



Poly CCX 350 Business Media Phone for Microsoft Teams and PoE-enabled (848Z7AA)



Overview

Exceptionally accessible

Get everything you want from a desk phone: CCX 350 Microsoft Teams-integrated IP phone offers quality HD audio, giving you incredible value at a great price. Durable construction and seamless keypad design make this a phone for any environment.

Catch every word

Never miss a word or inflection with the industry's best sound quality. Thanks to Poly's exclusive HD Voice with Poly Acoustic Clarity technologies, you'll eliminate misunderstandings and save time simply by hearing every word.

Reduce background noise

Our exclusive Poly Acoustic Fence and NoiseBlockAI technologies reduce distracting background noise by eliminating it at the source. It's perfect for conveying a quiet ambiance, even in crowded open offices and other noisy environments.

Offers a classic dial pad

The traditional physical dial pad is ideal for small and home office users who prefer a non-touch screen experience, as well as vision-impaired users who need a dial pad.

Features

Easy to set up and install

The two-position stand and optional wall mount makes it a breeze to set up on desktops, lobbies, or kitchen walls.^[1]

Keeps conversations on track

This full-duplex speakerphone offers world-class echo cancellation, ensuring that your conversations aren't disturbed by echo or feedback. You can converse naturally, without your caller sounding like they're caught in a tunnel.

Accessibility

The physical dial pad and illuminated keys offer easier access for users with vision impairment and other disabilities.

Rugged, durable design

Durable design, debris resistance, and a seamless keypad design make it ideal for glove-hand use in retail, warehouse, and manufacturing locations.

Easy management via Poly Lens

Take control of your deployment from anywhere via remote management with Poly Lens cloud-based device management software.

A desk phone for Teams

Ideal for Microsoft Teams users who want a dial pad and full MSFT integration. It's one of the rare phones at this price point that's fully certified for Teams.

[1] Wall mount is an optional accessory, sold separately.

Additional specifications

Audio	Poly Acoustic Clarity technology provides full duplex conversations, acoustic echo cancellation, and background noise suppression; Individual volume settings with visual feedback for each audio path; Comfort noise generation; DTMF tone generation (RFC 2833 and in-band); Low delay audio packet transmission; Adaptive jitter buffers
Audio codecs	G.711 (A-law and μ -law); G.722; G.729A; G.722.1; G.722.1C; G.719; iLBC; OPUS; SILK; Siren™ 14
Certifications and compliances	AS/NZS 62368-1-17; Australia RCM; Brazil ANATEL; CISPR22 Class B; EEA; CE Mark; EN55032 Class B; EN 62368-1; FCC Part 15 (CFR 47) Class B; ICES-003 Class B; Japan MIC/VCCI; NZ Telepermit; Saudi Arabia CITC; So. Africa ICASA; So. Korea KC; UL 62368-1; VCCI Class B; Canada ICES and NRTL; China RoHS 2.0; Indonesia SDPPI; Mexico NYCE; UKCA mark
Certified collaboration software	Microsoft Teams
Color	Black
Compatible Operating Systems	Android 9
Country of origin	Made in China
Display features	Adjustable font size selection (regular, medium, large); Voicemail support; Normal and dark mode; Dedicated Microsoft Teams button
Display size (diagonal)	2.8"
Display size (diagonal)	7.1 cm (2.8")
Energy star certified	ENERGY STAR® certified
Headset and handset compatibility	Compatible with commercially available TTY adapter equipment; Compliant with ADA Section 508 Subpart B 1194.23 (all); Hearing aid compatibility to ITU-TP.370 and TIA 504A standards; Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids; USB Type-A headset support
Headset ports	1 RJ-9
Management Software	Poly Lens; Poly Zero Touch Provisioning; Polycom Device Management Service for Service Providers (PDMS-SP) Cloud Management; Web UI to device IP address
Manufacturer Warranty	Poly standard one-year limited warranty
Native resolution	640 x 480
Network protocols, supported	FTP/TFTP/HTTP/HTTPS server-based central provisioning; Hardware diagnostics; Manual or dynamic host configuration protocol (DHCP) network setup; Status and statistics reporting; Syslog Event Logging; Time and date synchronization using SNTP; RTCP and RTP support; IPv4; IPv6; Provisioning and call server redundancy support; UDP; IETF SIP (RFC 3261 and companion RFCs)
Operating humidity range	5 to 95%
Operating temperature range	0 to 40°C
Operating temperature range	32 to 104°F
Package dimensions (W x D x H)	8.7 x 9.6 x 2.7 in

Package dimensions (W x D x H)	22.2 x 24.3 x 6.9 cm
Package weight	1004 g
Package weight	2.23 lb
Panel technology	Color LCD
Ports	1 USB 2.0 Type-C® (for media and storage applications); 2 RJ-45 (10/100/1000BASE-TX Mbps)
Power	Built-in auto sensing IEEE 802.3af Power over Ethernet (Class 0); 13 W (maximum) ^[2]
Security management	Digest authentication; Encrypted configuration files; HTTPS secure provisioning; Password login; Support for signed software executables; Support for URL syntax with password; Transport Layer Security (TLS); Media encryption via SRT
Special features	Adjustable desk stand (2 positions) ^[1]
Storage temperature range	-40 to 158 °F
Storage temperature range	-40 to 70°C
Telephony and call handling features	Power over Ethernet (PoE)
UNSPSC code	43191515
UPC number	(AB1) 197497506211; (ABA) 197498818580; (AC3) 197497506228
What's in the box	Console; Desk stand; Handset with handset cord; Network (LAN) cable-CAT-5E; Setup sheet

[1] Optional wall mount kit can be ordered separately.

[2] External universal AC/DC adapter, 5 VDC, 3 A, 15 W (sold separately).

Services

Poly Services

★ : Recommended

Poly Support Services

3 Year Poly+ CCX 350 Business Media Phone Service	P49690312 ★
1 Year Partner Poly+ CCX 350 Business Media Phone Service	P49690160
1 Year Poly Elite CCX 350 Business Media Phone Service	E49690112
1 Year Poly+ CCX 350 Business Media Phone Service	P49690112
3 Year Partner Poly+ CCX 350 Business Media Phone Service	P49690362
5 Year Next Business Day HW Replacement CCX 350 Business Media Phone MS Teams Poly DaaS	D49690DS5
5 Year Next Business Day HW Replacement Ext Cov CCX350 Business Media MS Teams Poly DaaS	D49690COV

Disclaimer — Copyright

© Copyright 2023 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.