP Engage device.

Barcode scanners

Choose from a range of scanners, including wired or wireless, most of which can be used by hand or in cradle position. Scan 1D and 2D barcodes, mobile devices, and capture images.



Barcode scanners



Cash drawers



Customer displays



Receipt printers

HP Engage product portfolio

HP Engage devices and peripherals³ can help you deliver an elevated service experience with high levels of reliability. These devices benefit from one-year or three-year on-site, next-business-day warranties¹ and optional extended service contracts up to five years.⁵



Peripherals

Further customize your system with the extensive ecosystem of HP Engage peripherals.³ Easy to set up, they look great paired with your HP Engage device.

Cash drawers

Keep track of the money coming in with our range of cash drawers. Each comes with tills and inserts, and is built with high-quality components and robust construction for long-lasting durability.



Cash drawers

Customer displays



Receipt printers

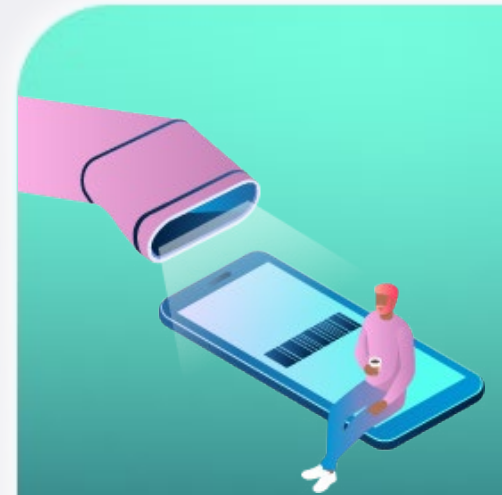


Barcode scanners



HP Engage product portfolio

HP Engage devices and peripherals³ can help you deliver an elevated service experience with high levels of reliability. These devices benefit from one-year or three-year on-site, next-business-day warranties¹ and optional extended service contracts up to five years.⁵



Peripherals

Further customize your system with the extensive ecosystem of HP Engage peripherals.³ Easy to set up, they look great paired with your HP Engage device.

Customer displays

Keep your guests engaged and informed during transactions with sleek customer-facing touchscreen displays, ranging from 6.6" to 14" diagonal in size. These high-resolution, bright displays can be placed on the counter. Some models can also be VESA-mounted on compatible, third-party mounts.³



Customer displays

Receipt printers

Barcode scanners

Cash drawers

SERVICE CATEGORIES

Restaurant

Support your staff while they keep guests happy

Sometimes we want fast and easy, and other times we want to relax and savor. Every restaurant provides a slightly different type of service and comes with its own unique challenges. Quick service restaurants need solutions that speed up service, fine dining specializes in spectacular service and ambiance, and bars are looking to keep wait times low.

Delivery-driven change

In addition to more traditional restaurant service, interest has recently increased in delivery services, mobile app ordering, and ghost/virtual kitchens.¹⁰ Multiple delivery options, together with mobile app and mobile ahead ordering, have solidified the off-premises landscape for the restaurant industry, and created a much more complex order load for POS systems to handle. Ghost/virtual kitchens take advantage of a more flexible model by offering large menus, focusing on contactless service, and reducing real estate costs.

What does this mean for restaurants?

They need to adapt their technology infrastructure to handle and balance orders coming from different sources, while keeping customer wait times low.



Click the numbers on the graphic to learn more.

- [1] Surveillance system
- [2] Time and attendance
- [3] Kitchen display system (KDS)
- [4] Digital menu boards
- [5] Self-service kiosks
- [6] POS system
- [7] Tableside ordering

¹⁰Forbes, [What Does The Restaurant Industry Look Like In 2021 And Beyond?](#), December 2020.

1

Surveillance system

Protect your assets and employees with a comprehensive security solution. Surveillance systems also help protect your business against fraudulent lawsuits or customer disputes.



HP Engage Flex Mini

Staying out of sight and out of the way, the HP Engage Flex Mini still delivers the power and data storage necessary to keep an eye on your business.



2

Time and attendance

Make it easy for employees to clock in, clock out, log breaks and hours, and adjust their work schedules.



HP Engage One Essential

This mountable³ all-in-one device is flexible and compact enough to fit wherever employees track their shifts, and can be easily mounted on walls in back offices or crew rooms.

3

Kitchen display system (KDS)

Help your staff get in sync to get orders out quickly with a video order display system in your kitchen.



All-in-One Devices

These mountable, durable devices come in various sizes and orientations with bright, high-resolution displays to support many fast-paced, heavy-use commercial kitchen environments.



HP Engage Flex Mini

This device has the power to support multiple displays for your kitchen video system, and also features flexible connectivity and streamlined expansion.

4

Digital menu boards

Eye-catching displays deliver engaging content and information, up-to-date menu listings and prices, and digital advertising, all targeted and customized for your customers.



HP Engage Flex Mini

This tiny but mighty device can operate wherever you need it to. Flexible connectivity, streamlined expansion, and multi-display support make it ideal for powering digital displays.

5

Self-service kiosks

Kiosks simplify the guest experience by making ordering more convenient. This also allows the restaurant to display the most up-to-date menu items and prices, detailed descriptions, allergen information, and imagery, and improve wait times.



HP Engage One Pro

Available in three sizes (up to 23.8" diagonal), this device provides a rich and touch-responsive graphical experience for your kiosk.

Crafted to elevate the guest experience while also powering essential business operations, multiple deployment options let you customize it to your specific needs. Features include: portrait and landscape orientations, purposeful design, hidden cable management, bright FHD touchscreen, full accessory ecosystem, customizable deployment, durability, and security.



HP Engage Flex Pro

A long lifecycle, maximum performance, and extensive connectivity options are all packed into this reliable computer more than capable of powering your custom kiosks.



HP Engage Flex Mini

Featuring flexible connectivity, streamlined expansion, and multi-display support, this compact device can power custom kiosks while staying out of the way.

6

POS system

In this service model, guests line up at a counter to order. Systems can be configured to use a variety of operating systems and optional peripherals.³ Hardware here needs to be reliable enough to endure challenging restaurant conditions and versatile enough to be placed or mounted where needed.



HP Engage One

Computing and touchscreen combine into a slim, powerful, IP43-rated⁶ device with built-in security, durability, and flexibility, delivering a versatile system that makes it easy for employees to take orders at the counter.



HP Engage One Pro

This all-in-one device delivers a rich and touch-responsive graphical experience. Customize this powerful device to suit your needs: available in black and white, three different display sizes, IP44 rated,⁷ and disinfectable,⁴ with integrated peripheral options.³



HP Engage One Essential

This all-in-one device withstands demanding environments—it's an IP54-certified⁸ fanless system that protects against dust and liquids. It also has a paired customer display and optional HP payment peripheral integration.³



HP Engage Go 10

Built to be flexible, this convertible system can easily transition from an all-in-one at the counter to a lightweight, powerful tablet. This durable device is IP54 rated,⁹ highly secure, and ready for key peripherals.³

7

Tableside ordering

Get orders right from the table and into the system. Tableside ordering helps reduce errors, increase turnaround times, and keep your staff amongst the guests rather than stuck behind a terminal.



HP Engage Go 10

Give your staff the flexibility to take food and drink orders quickly, right at the table, using a lightweight tablet with a resilient design and long-lasting battery. Integrated peripheral options³ and cases help protect the device while on the go.

SERVICE CATEGORIES

Lodging

Make guests feel welcome throughout their stay

From check-in to check-out and all the touchpoints between, deliver seamless service guests don't have to give a second thought to. In addition to the room itself, food and beverage revenue is a big part of the US lodging industry. Today's hotels are finding unique ways to keep their food service revenue growing. Hotel visitors can use technology to order room service, poolside drinks, and make reservations. Self-serve kiosks allow for contactless transactions and concierge services.

Less contact, more revenue

Guests are increasingly looking to skip the front desk with digital check-ins, and hotels are picking up on it—trends show greater investments into contactless technologies.¹¹ Streamlining an experience with digital touchpoints makes for more satisfied guests, but differentiated, personal experiences are still important, even in a digital environment.

What does this mean for lodging?

They need to create more opportunities for digital touchpoints while still maintaining the personal level of care guests expect.



Click the numbers on the graphic to learn more.

- [1] Tableside or poolside ordering
- [2] Kitchen display system (KDS)
- [3] Interactive digital signage and wayfinding
- [4] Self-service kiosks
- [5] Front desk

¹¹ Deloitte, [The Future of Hospitality](#), 2020.

1

Tableside or poolside ordering

Getting orders into the system right as they're being taken helps reduce errors, increase turnaround times, and keep your staff amongst the guests rather than stuck behind a terminal.



HP Engage Go 10

Give your staff the flexibility to take food and drink orders wherever guests are—at a table or even in the pool—using a lightweight tablet with a resilient design and long-lasting battery. Integrated peripheral options³ and cases help protect the device while on the go.

2

Kitchen display system (KDS)

Keep the communication flowing in the fast-paced hotel kitchen environment. Integrated technology solutions help line workers notify cashiers when meals are ready to be served, so cashiers can focus on customers instead of checking on orders, resulting in a smoother, more efficient operation.



All-in-One Devices

These mountable, durable devices come in various sizes and orientations with bright, high-resolution displays to support many fast-paced, heavy-use commercial kitchen environments.



HP Engage Flex Mini

This device is small enough to stay out of the way of your kitchen staff, operating in the background and as needed. The HP Engage Flex Mini features flexible connectivity, streamlined expansion, and multi-display support.

3

Interactive digital signage and wayfinding

Get your guests where they need to go and entertain them while they get there. Display eye-catching marketing, customized content, and promotional content, along with real-time information your guests need.



All-in-One Devices

These mountable, durable devices come in various sizes and orientations with bright, high-resolution displays to deliver in-depth informational content.



HP Engage Flex Mini

This device is small, but it's powerful enough to operate several displays at once. Flexible connectivity keeps displayed information current, and expansion gives you the option to build as your business grows.

4

Self-service kiosks

Kiosks make it easy for guests to get settled in, enhancing the guest experience with convenient concierge service, reduced wait times, and a contactless, safe check-in process with virtual room key delivery.



HP Engage One Pro

Available in three sizes (up to 23.8" diagonal), this device provides a rich and touch-responsive graphical experience for your kiosk. Crafted to elevate the guest experience while also powering essential business operations, multiple deployment options let you customize it to your specific needs. Features include: portrait and landscape orientations, purposeful design, hidden cable management, bright FHD touchscreen, full accessory ecosystem, customizable deployment, durability, and security.



HP Engage Flex Pro

A long lifecycle, maximum performance, and extensive connectivity options are all packed into this reliable computer more than capable of powering your custom kiosks.



HP Engage Flex Mini

Featuring flexible connectivity, streamlined expansion, and multi-display support, this compact device can power custom kiosks while staying out of the way.

5

Front desk

The staff-guest relationship all starts here. Serving as the front-line and the first point of contact when guests arrive at a hotel, front desk operations must run smoothly and efficiently while also protecting guest data.



HP Engage One Pro (23.8" diagonal)

This device is built to elevate the guest experience while also powering all of those important front desk operations. An abundance of deployment options mean you can configure it how you want it. Features include: purposeful design, hidden cable management, bright FHD touchscreen, full accessory ecosystem, customizable deployment, durability, and integrated security.

SERVICE CATEGORIES

Entertainment

Make each face in the crowd feel special

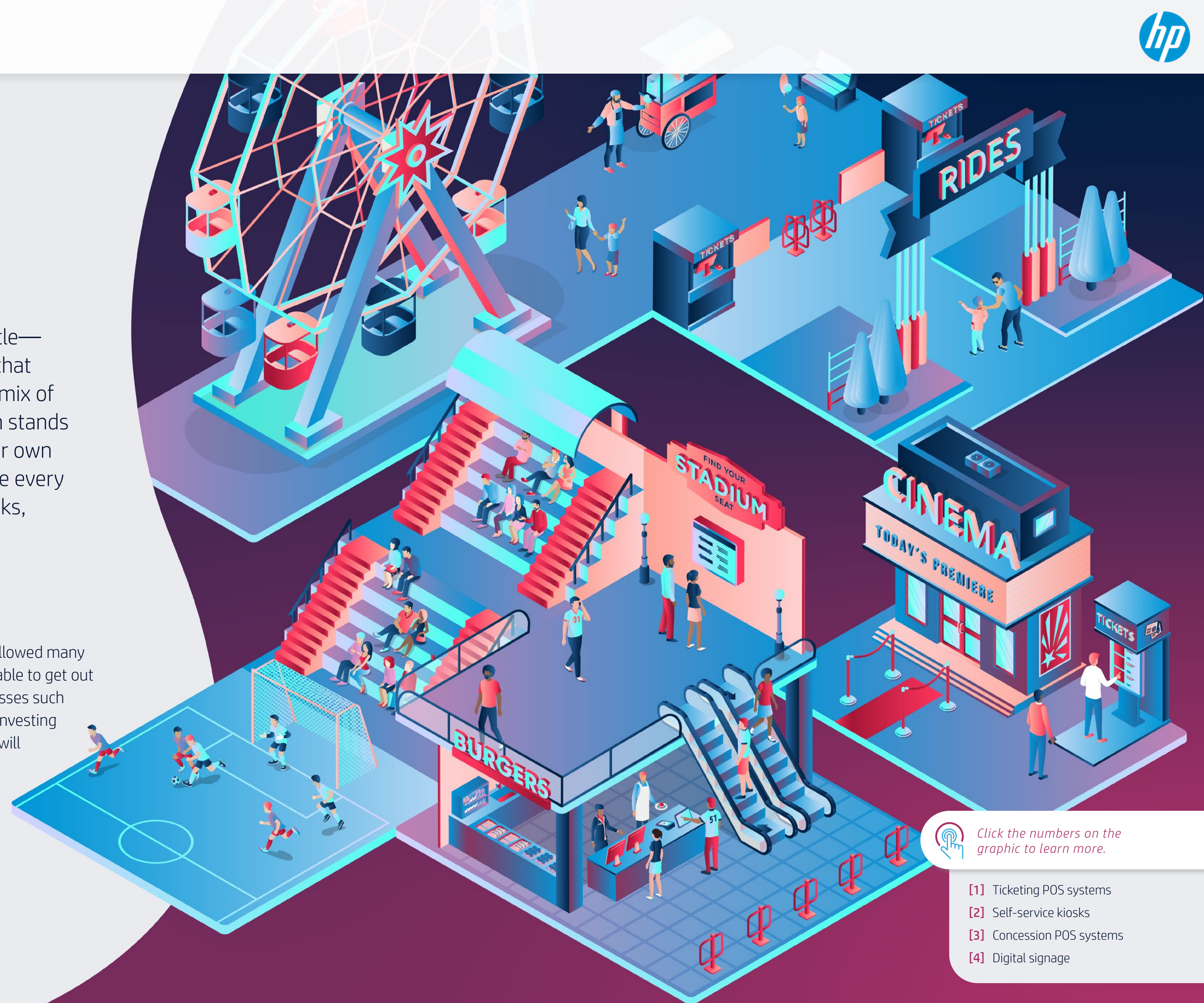
Big entertainment venues like theme parks, stadiums, concert halls, and movie theatres are all about spectacle—the wow factor. But it's the small, personal moments that keep customers coming back. That means including a mix of dining and retail options on premises, from concession stands to table service to shops and boutiques, each with their own service challenges. Service technology needs permeate every facet of these venues, from ticketing to self-serve kiosks, digital signage, and more.

Showing guests a good time is more important than ever

Changing guest behaviors, especially in regard to health protocols, has allowed many venues to reimagine the customer experience.¹¹ In the interest of being able to get out and have fun, guests are now more open to new technologies and processes such as self check-ins, touchless payments, and mobile, app-based services. Investing in digital innovations and adopting new strategies to engage customers will keep your venue relevant in today's environment and agile enough to respond to tomorrow's challenges.

What does this mean for entertainment?

They need to anticipate shifting consumer behaviors and create technology solutions that allow for customer safety as well as fun.



Click the numbers on the graphic to learn more.

- [1] Ticketing POS systems
- [2] Self-service kiosks
- [3] Concession POS systems
- [4] Digital signage

¹¹ Deloitte, [The Future of Hospitality](#), 2020.

1

Ticketing POS systems

Cut down on lines and wait times so guests can enjoy themselves. Quickly and easily serve guests from the entrance to rides or special events. Select systems include integrated payment options.



HP Engage One

Computing and touchscreen combine into a slim, powerful, IP43-rated⁶ device with built-in security, durability, and flexibility, delivering a versatile system that makes it easy for employees to take orders at the counter.



HP Engage One Pro

This all-in-one device delivers a rich and touch-responsive graphical experience. Customize this powerful device to suit your needs: available in black and white, three different display sizes, IP44 rated,⁷ and disinfectable,⁴ with integrated peripheral options.³



HP Engage One Essential

This all-in-one device withstands demanding environments—it's an IP54-certified⁸ fanless system that protects against dust and liquids. It also has a paired customer display and optional HP payment peripheral integration.³



HP Engage Go 10

Built to be flexible, this convertible system can easily transition from an all-in-one at the counter to a lightweight, powerful tablet. This durable device is IP54 rated,⁹ highly secure, and ready for key peripherals.³

2

Self-service kiosks

Entertainment environments contain on-premises touchpoints, and each one is an opportunity to enhance the guest experience by delivering immediate information and convenient service.



HP Engage One Pro

Available in three sizes (up to 23.8" diagonal), this device provides a rich and touch-responsive graphical experience for your kiosk. Crafted to elevate the guest experience while also powering essential business operations, multiple deployment options let you customize it to your specific needs. Features include: portrait and landscape orientations, purposeful design, hidden cable management, bright FHD touchscreen, full accessory ecosystem, customizable deployment, durability, and security.



HP Engage Flex Pro

A long lifecycle, maximum performance, and extensive connectivity options are all packed into this reliable computer more than capable of powering your custom kiosks.



HP Engage Flex Mini

Featuring flexible connectivity, streamlined expansion, and multi-display support, this compact device can power custom kiosks while staying out of the way.

3

Concession POS systems

Help your food service staff get in sync and get orders out quickly with solutions that support communication between cashiers and line workers.



HP Engage One Essential

This device is designed to endure the demands of a fast-paced POS and kitchen environment—it's an IP54-certified[®] fanless system that protects against dust and water. Flexible mounting solutions enable placement on counters or mounting to poles or walls, and optional HP payment peripheral integration also make it a great fit for food service.

4

Digital signage

These displays deliver targeted and essential content to guests including customized content, digital menus, digital advertising, live TV, and more. The ability to make real-time updates for things like pricing changes or new offerings enables a more unified content management process.



HP Engage One Pro (23.8\"/>

Powerful computing and multiple mounting options give you an abundance of deployment options for this device. Features include: portrait and landscape orientations, purposeful design, hidden cable management, bright FHD touchscreen, full accessory ecosystem, customizable deployment, durability, and security.



HP Engage Flex Mini

This tiny but mighty device can operate wherever it's needed. Flexible connectivity, streamlined expansion, and multi-display support make it ideal for powering digital displays.

SERVICE CATEGORIES

Travel

Provide comfort and service for weary travelers

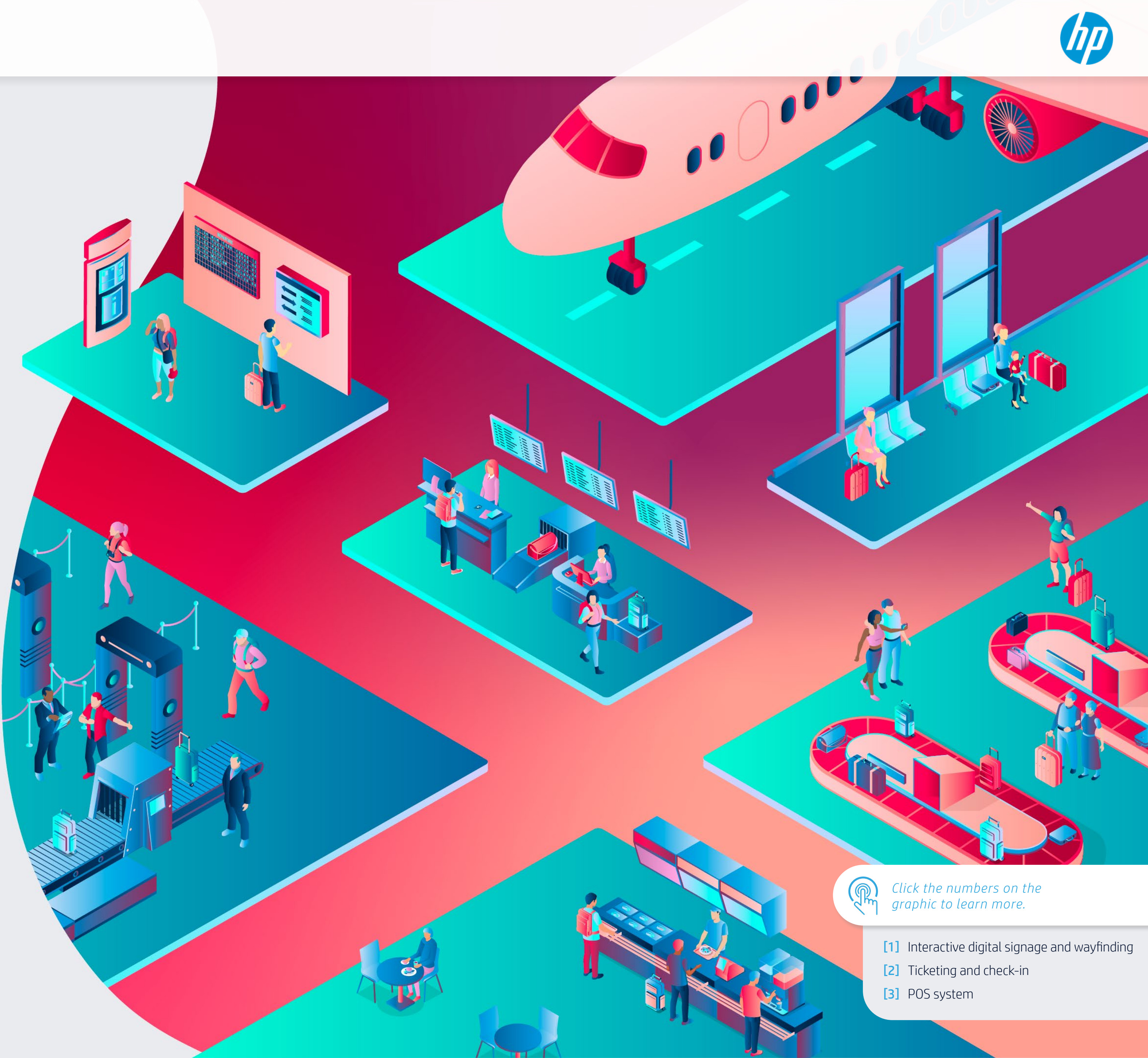
Traveling is exciting, but it can also be exhausting. Guests are looking for comfort on the road and information to help guide them in what might be a new place. The challenge lies in getting them the information and services they need when and where they need it. Airport terminals, train stations, and other hubs need large, clear digital signage for arrivals and departures, self-serve kiosks for ticketing and other information, as well as space for a variety of other guest services like restaurants and retail stores.

Finding your way

Kiosks aim to improve the entire travel experience, providing travelers with a way to buy tickets, change plans, check bags, and more. Digital wayfinding also makes the journey easier, providing turn-by-turn navigation, mapping, and dynamic map pop-ups with crucial information. Connected signage and kiosks provide up-to-date, relevant information to travelers and reduce the need for manual updates.

What does this mean for travel hubs?

They need to ensure digital touchpoints are in the places they're needed most and address the most common need of travelers—information.



 Click the numbers on the graphic to learn more.

- [1] Interactive digital signage and wayfinding
- [2] Ticketing and check-in
- [3] POS system

1

Interactive digital signage and wayfinding

Get your guests where they need to go and entertain them while they get there. Display eye-catching marketing, customized content, and promotional content along with real-time updates that reflect the current weather conditions, time of day, schedule changes, and more.



HP Engage Flex Mini

This device is small, but it's powerful enough to operate several displays at once. Flexible connectivity keeps displayed information current, and expansion gives you the option to configure as needed.

2

Ticketing and check-in

Create a contactless, safe, and convenient check-in process through kiosks, reducing wait times for guests on tight schedules. Attendants can also help expedite the process.



HP Engage One Pro

Crafted to impress guests while getting the job done, this device provides a rich, intuitive, and touch-responsive graphical experience in portrait orientation. Available in three sizes (up to 23.8" diagonal), features include: purposeful design, hidden cable management, bright FHD touchscreen, full accessory ecosystem, customizable deployment, durability, and security.

3

POS system

Make the checkout process as painless as possible for travelers passing through for a snack, drink, or magazine. Select systems include integrated payment options.



HP Engage One

Computing and touchscreen combine into a slim, powerful, IP43-rated⁶ device with built-in security, durability, and flexibility, delivering a versatile system that makes it easy for employees to take orders at the counter.



HP Engage One Pro

This all-in-one device delivers a rich and touch-responsive graphical experience. Customize this powerful device to suit your needs: available in black and white, three different display sizes, IP44 rated,⁷ and disinfectable,⁴ with integrated peripheral options.³



HP Engage One Essential

This all-in-one device withstands demanding environments—it's an IP54-certified⁸ fanless system that protects against dust and liquids. It also has a paired customer display and optional HP payment peripheral integration.³



HP Engage Go 10

Built to be flexible, this convertible system can easily transition from an all-in-one at the counter to a lightweight, powerful tablet. This durable device is IP54 rated,⁹ highly secure, and ready for key peripherals.³

SERVICE CATEGORIES

Corporate Dining

Reward guests and employees with a great dining experience

Whether it's an on-site food service, catering, or tableside service, a healthy, hot meal goes a long way to making employees and guests feel appreciated. Commercial food service operations can include catering and banquet-style dining experiences for businesses as diverse as hospitals, nursing homes, offices, and industry.

Better cater to diverse guest needs

Digitizing the guest experience in corporate dining is key to adapting to new, more health-conscious behaviors and preferences for contactless payment and service. With fewer people involved, service runs more smoothly and improves communication between service providers.¹² A more connected system can also help staff keep track of specific dietary needs and preferences for custom orders.

What does this mean for businesses that provide food service?

They need to adjust to new, health-conscious guest behaviors and provide solutions in response.



Click the numbers on the graphic to learn more.

- [1] Self-service kiosks
- [2] Kitchen display system (KDS)
- [3] POS system

¹² Forrester, [How Customer Service Can Emerge Stronger From the Pandemic in 2021](#), 2021.

1

Self-service kiosks

These customer-facing POS systems allow guests to enter their orders and pay for them. These fully integrated solutions connect with the kitchen and back office to keep orders moving and guests happy.



HP Engage One Pro

Available in three sizes (up to 23.8" diagonal), this device provides a rich and touch-responsive graphical experience for your kiosk. Crafted to elevate the guest experience while also powering essential business operations, multiple deployment options let you customize it to your specific needs. Features include: portrait and landscape orientations, purposeful design, hidden cable management, bright FHD touchscreen, full accessory ecosystem, customizable deployment, durability, and security.



HP Engage Flex Pro

A long lifecycle, maximum performance, and extensive connectivity options are all packed into this reliable computer more than capable of powering your custom kiosks.



HP Engage Flex Mini

Featuring flexible connectivity, streamlined expansion, and multi-display support, this compact device can power custom kiosks while staying out of the way.

2

Kitchen display system (KDS)

Help your staff get in sync. Integrated technology solutions help line workers keep track of what meals are up next and whether hot bars and salad bars need replenishing.



All-in-One Devices

These mountable, durable devices come in various sizes and orientations with bright, high-resolution displays to support many fast-paced, heavy-use commercial kitchen or food service environments.



HP Engage Flex Mini

This device has the power to support multiple displays for your kitchen video system, and also features flexible connectivity and streamlined expansion.

3

POS system

Get guests served and checked out faster with systems that can easily be set up to use peripherals, including weight scales. Select systems include integrated payment options.³



HP Engage One

Computing and touchscreen combine into a slim, powerful, IP43-rated⁶ device with built-in security, durability, and flexibility, delivering a versatile system that makes it easy for employees to take orders at the counter.



HP Engage One Pro

This all-in-one device delivers a rich and touch-responsive graphical experience. Customize this powerful device to suit your needs: available in black and white, three different display sizes, IP44 rated,⁷ and disinfectable,⁴ with integrated peripheral options.³



HP Engage One Essential

This all-in-one device withstands demanding environments—it's an IP54-certified⁸ fanless system that protects against dust and liquids. It also has a paired customer display and optional HP payment peripheral integration.³



HP Engage Go 10

Built to be flexible, this convertible system can easily transition from an all-in-one at the counter to a lightweight, powerful tablet. This durable device is IP54 rated,⁹ highly secure, and ready for key peripherals.³

Elevate your service with HP Engage for hospitality

HP Engage hospitality solutions help your staff improve guest experiences, increase loyalty, and drive revenue with reliable, versatile, and secure devices.

[Learn more](#)





© Copyright 2021 HP Development Company, L.P.

The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

¹ One-year or three-year limited warranty, depending on product and country.

² Applies to HP PCs, Workstations, Displays, and Point of Sale Systems manufactured after January 2019. Based on most Gold and Silver EPEAT® registrations by meeting all required criteria and achieving 50–74% of the optional points for EPEAT® Silver and 75–100% of the optional points for EPEAT® Gold according to IEEE 1680.1–2018 EPEAT®. Status varies by country. Visit www.epeat.net for more information.

³ Optional features, accessories, and mounting hardware sold separately or as add-on features.

⁴ Tested up to 10,000 wipes with select germicidal towelettes over a 3-year period. See wipe manufacturer's instructions for disinfecting and the HP cleaning guide for HP-tested wipe solutions at the "[How to Sanitize Your HP Device](#)" Whitepaper.

⁵ HP Services are optional. Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit hp.com/go/cpc. HP Services are governed by the applicable HP terms and conditions of service provided or indicated to the customer at the time of purchase. Customers may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP limited warranty provided with your HP product.

⁶ Test results are not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack. HP Engage One All-in-One System is IP43 rated.

⁷ HP Total Test Process test results are not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack.

⁸ IP54 Certification on HP Engage One Essential All-in One with optional payment is void. Test results are not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack.

⁹ Test results are not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack. HP Engage Go 10 Mobile System is IP54 rated. If unit has optional payment device IP rating goes down to IP40.

¹⁰ Forbes, [What Does The Restaurant Industry Look Like In 2021 And Beyond?](#), December 2020.

¹¹ Deloitte, [The Future of Hospitality](#), 2020.

¹² Forrester, [How Customer Service Can Emerge Stronger From the Pandemic in 2021](#), 2021.

4AA8-0622ENW, November 2021 Rev. 1