

SonicWall® NSa 2800

SonicWall® NSa 3800

Quick Start Guide

For product information, go to SonicWall Technical Documentation for the NSa series: sonicwall.com/support/technical-documentation.

Regulatory Model Number	Product Name
1RK56-11C	NSa 2800
1RK57-122	NSa 3800



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Legend

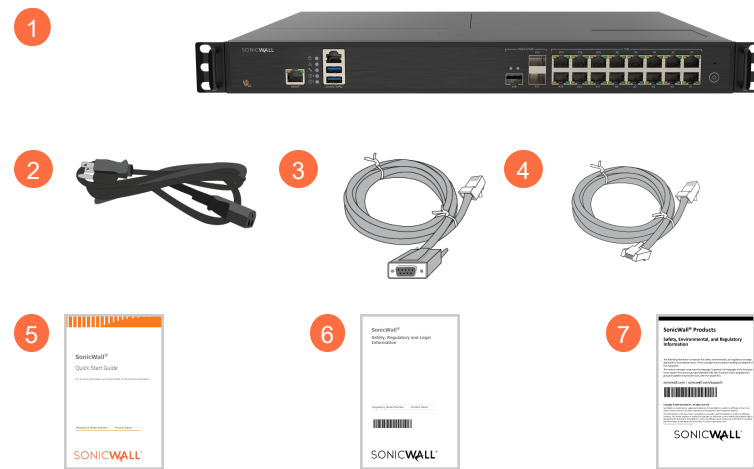
- WARNING:** A WARNING icon indicates a potential for property damage, personal injury, or death.
- CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
- IMPORTANT, NOTE, TIP, MOBILE, OR VIDEO:** icon indicates supporting information.

To access the Support Portal, go to sonicwall.com/support.

SonicWall NSa 2800 and NSa 3800 Quick Start Guide
Updated - February 2025
232-006284-50 Rev A



Package Contents



- | | | | |
|---|--|---|--|
| 1 | NSa series appliance | 2 | Power cord (1): See note. |
| 3 | SonicWall Console cable | 4 | Ethernet cable |
| 5 | SonicWall NSa series Quick Start Guide | 6 | Safety, Regulatory and Legal Information |
| 7 | Safety, Environmental, and Regulatory Information document | | |

NOTE: The included power cord is approved for use only in specific countries or regions. Before using a power cord, verify that it is rated and approved for use in your location. The power cord is for AC mains installation only. Refer to the *Series Safety, Regulatory, and Legal Information* document for the minimum power cord rating and additional safety information.

メモ: 添付の電源コードに関して電気安全を確保するために、弊社製品にご使用いただく電源コードは必ず製品同梱の電源コードをご使用ください。この電源コードは他の製品では使用できません。

Content missing? Contact SonicWall Technical Support at: sonicwall.com/support/contact-support.

Front Panel (NSa 3800)



- | | |
|---|---|
| 1 | MGMT Port - RJ45: Dedicated 1GE interface for appliance management and SafeMode access. solid Green = Link at speeds 1G or lower, blinking Green = Activity |
| 2 | Console Console Port - RJ45: Serial Console for CLI access |
| 3 | 10/5/2.5/1GE SFP/SFP+ Ports and LEDs: solid Amber = Link at 10, 5 or 2.5G blinking, Amber = Activity at 10, 5 or 2.5G, solid Green = Link at 1G or lower, blinking Green = Activity at 1G or lower, Off = No link |
| 4 | 5/2.5/1GE SFP/SFP+ Ports and LEDs: solid Amber = Link at 5 or 2.5G, blinking Amber = Activity at 5 or 2.5G, solid Green = Link at 1G or lower, blinking Green = Activity at 1G or lower, Off = No link |
| 5 | RJ45 1GE Copper Ports and LEDs: solid Green = Link at 1G or lower, blinking Green = Activity at 1G or lower, Off = No link. Amber LED is not used. |
| 6 | SafeMode Button: A recessed button used to enter SafeMode: If the NSa is operational, press button more than 30 seconds with a narrow, straight object. If the NSa is down: Press while connecting the NSa to power and hold until the Test LED blinks Yellow three times. |
| 7 | Power Button: Short press (less than one second) powers ON if the button was used to power system off. Short press powers OFF with Graceful Shutdown. Test and Alarm LEDs turn Red. Standby power to some circuitry stays on. Long Press (2+ seconds) = Forced Shutdown. Standby power to some circuitry stays on. |
| 8 | USB SS 3.0 Ports: For recovery from a USB storage device and providing power (up to 2.5W (5V at 500mA)). |
| 9 | Storage LED: solid Green = M.2 extended storage module present, blinking Green = Activity, Yellow = Storage warning, Off = No storage |

Front Panel (NSa 2800)



- | | |
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Back Panel

Back panel of the NSa 2800 and NSa 3800



- | | |
|---|--|
| 1 | System Fans |
| 2 | Redundant Power Input (with cover plate): A redundant power supply can be ordered separately. |
| 3 | Primary Power Input |
| 4 | Grounding Screw |

Mounting Options

The NSa series appliance does not require a rack mounting kit. You can mount directly to the front of the rack by securing screws (not provided) through the mounting ears on the front of the appliance.



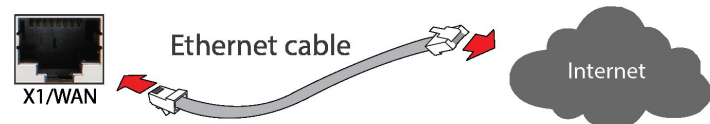
Connect Power



CAUTION: Only use the power cord included with this device. Do not use a power cord that is damaged or from another device.

Connect Interfaces

Connect the WAN interface (X1) on the front of the NSa series appliance to the Internet.



SonicExpress App

Use SonicWall SonicExpress on an iOS or Android device to register and configure the NSa series appliance.

NOTE: After initial setup, be sure to download the latest firmware from MySonicWall and upgrade the NSa series appliance.

1. Download and launch the SonicExpress App on your iOS or Android device.
2. Tap **Login** and log in with your MySonicWall credentials, then select the tenant for the NSa series appliance. Tenants can contain multiple SonicWall appliances.
3. Connect your iOS or Android device to the NSa series appliance with your smartphone USB cable (not supplied with the NSa series appliance).



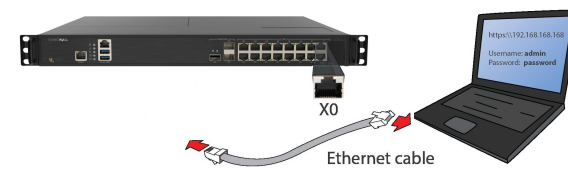
NOTE: Use your mobile device USB cable.

4. Use the SonicExpress **Setup Guide** to register the NSa series appliance, synchronize service licenses, change the password, and configure essential interface settings.

Setup and Registration

Set up and manage the NSa series appliance by connecting it to a management computer with an Ethernet cable.

To minimize scrolling, set the screen resolution to at least 1920 x 1080 pixels.



1. Connect the LAN interface (X0) of the NSa series appliance to your computer. (Your computer should be configured to accept DHCP addressing.)
NOTE: You can also use the MGMT port to configure and manage the NSa series appliance. For more information, see the NSa series *Getting Started Guide*.
2. Navigate to `https://192.168.168.168` in your web browser and log in with the default credentials:
 - Username: **admin**
 - Password: **password**
3. On successful login using the default password, you are then prompted to change the password.
NOTE: The default password must be changed at the time of your first log in and the new password to be used for future login attempts.
4. Launch the **Setup Guide** wizard or manually configure to complete initial configuration.
5. Click **Register** and log in with your MySonicWall credentials to register the NSa series appliance.

The NSa series appliance is now initialized and ready for use.

Cloud Management

Use SonicWall Capture Security Center (CSC) with Zero Touch to manage and configure the NSa series appliance.

NOTE: This option requires a Cloud Management license and internet connectivity.

1. Log into CSC at cloud.sonicwall.com using your MySonicWall credentials.
2. Select the **MySonicWall** tile to register the NSa series appliance.
3. Enable Zero Touch and NSM licensing on the NSa series appliance in MySonicWall.
4. Select the Network Security Manager tile in CSC to manage the NSa appliance from the cloud.