INSTALLATION MANUAL

CONNECT

CUSTOM®

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THE IMAGES USED IN THIS MANUAL ARE USED AS AN ILLUSTRATIVE EXAMPLES. THEY COULDN'T REPRODUCE THE DESCRIBED MODEL FAITHFULLY.

UNLESS OTHERWISE SPECIFIED, THE INFORMATION GIVEN IN THIS MANUAL ARE REFERRED TO ALL MODELS IN PRODUCTION AT THE ISSUE DATE OF THIS DOCUMENT.

CONNECT complies with the RoHS II directive, according to the EN IEC 63000:2018 standard, although it is not directly covered by the directive.

GENERAL INSTRUCTIONS

CUSTOM S.p.A. declines all responsibility for accidents or damage to persons or property occurring as a result of tampering, structural or functional modifications, unsuitable or incorrect installations, environments not in keeping with the equipment's protection degree or with the required temperature and humidity conditions, failure to carry out maintenance and periodical inspections and poor repair work.

GENERAL SAFETY INFORMATION

Your attention is drawn to the following actions that could compromise the characteristics of the product:

- Read and retain the instructions which follow.
- Follow all indications and instructions given on the device.
- Make sure that the surface on which the device rests is stable. If it is not, the device could fall, seriously damaging it.
- Make sure that the device rests on a hard (non-padded) surface and that there is sufficient ventilation.
- Do not fix indissolubly the device installed or its accessories such as power supplies unless specifically provided in this manual.
- When positioning the device, make sure cables do not get damaged.
- Take care the operating temperature range of equipment and ancillary components installed on the device.
- Do not block the ventilation openings of the installed devices.
- Do not carry out repairs on the device yourself. Always contact trained and authorized personnel.
- The equipment must be accessible on these components only to trained, authorized personnel.
- Periodically check the integrity of all mechanical parts.

If the device does not have electronic equipment, it must be disposed of as metal following local indications.

If the device is complete with electronics, it must be disposed of as described below.

GUIDELINES FOR THE DISPOSAL OF THE PRODUCT

The crossed-out rubbish bin logo means that used electrical and electronic products shall NOT be mixed with unsorted municipal waste. For more detailed information about recycling of this product, refer to the instructions of your country for the disposal of these products.

- Do not dispose of this equipment as miscellaneous solid municipal waste, but arrange to have it collected separately.
- The re-use or correct recycling of the electronic and electrical equipment (EEE) is important in order to protect the environment and the wellbeing of humans.
- In accordance with European Directive WEEE 2012/19/EU, special collection points are available to which to deliver waste electrical and electronic equipment and the equipment can also be handed over to a distributor at the moment of purchasing a new equivalent type.
- The public administration and producers of electrical and electronic equipment are involved in facilitating the processes of the re-use and recovery of waste electrical and electronic equipment through the organisation of collection activities and the use of appropriate planning arrangements.
- Unauthorised disposal of waste electrical and electronic equipment is punishable by law with the appropriate penalties.
- For the waste sorting of the packaging materials, please check the local waste disposal laws.

The format used for this manual improves use of natural resources reducing the quantity of necessary paper to print this copy.

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1 SAFETY INFORMATION

CONNECT should be installed and maintained by properly trained and authorized personnel.

ATTENTION
During installation and maintenance, use appropriate personal protective equipment.

ATTENTION
CONNECT can't be used as part of protective earth circuit. Each device integrated into the CONNECT must be equipped with its own protective earth circuit. All connections subject to mains voltage must be made with double insulation wiring.

ATTENTION
Check that the length of the screws used for the touch computer fixing, guarantee a safe fixing of the computer to the Vesa plate.

ATTENTION
Unlocking and opening the VESA plate is an operation that must be carried out by specialized personnel, qualified as installers, as the stability of the CONNECT may not be adequate.

ATTENTION
Do not leave the VESA plate open or without the lock inserted.

SAFETY INFORMATION for COUNTERTOP version

Comply with the following requirements, otherwise the CONNECT could fall and cause serious personal injury or death.

- Always use furniture or supports capable of safely supporting the weight of the CONNECT and the devices installed.
- Place CONNECT only on furniture or support that ensure that the base of the CONNECT, the touch computer or monitor and POS terminal are far enough away from all edges of the furniture or support.
- Ensuring the CONNECT is not overhanging the edge of the supporting furniture.
- Prevent children from climbing or holding on to the CONNECT.
- Never place elements on or around the CONNECT that could encourage children to carry out dangerous maneuvers with the CONNECT and the installed devices.
- Always arrange the cables of the devices in an orderly manner, so to prevent tripping over, pulling or caughting.
- Securely secure the devices to the CONNECT, as described by the device manufacturer, respecting everything indicated in this manual.
- Make sure that the devices installation on the CONNECT does not compromise the correct ventilation of the devices.
- Carefully follow the assembly and installation instructions of the devices to be installed.
- Never place CONNECT on glass or other slippery materials.
- Never place CONNECT on inclined or unstable surfaces.
- Never place CONNECT on furniture higher than 90 cm.
- Do not place the CONNECT on cloth or other materials that may be located between the CONNECT and supporting furniture.
- Do not reposition the CONNECT before making sure that the VESA plate is closed and locked with the appropriate fixing screws.
- CONNECT cannot be used outdoors.
- The use of the CONNECT is intended exclusively in combination with audio/video equipment for information and communications technology compliant with the EN IEC 62368-1 standard.
- CONNECT must be installed in dry rooms, with temperatures between 0°C and 40°C.
- Install only devices compatible with the environmental operating characteristics.
- DO NOT use CONNECT with devices or wiring that require safety grounding of the CONNECT itself.
- If the existing CONNECT set is going to be retained and relocated, the same considerations as above should be applied.

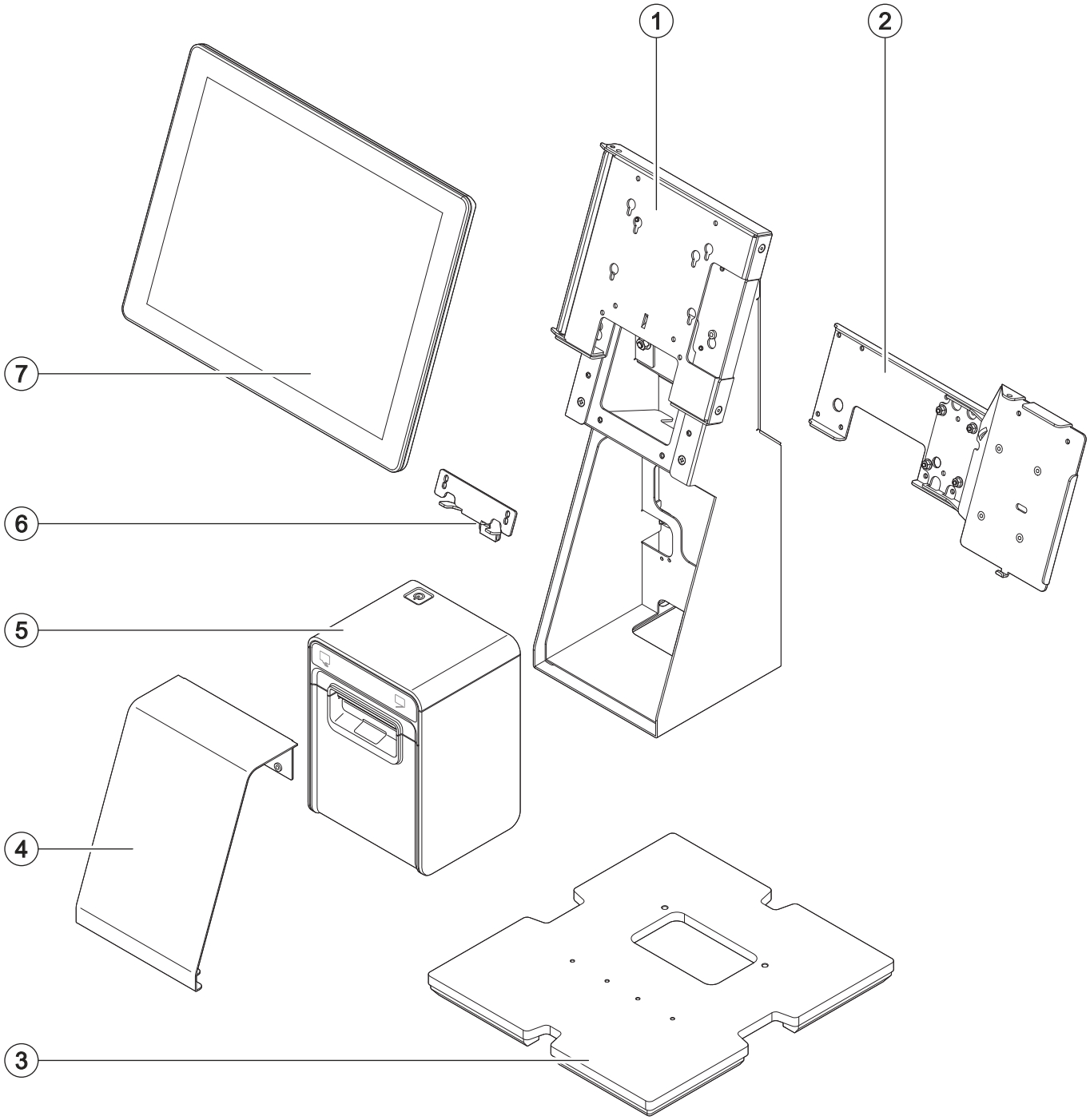
SAFETY INFORMATION for PEDESTAL version

ATTENTION : Always fix directly to the floor the CONNECT in PEDESTAL version with proper screws (diameter 8 mm) by using the four holes on the stand base (see paragraph 3.6).
CONNECT PEDESTAL must be fixed to the floor by trained and authorized personnel.

Comply with the following requirements, otherwise the CONNECT could fall and cause serious personal injury or death.
- Make sure the floor is suitable for fixing the CONNECT.
- Install only on non-combustible material floors.
- Securely secure the devices to the CONNECT, as described by the device manufacturer, respecting everything indicated in this manual.
- Make sure that the devices installation on the CONNECT does not compromise the correct ventilation of the devices.
- Carefully follow the assembly and installation instructions of the devices to be installed.
- Prevent children from climbing or holding on to the CONNECT.
- Never place elements on or around the CONNECT that could encourage children to carry out dangerous maneuvers with the CONNECT and the installed devices.
- Always arrange the cables of the devices in an orderly manner, so to prevent tripping over, pulling or caughting.
- Never place CONNECT on inclined or unstable surfaces.
- Never place CONNECT on furniture or other supports.
- Do not reposition the CONNECT before making sure that the VESA plate is closed and locked with the appropriate fixing screws.
- CONNECT cannot be used outdoors.
- The use of the CONNECT is intended exclusively in combination with audio/video equipment for information and communications technology compliant with the EN IEC 62368-1 standard.
- CONNECT must be installed in dry rooms, with temperatures between 0°C and 40°C.
- Install only devices compatible with the environmental operating characteristics.
- DO NOT use CONNECT with devices or wiring that require safety grounding of the CONNECT itself.
- If the existing CONNECT set is going to be retained and relocated, the same considerations as above should be applied.

2 COUNTERTOP VERSION

N.	NOMENCLATURE	DESCRIPTION	
1	MAIN BODY	Main central body with printer drawer and VESA plate For box contents description, see paragraph 2.2 For assembly, see paragraph 2.4	-
2	POS SUPPORT	Support for POS terminal (see chapter 8)	OPTIONAL
3	BODY BASE	Base for main body for COUNTERTOP version For box contents description, see paragraph 2.3 For assembly, see to paragraph 2.4	-
4	CLOSING PANEL	Closing front panel (see chapter 8)	OPTIONAL
5	PRINTER	Thermal printer unit (K3, P3, P3L) For assembly, see chapter 6	NOT INCLUDED
6	BCR SUPPORT	Support for barcode reader (see chapter 8)	OPTIONAL
7	TOUCH COMPUTER	Touch screen computer (Silk 15”, Aragon 15”, Ascent 15", Peak 15", Peak 22", generic) For assembly, see chapter 5	NOT INCLUDED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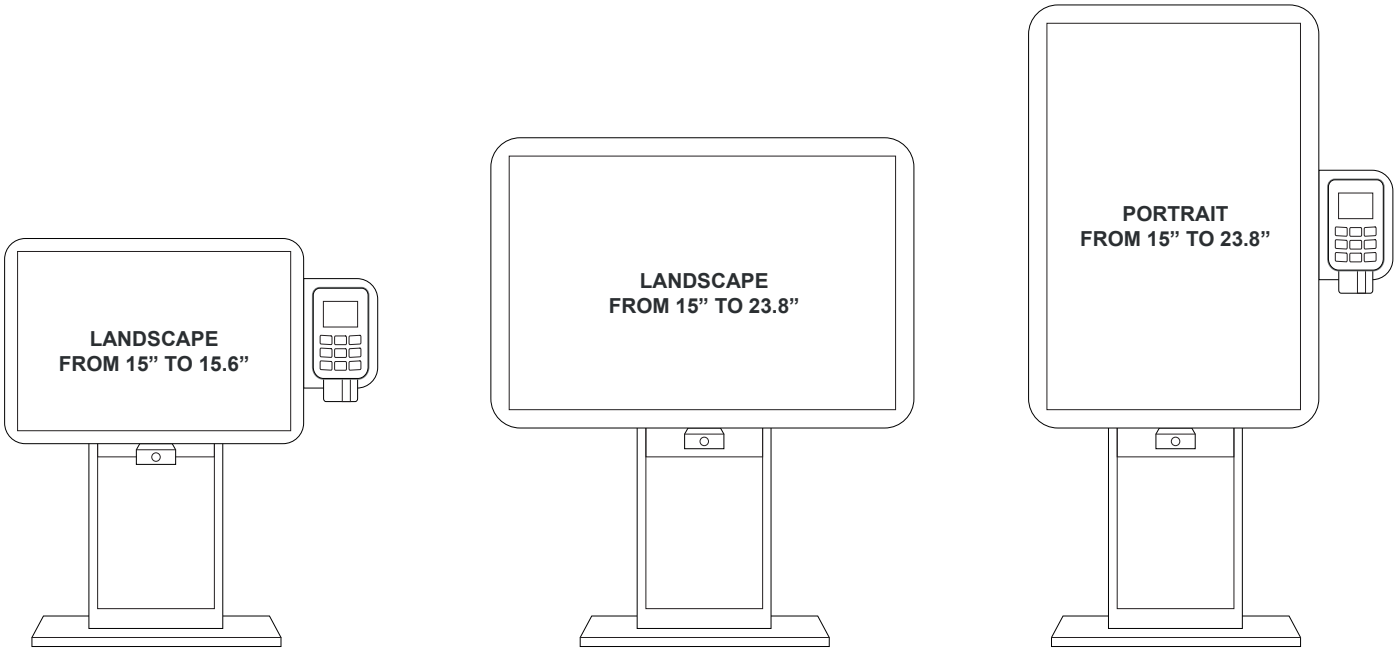
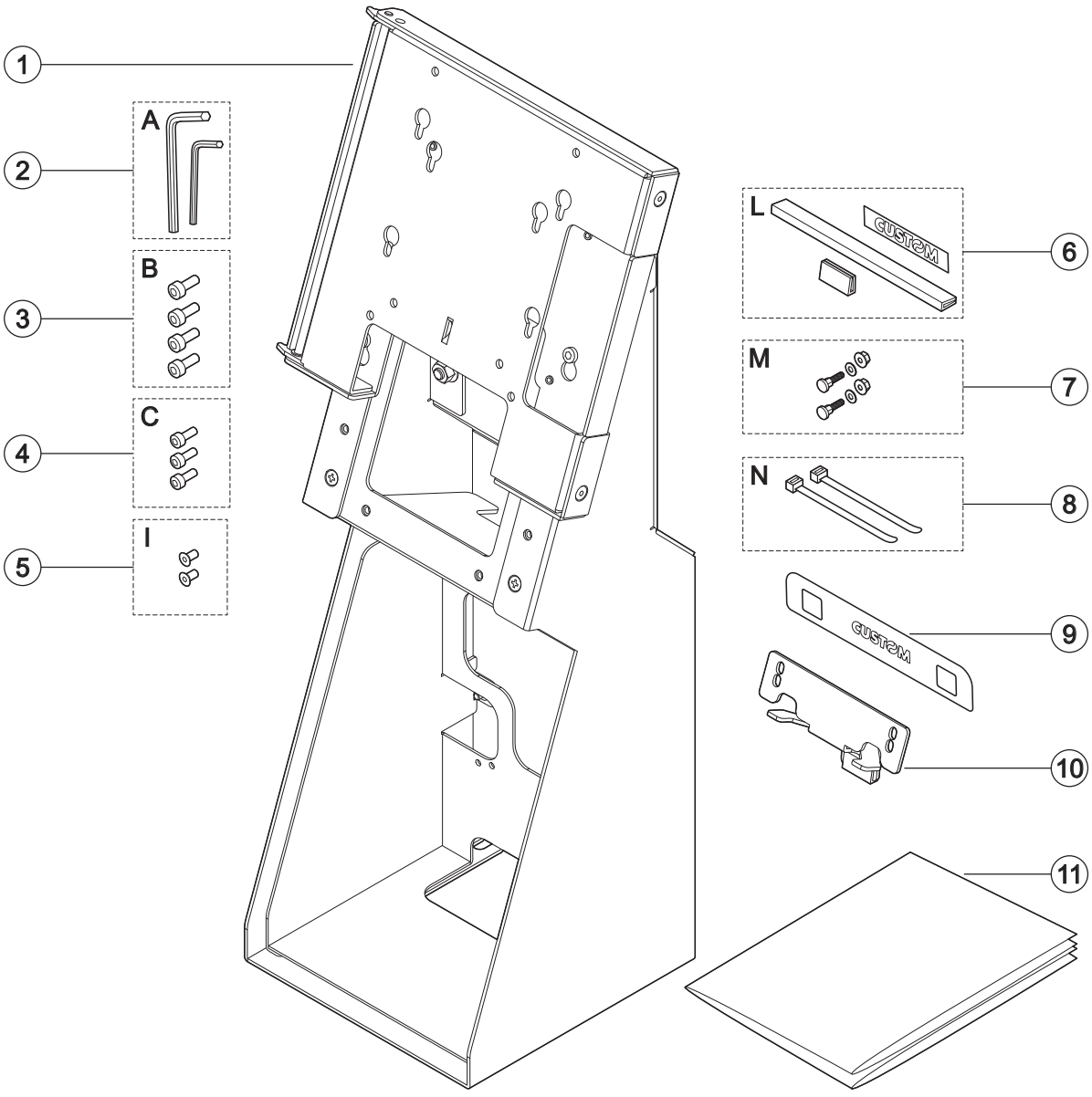
2.1 Available configurations for COUNTERTOP version



2.2 Main body box contents

Remove the componet from its carton being careful not to damage the packing material so that it may be re-used if the device is to be transported in the future.
Make sure that all the components illustrated below are present and that there are no signs of damage. If there are, contact customer service.

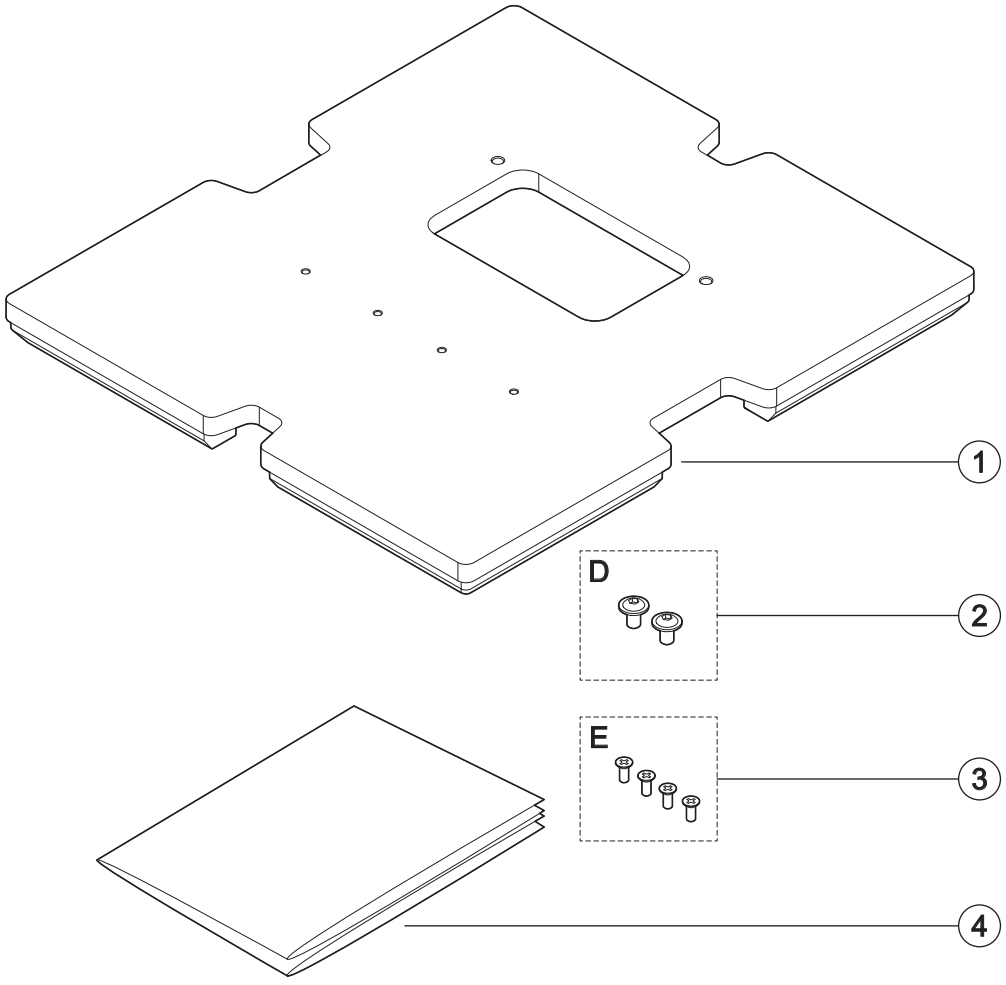
1. Main body
2. Bag A: allen keys for assembly
3. Bag B: 4 x fixing screws for Touch Computer assembly (see chapter 5)
4. Bag C: 3 x fixing screws for K3 printer assembly (see paragraph 6.1)
5. Bag I: 2 x fixing screw for the stop plate assembly (see reference 10)
6. Bag L: logo label for P3, rubber strips for P3 and P3L printers assembly (see paragraph 6.2 and paragraph 6.3)
7. Bag M: fixing small parts for P3 and P3L printers assembly- screws x 2, washers x 2 , nuts x 2 (see paragraph 6.2 and paragraph 6.3)
8. Bag N: 2 x cable tie for Touch Computerassembly (see chapter 5)
9. Keys label for K3 (see paragraph 6.1)
10. Stop plate for P3 and P3L printers assembly (see paragraph 6.2 and paragraph 6.3)
11. Documentation



2.3 Body base box contents

Remove the componet from its carton being careful not to damage the packing material so that it may be re-used if the device is to be transported in the future.
Make sure that all the components illustrated below are present and that there are no signs of damage. If there are, contact customer service.

1. Body base
2. Bag D: fixing screws x 2
3. Bag E: fixings screws x 4
4. Documentation



2.4 COUNTERTOP version assembling

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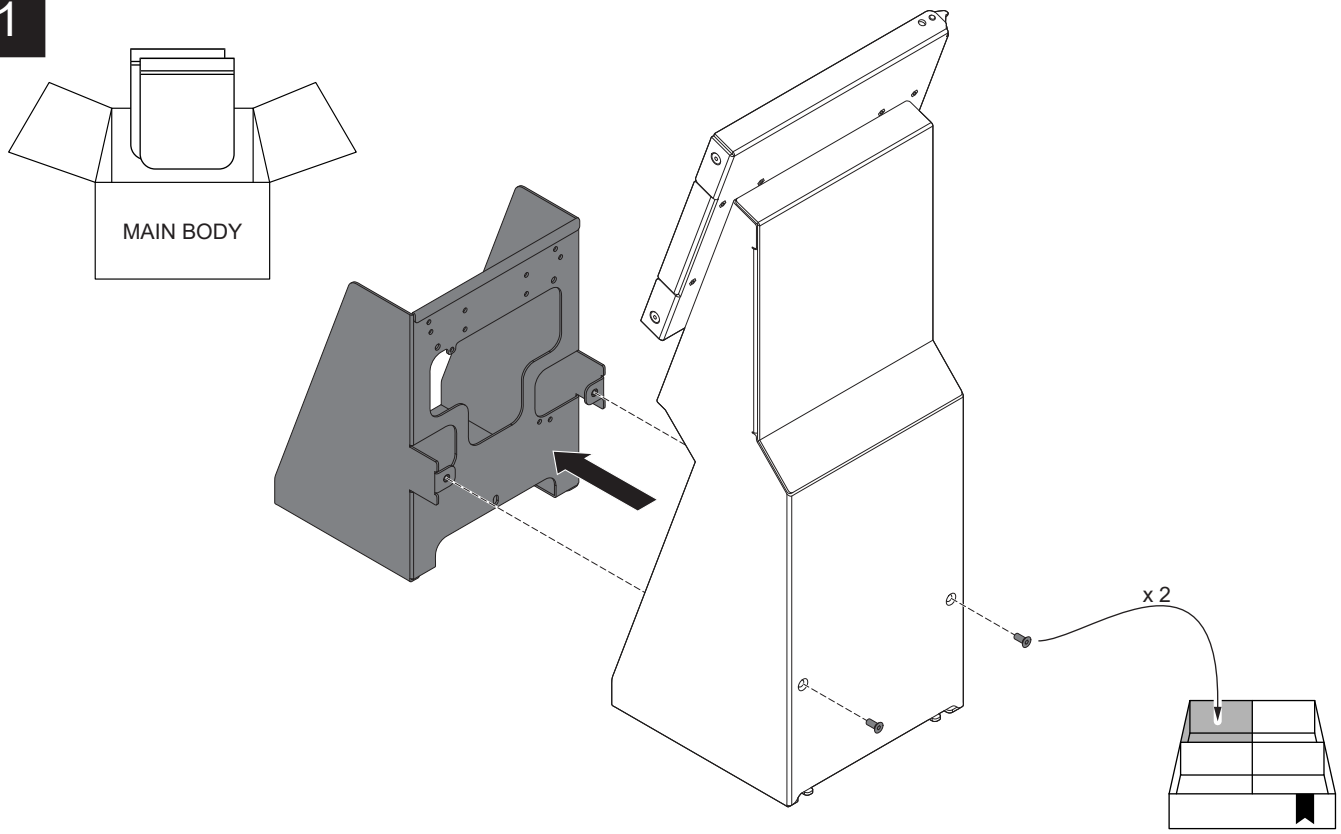
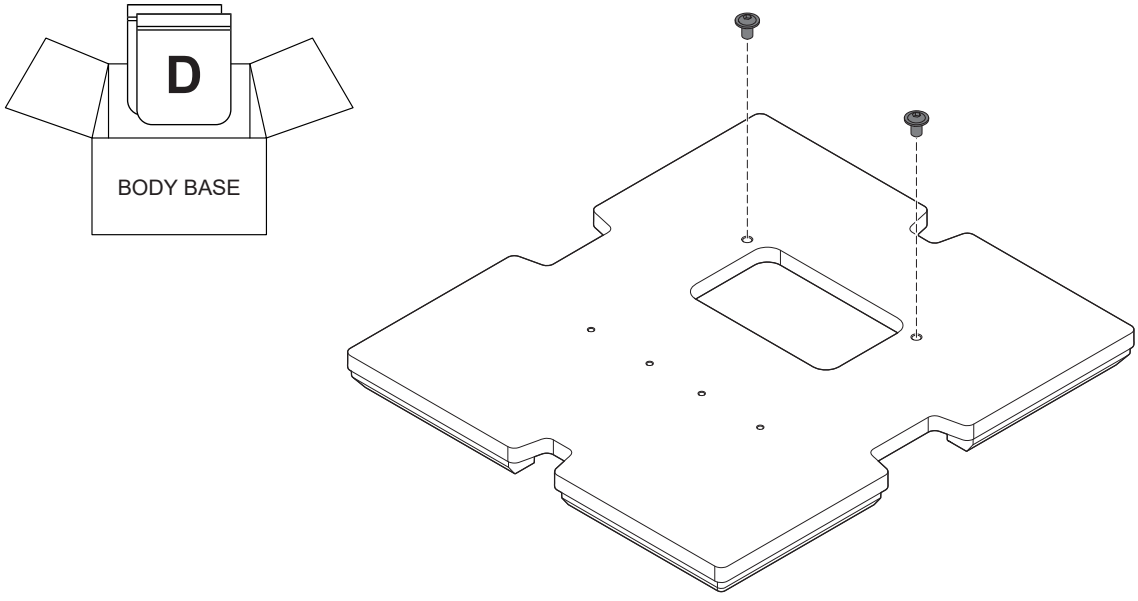


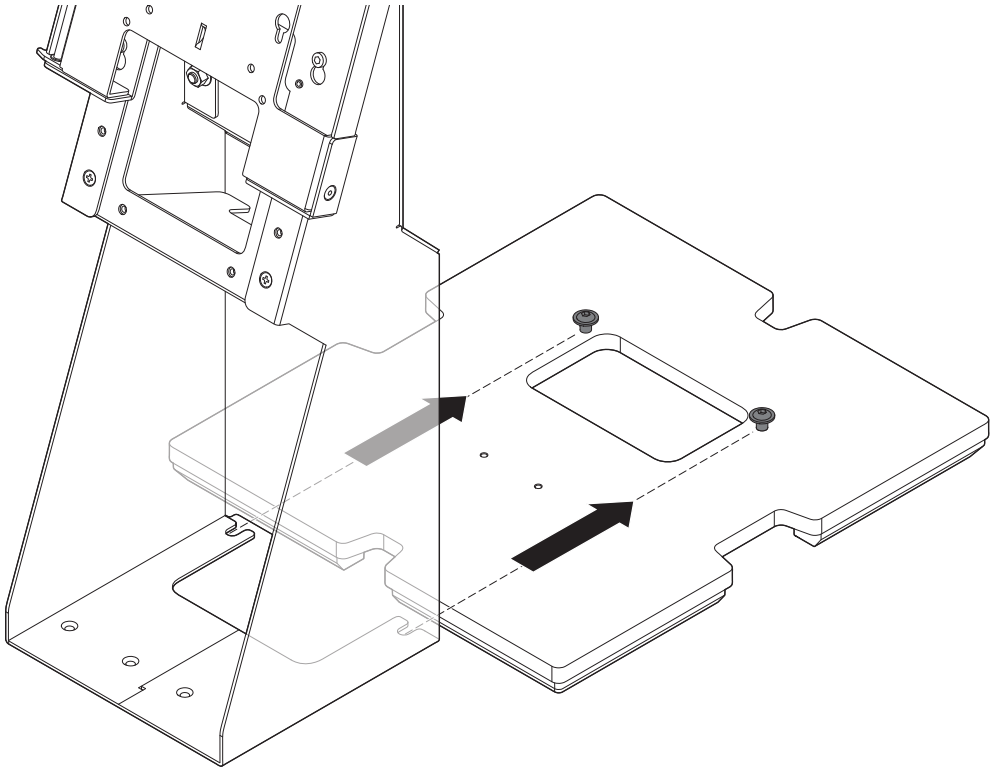
Unpack the box contents of the main body (see paragraph 2.2).
Unscrew the two fixing screws shown in figure and remove the drawer from the frame of the main body.
Save the two screws for later.

2



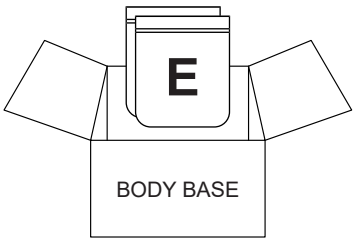
Unpack the box contents of the body base (see paragraph 2.3) and
screw the two rear screws from the bag D on the body base without tightening.

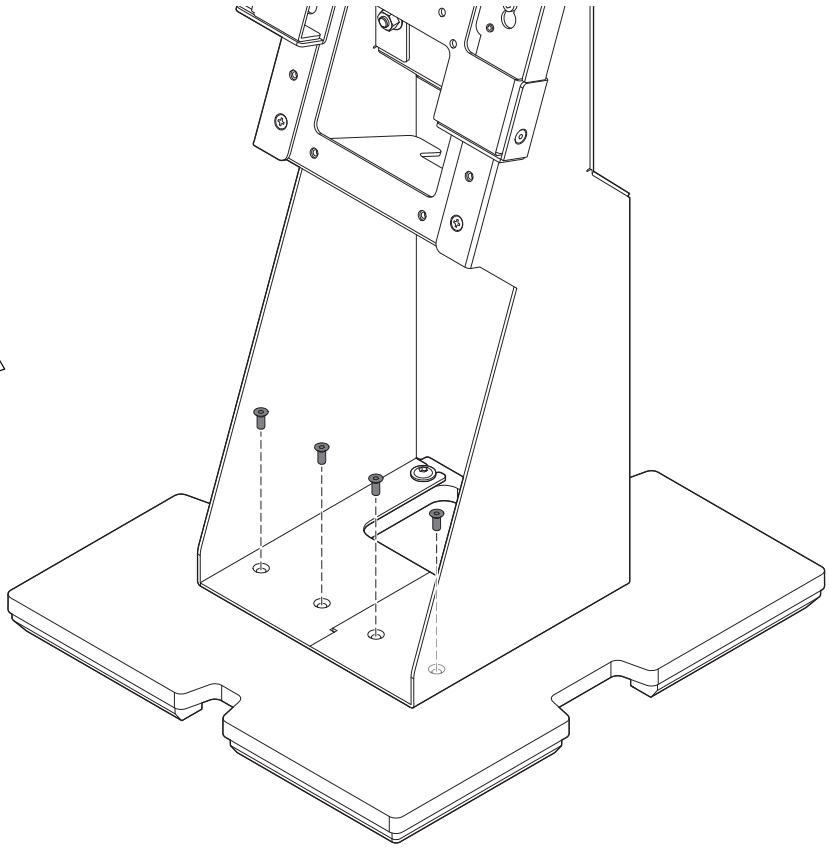
3



Insert the two screws assembled in the step 2
into the two slots on the bottom of the main body frame.

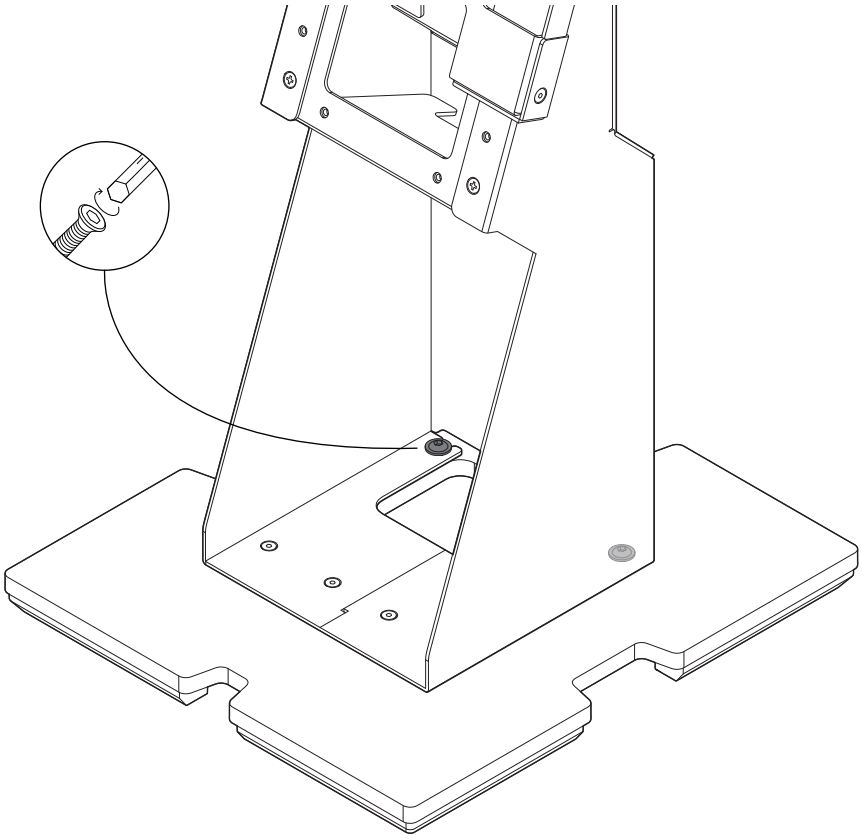
4





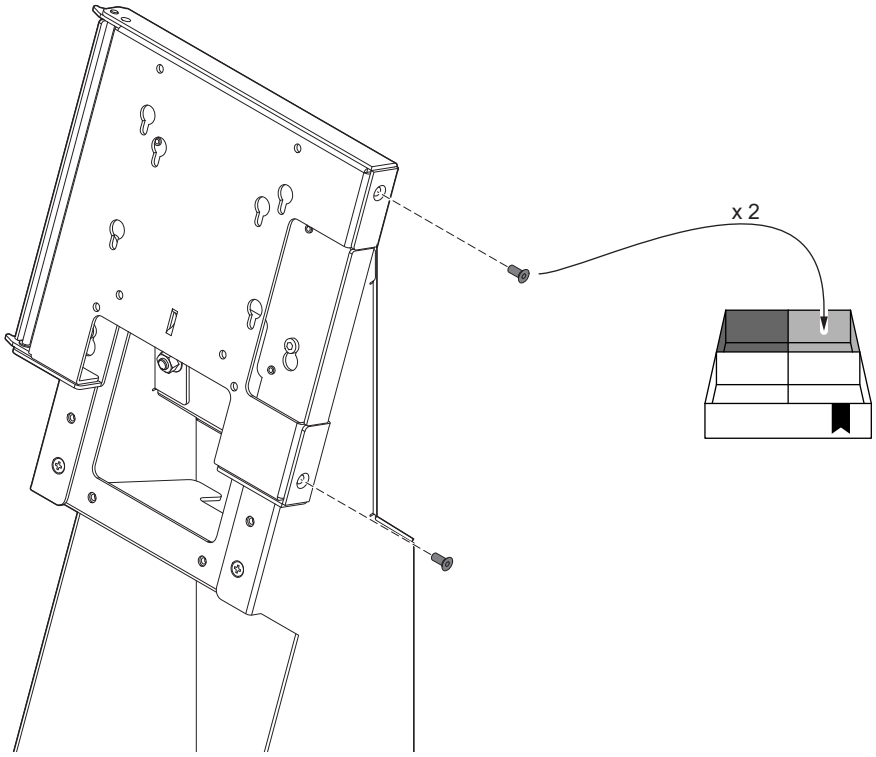
Unpack the bag E from the box contents of the body base (see paragraph 2.3)
and screw the four front screws.

5



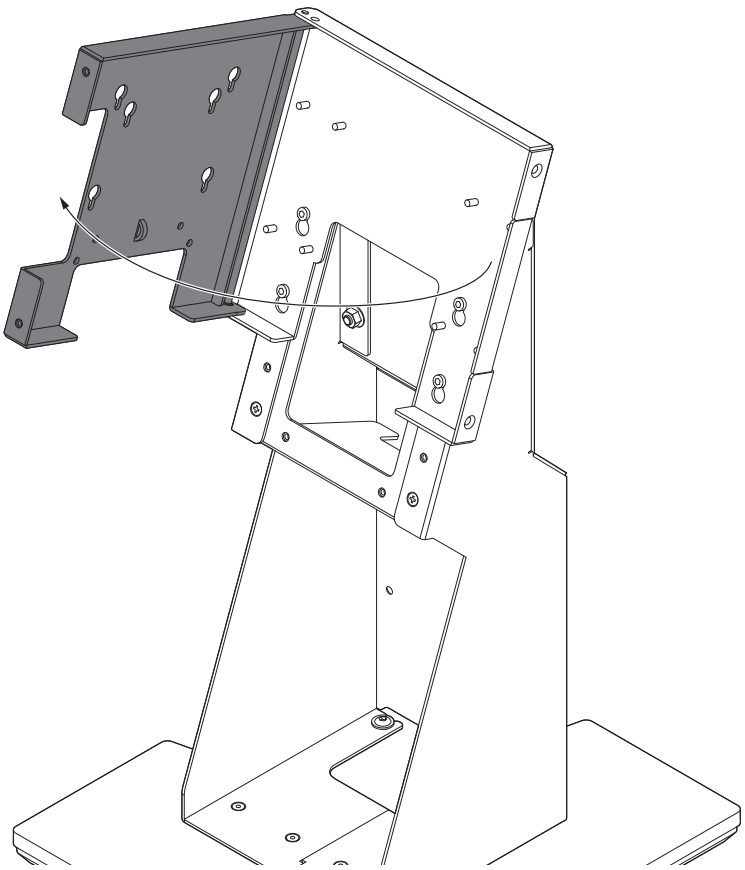
Tighten the two rear screws
assembled in the step 2.

6



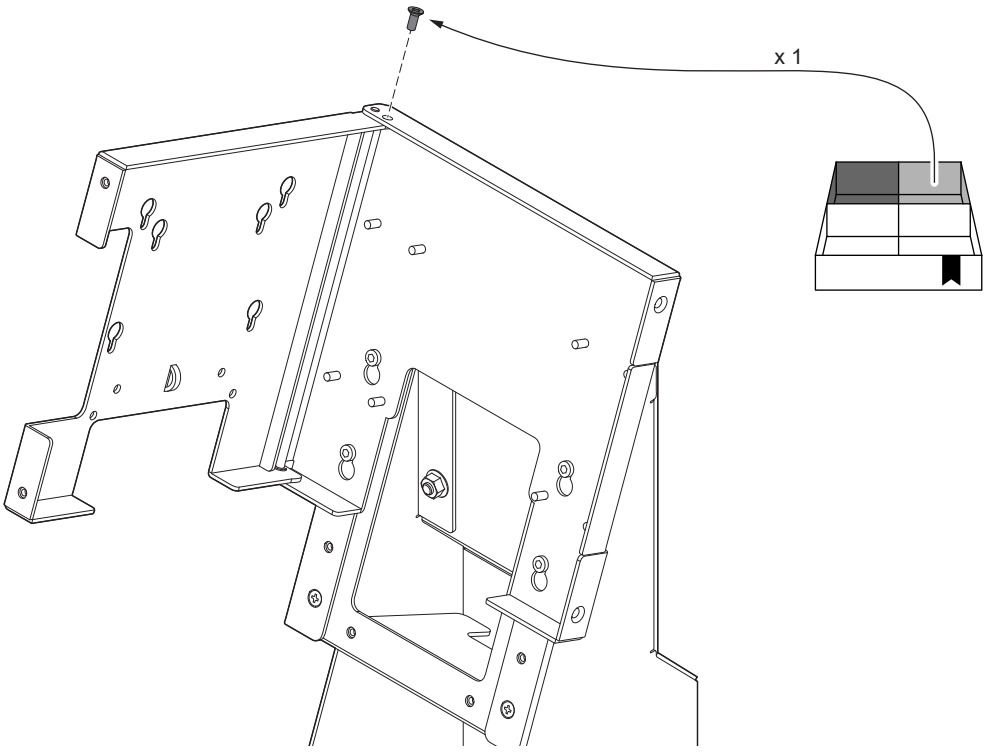
Unscrew the two fixing screws.
Save the two screws for later.

7



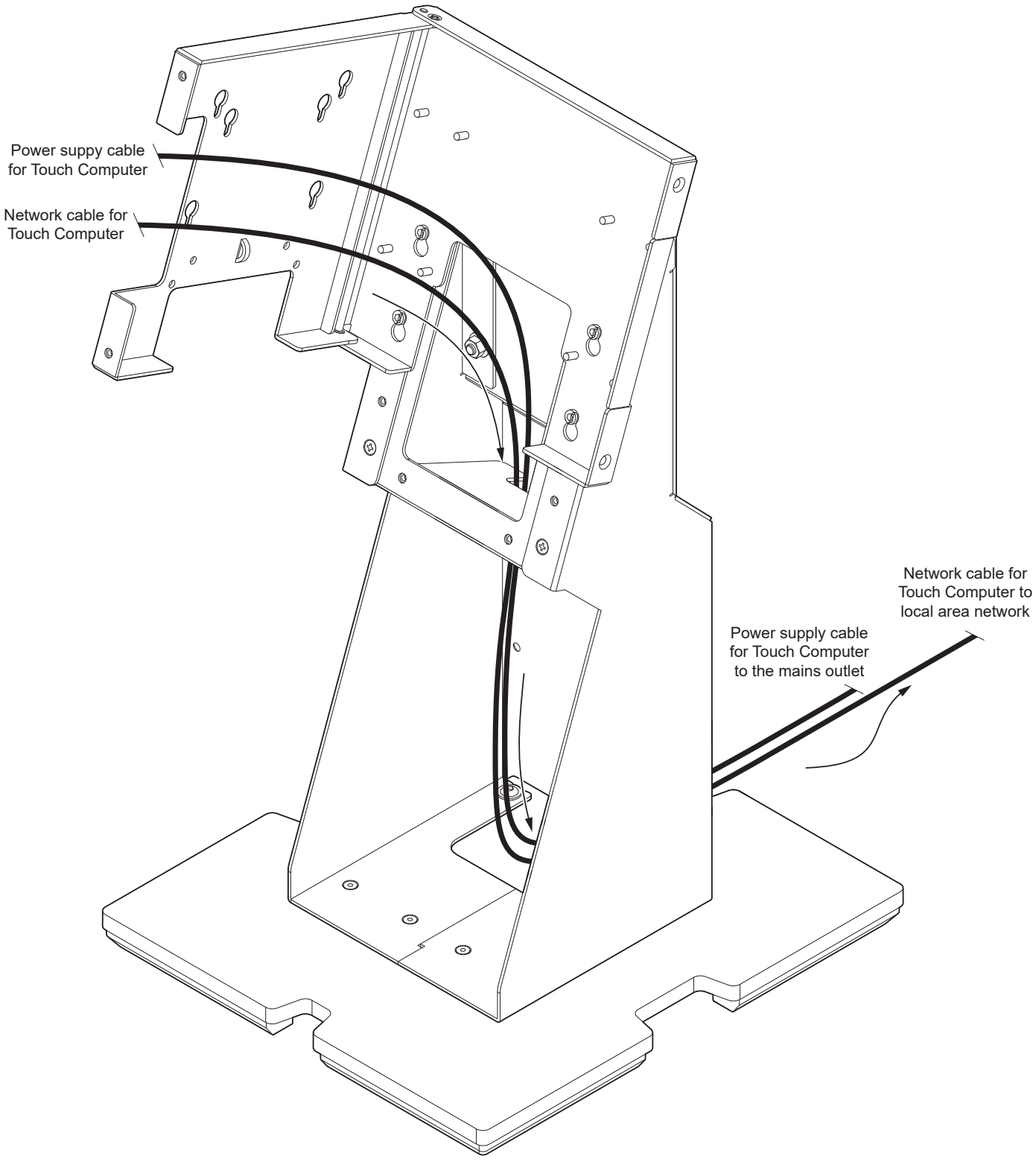
Open the VESA plate up to
the maximum opening position.

8



Lock the VESA plate by screwing one of the fixing screws removed at step 6.
If necessary, adjust the position pf the VESA plate (see chapter 4).

9



Place the power supply calbe and the network cables
for the Touch Computer connection as shown in figure.

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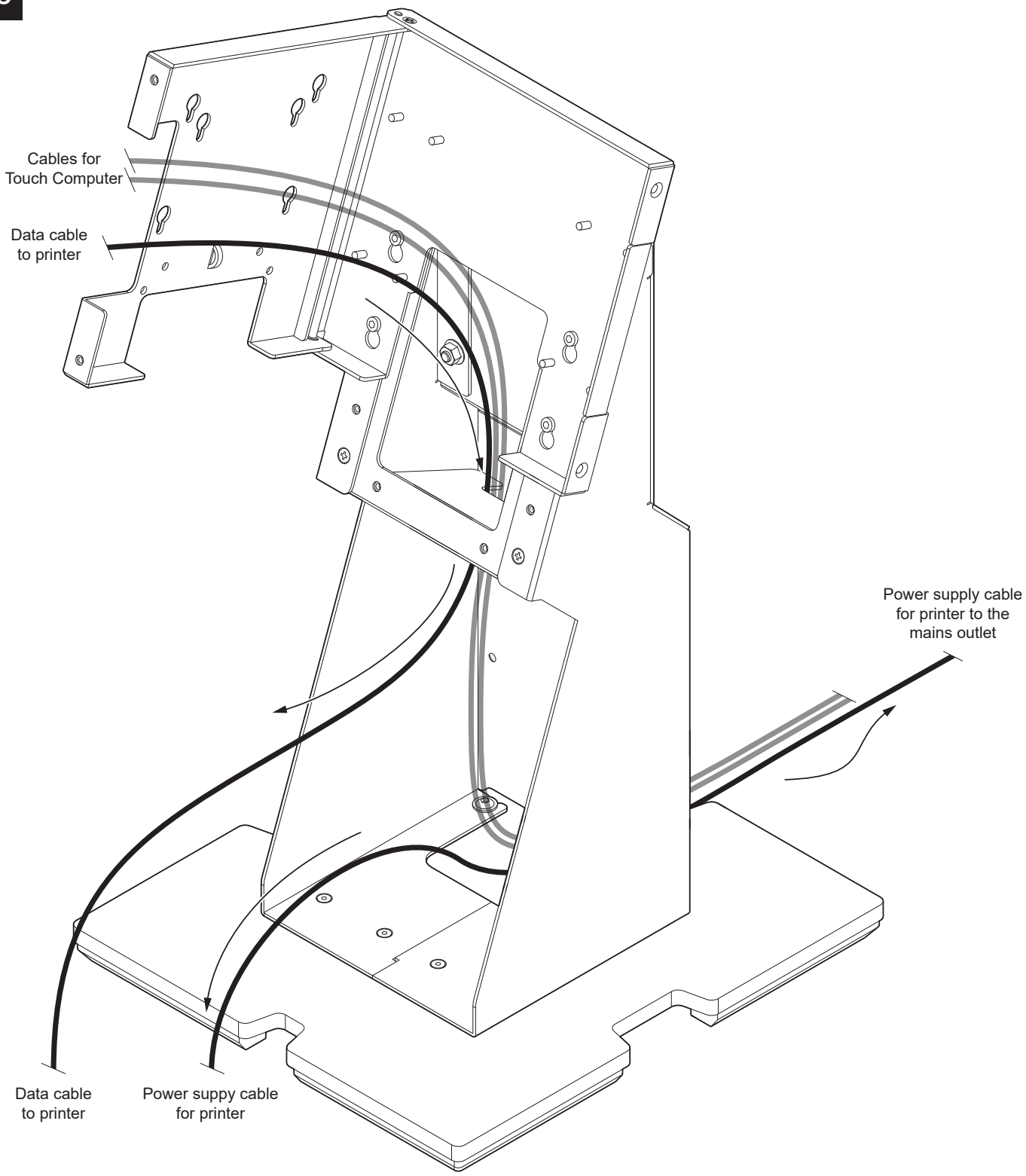
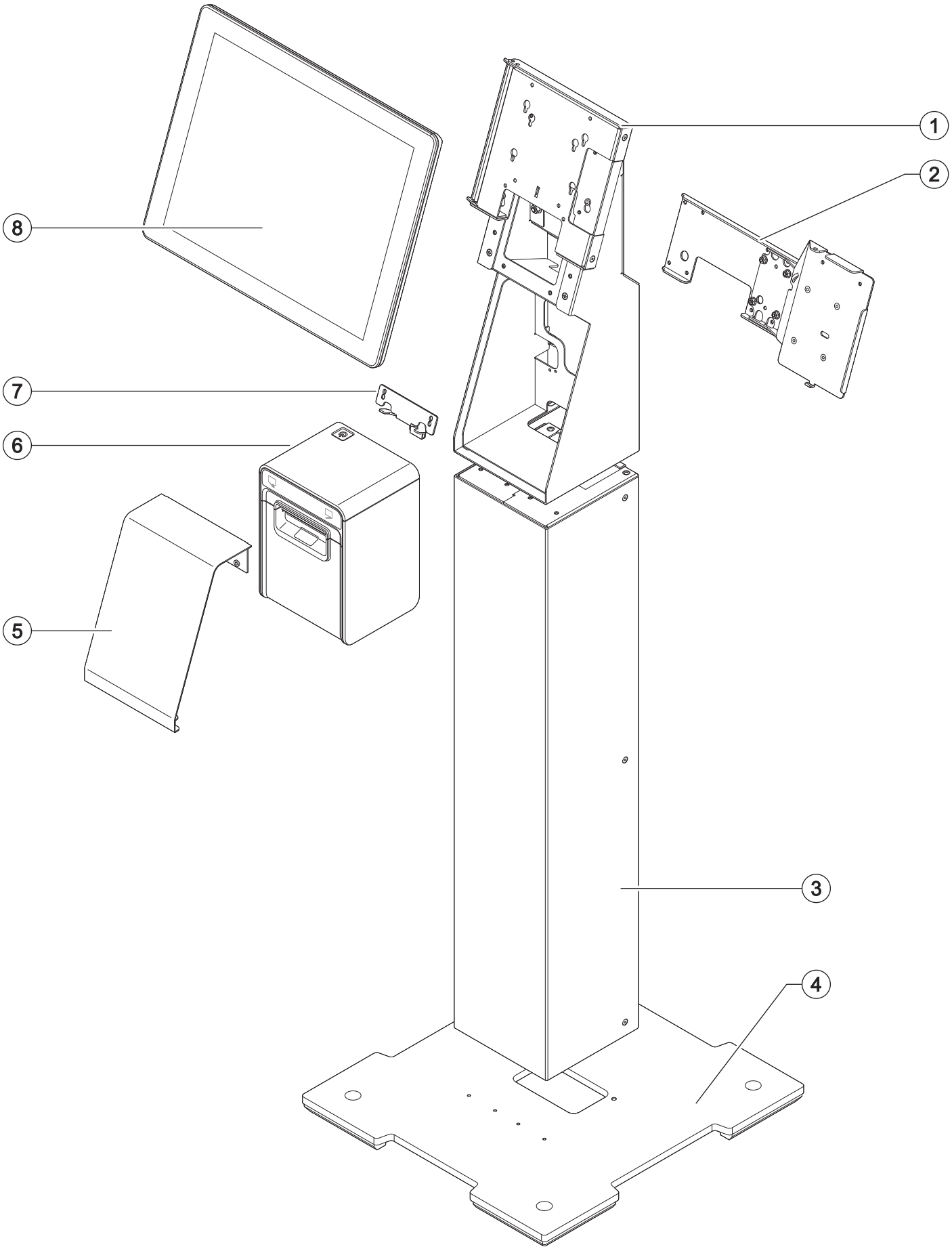


For a configuration with a printer unit installed, also place a data cable
and the power supply cable for printer connection as shown in figure.
Choose the data cable type according also to the Touch Computer to be installed.

3 PEDESTAL VERSION

N.	NOMENCLATURE	DESCRIPTION	
1	MAIN BODY	Main central body with printer drawer and VESA plate For box contents description, see paragraph 3.2 For assembly, see paragraph 3.5	-
2	POS SUPPORT	Support for POS terminal (see chapter 8)	OPTIONAL
3	STAND	Stand for PEDESTAL version For box contents description, see paragraph 3.3 For assembly, see paragraph 3.5	-
4	STAND BASE	Base for stand for PEDESTAL version For box contents description, see paragraph 3.3 For assembly, see paragraph 3.5	-
5	CLOSING PANEL	Closing front panel (see chapter 8)	OPTIONAL
6	PRINTER	Thermal printer unit (K3, P3, P3L) For assembly, see chapter 6	NOT INCLUDED
7	BCR SUPPORT	Support for barcode reader (see chapter 8)	OPTIONAL
8	TOUCH COMPUTER	Touch screen computer (Silk 15”, Aragon 15”, Ascent 15", Peak 15", Peak 22", generic) For assembly, see chapter 5	NOT INCLUDED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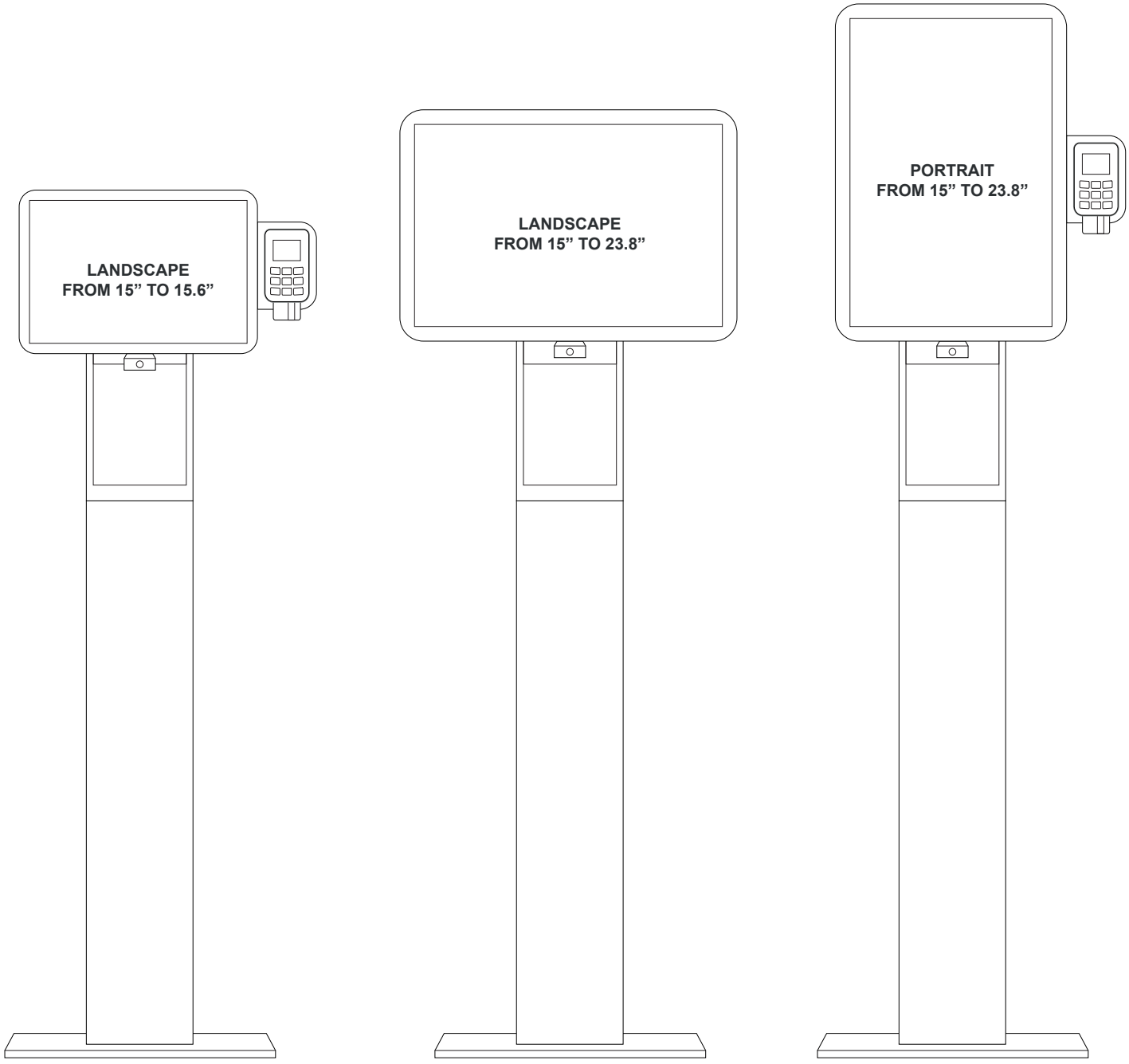
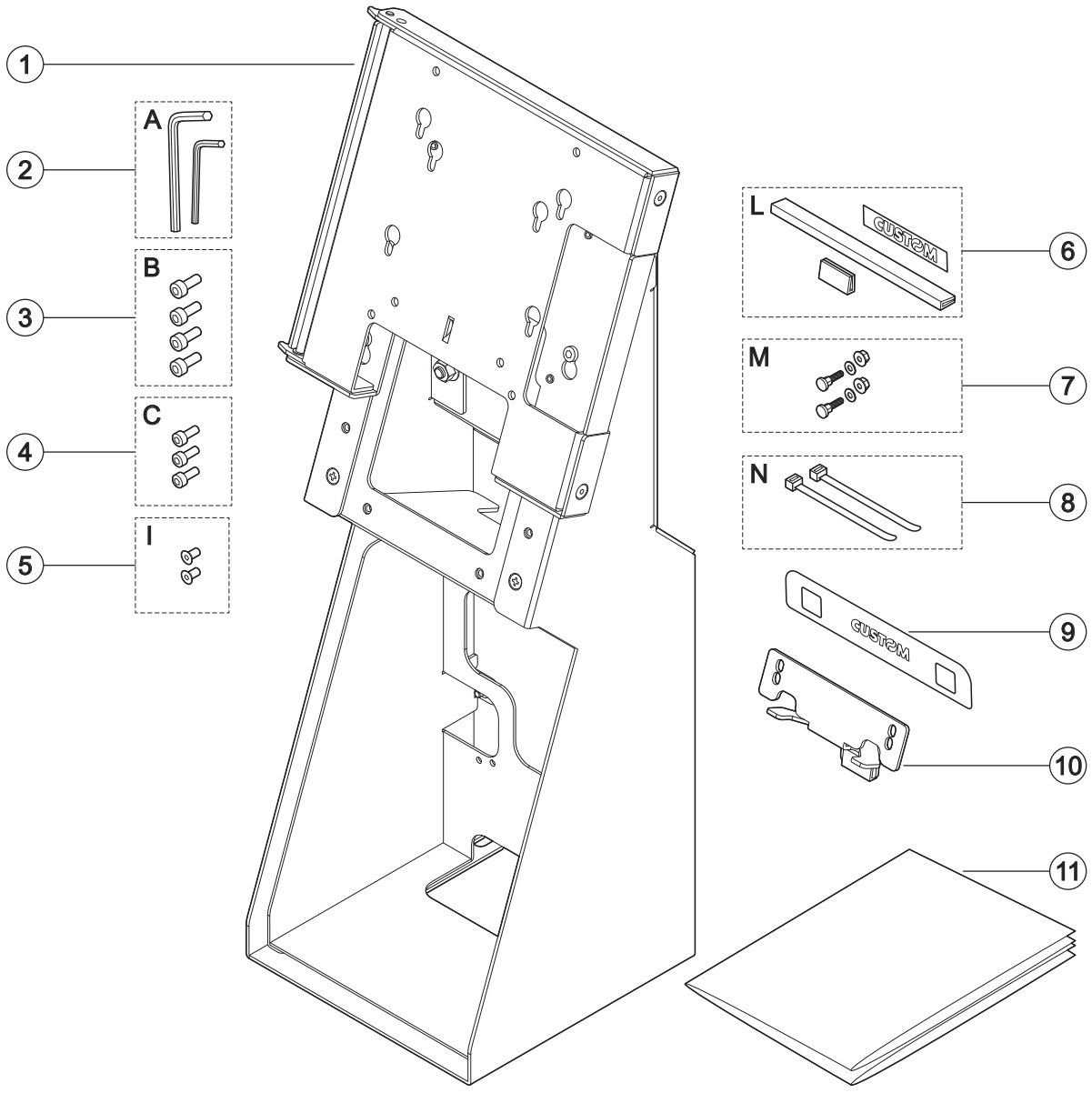
3.1 Available configurations for PEDESTAL version



3.2 Main body box contents

Remove the componet from its carton being careful not to damage the packing material so that it may be re-used if the device is to be transported in the future.
Make sure that all the components illustrated below are present and that there are no signs of damage. If there are, contact customer service.

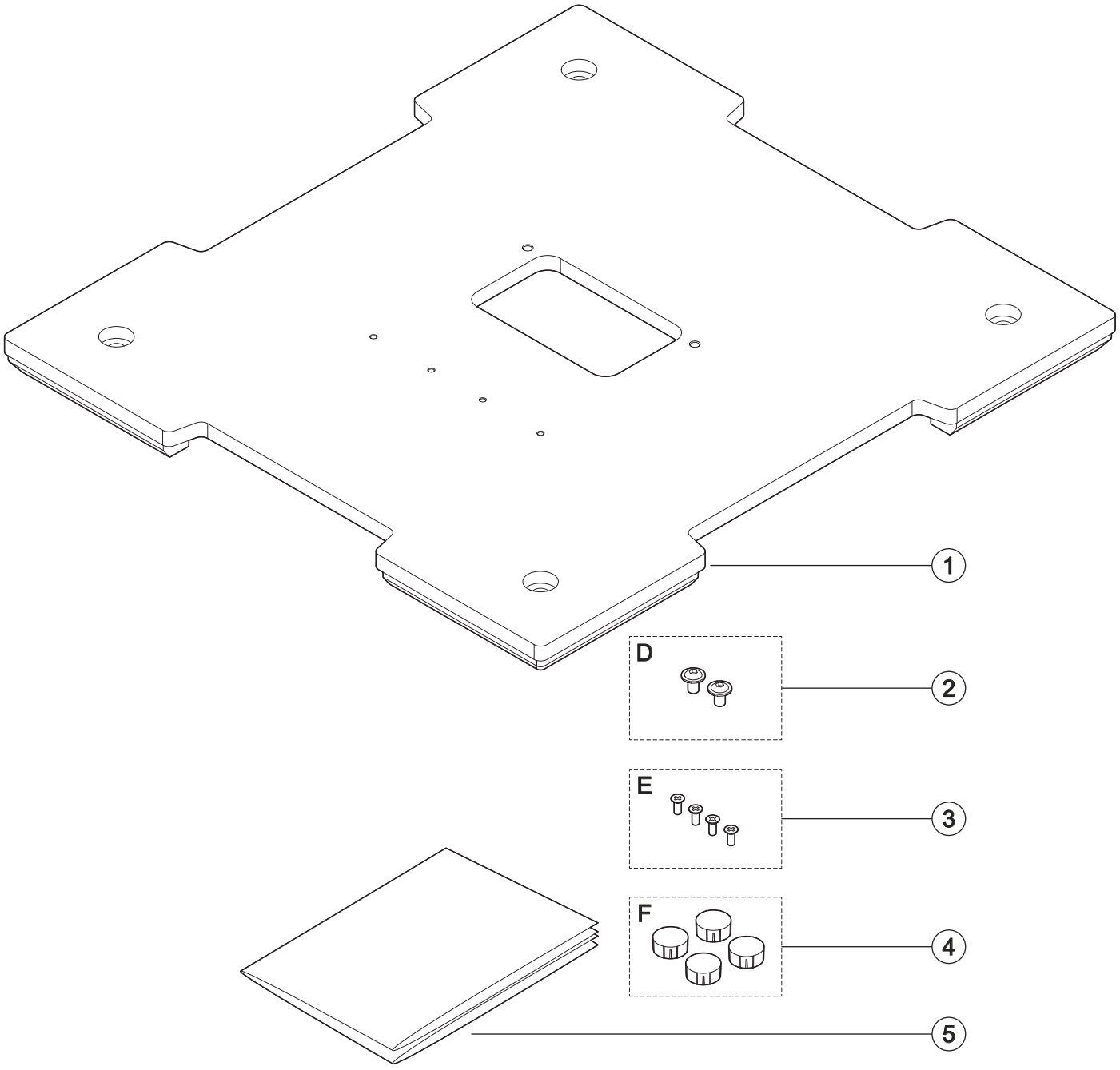
1. Main body
2. Bag A: allen keys for assembly
3. Bag B: 4 x fixing screws for Touch Computer assembly (see chapter 5)
4. Bag C: 3 x fixing screws for K3 printer assembly (see paragraph 6.1)
5. Bag I: 2 x fixing screw for the stop plate assembly (see reference 10)
6. Bag L: logo label for P3, rubber strips for P3 and P3L printers assembly (see paragraph 6.2 and paragraph 6.3)
7. Bag M: fixing small parts for P3 and P3L printers assembly- screws x 2, washers x 2 , nuts x 2 (see paragraph 6.2 and paragraph 6.3)
8. Bag N: 2 x cable tie for Touch Computerassembly (see chapter 5)
9. Keys label for K3 (see paragraph 6.1)
10. Stop plate for P3 and P3L printers assembly (see paragraph 6.2 and paragraph 6.3)
11. Documentation



3.3 Stand base box contents

Remove the componet from its carton being careful not to damage the packing material so that it may be re-used if the device is to be transported in the future.
Make sure that all the components illustrated below are present and that there are no signs of damage. If there are, contact customer service.

1. Stand base
2. Bag D: 2 x fixing screws
3. Bag E: 4 x fixings screws
4. Bag F: 4 x caps for fixing screws
5. Documentation

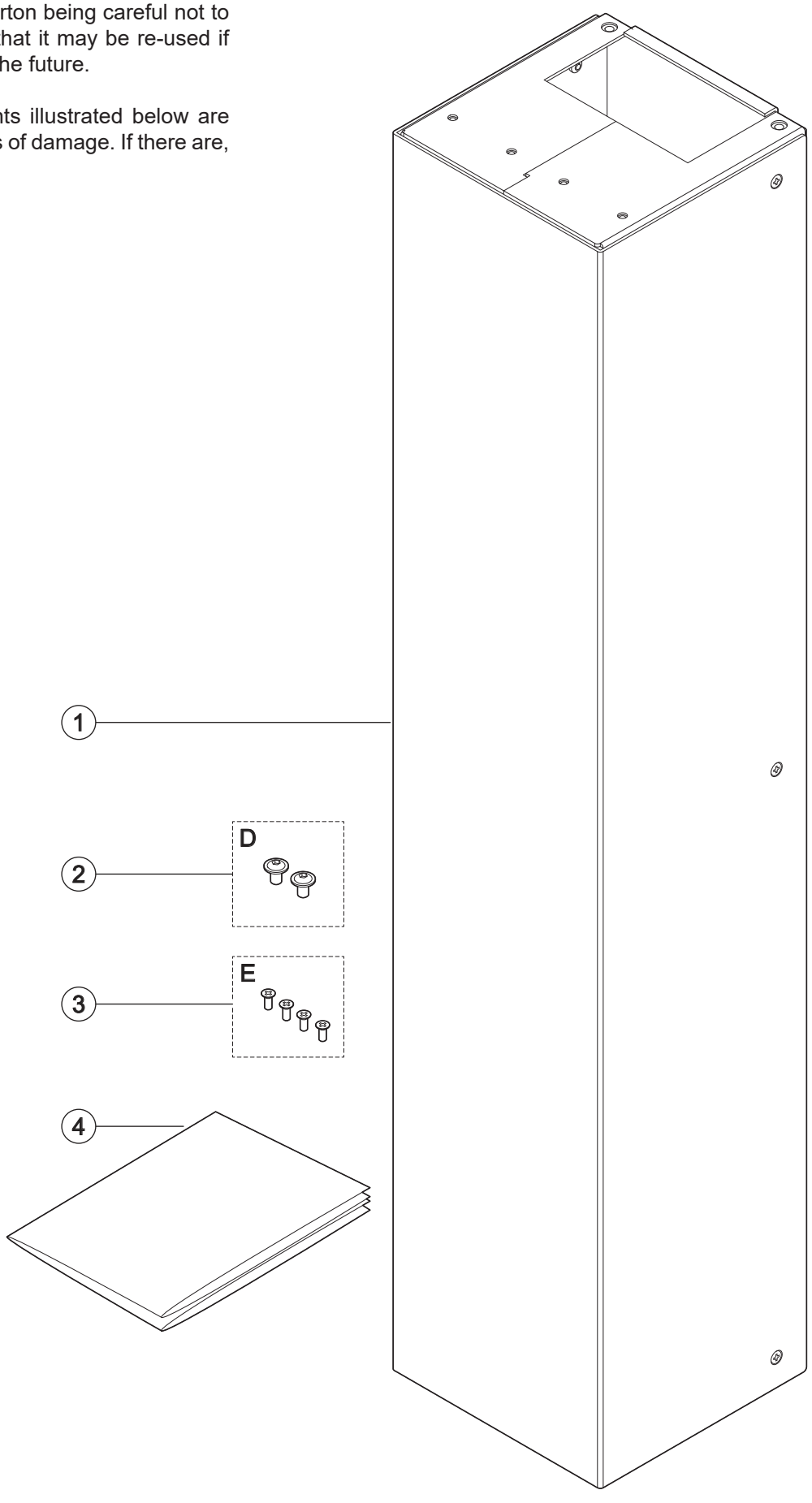


3.4 Stand box contents

Remove the componet from its carton being careful not to damage the packing material so that it may be re-used if the device is to be transported in the future.

Make sure that all the components illustrated below are present and that there are no signs of damage. If there are, contact customer service.

1. Stand
2. Bag D: 2 x fixing screws
3. Bag E: 4 x fixings screws
4. Documentation



3.5 PEDESTAL version assembling

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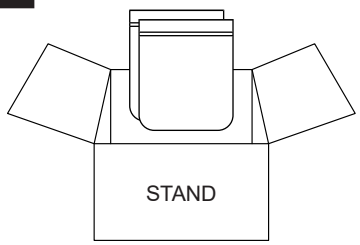
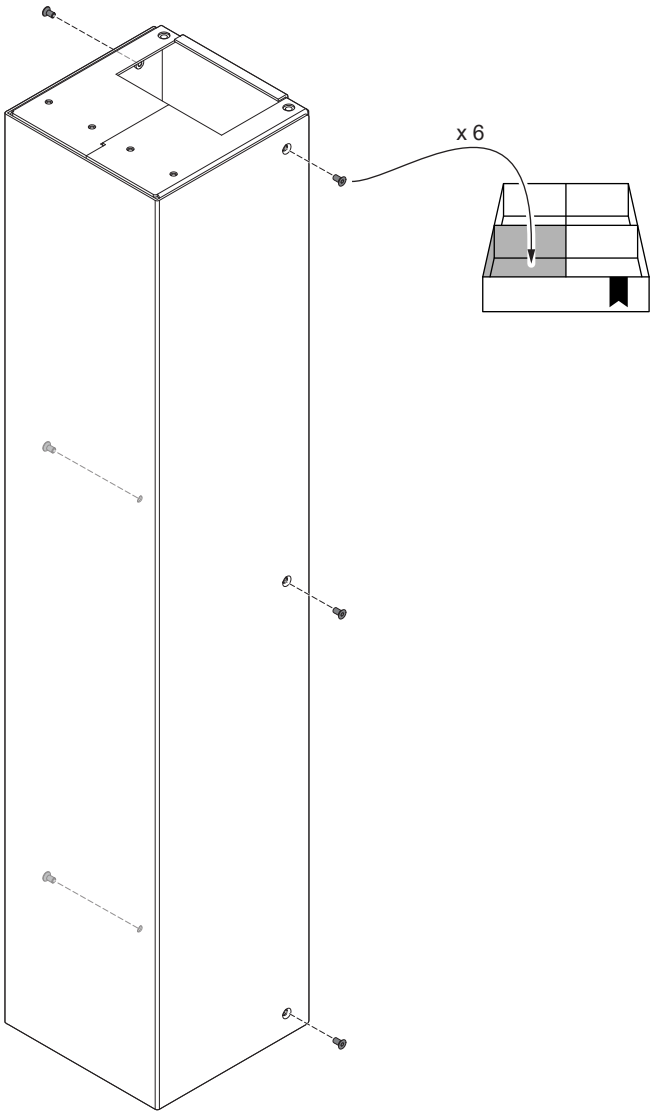
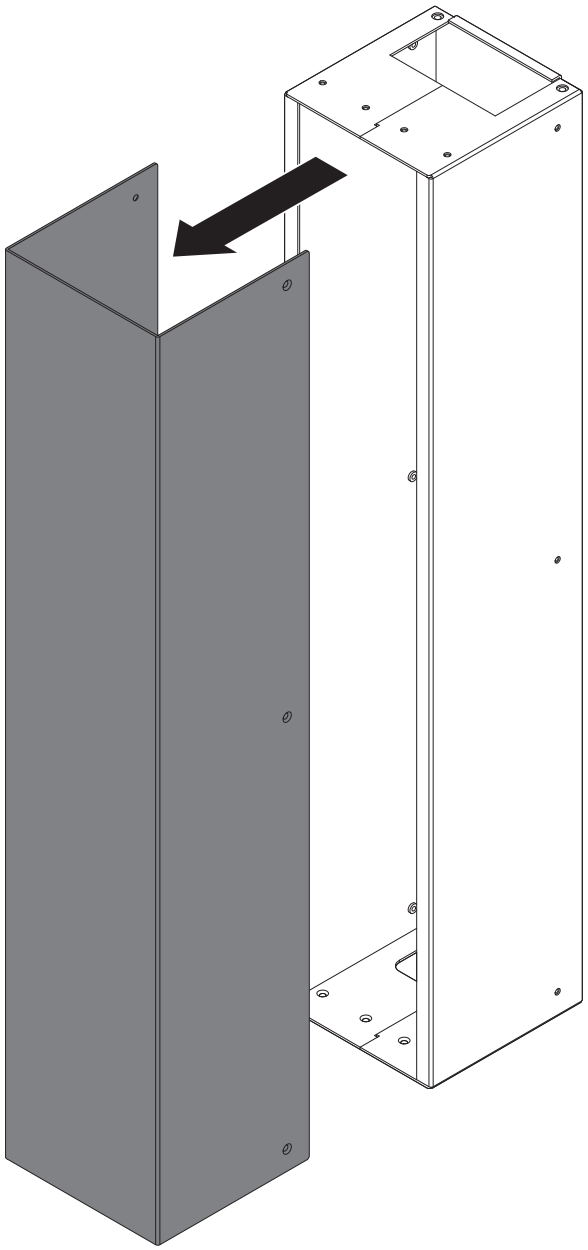
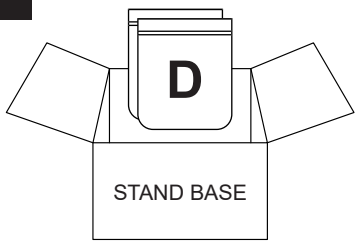


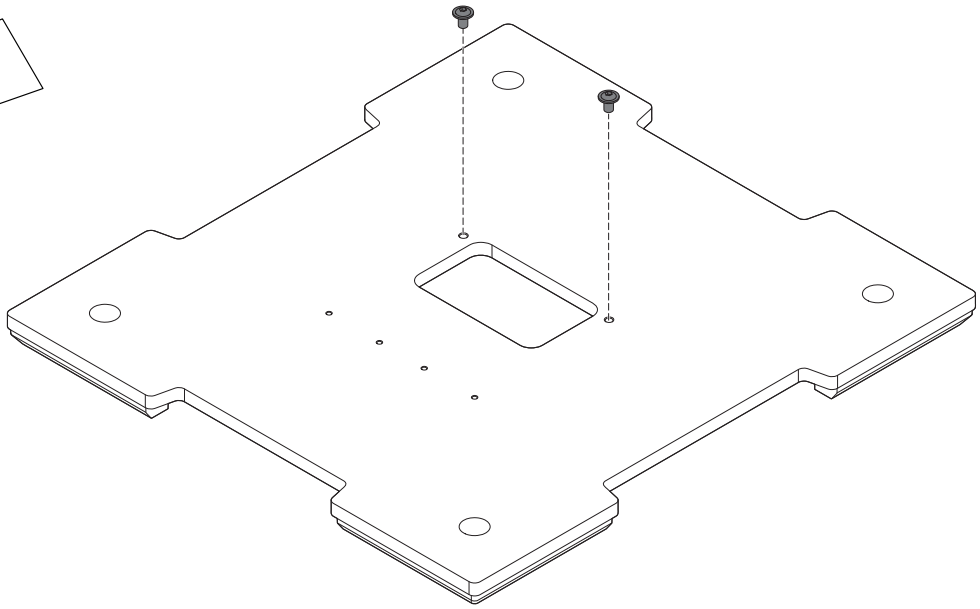




Unpack the box contents of the stand (see paragraph 3.4).
Unscrew the six fixing screws and remove the cover panel of the stand.
Save the six screws for later.

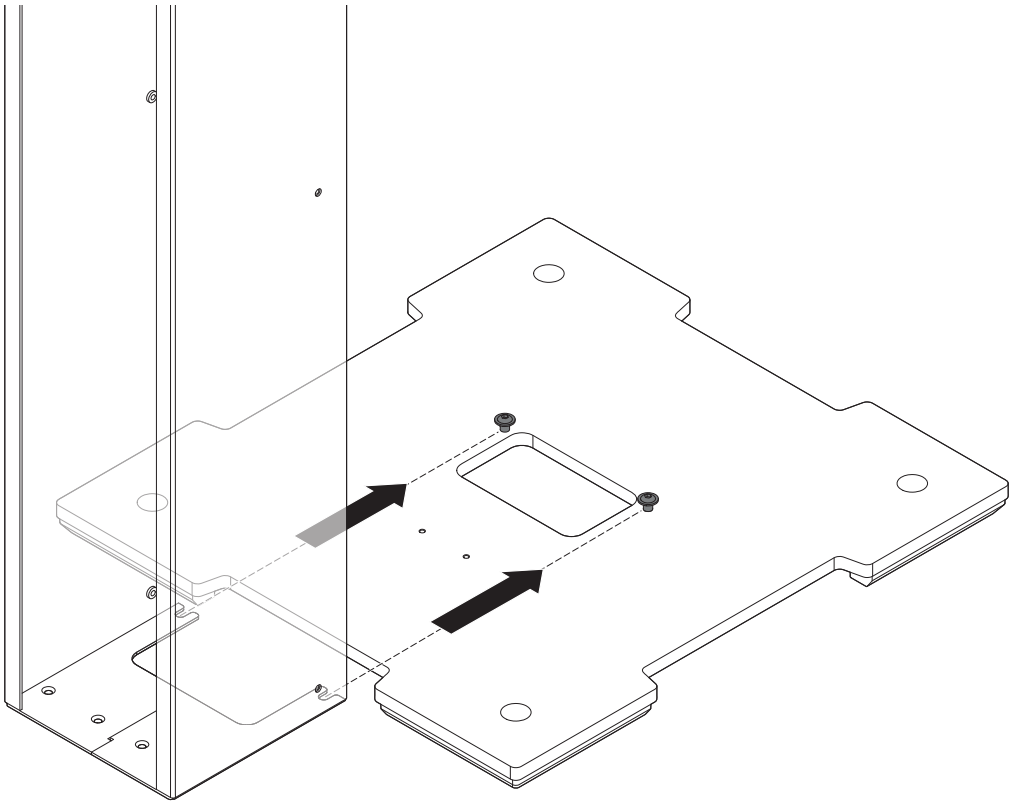
2





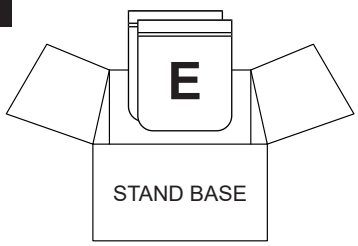
Unpack the box contents of the stand base (see paragraph 3.3) and
screw the two rear screws from the bag D on the stand base without tightening.

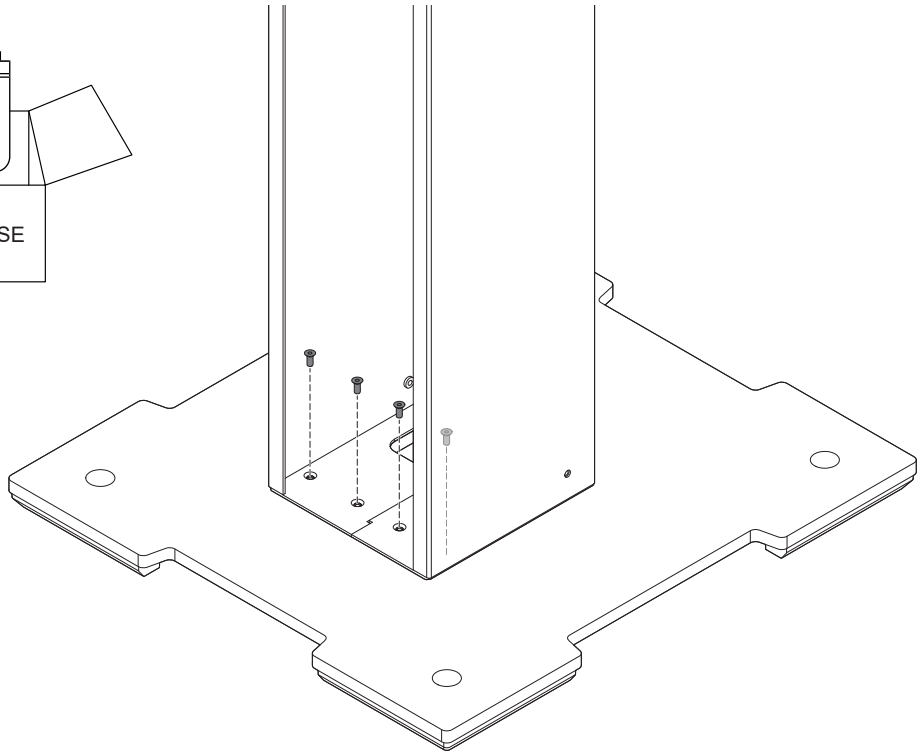
3



Insert the two screws assembled in the step 2
into the two slots on the bottom of the stand frame.

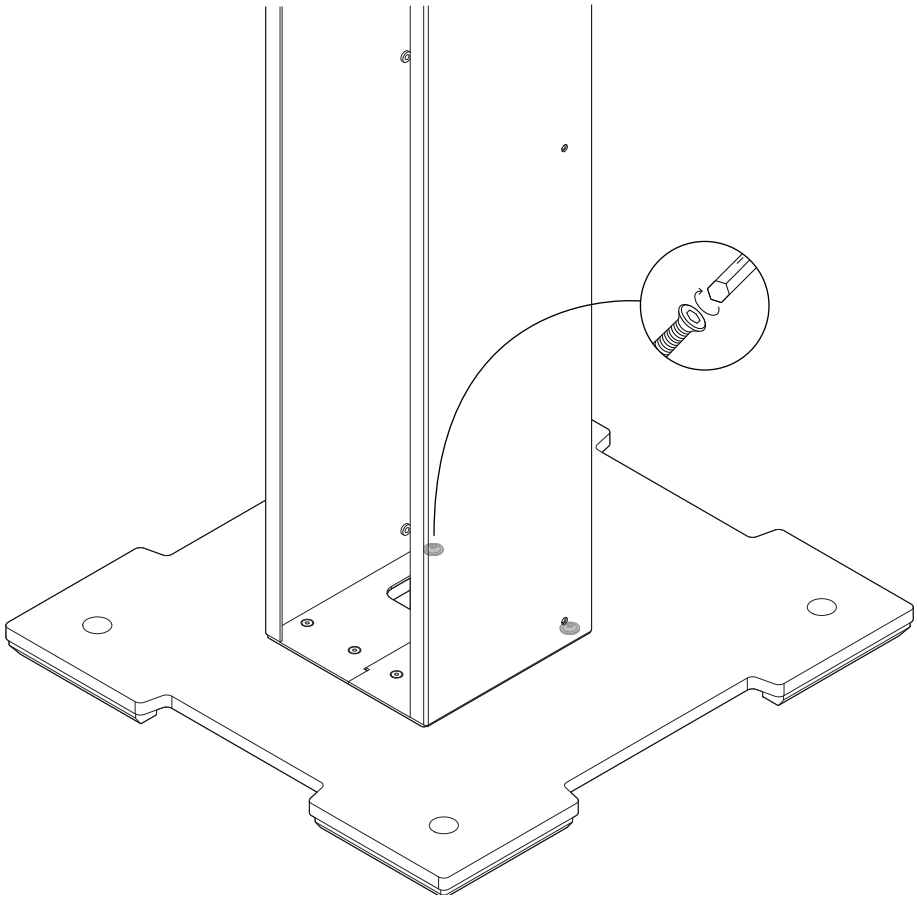
4





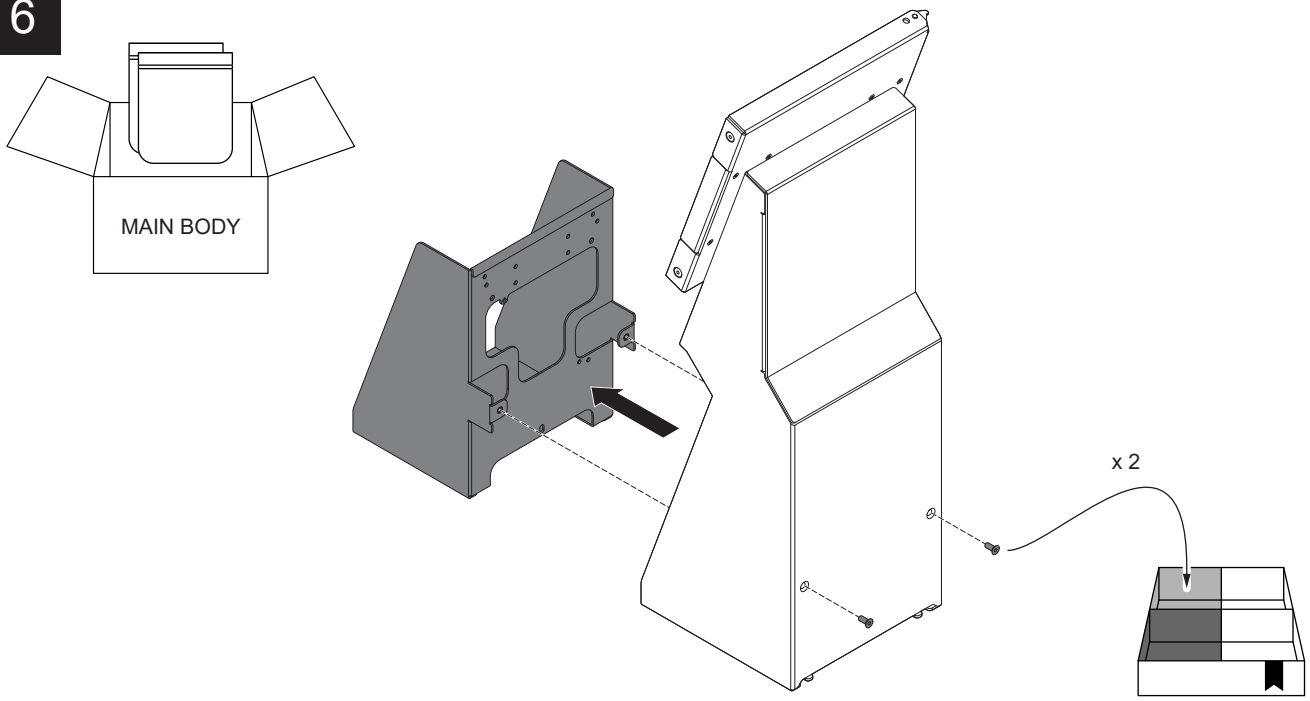
Unpack the bag E from the box contents of the stand base (see paragraph 3.3) and screw the four front screws.

5



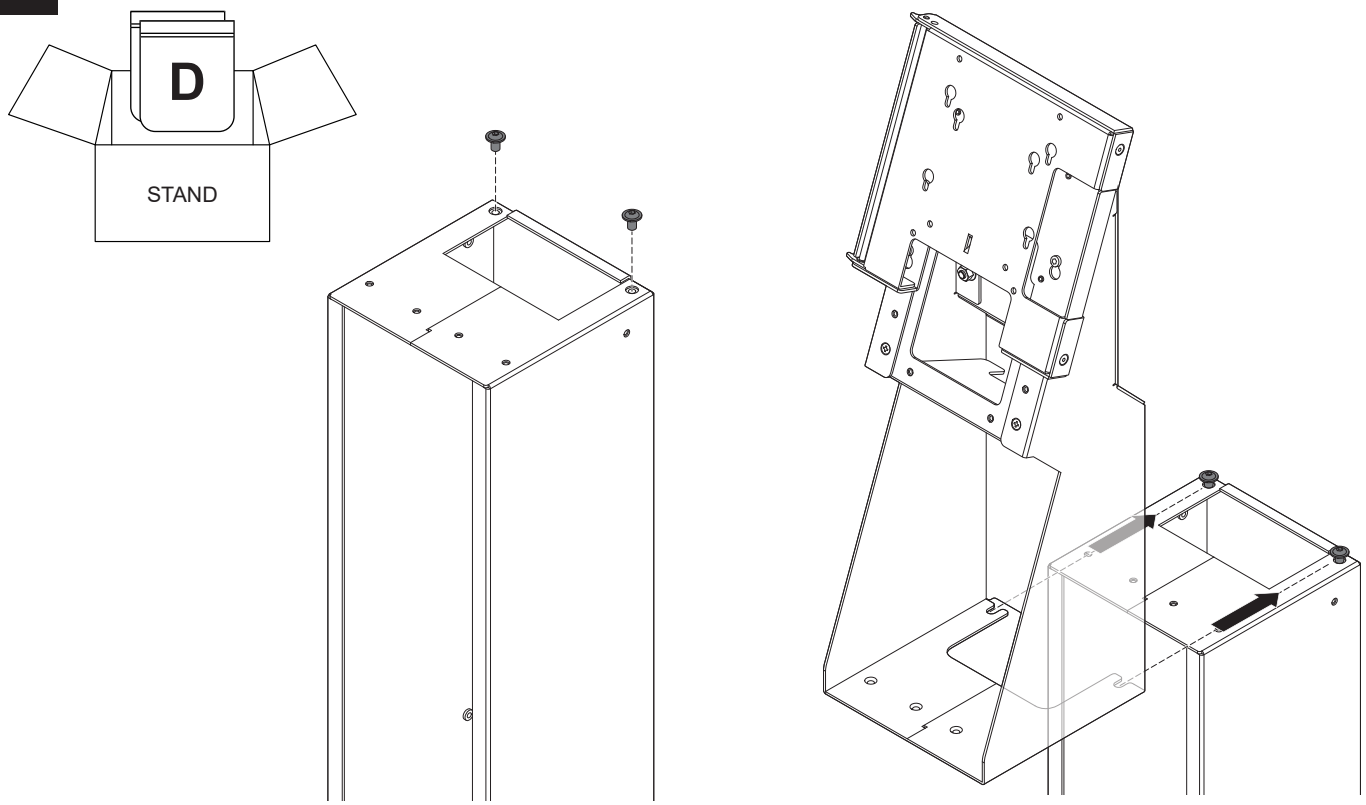
Tighten the two rear screws assembled in the step 2.

6



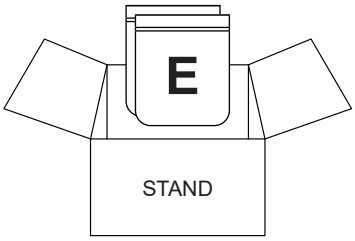
Unpack the box contents of the main body (see paragraph 3.2).
Unscrew the two fixing screws shown in figure and remove the drawer from the frame of the main base.
Save the two screws for later.

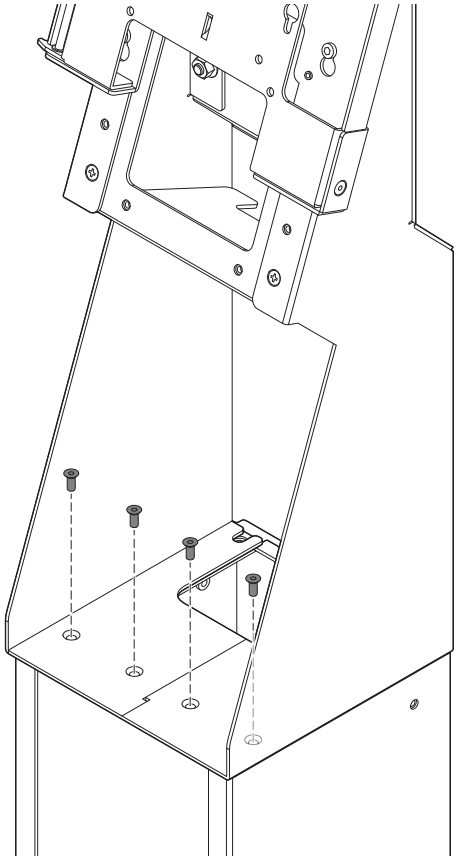
7



Unpack the bag D from the box contents of the stand (see paragraph 3.4)
and screw the two rear screws for the stand fixing without tightening.
Insert the two screws into the two slots on the bottom of the main body frame.

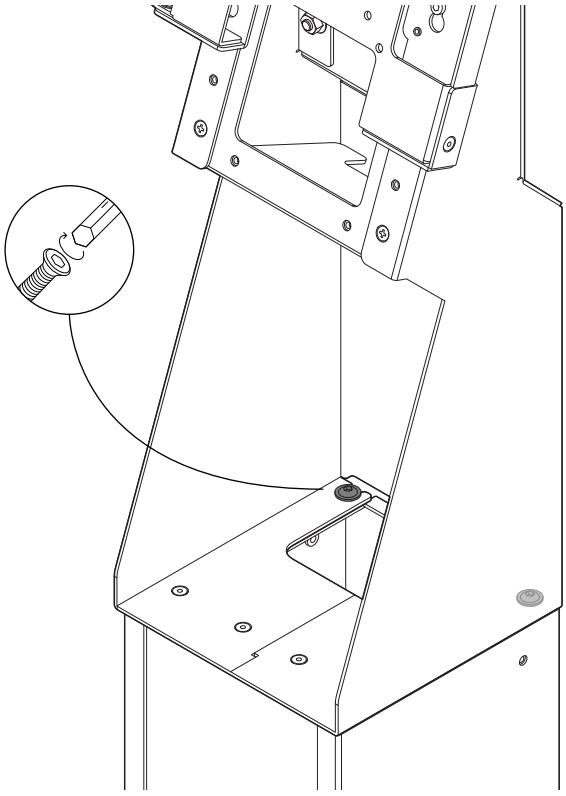
8





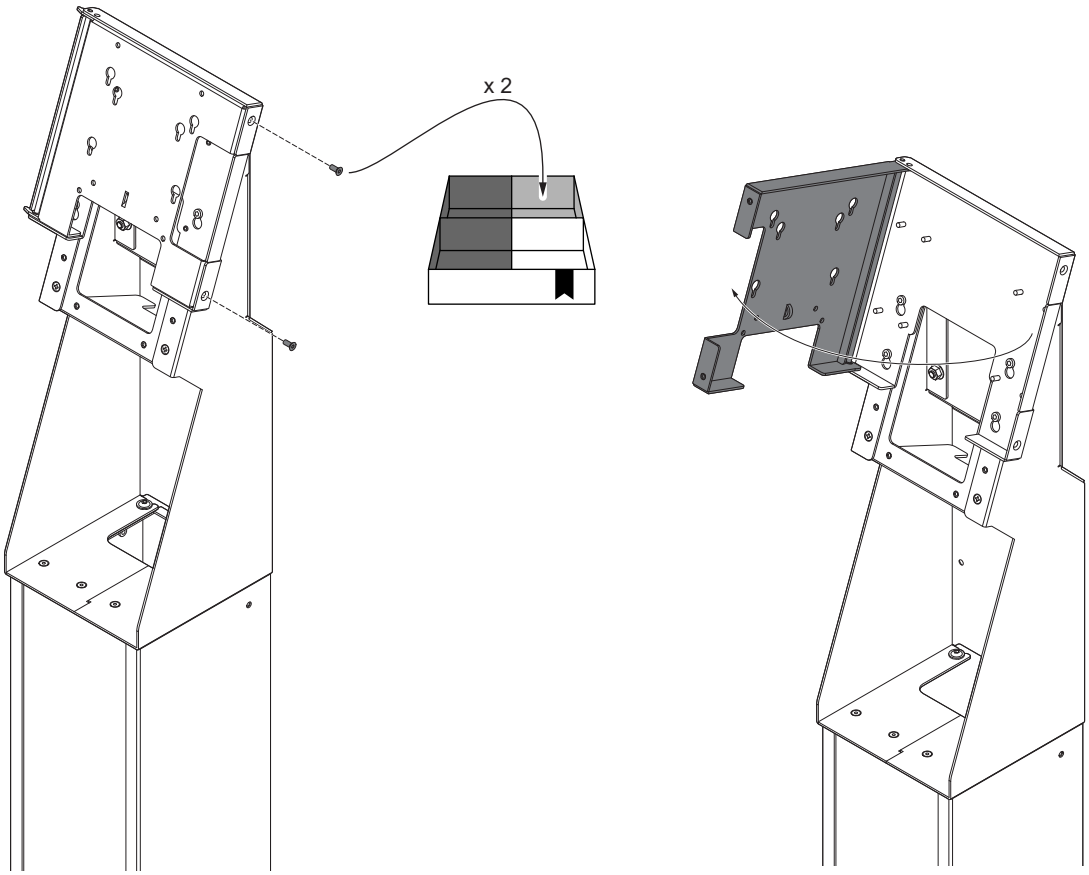
Unpack the bag E from the box contents of the stand (see paragraph 3.4)
and screw the four front screws.

9



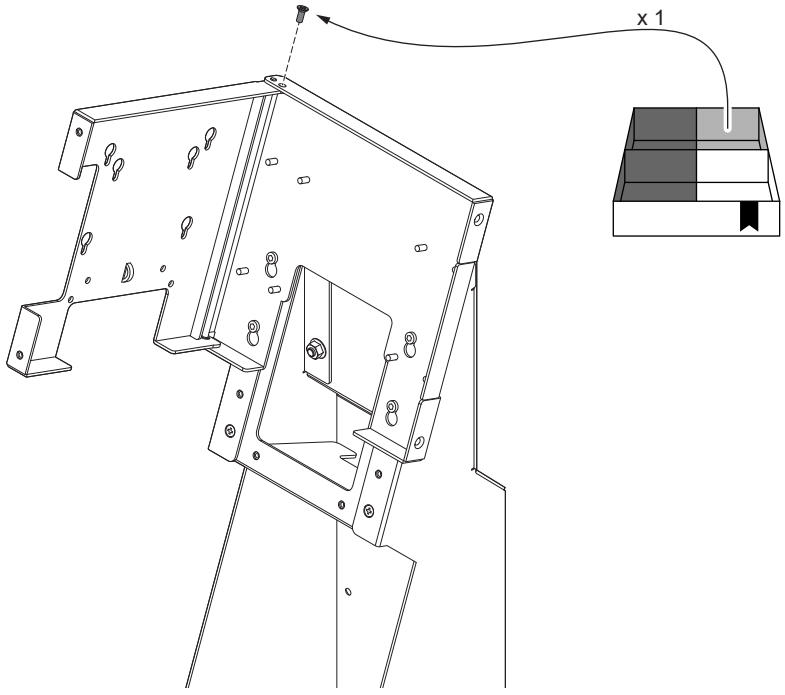
Tighten the two rear screws
assembled in the step 7.

10



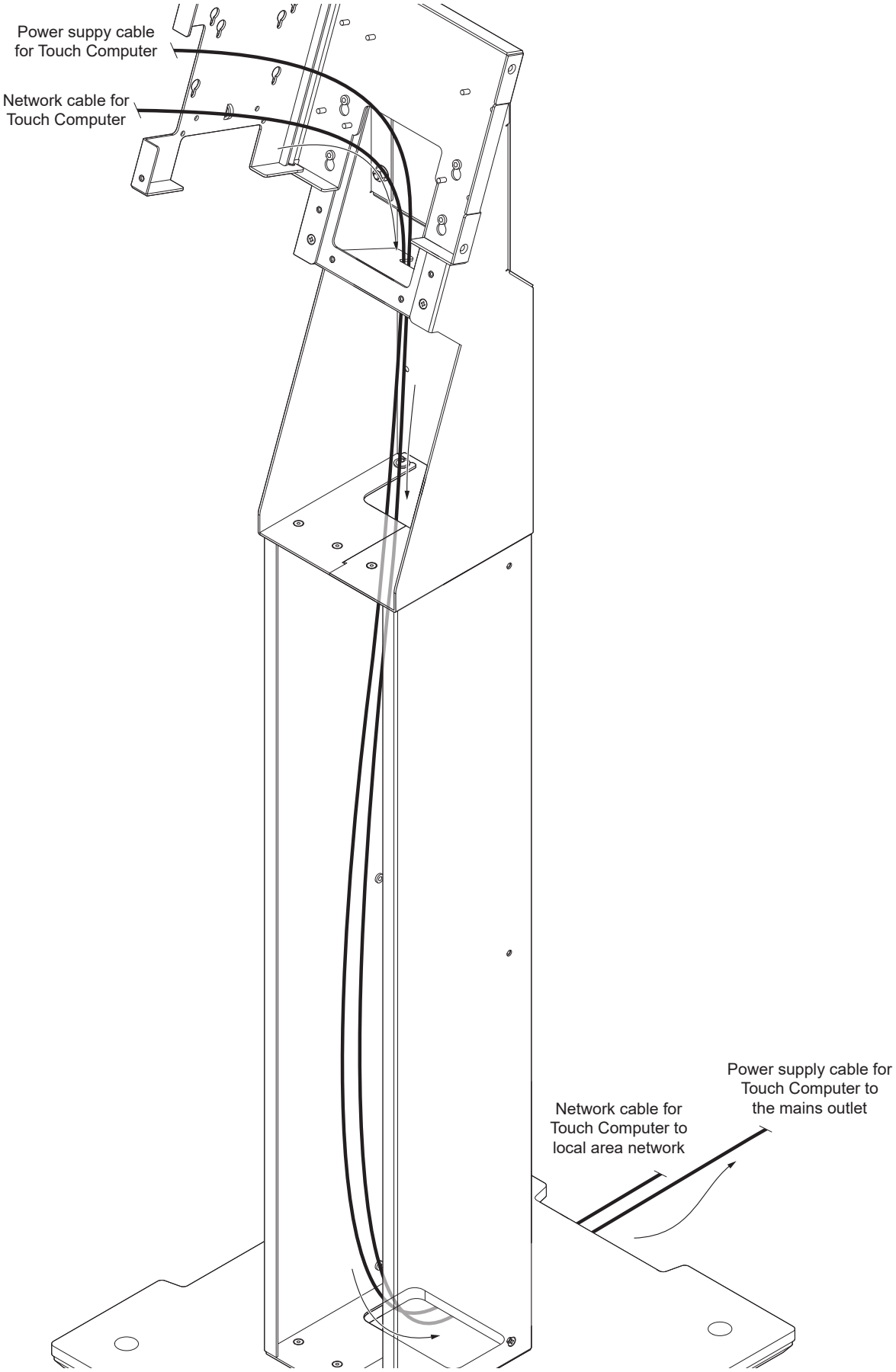
Unscrew the two fixing screws and open the VESA plate.
Save the two screws for later.

11



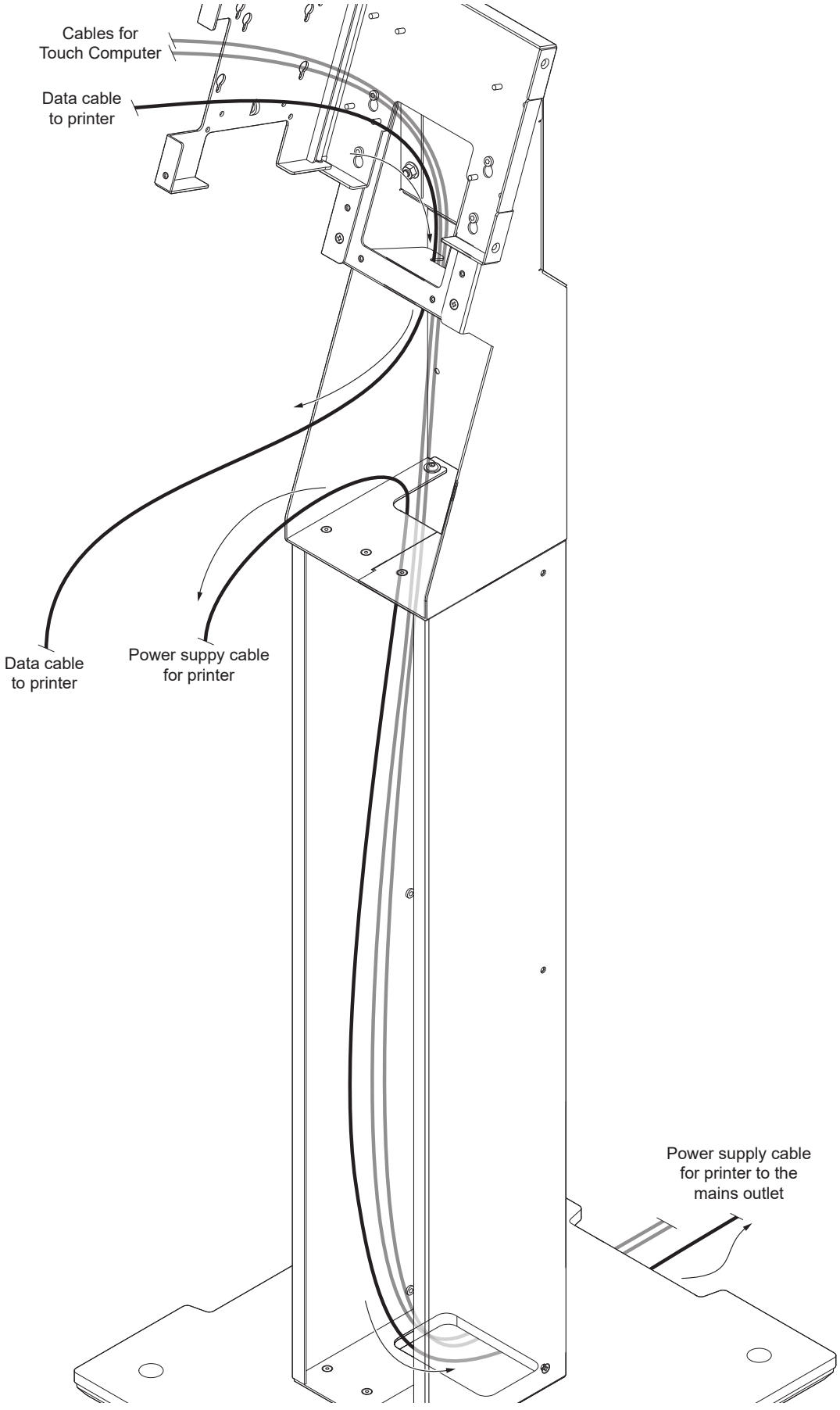
Lock the VESA plate by screwing one of the fixing screws removed at step 10.
If necessary, adjust the position pf the VESA plate (see chapter 4).

12



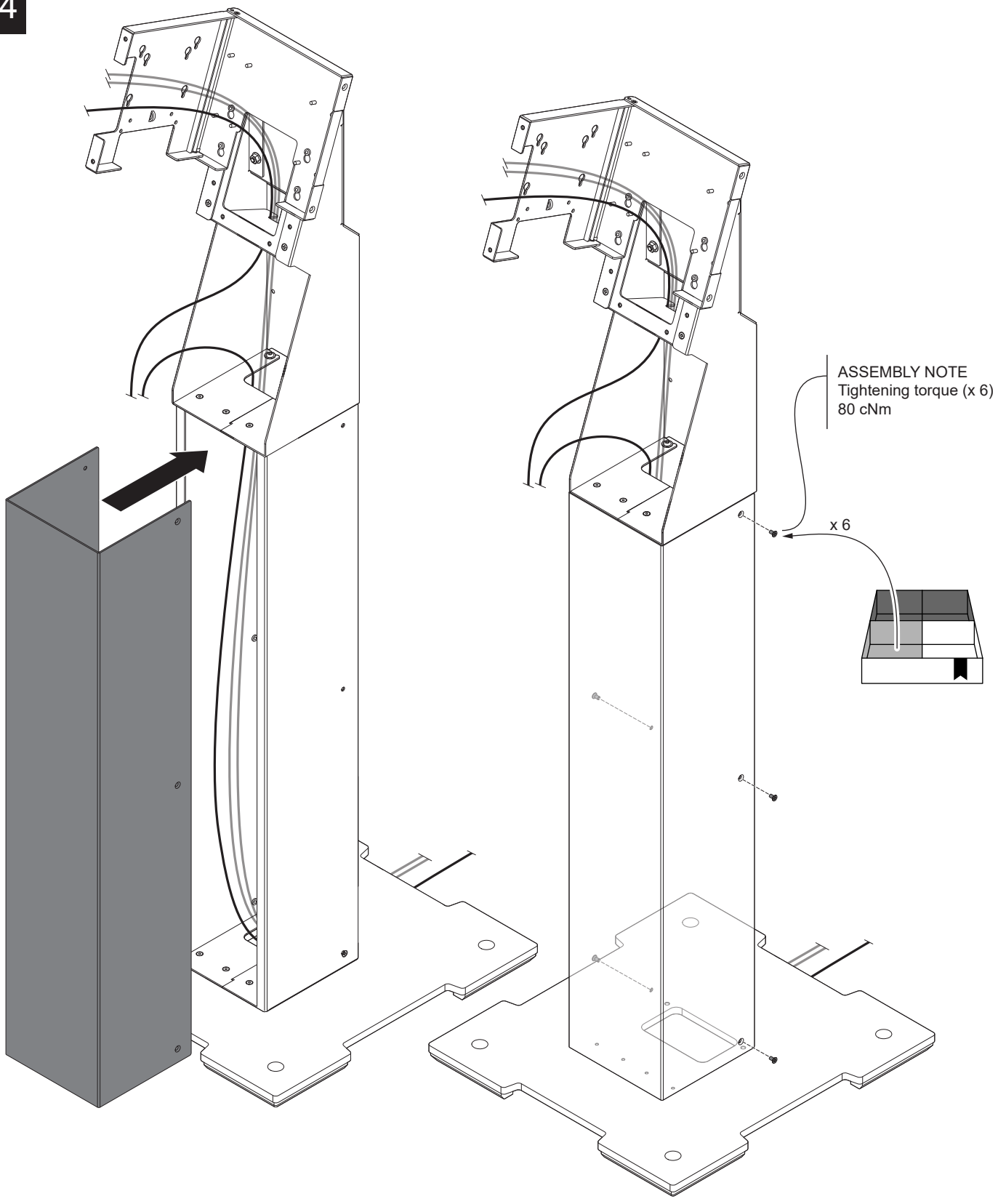
Place the power supply calbe and the network cables
for the Touch Computer connection as shown in figure.

13



For a configuration with a printer unit installed, also place the a data cable and the power supply cable for printer connection as shown in figure. Choose the cable type according to the Touch Computer to be installed.

14

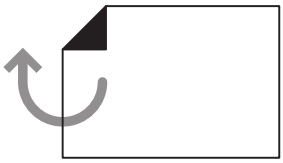


Insert the cover panel of the stand and fix the six screws
removed at step 1.

3.6 PEDESTAL version floor fixing

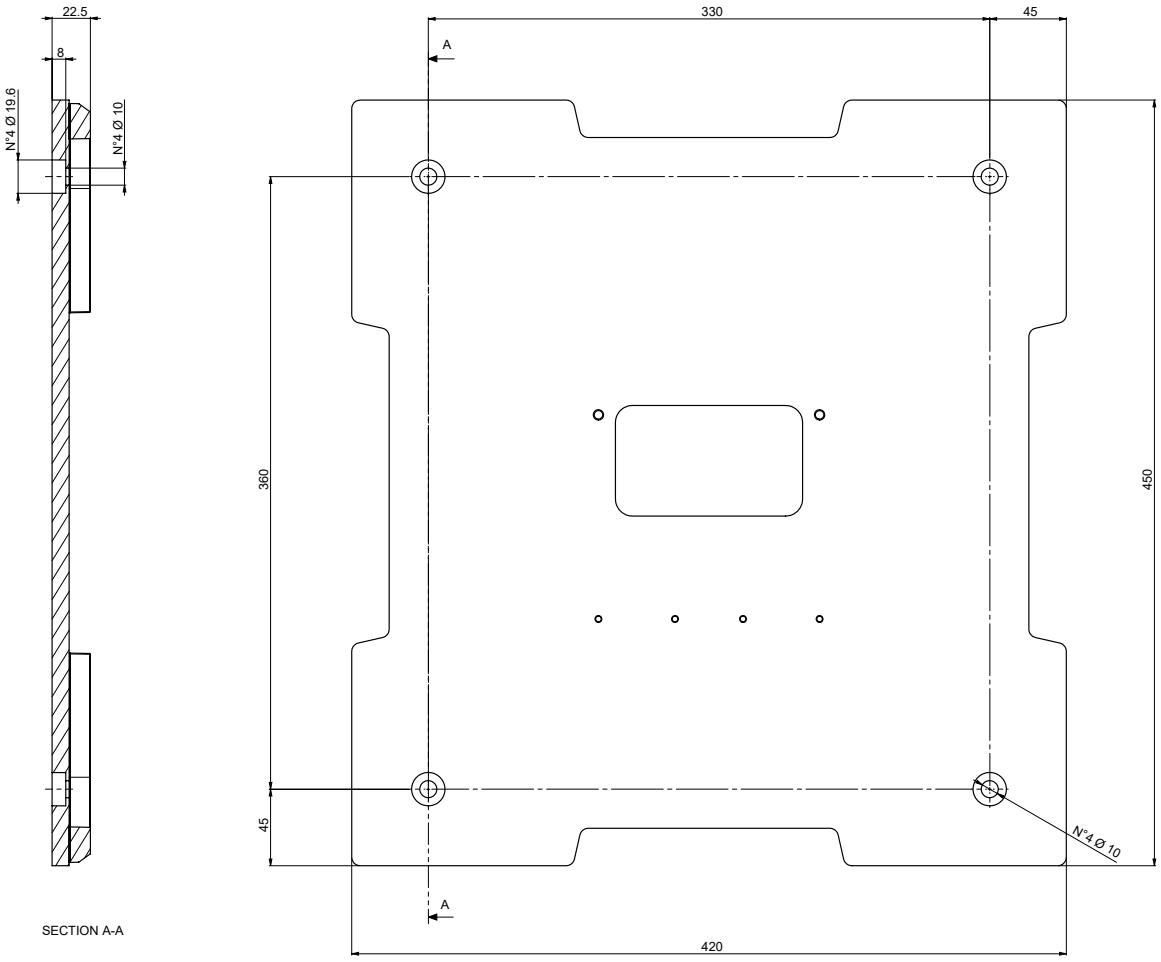
Always fix directly to the floor the CONNECT in PEDESTAL configuration with four screws (diameter 8 mm) using the four holes on the stand base. Refer to the following figures for procedure and dimensions.

1



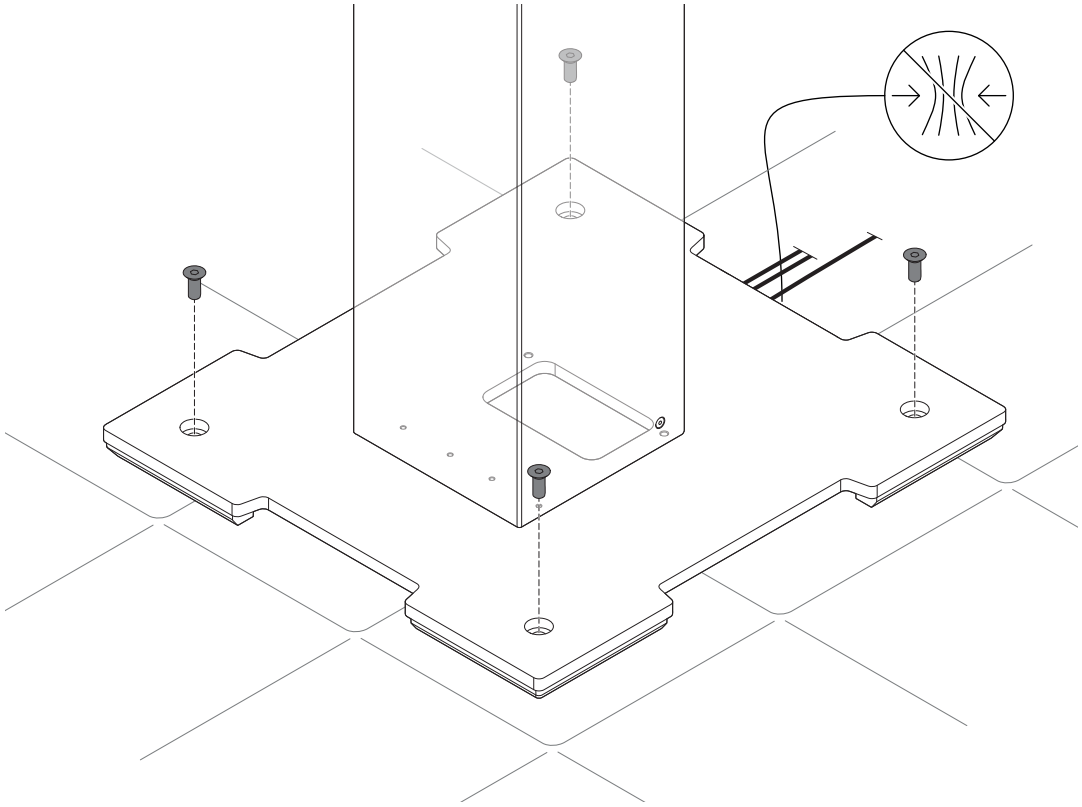
Assemble the PEDESTAL version
(see paragraph 3.5).

2



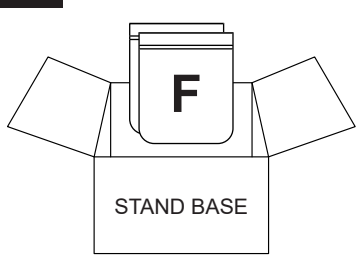
Prepare the floor with four holes according to the dimensions
of the pedestal base shown in figure.

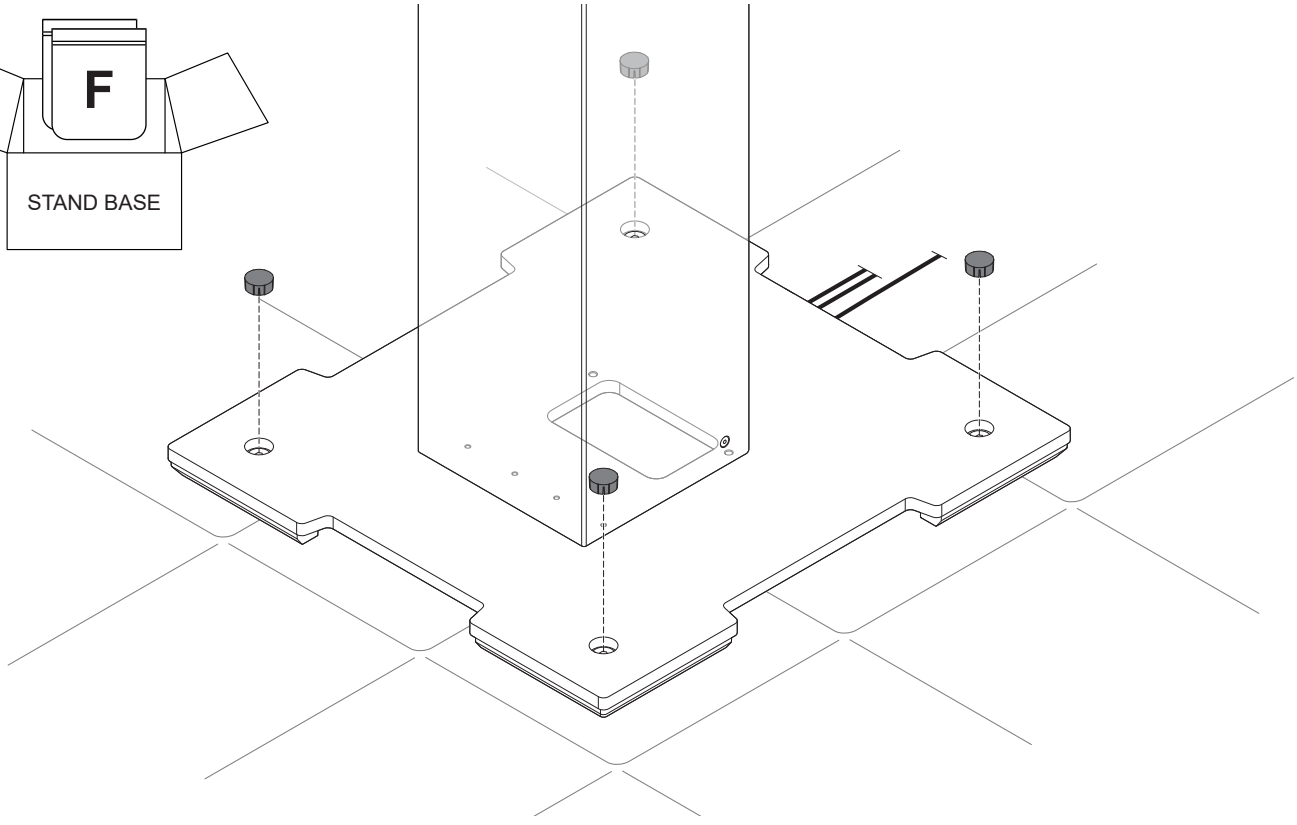
3



ATTENTION: Always fix directly to the floor the PEDESTAL version with four proper screws (diameter 8 mm).
Be careful not to squeeze che cables!

4





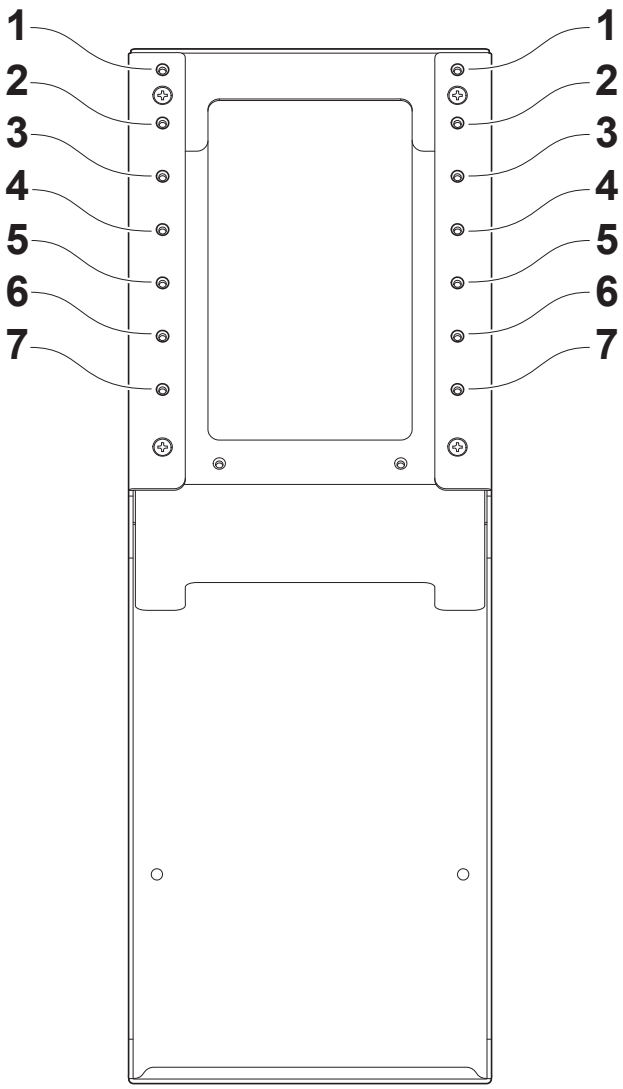
Unpack the four caps from the bag F of the box contents of the stand base(see paragraph 3.3).
Cover the fixing screws with the four caps.

4 ADJUSTING OF VESA PLATE POSITION

The frame of the main body provides seven pairs of mounting holes for adjusting the position of the VESA plate according to the dimensions and the orientation of the Touch Computer (see following figure.

For the following models of Touch Computer, use the suggested mounting points:

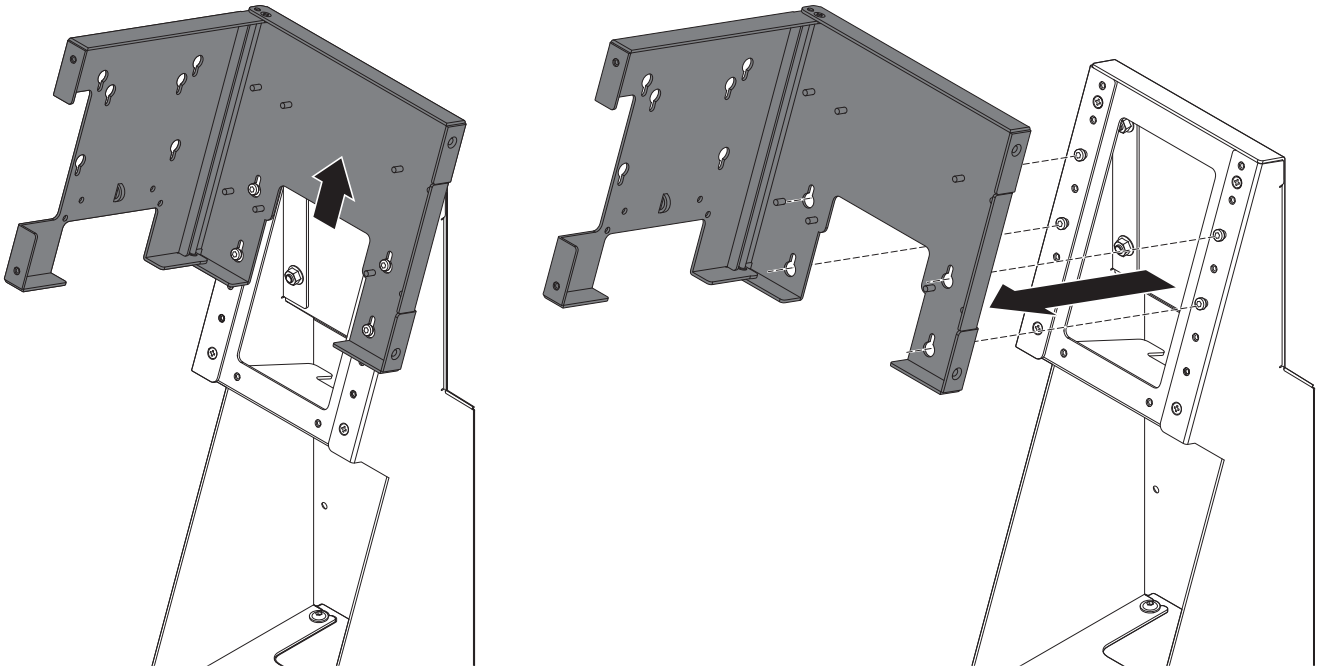
DIMENSIONS	MODELS	ORIENTATION	MOUNTING POINTS
15"	Peak 15, Ascent, Silk, Aragon	Portrait	3 and 5
		Landscape	5 and 7
22"	Peak 22	Portrait	1 and 3
		Landscape	3 and 5



For other models, dimensions and orientation, check the dimensions in the chapter 7 of this manual and make some test to find the best mounting position.

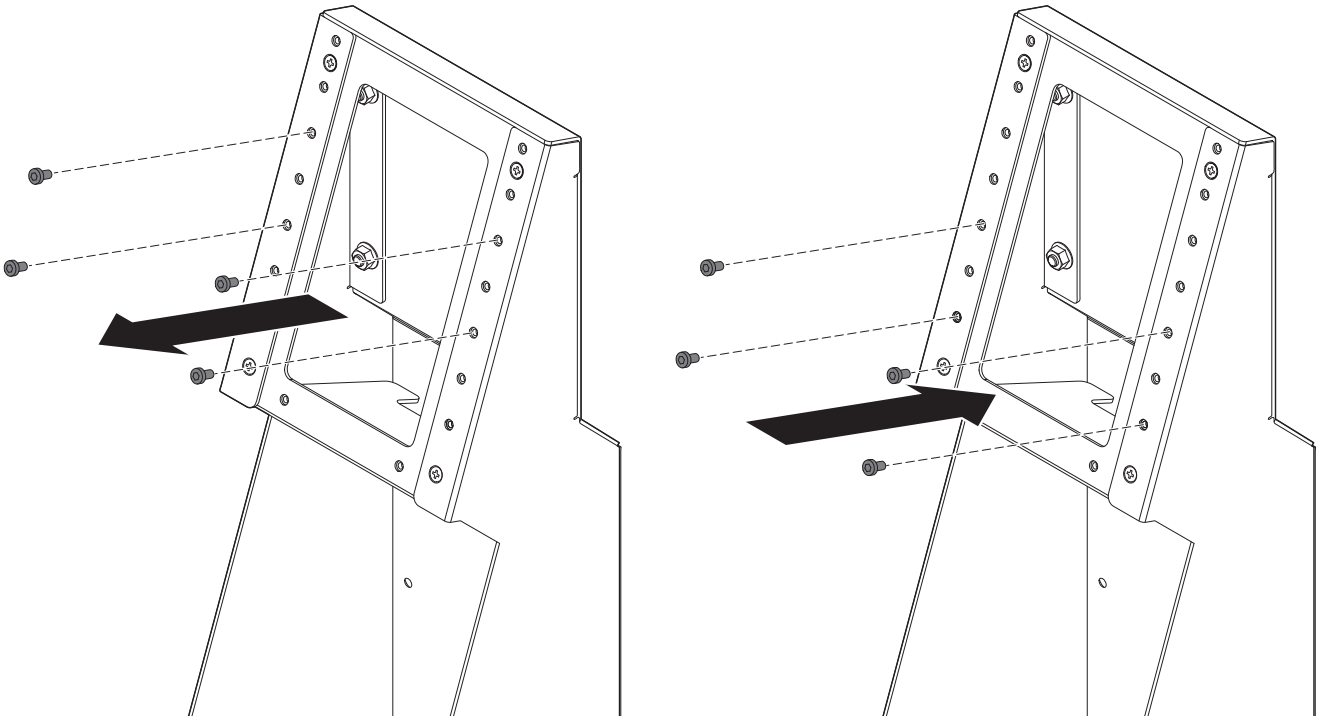
To adjust the position of the VESA plate, proceed as follows by using the Allen keys in the bag A included with the main body (see paragraph 2.2).

1



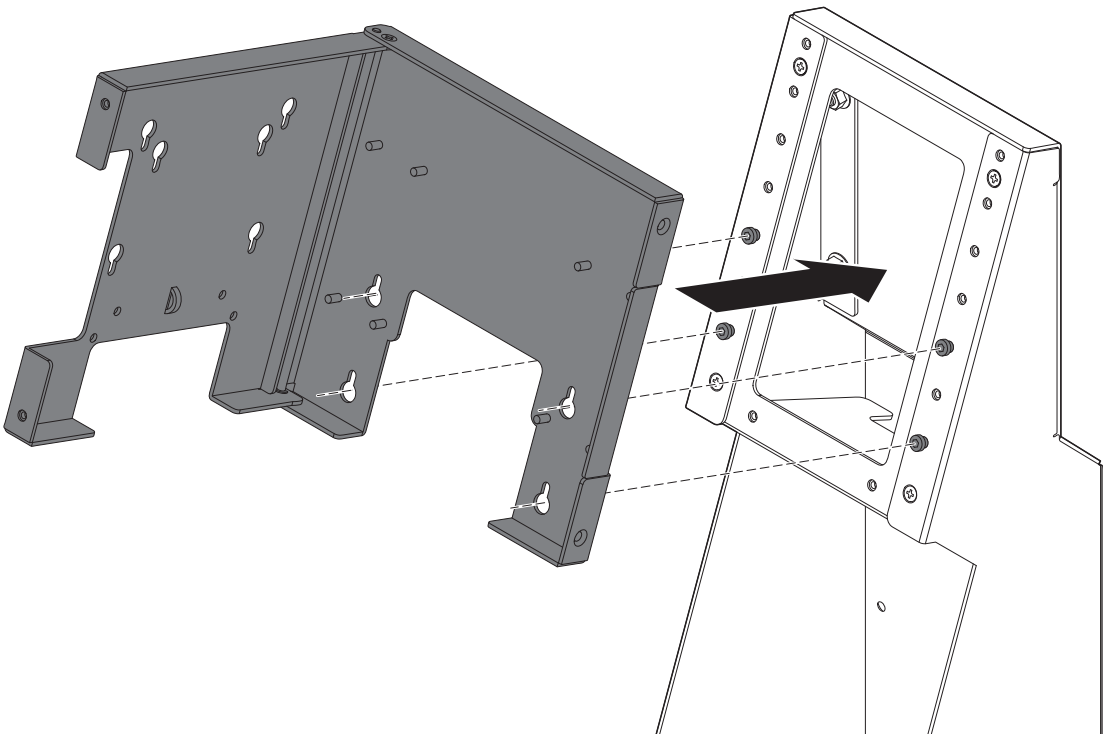
Push upwards the VESA plate to unlock and remove it from the screws on the frame.

2



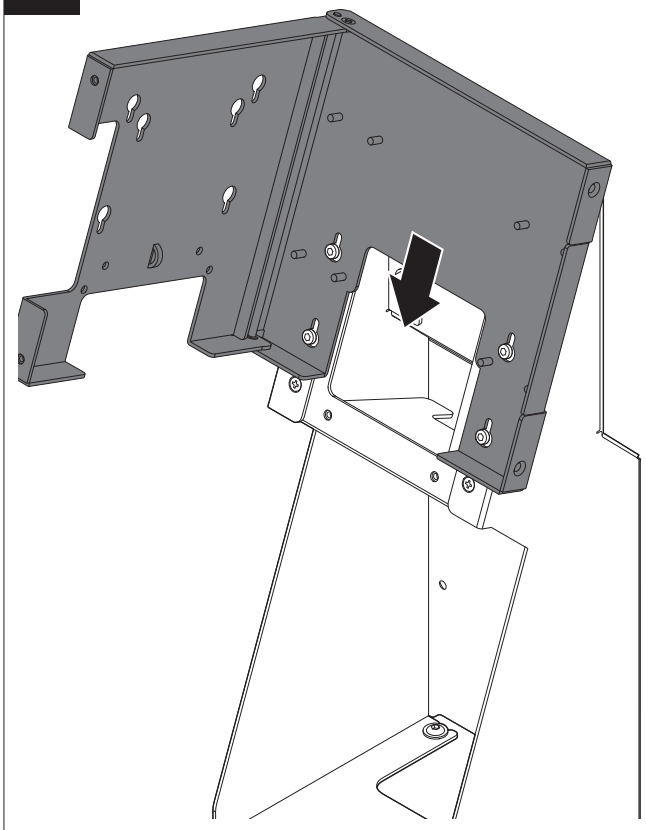
Unscrew the four screws in figure and place them into four differents holes without tightening according to the dimension and the mounting orientation of the Touch Computer.

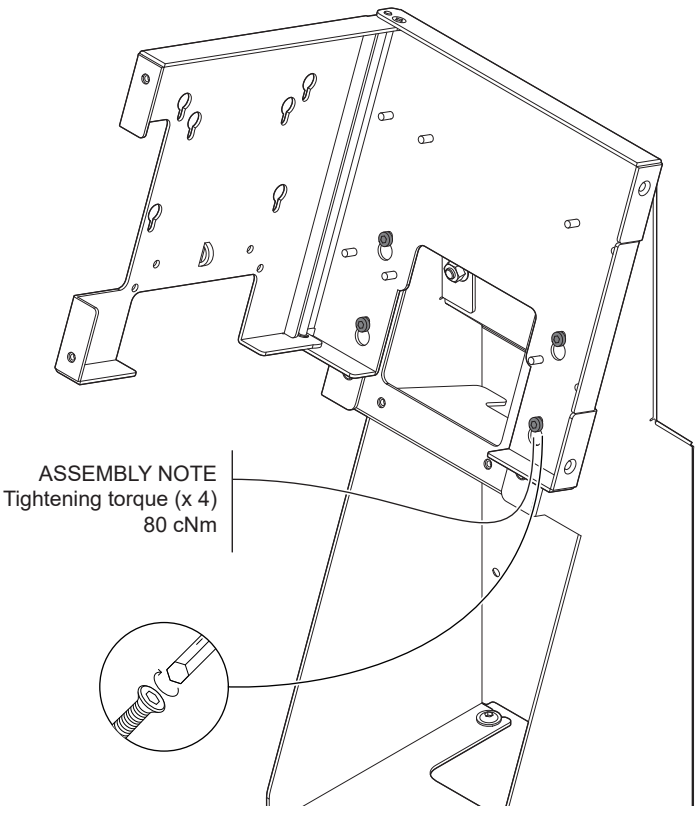
3



Insert the VESA plate on the four screws
assembled in the step 2.

4



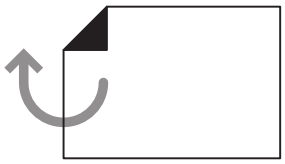


Push down the VESA plate and
tighten the four screws to lock it.

5 TOUCH COMPUTER INSTALLATION

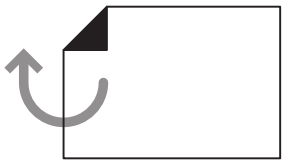
5.1 23.8” Touch Computer (portrait)

1



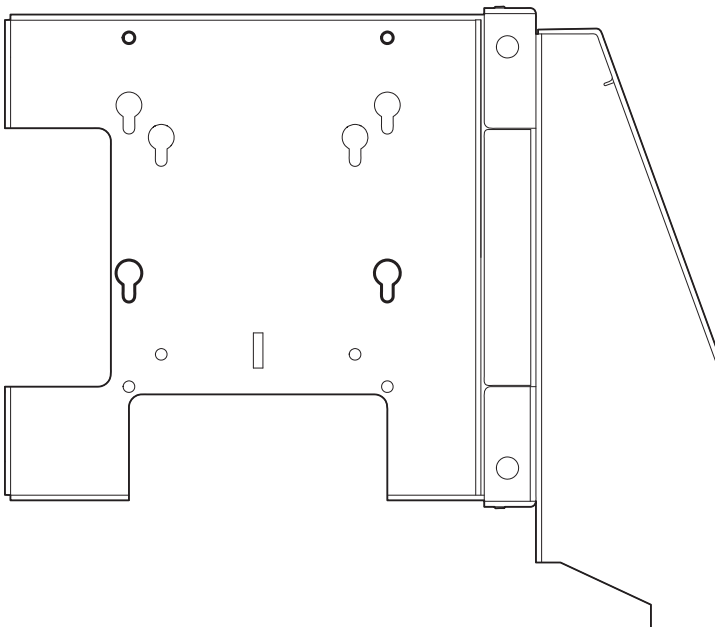
Assemble the COUNTERTOP version (see paragraph 2.4)
or the PEDESTAL version (see paragraph 3.5).

2



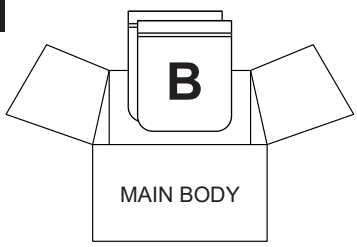
ATTENTION:
For CONNECT in PEDESTAL version,
fix it to the floor (see paragraph 3.6).

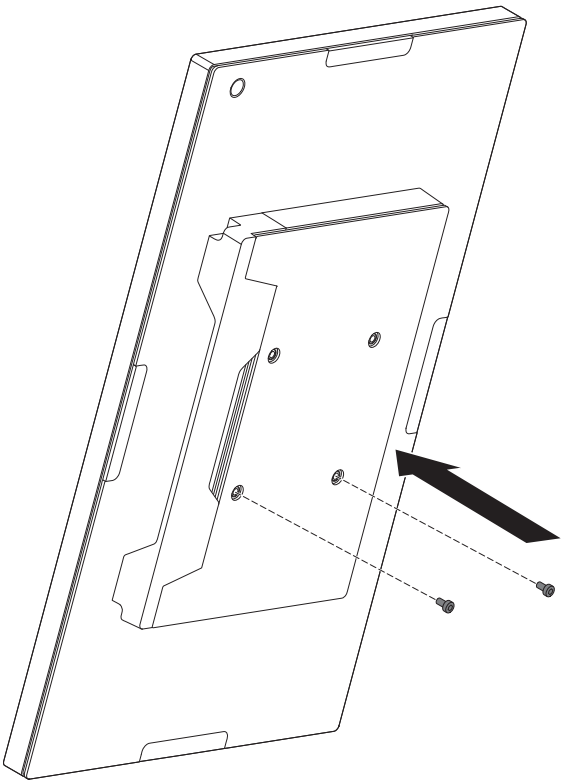
3



Find the four holes for Touch Computer fixing
on the VESA plate shown in figure.

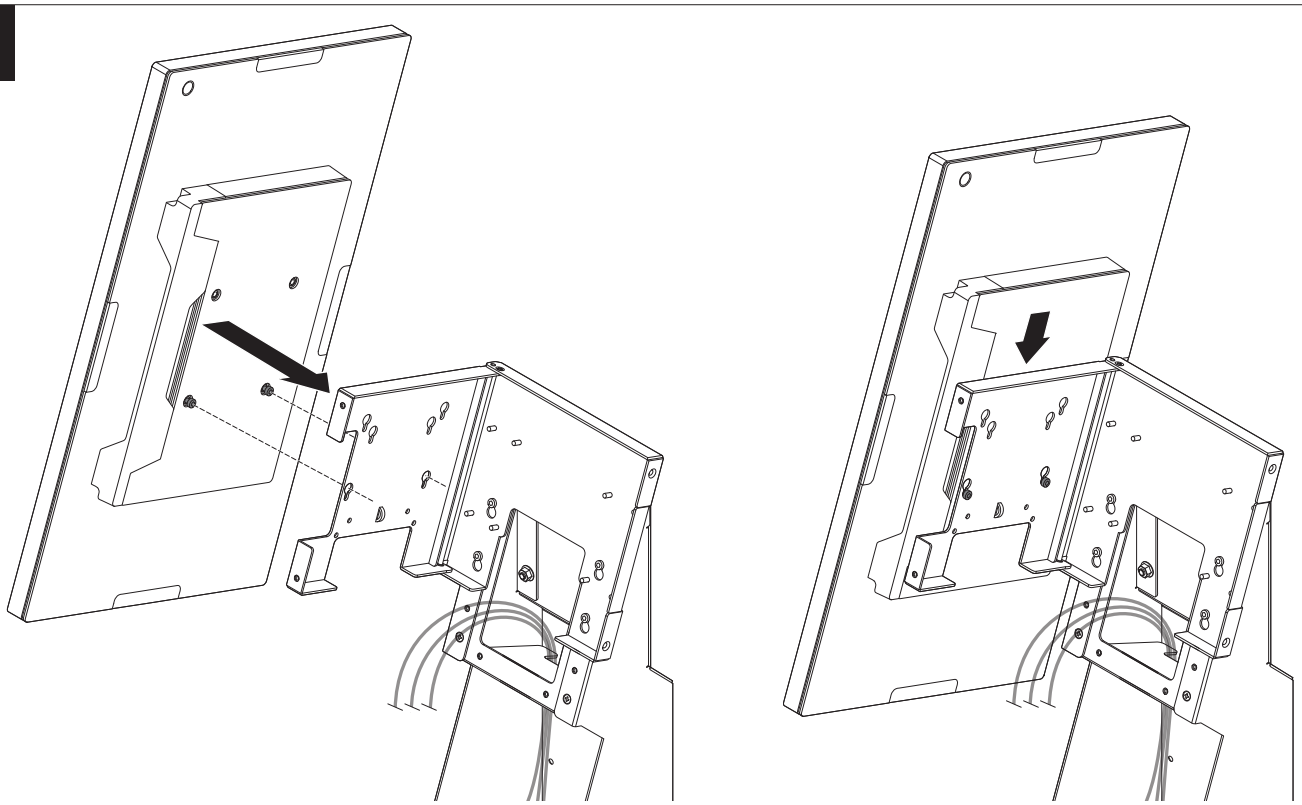
4





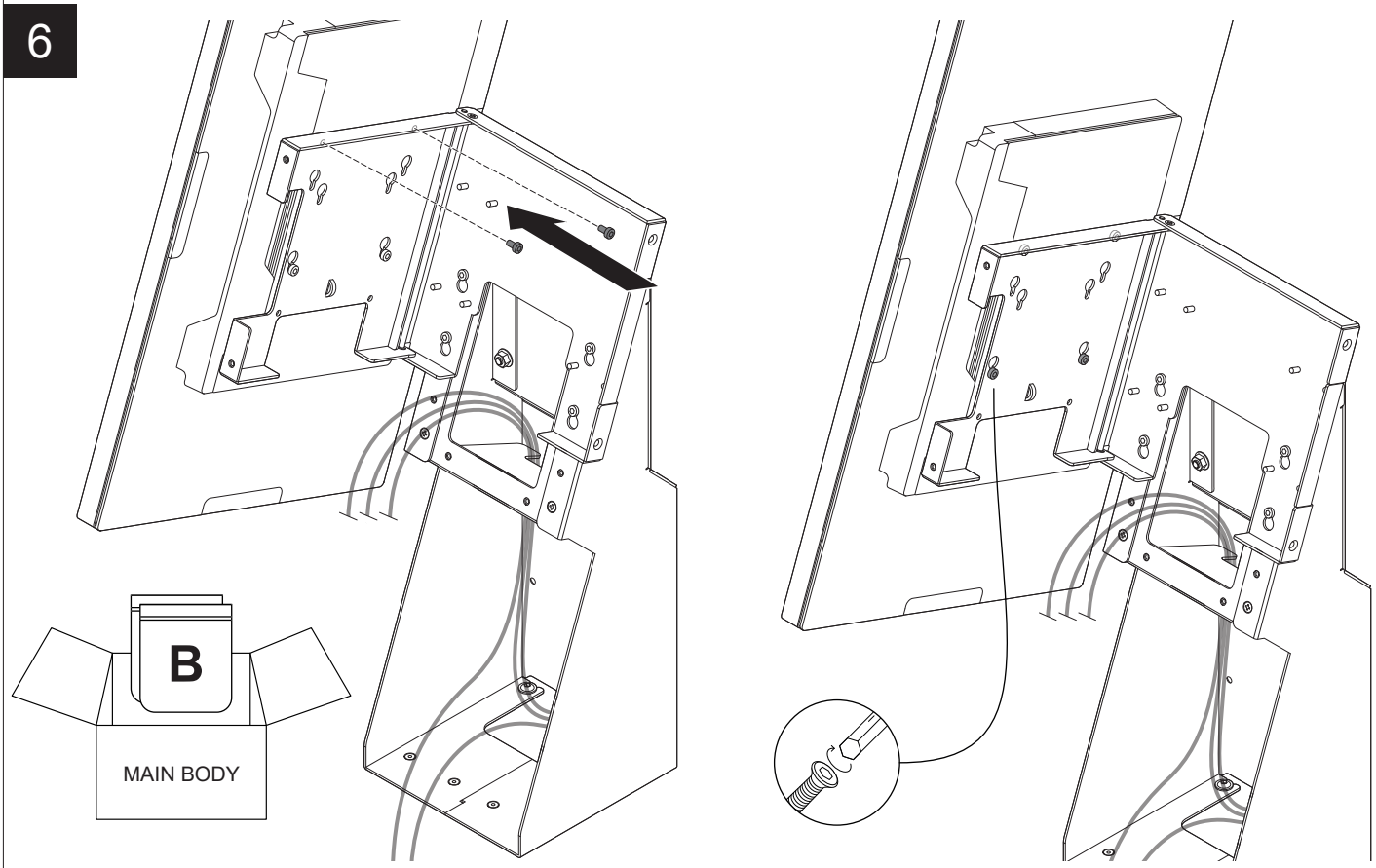
Unpack the bag B from the box contents of the main body (see paragraph 2.2 or paragraph 3.2)
and screw the two lower screws into the two lower VESA holes of the Touch Computer.

5



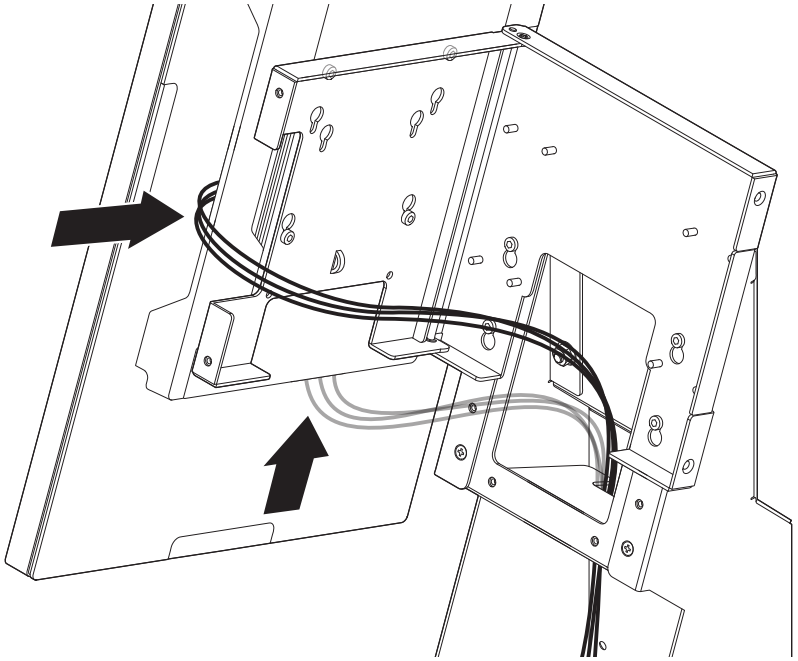
Insert the two screws assembled in the step 4, into the two lower holes
of the VESA plate shown in figure at step 3 and push the Touch Computer down to lock it.

6



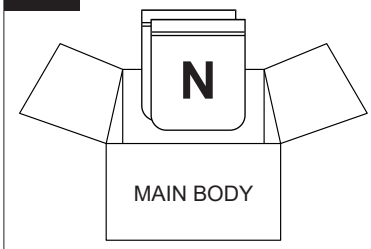
Fix the Touch Computer by screwing the two upper screws from the bag B into
the upper holes of the VESA plate shown in figure at step 3.
Tighten the two lower screws assembled in the step 4.

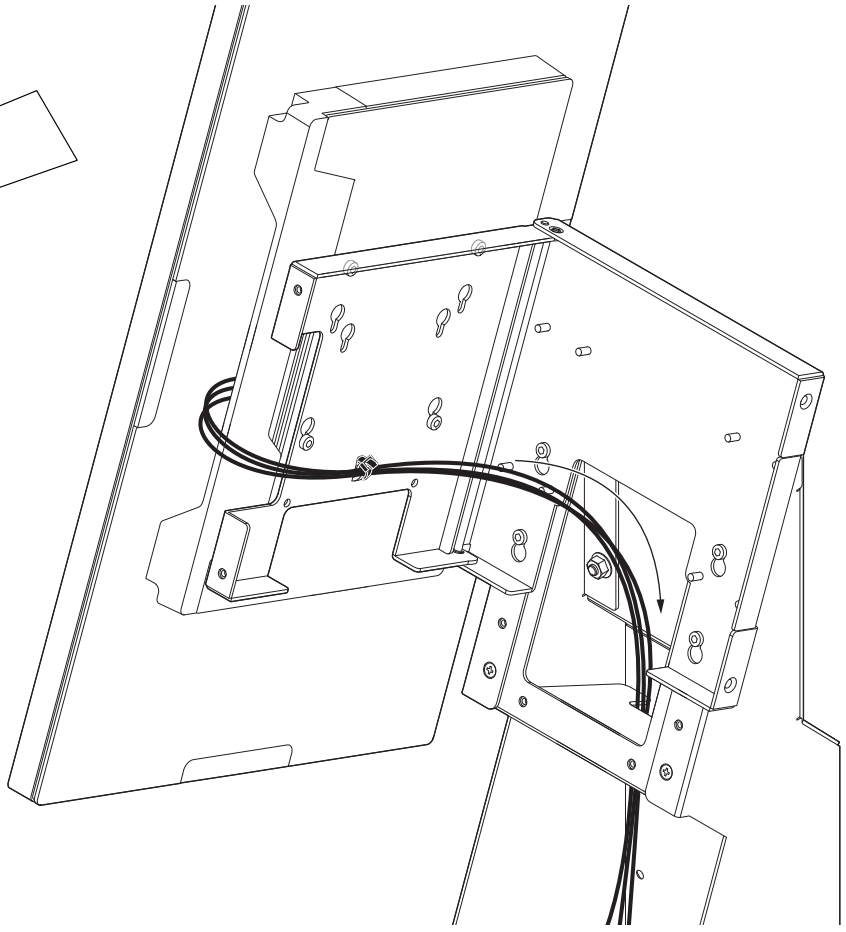
7



Connect al the cables for the Touch Computer connection by choosing the correct inlet side according to the ports panel position (refer to the user manual of the Touch Computer).

8

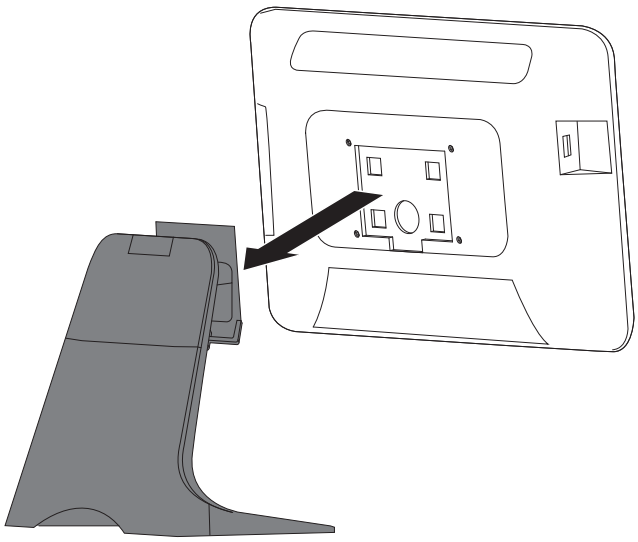




Unpack the bag N inlcuded with the main body and ensure the connection cables with a cable tie to the slot on the VESA plate.
If necessary, insert the excess portion of cables inside the frame.

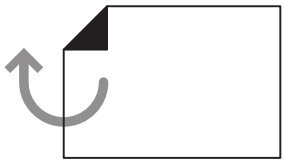
5.2 Other configurations

1



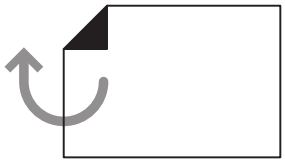
If present, remove the pedestal from the Touch Computer and expose the VESA fixing holes.
Refer to the user manual of the Touch Computer.

2



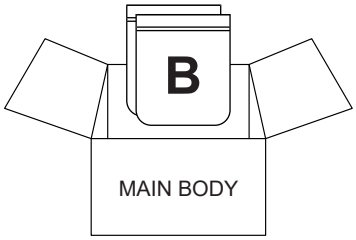
Assemble the COUNTERTOP version (see paragraph 2.4)
or the PEDESTAL version (see paragraph 3.5).

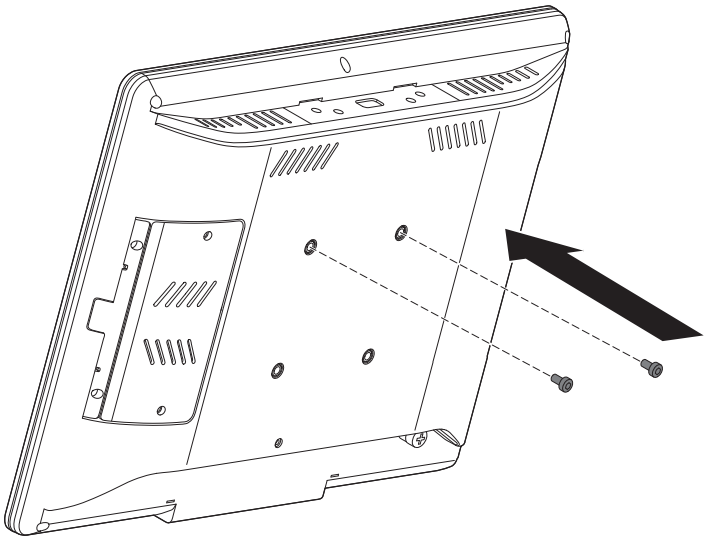
3



ATTENTION:
For CONNECT in PEDESTAL version,
fix it to the floor (see paragraph 3.6).

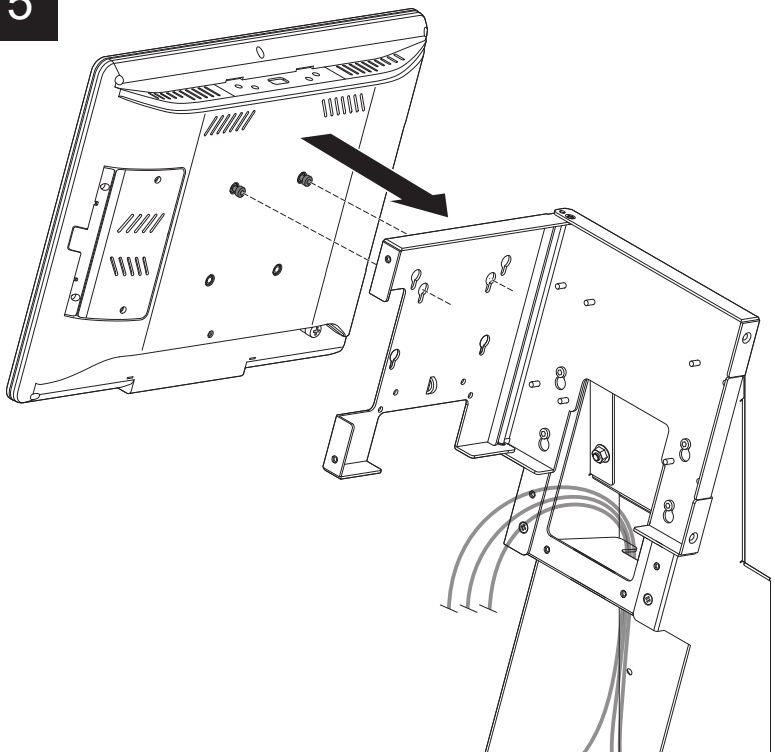
4

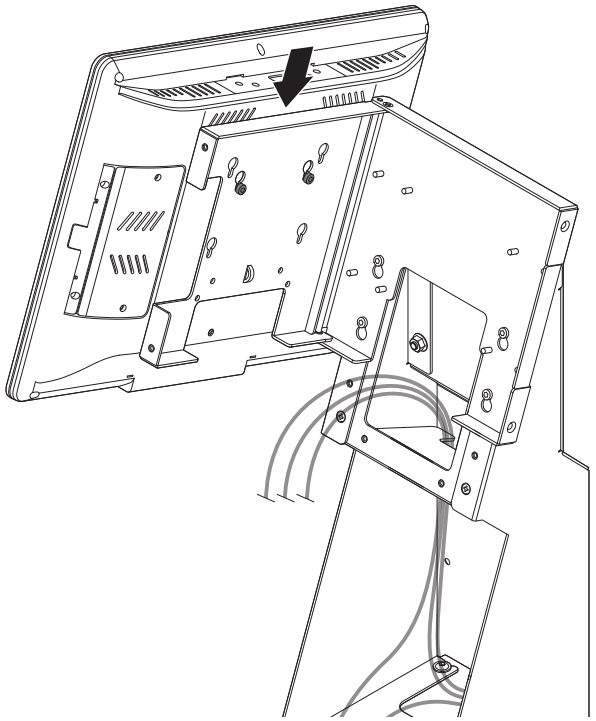




Unpack the bag B from the box contents of the main body
(see paragraph 2.2 or paragraph 3.2) and screw the two upper screws into
the two upper VESA holes of the Touch Computer.

5

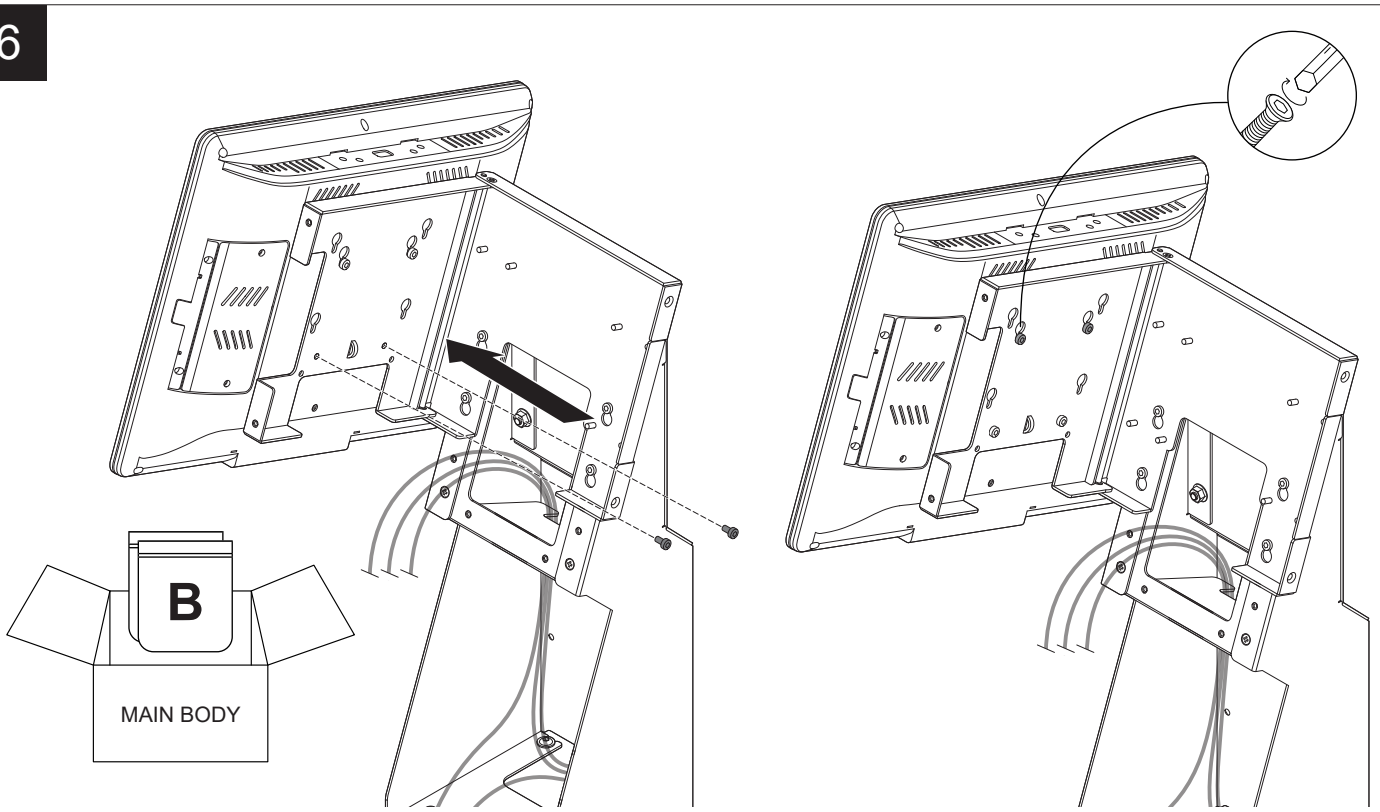




Insert the two screws assembled in the step 4, into two of the four upper holes
of the VESA plate and push the Touch Computer down to lock it.
Use the upper holes pair that feets with the VESA type of the Touch Computer.

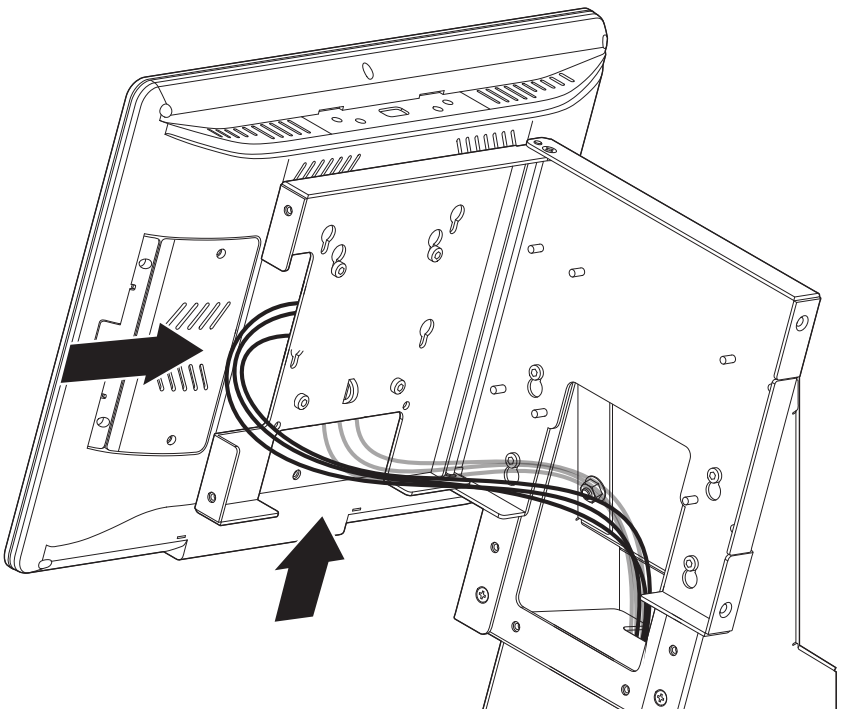
V

6



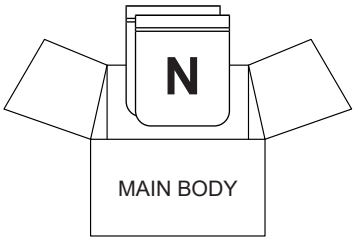
Fix the Touch Computer by screwing the two lower screws from the bag B into
the lower holes of the VESA plate that feets with the VESA type of the Touch Computer.
Tighten the two upper screws assembled in the step 4.

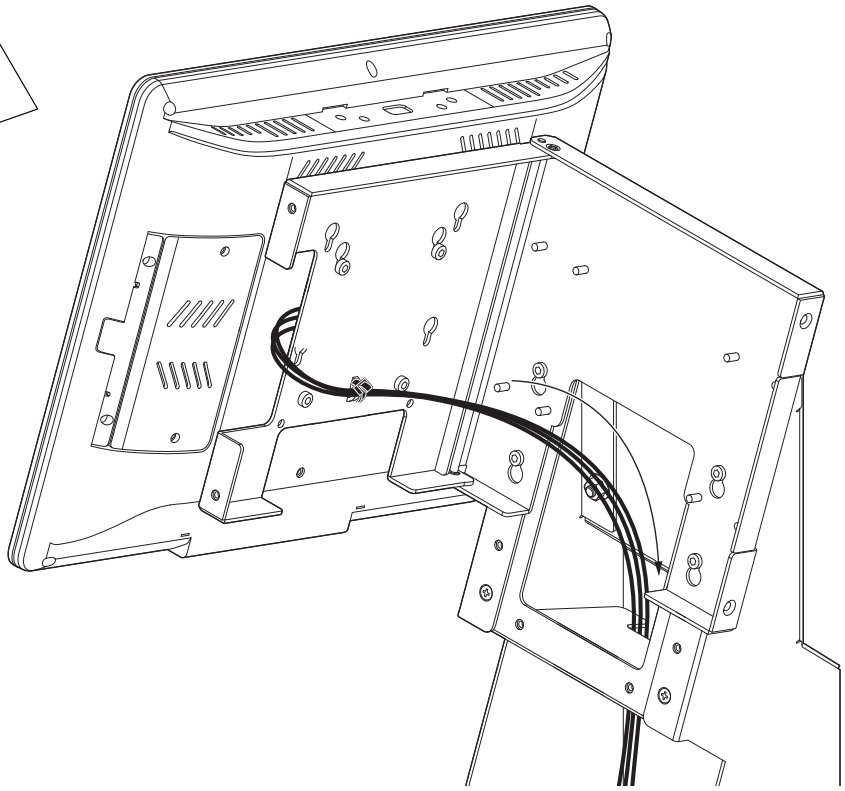
7



Connect al the cables for the Touch Computer connection by choosing the correct inlet side
according to the ports panel position (refer to the user manual of the Touch Computer).

8





Unpack the bag N inlcuded with the main body and ensure the connection cables
with a cable tie to the slot on the VESA plate.
If necessary, insert the excess portion of cables inside the frame.

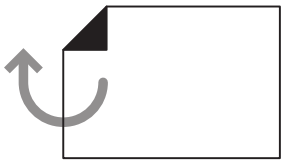
6 PRINTER INSTALLATION

For COUNTERTOP and PEDESTAL versions, it is possible to assemble one of three compatible printers (K3, P3, P3L) The installation procedure for printers is the same for both the configurations.

For installation instructions, see the following paragraphs (some figures may represent only one of the two configurations).

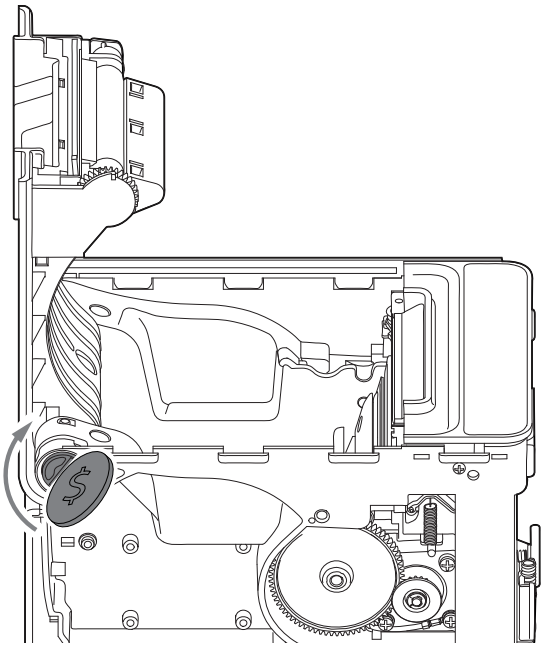
6.1 K3 printer

1



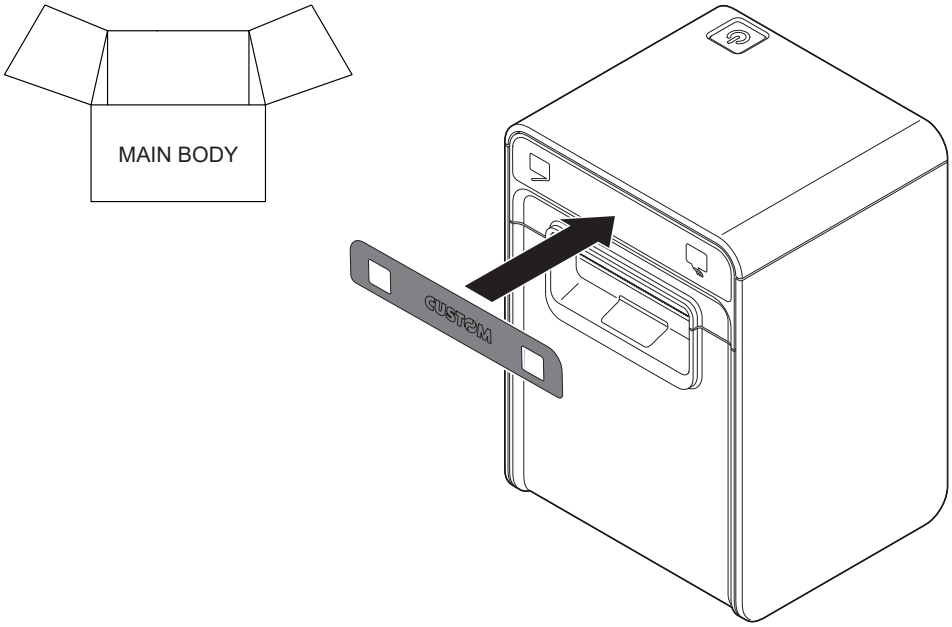
Assemble the Touch Computer
(see chapter 5).

2



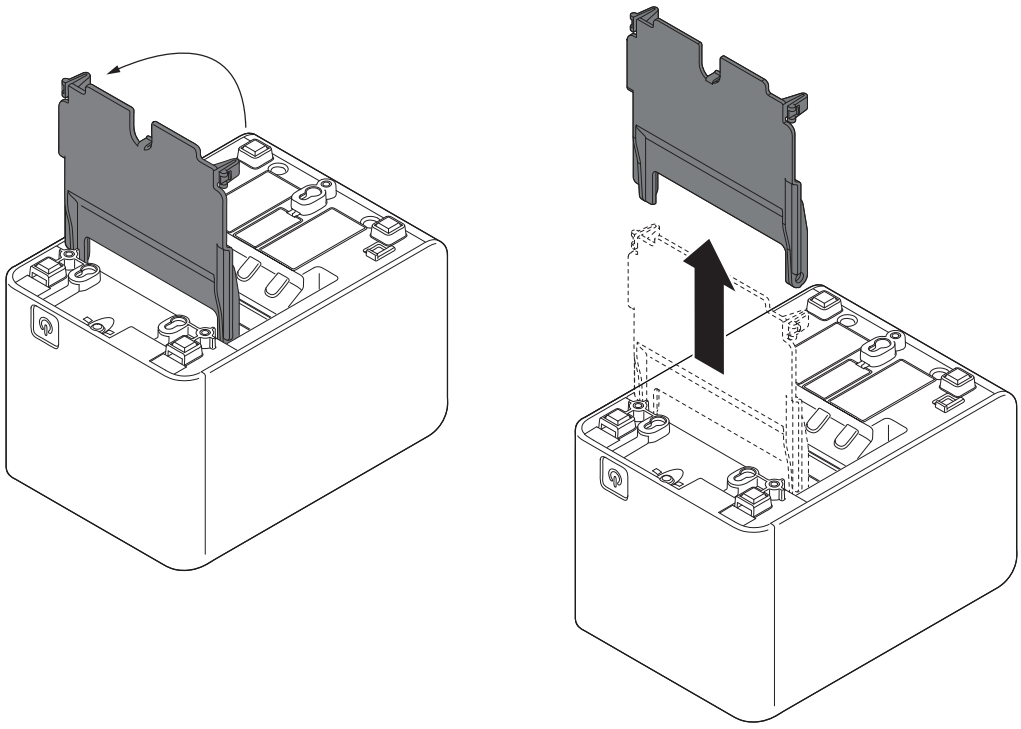
Prepare the K3 for the wall mounting.
Refer to the user manual of the printer.

3



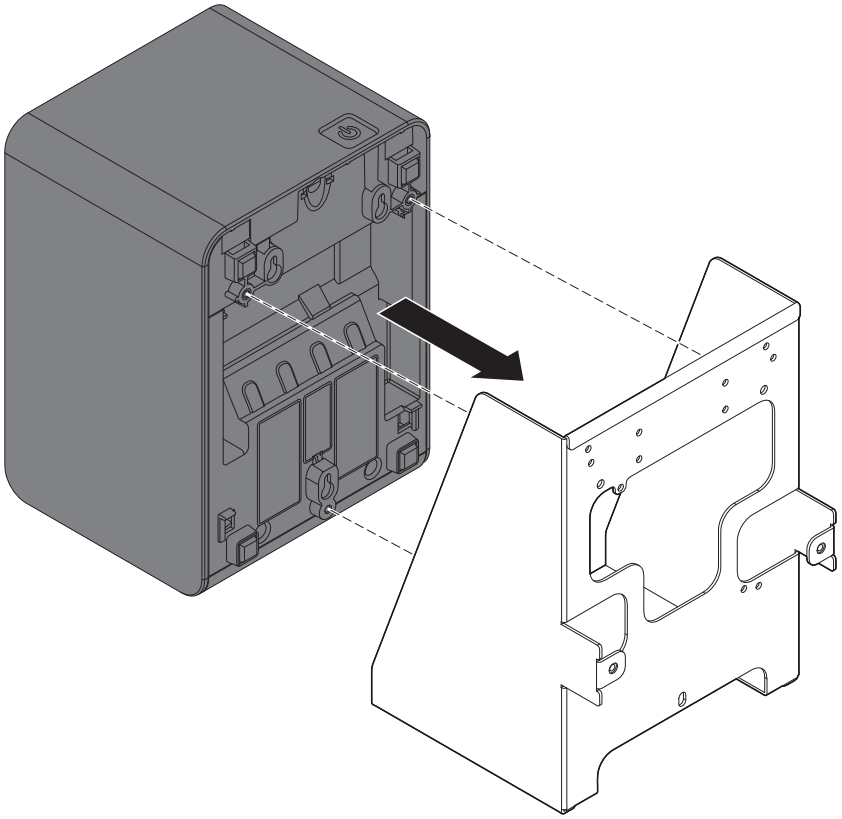
Unpack the keys label for K3 from the box contents of the main body (see paragraph 2.2 or paragraph 3.2) and paste the label on the keys panel with the logo in the correct directiion as shown in figure.

4



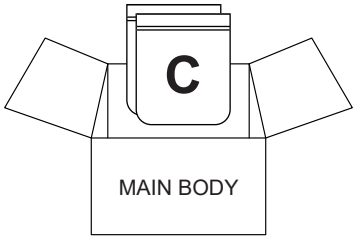
Open the connector cover of the K3 and remove it by slight widening the two fins.

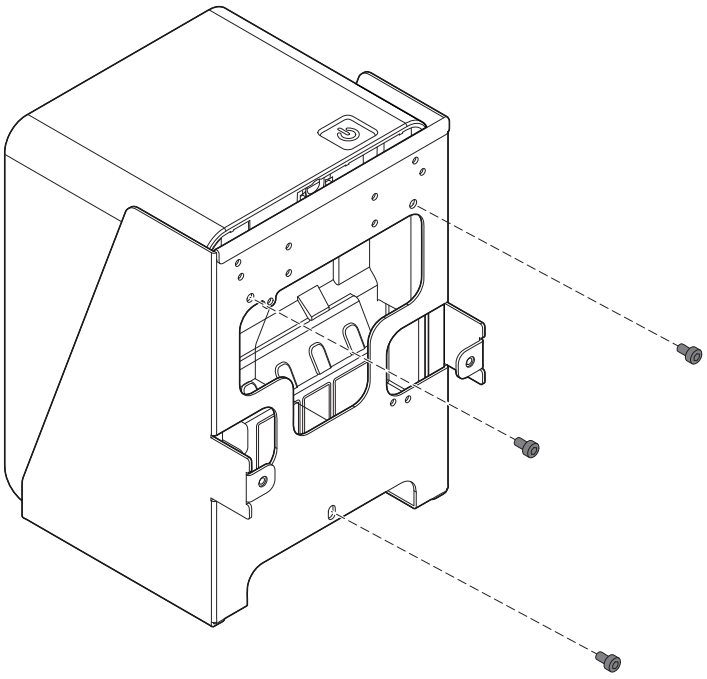
5



Insert the printer into the drawer removed from the main body during the configuration assembling (see paragraph 2.4 and paragraph 3.5).

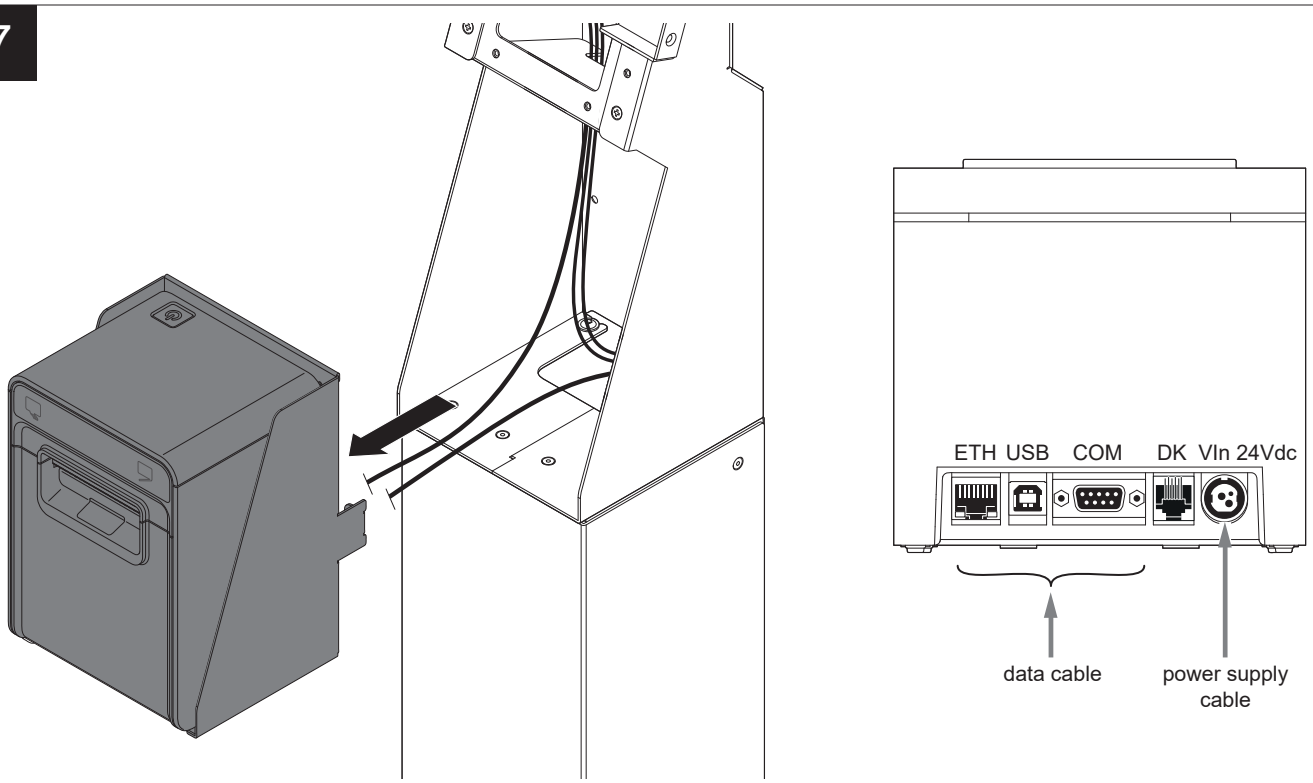
6





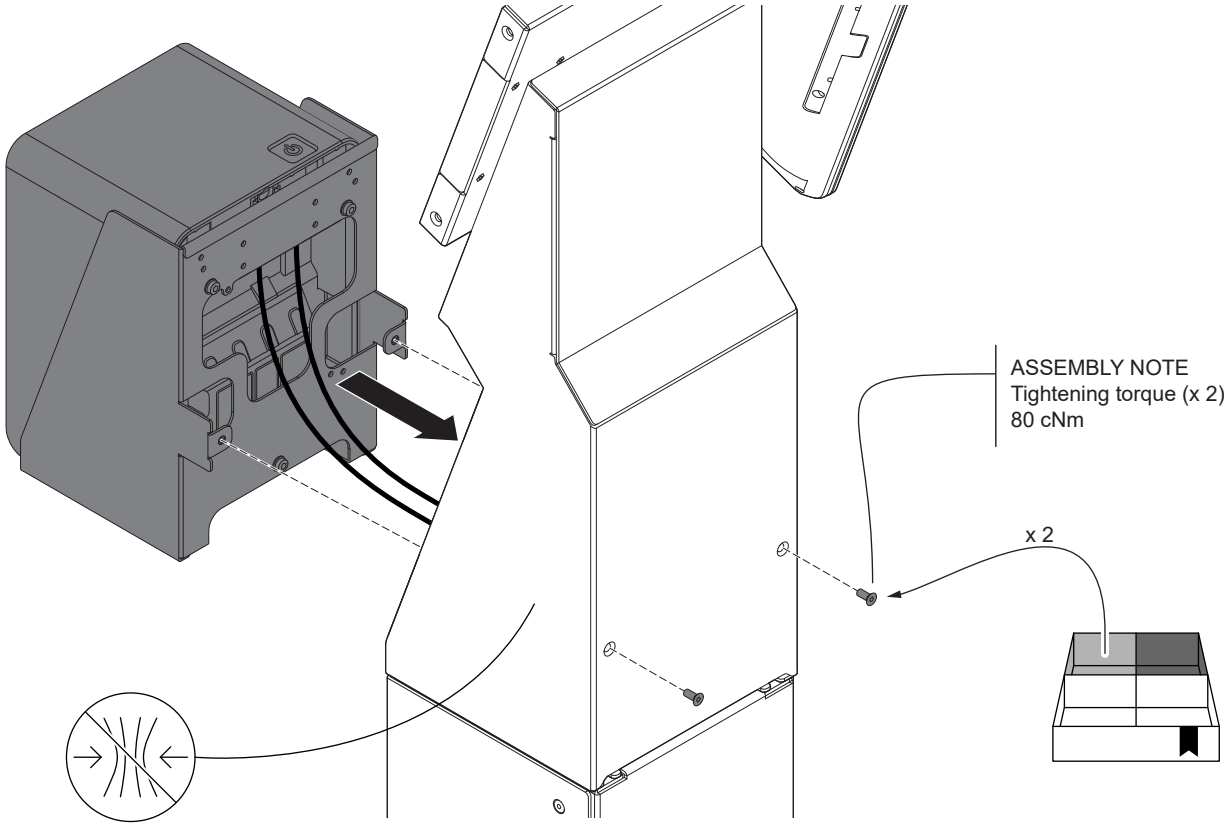
Unpack the bag C from the box contents of the main body
(see paragraph 2.2 or paragraph 3.2).
and fix the printer to the drawer with the three fixing screws from bag C.

7



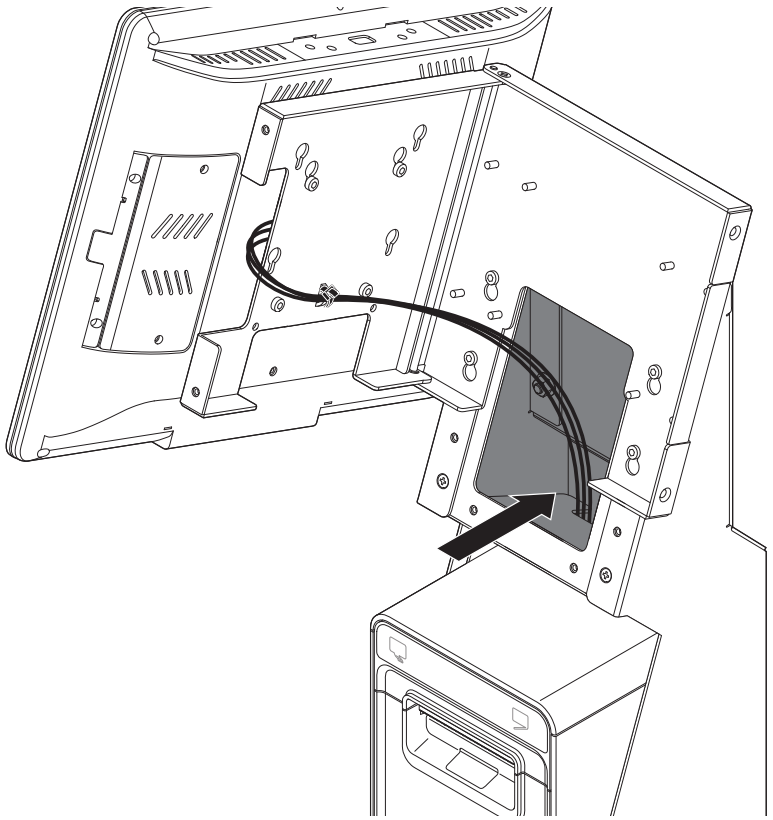
Place the printer group near to the main body and connect the cables for the printer connections arranged during the configuration assembling (see paragraph 2.4 and paragraph 3.5).
Refer to the user manual of the printer.

8



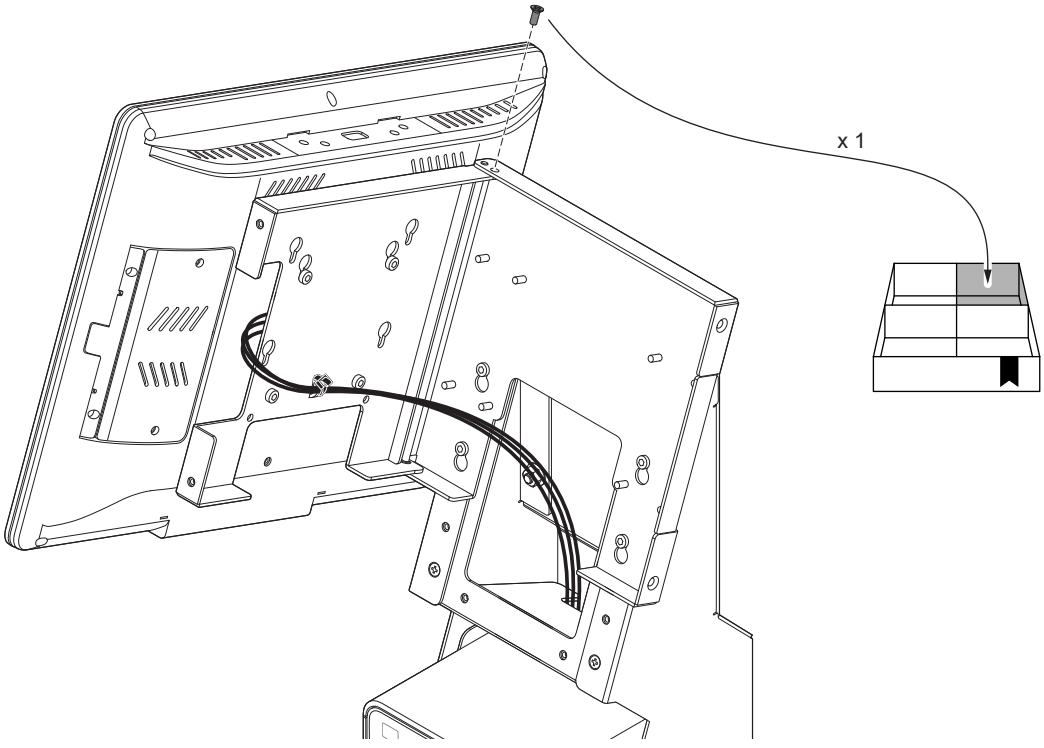
Insert the drawer into the main body at the stop against the back of the frame. Be careful not to squeeze che cables!
Fix the drawer to the frame with the two fixing screws removed during the configuration assembling (see paragraph 2.4 and paragraph 3.5).

9



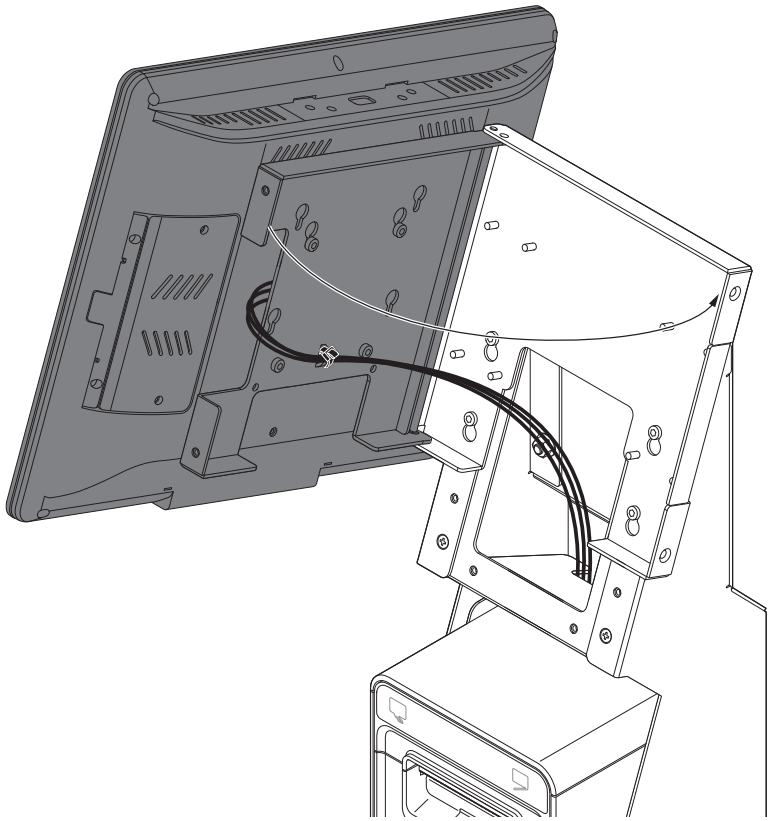
If necessary, use the housing shown in figure
to store the excess portion of cables.

10



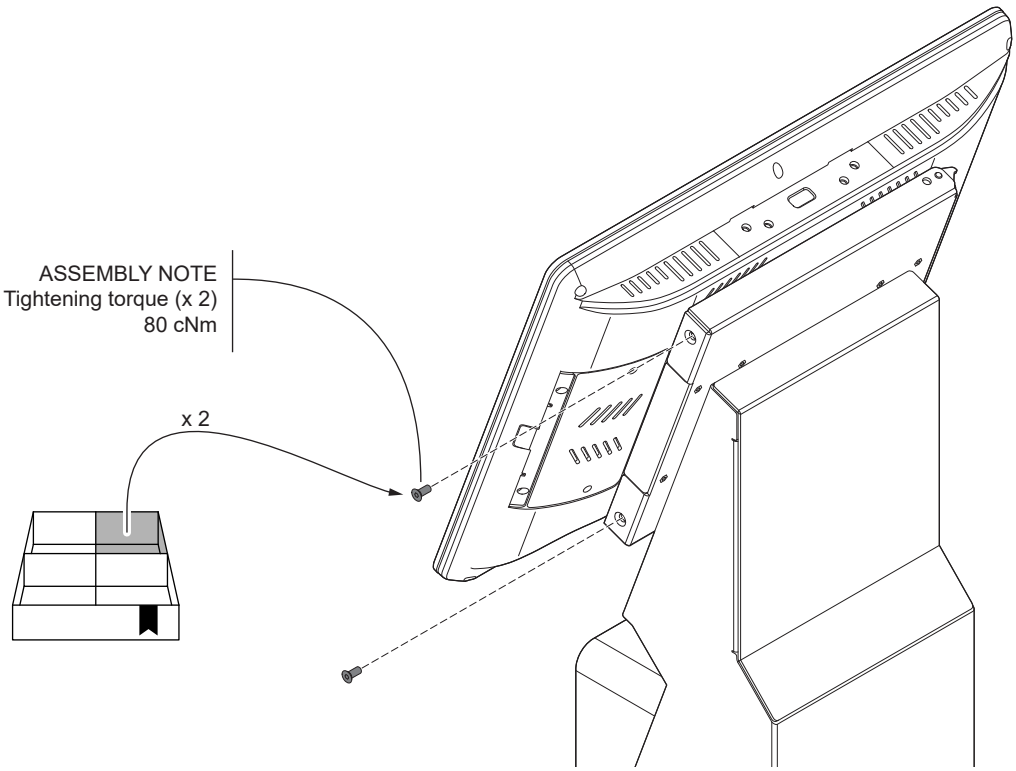
Unscrew the locking screw for the VESA plate.
Save the screw for later.

11



If necessary, use the housing shown in figure to store the excess portion of cables.
Close the Touch Computer by rotating the VESA plate.

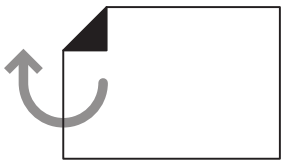
12



Fix the VESA plate with the fixing screw removed at step 10 and the fixing screw removed during the configuration assembling (see paragraph 2.4 and paragraph 3.5).

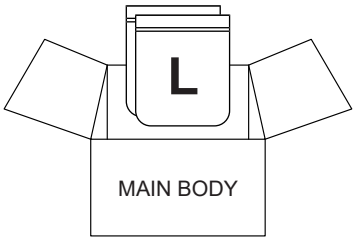
6.2 P3 printer

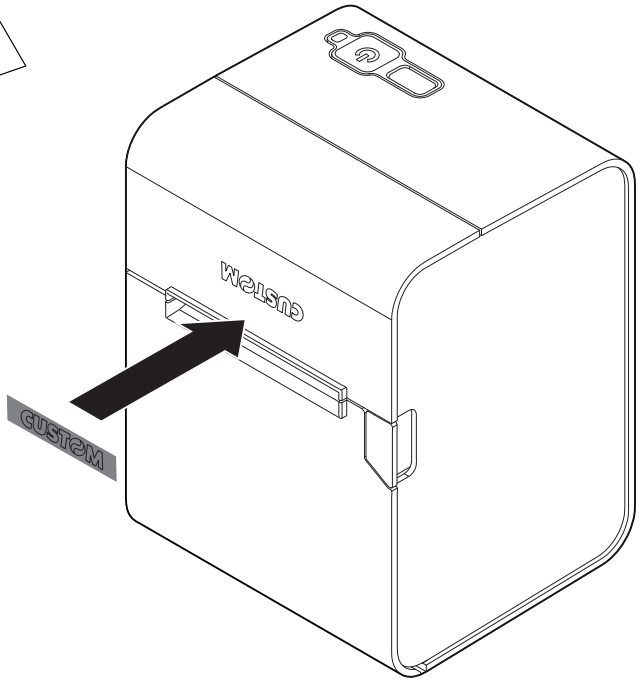
1



Assemble the Touch Computer
(see chapter 5).

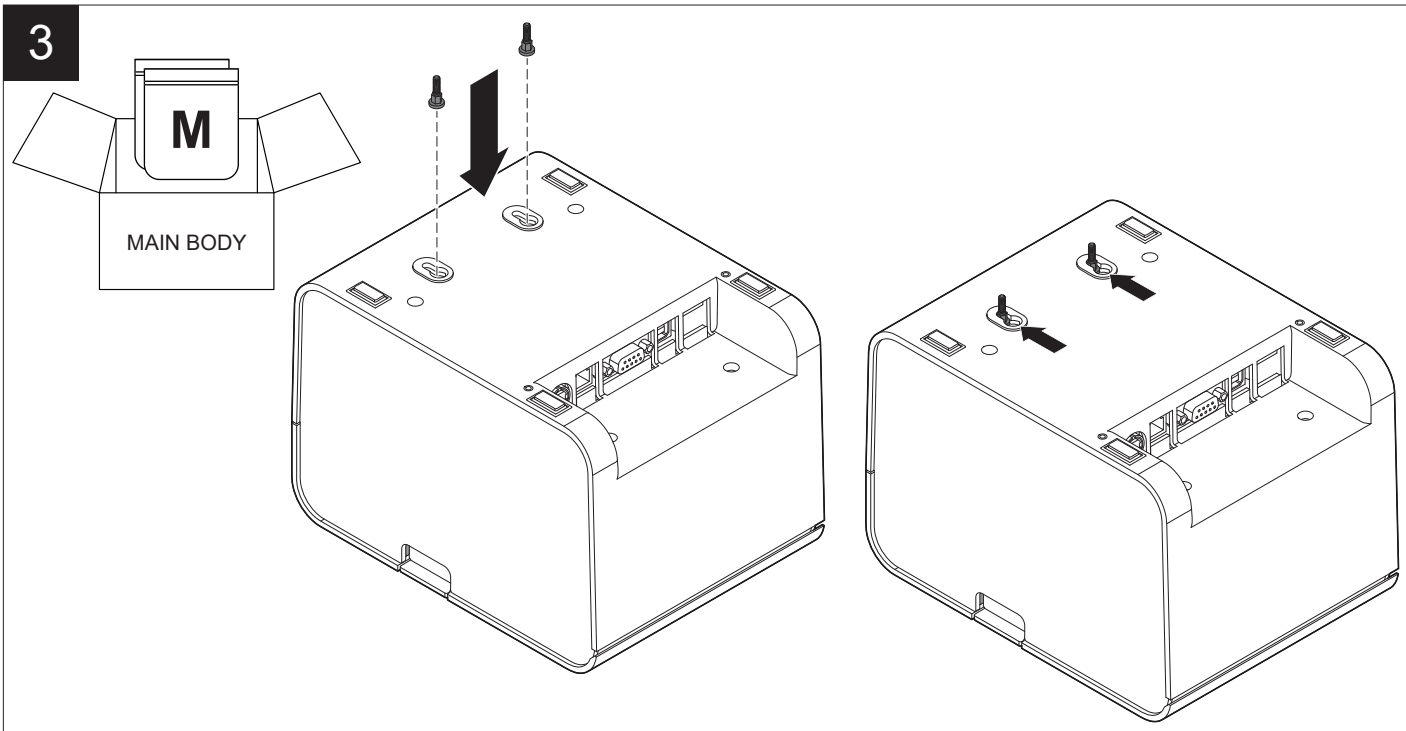
2





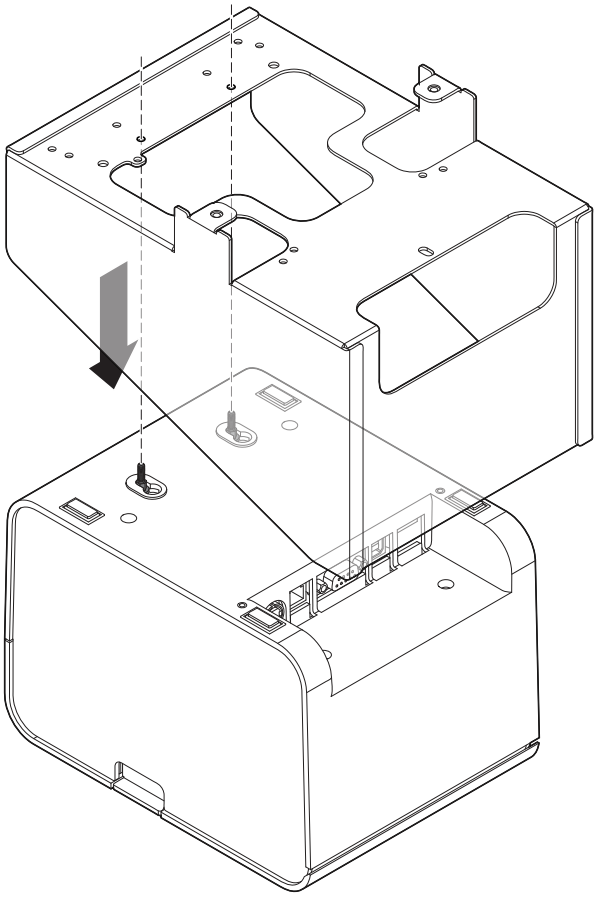
Unpack the logo label from the bag L from the box contents of the main body (see paragraph 2.2 or paragraph 3.2).
Paste the label with the logo in the correct direction
so that it covers the silk-screen printing on the printer as shown in figure.

3



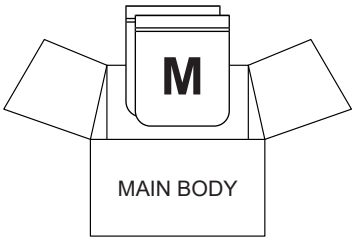
Unpack the bag M from the box contents of the main body (see paragraph 2.2 or paragraph 3.2).
Insert the two screws from the bag M into the two slots on the back of the printer.
Push the screws upwards to lock them into the printer chassis.

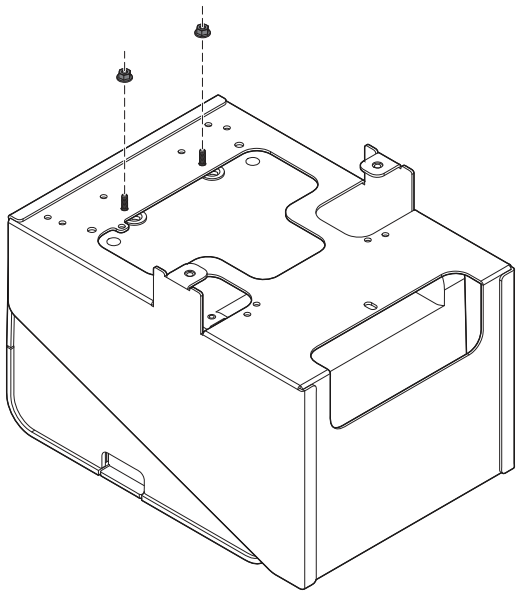
4



While keeping the printer in the position shown in figure,
insert the two screws assembled in the step 3 into the two matching holes on the printer drawer
removed from the main body during the configuration assembling (see paragraph 2.4 and paragraph 3.5).

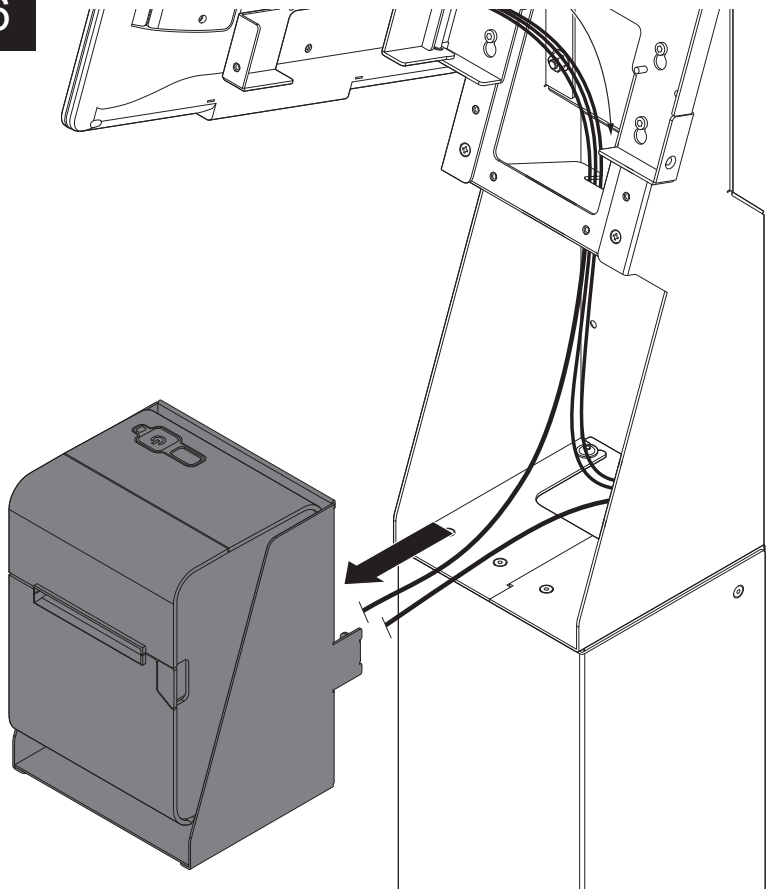
5

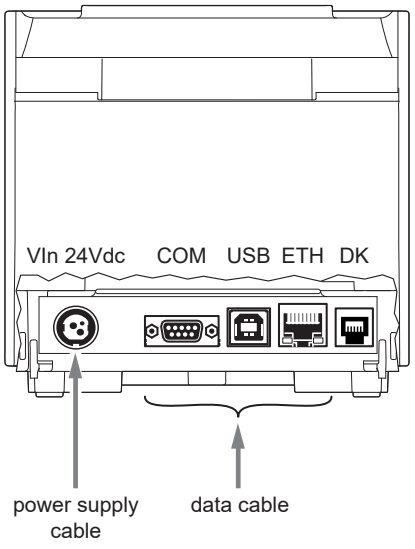




Fix the printer to the drawer with the two nuts from the bag M
of the box contents of the main body (see paragraph 2.2 or paragraph 3.2).

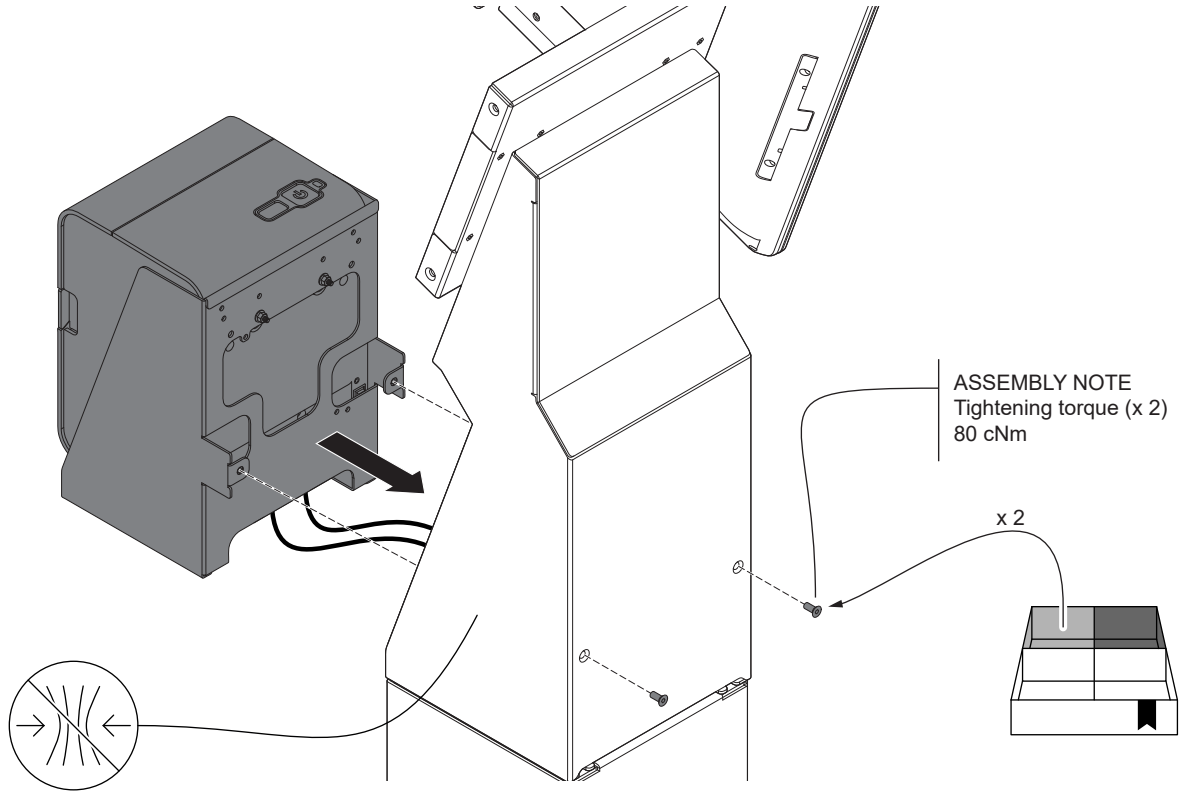
6





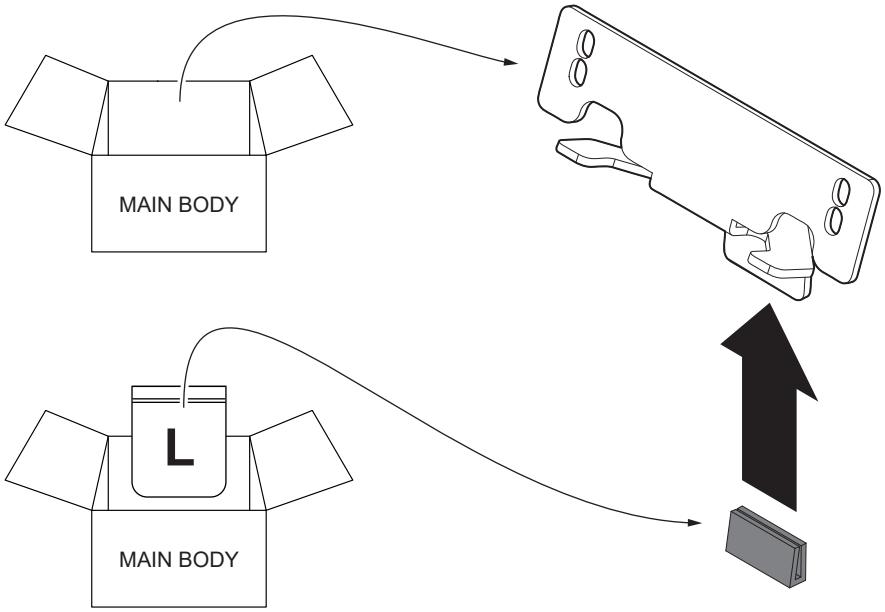
Place the printer group near to the main body and connect the cables for the printer connections
arranged during the configuration assembling (see paragraph 2.4 and paragraph 3.5).
Refer to the user manual of the printer.

7



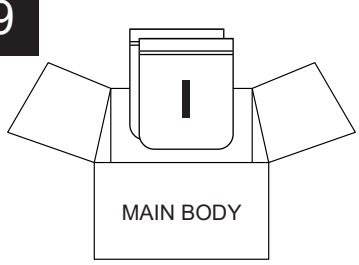
Insert the drawer into the main body at the stop against the back of the frame. Be careful not to squeeze che cables!
Fix the drawer with the two fixing screws removed during
the configuration assembling (see paragraph 2.4 and paragraph 3.5).

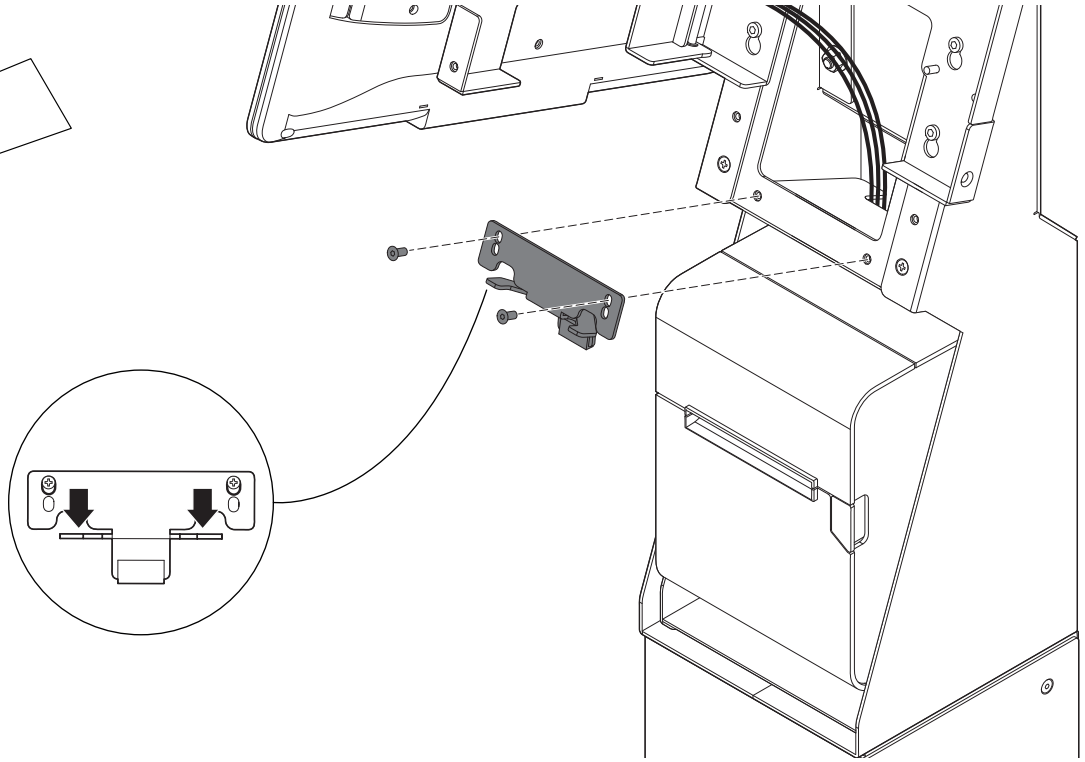
8



Unpack the stop plate from the box contents of the main body and the short rubber strip from the bag L
of the box contents of the main body (see paragraph 2.2 or paragraph 3.2).
Insert the rubber strip on the fin of the plate as shown in figure.

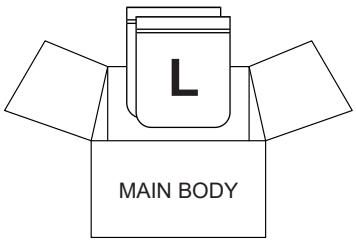
9

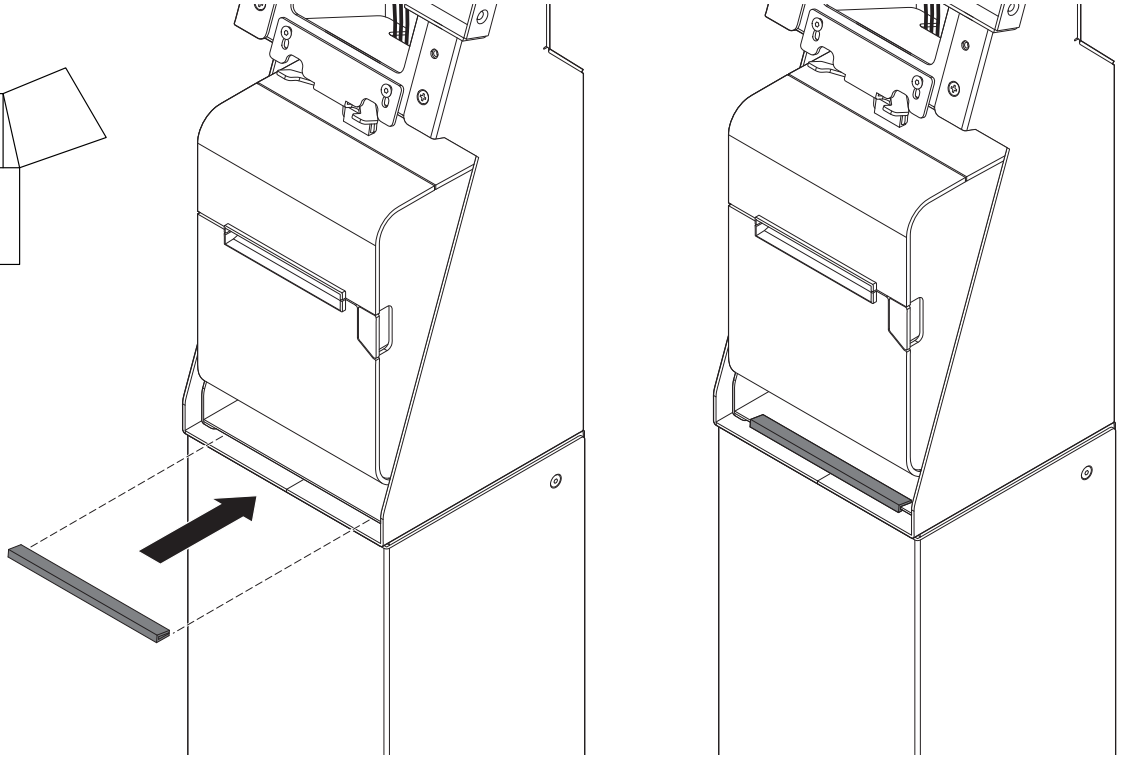




Unpack the two screws from the bag I of the box contents of the main body (see paragraph 2.2 or paragraph 3.2).
Screw the two fixing screws in the upper pair of holes on the plate.
Push the plate downward by using the two fins while tightening the screws.

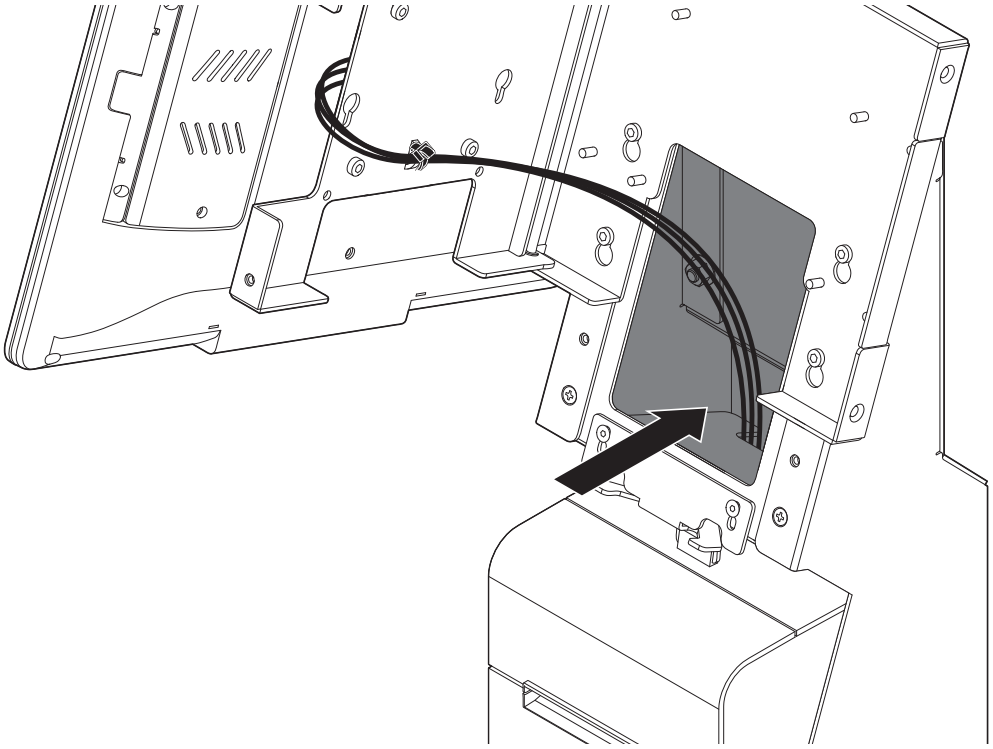
10





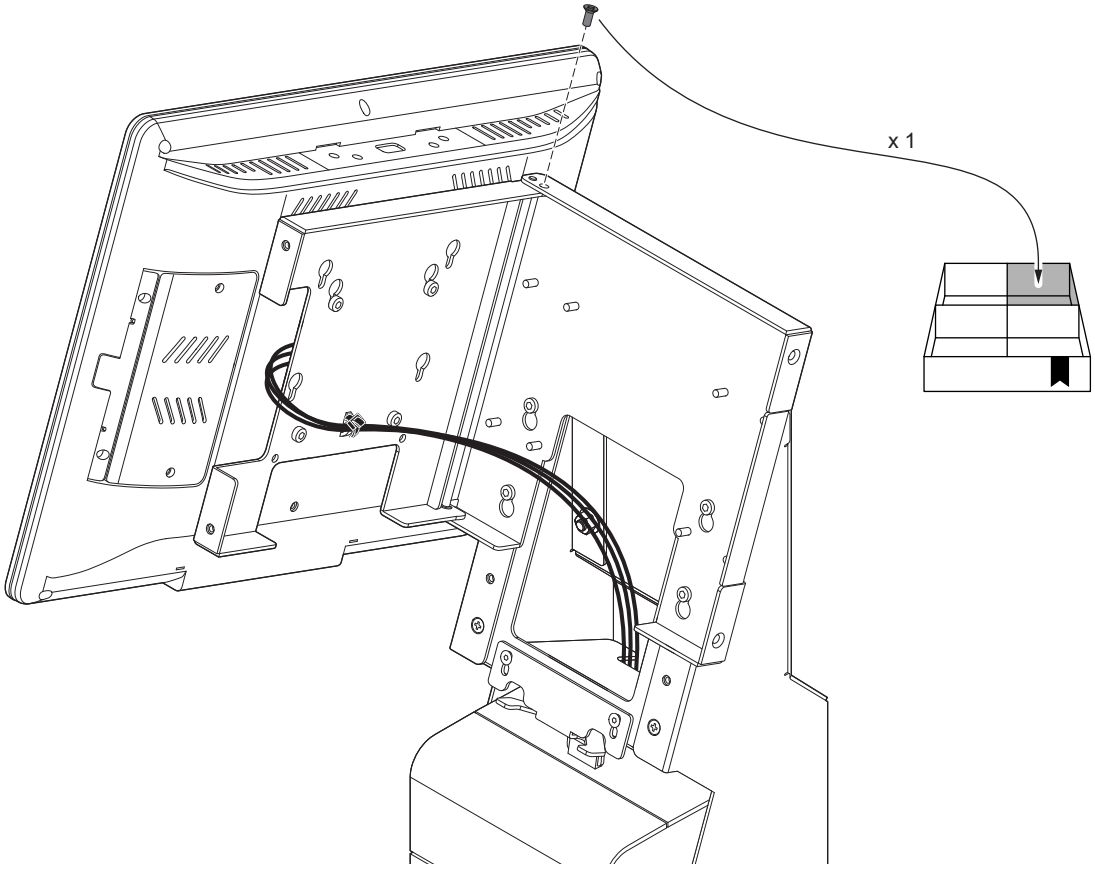
Unpack the long rubber strip from the bag L of the box contents
of the main body (see paragraph 2.2 or paragraph 3.2).
Insert the rubber strip on the lower plate of the printer drawer frame as shown in figure.

11



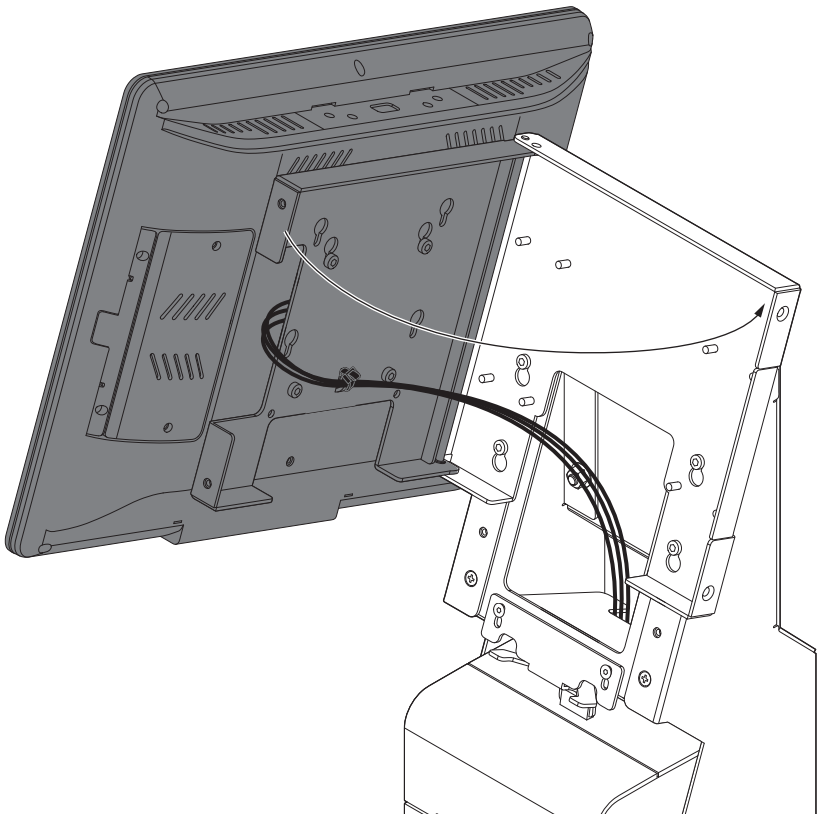
If necessary, use the housing shown in figure
to store the excess portion of cables.

12



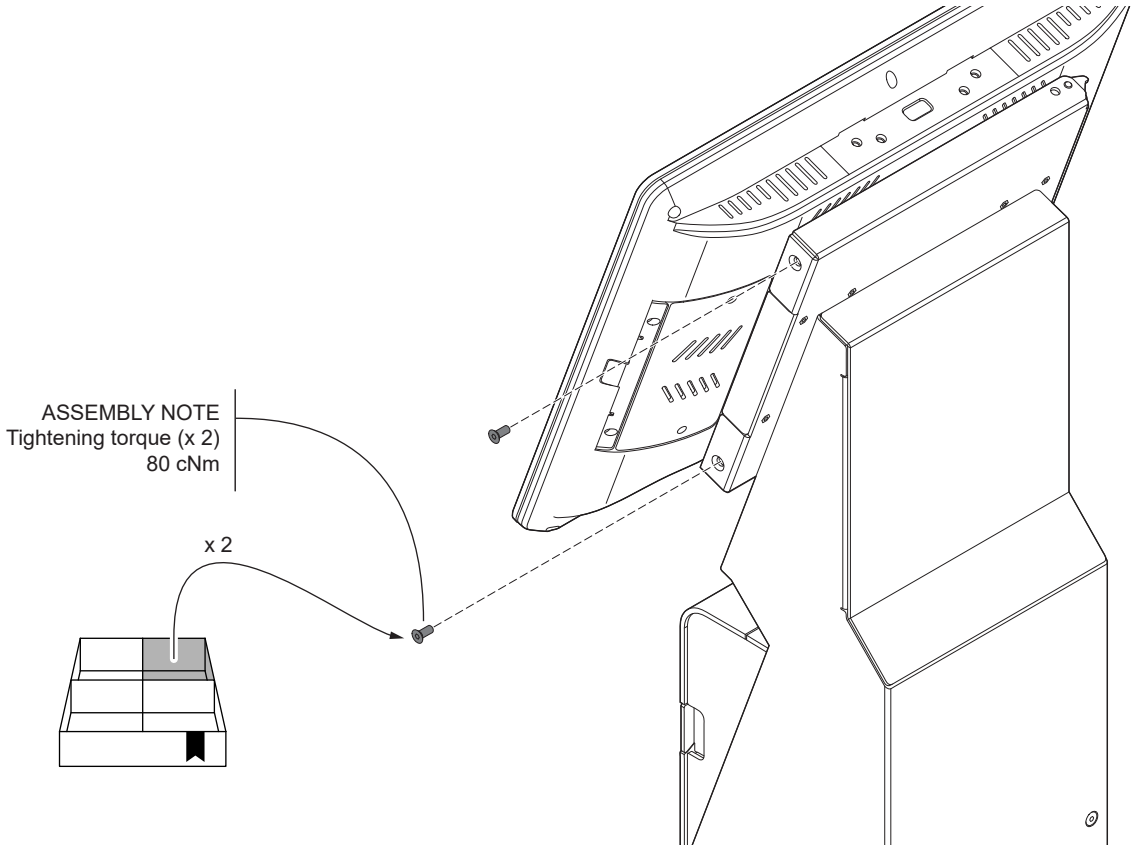
Unscrew the locking screw for the VESA plate.
Save the screw for later.

13



Close the Touch Computer
by rotating the VESA plate.

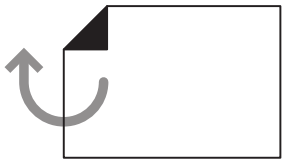
14



Fix the VESA plate with the fixing screw removed at step 12 and the fixing screw removed during the configuration assembling (see paragraph 2.4 and paragraph 3.5).

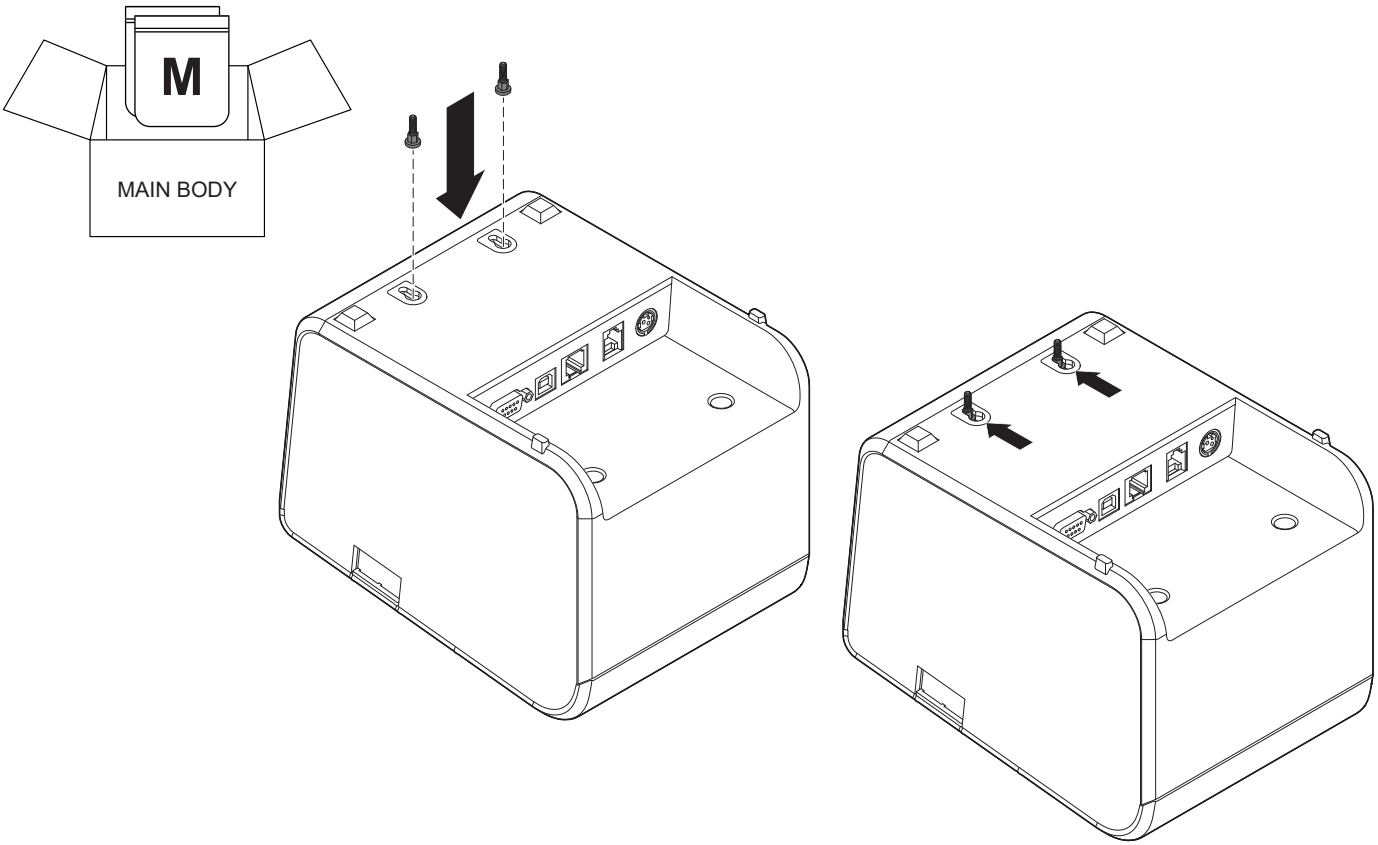
6.3 P3L printer

1



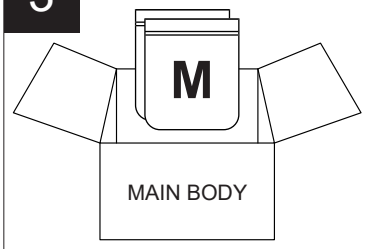
Assemble the Touch Computer
(see chapter 5).

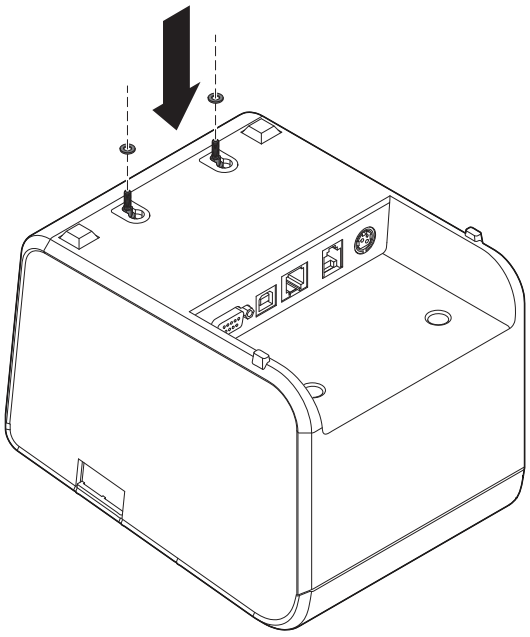
2



Unpack the bag M from the box contents of the main body (see paragraph 2.2 or paragraph 3.2).
Insert the two screws in the bag M into the two slots on the back of the printer.
Push the screws upwards to lock them into the printer chassis.

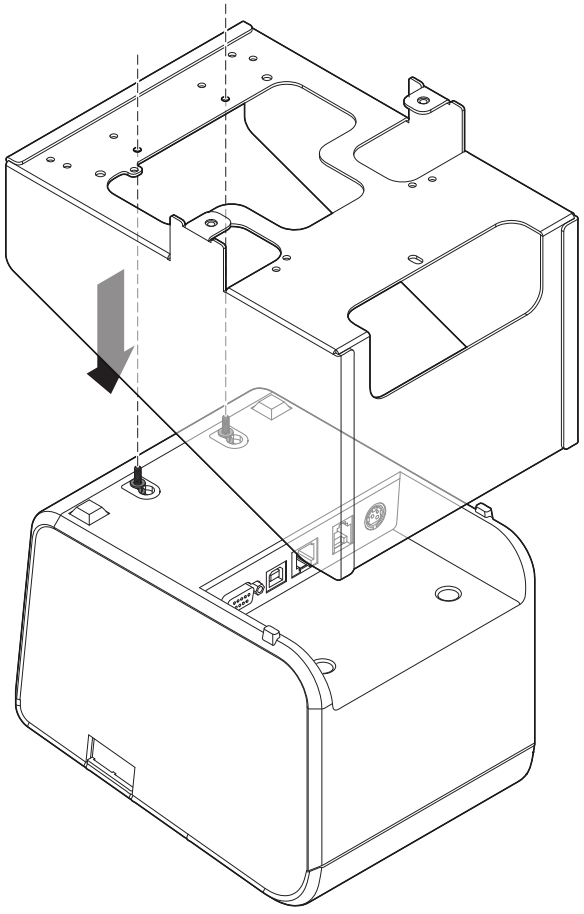
3





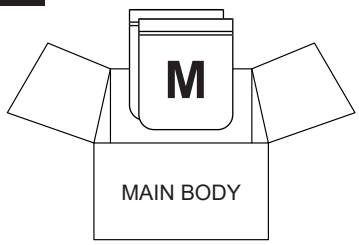
Insert the two whashers from the bag M of the box contents of the main body
(see paragraph 2.2 or paragraph 3.2) into the screws assembled in the step 2.

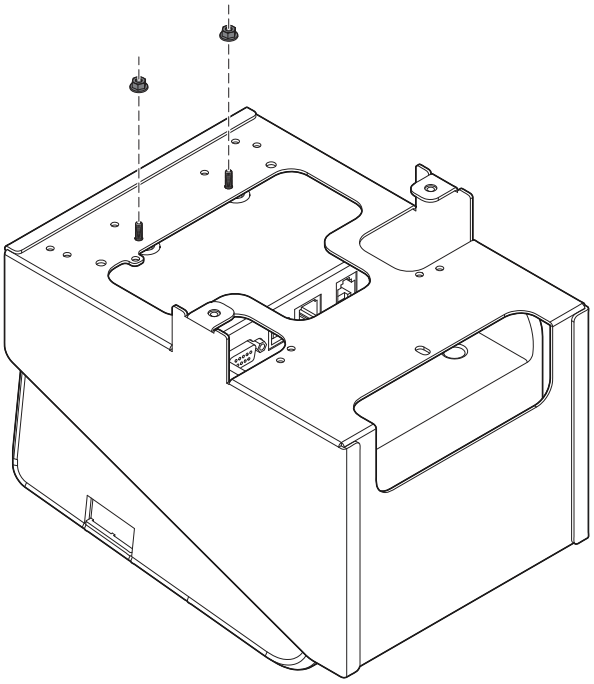
4



While keeping the printer in the position shown in figure,
insert the two screws assembled in the step 2 into the two matching holes on the printer drawer
removed from the main body during the configuration assembling (see paragraph 2.4 and paragraph 3.5).

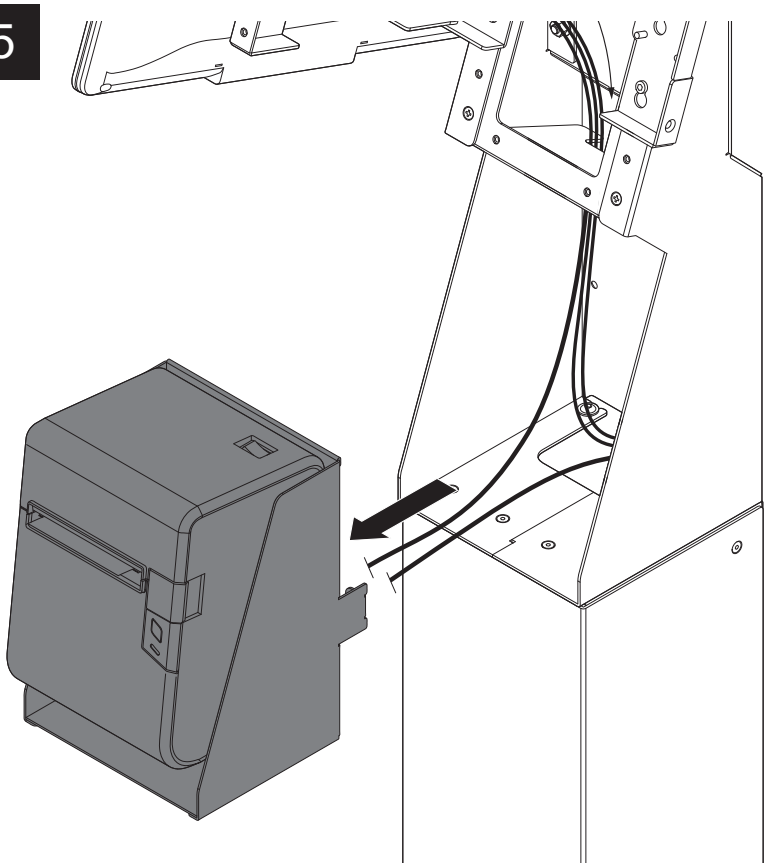
4

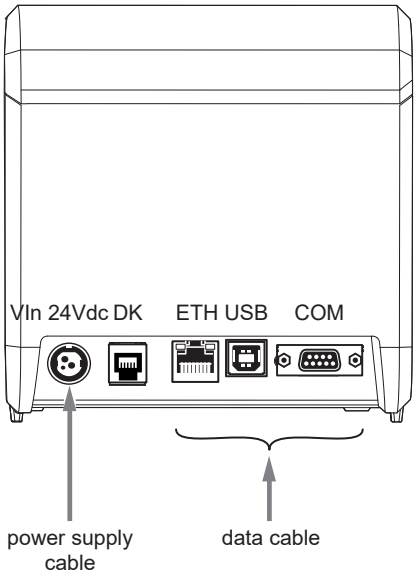




Fix the printer with the two nuts from the bag M of the box contents of the main body (see paragraph 2.2 or paragraph 3.2).

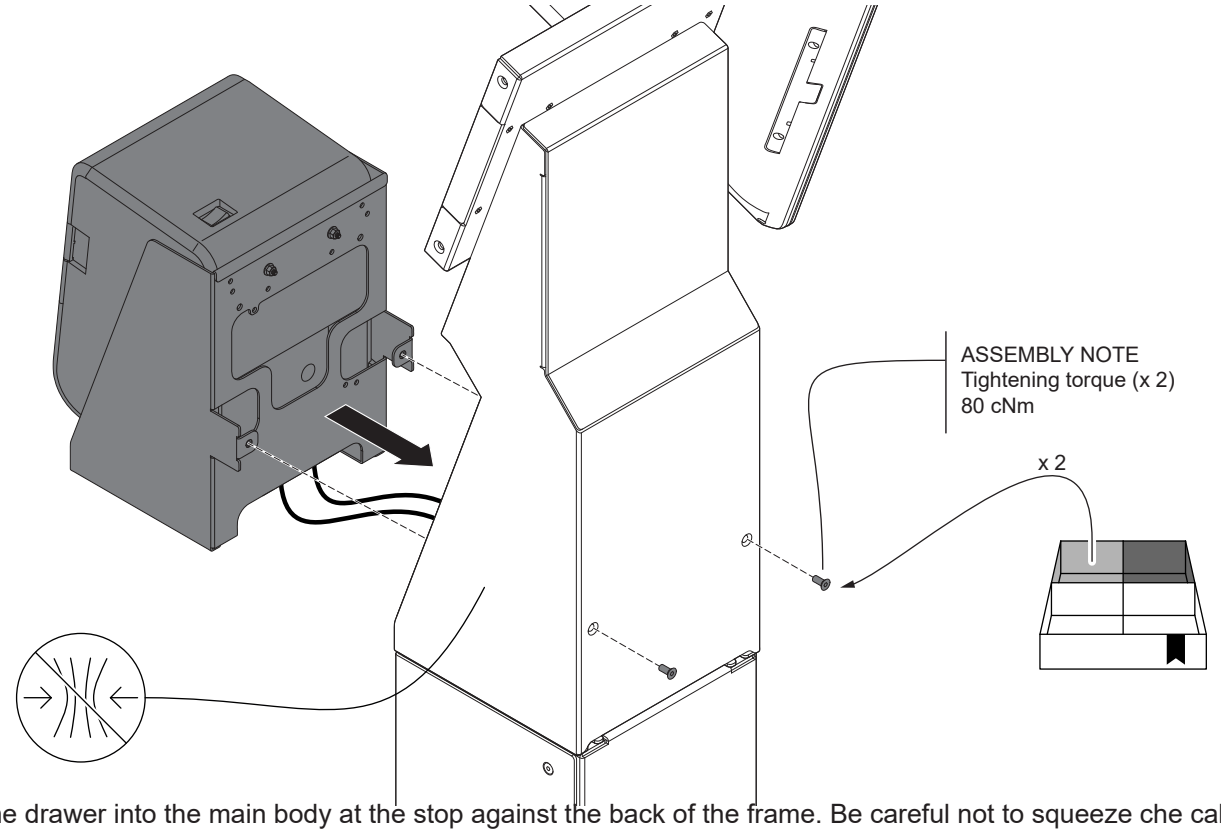
5





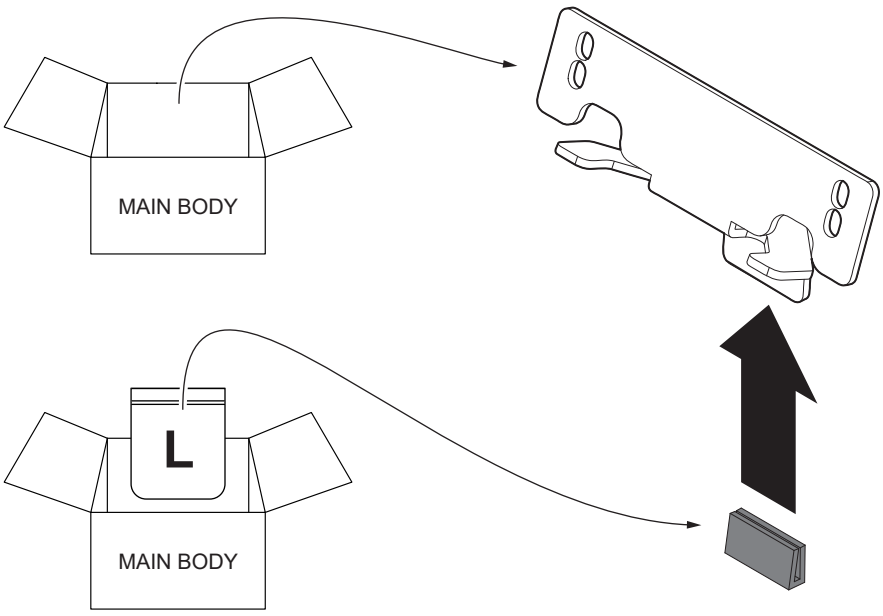
Place the printer group near to the main body and connect the cables for the printer connections arranged during the configuration assembling (see paragraph 2.4 and paragraph 3.5).
Refer to the user manual of the printer.

6



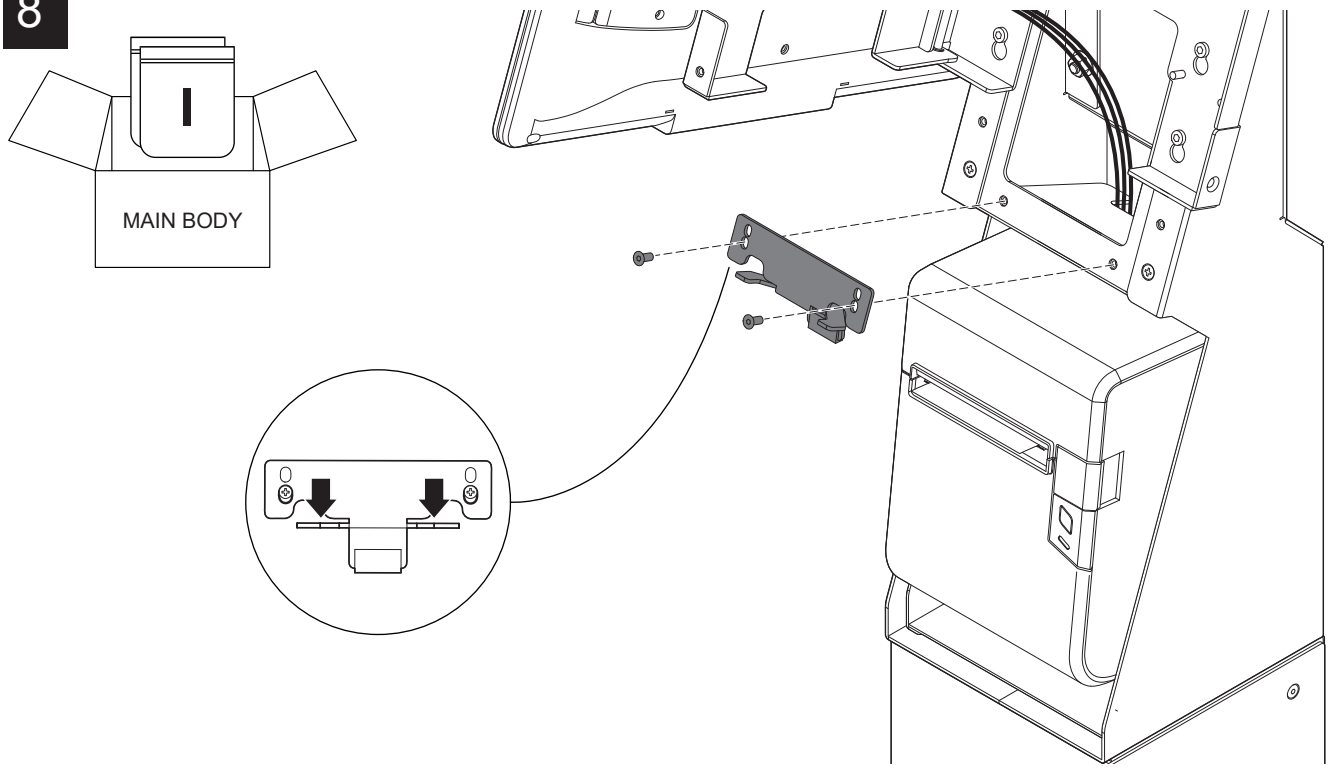
Insert the drawer into the main body at the stop against the back of the frame. Be careful not to squeeze che cables!
Fix the drawer with the two fixing screws removed during
the configuration assembling (see paragraph 2.4 and paragraph 3.5).

7



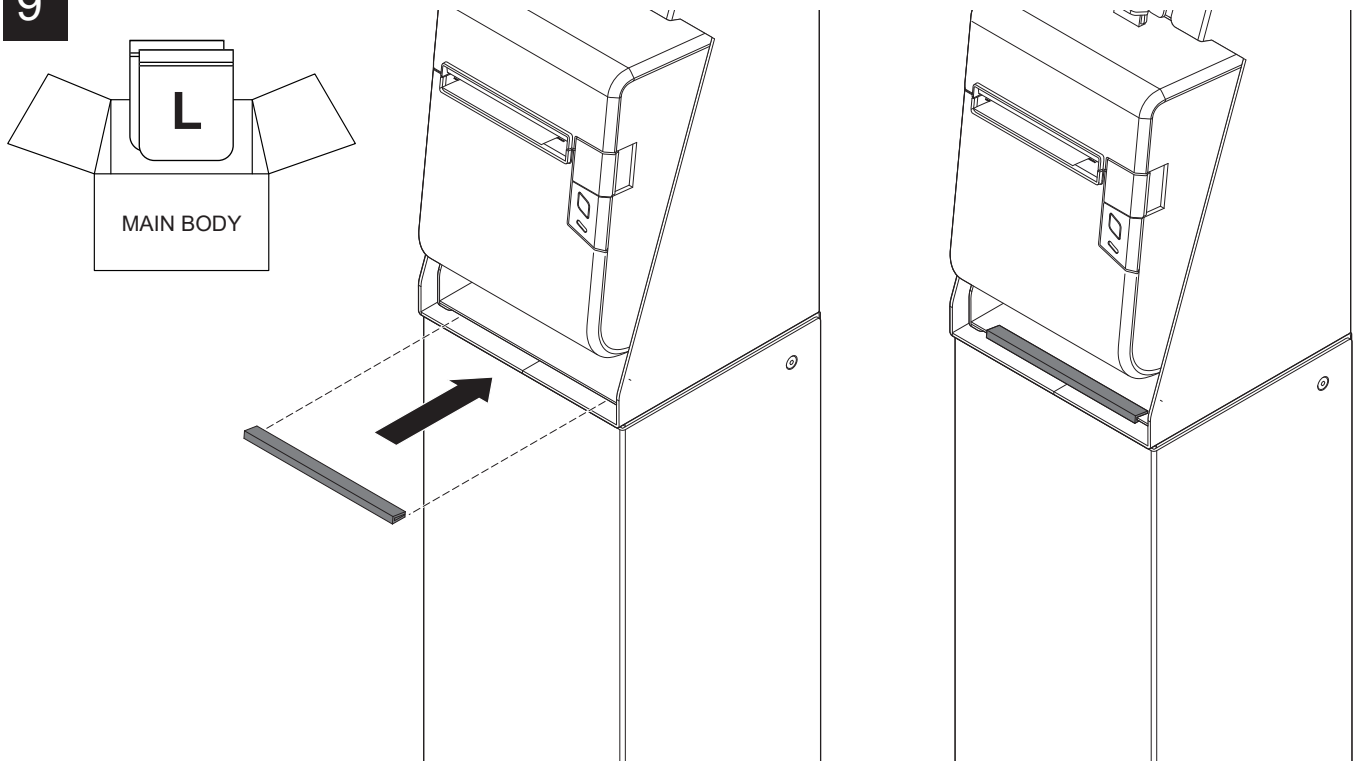
Unpack the stop plate from the box contents of the main body and the short rubber strip from the bag L
of the box contents of the main body (see paragraph 2.2 or paragraph 3.2).
Insert the rubber strip on the fin of the plate as shown in figure.

8



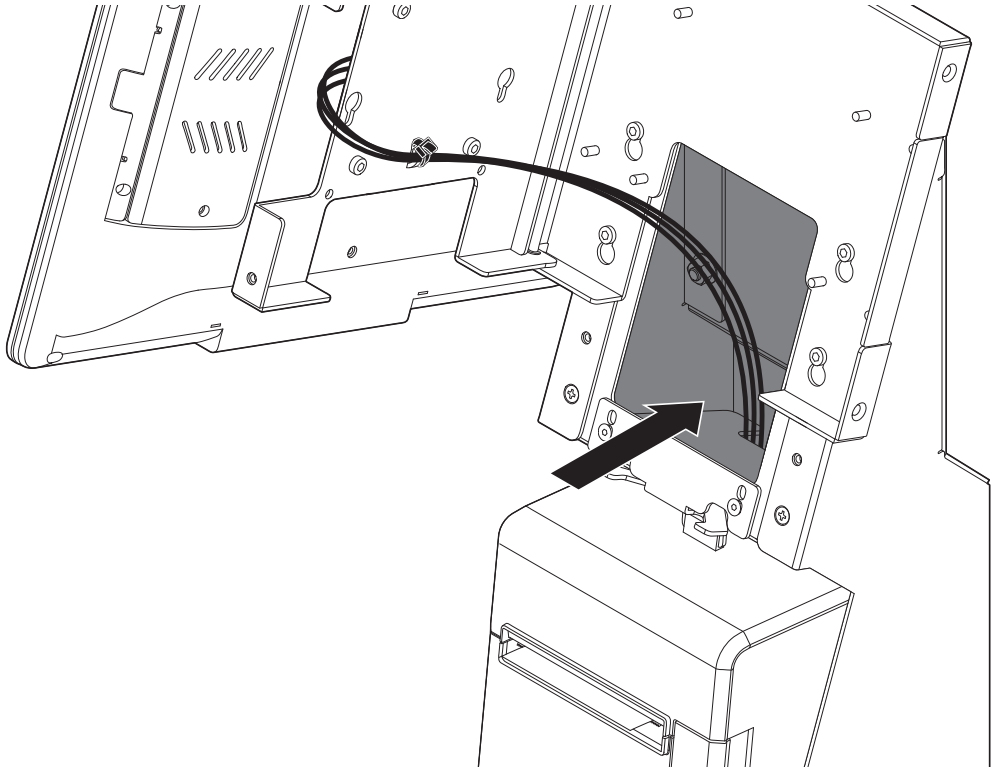
Unpack the two screws from the bag I of the box contents of the main body (see paragraph 2.2 or paragraph 3.2).
Screw the two fixing screws in the lower pair of holes on the plate.
Push the plate downward by using the two fins while tightening the screws.

9



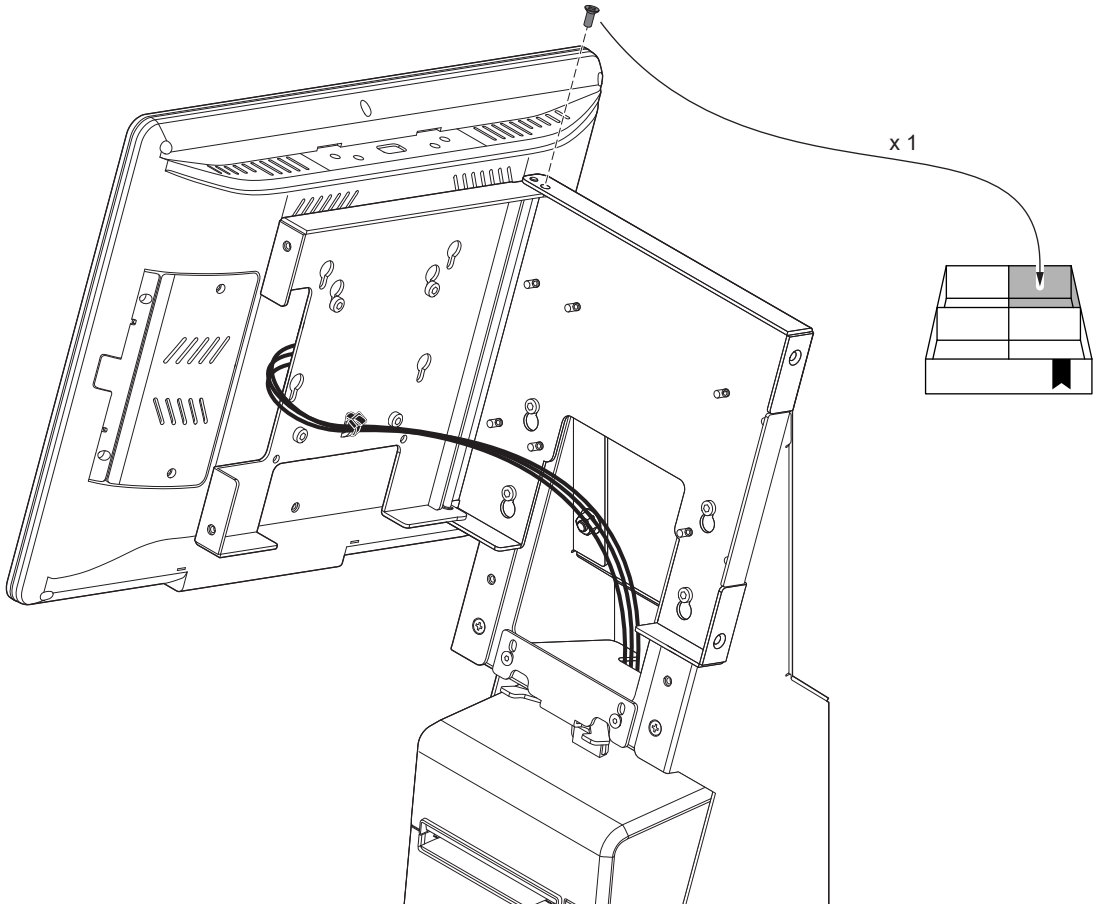
Unpack the long rubber strip from the bag L of the box contents
of the main body (see paragraph 2.2 or paragraph 3.2).
Insert the rubber strip on the lower plate of the printer drawer frame as shown in figure.

10



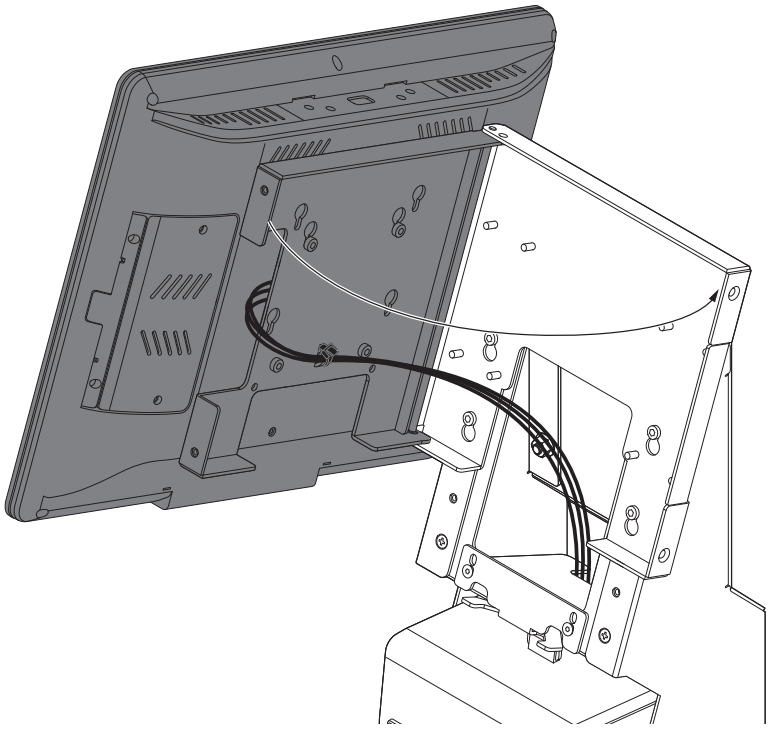
If necessary, use the housing shown in figure
to store the excess portion of cables.

11



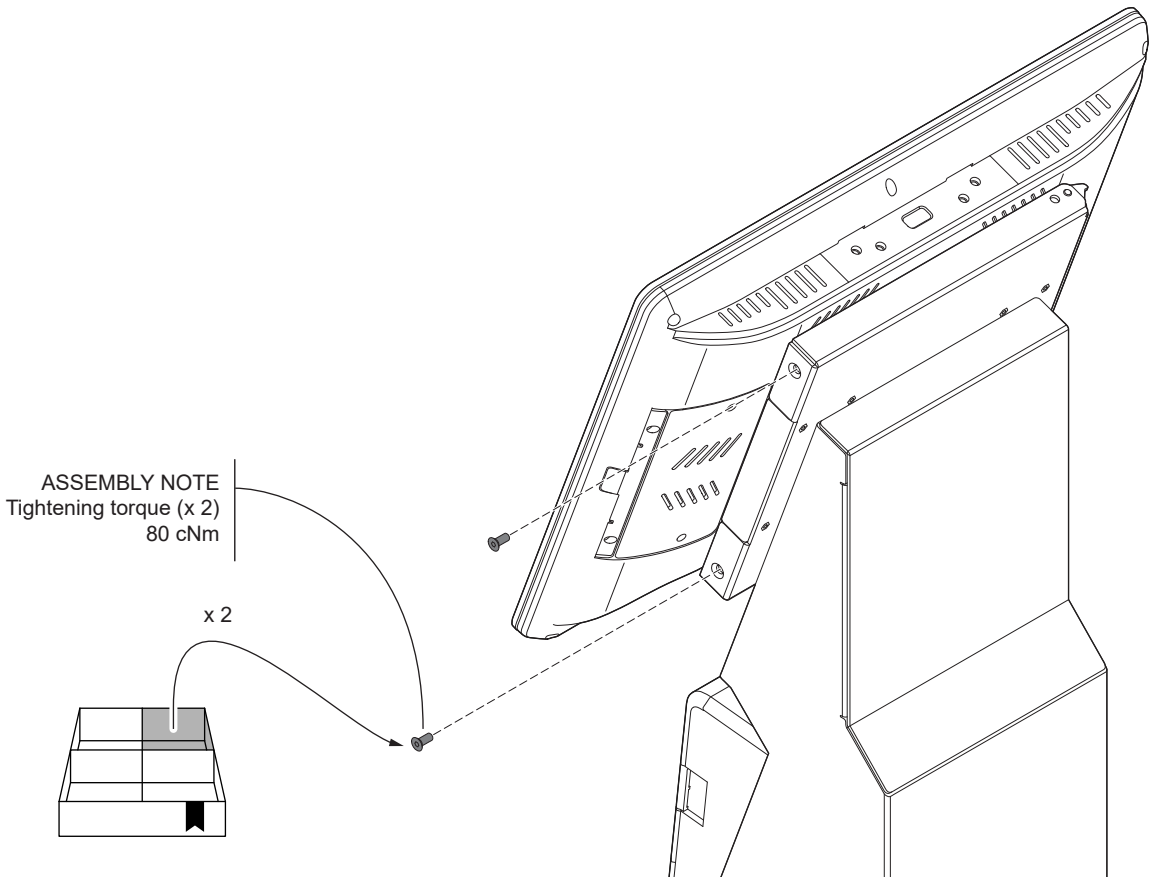
Unscrew the locking screw for the VESA plate.
Save the screw for later.

12



Close the Touch Computer
by rotating the VESA plate.

13



Fix the VESA plate with the fixing screw removed at step 11 and the fixing screw removed during the configuration assembling (see paragraph 2.4 and paragraph 3.5).

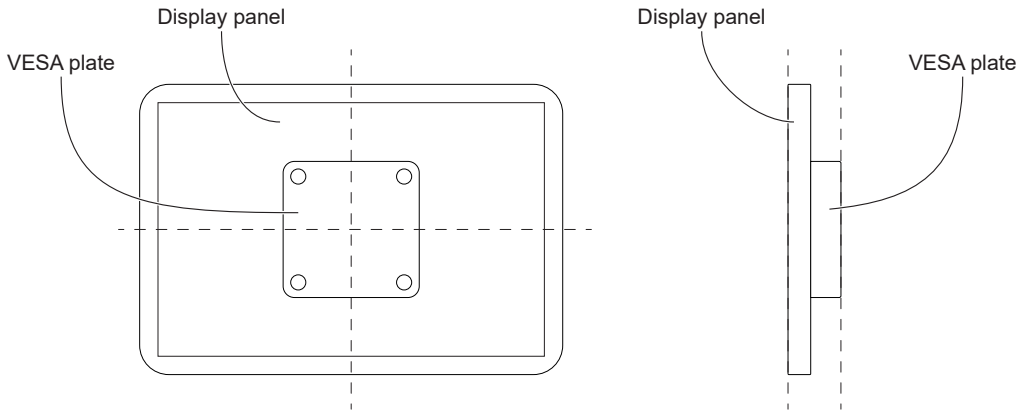
7 SPECIFICATIONS

7.1 Touch computer: maximum weights and dimensions permitted

Touch Computer dimensions without POS support (optional) portrait and landscape orientation	from 15” to 23.8” max height = 570 mm max length = 340 mm max width = 55 mm max weight = 8000 g
Touch Computer dimensions with POS support (optional) portrait orientation	from 15” to 23.8” max height = 570 mm max length = 340 mm max width = 55 mm max weight = 8000 g
Touch Computer dimensions with POS support (optional) landscape orientation	from 15” to 15.6” max height = 450 mm max length = 274 mm max width = 55 mm max weight = 3850 g
VESA mounting	MIS-D 75 (75 mm x 75 mm) MIS-D 100 (100 mm x 100 mm)

Be sure that the Touch Computer complies with the following characteristics (see figure):

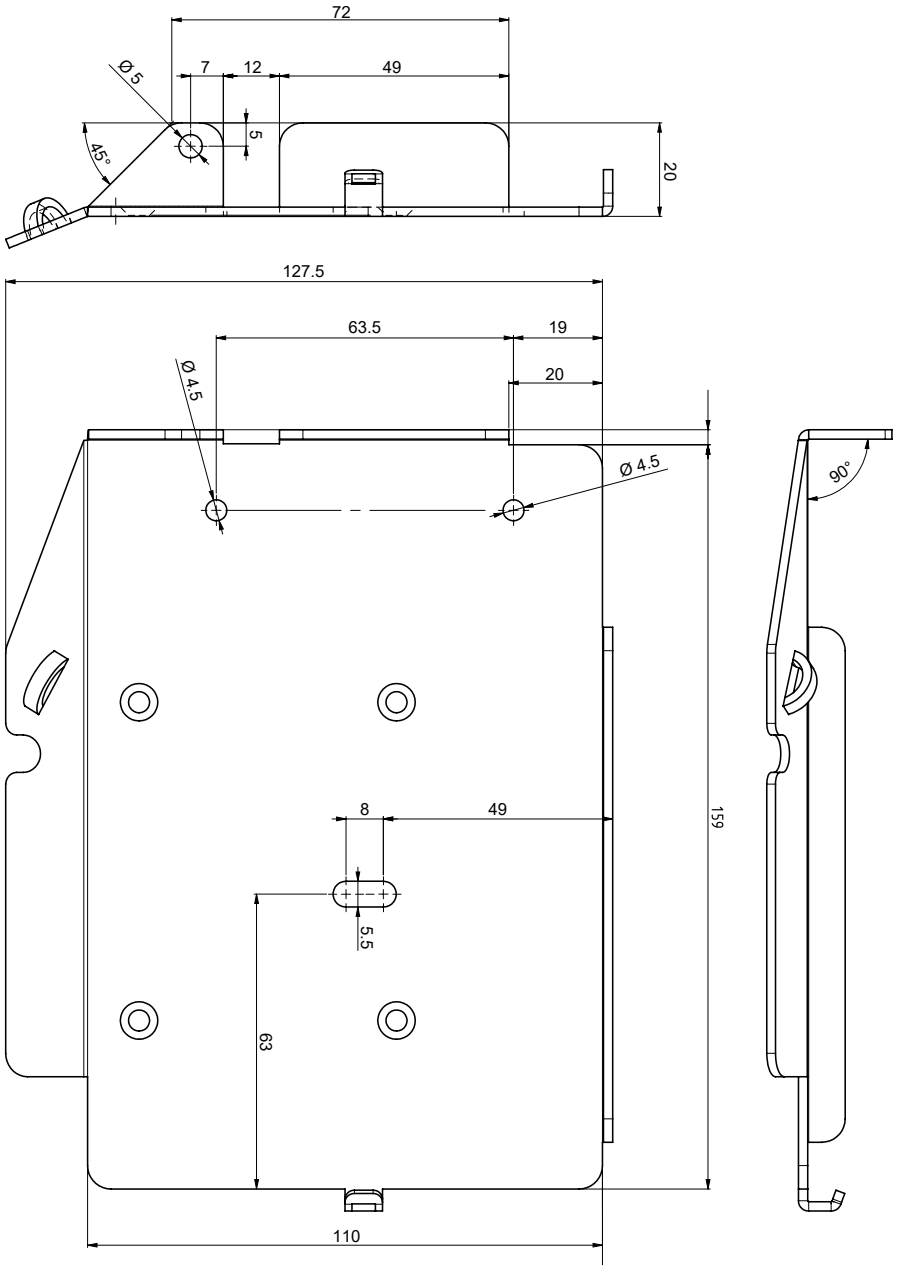
- VESA plate centered with the display
- VESA plate parallel with the display panel



7.2 POS unit: maximum weights and dimensions permitted

POS unit weight	max 1000 g

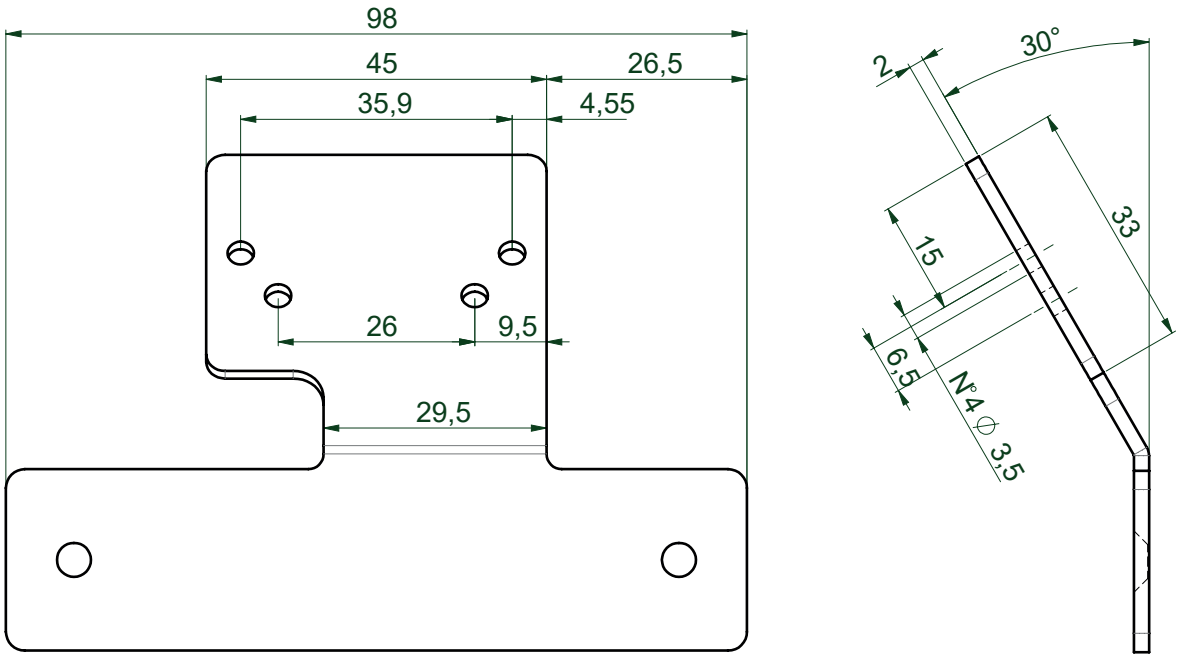
Cradle dimensions (optional)



7.3 BCR reader: maximum weights and dimensions permitted

BCR reader weight	max 1000 g

Support dimensions (optional)



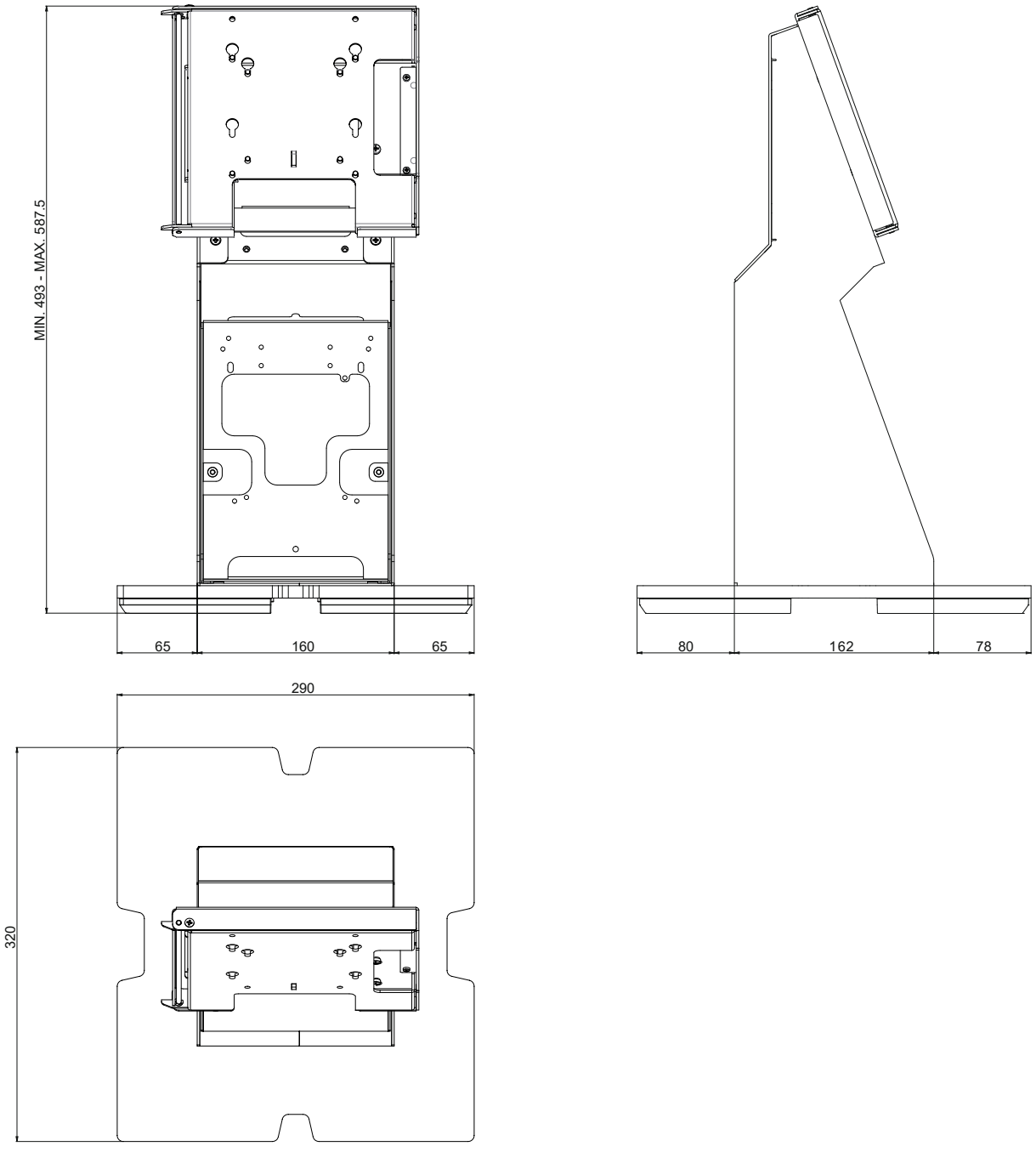
7.4 Printer: maximum weights and dimensions permitted

Compatible models	K3 P3 P3L
Weight	max 4000 g

7.5 Dimensions for COUNTERTOP version

Length	320 mm
Height	min. 493 mm - max. 587.5 mm
Width	290 mm
Frame weight	12800 g
Maximum weight (accessories included)	max 25800 g

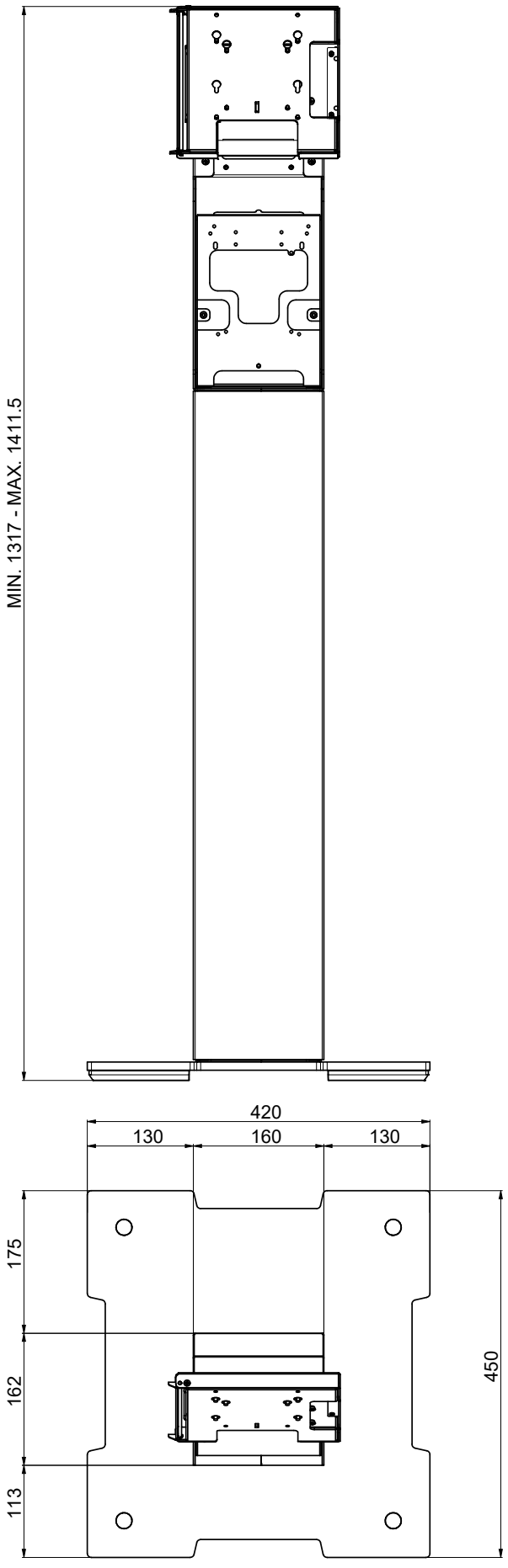
All the dimensions shown in following figure are in millimetres and referred to devices without paper roll.



7.6 Dimensions for PEDESTAL version

Length	450 mm
Height	min. 1317 mm - max. 1411.5 mm
Width	420 mm
Frame weight	32300 g
Maximum weight (accessories included)	max 45300 g

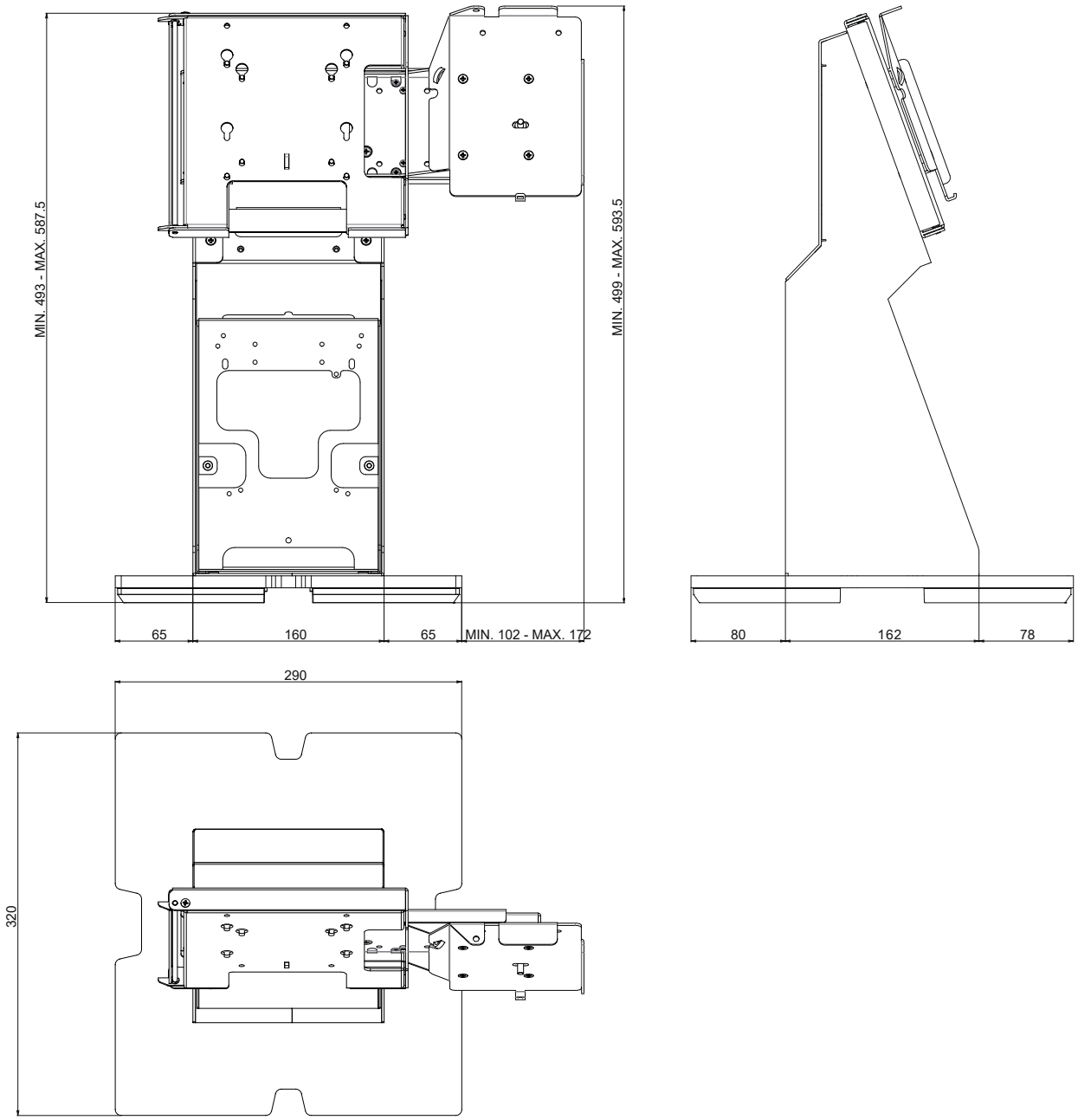
All the dimensions shown in following figure are in millimetres and referred to devices without paper roll.



7.7 Dimensions for COUNTERTOP version with POS support code 9C1PC010600010 (optional)

Length	320 mm
Height	min. 499 mm - max. 593.5 mm
Width	min. 392 mm - max. 472 mm
Frame weight	13860 g
Maximum weight (accessories included)	max 27860 g

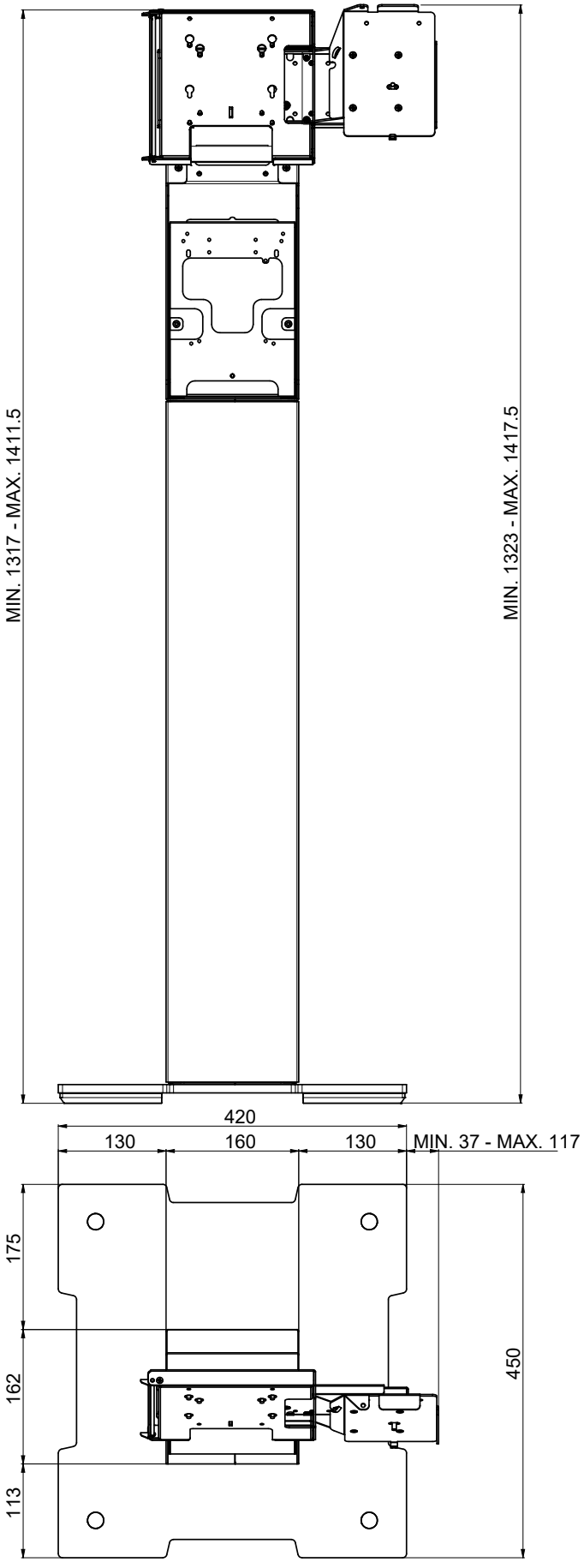
All the dimensions shown in following figure are in millimetres and referred to devices without paper roll.



7.8 Dimensions for PEDESTAL version with POS support code 9C1PC010600010 (optional)

Length	450 mm
Height	min. 1323 mm - max. 1417.5 mm
Width	min. 457 mm - max. 537 mm
Frame weight	33360 g
Maximum weight (accessories included)	max 47360g

All the dimensions shown in following figure are in millimetres and referred to devices without paper roll.

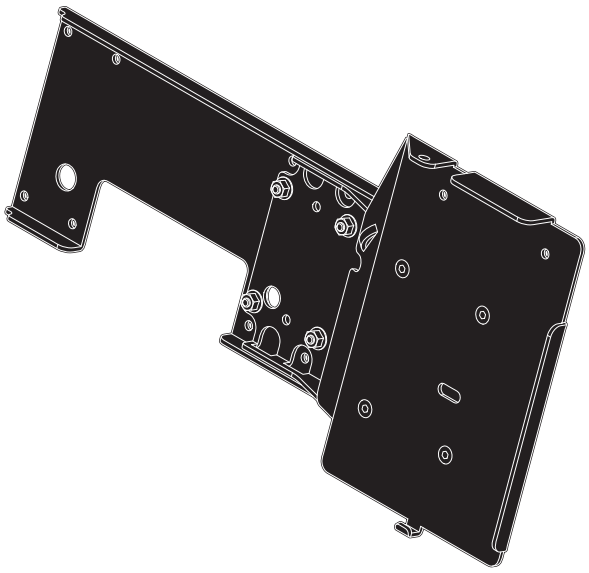


8 ACCESSORIES

The following table shows the list of available accessories for the device.

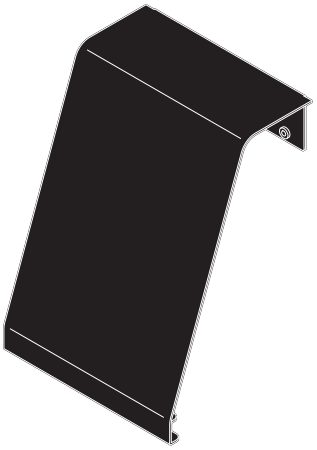
9C1PC010600010

POS SUPPORT
(For installation, refer to the instruction sheet provided with the support)



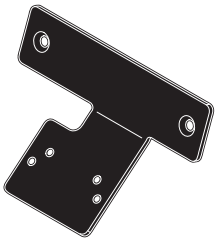
9C1PC010700010

CLOSING PANEL
(For installation, refer to the instruction sheet provided with the support)



9C3PC010500010

BC READER SUPPORT
(For installation, refer to the instruction sheet provided with the support)



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