

Release Notes

PROMISE Utility Pro SR 22.2.2

- *Windows Utility 22.2.2 (New)*
- *Mac Utility 22.2.2 (New)*

This document is applicable to the following PROMISE Pegasus Series and PROMISE PegasusPro Series models:

Model	Description
PegasusPro R16	3U 16 bay rack mount
PegasusPro R8	8 bay tower
Pegasus32	R4, R6, R8
Pegasus3	R4, R6, R8
Pegasus R4i	Mac Pro MPX module
VTrak N1008	8 bay tower

Note: PegasusPro is compatible with a Thunderbolt™ 4 Windows PC except when it is connected behind a Thunderbolt™ 4 dock or Hub (Goshen Ridge based).

1. Revision History

Build Date	Release	Revision	Description
2022/02/08	SR 22.2.1	<ul style="list-style-type: none">– Windows Utility 22.2.1– Mac Utility 22.2.1	<ul style="list-style-type: none">– SR2.0 release
2022/06/24	SR 22.2.2	<ul style="list-style-type: none">– Windows Utility 22.2.2– Mac Utility 22.2.2	<ul style="list-style-type: none">– Enhancement on CPLD hardware support for PROMISE Pegasus Series– Bug fixed

2. Windows Utility Release Summary

PROMISE Utility Pro for Windows is upgraded to

- 22.2.2

2.1. New Features for 22.2.2

No.	Ref #	Description	Notes
1	RT-38679	Enhancement on CPLD hardware support	For Pegasus Series

2.2. Bug Fixes for 22.2.2

No.	Ref #	Description	Workaround/Solution
1	RB-265619	PROMISE Utility Pro does not work with 12 Pegasus32 attached	Enhance the maximum limits of Pegasus support on PROMISE Utility Pro
2	RB-266440	Pop-up "You're up-to-date" windows when launch PROMISE Utility Pro	GUI enhancement
3	RB-266450	When direct connection and using DHCP IP, PROMISE Utility Pro cannot detect device	Utility enhancement for PegasusPro
4	RB-266567	PROMISE Utility Pro cannot download Service Report on Windows version	Download issue has been fixed

3. Mac Utility Release Summary

PROMISE Utility Pro for macOS is upgraded to:

- 22.2.2

3.1. New Features for 22.2.2

No.	Ref #	Description	Notes
1	RT-38679	Enhancement on CPLD hardware support	For Pegasus Series

3.2. Bug Fixes for 22.2.2

No.	Ref #	Description	Workaround/Solution
1	RB-265619	PROMISE Utility Pro does not work with 12 Pegasus32 attached	Enhance the maximum limits of Pegasus support on PROMISE Utility Pro
2	RB-266440	Pop-up "You're up-to-date" windows when launch PROMISE Utility Pro	GUI enhancement
3	RB-266450	When direct connection and using DHCP IP, PROMISE Utility Pro cannot detect device	Utility enhancement for PegasusPro

3.3. Known Issues for 22.2.2

No.	Ref #	Description	Workaround/Solution
1	RB-266329	FW update progress bar ceases to show progress while FW is flashing in USB mode in Big Sur and Monterey OS, indicating the FW update has stopped but is not complete.	To prevent possible damage to the system, it is recommended to wait for at least 10 minutes to complete FW update in the background.
2	RB-262319	PROMISE Utility Pro fails to be updated by Online Update.	Download PROMISE Utility Pro from Promise Download Center and install manually.

4. Contacting Technical Support

PROMISE Support Website at <http://www.promise.com/support>

PROMISE E-mail Support at <http://support.promise.com/>

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Release Notes

PROMISE Utility Pro SR 22.2.1

- *Windows/ Mac Utility 22.2.1 (New)*

This document is applicable to the following PROMISE PegasusPro Series models:

Model	Description
R16	3U 16 bay rack mount
R8	8 bay tower

Note: PegasusPro is compatible with a Thunderbolt 4 Windows PC except when it is connected behind a Thunderbolt 4 dock or Hub (Goshen Ridge based).

1. Revision History

Build Date	Release	Revision	Description
2022/2/8	SR 22.2.1	FW 22.2.1.0000 Utility 22.2.1	Service release 2.0

2. Windows/ Mac Utility Release Summary

PROMISE Utility Pro is upgraded to version 22.2.1.

2.1. New Features

No.	Ref #	Description	Notes
1	RB-265513	Pegasus3 R8 or Pegasus R4i support	

2.2. Fixed Issues

No.	Ref #	Description	Workaround/Solution
1	RB-265963	Press FN+F11 to show desktop and then fail to open folder	Only for Mac version

2.3. Errata & Known Issues

No.	Ref #	Description	Workaround/Solution
N/A			

3. Contacting Technical Support

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