



# Poly Sync 20 USB-A Speakerphone (772D2AA)

## Overview

### Quality sound made portable

Sound like the professional you are with Poly Sync 20 USB/Bluetooth® smart speakerphone — for conference calls and music anywhere you work. Take it wherever you go — it's got up to 20 hours of talk time.



### Dynamic audio

Take conference room-quality audio on the go. Enjoy remarkable sound from meetings to music and reduced echo and noise so you can be heard clearly.

### Works the way you do

A programable button puts your favorite function at your fingertips — play / pause music, last-number redial and voice assistant — it's up to you. What's the status of a call? Know from a distance with the highly visible light bar.

## Features

### Three-microphone array

Experience conference calls with outside noise and distractions tuned out. A three-microphone array focuses on your voice — not the surrounding noise.

### Full-duplex audio

Collaboration gets tough when one voice dominates the conversation. Full-duplex audio makes simultaneous conversations a breeze.

### Smartphone charging

Stay connected and ready for your calls with the ability to charge your smartphone when on the go via an USB-A port.

### Up to 20 hours of battery life

Work on the go — the battery is ready for portable use with up to 20 hours of talk time on a full charge.  
[1]

### Wireless connection

Enjoy easy connectivity, however you want to work with your devices — connect smartphones wirelessly via Bluetooth® or to the computer with the integrated USB-A or USB Type-C® cable.<sup>[2]</sup>

### Communications platforms

An IT manager's dream, this speakerphone was created for communication and is optimized and certified to work with top virtual meeting providers.  
[3]

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[1] Full charge time is 4 hours.

[2] Connects to: PC via USB-A or USB Type-C® cable (depending on model); smartphone via Bluetooth®.

[3] Visit <https://www.poly.com/us/en/products/phones/sync/sync-20> for more detail.

## Additional specifications

<b>Audio</b>	Up to 7 ft / 2 m microphone pickup range; Ideal for up to 4 m x 4 m room sizes; Full duplex audio; Noise and echo reduction; Bass reflect with dual passive radiators
<b>Battery life</b>	Up to 20 hours (talk time)
<b>Battery type</b>	Rechargeable Li-ion
<b>Bluetooth version</b>	5.1
<b>Button user controls</b>	Power on/off; Bluetooth® pairing
<b>Cable length</b>	71.5 cm
<b>Cable length (imperial)</b>	28 in
<b>Cartons per layer</b>	10
<b>Cartons per pallet</b>	80
<b>Certifications and compliances</b>	CE; FCC; Rohs; IP64
<b>Charge time</b>	<4 hours
<b>Color</b>	Silver
<b>Compatibility</b>	Compatible with PCs via USB Type-A cable and smartphones via Bluetooth®
<b>Compatible Operating Systems</b>	Windows 10; macOS
<b>Connection type</b>	USB Type-A (PC); Bluetooth® (smartphone)
<b>Country of origin</b>	Made in China
<b>ECCN</b>	EAR99
<b>HTS code</b>	8517620090
<b>Indicator light</b>	On call
<b>Management Software</b>	Poly Lens; Plantronics Hub (desktop and mobile versions); Plantronics Manager Pro suites (Asset Management and Adoption)
<b>Manufacturer Warranty</b>	Poly standard two-year limited warranty
<b>Master carton upc code</b>	10017229172446
<b>Microphone bandwidth</b>	100 Hz to 7.8 kHz
<b>Microphone type</b>	Three-microphone steerable array
<b>Minimum System Requirements</b>	USB Type-A port; Bluetooth®
<b>Minimum dimensions (W x D x H)</b>	7.2 x 3.7 x 1.3 in
<b>Minimum dimensions (W x D x H)</b>	18.2 x 9.5 x 3.4 cm
<b>Multiple order quantity</b>	10
<b>Nominal sound pressure level</b>	86 dB SPL
<b>Number of microphones</b>	3
<b>Package dimensions (W x D x H)</b>	7.2 x 8.22 x 2.16 in

<b>Package dimensions (W x D x H)</b>	183 x 209 x 55 mm
<b>Package weight</b>	1.13 lb
<b>Package weight</b>	516 g
<b>Paired devices</b>	Up to 8
<b>Pallet (layers)</b>	8
<b>Pallet dimensions</b>	40 x 48 x 76.37 in
<b>Pallet dimensions (W x D x H)</b>	101.6 x 121.9 x 194 cm
<b>Pallet weight</b>	456.52 kg
<b>Pallet weight</b>	1006.45 lb
<b>Ports</b>	1 SuperSpeed USB Type-A 5Gbps signaling rate (smartphone charging)
<b>Products per pallet</b>	800
<b>Products per pallet layer</b>	80
<b>Speaker size</b>	40 mm
<b>Special features</b>	UC certified; Highly visible status light bar for 360 degree call status indication
<b>Supported bluetooth profiles</b>	A2DP; AVRCP; HFP; HSP; BLE
<b>Touch user controls</b>	Call/answer end; Mute; Volume +/-; Programmable function button; Microsoft Teams
<b>UNSPSC code</b>	43191515
<b>UPC number</b>	017229172449
<b>Weight</b>	0.79 lb
<b>Weight</b>	0.36 kg
<b>What's in the box</b>	Wired Speakerphone; Travel case; Lanyard
<b>Wireless range</b>	Up to 10 m

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Services

Poly Services

★ : Recommended

Poly Support Services

3 year Poly+ Sync 20 Service	PSYNC20312 ★
3 Year Partner Poly+ Sync 20 Price per personal device	PSYNC20362
3 year Next Business Day Hardware Advance Replacement Sync 20 Poly DaaS Service	DSYNC20DS3

Audio

★ : Recommended

Audio Accessories

Poly BT700 USB-A Bluetooth Adapter	786C4AA
Poly BT700 USB-C Bluetooth Adapter	786C5AA
Poly Sync 20 Case	85R77AA
Poly Sync 40 Charging Stand with Power Supply	85T35AA
Poly Sync 40 Charging Stand with Universal Power Supply	85R78AA
Poly Sync 40 Desk Mount	85R80AA
Poly Sync 60 Universal Power Supply	85R82AA

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