



# Poly Trio C60 IP Conference Phone Full Radio and PoE-enabled GSA/TAA (849B3AA)

## Overview

**One device. Many possibilities.**

Bring people together. Launch big ideas. And make sure everyone at the table can be heard, near or far with Poly signature audio. The Trio C60 plays nicely with everyone, delivering native experiences on your favorite collaboration platforms.



### **Poly signature audio**

Get more out of your conference calls. Poly reduces distracting background noise to ensure every inflection is heard. Hear every reaction with up to 22 kHz of rich, full sound.

### **One-touch join**

All it takes is a fingertip to get started. Join your calls in a second with a single touch of a button thanks to the truly intuitive user experience.

# Features

## Flexible connectivity

Maximize flexibility and investments with connectivity to multiple SIP and UC-cloud services simultaneously.

## Poly portfolio compatible

Complement your Poly Studio X50, Poly Studio X30, or G7500 video solution with fast, simple control from Trio C60.

## Wi-Fi calling

Get started faster and more easily with Wi-Fi audio calling (2.4–5 GHz), with no need to re-cable.

## Audio clarity

Experience the power of full-duplex audio for natural conversations. Count on audio clarity in any size space with echo and reverb cancellation.

## Scalable

Cater to any size meeting with optional expansion microphones or by daisy-chaining multiple systems together.

## Simple UI

Start a meeting in seconds with one-touch join and simplify scheduling with Outlook calendar integration.

## Additional specifications

<b>Aspect ratio</b>	16:9
<b>Audio</b>	Poly Acoustic Clarity technology provides full duplex conversations, acoustic echo cancellation, and background noise suppression; Comfort noise generation; DTMF tone generation (RFC 2833 and in-band); Low delay audio packet transmission; Adaptive jitter buffers
<b>Audio codecs</b>	G.711 (A-law and $\mu$ -law); G.722; G.722.1; G.722.1C; G.729AB; G.719; Polycom® Siren™ 7; Siren™ 14; iLBC; OPUS
<b>Certifications and compliances</b>	AS/NZS 60950-1; AS/NZS 62368-1-17; Australia -AS/NZ4268; Australia A&C Tick; CAN/CSA C22.2 No. 60950-1-03; CAN/CSA C22.2 No. 62368-1-14; CE Mark; CISPR22 Class B; EN 301 489-1, EN 301 489-3, EN 301 489-17; EN 61000-3-2; EN 61000-3-3; EN 62368-1; ETSI EN 300 328 v1.9.1; ETSI EN 300 330; ETSI EN 301 893 v1.7.1; FCC Part 15 (CFR 47) Class B; FCC Part 15.225; FCC Part 15.247; FCC Part 15.407; ICES-003 Class B; IEC 60950-1; IEC 62368-1; Japan Item (19); Japan Item (19)-3; Japan Item (19)-3-2; Japan MIC/VCCI Class B; NZ Telepermit; ROHS compliant; RSS 247 Issue 1; UL 60950-1; UL 62368-1
<b>Certified collaboration software</b>	Microsoft Teams; Skype for Business; Zoom
<b>Color</b>	Black
<b>Display features</b>	On-screen virtual keyboard
<b>Display size (diagonal)</b>	12.7 cm (5")
<b>Display size (diagonal)</b>	5"
<b>Energy star certified</b>	ENERGY STAR® certified
<b>Headset and handset compatibility</b>	Bluetooth® headset compatibility
<b>Management Software</b>	Poly Zero Touch Provisioning; RealPresence Resource Manager (v. 10.1 or above) based provisioning; Polycom Device Management Service for Enterprise (PDMS-E); Polycom Device Management Service for Service Providers (PDMS-SP) Cloud Management; SDP
<b>Manufacturer Warranty</b>	Poly standard one-year limited warranty
<b>Microphone type</b>	Three cardioid microphones
<b>Minimum dimensions (W x D x H)</b>	38.3 x 7.5 x 33.2 cm
<b>Minimum dimensions (W x D x H)</b>	15.1 x 2.9 x 13.1 in
<b>Native resolution</b>	720 x 1280
<b>Network protocols, supported</b>	DHCP VLAN discovery; LLDP-MED for VLAN discovery; FTP/TFTP/HTTP/HTTPS server-based central provisioning; Manual or dynamic host configuration protocol (DHCP) network setup; QoS Support — IEEE 802.1p/Q tagging (VLAN), Layer 3 TOS, and DHCP; Time and date synchronization using SNTP; Provisioning and call server redundancy support
<b>Operating humidity range</b>	5 to 95%
<b>Operating temperature range</b>	32 to 104°F
<b>Operating temperature range</b>	0 to 40°C

<b>Package dimensions (W x D x H)</b>	19 x 4.5 x 15.5 in
<b>Package dimensions (W x D x H)</b>	48.3 x 11.5 x 39.4 cm
<b>Package weight</b>	1970 g
<b>Package weight</b>	4.3 lb
<b>Panel technology</b>	Color LCD
<b>Ports</b>	1 USB 2.0 Type-A (for USB battery charging); 1 USB 2.0 Micro-B (for USB audio device); 2 RJ-45 (10/100/1000BASE-TX Mbps)
<b>Power</b>	LAN IN: Built-in auto-sensing IEEE 802.3at, PoE Device (Class 4); LAN OUT: Built-in auto-sensing IEEE 802.3af power sourcing equipment <sup>[1]</sup>
<b>Security management</b>	802.1X Authentication and EAPOL Media encryption via SRTP; Digest authentication; Encrypted configuration files; HTTPS secure provisioning; Password login; Support for signed software executables; Support for URL syntax with password; Transport Layer Security (TLS); Wi-Fi encryption: WEP, WPA-Personal, WPA2-Personal, WPA2-Enterprise with 802.1X (EAP-TLS, PEAP-MSCHAPv2); FIPS 140-2 compliant cryptographic module
<b>Sensitivity (speaker)</b>	92 dB
<b>Special features</b>	Unicode UTF-8 character support
<b>Storage temperature range</b>	-40 to 158°F
<b>Storage temperature range</b>	-20 to 70 °C
<b>Telephony and call handling features</b>	Bundled with Polycom UC Software: Corporate Directory Access using LDAP; Call timer and call waiting; Call transfer, hold, divert (forward), park, pickup; Called, calling, connected party information; Distinctive incoming call treatment/call waiting; Do not disturb function; Local configurable digit map/dial plan; Local five-way audio conferencing; Shared call/bridged line appearance; Visual Conference Management; Up to 3 lines (maximum one Skype for Business and Microsoft Teams); Daisy-chain up to four; One-touch speed dial, redial and meeting join
<b>Touch-enabled</b>	Gesture-based, multi-touch capable touchscreen
<b>UNSPSC code</b>	43191511
<b>UPC number</b>	197497506440
<b>VoIP features</b>	IETF SIP (RFC 3261 and companion RFCs)
<b>Weight</b>	950 g
<b>Weight</b>	2.1 lb
<b>What's in the box</b>	Console; Network (LAN) cable-CAT-5E; USB Type-A cable; Cable wrap; Tactile overlay for improved accessibility; Setup sheet
<b>Wireless range</b>	Up to 6.1 m
<b>Wireless range (imperial)</b>	Up to 20 ft
<b>Wireless technologies</b>	Bluetooth® 4.2; Wi-Fi network connectivity: 2.4-2.4835 GHz (802.11b, 802.11g, 802.11n HT-20); 5.15-5.825 GHz (802.11a, 802.11n, HT-20, 802.11n HT-40)

*[1] Requires full Class 4 power input on LAN IN for operation*

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## Services

### Poly Services

★ : Recommended

#### Poly Support Services

3 Year Poly+ Trio C60	P86240312	★
1 Year Partner Poly+ Onsite Poly Trio C60	P86240158	
1 Year Partner Poly+ Trio C60	P86240160	
1 Year Poly Elite Onsite 4hr Trio C60 Contact Service Sales for availability	E86240914	obsolete
1 Year Poly Elite Onsite Trio C60	E86240114	
1 Year Poly Elite Trio C60	E86240112	
1 Year Poly+ Onsite Trio C60	P86240114	
1 Year Poly+ Trio C60	P86240112	
3 Year Partner Poly+ Onsite Poly Trio C60	P86240358	
3 Year Partner Poly+ Trio C60	P86240362	
3 Year Poly+ Onsite Trio C60	P86240314	
7 Year HW Replacement for available Poly Trio C60 NBD Advance Replacement	H7YLLT017	
7 Year HW extnd covrg Poly Trio C60 NBD Advance Replacement	HEXCOV017	
Upg emb 3yr Partner Poly+ to 3yr Partner Poly+ Onsite Trio C60 Avail only at time of purchase	P86240555	
Upg emb 3yr Partner Poly+ to 3yr Poly+ Onsite for Trio C60 Avail only at time of purchase	P86240444	
Upg emb 3yr Partner Poly+ to 3yr Poly+ for Trio C60 Avail only at time of purchase	P86240333	

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