



# Additional specifications

UNSPSC code	43211720
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## Services

### **HP Care Pack Services**

### Personal Systems Hardware Support Onsite Service

HP 1 year Post Warranty ONSITE DMR RPOS Support	U8CE2PE
HP 1y Post Warranty Onsite RPOS Support	U8CD0PE
HP 1y Post Warranty Onsite w/optional Device Health Insights/Peripherals Desktop	UL597PE
HP 3y Next Business Day Onsite w/Defective Media Retention RPOS HardwareSupport	U8CD9E
HP 3y Next Business Day Response Onsite w/Accidental Damage Protection RPOS HW Supp	U8KT7E
HP 3y Next Business Day Response Onsite w/Accidental Damage ProtectionRPOS SOLU Supp	UL591E
HP 3y Next Business Day Response Onsite w/Defective Media Retention RPOS Sol Supp	UM997E
HP 4y Next Business Day Onsite w/Defective Media Retention RPOS HardwareSupport	U8CE0E
HP 4y Next Business Day Response Onsite RPOS Hardware Support	U1PW0E
HP 4y Next Business Day Response Onsite RPOS Solution Support	UL589E
HP 4y Next Business Day Response Onsite w/Accidental Damage Protection RPOS HW Supp	U8KT8E
HP 4y Next Business Day Response Onsite w/Accidental Damage ProtectionRPOS SOLU Supp	UL592E
HP 4y Next Business Day Response Onsite w/Defective Media Retention RPOS Sol Supp	UM998E
HP 5y Next Business Day Onsite w/Defective Media Retention RPOS HardwareSupport	U8CE1E
HP 5y Next Business Day Response Onsite RPOS Hardware Support	U1PW1E
HP 5y Next Business Day Response Onsite RPOS Solution Support	UL590E
HP 5y Next Business Day Response Onsite w/Accidental Damage ProtectionRPOS HW Supp	U8KT9E
HP 5y Next Business Day Response Onsite w/Accidental Damage ProtectionRPOS Solution Support	UL593E
HP 5y Next Business Day Response Onsite w/Defective Media Retention RPOS Solution Support	UQ972E

★ : Recommended

#### Personal Systems Commercial Care Pack Services

HP 1 year Priority Access Plus Service for PCs (1000+ seats)	U80M9E
HP 1 year Priority Access Service for PCs (250+ seats)	U80M5E

HP 1y Post Warranty Onsite w/Predictive Detection Alerts/ Peripherals Desktop	U67W0PE
HP 2yr Priority Access PC 250+ seats SVC	U80LYE
HP 2yr PriorityAccessPlus PC 1K+ seats SVC	U80LZE
HP 3 year Priority Access Plus Service for PCs (1000+ seats)	U80MBE
HP 3 year Recover - Restore Onsite SW Supp	U80LQE
HP 3 year Recover Hard Disk Data SW Supp	U80LNE
HP 3 years Priority Access Service for PCs (250+ seats)	U80M6E
HP 4 year Priority Access Plus Service for PCs (1000+ seats)	U80MCE
HP 4 year Priority Access Service for PCs (250+ seats)	U80M1E
HP 5 year Priority Access Plus Service for PCs (1000+ seats)	U80MDE
HP 5 year Priority Access Service for PCs (250+ seats)	U80M2E

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