HPE Networking Instant On Secure Gateways

Startup Guide

Hewlett Packard Enterprise

HPE Networking Instant On Secure Gateways are cloud-managed gateways designed for small and growing businesses looking to enhance the security of their network or safely expand to new locations. These gateways, purpose-built for SMBs, provide 24x7 network monitoring, an IDS/IPS engine, and domain blocking for enhanced protection. For the latest release of hardware and software documentation, visit https://instant-on.hpe.com.

Package Contents

One of the following configurations :

HPE Networking Instant On Secure Gateway 4p Gigabit SG1004

- Gateway SG1004
- 4 rubber feet
- 3 screws (M4, 16T, 20mm)
- 3 anchors
- 1 tie strap

HPE Networking Instant On Secure Gateway 5p Smart Rate 2.5G Class4 PoE 64W SG2505P

- Gateway SG2505P
- 4 rubber feet
- 8 screws (M4, P0.7, 8mm)
- 4 screws (#12, 24T, 16mm)
- 2 mounting brackets
- 1 tie strap

Installation

This device must be professionally installed and serviced by a certified and trained technician. To install this device, refer to the *HPE Networking Instant On Secure Gateway Installation Guide* by scanning the QR code in this section or visiting https://networkingsupport.hpe.com.

Software

For instructions on setup and software configuration, refer to the latest version of the software user guide using the link, https://www.arubanetworks.com/techdocs/ArubaDocPortal/content/cons-instanton-home.htm. Alternatively to download the user guide, you can scan the QR code in the Installation section, or visit https://asp.arubanetworks.com/downloads.

Software End User License Agreement

The End User License Agreement (EULA) information for this product can be found at www.arubanetworks.com/assets/legal/EULA.pdf.

Instant On Gateway Models

Product	Product Number	Regulatory Model Name
HPE Networking Instant On Secure Gateway 4p Gigabit SG1004	S0G33A	RSVLC-2304
HPE Networking Instant On Secure Gateway 5p Smart Rate 2.5G Class4 PoE 64W SG2505P	S0G34A	RSVLC-2305

Safety and Regulatory Compliance

Safety and Regulatory Information for all HPE Networking Instant On Secure Gateways

Safety	UL/CUL 62368-1, 3rd, Ed., EN/IEC 62368-1, 2nd, & 3rd Ed.
EMC	BS/EN 55032: 2015 Class B, FCC CFR 47 Part 15 Class B, AS/NZS CISPR 32: 2015 Class B, ICES 003 Issue 7 Class B, KS C 9832: 2023 Class B, BS/EN 61000-3-2: 2019, VCCI-32 Class B & CNS-15936: 2016 Class B, BS/EN 61000-3-3: 2013, BS/EN 55035: 2017, CISPR 35: 2016, KS C 9835: 2019
RoHS	EN 63000:2018

United States

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Canada

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

European Union and United Kingdom

This product is compliant with Class B of EN 55032. This product should not cause interference if used in residential areas.

This product complies with the requirements of Directive 2014/35/EU relating to electrical equipment designed for use within certain voltage limits, Directive 2014/30/EU relating to electromagnetic compatibility, Directive 2011/65/EU as amended on the restriction of the use of certain hazardous substances in electrical and electronic equipment, and carries the CE marking accordingly. The Declaration of Conformity is available at http://www.hpe.com/eu/certificates. Select the document that corresponds to your device's model number as it is indicated on the product label.

EU & UK Regulatory Contact:
HPE, Postfach 0001,1122 Wien, Austria

Brazil

Este equipamento deve ser conectado obrigatoriamente em tomada de rede de energia elétrica que possua aterramento (três pinos), conforme a Norma NBR ABNT 5410, visando a segurança dos usuários contra choques elétricos.)

Para mais informações, consulte o site da Anatel: http://www.gov.br/anatel/pr-br.

India

This product conforms to the relevant Essential Requirements of TEC, Department of Telecommunications, Ministry of Communications, Govt of India, New Delhi-110001.

Japan VCCI

この装置は、クラスB機器です。この装置は、住宅環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。
取扱説明書に従って正しい取り扱いをして下さい。 VCCI ー B

Korea

이 기기는 가정용(B급) 전자파적합기기로서 주 로 가정에서 사용하는 것을 목적으로 하며, 모 든 지역에서 사용할 수 있습니다.

Нормативные требования Евразийского Экономического Союза

ТОО «Хьюлетт-Паккард (К)», Республика Казахстан, 050040, г. Алматы, Бостандыкский район, проспект Аль-Фараби, 77/7, Телефон/факс: + 7 727 355 35 50

ЖШС «Хьюлетт-Паккард (К)», Қазақстан Республикасы, 050040, Алматы к., Бостандык ауданы, Әл-Фараби даңғылы, 77/7, Телефон/факс: +7 727 355 35 50

Physical Specifications

HPE Networking Instant On Secure Gateway 4p Gigabit SG1004

- Device Dimensions (L x W x H): 6.46" x 7.48" x 1.73" (164.2mm x 190mm x 43.95mm)
- Device Weight: 2.31 lbs (1.05 kg)

HPE Networking Instant On Secure Gateway 5p Smart Rate 2.5G Class 4 PoE 64W SG2505P

- Device Dimensions (L x W x H): 9.22" x 12.18" x 1.73" (234.2mm x 309.6mm x 43.95mm)
- Device Weight: 5.29 lbs (2.39 kg)

Electrical Specifications

HPE Networking Instant On Secure Gateway 4p Gigabit SG1004

- Maximum Current: 0.3A
- Rated AC Input Voltage: 100 - 240VAC
- AC Power Frequency Range: 50 - 60 Hz
- DC Output Voltage: 12VDC
- Maximum DC Output Current: 1A

HPE Networking Instant On Secure Gateway 5p Smart Rate 2.5G Class 4 PoE 64W SG2505P

- Maximum Current: 0.6A / 1.1A
- AC Voltage: 100 - 240VAC
- Frequency Range: 50 - 60 Hz
- PoE Output Rating: PoE (55Vdc, 0.56A max.), 30W max. per port, 4 ports. Total max. output power 64W.

Environmental Specifications

- Operating
  - Temperature Range: 32° F to 104° F (0° C to 40° C)
  - Humidity Range: 15% to 95% (RH), non-condensing
- Storage and Transportation
  - Temperature Range: –40° F to 158° F (–40° C to 70° C)
  - Humidity Range: 15% to 95% (RH), non-condensing
- Altitude
  - 0 to 10,000 ft (3 km)

For additional specifications on this product, please refer to the data sheet. The data sheet can be found at https://instant-on.hpe.com/resources.

Contact HPE Networking

Main Site	https://instant-on.hpe.com
Support Site	https://ssc.hpe.com/portal/site/ssc
Instant On Community Forums	https://community.instant-on.hpe.com/home
End of Life Information	https://instant-on.hpe.com/end-of-sale/

Warranty

This hardware product is protected by HPE Networking warranty. For details on product warranty and support, visit www.hpe.com/us/en/support.html and search for **Warranty Check** using the search tab or click the ☰ menu icon on the top left corner and select **Resources** > **Warranty Check**.

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Open Source Code

This product includes code licensed under certain open source licenses which require source compliance. The corresponding source for these components is available upon request. This offer is valid to anyone in receipt of this information and shall expire three years following the date of the final distribution of this product version by Hewlett Packard Enterprise Company. To obtain such source code, please check if the code is available in the HPE Software Center at https://myenterpriselicense.hpe.com/cwp-ui/software but, if not, send a written request for specific software version and product for which you want the open source code. Along with the request, please send a check or money order in the amount of US $10.00 to:

Hewlett Packard Enterprise Company
Attn: General Counsel
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United States of America

Instant On