



IDS IoT Guide

IoT Setup for IDS04 and IDS54



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Local Webpage Access



The IDS04 device has a network and device settings interface called "**Local Webpage**" which can be accessed via computer internet browser.

The Local Configurations Webpage can be accessed either with a computer on the same network as the IDS (Ethernet or Wi-fi) or offline with a direct connection with the IDS via Ethernet cable.

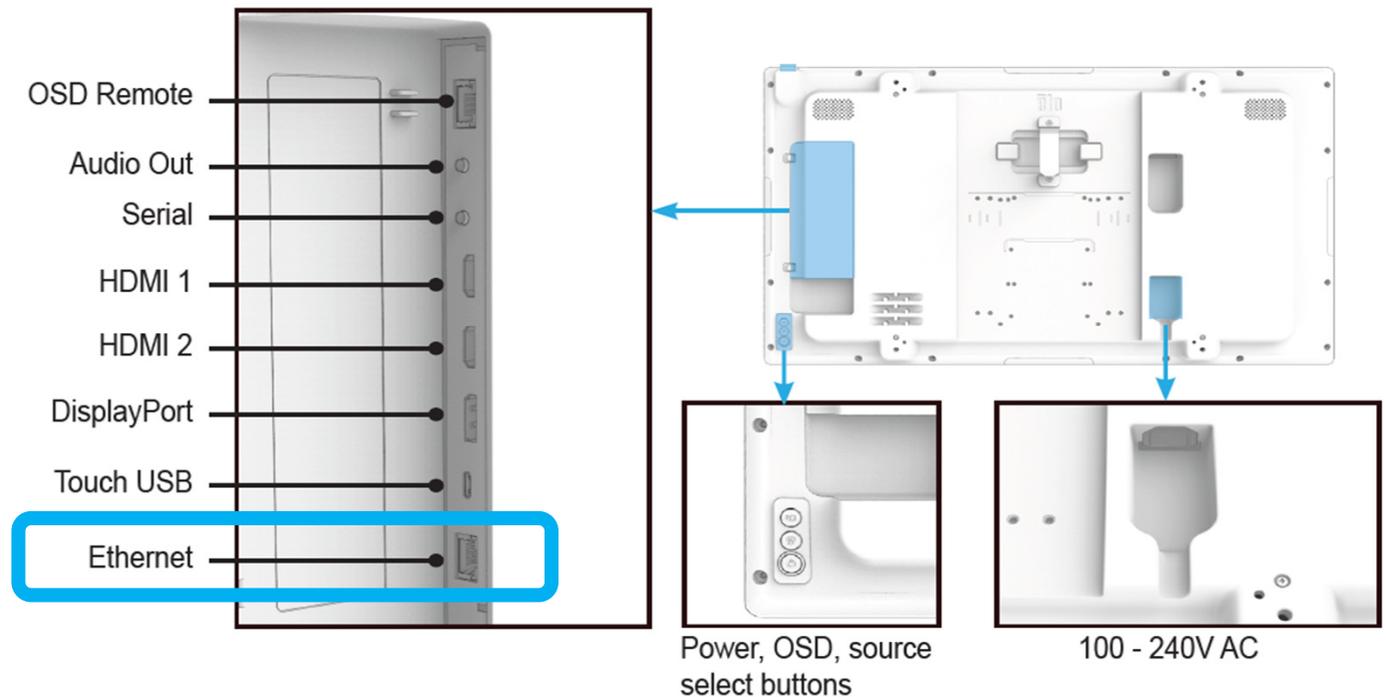
Access Local Webpage via Ethernet DHCP assigned IP

Ensure your IDS is connected to the same router/internet domain as your PC before you get started.

NOTE: Please use the Ethernet port located at the bottom of the I/O as shown in the image below.

Equipment you need

- IDS device
- LAN Cable* (RJ45) and Router in DHCP mode
- PC (Windows/Linux/macOS)



*The PC can also connect to router via Wi-Fi

Access Local Webpage via Ethernet DHCP assigned IP (continued)

1. Check Information tab (shown below) in OSD menu (Click “→” in the information page to proceed to page 2)
2. Open PC web browser and key in the assigned IP (ex. 192.168.001.166)

NOTE: If the IP address is black, the IDS is connected via Ethernet. If it is blue, the IDS is connected via Wi-Fi.

The image shows two side-by-side screenshots. The left screenshot is the OSD menu with the 'Information' tab selected. The 'Network Status' section is highlighted with a blue box and contains the text: 'IP assigned by router in DHCP mode', 'Network Status: Online [IP: 192.168.001.166]', 'System Temperature: 38 °C/ 100 °F', and 'Error Message: Check on EloView Website'. The right screenshot shows a web browser with the address bar containing '192.168.1.166' (highlighted with a blue box) and the 'IP Setup' page below it. The 'DHCP' option is set to 'On' and the 'IP Address' is displayed as '192 . 168 . 1 . 166'.



Caution: iOS Safari and Android browser may display IDSx4 Local Webpage with wrong resolution.

Set up IDS via local webpage offline

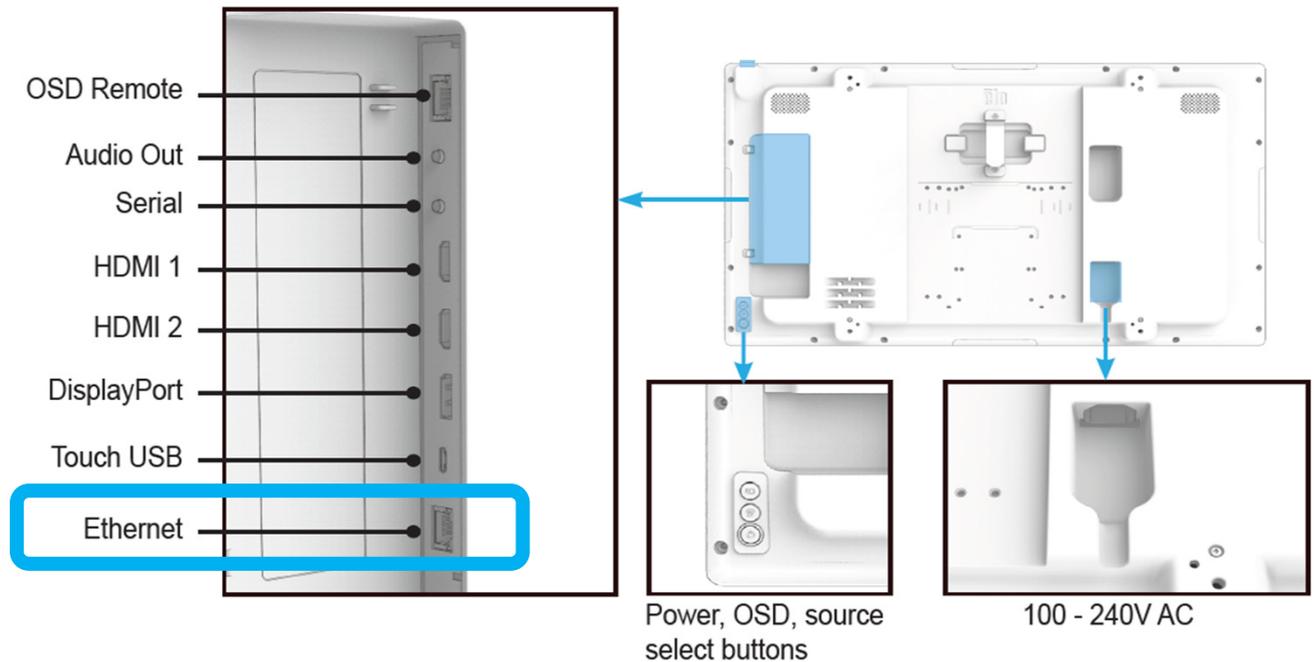
- Ensure your IDS is connected to the PC with an Ethernet cable.
- To access the local webpage (offline) you must configure Static IP on your selected PC. Please follow the instructions on the proceeding pages for your preferred OS.

NOTE: Please use the Ethernet port located at the bottom of the I/O as shown in the image below.

Equipment you need

- IDSx4 device
- LAN Cable (RJ45)
- PC (Windows/Linux/MacOS)

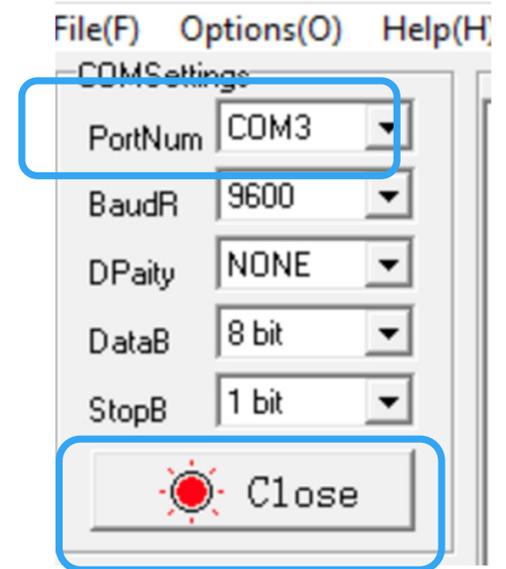
1. Send MDC to enable ethernet static IP
2. Connect IDS to computer
3. Connect to local webpage with static IP



Send MDC to enable IDS Ethernet static IP

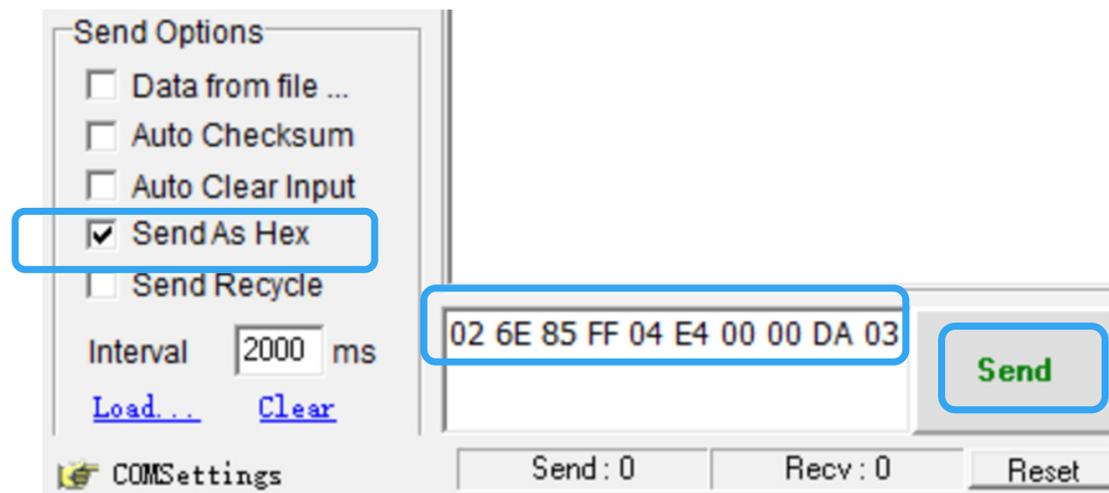
Equipment you need

- IDS device
 - Serial port to RS232 to USB cable, or serial port to USB cable.
 - PC (Windows)
1. Connect device serial port (RS232) cable to audio jack on computer
 2. Run RS232 MDC tool "USR-TCP232-Test, RS232 to Ethernet connection"
 3. Select "PortNum" to match COM port (USB) in use.
 4. Open connection with "Open"



Send MDC to enable IDS Ethernet static IP (continued)

5. Click checkbox "Send As Hex"
6. Clear out the extra hex in the text box at the bottom.
7. Enter MDC command for "Disable DHCP" (enable static IP Ethernet) into text box at the bottom:
 - 02 6E 85 FF 04 E4 00 00 DA 03
8. Click "Send", and verify there is a response from the IDS device

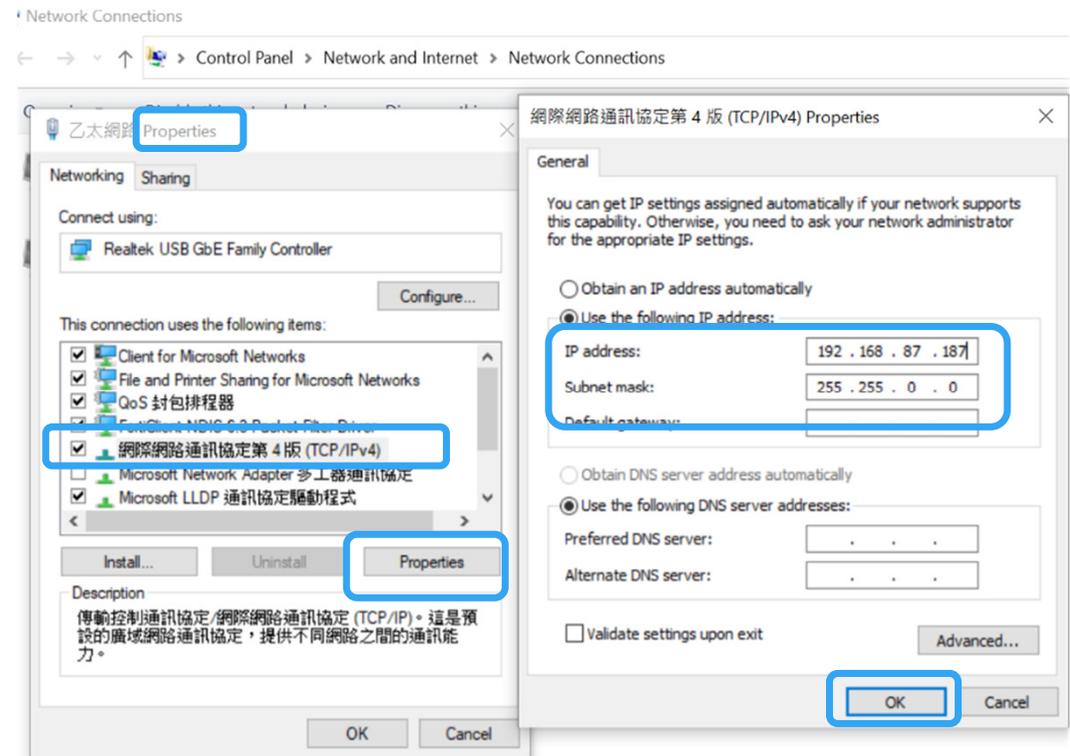


Set Up Static IP - Windows OS

Assign PC Static IP setting:

To access the local configuration webpage via Ethernet, it is required to modify the static IP for the host machine (PC).

1. Select Ethernet Properties
2. Select TCP/IPv4
3. Click Properties
4. Set PC's static IP address: **192.168.87.X**
(X=1~255, X cannot be 87)
5. Set Subnet mask: **255.255.0.0**
6. Click OK

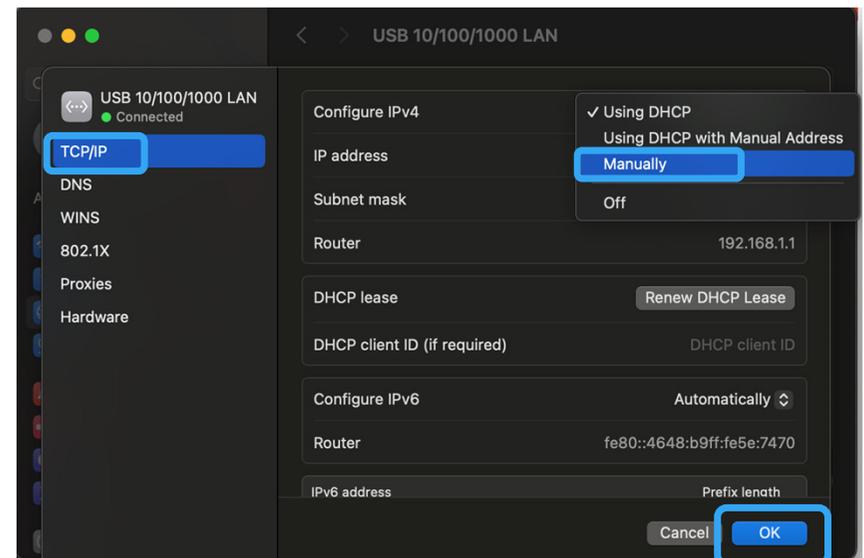
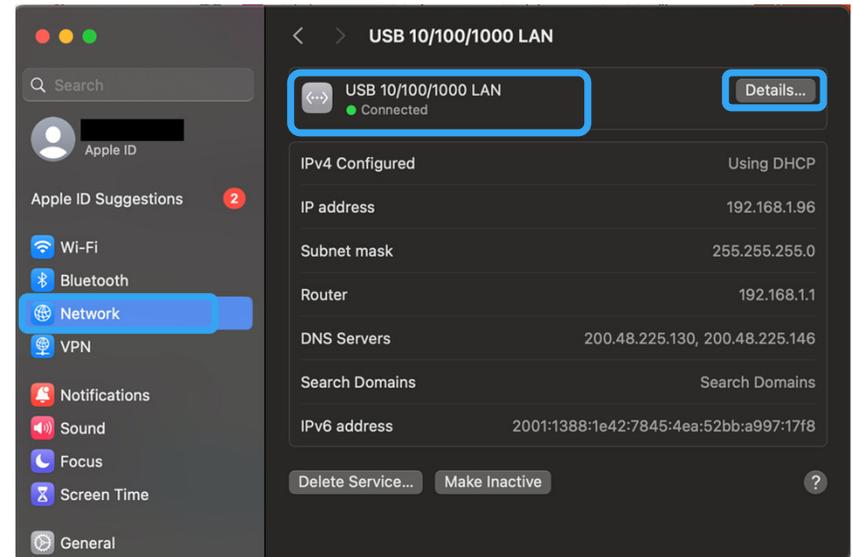


Set Up Static IP - Mac OS

Assign PC Static IP setting:

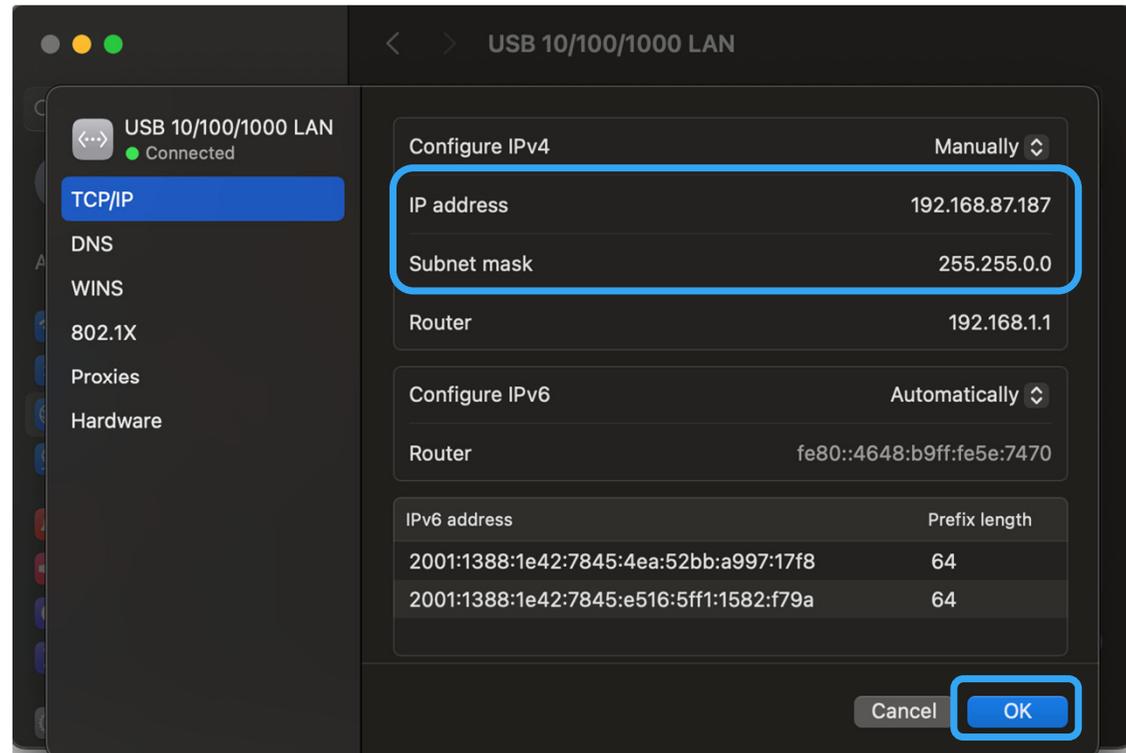
To access the local configuration webpage via Ethernet, it is required to modify the static IP for the host machine (PC).

1. Go to System Settings
2. Select Network
3. Select LAN
4. Click Details...
5. Select TCP/IP
6. Click Configure IPv4 dropdown
7. Select Manually
8. Click OK



Set Up Static IP - Mac OS (continued)

9. Set PC's static IP address: **192.168.87.X** (X=1~255, X can't be 87)
10. Set Subnet mask: **255.255.0.0**
11. Click OK

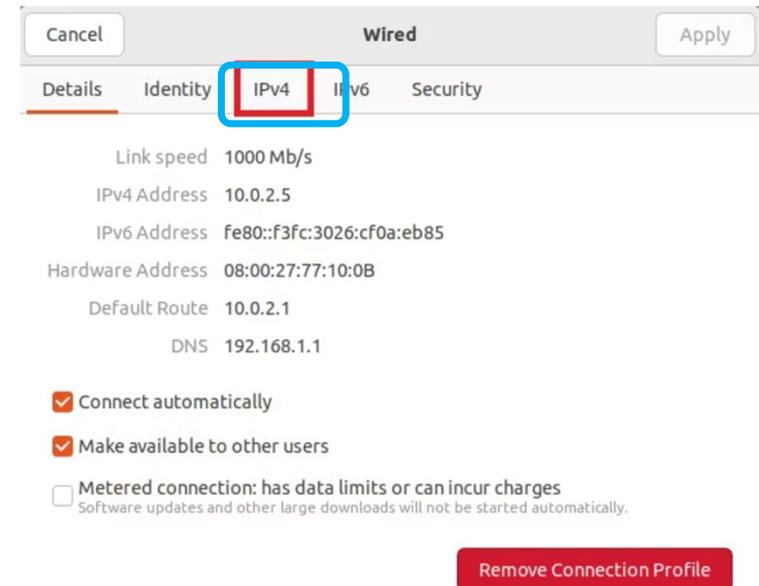
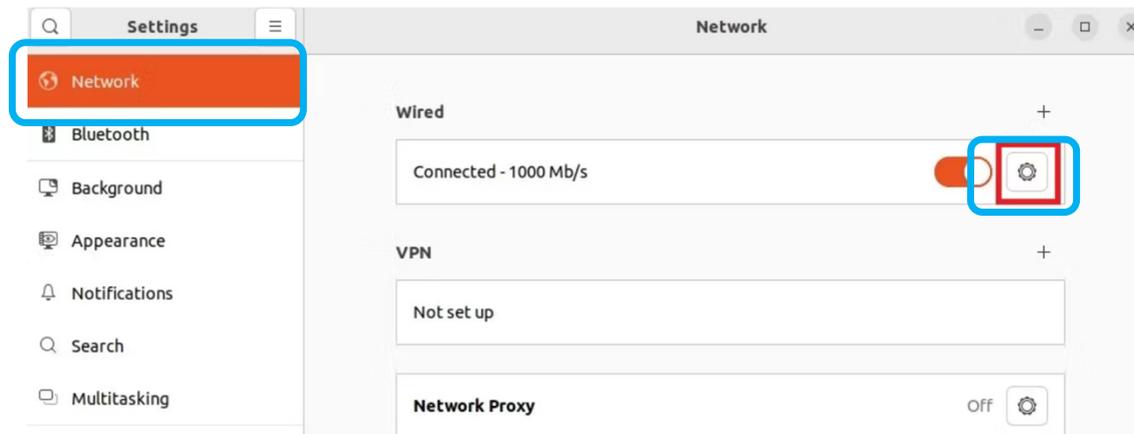


Set Up Static IP - Linux Ubuntu 22.04

Assign PC Static IP setting:

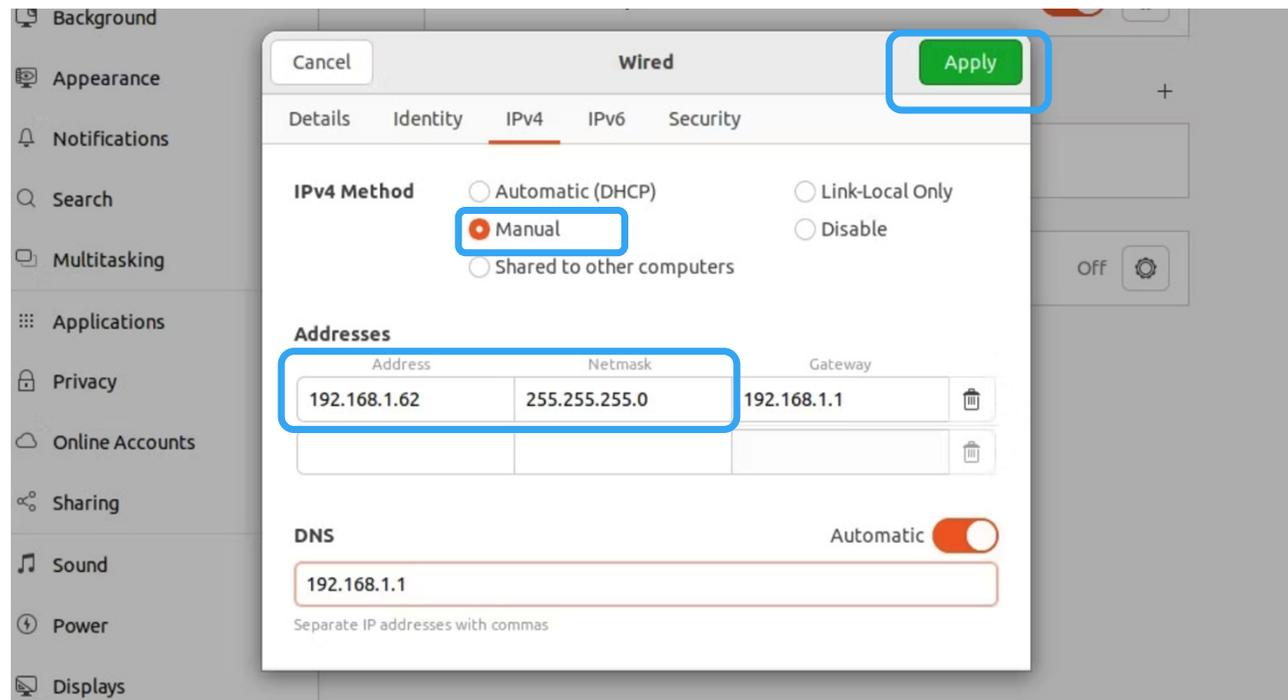
To access the local configuration webpage via Ethernet, it is required to modify the static IP for the host machine (PC).

1. Go to System Settings
2. Select Network
3. Click Wired configuration
4. Select IPv4



Set Up Static IP - Linux Ubuntu 22.04 (continued)

5. Select "Manual"
6. Set PC's static IP address: **192.168.87.X** (X=1~255, X cannot be 87)
7. Set Subnet mask: **255.255.0.0**
8. Click Apply



Access Local webpage with static IP address

Open PC web browser and key in IP:
192.168.87.87/page0.asp

The home page(System Status) to IDSx4:

System Status	
Device Model	Software Serial Number
Elo-IDS-IoT-ES858	J23H008659
FW Version	
System	LAN
0.304	0.303
LAN Status	



Caution: iOS Safari and Android browser may display IDSx4 Local Webpage with wrong resolution.

Local webpage: Wi-Fi network connection

Note: Review [QIG600246](#) (QIG IDS Wi-Fi adapter) for Wi-Fi adapter connection instructions.



Caution: Remove AC power to the IDSX4 Display before installing /uninstalling Wi-Fi adapter or LAN cable

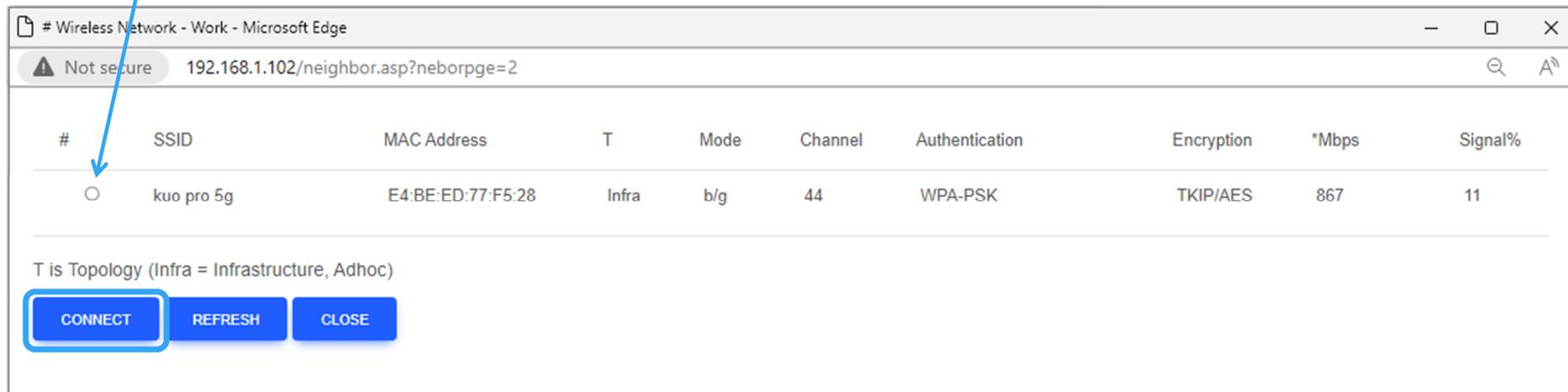
Local webpage: Wi-Fi network connection (Cont'd)

1. Click "Wireless Setup" on menu
2. Click "SCAN NETWORK" to select Wi-Fi access point

The screenshot shows a web browser window with the URL `192.168.87.87/wifi_setting.asp`. The page title is "Wireless Setup". The interface includes a sidebar with the "elo" logo and a "Wireless Setup" menu item highlighted with a blue box. The main content area features a "SCAN NETWORK" button highlighted with a blue box, and several configuration fields: BSSID(MAC Address) with value "60:38:E0:B2:7D:71", Topology set to "Infrastructure", Band mode set to "802.11b", Bandwidth set to "Wireless Setup 0 MHz", Authentication Mode set to "WPA2-PSK", and Encryption Type set to "AES". Below these fields, there is a section for "WPA-PSK/WPA2-PSK" with a "Passphrase" input field. A "CONFIRM" button is located at the bottom right of the page.

Local webpage: Wi-Fi network connection (continued)

3. Select SSID and click "CONNECT"



The screenshot shows a web browser window titled "# Wireless Network - Work - Microsoft Edge" with the address bar displaying "192.168.1.102/neighbor.asp?neborpge=2". The page content includes a table with the following columns: #, SSID, MAC Address, T, Mode, Channel, Authentication, Encryption, *Mbps, and Signal%. A single row is visible with the following data: # (radio button), SSID (kuo pro 5g), MAC Address (E4:BE:ED:77:F5:28), T (Infra), Mode (b/g), Channel (44), Authentication (WPA-PSK), Encryption (TKIP/AES), *Mbps (867), and Signal% (11). Below the table, there is a legend: "T is Topology (Infra = Infrastructure, Adhoc)". At the bottom, there are three blue buttons: "CONNECT", "REFRESH", and "CLOSE". A blue arrow points from the "CONNECT" button in the instruction above to the radio button in the table.

#	SSID	MAC Address	T	Mode	Channel	Authentication	Encryption	*Mbps	Signal%
<input type="radio"/>	kuo pro 5g	E4:BE:ED:77:F5:28	Infra	b/g	44	WPA-PSK	TKIP/AES	867	11

T is Topology (Infra = Infrastructure, Adhoc)

Note: IDSx4 support WPA2-PSK security mechanism to Wi-Fi Protected Access.

Local webpage: Wi-Fi network connection (continued)

4. Type passphrase and click “CONFIRM” to start Wi-Fi connection

The screenshot shows a web browser window with the address bar displaying '192.168.87.87/wifi_setting.asp'. The page title is 'Wireless Setup' and features the 'elo' logo in the top left corner. The configuration options are as follows:

Field	Value
SSID	Elo_IDSx4_AP
BSSID(MAC Address)	60:38:E0:B2:7D:71
Topology	Infrastructure
Band mode	802.11b
BandWidth	Auto 20/40 MHz
Authentication Mode	WPA2-PSK
Encryption Type	AES

Below the configuration options, there is a section for 'WPA-PSK/WPA2-PSK' with a 'Passphrase' input field (masked with dots) and a 'CONFIRM' button. Both the 'Passphrase' field and the 'CONFIRM' button are highlighted with blue rectangular boxes.

Local webpage: Wi-Fi network connection (continued)

5. Click "Info" on menu
6. Confirm Wi-Fi IP address is assigned by router in "WLAN Status" section

Note: If the LAN port on the IDS Display is connected, it will have priority over the Wi-Fi adaptor

192.168.87.87/page0.asp

elo

MAC Address
1C:EE:C9:30:17:5C

Info

WLAN Status

IP Address	Subnet Mask	Default Gateway
192.168.1.142	255.255.255.0	192.168.1.1

MAC Address
5C:F3:70:BD:E5:BB

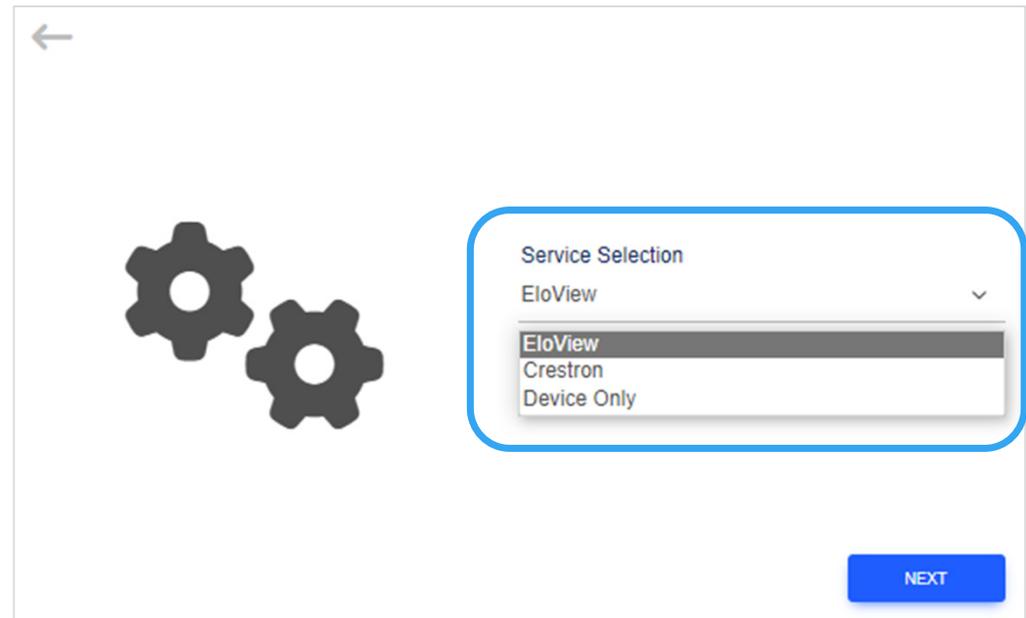
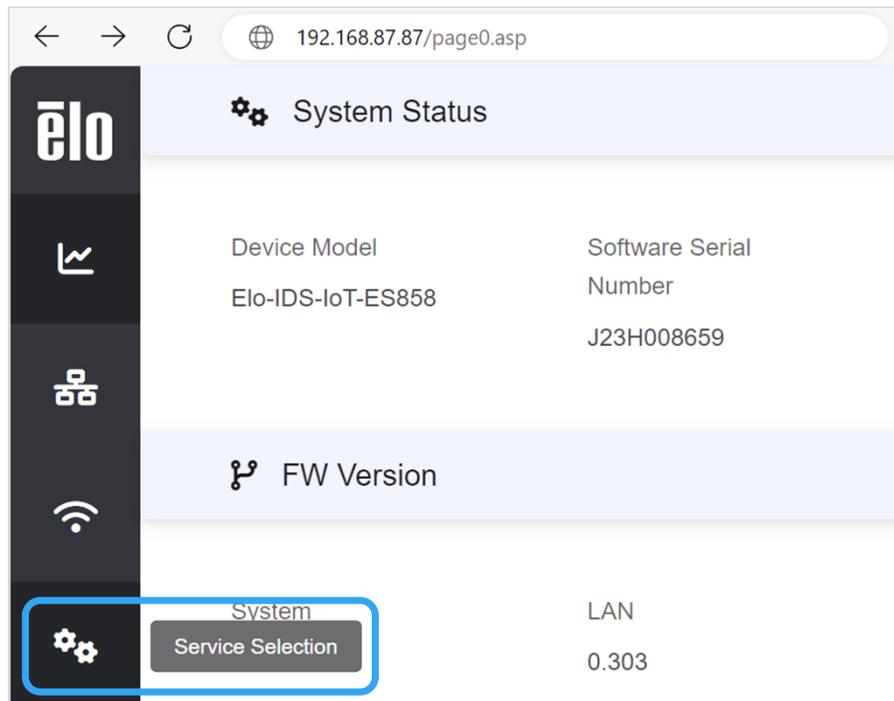
Local webpage: Static IP configuration

Network Setup page: Manual static IP settings for Ethernet and Wi-Fi

The screenshot displays the 'Network Setup' page with three main sections: 'IP Setup', 'Wireless IP Setup', and 'DNS IP Setup'. A vertical sidebar on the left contains the 'elo' logo and several icons, with the network icon highlighted by a blue box. In the 'IP Setup' section, the 'DHCP' option is set to 'Off' (highlighted with a blue box). The 'Network Setup' fields are: IP Address (192, 168, 1, 100), Subnet Mask (255, 255, 255, 0), and Default Gateway (192, 168, 1, 1). The 'Wireless IP Setup' section also has 'DHCP' set to 'Off' (highlighted with a blue box). Its fields are: IP Address (192, 168, 1, 137), Subnet Mask (255, 255, 255, 0), and Default Gateway (192, 168, 1, 1). The 'DNS IP Setup' section has a 'DNS Server' field set to (192, 168, 1, 1). A blue 'CONFIRM' button is located at the bottom right of the page.

Local webpage: IoT service selection

1. Click “Service Selection” on menu



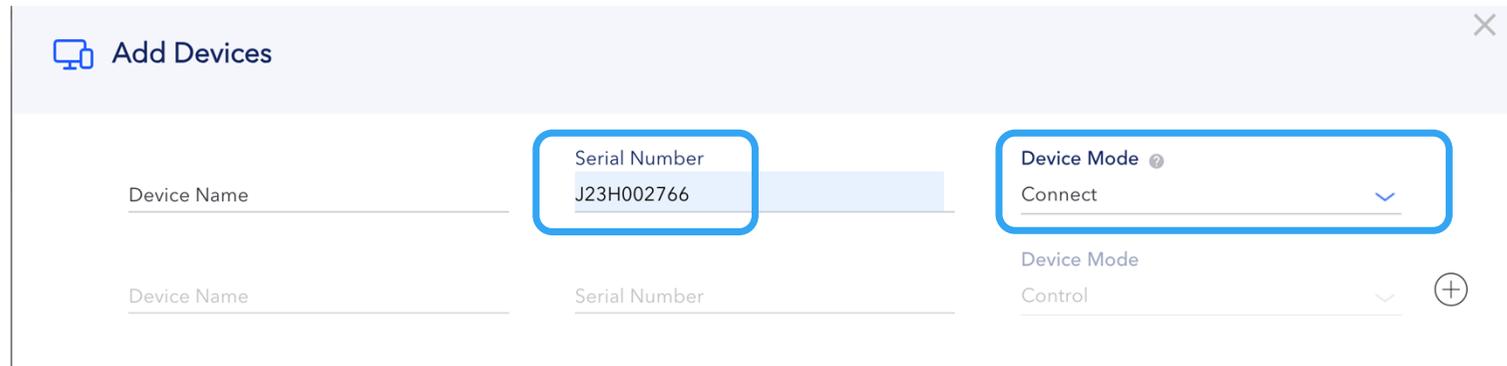
Caution: IoT will disconnect when no video signal detected, and system will go to sleep. (Energy Saving mode default Enabled.)

Connect device to EloView

1. Click "Add Device" in "Devices Tab"



2. Add serial number and select "Connect Mode", click "Save"



Connect device to EloView (continued)

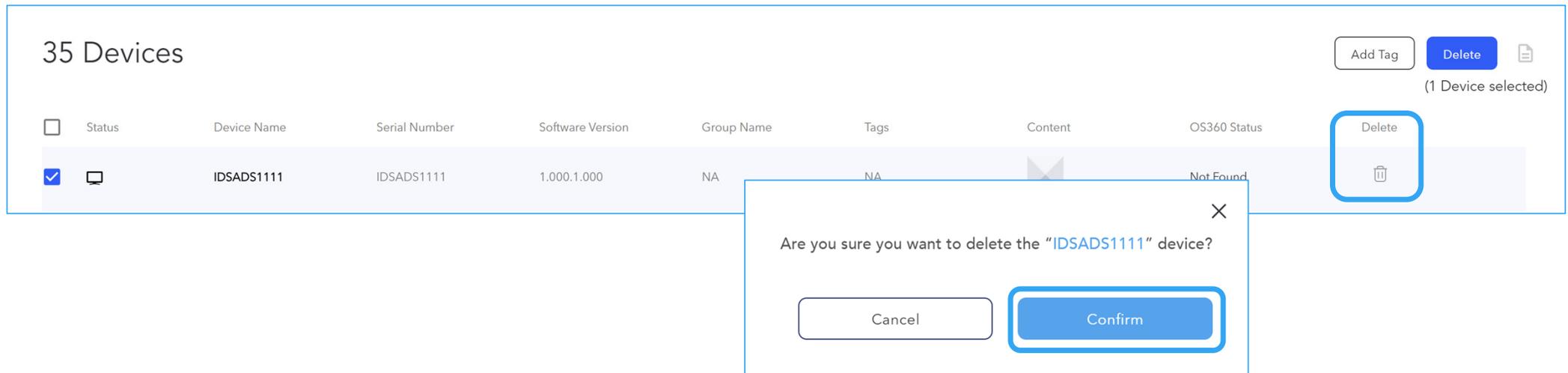
3. Confirm IDS is visible and online (green) in EloView

12 Devices Add Device + 

<input type="checkbox"/>	Status	Device Name	Serial Number	Software Version	Group Name	Tags	Content	OS360 Status
<input type="checkbox"/>		IDS123456	IDS123456	1.002.1.000	NA	NA		NA

Eliminate device in EloView

1. Click the delete waste container icon 
2. Click “Confirm” to eliminate
3. Reboot IDS device (unplug/re-plug AC power)



The screenshot displays the EloView interface with a table of 35 devices. The table has columns for Status, Device Name, Serial Number, Software Version, Group Name, Tags, Content, and OS360 Status. One device, 'IDSADS1111', is selected. A 'Delete' button is highlighted in the top right corner of the table. A confirmation dialog box is open, asking 'Are you sure you want to delete the "IDSADS1111" device?' with 'Cancel' and 'Confirm' buttons.

Status	Device Name	Serial Number	Software Version	Group Name	Tags	Content	OS360 Status
<input checked="" type="checkbox"/>	IDSADS1111	IDSADS1111	1.000.1.000	NA	NA		Not Found

35 Devices

Add Tag Delete (1 Device selected)

Delete

Are you sure you want to delete the "IDSADS1111" device?

Cancel Confirm

Connect device to Crestron via Ethernet/Wi-Fi

1. Access the Crestron settings tab in the menu for CCV2
2. Click “APPLY” when config is complete

Crestron Settings

Connect to none	Control Box IPID 7
Control Box Port 41794	VC4 RoomID
Device Username	Device Password
Use Certificate Disable	Crestron Controller Choose Files No file chosen
CIP Server Certificate File Choose Files No file chosen	CIP Server Private Key Choose Files No file chosen

FITC Registration Port
443 Off-line Auto Discovery Enable

XiO Information
MAC Address 1c.ee.c9.30.11.78 Off-line Serial Number ES03150200

System Time Settings
Current Time 2024-03-14 11:17:30 NTP Function Enable Disable
NTP Server time.nist.gov
Time Zone +8

APPLY

IDS04/54 are Crestron certified and are compatible with the Crestron XiO Cloud “Service”

Firmware update via OTA in EloView

1. Login to EloView
2. Go to Software tab
3. Click text “Update available” to start OTA

The screenshot shows the 'Device Details' page in EloView. The top bar displays device information: Device Name (J23H008637), Serial Number (J23H008637), Software Version (0.308.0.307.0.015), and Site Address (US). The left sidebar has a 'Software' tab highlighted with a blue box. The main content area shows the 'Software' section with a version of 0.308.0.307.0.015, last updated on 2024/1/16 at 3:49:55 PM. An 'OS Update' button is present, with the text 'Update available' and a gear icon highlighted by a blue box. There are also 'Upload Logs' and 'Edit' buttons in the top right of the software section.

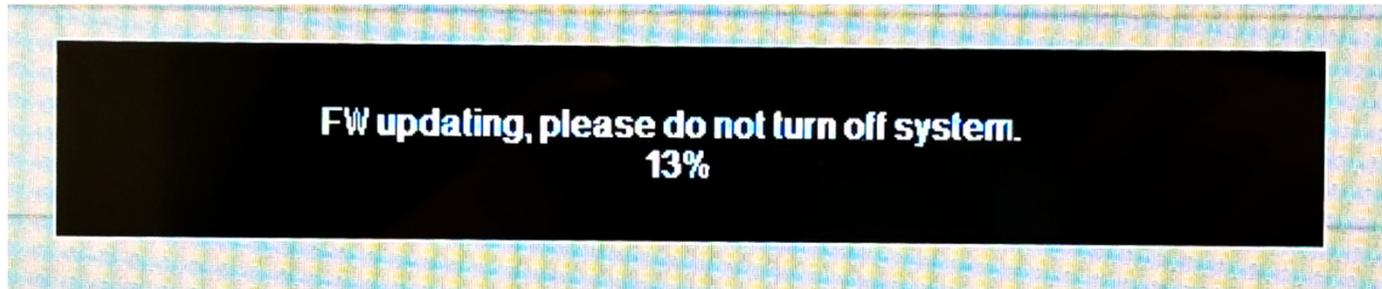


Caution: DO NOT TURN OFF POWER OR UNPLUG AC POWER CORD DURING FW UPDATE

Firmware update via OTA in EloView (continued)

Firmware updating

Note: Message box will appear for about **8 minutes** until firmware update is completed.



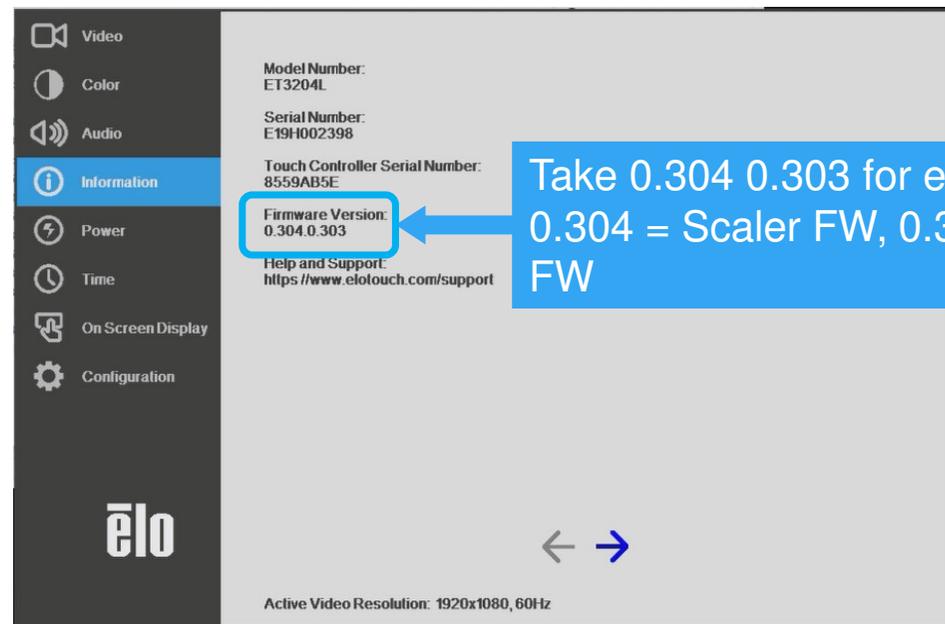
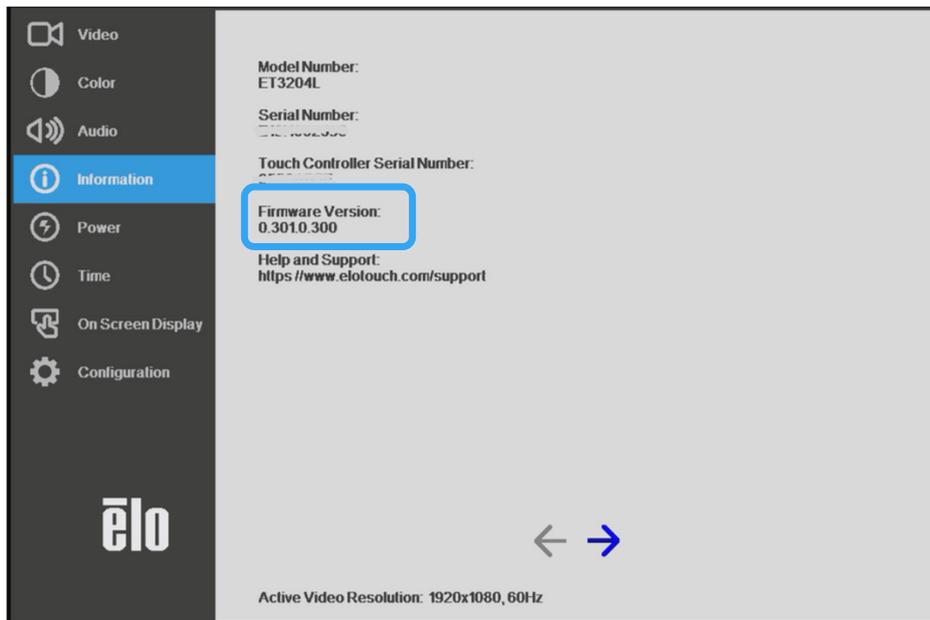
Caution: DO NOT TURN OFF POWER
OR UNPLUG AC POWER CORD
DURING FW UPDATE

Firmware update via OTA in EloView (continued)

4. Confirm update

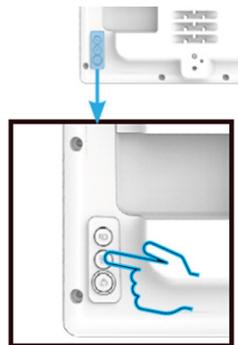
Note: After firmware update is complete, the IDS will reboot automatically.

5. Check Information page in the OSD menu to confirm Firmware version has successfully updated. (IoT FW will display X.XXX until IoT chip has loaded. Please wait ~90 seconds.)

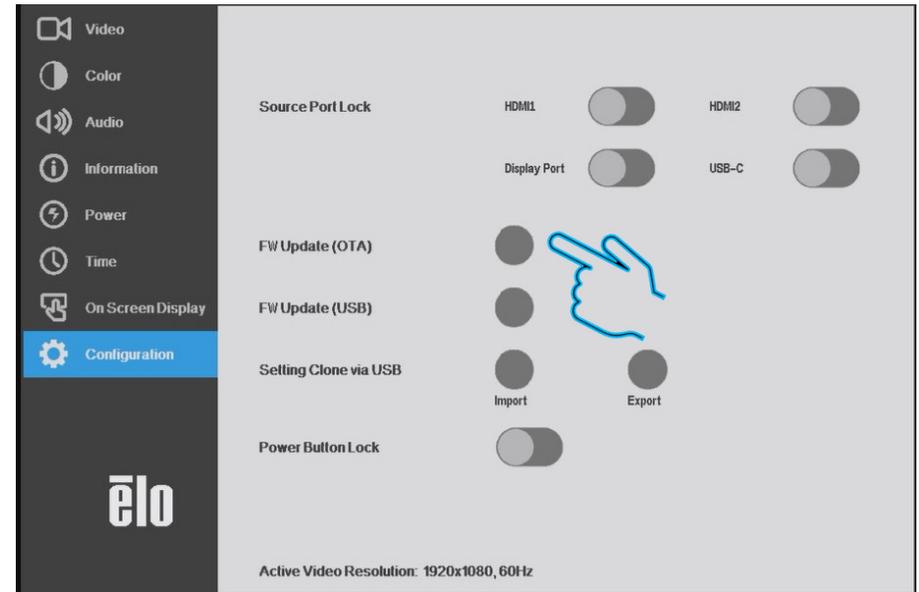


Firmware update via OTA in OSD menu

1. Start OTA
2. Power on IDS
3. Press menu button to open the On-Screen-Display Menu.
4. Click Button “FW Update (OTA)” in Configuration page



Menu button

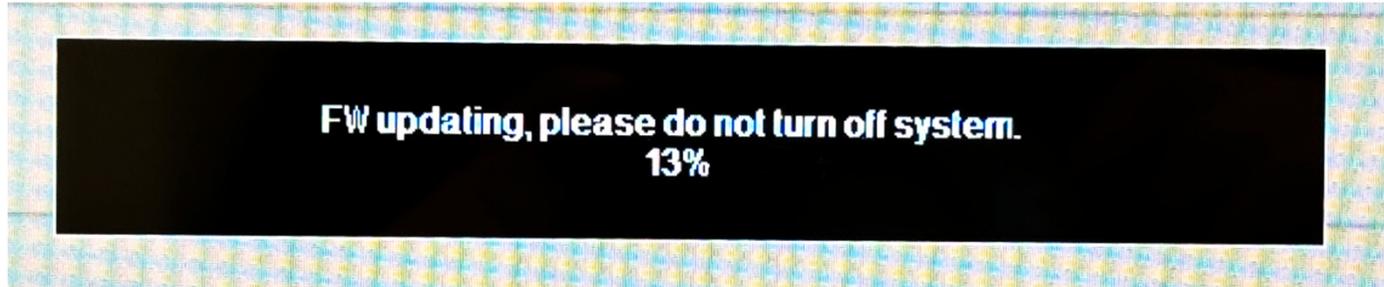


Caution: DO NOT TURN OFF POWER OR UNPLUG AC POWER CORD DURING FW UPDATE

Firmware update via OTA in OSD menu (continued)

Firmware updating

Note: Message box will appear for about **8 minutes** until firmware update is completed.



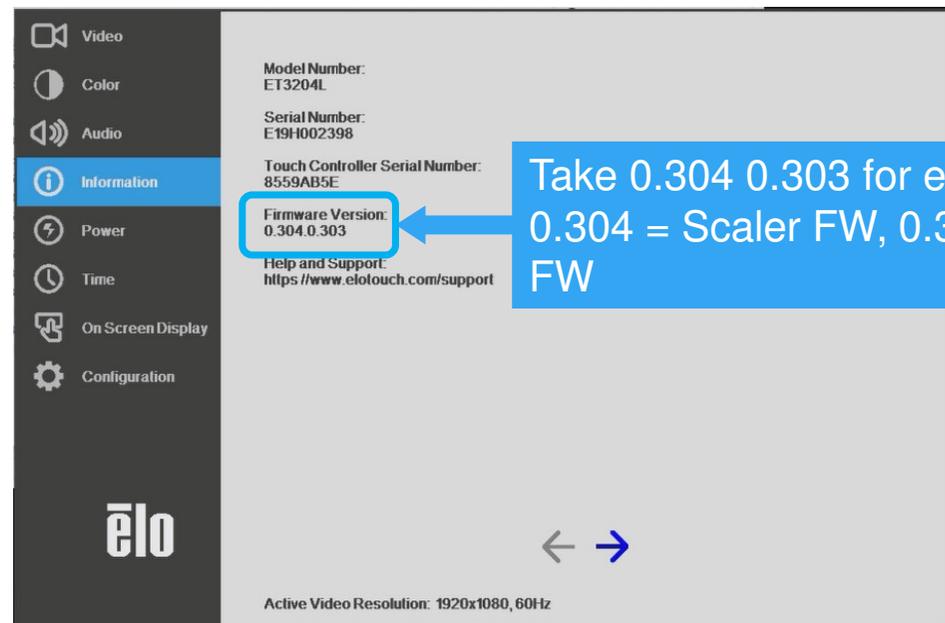
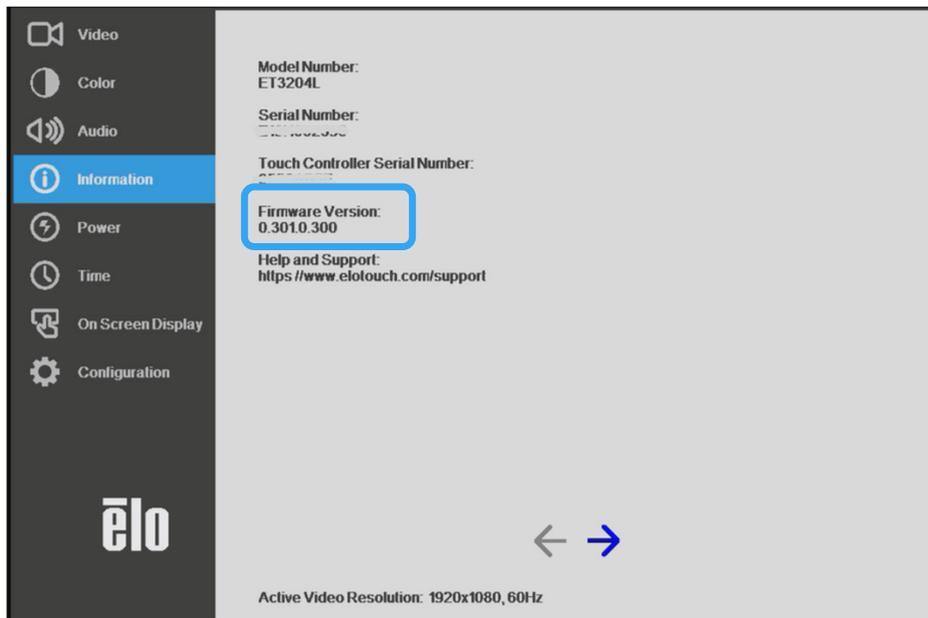
Caution: DO NOT TURN OFF POWER
OR UNPLUG AC POWER CORD
DURING FW UPDATE

Firmware update via OTA in OSD menu (continued)

4. Confirm update

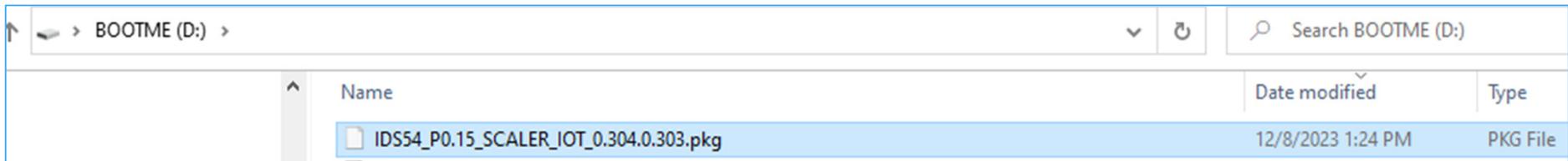
Note: After firmware update is complete, the IDS will reboot automatically.

5. Check Information page in the OSD menu to confirm Firmware version has successfully updated. (IoT FW will display X.XXX until IoT chip has loaded. Please wait ~90 seconds.)

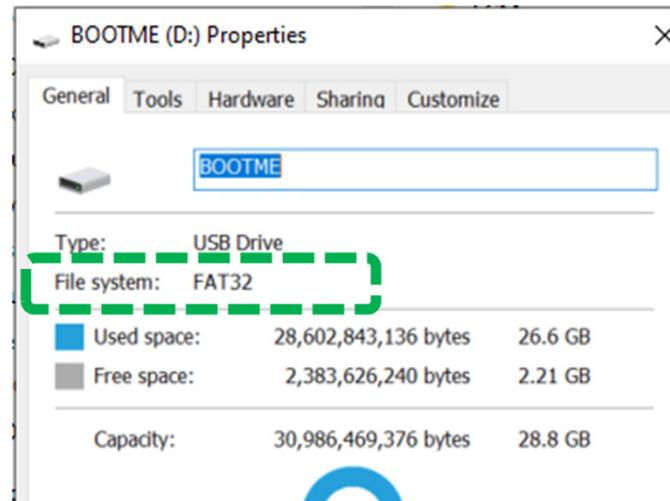


Firmware Flash via USB

1. Download firmware package and store into USB flash (.pkg)



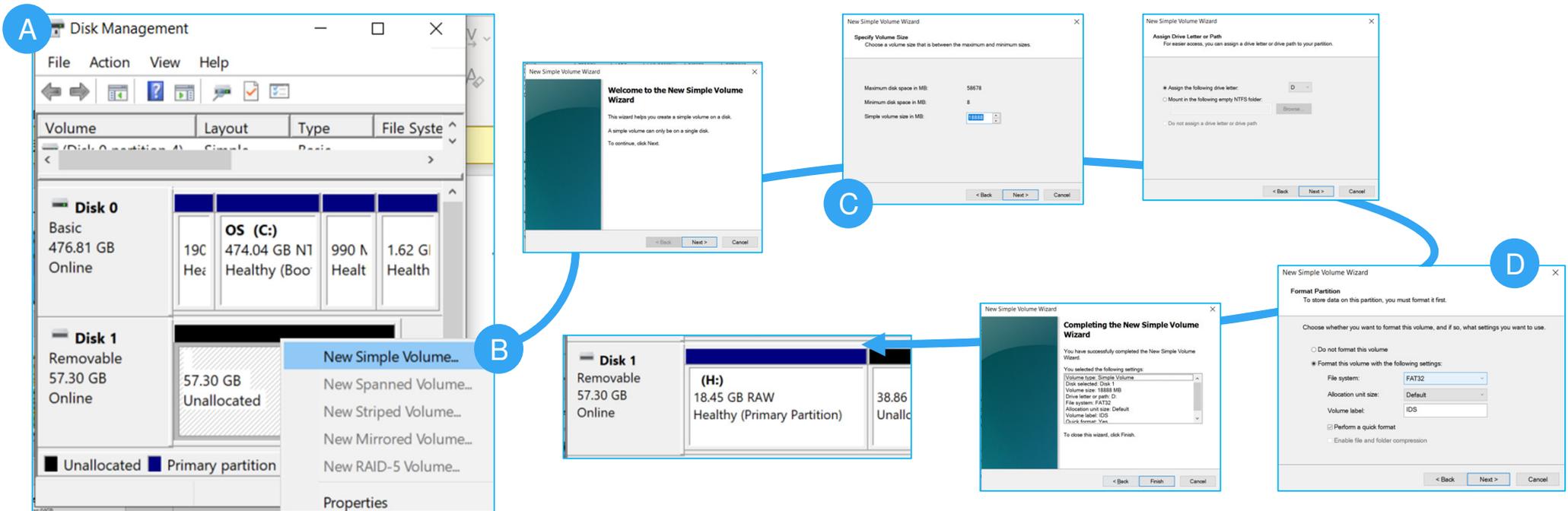
NOTE: The USB flash needs to be formatted to **FAT32** file system and must be **less than 32GB**.



Firmware Flash via USB (Continued)

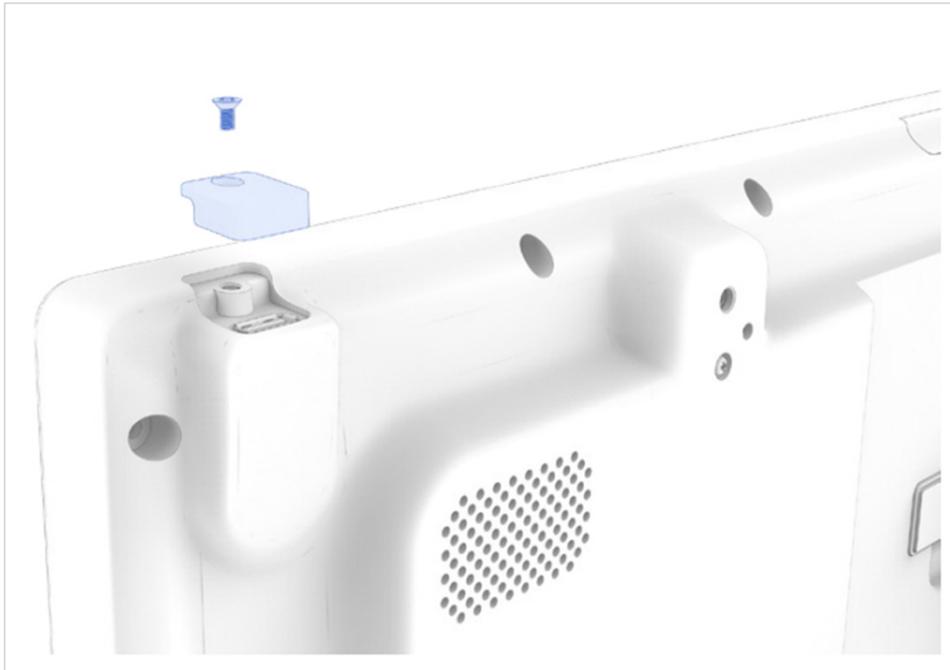
Disk partition for USB drive larger than 32GB (Win10/11)

- Right-click the Start button and select “Disk Management”.
- Right-click on the USB Disk and select “New Simple Volume...”
- Create new volume less than 32GB(32767MB) and assign drive letter (default)
- Make sure using FAT32 format (default) and click next till new volume created.



Firmware Flash via USB (continued)

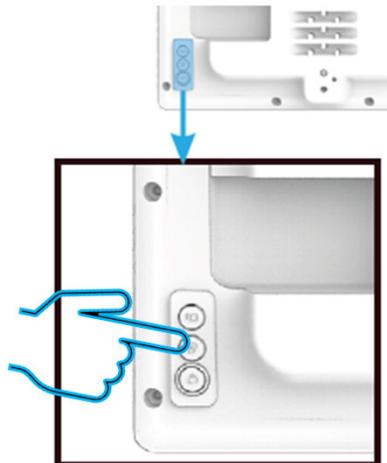
2. Power on IDS and insert USB after IoT chip has loaded
3. Remove USB (Wi-Fi Adaptor) security cover



Firmware Flash via USB (continued)

Confirm IoT has loaded

4. Press OSD Menu Button.
5. Go to **Information** page, verify that FW version is NOT showing “X.XXX”
(IoT FW will display X.XXX until IoT chip has loaded. Please wait ~90seconds.)

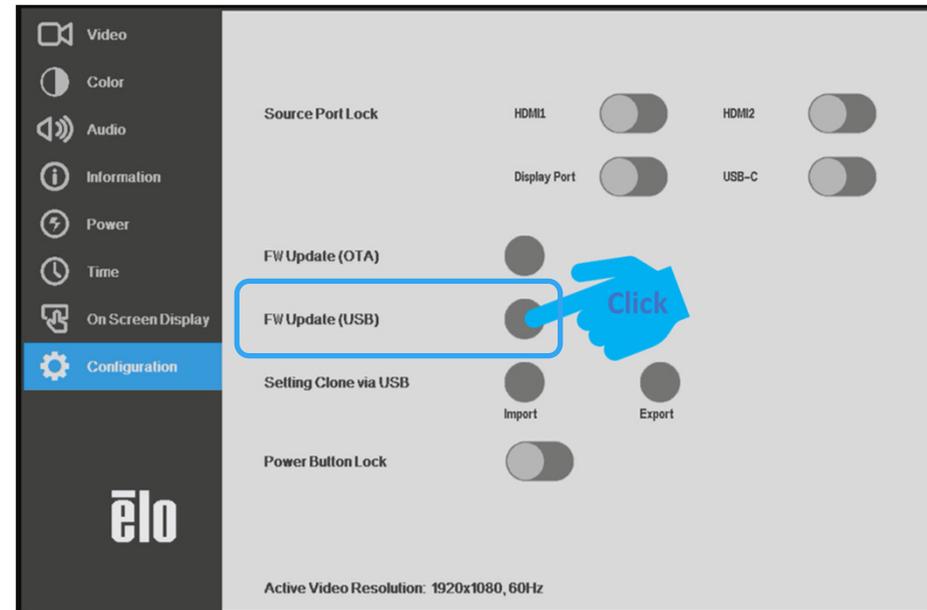
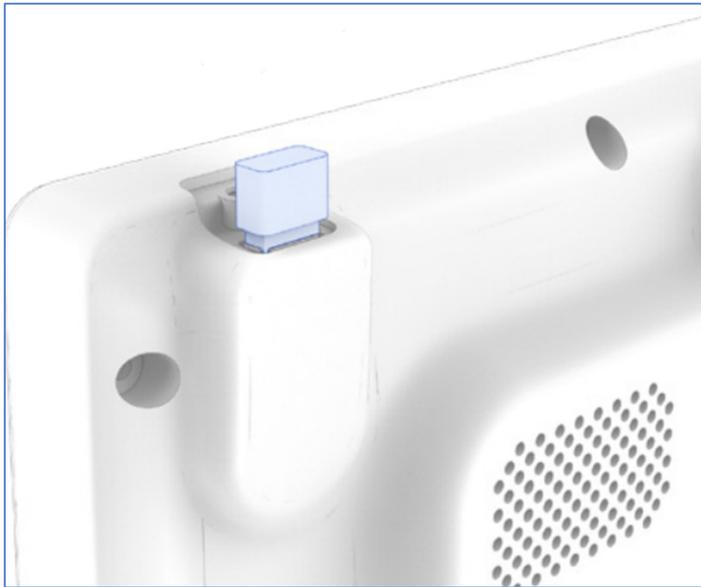


Power, OSD, source
select buttons



Firmware Flash via USB (continued)

6. Connect the USB drive with .pkg file from Step 1.
7. Go to Configuration page, Click Radio Button “FW Update (USB)” in OSD menu

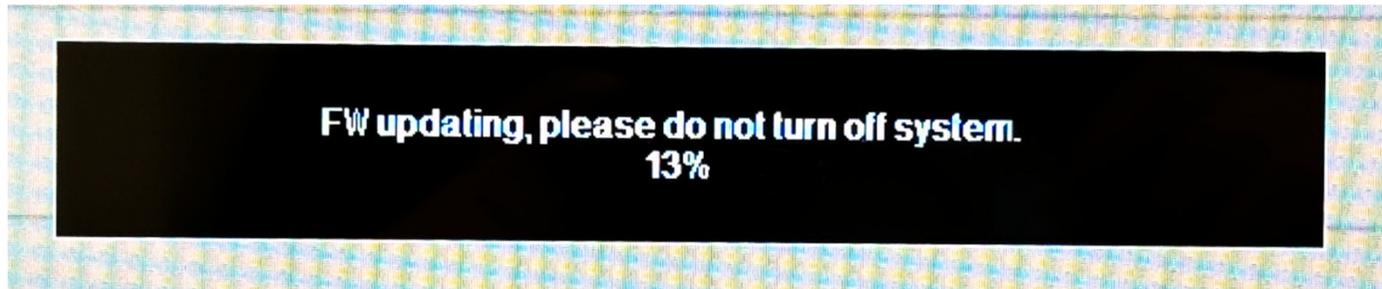


Caution: DO NOT TURN OFF POWER OR UNPLUG AC POWER CORD DURING FW UPDATE

Firmware Flash via USB (continued)

Firmware flashing

- Firmware flash will start if there is a valid firmware file in the USB drive
- Message box will appear for about **8 minutes** until firmware flash is completed.
(FW update fail at a)0-50%: will auto retry, b)51-97%: need manual recover IoT, c)98%-99% do FW update again manually)



Caution: DO NOT TURN OFF POWER
OR UNPLUG AC POWER CORD
DURING FW UPDATE

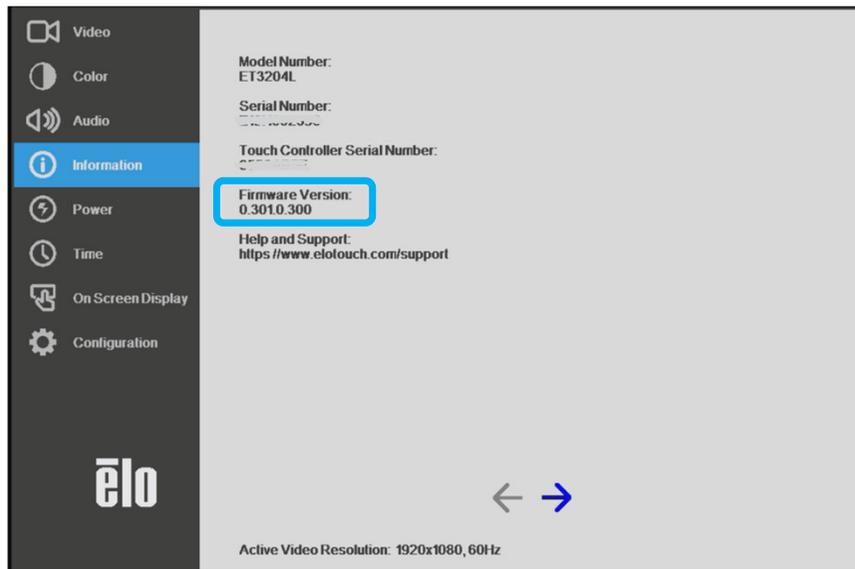
Firmware Flash via USB (continued)

Confirm flash verification

Note: After firmware flash is completed, the IDS will reboot automatically.

8. Check Information page in the OSD menu to confirm Firmware version has successfully flashed. (IoT FW will display X.XXX until IoT chip has loaded. Please wait ~90 seconds.)
9. Remove USB drive

Before



After

