

Product Notice #0506



AudioCodes C455HD, C470HD, and C435HD Native Teams Devices -- Updated to Android 12 --

This Product Notice is a formal announcement by AudioCodes that its C455HD, C470HD, and C435HD Native Microsoft Teams devices will be upgraded to Android 12 operating system (OS).

AudioCodes is excited to inform that by September 30, 2023, the upcoming release of Software Version 2.1 will upgrade the above-mentioned Native Teams devices to Android 12, benefiting from its latest security patches.

Effective Date

July 26, 2023

Details

Software Version 2.1 will be made available for all models by September 30, 2023. Customers will be able to upgrade their deployment base, using Microsoft Teams Admin Center (TAC) or AudioCodes Device Manager.

To upgrade AudioCodes Native Teams devices to Version 2.1 with Android 12, the devices must first be upgraded to Version 1.19.516 (or a later 1.19 version). This intermediate version is available in TAC and AudioCodes Device Manager. The intermediate version ensures seamless upgrade, without requiring a restore to default once the upgrade to Android 12 is complete.

Additional information can be found in Microsoft documentation at [Microsoft Teams certified Android devices](#).

Note: AudioCodes strongly recommends that Customers prioritize upgrading the Native Teams devices to the latest general available (GA) software version 1.19.516 (or a later 1.19 version), before the release of Version 2.1 with Android 12.

Affected Products

- TEAMS-C455HD
- TEAMS-C455HD-DBW
- TEAMS-C470HD
- TEAMS-C470HD-DBW
- TEAMS-C435HD-R

Announcement Date

July 26, 2023



If you have any questions, contact us at
<https://www.audiocodes.com/corporate/offices-worldwide>
AudioCodes Ltd. | 1 Hayarden Street | Airport City | Lod | Israel | +972-3-976-4000

Join our mailing list for news and updates