



Poly Trio C60 IP Conference Phone for Microsoft Teams and PoE-enabled No Radio GSA/TAA (84C21AA)

Overview

One device. Many possibilities.

Bring people together. Launch big ideas. And make sure everyone at the table can be heard, near or far with Poly signature audio. The Trio C60 plays nicely with everyone, delivering native experiences on your favorite collaboration platforms.

Poly signature audio

Get more out of your conference calls. Poly reduces distracting background noise to ensure every inflection is heard. Hear every reaction with up to 22 kHz of rich, full sound.

One-touch join

All it takes is a fingertip to get started. Join your calls in a second with a single touch of a button thanks to the truly intuitive user experience.

Features

Flexible connectivity

Maximize flexibility and investments with connectivity to multiple SIP and UC-cloud services simultaneously.

Poly portfolio compatible

Complement your Poly Studio X50, Poly Studio X30, or G7500 video solution with fast, simple control from Trio C60.

Certified for Microsoft Teams

Experience seamless collaboration with Microsoft Teams —the Trio C60 is certified right out of the box.

Audio clarity

Experience the power of full-duplex audio for natural conversations. Count on audio clarity in any size space with echo and reverb cancellation.

Wi-Fi calling

Get started faster and more easily with Wi-Fi audio calling (2.4–5 GHz), with no need to re-cable.

Additional specifications

Aspect ratio	16:9
Audio	Poly Acoustic Clarity technology provides full duplex conversations, acoustic echo cancellation, and background noise suppression; Comfort noise generation; DTMF tone generation (RFC 2833 and in-band); Low delay audio packet transmission; Adaptive jitter buffers
Audio codecs	G.711 (A-law and μ -law); G.722; G.722.1; G.722.1C; G.729AB; G.719; Polycom® Siren™ 7; Siren™ 14; iLBC; OPUS
Certifications and compliances	AS/NZS 60950-1; AS/NZS 62368-1-17; Australia -AS/NZ4268; Australia A&C Tick; CAN/CSA C22.2 No. 60950-1-03; CAN/CSA C22.2 No. 62368-1-14; CE Mark; CISPR22 Class B; EN 301 489-1, EN 301 489-3, EN 301 489-17; EN 61000-3-2; EN 61000-3-3; EN 62368-1; ETSI EN 300 328 v1.9.1; ETSI EN 300 330; ETSI EN 301 893 v1.7.1; FCC Part 15 (CFR 47) Class B; FCC Part 15.225; FCC Part 15.247; FCC Part 15.407; ICES-003 Class B; IEC 60950-1; IEC 62368-1; Japan Item (19); Japan Item (19)-3; Japan Item (19)-3-2; Japan MIC/VCCI Class B; NZ Telepermit; ROHS compliant; RSS 247 Issue 1; UL 60950-1; UL 62368-1
Certified collaboration software	Microsoft Teams; Skype for Business; Zoom
Color	Black
Display features	On-screen virtual keyboard
Display size (diagonal)	12.7 cm (5")
Display size (diagonal)	5"
Energy star certified	ENERGY STAR® certified
Headset and handset compatibility	Bluetooth® headset compatibility
Management Software	Poly Zero Touch Provisioning; RealPresence Resource Manager (v. 10.1 or above) based provisioning; Polycom Device Management Service for Enterprise (PDMS-E); Polycom Device Management Service for Service Providers (PDMS-SP) Cloud Management; SDP
Manufacturer Warranty	Poly standard one-year limited warranty
Microphone type	Three cardioid microphones
Minimum dimensions (W x D x H)	38.3 x 7.5 x 33.2 cm
Minimum dimensions (W x D x H)	15.1 x 2.9 x 13.1 in
Native resolution	720 x 1280
Network protocols, supported	DHCP VLAN discovery; LLDP-MED for VLAN discovery; FTP/TFTP/HTTP/HTTPS server-based central provisioning; Manual or dynamic host configuration protocol (DHCP) network setup; QoS Support — IEEE 802.1p/Q tagging (VLAN), Layer 3 TOS, and DHCP; Time and date synchronization using SNTP; Provisioning and call server redundancy support
Operating humidity range	5 to 95%
Operating temperature range	32 to 104°F
Operating temperature range	0 to 40°C

Package dimensions (W x D x H)	19 x 4.5 x 15.5 in
Package dimensions (W x D x H)	48.3 x 11.5 x 39.4 cm
Package weight	1970 g
Package weight	4.3 lb
Panel technology	Color LCD
Ports	1 USB 2.0 Type-A (for USB battery charging); 1 USB 2.0 Micro-B (for USB audio device); 2 RJ-45 (10/100/1000BASE-TX Mbps)
Power	LAN IN: Built-in auto-sensing IEEE 802.3at, PoE Device (Class 4); LAN OUT: Built-in auto-sensing IEEE 802.3af power sourcing equipment ^[1]
Security management	802.1X Authentication and EAPOL Media encryption via SRTP; Digest authentication; Encrypted configuration files; HTTPS secure provisioning; Password login; Support for signed software executables; Support for URL syntax with password; Transport Layer Security (TLS); Wi-Fi encryption: WEP, WPA-Personal, WPA2-Personal, WPA2-Enterprise with 802.1X (EAP-TLS, PEAP-MSCHAPv2); FIPS 140-2 compliant cryptographic module
Sensitivity (speaker)	92 dB
Special features	Unicode UTF-8 character support
Storage temperature range	-40 to 158°F
Storage temperature range	-20 to 70 °C
Telephony and call handling features	Bundled with Polycom UC Software: Corporate Directory Access using LDAP; Call timer and call waiting; Call transfer, hold, divert (forward), park, pickup; Called, calling, connected party information; Distinctive incoming call treatment/call waiting; Do not disturb function; Local configurable digit map/dial plan; Local five-way audio conferencing; Shared call/bridged line appearance; Visual Conference Management; Up to 3 lines (maximum one Skype for Business and Microsoft Teams); Daisy-chain up to four; One-touch speed dial, redial and meeting join
Touch-enabled	Gesture-based, multi-touch capable touchscreen
UNSPSC code	43191511
UPC number	197497515701
VoIP features	IETF SIP (RFC 3261 and companion RFCs)
Weight	950 g
Weight	2.1 lb
What's in the box	Console; Network (LAN) cable-CAT-5E; USB Type-A cable; Cable wrap; Tactile overlay for improved accessibility; Setup sheet
Wireless range	Up to 6.1 m
Wireless range (imperial)	Up to 20 ft
Wireless technologies	Bluetooth® 4.2; Wi-Fi network connectivity: 2.4-2.4835 GHz (802.11b, 802.11g, 802.11n HT-20); 5.15-5.825 GHz (802.11a, 802.11n, HT-20, 802.11n HT-40)

[1] Requires full Class 4 power input on LAN IN for operation

Services

Poly Services

★ : Recommended

Poly Support Services

3 Year Poly+ Trio C60	P86240312	★
1 Year Partner Poly+ Onsite Poly Trio C60	P86240158	
1 Year Partner Poly+ Trio C60	P86240160	
1 Year Poly Elite Onsite 4hr Trio C60 Contact Service Sales for availability	E86240914	obsolete
1 Year Poly Elite Onsite Trio C60	E86240114	
1 Year Poly Elite Trio C60	E86240112	
1 Year Poly+ Onsite Trio C60	P86240114	
1 Year Poly+ Trio C60	P86240112	
3 Year Partner Poly+ Onsite Poly Trio C60	P86240358	
3 Year Partner Poly+ Trio C60	P86240362	
3 Year Poly+ Onsite Trio C60	P86240314	
7 Year HW Replacement for available Poly Trio C60 NBD Advance Replacement	H7YLLT017	
7 Year HW extnd covrg Poly Trio C60 NBD Advance Replacement	HEXCOV017	
Upg emb 3yr Partner Poly+ to 3yr Partner Poly+ Onsite Trio C60 Avail only at time of purchase	P86240555	
Upg emb 3yr Partner Poly+ to 3yr Poly+ Onsite for Trio C60 Avail only at time of purchase	P86240444	
Upg emb 3yr Partner Poly+ to 3yr Poly+ for Trio C60 Avail only at time of purchase	P86240333	

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