

# Latitude 7320 Detachable Active Pen

## User Guide

## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

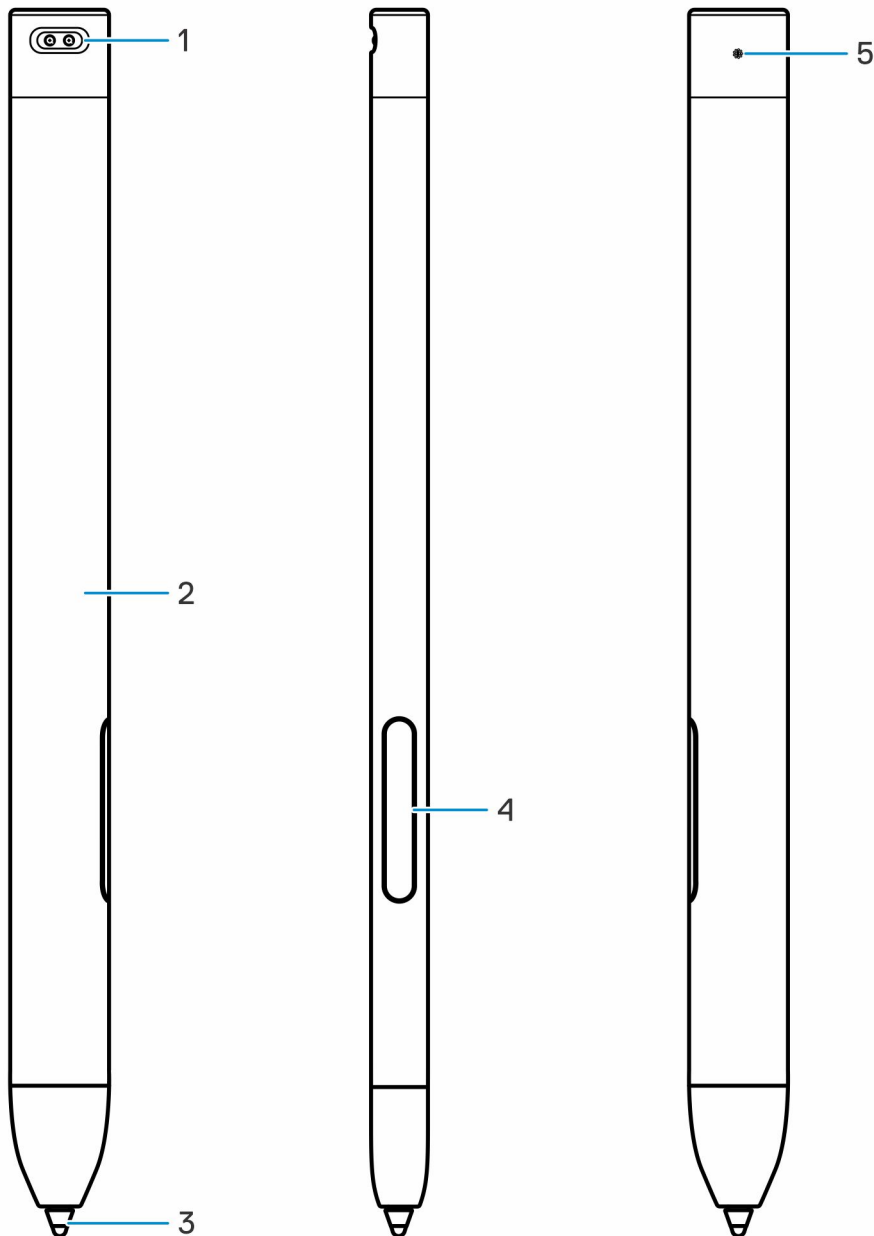
 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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# Views of the Latitude 7320 Detachable Active Pen

The following topic provides an overview of the Latitude 7320 Detachable Active Pen.





1. Charging pins
3. Pen tip
5. LED charge indicator

2. Barrel body
4. Barrel buttons

## Features

The following table lists the features of the Latitude 7320 Detachable Active Pen

**Table 1. Features of the Latitude 7320 Detachable Active Pen**

Feature	Functionality
Tip	Move the tip over the touch screen to move the pointer. Allows you to write, draw, select objects, and so on.
Bottom barrel button	Press and hold this button and move the tip over the area you want to erase. To change the functionality of this button, see Using <b>Active Pen Control Panel</b> .   <b>NOTE:</b> The Bottom barrel button will only function after installing the <b>Active Pen Control Panel</b> .
Top barrel button	Press this button to open the context menu or perform a right-click. To change the functionality of this button, see Using <b>Active Pen Control Panel</b> .   <b>NOTE:</b> The Top barrel button by default functions as right click, to customize or change the functions install the <b>Active Pen Control Panel</b> .

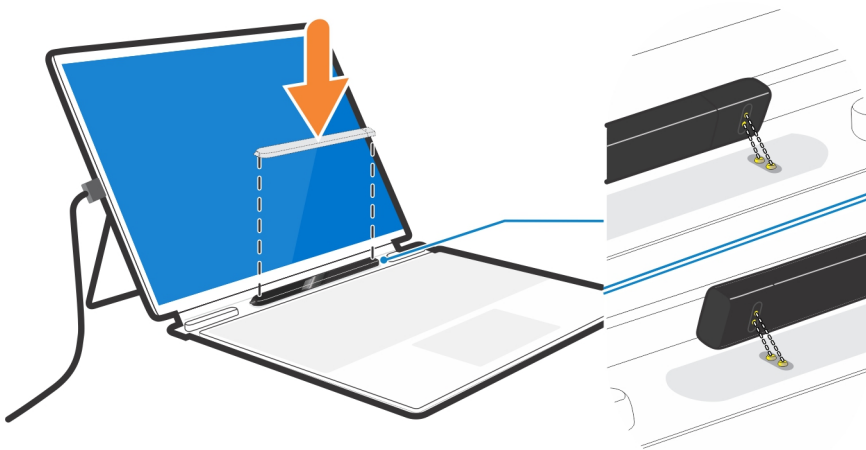
# Setting up the Latitude 7320 Detachable active pen

## Docking and Charging

Dell Premium Active Pen uses an inbuilt battery. The battery provides power for the tip, barrel buttons and quick-launch features.

To charge the pen, align the connectors on the pen with the connectors on the keyboard and dock the pen to the keyboard. The pen is fully charged in 30 seconds.

**NOTE:** The LED indicator on the pen powers off when it is fully charged.



## Pairing with the computer

Dell Premium Active Pen comes pre-installed with basic software, which pairs the pen to the computer automatically as it gets close to the display.

## Latitude 7320 Detachable active pen control panel

### Active Pen control panel

You can customize the buttons on your pen, change pressure sensitivity, and so on, using Active Pen Control Panel.

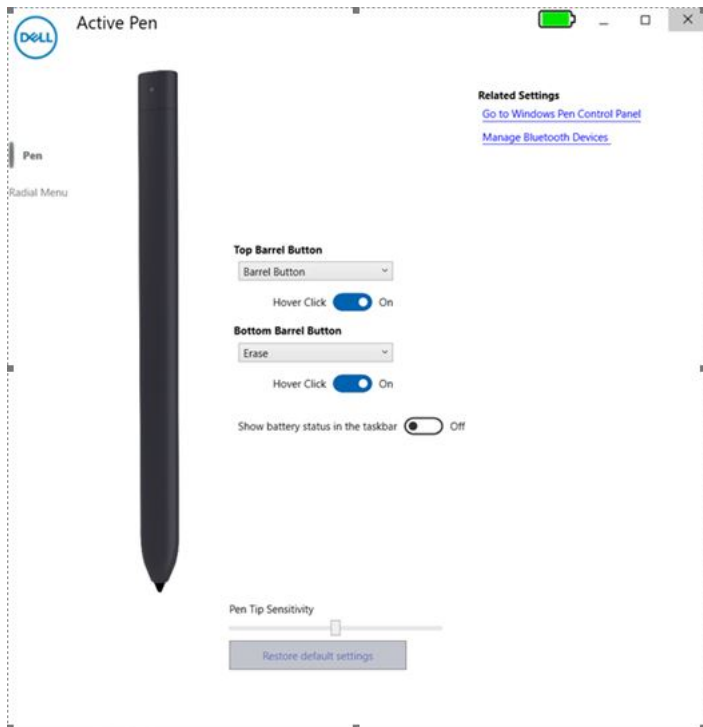
#### Installing Active Pen Control Panel

To install the Active Pen control panel:

1. Turn on the tablet.
2. Go to the [Latitude 7320 drivers page](#).
3. Tap or click **Drivers & downloads**.
4. Click on **Find drivers**.
5. Select **Mouse, Keyboard & Input Devices** as the **Category** from the drop down menu.

6. Select the **Operating system** from the drop-down menu.
7. Under **Dell Active Pen Control Panel Application**, tap or click **Download**.
8. Save the file.
9. After the download is complete, open the file and follow the instructions on the screen to install the **Active Pen Control Panel**.

## Using Active Pen control panel



1. **Top barrel button:** Top barrel button can be disabled or programmed to run specific applications or functions as listed below:
  - Barrel button (default), Radial Menu, Erase, Open/Run, Keystrokes, Cortana, Ink Workspace, Sketchpad, Screen Sketch, Sticky Notes, OneNote, Page Up, Page Down, Go Back, Go Forward, Copy, Paste, Undo, Redo, Switch Application, Wacom Settings, Web Browser, E-mail, Play/Pause, Next Track, Previous Track, Volume Up, Volume Down, and Mute.

**NOTE:** Turn on Hover Click to enable the selected Bottom barrel button function while hovering the tip over the screen without the tip touching the screen.
2. **Bottom barrel button:** Bottom barrel button can be disabled or programmed to run specific applications or functions as listed below:
  - Barrel button, Radial Menu, Erase (default), Open/Run, Keystrokes, Cortana, Ink Workspace, Sketchpad, Screen Sketch, Sticky Notes, OneNote, Page Up, Page Down, Go Back, Go Forward, Copy, Paste, Undo, Redo, Switch Application, Wacom Settings, Web Browser, E-mail, Play/Pause, Next Track, Previous Track, Volume Up, Volume Down, and Mute.

**NOTE:** Turn on Show battery status in the taskbar to enable displaying battery status in the taskbar.
3. **Pen tip sensitivity :** Move the slider to change your pen sensitivity.

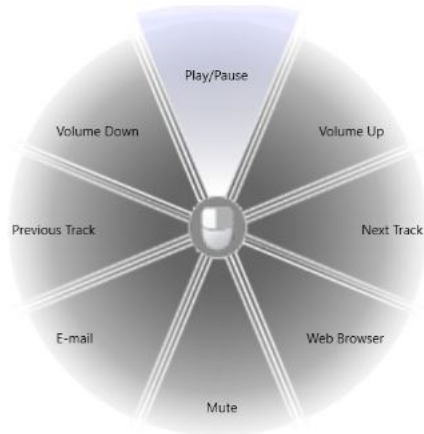
### Radial menu



Please make sure you have a button set to "Radial Menu".

Pen

Radial Menu



Function for selected radial

Label for selected radial

Use center for right-click

 On

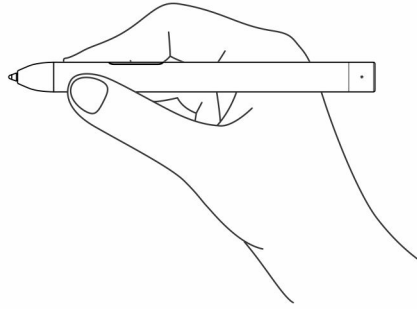
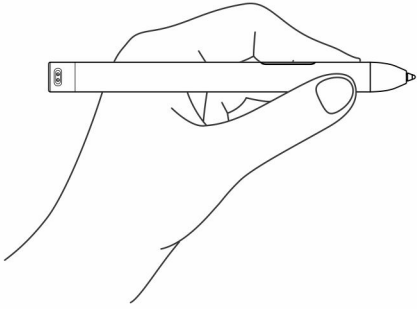
Table 2. Radial menu

Menu option	Function
Play/Pause	Plays or pauses a multimedia file
Volume up	Increases the volume
Volume down	Decreases the volume
Previous track	Plays the previous track
Next track	Plays the next track
E-mail	Opens your mailbox
Web browser	Opens a web browser
Mute	Mutes the microphone/headset
Function for selected radial	Changes the function of the selected radial
Label for selected radial	Customize the name of the selected radial
Use center for right-click	Enables the right click function on the tip
Restore default settings	Restores all customization back to factory defaults

## Holding the Latitude 7320 Detachable active pen

Hold the Active Pen as you hold a pencil or pen. Adjust the grip so that you can use the barrel button easily. Ensure not to accidentally press the barrel buttons while drawing or positioning the Active Pen.



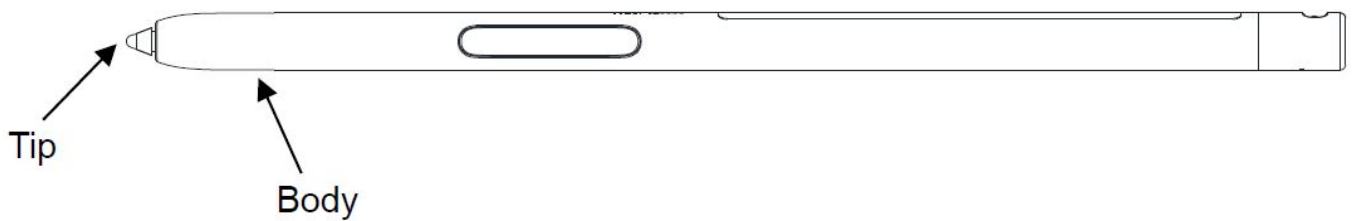


## Tip replacement

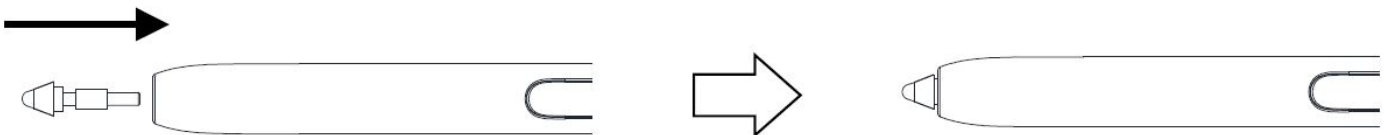
**NOTE:** Replace the pen tip when the length reduces to approximately 1 mm (0.04 inch) or has a sharp edge.

**To replace the tip:**

1. Using the tip remover shipped with your device pull the tip out of the pen.



2. Push in a brand-new tip with fingers until the tip bottoms out in the hole.



# Troubleshooting

## Pen troubleshooting

**Table 3. Latitude 7320 Detachable Active pen troubleshooting**



<b>Issue</b>	<b>Possible cause</b>	<b>Possible solution</b>
Pen does not work, the barrel buttons do not work	Battery is out of charge	Place the stylus into folio to recharge the battery.
Pen is not writing smoothly	Tip is worn out	Replace the Tip
Default functions for the barrel buttons do not work.	Functions not supported by application.	Test the barrel buttons in OneNote or another application that supports these features
Charging does not work	Docking issue	Dock the tablet and folio well, place the pen into folio and check its LED indicator.

# Getting help and contacting Dell

## Self-help resources


You can get information and help on Dell products and services using these self-help resources:


**Table 4. Self-help resources**

Self-help resources	Resource location
Information about Dell products and services	<a href="http://www.dell.com">www.dell.com</a>
My Dell	
Tips	
Contact Support	In Windows search, type <code>Contact Support</code> , and press Enter.
Online help for operating system	<a href="http://www.dell.com/support/windows">www.dell.com/support/windows</a> <a href="http://www.dell.com/support/linux">www.dell.com/support/linux</a>
Access top solutions, diagnostics, drivers and downloads, and learn more about your computer through videos, manuals and documents.	Your Dell computer is uniquely identified by a Service Tag or Express Service Code. To view relevant support resources for your Dell computer, enter the Service Tag or Express Service Code at <a href="http://www.dell.com/support">www.dell.com/support</a> .  For more information on how to find the Service Tag for your computer, see <a href="#">Locate the Service Tag on your computer</a> .
Dell knowledge base articles for a variety of computer concerns	<ol style="list-style-type: none"> <li>1. Go to <a href="http://www.dell.com/support">www.dell.com/support</a>.</li> <li>2. On the menu bar at the top of the Support page, select <b>Support &gt; Knowledge Base</b>.</li> <li>3. In the Search field on the Knowledge Base page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles.</li> </ol>

## Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [www.dell.com/contactdell](http://www.dell.com/contactdell).

 **NOTE:** Availability varies by country/region and product, and some services may not be available in your country/region.

 **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.