



# ThinkSystem ST650 V3 Messages and Codes Reference



**Machine Types:** 7D7A, 7D7B

## Note

Before using this information and the product it supports, be sure to read and understand the safety information and the safety instructions, which are available at: [https://pubs.lenovo.com/safety\\_documentation/](https://pubs.lenovo.com/safety_documentation/)

In addition, be sure that you are familiar with the terms and conditions of the Lenovo warranty for your server, which can be found at: <http://datacentersupport.lenovo.com/warrantylookup>

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# Chapter 1. Messages

When attempting to resolve issues with your server, the best practice is to begin with the event log of the application that is managing the server.

- If you are managing the server from the Lenovo XClarity Administrator, begin with the Lenovo XClarity Administrator event log.
- If you are using some other management application, begin with the Lenovo XClarity Controller event log.

The event log contains server hardware events that are recorded by the Lenovo XClarity Controller or by UEFI. In addition, events can be generated when you perform diagnostic testing on hard drives or memory through the Lenovo XClarity Provisioning Manager (although these events are not stored in the event log).

Use this section to view the events that can be generated by Lenovo XClarity Controller, UEFI, or the Lenovo XClarity Provisioning Manager. For each event, a user action is available to help you understand what must be done to resolve the issue.

## Important:

- The server supports Lenovo XClarity Controller 2 (XCC2). For additional information about Lenovo XClarity Controller 2 (XCC2), refer to <https://pubs.lenovo.com/lxcc-overview/>.
- Lenovo XClarity Provisioning Manager (LXPM) supported version varies by product. All versions of Lenovo XClarity Provisioning Manager are referred to as Lenovo XClarity Provisioning Manager and LXPM in this document, unless specified otherwise. To see the LXPM version supported by your server, go to <https://pubs.lenovo.com/lxpm-overview/>.

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## Event and alert message format

You can use the following content to help you understand the event and alert message format.

The following information is provided for each event message.

### Event identifier

A string that uniquely identifies the event or class of events. This is a 12 character string in the following format:

*FQXppnnxxxxc*

where:

- *pp* indicates the product where the event originate, as follows.
  - **CM**. Chassis Management.
  - **HM**. Hardware manager.
  - **PM**. XClarity Provisioning manger - LXPM (LEPT).
  - **SF**. System Firmware.
  - **SP**. Service Processor.
- *nn* identifies the component or system management where the event originated, as follows:

#### *Components*

- **AA**. Canister/Appliance - Contains system components not expected to be serviced by a customer.
- **CA**. Cooling - Fans, blowers, mux cards, policies, chillers/refrigeration, water management units, water pumps, water filtration, air flow sensors, thermal monitors.

- **DA.** Display - Graphics adapters, op panel, monitor/console (including front/back panel, control panel, LCD panel etc).
- **IO.** I/O connectivity - PCI/USB hub, bridge, bus, risers, configuration settings, interconnect, keyboard, mouse, KVM.
- **MA.** Memory - Includes DIMMs, memory card, configuration settings, memory controller, redundant modes (mirroring, spare, etc), RAID memory, NVRAM, EPROM.
- **PU.** Processing - Involves the processor, processor cards and system board (system board assembly), configuration settings, and microcode, cache, Trusted Computing Module, processor interconnect (QPI cables).
- **PW.** Power - Can be power supplies, VRMs, VRDs, voltage levels, system power state, policies, batteries, AT power width, TPMD, power controllers, external power, Battery Backup Unit (UPS), PDUs.
- **SB.** System Board - Main system board, associated risers, system planar, mid-planes, backplanes, interconnects.
- **SD.** Client Data Storage Device - Flash storage adapters, drives, cd/dvd drives, SSD, SAS, DASD, Flash storage, tape, volumes, remoteCopy, flashCopy, managed Storage Systems.
- **SR.** Storage RAID - Adapters, configuration, settings, interconnect, arrays, drive enclosures.
- **VD.** VPD - Configuration settings, EPROMs, communication.

*Systems Management* - FSM, PSM, HMC, FDMC UEFI, CMM, IOMC, CCE, PMC, DPSM, SVC, management of storage, services, IMM, FSP, systems management networking.

- **BR.** Systems Management - Backup/Restore & Failover (HA).
- **BT.** System management - Boot, reboot, hard/warm reset, shutdown.
- **CL.** LEPT Clone.
- **CN.** Systems Management - Console.
- **CP.** Systems Management - Config Patterns.
- **CR.** Systems Management - Core / Virtual Appliance.
- **DD.** Device Driver - AIX, IBM I, Subsystem Device Driver (SDD), IPMI Service.
- **DM.** Systems Management - Data Management.
- **EA.** Vendor Events.
- **EM.** Events Monitoring - LEPT Dash Board.
- **EM.** Systems Management - Events / Monitoring.
- **FC.** Systems Management - FlexCat OS/Config deployment.
- **FW.** System management - Firmware.
- **HA.** Hypervisor - Virtual Components, Boots, Crashes, SRIOV, LPARs.
- **IF.** Interconnect (Fabric) - common, podm, icm, Irim (SWFW major, various minors & functions).
- **II.** Interconnect (Interfaces) - cimp, smis, cli, mapi (SCFG major).
- **IM.** Interconnect (PCI Manager) - pcim (SWFW major, various minors and functions).
- **IN.** Interconnect (Networking) - bos, ethm, fcf, npiv (FCF major plus SWFW major, various minors & functions) data network, network settings, ports, security, adapters, switches, fiber channel, optical ports, Ethernet.
- **IP.** Interconnect (PIE) - tbd.
- **IU.** Interconnect (Utilities / Infrastructure) - util, infr, serv, isds (IBIS major), remote copy (storage).
- **NM.** Network Management - LEPT Welcompage.
- **NM.** Systems Management - Network Management.
- **OH.** OS/Hypervisor Interface - Passing of error logs, partition management, services (time, etc).
- **OS.** LEPT OS Deploy.
- **OS.** OS - Power Linux, AIX IPL, AIX, crash and dump codes, IBM i kernal code, IBM i OS, management of storage.
- **PR.** System management - Entity presence.
- **RC.** Systems Management - Remote Control.
- **SD.** LEPT Storage Test.
- **SE.** Systems Management - Security.
- **SR.** LEPT Raid Setup.
- **SS.** Service & Support - LEPT FFDC Collection.

- **SS.** Systems Management - Service & Support.
- **TR.** Time Reference - RTC, Master clock, drawer clocks, NTP.
- **UN.** Unknown/any entity.
- **UP.** LEPT Firmware Update.
- **UP.** Systems Management - Updates.
- **WD.** System management - Watchdog.
- **xxxx** is an incrementing number of the Sub-System events set.
- **c** identifies the severity, as follows.
  - **A.** Reserved as Immediate Action.
  - **B.** Unknown / No action.
  - **D.** Reserved - Immediate Decision.
  - **E.** Reserved - Eventual Action.
  - **F.** Warning / No Action.
  - **G.** Warning / Deferred Action.
  - **H.** Minor / Deferred Action.
  - **I.** Information / No Action.
  - **J.** Minor / Immediate Action.
  - **K.** Major / Deferred Action.
  - **L.** Major / Immediate Action.
  - **M.** Critical / Immediate Action.
  - **N.** Fatal / Immediate Action.
  - **W.** Reserved - System Wait.



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## Chapter 2. XClarity Controller events

When a hardware event is detected by the Lenovo XClarity Controller on the server, the Lenovo XClarity Controller writes that event in the system-event log on the server.

**Notes:** Event identifier (ID) is a unique identifier used to search for XCC events. The event message may have one or more arguments, which could be replaceable text of FRU name or sensor name to identify the failed component. So one XCC event ID could represent a generic event or similar faults that happened on different hardware components. The general way of problem determination is to locate the event by ID, identify the hardware component by message argument if it contains hardware component name, and then perform actions defined in User Action.

Example:

FQXSPCA0017M: Sensor [SensorElementName] has transitioned to critical from a less severe state where:

- FQXSPCA0017M is the event ID.
- *[SensorElementName]* is a sensor variable, indicating the name of hardware component. It can be CPU, PCI adapter, OCP card or chipset. You can find the event by the event ID FQXSPCA0017M and perform actions defined in User Action for the component.

For additional information about the Lenovo XClarity Controller event log, see “Viewing Event Logs” section in the XCC documentation compatible with your server at <https://pubs.lenovo.com/lxcc-overview/>.

For each event code, the following fields are displayed:

### Event identifier

An identifier that uniquely identifies an event.

### Event description

The logged message string that appears for an event. When the event string is displayed in the event log, information such as a specific component is displayed. In this documentation, that additional information appears as variables, which include but not limited to the following:

- *[SensorElementName]*, *[ManagedElementName]*, *[ProcessorElementName]*, *[ComputerSystemElementName]*, *[PowerSupplyElementName]*, ...
- *[arg1]*, *[arg2]*, *[arg3]*, *[arg4]*, *[arg5]*...

### Explanation

Provides additional information to explain why the event occurred.

### Severity

An indication of the level of concern for the condition. The following severities can be displayed.

- **Informational.** The event was recorded for audit purposes, usually a user action or a change of states that is normal behavior.
- **Warning.** The event is not as severe as an error, but if possible, the condition should be corrected before it becomes an error. It might also be a condition that requires additional monitoring or maintenance.
- **Error.** The event is a failure or critical condition that impairs service or an expected function.

### Alert Category

Similar events are grouped together in categories. The alert category is in the following format: *severity - device*, where:

- *severity* is one of the following severity levels:
  - **Critical.** A key component in the server is no longer functioning.
  - **Warning.** The event might progress to a critical level.
  - **System.** The event is the result of a system error or a configuration change.
- *device* is the specific device in the server that caused the event to be generated.

### Serviceable

Specifies whether user action is required to correct the problem.

### CIM Information

Provides the prefix of the message ID and the sequence number that is used by the CIM message registry.

### SNMP Trap ID

The SNMP trap ID that is found in the SNMP alert management information base (MIB).

### Automatically contact Service

You can configure the Lenovo XClarity Administrator to automatically notify Support (also known as call home) if certain types of errors are encountered. If you have configured this function and this field is set to Yes, Lenovo Support will be notified automatically if the event is generated. While you wait for Lenovo Support to call, you can perform the recommended actions for the event.

**Note:** This documentation includes references to IBM web sites, products, and information about obtaining service. IBM is Lenovo's preferred service provider for the Lenovo server products.

For more information about enabling Call Home from Lenovo XClarity Administrator, see [https://pubs.lenovo.com/lxca/admin\\_setupcallhome](https://pubs.lenovo.com/lxca/admin_setupcallhome). In addition, see “XCC events that automatically notify Support” on page 6 for a consolidated list of all Lenovo XClarity Controller events that are called home to Lenovo Support.

### User Action

Indicates what actions you should perform to solve the event. Perform the steps listed in this section in the order shown until the problem is solved. If you cannot solve the problem after performing all steps, contact Lenovo Support.

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## XCC events that automatically notify Support

You can configure the XClarity Administrator to automatically notify Support (also known as *call home*) if certain types of errors are encountered. If you have configured this function, see the table for a list of events that automatically notify Support.

Table 1. Events that automatically notify Support

Event ID	Message String
FQXSPERM0008N	The System [ComputerSystemElementName] has encountered a system hardware fault.
FQXSPERM4014I	The RAID controller has problem with the battery. Please contact technical support to resolve this issue.([arg1],[arg2],[arg3],[arg4],[arg5])
FQXSPERM4015I	The RAID controller detected unrecoverable error. The controller needs replacement.([arg1],[arg2],[arg3],[arg4],[arg5])
FQXSPERM4025I	One or more virtual drive have problem. Please contact technical support to resolve this issue.([arg1],[arg2],[arg3],[arg4],[arg5])
FQXSPERM4026I	Drive error was detected by RAID controller. Please contact technical support to resolve this issue.([arg1],[arg2],[arg3],[arg4],[arg5])

Table 1. Events that automatically notify Support (continued)

Event ID	Message String
FQXSPMA0011G	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].
FQXSPPU0004M	[ProcessorElementName] has Failed with FRB1/BIST condition.
FQXSPPW0003L	Power supply [arg1] in the enclosure/chassis (MTM-SN: [arg2])has failed.
FQXSPPW0013L	[PowerSupplyElementName] has Failed.
FQXSPSD0001L	The [StorageVolumeElementName] has a fault.
FQXSPSD0002G	Failure Predicted on [StorageVolumeElementName] for array [ComputerSystemElementName].
FQXSPSD0002L	Drive [arg1] in the enclosure/chassis(MTM-SN: [arg2]) has a fault.
FQXSPSD0003G	Failure Predicted on drive [arg1] in the enclosure/chassis (MTM-SN: [arg2]).
FQXSPSD0006L	Array [ComputerSystemElementName] has failed.
FQXSPSD0008L	Array failed on drive [arg1] in the enclosure/chassis (MTM-S/N: [arg2]).
FQXSPSS4004I	Test Call Home Generated by user [arg1].
FQXSPSS4005I	Manual Call Home by user [arg1]: [arg2].

## XCC events organized by severity

The following table lists all XCC events, organized by severity (Information, Error, and Warning).

Table 2. Events organized by severity

Event ID	Message String	Severity
FQXSPBR4000I	Management Controller [arg1]: Configuration restored from a file by user [arg2].	Informational
FQXSPBR4002I	Management Controller [arg1] Reset was caused by restoring default values.	Informational
FQXSPBR4004I	Server timeouts set by user [arg1]: EnableOSWatchdog=[arg2], OSWatchdogTimeout=[arg3], EnableLoaderWatchdog=[arg4], LoaderTimeout=[arg5].	Informational
FQXSPBR4005I	Management Controller [arg1]: Configuration saved to a file by user [arg2].	Informational
FQXSPBR4006I	Management Controller [arg1]: Configuration restoration from a file by user [arg2] completed.	Informational
FQXSPBR4009I	Management Controller [arg1]: cloning configuration from neighbor server [arg2] by group name [arg3].	Informational
FQXSPBR400AI	Management Controller [arg1]: cloning configuration from neighbor server [arg2] by group name [arg3] completed.	Informational
FQXSPBR400BI	Management Controller [arg1]: cloning configuration from neighbor server [arg2] by group name [arg3] failed to complete.	Informational
FQXSPBR400CI	Management Controller [arg1]: cloning configuration from neighbor server [arg2] by group name [arg3] failed to start.	Informational

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPBR400DI	Neighbor group clone configuration was initiated by user [arg1].	Informational
FQXSPBR400EI	Neighbor group firmware update was initiated by user [arg1].	Informational
FQXSPBR400FI	The neighbor group management is [arg1] by user [arg2] from [arg3] at IP address [arg4].	Informational
FQXSPCA2002I	Numeric sensor [NumericSensorElementName] going low (lower critical) has deasserted.	Informational
FQXSPCN4000I	Serial Redirection set by user [arg1]: Mode=[arg2], BaudRate=[arg3], StopBits=[arg4], Parity=[arg5], SessionTerminateSequence=[arg6].	Informational
FQXSPCN4001I	Remote Control session started by user [arg1] in [arg2] mode.	Informational
FQXSPCN4002I	User [arg1] has terminated an active console session.	Informational
FQXSPCN4003I	Remote Control session started by user [arg1] in [arg2] mode has been closed.	Informational
FQXSPDA0001I	The Power Button [ButtonElementName] has been pressed.	Informational
FQXSPDA0002I	The Sleep Button [ButtonElementName] has been pressed.	Informational
FQXSPDA2000I	The System [ComputerSystemElementName] has detected a POST Error deassertion.	Informational
FQXSPDM4000I	Inventory data changed for device [arg1], new device data hash=[arg2], new master data hash=[arg3] .	Informational
FQXSPDM4001I	Storage [arg1] has changed.	Informational
FQXSPDM4003I	TKLM servers set by user [arg1]: TKLMServer1=[arg2] Port=[arg3], TKLMServer2=[arg4] Port=[arg5], TKLMServer3=[arg6] Port=[arg7], TKLMServer4=[arg8] Port=[arg9].	Informational
FQXSPDM4004I	TKLM servers device group set by user [arg1]: TKLMServerDeviceGroup=[arg2] .	Informational
FQXSPDM4005I	User [arg1] has generated a new encryption key pair and installed a self-signed certificate for the TKLM client.	Informational
FQXSPDM4006I	User [arg1] has generated a new encryption key and certificate signing request for the TKLM client.	Informational
FQXSPDM4007I	User [arg1] has imported a signed certificate for the TKLM client from [arg2].	Informational
FQXSPDM4008I	User [arg1] has imported a server certificate for the TKLM server.	Informational
FQXSPDM4009I	User [arg1] has [arg2] file [arg3] from [arg4].	Informational
FQXSPDM4010I	Inventory data collecting and processing complete for [arg1], sequence number is [arg2].	Informational
FQXSPEM0001I	The Log [RecordLogElementName] used by [ManagedSystemElementName] has been disabled.	Informational
FQXSPEM0002I	The Log [RecordLogElementName] used by [ManagedSystemElementName] has been disabled.	Informational
FQXSPEM0003I	The Log [RecordLogElementName] has been cleared.	Informational
FQXSPEM0004I	The Log [RecordLogElementName] is full.	Informational

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPeM0005I	The Log [RecordLogElementName] is almost full.	Informational
FQXSPeM0006I	The System [ComputerSystemElementName] has been reconfigured.	Informational
FQXSPeM0007I	The System [ComputerSystemElementName] has encountered an OEM System Boot Event.	Informational
FQXSPeM0009I	The System [ComputerSystemElementName] has generated an auxiliary Log Entry in Log [RecordLogElement].	Informational
FQXSPeM2000I	The Log [RecordLogElementName] used by [MemoryElementName] has been enabled.	Informational
FQXSPeM2002I	The Log [RecordLogElementName] used by [ManagedSystemElementName] has been enabled.	Informational
FQXSPeM2004I	The Log [RecordLogElementName] is no longer full.	Informational
FQXSPeM2008I	The System [ComputerSystemElementName] has recovered from a system hardware fault.	Informational
FQXSPeM4000I	The [arg1] on system [arg2] cleared by user [arg3].	Informational
FQXSPeM4001I	The [arg1] on system [arg2] is 75% full.	Informational
FQXSPeM4002I	The [arg1] on system [arg2] is 100% full.	Informational
FQXSPeM4003I	LED [arg1] state changed to [arg2] by [arg3].	Informational
FQXSPeM4004I	SNMP [arg1] enabled by user [arg2] .	Informational
FQXSPeM4005I	SNMP [arg1] disabled by user [arg2] .	Informational
FQXSPeM4006I	Alert Configuration Global Event Notification set by user [arg1]: RetryLimit=[arg2], RetryInterval=[arg3], EntryInterval=[arg4].	Informational
FQXSPeM4007I	Alert Recipient Number [arg1] updated: Name=[arg2], DeliveryMethod=[arg3], Address=[arg4], IncludeLog=[arg5], Enabled=[arg6], EnabledAlerts=[arg7], AllowedFilters=[arg8] by user [arg9] from [arg10] at IP address [arg11].	Informational
FQXSPeM4008I	SNMP Traps enabled by user [arg1]: EnabledAlerts=[arg2], AllowedFilters=[arg3] .	Informational
FQXSPeM4009I	The UEFI Definitions have been changed.	Informational
FQXSPeM4010I	UEFI Reported: [arg1].	Informational
FQXSPeM4011I	XCC failed to log previous event [arg1].	Informational
FQXSPeM4012I	User [arg1] made system [arg2] Encapsulation lite Mode.	Informational
FQXSPeM4013I	Battery error was detected by RAID controller. The battery unit needs replacement.([arg1],[arg2],[arg3],[arg4],[arg5])	Informational
FQXSPeM4014I	The RAID controller has problem with the battery. Please contact technical support to resolve this issue.([arg1],[arg2],[arg3],[arg4],[arg5])	Informational
FQXSPeM4015I	The RAID controller detected unrecoverable error. The controller needs replacement.([arg1],[arg2],[arg3],[arg4],[arg5])	Informational
FQXSPeM4016I	The RAID controller detected one or more problems. Please contact technical support for additional assistance.([arg1],[arg2],[arg3],[arg4],[arg5])	Informational

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPEM4017I	The RAID controller detected one or more possible configuration changes within the subsystem. Please check the drive LED status. If necessary, contact technical support for additional assistance.([arg1],[arg2],[arg3],[arg4],[arg5])	Informational
FQXSPEM4018I	Enclosure/Chassis issue detected with one or more units. Please check the enclosure/chassis units to repair the problem.([arg1],[arg2],[arg3],[arg4],[arg5])	Informational
FQXSPEM4019I	Connectivity issue detected with the enclosure/chassis. Please check your cable configurations to repair the problem.([arg1],[arg2],[arg3],[arg4],[arg5])	Informational
FQXSPEM4020I	Fan problem detected with the enclosure/chassis. Please check the enclosure/chassis unit fan for correct operation.([arg1],[arg2],[arg3],[arg4],[arg5])	Informational
FQXSPEM4022I	Enclosure/Chassis power supply has problem. Please check the enclosure/chassis unit power supply for correct operation.([arg1],[arg2],[arg3],[arg4],[arg5])	Informational
FQXSPEM4023I	One or more virtual drive are in abnormal status that may cause unavailable virtual drive. Please check the event logs and if events are targeted to the same disk then replace the drive. If necessary, contact technical support for additional assistance.([arg1],[arg2],[arg3],[arg4],[arg5])	Informational
FQXSPEM4024I	The RAID controller detected one or more possible configuration problem within the subsystem. Please check the event logs and if events are targeted to the same disk then replace the drive. If necessary, contact technical support for additional assistance.([arg1],[arg2],[arg3],[arg4],[arg5])	Informational
FQXSPEM4025I	One or more virtual drive have problem. Please contact technical support to resolve this issue.([arg1],[arg2],[arg3],[arg4],[arg5])	Informational
FQXSPEM4026I	Drive error was detected by RAID controller. Please contact technical support to resolve this issue.([arg1],[arg2],[arg3],[arg4],[arg5])	Informational
FQXSPEM4027I	Drive error was detected by RAID controller. Please check the event logs and if events are targeted to the same disk then replace the drive. If necessary, contact technical support for additional assistance.([arg1],[arg2],[arg3],[arg4],[arg5])	Informational
FQXSPEM4028I	The port [arg1] of PCIe device [arg2] at [arg3] has link [arg4].	Informational
FQXSPEM4029I	All PCIe slots on [arg1] may not be functional based upon your current CPU population.	Informational
FQXSPEM4030I	A scheduled operation on the RAID controller has encountered an issue. Refer to RAID Logs under Server Management, Local Storage, for details.([arg1],[arg2],[arg3],[arg4],[arg5])	Informational
FQXSPEM4031I	SSD wear threshold setting is changed from [arg1] to [arg2] by user [arg3] from [arg4] at IP address [arg5].	Informational
FQXSPEM4032I	Acoustic Mode [arg1] has been engaged. Fan speed limits are in place.	Informational
FQXSPEM4033I	Acoustic Mode [arg1] has been disengaged to allow adequate cooling.	Informational

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPFC4000I	The bare metal connection process has been started.	Informational
FQXSPFC4001I	The bare metal update application reports a status of [arg1].	Informational
FQXSPFC4002I	System running in setup.	Informational
FQXSPFC4003I	UEFI deployment boot mode is enabled for NextBoot.	Informational
FQXSPFC4004I	UEFI deployment boot mode is enabled for NextAc.	Informational
FQXSPFC4005I	UEFI deployment boot mode has been disabled.	Informational
FQXSPFW0003I	The System [ComputerSystemElementName] encountered firmware progress.	Informational
FQXSPFW0004I	UEFI advanced memory test is running.	Informational
FQXSPFW2000I	The System [ComputerSystemElementName] has detected a POST Error deassertion.	Informational
FQXSPFW2001I	The System [ComputerSystemElementName] has detected a POST Error deassertion.	Informational
FQXSPFW2002I	The System [ComputerSystemElementName] has recovered from a firmware hang.	Informational
FQXSPIO0005N	An I/O Channel Check NMI has occurred on system [ComputerSystemElementName].	Informational
FQXSPIO0010I	A Correctable Bus Error has occurred on bus [SensorElementName].	Informational
FQXSPIO2002I	The System [ComputerSystemElementName] has detected a POST Error deassertion.	Informational
FQXSPIO2003I	System [ComputerSystemElementName] has recovered from a diagnostic interrupt.	Informational
FQXSPIO2004I	Bus [SensorElementName] has recovered from a bus timeout.	Informational
FQXSPIO2005I	System [ComputerSystemElementName] has recovered from an NMI.	Informational
FQXSPIO2006I	System [ComputerSystemElementName] has recovered from an NMI.	Informational
FQXSPIO2007I	A PCI PERR recovery has occurred on system [ComputerSystemElementName].	Informational
FQXSPIO2008I	A PCI SERR on system [ComputerSystemElementName] has deasserted.	Informational
FQXSPIO2010I	Bus [SensorElementName] has recovered from a Correctable Bus Error.	Informational
FQXSPIO2011I	Bus [SensorElementName] has recovered from an Uncorrectable Error.	Informational
FQXSPIO2012I	System [ComputerSystemElementName] has recovered from a Fatal NMI.	Informational
FQXSPIO2013I	Bus [SensorElementName] has recovered from a Fatal Bus Error.	Informational
FQXSPIO2014I	Bus [SensorElementName] is no longer operating in a degraded state.	Informational
FQXSPIO4002I	GPU Board Status was recovered by [arg1] of [arg1].	Informational
FQXSPMA0001I	Error Detected and Corrected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Informational

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPMA0003I	[PhysicalMemoryElementName] Added on Subsystem [MemoryElementName].	Informational
FQXSPMA0004I	[PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].	Informational
FQXSPMA0009I	Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Informational
FQXSPMA0022I	Post Package Repair Success for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Informational
FQXSPMA0023I	Post Package Repair Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Informational
FQXSPMA2002I	Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has deasserted.	Informational
FQXSPMA2003I	[PhysicalMemoryElementName] Removed on Subsystem [MemoryElementName].	Informational
FQXSPMA2004I	[PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].	Informational
FQXSPMA2005I	The System [ComputerSystemElementName] has detected a POST Error deassertion.	Informational
FQXSPMA2006I	Parity Error Recovery for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Informational
FQXSPMA2008I	Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Informational
FQXSPMA2009I	Memory sparing concluded for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Informational
FQXSPMA2010I	[PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.	Informational
FQXSPMA2011I	Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Informational
FQXSPMA2012I	An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Informational
FQXSPMA2013I	The System [ComputerSystemElementName] has detected a POST Error deassertion.	Informational
FQXSPNM4000I	Management Controller [arg1] Network Initialization Complete.	Informational
FQXSPNM4001I	Ethernet Data Rate modified from [arg1] to [arg2] by user [arg3].	Informational
FQXSPNM4002I	Ethernet Duplex setting modified from [arg1] to [arg2] by user [arg3].	Informational
FQXSPNM4003I	Ethernet MTU setting modified from [arg1] to [arg2] by user [arg3].	Informational
FQXSPNM4004I	Ethernet locally administered MAC address modified from [arg1] to [arg2] by user [arg3].	Informational
FQXSPNM4005I	Ethernet interface [arg1] by user [arg2].	Informational
FQXSPNM4006I	Hostname set to [arg1] by user [arg2].	Informational

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPNM4007I	IP address of network interface modified from [arg1] to [arg2] by user [arg3].	Informational
FQXSPNM4008I	IP subnet mask of network interface modified from [arg1] to [arg2] by user [arg3].	Informational
FQXSPNM4009I	IP address of default gateway modified from [arg1] to [arg2] by user [arg3].	Informational
FQXSPNM4011I	ENET[[arg1]] DHCP-HSTN=[arg2], DN=[arg3], IP@=[arg4], SN=[arg5], GW@=[arg6], DNS1@=[arg7] .	Informational
FQXSPNM4012I	ENET[[arg1]] IP-Cfg:HstName=[arg2], IP@=[arg3] ,NetMsk=[arg4], GW@=[arg5] .	Informational
FQXSPNM4013I	LAN: Ethernet[[arg1]] interface is no longer active.	Informational
FQXSPNM4014I	LAN: Ethernet[[arg1]] interface is now active.	Informational
FQXSPNM4015I	DHCP setting changed to [arg1] by user [arg2].	Informational
FQXSPNM4016I	Domain name set to [arg1] by user [arg2].	Informational
FQXSPNM4017I	Domain Source changed to [arg1] by user [arg2].	Informational
FQXSPNM4018I	DDNS setting changed to [arg1] by user [arg2].	Informational
FQXSPNM4019I	DDNS registration successful. The domain name is [arg1].	Informational
FQXSPNM4020I	IPv6 enabled by user [arg1] .	Informational
FQXSPNM4021I	IPv6 disabled by user [arg1] .	Informational
FQXSPNM4022I	IPv6 static IP configuration enabled by user [arg1].	Informational
FQXSPNM4023I	IPv6 DHCP enabled by user [arg1].	Informational
FQXSPNM4024I	IPv6 stateless auto-configuration enabled by user [arg1].	Informational
FQXSPNM4025I	IPv6 static IP configuration disabled by user [arg1].	Informational
FQXSPNM4026I	IPv6 DHCP disabled by user [arg1].	Informational
FQXSPNM4027I	IPv6 stateless auto-configuration disabled by user [arg1].	Informational
FQXSPNM4028I	ENET[[arg1]] IPv6-LinkLocal:HstName=[arg2], IP@=[arg3] ,Pref=[arg4] .	Informational
FQXSPNM4029I	ENET[[arg1]] IPv6-Static:HstName=[arg2], IP@=[arg3] ,Pref=[arg4], GW@=[arg5] .	Informational
FQXSPNM4030I	ENET[[arg1]] DHCPv6-HSTN=[arg2], DN=[arg3], IP@=[arg4], Pref=[arg5], DNS1@=[arg5].	Informational
FQXSPNM4031I	IPv6 static address of network interface modified from [arg1] to [arg2] by user [arg3].	Informational
FQXSPNM4033I	Telnet port number changed from [arg1] to [arg2] by user [arg3].	Informational
FQXSPNM4034I	SSH port number changed from [arg1] to [arg2] by user [arg3].	Informational
FQXSPNM4035I	Web-HTTP port number changed from [arg1] to [arg2] by user [arg3].	Informational
FQXSPNM4036I	Web-HTTPS port number changed from [arg1] to [arg2] by user [arg3].	Informational

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPNM4037I	CIM/XML HTTP port number changed from [arg1] to [arg2] by user [arg3].	Informational
FQXSPNM4038I	CIM/XML HTTPS port number changed from [arg1] to [arg2] by user [arg3].	Informational
FQXSPNM4039I	SNMP Agent port number changed from [arg1] to [arg2] by user [arg3].	Informational
FQXSPNM4040I	SNMP Traps port number changed from [arg1] to [arg2] by user [arg3].	Informational
FQXSPNM4041I	Syslog port number changed from [arg1] to [arg2] by user [arg3].	Informational
FQXSPNM4042I	Remote Presence port number changed from [arg1] to [arg2] by user [arg3].	Informational
FQXSPNM4043I	SMTP Server set by user [arg1] to [arg2]:[arg3].	Informational
FQXSPNM4044I	Telnet [arg1] by user [arg2].	Informational
FQXSPNM4045I	DNS servers set by user [arg1]: UseAdditionalServers=[arg2], PreferredDNStype=[arg3], IPv4Server1=[arg4], IPv4Server2=[arg5], IPv4Server3=[arg6], IPv6Server1=[arg7], IPv6Server2=[arg8], IPv6Server3=[arg9].	Informational
FQXSPNM4046I	LAN over USB [arg1] by user [arg2].	Informational
FQXSPNM4047I	LAN over USB Port Forwarding set by user [arg1]: ExternalPort=[arg2], USB-LAN port=[arg3].	Informational
FQXSPNM4048I	PXE boot requested by user [arg1].	Informational
FQXSPNM4049I	User [arg1] has initiated a TKLM Server Connection Test to check connectivity to server [arg2].	Informational
FQXSPNM4050I	User [arg1] has initiated an SMTP Server Connection Test.	Informational
FQXSPNM4051I	User [arg1] has set the SMTP Server reverse-path to [arg2].	Informational
FQXSPNM4052I	DHCP specified hostname is set to [arg1] by user [arg2].	Informational
FQXSPNM4053I	DNS discovery of Lenovo XClarity Administrator has been [arg1] by user [arg2].	Informational
FQXSPNM4054I	The hostname from DHCP is [arg1] by user [arg2].	Informational
FQXSPNM4055I	The hostname from DHCP is invalid.	Informational
FQXSPNM4056I	The NTP server address [arg1] is invalid.	Informational
FQXSPNM4057I	Security: IP address: [arg1] had [arg2] login failures, it will be blocked to access for [arg3] minutes.	Informational
FQXSPNM4058I	IP address of network interface [arg1] is modified from [arg2] to [arg3] by user [arg4].	Informational
FQXSPNM4059I	IP subnet mask of network interface [arg1] is modified from [arg2] to [arg3] by user [arg4].	Informational
FQXSPNM4060I	IP address of default gateway of network interface [arg1] is modified from [arg2] to [arg3] by user [arg4].	Informational
FQXSPOS4000I	OS Watchdog response [arg1] by [arg2] .	Informational

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPOS4001I	Watchdog [arg1] Screen Capture Occurred .	Informational
FQXSPOS4004I	Operating System status has changed to [arg1].	Informational
FQXSPOS4005I	Host Power-On password changed by user [arg1] from [arg2] at IP address [arg3].	Informational
FQXSPOS4006I	Host Power-On password cleared by user [arg1] from [arg2] at IP address [arg3].	Informational
FQXSPOS4007I	Host Admin password changed by user [arg1] from [arg2] at IP address [arg3].	Informational
FQXSPOS4008I	Host Admin password cleared by user [arg1] from [arg2] at IP address [arg3].	Informational
FQXSPOS4009I	OS Crash Video Captured.	Informational
FQXSPOS4011I	OS failure screen capture with hardware error is [arg1] by user [arg2] from [arg3] at IP address [arg4].	Informational
FQXSPPP4000I	Attempting to [arg1] server [arg2] by user [arg3].	Informational
FQXSPPP4001I	Server Power Off Delay set to [arg1] by user [arg2].	Informational
FQXSPPP4002I	Server [arg1] scheduled for [arg2] at [arg3] by user [arg4].	Informational
FQXSPPP4003I	Server [arg1] scheduled for every [arg2] at [arg3] by user [arg4].	Informational
FQXSPPP4004I	Server [arg1] [arg2] cleared by user [arg3].	Informational
FQXSPPP4005I	The power cap value changed from [arg1] watts to [arg2] watts by user [arg3].	Informational
FQXSPPP4006I	The minimum power cap value changed from [arg1] watts to [arg2] watts.	Informational
FQXSPPP4007I	The maximum power cap value changed from [arg1] watts to [arg2] watts.	Informational
FQXSPPP4008I	The soft minimum power cap value changed from [arg1] watts to [arg2] watts.	Informational
FQXSPPP4011I	Power capping was activated by user [arg1].	Informational
FQXSPPP4012I	Power capping was deactivated by user [arg1].	Informational
FQXSPPP4013I	Static Power Savings mode has been turned on by user [arg1].	Informational
FQXSPPP4014I	Static Power Savings mode has been turned off by user [arg1].	Informational
FQXSPPP4015I	Dynamic Power Savings mode has been turned on by user [arg1].	Informational
FQXSPPP4016I	Dynamic Power Savings mode has been turned off by user [arg1].	Informational
FQXSPPP4017I	Power cap and external throttling occurred.	Informational
FQXSPPP4018I	External throttling occurred .	Informational
FQXSPPP4019I	Power cap throttling occurred.	Informational
FQXSPPP4020I	The measured power value has returned below the power cap value.	Informational
FQXSPPP4021I	The new minimum power cap value has returned below the power cap value.	Informational

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPPP4022I	The server was restarted for an unknown reason.	Informational
FQXSPPP4023I	The server is restarted by chassis control command.	Informational
FQXSPPP4024I	The server was reset via push button.	Informational
FQXSPPP4025I	The server was powered-up via power push button.	Informational
FQXSPPP4026I	The server was restarted when the watchdog expired..	Informational
FQXSPPP4027I	The server was restarted for OEM reason.	Informational
FQXSPPP4028I	The server was automatically powered on because the power restore policy is set to always restore..	Informational
FQXSPPP4029I	The server was automatically powered on because the power restore policy is set to restore previous power state..	Informational
FQXSPPP4030I	The server was reset via Platform Event Filter.	Informational
FQXSPPP4031I	The server was power-cycled via Platform Event Filter.	Informational
FQXSPPP4032I	The server was soft reset.	Informational
FQXSPPP4033I	The server was powered up via Real Time Clock (scheduled power on).	Informational
FQXSPPP4034I	The server was powered off for an unknown reason.	Informational
FQXSPPP4035I	The server was powered off by chassis control command.	Informational
FQXSPPP4036I	The server was powered off via push button.	Informational
FQXSPPP4037I	The server was powered off when the watchdog expired.	Informational
FQXSPPP4038I	The server stayed powered off because the power restore policy is set to always restore..	Informational
FQXSPPP4039I	The server stayed powered off because the power restore policy is set to restore previous power state..	Informational
FQXSPPP4040I	The server was powered off via Platform Event Filter.	Informational
FQXSPPP4041I	The server was powered off via Real Time Clock (scheduled power off).	Informational
FQXSPPP4042I	Management Controller [arg1] reset was initiated due to Power-On-Reset.	Informational
FQXSPPP4043I	Management Controller [arg1] reset was initiated by PRESET.	Informational
FQXSPPP4044I	Management Controller [arg1] reset was initiated by CMM.	Informational
FQXSPPP4045I	Management Controller [arg1] reset was initiated by XCC firmware.	Informational
FQXSPPP4046I	Remote power permission is [arg1].	Informational
FQXSPPP4047I	Management Controller [arg1] reset was initiated by user [arg2].	Informational
FQXSPPP4048I	Attempting to AC power cycle server [arg1] by user [arg2].	Informational
FQXSPPP4049I	Management Controller [arg1] reset was initiated by Front Panel.	Informational
FQXSPPP4050I	Management Controller [arg1] reset was initiated to activate PFR Firmware.	Informational

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPPU0000I	[ProcessorElementName] in slot [SlotElementName] has been added.	Informational
FQXSPPU0008I	[ProcessorElementName] has been Disabled.	Informational
FQXSPPU0010I	A terminator has been detected on [ProcessorElementName].	Informational
FQXSPPU2003I	[ProcessorElementName] has Recovered from IERR.	Informational
FQXSPPU2004I	[ProcessorElementName] has Recovered from FRB1/BIST condition.	Informational
FQXSPPU2005I	[ProcessorElementName] has Recovered from FRB2/POST condition.	Informational
FQXSPPU2006I	[ProcessorElementName] has Recovered from FRB3 condition.	Informational
FQXSPPU2007I	The System [ComputerSystemElementName] has detected a POST Error deassertion.	Informational
FQXSPPU2008I	[ProcessorElementName] has been Enabled.	Informational
FQXSPPU2009I	[ProcessorElementName] has Recovered from a Configuration Mismatch.	Informational
FQXSPPW0002I	Power supply [arg1] in the enclosure/chassis (MTM-SN: [arg2])has been added.	Informational
FQXSPPW0004I	The input to [PowerSupplyElementName] has been lost or fallen out of range.	Informational
FQXSPPW0005I	[PowerSupplyElementName] is operating in an Input State that is out of range.	Informational
FQXSPPW0008I	[SensorElementName] has been turned off.	Informational
FQXSPPW0009I	[PowerSupplyElementName] has been Power Cycled.	Informational
FQXSPPW0010I	[PowerSupplyElementName] has encountered an error during power down.	Informational
FQXSPPW0011I	[PowerSupplyElementName] has lost power.	Informational
FQXSPPW2001I	[PowerSupplyElementName] has been removed from container [PhysicalPackageElementName].	Informational
FQXSPPW2003I	Failure no longer predicted on [PowerSupplyElementName].	Informational
FQXSPPW2004I	[PowerSupplyElementName] has returned to a Normal Input State.	Informational
FQXSPPW2005I	[PowerSupplyElementName] has returned to a Normal Input State.	Informational
FQXSPPW2006I	[PowerSupplyElementName] has returned to a Normal Input State.	Informational
FQXSPPW2007I	[PowerSupplyElementName] Configuration is OK.	Informational
FQXSPPW2008I	[PowerSupplyElementName] has been turned on.	Informational
FQXSPPW2009I	Power supply [arg1] in the enclosure/chassis (MTM-SN: [arg2])has been removed.	Informational
FQXSPPW2010I	[PowerSupplyElementName] has recovered from an error during power down.	Informational
FQXSPPW2011I	[PowerSupplyElementName] power was restored.	Informational
FQXSPPW2012I	Soft power control working for [PowerSupplyElementName].	Informational
FQXSPPW2013I	[PowerSupplyElementName] has Recovered	Informational

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPPW2014I	Failure no longer predicted on [PowerSupplyElementName].	Informational
FQXSPPW2017I	Power supply [arg1] in the enclosure/chassis (MTM-SN: [arg2])has returned to a normal input state.	Informational
FQXSPPW2018I	[PowerSupplyElementName] out-of-range has returned to a Normal Input State.	Informational
FQXSPPW2057I	Sensor [SensorElementName] has deasserted the transition from normal to non-critical state.	Informational
FQXSPPW2061I	Sensor [SensorElementName] has transitioned to a less severe state from critical.	Informational
FQXSPPW2101I	Redundancy Degraded for [RedundancySetElementName] has deasserted.	Informational
FQXSPPW2104I	Non-redundant:Sufficient Resources from Redundancy Degraded or Fully Redundant for [RedundancySetElementName] has deasserted.	Informational
FQXSPPW2110I	Non-redundant:Insufficient Resources for [RedundancySetElementName] has deasserted.	Informational
FQXSPPW4001I	PCIe Power Brake for [arg1] has been [arg2].	Informational
FQXSPSD0000I	The [StorageVolumeElementName] has been added.	Informational
FQXSPSD0001I	The [StorageVolumeElementName] Drive [arg1] in the enclosure/chassis(MTM-SN: [arg2]) has been added.	Informational
FQXSPSD0003I	Hot Spare enabled for [ComputerSystemElementName].	Informational
FQXSPSD0004I	Consistency check has begun for [ComputerSystemElementName].	Informational
FQXSPSD0007I	Rebuild in progress for Array in system [ComputerSystemElementName].	Informational
FQXSPSD0008I	Array rebuild in progress on drive [arg1] in the enclosure/chassis (MTM-S/N: [arg2]).	Informational
FQXSPSD2000I	The [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName].	Informational
FQXSPSD2001I	The [StorageVolumeElementName] has recovered from a fault.	Informational
FQXSPSD2002I	Failure no longer Predicted on [StorageVolumeElementName] for array [ComputerSystemElementName].	Informational
FQXSPSD2003I	Hot spare disabled for [ComputerSystemElementName].	Informational
FQXSPSD2004I	Consistency check completed for [ComputerSystemElementName].	Informational
FQXSPSD2005I	Critical Array [ComputerSystemElementName] has deasserted.	Informational
FQXSPSD2006I	Array in system [ComputerSystemElementName] has been restored.	Informational
FQXSPSD2007I	Rebuild completed for Array in system [ComputerSystemElementName].	Informational
FQXSPSD2009I	The System [ComputerSystemElementName] has detected a POST Error deassertion.	Informational
FQXSPSD2010I	Drive [arg1] in the enclosure/chassis(MTM-SN: [arg2]) has been removed.	Informational

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPSD2011I	Failure no longer Predicted on drive [arg1] in the enclosure/chassis (MTM-S/N: [arg2]).	Informational
FQXSPSD2012I	Hot Spare disabled for drive [arg1] in the enclosure/chassis (MTM-SN: [arg2]).	Informational
FQXSPSD2013I	Array critical deasserted on drive [arg1] in the enclosure/chassis (MTM-S/N: [arg2]).	Informational
FQXSPSD2014I	Array restored on drive [arg1] in the enclosure/chassis (MTM-S/N: [arg2]).	Informational
FQXSPSD2015I	Array rebuild completed on drive [arg1] in the enclosure/chassis (MTM-S/N: [arg2]).	Informational
FQXSPSE0001I	The Computer System [ComputerSystemElementName] has detected a secure mode violation.	Informational
FQXSPSE0002I	The Computer System [ComputerSystemElementName] has detected a pre-boot user password violation.	Informational
FQXSPSE0003I	The Computer System [ComputerSystemElementName] has detected a pre-boot setup password violation.	Informational
FQXSPSE0004I	The Computer System [ComputerSystemElementName] has detected a network boot password violation.	Informational
FQXSPSE0005I	The Computer System [ComputerSystemElementName] has detected a password violation for user [AccountUserID].	Informational
FQXSPSE2000I	The Chassis [PhysicalPackageElementName] was closed.	Informational
FQXSPSE4001I	Remote Login Successful. Login ID: [arg1] using [arg2] from [arg3] at IP address [arg4].	Informational
FQXSPSE4002I	Security: Userid: [arg1] using [arg2] had [arg3] login failures from WEB client at IP address [arg4].	Informational
FQXSPSE4003I	Security: Login ID: [arg1] had [arg2] login failures from CLI at [arg3].	Informational
FQXSPSE4004I	Remote access attempt failed. Invalid userid or password received. Userid is [arg1] from WEB browser at IP address [arg2].	Informational
FQXSPSE4005I	Remote access attempt failed. Invalid userid or password received. Userid is [arg1] from TELNET client at IP address [arg2].	Informational
FQXSPSE4007I	Security: Userid: [arg1] using [arg2] had [arg3] login failures from an SSH client at IP address [arg4].	Informational
FQXSPSE4008I	SNMPv1 [arg1] set by user [arg2]: Name=[arg3], AccessType=[arg4], Address=[arg5], .	Informational
FQXSPSE4009I	LDAP Server configuration set by user [arg1]: SelectionMethod=[arg2], DomainName=[arg3], Server1=[arg4], Server2=[arg5], Server3=[arg6], Server4=[arg7].	Informational
FQXSPSE4010I	LDAP set by user [arg1]: RootDN=[arg2], UIDSearchAttribute=[arg3], BindingMethod=[arg4], EnhancedRBS=[arg5], TargetName=[arg6], GroupFilter=[arg7], GroupAttribute=[arg8], LoginAttribute=[arg9].	Informational
FQXSPSE4011I	Secure Web services (HTTPS) [arg1] by user [arg2].	Informational
FQXSPSE4012I	Secure CIM/XML(HTTPS) [arg1] by user [arg2].	Informational

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPSE4013I	Secure LDAP [arg1] by user [arg2].	Informational
FQXSPSE4014I	SSH [arg1] by user [arg2].	Informational
FQXSPSE4015I	Global Login General Settings set by user [arg1]: AuthenticationMethod=[arg2], LockoutPeriod=[arg3], SessionTimeout=[arg4].	Informational
FQXSPSE4016I	Global Login Account Security set by user [arg1]: PasswordRequired=[arg2], PasswordExpirationPeriod=[arg3], MinimumPasswordReuseCycle=[arg4], MinimumPasswordLength=[arg5], MinimumPasswordChangeInterval=[arg6], MaxmumLoginFailures=[arg7], LockoutAfterMaxFailures=[arg8].	Informational
FQXSPSE4017I	User [arg1] created.	Informational
FQXSPSE4018I	User [arg1] removed.	Informational
FQXSPSE4019I	User [arg1] password modified.	Informational
FQXSPSE4020I	User [arg1] role set to [arg2].	Informational
FQXSPSE4021I	User [arg1] custom privileges set: [arg2][arg3][arg4][arg5][arg6][arg7][arg8][arg9].	Informational
FQXSPSE4022I	User [arg1] for SNMPv3 set: AuthenticationProtocol=[arg2], PrivacyProtocol=[arg3], AccessType=[arg4], HostforTraps=[arg5] by user [arg6] from [arg7] at IP address [arg8].	Informational
FQXSPSE4023I	SSH Client key added for user [arg1] by user [arg2] from [arg3] at IP address [arg4].	Informational
FQXSPSE4024I	SSH Client key imported for user [arg1] from [arg2] by user [arg3] from [arg4] at IP address [arg5].	Informational
FQXSPSE4025I	SSH Client key removed from user [arg1] by user [arg2] from [arg3] at IP address [arg4].	Informational
FQXSPSE4026I	Security: Userid: [arg1] had [arg2] login failures from a CIM client at IP address [arg3].	Informational
FQXSPSE4027I	Remote access attempt failed. Invalid userid or password received. Userid is [arg1] from a CIM client at IP address [arg2].	Informational
FQXSPSE4028I	Security: Userid: [arg1] had [arg2] login failures from IPMI client at IP address [arg3].	Informational
FQXSPSE4029I	Security: Userid: [arg1] had [arg2] login failures from SNMP client at IP address [arg3].	Informational
FQXSPSE4030I	Security: Userid: [arg1] had [arg2] login failures from IPMI serial client.	Informational
FQXSPSE4031I	Remote Login Successful. Login ID: [arg1] from [arg2] serial interface.	Informational
FQXSPSE4032I	Login ID: [arg1] from [arg2] at IP address [arg3] has logged off.	Informational
FQXSPSE4033I	Login ID: [arg1] from [arg2] at IP address [arg3] has been logged off.	Informational
FQXSPSE4034I	User [arg1] has removed a certificate.	Informational
FQXSPSE4035I	A certificate has been revoked .	Informational
FQXSPSE4036I	The [arg1] certificate is expired and has been removed.	Informational

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPSE40371	Crypto mode modified from [arg1] to [arg2] by user [arg3].	Informational
FQXSPSE40381	Minimum TLS level modified from [arg1] to [arg2] by user [arg3].	Informational
FQXSPSE40391	Temporary user account [arg1] is created by inband tool.	Informational
FQXSPSE40401	Temporary user account [arg1] expires.	Informational
FQXSPSE40411	Security: Userid: [arg1] had [arg2] login failures from a SFTP client at IP address [arg3].	Informational
FQXSPSE40421	The third-party password function [arg1] by user [arg2] from [arg3] at IP address [arg4].	Informational
FQXSPSE40431	Retrieving the third-party password [arg1] by user [arg2] from [arg3] at IP address [arg4].	Informational
FQXSPSE40441	User [arg1] third-party hashed password has been [arg2] by user [arg3] from [arg4] at IP address [arg5].	Informational
FQXSPSE40451	The Salt of user [arg1] third-party password has been [arg2] by user [arg3] from [arg4] at IP address [arg5].	Informational
FQXSPSE40461	The third-party password of the user [arg1] has been retrieved by user [arg2] from [arg3] at IP address [arg4].	Informational
FQXSPSE40471	Role [arg1] is [arg2] and assigned with custom privileges [arg3][arg4] [arg5][arg6][arg7][arg8][arg9][arg10][arg11] by user [arg12] .	Informational
FQXSPSE40481	Role [arg1] is removed by user [arg2].	Informational
FQXSPSE40491	Role [arg1] is assigned to user [arg2] by user [arg3].	Informational
FQXSPSE40501	[arg1] sent IPMI command from [arg2], raw data: [arg3][arg4][arg5].	Informational
FQXSPSE40511	Management Controller [arg1] joined the neighbor group [arg2] by user [arg3] at IP address [arg4].	Informational
FQXSPSE40521	The password of neighbor group [arg1] is modified by [arg2] [arg3] at IP address [arg4].	Informational
FQXSPSE40531	Management Controller [arg1] left the neighbor group [arg2] by user [arg3] at IP address [arg4].	Informational
FQXSPSE40541	IPMI SEL wrapping mode is [arg1] by user [arg2] at IP address [arg3].	Informational
FQXSPSE40551	SED encryption is enabled by user [arg1] at IP address [arg2].	Informational
FQXSPSE40561	SED AK is [arg1] by user [arg2] at IP address [arg3].	Informational
FQXSPSE40571	User [arg1] created by user [arg2] from [arg3] at IP address [arg4].	Informational
FQXSPSE40581	User [arg1] removed by user [arg2] from [arg3] at IP address [arg4].	Informational
FQXSPSE40591	User [arg1] password modified by user [arg2] from [arg3] at IP address [arg4].	Informational
FQXSPSE40601	User [arg1] role set to [arg2] by user [arg3] from [arg4] at IP address [arg5].	Informational
FQXSPSE40611	User [arg1] custom privileges set: [arg2][arg3][arg4][arg5][arg6][arg7] [arg8][arg9] by user [arg10] from [arg11] at IP address [arg12].	Informational
FQXSPSE40621	The system guard snapshot is captured by user [arg1] from [arg2] at IP address [arg3].	Informational

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPSE4063I	The system guard configuration is updated: status=[arg1], hardware inventory=[arg2] and action=[arg3] by user [arg4] from [arg5] at IP address [arg6].	Informational
FQXSPSE4064I	SNMPv3 engine ID is changed from [arg1] to [arg2] by user [arg3] from [arg4] at IP address [arg5].	Informational
FQXSPSE4065I	SFTP [arg1] by user [arg2] from [arg3] at IP address [arg4].	Informational
FQXSPSE4066I	Cryptographic mode is modified from [arg1] to [arg2] by user [arg3] from [arg4] at IP address [arg5].	Informational
FQXSPSE4067I	User [arg1] accessible interfaces is set to [arg2][arg3][arg4][arg5][arg6] by user [arg7] from [arg8] at IP address [arg9].	Informational
FQXSPSS4000I	Management Controller Test Alert Generated by [arg1].	Informational
FQXSPSS4001I	Server General Settings set by user [arg1]: Name=[arg2], Contact=[arg3], Location=[arg4], Room=[arg5], RackID=[arg6], Rack U-position=[arg7], Address=[arg8].	Informational
FQXSPSS4002I	License key for [arg1] added by user [arg2].	Informational
FQXSPSS4003I	License key for [arg1] removed by user [arg2].	Informational
FQXSPSS4004I	Test Call Home Generated by user [arg1].	Informational
FQXSPSS4005I	Manual Call Home by user [arg1]: [arg2].	Informational
FQXSPSS4006I	Call Home to [arg1] failed to complete: [arg2].	Informational
FQXSPSS4007I	The BMC functionality tier is changed from [arg1] to [arg2].	Informational
FQXSPSS4008I	The [arg1] setting has been changed to [arg2] by user [arg3].	Informational
FQXSPSS4009I	System enters LXPM maintenance mode.	Informational
FQXSPSS4010I	Test Audit Log generated by user [arg1].	Informational
FQXSPSS4011I	Fan speed boost setting is changed from [arg1] to [arg2].	Informational
FQXSPTR4000I	Management Controller [arg1] clock has been set from NTP server [arg2].	Informational
FQXSPTR4001I	Date and Time set by user [arg1]: Date=[arg2], Time=[arg3], DST Auto-adjust=[arg4], Timezone=[arg5].	Informational
FQXSPTR4002I	Synchronize time setting by user [arg1]: Mode=Sync with NTP Server, NTPServerHost1=[arg2]:[arg3],NTPServerHost2=[arg4]:[arg5], NTPServerHost3=[arg6]:[arg7],NTPServerHost4=[arg8]:[arg9], NTPUpdateFrequency=[arg10].	Informational
FQXSPTR4003I	Synchronize time setting by user [arg1]: Mode=Sync with server clock.	Informational
FQXSPUP4001I	Flash of [arg1] from [arg2] succeeded for user [arg3] .	Informational
FQXSPUP4002I	Flash of [arg1] from [arg2] failed for user [arg3].	Informational
FQXSPUP4006I	Auto promote primary XCC to backup is [arg1] by user [arg2] from [arg3] at IP address [arg4].	Informational
FQXSPBR4001I	Running the backup Management Controller [arg1] main application.	Warning

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPDM4002I	Device [arg1] VPD is not valid.	Warning
FQXSPEA0003J	Link down is detected on port [arg1] of the PCIe device [arg2].	Warning
FQXSPIO4001I	GPU Board Status was changed by [arg1] of [arg1].	Warning
FQXSPMA0010J	[PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.	Warning
FQXSPMA0011G	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Warning
FQXSPNM4010I	DHCP[[arg1]] failure, no IP address assigned.	Warning
FQXSPNM4032I	DHCPv6 failure, no IP address assigned.	Warning
FQXSPPP4009I	The measured power value exceeded the power cap value.	Warning
FQXSPPP4010I	The new minimum power cap value exceeded the power cap value.	Warning
FQXSPPU0002G	The Processor [ProcessorElementName] is operating in a Degraded State.	Warning
FQXSPPU0010G	The Processor [ProcessorElementName] is operating in a Degraded State due to [ProcessorElementName].	Warning
FQXSPPU0013G	[ProcessorElementName] has correctable error.	Warning
FQXSPPU0015G	Sensor [SensorElementName] has asserted.	Warning
FQXSPPU2010G	A terminator has not been detected on the processor [ProcessorElementName].	Warning
FQXSPPW0003G	Failure predicted on [PowerSupplyElementName].	Warning
FQXSPPW0006I	[PowerSupplyElementName] has lost input.	Warning
FQXSPPW0007I	Power supply [arg1] in the enclosure/chassis (MTM-SN: [arg2])has lost input.	Warning
FQXSPPW0014G	Failure predicted on [PowerSupplyElementName].	Warning
FQXSPPW0057J	Sensor [SensorElementName] has transitioned from normal to non-critical state.	Warning
FQXSPPW0101J	Redundancy Degraded for [RedundancySetElementName] has asserted.	Warning
FQXSPPW0104J	Non-redundant:Sufficient Resources from Redundancy Degraded or Fully Redundant for [RedundancySetElementName] has asserted.	Warning
FQXSPSD0002G	Failure Predicted on [StorageVolumeElementName] for array [ComputerSystemElementName].	Warning
FQXSPSD0003G	Failure Predicted on drive [arg1] in the enclosure/chassis (MTM-SN: [arg2]).	Warning
FQXSPE0000F	The Chassis [PhysicalPackageElementName] was opened.	Warning
FQXSPBR4003I	Platform Watchdog Timer expired for [arg1].	Error
FQXSPBR4007I	Management Controller [arg1]: Configuration restoration from a file by user [arg2] failed to complete.	Error
FQXSPBR4008I	Management Controller [arg1]: Configuration restoration from a file by user [arg2] failed to start.	Error

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPCA0002M	Numeric sensor [NumericSensorElementName] going low (lower critical) has asserted.	Error
FQXSPEM0008N	The System [ComputerSystemElementName] has encountered a system hardware fault.	Error
FQXSPFW0000N	The System [ComputerSystemElementName] encountered a POST Error.	Error
FQXSPFW0002N	The System [ComputerSystemElementName] encountered a firmware hang.	Error
FQXSPIO0003N	A diagnostic interrupt has occurred on system [ComputerSystemElementName].	Error
FQXSPIO0004L	A bus timeout has occurred on bus [SensorElementName].	Error
FQXSPIO0006N	A software NMI has occurred on system [ComputerSystemElementName].	Error
FQXSPIO0007N	A PCI PERR has occurred on system [ComputerSystemElementName].	Error
FQXSPIO0008N	A PCI SERR has occurred on system [ComputerSystemElementName].	Error
FQXSPMA0002N	Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Error
FQXSPMA0005N	Subsystem [MemoryElementName] has insufficient memory for operation.	Error
FQXSPMA0006N	Parity Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Error
FQXSPMA0007L	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Error
FQXSPMA0008N	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Error
FQXSPMA0012M	An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Error
FQXSPOS4002I	Watchdog [arg1] Failed to Capture Screen.	Error
FQXSPOS4003I	Platform Watchdog Timer expired for [arg1].	Error
FQXSPOS4010I	OS Crash Video Capture Failed.	Error
FQXSPPU0003N	[ProcessorElementName] has Failed with IERR.	Error
FQXSPPU0004M	[ProcessorElementName] has Failed with FRB1/BIST condition.	Error
FQXSPPU0005M	[ProcessorElementName] has Failed with FRB2/POST condition.	Error
FQXSPPU0006M	[ProcessorElementName] has Failed.	Error
FQXSPPU0009N	[ProcessorElementName] has a Configuration Mismatch.	Error
FQXSPPU0012M	[ProcessorElementName] has machine check error.	Error
FQXSPPW0002L	[PowerSupplyElementName] has Failed.	Error

Table 2. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSPPW0003L	Power supply [arg1] in the enclosure/chassis (MTM-SN: [arg2])has failed.	Error
FQXSPPW0007L	[PowerSupplyElementName] has a Configuration Mismatch.	Error
FQXSPPW0012L	Soft power control has failed for [PowerSupplyElementName].	Error
FQXSPPW0013L	[PowerSupplyElementName] has Failed.	Error
FQXSPPW0061M	Sensor [SensorElementName] has transitioned to critical from a less severe state.	Error
FQXSPPW0110M	Non-redundant:Insufficient Resources for [RedundancySetElementName] has asserted.	Error
FQXSPSD0001L	The [StorageVolumeElementName] has a fault.	Error
FQXSPSD0002L	Drive [arg1] in the enclosure/chassis(MTM-SN: [arg2]) has a fault.	Error
FQXSPSD0005L	Array [ComputerSystemElementName] is in critical condition.	Error
FQXSPSD0006L	Array [ComputerSystemElementName] has failed.	Error
FQXSPSD0007L	Array critical asserted on drive [arg1] in the enclosure/chassis (MTM-S/N: [arg2]).	Error
FQXSPSD0008K	Rebuild Aborted for array [ComputerSystemElementName].	Error
FQXSPSD0008L	Array failed on drive [arg1] in the enclosure/chassis (MTM-S/N: [arg2]).	Error
FQXSPSE4000I	Certificate Authority [arg1] has detected a [arg2] Certificate Error.	Error
FQXSPSE4006I	XCC detected an invalid SSL certificate in the Management Controller [arg1] .	Error
FQXSPUP4000I	Please ensure that the Management Controller [arg1] is flashed with the correct firmware. The Management Controller is unable to match its firmware to the server.	Error
FQXSPUP4003I	[arg1] firmware mismatch internal to system [arg2]. Please attempt to flash the [arg3] firmware.	Error
FQXSPUP4004I	XCC firmware mismatch between nodes/servers [arg1] and [arg2]. Please attempt to flash the XCC firmware to the same level on all nodes/servers.	Error
FQXSPUP4005I	FPGA firmware mismatch between nodes/servers [arg1] and [arg2]. Please attempt to flash the FPGA firmware to the same level on all nodes/servers.	Error
FQXSPPU2015I	Sensor [SensorElementName] has deasserted.	TEST

## List of XClarity Controller events

This section lists all messages that can be sent from the XClarity Controller.

- **FQXSPBR4000I: Management Controller [arg1]: Configuration restored from a file by user [arg2].**

This message is for the use case where a user restores a Management Controller configuration from a file.

Severity: Info

Serviceable: No

Automatically notify Support: No

Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0027

User Action:

Information only; no action is required.

- **FQXSPBR4001I: Running the backup Management Controller [arg1] main application.**

This message is for the use case where a Management Controller has resorted to running the backup main application.

Severity: Warning  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0030

User Action:

Complete the following steps until the problem is solved:

1. Update the BMC firmware.
2. NOTE: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
3. If problem persists, collect Service Data log.
4. Contact Lenovo Support.

- **FQXSPBR4002I: Management Controller [arg1] Reset was caused by restoring default values.**

This message is for the use case where a Management Controller has been reset due to a user restoring the configuration to default values.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0032

User Action:

Information only; no action is required.

- **FQXSPBR4003I: Platform Watchdog Timer expired for [arg1].**

This message is for the use case when an implementation has detected a Platform Watchdog Timer Expired

Severity: Error  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - OS Timeout  
SNMP Trap ID: 21  
CIM Prefix: IMM CIM ID: 0039

User Action:

Complete the following steps until the problem is solved:

1. Reconfigure the watchdog timer to a higher value.
2. Make sure that the BMC Ethernet-over-USB interface is enabled.
3. Reinstall the RNDIS or cdc\_ether device driver for the operating system.
4. Disable the watchdog timer.
5. Check the integrity of the installed operating system.
6. If problem persists, collect Service Data log.
7. Contact Lenovo Support.

- **FQXSPBR4004I: Server timeouts set by user [arg1]: EnableOSWatchdog=[arg2], OSWatchdogTimeout=[arg3], EnableLoaderWatchdog=[arg4], LoaderTimeout=[arg5].**

A user configures Server Timeouts

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0095

User Action:

Information only; no action is required.

- **FQXSPBR4005I: Management Controller [arg1]: Configuration saved to a file by user [arg2].**

A user saves a Management Controller configuration to a file.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0109

User Action:

Information only; no action is required.

- **FQXSPBR4006I: Management Controller [arg1]: Configuration restoration from a file by user [arg2] completed.**

This message is for the use case where a user restores a Management Controller configuration from a file and it completes.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0136

User Action:

Information only; no action is required.

- **FQXSPBR4007I: Management Controller [arg1]: Configuration restoration from a file by user [arg2] failed to complete.**

This message is for the use case where a user restores a Management Controller configuration from a file and the restoration fails to complete.

Severity: Error  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0137

User Action:

Complete the following steps until the problem is solved:

1. Retry the operation.
2. AC cycle the system.
3. If Problem persists, collect Service Data log.
4. Contact Lenovo Support.

- **FQXSPBR4008I: Management Controller [arg1]: Configuration restoration from a file by user [arg2] failed to start.**

This message is for the use case where a user restores a Management Controller configuration from a file and the restoration fails to start.

Severity: Error  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0138

User Action:

Complete the following steps until the problem is solved:

1. Check if password for encrypted backup config file is correct.
2. Retry the operation.
3. AC cycle the system.
4. If problem persists, collect Service Data log.
5. Contact Lenovo Support.

- **FQXSPBR4009I: Management Controller [arg1]: cloning configuration from neighbor server [arg2] by group name [arg3].**

This message is for the use case where a user synchronizes a Management Controller configuration by Federation.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0255

User Action:

Information only; no action is required.

- **FQXSPBR400AI: Management Controller [arg1]: cloning configuration from neighbor server [arg2] by group name [arg3] completed.**

This message is for the use case where a user synchronizes a Management Controller configuration by Federation and it completes.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0256

User Action:

Information only; no action is required.

- **FQXSPBR400BI: Management Controller [arg1]: cloning configuration from neighbor server [arg2] by group name [arg3] failed to complete.**

This message is for the use case where a user synchronizes a Management Controller configuration by Federation and the restoration fails to complete.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0257

User Action:

Information only; no action is required.

- **FQXSPBR400CI: Management Controller [arg1]: cloning configuration from neighbor server [arg2] by group name [arg3] failed to start.**

This message is for the use case where a user synchronizes a Management Controller configuration by Federation and the restoration fails to start.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0258

User Action:

Information only; no action is required.

- **FQXSPBR400DI: Neighbor group clone configuration was initiated by user [arg1].**

This message is for the user initiated a Federation clone configuration.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0259

User Action:

Information only; no action is required.

- **FQXSPBR400EI: Neighbor group firmware update was initiated by user [arg1].**

This message is for the user started a Federation update.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0260

User Action:

Information only; no action is required.

- **FQXSPBR400FI: The neighbor group management is [arg1] by user [arg2] from [arg3] at IP address [arg4].**

Neighbor group management is enabled or disabled by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0272

User Action:

Information only; no action is required.

- **FQXSPCA0002M: Numeric sensor [NumericSensorElementName] going low (lower critical) has asserted.**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has asserted.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Fan Failure  
SNMP Trap ID: 11  
CIM Prefix: PLAT CIM ID: 0480

User Action:

Complete the following steps:

1. Ensure fans are installed correctly.
2. If fan is installed with issue , please reinstall fan.
3. If the problem still exist, then please contact Lenovo support.

- **FQXSPCA2002I: Numeric sensor [NumericSensorElementName] going low (lower critical) has deasserted.**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has deasserted.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Fan Failure  
SNMP Trap ID: 11  
CIM Prefix: PLAT CIM ID: 0481

User Action:

Information only; no action is required

- **FQXSPCN4000I: Serial Redirection set by user [arg1]: Mode=[arg2], BaudRate=[arg3], StopBits=[arg4], Parity=[arg5], SessionTerminateSequence=[arg6].**

A user configured the Serial Port mode

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0078

User Action:

Information only; no action is required.

- **FQXSPCN4001I: Remote Control session started by user [arg1] in [arg2] mode.**

Remote Control session started

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0128

User Action:

Information only; no action is required.

- **FQXSPCN4002I: User [arg1] has terminated an active console session.**

A user has terminated an active console session

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0145

User Action:

Information only; no action is required.

- **FQXSPCN4003I: Remote Control session started by user [arg1] in [arg2] mode has been closed.**

Remote Control session closed

Severity: Info  
Serviceable: No

Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0194

User Action:

Information only; no action is required.

- **FQXSPDA0001I: The Power Button [ButtonElementName] has been pressed.**

This message is for the use case when an implementation has detected a Power Button was Pressed.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0248

User Action:

Complete the following steps:

1. Check Lenovo support site for an applicable service bulletin or UEFI firmware update that applies to this error.
2. Reboot system.
3. If problem persists, collect Service Data log.
4. Contact Lenovo Support.

- **FQXSPDA0002I: The Sleep Button [ButtonElementName] has been pressed.**

This message is for the use case when an implementation has detected a Sleep Button was Pressed.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0250

User Action:

Information only; no action is required.

- **FQXSPDA2000I: The System [ComputerSystemElementName] has detected a POST Error deassertion.**

This message is for the use case when an implementation has detected that Post Error has deasserted.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0185

User Action:

Information only; no action is required

- **FQXSPDM4000I: Inventory data changed for device [arg1], new device data hash=[arg2], new master data hash=[arg3] .**

Something has caused the physical inventory to change

Severity: Info  
 Serviceable: No  
 Automatically notify Support: No  
 Alert Category: none  
 SNMP Trap ID:  
 CIM Prefix: IMM CIM ID: 0072

User Action:

Information only; no action is required.

- **FQXSPDM4001I: Storage [arg1] has changed.**

This message is for the use case where an IP address for the Storage Management has changed

Severity: Info  
 Serviceable: No  
 Automatically notify Support: No  
 Alert Category: System - BMC Network event  
 SNMP Trap ID: 37  
 CIM Prefix: IMM CIM ID: 0139

User Action:

Information only; no action is required.

- **FQXSPDM4002I: Device [arg1] VPD is not valid.**

The VPD for a device is invalid

Severity: Warning  
 Serviceable: No  
 Automatically notify Support: No  
 Alert Category: System - Other  
 SNMP Trap ID: 22  
 CIM Prefix: IMM CIM ID: 0142

User Action:

Collect Service Data log and contact Lenovo Support.

- **FQXSPDM4003I: TKLM servers set by user [arg1]: TKLMServer1=[arg2] Port=[arg3], TKLMServer2=[arg4] Port=[arg5], TKLMServer3=[arg6] Port=[arg7], TKLMServer4=[arg8] Port=[arg9].**

A user configured the TKLM servers

Severity: Info  
 Serviceable: No  
 Automatically notify Support: No  
 Alert Category: none  
 SNMP Trap ID:  
 CIM Prefix: IMM CIM ID: 0146

User Action:

Information only; no action is required.

- **FQXSPDM4004I: TKLM servers device group set by user [arg1]: TKLMServerDeviceGroup=[arg2] .**

A user configured the TKLM device group

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0147

User Action:

Information only; no action is required.

- **FQXSPDM4005I: User [arg1] has generated a new encryption key pair and installed a self-signed certificate for the TKLM client.**

User generated a new encryption key pair and installed a self-signed certificate for the TKLM client

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0148

User Action:

Information only; no action is required.

- **FQXSPDM4006I: User [arg1] has generated a new encryption key and certificate signing request for the TKLM client.**

User generated a new encryption key and certificate signing request for the TKLM client

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0149

User Action:

Information only; no action is required.

- **FQXSPDM4007I: User [arg1] has imported a signed certificate for the TKLM client from [arg2].**

User imported a signed certificate for the TKLM client

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0150

User Action:

Information only; no action is required.

- **FQXSPDM4008I: User [arg1] has imported a server certificate for the TKLM server.**

User imported a server certificate for the TKLM Server

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0151

User Action:

Information only; no action is required.

- **FQXSPDM4009I: User [arg1] has [arg2] file [arg3] from [arg4].**

User has mounted/unmounted file from URL or server

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0162

User Action:

Information only; no action is required.

- **FQXSPEA0003J: Link down is detected on port [arg1] of the PCIe device [arg2].**

This message is for the use case when an implementation has detected a Link down of PCIe device.

Severity: Warning  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Warning - Other  
SNMP Trap ID: 60  
CIM Prefix: PLAT CIM ID: 0520

User Action:

Complete the following steps until the problem is solved:

1. Information only; no action is required.
2. Note: This event will be set to Warning Severity for the LAN on Motherboard (LOM) interface and Informational Severity for all other Network Adapters present where link status can be monitored.

- **FQXSPEM0006I: The System [ComputerSystemElementName] has been reconfigured.**

This message is for the use case when an implementation has detected a System has been Reconfigured.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0210

User Action:

Complete the following steps:

1. Please check XCC web GUI to see the identified error.
2. Check system event log to fix the error.

3. If the problem still exist, please contact local service.

- **FQXSPPEM0007I: The System [ComputerSystemElementName] has encountered an OEM System Boot Event.**

This message is for the use case when an implementation has detected an OEM System Boot Event.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0212

User Action:

Information only; no action is required

- **FQXSPPEM0008N: The System [ComputerSystemElementName] has encountered a system hardware fault.**

This message is for the use case when an implementation has detected an Unknown System Hardware Failure.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: Yes  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0214

User Action:

Information only; no action is required

- **FQXSPPEM2008I: The System [ComputerSystemElementName] has recovered from a system hardware fault.**

This message is for the use case when an implementation has recovered from an Unknown System Hardware Failure.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0215

User Action:

Information only; no action is required.

- **FQXSPPEM4000I: The [arg1] on system [arg2] cleared by user [arg3].**

This message is for the use case where a Management Controller Event Log on a system is cleared by a user.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:

CIM Prefix: IMM CIM ID: 0020

User Action:

Information only; no action is required.

- **FQXSPEM4001I: The [arg1] on system [arg2] is 75% full.**

This message is for the use case where a Management Controller Event Log on a system is 75% full.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Event Log Fullness  
SNMP Trap ID: 35  
CIM Prefix: IMM CIM ID: 0037

User Action:

Information only; no action is required.

- **FQXSPEM4002I: The [arg1] on system [arg2] is 100% full.**

This message is for the use case where a Management Controller Event Log on a system is 100% full.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Event Log Fullness  
SNMP Trap ID: 35  
CIM Prefix: IMM CIM ID: 0038

User Action:

To avoid losing older log entries, save the log as a text file and clear the log.

- **FQXSPEM4003I: LED [arg1] state changed to [arg2] by [arg3].**

A user has modified the state of an LED

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0071

User Action:

Information only; no action is required.

- **FQXSPEM4004I: SNMP [arg1] enabled by user [arg2] .**

A user enabled SNMPv1 or SNMPv3 or Traps

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0073

User Action:

Information only; no action is required.

- **FQXSPPEM4005I: SNMP [arg1] disabled by user [arg2] .**

A user disabled SNMPv1 or SNMPv3 or Traps

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0074

User Action:

Information only; no action is required.

- **FQXSPPEM4006I: Alert Configuration Global Event Notification set by user [arg1]: RetryLimit=[arg2], RetryInterval=[arg3], EntryInterval=[arg4].**

A user changes the Global Event Notification settings.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0110

User Action:

Information only; no action is required.

- **FQXSPPEM4007I: Alert Recipient Number [arg1] updated: Name=[arg2], DeliveryMethod=[arg3], Address=[arg4], IncludeLog=[arg5], Enabled=[arg6], EnabledAlerts=[arg7], AllowedFilters=[arg8] by user [arg9] from [arg10] at IP address [arg11].**

A user adds or updates an Alert Recipient

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0111

User Action:

Information only; no action is required.

- **FQXSPPEM4008I: SNMP Traps enabled by user [arg1]: EnabledAlerts=[arg2], AllowedFilters=[arg3] .**

A user enabled the SNMP Traps configuration

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0112

User Action:

Information only; no action is required.

- **FQXSPPEM4009I: The UEFI Definitions have been changed.**

UEFI Definitions change has been detected

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0152

User Action:

Information only; no action is required.

- **FQXSPPEM4010I: UEFI Reported: [arg1].**

UEFI audit event logged.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0161

User Action:

Information only; no action is required.

- **FQXSPPEM4011I: XCC failed to log previous event [arg1].**

XCC failed to log a previous event.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0196

User Action:

Information only; no action is required.

- **FQXSPPEM4012I: User [arg1] made system [arg2] Encapsulation lite Mode.**

Encapsulation lite mode status change

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0201

User Action:

Information only; no action is required.

- **FQXSPEM4013I: Battery error was detected by RAID controller. The battery unit needs replacement.([arg1],[arg2],[arg3],[arg4],[arg5])**

Battery error was detected by RAID controller

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0202

User Action:

Information only; no action is required.

- **FQXSPEM4014I: The RAID controller has problem with the battery. Please contact technical support to resolve this issue.([arg1],[arg2],[arg3],[arg4],[arg5])**

The RAID controller has problem with the battery

Severity: Info  
Serviceable: No  
Automatically notify Support: Yes  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0203

User Action:

Information only; no action is required.

- **FQXSPEM4015I: The RAID controller detected unrecoverable error. The controller needs replacement.([arg1],[arg2],[arg3],[arg4],[arg5])**

The RAID controller detected unrecoverable error

Severity: Info  
Serviceable: No  
Automatically notify Support: Yes  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0204

User Action:

Information only; no action is required.

- **FQXSPEM4016I: The RAID controller detected one or more problems. Please contact technical support for additional assistance.([arg1],[arg2],[arg3],[arg4],[arg5])**

The RAID controller detected one or more problems

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0205

User Action:

Information only; no action is required.

- **FQXSPeM4017I: The RAID controller detected one or more possible configuration changes within the subsystem. Please check the drive LED status. If necessary, contact technical support for additional assistance.([arg1],[arg2],[arg3],[arg4],[arg5])**

The RAID controller detected one or more possible configuration changes within the subsystem

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0206

User Action:

Information only; no action is required.

- **FQXSPeM4018I: Enclosure/Chassis issue detected with one or more units. Please check the enclosure/chassis units to repair the problem.([arg1],[arg2],[arg3],[arg4],[arg5])**

Enclosure/Chassis issue detected with one or more units

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0207

User Action:

Information only; no action is required.

- **FQXSPeM4019I: Connectivity issue detected with the enclosure/chassis. Please check your cable configurations to repair the problem.([arg1],[arg2],[arg3],[arg4],[arg5])**

Connectivity issue detected with the enclosure/chassis

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0208

User Action:

Information only; no action is required.

- **FQXSPeM4020I: Fan problem detected with the enclosure/chassis. Please check the enclosure/chassis unit fan for correct operation.([arg1],[arg2],[arg3],[arg4],[arg5])**

Fan problem detected with the enclosure/chassis

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0209

User Action:

Information only; no action is required.

- **FQXSPPEM4022I: Enclosure/Chassis power supply has problem. Please check the enclosure/chassis unit power supply for correct operation.([arg1],[arg2],[arg3],[arg4],[arg5])**

Enclosure/Chassis power supply has problem

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0210

User Action:

Information only; no action is required.

- **FQXSPPEM4023I: One or more virtual drive are in abnormal status that may cause unavailable virtual drive. Please check the event logs and if events are targeted to the same disk then replace the drive. If necessary, contact technical support for additional assistance.([arg1],[arg2],[arg3],[arg4],[arg5])**

One or more virtual drive are in abnormal status that may cause unavailable virtual drive

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0211

User Action:

Information only; no action is required.

- **FQXSPPEM4024I: The RAID controller detected one or more possible configuration problem within the subsystem. Please check the event logs and if events are targeted to the same disk then replace the drive. If necessary, contact technical support for additional assistance.([arg1],[arg2],[arg3],[arg4],[arg5])**

The RAID controller detected one or more possible configuration problem within the subsystem

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0212

User Action:

Information only; no action is required.

- **FQXSPPEM4025I: One or more virtual drive have problem. Please contact technical support to resolve this issue.([arg1],[arg2],[arg3],[arg4],[arg5])**

One or more virtual drive have problem

Severity: Info  
Serviceable: No  
Automatically notify Support: Yes

Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0213

User Action:

Information only; no action is required.

- **FQXSPPEM4026I: Drive error was detected by RAID controller. Please contact technical support to resolve this issue.([arg1],[arg2],[arg3],[arg4],[arg5])**

Drive error was detected by RAID controller

Severity: Info  
Serviceable: No  
Automatically notify Support: Yes  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0214

User Action:

Information only; no action is required.

- **FQXSPPEM4027I: Drive error was detected by RAID controller. Please check the event logs and if events are targeted to the same disk then replace the drive. If necessary, contact technical support for additional assistance.([arg1],[arg2],[arg3],[arg4],[arg5])**

Drive error was detected by RAID controller

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0215

User Action:

Information only; no action is required.

- **FQXSPPEM4028I: The port [arg1] of PCIe device [arg2] at [arg3] has link [arg4].**

PCI device link

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0220

User Action:

Information only; no action is required.

- **FQXSPPEM4029I: All PCIe slots on [arg1] may not be functional based upon your current CPU population.**

PCIe not be functional

Severity: Info  
Serviceable: No

Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0221

User Action:

Information only; no action is required.

- **FQXSPeM4030I: A scheduled operation on the RAID controller has encountered an issue. Refer to RAID Logs under Server Management, Local Storage, for details.([arg1],[arg2],[arg3],[arg4],[arg5])**

The RAID controller has scheduled operation issue

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0223

User Action:

Information only; no action is required.

- **FQXSPeM4031I: SSD wear threshold setting is changed from [arg1] to [arg2] by user [arg3] from [arg4] at IP address [arg5].**

SSD wear threshold setting is changed by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0273

User Action:

Information only; no action is required.

- **FQXSPeM4032I: Acoustic Mode [arg1] has been engaged. Fan speed limits are in place.**

This message is for the use case where Acoustic Mode is engaged.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0274

User Action:

Information only; no action is required.

- **FQXSPeM4033I: Acoustic Mode [arg1] has been disengaged to allow adequate cooling.**

This message is for the use case where Acoustic Mode is disengaged.

Severity: Info  
Serviceable: No  
Automatically notify Support: No

Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0275

User Action:

Information only; no action is required.

- **FQXSPFC4000I: The bare metal connection process has been started.**

Bare Metal Connection process has been started

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0143

User Action:

Information only; no action is required.

- **FQXSPFC4001I: The bare metal update application reports a status of [arg1].**

Bare Metal Update Application Status

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0144

User Action:

Information only; no action is required.

- **FQXSPFC4002I: System running in setup.**

System running in setup

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0193

User Action:

Information only; no action is required.

- **FQXSPFC4003I: UEFI deployment boot mode is enabled for NextBoot.**

UEFI deployment boot mode is enabled for NextBoot

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0197

User Action:

Information only; no action is required.

- **FQXSPFC4004I: UEFI deployment boot mode is enabled for NextAc.**

UEFI deployment boot mode is enabled for NextAC

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0198

User Action:

Information only; no action is required.

- **FQXSPFC4005I: UEFI deployment boot mode has been disabled.**

UEFI deployment boot mode has been disabled

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0199

User Action:

Information only; no action is required.

- **FQXSPFW0000N: The System [ComputerSystemElementName] encountered a POST Error.**

This message is for the use case when an implementation has detected a Post Error.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0184

User Action:

Complete the following steps:

1. Ensure the room temperature is within server environmental specification to adjust the temperature.
2. If the problem issue still exist, check XCC Web GUI to check the temperature value is still higher than system spec.
3. Please contact Lenovo support.

- **FQXSPFW0002N: The System [ComputerSystemElementName] encountered a firmware hang.**

This message is for the use case when an implementation has detected a System Firmware Hang.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: System - Boot failure

SNMP Trap ID: 25  
CIM Prefix: PLAT CIM ID: 0186

User Action:

Information only; no action is required

- **FQXSPFW0004I: UEFI advanced memory test is running.**

This message is for the use case when an implementation has detected that System Firmware Progress has occurred.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0188

User Action:

Use Storcli or LSA to check if there is any warning or critical RAID event.

- **FQXSPFW2000I: The System [ComputerSystemElementName] has detected a POST Error deassertion.**

This message is for the use case when an implementation has detected that Post Error has deasserted.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0185

User Action:

Information only; no action is required

- **FQXSPFW2001I: The System [ComputerSystemElementName] has detected a POST Error deassertion.**

This message is for the use case when an implementation has detected that Post Error has deasserted.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0185

User Action:

Information only; no action is required

- **FQXSPFW2002I: The System [ComputerSystemElementName] has recovered from a firmware hang.**

This message is for the use case when an implementation has recovered from a System Firmware Hang.

Severity: Info  
Serviceable: No  
Automatically notify Support: No

Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0187

User Action:

Please check event log in xClarity Controller web interface.

- **FQXSPIO0003N: A diagnostic interrupt has occurred on system [ComputerSystemElementName].**

This message is for the use case when an implementation has detected a Front Panel NMI / Diagnostic Interrupt.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0222

User Action:

Information only; no action is required

- **FQXSPIO0004L: A bus timeout has occurred on bus [SensorElementName].**

This message is for the use case when an implementation has detected a Bus Timeout.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0224

User Action:

Information only; no action is required

- **FQXSPIO0005N: An I/O Channel Check NMI has occurred on system [ComputerSystemElementName].**

This message is for the use case when an implementation has detected a I/O Channel Check NMI.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0226

User Action:

Using XCC web or LSA or Storcli to check the status of every virtual disk on your system, resolve the problem on the problematic virtual disk(s).

- **FQXSPIO0006N: A software NMI has occurred on system [ComputerSystemElementName].**

This message is for the use case when an implementation has detected a Software NMI.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No

Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0228

User Action:

Complete the following steps:

1. Please flash uEFI image to the latest level.
2. If the problem still exist, please remove and re-install CMOS battery for 30 seconds to clear CMOS contents.
3. If the problem still exist, please contact local service.

- **FQXSPIO0007N: A PCI PERR has occurred on system [ComputerSystemElementName].**

This message is for the use case when an implementation has detected a PCI PERR.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0232

User Action:

Information only; no action is required

- **FQXSPIO0008N: A PCI SERR has occurred on system [ComputerSystemElementName].**

This message is for the use case when an implementation has detected a PCI SERR.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0234

User Action:

Information only; no action is required

- **FQXSPIO0010I: A Correctable Bus Error has occurred on bus [SensorElementName].**

This message is for the use case when an implementation has detected a Bus Correctable Error.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0238

User Action:

Please ensure the PSU wattage, PSU efficiency level and the power supply unit is supported for the system.

- **FQXSPIO2002I: The System [ComputerSystemElementName] has detected a POST Error deassertion.**

This message is for the use case when an implementation has detected that Post Error has deasserted.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0185

User Action:

Information only; no action is required

- **FQXSPIO2003I: System [ComputerSystemElementName] has recovered from a diagnostic interrupt.**

This message is for the use case when an implementation has detected a recovery from a Front Panel NMI / Diagnostic Interrupt

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0223

User Action:

Use Storcli or LSA to check if there is any warning or critical RAID event.

- **FQXSPIO2004I: Bus [SensorElementName] has recovered from a bus timeout.**

This message is for the use case when an implementation has detected that a system has recovered from a Bus Timeout.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0225

User Action:

Complete the following steps:

1. Check the event log of XClarity Controller for any fan or cooling-related issues or power-related issues.
2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place, clean, and correctly installed.
3. Make sure that the room temperature is within operating specifications.

- **FQXSPIO2005I: System [ComputerSystemElementName] has recovered from an NMI.**

This message is for the use case when an implementation has detected a Software NMI has been Recovered from.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Other

SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0230

User Action:

Information only; no action is required

- **FQXSPIO2006I: System [ComputerSystemElementName] has recovered from an NMI.**

This message is for the use case when an implementation has detected a Software NMI has been Recovered from.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0230

User Action:

Information only; no action is required

- **FQXSPIO2007I: A PCI PERR recovery has occurred on system [ComputerSystemElementName].**

This message is for the use case when an implementation has detected a PCI PERR recovered.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0233

User Action:

Complete the following steps:

1. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
2. Reboot the system.
3. If the error continues, replace the system-board assembly (see hardware maintenance manual).

- **FQXSPIO2008I: A PCI SERR on system [ComputerSystemElementName] has deasserted.**

This message is for the use case when an implementation has detected a PCI SERR deassertion.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0235

User Action:

Information only; no action is required

- **FQXSPIO2010I: Bus [SensorElementName] has recovered from a Correctable Bus Error.**

This message is for the use case when an implementation has detected that a system has recovered from a Bus Correctable Error.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0239

User Action:

Information only; no action is required.

- **FQXSPIO2011: Bus [SensorElementName] has recovered from an Uncorrectable Error.**

This message is for the use case when an implementation has detected a that a system has recovered from a Bus Uncorrectable Error.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0241

User Action:

Please ensure the PSU wattage, PSU efficiency level and the power supply unit is supported for the system.

- **FQXSPIO2012: System [ComputerSystemElementName] has recovered from a Fatal NMI.**

This message is for the use case when an implementation has recovered from a Fatal NMI.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0243

User Action:

Information only; no action is required.

- **FQXSPIO2013: Bus [SensorElementName] has recovered from a Fatal Bus Error.**

This message is for the use case when an implementation has detected that a system has recovered from a Bus Fatal Error.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Other  
SNMP Trap ID: 50  
CIM Prefix: PLAT CIM ID: 0245

User Action:

Complete the following steps until the problem is solved:

1. Check if any power adapter is missing, failing or not installed properly. If so, re-install or replace it.
2. Check the power adapter max rate and power capping policy. If the required power resource is not met, change the power adapter or modify power capping mechanism.

- **FQXSPIO2014I: Bus [SensorElementName] is no longer operating in a degraded state.**

This message is for the use case when an implementation has detected a Bus is No Longer Degraded.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Warning - Other  
SNMP Trap ID: 60  
CIM Prefix: PLAT CIM ID: 0247

User Action:

Information only; no action is required.

- **FQXSPIO4001I: GPU Board Status was changed by [arg1] of [arg1].**

This message is for the use case where GPU Board Status was changed.

Severity: Warning  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0276

User Action:

Information only; no action is required.

- **FQXSPIO4002I: GPU Board Status was recovered by [arg1] of [arg1].**

This message is for the use case where GPU Board Status was changed.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0277

User Action:

Information only; no action is required.

- **FQXSPMA0001I: Error Detected and Corrected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected a Memory corrected error.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0124

User Action:

Complete the following steps:

1. Replace any hard disk drive that is indicated by a lit status LED.
2. Re-create the array.

3. Restore the data from a backup.

- **FQXSPMA0002N: Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Memory  
SNMP Trap ID: 41  
CIM Prefix: PLAT CIM ID: 0126

User Action:

Complete the following steps:

1. Replace any hard disk drive that is indicated by a lit status LED.
2. Re-create the array.
3. Restore the data from a backup.

- **FQXSPMA0003I: [PhysicalMemoryElementName] Added on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected Memory that has been Added.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0128

User Action:

Information only; no action is required

- **FQXSPMA0004I: [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected that Memory has been Disabled.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0131

User Action:

Information only; no action is required

- **FQXSPMA0005N: Subsystem [MemoryElementName] has insufficient memory for operation.**

This message is for the use case when an implementation has detected that the usable Memory is insufficient for operation.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Memory

SNMP Trap ID: 41  
CIM Prefix: PLAT CIM ID: 0132

User Action:

Information only; no action is required

- **FQXSPMA0006N: Parity Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected a Memory parity error.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Memory  
SNMP Trap ID: 41  
CIM Prefix: PLAT CIM ID: 0134

User Action:

Complete the following steps:

1. Original UEFI settings are still present. If customer desires to continue using the original settings, select Save Settings.
2. If User did not intentionally trigger the reboots, check logs for probable cause. For example, if there is a battery fault event, follow the steps to resolve that event.
3. Undo recent system changes (settings or devices added). Verify that the system boots. Then, re-install options one at a time to locate the problem.
4. Check Lenovo support site for an applicable service bulletin or firmware update that applies to this error. Update UEFI firmware if applicable.
5. Remove and re-install CMOS battery on system board for 30 seconds to clear CMOS contents. If it boots successfully, then restore system settings.
6. If problem persists, collect Service Data log.
7. Contact Lenovo Support.

- **FQXSPMA0007L: Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected a Memory Scrub failure.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Memory  
SNMP Trap ID: 41  
CIM Prefix: PLAT CIM ID: 0136

User Action:

Complete the following steps:

1. Original UEFI settings are still present. If customer desires to continue using the original settings, select Save Settings.
2. If User did not intentionally trigger the reboots, check logs for probable cause. For example, if there is a battery fault event, follow the steps to resolve that event.
3. Undo recent system changes (settings or devices added). Verify that the system boots. Then, re-install options one at a time to locate the problem.

4. Check Lenovo support site for an applicable service bulletin or firmware update that applies to this error. Update UEFI firmware if applicable.
5. Remove and re-install CMOS battery on system board for 30 seconds to clear CMOS contents. If it boots successfully, then restore system settings.
6. If problem persists, collect Service Data log.
7. Contact Lenovo Support.

- **FQXSPMA0008N: Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

Severity: Error  
 Serviceable: Yes  
 Automatically notify Support: No  
 Alert Category: Critical - Memory  
 SNMP Trap ID: 41  
 CIM Prefix: PLAT CIM ID: 0138

User Action:

Information only; no action is required

- **FQXSPMA0009I: Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

Severity: Info  
 Serviceable: No  
 Automatically notify Support: No  
 Alert Category: System - Other  
 SNMP Trap ID:  
 CIM Prefix: PLAT CIM ID: 0140

User Action:

Information only; no action is required

- **FQXSPMA0010J: [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.**

This message is for the use case when an implementation has detected Memory has been Throttled.

Severity: Warning  
 Serviceable: Yes  
 Automatically notify Support: No  
 Alert Category: System - Other  
 SNMP Trap ID: 22  
 CIM Prefix: PLAT CIM ID: 0142

User Action:

Information only; no action is required

- **FQXSPMA0011G: Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

Severity: Warning  
Serviceable: Yes  
Automatically notify Support: Yes  
Alert Category: Warning - Memory  
SNMP Trap ID: 43  
CIM Prefix: PLAT CIM ID: 0144

User Action:

Information only; no action is required

- **FQXSPMA0012M: An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Temperature  
SNMP Trap ID: 0  
CIM Prefix: PLAT CIM ID: 0146

User Action:

Information only; no action is required

- **FQXSPMA0022I: Post Package Repair Success for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: PLAT CIM ID: 0140

User Action:

Information only; no action is required.

- **FQXSPMA0023I: Post Package Repair Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: PLAT CIM ID: 0140

User Action:

Information only; no action is required.

- **FQXSPMA2002I: Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has deasserted.**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Memory  
SNMP Trap ID: 41  
CIM Prefix: PLAT CIM ID: 0127

User Action:

Information only; no action is required

- **FQXSPMA2003I: [PhysicalMemoryElementName] Removed on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected Memory has been Removed.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0129

User Action:

Information only; no action is required

- **FQXSPMA2004I: [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected that Memory has been Enabled.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0130

User Action:

Information only; no action is required

- **FQXSPMA2005I: The System [ComputerSystemElementName] has detected a POST Error deassertion.**

This message is for the use case when an implementation has detected that Post Error has deasserted.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Memory  
SNMP Trap ID: 41  
CIM Prefix: PLAT CIM ID: 0185

User Action:

Information only; no action is required.

- **FQXSPMA2006I: Parity Error Recovery for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has recovered from a Memory parity error.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Memory  
SNMP Trap ID: 41  
CIM Prefix: PLAT CIM ID: 0135

User Action:

Information only; no action is required.

- **FQXSPMA2008I: Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Memory  
SNMP Trap ID: 41  
CIM Prefix: PLAT CIM ID: 0139

User Action:

Information only; no action is required

- **FQXSPMA2009I: Memory sparing concluded for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected Memory double chip sparing has concluded.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0141

User Action:

If the NMI button has not been pressed, complete the following steps:

1. Reboot the system.
2. If error still exist, then collect service log and contact Lenovo support.

- **FQXSPMA2010I: [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other

SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0143

User Action:

Complete the following steps:

1. Please reset the processor and reboot the server.
2. If the problem still exist, (service technician) please replace the system board.
3. If the problem still exist, contact Lenovo support.

- **FQXSPMA2011I: Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Warning - Memory  
SNMP Trap ID: 43  
CIM Prefix: PLAT CIM ID: 0145

User Action:

Check the event log in system event log to resolve any issues related the NMI

- **FQXSPMA2012I: An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Temperature  
SNMP Trap ID: 0  
CIM Prefix: PLAT CIM ID: 0147

User Action:

Complete the following steps to solve:

1. Reseat the adapter or other slot.
2. If the problem still exist then replace the adapter.
3. If the problem still exist then contact local service.

- **FQXSPMA2013I: The System [ComputerSystemElementName] has detected a POST Error deassertion.**

This message is for the use case when an implementation has detected that Post Error has deasserted.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Memory  
SNMP Trap ID: 41  
CIM Prefix: PLAT CIM ID: 0185

User Action:

Reboot the system. If the problem still exist, press F1 or use LXPM to do XCC FW update.

- **FQXSPNM4000I: Management Controller [arg1] Network Initialization Complete.**

This message is for the use case where a Management Controller network has completed initialization.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - BMC Network event  
SNMP Trap ID: 37  
CIM Prefix: IMM CIM ID: 0001

User Action:

Information only; no action is required.

- **FQXSPNM4001I: Ethernet Data Rate modified from [arg1] to [arg2] by user [arg3].**

This message is for the use case where a user modifies the Ethernet Port data rate.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0003

User Action:

Information only; no action is required.

- **FQXSPNM4002I: Ethernet Duplex setting modified from [arg1] to [arg2] by user [arg3].**

This message is for the use case where A user modifies the Ethernet Port duplex setting.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0004

User Action:

Information only; no action is required.

- **FQXSPNM4003I: Ethernet MTU setting modified from [arg1] to [arg2] by user [arg3].**

This message is for the use case where a user modifies the Ethernet Port MTU setting.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0005

User Action:

Information only; no action is required.

- **FQXSPNM4004I: Ethernet locally administered MAC address modified from [arg1] to [arg2] by user [arg3].**

This message is for the use case where a user modifies the Ethernet Port MAC address setting.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0006

User Action:

Information only; no action is required.

- **FQXSPNM4005I: Ethernet interface [arg1] by user [arg2].**

This message is for the use case where a user enables or disabled the ethernet interface.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0007

User Action:

Information only; no action is required.

- **FQXSPNM4006I: Hostname set to [arg1] by user [arg2].**

This message is for the use case where user modifies the Hostname of a Management Controller.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - BMC Network event  
SNMP Trap ID: 37  
CIM Prefix: IMM CIM ID: 0008

User Action:

Information only; no action is required.

- **FQXSPNM4007I: IP address of network interface modified from [arg1] to [arg2] by user [arg3].**

This message is for the use case where user modifies the IP address of a Management Controller.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - BMC Network event  
SNMP Trap ID: 37  
CIM Prefix: IMM CIM ID: 0009

User Action:

Information only; no action is required.

- **FQXSPNM4008I: IP subnet mask of network interface modified from [arg1] to [arg2] by user [arg3].**

This message is for the use case where a user modifies the IP subnet mask of a Management Controller.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0010

User Action:

Information only; no action is required.

- **FQXSPNM4009I: IP address of default gateway modified from [arg1] to [arg2] by user [arg3].**

This message is for the use case where a user modifies the default gateway IP address of a Management Controller.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0011

User Action:

Information only; no action is required.

- **FQXSPNM4010I: DHCP[[arg1]] failure, no IP address assigned.**

This message is for the use case where a DHCP server fails to assign an IP address to a Management Controller.

Severity: Warning  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0013

User Action:

Complete the following steps until the problem is solved:

1. Make sure that the XCC/BMC management network cable is connected and the network ports is active.
2. Make sure that there is a DHCP server on the network that can assign an IP address to the XCC/BMC.
3. If problem persists, collect Service Data log.
4. Contact Lenovo Support.

- **FQXSPNM4011I: ENET[[arg1]] DHCP-HSTN=[arg2], DN=[arg3], IP@=[arg4], SN=[arg5], GW@[arg6], DNS1@=[arg7] .**

This message is for the use case where a Management Controller IP address and configuration has been assigned by the DHCP server.

Severity: Info  
Serviceable: No  
Automatically notify Support: No

Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0022

User Action:

Information only; no action is required.

- **FQXSPNM4012I: ENET[[arg1]] IP-Cfg:HstName=[arg2], IP@[arg3] ,NetMsk=[arg4], GW@[arg5] .**

This message is for the use case where a Management Controller IP address and configuration has been assigned statically using user data.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0023

User Action:

Information only; no action is required.

- **FQXSPNM4013I: LAN: Ethernet[[arg1]] interface is no longer active.**

This message is for the use case where a Management Controller ethernet interface is no longer active.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0024

User Action:

Information only; no action is required.

- **FQXSPNM4014I: LAN: Ethernet[[arg1]] interface is now active.**

This message is for the use case where a Management Controller ethernet interface is now active.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0025

User Action:

Information only; no action is required.

- **FQXSPNM4015I: DHCP setting changed to [arg1] by user [arg2].**

This message is for the use case where a user changes the DHCP setting.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:

CIM Prefix: IMM CIM ID: 0026

User Action:

Information only; no action is required.

- **FQXSPNM4016I: Domain name set to [arg1] by user [arg2].**

Domain name set by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0043

User Action:

Information only; no action is required.

- **FQXSPNM4017I: Domain Source changed to [arg1] by user [arg2].**

Domain source changed by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0044

User Action:

Information only; no action is required.

- **FQXSPNM4018I: DDNS setting changed to [arg1] by user [arg2].**

DDNS setting changed by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0045

User Action:

Information only; no action is required.

- **FQXSPNM4019I: DDNS registration successful. The domain name is [arg1].**

DDNS registration and values

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0046

User Action:

Information only; no action is required.

- **FQXSPNM4020I: IPv6 enabled by user [arg1] .**

IPv6 protocol is enabled by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0047

User Action:

Information only; no action is required.

- **FQXSPNM4021I: IPv6 disabled by user [arg1] .**

IPv6 protocol is disabled by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0048

User Action:

Information only; no action is required.

- **FQXSPNM4022I: IPv6 static IP configuration enabled by user [arg1].**

IPv6 static address assignment method is enabled by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0049

User Action:

Information only; no action is required.

- **FQXSPNM4023I: IPv6 DHCP enabled by user [arg1].**

IPv6 DHCP assignment method is enabled by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0050

User Action:

Information only; no action is required.

- **FQXSPNM4024I: IPv6 stateless auto-configuration enabled by user [arg1].**

IPv6 stateless auto-assignment method is enabled by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0051

User Action:

Information only; no action is required.

- **FQXSPNM4025I: IPv6 static IP configuration disabled by user [arg1].**

IPv6 static assignment method is disabled by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0052

User Action:

Information only; no action is required.

- **FQXSPNM4026I: IPv6 DHCP disabled by user [arg1].**

IPv6 DHCP assignment method is disabled by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0053

User Action:

Information only; no action is required.

- **FQXSPNM4027I: IPv6 stateless auto-configuration disabled by user [arg1].**

IPv6 stateless auto-assignment method is disabled by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0054

User Action:

Information only; no action is required.

- **FQXSPNM4028I: ENET[[arg1]] IPv6-LinkLocal:HstName=[arg2], IP@=[arg3] ,Pref=[arg4] .**

IPv6 Link Local address is active

Severity: Info  
Serviceable: No

Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0055

User Action:

Information only; no action is required.

- **FQXSPNM4029I: ENET[[arg1]] IPv6-Static:HstName=[arg2], IP@[arg3] ,Pref=[arg4], GW@[arg5] .**

IPv6 Static address is active

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0056

User Action:

Information only; no action is required.

- **FQXSPNM4030I: ENET[[arg1]] DHCPv6-HSTN=[arg2], DN=[arg3], IP@[arg4], Pref=[arg5], DNS1@[arg5].**

IPv6 DHCP-assigned address is active

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0057

User Action:

Information only; no action is required.

- **FQXSPNM4031I: IPv6 static address of network interface modified from [arg1] to [arg2] by user [arg3].**

A user modifies the IPv6 static address of a Management Controller

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0058

User Action:

Information only; no action is required.

- **FQXSPNM4032I: DHCPv6 failure, no IP address assigned.**

S DHCP6 server fails to assign an IP address to a Management Controller.

Severity: Warning  
Serviceable: No  
Automatically notify Support: No

Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0059

User Action:

Complete the following steps until the problem is solved:

1. Make sure that the XCC/BMC management network cable is connected and the network ports is active.
2. Make sure that there is a DHCPv6 server on the network that can assign an IP address to the XCC/BMC.
3. If problem persists, collect Service Data log.
4. Contact Lenovo Support.

- **FQXSPNM4033I: Telnet port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the telnet port number

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0061

User Action:

Information only; no action is required.

- **FQXSPNM4034I: SSH port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the SSH port number

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0062

User Action:

Information only; no action is required.

- **FQXSPNM4035I: Web-HTTP port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the Web HTTP port number

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0063

User Action:

Information only; no action is required.

- **FQXSPNM4036I: Web-HTTPS port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the Web HTTPS port number

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0064

User Action:

Information only; no action is required.

- **FQXSPNM4037I: CIM/XML HTTP port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the CIM HTTP port number

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0065

User Action:

Information only; no action is required.

- **FQXSPNM4038I: CIM/XML HTTPS port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the CIM HTTPS port number

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0066

User Action:

Information only; no action is required.

- **FQXSPNM4039I: SNMP Agent port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the SNMP Agent port number

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0067

User Action:

Information only; no action is required.

- **FQXSPNM4040I: SNMP Traps port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the SNMP Traps port number

Severity: Info  
Serviceable: No

Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0068

User Action:

Information only; no action is required.

- **FQXSPNM4041I: Syslog port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the Syslog receiver port number

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0069

User Action:

Information only; no action is required.

- **FQXSPNM4042I: Remote Presence port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the Remote Presence port number

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0070

User Action:

Information only; no action is required.

- **FQXSPNM4043I: SMTP Server set by user [arg1] to [arg2]:[arg3].**

A user configured the SMTP server

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0086

User Action:

Information only; no action is required.

- **FQXSPNM4044I: Telnet [arg1] by user [arg2].**

A user enables or disables Telnet services

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:

CIM Prefix: IMM CIM ID: 0087

User Action:

Information only; no action is required.

- **FQXSPNM4045I: DNS servers set by user [arg1]: UseAdditionalServers=[arg2], PreferredDNStype=[arg3], IPv4Server1=[arg4], IPv4Server2=[arg5], IPv4Server3=[arg6], IPv6Server1=[arg7], IPv6Server2=[arg8], IPv6Server3=[arg9].**

A user configures the DNS servers

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0088

User Action:

Information only; no action is required.

- **FQXSPNM4046I: LAN over USB [arg1] by user [arg2].**

A user configured USB-LAN

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0089

User Action:

Information only; no action is required.

- **FQXSPNM4047I: LAN over USB Port Forwarding set by user [arg1]: ExternalPort=[arg2], USB-LAN port=[arg3].**

A user configured USB-LAN port forwarding

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0090

User Action:

Information only; no action is required.

- **FQXSPNM4048I: PXE boot requested by user [arg1].**

PXE boot requested

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:

CIM Prefix: IMM CIM ID: 0129

User Action:

Information only; no action is required.

- **FQXSPNM4049I: User [arg1] has initiated a TKLM Server Connection Test to check connectivity to server [arg2].**

User initiated a TKLM Server Connection test.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0159

User Action:

Information only; no action is required.

- **FQXSPNM4050I: User [arg1] has initiated an SMTP Server Connection Test.**

User initiated an SMTP Server Connection test.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0160

User Action:

Information only; no action is required.

- **FQXSPNM4051I: User [arg1] has set the SMTP Server reverse-path to [arg2].**

User set SMTP Server reverse-path address

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0163

User Action:

Information only; no action is required.

- **FQXSPNM4052I: DHCP specified hostname is set to [arg1] by user [arg2].**

DHCP specified hostname is set by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0216

User Action:

Information only; no action is required.

- **FQXSPNM4053I: DNS discovery of Lenovo XClarity Administrator has been [arg1] by user [arg2].**

DNS discovery of Lenovo XClarity Administrator

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0217

User Action:

Information only; no action is required.

- **FQXSPNM4054I: The hostname from DHCP is [arg1] by user [arg2].**

This message is for getting hostname from DHCP.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - IMM Network event  
SNMP Trap ID: 37  
CIM Prefix: IMM CIM ID: 0244

User Action:

Information only; no action is required.

- **FQXSPNM4055I: The hostname from DHCP is invalid.**

This message is for hostname from DHCP is invalid.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - IMM Network event  
SNMP Trap ID: 37  
CIM Prefix: IMM CIM ID: 0245

User Action:

Information only; no action is required.

- **FQXSPNM4056I: The NTP server address [arg1] is invalid.**

Report NTP server invalid

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - IMM Network event  
SNMP Trap ID: 37  
CIM Prefix: IMM CIM ID: 0249

User Action:

Information only; no action is required.

- **FQXSPNM4057I: Security: IP address: [arg1] had [arg2] login failures, it will be blocked to access for [arg3] minutes.**

This message is for the use case where IP address blocking.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - IMM Network event  
SNMP Trap ID: 37  
CIM Prefix: IMM CIM ID: 0250

User Action:

Information only; no action is required.

- **FQXSPNM4058I: IP address of network interface [arg1] is modified from [arg2] to [arg3] by user [arg4].**

This message is for the use case where user modifies the IP address of a Management Controller.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - IMM Network event  
SNMP Trap ID: 37  
CIM Prefix: IMM CIM ID: 0286

User Action:

Information only; no action is required.

- **FQXSPNM4059I: IP subnet mask of network interface [arg1] is modified from [arg2] to [arg3] by user [arg4].**

This message is for the use case where a user modifies the IP subnet mask of a Management Controller.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0287

User Action:

Information only; no action is required.

- **FQXSPNM4060I: IP address of default gateway of network interface [arg1] is modified from [arg2] to [arg3] by user [arg4].**

This message is for the use case where a user modifies the default gateway IP address of a Management Controller.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0288

User Action:

Information only; no action is required.

- **FQXSP0S4000I: OS Watchdog response [arg1] by [arg2] .**

This message is for the use case where an OS Watchdog has been enabled or disabled by a user.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0012

User Action:

Information only; no action is required.

- **FQXSP0S4001I: Watchdog [arg1] Screen Capture Occurred .**

This message is for the use case where an operating system error has occurred and the screen was captured.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0028

User Action:

Complete the following steps until the problem is solved:

1. If there was no operating-system error:
2. Reconfigure the watchdog timer to a higher value.
3. Make sure that the BMC Ethernet-over-USB interface is enabled.
4. Reinstall the RNDIS or cdc\_ether device driver for the operating system.
5. Disable the watchdog.
6. If there was an operating-system error, check the integrity of the installed operating system.

- **FQXSP0S4002I: Watchdog [arg1] Failed to Capture Screen.**

This message is for the use case where an operating system error has occurred and the screen capture failed.

Severity: Error  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0029

User Action:

Complete the following steps until the problem is solved:

1. Reconfigure the watchdog timer to a higher value.
2. Make sure that the BMC Ethernet over USB interface is enabled.
3. Reinstall the RNDIS or cdc\_ether device driver for the operating system.

4. Disable the watchdog.
5. Check the integrity of the installed operating system.
6. If problem persists, collect Service Data log.
7. Contact Lenovo Support.

- **FQXSPOS4003I: Platform Watchdog Timer expired for [arg1].**

An implementation has detected an OS Loader Watchdog Timer Expired

Severity: Error  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Loader timeout  
SNMP Trap ID: 26  
CIM Prefix: IMM CIM ID: 0060

User Action:

Complete the following steps until the problem is solved:

1. Reconfigure the watchdog timer to a higher value.
2. Make sure that the BMC Ethernet over USB interface is enabled.
3. Reinstall the RNDIS or cdc\_ether device driver for the operating system.
4. Disable the watchdog.
5. If problem persists, collect Service Data log.
6. Contact Lenovo Support. Check the integrity of the installed operating system.

- **FQXSPOS4004I: Operating System status has changed to [arg1].**

Operating System status change

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0191

User Action:

Information only; no action is required.

- **FQXSPOS4005I: Host Power-On password changed by user [arg1] from [arg2] at IP address [arg3].**

This message is for the use case where Host Power-On password changed.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0231

User Action:

Information only; no action is required.

- **FQXSPOS4006I: Host Power-On password cleared by user [arg1] from [arg2] at IP address [arg3].**

This message is for the use case where Host Power-On password cleared.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0232

User Action:

Information only; no action is required.

- **FQXSPOS4007I: Host Admin password changed by user [arg1] from [arg2] at IP address [arg3].**

This message is for the use case where Host Admin password changed.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0233

User Action:

Information only; no action is required.

- **FQXSPOS4008I: Host Admin password cleared by user [arg1] from [arg2] at IP address [arg3].**

This message is for the use case where Host Admin password cleared.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0234

User Action:

Information only; no action is required.

- **FQXSPOS4009I: OS Crash Video Captured.**

This message is for the use case where OS Crash Video Captured.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0235

User Action:

Information only; no action is required.

- **FQXSPOS4010I: OS Crash Video Capture Failed.**

This message is for the use case where OS Crash Video Capture Failed.

Severity: Error  
Serviceable: No

Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0236

User Action:

Complete the following steps until the problem is solved:

1. Check if the OS watchdog is enabled
2. Check if the crash video recording is enabled
3. If problem persists, collect Service Data log.
4. Contact Lenovo Support.

- **FQXSPPOS4011: OS failure screen capture with hardware error is [arg1] by user [arg2] from [arg3] at IP address [arg4].**

OS failure screen capture with hardware error is enabled or disabled by user.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0280

User Action:

Information only; no action is required.

- **FQXSPPP4000I: Attempting to [arg1] server [arg2] by user [arg3].**

This message is for the use case where a user is using the Management Controller to perform a power function on the system.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0015

User Action:

Information only; no action is required.

- **FQXSPPP4001I: Server Power Off Delay set to [arg1] by user [arg2].**

A user configured the Server Power Off Delay

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0081

User Action:

Information only; no action is required.

- **FQXSPPP4002I: Server [arg1] scheduled for [arg2] at [arg3] by user [arg4].**

A user configured a Server Power action at a specific time

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0082

User Action:

Information only; no action is required.

- **FQXSPPP4003I: Server [arg1] scheduled for every [arg2] at [arg3] by user [arg4].**

A user configured a recurring Server Power Action

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0083

User Action:

Information only; no action is required.

- **FQXSPPP4004I: Server [arg1] [arg2] cleared by user [arg3].**

A user cleared a Server Power Action.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0084

User Action:

Information only; no action is required.

- **FQXSPPP4005I: The power cap value changed from [arg1] watts to [arg2] watts by user [arg3].**

Power Cap values changed by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0113

User Action:

Information only; no action is required.

- **FQXSPPP4006I: The minimum power cap value changed from [arg1] watts to [arg2] watts.**

Minimum Power Cap value changed

Severity: Info  
Serviceable: No

Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0114

User Action:

Information only; no action is required.

- **FQXSPPP4007I: The maximum power cap value changed from [arg1] watts to [arg2] watts.**

Maximum Power Cap value changed

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0115

User Action:

Information only; no action is required.

- **FQXSPPP4008I: The soft minimum power cap value changed from [arg1] watts to [arg2] watts.**

Soft Minimum Power Cap value changed

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0116

User Action:

Information only; no action is required.

- **FQXSPPP4009I: The measured power value exceeded the power cap value.**

Power exceeded cap

Severity: Warning  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Warning - Power  
SNMP Trap ID: 164  
CIM Prefix: IMM CIM ID: 0117

User Action:

Information only; no action is required.

- **FQXSPPP4010I: The new minimum power cap value exceeded the power cap value.**

Minimum Power Cap exceeds Power Cap

Severity: Warning  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Warning - Power  
SNMP Trap ID: 164

CIM Prefix: IMM CIM ID: 0118

User Action:

Information only; no action is required.

- **FQXSPPP4011I: Power capping was activated by user [arg1].**

Power capping activated by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0119

User Action:

Information only; no action is required.

- **FQXSPPP4012I: Power capping was deactivated by user [arg1].**

Power capping deactivated by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0120

User Action:

Information only; no action is required.

- **FQXSPPP4013I: Static Power Savings mode has been turned on by user [arg1].**

Static Power Savings mode turned on by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0121

User Action:

Information only; no action is required.

- **FQXSPPP4014I: Static Power Savings mode has been turned off by user [arg1].**

Static Power Savings mode turned off by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0122

User Action:

Information only; no action is required.

- **FQXSPPP4015I: Dynamic Power Savings mode has been turned on by user [arg1].**

Dynamic Power Savings mode turned on by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0123

User Action:

Information only; no action is required.

- **FQXSPPP4016I: Dynamic Power Savings mode has been turned off by user [arg1].**

Dynamic Power Savings mode turned off by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0124

User Action:

Information only; no action is required.

- **FQXSPPP4017I: Power cap and external throttling occurred.**

Power cap and external throttling occurred

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0125

User Action:

Information only; no action is required.

- **FQXSPPP4018I: External throttling occurred .**

External throttling occurred

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0126

User Action:

Information only; no action is required.

- **FQXSPPP4019I: Power cap throttling occurred.**

Power cap throttling occurred

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0127

User Action:

Information only; no action is required.

- **FQXSPPP4020I: The measured power value has returned below the power cap value.**

Power exceeded cap recovered

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Warning - Power  
SNMP Trap ID: 164  
CIM Prefix: IMM CIM ID: 0130

User Action:

Information only; no action is required.

- **FQXSPPP4021I: The new minimum power cap value has returned below the power cap value.**

Minimum Power Cap exceeds Power Cap recovered

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Warning - Power  
SNMP Trap ID: 164  
CIM Prefix: IMM CIM ID: 0131

User Action:

Information only; no action is required.

- **FQXSPPP4022I: The server was restarted for an unknown reason.**

The server was restarted for an unknown reason

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0166

User Action:

Information only; no action is required.

- **FQXSPPP4023I: The server is restarted by chassis control command.**

Server is restarted by chassis control command

Severity: Info  
Serviceable: No

Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0167

User Action:

Information only; no action is required.

- **FQXSPPP4024I: The server was reset via push button.**

Server was reset via push button

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0168

User Action:

Information only; no action is required.

- **FQXSPPP4025I: The server was powered-up via power push button.**

Server was power-up via power push button

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0169

User Action:

Information only; no action is required.

- **FQXSPPP4026I: The server was restarted when the watchdog expired..**

Server was restarted when the watchdog expired.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0170

User Action:

Information only; no action is required.

- **FQXSPPP4027I: The server was restarted for OEM reason.**

Server was restarted for OEM reason

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22

CIM Prefix: IMM CIM ID: 0171

User Action:

Information only; no action is required.

- **FQXSPPP4028I: The server was automatically powered on because the power restore policy is set to always restore..**

Server was automatically powered on because the power restore policy is set to always restore.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0172

User Action:

Information only; no action is required.

- **FQXSPPP4029I: The server was automatically powered on because the power restore policy is set to restore previous power state..**

Server was automatically powered on because the power restore policy is set to restore previous power state.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0173

User Action:

Information only; no action is required.

- **FQXSPPP4030I: The server was reset via Platform Event Filter.**

Server was reset via Platform Event Filter

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0174

User Action:

Information only; no action is required.

- **FQXSPPP4031I: The server was power-cycled via Platform Event Filter.**

Server was power-cycled via Platform Event Filter

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22

CIM Prefix: IMM CIM ID: 0175

User Action:

Information only; no action is required.

- **FQXSPPP4032I: The server was soft reset.**

Server was soft reset

Severity: Info

Serviceable: No

Automatically notify Support: No

Alert Category: System - Other

SNMP Trap ID: 22

CIM Prefix: IMM CIM ID: 0176

User Action:

Information only; no action is required.

- **FQXSPPP4033I: The server was powered up via Real Time Clock (scheduled power on).**

Server was powered up via Real Time Clock (scheduled power on)

Severity: Info

Serviceable: No

Automatically notify Support: No

Alert Category: System - Other

SNMP Trap ID: 22

CIM Prefix: IMM CIM ID: 0177

User Action:

Information only; no action is required.

- **FQXSPPP4034I: The server was powered off for an unknown reason.**

Server was powered off for an unknown reason

Severity: Info

Serviceable: No

Automatically notify Support: No

Alert Category: System - Other

SNMP Trap ID: 22

CIM Prefix: IMM CIM ID: 0178

User Action:

Information only; no action is required.

- **FQXSPPP4035I: The server was powered off by chassis control command.**

Server was powered off by chassis control command

Severity: Info

Serviceable: No

Automatically notify Support: No

Alert Category: System - Other

SNMP Trap ID: 22

CIM Prefix: IMM CIM ID: 0179

User Action:

Information only; no action is required.

- **FQXSPPP4036I: The server was powered off via push button.**

Server was powered off via push button

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0180

User Action:

Information only; no action is required.

- **FQXSPPP4037I: The server was powered off when the watchdog expired.**

Server was powered off when the watchdog expired.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0181

User Action:

Information only; no action is required.

- **FQXSPPP4038I: The server stayed powered off because the power restore policy is set to always restore..**

Server stayed powered off because the power restore policy is set to always restore.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0182

User Action:

Information only; no action is required.

- **FQXSPPP4039I: The server stayed powered off because the power restore policy is set to restore previous power state..**

Server stayed powered off because the power restore policy is set to restore previous power state.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0183

User Action:

Information only; no action is required.

- **FQXSPPP4040I: The server was powered off via Platform Event Filter.**

Server was power off via Platform Event Filter

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0184

User Action:

Information only; no action is required.

- **FQXSPPP4041I: The server was powered off via Real Time Clock (scheduled power off).**

Server was powered off via Real Time Clock (scheduled power off)

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0185

User Action:

Information only; no action is required.

- **FQXSPPP4042I: Management Controller [arg1] reset was initiated due to Power-On-Reset.**

Management Controller reset was initiated due to Power-On-Reset

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0186

User Action:

Information only; no action is required.

- **FQXSPPP4043I: Management Controller [arg1] reset was initiated by PRESET.**

Management Controller reset was initiated by PRESET

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0187

User Action:

Information only; no action is required.

- **FQXSPPP4044I: Management Controller [arg1] reset was initiated by CMM.**

Management Controller reset was initiated by CMM

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0188

User Action:

Information only; no action is required.

- **FQXSPPP4045I: Management Controller [arg1] reset was initiated by XCC firmware.**

Management Controller reset was initiated by XCC firmware

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0189

User Action:

Information only; no action is required.

- **FQXSPPP4047I: Management Controller [arg1] reset was initiated by user [arg2].**

This message is for the use case where a Management Controller reset is initiated by a user.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0021

User Action:

Information only; no action is required.

- **FQXSPPP4048I: Attempting to AC power cycle server [arg1] by user [arg2].**

AC power cycle server

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0227

User Action:

Information only; no action is required.

- **FQXSPPP4049I: Management Controller [arg1] reset was initiated by Front Panel.**

Management Controller reset was initiated by Front Panel

Severity: Info  
Serviceable: No  
Automatically notify Support: No

Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0252

User Action:

Information only; no action is required.

- **FQXSPPP4050I: Management Controller [arg1] reset was initiated to activate PFR Firmware.**

Management Controller reset was initiated to activate PFR Firmware.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0253

User Action:

Information only; no action is required.

- **FQXSPPU0000I: [ProcessorElementName] in slot [SlotElementName] has been added.**

This message is for the use case when an implementation has detected a Processor has been Added.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0034

User Action:

Complete the following steps:

1. If the system board or firmware was just updated, check the Lenovo support site for an applicable service bulletin or firmware update that applies to this processor error.
2. If problem persists, collect Service Data log.
3. Contact Lenovo Support.

- **FQXSPPU0002G: The Processor [ProcessorElementName] is operating in a Degraded State.**

This message is for the use case when an implementation has detected a Processor is running in the Degraded state.

Severity: Warning  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Warning - CPU  
SNMP Trap ID: 42  
CIM Prefix: PLAT CIM ID: 0038

User Action:

Complete the following steps:

1. Check Lenovo support site for an applicable service bulletin or firmware update that applies to this processor error.
2. If problem persists, collect Service Data log.

3. Contact Lenovo Support.

- **FQXSPPU0003N: [ProcessorElementName] has Failed with IERR.**

This message is for the use case when an implementation has detected a Processor Failed - IERR Condition.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - CPU  
SNMP Trap ID: 40  
CIM Prefix: PLAT CIM ID: 0042

User Action:

Information only; no action is required

- **FQXSPPU0004M: [ProcessorElementName] has Failed with FRB1/BIST condition.**

This message is for the use case when an implementation has detected a Processor Failed - FRB1/BIST condition.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: Yes  
Alert Category: Critical - CPU  
SNMP Trap ID: 40  
CIM Prefix: PLAT CIM ID: 0044

User Action:

Please check event log in xClarity Controller (XCC) Web GUI to identify the power supply unit or flash power module failure. Check system spec and replace the power supply unit or flash power module to the same specification.

- **FQXSPPU0005M: [ProcessorElementName] has Failed with FRB2/POST condition.**

This message is for the use case when an implementation has detected a Processor Failed - FRB2/POST condition.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - CPU  
SNMP Trap ID: 40  
CIM Prefix: PLAT CIM ID: 0046

User Action:

Please check event log in xClarity Controller (XCC) Web GUI to identify the power supply unit failure

- **FQXSPPU0006M: [ProcessorElementName] has Failed.**

This message is for the use case when an implementation has detected a Processor Failed - FRB3 condition.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - CPU  
SNMP Trap ID: 40

CIM Prefix: PLAT CIM ID: 0048

User Action:

Information only; no action is required

- **FQXSPPU0008I: [ProcessorElementName] has been Disabled.**

This message is for the use case when an implementation has detected a Processor has been Disabled.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0061

User Action:

Information only; no action is required

- **FQXSPPU0009N: [ProcessorElementName] has a Configuration Mismatch.**

This message is for the use case when an implementation has detected a Processor Configuration Mismatch has occurred.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - CPU  
SNMP Trap ID: 40  
CIM Prefix: PLAT CIM ID: 0062

User Action:

Information only; no action is required

- **FQXSPPU0010G: The Processor [ProcessorElementName] is operating in a Degraded State due to [ProcessorElementName].**

This message is for the use case when an implementation has detected a Processor is running in the Degraded state.

Severity: Warning  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Warning - CPU  
SNMP Trap ID: 42  
CIM Prefix: PLAT CIM ID: 0038

User Action:

Check the XCC event log for any fan or cooling related issues and address them first.

1. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are correctly installed and are in place.
2. Make sure that the room temperature is within operating specifications.
3. Upgrade all system and chassis (if applicable) firmware to the latest level.
4. If problem persists, collect Service Data log.
5. Contact Lenovo Support.

- **FQXSPPU0010I: A terminator has been detected on [ProcessorElementName].**

This message is for the use case when an implementation has detected a Processor Terminator.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Warning - CPU  
SNMP Trap ID: 42  
CIM Prefix: PLAT CIM ID: 0064

User Action:

Information only; no action is required.

- **FQXSPPU0012M: [ProcessorElementName] has machine check error.**

This message is for the use case when an implementation has detected a Processor that has encountered a machine check error.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - CPU  
SNMP Trap ID: 40  
CIM Prefix: PLAT CIM ID: 0058

User Action:

Make sure power cables are connected correctly.

- **FQXSPPU0013G: [ProcessorElementName] has correctable error.**

This message is for the use case when an implementation has detected a Processor has correctable error.

Severity: Warning  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Warning - CPU  
SNMP Trap ID: 42  
CIM Prefix: PLAT CIM ID: 0059

User Action:

Please check the consistency of PSU models on xClarity Controller (XCC) Web GUI.

- **FQXSPPU0015G: Sensor [SensorElementName] has asserted.**

This message is for the use case when an implementation has detected a Sensor has asserted.

Severity: Warning  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Warning - CPU  
SNMP Trap ID: 42  
CIM Prefix: PLAT CIM ID: 0508

User Action:

1. Check if all CPUs have the same on demand capabilities enabled. If XCC reports the status of the feature in "Pending" state, then reboot A/C cycle the server.
2. Retrieve the SDSi activation code from Lenovo LKMs portal and reload using XCC GUI.

3. Collect Service Data log and contact Lenovo Support.

- **FQXSPPU2003I: [ProcessorElementName] has Recovered from IERR.**

This message is for the use case when an implementation has detected a Processor Recovered - IERR Condition.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - CPU  
SNMP Trap ID: 40  
CIM Prefix: PLAT CIM ID: 0043

User Action:

Information only; no action is required

- **FQXSPPU2004I: [ProcessorElementName] has Recovered from FRB1/BIST condition.**

This message is for the use case when an implementation has detected a Processor Recovered - FRB1/BIST condition.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - CPU  
SNMP Trap ID: 40  
CIM Prefix: PLAT CIM ID: 0045

User Action:

Information only; no action is required

- **FQXSPPU2005I: [ProcessorElementName] has Recovered from FRB2/POST condition.**

This message is for the use case when an implementation has detected a Processor Recovered - FRB2/POST condition.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - CPU  
SNMP Trap ID: 40  
CIM Prefix: PLAT CIM ID: 0047

User Action:

Information only; no action is required

- **FQXSPPU2006I: [ProcessorElementName] has Recovered from FRB3 condition.**

This message is for the use case when an implementation has detected a Processor Recovered - FRB3 condition.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - CPU  
SNMP Trap ID: 40  
CIM Prefix: PLAT CIM ID: 0049

User Action:

Information only; no action is required

- **FQXSPPU2007I: The System [ComputerSystemElementName] has detected a POST Error deassertion.**

This message is for the use case when an implementation has detected that Post Error has deasserted.

Severity: Info  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - CPU  
SNMP Trap ID: 40  
CIM Prefix: PLAT CIM ID: 0185

User Action:

Complete the following steps:

1. If the DIMM configuration was changed prior to this failure verify that the DIMMs are installed in the correct population sequence.
2. RESEAT the DIMM that failed POST memory test and the DIMMs on adjacent slots if populated. Boot to F1 setup and enable the DIMM. Reboot the system.
3. If the DIMMs have been upgraded just prior to the issue than update uEFI to the latest version.
4. If the problem persists, collect Service Data logs.
5. Contact Lenovo Support.

- **FQXSPPU2008I: [ProcessorElementName] has been Enabled.**

This message is for the use case when an implementation has detected a Processor has been Enabled.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0060

User Action:

Information only; no action is required

- **FQXSPPU2009I: [ProcessorElementName] has Recovered from a Configuration Mismatch.**

This message is for the use case when an implementation has Recovered from a Processor Configuration Mismatch.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - CPU  
SNMP Trap ID: 40  
CIM Prefix: PLAT CIM ID: 0063

User Action:

Information only; no action is required

- **FQXSPPU2010G: A terminator has not been detected on the processor [ProcessorElementName].**

This message is for the use case when an implementation has not detected a Processor Terminator.

Severity: Warning  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Warning - CPU  
SNMP Trap ID: 42  
CIM Prefix: PLAT CIM ID: 0065

User Action:

Complete the following steps:

1. If the DIMM configuration was changed prior to this failure verify that the DIMMs are installed in the correct population sequence.
2. RESEAT the DIMM that failed POST memory test and the DIMMs on adjacent slots if populated. Boot to F1 setup and enable the DIMM. Reboot the system.
3. If the DIMMs have been upgraded just prior to the issue than update uEFI to the latest version.
4. If the problem persists, collect Service Data logs.
5. Contact Lenovo Support.

- **FQXSPPU2015I: Sensor [SensorElementName] has deasserted.**

This message is for the use case when an implementation has detected a Sensor has deasserted.

Severity: info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: PLAT CIM ID: 0509

User Action:

Information only; no action is required.

- **FQXSPPW0002I: Power supply [arg1] in the enclosure/chassis (MTM-SN: [arg2])has been added.**

This message is for the use case when an implementation has detected a Power Supply has been added.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: PLAT CIM ID: 0084

User Action:

Information only; no action is required.

- **FQXSPPW0002L: [PowerSupplyElementName] has Failed.**

This message is for the use case when an implementation has detected a Power Supply has failed.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Power  
SNMP Trap ID: 4  
CIM Prefix: PLAT CIM ID: 0086

User Action:

Complete the following steps:

1. If the server has recently been installed, moved, serviced, or upgraded, verify that the DIMM is properly seated and visually verify that there is no foreign material in any DIMM connector on that memory channel. If either of these conditions is found, correct and retry with the same DIMM. (Note: The event Log might contain a recent FQXSFMA0011I event denoting detected change in DIMM population that could be related to this problem.)
2. If no problem is observed on the DIMM connectors or the problem persists, replace the DIMM identified by LightPath and/or event log entry.
3. If problem recurs on the same DIMM connector, replace the other DIMMs on the same memory channel.
4. Check Lenovo support site for an applicable service bulletin or firmware update that applies to this memory error.
5. If problem recurs on the same DIMM connector, inspect connector for damage. If damage found or problem persists, collect Service Data log.
6. Contact Lenovo Support.

- **FQXSPW0003G: Failure predicted on [PowerSupplyElementName].**

This message is for the use case when an implementation has detected a Power Supply failure is predicted.

Severity: Warning  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Warning - Power  
SNMP Trap ID: 164  
CIM Prefix: PLAT CIM ID: 0088

User Action:

Complete the following steps:

1. Check the event log of system management module and XClarity Controller for any fan or cooling related issues.
2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place, clean, and correctly installed.
3. Make sure that the room temperature is within operating specifications.
4. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

- **FQXSPW0003L: Power supply [arg1] in the enclosure/chassis (MTM-SN: [arg2]) has failed.**

This message is for the use case when an implementation has detected a Power Supply has failed.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: Yes  
Alert Category: Critical - Power  
SNMP Trap ID: 4  
CIM Prefix: PLAT CIM ID: 0086

User Action:

Information only; no action is required

- **FQXSPW0004I: The input to [PowerSupplyElementName] has been lost or fallen out of range.**

This message is for the use case when an implementation has detected that a Power Supply input is lost or out of range.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0096

User Action:

Complete the following steps:

1. If the server has recently been installed, moved, serviced, or upgraded, verify that the DIMM is properly seated and visually verify that there is no foreign material in any DIMM connector on that memory channel. If either of these conditions is found, correct and retry with the same DIMM. (Note: The event Log might contain a recent FQXSFMA00111 event denoting detected change in DIMM population that could be related to this problem.)
  2. If no problem is observed on the DIMM connectors or the problem persists, replace the DIMM identified by LightPath and/or event log entry.
  3. If problem recurs on the same DIMM connector, replace the other DIMMs on the same memory channel.
  4. Check Lenovo support site for an applicable service bulletin or firmware update that applies to this memory error.
  5. If problem recurs on the same DIMM connector, inspect connector for damage. If damage found or problem persists, collect Service Data log.
  6. Contact Lenovo Support.
- **FQXSPW0005I: [PowerSupplyElementName] is operating in an Input State that is out of range.**

This message is for the use case when an implementation has detected a Power Supply that has input out of range.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0098

User Action:

Information only; no action is required.

- **FQXSPW0006I: [PowerSupplyElementName] has lost input.**

This message is for the use case when an implementation has detected a Power Supply that has input that has been lost.

Severity: Warning  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Warning - Power  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0100

User Action:

Complete the following steps:

1. Check the Support Portal(<http://support.lenovo.com/>)for service bulletins and TECH tips and firmware update related to your drive.
2. Check for any other RAID-related error.
3. Replace the drive.

- **FQXSPW0007I: Power supply [arg1] in the enclosure/chassis (MTM-SN: [arg2])has lost input.**

This message is for the use case when an implementation has detected a Power Supply that has input that has been lost.

Severity: Warning  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Warning - Power  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0100

User Action:

Complete the following steps until the problem is solved:

1. If drive was intentionally removed, make sure that there is a filler in the drive bay.
2. Make sure that the drive is correctly seated.
3. If drive is correctly seated, replace the drive.

- **FQXSPW0007L: [PowerSupplyElementName] has a Configuration Mismatch.**

This message is for the use case when an implementation has detected a Power Supply with a Configuration Error.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Power  
SNMP Trap ID: 4  
CIM Prefix: PLAT CIM ID: 0104

User Action:

Complete the following steps:

1. Check the Support Portal(<http://support.lenovo.com/>)for service bulletins and TECH tips and firmware update related to your drive.
2. Check for any other RAID-related error.
3. Replace the drive.

- **FQXSPW0008I: [SensorElementName] has been turned off.**

This message is for the use case when an implementation has detected a Power Unit that has been Disabled.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Power Off  
SNMP Trap ID: 23  
CIM Prefix: PLAT CIM ID: 0106

User Action:

Information only; no action is required.

- **FQXSPPW0009I: [PowerSupplyElementName] has been Power Cycled.**

This message is for the use case when an implementation has detected a Power Unit that has been power cycled.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0108

User Action:

Replace hard disk drive at the next maintenance period.

- **FQXSPPW0010I: [PowerSupplyElementName] has encountered an error during power down.**

This message is for the use case when an implementation has detected a Power Unit that encountered a power down error.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0110

User Action:

Information only; no action is required

- **FQXSPPW0011I: [PowerSupplyElementName] has lost power.**

This message is for the use case when an implementation has detected a Power Unit that has lost power.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0112

User Action:

Information only; no action is required

- **FQXSPPW0012L: Soft power control has failed for [PowerSupplyElementName].**

This message is for the use case when an implementation has detected a Power Unit that has encountered a failure when trying soft power control.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Power  
SNMP Trap ID: 4  
CIM Prefix: PLAT CIM ID: 0114

User Action:

Information only; no action is required

- **FQXSPPW0013L: [PowerSupplyElementName] has Failed.**

This message is for the use case when an implementation has detected a Power Unit that has failed.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: Yes  
Alert Category: Critical - Power  
SNMP Trap ID: 4  
CIM Prefix: PLAT CIM ID: 0116

User Action:

Replace the hard disk drive that is indicated by a lit status LED.

- **FQXSPPW0014G: Failure predicted on [PowerSupplyElementName].**

This message is for the use case when an implementation has detected a Power Unit is predicted to fail.

Severity: Warning  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Warning - Power  
SNMP Trap ID: 164  
CIM Prefix: PLAT CIM ID: 0118

User Action:

Information only; no action is required

- **FQXSPPW0057J: Sensor [SensorElementName] has transitioned from normal to non-critical state.**

This message is for the use case when an implementation has detected a Sensor transitioned to non-critical from normal.

Severity: Warning  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Warning - Power  
SNMP Trap ID: 164  
CIM Prefix: PLAT CIM ID: 0520

User Action:

Please check event log in xClarity Controller web interface.

- **FQXSPPW0061M: Sensor [SensorElementName] has transitioned to critical from a less severe state.**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Power  
SNMP Trap ID: 4  
CIM Prefix: PLAT CIM ID: 0522

User Action:

Complete the following steps:

1. Ensure power supply unit to meet the system spec in wattage, efficiency level and supported list.
2. Check the event log in xClarity Controller (XCC) Web GUI to the detail information to reseal/reinstall/upgrade power supply unit.
3. If the problem still exist, please contact Lenovo support

- **FQXSPW0101J: Redundancy Degraded for [RedundancySetElementName] has asserted.**

This message is for the use case when Redundancy Degraded has asserted.

Severity: Warning  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Warning - Redundant Power Supply  
SNMP Trap ID: 10  
CIM Prefix: PLAT CIM ID: 0804

User Action:

Please ensure the PSU wattage, PSU efficiency level and the power supply unit is supported for the system.

- **FQXSPW0104J: Non-redundant:Sufficient Resources from Redundancy Degraded or Fully Redundant for [RedundancySetElementName] has asserted.**

This message is for the use case when a Redundancy Set has transitioned from Redundancy Degraded or Fully Redundant to Non-redundant:Sufficient.

Severity: Warning  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Warning - Redundant Power Supply  
SNMP Trap ID: 10  
CIM Prefix: PLAT CIM ID: 0806

User Action:

Please ensure the PSU wattage, PSU efficiency level and the power supply unit is supported for the system.

- **FQXSPW0110M: Non-redundant:Insufficient Resources for [RedundancySetElementName] has asserted.**

This message is for the use case when a Redundancy Set has transitioned to Non-redundant:Insufficient Resources.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Redundant Power Supply  
SNMP Trap ID: 9  
CIM Prefix: PLAT CIM ID: 0810

User Action:

Complete the following steps until the problem is solved:

1. Check if any power adapter is missing, failing or not installed properly. If so, re-install or replace it.

2. Check the power adapter max rate and power capping policy. If the required power resource is not met, change the power adapter or modify power capping mechanism.

- **FQXSPPW2001I: [PowerSupplyElementName] has been removed from container [PhysicalPackageElementName].**

This message is for the use case when an implementation has detected a Power Supply has been removed.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: PLAT CIM ID: 0085

User Action:

Complete the following steps:

1. Ensure one or more DIMMs are installed in the server.
2. Resolve existing memory errors if they are present.
3. If no memory fault is recorded in the logs, verify that all DIMM connectors are enabled using the Setup utility or the OneCLI utility.
4. Reseat all DIMMs ensuring that DIMMs are installed in the correct population sequence, according to the service information for this product.
5. Clear CMOS memory on system board. Note that all firmware settings will revert to the defaults.
6. Reflash UEFI firmware.
7. If problem persists, collect Service Data log.
8. Contact Lenovo Support.

- **FQXSPPW2003I: Failure no longer predicted on [PowerSupplyElementName].**

This message is for the use case when an implementation has detected a Power Supply failure is no longer predicted.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Warning - Power  
SNMP Trap ID: 164  
CIM Prefix: PLAT CIM ID: 0089

User Action:

Information only; no action is required

- **FQXSPPW2004I: [PowerSupplyElementName] has returned to a Normal Input State.**

This message is for the use case when an implementation has detected a Power Supply that has input that has returned to normal.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0099

User Action:

Information only; no action is required.

- **FQXSPPW2005I: [PowerSupplyElementName] has returned to a Normal Input State.**

This message is for the use case when an implementation has detected a Power Supply that has input that has returned to normal.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0099

User Action:

Complete the following steps until the problem is solved:

1. If drive was intentionally removed, make sure that there is a filler in the drive bay.
2. Make sure that the drive is correctly seated.
3. If drive is correctly seated, replace the drive.

- **FQXSPPW2006I: [PowerSupplyElementName] has returned to a Normal Input State.**

This message is for the use case when an implementation has detected a Power Supply that has input that has returned to normal.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0099

User Action:

Information only; no action is required

- **FQXSPPW2007I: [PowerSupplyElementName] Configuration is OK.**

This message is for the use case when an implementation when a Power Supply configuration is OK.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Power  
SNMP Trap ID: 4  
CIM Prefix: PLAT CIM ID: 0105

User Action:

Information only; no action is required

- **FQXSPPW2008I: [PowerSupplyElementName] has been turned on.**

This message is for the use case when an implementation has detected a Power Unit that has been Enabled.

Severity: Info  
Serviceable: No

Automatically notify Support: No  
Alert Category: System - Power On  
SNMP Trap ID: 24  
CIM Prefix: PLAT CIM ID: 0107

User Action:

Replace hard disk drive at the next maintenance period.

- **FQXSPPW2009I: Power supply [arg1] in the enclosure/chassis (MTM-SN: [arg2])has been removed.**

This message is for the use case when an implementation has detected a Power Supply has been removed.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: PLAT CIM ID: 0085

User Action:

Information only; no action is required.

- **FQXSPPW2010I: [PowerSupplyElementName] has recovered from an error during power down.**

This message is for the use case when an implementation has detected a Power Unit that encountered a power down error recovery.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0111

User Action:

Information only; no action is required

- **FQXSPPW2011I: [PowerSupplyElementName] power was restored.**

This message is for the use case when an implementation has detected a power was restore to the Power Unit.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0113

User Action:

Information only; no action is required

- **FQXSPPW2012I: Soft power control working for [PowerSupplyElementName].**

This message is for the use case when an implementation has detected a Power Unit that has recovered from soft power control failure.

Severity: Info

Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Power  
SNMP Trap ID: 4  
CIM Prefix: PLAT CIM ID: 0115

User Action:

Information only; no action is required

- **FQXSPW2013I: [PowerSupplyElementName] has Recovered**

This message is for the use case when an implementation has detected a Power Unit that has recovered.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Power  
SNMP Trap ID: 4  
CIM Prefix: PLAT CIM ID: 0117

User Action:

Replace the hard disk drive that is indicated by a lit status LED.

- **FQXSPW2014I: Failure no longer predicted on [PowerSupplyElementName].**

This message is for the use case when an implementation has determined that a Power Unit is no longer predicted to fail.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Warning - Power  
SNMP Trap ID: 164  
CIM Prefix: PLAT CIM ID: 0119

User Action:

Information only; no action is required

- **FQXSPW2017I: Power supply [arg1] in the enclosure/chassis (MTM-SN: [arg2])has returned to a normal input state.**

This message is for the use case when an implementation has detected a Power Supply that has input that has returned to normal.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0099

User Action:

Complete the following steps until the problem is solved:

1. Check the event log of XClarity Controller (XCC) for any fan- or cooling-related issues.
2. Make sure that the airflow at the front and rear of the chassis is not obstructed and are in place, clean, and correctly installed.
3. Make sure that the room temperature is within operating specifications.

4. If the problem remains and no other DIMMs have the same indication, replace the DIMM.

- **FQXSPPW2018I: [PowerSupplyElementName] out-of-range has returned to a Normal Input State.**

This message is for the use case when an implementation has detected a Power Supply that has input that has returned to normal.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0099

User Action:

Information only; no action is required

- **FQXSPPW2057I: Sensor [SensorElementName] has deasserted the transition from normal to non-critical state.**

This message is for the use case when an implementation has detected that a Sensor has deasserted a transition to non-critical from normal.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Warning - Power  
SNMP Trap ID: 164  
CIM Prefix: PLAT CIM ID: 0521

User Action:

Information only; no action is required

- **FQXSPPW2061I: Sensor [SensorElementName] has transitioned to a less severe state from critical.**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Power  
SNMP Trap ID: 4  
CIM Prefix: PLAT CIM ID: 0523

User Action:

Information only; no action is required

- **FQXSPPW2101I: Redundancy Degraded for [RedundancySetElementName] has deasserted.**

This message is for the use case when Redundancy Degraded has deasserted.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Warning - Redundant Power Supply  
SNMP Trap ID: 10  
CIM Prefix: PLAT CIM ID: 0805

User Action:

Information only; no action is required.

- **FQXSPPW2104I: Non-redundant:Sufficient Resources from Redundancy Degraded or Fully Redundant for [RedundancySetElementName] has deasserted.**

This message is for the use case when a Redundancy Set has transitioned from Non-redundant:Sufficient Resources.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Warning - Redundant Power Supply  
SNMP Trap ID: 10  
CIM Prefix: PLAT CIM ID: 0807

User Action:

Information only; no action is required.

- **FQXSPPW2110I: Non-redundant:Insufficient Resources for [RedundancySetElementName] has deasserted.**

This message is for the use case when a Redundancy Set has transitioned from Non-redundant: Insufficient Resources.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Redundant Power Supply  
SNMP Trap ID: 9  
CIM Prefix: PLAT CIM ID: 0811

User Action:

Information only; no action is required.

- **FQXSPPW4001I: PCIe Power Brake for [arg1] has been [arg2].**

This message is for the use case where PCIe Power Brake.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0243

User Action:

Check if system have fan fail error, Raidlink CEM fail occurring or Ambient temperature over 30C, implement the "error" service action to recovery the system and reduce ambient temperature under 30C.

- **FQXSPSD0000I: The [StorageVolumeElementName] has been added.**

This message is for the use case when an implementation has detected a Drive has been Added.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: PLAT CIM ID: 0162

User Action:

Complete the following steps to solve:

1. Reseat the adapter or other slot.
2. If the problem still exist then replace the adapter.
3. If the problem still exist then contact local service.

- **FQXSPSD0001I: The [StorageVolumeElementName] Drive [arg1] in the enclosure/chassis(MTM-SN: [arg2]) has been added.**

This message is for the use case when an implementation has detected a Drive has been Added.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: PLAT CIM ID: 0162

User Action:

Information only; no action is required

- **FQXSPSD0001L: The [StorageVolumeElementName] has a fault.**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: Yes  
Alert Category: Critical - Hard Disk drive  
SNMP Trap ID: 5  
CIM Prefix: PLAT CIM ID: 0164

User Action:

Complete the following steps:

1. Make sure that the reported device is compatible by checking <https://static.lenovo.com/us/en/serverproven/index.shtml>.
2. Collect the service data log from the management controller interface and contact Lenovo Support.

- **FQXSPSD0002G: Failure Predicted on [StorageVolumeElementName] for array [ComputerSystemElementName].**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

Severity: Warning  
Serviceable: Yes  
Automatically notify Support: Yes  
Alert Category: System - Predicted Failure  
SNMP Trap ID: 27  
CIM Prefix: PLAT CIM ID: 0168

User Action:

Complete the following steps:

1. Replace the identified drive at the next maintenance period.
2. If the problem persists after replacement, collect the service data log from the XCC WebGUI and contact Lenovo Support.

- **FQXSPSD0002L: Drive [arg1] in the enclosure/chassis(MTM-SN: [arg2]) has a fault.**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: Yes  
Alert Category: Critical - Hard Disk drive  
SNMP Trap ID: 5  
CIM Prefix: PLAT CIM ID: 0164

User Action:

Information only; no action is required.

- **FQXSPSD0003G: Failure Predicted on drive [arg1] in the enclosure/chassis (MTM-SN: [arg2]).**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

Severity: Warning  
Serviceable: Yes  
Automatically notify Support: Yes  
Alert Category: System - Predicted Failure  
SNMP Trap ID: 27  
CIM Prefix: PLAT CIM ID: 0168

User Action:

Information only; no action is required.

- **FQXSPSD0003I: Hot Spare enabled for [ComputerSystemElementName].**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0170

User Action:

Information only; no action is required

- **FQXSPSD0004I: Consistency check has begun for [ComputerSystemElementName].**

This message is for the use case when an implementation has detected an Array has begun a Consistency Check.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0172

User Action:

Information only; no action is required

- **FQXSPSD0005L: Array [ComputerSystemElementName] is in critical condition.**

This message is for the use case when an implementation has detected that an Array is Critical.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Hard Disk drive  
SNMP Trap ID: 5  
CIM Prefix: PLAT CIM ID: 0174

User Action:

Information only; no action is required

- **FQXSPSD0006L: Array [ComputerSystemElementName] has failed.**

This message is for the use case when an implementation has detected that an Array Failed.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: Yes  
Alert Category: Critical - Hard Disk drive  
SNMP Trap ID: 5  
CIM Prefix: PLAT CIM ID: 0176

User Action:

Complete the following steps:

1. Ensure fans are installed correctly.
2. If fan is installed with issue , please reinstall fan.
3. If the problem still exist, then please contact Lenovo support.

- **FQXSPSD0007I: Rebuild in progress for Array in system [ComputerSystemElementName].**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0178

User Action:

Complete the following steps:

1. Check the event log of system management module and XClarity Controller for any fan or cooling-related issues or power-related issues.
2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place, clean, and correctly installed.
3. Make sure that the room temperature is within operating specifications.

- **FQXSPSD0007L: Array critical asserted on drive [arg1] in the enclosure/chassis (MTM-S/N: [arg2]).**

This message is for the use case when an implementation has detected that an Array is Critical.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No

Alert Category: Critical - Hard Disk drive  
SNMP Trap ID: 5  
CIM Prefix: PLAT CIM ID: 0174

User Action:

Information only; no action is required

- **FQXSPSD0008I: Array rebuild in progress on drive [arg1] in the enclosure/chassis (MTM-S/N: [arg2]).**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0178

User Action:

Information only; no action is required

- **FQXSPSD0008K: Rebuild Aborted for array [ComputerSystemElementName].**

This message is for the use case when an implementation has detected that an Array Rebuild was Aborted.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Critical - Hard Disk drive  
SNMP Trap ID: 5  
CIM Prefix: PLAT CIM ID: 0180

User Action:

Information only; no action is required

- **FQXSPSD0008L: Array failed on drive [arg1] in the enclosure/chassis (MTM-S/N: [arg2]).**

This message is for the use case when an implementation has detected that an Array Failed.

Severity: Error  
Serviceable: Yes  
Automatically notify Support: Yes  
Alert Category: Critical - Hard Disk drive  
SNMP Trap ID: 5  
CIM Prefix: PLAT CIM ID: 0176

User Action:

Information only; no action is required

- **FQXSPSD2000I: The [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName].**

This message is for the use case when an implementation has detected a Drive has been Removed.

Severity: Info  
Serviceable: No

Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: PLAT CIM ID: 0163

User Action:

Information only; please correct the error recorded in system log to resolve the error

- **FQXSPSD2001I: The [StorageVolumeElementName] has recovered from a fault.**

This message is for the use case when an implementation has detected a Drive was Enabled.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Hard Disk drive  
SNMP Trap ID: 5  
CIM Prefix: PLAT CIM ID: 0167

User Action:

Complete the following steps:

1. Check Lenovo support site for an applicable service bulletin or firmware update for the system or adapter that applies to this error.
2. If problem persists, collect Service Data log.
3. Contact Lenovo Support.

- **FQXSPSD2002I: Failure no longer Predicted on [StorageVolumeElementName] for array [ComputerSystemElementName].**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Predicted Failure  
SNMP Trap ID: 27  
CIM Prefix: PLAT CIM ID: 0169

User Action:

Complete the following steps to fix the error:

1. Make sure that all I/O expansion adapters have correct and matching levels of device drivers and firmware.
2. Check the event log of XClarity Controller for additional information about failing components. Check <http://support.lenovo.com/> for TECH tips or firmware updates that might correct the error.
3. If there are no entries related to the error in the event log, contact Lenovo support

- **FQXSPSD2003I: Hot spare disabled for [ComputerSystemElementName].**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:

CIM Prefix: PLAT CIM ID: 0171

User Action:

Information only; no action is required

- **FQXSPSD2004I: Consistency check completed for [ComputerSystemElementName].**

This message is for the use case when an implementation has detected that an Array has Completed a Consistency Check.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0173

User Action:

Information only; no action is required

- **FQXSPSD2005I: Critical Array [ComputerSystemElementName] has deasserted.**

This message is for the use case when an implementation has detected that a Critical Array has deasserted.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Hard Disk drive  
SNMP Trap ID: 5  
CIM Prefix: PLAT CIM ID: 0175

User Action:

CMOS battery is recommended to replace with new one.

- **FQXSPSD2006I: Array in system [ComputerSystemElementName] has been restored.**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Hard Disk drive  
SNMP Trap ID: 5  
CIM Prefix: PLAT CIM ID: 0177

User Action:

Information only; no action is required

- **FQXSPSD2007I: Rebuild completed for Array in system [ComputerSystemElementName].**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other

SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0179

User Action:

Complete the following steps:

1. Ensure the room temperature is within server environmental specification to adjust the temperature.
2. If the problem issue still exist, check XCC Web GUI to check the temperature value is still higher than system spec.
3. Please contact Lenovo support.

- **FQXSPSD2009I: The System [ComputerSystemElementName] has detected a POST Error deassertion.**

This message is for the use case when an implementation has detected that Post Error has deasserted.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Hard Disk drive  
SNMP Trap ID: 5  
CIM Prefix: PLAT CIM ID: 0185

User Action:

Information only; no action is required

- **FQXSPSD2010I: Drive [arg1] in the enclosure/chassis(MTM-SN: [arg2]) has been removed.**

This message is for the use case when an implementation has detected a Drive has been Removed.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: PLAT CIM ID: 0163

User Action:

Information only; no action is required

- **FQXSPSD2011I: Failure no longer Predicted on drive [arg1] in the enclosure/chassis (MTM-S/N: [arg2]).**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Predicted Failure  
SNMP Trap ID: 27  
CIM Prefix: PLAT CIM ID: 0169

User Action:

Please ensure bootable media be installed correctly.

- **FQXSPSD2012I: Hot Spare disabled for drive [arg1] in the enclosure/chassis (MTM-SN: [arg2]).**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0171

User Action:

Information only; no action is required

- **FQXSPSD2013I: Array critical deasserted on drive [arg1] in the enclosure/chassis (MTM-S/N: [arg2]).**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Hard Disk drive  
SNMP Trap ID: 5  
CIM Prefix: PLAT CIM ID: 0175

User Action:

Reflash or update XCC firmware

- **FQXSPSD2014I: Array restored on drive [arg1] in the enclosure/chassis (MTM-S/N: [arg2]).**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Critical - Hard Disk drive  
SNMP Trap ID: 5  
CIM Prefix: PLAT CIM ID: 0177

User Action:

Complete the following steps:

1. If the specified sensor is Planar 3.3V or Planar 5V, (trained technician only)replace the system board.
2. If the specified sensor is Planar 12V, ensure PDB board is installed correctly and check the XClarity Controller event log for power-supply-related issues, and resolve those issues.
3. If the problem remains, replace (trained technician only)the PDB board or system board.

- **FQXSPSD2015I: Array rebuild completed on drive [arg1] in the enclosure/chassis (MTM-S/N: [arg2]).**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other

SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0179

User Action:

Information only; no action is required

- **FQXSPSE0000F: The Chassis [PhysicalPackageName] was opened.**

This message is for the use case when the Chassis has been opened.

Severity: Warning  
Serviceable: Yes  
Automatically notify Support: No  
Alert Category: Warning - Other  
SNMP Trap ID: 60  
CIM Prefix: PLAT CIM ID: 0004

User Action:

The chassis is either opened or is not properly sealed, please ensure the chassis is installed well.

- **FQXSPSE0001I: The Computer System [ComputerSystemElementName] has detected a secure mode violation.**

This message is for the use case when an implementation has detected a Secure Mode Violation.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0022

User Action:

Complete the following steps until the problem is solved:

1. Check the event log of XClarity Controller (XCC) for any fan- or cooling-related issues.
2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place, clean, and correctly installed.
3. Make sure that the room temperature is within operating specifications.
4. Make sure that the microprocessor 1 heat sink is securely installed.
5. Make sure that the microprocessor 1 heat sink is installed correctly and the thermal interface is correctly applied.
6. (Trained technician only) Replace the system board.

- **FQXSPSE0002I: The Computer System [ComputerSystemElementName] has detected a pre-boot user password violation.**

This message is for the use case when an implementation has detected a Pre-boot user password violation.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0024

User Action:

Information only; no action is required

- **FQXSPSE0003I: The Computer System [ComputerSystemElementName] has detected a pre-boot setup password violation.**

This message is for the use case when an implementation has detected a Pre-boot Setup password violation.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0026

User Action:

Complete the following steps:

1. Check the XCC event log for any fan, cooling or power related issues.
2. Make sure fan and power supply unit is installed correctly and clean.
3. Make sure that the airflow at the front and rear of the chassis is not obstructed
4. Make sure that the room temperature is in the range in the operating specifications.
5. If the problem still exist and XCC event is realted to power supply unit, please upgrade power supply unit with supported specification.
6. Once you finish the action above and can't solve issue, please contact Lenovo support.

- **FQXSPSE0004I: The Computer System [ComputerSystemElementName] has detected a network boot password violation.**

This message is for the use case when an implementation has detected a Network Boot Password violation.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0028

User Action:

Information only; no action is required

- **FQXSPSE0005I: The Computer System [ComputerSystemElementName] has detected a password violation for user [AccountUserID].**

This message is for the use case when an implementation has detected a Password Violation and a more specific message is not available.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID:  
CIM Prefix: PLAT CIM ID: 0030

User Action:

Complete the following steps:

1. Check Lenovo support site for an applicable service bulletin or UEFI firmware update that applies to this Processor error.
2. Reboot system.
3. If problem persists, collect Service Data log.
4. Contact Lenovo Support.

- **FQXSPSE2000I: The Chassis [PhysicalPackageName] was closed.**

This message is for the use case when a Chassis has been closed.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: Warning - Other  
SNMP Trap ID: 60  
CIM Prefix: PLAT CIM ID: 0005

User Action:

Information only; no action is required.

- **FQXSPSE4000I: Certificate Authority [arg1] has detected a [arg2] Certificate Error.**

This message is for the use case when there is an error with an SSL Server, SSL Client, or SSL Trusted CA Certificate.

Severity: Error  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0002

User Action:

Complete the following steps until the problem is solved:

1. Make sure that the certificate that you are importing is correct and properly generated.
2. If problem persists, collect Service Data log.
3. Contact Lenovo Support.

- **FQXSPSE4001I: Remote Login Successful. Login ID: [arg1] using [arg2] from [arg3] at IP address [arg4].**

This message is for the use case where a user successfully logs in to a Management Controller.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Remote Login  
SNMP Trap ID: 30  
CIM Prefix: IMM CIM ID: 0014

User Action:

Information only; no action is required.

- **FQXSPSE4002I: Security: Userid: [arg1] using [arg2] had [arg3] login failures from WEB client at IP address [arg4].**

This message is for the use case where a user has failed to log in to a Management Controller from a web browser.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Remote Login  
SNMP Trap ID: 30  
CIM Prefix: IMM CIM ID: 0016

User Action:

Complete the following steps until the problem is solved:

1. Make sure that the correct login ID and password are being used.
2. Have the system administrator reset the login ID or password.

- **FQXSPSE4003!: Security: Login ID: [arg1] had [arg2] login failures from CLI at [arg3].**

This message is for the use case where a user has failed to log in to a Management Controller from the Legacy CLI.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Remote Login  
SNMP Trap ID: 30  
CIM Prefix: IMM CIM ID: 0017

User Action:

Complete the following steps until the problem is solved:

1. Make sure that the correct login ID and password are being used.
2. Have the system administrator reset the login ID or password.

- **FQXSPSE4004!: Remote access attempt failed. Invalid userid or password received. Userid is [arg1] from WEB browser at IP address [arg2].**

This message is for the use case where a remote user has failed to establish a remote control session from a Web browser session.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Remote Login  
SNMP Trap ID: 30  
CIM Prefix: IMM CIM ID: 0018

User Action:

Make sure that the correct login ID and password are being used.

- **FQXSPSE4005!: Remote access attempt failed. Invalid userid or password received. Userid is [arg1] from TELNET client at IP address [arg2].**

This message is for the use case where a user has failed to log in to a Management Controller from a telnet session.

Severity: Info  
Serviceable: No  
Automatically notify Support: No

Alert Category: System - Remote Login  
SNMP Trap ID: 30  
CIM Prefix: IMM CIM ID: 0019

User Action:

Make sure that the correct login ID and password are being used.

- **FQXSPSE4006I: XCC detected an invalid SSL certificate in the Management Controller [arg1] .**

This message is for the use case where a Management Controller has detected invalid SSL data in the configuration data and is clearing the configuration data region and disabling the SSL.

Severity: Error  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0034

User Action:

Complete the following steps until the problem is solved:

1. Make sure that the certificate that you are importing is correct and properly generated / certificate CSR is correct
2. If problem persists, collect Service Data log.
3. Contact Lenovo Support.

- **FQXSPSE4007I: Security: Userid: [arg1] using [arg2] had [arg3] login failures from an SSH client at IP address [arg4].**

This message is for the use case where a user has failed to log in to a Management Controller from SSH.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Remote Login  
SNMP Trap ID: 30  
CIM Prefix: IMM CIM ID: 0041

User Action:

Complete the following steps until the problem is solved:

1. Make sure that the correct login ID and password are being used.
2. Have the system administrator reset the login ID or password.

- **FQXSPSE4008I: SNMPv1 [arg1] set by user [arg2]: Name=[arg3], AccessType=[arg4], Address=[arg5], .**

A user changed the SNMP community string

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0075

User Action:

Information only; no action is required.

- **FQXSPSE4009I: LDAP Server configuration set by user [arg1]: SelectionMethod=[arg2], DomainName=[arg3], Server1=[arg4], Server2=[arg5], Server3=[arg6], Server4=[arg7].**

A user changed the LDAP server configuration

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0076

User Action:

Information only; no action is required.

- **FQXSPSE4010I: LDAP set by user [arg1]: RootDN=[arg2], UIDSearchAttribute=[arg3], BindingMethod=[arg4], EnhancedRBS=[arg5], TargetName=[arg6], GroupFilter=[arg7], GroupAttribute=[arg8], LoginAttribute=[arg9].**

A user configured an LDAP Miscellaneous setting

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0077

User Action:

Information only; no action is required.

- **FQXSPSE4011I: Secure Web services (HTTPS) [arg1] by user [arg2].**

A user enables or disables Secure web services

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0091

User Action:

Information only; no action is required.

- **FQXSPSE4012I: Secure CIM/XML(HTTPS) [arg1] by user [arg2].**

A user enables or disables Secure CIM/XML services

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0092

User Action:

Information only; no action is required.

- **FQXSPSE4013I: Secure LDAP [arg1] by user [arg2].**

A user enables or disables Secure LDAP services

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0093

User Action:

Information only; no action is required.

- **FQXSPSE4014I: SSH [arg1] by user [arg2].**

A user enables or disables SSH services

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0094

User Action:

Information only; no action is required.

- **FQXSPSE4015I: Global Login General Settings set by user [arg1]: AuthenticationMethod=[arg2], LockoutPeriod=[arg3], SessionTimeout=[arg4].**

A user changes the Global Login General Settings

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0098

User Action:

Information only; no action is required.

- **FQXSPSE4016I: Global Login Account Security set by user [arg1]: PasswordRequired=[arg2], PasswordExpirationPeriod=[arg3], MinimumPasswordReuseCycle=[arg4], MinimumPasswordLength=[arg5], MinimumPasswordChangeInterval=[arg6], MaxmumLoginFailures=[arg7], LockoutAfterMaxFailures=[arg8].**

A user changes the Global Login Account Security Settings to Legacy

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0099

User Action:

Information only; no action is required.

- **FQXSPSE4017I: User [arg1] created.**

A user account was created

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0100

User Action:

Information only; no action is required.

- **FQXSPSE4018I: User [arg1] removed.**

A user account was deleted

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0101

User Action:

Information only; no action is required.

- **FQXSPSE4019I: User [arg1] password modified.**

A user account was changed

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0102

User Action:

Information only; no action is required.

- **FQXSPSE4020I: User [arg1] role set to [arg2].**

A user account role assigned

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0103

User Action:

Information only; no action is required.

- **FQXSPSE4021I: User [arg1] custom privileges set: [arg2][arg3][arg4][arg5][arg6][arg7][arg8][arg9].**

User account privileges assigned

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0104

User Action:

Information only; no action is required.

- **FQXSPSE4022I: User [arg1] for SNMPv3 set: AuthenticationProtocol=[arg2], PrivacyProtocol=[arg3], AccessType=[arg4], HostforTraps=[arg5] by user [arg6] from [arg7] at IP address [arg8].**

User account SNMPv3 settings changed

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0105

User Action:

Information only; no action is required.

- **FQXSPSE4023I: SSH Client key added for user [arg1] by user [arg2] from [arg3] at IP address [arg4].**

User locally defined an SSH Client key

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0106

User Action:

Information only; no action is required.

- **FQXSPSE4024I: SSH Client key imported for user [arg1] from [arg2] by user [arg3] from [arg4] at IP address [arg5].**

User imported an SSH Client key

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0107

User Action:

Information only; no action is required.

- **FQXSPSE4025I: SSH Client key removed from user [arg1] by user [arg2] from [arg3] at IP address [arg4].**

User removed an SSH Client key

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0108

User Action:

Information only; no action is required.

- **FQXSPSE4026I: Security: Userid: [arg1] had [arg2] login failures from a CIM client at IP address [arg3].**

This message is for the use case where a user has failed to log in to a Management Controller from CIM.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Remote Login  
SNMP Trap ID: 30  
CIM Prefix: IMM CIM ID: 0140

User Action:

Information only; no action is required.

- **FQXSPSE4027I: Remote access attempt failed. Invalid userid or password received. Userid is [arg1] from a CIM client at IP address [arg2].**

This message is for the use case where a remote user has failed to establish a remote control session from CIM.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Remote Login  
SNMP Trap ID: 30  
CIM Prefix: IMM CIM ID: 0141

User Action:

Information only; no action is required.

- **FQXSPSE4028I: Security: Userid: [arg1] had [arg2] login failures from IPMI client at IP address [arg3].**

This message is for the use case where a user has failed to log in to a Management Controller from IPMI.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Remote Login  
SNMP Trap ID: 30  
CIM Prefix: IMM CIM ID: 0153

User Action:

Information only; no action is required.

- **FQXSPSE4029I: Security: Userid: [arg1] had [arg2] login failures from SNMP client at IP address [arg3].**

This message is for the use case where a user has failed to access a Management Controller from SNMP.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Remote Login  
SNMP Trap ID: 30  
CIM Prefix: IMM CIM ID: 0154

User Action:

Information only; no action is required.

- **FQXSPSE4030I: Security: Userid: [arg1] had [arg2] login failures from IPMI serial client.**

This message is for the use case where a user has failed to log in to a Management Controller from IPMI serial client

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Remote Login  
SNMP Trap ID: 30  
CIM Prefix: IMM CIM ID: 0155

User Action:

Information only; no action is required.

- **FQXSPSE4031I: Remote Login Successful. Login ID: [arg1] from [arg2] serial interface.**

This message is for the use case where a user successfully logs in to a Management Controller.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Remote Login  
SNMP Trap ID: 30  
CIM Prefix: IMM CIM ID: 0156

User Action:

Information only; no action is required.

- **FQXSPSE4032I: Login ID: [arg1] from [arg2] at IP address [arg3] has logged off.**

This message is for the use case where a user has logged off of a Management Controller.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Remote Login  
SNMP Trap ID: 30  
CIM Prefix: IMM CIM ID: 0157

User Action:

Information only; no action is required.

- **FQXSPSE4033I: Login ID: [arg1] from [arg2] at IP address [arg3] has been logged off.**

This message is for the use case where a user has been logged off of a Management Controller.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Remote Login  
SNMP Trap ID: 30  
CIM Prefix: IMM CIM ID: 0158

User Action:

Information only; no action is required.

- **FQXSPSE4034I: User [arg1] has removed a certificate.**

User removed certificate

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0164

User Action:

Information only; no action is required.

- **FQXSPSE4035I: A certificate has been revoked .**

A certificate has been revoked

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0165

User Action:

Information only; no action is required.

- **FQXSPSE4036I: The [arg1] certificate is expired and has been removed.**

Expired certificate has been removed

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0190

User Action:

Information only; no action is required.

- **FQXSPSE4037I: Crypto mode modified from [arg1] to [arg2] by user [arg3].**

Crypto mode modified

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0218

User Action:

Information only; no action is required.

- **FQXSPSE4038I: Minimum TLS level modified from [arg1] to [arg2] by user [arg3].**

Minimum TLS level modified

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0219

User Action:

Information only; no action is required.

- **FQXSPSE4039I: Temporary user account [arg1] is created by inband tool.**

Temporary user account create

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0228

User Action:

Information only; no action is required.

- **FQXSPSE4040I: Temporary user account [arg1] expires.**

Temporary user account expire

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0229

User Action:

The user account you input has expired.

- **FQXSPSE4041I: Security: Userid: [arg1] had [arg2] login failures from a SFTP client at IP address [arg3].**

This message is for the use case where a user has failed to log in to a Management Controller from SFTP.

Severity: Info  
Serviceable: No

Automatically notify Support: No  
Alert Category: System - Remote Login  
SNMP Trap ID: 30  
CIM Prefix: IMM CIM ID: 0230

User Action:

Information only; no action is required.

- **FQXSPSE4042I: The third-party password function [arg1] by user [arg2] from [arg3] at IP address [arg4].**

This message is for the use case where a user successfully switch the third-party password function.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0238

User Action:

Information only; no action is required.

- **FQXSPSE4043I: Retrieving the third-party password [arg1] by user [arg2] from [arg3] at IP address [arg4].**

This message is for the use case where a user successfully switch the retrieving the third-party password.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0239

User Action:

Information only; no action is required.

- **FQXSPSE4044I: User [arg1] third-party hashed password has been [arg2] by user [arg3] from [arg4] at IP address [arg5].**

This message is for the use case where a user successfully manage the third-party hashed password.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0240

User Action:

Information only; no action is required.

- **FQXSPSE4045I: The Salt of user [arg1] third-party password has been [arg2] by user [arg3] from [arg4] at IP address [arg5].**

This message is for the use case where a user successfully manage the third-party password salt.

Severity: Info

Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0241

User Action:

Information only; no action is required.

- **FQXSPSE4046I: The third-party password of the user [arg1] has been retrieved by user [arg2] from [arg3] at IP address [arg4].**

This message is for the use case where a user successfully retrieving the third-party password.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0242

User Action:

Information only; no action is required.

- **FQXSPSE4047I: Role [arg1] is [arg2] and assigned with custom privileges [arg3][arg4][arg5][arg6][arg7][arg8][arg9][arg10][arg11] by user [arg12] .**

Role create modify and assign

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0246

User Action:

Information only; no action is required.

- **FQXSPSE4048I: Role [arg1] is removed by user [arg2].**

Role is removed

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0247

User Action:

Information only; no action is required.

- **FQXSPSE4049I: Role [arg1] is assigned to user [arg2] by user [arg3].**

Role is assigned

Severity: Info  
Serviceable: No

Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0248

User Action:

Information only; no action is required.

- **FQXSPSE4050I: [arg1] sent IPMI command from [arg2], raw data: [arg3][arg4][arg5].**

This message is for the use case where IPMI command to be sent.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0251

User Action:

Information only; no action is required.

- **FQXSPSE4051I: Management Controller [arg1] joined the neighbor group [arg2] by user [arg3] at IP address [arg4].**

This message is for the use case where MC joins a group.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0261

User Action:

Information only; no action is required.

- **FQXSPSE4052I: The password of neighbor group [arg1] is modified by [arg2] [arg3] at IP address [arg4].**

This message is for the use case where the group user password is modified.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0262

User Action:

Information only; no action is required.

- **FQXSPSE4053I: Management Controller [arg1] left the neighbor group [arg2] by user [arg3] at IP address [arg4].**

This message is for the use case where MC leaves a group.

Severity: Info  
Serviceable: No

Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0263

User Action:

Information only; no action is required.

- **FQXSPSE4054I: IPMI SEL wrapping mode is [arg1] by user [arg2] at IP address [arg3].**

IPMI SEL wrapping mode is changed.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0264

User Action:

Information only; no action is required.

- **FQXSPSE4055I: SED encryption is enabled by user [arg1] at IP address [arg2].**

SED encryption is enabled.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0265

User Action:

Information only; no action is required.

- **FQXSPSE4056I: SED AK is [arg1] by user [arg2] at IP address [arg3].**

SED AK is regenerated or recovered.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0266

User Action:

Information only; no action is required.

- **FQXSPSE4057I: User [arg1] created by user [arg2] from [arg3] at IP address [arg4].**

A user account was created by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:

CIM Prefix: IMM CIM ID: 0267

User Action:

Information only; no action is required.

- **FQXSPSE4058I: User [arg1] removed by user [arg2] from [arg3] at IP address [arg4].**

A user account was deleted by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0268

User Action:

Information only; no action is required.

- **FQXSPSE4059I: User [arg1] password modified by user [arg2] from [arg3] at IP address [arg4].**

A user account was changed by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0269

User Action:

Information only; no action is required.

- **FQXSPSE4060I: User [arg1] role set to [arg2] by user [arg3] from [arg4] at IP address [arg5].**

A user account role assigned by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0270

User Action:

Information only; no action is required.

- **FQXSPSE4061I: User [arg1] custom privileges set: [arg2][arg3][arg4][arg5][arg6][arg7][arg8][arg9] by user [arg10] from [arg11] at IP address [arg12].**

User account privileges assigned by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0271

User Action:

Information only; no action is required.

- **FQXSPSE4062I: The system guard snapshot is captured by user [arg1] from [arg2] at IP address [arg3].**

The system guard snapshot is captured by user.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0278

User Action:

Information only; no action is required.

- **FQXSPSE4063I: The system guard configuration is updated: status=[arg1], hardware inventory=[arg2] and action=[arg3] by user [arg4] from [arg5] at IP address [arg6].**

The system guard configuration is updated by user.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0279

User Action:

Information only; no action is required.

- **FQXSPSE4064I: SNMPv3 engine ID is changed from [arg1] to [arg2] by user [arg3] from [arg4] at IP address [arg5].**

SNMPv3 engine ID changed

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0282

User Action:

Information only; no action is required.

- **FQXSPSE4065I: SFTP [arg1] by user [arg2] from [arg3] at IP address [arg4].**

A user enables and disables SFTP service

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0283

User Action:

Information only; no action is required.

- **FQXSPSE4066I: Cryptographic mode is modified from [arg1] to [arg2] by user [arg3] from [arg4] at IP address [arg5].**

Cryptographic mode modified by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0284

User Action:

Information only; no action is required.

- **FQXSPSE4067I: User [arg1] accessible interfaces is set to [arg2][arg3][arg4][arg5][arg6] by user [arg7] from [arg8] at IP address [arg9].**

User account accessible interfaces assigned by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0285

User Action:

Information only; no action is required.

- **FQXSPSS4000I: Management Controller Test Alert Generated by [arg1].**

This message is for the use case where a user has generated a Test Alert.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0040

User Action:

Information only; no action is required.

- **FQXSPSS4001I: Server General Settings set by user [arg1]: Name=[arg2], Contact=[arg3], Location=[arg4], Room=[arg5], RackID=[arg6], Rack U-position=[arg7], Address=[arg8].**

A user configured the Location setting

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0080

User Action:

Information only; no action is required.

- **FQXSPSS4002I: License key for [arg1] added by user [arg2].**

A user installs License Key

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0096

User Action:

Information only; no action is required.

- **FQXSPSS4003I: License key for [arg1] removed by user [arg2].**

A user removes a License Key

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0097

User Action:

Information only; no action is required.

- **FQXSPSS4004I: Test Call Home Generated by user [arg1].**

Test Call Home generated by user.

Severity: Info  
Serviceable: No  
Automatically notify Support: Yes  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0134

User Action:

Information only; no action is required.

- **FQXSPSS4005I: Manual Call Home by user [arg1]: [arg2].**

Manual Call Home by user.

Severity: Info  
Serviceable: No  
Automatically notify Support: Yes  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0135

User Action:

Information only; no action is required.

- **FQXSPSS4006I: Call Home to [arg1] failed to complete: [arg2].**

Call Home failed to complete.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0195

User Action:

Information only; no action is required.

- **FQXSPSS4007I: The BMC functionality tier is changed from [arg1] to [arg2].**

Tier Change

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0222

User Action:

Information only; no action is required.

- **FQXSPSS4008I: The [arg1] setting has been changed to [arg2] by user [arg3].**

The setting has been changed by user

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0225

User Action:

Information only; no action is required.

- **FQXSPSS4009I: System enters LXPM maintenance mode.**

The system enters maintenance mode

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0226

User Action:

Information only; no action is required.

- **FQXSPSS4010I: Test Audit Log generated by user [arg1].**

This message is for the use case where OS Crash Video Capture Failed.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0237

User Action:

Information only; no action is required.

- **FQXSPSS4011I: Fan speed boost setting is changed from [arg1] to [arg2].**

The setting of fan speed boost is changed.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0254

User Action:

Information only; no action is required.

- **FQXSPTR4000I: Management Controller [arg1] clock has been set from NTP server [arg2].**

This message is for the use case where a Management Controller clock has been set from the Network Time Protocol server.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0033

User Action:

Complete the following steps until the problem is solved:

1. Make sure that the certificate that you are importing is correct.
2. Try to import the certificate again.

- **FQXSPTR4001I: Date and Time set by user [arg1]: Date=[arg2], Time-[arg3], DST Auto-adjust=[arg4], Timezone=[arg5].**

A user configured the Date and Time settings

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0079

User Action:

Information only; no action is required.

- **FQXSPTR4002I: Synchronize time setting by user [arg1]: Mode=Sync with NTP Server, NTPServerHost1=[arg2]:[arg3],NTPServerHost2=[arg4]:[arg5],NTPServerHost3=[arg6]:[arg7], NTPServerHost4=[arg8]:[arg9],NTPUpdateFrequency=[arg10].**

A user configured the Date and Time synchronize settings

Severity: Info  
 Serviceable: No  
 Automatically notify Support: No  
 Alert Category: none  
 SNMP Trap ID:  
 CIM Prefix: IMM CIM ID: 0085

User Action:

Information only; no action is required.

- **FQXSPTR4003I: Synchronize time setting by user [arg1]: Mode=Sync with server clock.**

A user configured the Date and Time synchronize settings

Severity: Info  
 Serviceable: No  
 Automatically notify Support: No  
 Alert Category: System - Other  
 SNMP Trap ID: 22  
 CIM Prefix: IMM CIM ID: 0224

User Action:

Information only; no action is required.

- **FQXSPUP4000I: Please ensure that the Management Controller [arg1] is flashed with the correct firmware. The Management Controller is unable to match its firmware to the server.**

This message is for the use case where a Management Controller firmware version does not match the server.

Severity: Error  
 Serviceable: No  
 Automatically notify Support: No  
 Alert Category: System - other  
 SNMP Trap ID: 22  
 CIM Prefix: IMM CIM ID: 0031

User Action:

Complete the following steps until the problem is solved:

1. Update the BMC firmware.
2. NOTE: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
3. If problem persists, collect Service Data log.
4. Contact Lenovo Support.

- **FQXSPUP4001I: Flash of [arg1] from [arg2] succeeded for user [arg3] .**

This message is for the use case where a user has successfully flashed the firmware component (MC Main Application, MC Boot ROM, BIOS, Diagnostics, System Power Backplane, Remote Expansion Enclosure Power Backplane, Integrated System Management).

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: none  
SNMP Trap ID:  
CIM Prefix: IMM CIM ID: 0035

User Action:

Information only; no action is required.

- **FQXSPUP4002I: Flash of [arg1] from [arg2] failed for user [arg3].**

This message is for the use case where a user has not flashed the firmware component from the interface and IP address due to a failure.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0036

User Action:

Information only; no action is required.

- **FQXSPUP4003I: [arg1] firmware mismatch internal to system [arg2]. Please attempt to flash the [arg3] firmware.**

This message is for the use case where a specific type of firmware mismatch has been detected.

Severity: Error  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0042

User Action:

Complete the following steps until the problem is solved:

1. AC cycle the system.
2. Reflash XCC/BMC firmware to the latest version.
3. NOTE: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
4. If problem persists, collect Service Data log.
5. Contact Lenovo Support.

- **FQXSPUP4004I: XCC firmware mismatch between nodes/servers [arg1] and [arg2]. Please attempt to flash the XCC firmware to the same level on all nodes/servers.**

A mismatch of XCC firmware has been detected between nodes/servers

Severity: Error  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other

SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0132

User Action:

Complete the following steps until the problem is solved:

1. Reflash XCC/BMC firmware to the latest version on all servers.
2. NOTE: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
3. If problem persists, collect Service Data log.
4. Contact Lenovo Support.

- **FQXSPUP4005I: FPGA firmware mismatch between nodes/servers [arg1] and [arg2]. Please attempt to flash the FPGA firmware to the same level on all nodes/servers.**

A mismatch of FPGA firmware has been detected between nodes/servers

Severity: Error  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0133

User Action:

Complete the following steps until the problem is solved:

1. Reflash XCC/BMC firmware to the latest version on all servers.
2. NOTE: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
3. If problem persists, collect Service Data log.
4. Contact Lenovo Support.

- **FQXSPUP4006I: Auto promote primary XCC to backup is [arg1] by user [arg2] from [arg3] at IP address [arg4].**

Auto promote primary XCC to backup is enabled or disabled.

Severity: Info  
Serviceable: No  
Automatically notify Support: No  
Alert Category: System - Other  
SNMP Trap ID: 22  
CIM Prefix: IMM CIM ID: 0281

User Action:

Information only; no action is required.



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## Chapter 3. UEFI events

UEFI error messages can be generated when the server starts up (POST) or while the server is running. UEFI error messages are logged in the Lenovo XClarity Controller event log in the server.

For each event code, the following fields are displayed:

### Event identifier

An identifier that uniquely identifies an event.

### Event description

The logged message string that appears for an event.

### Explanation

Provides additional information to explain why the event occurred.

### Severity

An indication of the level of concern for the condition. The severity is abbreviated in the event log to the first character. The following severities can be displayed:

- **Informational.** The event was recorded for audit purposes, usually a user action or a change of states that is normal behavior.
- **Warning.** The event is not as severe as an error, but if possible, the condition should be corrected before it becomes an error. It might also be a condition that requires additional monitoring or maintenance.
- **Error.** The event is a failure or critical condition that impairs service or an expected function.

### User Action

Indicates what actions you should perform to solve the event. Perform the steps listed in this section in the order shown until the problem is solved. If you cannot solve the problem after performing all steps, contact Lenovo Support.

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## UEFI events organized by severity

The following table lists all UEFI events, organized by severity (Information, Error, and Warning).

Table 3. Events organized by severity

Event ID	Message String	Severity
FQXSFDD0012I	SATA Hard Drive Error: [arg1] was recovered.	Informational
FQXSFIO0005I	An intra-board UPI has been disabled on the link between processor [arg1] port [arg2] and processor [arg3]port [arg4] because of UPI topology downgrade.	Informational
FQXSFIO0006I	An inter-board UPI has been disabled on the link between processor [arg1] port [arg2] and processor [arg3]port [arg4] because of UPI topology downgrade.	Informational
FQXSFIO0020J	PCIe Isolation has occurred in PCIe slot [arg1]. The adapter may not operate correctly.	Informational
FQXSFIO0021I	PCIe DPC software triggering occurred in physical [arg1] number [arg2].	Informational

Table 3. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSFMA0001I	DIMM [arg1] Disable has been recovered. [arg2]	Informational
FQXSFMA0002I	The uncorrectable memory error state has been cleared.	Informational
FQXSFMA0006I	[arg1] DIMM [arg2] has been detected, the DIMM serial number is [arg3].	Informational
FQXSFMA0007I	[arg1] DIMM number [arg2] has been replaced. [arg3]	Informational
FQXSFMA0008I	DIMM [arg1] POST memory test failure has been recovered. [arg2]	Informational
FQXSFMA0009I	Invalid memory configuration for Mirror Mode has been recovered. [arg1]	Informational
FQXSFMA0010I	Invalid memory configuration for Sparing Mode has been recovered. [arg1]	Informational
FQXSFMA0011I	Memory population change detected. [arg1]	Informational
FQXSFMA0012I	The PFA of DIMM [arg1] has been deasserted.	Informational
FQXSFMA0014I	Memory spare copy initiated. [arg1]	Informational
FQXSFMA0015I	Memory spare copy has completed successfully. [arg1]	Informational
FQXSFMA0026I	DIMM [arg1] Self-healing, attempt post-package repair (PPR) succeeded. [arg2]	Informational
FQXSFMA0027I	Invalid memory configuration (unsupported DIMM Population) recovered.	Informational
FQXSFMA0029I	The PFA of DIMM [arg1] has been deasserted after applying PPR for this DIMM. [arg2]	Informational
FQXSFMA0052I	DIMM [arg1] has been disabled due to the error on DIMM [arg2].[arg3]	Informational
FQXSFMA0053I	DIMM [arg1] re-enabled due to memory module combination updating.	Informational
FQXSFMA0056I	Uncorrected memory error occurred on DIMM [arg1] has been deasserted after performing post-package repair (PPR). DIMM identifier is [arg2].	Informational
FQXSFMA0058I	Memory mode is in flat mode, near memory/far memory ratio issue has recovered.	Informational
FQXSFMA0059I	Bank sparing performed on CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].	Informational
FQXSFMA0060I	Partial cache line sparing performed on CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].	Informational
FQXSFMA0061I	Uncorrected memory error occurred on CPU [arg1] high-bandwidth memory (HBM) has been deasserted after performing post-package repair (PPR).	Informational
FQXSFMA0063I	A correctable memory error handled by ADDDC on DIMM [arg1]. DIMM identifier is [arg2].	Informational
FQXSFMA0065I	Multi-bit CE of DIMM [arg1] has been deasserted after performing post-package repair (PPR). DIMM identifier is [arg2].	Informational

Table 3. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSFMA0066I	High-bandwidth memory (HBM) attempt post-package repair (PPR) succeeded at CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].	Informational
FQXSFMA0067I	Errors per row counter threshold limit exceeded on DIMM [arg1] has been deasserted after performing post-package repair (PPR). DIMM identifier is [arg2].	Informational
FQXSFMA0075I	Multi-bit CE occurred on CPU [arg1] high-bandwidth memory (HBM) has been deasserted after performing post-package repair (PPR).	Informational
FQXSFP0021I	The TPM physical presence state has been cleared.	Informational
FQXSFP0023I	Secure Boot Image Verification Failure has been cleared as no failure in this round boot.	Informational
FQXSFP0025I	The default system settings have been restored.	Informational
FQXSFP0041I	HTTP boot option of [arg1] can connect to the network successfully.	Informational
FQXSFP04034I	TPM Firmware recovery is finished, rebooting system to take effect.	Informational
FQXSFP04038I	TPM Firmware recovery successful.	Informational
FQXSFP04041I	TPM Firmware update is in progress. Please DO NOT power off or reset system.	Informational
FQXSFP04042I	TPM Firmware update is finished, rebooting system to take effect.	Informational
FQXSFP04044I	The current TPM firmware version could not support TPM version toggling.	Informational
FQXSFP04046I	TPM Firmware will be updated from TPM1.2 to TPM2.0.	Informational
FQXSFP04047I	TPM Firmware will be updated from TPM2.0 to TPM1.2.	Informational
FQXSFP04049I	TPM Firmware update successful.	Informational
FQXSFP04059I	User requested to skip freezing lock of AHCI-attached SATA drives. System UEFI accepted the request and will execute prior to OS boot.	Informational
FQXSFP04060I	Skipped freezing lock of AHCI-attached SATA drives.	Informational
FQXSFP04061I	Restored default locking behavior of AHCI-attached SATA drives.	Informational
FQXSFP04062I	CPU debugging is deactivated for DCI interface.	Informational
FQXSFP04080I	Host Power-On password has been changed.	Informational
FQXSFP04081I	Host Power-On password has been cleared.	Informational
FQXSFP04082I	Host Admin password has been changed.	Informational
FQXSFP04083I	Host Admin password has been cleared.	Informational
FQXSFP04084I	Host boot order has been changed.	Informational
FQXSFP04085I	Host WOL boot order has been changed.	Informational
FQXSFSM0007I	The XCC System Event log (SEL) is full.	Informational
FQXSFSR0002I	[arg1] GPT corruption recovered, DiskGUID: [arg2]	Informational
FQXSFD0001G	DRIVER HEALTH PROTOCOL: Missing Configuration. Requires Change Settings From F1.	Warning

Table 3. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSFDD0002M	DRIVER HEALTH PROTOCOL: Reports 'Failed' Status Controller.	Warning
FQXSFDD0003I	DRIVER HEALTH PROTOCOL: Reports 'Reboot' Required Controller.	Warning
FQXSFDD0005M	DRIVER HEALTH PROTOCOL: Disconnect Controller Failed. Requires 'Reboot'.	Warning
FQXSFDD0006M	DRIVER HEALTH PROTOCOL: Reports Invalid Health Status Driver.	Warning
FQXSFDD0007G	Security Key Lifecycle Manager (SKLM) IPMI Error.	Warning
FQXSFIO0008M	An intra-board UPI dynamic link width reduction has been detected on the link between processor [arg1] port [arg2] and processor [arg3] port [arg4].	Warning
FQXSFIO0009M	An inter-board UPI dynamic link width reduction has been detected on the link between processor [arg1] port [arg2] and processor [arg3] port [arg4].	Warning
FQXSFIO0013I	The device found at Bus [arg1] Device [arg2] Function [arg3] could not be configured due to resource constraints. The Vendor ID for the device is [arg4] and the Device ID is [arg5]. The physical slot number is [arg6].	Warning
FQXSFIO0021J	PCIe Error Recovery has occurred in physical [arg1] number [arg2]. The [arg3] may not operate correctly.	Warning
FQXSFIO0022J	PCIe Link Width has degraded from [arg1] to [arg2] in physical [arg3] number [arg4].	Warning
FQXSFIO0023J	PCIe Link Speed has degraded from [arg1] to [arg2] in physical [arg3] number [arg4].	Warning
FQXSFIO0024I	An error has been detected by the IEH on processor [arg1]. The type of IEH is [arg2]. The index of the IEH is [arg3]. The value of lehErrorStatus register is [arg4]. Please check error logs for additional downstream device error data.	Warning
FQXSFIO0025I	An error has been detected by the IIO on processor [arg1]. The index of the IIO stack is [arg2]. The type of IIO Internal Error is [arg3]. Please check error logs for additional downstream device error data.	Warning
FQXSFIO0036G	PCIe Correctable Error Threshold limit has been exceeded at Segment 0x[arg1] Bus 0x[arg2] Device 0x[arg3] Function 0x[arg4]. The Vendor ID for the device is 0x[arg5] and the Device ID is 0x[arg6]. The physical [arg7] number is [arg8].	Warning
FQXSFIO0041J	PCIe Leaky Bucket Event : [arg1] occurred at Segment [arg2] Bus [arg3] Device [arg4] Function [arg5]. The physical [arg6] number is [arg7].	Warning
FQXSFMA0016M	Memory spare copy failed. [arg1]	Warning
FQXSFMA0026G	Multi-bit CE occurred on DIMM [arg1], need to restart the system for DIMM Self-healing to attempt post-package repair (PPR).	Warning
FQXSFMA0027G	Multi-bit CE occurred on DIMM [arg1] different rows.[arg2]	Warning
FQXSFMA0027M	DIMM [arg1] Self-healing, attempt post-package repair (PPR) failed at Rank [arg2] Sub Rank [arg3] Bank [arg4] Row [arg5] on Device [arg6]. [arg7]	Warning

Table 3. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSFMA0028M	DIMM [arg1] Self-healing, attempt post-package repair (PPR) exceeded DIMM level threshold [arg2] at Rank [arg3] Sub Rank [arg4] Bank [arg5] Row [arg6] on Device [arg7]. [arg8]	Warning
FQXSFMA0029G	DIMM [arg1] Self-healing, attempt post-package repair (PPR) failed with out of resource. [arg2]	Warning
FQXSFMA0047M	SPD CRC checking failed on DIMM [arg1]. [arg2]	Warning
FQXSFMA0048M	DIMM [arg1] disabled due to PMIC failure during POST, DIMM identifier is [arg2].	Warning
FQXSFMA0049M	DIMM [arg1] disabled due to memory module power failure. DIMM [arg2] detected and good, DIMM [arg3] not detected.	Warning
FQXSFMA0050G	DRAM PFA threshold limit exceeded on DIMM [arg1] sub-channel [arg2] Rank [arg3] DRAM [arg4], DIMM identifier is [arg5].	Warning
FQXSFMA0053G	An uncorrected memory error has been recovered by mirror on DIMM [arg1] at address [arg2].[arg3]	Warning
FQXSFMA0053M	DIMM [arg1] not defective but disabled due to unsupported memory module combination on CPU [arg2].	Warning
FQXSFMA0054G	Mirror failover operation was successful. DIMM [arg1] has failed over to the mirrored DIMM [arg2].[arg3]	Warning
FQXSFMA0055G	Mirror failover operation was unsuccessful. DIMM [arg1] cannot fail over again.[arg2]	Warning
FQXSFMA0057G	Page Retire PFA Threshold limit exceeded on DIMM [arg1] at address [arg2].[arg3] [arg4]	Warning
FQXSFMA0058K	Near memory/far memory ratio (1:[arg1].[arg2]) for CPU high-bandwidth memory (HBM) cache mode configuration is not in recommended range (1:[arg3] - 1:[arg4]).	Warning
FQXSFMA0064M	DIMM [arg1] disabled due to memory module power failure. DIMM [arg2] detected and good.	Warning
FQXSFMA0067G	Errors per row counter threshold limit exceeded on DIMM [arg1] sub-channel [arg2] Rank [arg3] DRAM [arg4], need to restart the system for DIMM Self-healing to attempt post-package repair (PPR), DIMM identifier is [arg5].	Warning
FQXSFMA0067M	High-bandwidth memory (HBM) attempt post-package repair (PPR) failed at CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].	Warning
FQXSFMA0068G	Multi-bit CE occurred on CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3] different rows.	Warning
FQXSFMA0068M	High-bandwidth memory (HBM) attempt post-package repair (PPR) exceeded threshold at CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].	Warning
FQXSFMA0069G	Page retire PFA threshold limit exceeded on high-bandwidth memory (HBM) CPU[arg1] at address [arg2]. [arg3]	Warning
FQXSFMA0070G	Post-package repair (PPR) failure and Bank sparing occurred during POST on CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].	Warning

Table 3. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSFMA0072M	CPU [arg1] high-bandwidth memory (HBM) channel [arg2] disabled due to population error.	Warning
FQXSFMA0075G	Multi-bit CE occurred on CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3], need to restart the system for high-bandwidth memory (HBM) self-healing to attempt post-package repair (PPR).	Warning
FQXSFMA0076M	DIMM [arg1] is not supported, DIMM identifier is [arg2].	Warning
FQXSFMA0101G	Some correctable errors of high-bandwidth memory (HBM) in CPU [arg1] are not repaired by [arg2] post-package repair (PPR).	Warning
FQXSFPU0022G	The TPM configuration is not locked.	Warning
FQXSFPU0023G	Secure Boot Image Verification Failure Warning.	Warning
FQXSFPU0033G	Processor has been disabled.	Warning
FQXSFPU0041F	HTTP boot option of [arg1] cannot connect to the network because the VLAN [arg2] is not found.	Warning
FQXSFPU0062F	System uncorrected recoverable error happened in Processor [arg1] Core [arg2] MC bank [arg3] with MC Status [arg4], MC Address [arg5], and MC Misc [arg6].	Warning
FQXSFPU4033F	TPM Firmware recovery is in progress. Please DO NOT power off or reset system.	Warning
FQXSFPU4035M	TPM Firmware recovery failed. TPM chip may be damaged.	Warning
FQXSFPU4040M	TPM selftest has failed.	Warning
FQXSFPU4043G	TPM Firmware update aborted. System is rebooting...	Warning
FQXSFPU4050G	Failed to update TPM Firmware.	Warning
FQXSFPU4051G	Undefined TPM_POLICY found	Warning
FQXSFPU4052G	TPM_POLICY is not locked	Warning
FQXSFPU4053G	System TPM_POLICY does not match the planar.	Warning
FQXSFPU4054G	TPM card logical binding has failed.	Warning
FQXSFPU4062M	CPU debugging is activated for DCI interface.	Warning
FQXSFPW0001L	CMOS has been cleared.	Warning
FQXSFSM0002N	Boot Permission denied by Management Module: System Halted.	Warning
FQXSFSM0003N	Timed Out waiting on boot permission from Management Module: System Halted.	Warning
FQXSFSM0004M	An XCC communication failure has occurred.	Warning
FQXSFSR0001M	[arg1] GPT corruption detected, DiskGUID: [arg2]	Warning
FQXSFSR0003G	The number of boot attempts has been exceeded. No bootable device found.	Warning
FQXSFTTR0001L	An invalid date and time have been detected.	Warning
FQXSFDD0004M	DRIVER HEALTH PROTOCOL: Reports 'System Shutdown' Required Controller.	Error

Table 3. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSFDD0012K	SATA Hard Drive Error: [arg1].	Error
FQXSFIO0005M	An intra-board UPI failure has been detected on the link between processor [arg1] port [arg2] and processor [arg3] port [arg4].	Error
FQXSFIO0006M	An inter-board UPI failure has been detected on the link between processor [arg1] port [arg2] and processor [arg3] port [arg4].	Error
FQXSFIO0007M	An error has been detected by the IIO on Bus [arg1]. The value of Global Fatal Error Status register is [arg2]. The value of Global Non-Fatal Error Status register is [arg3]. Please check error logs for additional downstream device error data.	Error
FQXSFIO0010M	An Uncorrectable PCIe Error has Occurred at Bus [arg1] Device [arg2] Function [arg3]. The Vendor ID for the device is [arg4] and the Device ID is [arg5]. The physical [arg6] number is [arg7].	Error
FQXSFIO0011M	A PCIe parity error has occurred on Bus [arg1] Device [arg2] Function [arg3]. The Vendor ID for the device is [arg4] and the Device ID is [arg5]. The Physical slot number is [arg6].	Error
FQXSFIO0012M	A PCIe system error has occurred on Bus [arg1] Device [arg2] Function [arg3]. The Vendor ID for the device is [arg4] and the Device ID is [arg5]. The Physical slot number is [arg6].	Error
FQXSFIO0014J	A bad option ROM checksum was detected for the device found at Bus [arg1] Device [arg2] Function [arg3]. The Vendor ID for the device is [arg4] and the Device ID is [arg5]. The physical slot number is [arg6].	Error
FQXSFIO0019J	PCIe Resource Conflict.	Error
FQXSFIO0024M	An error has been detected by the IEH on processor [arg1]. The type of IEH is [arg2]. The index of the IEH is [arg3]. The value of lehErrorStatus register is [arg4]. Please check error logs for additional downstream device error data.	Error
FQXSFIO0025M	An error has been detected by the IIO on processor [arg1]. The index of the IIO stack is [arg2]. The type of IIO Internal Error is [arg3]. Please check error logs for additional downstream device error data.	Error
FQXSFIO0035M	An Uncorrectable PCIe Error has Occurred at Segment 0x[arg1] Bus 0x[arg2] Device 0x[arg3] Function 0x[arg4]. The Vendor ID for the device is 0x[arg5] and the Device ID is 0x[arg6]. The physical [arg7] number is [arg8].	Error
FQXSFIO0037M	External [arg1] cable [arg2] is missing or disconnected.	Error
FQXSFIO0038M	External [arg1] cable [arg2] is not connected properly.	Error
FQXSFIO0039M	CPU [arg1] disabled due to UPI Topology Downgrade.	Error
FQXSFMA0001M	DIMM [arg1] has been disabled due to an error detected during POST. [arg2]	Error
FQXSFMA0002M	An uncorrectable memory error has been detected on DIMM [arg1] at address [arg2]. [arg3]	Error
FQXSFMA0003K	A memory mismatch has been detected. Please verify that the memory configuration is valid. [arg1]	Error
FQXSFMA0004N	No system memory has been detected. [arg1]	Error

Table 3. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSFMA0005N	Memory is present within the system but could not be configured. Please verify that the memory configuration is valid. [arg1]	Error
FQXSFMA0008M	DIMM [arg1] has failed the POST memory test. [arg2]	Error
FQXSFMA0009K	Invalid memory configuration for Mirror Mode. Please correct memory configuration. [arg1]	Error
FQXSFMA0010K	Invalid memory configuration for Sparing Mode. Please correct memory configuration. [arg1]	Error
FQXSFMA0027K	Invalid memory configuration (Unsupported DIMM Population) detected. Please verify memory configuration is valid.	Error
FQXSFMA0028K	Memory Capacity exceeds CPU limit. [arg1]	Error
FQXSFMA0056M	An uncorrected recoverable memory error has been detected on DIMM [arg1] at address [arg2].[arg3]	Error
FQXSFMA0061M	An uncorrected recoverable memory error occurred on CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].	Error
FQXSFMA0062M	An uncorrectable memory error occurred on CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].	Error
FQXSFMA0065M	Memory address parity error occurred on CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].	Error
FQXSFMA0066M	Memory address parity error occurred on CPU [arg1] channel [arg2] with DIMM [arg3].	Error
FQXSFMA0071M	Bank sparing failure occurred during POST on CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].	Error
FQXSFMA0073M	High-bandwidth memory (HBM) built-in self-test failed on CPU [arg1].	Error
FQXSFMA0074M	High-bandwidth memory (HBM) training failed on CPU [arg1].	Error
FQXSFMA0077N	SMBus failure encountered when accessing to the SPD of DIMM [arg1]. [arg2].	Error
FQXSFMA0078N	System firmware encountered fatal error [arg1] during memory initialization.	Error
FQXSFMA0084M	Memory spare row is less than threshold [arg1] on high-bandwidth memory (HBM) CPU [arg2].	Error
FQXSFMA0100M	High-bandwidth memory (HBM) attempted to do post-package repair (PPR) but exceeded threshold for CPU [arg1].	Error
FQXSFPU0001N	An unsupported processor has been detected.	Error
FQXSFPU0002N	An invalid processor type has been detected.	Error
FQXSFPU0003K	A processor mismatch has been detected between one or more processors in the system.	Error
FQXSFPU0004K	A discrepancy has been detected in the number of cores reported by one or more processors within the system.	Error
FQXSFPU0005K	A mismatch between the maximum allowed UPI link speed has been detected for one or more processors.	Error

Table 3. Events organized by severity (continued)

Event ID	Message String	Severity
FQXSFP0006K	A power segment mismatch has been detected for one or more processors.	Error
FQXSFP0007K	Processors have mismatched Internal DDR Frequency	Error
FQXSFP0008K	A core speed mismatch has been detected for one or more processors.	Error
FQXSFP0009K	An external clock frequency mismatch has been detected for one or more processors.	Error
FQXSFP0010K	A cache size mismatch has been detected for one or more processors.	Error
FQXSFP0011K	A cache type mismatch has been detected for one or more processors.	Error
FQXSFP0012K	A cache associativity mismatch has been detected for one or more processors.	Error
FQXSFP0013K	A processor model mismatch has been detected for one or more processors.	Error
FQXSFP0014N	A processor family mismatch has been detected for one or more processors.	Error
FQXSFP0015K	A processor stepping mismatch has been detected for one or more processors.	Error
FQXSFP0016N	A processor within the system has failed the BIST.	Error
FQXSFP0017G	A processor microcode update failed.	Error
FQXSFP0018N	CATERR(IERR) has asserted on processor [arg1].	Error
FQXSFP0019N	An uncorrectable error has been detected on processor [arg1].	Error
FQXSFP0027N	System uncorrectable error has occurred on Processor [arg1] Core [arg2] MC bank [arg3] with MC Status [arg4], MC Address [arg5], and MC Misc [arg6].	Error
FQXSFP0030N	A firmware fault has been detected in the UEFI image.	Error
FQXSFP0031N	The number of POST attempts has reached the value configured in F1 setup. The system has booted with default UEFI settings. User specified settings have been preserved and will be used on subsequent boots unless modified before rebooting.	Error
FQXSFP0034L	The TPM could not be initialized properly.	Error
FQXSFP0035N	A 3-strike timeout has occurred on processor [arg1].	Error
FQXSFP0042M	System uncorrected error(Write Data Buffer) happened in Processor [arg1] iMC [arg2] with MC Status [arg3], MC Address [arg4], and MC Misc [arg5].	Error
FQXSFP04056M	TPM card is changed, need install back the original TPM card which shipped with the system.	Error
FQXSFSM0008M	Boot permission timeout detected.	Error

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## List of UEFI events

This section lists all messages that can be sent from UEFI.

- **FQXSFDD0001G: DRIVER HEALTH PROTOCOL: Missing Configuration. Requires Change Settings From F1.**

Severity: Warning

User Action:

Complete the following steps:

1. Go to F1 Setup > System Settings > Settings > Driver Health Status List and find a driver/controller reporting Configuration Required status.
2. Search for the driver menu from System Settings and change settings appropriately.
3. Save settings and restart the system.
4. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFDD0002M: DRIVER HEALTH PROTOCOL: Reports 'Failed' Status Controller.**

Severity: Warning

User Action:

Complete the following steps:

1. Reboot the system.
2. Reflash the adapter firmware.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFDD0003I: DRIVER HEALTH PROTOCOL: Reports 'Reboot' Required Controller.**

Severity: Warning

User Action:

Complete the following steps:

1. No action required - system will reboot at the end of POST.
2. Reflash the adapter firmware.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFDD0004M: DRIVER HEALTH PROTOCOL: Reports 'System Shutdown' Required Controller.**

Severity: Fatal

User Action:

Complete the following steps:

1. Reboot the system.
2. Reflash the adapter firmware.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFDD0005M: DRIVER HEALTH PROTOCOL: Disconnect Controller Failed. Requires 'Reboot'.**

Severity: Warning

User Action:

Complete the following steps:

1. Reboot the system to reconnect the controller.
2. Reflash the adapter firmware.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFDD0006M: DRIVER HEALTH PROTOCOL: Reports Invalid Health Status Driver.**

Severity: Warning

User Action:

Complete the following steps:

1. Reboot the system.
2. Reflash the adapter firmware.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFDD0007G: Security Key Lifecycle Manager (SKLM) IPMI Error.**

Severity: Warning

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable service bulletin or UEFI firmware update that applies to this error.
2. A/C cycle the system.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFDD0012I: SATA Hard Drive Error: [arg1] was recovered.**

Severity: Info

Parameters:

[arg1] Slot/bay label name in system

User Action:

Information only; no action is required.

- **FQXSFDD0012K: SATA Hard Drive Error: [arg1].**

Severity: Error

Parameters:

[arg1] Slot/bay label name in system

User Action:

Complete the following steps:

1. Power down the server.
2. Re-insert SATA Drive to ensure it is fully connected to the backplane.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFIO0005I: An intra-board UPI has been disabled on the link between processor [arg1] port [arg2] and processor [arg3]port [arg4] because of UPI topology downgrade.**

Severity: Info

Parameters:

[arg1] Socket number, 1-based

[arg2] Port Number

[arg3] Socket number, 1-based

[arg4] Port Number

User Action:

Complete the following steps:

1. This event should be followed by a recent FQXSFI0005M / FQXSFI0006M event denoting some UPI links failure which caused UPI topology downgrade.
  2. Solve the event FQXSFI0005M / FQXSFI0006M at first, then this event should be solved automatically.
  3. If no recent or after fixing FQXSFI0005M / FQXSFI0006M event, this event still persists, collect Service Data logs and contact Lenovo Support.
- **FQXSFI0005M: An intra-board UPI failure has been detected on the link between processor [arg1] port [arg2] and processor [arg3] port [arg4].**

Severity: Error

Parameters:

[arg1] Socket number, 1-based

[arg2] Port Number

[arg3] Socket number, 1-based

[arg4] Port Number

User Action:

Complete the following steps:

1. Power off the system and remove A/C power.
2. Restore A/C power and power on the system.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFI0006I: An inter-board UPI has been disabled on the link between processor [arg1] port [arg2] and processor [arg3] port [arg4] because of UPI topology downgrade.**

Severity: Info

Parameters:

[arg1] Socket number, 1-based

[arg2] Port Number

[arg3] Socket number, 1-based

[arg4] Port Number

User Action:

Complete the following steps:

1. This event should be followed by a recent FQXSFI0005M / FQXSFI0006M event denoting some UPI links failure which caused UPI topology downgrade.
2. Solve the event FQXSFI0005M / FQXSFI0006M at first, then this event should be solved automatically.
3. If no recent or after fixing FQXSFI0005M / FQXSFI0006M event, this event still persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFI0006M: An inter-board UPI failure has been detected on the link between processor [arg1] port [arg2] and processor [arg3] port [arg4].**

Severity: Error

Parameters:

[arg1] Socket number, 1-based

[arg2] Port Number

[arg3] Socket number, 1-based

[arg4] Port Number

User Action:

Complete the following steps:

1. Power off the system and remove A/C power.
2. Restore A/C power and power on the system.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFI0007M: An error has been detected by the IIO on Bus [arg1]. The value of Global Fatal Error Status register is [arg2]. The value of Global Non-Fatal Error Status register is [arg3]. Please check error logs for additional downstream device error data.**

Severity: Error

Parameters:

[arg1] Bus

[arg2] Global Fatal Error Status register value

[arg3] Global Non-Fatal Error Status register value

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable service bulletin or firmware update for the system or adapter that applies to this error.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFI0008M: An intra-board UPI dynamic link width reduction has been detected on the link between processor [arg1] port [arg2] and processor [arg3] port [arg4].**

Severity: Warning

Parameters:

*[arg1]* Socket number, 1-based

*[arg2]* Port Number

*[arg3]* Socket number, 1-based

*[arg4]* Port Number

User Action:

Complete the following steps:

1. Power off the system and remove A/C power.
2. Restore A/C power and power on the system.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFIO0009M: An inter-board UPI dynamic link width reduction has been detected on the link between processor *[arg1]* port *[arg2]* and processor *[arg3]* port *[arg4]*.**

Severity: Warning

Parameters:

*[arg1]* Socket number, 1-based

*[arg2]* Port Number

*[arg3]* Socket number, 1-based

*[arg4]* Port Number

User Action:

Complete the following steps:

1. Power off the system and remove A/C power.
2. Restore A/C power and power on the system.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFIO0010M: An Uncorrectable PCIe Error has Occurred at Bus *[arg1]* Device *[arg2]* Function *[arg3]*. The Vendor ID for the device is *[arg4]* and the Device ID is *[arg5]*. The physical *[arg6]* number is *[arg7]*.**

Severity: Error

Parameters:

*[arg1]* Bus

*[arg2]* Device

*[arg3]* Function

*[arg4]* VID

*[arg5]* DID

*[arg6]* Slot/Bay

[arg7] Instance number

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable device driver, firmware update, version of service information for this product or other information that applies to this error. Load new device driver and any required firmware updates.
  2. If this device and/or any attached cables were recently installed, moved, serviced or upgraded.
    - a. Reseat adapter or disk and any attached cables.
    - b. Reload Device Driver.
    - c. If device is not recognized, reconfiguring slot to lower speed may be required. Gen1/Gen2/Gen3 settings can be configured via F1 Setup -> System Settings -> Devices and I/O Ports ->PCIe Gen1/Gen2/Gen3/Gen4 Speed Selection, or the OneCLI utility.
    - d. If a PCIe error has also been reported on a second slot within the same node, ensure steps a, b, and c above are also performed for that adapter or disk before proceeding.
  3. If the problem persists, collect Service Data logs and contact Lenovo Support.
- **FQXSFIO0011M: A PCIe parity error has occurred on Bus [arg1] Device [arg2] Function [arg3]. The Vendor ID for the device is [arg4] and the Device ID is [arg5]. The Physical slot number is [arg6].**

Severity: Error

Parameters:

[arg1] Bus

[arg2] Device

[arg3] Function

[arg4] VID

[arg5] DID

[arg6] Instance number

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable device driver, firmware update, version of service information for this product or other information that applies to this error. Load new device driver and any required firmware updates.
  2. If this node and/or any attached cables were recently installed, moved, serviced or upgraded.
    - a. Reseat Adapter and any attached cables.
    - b. Reload Device Driver.
    - c. If device is not recognized, reconfiguring slot to Gen1 or Gen2 may be required. Gen1/Gen2 settings can be configured via F1 Setup -> System Settings -> Devices and I/O Ports ->PCIe Gen1/Gen2/Gen3 Speed Selection, or the OneCLI utility.
    - d. If a PCIe error has also been reported on a second slot within the same node, ensure steps a, b, and c above are also performed for that adapter before proceeding.
  3. If the problem persists, collect Service Data logs and contact Lenovo Support.
- **FQXSFIO0012M: A PCIe system error has occurred on Bus [arg1] Device [arg2] Function [arg3]. The Vendor ID for the device is [arg4] and the Device ID is [arg5]. The Physical slot number is [arg6].**

Severity: Error

Parameters:

[arg1] Bus

[arg2] Device

[arg3] Function

[arg4] VID

[arg5] DID

[arg6] Instance number

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable device driver, firmware update, version of service information for this product or other information that applies to this error. Load new device driver and any required firmware updates.
2. If this device and/or any attached cables were recently installed, moved, serviced or upgraded.
  - a. Reseat Adapter and any attached cables.
  - b. Reload Device Driver.
  - c. If device is not recognized, reconfiguring slot to Gen1 or Gen2 may be required. Gen1/Gen2 settings can be configured via F1 Setup -> System Settings -> Devices and I/O Ports -> PCIe Gen1/Gen2/Gen3 Speed Selection, or the OneCLI utility.
  - d. If a PCIe error has also been reported on a second slot within the same node, ensure steps a, b, and c above are also performed for that adapter before proceeding.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFI0013I: The device found at Bus [arg1] Device [arg2] Function [arg3] could not be configured due to resource constraints. The Vendor ID for the device is [arg4] and the Device ID is [arg5]. The physical slot number is [arg6].**

Severity: Warning

Parameters:

[arg1] Bus

[arg2] Device

[arg3] Function

[arg4] VID

[arg5] DID

[arg6] Instance number

User Action:

Complete the following steps:

1. If this PCIe device and/or any attached cables were recently installed, moved, serviced or upgraded, reseat adapter and any attached cables.
2. Check Lenovo Support site for any applicable service bulletin or UEFI or adapter firmware update that applies to this error.(NOTE: It may be necessary to disable unused option ROMs from UEFI F1

setup, OneCLI utility, or using adapter manufacturer utilities so that adapter firmware can be updated.)

3. Move the adapter to a different slot. If a slot is not available or error recurs, replace the adapter.
4. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFI00014J: A bad option ROM checksum was detected for the device found at Bus [arg1] Device [arg2] Function [arg3]. The Vendor ID for the device is [arg4] and the Device ID is [arg5]. The physical slot number is [arg6].**

Severity: Error

Parameters:

[arg1] Bus

[arg2] Device

[arg3] Function

[arg4] VID

[arg5] DID

[arg6] Instance number

User Action:

Complete the following steps:

1. If this PCIe device and/or any attached cables were recently installed, moved, serviced or upgraded. Reseat adapter and any attached cables.
2. Move adapter to a different system slot, if available.
3. Check Lenovo Support site for any applicable service bulletin or UEFI or adapter firmware update that applies to this error.

**Note:** It may be necessary to configure slot to Gen1 or to use special utility software so that adapter firmware can be upgraded. Gen1/Gen2 settings can be configured via F1 Setup -> System Settings -> Devices and I/O Ports -> PCIe Gen1/Gen2/Gen3 Speed Selection, or the OneCLI utility.

4. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFI00019J: PCIe Resource Conflict.**

Severity: Error

User Action:

Complete the following steps:

1. If this PCIe device and/or any attached cables were recently installed, moved, serviced or upgraded, reseat the adapter and any attached cables.
2. Move the adapter to a different system slot, if available.
3. Check Lenovo Support site for any applicable service bulletin or UEFI or adapter firmware update that applies to this error.

**Note:** It may be necessary to configure slot to Gen1 or to use special utility software so that adapter firmware can be upgraded. Gen1/Gen2 settings can be configured via F1 Setup -> System Settings -> Devices and I/O Ports -> PCIe Gen1/Gen2/Gen3 Speed Selection, or the OneCLI utility.

4. If the problem persists, collect Service Data logs.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFIO0020J: PCIe Isolation has occurred in PCIe slot [arg1]. The adapter may not operate correctly.**

Severity: Info

Parameters:

[arg1] Slot number

User Action:

Complete the following steps:

1. Check the log for a separate error related to an associated PCIe device and resolve that error.
2. Check the Lenovo Support site for an applicable service bulletin or firmware update for the system or adapter that applies to this error.
3. Check the system spec to make sure the PCIe that the PCIe device is installed in the compatible PCIe slot and a compatible cable is used. If not, performance of this device might be impacted.
4. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFIO0021I: PCIe DPC software triggering occurred in physical [arg1] number [arg2].**

Severity: Info

Parameters:

[arg1] Slot/bay

[arg2] Slot number /bay number

User Action:

Information only; no action is required.

- **FQXSFIO0021J: PCIe Error Recovery has occurred in physical [arg1] number [arg2]. The [arg3] may not operate correctly.**

Severity: Warning

Parameters:

[arg1] Slot/bay

[arg2] Instance number

[arg3] Adapter/disk

User Action:

Complete the following steps:

1. Check the log for a separate error related to an associated PCIe device or NVME disk and resolve that error.

2. Check the Lenovo Support site for an applicable service bulletin or firmware update for the system or adapter that applies to this error.
3. Check the system spec to make sure that the PCIe device or NVME disk is installed in the compatible PCIe slot or bay and a compatible cable is used. If not, performance of this device might be impacted.
4. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFI0022J: PCIe Link Width has degraded from [arg1] to [arg2] in physical [arg3] number [arg4].**

Severity: Warning

Parameters:

[arg1] x16/x8/x4/x2/x1

[arg2] x16/x8/x4/x2/x1

[arg3] Slot/bay

[arg4] Instance number

User Action:

Complete the following steps:

1. Check the log for a separate error related to an associated PCIe device or NVME disk and resolve that error.
2. Check the Lenovo Support site for an applicable service bulletin or firmware update for the system or adapter that applies to this error.
3. Check the system spec to make sure that the PCIe device or NVME disk is installed in the compatible PCIe slot or bay and a compatible cable is used. If not, performance of this device might be impacted.
4. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFI0023J: PCIe Link Speed has degraded from [arg1] to [arg2] in physical [arg3] number [arg4].**

Severity: Warning

Parameters:

[arg1] 32 GT/s / 16 GT/s / 8.0 GT/s / 5.0 GT/s / 2.5 GT/s

[arg2] 32 GT/s / 16 GT/s / 8.0 GT/s / 5.0 GT/s / 2.5 GT/s

[arg3] Slot/bay

[arg4] Instance number

User Action:

Complete the following steps:

1. Check the log for a separate error related to an associated PCIe device or NVME disk and resolve that error.

2. Check the Lenovo Support site for an applicable service bulletin or firmware update for the system or adapter that applies to this error.
3. Check the system spec to make sure that the PCIe device or NVME disk is installed in the compatible PCIe slot or bay and a compatible cable is used. If not, performance of this device might be impacted.
4. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFIO0024I: An error has been detected by the IEH on processor [arg1]. The type of IEH is [arg2]. The index of the IEH is [arg3]. The value of lehErrorStatus register is [arg4]. Please check error logs for additional downstream device error data.**

Severity: Warning

Parameters:

[arg1] Processor number, 1 - based

[arg2] IEH type

[arg3] IEH index

[arg4] lehErrorStatus register value

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable service bulletin or firmware update for the system or adapter that applies to this error.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFIO0024M: An error has been detected by the IEH on processor [arg1]. The type of IEH is [arg2]. The index of the IEH is [arg3]. The value of lehErrorStatus register is [arg4]. Please check error logs for additional downstream device error data.**

Severity: Error

Parameters:

[arg1] Processor number, 1 - based

[arg2] IEH type

[arg3] IEH index

[arg4] lehErrorStatus register value

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable service bulletin or firmware update for the system or adapter that applies to this error.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFIO0025I: An error has been detected by the IIO on processor [arg1]. The index of the IIO stack is [arg2]. The type of IIO Internal Error is [arg3]. Please check error logs for additional downstream device error data.**

Severity: Warning

Parameters:

[arg1] Processor number, 1 - based

[arg2] IIO stack index

[arg3] VTD error / CBDMA error / M2PCIE error / IRP error / Ring error / ITC error /OTC error

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable service bulletin or firmware update for the system or adapter that applies to this error.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFIO0025M: An error has been detected by the IIO on processor [arg1]. The index of the IIO stack is [arg2]. The type of IIO Internal Error is [arg3]. Please check error logs for additional downstream device error data.**

Severity: Error

Parameters:

[arg1] Processor number, 1 - based

[arg2] IIO stack index

[arg3] VTD error / CBDMA error / M2PCIE error / IRP error / Ring error / ITC error /OTC error

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable service bulletin or firmware update for the system or adapter that applies to this error.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFIO0035M: An Uncorrectable PCIe Error has Occurred at Segment 0x[arg1] Bus 0x[arg2] Device 0x[arg3] Function 0x[arg4]. The Vendor ID for the device is 0x[arg5] and the Device ID is 0x[arg6]. The physical [arg7] number is [arg8].**

Severity: Error

Parameters:

[arg1] Segment

[arg2] Bus

[arg3] Device

[arg4] Function

[arg5] VID

[arg6] DID

[arg7] Slot/Bay

[arg8] Instance number

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable device driver, firmware update, version of service information for this product or other information that applies to this error. Load new device driver and any required firmware updates.

2. If this device and/or any attached cables were recently installed, moved, serviced or upgraded.
    - a. Reseat adapter or disk and any attached cables.
    - b. Reload Device Driver.
    - c. If device is not recognized, reconfiguring slot to Gen1 or Gen2 may be required. Gen1/Gen2 settings can be configured via F1 Setup -> System Settings -> Devices and I/O Ports ->PCIe Gen1/Gen2/Gen3 Speed Selection, or the OneCLI utility.
    - d. If a PCIe error has also been reported on a second slot within the same node, ensure steps a, b, and c above are also performed for that adapter or disk before proceeding.
  3. If the problem persists, collect Service Data logs and contact Lenovo Support.
- **FQXSFIO0036G: PCIe Correctable Error Threshold limit has been exceeded at Segment 0x[arg1] Bus 0x[arg2] Device 0x[arg3] Function 0x[arg4]. The Vendor ID for the device is 0x[arg5] and the Device ID is 0x[arg6]. The physical [arg7] number is [arg8].**

Severity: Warning

Parameters:

[arg1] Segment

[arg2] Bus

[arg3] Device

[arg4] Function

[arg5] VID

[arg6] DID

[arg7] Slot/Bay

[arg8] Instance number

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable device driver, firmware update, version of service information for this product or other information that applies to this error. Load new device driver and any required firmware updates.
  2. If this device and/or any attached cables were recently installed, moved, serviced or upgraded.
    - a. Reseat adapter or disk and any attached cables.
    - b. Reload Device Driver.
    - c. If device is not recognized, reconfiguring slot to lower speed may be required. Gen1/Gen2/Gen3 settings can be configured via F1 Setup -> System Settings -> Devices and I/O Ports ->PCIe Gen1/Gen2/Gen3/Gen4 Speed Selection, or the OneCLI utility.
    - d. If a PCIe error has also been reported on a second slot within the same node, please ensure steps a, b, and c above are also performed for that adapter or disk before proceeding.
  3. If the problem persists, collect Service Data logs and contact Lenovo Support.
- **FQXSFIO0037M: External [arg1] cable [arg2] is missing or disconnected.**

Severity: Error

Parameters:

[arg1] Type of Cable

[arg2] Number of Cable

User Action:

Complete the following steps:

1. Ensure indicated front panel UPI Cables are connected to the correct port.
2. Ensure all sideband cables are connected.
3. Reseat indicated front panel UPI Cable.
4. Reseat all external UPI Cables.
5. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFIO0038M: External [arg1] cable [arg2] is not connected properly.**

Severity: Error

Parameters:

*[arg1]* Type of Cable

*[arg2]* Number of Cable

User Action:

Complete the following steps:

1. Ensure all front panel UPI Cables are connected to the correct port.
2. Reseat indicated front panel UPI Cable.
3. Reseat all external UPI Cables.
4. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFIO0039M: CPU [arg1] disabled due to UPI Topology Downgrade.**

Severity: Error

Parameters:

*[arg1]* CPU Disabled

User Action:

Complete the following steps:

1. Check for UPI Failures
2. Attempt to power on again.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFIO0041J: PCIe Leaky Bucket Event : [arg1] occurred at Segment [arg2] Bus [arg3] Device [arg4] Function [arg5]. The physical [arg6] number is [arg7].**

Severity: Warning

Parameters:

*[arg1]* PCIe Leaky Bucket Event

*[arg2]* Segment

*[arg3]* Bus

*[arg4]* Device

*[arg5]* Function

*[arg6]* Slot/Bay

[arg7] Instance number

User Action:

Complete the following steps:

1. Check the log for a separate error related to an associated PCIe device or NVME disk and resolve that error.
2. Check the Lenovo Support site for an applicable service bulletin or firmware update for the system or adapter that applies to this error.
3. Check the system spec to make sure that the PCIe device or NVME disk is installed in the compatible PCIe slot or bay and a compatible cable is used. If not, performance of this device might be impacted.
4. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFMA0001I: DIMM [arg1] Disable has been recovered. [arg2]**

Severity: Info

Parameters:

[arg1] DIMM slot silk label

[arg2] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Information only; no action is required.

- **FQXSFMA0001M: DIMM [arg1] has been disabled due to an error detected during POST. [arg2]**

Severity: Error

Parameters:

[arg1] DIMM slot silk label

[arg2] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Search for other event messages pointing to the same DIMM, and if exist, prioritize resolving them at first.
2. Reseat the affected DIMM.
3. Boot to UEFI setup and try to enable DIMM via System Settings->Memory->System Memory Details page (if applicable) and reboot the system to see if the DIMM could be re-enabled successfully.
4. If the problem persists, update UEFI firmware to the latest version.
5. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFMA0002I: The uncorrectable memory error state has been cleared.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFMA0002M: An uncorrectable memory error has been detected on DIMM [arg1] at address [arg2]. [arg3]**

Severity: Error

Parameters:

[arg1] DIMM Silk Label, 1-based

[arg2] Address of the system where error occurred

[arg3] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable service bulletin or firmware update that applies to this memory error.
2. Search for other event messages pointing to the same DIMM, and if exist, prioritize resolving them at first.
3. Reseat the affected DIMM.
4. Swap the affected DIMM to another known good slot and verify whether the issue still be observed or not.
5. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** Lenovo highly recommends using feature called Advanced Memory Test (AMT) during the next maintenance window within Lenovo XClarity Provisioning Manager (LXPM). Running AMT has been shown to reduce the occurrence of future memory errors. [https://download.lenovo.com/servers\\_pdf/lenovo-amt-on-thinksystem.pdf](https://download.lenovo.com/servers_pdf/lenovo-amt-on-thinksystem.pdf)

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFMA0003K: A memory mismatch has been detected. Please verify that the memory configuration is valid. [arg1]**

Severity: Error

Parameters:

[arg1] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Boot to uEFI F1 screen and check if any memory DIMM is disabled. Memory could be disabled due to previous uncorrectable Errors or uEFI memory test/training errors.
2. Verify that the DIMMs are installed in the correct population sequence.
3. Update UEFI firmware to the latest version.
4. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFMA0004N: No system memory has been detected. [arg1]**

Severity: Error

Parameters:

[arg1] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Ensure one or more supported DIMMs are installed in the correct population sequence.
2. If the system has light-path then check for any lit DIMM-connector LEDs, and if found, reseal those DIMMs. Alternatively ( i.e. if light path is not available) the same can be accomplished using XCC GUI.
3. Swap DIMMs between slots when more than one DIMM is available in the system.
4. If the DIMMs have been upgraded just prior to the issue than update uEFI using alternate or minimal configuration.
5. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFMA0005N: Memory is present within the system but could not be configured. Please verify that the memory configuration is valid. [arg1]**

Severity: Error

Parameters:

*[arg1]* DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Ensure one or more DIMMs are installed in the server.
2. Resolve existing memory errors if they are present.
3. If no memory fault is recorded in the logs and no DIMM connector error LEDs are lit, verify that all DIMM connectors are enabled using the Setup utility or the OneCLI utility.
4. Reseat all DIMMs ensuring that DIMMs are installed in the correct population sequence, according to the service information for this product.
5. Clear CMOS memory. Note that all firmware settings will revert to the defaults.
6. Reflash UEFI firmware.
7. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFMA0006I: [arg1] DIMM [arg2] has been detected, the DIMM serial number is [arg3].**

Severity: Info

Parameters:

*[arg1]* Unqualified/Non Lenovo

*[arg2]* DIMM Silk Label, 1-based

*[arg3]* DIMM serial number.

User Action:

Complete the following steps:

1. If this information event is logged in the XCC event log, the server does have unqualified memory installed.
2. The memory installed may not be covered under warranty.
3. Without qualified memory, speeds supported above industry standards will not be enabled.
4. Contact your Local Sales Representative or Authorized Business Partner to order qualified memory to replace the unqualified DIMM(s).

5. After you install qualified memory and power up the server, check to ensure this informational event is not logged again.
6. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFMA0007I: [arg1] DIMM number [arg2] has been replaced. [arg3]**

Severity: Info

Parameters:

*[arg1]* Unqualified/Non Lenovo

*[arg2]* DIMM Silk Label, 1-based

*[arg3]* DIMM info (S/N, FRU and UDI.), e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. This event should be followed by a recent FQXSFMA0006I event denoting the server does have unqualified memory installed.
2. Information only; no action is required.

- **FQXSFMA0008I: DIMM [arg1] POST memory test failure has been recovered. [arg2]**

Severity: Info

Parameters:

*[arg1]* DIMM slot silk label

*[arg2]* DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Information only; no action is required.

- **FQXSFMA0008M: DIMM [arg1] has failed the POST memory test. [arg2]**

Severity: Error

Parameters:

*[arg1]* DIMM slot silk label

*[arg2]* DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. If the DIMM configuration was changed prior to this failure verify that the DIMMs are installed in the correct population sequence.
2. RESEAT the DIMM that failed POST memory test and the DIMMs on adjacent slots if populated. Boot to F1 setup and enable the DIMM. Reboot the system.
3. Swap the DIMM from failure location to another known good location to see if the failure follow the DIMM or DIMM slot.
4. If this problem was encountered during an XCC / UEFI update process:
  - a. Power cycle the system by removing power for a few seconds.
  - b. Clear CMOS settings by removing battery for a few seconds.
5. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFMA0009I: Invalid memory configuration for Mirror Mode has been recovered. [arg1]**

Severity: Info

Parameters:

[arg1] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Information only; no action is required.

- **FQXSFMA0009K: Invalid memory configuration for Mirror Mode. Please correct memory configuration. [arg1]**

Severity: Error

Parameters:

[arg1] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Ensure that all the DIMMs are enabled and functional by booting to F1 Setup or in XCC web .If any DIMMs are non-functional address that first.
2. Make sure that the DIMM connectors are correctly populated for mirroring mode, according to the service information for this product.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFMA0010I: Invalid memory configuration for Sparing Mode has been recovered. [arg1]**

Severity: Info

Parameters:

[arg1] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Information only; no action is required.

- **FQXSFMA0010K: Invalid memory configuration for Sparing Mode. Please correct memory configuration. [arg1]**

Severity: Error

Parameters:

[arg1] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Ensure that all the DIMMs are enabled and functional by booting to F1 Setup or in XCC web .If any DIMMs are non-functional address that first.
2. Make sure that the DIMM connectors are correctly populated for sparing mode, according to the service information for this product.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFMA0011I: Memory population change detected. [arg1]**

Severity: Info

Parameters:

[arg1] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. If you have added or removed DIMMs to the system, and no additional errors were detected, then ignore this message.
2. Check system event log for uncorrected DIMM failures and replace those DIMMs.

- **FQXSFMA0012I: The PFA of DIMM [arg1] has been deasserted.**

Severity: Info

Parameters:

[arg1] DIMM Silk Label, 1-based

User Action:

Information only; no action is required.

- **FQXSFMA0014I: Memory spare copy initiated. [arg1]**

Severity: Info

Parameters:

[arg1] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Information only; no action is required.

- **FQXSFMA0015I: Memory spare copy has completed successfully. [arg1]**

Severity: Info

Parameters:

[arg1] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Check system log for related DIMM failures and replace those DIMMs.

- **FQXSFMA0016M: Memory spare copy failed. [arg1]**

Severity: Warning

Parameters:

[arg1] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Boot to uEFI F1 screen and make sure that all DIMMs are enabled. Reboot the system.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFMA0026G: Multi-bit CE occurred on DIMM [arg1], need to restart the system for DIMM Self-healing to attempt post-package repair (PPR).**

Severity: Warning

Parameters:

[arg1] DIMM Silk Label, 1-based

User Action:

Complete the following steps:

1. Restart the system to allow for DIMM Self-healing to attempt hard post-package repair (PPR) and confirm that event ID FQXSFMA0026I was recorded.
2. If the problem persists or if PPR attempt failed due to event ID FQXSFMA0027M or FQXSFMA0028M, collect Service Data logs and contact Lenovo Support.

**Note:** Lenovo highly recommends using feature called Advanced Memory Test (AMT) during the next maintenance window within Lenovo XClarity Provisioning Manager (LXPM). Running AMT has been shown to reduce the occurrence of future memory errors. [https://download.lenovo.com/servers\\_pdf/lenovo-amt-on-thinksystem.pdf](https://download.lenovo.com/servers_pdf/lenovo-amt-on-thinksystem.pdf)

- **FQXSFMA0026I: DIMM [arg1] Self-healing, attempt post-package repair (PPR) succeeded. [arg2]**

Severity: Info

Parameters:

[arg1] DIMM Silk Label, 1-based

[arg2] DIMM info (S/N, FRU and UDI.), e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Information only; no action is required.
2. Note: Post-package repair (PPR) – is the memory Self-Healing process of substituting the access to a bad cell or address row with a spare row within the DRAM device.
  - a. Soft post-package repair (sPPR) - repairs a row for the current boot cycle. If system power is removed or the system is rebooted (reset), the DIMM reverts to its original state.
  - b. Hard post-package repair (hPPR) – permanently repairs a row.

- **FQXSFMA0027G: Multi-bit CE occurred on DIMM [arg1] different rows.[arg2]**

Severity: Warning

Parameters:

[arg1] DIMM Silk Label, 1-based

[arg2] DIMM info (S/N, FRU and UDI.), e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Run advance memory test using the XClarity Provisioning Manager. Click Diagnostics > Run Diagnostics > Memory Test > Advanced Memory Test to repair the DIMM.
2. Reseat the failing DIMM identified by LightPath and/or event log entry.
3. If the problem persists, collect Service Data logs, and contact Lenovo Support.

- **FQXSFMA0027I: Invalid memory configuration (unsupported DIMM Population) recovered.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFMA0027K: Invalid memory configuration (Unsupported DIMM Population) detected. Please verify memory configuration is valid.**

Severity: Error

User Action:

Complete the following steps:

1. This event could follow an uncorrectable memory error or failed memory test. Check the log and resolve that event first. DIMMs disabled by other errors or actions could cause this event.
2. Ensure that the DIMMs are populated in the correct sequence, according to the service information for this product.
3. If the DIMMs are present and properly installed, check for any lit DIMM connector error LEDs and reseal those DIMMs. Check logs for memory diagnostic codes.
4. Reset UEFI to the default settings.
5. If the problem persists, update the UEFI firmware.
6. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFMA0027M: DIMM [arg1] Self-healing, attempt post-package repair (PPR) failed at Rank [arg2] Sub Rank [arg3] Bank [arg4] Row [arg5] on Device [arg6]. [arg7]**

Severity: Warning

Parameters:

[arg1] DIMM Silk Label, 1-based

[arg2] Rank number

[arg3] Subrank number

[arg4] Bank number

[arg5] Row number

[arg6] DramDevice

[arg7] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Search for other event messages pointing to the same DIMM, and if exist, prioritize resolving them at first.
2. Reseat the affected DIMM.
3. Boot to F1 setup and enable the DIMM. Reboot the system.
4. Update UEFI firmware to the latest version.
5. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** Lenovo highly recommends using feature called Advanced Memory Test (AMT) during the next maintenance window within Lenovo XClarity Provisioning Manager (LXPM). Running AMT has been shown to reduce the occurrence of future memory errors. [https://download.lenovo.com/servers\\_pdf/lenovo-amt-on-thinksystem.pdf](https://download.lenovo.com/servers_pdf/lenovo-amt-on-thinksystem.pdf)

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFMA0028K: Memory Capacity exceeds CPU limit. [arg1]**

Severity: Error

Parameters:

[arg1] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Remove AC power from the system.
2. Modify memory configuration to ensure the memory capacity does not exceed the processor part number limit.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFMA0028M: DIMM [arg1] Self-healing, attempt post-package repair (PPR) exceeded DIMM level threshold [arg2] at Rank [arg3] Sub Rank [arg4] Bank [arg5] Row [arg6] on Device [arg7]. [arg8]**

Severity: Warning

Parameters:

[arg1] DIMM Silk Label, 1-based

[arg2] PprAttemptThreshold

[arg3] Rank number

[arg4] Subrank number

[arg5] Bank number

[arg6] Row number

[arg7] DramDevice

[arg8] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Search for other event messages pointing to the same DIMM, and if exist, prioritize resolving them at first.
2. Reseat the affected DIMM.
3. Boot to F1 setup and re-enable the DIMM. Reboot the system.
4. Update UEFI firmware to the latest version.
5. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** Lenovo highly recommends using feature called Advanced Memory Test (AMT) during the next maintenance window within Lenovo XClarity Provisioning Manager (LXPM). Running AMT has been shown to reduce the occurrence of future memory errors. [https://download.lenovo.com/servers\\_pdf/lenovo-amt-on-thinksystem.pdf](https://download.lenovo.com/servers_pdf/lenovo-amt-on-thinksystem.pdf)

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFMA0029G: DIMM [arg1] Self-healing, attempt post-package repair (PPR) failed with out of resource. [arg2]**

Severity: Warning

Parameters:

[arg1] DIMM Silk Label, 1-based

[arg2] DIMM info (S/N, FRU and UDI.), e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Collect Service Data logs and contact Lenovo Support.

- **FQXSFMA0029I: The PFA of DIMM [arg1] has been deasserted after applying PPR for this DIMM. [arg2]**

Severity: Info

Parameters:

[arg1] DIMM Silk Label, 1-based

[arg2] DIMM info (S/N, FRU and UDI.), e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Information only; no action is required.

- **FQXSFMA0047M: SPD CRC checking failed on DIMM [arg1]. [arg2]**

Severity: Warning

Parameters:

[arg1] DIMM Silk Label, 1-based

[arg2] DIMM info (S/N, FRU and UDI.), e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Perform a virtual reseal or AC cycle the server.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFMA0048M: DIMM [arg1] disabled due to PMIC failure during POST, DIMM identifier is [arg2].**

Severity: Warning

Parameters:

[arg1] Disabled DIMM

[arg2] DIMM info (S/N, FRU and UDI.), e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Power off the system and remove A/C power.

2. Reseat the DIMM in the slot specified by the event message.
  3. Restore A/C power and power on the system.
  4. If the problem persists, collect Service Data logs and contact Lenovo Support.
- **FQXSFMA0049M: DIMM [arg1] disabled due to memory module power failure. DIMM [arg2] detected and good, DIMM [arg3] not detected.**

Severity: Warning

Parameters:

*[arg1]* Disabled slot

*[arg2]* Disabled but detected DIMMs

*[arg3]* Disabled but not detected DIMMs e.g. "DIMM 1,2 disabled due to memory module power failure. DIMM 2 detected and good, DIMM 1 not detected."

User Action:

Complete the following steps:

1. Power off the system and remove A/C power.
  2. Check DIMM slots specified in the message. If DIMM installed but undetected, remove it and then restore the A/C power and power on the system.
  3. If all DIMMs detected or error persists after removing undetected DIMMs, reseat all the DIMMs in the slots specified by the message and then restore the A/C power and power on the system.
  4. If the problem persists or undetected DIMM needs to be replaced, collect Service Data logs and contact Lenovo Support.
- **FQXSFMA0050G: DRAM PFA threshold limit exceeded on DIMM [arg1] sub-channel [arg2] Rank [arg3] DRAM [arg4], DIMM identifier is [arg5].**

Severity: Warning

Parameters:

*[arg1]* DIMM Silk Label

*[arg2]* Sub Channel

*[arg3]* Rank number

*[arg4]* Device number (0&1&2)

*[arg5]* DIMM info (S/N, FRU and UDI.), e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Power off the system and remove the A/C power.
2. Reseat the affected DIMM.
3. Restore the A/C power and power on the system.
4. Check Lenovo support site for an applicable service bulletin or firmware update that applies to this memory error.
5. Run advance memory test using the XClarity Provisioning Manager. Click Diagnostics > Run Diagnostics > Memory Test > Advanced Memory Test to repair the DIMM.
6. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** Lenovo highly recommends using feature called Advanced Memory Test (AMT) during the next maintenance window within Lenovo XClarity Provisioning Manager (LXPM). Running AMT has been shown to reduce the occurrence of future memory errors. [https://download.lenovo.com/servers\\_pdf/lenovo-amt-on-thinksystem.pdf](https://download.lenovo.com/servers_pdf/lenovo-amt-on-thinksystem.pdf)

- **FQXSFMA0052I: DIMM [arg1] has been disabled due to the error on DIMM [arg2].[arg3]**

Severity: Info

Parameters:

[arg1] DIMM Silk Label, 1-based

[arg2] DIMM Silk Label, 1-based

[arg3] DIMM info (S/N, FRU and UDI.), e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Power off the system and remove A/C power.
2. Reseat the DIMM in the slot specified by the event message.
3. Restore A/C power and power on the system.
4. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFMA0053G: An uncorrected memory error has been recovered by mirror on DIMM [arg1] at address [arg2].[arg3]**

Severity: Warning

Parameters:

[arg1] DIMM Silk Label, 1-based

[arg2] Address of the system where error occurred

[arg3] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Keep the system running until next planned maintenance window.
2. During planned maintenance, power off the system and remove A/C power.
3. Reseat the failing DIMM identified by LightPath and/or event log entry.
4. Restore A/C power and power on the system.
5. Check Lenovo Support site for an applicable service bulletin or firmware update that applies to this memory error.
6. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** Lenovo highly recommends using feature called Advanced Memory Test (AMT) during the next maintenance window within Lenovo XClarity Provisioning Manager (LXPM). Running AMT has been shown to reduce the occurrence of future memory errors. [https://download.lenovo.com/servers\\_pdf/lenovo-amt-on-thinksystem.pdf](https://download.lenovo.com/servers_pdf/lenovo-amt-on-thinksystem.pdf)

- **FQXSFMA0053I: DIMM [arg1] re-enabled due to memory module combination updating.**

Severity: Info

Parameters:

[arg1] DIMM Silk Label list. (eg1. 1 2. 1 & 2 & 3).

User Action:

Information only; no action is required.

- **FQXSFMA0053M: DIMM [arg1] not defective but disabled due to unsupported memory module combination on CPU [arg2].**

Severity: Warning

Parameters:

[arg1] DIMM Silk Label list. (eg1. 1 2. 1 & 2 & 3).

User Action:

Complete the following steps:

1. This event could follow an uncorrectable memory error or failed memory test. Check the log and resolve that event first. DIMMs disabled by other errors or actions could cause this event.
2. Ensure that the DIMM are populated in the correct sequence, according to the service information for this product.
3. If DIMMs are present and properly installed, check for any lit DIMM connector error LEDs, and if found, reseal those DIMMs, then check logs for memory diagnostic codes.
4. Reset UEFI to default settings.
5. If problem persists, update UEFI firmware.
6. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFMA0054G: Mirror failover operation was successful. DIMM [arg1] has failed over to the mirrored DIMM [arg2].[arg3]**

Severity: Warning

Parameters:

[arg1] DIMM Silk Label, 1-based

[arg2] DIMM Silk Label, 1-based

[arg3] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Keep the system running until next planned maintenance window.
2. During planned maintenance, power off the system and remove A/C power.
3. Reseat the failing DIMM identified by LightPath and/or event log entry.
4. Restore A/C power and power on the system.
5. Check Lenovo Support site for an applicable service bulletin or firmware update that applies to this memory error.
6. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFMA0055G: Mirror failover operation was unsuccessful. DIMM [arg1] cannot fail over again. [arg2]**

Severity: Warning

Parameters:

[arg1] DIMM Silk Label, 1-based

[arg2] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Power off the system and remove A/C power.
2. Reseat the failing DIMM identified by LightPath and/or event log entry.
3. Restore A/C power and power on the system.
4. Check Lenovo Support site for an applicable service bulletin or firmware update that applies to this memory error.
5. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFMA0056I: Uncorrected memory error occurred on DIMM [arg1] has been deasserted after performing post-package repair (PPR). DIMM identifier is [arg2].**

Severity: Info

Parameters:

[arg1] DIMM Silk Label

[arg2] DIMM info (S/N, FRU and UDI.), e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Information only; no action is required.

- **FQXSFMA0056M: An uncorrected recoverable memory error has been detected on DIMM [arg1] at address [arg2].[arg3]**

Severity: Error

Parameters:

[arg1] DIMM Silk Label, 1-based

[arg2] Address of the system where error occurred

[arg3] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

1. Power off the system and remove A/C power.
2. Reseat the failing DIMM identified by LightPath and/or event log entry
3. Restore A/C power and power on the system.
4. Check Lenovo Support site for an applicable service bulletin or firmware update that applies to this memory error.
5. Run advance memory test using the XClarity Provisioning Manager. Click Diagnostics > Run Diagnostics > Memory Test > Advanced Memory Test to repair the DIMM.
6. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** Lenovo highly recommends using feature called Advanced Memory Test (AMT) during the next maintenance window within Lenovo XClarity Provisioning Manager (LXPM). Running AMT has been shown to reduce the occurrence of future memory errors. [https://download.lenovo.com/servers\\_pdf/lenovo-amt-on-thinksystem.pdf](https://download.lenovo.com/servers_pdf/lenovo-amt-on-thinksystem.pdf)

- **FQXSFMA0057G: Page Retire PFA Threshold limit exceeded on DIMM [arg1] at address [arg2]. [arg3] [arg4]**

Severity: Warning

Parameters:

[arg1] DIMM Silk Label, 1-based

[arg2] Address of the system where error occurred

[arg3] Page retire PFA policy reached, "-T0";"-T1";"-T2";"-T3";"-T4";"-T5".

[arg4] DIMM info (S/N, FRU and UDI.), e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Power off the system and remove the A/C power.
2. Reseat the affected DIMM.
3. Restore the A/C power and power on the system.
4. Check Lenovo support site for an applicable service bulletin or firmware update that applies to this memory error.
5. Run advance memory test using the XClarity Provisioning Manager. Click Diagnostics > Run Diagnostics > Memory Test > Advanced Memory Test to repair the DIMM.
6. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** Lenovo highly recommends using feature called Advanced Memory Test (AMT) during the next maintenance window within Lenovo XClarity Provisioning Manager (LXPM). Running AMT has been shown to reduce the occurrence of future memory errors. [https://download.lenovo.com/servers\\_pdf/lenovo-amt-on-thinksystem.pdf](https://download.lenovo.com/servers_pdf/lenovo-amt-on-thinksystem.pdf)

- **FQXSFMA0058I: Memory mode is in flat mode, near memory/far memory ratio issue has recovered.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFMA0058K: Near memory/far memory ratio (1:[arg1].[arg2]) for CPU high-bandwidth memory (HBM) cache mode configuration is not in recommended range (1:[arg3] - 1:[arg4]).**

Severity: Warning

Parameters:

[arg1] The integer part of Far Memory(DDR5) ratio

[arg2] The decimal part of Far Memory(DDR5) ratio

[arg3] Minimum range of Far Memory(DDR5) ratio

[arg4] Maximum range of Far Memory(DDR5) ratio

User Action:

Complete the following steps:

1. Validate system's memory configuration by using the memory configuration tool below: [https://dcsc.lenovo.com/#/memory\\_configuration](https://dcsc.lenovo.com/#/memory_configuration).
2. Change the DIMM configuration so that the Near Memory/Far Memory ratio meets firmware requirements, then reboot the system.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFMA0059I: Bank sparing performed on CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].**

Severity: Info

Parameters:

*[arg1]* CPU number, 1 - based (silk label #)

*[arg2]* Channel number, 0 – based number at socket level

*[arg3]* Pseudo-channel number, 0 – based at channel level

User Action:

Information only; no action is required.

- **FQXSFMA0060I: Partial cache line sparing performed on CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].**

Severity: Info

Parameters:

*[arg1]* CPU number, 1 - based (silk label #)

*[arg2]* Channel number, 0 – based number at socket level

*[arg3]* Pseudo-channel number, 0 – based at channel level

User Action:

Information only; no action is required.

- **FQXSFMA0061I: Uncorrected memory error occurred on CPU [arg1] high-bandwidth memory (HBM) has been deasserted after performing post-package repair (PPR).**

Severity: Info

Parameters:

*[arg1]* Socket number, 1-based

User Action:

Information only; no action is required.

- **FQXSFMA0061M: An uncorrected recoverable memory error occurred on CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].**

Severity: Error

Parameters:

*[arg1]* Socket number, 1-based.

*[arg2]* Channel on socket.

*[arg3]* Pseudo channel.

User Action:

Complete the following steps:

1. Power off the system and remove A/C power.
2. Restore A/C power and power on the system.
3. Reset UEFI to factory default settings.

4. If the problem persists, collect Service Data logs, and contact Lenovo Support.

- **FQXSFMA0062M: An uncorrectable memory error occurred on CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].**

Severity: Error

Parameters:

[arg1] Socket number, 1-based

[arg2] Channel on socket

[arg3] Pseudo channel

User Action:

Complete the following steps:

1. Power off the system and remove A/C power.
2. Restore A/C power and power on the system.
3. Reset UEFI to factory default settings.
4. If the problem persists, collect Service Data logs, and contact Lenovo Support

- **FQXSFMA0063I: A correctable memory error handled by ADDDC on DIMM [arg1]. DIMM identifier is [arg2].**

Severity: Info

Parameters:

[arg1] DIMM Silk Label

[arg2] DIMM info (S/N, FRU and UDI.), e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Information only; no action is required.

**Note:** Lenovo highly recommends using feature called Advanced Memory Test (AMT) during the next maintenance window within Lenovo XClarity Provisioning Manager (LXPM). Running AMT has been shown to reduce the occurrence of future memory errors. [https://download.lenovo.com/servers\\_pdf/lenovo-amt-on-thinksystem.pdf](https://download.lenovo.com/servers_pdf/lenovo-amt-on-thinksystem.pdf)

- **FQXSFMA0064M: DIMM [arg1] disabled due to memory module power failure. DIMM [arg2] detected and good.**

Severity: Warning

Parameters:

[arg1] Disabled slot

[arg2] Disabled but detected DIMMs e.g. "DIMM 3,4 disabled due to memory module power failure. DIMM 3,4 detected and good."

User Action:

Complete the following steps:

1. Power off the system and remove A/C power.
2. Check DIMM slots specified in the message. If DIMM installed but undetected, remove it and then restore the A/C power and power on the system.

3. If all DIMMs detected or error persists after removing undetected DIMMs, reseal all the DIMMs in the slots specified by the message and then restore the A/C power and power on the system.
4. If the problem persists or undetected DIMM needs to be replaced, collect Service Data logs and contact Lenovo Support.

- **FQXSFMA0065I: Multi-bit CE of DIMM [arg1] has been deasserted after performing post-package repair (PPR). DIMM identifier is [arg2].**

Severity: Info

Parameters:

[arg1] DIMM Silk Label

[arg2] DIMM info (S/N, FRU and UDI)

User Action:

Information only; no action is required.

- **FQXSFMA0065M: Memory address parity error occurred on CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].**

Severity: Error

Parameters:

[arg1] Socket number, 1-based

[arg2] Channel on socket

[arg3] Pseudo channel

User Action:

Complete the following steps:

1. Power off the system and remove A/C power.
2. Restore A/C power and power on the system.
3. Check Lenovo Support site for an applicable service bulletin.
4. If the problem persists, collect Service Data logs, and contact Lenovo Support to have failure part replacement.

- **FQXSFMA0066I: High-bandwidth memory (HBM) attempt post-package repair (PPR) succeeded at CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].**

Severity: Info

Parameters:

[arg1] Socket number, 1-based

[arg2] Channel on socket

[arg3] Pseudo channel

User Action:

Information only; no action is required.

- **FQXSFMA0066M: Memory address parity error occurred on CPU [arg1] channel [arg2] with DIMM [arg3].**

Severity: Error

Parameters:

[arg1] Socket number, 1-based

[arg2] Channel on socket

[arg3] DIMM silk label 1, silk label 2 (All DIMMs on the failed channel)

User Action:

Complete the following steps:

1. Power off the system and remove A/C power.
  2. Reseat the DIMMs specified by the event message.
  3. Restore A/C power and power on the system.
  4. If the problem persists, collect Service Data logs and contact Lenovo Support.
- **FQXSFMA0067G: Errors per row counter threshold limit exceeded on DIMM [arg1] sub-channel [arg2] Rank [arg3] DRAM [arg4], need to restart the system for DIMM Self-healing to attempt post-package repair (PPR), DIMM identifier is [arg5].**

Severity: Warning

Parameters:

[arg1] DIMM Silk Label

[arg2] Sub Channel

[arg3] Rank number

[arg5] DIMM info (S/N, FRU and UDI.), e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Restart the system to allow for DIMM Self-healing to attempt hard post-package repair (PPR) and confirm that event ID FQXSFMA0026I was recorded.
2. Run advance memory test using the XClarity Provisioning Manager. Click Diagnostics > Run Diagnostics > Memory Test > Advanced Memory Test to repair the DIMM.
3. If the problem persists or if PPR attempt failed due to event ID FQXSFMA0027M or FQXSFMA0028M, collect Service Data logs and contact Lenovo Support.

**Note:** Lenovo highly recommends using feature called Advanced Memory Test (AMT) during the next maintenance window within Lenovo XClarity Provisioning Manager (LXPM). Running AMT has been shown to reduce the occurrence of future memory errors. [https://download.lenovo.com/servers\\_pdf/lenovo-amt-on-thinksystem.pdf](https://download.lenovo.com/servers_pdf/lenovo-amt-on-thinksystem.pdf)

- **FQXSFMA0067I: Errors per row counter threshold limit exceeded on DIMM [arg1] has been deasserted after performing post-package repair (PPR). DIMM identifier is [arg2].**

Severity: Info

Parameters:

[arg1] DIMM Silk Label

[arg2] DIMM info (S/N, FRU and UDI.), e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Information only; no action is required.

- **FQXSFMA0067M: High-bandwidth memory (HBM) attempt post-package repair (PPR) failed at CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].**

Severity: Warning

Parameters:

*[arg1]* Socket number, 1-based

*[arg2]* Channel on socket

*[arg3]* Pseudo channel

User Action:

Complete the following steps:

1. Power off the system and remove A/C power.
  2. Restore A/C power and power on the system.
  3. Reset UEFI to factory default settings.
  4. Update UEFI firmware to the latest version.
  5. If the problem persists, collect Service Data logs and contact Lenovo Support.
- **FQXSFMA0068G: Multi-bit CE occurred on CPU *[arg1]* high-bandwidth memory (HBM) channel *[arg2]* pseudo-channel *[arg3]* different rows.**

Severity: Warning

Parameters:

*[arg1]* Socket number, 1-based

*[arg2]* Channel on socket

*[arg3]* Pseudo channel

User Action:

Complete the following steps:

1. Run advance memory test in XClarity Provisioning Manager > Diagnostics, Run Diagnostics > Advance Memory Test to repair the high-bandwidth memory.
  2. If the problem persists, collect Service Data logs, and contact Lenovo Support.
- **FQXSFMA0068M: High-bandwidth memory (HBM) attempt post-package repair (PPR) exceeded threshold at CPU *[arg1]* high-bandwidth memory (HBM) channel *[arg2]* pseudo-channel *[arg3]*.**

Severity: Warning

Parameters:

*[arg1]* Socket number, 1-based

*[arg2]* Channel on socket

*[arg3]* Pseudo channel

User Action:

Complete the following steps:

1. Power off the system and remove A/C power.
2. Restore A/C power and power on the system.
3. Reset UEFI to factory default settings.
4. Update UEFI firmware to the latest version.
5. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFMA0069G: Page retire PFA threshold limit exceeded on high-bandwidth memory (HBM) CPU [arg1] at address [arg2]. [arg3]**

Severity: Warning

Parameters:

*[arg1]* Socket number, 1-based

*[arg2]* Address where error occurred

*[arg3]* Page Retire Type

User Action:

Complete the following steps:

1. Run advance memory test in XClarity Provisioning Manager > Diagnostics, Run Diagnostics > Advance Memory Test to repair the high-bandwidth memory.
2. If the problem persists, collect Service Data logs, and contact Lenovo Support.

- **FQXSFMA0070G: Post-package repair (PPR) failure and Bank sparing occurred during POST on CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].**

Severity: Warning

Parameters:

*[arg1]* Socket number, 1-based

*[arg2]* Channel on socket

*[arg3]* Pseudo channel

User Action:

Complete the following steps:

1. Reboot System.
2. If the problem persists, check the Lenovo support site for an applicable service bulletin or firmware update for the system that applies to this error.
3. If the problem persists, collect Service Data logs, and contact Lenovo Support.

- **FQXSFMA0071M: Bank sparing failure occurred during POST on CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3].**

Severity: Error

Parameters:

*[arg1]* Socket number, 1-based

*[arg2]* Channel on socket

*[arg3]* Pseudo channel

User Action:

Complete the following steps:

1. Reboot System.
2. If the problem persists, check the Lenovo support site for an applicable service bulletin or firmware update for the system that applies to this error.
3. If the problem persists, collect Service Data logs, and contact Lenovo Support.

- **FQXSFMA0072M: CPU [arg1] high-bandwidth memory (HBM) channel [arg2] disabled due to population error.**

Severity: Warning

Parameters:

[arg1] Socket number, 1-based

[arg2] Channel on socket, 0-based

User Action:

Complete the following steps:

1. Reboot System.
2. If the problem persists, check the Lenovo support site for an applicable service bulletin or firmware update for the system that applies to this error.
3. If the problem persists, collect Service Data logs, and contact Lenovo Support.

- **FQXSFMA0073M: High-bandwidth memory (HBM) built-in self-test failed on CPU [arg1].**

Severity: Error

Parameters:

[arg1] Socket number, 1-based

User Action:

Complete the following steps:

1. Reboot System.
2. If the problem persists, check the Lenovo support site for an applicable service bulletin or firmware update for the system that applies to this error.
3. If the problem persists, collect Service Data logs, and contact Lenovo Support.

- **FQXSFMA0074M: High-bandwidth memory (HBM) training failed on CPU [arg1].**

Severity: Error

Parameters:

[arg1] Socket number, 1-based.

User Action:

Complete the following steps:

1. Reboot System.
2. If the problem persists, check the Lenovo support site for an applicable service bulletin or firmware update for the system that applies to this error.
3. If the problem persists, collect Service Data logs, and contact Lenovo Support.

- **FQXSFMA0075G: Multi-bit CE occurred on CPU [arg1] high-bandwidth memory (HBM) channel [arg2] pseudo-channel [arg3], need to restart the system for high-bandwidth memory (HBM) self-healing to attempt post-package repair (PPR).**

Severity: Warning

Parameters:

[arg1] Socket number, 1-based

[arg2] Channel on socket

[arg3] Pseudo channel

User Action:

Complete the following steps:

1. Restart the system to allow for high-bandwidth memory self-healing to attempt hard post-package repair (PPR).
  2. If the problem persists or if PPR attempt failed, collect Service Data logs.
  3. Contact Lenovo Support.
- **FQXSFMA0075I: Multi-bit CE occurred on CPU [arg1] high-bandwidth memory (HBM) has been deasserted after performing post-package repair (PPR).**

Severity: Info

Parameters:

[arg1] Socket number, 1-based

User Action:

Information only; no action is required.

- **FQXSFMA0076M: DIMM [arg1] is not supported, DIMM identifier is [arg2].**

Severity: Warning

Parameters:

[arg1] DIMM slot silk label

[arg2] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Power off the system and remove A/C power.
  2. Check user manual for supported DIMM types and replace the DIMM specified by the message with a supported one.
  3. If the problem persists, collect Service Data logs and contact Lenovo Support.
- **FQXSFMA0077N: SMBus failure encountered when accessing to the SPD of DIMM [arg1]. [arg2].**

Severity: Error

Parameters:

[arg1] DIMM slot silk label

[arg2] DIMM identifier consists of S/N, FRU and UDI, e.g. "739E68ED-VC10 FRU 0123456"

User Action:

Complete the following steps:

1. Power off the system and remove A/C power.
  2. Reseat the DIMM in the slot specified by the event message.
  3. Restore A/C power and power on the system.
  4. If the problem persists, collect support log and contact Lenovo Support.
- **FQXSFMA0078N: System firmware encountered fatal error [arg1] during memory initialization.**

Severity: Error

Parameters:

*[arg1]* Fatal error code, e.g. 0xD802.

User Action:

If you have enabled XCC or LXCA call home, a Lenovo Service personnel will contact you. Otherwise, please collect Debug Log and contact Lenovo Support.

- **FQXSFMA0084M: Memory spare row is less than threshold *[arg1]* on high-bandwidth memory (HBM) CPU *[arg2]*.**

Severity: Error

Parameters:

*[arg1]* Minimum count of spare row on each bank specified by user.(if *arg1* is 0, that means current code does not check the spare row of HBM)

*[arg2]* Socket number, 1-based

User Action:

Complete the following steps:

1. Re-enable the setting Memory.HbmDetectFuse by Onecli.
2. Reboot system to setup.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFMA0100M: High-bandwidth memory (HBM) attempted to do post-package repair (PPR) but exceeded threshold for CPU *[arg1]*.**

Severity: Error

Parameters:

*[arg1]* Socket number, 1-based.

User Action:

Complete the following steps:

1. Reboot system to setup.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFMA0101G: Some correctable errors of high-bandwidth memory (HBM) in CPU *[arg1]* are not repaired by *[arg2]* post-package repair (PPR).**

Severity: Warning

Parameters:

*[arg1]* Socket number, 1-based.

*[arg2]* PPR Type

User Action:

Complete the following steps:

1. Reboot system to setup.
2. If the problem persists, if SEL reports "not repaired by soft PPR", change PPR type to "Hard PPR" through setup "System Settings -> Memory -> HBM PPR type", then reset system to repair the correctable errors by hard PPR permanently.

3. If the problem persists, check the Lenovo support site for an applicable service bulletin or firmware update for the system that applies to this error.
4. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFP0001N: An unsupported processor has been detected.**

Severity: Error

User Action:

Complete the following steps:

1. Check Lenovo Support site for a firmware update required for this processor and install that update, if applicable.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFP0002N: An invalid processor type has been detected.**

Severity: Error

User Action:

Complete the following steps:

1. Verify that the processor is a valid option that is listed as a Server Proven device for this system. If a non-supported processor is identified, remove that processor or replace with a supported processor.
2. Check Lenovo Support site for a firmware update required for this processor and install that update, if applicable.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFP0003K: A processor mismatch has been detected between one or more processors in the system.**

Severity: Error

User Action:

Complete the following steps:

1. This message could occur with messages about other processor configuration problems. Resolve those messages first.
2. If the problem persists, ensure that matching processors are installed (i.e., matching option part numbers, etc).
3. Verify that the processor's are installed in the correct sockets according to the service information for this product. If not, correct that problem.
4. Check Lenovo Support site for an applicable service bulletin or UEFI firmware update that applies to this processor error.
5. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFP0004K: A discrepancy has been detected in the number of cores reported by one or more processors within the system.**

Severity: Error

User Action:

Complete the following steps:

1. If this is a newly installed option, ensure that matching processors are installed in the correct processor sockets.
2. Check Lenovo Support site for an applicable service bulletin that applies to this processor error.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFP0005K: A mismatch between the maximum allowed UPI link speed has been detected for one or more processors.**

Severity: Error

User Action:

Complete the following steps:

1. If this is a newly installed option, ensure that matching processors are installed in the correct processor sockets.
2. Check Lenovo Support site for an applicable service bulletin that applies to this processor error.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFP0006K: A power segment mismatch has been detected for one or more processors.**

Severity: Error

User Action:

Complete the following steps:

1. If this is a newly installed option, ensure that matching processors are installed in the correct processor sockets.
2. Check Lenovo Support site for an applicable service bulletin that applies to this processor error.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFP0007K: Processors have mismatched Internal DDR Frequency**

Severity: Error

User Action:

Complete the following steps:

1. Verify that matching DIMMs are installed in the correct population sequence. Correct any configuration issues found.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFP0008K: A core speed mismatch has been detected for one or more processors.**

Severity: Error

User Action:

Complete the following steps:

1. Verify that matching processors are installed in the correct processor sockets. Correct any mismatch issues found.
2. Check Lenovo Support site for an applicable service bulletin or firmware update that applies to this processor error.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFPU0009K: An external clock frequency mismatch has been detected for one or more processors.**

Severity: Error

User Action:

Complete the following steps:

1. Verify that the processor is a valid option that is listed as a Server Proven device for this system. If not, remove the processor and install one listed on the Server Proven website.
2. Verify that matching processors are installed in the correct processor sockets. Correct any mismatch found.
3. Check Lenovo Support site for an applicable service bulletin or firmware update that applies to this processor error.
4. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFPU0010K: A cache size mismatch has been detected for one or more processors.**

Severity: Error

User Action:

Complete the following steps:

1. Verify that matching processors are installed in the correct processor sockets. Correct any mismatch found.
2. Check the Lenovo Support site for an applicable service bulletin or firmware update that applies to this processor error.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFPU0011K: A cache type mismatch has been detected for one or more processors.**

Severity: Error

User Action:

Complete the following steps:

1. Verify that matching processors are installed in the correct processor sockets. Correct any mismatch found.

2. Check the Lenovo Support site for an applicable service bulletin or firmware update that applies to this processor error.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFP0012K: A cache associativity mismatch has been detected for one or more processors.**

Severity: Error

User Action:

Complete the following steps:

1. Verify that matching processors are installed in the correct processor sockets. Correct any mismatch found.
2. Check the Lenovo Support site for an applicable service bulletin or firmware update that applies to this processor error.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFP0013K: A processor model mismatch has been detected for one or more processors.**

Severity: Error

User Action:

Complete the following steps:

1. Verify that matching processors are installed in the correct processor sockets. Correct any mismatch found.
2. Check the Lenovo Support site for an applicable service bulletin or firmware update that applies to this processor error.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFP0014N: A processor family mismatch has been detected for one or more processors.**

Severity: Error

User Action:

Complete the following steps:

1. Verify that matching processors are installed in the correct processor sockets. Correct any mismatch found.
2. Check the Lenovo Support site for an applicable service bulletin or firmware update that applies to this processor error.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFP0015K: A processor stepping mismatch has been detected for one or more processors.**

Severity: Error

User Action:

Complete the following steps:

1. Verify that matching processors are installed in the correct processor sockets. Correct any mismatch found.
2. Check the Lenovo Support site for an applicable service bulletin or firmware update that applies to this processor error.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFP0016N: A processor within the system has failed the BIST.**

Severity: Error

User Action:

Complete the following steps:

1. If the processor or firmware was just updated, check the Lenovo Support site for an applicable service bulletin or firmware update that applies to this processor error.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFP0017G: A processor microcode update failed.**

Severity: Error

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable service bulletin or firmware update that applies to this processor error.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFP0018N: CATERR(IERR) has asserted on processor [arg1].**

Severity: Error

Parameters:

*[arg1]* Socket number, 1-based

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable service bulletin or UEFI firmware update that applies to this processor error.
2. Power off the system and remove A/C power.
3. Restore A/C power and power on the system.
4. Determine if there have been recent changes to the hardware, firmware or operating system. Reverse them if possible
5. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFP0019N: An uncorrectable error has been detected on processor [arg1].**

Severity: Error

Parameters:

*[arg1]* Socket number, 1-based.

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable service bulletin or UEFI firmware update that applies to this error.
2. Power off the system and remove A/C power.
3. Restore A/C power and power on the system.
4. Determine if there have been recent changes to the hardware, firmware or operating system. Reverse them if possible.
5. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFP0021I: The TPM physical presence state has been cleared.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFP0022G: The TPM configuration is not locked.**

Severity: Warning

User Action:

Complete the following steps:

1. Reboot the system.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFP0023G: Secure Boot Image Verification Failure Warning.**

Severity: Warning

User Action:

Complete the following steps:

1. It's a security warning message when user want to boot from an unauthorized UEFI image or OS while Secure Boot is enabled and Secure Boot Mode is in User Mode. If customer does not want to boot any unauthorized UEFI image or OS, remove that bootable device.
2. If customer does want to boot this unauthorized UEFI image or OS, there are two ways to allow system boot from this unauthorized image, the first is to disable Secure Boot, the second is to enroll the unauthorized image into DB(Authorized Signature Database).
  - a. Disable Secure Boot: Change Secure Boot Setting to Disable ( in F1 Setup -> System Settings -> Security -> Security Boot Configuration -> Security Boot Setting).
  - b. Enroll the unauthorized UEFI Image: Change Secure Boot Policy to Custom Policy ( in Setup -> System Settings -> Security -> Security Boot Configuration -> Security Boot Policy), then enter into "Security Boot Custom Policy" Menu, press the "Enroll Efi Image" button, select the unauthorized UEFI Image in the popup box.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFP0023I: Secure Boot Image Verification Failure has been cleared as no failure in this round boot.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFP0025I: The default system settings have been restored.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFP0027N: System uncorrectable error has occurred on Processor [arg1] Core [arg2] MC bank [arg3] with MC Status [arg4], MC Address [arg5], and MC Misc [arg6].**

Severity: Error

Parameters:

[arg1] Socket number, 1-based.

[arg2] CoreNumber

[arg3] McBankNumber

[arg4] McaStatus

[arg5] McaAddress

[arg6] McaMisc

User Action:

Complete the following steps:

1. Perform a virtual reseal or AC cycle the server.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFP0030N: A firmware fault has been detected in the UEFI image.**

Severity: Error

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable service bulletin or firmware update that applies to this error.
2. Reflash UEFI image.
3. Undo recent system changes (settings or devices added). Verify that the system boots. Then, re-install options one at a time to locate the problem.
4. If problem persists, save customer's UEFI configurations, then remove and re-install CMOS battery for 30 seconds to clear CMOS contents. If it boots successfully, then restore system settings.
5. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFP0031N: The number of POST attempts has reached the value configured in F1 setup. The system has booted with default UEFI settings. User specified settings have been preserved and will be used on subsequent boots unless modified before rebooting.**

Severity: Error

User Action:

Complete the following steps:

1. Original UEFI settings are still present. If customer desires to continue using the original settings, select Save Settings.
2. If User did not intentionally trigger the reboots, check logs for probable cause. For example, if there is a battery fault event, follow the steps to resolve that event.

3. Undo recent system changes (settings or devices added). Verify that the system boots. Then, re-install options one at a time to locate the problem.
4. Check Lenovo Support site for an applicable service bulletin or firmware update that applies to this error. Update UEFI firmware if applicable.
5. Save customer's UEFI configurations, then remove and re-install CMOS battery for 30 seconds to clear CMOS contents. If it boots successfully, then restore system settings.
6. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFP0033G: Processor has been disabled.**

Severity: Warning

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable service bulletin or UEFI firmware update that applies to this error.
2. Reboot the system.
3. If the problem persists, collect Service Data logs.
4. Contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFP0034L: The TPM could not be initialized properly.**

Severity: Error

User Action:

Complete the following steps:

1. Reboot the system. Reflash UEFI image.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFP0035N: A 3-strike timeout has occurred on processor [arg1].**

Severity: Error

Parameters:

[arg1] Socket number, 1-based

User Action:

Complete the following steps:

1. Check Lenovo Support site for an applicable service bulletin or UEFI firmware update that applies to this error.
2. Power off the system and remove A/C power.
3. Restore A/C power and power on the system.
4. Determine if there have been recent changes to the hardware, firmware or operating system. Reverse them if possible.

5. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFP0041F: HTTP boot option of [arg1] cannot connect to the network because the VLAN [arg2] is not found.**

Severity: Warning

Parameters:

[arg1] HTTP Boot slot/port string

[arg2] VLAN Id

User Action:

Complete the following steps:

1. Go to System Settings > Network > Network Boot Settings > VLAN Configuration (MAC: XXXXXXXXXXXX) > Configuration Menu and check VLAN configuration.
2. If the VLAN ID reported in the FQXSFP0041F is not in Configured VLAN List, create or update a VLAN ID with the reported value.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFP0041I: HTTP boot option of [arg1] can connect to the network successfully.**

Severity: Info

Parameters:

[arg1] HTTP Boot slot/port string

User Action:

Information only; no action is required.

- **FQXSFP0042M: System uncorrected error(Write Data Buffer) happened in Processor [arg1] iMC [arg2] with MC Status [arg3], MC Address [arg4], and MC Misc [arg5].**

Severity: Error

Parameters:

[arg1] Socket number

[arg2] iMC number

[arg3] McaStatus

[arg4] McaAddress

[arg5] McaMisc

User Action:

Complete the following steps:

1. Collect Service Data logs and contact Lenovo Support.
2. Power off the server.

- **FQXSFP0062F: System uncorrected recoverable error happened in Processor [arg1] Core [arg2] MC bank [arg3] with MC Status [arg4], MC Address [arg5], and MC Misc [arg6].**

Severity: Warning

Parameters:

[arg1] Socket number, 1-based

[arg2] CoreNumber

[arg3] McBankNumber

[arg4] McaStatus

[arg5] McaAddress

[arg6] McaMisc

User Action:

Complete the following steps:

1. Perform a virtual reseal or AC cycle the server.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFP4033F: TPM Firmware recovery is in progress. Please DO NOT power off or reset system.**

Severity: Warning

User Action:

Information only; no action is required.

**Note:** The system will not respond to power off signal (FQXSFP4034I) while TPM firmware recovery in progress.

- **FQXSFP4034I: TPM Firmware recovery is finished, rebooting system to take effect.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFP4035M: TPM Firmware recovery failed. TPM chip may be damaged.**

Severity: Warning

User Action:

Complete the following steps:

1. Reboot the system.
2. If the error recurs TPM related features will not work.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFP4038I: TPM Firmware recovery successful.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFP4040M: TPM selftest has failed.**

Severity: Warning

User Action:

Complete the following steps:

1. Reboot the system.

2. If the error recurs TPM related features will not work.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFPU4041I: TPM Firmware update is in progress. Please DO NOT power off or reset system.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFPU4042I: TPM Firmware update is finished, rebooting system to take effect.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFPU4043G: TPM Firmware update aborted. System is rebooting...**

Severity: Warning

User Action:

Information only; no action is required.

- **FQXSFPU4044I: The current TPM firmware version could not support TPM version toggling.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFPU4046I: TPM Firmware will be updated from TPM1.2 to TPM2.0.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFPU4047I: TPM Firmware will be updated from TPM2.0 to TPM1.2.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFPU4049I: TPM Firmware update successful.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFPU4050G: Failed to update TPM Firmware.**

Severity: Warning

User Action:

Complete the following steps:

1. Clear TPM via TPM operation and retry TPM firmware update by following the instructions in your product user guides. Go to <https://thinksystem.lenovofiles.com/help/topic/com.lenovo.thinksystem.common.nav.doc/portfolio.html> and click your product link. Usually, the TPM update information is located in “System board replacement” section in “Hardware replacement procedures”.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFP4051G: Undefined TPM\_POLICY found**

Severity: Warning

User Action:

Complete the following steps:

1. Reboot the system.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFP4052G: TPM\_POLICY is not locked**

Severity: Warning

User Action:

Complete the following steps:

1. Reboot the system.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFP4053G: System TPM\_POLICY does not match the planar.**

Severity: Warning

User Action:

Complete the following steps:

1. Remove any newly added TPM card from the planar or re-install the original TPM card that shipped with the system.
2. Reboot the system.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFP4054G: TPM card logical binding has failed.**

Severity: Warning

User Action:

Complete the following steps:

1. Reboot the system.
2. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFP4056M: TPM card is changed, need install back the original TPM card which shipped with the system.**

Severity: Error

User Action:

Complete the following steps:

1. Re-install the original TPM card that shipped with the system.
2. Reboot the system.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFP4059I: User requested to skip freezing lock of AHCI-attached SATA drives. System UEFI accepted the request and will execute prior to OS boot.**

Severity: Info

User Action:

Complete the following steps:

1. Change SystemOobCustom.SkipAhciFreezeLock from Disable to Enable using OneCLI tool.(use OneCLI command “OneCli config set SystemOobCustom.SkipAhciFreezeLock “Enabled” --imm IMM\_USERID:IMM\_PASSWORD@IMM\_IP --override”).
2. Reboot the system into OS.

- **FQXSFP4060I: Skipped freezing lock of AHCI-attached SATA drives.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFP4061I: Restored default locking behavior of AHCI-attached SATA drives.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFP4062I: CPU debugging is deactivated for DCI interface.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFP4062M: CPU debugging is activated for DCI interface.**

Severity: Warning

User Action:

Contact Lenovo Support.

- **FQXSFP4080I: Host Power-On password has been changed.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFP4081I: Host Power-On password has been cleared.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFP4082I: Host Admin password has been changed.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFPU4083I: Host Admin password has been cleared.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFPU4084I: Host boot order has been changed.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFPU4085I: Host WOL boot order has been changed.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXSFPW0001L: CMOS has been cleared.**

Severity: Warning

User Action:

Complete the following steps:

1. If the CMOS clear was user initiated this event can be safely ignored and no further action is required.
2. If the system was recently installed, moved, or serviced, make sure the battery is properly seated.
3. Check Lenovo Support site for an applicable service bulletin or firmware update that applies to this error.
4. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFSM0002N: Boot Permission denied by Management Module: System Halted.**

Severity: Warning

User Action:

Complete the following steps:

1. AC cycle the system.
2. Check XCC logs, and make sure the PSU installation follows support guide line.
3. Review power policies and system configuration settings in the XCC GUI.
4. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFSM0003N: Timed Out waiting on boot permission from Management Module: System Halted.**

Severity: Warning

User Action:

Complete the following steps:

1. AC cycle the system.

2. Check XCC logs, and make sure the PSU installation follows support guide line.
3. Review power policies and system configuration settings in the XCC GUI.
4. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFSM0004M: An XCC communication failure has occurred.**

Severity: Warning

User Action:

Complete the following steps:

1. AC cycle the system.
2. Make sure XCC and UEFI FW are operating with same compatible level.
3. Check Lenovo Support site for an applicable service bulletin or firmware update that applies to this error.
4. Reflash XCC Firmware.
5. If the problem persists, collect Service Data logs and contact Lenovo Support.

**Note:** The solution for this error may involve a system board replacement. If TPM encryption has been enabled, back up TPM Encryption Recovery Key.

- **FQXSFSM0007I: The XCC System Event log (SEL) is full.**

Severity: Info

User Action:

Complete the following steps:

1. Use BMC Web Interface to clear event logs.
2. If BMC communication is unavailable, use F1 Setup to access System Event Logs Menu and Choose Clear BMC System Event Logs and Restart Server.

- **FQXSFSM0008M: Boot permission timeout detected.**

Severity: Error

User Action:

Complete the following steps:

1. Review XCC logs for communication errors and resolve.
2. AC cycle the system.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFSR0001M: [arg1] GPT corruption detected, DiskGUID: [arg2]**

Severity: Warning

Parameters:

*[arg1]* GPT corruption location. "Primary"Only primary GPT partition table corruption. "Backup"Only backup GPT partition table corruption. "Both Primary and Backup"Both GPT partition tables corruption.

*[arg2]* Disk GUID.

User Action:

Complete the following steps:

1. Remove all the external drive during POST to avoid that this event is triggered by mistake.

2. Check the XCC event log. If this event has a follow up recovery event log, it means that GTP corruption has been recovered successfully. Ignore this event message and do not perform the remaining steps.
3. Back up the data disk.
4. Press F1 Setup->System Settings->Recovery and RAS->Disk GPT Recovery and set the value to "Automatic".
5. Save the settings and restart the system.
6. Boot to F1 setup. The system will automatically try to recover the GPT during the POST.
7. Restart the system.
8. Re-format the LUN or disk and re-install the OS.
9. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFSR0002I: [arg1] GPT corruption recovered, DiskGUID: [arg2]**

Severity: Info

Parameters:

*[arg1]* GPT corruption location. "Primary"Only primary GPT partition table corruption. "Backup"Only backup GPT partition table corruption. "Both Primary and Backup"Both GPT partition tables corruption.

*[arg2]* Disk GUID

User Action:

Information only; no action is required.

- **FQXSFSR0003G: The number of boot attempts has been exceeded. No bootable device found.**

Severity: Warning

User Action:

Complete the following steps:

1. Remove AC power from the system.
2. Connect at least one bootable device to the system.
3. Connect AC power to the system.
4. Power on system and retry.
5. If the problem persists, collect Service Data logs and contact Lenovo Support.

- **FQXSFT0001L: An invalid date and time have been detected.**

Severity: Warning

User Action:

Complete the following steps:

1. Check the XCC event logs. This event should immediately precede an FQXSFPW0001L error. Resolve that event or any other battery related errors.
2. Use F1 Setup to reset date and time.
3. If the problem persists, collect Service Data logs and contact Lenovo Support.



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## Chapter 4. XClarity Provisioning Manager events

The following events can be generated by the Lenovo XClarity Provisioning Manager.

For each event code, the following fields are displayed:

### Event identifier

An identifier that uniquely identifies an event.

### Event description

The logged message string that appears for an event.

### Explanation

Provides additional information to explain why the event occurred.

### Severity

An indication of the level of concern for the condition. The severity is abbreviated in the event log to the first character. The following severities can be displayed:

- **Informational.** The event was recorded for audit purposes, usually a user action or a change of states that is normal behavior.
- **Warning.** The event is not as severe as an error, but if possible, the condition should be corrected before it becomes an error. It might also be a condition that requires additional monitoring or maintenance.
- **Error.** The event is a failure or critical condition that impairs service or an expected function.

### User Action

Indicates what actions you should perform to solve the event. Perform the steps listed in this section in the order shown until the problem is solved. If you cannot solve the problem after performing all steps, contact Lenovo Support.

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## LXPM events organized by severity

The following table lists all LXPM events, organized by severity (Information, Error, and Warning).

Table 4. Events organized by severity

Event ID	Message String	Severity
FQXPMCL0005I	Start to install OS: [arg1].	Informational
FQXPMCL0006I	Export RAID configuration successfully.	Informational
FQXPMCL0007I	Import RAID configuration successfully.	Informational
FQXPMCL0008I	Export UEFI settings successfully.	Informational
FQXPMCL0009I	Import UEFI settings successfully.	Informational
FQXPMCL0010I	Export BMC settings successfully.	Informational
FQXPMCL0011I	Import BMC settings successfully.	Informational
FQXPMEM0002I	LXPM firmware image found. Starting LXPM.	Informational
FQXPMEM0003I	LXPM has exited. Control returned to UEFI.	Informational

Table 4. Events organized by severity (continued)

Event ID	Message String	Severity
FQXPMEM0004I	Launching diagnostic program.	Informational
FQXPMEM0005I	Boot diagnostic program successfully.	Informational
FQXPMER0002I	Clearing RAID configuration and internal storage data.	Informational
FQXPMER0003I	RAID configuration cleared successfully.	Informational
FQXPMER0004I	Internal storage drives erased successfully.	Informational
FQXPMER0005I	All system logs cleared successfully.	Informational
FQXPMER0006I	UEFI factory default settings loaded successfully.	Informational
FQXPMER0007I	BMC factory default settings loaded successfully.	Informational
FQXPMNM0002I	Set BMC network parameters to new values.	Informational
FQXPMOS0028I	Start to install OS: [arg1].	Informational
FQXPMOS0012I	Change disk drives' state successfully.	Informational
FQXPMOS0022I	Create new virtual disk(s) successfully.	Informational
FQXPMOS0032I	Removed existing virtual disk(s) successfully.	Informational
FQXPMUP0101I	Start to update LXPM.	Informational
FQXPMUP0102I	Start to update Window driver.	Informational
FQXPMUP0103I	Start to update Linux driver.	Informational
FQXPMUP0104I	Start to update UEFI.	Informational
FQXPMUP0105I	Start to update BMC.	Informational
FQXPMUP0106I	Successfully updated the firmware.	Informational
FQXPMVD0003I	Update VPD data successfully.	Informational
FQXPMCL0001K	Bootx64.efi is not found. Failed to Boot OS.	Warning
FQXPMCL0003K	BMC communication failed: DRIVER Mount Failure.	Warning
FQXPMCL0004K	BMC communication succeeded. Volume Name Mismatched.	Warning
FQXPMCL0005K	Current System Boot Mode is Legacy. OS Clone only support UEFI Mode.	Warning
FQXPMCL0006K	Failed to export RAID configuration.	Warning
FQXPMCL0007K	Failed to import RAID configuration.	Warning
FQXPMCL0008K	Failed to export UEFI settings.	Warning
FQXPMCL0009K	Failed to import UEFI settings.	Warning
FQXPMCL0010K	Failed to export BMC settings.	Warning
FQXPMCL0011K	Failed import BMC settings.	Warning
FQXPMNM0001G	Failed to set new BMC network parameters.	Warning
FQXPMOS0001K	Bootx64.efi is not found. Failed to Boot OS.	Warning
FQXPMOS0004K	BMC Communication Failed: EMMC2USB Mount Failure.	Warning

Table 4. Events organized by severity (continued)

Event ID	Message String	Severity
FQXPMOS0005K	BMC communication failed: DRIVER Mount Failure.	Warning
FQXPMOS0006K	BMC communication succeeded. Volume Name Mismatched.	Warning
FQXPMOS0007K	Failed to read License RTF file.	Warning
FQXPMOS0008K	Failed to detect any remote OS media for OS installation.	Warning
FQXPMOS0009K	Current System Boot Mode is Legacy. LXPM OS installation only support UEFI Mode.	Warning
FQXPMSR0001K	Found unsupported RAID adapter.	Warning
FQXPMSR0011K	Failed to change disk drives' state.	Warning
FQXPMUP0003K	Unable to obtain the minimum level of UEFI.	Warning
FQXPMUP0004K	Unable to obtain the installed version of UEFI.	Warning
FQXPMUP0005K	Unable to obtain the installed version of BMC.	Warning
FQXPMUP0006K	Unable to obtain the installed version of LXPM.	Warning
FQXPMUP0007K	Unable to obtain the installed version of Linux driver.	Warning
FQXPMUP0008K	Unable to obtain the installed version of Windows driver.	Warning
FQXPMVD0001H	Failed to get VPD data.	Warning
FQXPMVD0002H	Failed to update the VPD data.	Warning
FQXPMVD0011K	Failed to get the TPM/TPM card/TCM policy status.	Warning
FQXPMVD0012K	Failed to set the TPM/TPM card/TCM policy.	Warning
FQXPMEM0001M	Unable to locate LXPM firmware image.	Error
FQXPMEM0006M	Unable to locate diagnostic firmware image.	Error
FQXPMEM0007M	Diagnostic image cannot be launched as "Console Redirection" is enabled.	Error
FQXPMEM0008M	Diagnostic image cannot be launched as the image may be corrupt.	Error
FQXPMER0002M	Failed to clear RAID configuration.	Error
FQXPMER0003M	Failed to erase internal storage drives.	Error
FQXPMER0004M	Failed to clear system logs.	Error
FQXPMER0005M	Failed to load UEFI factory default settings.	Error
FQXPMER0006M	Failed to load XCC factory default settings.	Error
FQXPMSD0001M	HDD Test was interrupted by the host with a hardware or software reset.	Error
FQXPMSD0002M	A fatal error or unknown test error occurred while the device was executing its self-test.	Error
FQXPMSD0003M	Self-test completed having a test element that failed and the test element that failed is not known.	Error
FQXPMSD0004M	Self-test completed having the electrical element of the test failed.	Error
FQXPMSD0005M	Self-test completed having the servo (and/or seek) test element of the test failed.	Error

Table 4. Events organized by severity (continued)

Event ID	Message String	Severity
FQXPMSD0006M	Self-test completed having the read element of the test failed.	Error
FQXPMSD0007M	Hard Drive(s) not found.	Error
FQXPMSD0008M	UEFI is not ready for LXPM to send command to test hard drive.	Error
FQXPMSD0009M	Device error detected when LXPM sent a test command to a hard drive.	Error
FQXPMSD0010M	UEFI timed out when LXPM sent a test command to a hard drive.	Error
FQXPMSD0011M	The hard drive is not supported by UEFI while LXPM sent a command to test the hard drive.	Error
FQXPMSR0021L	Failed to create new virtual disk(s).	Error
FQXPMSR0031L	Failed to remove existing virtual disk(s).	Error
FQXPMUP0201M	BMC communication failed: EMMC2USB mount failure. Failed to update the firmware.	Error
FQXPMUP0202M	Transfer the update package error. Failed to update the firmware.	Error
FQXPMUP0203M	BMC communication failed: EMMC2USB unmount failure. Failed to update the firmware.	Error
FQXPMUP0204M	BMC communication failed: Execute the update command failure. Failed to update the firmware.	Error
FQXPMUP0205M	BMC communication failed: Get the update status failure. Failed to update the firmware.	Error
FQXPMUP0206M	The level of the update package is too old. Failed to update the firmware.	Error
FQXPMUP0207M	The update package is invalid. Failed to update the firmware.	Error
FQXPMUP0208M	Failed to execute the reboot BMC command.	Error

## List of XClarity Provisioning Manager events

This section lists all messages that can be sent from the Lenovo XClarity Provisioning Manager.

- **FQXPML0001K: Bootx64.efi is not found. Failed to Boot OS.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Reboot the system and retry OS booting.
4. Perform AC reset or virtual reset.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

5. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMCL0003K: BMC communication failed: DRIVER Mount Failure.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Clone the image over and retry the operation.
4. Perform AC reset or virtual reseal.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

5. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMCL0004K: BMC communication succeeded. Volume Name Mismatched.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Clone the image over and retry the operation.
4. Perform AC reset or virtual reseal.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

5. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMCL0005I: Start to install OS: [arg1].**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMCL0005K: Current System Boot Mode is Legacy. OS Clone only support UEFI Mode.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Change Boot mode to UEFI mode (UEFI Setup -> Boot Manager -> Boot Modes -> System Boot Mode and select UEFI Mode.)
2. Clone the image over and retry the operation.
3. If the problem persists, collect service data Logs and contact Lenovo Support.

- **FQXPMCL0006I: Export RAID configuration successfully.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMCL0006K: Failed to export RAID configuration.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Check the following Lenovo Support site for information on supported RAID adapters. <https://serverproven.lenovo.com>
2. Ensure that the RAID adapter, LXPM, and UEFI firmware are at the latest levels.
3. Check the following path and ensure the driver health of the RAID adapter is normal. If there is a failure reported, follow the actions indicated in the message. LXPM -> UEFI Setup -> System Settings -> Driver Health.
4. Verify proper physical connection of the disk drive, SAS expander (if applicable) and RAID adapter.
5. Reboot the machine and retry the export of the RAID configuration.
6. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMCL0007I: Import RAID configuration successfully.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMCL0007K: Failed to import RAID configuration.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Check the following Lenovo Support site for information on supported RAID adapters. <https://serverproven.lenovo.com>
2. Ensure that the RAID adapter, LXPM, and UEFI firmware are at the latest levels.
3. Check the following path and ensure the driver health of the RAID adapter is normal. If there is a failure reported, follow the actions indicated in the message. LXPM -> UEFI Setup -> System Settings -> Driver Health.
4. Check and ensure the data cables connecting the drives are correctly oriented and securely fastened.
5. Ensure that the capacity of each drive in the currently imported server is not less than the needed capacity in your clone.xml.
6. Ensure that the platform and RAID configuration is identical to the original configuration.
7. Reboot the machine and retry the import of the RAID configuration.
8. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMCL0008I: Export UEFI settings successfully.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMCL0008K: Failed to export UEFI settings.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Ensure proper connection to USB/network drive and retry to export UEFI setting.
2. Reboot and try the UEFI setting export again.
3. Reflash the UEFI firmware.
4. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMCL0009I: Import UEFI settings successfully.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMCL0009K: Failed to import UEFI settings.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Ensure proper connection to USB/network drive and retry the UEFI setting import.
2. Ensure that the product name and the UEFI version from the target system are the same as the values within the imported UEFI setting.
3. Reboot and try to import a new clone of the UEFI settings.
4. Reflash the UEFI firmware.
5. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMCL0010I: Export BMC settings successfully.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMCL0010K: Failed to export BMC settings.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Perform AC reset.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

3. Retry the export of BMC setting.
4. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMCL0011I: Import BMC settings successfully.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMCL0011K: Failed import BMC settings.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Ensure that the BMC version is the same between source and target.
2. Restart the BMC, and then reboot the system.
3. Perform AC reset or virtual reset.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

4. Retry the import of BMC setting.
5. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMEM0001M: Unable to locate LXPM firmware image.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the LXPM.
3. Perform AC reset or virtual reset.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

4. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMEM0002I: LXPM firmware image found. Starting LXPM.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMEM0003I: LXPM has exited. Control returned to UEFI.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMEM0004I: Launching diagnostic program.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMEM0005I: Boot diagnostic program successfully.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMEM0006M: Unable to locate diagnostic firmware image.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Perform AC reset or virtual reset.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

3. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMEM0007M: Diagnostic image cannot be launched as "Console Redirection" is enabled.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Disable "Configure Console Redirection" in UEFI Setup by following below steps: - Go to F1 Setup -> System Settings -> Devices and I/O Ports -> Console Redirection Settings. - Select "Console Redirection". - Change the setting to "Disable" and save. - Reboot the system.
2. Perform AC reset or virtual reset.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

3. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMEM0008M: Diagnostic image cannot be launched as the image may be corrupt.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Perform AC reset or virtual reset.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

3. Reflash the LXPM.
4. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPME0002I: Clearing RAID configuration and internal storage data.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMER0002M: Failed to clear RAID configuration.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Restart the system and retry the operation.
2. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMER0003I: RAID configuration cleared successfully.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMER0003M: Failed to erase internal storage drives.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Ensure the proper connection of hard drives, backplane, and related cables.
2. Ensure that the device firmware is at the latest level.
3. Reflash the XCC/BMC firmware to the latest version.
4. Reflash the UEFI firmware to the latest version.
5. Restart the BMC, and then reboot the system.
6. Retry the operation.
7. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMER0004I: Internal storage drives erased successfully.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMER0004M: Failed to clear system logs.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Retry this operation.
3. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMER0005I: All system logs cleared successfully.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMER0005M: Failed to load UEFI factory default settings.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Retry this operation.
3. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMER0006I: UEFI factory default settings loaded successfully.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMER0006M: Failed to load XCC factory default settings.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Retry this operation.
3. Perform an AC power cycle. (Power off AC, wait for several seconds, and then power on AC.)
4. Retry this operation again.
5. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMER0007I: BMC factory default settings loaded successfully.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMNM0001G: Failed to set new BMC network parameters.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Ensure the input parameters are valid.
2. Wait for one minute and retry the setting.
3. Restart the BMC, and then reboot the system.
4. Retry the setting change.
5. Use UEFI Setup to change parameters.
6. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMNM0002I: Set BMC network parameters to new values.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMOS0001K: Bootx64.efi is not found. Failed to Boot OS.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Reboot the system and retry OS booting.
4. Perform AC reset or virtual reseal.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

5. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMOS0004K: BMC Communication Failed: EMMC2USB Mount Failure.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Retry OS deployment.
4. Perform AC reset or virtual reseal.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

5. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMOS0005K: BMC communication failed: DRIVER Mount Failure.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Retry OS deployment.
4. Perform AC reset or virtual reseal.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

5. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMOS0006K: BMC communication succeeded. Volume Name Mismatched.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Retry OS deployment.
4. Perform AC reset or virtual reset.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

5. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMOS0007K: Failed to read License RTF file.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Use another OS media (USB DVD or USB key).
4. Retry OS deployment.
5. Perform AC reset or virtual reset.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

6. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMOS0008K: Failed to detect any remote OS media for OS installation.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Make sure the Ethernet cable has been plugged.
2. Make sure CIFS/NFS network settings are correct.
3. Make sure that the OS version and folder path are correct.
4. Retry CIFS and NFS installation.
5. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMOS0009K: Current System Boot Mode is Legacy. LXPM OS installation only support UEFI Mode.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Change the boot mode to UEFI mode
2. Retry OS deployment.
3. If the problem persists, collect service data Logs and contact Lenovo Support

- **FQXPMOS0028I: Start to install OS: [arg1].**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMSD0001M: HDD Test was interrupted by the host with a hardware or software reset.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Ensure that the device firmware is at the latest level.
2. Retry the test.
3. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMSD0002M: A fatal error or unknown test error occurred while the device was executing its self-test.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Ensure that the device firmware is at the latest level.
2. Retry the test.
3. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMSD0003M: Self-test completed having a test element that failed and the test element that failed is not known.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Ensure that the device firmware is at the latest level.
2. Retry the test.
3. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMSD0004M: Self-test completed having the electrical element of the test failed.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Ensure that the device firmware is at the latest level.
2. Retry the test.
3. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMSD0005M: Self-test completed having the servo (and/or seek) test element of the test failed.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Ensure that the device firmware is at the latest level.
2. Retry the test.
3. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMSD0006M: Self-test completed having the read element of the test failed.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Ensure that the device firmware is at the latest level.
2. Retry the test.
3. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMSD0007M: Hard Drive(s) not found.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Ensure that the device firmware is at the latest level.
2. Verify that the same error is present in BMC or OneCLI inventory log.
3. Retry the test.
4. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMSD0008M: UEFI is not ready for LXPM to send command to test hard drive.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Reboot the system and run the test again.
2. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMSD0009M: Device error detected when LXPM sent a test command to a hard drive.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Ensure that the device firmware is at the latest level.
2. Restart the BMC, and then reboot the system.
3. Retry the test.
4. If the problem persists, save the test result to a test\_hdd.txt file using a local USB storage device or a shared network folder.
5. Collect service data logs and contact Lenovo Support.

- **FQXPMSD0010M: UEFI timed out when LXPM sent a test command to a hard drive.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Ensure that the device firmware is at the latest level.
2. Restart the BMC, and then reboot the system.
3. Retry the test.
4. If the problem persists, save the test result to a test\_hdd.txt file using a local USB storage device or a shared network folder.
5. Collect service data logs and contact Lenovo Support.

- **FQXPMSD0011M: The hard drive is not supported by UEFI while LXPM sent a command to test the hard drive.**

Severity: Error

User Action:

Collect service data logs and contact Lenovo Support.

- **FQXPMSR0001K: Found unsupported RAID adapter.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Check the following Lenovo Support site for information on supported RAID adapters. <https://serverproven.lenovo.com>
2. Ensure that the RAID adapter, LXPM, and UEFI firmware are at the latest levels.
3. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMSR0011K: Failed to change disk drives' state.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Ensure that the LXPM and RAID adapter firmware are at the latest levels.
2. Check the following path and ensure the driver health of the RAID adapter is normal. If there is a failure reported, follow the actions indicated in the message. LXPM -> UEFI Setup -> System Settings -> Driver Health
3. Verify proper physical connection of the disk drive, SAS expander (if applicable) and RAID adapter.
4. Check the following path to ensure that the drives are not locked and are in a RAID creatable state (such as UGOOD, Non-RAID, Ready, etc.). LXPM -> UEFI Setup -> System Settings -> Storage
5. Reboot the machine and retry to change the disk drive states.
6. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMSR0012I: Change disk drives' state successfully.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMSR0021L: Failed to create new virtual disk(s).**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Ensure that the LXPM and RAID adapter firmware are at the latest levels.
2. Check the following path and ensure the driver health of the RAID adapter is normal. If there is a failure reported, follow the actions indicated in the message. LXPM -> UEFI Setup -> System Settings -> Driver Health
3. Verify proper physical connection of the disk drive, SAS expander (if applicable) and RAID adapter.
4. Check the following path to ensure that the drives are not locked and are in a RAID creatable state (such as UGOOD, Non-RAID, and Ready). LXPM -> UEFI Setup -> System Settings -> Storage
5. Reboot the machine and retry to create a new virtual disk.
6. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMSR0022I: Create new virtual disk(s) successfully.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMSR0031L: Failed to remove existing virtual disk(s).**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Ensure that the LXPM and RAID adapter firmware are at the latest levels.
2. Check the following path and ensure the driver health of the RAID adapter is normal. If there is a failure reported, follow the actions indicated in the message. LXPM -> UEFI Setup -> System Settings -> Driver Health.
3. Verify proper physical connection of the disk drive, SAS expander (if applicable) and RAID adapter.
4. Check the following path to ensure that the drives are not in a locked or other illegal state according to the specifications of the adapters: LXPM -> UEFI Setup -> System Settings -> Storage
5. Reboot the machine and retry to remove the existing virtual disk.
6. If the problem persists, collect service data logs and contact Lenovo Support

- **FQXPMSR0032I: Removed existing virtual disk(s) successfully.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMUP0003K: Unable to obtain the minimum level of UEFI.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Perform AC reset or virtual reset.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

4. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMUP0004K: Unable to obtain the installed version of UEFI.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Perform AC reset or virtual reseal.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

4. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMUP0005K: Unable to obtain the installed version of BMC.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Perform AC reset or virtual reseal.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

4. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMUP0006K: Unable to obtain the installed version of LXPM.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Perform AC reset or virtual reseal.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

4. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMUP0007K: Unable to obtain the installed version of Linux driver.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.

2. Perform AC reset or virtual reset.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

3. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMUP0008K: Unable to obtain the installed version of Windows driver.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Perform AC reset or virtual reset.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

4. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMUP0101I: Start to update LXPM.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMUP0102I: Start to update Window driver.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMUP0103I: Start to update Linux driver.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMUP0104I: Start to update UEFI.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMUP0105I: Start to update BMC.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMUP0106I: Successfully updated the firmware.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMUP0201M: BMC communication failed: EMMC2USB mount failure. Failed to update the firmware.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Perform AC reset or virtual reset.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

4. Try a different Lenovo tool to perform the update.
5. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMUP0202M: Transfer the update package error. Failed to update the firmware.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Ensure that the update package is not corrupt and then retry the update.
2. Ensure proper connection to USB/network drive and retry the update.
3. Restart the BMC, and then reboot the system.
4. Reflash the XCC/BMC firmware to the latest version.
5. Perform AC reset or virtual reset.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

6. Try a different Lenovo tool to perform the update.
7. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMUP0203M: BMC communication failed: EMMC2USB unmount failure. Failed to update the firmware.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Perform AC reset or virtual reset.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

4. Try a different Lenovo tool to perform the update.
5. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMUP0204M: BMC communication failed: Execute the update command failure. Failed to update the firmware.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Perform AC reset or virtual reseal.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

4. Try a different Lenovo tool to perform the update.
5. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMUP0205M: BMC communication failed: Get the update status failure. Failed to update the firmware.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Perform AC reset or virtual reseal.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

4. Try a different Lenovo tool to perform the update.
5. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMUP0206M: The level of the update package is too old. Failed to update the firmware.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Follow the prompts on the LXPM UI to select a newer version of the update package and retry the update.
2. Restart the BMC, and then reboot the system.
3. Perform AC reset or virtual reseal.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

4. Try a different Lenovo tool to perform the update.
5. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMUP0207M: The update package is invalid. Failed to update the firmware.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Ensure that the update package is not corrupt and retry the update.
2. Ensure proper connection to USB/network drive and retry the update.
3. Restart the BMC, and then reboot the system.
4. Reflash the XCC/BMC firmware to the latest version.
5. Perform AC reset or virtual reseal.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

6. Try a different Lenovo tool to perform the update.
7. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMUP0208M: Failed to execute the reboot BMC command.**

Severity: Error

User Action:

Complete the following steps until the problem is solved:

1. Restart the BMC, and then reboot the system.
2. Reflash the XCC/BMC firmware to the latest version.
3. Perform AC reset or virtual reseal.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

4. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMVD0001H: Failed to get VPD data.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Retry this operation.
2. Perform AC reset or virtual reseal.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

3. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMVD0002H: Failed to update the VPD data.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Retry this operation.
2. Perform AC reset or virtual reseal.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

3. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMVD0003I: Update VPD data successfully.**

Severity: Info

User Action:

Information only; no action is required.

- **FQXPMVD0011K: Failed to get the TPM/TPM card/TCM policy status.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Retry this operation.
2. Perform AC reset or virtual reset.

**Note:** When performing AC reset, after powering off AC, wait for several seconds before powering on AC. After AC power is restored, power on the host system.

3. If the problem persists, collect service data logs and contact Lenovo Support.

- **FQXPMVD0012K: Failed to set the TPM/TPM card/TCM policy.**

Severity: Warning

User Action:

Complete the following steps until the problem is solved:

1. Retry this operation.
2. Reboot the system.
3. If the problem persists, collect service data logs and contact Lenovo Support.



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## Appendix A. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about Lenovo products, you will find a wide variety of sources available from Lenovo to assist you.

On the World Wide Web, up-to-date information about Lenovo systems, optional devices, services, and support are available at:

<http://datacentersupport.lenovo.com>

**Note:** IBM is Lenovo's preferred service provider for ThinkSystem.

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### Before you call

Before you call, there are several steps that you can take to try and solve the problem yourself. If you decide that you do need to call for assistance, gather the information that will be needed by the service technician to more quickly resolve your problem.

#### Attempt to resolve the problem yourself

You can solve many problems without outside assistance by following the troubleshooting procedures that Lenovo provides in the online help or in the Lenovo product documentation. The online help also describes the diagnostic tests that you can perform. The documentation for most systems, operating systems, and programs contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, see the documentation for the operating system or program.

You can find the product documentation for your ThinkSystem products at the following location:

<https://pubs.lenovo.com/>

You can take these steps to try to solve the problem yourself:

- Check all cables to make sure that they are connected.
- Check the power switches to make sure that the system and any optional devices are turned on.
- Check for updated software, firmware, and operating-system device drivers for your Lenovo product. (See the following links) The Lenovo Warranty terms and conditions state that you, the owner of the Lenovo product, are responsible for maintaining and updating all software and firmware for the product (unless it is covered by an additional maintenance contract). Your service technician will request that you upgrade your software and firmware if the problem has a documented solution within a software upgrade.
  - Drivers and software downloads
    - <https://datacentersupport.lenovo.com/tw/en/products/servers/thinksystem/st650v3/7d7a/downloads/driver-list/>
  - Operating system support center
    - <https://datacentersupport.lenovo.com/solutions/server-os>
  - Operating system installing instructions
    - <https://pubs.lenovo.com/thinksystem#os-installation>
- If you have installed new hardware or software in your environment, check <https://serverproven.lenovo.com> to make sure that the hardware and software are supported by your product.
- Refer to “Problem Determination” in *User Guide* or *Hardware Maintenance Guide* for instructions on isolating and solving issues.

- Go to <http://datacentersupport.lenovo.com> and check for information to help you solve the problem.

To find the Tech Tips available for your server:

1. Go to <http://datacentersupport.lenovo.com> and navigate to the support page for your server.
2. Click on **How To's** from the navigation pane.
3. Click **Article Type** → **Solution** from the drop-down menu.

Follow the on-screen instructions to choose the category for the problem that you are having.

- Check Lenovo Data Center Forum at [https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv\\_eg](https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv_eg) to see if someone else has encountered a similar problem.

### Gathering information needed to call Support

If you require warranty service for your Lenovo product, the service technicians will be able to assist you more efficiently if you prepare the appropriate information before you call. You can also go to <http://datacentersupport.lenovo.com/warrantylookup> for more information about your product warranty.

Gather the following information to provide to the service technician. This data will help the service technician quickly provide a solution to your problem and ensure that you receive the level of service for which you might have contracted.

- Hardware and Software Maintenance agreement contract numbers, if applicable
- Machine type number (Lenovo 4-digit machine identifier). Machine type number can be found on the ID label, see “Identifying the server and access the Lenovo XClarity Controller” in *User Guide* or *System Configuration Guide*.
- Model number
- Serial number
- Current system UEFI and firmware levels
- Other pertinent information such as error messages and logs

As an alternative to calling Lenovo Support, you can go to <https://support.lenovo.com/servicerequest> to submit an Electronic Service Request. Submitting an Electronic Service Request will start the process of determining a solution to your problem by making the pertinent information available to the service technicians. The Lenovo service technicians can start working on your solution as soon as you have completed and submitted an Electronic Service Request.

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## Collecting service data

To clearly identify the root cause of a server issue or at the request of Lenovo Support, you might need collect service data that can be used for further analysis. Service data includes information such as event logs and hardware inventory.

Service data can be collected through the following tools:

- **Lenovo XClarity Provisioning Manager**

Use the Collect Service Data function of Lenovo XClarity Provisioning Manager to collect system service data. You can collect existing system log data or run a new diagnostic to collect new data.

- **Lenovo XClarity Controller**

You can use the Lenovo XClarity Controller web interface or the CLI to collect service data for the server. The file can be saved and sent to Lenovo Support.

- For more information about using the web interface to collect service data, see the “Backing up the BMC configuration” section in the XCC documentation compatible with your server at <https://pubs.lenovo.com/lxcc-overview/>.
- For more information about using the CLI to collect service data, see the “XCC `servicelog` command” section in the XCC documentation compatible with your server at <https://pubs.lenovo.com/lxcc-overview/>.

- **Lenovo XClarity Administrator**

Lenovo XClarity Administrator can be set up to collect and send diagnostic files automatically to Lenovo Support when certain serviceable events occur in Lenovo XClarity Administrator and the managed endpoints. You can choose to send diagnostic files to Lenovo Support using Call Home or to another service provider using SFTP. You can also manually collect diagnostic files, open a problem record, and send diagnostic files to the Lenovo Support.

You can find more information about setting up automatic problem notification within the Lenovo XClarity Administrator at [https://pubs.lenovo.com/lxca/admin\\_setupcallhome](https://pubs.lenovo.com/lxca/admin_setupcallhome).

- **Lenovo XClarity Essentials OneCLI**

Lenovo XClarity Essentials OneCLI has inventory application to collect service data. It can run both in-band and out-of-band. When running in-band within the host operating system on the server, OneCLI can collect information about the operating system, such as the operating system event log, in addition to the hardware service data.

To obtain service data, you can run the `getinfor` command. For more information about running the `getinfor`, see [https://pubs.lenovo.com/lxce-onecli/onecli\\_r\\_getinfor\\_command](https://pubs.lenovo.com/lxce-onecli/onecli_r_getinfor_command).

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## Contacting Support

You can contact Support to obtain help for your issue.

You can receive hardware service through a Lenovo Authorized Service Provider. To locate a service provider authorized by Lenovo to provide warranty service, go to <https://datacentersupport.lenovo.com/serviceprovider> and use filter searching for different countries. For Lenovo support telephone numbers, see <https://datacentersupport.lenovo.com/supportphonenumber> for your region support details.





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